

marked with an exclamation point in front of it. The following is a list of message prioritization:

- **Very Urgent**
- **Urgent**
- **Normal**
- **Bulk**

Messages not specifying a priority shall be assumed to be normal.

### 1.1.1 Send Options for a message

The Outbox Details menu has several sub menus from which you can choose. These menus appear when you press Soft **SELECT** Key. Use the scroll keys to move to the menu you want to use.

- **Send and Discard**
- **Send and Save**
- **Save**
- **Set Urgency**
- **Delivery Report**

### 1.1.2 Delivery report

If you want to know your message was delivered, you can turn on the **Delivery Report** options.

☐ Scroll to **Delivery Report**.

☐ Press **ON**.

If you do not want to use **Delivery Report**, you can turn them off by switching to **OFF**.

## 1.2 Receive a text message

When you receive a text message, the phone sounds a message alert tone and the text message icon appears, along with one of the following messages:

- **New Message**: Indicates that you have an unread message or page. If you have more than one message or page, the appropriate number is listed before this message

## 1.2.1 Read a text message

- Press **READ**.
- Scroll to the message, then press **OPTIONS**.
- Scroll to the Details, and press **SELECT**.
- Press **OPTIONS** for a list of choices you have while reading the message.
- Press **SELECT** when the option you want is highlighted.

## 1.2.2 Choose options for a message

When you press Options while reading a message, the following choices are available.

- |                            |                                                                                                                                      |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| • <b>Details</b>           | Takes the user to the detailed view for the message.                                                                                 |
| • <b>New Message</b>       | Allows the user to create a new SMS message.                                                                                         |
| • <b>New From Template</b> | Allows the user to create a new SMS message based on a predefined list of messages, such as "Meeting cancelled" or "Call me please". |
| • <b>Delete</b>            | Delete the message being viewed. The user will be asked to confirm the deletion.                                                     |
| • <b>Delete All</b>        | Deletes all received SMS messages. The user will be asked to confirm the deletion.                                                   |

## 1.2.3 Read options for a message

The Inbox Details menu has several sub menus from which you can choose. These menus appear when you press Soft **SELECT** Key. Use the scroll keys to move to the menu you want to use.

- |                  |                                                                                             |
|------------------|---------------------------------------------------------------------------------------------|
| • <b>Reply</b>   | Provides a screen where you can write a reply.                                              |
| • <b>Forward</b> | Forwards the call to another person. That person must have the appropriate message service. |
| • <b>Delete</b>  | Delete the message being viewed. The user will be asked to confirm the deletion.            |

- **Lock** Lets you lock your received messages to phone.
- **Call Number** Calls the person who sent you the text message, if their phone number is included in the message.

### 1.2.4 Call Number

Calls the person who sent you the text message, if their phone number is included in the message.

You can also press  while the message is displayed to dial the number.

If more than one number is on the screen, the numbers appear in a list. Scroll to the phone number you want

to call and press .

## 1.3 When your phone's memory is full

When your phone's message memory is full, one or more messages of the lowest priority are automatically deleted. These messages are usually deleted from your phone's outbox.

If after deleting messages the memory is still full, your phone shows the message error "No space: Message waiting" appear.

## 1.4 Delete a message

- ☐ While reading a message, press **OPTIONS**.
- ☐ Scroll **Delete**, then press **SELECT**.

Your phone asks you to confirm that you want to delete the message.

- ☐ Press **OK**.

## 1.5 USE VOICE MAIL

Voice mail is a network services feature. Colleagues who miss you when they call can leave a voice message, which you can retrieve later.

### 1.5.1 When you have a message

- Your phone beeps when you receive a voice message. Also, the message **New voice message** appears on your phone's screen, along with the  icon.

**Note:** To use voice mail, you need to learn the voice mail system's various greetings, passwords, and prompts. Your service provider can provide instructions.

## 1.5.2 Set up your voice mailbox

As part of your network's voice mail feature, your service provider gives you a voice mailbox phone number. Save this number in your phone to make getting your voice messages quick and convenient.

- ☐ Press **MENU 3 > 6 > 2 (Messages > Voice Mail > Voice mail Num)**.
- ☐ Enter your mailbox phone number.
- ☐ Press **ENTER**.

Your voice mailbox number can be up to 20 digits long and is used until it's changed. Therefore, if your phone number changes, you may need to change your voice mailbox number along with it.

## 1.5.3 Listen to your voice messages

**Note:** The way you listen to your voice messages may vary depending upon your service provider. Call your service provider if you have any questions.

- ☐ When your phone alerts you to new voice messages, press **LISTEN** and follow the instructions given on the phone.
- ☐ If you'd rather listen to your messages later, press **EXIT**.
- ☐ To Listen to your voice messages at a later time:

Press and hold the 1 key.

OR

Press **MENU 3 > 6 > 1 (Messages > Voice Mail > Call Voicemail)**.

## 2. Send and receive e-mail messages

You can use your phone to send and receive e-mail messages. This means you no longer need to be at your computer to send or receive messages.

### 2.1 Send an e-mail address

You can add an e-mail address to a name you've already saved in the phone book. Or, you can add a name and address as a new entry.

#### 2.1.1 Save an e-mail address for an existing name

- ☐ At the Start screen, press **NAMES** or press **MENU** > **1** (Phonebook).
- ☐ Enter the first one letters of the name or scroll to the name you want and press **OPTIONS**.
- ☐ Scroll to **Details**, then press **SELECT** to view the number.
- ☐ Press **OPTIONS**.
- ☐ If **Edit** is not highlighted, scroll to it and press **SELECT**.  
The associated name appears.  
Press **SELECT**. The associated number appears.  
Press **SELECT**. The E-mail address entry screen appears.
- ☐ Enter the address, and then press **ENTER** to save the new e-mail address.

#### 2.1.2 Add a new e-mail address

- ☐ At the Start screen, press **NAMES**, press **OPTIONS**, scroll to **New** and press **SELECT**.
- ☐ Enter the name and press **ENTER**.  
The Number entry screen appears.
- ☐ Enter the phone number and press **ENTER**.  
The E-mail address entry screen appears.
- ☐ Enter the address, using the special characters screen to insert the “dot(.)” and @ signs.
- ☐ Press **ENTER**.

The message **Entry written** appears briefly, confirming your action.

### 2.1.3 Add a new e-mail address

- Follow steps □ through □ in “Save an e-mail address for an existing name” (earlier in this section) to find the name whose e-mail address you want to edit.
- Enter any changes, using the scroll keys to move the insertion point backward and forward in the address.
- When the address is the way you want it, press **ENTER**.

The message **Entry written** appears briefly, confirming your action.

## 2.2 Send an e-mail message

- At the Start screen, press **MENU** and then, at **Messages**, press **SELECT**.  
Scroll to **Write E-mail**, and press **SELECT**.
- Enter the e-mail address.
  - If you press **SEARCH**, enter the first few letters of the name you want and press **ENTER** when you find the name. The address appears in the Recipient address box. Press **ENTER**.
  - The phone finds only names with e-mail address and lets you know if it doesn't find any. If no names with e-mail address are found, you are returned to the Recipient address box.
  - If you enter the e-mail address, press **ENTER** when you've finished.

The **Subject:** opens.

- Enter a subject and press **ENTER**.
- When the message contents screen appears, enter your message.
- When you've finished the message, press **ENTER**, select **Send and Discard** or **Send and Save**, and press **ENTER**.

A status message tells you the mail is being sent.

### 2.2.1 Other options for a completed message:

- **Save** Save the message in the saved folder until you send it.

- **Quit**

Erase the message and returns you to the Recipient address box.

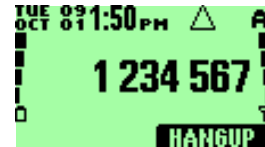
## 3. USE ADVANCED CALLING FEATURE

### 3.1 Set in-call options

Your phone allows you to use a number of features during a call. These features are known as in-call options.

**Note:** Many in-call options are network services features.

To use these options, you must contact your service provider.



You cannot use all these options at all times. This section tells you when you can use a certain option.

- ☐ To access an option during a call, press **OPTIONS**.
- ☐ Choose from some or all of the following options:
  - **Drop** Allows you to end the call.
  - **Voice Privacy** Allows you to access the Voice Privacy.
  - **Main Menu** Allows you to access the **MENU**.

### 3.2 Use call waiting

If you have call waiting, your phone beeps during a call to let you know that someone else is calling you.

Depending on your caller ID setup, the phone can also display the number of the incoming call.

**Note:** Call waiting may not be available in all wireless systems. Contact your service provider for details and availability.

Before you can use call waiting, you must first store its feature code. Then you must activate the call waiting feature.

#### 3.2.1 Store the call waiting feature code

- ☐ Press **MENU 4 > 4 > 5** (**Settings > Network services > Feature Code Set**).

The **Feature code** field appears.

- ☐ Enter the feature code your service provider gave to you and press **ENTER**.
- ☐ Scroll to **Call waiting** and press **SELECT**.
- ☐ Make sure that **Activate** is highlighted and press **SELECT**.

### 3.2.2 Activate call waiting

- ☐ Press **MENU 4 > 4 > 3** (**Settings > Network services > Call waiting**).

- ☐ Use  or  to scroll to **Activate** and press **SELECT**.

Your phone calls the network to confirm the feature code you entered. After the network confirms the feature code, call waiting is activated.

### 3.2.3 Manage calls

Call waiting works with both local and long distance calls.

- To answer an incoming call, press .
- To switch from one call to another, press .
- To end both calls, press .

## 3.3 Use call forwarding

While call forwarding, you can forward incoming calls to another number. This way, if you are unable to receive calls on your phone, all calls going to that phone can be forwarded to another phone. You never have to miss an important call.

**Note:** The call forwarding feature might not be available in all wireless systems.

### 3.3.1 Store the call forwarding feature code

- ☐ Press **MENU 4 > 4 > 5** (**Settings > Network services > Feature Code Set**).

The Feature code field appears.

- Enter the feature code your service provider gave you and press **ENTER**.

- Use  or  to scroll to **Call forwarding** and press **SELECT**.

### 3.3.2 Activate call forwarding

- Press **MENU 4 > 4 > 2** (**Settings** > **Network services** > **Call forwarding**).

- Scroll to the desired call forwarding option, as described in the following table, and press **SELECT**.

|                          |                                                                                                                                                                                    |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ● <b>All Calls</b>       | Forwards all incoming calls.                                                                                                                                                       |
| ● <b>If Busy</b>         | Forwards calls only when you're on your phone and do not have voice mail.                                                                                                          |
| ● <b>If Not Answered</b> | Forwards calls if you don't answer. This option is handy if you want to give your phone to someone for a short period of time, but you don't want this person to answer the phone. |
| ● <b>If Out Of Reach</b> | Forwards calls if you are out of the home wireless network, or if your phone is turned off.                                                                                        |
| ● <b>Cancel All Fwd</b>  | Cancels all forwarding options that are currently active.                                                                                                                          |

- Highlight **Activate** and press **SELECT**.

- Scroll to **Other Number** and press **SELECT**, and then enter the number to which you want your calls forwarded.

- Press **ENTER**.

Your phone calls the network to confirm the feature code that you entered in **MENU 4 > 4 > 5**. After the network confirms the feature code, call forwarding is activated.

## 3.4 Redial automatically

Automatic redial enables your phone to continue trying to call a number that was busy due to wireless network problems.

When you call a number and get a busy signal because of network problems, your phone redials this number up to 3 times. If you want to stop this process prior to

the last attempt, press . This stops the automatic redialing.

Before you can use the Automatic Redial feature, you must activate it.

- Press **MENU 4 > 1 > 4 > (Settings > Call Settings > Auto Redial)**.
- Press **ON**.

## 3.5 Use a calling card

You can use a calling card when you dial long distance calls. First you must store your calling card information in the phone. Your phone can store information about a maximum of four calling cards.

### 3.5.1 Save calling card information

- Press **MENU 4 > 1 > 2 (Settings > Call Settings > Calling card)**.
- Scroll to the **Card A**, **Card B**, **Card C**, or **None** calling card and press **Options**.
- Scroll to **Edit** and press **OK**.
- Enter your **Security code** and press **OK**.
- Press **SELECT**.
- Use  or  to scroll through the list of dialing sequences, as described in the following table.

| Dialing sequence                        | Use for cards that require you to                                                                                                          | Associated cards                        |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| Access no.<br>+ phone no.<br>+ card no  | Dial 1-800 access number, then phone number, then card number (+ PIN if required).                                                         | MCI,<br>Sprint Canada,<br>Unitel        |
| Access no.<br>+ card no.<br>+ phone no. | Dial 1-800 access number, then card number (+ PIN if required), then phone number                                                          | Network MCI,<br>WorldPhone MCI,<br>AT&T |
| Prefix<br>+ phone no.<br>+ card no.     | Dial the prefix (any numbers that must precede the phone number) and phone number you want to dial, then card number )+ PIN, if required). | GTE, PacBell,<br>AT&T, Stentor          |

Calling cards shown here are frequently used with the dialing sequences listed in the first column. However, this information could vary and it is subject to change by the phone companies'.

- Press **SELECT**.

### 3.5.2 Choose a calling card to use

If you have more than one calling card, you'll need to choose one before making a call.

- Press **MENU 4 > 1 > 2** (**Settings > Call Settings > Calling card**).

- Scroll to the desired card and press **OPTIONS**.

- Press  or  to highlight **SELECT** and press **OK**.

The **Security code** field appears.

- Enter your security code and press **OK**.

The message **Card ready for use** appears.

### 3.5.3 Make a calling card call

To make a calling card call:

- Enter the phone number, including any prefix (such as 0 or 1) your calling card might require when you make a calling card call. See your calling card for instructions.

- Press and hold  until your phone displays the message **Card call**, then Wait for tone and press **OK**, and then Wait for tone and press **OK** again.

- When you hear the tone from your calling card service, press **OK**.

**Note:** This procedure might not apply to all the calling card options that are programmed into your phone. Check the back of your calling card for more information, or contact your long distance company.

## 3.6 Send your own number in caller ID

You can determine, for each call you make, whether your telephone number appears on another phone's caller ID.

In most service areas, when you call others, your name is presented to their caller ID (if they subscribe). With Send Own Number, you can block (or not) the display of your number to others' caller ID when you call them.

**Note:** Send Own Number might not be available in all wireless systems. Contact your service provider for details and availability. Also note that this feature is effective only when you call a number that is equipped with caller ID.

Before you can use Send Own Number, you must first store its feature code. Otherwise, this feature will not appear on your phone's menu.

### 3.6.1 Store the Send Own Number feature code

- Press **MENU 4 > 4 > 5** (Settings > Network services > Feature Code Set).

Then **Feature Code** field appears

- Enter the feature code your service provider gave you and press **ENTER**.
- Use  or  to scroll to **Send Own Number** and press **SELECT**.
- Scroll to **YES** or **NO**.
- Press **SELECT**.

Your phone calls the network to confirm the feature code that you entered in **MENU 4 > 4 > 5**. After the network confirms the feature code, Send Own Number is activated.

### 3.6.2 Set whether or not your number will appear

- Press **MENU 4 > 4 > 4** (Settings > Network services > Send Own Number).
- Scroll to **YES** or **NO**.
- Press **SELECT**.
- Enter the number you wish to call, and press **ENTER**.



## 4. Customize your phone

### 4.1 What is a profile?

A profile is a “set of settings” you can use to customize the way your phone works.

You can set your own preferences for these items:

Volume

Ring Tone

Message Tone

Ring Style

Vibration

Warning & Game-Tone

Keypad Volume



Your phone comes with seven profiles:

General

Meeting

Outdoor

Silent

Custom

Car

You can customize any of the profiles. If at any time you want to return to the original settings, you can do so.

### 4.2 Customize a profile

- ☐ Press **MENU 5** (Profiles).
- ☐ Scroll to the desired profile in the list.
- ☐ Press **OPTIONS** to view the options for the selected profile.
- ☐ Select one of the following options, and then press **OK**.



|        |                                              |
|--------|----------------------------------------------|
| Select | Activates the currently highlighted profile. |
|--------|----------------------------------------------|

|                  |                                                                                                                               |
|------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <b>Customize</b> | Enables you to customize a profile by changing the current settings.<br><br>Press <b>SELECT</b> to choose from several lists. |
| <b>Rename</b>    | Enables you to rename the profile.                                                                                            |

### 4.2.1 Set the ringer volume

You can set the default ringing volume for incoming voice calls and message alert tones.

- ☐ Press **MENU 5** (Profiles).

- ☐ Use  or  to scroll to the profile for which you want to set the Volume, and press **OPTIONS**.

- ☐ Highlight **Customize** and press **OK**.

- ☐ Scroll to **Volume** and press **SELECT**.



### 4.2.2 Set the ring tone

You can set your phone's ring tone to a specific sound-or tune- for incoming voice calls.

**Note:** If you have already chosen a ringing option of either Silent or Beep once, the ring tones are already turned off.

- ☐ Press **MENU 5** (Profiles).

- ☐ Use  or  to scroll to the profile for which you want to set the ringing tones.

- ☐ Press **OPTIONS**.

- ☐ Highlight **Customize** and press **OK**.

- ☐ Scroll to **Ring Tone** and press **SELECT**.

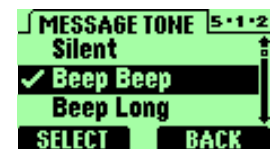
- ☐ Scroll through the options, and, when you hear the tone you want to use, press **SELECT**.



### 4.2.3 Set the message alert tone

You can set your phone to use a certain tone to indicate an incoming text message.

- ☐ Press **MENU 5** (Profiles).



- ☐ Use  or  to scroll to the profile for which you want to set the message alert tone, and press **OPTIONS**.
- ☐ Highlight **Customize** and press **SELECT**.
- ☐ Scroll to **Message Tone**, then press **SELECT**.
- ☐ Use  or  to scroll through your choices.  
The phone plays samples of each choice as you scroll to it.
- ☐ When you find the tone you want, press **SELECT**.

## 4.2.4 Set ring style

You can choose the tone that your phone uses to notify you of an incoming call. This setting does not affect any incoming text message alert tones.

- ☐ Press **MENU 5 (Profiles)**.  
Your phone lists each profile.
- ☐ Use  or  to scroll to the desired profile in the list for which you want to set the **Ring Style**, and press **OPTIONS**.
- ☐ Highlight **Customize** and press **OK**.
- ☐ Scroll to **Ring Style** and press **SELECT**.
- ☐ Scroll to one of the **Ring Style**, as described below, and press **SELECT**.

|                       |                                                                      |
|-----------------------|----------------------------------------------------------------------|
| <b>Ring</b>           | The phone rings until it is answered.                                |
| <b>Ring Ascending</b> | Ringing volume increases (gets louder) if the phone is not answered. |
| <b>One Ring</b>       | The phone rings once to indicate an incoming call.                   |
| <b>One Beep</b>       | The phone beeps once to indicate an incoming call.                   |
| <b>Silent</b>         | The phone makes no sound.                                            |

## 4.2.5 Set a vibration

Instead of choosing to have your phone ring, you can have it vibrate to indicate an incoming call.

- ☐ Press **MENU 5 (Profiles)**.
- ☐ Use  or  to scroll to the profile for which you want to set the vibration, and press **OPTIONS**.
- ☐ Highlight **Customize** and press **SELECT**.

- Scroll to **Vibration** and press **SELECT** again.
- Press the **SELECT** key to switch the **ON** or **OFF**.

The phone does not vibrate when it is connected to or placed in any charging device.

## 4.2.6 Set warning and game tones

You can set warning tones and the tones used for the games in your phone.

Warning tones include the sounds your phone makes during error conditions, during confirmations, when a battery is low, and when you need to recharge the battery.

- Press **MENU 5 (Profiles)**.
- Use  or  to scroll to the profile for which you want to set the warning tone, and press **OPTIONS**.
- Highlight **Customize** and press **SELECT**.
- Scroll to **Warn&GameTon**, then press **SELECT**.
- Press the **SELECT** key to switch the **ON** or **OFF**.

If you do not want to use warning or game tones, you can turn them off by switching to **OFF**.

## 4.2.7 Set keypad volume

Keypad volume set the volume of the tone you hear when you press your phone's keys.

- Press **MENU 5 (Profiles)**.
- Use  or  to scroll to the profile for which you want to set the keypad volume, and press **OPTIONS**.
- Highlight **Customize** and press **SELECT**.
- Scroll to **Keypad Volume** and press **SELECT**.
- Use  or  to scroll to one of the levels and press **SELECT**.

If you chose the **Silent** profile in step □, the keypad volume is turned off.

## 4.3 Rename profiles

- ☐ Press **MENU 5** (Profiles).
- ☐ Use  or  to scroll to the desired profile and press **OPTIONS**.
- ☐ Scroll to **Rename** and press **SELECT**.
- ☐ Enter the new name and press **OK** again.

## 4.4 Restore defaults settings

You can change the default settings for your phone. Later, you can return them to the original settings when needed.

**Note:** The memory, timers, language selection, security code, and lock code are not reset. However, any profiles you have modified are reset when you restore the default settings.

- ☐ Press **MENU 4 > 2 > 7** (Settings > Phone Settings > Restore Defaults).
- ☐ Press **OK**.

## 4.5 Set the display language

You can set your phone to display a certain language.

- ☐ Press **MENU 4 > 2 > 4** (Settings > Phone Settings > Languages).

- ☐ Use  or  to scroll to the language you want to use and press **OK**.

You can choose from **English**, **Mexico Spanish**, **Canada French** and **Brazil Portuguese**.



## 4.6 Set and display the clock

Your phone has an internal clock that you can set to appear on the phone's screen.

The clock is connected to an alarm clock.



## 4.6.1 Set the clock

To set the clock to the appropriate time:

- Press **MENU 4 > 2 > 1** (Settings > Phone Settings > Date and Time).

- Use  or  to scroll to **Set Time** and press **SELECT**.

The **Time** field appears.

- Enter the time using a **xx:xx** format and press **OK**.

For example, to set your clock to 9:30, enter **09:30**.

- Use  or  to scroll to **AM** or **PM** and press **SELECT**.

## 4.6.2 Set the clock to be updated by the network

You can set your phone's clock to be updated by the network, if available.

### • Turn on the network date and time update

- Press **MENU 4 > 2 > 3** (Settings > Phone Settings > AutoDate & Time), and then press **SELECT**.
- Scroll to **ON** or **Confirm**, and then press **SELECT**.

If you choose **Confirm**, you will receive the message **Really Update date and time?** Before the phone's clock is updated. Select **OK** to accept the update or **CANCEL** to reject it.

### • Turn off the network date and time update

- Press **MENU 4 > 2 > 3** (Settings > Phone Settings > AutoDate & Time), and then press **SELECT**.
- Scroll to **OFF**, and then press **SELECT**.

## 4.7 Add a welcome note

You can set your phone to display a welcome note each time you switch on your phone. This note could say, for example: *Hello*. It could include your name, a reminder, or more. The maximum lengths of this note 20 characters.



- Press **MENU 4 > 2 > 5** (Settings > Phone Settings > Welcome).
- Enter the text of the welcome note.

- As you enter characters, they appear to the left of the cursor. Press **CLEAR** to delete characters to the left of the cursor. Press  or  to move the cursor right or left.
- ☐ Press **ENTER**.

## 4.8 Set the answer

### 4.8.1 Set your phone to answer automatically

You can set your phone to answer incoming voice calls after one ring. This feature can be used only when your phone is connected to a headset or to an approved handsfree car kit that is equipped with the ignition sense option, with the ignition on.

- ☐ Press **MENU 4 > 3 > 1** (Settings > Answer Settings > Auto Answer).
- ☐ Scroll to **Auto Answer** and press **SELECT**.
- ☐ Use  or  to scroll to the phone setting for which you want to set your phone to answer automatically, and press **SELECT**.

### 4.8.2 Set your phone to answer by pressing any key

This feature allows you to answer an incoming call by pressing any key except the END key. The default setting for this feature is **OFF**.

To enable Any Key answer:

- ☐ Press **MENU 4 > 3 > 2** (Settings > Answer Settings > Any Key Answer).
- ☐ Press **ON**.

Repeat the steps above except, in step ☐, press **OFF**.

## 4.9 Emergency calls

Before attempting any emergency calls, see "18.1 Emergency Calls" for important safety information.

- ☐ If the phone is not on, switch it on

- Press the  key to ready the phone for calls.  
(Press it twice if there are still digits on the display.)
- Key in the emergency number for your present location (e.g. 911 or other official emergency number). Emergency numbers vary by location.
- Press .

### **IMPORTANT!**

This phone, like any cellular phone, operates using radio signals, cellular and landline networks, as well as user-programmed functions which can not guarantee connection in all conditions. Therefore, you should never rely solely upon any cellular phone for essential communications (e.g., medical emergencies).

Remember, to make or receive any calls, the phone must be switched on and in a service area with adequate cellular signal strength.

Emergency calls may not be possible on all cellular phone networks or when certain network services and/or phone features are in use. Check with local cellular service providers.

If certain features are in use (keyguard, restrict calls, etc.), you may first need to turn those features off before you can make an emergency call. Consult this document and your local cellular service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your cellular phone may be the only means of communication at the scene of an accident - do not cut off the call until given permission to do so.

## **4.10 Use emergency key 9**

When the emergency key feature is turned on, the phone attempts to make an emergency call when you press 9 and . The phone dials the emergency number preprogrammed into your phone.

**Note:** If you have activated the emergency key 9 feature, you can also dial an emergency call by pressing and holding 9 until the phone indicates it is attempting to make an emergency call. This method does not work, however, when Keyguard is active.

## 4.10.1 Activate the emergency key 9

Before you can use the emergency key feature, you must first activate it.

☐ Press **MENU** **4** > **1** > **1** (**Settings** > **Call Settings** > **Emergency Key 9**).

☐ Press **ON**.

Repeat the steps above except, in step ☐, press **OFF**.

**Warning:** Official emergency numbers vary by location. Only one emergency number is programmed into your phone, and this is the number that is dialed when you press key 9. However, this might not be the proper number in all circumstances.

## 4.10.2 Make an emergency call

☐ Press **9** and .

# 5. Security

Your phone is equipped with a versatile security system that prevents the unauthorized use of the phone.

You cannot activate or use certain phone features without having first successfully entered your phone's security code.

When entering the security code, a \* appears on the screen each time you press a number key. This prevents others from seeing your code.

If you incorrectly enter a security code five times in a row, your phone won't accept any entries for the next 5 minutes. However, if you realize that you've entered the code incorrectly before pressing **OK**, you can use **CLEAR** to erase the code, digit by digit, beginning with the last digit.

When this guide describes an action that requires the entry of your security code, each step necessary to this action is provided.

## 5.1 Change your security code

- Press **MENU** **4** > **5** > **2** > **4** (Settings > Security Settings > Access Codes > Change Sec Code).

The Security code field appears.

- Enter the default security code and press **ENTER**.
- At the message **New Secu Code**, enter your new security code and press **ENTER**.
- At the message **Verify Secu Code**, enter your new security code again and press **ENTER**.

The message **Security Code has been changed** appears.

If you have changed your security code and don't remember the new code, contact your service provider. Once you have changed your security code, the default setting is no longer valid.

## 5.2 Protect your phone with the lock code

The lock code enables you to activate and deactivate your phone. When the lock code is on, you cannot access most of your phone's memory or menu features. Also, you cannot make phone calls without first entering the lock code.

**Note:** If you save the unlocked phone number, you can make calls without entering the lock code. Refer to "Store an unlocked phone number".

With the lock code on, your phone locks when you switch it off. The next time you switch your phone on, it asks you for a lock code when you press either **NAMES** or **MENU**.

**Note:** If you enter an incorrect lock code five times in a row, your phone prompts you for the security code.

- The default lock code is 12345.
- MTD-3500 recommends that you change this code immediately.

## 5.2.1 Turn on the phone lock

- ☐ Press **MENU 4 > 5 > 2 > 1** (Settings > Security Settings > Access Code > Phone Lock).
- ☐ Enter the lock code and press **ENTER**.

When your phone is locked, it will be possible to place a call to the emergency number programmed into your phone, such as 911 or any other official emergency number. You can either dial this emergency number or press the emergency key 9 (if you have activated the 9 key to act as an emergency key).

You can also store a number in the Unlocked phone number location. This allows you to call the number even though your phone is locked.

## 5.2.2 Store an unlocked phone number

- ☐ Press **MENU 4 > 5 > 2 > 2** (Settings > Security Settings > Access Code > Unlock Phone No.).
- ☐ Enter the lock code and press **ENTER**.

The **Enter Unlock Num** field appears.

- ☐ Enter the unlock code and press **ENTER**.
- ☐ Press **OK**.

## 5.2.3 Change your lock code

- ☐ Press **MENU 4 > 5 > 2 > 3** (Settings > Security Settings > Access Code > Change Lock Code).
- ☐ Enter the lock code and press **ENTER**.

Only numeric characters are accepted.

- ☐ Enter the new lock code and press **ENTER**.
- ☐ Verify the new lock code, and press **ENTER**.

When you change your lock code, make sure you store it in a safe place, away from your phone. Avoid entering access codes similar to emergency number to prevent accidental emergency calls.

## 5.2.4 Turn off the lock code

- ☐ Press **MENU 4 > 5 > 2 > 1** (Settings > Security Settings > Access Code > Phone Lock).
- ☐ Enter the lock code and press **ENTER**.

With the lock code feature turned off, you can use your phone without having to enter the lock code each time you turn your phone on.

## 5.3 Lock the keypad

When you lock the keypad, you prevent accidental key presses—for example, when your phone is in a pocket or purse. This feature is called keyguard.



### 5.3.1 Active keyguard

There are three different ways to activate the keyguard:

At the Start screen:

- Press **MENU 0** (Keyguard).

### 5.3.2 Deactivate keyguard

- ☐ Press **UNLOCK**.

- ☐ Press .

### 5.3.3 Answer a call while keyguard is active

During an incoming call, the keypad automatically unlocks.

- Press any key to answer the call.

After you end the call, keyguard automatically becomes active again.

## 5.4 Restrict calls

You can restrict incoming and outgoing calls. To restrict outgoing calls, you create a list of restrictions and apply the appropriate restriction.

Before you define restrictions for outgoing calls, only one restriction option is available:

- **Add restriction**, which enables you to create your own list of outgoing call restrictions. The maximum number of call restrictions you can define is ten.
- **Delete** Delete any existing outgoing call restriction.
- **Delete All** Delete all existing outgoing call restriction.
- **Edit** Allows you to edit an existing outgoing call restriction.
- **Restrict All** Allows you to activate all outgoing call restrictions.

When calls are restricted, you will be able to make calls to the emergency number that is programmed into your

phone. For example, you could dial 911 and press . However, emergency key 9 might not work, depending on the type of restriction you choose.

### 5.4.1 Restrict incoming calls

To restrict incoming calls:

- ☐ Press **MENU 4 > 5 > 1** (**Settings > Security Settings > Call Restriction**).
- ☐ Use  or  to scroll to **Incoming** and press **SELECT**.
- ☐ Enter your security code and press **ENTER**.
- ☐ Scroll to **Restrict All** and press **ON**.

Press **OFF** to remove an already-set restriction.

## 5.4.2 Restrict outgoing calls

- Press **MENU 4 > 5 > 1** (Settings > Security Settings > Call Restriction).

- Use  or  to scroll to **Outgoing** and press **SELECT**.

- Enter your security code and press **SELECT**.

- Press **OPTIONS**.

- Scroll to **Add Restriction** and press **SELECT**.

- Enter the number you want to restrict and press **ENTER**.

## 6. Set network services features

The following network services can be obtained from your service provider:

- Voice Privacy
- Call Forwarding
- Call Waiting
- Send Own Number

When you subscribe to any of these services, your service provider gives you a feature code that activates each service. Deactivation codes are used to deactivate each service.

After you store the appropriate code in your phone, the code is sent to the network to verify that you're using the correct feature code. The voice privacy feature does not require you to store a feature code before using it.

After you store a feature code, the respective service appears as a menu option on your phone's screen. You can use these menus to activate and deactivate the network services.

### 6.1 Set up how your phone selects a system

Your phone is capable of working in residential, private, and public systems (such as your home system). You can choose how your phone selects a network to use.

□ Press **MENU 6**.

You see the following three options:

- **Automatic:** Your phone automatically searches for available networks and chooses the appropriate one. Every time you turn on your phone, it resets to **Automatic**.
- **Manual:** The phone searches for networks and then displays a listing of all of the possible networks on your phone's screen. Next to each network, one of the following appears: **Available** or **Not available**. If a network is designated as **Not available**, you cannot use it.
- **New Search:** Your phone begins a new search for both private and residential systems. When it finds the best system available, your phone displays it on its screen. You can then select this system or start another search by pressing **NEXT**.

- Use  or  to scroll through the choices, and press **SELECT** when you see the one you want.

## 6.2 Roaming

The term roaming is used to indicate when your phone is not in its home area. Calls made or received while you are roaming are usually more expensive than calls made in your home area.

While roaming in some systems outside your home area, your phone may not be recognized by the host system, which is the system in which you're traveling. You may not be able to place a call.

Contact your service provider for more specific information on how roaming works with your phone and for information about coverage limitations.

## 6.3 NAM selection

The service provider programs your phone with the phone number and system information into your phone's memory when your phone is first activated. This is called a Number Assignment Module (NAM).

For example, your phone can be activated in up to 2 different service areas (e.g. one in Chicago or New York, and maybe one more in New York), each giving your phone a different phone number or account.

Only one number can be active at a time. When you select a phone number, you're also selecting which system you're using as your home system. The first phone number displayed with this menu is the currently selected number.

**Note:** It may not be necessary to have three NAMs for your phone if your service provider has service or roaming agreements for each area in which you wish to use your phone. Contact your service provider for details.

### 6.3.1 Selecting the NAM for your phone

- Press **MENU 4 > 4 > 6** (**Settings > Network Services > NAM Selection**)
- Highlight the phone number you want to use and press **OK**.

**Note:** You need at least one active number to make calls. You cannot change from one NAM to another during a call.

## 7. USE YOUR PERSONAL ASSISTANT

Your phone can be your personal assistant. It can wake you up in the morning and remind you of meetings, birthdays, and tasks. You can check the current time, calculate a tip at dinner, and convert currencies.

With a calendar, clock, alarm clock, and phone book, you have everything you need to keep track of your life.

### 7.1 Use the calendar

The calendar application allows you to enter appointments and reminders into the phone.

Your phone must be switched on for the calendar to work. Do not switch on the phone, however, where wireless phone use is prohibited or where the use of the phone could cause interference or danger.



#### 7.1.1 View the calendar

☐ Press **MENU** > **7** (Calendar).

☐ Press **SELECT**.

Today's day and date appear.

☐ Press **SELECT**.

You can select the Current day's notes or all notes list.

If you select the **Current Day Select**, you can view the notes of the day currently on display.

If you select the **All List View**, you can view the all notes of the entire calendar.

#### 7.1.2 Move from day to day

After you set the date, whenever you press Menu 7, your phone displays the current date and day.

☐ To move forward or backward through the calendar, use  or .

- When you reach the date you want, press **SELECT** and scroll to highlight the select you want.

### 7.1.3 Add a calendar note

This option enables you to add a note. You can also set an alarm for any calendar note.

- Go to the day you want, then press **SELECT**.

The list of note appears.

- Press **ADD**.

The **NOTE:** field appears.

- Enter the information and press **ENTER**.

The current date appears.

- If you do not want to change the date, just press **OK**.

The **Time:** field appears.

- If you want to change the date for this note, do so and press **OK**.

- Enter the time when you need to make this call using the hh:mm format and press **OK**. Select **AM** or **PM** and press **SELECT**.

- Select either **No Alarm** or **Set Alarm** and press **SELECT**.

- If you don't want to set an alarm, select **No Alarm**.

- If you select **Set Alarm**, the alarm date field appears.

- Enter the date on which you want the alarm to sound and press **OK**.

The alarm time field appears.

- Enter the time at which you want the alarm to sound using the hh:mm format and press **OK**.

- Select either **AM** or **PM** and press **SELECT**.

### 7.1.4 View the day's notes

You can review notes you've written for certain days.

- To review notes for a certain day, open the calendar and scroll to the day you want.

- Press **SELECT**, scroll to note list and press **SELECT**.

The following options are available:

- Details
- Add Entry
- Edit Entry
- Delete Entry
- Delete All For Day
- Delete All Entries

## 7.2 Alarm clock

You can set the alarm clock to ring at any time. The alarm clock's volume is determined by the current ringing volume and tone settings.

If you have selected the **Silent** or **One Beep** ringing tone, then your alarm clock quietly beeps once.



### 7.2.1 Set the alarm clock

- Press **MENU** **4** > **2** > **2** (**Settings** > **Phone settings** > **Set Alarm Clock**).

The Set alarm clock message appears.

- Enter the time for which you want to set the alarm using the hh:mm format and press **OK**.

Any existing numbers are replaced with the newly entered numbers.

- Select either **AM** or **PM** and press **SELECT**.

### 7.2.2 Turn off the alarm clock when it rings

- When the alarm clock rings:
- Press **OK** to turn it off.
- Press **SNOOZE** to set the alarm to go off again in 5 minutes.

If you let the alarm ring for 1 minute or more without pressing a key, it stops ringing, waits 5 minutes, and then rings again. This continues until you press Stop.

### 7.2.3 Turn off the alarm clock altogether

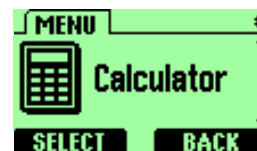
If you decide that you don't want the alarm to ever go off, you can turn it completely off.

- ☐ Press **MENU 4 > 2 > 2** (Settings > Phone settings > Set Alarm Clock).
- ☐ Press **OFF**.

If you have selected the **Silent** or **Meeting** profile, your alarm beeps only once. The best profile to use when using the alarm clock is **General** or **Outdoor**, unless these profiles have been modified from their original settings.

## 7.3 Calculator

Your phone's calculator adds, subtracts, multiplies, divides, and converts currencies.



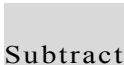
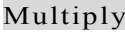
### 7.3.1 Use the calculator

- ☐ Press **MENU 8** (Calculator).
- ☐ Enter the first number in the calculation.

If you need to enter a number with a decimal point, press  to indicate it.

- ☐ Then, based on the type of calculation that you need to perform, use one of the following actions:

| If you want to... | Then...                       |
|-------------------|-------------------------------|
| <b>Add</b>        | Press * (for + symbol)        |
| <b>Subtract</b>   | Press ** twice (for – symbol) |
| <b>Multiply</b>   | Press *** (for * symbol)      |
| <b>Divide</b>     | Press **** (for / symbol)     |

Or, you can press Options, then use  or  to scroll to: , , , , , or . Then press .

☐ Enter the second number in the calculation and press .

☐ Use  or  to scroll to  and press .

**Note:** Repeat steps ☐ and ☐ as many times as necessary.

Press  to erase any mistakes.

## 8. GAMES

Your phone includes for exciting games that you can play whenever the phone is turned on:

Breakout

Snake



- Press **MENU 9** (**Games**) to display the listing of these games.

- Use  or  to scroll to the game you want to play and press **SELECT**.

### 8.1 Snake

This game places an object, which represents a piece of food, in the middle of the screen. At the bottom of the screen is a line that represents the snake.

- Use the following keys as cursors: **2** (up), **4** (left), **6** (right), and **8** (down).
- Move the snake toward the food and watch the snake grow.

The longer the snake's tail grows, the higher the score. If the snake hits its own tail or the surrounding wall, the game is over.

### 8.2 Breakout

This game places an object, which represents a ball, in the middle of the screen. At the right of the screen are the blocks. At the left of the screen is a bar.

- Use the following keys as cursors to move the bar:  (down),  (up)
- Bounce the ball using bar, and break the block.

The more blocks are broken, the higher the score. If the ball hits the left wall instead of the bar, the game is over.

# 9. REFERENCE INFORMATION

## 9.1 Emergency Calls

### **IMPORTANT!**

This phone, like any wireless phone, operates using radio signals, wireless and landline networks, and user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely on any wireless phone for essential communications (e.g. medical emergencies).

Remember, to make or receive any calls, the phone must be switched on and be used in a service area that has adequate signal strength. Emergency calls might not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

Always ensure that your phone is properly charged before attempting any emergency calls. If you allow your battery to become empty, you will be unable to receive or make calls, including emergency calls. You must then wait a few minutes after the charging begins to place any emergency calls.

### 9.1.1 Make an emergency call

- ☐ If the phone is not on, switch it on.
- ☐ Enter the emergency number for your present location (for example, 911 or any other official emergency number—emergency numbers vary by location).

- ☐ Press .

If certain features are in use (Keyguard, fixed dialing, restrict calls, and so on), you might first need to turn those features off before you can make an emergency call. Consult this guide and your local cellular service provider.

When making an emergency call, remember to give all of the necessary information as accurately as possible. Remember that your wireless phone might be the only means of communication at the scene of an accident—do not terminate the call until given permission to do so.

## 9.2 Troubleshooting

### 9.2.1 No service

If you're outside the wireless service area, No service will display on your phone. No calls can be made or received, however, emergency 911 calls may still be possible.

### 9.2.2 What if the call doesn't go through?

Your phone can make and receive calls only when it's switched on and in the wireless network's service area.

**No service** means that you're probably outside the wireless service area. No calls can be made or received.

**This number is restricted.** means calls to the phone number you tried to call are restricted (see "Restrict calls").

## 10. TECHNICAL INFORMATION

|                           |                                                                  |
|---------------------------|------------------------------------------------------------------|
| <b>Weight</b>             | 84.0g with 790 mAh<br>Li-ion Battery                             |
| <b>Size (H x W x D)</b>   | 112.0 x 45.6 x 21.4 mm                                           |
| <b>Wireless Networks</b>  | TDMA800<br>AMPS                                                  |
| <b>Frequency Range</b>    | 824.04-848.97 MHz (TX)<br>869.04-893.97 MHz (RX)                 |
| <b>Battery Voltage</b>    | 3.7V nominal                                                     |
| <b>Number of Channels</b> | 832                                                              |
| <b>Number of NAMs</b>     | 2                                                                |
| <b>Memory Locations</b>   | 100                                                              |
| <b>Memory Capacity</b>    | Alpha: 15 digits per location<br>Numeric: 32 digits per location |