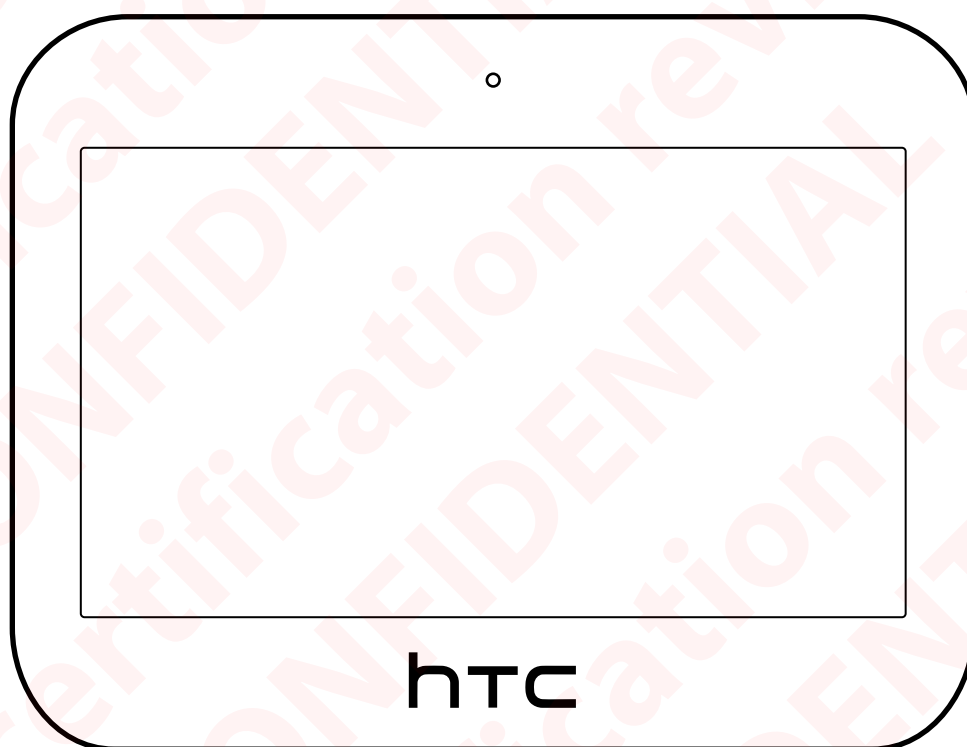


hTC

User guide



HTC Device

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About this guide

We use the following symbols to indicate useful and important information:



This is a note. It provides detailed information for setup, common questions, and what to do in specific situations.



This is a tip. It will give you an alternative way to do a particular step or procedure that you may find helpful.



This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.



This is a warning. Take note to avoid potential problems or prevent damage to your hardware.

Information contained in this guide may have changed. For the most up-to-date information, including the latest version of this guide, contact HTC.

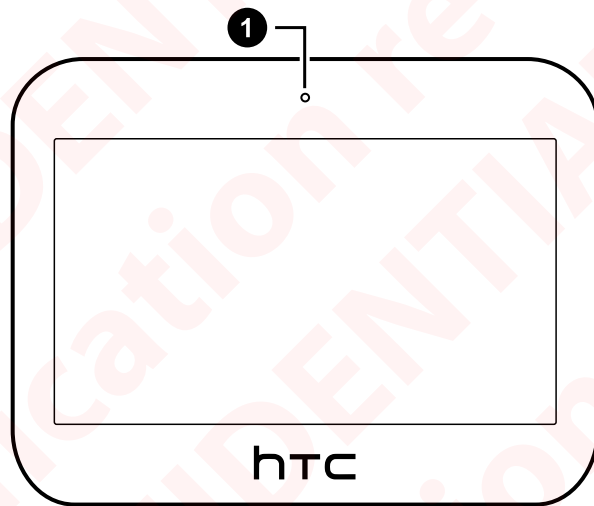
Important note on recoverable data

Files and other data that have been deleted, cleared, removed, or erased from your device may still be recoverable by third-party data recovery software. Even a factory reset may not permanently erase all data from your mobile device, including personal information.

Unboxing

HTC Device overview

After taking HTC Device out of the box, familiarize yourself with the location of the card tray, controls, and sensors.



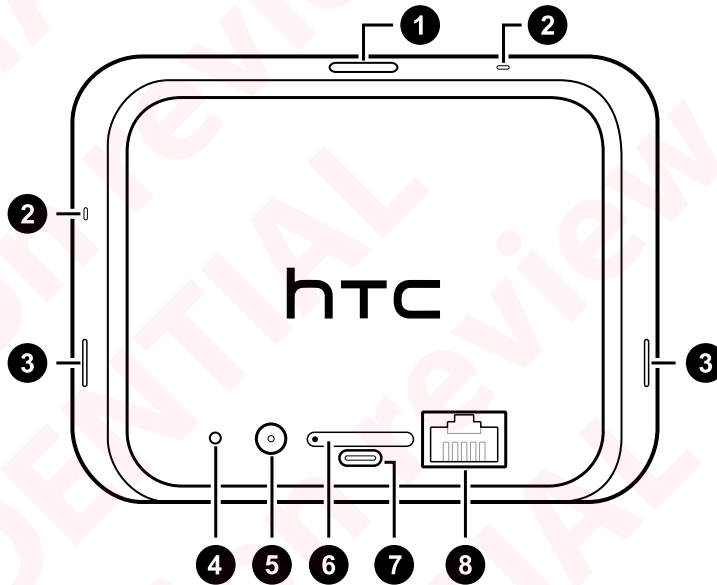
1. Microphone

You need a 5G NR plan to use your operator's 5G NR network for data services. Check your operator for details.



- Before use, check all items in the box and make sure there's no damage.
- Don't disassemble any part of the device. Don't try to open the device or remove the battery by force. This may damage the device or its electronics and will invalidate the warranty.
- Please read the safety and usage guidelines in the Safety and regulatory guide included in the box.

Back panel



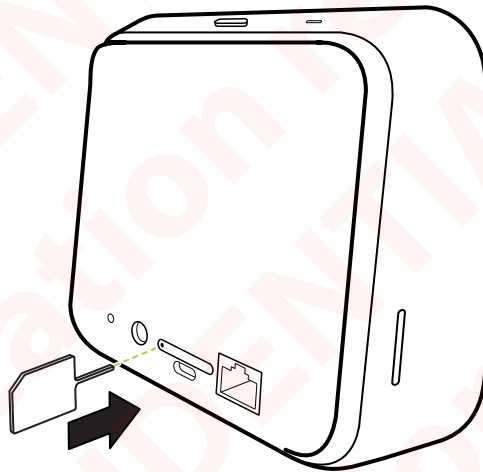
1. POWER button
2. Microphones
3. HTC BoomSound™
Hi-Fi edition
speakers
4. VOLUME DOWN
button
5. DC charging port
6. nano SIM and
storage card tray
7. USB Type-C™ port
8. Gigabit Ethernet port

Inserting the nano SIM and microSD cards



- Use a standard nano SIM card. A modified card that is thicker than the standard nano SIM card will not fit properly on the tray and may damage the card slot.
- The microSD™ card is optional and sold separately.

1. Set the device on a flat surface.
2. Insert the tip of the tray eject tool that came with your device—or a small bent paperclip—into the tray eject hole.



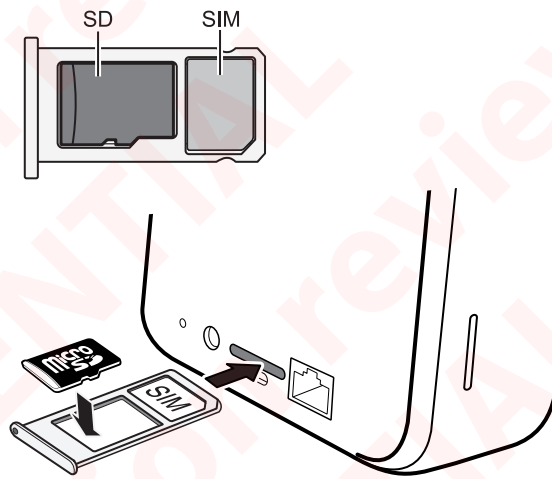
When inserting the eject tool into the tray eject hole to remove the card tray, do not obstruct the tray to avoid damaging the eject mechanism inside the slot.



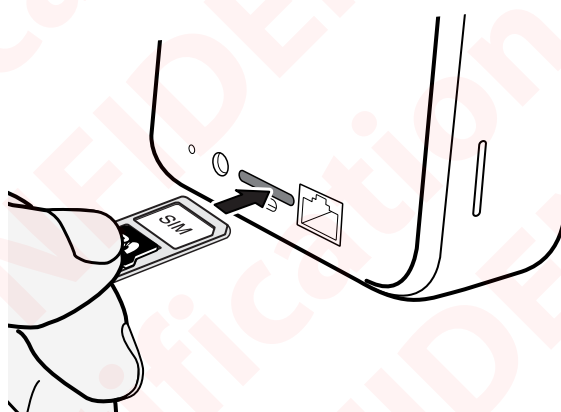
3. Push the tip all the way into the hole until the tray ejects, and then pull the tray out.

4. Do the following to place your nano SIM and microSD cards into the tray:

With the gold contacts facing down, place your nano SIM and microSD cards into the SIM and SD holders of the tray. Make sure to align the cut-off corner of the nano SIM card to the notch on the holder.



5. When reinserting the tray, make sure it is facing up so that your cards don't fall out. With the outer card holder between your fingers, steadily slide the tray all the way into the slot.



6. Make sure the tray is fully inserted and doesn't protrude from the slot.

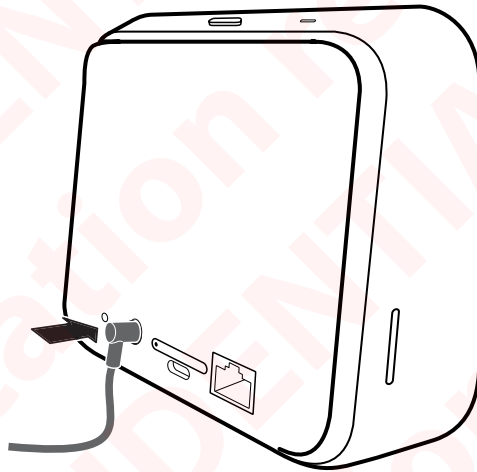
Charging the battery

Before you turn on and start using HTC Device, it is recommended that you charge the battery.



- If the battery has been fully drained, you may need to charge HTC Device for several minutes before powering it on.
- Use the HTC power adapter to charge the battery.

1. Insert the small end of the charging cable into the DC charging port on the back of the device.



2. Plug in the power adapter to an electrical outlet to start charging the battery.
3. After you finish charging, unplug the charger from your device first.



- Avoid charging the battery in hot environments. As a safety precaution, the battery may stop charging to avoid overheating.
- When you're using battery-intensive apps such as games or video streaming apps while charging the battery, your device may become warmer. This is normal.
- It is strongly recommended to unplug the power adapter from the electrical outlet when not in use.



You can also charge your device with a USB Type-C cable.

Switching the power on or off

Switching the power on

Press the POWER button until the HTC Device screen illuminates.

When you turn on HTC Device for the first time, you'll need to set it up.

Switching the power off

1. If the display is off, press the POWER button to turn it back on.
2. Press and hold the POWER button for a few seconds.
3. Tap **Power off** on the options menu.



You can also go to Settings, and then tap **System > Shut down > Power off**.

Setting up your device for the first time

When you switch on your HTC device for the first time—or after you've done a factory reset—you'll need to set it up.

1. If you need to navigate by voice feedback, turn on TalkBack by pressing and holding two fingers on the first screen until you hear a message and then a beep.
Or if you accidentally enabled TalkBack, follow the onscreen tutorial to turn it off.
2. Choose the system language you want to use, then read and agree to the terms of use.
3. Set a name and password for your Wi-Fi hotspot. Then set up your WiGig hotspot. You will need to enter this information on each device you want to connect.
4. On the Google Services screen, it is recommended to have the options under Location and Device maintenance turned on.
5. Set a screen lock with a PIN. You can do this later.
6. Choose your device mode.
7. Follow the remaining instructions to finish your device setup.



Some features that need to connect to the Internet such as location-based services and auto-sync of your online accounts may incur extra data fees. To avoid incurring data fees, disable these features under Settings.

Basics

Navigation Bar

Use the available action buttons on the Navigation Bar to perform frequently-used actions.

Here's what you can do on the Navigation Bar:

- Tap ◀ to go back to the previous screen.
- Tap ○ to go to the Home screen.
- Tap □ to show recent apps that you've used.
- Tap the Volume Button to display the volume controls.

Ways to capture screenshots

Want to show off your high game score? It's easy to take a picture of the screen to share.

Here are different ways to capture screenshots.

- **POWER button and onscreen HOME button**

Press and hold the POWER button, and then tap ○ on the Navigation Bar while still pressing the POWER button.

- **POWER**

Press and hold the POWER button, then tap **Capture screenshot**.

Sleep mode

Sleep mode saves battery power by putting HTC Device into a low power state while the display is off. It also stops accidental button presses when HTC Device is in your bag.

Switching to Sleep mode

To turn off the display and switch to Sleep mode, briefly press the POWER button.

HTC Device also automatically goes into Sleep mode when it's left idle for a while. You can change the time before HTC Device sleeps by setting the screen timeout.

Waking up from Sleep mode

Press the POWER button.

Lock screen

Here's what you can do on the Lock screen:

- Swipe up on the lock screen to unlock the screen.
- Tap twice on a notification to go directly to the related app.
- Swipe left or right on the notification to remove it.
- Slide left or right on a notification until you see ⌚ and ⚙️. Tap ⌚ to snooze the notification.
- Press and hold a notification, and then tap **Stop notifications** or **Keep showing** to customize the notification settings.

If you don't want notification content to appear on the lock screen, go to **Settings > Security & Location > Lock screen preferences > On the lock screen**, and then tap **Don't show notifications at all**.

Getting to know your settings

Want to change the ringtone, set up a Wi-Fi® connection, or add your accounts? Do this and more in Settings.

1. Open Settings from the Apps screen or Notifications panel:
 - From the Home screen, find and tap **Settings**.
 - Swipe down from the top of the screen and then tap ⚙️.
2. Here are some of the basic settings you can change:
 - Tap **Network & Internet** to connect and configure your Wi-Fi and data connection, check your data usage, turn your phone into a Wi-Fi hotspot, and more.
 - Tap **Display & gestures** to change the wallpaper, adjust the font and display size, set a screen saver, and more.
 - Tap **Sound** to change the ringtone, decide if sound and vibration occur when interacting with the phone, set Do not disturb preferences, and more.
 - Tap **Security & Location** to help secure your phone, choose lock screen preferences, set your location option, and more.
 - Tap an item under Suggestions to check out new or recommended settings to customize.



Tap 🔍 in Settings to quickly find options and settings.

Using Quick Settings

In the Quick Settings panel, easily turn settings such as Wi-Fi and Bluetooth® on or off.

1. Swipe down from the top of the screen to open the Notifications panel.
Right below the status bar, you'll see the short Quick Settings bar.
2. To see the full Quick Settings panel, do any of the following:
 - On the lock screen, swipe down once from the top of the screen.
 - On any other screen, swipe down once with two fingers or swipe down twice with one finger from the status bar.
 - With the short Quick Settings bar opened, slide the menu downward.
3. Swipe left or right to see more tiles.
4. To turn a setting on or off, just tap its tile.

Customizing Quick Settings

You can remove, replace, or rearrange the tiles in Quick Settings.

1. With two fingers, swipe down from the top of the screen to open Quick Settings.
2. Tap  and do one of the following:
 - Press and hold a tile, and then drag it to your desired position.
 - Press and hold a tile, and then drag it down under the Drag to add tiles section to hide it from the Quick Settings panel.
 - Under the Drag to add tiles section, drag a tile up to show it in the Quick Settings panel.
3. Press .



There is a limit to the number of tiles that can be shown in the first panel of Quick Settings. You may need to swipe left on the Quick Settings panel to see more Quick Settings tiles.

Restarting HTC Device (Soft reset)

If HTC Device is running slower than normal, is unresponsive, or has an app that is not performing properly, try rebooting and see if that helps solve the problem.

1. If the display is off, press the POWER button to turn it back on.
2. Press and hold the POWER button, and then tap **Restart**.

HTC Device not responding?

If HTC Device freezes, you can still restart it.

Press and hold the POWER button until your device restarts, and then release your finger.



You may need to press and hold the button for around 12 seconds before the device restarts.

Notifications

Notifications panel

Notification icons inform you of new messages, calendar events, alarms, and activities in progress such as files downloading. When you see notification icons, open the Notifications panel to check out details of the notifications that you've received.

To open the Notifications panel, slide down from the top of the screen.

- Tap the notification to open the corresponding app.
- To dismiss just one notification in the list, drag it left or right.
- Slide two fingers apart on the notification to expand it and see more details or see if there are more notifications bundled inside it. Slide two fingers together on the notification to minimize it again.
- Some notifications allow you to take immediate action. For example, tap to reply to a text message.
- If you have several notifications, scroll through the list screen to see them all.
- To dismiss all non-persistent notifications, tap **Clear all**.
- You can change what app notifications you want to receive and also snooze some notifications to temporarily remove them.

Snoozing notifications

You can snooze notifications to temporarily remove them from the status bar and notifications panel.

1. Swipe down from the top of the screen to open the Notifications panel.
2. Slide the notification slowly to the right or left, and then tap ⌚.
3. Tap ▼ then choose how long you want to snooze the notification.

The snoozed notification shows up again on the status bar and notifications panel as soon as the snooze time ends.

Turning icon dots on or off

Some apps may show a dot when they have notifications. You can choose to show or hide the dot on the app icons.

1. From the Home screen, swipe up and then tap **Settings > Apps & notifications**.
2. Tap **Notifications**.
3. Tap the **On/Off** switch next to the **Allow icon dots** option to turn it on or off.

Managing app notifications

You can choose which types of app notifications to mute, block, or override your Do Not disturb settings.

1. From the Home screen, swipe up and then tap **Settings > Apps & notifications**.
2. Tap **Notifications > Notifications**, and then tap the app whose notifications you want to customize.

You can also press and hold a notification in the Notifications panel or the lock screen to see the notification settings you can customize.

3. Tap the **On/Off** switch next to option you want to toggle.

Settings for app notifications are applied to notifications in the Notifications panel and the lock screen.

Selecting, copying, and pasting text

1. Press and hold on a word.
2. Drag the start and end anchors to highlight the text you want to select.
3. Tap **Copy**.
4. In a text entry field (for example, while composing an email), press and hold at the point where you want to paste the text.
5. Tap **Paste**.

Sharing text

1. After you have selected the text, tap **Share**.
2. Choose where to share the selected text.