htc

User guide



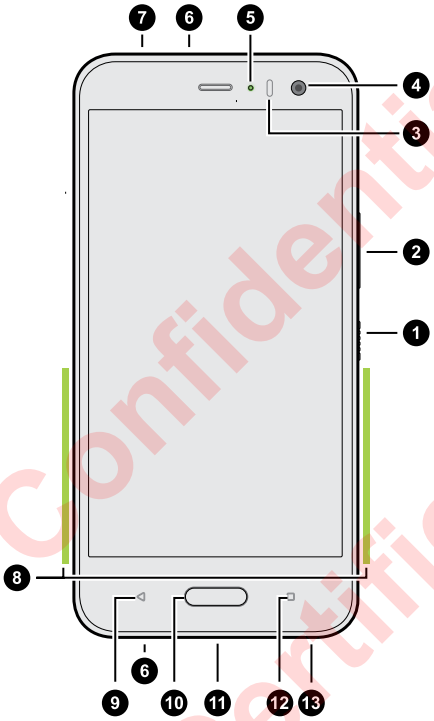
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HTC Phone

Unboxing and setup

HTC Phone overview

After taking HTC Phone out of the box, familiarize yourself first with the location of the card tray and the different button controls.



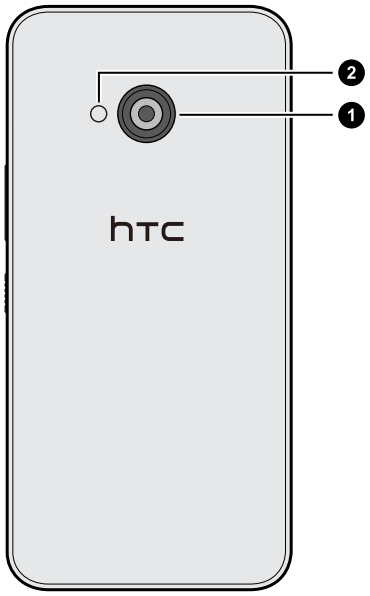
1. POWER
2. VOLUME buttons
3. Proximity sensor
4. Front camera
5. Notification LED
6. Microphone
7. nano SIM and storage card tray
8. Edge Sense squeeze area
9. BACK
10. HOME / Fingerprint scanner
11. Speaker
12. RECENT APPS
13. USB Type-C™ connector

You need a 4G/LTE™ plan to use your operator's 4G/LTE network for voice calls and data services. Check with your operator for details.

- If you want to use a case or screen protector, don't cover and block the proximity sensor and Edge Sense area. Purchase a case or screen protector designed for HTC Phone.
- Don't disassemble any part of the phone. Don't try to open the phone or remove the battery by force. This may damage the phone or its electronics and will invalidate the warranty.

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Back panel

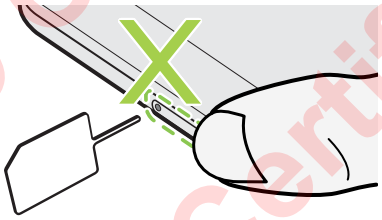


1. Main camera with BSI and PDAF
2. LED flash

- BSI means BackSide Illumination sensor.
- PDAF means Phase Detection Auto Focus.

Card tray

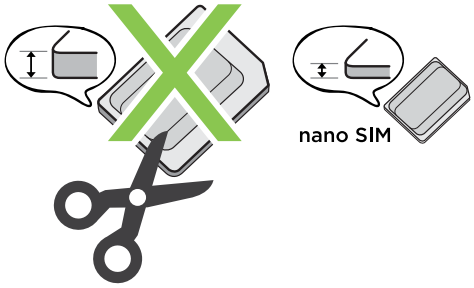
When inserting the eject tool into the tray eject hole to remove the card tray, do not obstruct the tray to avoid damaging the eject mechanism inside the slot.



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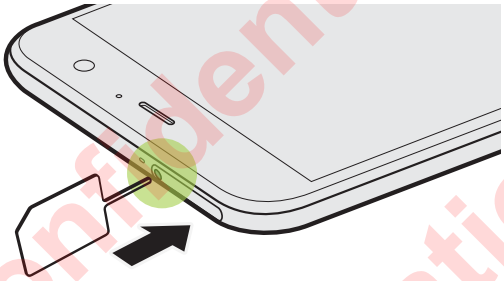
nano SIM card

Use a standard nano SIM card. A modified card that is thicker than the standard nano SIM card will not fit properly on the tray and may damage the card slot.



Inserting the nano SIM card

1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.

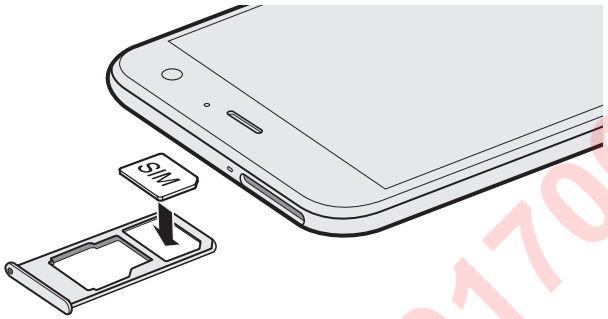


3. Push the tip all the way into the hole until the tray ejects, and then pull the tray out.

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4. Do the following to place your nano SIM card into the tray:

   - **Single SIM model:** With your nano SIM card's gold contacts facing down, place the card into the SIM holder of the tray. Make sure to align the cutoff corner to the notch on the holder.



   Place your microSD™ card into the SD holder of the tray. See Inserting the microSD card on page 23.

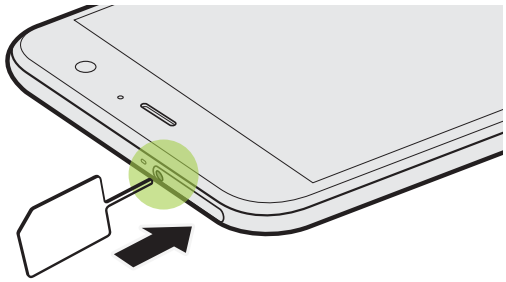
5. When reinserting the tray, make sure it is facing up so that your cards don't fall out. Hold the tray with the outer card holder between your fingers, and then steadily slide the tray all the way into the slot.

6. Make sure the tray is fully inserted and doesn't protrude from the slot.

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Removing the nano SIM card

1. Hold the phone face up.
2. Insert the tip of the tray eject tool or a small bent paperclip into the tray eject hole.



3. Push the tip all the way into the hole until the card tray ejects.
4. Pull the tray out, and then remove the nano SIM card.
5. To reinsert the tray, center it first in the slot, and then slide it all the way in.
6. Make sure the tray is fully inserted and doesn't protrude from the slot.

Storage card

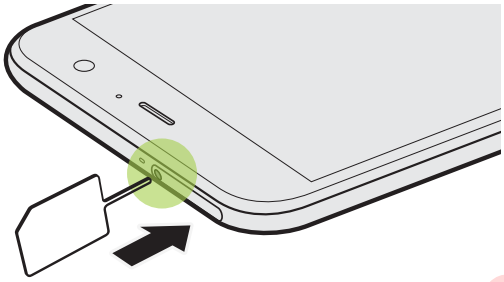
Use a storage card to store your photos, videos, and music. When you need to free up phone storage space, you can also move certain apps to the storage card, if the apps support this feature.

The storage card is optional and sold separately.

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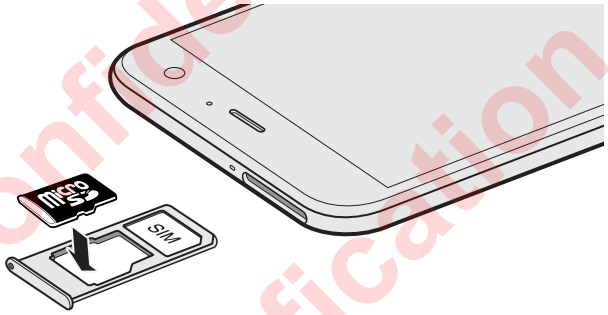
Inserting the microSD card

1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.



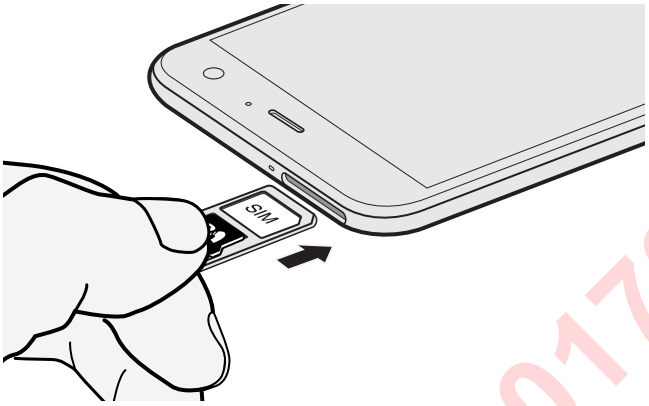
3. Push the tip all the way into the hole until the tray ejects, and then pull the tray out.

4. Place your microSD card—gold contacts facing down and narrow side facing in—into the SD holder of the tray.



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5. When reinserting the tray, make sure it is facing up so that the nano SIM and microSD cards don't fall out. Hold the tray with the outer card holder between your fingers, and then steadily slide the tray all the way into the slot.



6. Make sure the tray is fully inserted and doesn't protrude from the slot.

If it's the first time you insert a microSD card, you'll be prompted to set it up.

Unmounting the storage card

When you need to remove the storage card while HTC Phone is on, unmount the storage card first to prevent corrupting or damaging the files in the storage card.

If your storage card is used as internal storage and there are apps that were moved to the card, you will not be able to open these apps after unmounting the card.

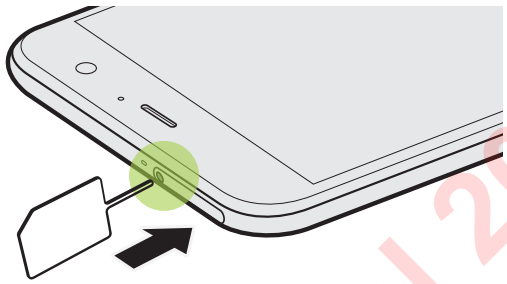
1. From the Home screen, tap > **Settings** > **Storage**.
2. Do one of the following:
   - If your storage card appears under Removable storage, tap next to the card name, and then tap **Eject**.
   - If your storage card appears under Internal storage, tap the card name, and then tap > **Eject**.

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Removing the microSD card

Make sure to unmount your microSD card before removing it. See Unmounting the storage card on page 24.

1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.



3. Push the tip all the way into the hole until the tray ejects.
4. Pull the tray out, and remove the microSD card.
5. To reinsert the tray, center it first in the slot, and then slide it all the way in.
6. Make sure the tray is fully inserted and doesn't protrude from the slot.

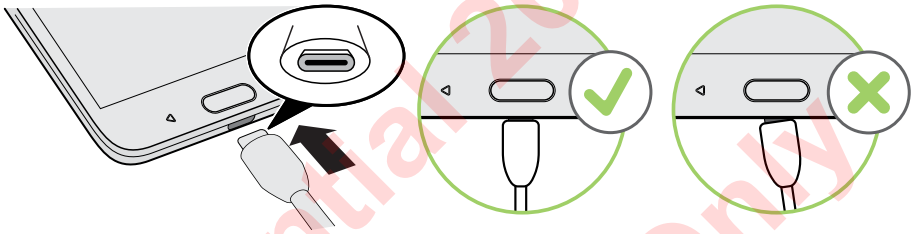
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Charging the battery

Before you turn on and start using HTC Phone, it is recommended that you charge the battery.

- If the battery has been discharged for several days, you may need to charge HTC Phone for several minutes before powering it on.
- Use only the adapter and the USB Type-C cable that came with HTC Phone to charge the battery. When the battery power is too low, make sure to use the power adapter to charge, not the USB cable connection with your computer.

1. Insert the small end of the USB Type-C cable into the USB Type-C connector.



2. Insert the other end of the USB Type-C cable into the power adapter.
3. Plug in the power adapter to an electrical outlet to start charging the battery.

- As a safety precaution, the battery may stop charging to avoid overheating.
- Avoid charging the battery in hot environments.
- When you're using the web browser and charging the battery, HTC Phone may become warmer. This is normal.
- To conserve energy, unplug the power adapter from the electrical outlet after you finish charging.

Switching the power on or off

Switching the power on

Press the POWER button until HTC Phone vibrates.

When you turn on HTC Phone for the first time, you'll need to set it up.

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Switching the power off

1. If the display is off, press the POWER button to turn it back on.
2. Press and hold the POWER button for a few seconds.
3. Tap **Power off** on the options menu.

Setting up HTC Phone for the first time

When you switch on HTC Phone for the first time—or after you've done a factory reset—you'll need to set it up.

Before you do the setup, first back up your old phone using Android Backup Service if you want to restore your apps and settings to HTC Phone. To find out how to do the backup, see Using Android Backup Service on page 112.

1. If you need to navigate by voice feedback, turn on TalkBack by pressing and holding two fingers on the first screen until you hear a message and then a beep.

   Or if you accidentally enabled TalkBack, follow the onscreen tutorial to turn it off.
2. Choose the system language you want to use, read and agree to the terms of use, choose your Internet connection, and sign in to your Google® Account.
3. On the screen that asks you which device to restore from, do one of the following:
   - If you backed up your old phone using Android Backup Service, tap the phone name. Tap ⌄ to select the apps to install, and then tap **Restore**.
   - If you want to start fresh, tap **Don't restore**.
4. Sign in to your HTC Account to use the same login credentials for HTC services such as Themes and HTC Sense Companion.
5. Set up Edge Sense so you can instantly take camera shots or perform other actions by simply squeezing your phone. See What is Edge Sense? on page 51 for details.
6. Tap **Set up fingerprint** to add your fingerprint and use it for unlocking your phone. See Fingerprint scanner on page 31 for details.
7. Follow the remaining instructions to finish your phone setup.

If you have content such as media files and data that you need to transfer from an old phone, see Ways of transferring content from your previous phone on page 117.

Some features that need to connect to the Internet such as location-based services and auto-sync of your online accounts may incur extra data fees. To avoid incurring data fees, disable these features under Settings. For more information on location services, see Turning location services on or off on page 171.

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Adding your social networks, email accounts, and more

You can sync contacts, calendars, and other information from your social networks, email accounts, and online services on HTC Phone. Depending on the account type, signing in to your online accounts lets you sync updates between HTC Phone and the Web.

1. From the Home screen, tap > **Settings** > **Accounts & sync**.
2. Tap +.
3. Tap the account type you want to add.
4. Follow the onscreen instructions to enter your account information.

You can add several Google Accounts.

Syncing your accounts

1. From the Home screen, tap > **Settings** > **Accounts & sync**.
2. Tap the Auto sync **On/Off** switch to turn automatic sync of all your accounts on or off.
3. To manually sync individual accounts, tap an account type, and then tap > **Sync now** on the Account settings screen.

On the Account settings screen, you can also change the sync settings for an account.

Removing an account

Remove accounts from HTC Phone if you no longer use them. Removing an account does not remove accounts and information from the online service itself.

1. From the Home screen, tap > **Settings** > **Accounts & sync**.
2. Tap an account type.

   If you've signed into multiple accounts under an account type, tap the account to remove.

In certain account types, you may also need to first tap the account name to be removed even if there's only one account.

3. Tap > **Remove account**.

Some personal data may be retained by the third-party app after you have removed the account from HTC Phone.

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Fingerprint scanner

You can quickly wake up and unlock the HTC Phone using your fingerprint. You can add up to 5 fingerprints.

When setting up and using the fingerprint scanner, follow these tips:

- Make sure your finger and the fingerprint scanner are dry and clean.
- Use the entire pad of your finger, including the sides and tip.
- When recording your fingerprint, touch the scanner until it vibrates.
- The fingerprint scanner has 360° readability—you can touch a recorded finger at any angle to the scanner to turn on the screen or unlock the HTC Phone.

You may not be able to set the fingerprint scanner to unlock HTC Phone, if you've signed in to an Exchange ActiveSync® account that requires you to set a different screen lock option (such as password). Check with your Exchange Server administrator if your Exchange ActiveSync account supports the fingerprint scanner.

Adding a fingerprint the first time

1. From the Home screen, tap ⋮⋮⋮, and then tap **Settings** > **Fingerprint scanner**.
2. Tap **Add fingerprint**.

   If you haven't already set up a lock screen pattern, PIN, or password, you'll be asked to set one up. See Setting a screen lock on page 175.
3. Tap **Start**.
4. Choose which finger or thumb to use, touch the scanner until it vibrates, then lift your finger or thumb.
5. Repeatedly touch the scanner until the fingerprint has been successfully recorded. You'll get the best results if you hold your finger in the same direction when touching the scanner.
6. After you've successfully recorded your fingerprint, tap **Done**.

You can now use your fingerprint to wake up and unlock your HTC Phone.

You'll need to input your backup lock screen pattern, PIN, or password if the scanner doesn't identify your fingerprint after five attempts. You'll only have 10 additional attempts before your data is deleted from the HTC Phone.

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Adding, removing, or editing fingerprints

1. From the Home screen, tap , and then tap **Settings** > **Fingerprint scanner**.
2. Enter your pattern, PIN, or password.
3. Do any of the following:
   - Tap **Add fingerprint** to add another fingerprint.
   - Tap a recorded fingerprint to rename or delete it.
   - Tap **Reset fingerprint scanner** to delete all recorded fingerprints.
   - Select **Wake up screen** if you want to be able to tap the fingerprint scanner to wake up and unlock the screen.

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Your first week with your new phone

HTC Sense Home

After you've turned on and set up HTC Phone for the first time, you'll see the Home screen.

- Swipe right and you'll find HTC BlinkFeed. You can customize HTC BlinkFeed to show posts from your social networks, headlines from your favorite news media, and more. For details, see What is HTC BlinkFeed? on page 127.
- Swipe left and you'll discover space for adding your favorite widgets, apps, and more so they're just a tap away. You can also add panels. For details, see Adding or removing a widget panel on page 59.
- You can change the apps on the launch bar at the bottom of the Home screen. See Launch bar on page 61.



While you're in another screen or app, press HOME to return to the last Home screen you visited.

Sleep mode

Sleep mode saves battery power by putting HTC Phone into a low power state while the display is off. It also stops accidental button presses when HTC Phone is in your bag.

Switching to Sleep mode

To turn off the display and switch to Sleep mode, briefly press the POWER button. You can also double-tap the lock screen.

HTC Phone also automatically goes into Sleep mode when it's left idle for a while. You can change the time before HTC Phone sleeps by setting the screen timeout. For details, see Setting when to turn off the screen on page 172.

Waking up from Sleep mode

- Press the POWER button.
- Use Motion Launch™ to wake up and unlock your phone directly to an app or screen. See Motion Launch on page 44.

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Lock screen

- Swipe up on the lock screen to unlock the screen.Or, press and hold the fingerprint sensor.
- Tap twice on a notification to go directly to the related app.
- Swipe left or right on the notification to remove it.
- Press and hold a notification to mute or block notifications from the related app. Tap **More settings** to customize the notification settings.

  If you don't want notification content to appear on the lock screen, go to **Settings** > **Sound & notification** > **On the lock screen**, and then tap **Don't show notifications at all**.
- If you want to set up a screen lock or Smart lock, see Setting a screen lock on page 175 for details.

Motion gestures

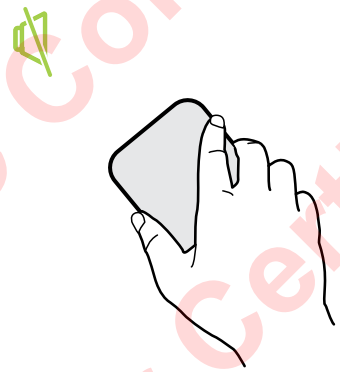
Use motion gestures to mute HTC Phone, lower the ring volume, and more.

Lift phone to auto answer a call

To automatically answer an incoming call, lift the phone and look at the screen first to see who's calling before you hold it to your ear.

You can turn this feature on or off. In **Settings** > **Call**, select or clear **Auto answer calls**.

Flip to mute



If your phone is facing up when a call comes in, turn the phone over to mute it.

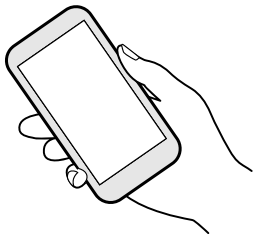
If you go to Settings and then tap **Sound & notification** > **Flip to mute**, you can set your phone to:

Mute once	Mute only once after flipping the phone. While the phone is still facing down, it will ring again when there are other incoming calls.
Mute always	After flipping the phone to mute a call, keep it always muted while it's still facing down when there are other incoming calls.

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Pick up to lower volume





In a business meeting or restaurant, pick HTC Phone up when a call comes in to lower the ring volume automatically.

You can turn this feature on or off. Go to Settings, tap **Sound & notification**, and then select or clear **Quiet ring on pickup**.

Increase ring volume automatically while phone is in your pocket or bag



Pocket mode makes HTC Phone recognize when your phone is in your bag or pocket and raise the ring volume so that you can hear it in noisy environments.

You can turn this feature on or off. Go to Settings, tap **Sound & notification**, and then select or clear **Pocket mode**.

Rotate HTC Phone for a better view



For many screens, you can automatically change the screen orientation from portrait to landscape by turning HTC Phone sideways.

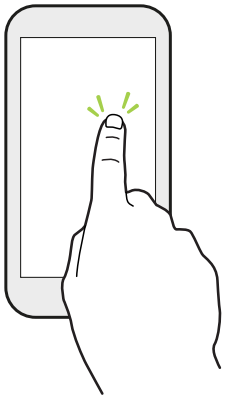
When entering text, you can turn HTC Phone sideways to bring up a bigger keyboard.

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Touch gestures

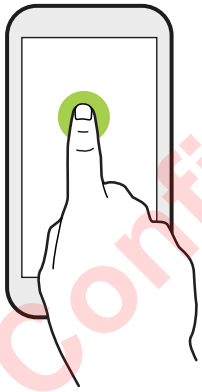
Use touch gestures to get around the Home screen, open apps, scroll through lists, and more.

Tap



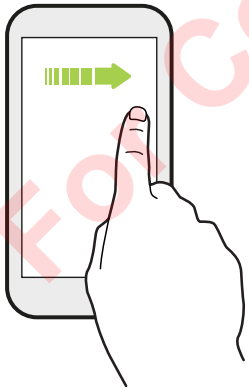
Tap the screen with your finger when you want to select onscreen items such as application and settings icons, or press onscreen buttons.

Press and hold



To open the available options for an item (for example, a contact or link in a webpage), just press and hold the item.

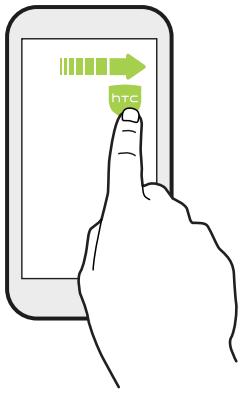
Swipe or slide



Quickly swipe your finger horizontally across the screen to go to other Home screen panels. Swipe vertically to scroll through a list, document, and more.

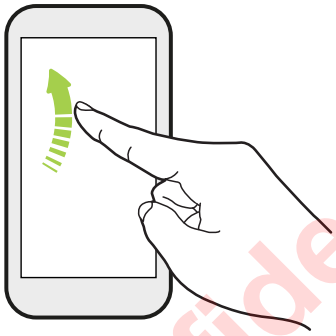
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Drag



Press and hold your finger with some pressure before you start to drag. While dragging, don't release your finger until you have reached the target position.

Flick



Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quicker strokes, such as when moving right and left on the Home screen, or flicking through a contacts or message list.

Press and flick



On the Home screen, you can easily move a widget or icon from one screen to another.

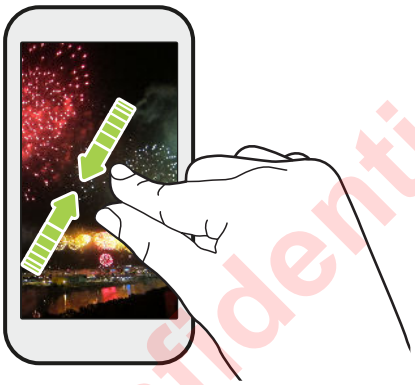
Press and hold the widget or icon with one finger, and flick the screen to the new location with another finger.

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Slide with two fingers

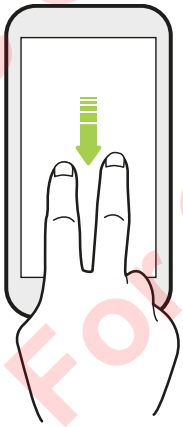


In some apps, slide two fingers apart to zoom in when viewing a picture or text.



Slide two fingers together to zoom out of the picture or text.

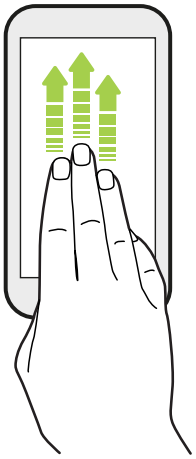
Two-finger swipe



Swipe down from the status bar using two fingers to access Quick Settings.

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Three-finger swipe



- Swipe up the screen with three fingers and HTC Connect™ streams music or video from HTC Phone to your speakers or TV respectively. You can also share streaming media from apps such as YouTube®.
- Swipe down to disconnect from your speakers or TV.

Media gesture is turned on in Settings by default, which makes the three-finger gesture work for sharing media.

Getting to know your settings

Want to change the ringtone, set up a Wi-Fi connection, or add your accounts? Do this and more in Settings.

1. Open Settings from the Apps screen or Notifications panel.
   - From the Home screen, tap ⋮⋮⋮ to switch to the Apps screen, and then tap **Settings**.
   - Swipe down from the top of the screen to open the Notifications panel, and then tap ⚙.
2. Here are some of the basic settings you can change:
   - Tap the **On/Off** switch next to an item such as Wi-Fi to turn it on or off. Tap the item itself to configure its settings.
   - Tap **Sound & notification** to set a ringtone, choose a sound profile, and configure notification settings.
   - Tap **Personalize** to change the wallpaper, theme, ringtone, and more.
   - Tap **Accounts & sync** to add and sign in to your different accounts, such as email, social networks, and more.
   - Tap **Security** to help secure HTC Phone, for example with a screen lock.
   - Tap an item under Suggestions to check out new or recommended settings to customize.
3. You can also swipe right on the Settings screen to see the list of main settings and quickly jump from one setting to another. Or, tap 🔍 in Settings to easily find options and settings.

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Using Quick Settings

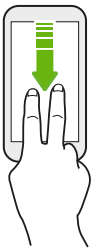
In the Quick Settings panel, easily turn settings such as Wi-Fi and Bluetooth® on or off.

1. Swipe down from the top of the screen to open the Notifications panel.

   Right below the **Settings** button, you'll see the first six Quick Settings tiles.

2. To see all of the Quick Settings tiles, do any of the following:

   - With two fingers, swipe down from the status bar.

   - Swipe down twice from the status bar.

3. Swipe left or right to see more tiles.

4. To turn a setting on or off, just tap its tile.

Customizing Quick Settings

You can remove, replace, or rearrange the tiles in Quick Settings.

1. With two fingers, swipe down from the top of the screen to open Quick Settings.



2. Tap ✎ and do one of the following:

   - Press and hold a tile, and then drag it to your desired position.
   - Press and hold a tile, and then drag it down under the Drag to add tiles section to hide it from the Quick Settings panel.
   - Under the Drag to add tiles section, drag a tile up to show it in the Quick Settings panel.

3. Press ◁.

There is a limit to the number of tiles that can be shown in the first panel of Quick Settings. You may need to swipe left on the Quick Settings panel to see more Quick Settings tiles.

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Capturing your phone's screen

Want to show off your high game score or write a blog post about HTC Phone features? It's easy to take a picture of the screen to share.

1. Press and hold POWER and VOLUME DOWN at the same time.
2. Open the Notifications panel, and then slide two fingers apart on the Screenshot captured notification.
3. Tap **Share**.

Travel mode

Do you often travel across time zones? Turn on Travel mode in Settings to see a dual clock on the Home screen and lock screen that shows both your home and current time zones.

- Make sure you turn on location services in your phone settings.
- Set your home time zone first in the Clock app.

1. From the Home screen, tap > **Settings** > **Date & time**.
2. Tap the Travel mode **On/Off** switch to turn travel mode on or off.

You'll see a dual clock of your home and current locations once your phone detects a different time zone from the home time zone you've set.

Restarting HTC Phone (Soft reset)

If HTC Phone is running slower than normal, is unresponsive, or has an app that is not performing properly, try rebooting and see if that helps solve the problem.

1. If the display is off, press the POWER button to turn it back on.
2. Press and hold the POWER button, and then tap **Restart**.

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HTC Phone not responding?

If HTC Phone does not respond when you touch the screen or press the buttons, you can still restart it.

Press and hold the POWER and VOLUME DOWN until your phone vibrates, and then release the buttons.

You may need to press and hold the buttons for 12 to 15 seconds before the phone vibrates.

Notifications

Notification LED

The notification LED shows a:

- Solid green light when HTC Phone is connected to the power adapter or a computer and the battery is fully charged.
- Flashing green light when you have a pending notification.
- Solid orange light when the battery is being charged.
- Flashing orange light when the battery level reaches very low.

Choosing when to flash the notification LED

You can change when to flash and which apps will flash the LED when there are new notifications.

1. From the Home screen, tap ⋮⋮⋮ > **Settings** > **Sound & notification**.
2. Under Notifications, tap **Flash LED for notifications**. Choose whether to always flash the LED or flash it only when the screen is off.
3. Tap **Manage LED notifications**. Choose which app notifications you want the LED to flash for.

In other apps, check their settings to find out if they have an option for flashing the LED.

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Notifications panel

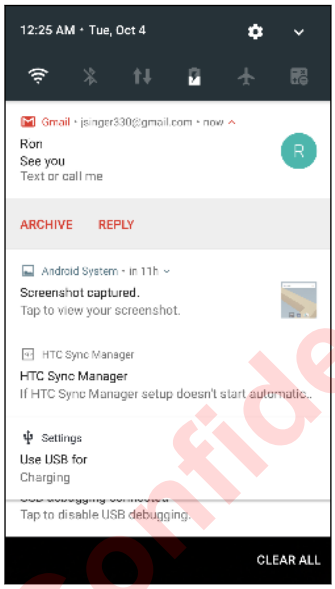
Notification icons inform you of new messages, calendar events, alarms, and activities in progress such as files downloading.





When you see notification icons, open the Notifications panel to check out details of the notifications that you've received.

To open the Notifications panel, slide down from the top of the screen.



- Tap the notification to open the corresponding app.
- To dismiss just one notification in the list, drag it left or right.
- Slide two fingers apart on the notification to expand it and see more details or see if there are more notifications bundled inside it. Slide two fingers together on the notification to minimize it again.
- Some notifications allow you to take immediate action. For example, tap a missed call notification to return the call or reply with a text message.
- If you have several notifications, scroll through the list screen to see them all.
- To dismiss all non-persistent notifications, tap **Clear all**.
- Press and hold a notification to customize the corresponding app's notification settings. You can change what app notifications you want to receive. See Managing app notifications on page 44.

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Managing app notifications

You can choose which types of app notifications to mute, block, or override your Do Not disturb settings.

1. From the Home screen, tap > **Settings** > **Sound & notification**.
2. Tap **Notifications**, and then tap the app to set.

   You can also press and hold a notification in the Notifications panel or the lock screen to see the notification settings you can customize.
3. Tap the **On/Off** switch next to option you want to toggle.

Settings for app notifications are applied to notifications in the Notifications panel and the lock screen.

Motion Launch

Motion Launch is a combination of a motion gesture followed by a finger gesture. Using a combination of simple gestures, you can wake up to your Home screen, HTC BlinkFeed, and more.

See the following:

- Waking up to the lock screen on page 44
- Waking up and unlocking on page 45
- Waking up to the Home widget panel on page 45
- Waking up to HTC BlinkFeed on page 46
- Launching the camera on page 47

Turning Motion Launch gestures on or off

1. From the Home screen, tap > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Tap **Motion Launch gestures**.
3. Select the Motion Launch gestures you want.

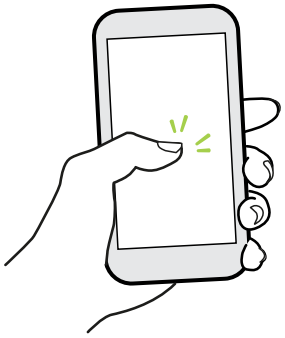
Waking up to the lock screen

Go from sleep mode to the lock screen without pressing the POWER button.

If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC Phone unlocks.

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1. Lift the phone in portrait orientation.
2. Immediately double-tap the screen.

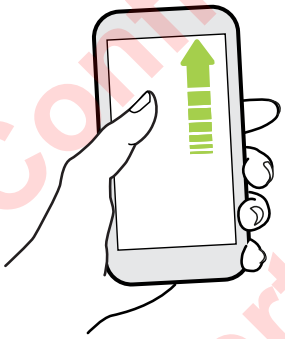


Waking up and unlocking

Go from sleep mode and unlock HTC Phone to the last screen you were using without pressing the POWER button.

If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC Phone unlocks.

1. Lift the phone in portrait orientation.
2. Immediately swipe up from the bottom half of the screen.



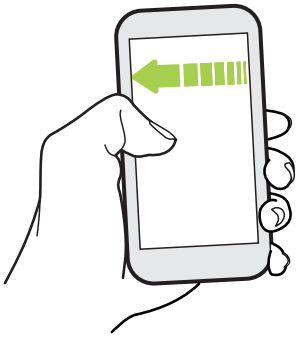
Waking up to the Home widget panel

Go from sleep mode to the Home widget panel without pressing the POWER button.

If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC Phone unlocks.

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1. Lift the phone in portrait orientation.
2. Immediately swipe left from the right side of the screen.

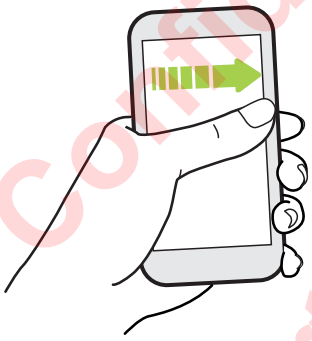


Waking up to HTC BlinkFeed

Go from sleep mode to HTC BlinkFeed without pressing the POWER button.

If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC Phone unlocks.

1. Lift the phone in portrait orientation.
2. Immediately swipe right from the left side of the screen.



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Launching the camera

Go from sleep mode to the Camera app without pressing the POWER button.

1. Lift the phone in portrait orientation.
2. Immediately swipe down twice on the screen.



If you've set up a screen lock with credentials, you'll be asked to provide your credentials when you exit the Camera app.

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