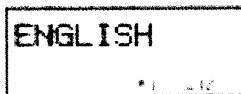


## Changing the Language

1. Press and hold the **Mute/MENU** key.
2. Press **1** to go to the language programming option.



3. Press **Flash/EDIT** to change the setting. "ENGLISH" will begin flashing.
4. Use the **▲▼** key to toggle between ENGLISH, ESPANOL, and FRANCAIS.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **Mute/MENU** to return to the idle screen.

## Turning the First Ring On or Off

You can turn off the first ring of the phone so that it does not ring until caller ID information has been displayed.

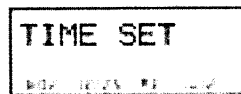
1. Press and hold the **Mute/MENU** key.
2. Press **2** to go to the first ring programming option.



3. Press **Flash/EDIT** to change the setting. "On" will begin flashing.
4. Use the **▲▼** key to toggle between On and Off.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **Mute/MENU** to return to the idle screen.

## Setting the Time and Date

1. Press and hold the **Mute/MENU** key to enter the menu.
2. Press **3** to go to the time set programming option.

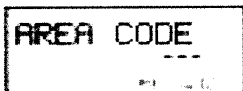


3. Press **Flash/EDIT** to change the setting. The month will begin flashing.
4. Use the dial pad to enter the month in two-digit format. The date will begin flashing.
5. Use the dial pad to enter the date in two-digit format. The hour will begin flashing.
6. Use the dial pad to enter the hour in two-digit format. The minutes will begin flashing.
7. Use the dial pad to enter the minutes in two-digit format. AM and PM begin flashing.
8. Use the dial pad to choose between AM and PM, where 1 is AM and 2 is PM.
9. When the final setting is programmed, the time and date are automatically saved.  
A double beep will sound and you are returned to the options menu.
10. Continue with programming or press **Mute/MENU** to return to the idle screen.

## Setting the Area Code

Area code programming is used for caller ID callback purposes. It allows people who dial only 7 digits for local numbers to avoid extra work when dialing from caller ID memories. **DO NOT** use the AREA CODE programming if you are required to dial 10 digits (555-555-1212) locally.

1. Press and hold the **Mute/MENU** key.
2. Press **4** to go to the area code programming option.



3. Press **Flash/EDIT** to change the setting. "----" will begin flashing.
4. Use the dial pad to enter the three digit area code that your phone number begins with.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **Mute/MENU** to return to the idle screen.

## Adjusting the Contrast

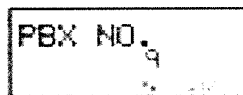
1. Press and hold the **Mute/MENU** key.
2. Press **5** to go to the contrast programming option.



3. Press **FLASH/EDIT** to change the setting. "2" will begin flashing.
4. Use the key **▲▼** to toggle between the three levels of contrast.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **MUTE/MENU** to return to the idle screen.

## Setting the PBX Number

1. Press and hold the **MUTE/MENU** key.
2. Press **6** to go to the PBX number programming option.



3. Press **FLASH/EDIT** to change the setting.
4. Use the key **▲▼** to customize the digit to match your PBX system.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **MUTE/MENU** to return to the idle screen.

**Note:** The number programmed here is not active unless PBX mode is On.

## Turning PBX Mode On or Off

1. Press and hold the **MUTE/MENU** key.
2. Press **7** to go to the PBX mode programming option.

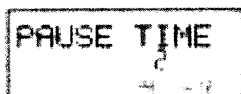


3. Press **FLASH/EDIT** to change the setting. "Off" will begin flashing.
4. Use the **▲▼** key to toggle between On and Off.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **MUTE/MENU** to return to the idle screen.

**Note:** You do not need PBX mode unless you need to dial a specific single digit number before each outgoing call.

## Changing the Pause Time

1. Press and hold the **MUTE/MENU** key to enter the menu.
2. Press **8** to go to the pause time programming option.



3. Press **FLASH/EDIT** to change the setting. "2" will begin flashing.
4. Use the **▲▼** key to select the desired dialing delay.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **MUTE/MENU** to return to the idle screen.

## Deleting Message Waiting Indication

Clears any current message waiting indication.

1. Press and hold the **MUTE/MENU** key to enter the menu.
2. Press **9** to go to the message waiting programming option.

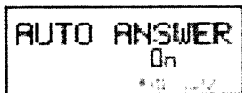


3. Press **FLASH/EDIT** to reset the message waiting indication. "DELETE" will begin flashing.
4. Press **MEM/SAVE** to delete the indication. A double beep will sound to confirm.
5. Continue with programming or press **MUTE/MENU** to return to the idle screen.

## Turning Auto Answer On or Off

Turn on and off the auto answer feature. When on, the phone will automatically answer an incoming call if the handset is in the base.

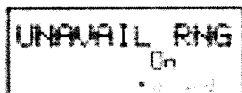
1. Press and hold the **MUTE/MENU** key.
2. Press **0** to go to the auto answer programming option.



3. Press **FLASH/EDIT** to change the setting.
4. Use the key **▲▼** to toggle between On and Off.
5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
6. Continue with programming or press **MUTE/MENU** to return to the idle screen.

## Disabling the Ring for Private Calls

1. Press and hold the **MUTE/MENU** key.
2. Press **←\*** to go to the private ring programming option.



3. Press **FLASH/EDIT** to change the setting.
  4. Used the **▲▼** key to toggle between On and Off.
  5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
  6. Continue with programming or press **MEM/SAVE** to return to the idle screen.
- Note:** The phone will ring once when "Off" unless First Ring is also set to "Off".

## Disabling the Ring for Unavailable Calls

1. Press and hold the **MUTE/MENU** key.
2. Press **▲▼** to go to the unavailable ring programming option.
3. Press **FLASH/EDIT** to change the setting. "On" will begin flashing.



4. Used the **▲▼** key to toggle between On and Off.
  5. When the setting you desire is displayed, press **MEM/SAVE** to save the setting.  
A double beep will sound to confirm the setting has been saved.
  6. Continue with programming or press **MEM/SAVE** to return to the idle screen.
- Note:** The phone will ring once when "Off" unless First Ring is also set to "Off".

## Speed Dialing

The unit will store up to 20 speed dial numbers in the order that they are programmed. No duplicate numbers can be stored.

### Storing Phone Numbers

1. With the handset in the idle state, press **MEM/SAVE**.
2. Press **FLASH/EDIT** to create a new phone book entry.
3. Enter the name you wish to store using the dial pad to enter the letters (up to 15 letters). See the following letter table for how to program the letters using the number pad. To add a space between words, push 1.

PHONE BOOK

John S

**Example:** For **JOHN SMITH** dial this sequence:

|   |     |    |    |       |      |   |     |   |    |
|---|-----|----|----|-------|------|---|-----|---|----|
| 5 | 666 | 44 | 66 | 1     | 7777 | 6 | 444 | 8 | 44 |
| J | 0   | H  | N  | space | S    | M | I   | T | H  |

4. Press ▼, and dial the number you wish to store (up to 16 digits). Press **REDIAL** to insert a dialing pause into the number.
5. Press **MEM/SAVE** when finished to store the number to memory.

John Smith  
18885

**Note:** If there are no memory locations left in the speed dial directory the unit will display **"MEMORY FULL"**. To continue with memory programming, you must delete or edit existing speed dial numbers.

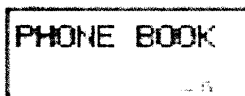
**Note:** If you mis-type entering the phone number, you can move through the number and edit it by pressing and holding the ←\*,#→. To delete a flashing character, press the **REDIAL/DELETE** key; to delete a flashing number, press and hold the **REDIAL/DELETE** key.

### Letter Table

| Key | 1 <sup>st</sup> Press | 2 <sup>nd</sup> Press | 3 <sup>rd</sup> Press | 4 <sup>th</sup> Press | 5 <sup>th</sup> Press | 6 <sup>th</sup> Press | 7 <sup>th</sup> Press | 8 <sup>th</sup> Press |
|-----|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 1   | space                 | &                     | ,                     | (                     | )                     | *                     | .                     | 1                     |
| 2   | A                     | B                     | C                     | 2                     | A                     | B                     | C                     | 2                     |
| 3   | D                     | E                     | F                     | 3                     | D                     | E                     | F                     | 3                     |
| 4   | G                     | H                     | I                     | 4                     | G                     | H                     | I                     | 4                     |
| 5   | J                     | K                     | L                     | 5                     | J                     | K                     | L                     | 5                     |
| 6   | M                     | N                     | O                     | 6                     | M                     | N                     | O                     | 6                     |
| 7   | P                     | Q                     | R                     | 7                     | P                     | Q                     | R                     | 7                     |
| 8   | T                     | U                     | V                     | 8                     | T                     | U                     | V                     | 8                     |
| 9   | W                     | X                     | Y                     | 9                     | W                     | X                     | Y                     | 9                     |
| 0   | 0                     | 0                     | 0                     | 0                     | 0                     | 0                     | 0                     | 0                     |

## Viewing the Phone Book

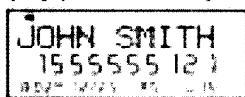
1. Press **MEM/SAVE** to enter the phone book.



2. Press **▲▼** to locate the number you wish to view.



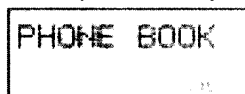
3. If the name or number is more than 11 characters, press **⏏** and **⏏** button to view the rest of the display (as indicated by the arrows in the top line of the display).



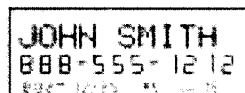
4. Press **MEM/SAVE** to exit the phone book, or let the phone book time out.

## Making Calls from the Phone Book

1. To make a call from the phone book, press **MEM/SAVE**



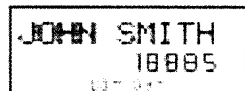
2. Locate the number you wish to dial using **▲▼**.



3. Press the **OPTION** button to change the displayed number to 7, 10, or 11 digits. The first dialing option displayed is the 11 digits for a long distance call.

Press the **OPTION** button for the second time, the displayed number will change to 7 digits for a local call.

Press the **OPTION** button for the third time, the displayed number will change to 10 digits for a local call with area code.

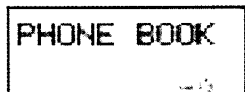


4. Press **TALK**. The display will show the directory name, and begin dialing the number.
5. When you are finished with your call, press **TALK**, or place the handset back on the base.

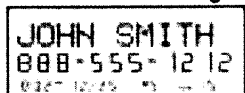
**Note:** Be sure to check that the line is not in use by another extension.

## Deleting a Stored Number

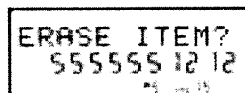
1. Press **MEM/SAVE**.



2. Locate the number you wish to delete using **▲▼**.



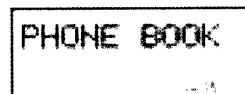
3. Press **REDIAL/DELETE**.



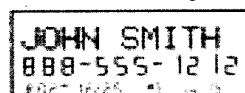
4. Press **REDIAL/DELETE** to delete the phone book memory. The display will briefly show "ERASED" and return to the previous phone book entry.
5. When you are finished press **MEM/SAVE**.

## Editing a Stored Number

1. Press **MEM/SAVE**



2. Locate the number you wish to edit using **▲▼**



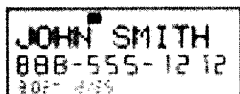
3. Press **FLASH/EDIT**. Move the cursor to the section you wish to edit using the **▲▼**, **⊛**, and **⊜** keys. When moving through the number field, it will be necessary to press and hold the **⊛** and **⊜** keys for more than one second until the cursor moves, since just pressing them enters a \* or # into the dialing sequence. Any dial pad key pressed will be inserted before the cursor.
4. To delete a character, press the **REDIAL/DELETE** key.  
To delete a number, press and hold the **REDIAL/DELETE** key for more than one second until the number is deleted, since if the **REDIAL** key is just pressed, it inserts a pause in the dialing sequence.
5. When you are finished, press **MEM/SAVE** to store the edited entry.

## Priority (VIP) Calls

You can assign stored numbers as preferred calls. When an incoming call is matched to a stored number designated as "VIP," the phone will generate a special ringer sound after the first ring (caller ID information must be received first).

To mark a phone book entry as preferred:

1. Press **MEM/SAVE**
2. Press **▲** or **▼** to go the desired entry.
3. Press the **MUTE/MENU** button once. The LCD will show the "VIP" icon.



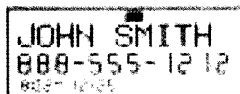
4. Press **MEM/SAVE** to exit the phone book.

## Blocked (REJ) Calls

If you do not want to have the phone ring when a specific number calls, you can store that number in the phone book and assigned it as blocked. When an incoming call is matched to a stored number designated as "REJ," the phone will not ring after the first ring (caller ID information must be received first).

To mark a phone book entry as blocked:

1. Press **MEM/SAVE**.
2. Press **▲** or **▼** to go the entry to be blocked.
3. Press the **MUTE/MENU** button twice. The LCD will show the "REJ" icon.



4. Press **MEM/SAVE** to exit the phone book.

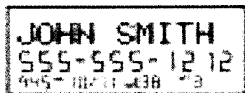
**Note:** Priority and Blocked calls will only work if the incoming call's number exactly matches the one that is stored in memory.

## CALLER ID

Caller ID allows the caller's name and phone number to be shown on the display before you answer the call. In order to use this feature you must first subscribe to Caller ID service with your telephone company.

### When You Receive a Call

1. When the telephone rings, the caller's name and phone number appears on the display.



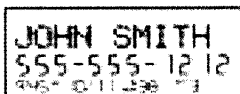
2. The new Caller ID record includes the name and number of the caller and the time and date the record is received. The New Call light will flash to indicate that you have a new Caller ID call stored in memory.

**Note:** When the Caller ID information is received, it is stored in memory so that this information can be recalled for later use. Up to 40 Caller ID calls can be stored.

### Viewing the Caller ID List

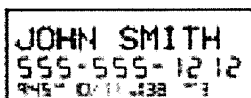
This phone automatically stores the last 40 calls received. If a call is received from the same number more than once since the records were last viewed, no new entry is made, but the repeat call icon ( "RPT" ) and the number of repeat calls is displayed.

1. With the handset idle press ▲ or ▼; with the handset in Talk mode, press **CID** to enter caller list.
2. Any unviewed (new) calls will be displayed first. The most recent call will be displayed. The information on the call will be displayed with the name, number, date, and time that the call was received.

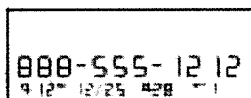


3. If the name or number is more than 11 characters, press the #← and →\* button to view the rest of the display.
4. To scroll to the next call, press ▲ or ▼. The ▲ will go through the calls from the last call received to the first. The ▼ will allow you to view the calls from the first call received to the last.
5. Press **CID** to finish.

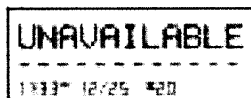
## Caller ID Displays



Display shows name and number, time and date of the call.



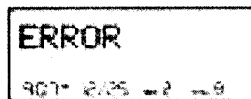
Display shows number-only service.



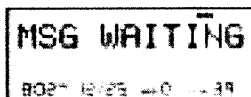
**"UNAVAILABLE"** will be displayed when Caller ID information is not available. This call was made from a telephone company that does not offer Caller ID services (including international calls).



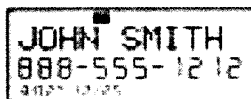
**"PRIVATE"** will be shown when a call is received from a blocked number. For privacy reasons, some states allow callers the option to prevent their telephone data from being displayed on the other party's Caller ID display.



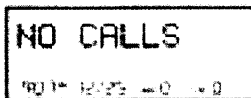
Display shows when the Caller ID information was received incorrectly or only part of the data was received.



**Note:** When an error is received, none of the data from this call is saved in memory.



Display shows when a voice mail message has been received and is stored by message waiting service provided by the phone company.



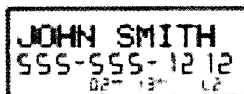
Display shows when the incoming call is a priority call.

This is displayed when **CID** is pressed and there is no Caller ID data stored.

## Caller ID with Call Waiting Service

In order to use the "Call Waiting Caller ID" service you must subscribe to a telephone company that offers Caller ID service combined with "call waiting" service.

When a new call comes in while you are talking, you will hear a notification beep from the handset and the volume is momentarily muted. The new caller's name and phone number, if available, appears on the display. Once flash has been pressed, an "L2" in the lower right hand corner indicates the call waiting caller so you can keep track of who you are talking to.



JOHN SMITH  
555-555-1212  
02 13 L2

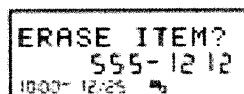
1. When you receive a "call waiting" call and you want to connect the call, press **FLASH**. The active call will be placed on hold and the new call will be active.
2. Press **FLASH** to alternate between calls.
3. Press **TALK** to end the call or place the handset back on the base.

## Deleting Caller ID Records

When viewing the Caller ID information you can delete a single call record or all the call records.

### To Delete a Single Record

1. Use ▲▼ to scroll to the call record you wish to delete.



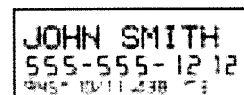
ERASE ITEM?  
555-1212  
1005 12:25

2. Press **REDIAL/DELETE**.

3. To delete the record press **REDIAL/DELETE**.
4. Press **CID** to exit the Caller ID log.

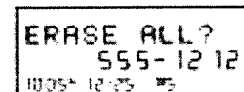
### To Delete All Records

1. Press ▲ or ▼ button.



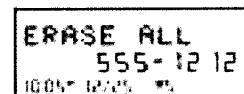
JOHN SMITH  
555-555-1212  
045 10:11 238

2. Press and hold **REDIAL/DELETE**. The display will show "ERASE ALL?"



ERASE ALL?  
555-1212  
1005 12:25

3. To delete all the Caller ID records press **REDIAL/DELETE** again. The display will show "ERASE ALL".

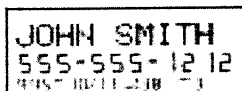


ERASE ALL  
555-1212  
1005 12:25

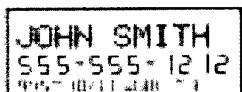
## Returning Caller ID Calls

You can return calls by using the Caller ID callback feature.

1. Use the ▲▼ to scroll to the call record you wish to call back.

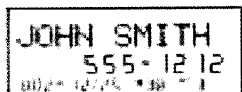


2. If the number displayed is not correct (needing 7, 10, 11 digits), use the **Option** key to toggle the number to display the correct number of digits to be dialed.



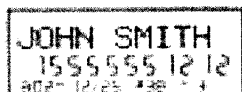
Press **O** **Option**

3. Press **TALK** to dial out the displayed number.



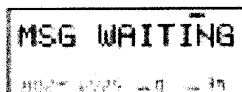
Press **O** **Option**

4. To end the call, press **TALK**, or place the handset back in the base.



## Message Waiting

If you subscribe to voice mail from the telephone company and if there are voice messages that have been left in your voice mailbox, the display will show **"MSG WAITING"**



**Note:** This function requires voice mail subscription from the local telephone company. Furthermore, the local phone company must provide a type of voice mail signaling called "FSK" (Frequency Shift Key) Not all telephone companies have the visual message waiting feature available. Please contact your local telephone company to check if this is available in your area.

**Tip:** If you wish to delete the "Message Waiting" message, delete it as described in the handset settings section "Deleting the Message Waiting Indication"

## New Call Light

When you receive a Caller ID message, voice mail message, or when the phone is ringing, the New Call light will flash accordingly.

- For Caller ID, the New Call light will flash to indicate that you have a new Caller ID call stored in memory.
- When you have a voice message waiting the New Call light will also flash.

## Other Features

### Using the Handset Finder (PAGE)

1. Press Page on the base, if the handset is within range, it will beep for 20seconds.
2. Place the handset back into the base or press the **Talk** key on the handset to stop the page/find feature.

### Out-of-Range Warning

If you venture too far from the base, the handset will beep and the display will show **"OUTRANGE"** Reverse your direction to re-establish connection with the base or the call will be dropped. When the base detects that the handset has been out of range for 20 continuous seconds it will release the engaged line. If you try to access the line when the handset is out of range of the base, the display will show **"TRY AGAIN."**

### Channel Changing

If you are experiencing interference during a telephone call, press the **CH** key. The unit will scan up to 50 channels and select the clearest one to provide the best possible reception. If the current channel is the clearest available channel, it will keep you on that channel.

## TROUBLE SHOOTING

If your GH5810 is not performing to your expectation, please try these simple steps.

| PROBLEM                                                                    | SUGGESTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Charge light won't come on when handset is placed in the base unit.</b> | <ul style="list-style-type: none"> <li>• Make sure the AC Adapter is plugged into the base unit and wall outlet.</li> <li>• Make sure the wall outlet is functioning.</li> <li>• Make sure the handset is properly seated in the base unit.</li> <li>• Make sure the rechargeable battery pack is properly placed in the handset.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                             |
| <b>No dial tone</b>                                                        | <ul style="list-style-type: none"> <li>• Charge the handset for 10 hours before initial use.</li> <li>• Place the handset back into cradle for 5 seconds</li> <li>• Make sure the handset is fully charged. The IN USE/CHARGE LED should light when the handset is in the cradle.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Can't make outgoing calls</b>                                           | <ul style="list-style-type: none"> <li>• Make sure the Tone/Pulse mode is set to the correct setting. If set to the Tone mode, try to switch to Pulse mode . You may have pulse dialing service.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Handset doesn't ring</b>                                                | <ul style="list-style-type: none"> <li>• Make sure the Ringer On/Off selection on the software of the handset is set to the " On" position.</li> <li>• Rechargeable battery pack may be weak or not fully charged. Charge the battery pack for 4-5 hours.</li> <li>• The handset may be too far away from the base unit.</li> <li>• Make sure the AC adaptor is plugged into the base unit and wall outlet.</li> <li>• Make sure the wall outlet is functioning.</li> <li>• There may be too many telephones installed on the same line. Contact your local telephone company to determine the maximum number of extensions for your calling area.</li> <li>• Place the handset back in cradle for 5 seconds.</li> </ul> |
| <b>Caller's voice is too low</b>                                           | <ul style="list-style-type: none"> <li>• Adjust the receiver Volume Control on the handset to higher level.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

## TROUBLE SHOOTING (CONT.)

| PROBLEM                                                                                                           | SUGGESTION                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Conversation is interrupted frequently or</b></p> <p><b>Static noise is present during conversation</b></p> | <ul style="list-style-type: none"> <li>• Move closer to the base.</li> <li>• Press the CH button to switch to a clearer channel.</li> </ul>                                                                                                                                                                                                                                                                                                                  |
| <p><b>Handset does not display any Caller ID message</b></p>                                                      | <ul style="list-style-type: none"> <li>• Check with your local telephone company to make sure Call Waiting Caller ID service is being provided on your telephone line.</li> <li>• If you pick up the telephone before the first complete ring, the caller information will not be completely received.</li> </ul>                                                                                                                                            |
| <p><b>The display screen is dim or blank</b></p>                                                                  | <ul style="list-style-type: none"> <li>• Adjust the contrast.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                     |
| <p><b>Caller ID calls</b></p> <p><b>Unit is not receiving Call Waiting</b></p>                                    | <ul style="list-style-type: none"> <li>• Make sure you have subscribed to Call Waiting, Caller ID, and Call Waiting Caller ID service from your local telephone company.</li> <li>• The Caller ID data may have been affected by temporary noise or line conditions. In these cases, you may see the incorrect information on the display, such as NO CALLER ID, CID BLOCKED, ERROR, a blank screen, only the telephone number, or only the name.</li> </ul> |
| <p><b>Telephone numbers are not dialed correctly from the caller list</b></p>                                     | <ul style="list-style-type: none"> <li>• Make sure you have set local area code.</li> <li>• Make sure the displayed telephone Number reflects the correct dialing situation (i.e. "1" before area code) correctly from the caller list.</li> </ul>                                                                                                                                                                                                           |

## PRODUCT CARE

A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.).

B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset.

C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner. Before cleaning, always un-plug the phone from the wall outlet.

D. Your cordless phone is not designed to be water resistant. Do not use the handset in the rain, in the pool or in the shower. Do not install your base unit outdoors, near a sink, bath tub or shower. Do not expose to direct sunlight.

E. Retain the original packaging should you need to ship the phone at a later date.

### Additional Information

A. Connecting this telephone to a coin operated telephone or party line is prohibited by law.

B. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected. For immediate answers to all your questions regarding the operation of your Southwestern Bell Freedom Phone® call the Consumer Hotline, toll free at (800)366-0937.

### Speed Dialing Numbers Index

| LOCATION | NUMBER | LOCATION | NUMBER |
|----------|--------|----------|--------|
| 0        |        | 5        |        |
| 1        |        | 6        |        |
| 2        |        | 7        |        |
| 3        |        | 8        |        |
| 4        |        | 9        |        |

## SERVICE

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Help Line for assistance: 1-800-366-0937, Monday - Friday between the hours of 8:30 am - 9:00 pm (EST) and Saturday between the hours of 8:30 am - 12:30 pm (EST).

You can also visit our website at <http://www.swbfreedomphone.com>.

### **FOR IN-WARRANTY SERVICE:**

Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid\* and insured (for your protection) to:

**SOUTHWESTERN BELL FREEDOM PHONE®**

**DEPT.: Warranty Repair**

**7475 N. Glen Harbor Blvd., Glendale, AZ 85307**

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling\*, and a brief explanation of your difficulties.

**\*NOTE:** California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

### **FOR OUT-OF-WARRANTY SERVICE :**

Call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

### **QUESTIONS?**

**STOP...DON'T TAKE ME BACK TO THE STORE.**

**LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.**

**LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.**

For immediate answers to your questions regarding operation, missing parts or installation, call the

**SOUTHWESTERN BELL FREEDOM PHONE® HELP LINE AT:**

**1-800-366-0937**

**<http://www.swbfreedomphone.com>**

## LIMITED WARRANTY

This Southwestern Bell Freedom Phone® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt. The obligation of Southwestern Bell Freedom Phone Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone® Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state. This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an Authorized Service Center, or any use violation of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which it is intended.

This one-year limited warranty is in lieu of all other express warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Covered under the following US patent : 5263084.

**SOUTHWESTERN BELL FREEDOM PHONE®**  
**7475 N. Glen Harbor Blvd., Glendale, AZ 85307**

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**Saturday 8:30a.m. - 12:30p.m. EST**

**<http://www.swbfreedomphone.com>**

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**7475 N. Glen Harbor Blvd., Glendale, AZ 85307**

**GH5810us      Printed in China**