[cover]

PCS Service

www.sprintpcs.com

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Table of Contents

How to Use This Guide i

Getting Extra Phone and Service Information ii

Setting Up iii

Computer system requirements for USB HotSync cable vii

Computer system requirements for Serial HotSync cable (sold separately) vii

To install the software: vii

Getting Started ix

1. Your New PCS Treo 300 2

Your Phone's Features 3

2. Turning Your Phone On and Off 5

Turning Wireless Mode ON 5

Turning Wireless Mode OFF 5

Turning Handheld Mode ON 5

Turning Handheld Mode OFF 5

3. Using the Charger 6

4. Adjusting the Display 7

5. Using the Keyboard 8

Entering Text 8

Entering Accented Characters and Symbols 9

Using Menus 9

Using the Keyboard Backlight 9

6. Getting to Know the PhoneBook Screen 10

7. Making and Receiving Calls 11

Making a Call From the Speed Dial, Contacts, or Call History Views 11

Making a Call From the Dial Pad View 12

Answering Calls 12

Sending Calls to Voicemail 13

Working With Active Calls 13

Ending a Call 13

8. Internal Phone Book 14

Entering and Saving Contact Information 14
Finding or Changing Contact Information 15
Deleting a Contact 15
Defining Speed Dial Buttons 16

9. Controlling Your Roaming Experience 17

Setting Your Phone's Roam Mode 17

10. Changing Your Phone's Settings 18

Adjusting Volume During a Conversation 18
Selecting the Ringer Settings 18
Silencing the Ringer 19

11. Sending and Receiving Voice Messages 20

Setting Up Voicemail 20
Retrieving Voicemail Messages 20
Accessing Voicemail From Another Phone 20

12. Receiving SMS Messages 21

Receiving a Message 21
Viewing Messages 21
Responding to Messages 22

13. PCS Service Features 23

Call Waiting 23
Call Forwarding 23
Three-Way Calling 25
PCS Voice Command℠ 26

14. PCS Vision 27

15. Your Phone's PCS Vision Capabilities 28

Accessing PCS Vision Features 28
PCS Vision Services 29
PCS Vision Billing Information 29

16. Your Phone's Special Features 30

17. Accessing Other Applications 31

Using the Applications Launcher 31
Using the Application Buttons 31

18. Date Book Plus 32
Adding an Event 32
Scheduling an Untimed Event 33
Scheduling a Repeating Event 33
Rescheduling an Event 33
Displaying Your Calendar 34
Deleting an Event 34
19. Memo Pad 35
Creating a Memo 35
Reviewing or Editing a Memo 35
Deleting a Memo 35
20. Preferences and Other Settings 36
Setting General Preferences 36
Reassigning the Buttons on Your PCS Treo 300 36
Setting Formats Preferences 37
Changing the Screen Fonts 37
21. Synchronizing Data 38
22. Beaming Information 39
23. Resetting Your Phone 40
Performing a Soft Reset 40
Performing a Hard Reset 40
24. Accessories for Your Phone 41
Using a Headset 41
Additional Accessories 42
25. Upgrading From a Palm OS Handheld 43
26. Troubleshooting 44
27. Performance and Safety 46
Important Information About Your Phone and Service 46
Maintaining Safe Use of and Access to Your Phone 47
Caring for and Protecting Your Phone Battery 49
Acknowledging Special Precautions and the FCC Notice 49
28. Terms and Conditions & Warranty Information 50
Terms and Conditions of Services 50
Handspring Product Warranty 61

How to Use This Guide

Welcome — you've made the right choice

The advantages of PCS are as clear as each call you make. With PCS, we give you what you really want from a wireless service provider – clear calls, easy-to-understand service plans and self-servicing options for managing your account. All this is designed to make your life easier and worry free.

We know you're eager to start using your phone right away and this guide is divided into two sections that are designed to help you do just that.

1 The first section will guide you through the steps required to set up your PCS Service. It includes blanks so you can write down important information we'll share with you that you'll want to remember. Things like your new PCS Treo 300 Phone Number, information about your service plan and your first invoice.

2 The second section will guide you through the basics of your phone and service, with quick, easy-to-follow instructions. And if you want to know more, just visit us online at **www.sprintpcs.com** and log on. Then click on "Claire's Directory for Service Solutions." There you'll find a complete phone user's guide that includes a section on learning about all the advanced features of your phone and service.

Getting Extra Phone and Service Information

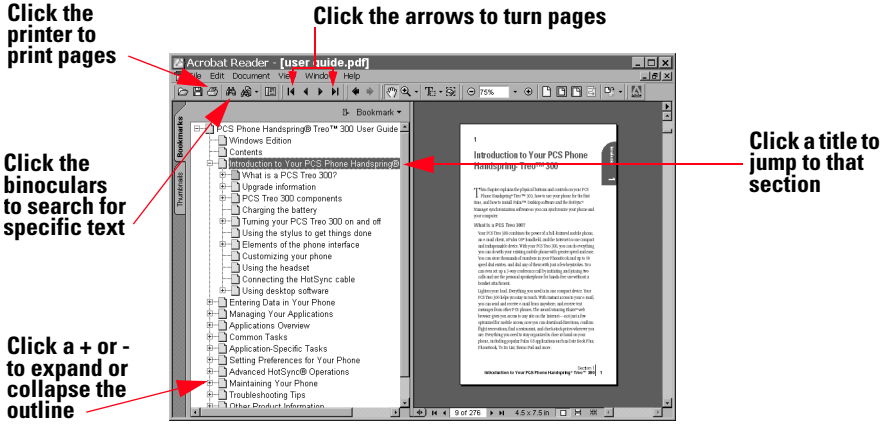
This guide covers the basics, but your phone is capable of performing a variety of advanced functions. To learn more about the topics in this guide and to find valuable troubleshooting tips, refer to the electronic *User Guide*. The electronic *User Guide* also walks you through using advanced features and the other applications on your PCS Treo 300:

- Calculator
- CityTime
- Expense
- To Do List

The electronic *User Guide* installs automatically when you install the software on the PCS Vision CD (see page vii). To use the electronic *User Guide*, you need Adobe Acrobat Reader software. To install this software, insert the PCS Vision CD in the CD-ROM drive on your computer, select Acrobat Installer from the menu, and follow the onscreen instructions.

Using the electronic User Guide

- Open the **Handspring** or **Palm** folder on your computer.
- Double-click the **User Guide.PDF** file.



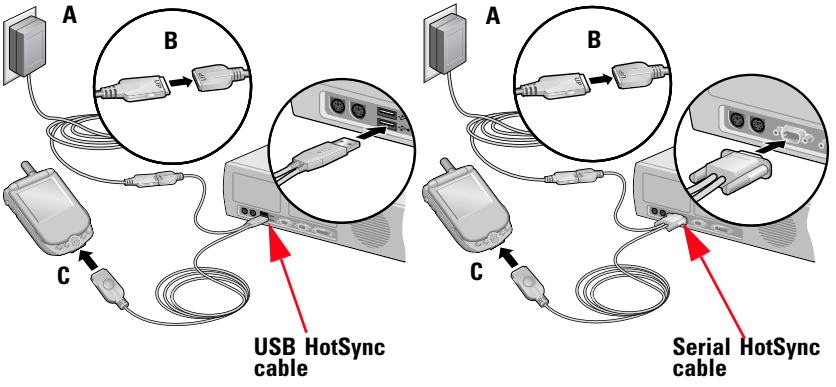
Setting Up

Setting Up Your PCS Phone Handspring® Treo™ 300

1

Charge your PCS Treo 300 battery

You can connect the USB cable that comes with your PCS Treo 300, or you can purchase a serial cable at **www.handspring.com**.



A Plug the Travel Charger into a wall outlet.

B Connect the Travel Charger to the short end of the HotSync® cable. Be sure to match the sides of the connectors labeled "UP."

C Connect the long end of the HotSync cable to your PCS Treo 300 with the button facing up.

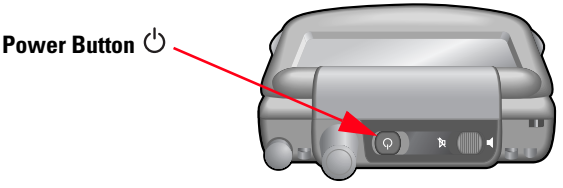
We recommend 2 hours for the first full charge. To confirm your PCS Treo 300 is charging, check the LED on top of the unit: red = charging; green = fully charged.

2

Turn on Your PCS Treo 300

Your PCS Treo 300 has two operating modes: a handheld mode and a wireless mode. You can turn the two modes on and off independently of each other. In handheld mode, you can use organizer applications such as Date Book Plus and To Do List. In wireless mode, you can make or receive calls. You can also turn both modes on at the same time. When both modes are on, you can use the organizer applications as well as make and receive calls.

- Press ⏻ once to turn handheld mode on/off.
- Press ⏻ twice to turn the keyboard backlight on/off.
- Press and hold ⏻ to turn wireless mode on/off.



When you turn on wireless mode, you will hear a beep tone and see a Welcome graphic.

3

Set up your PCS Treo 300

The first time you use your PCS Treo 300, you need to calibrate the screen, select the country, and set the current time and date.

- Remove the stylus from the slot. Refer to page 3 for details.
- Tap the screen as indicated.
- Follow the onscreen instructions to set the date and time.

4

Install Synchronization Software and User Guide

The synchronization features of Palm Desktop software and your HotSync cable enable you to exchange data between your PCS Treo 300 and your computer. This process is called a HotSync operation. Each time you perform a HotSync operation, any information you entered or changed on your PCS Treo 300 is copied to your computer and vice versa. This backs up your data and is strongly advised. Before you perform a HotSync operation, you must connect the HotSync cable to your computer (as described in Step 1) and install the Palm Desktop software from the PCS Vision CD.

Computer system requirements for USB HotSync cable

- Windows 98, Windows Me, Windows 2000, Windows XP
- Available USB port
- CD-ROM drive
- Internet Explorer 5.01 or higher (recommended)

Computer system requirements for Serial HotSync cable (sold separately)

- Windows 95, Windows 98, Windows Me, Windows 2000, Windows NT 4.0, or Windows XP
- Available serial port
- CD-ROM drive
- Internet Explorer 5.01 or higher (recommended)

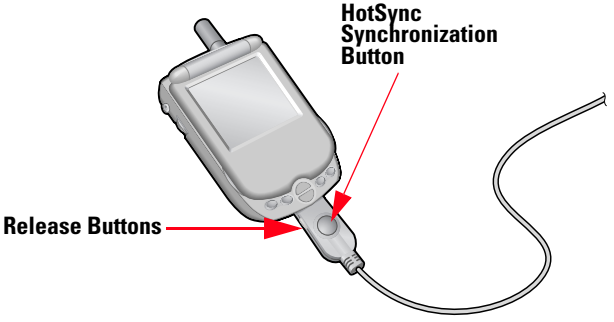
To install the software:

- If you're upgrading from another Palm OS device, you must install the synchronization software included with your phone on your computer. Refer to page 43 for instructions.
- Insert the PCS Vision CD in the CD-ROM drive on your computer and follow the onscreen instructions to install the synchronization software and the electronic User Guide.

5

Assign a name to your PCS Treo 300 and synchronize

During the software installation you will be prompted to synchronize for the first time. The first time you synchronize, you must assign a user name. Every device needs a unique name. Never synchronize more than one device to the same user name on your computer.



- Connect your PCS Treo 300 to the HotSync cable.
- Press the HotSync button on the cable.
- Select a user name and click OK.
- Wait for your PCS Treo 300 to display a message indicating the process is done.
- If prompted, tap Reset on your phone.
- Press the release buttons on the sides of the HotSync connector to remove the cable from your PCS Treo 300.

Getting Started

Activating and Using Your PCS Service

1

Have these things ready before you call to activate

- Your PCS Treo 300 with a fully charged battery
- Your Social Security number or your driver's license number
- Your Electronic Serial Number (also known as ESN; refer to step 5 to locate the number)
- The city and state where your phone will be primarily based
- A pen

2

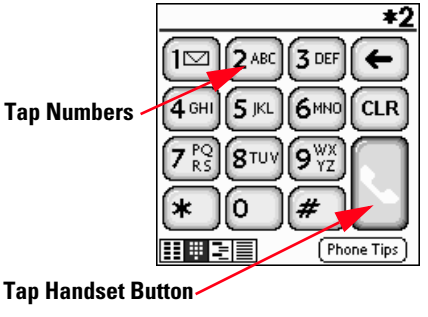
Setting up your service — You choose the way

The two fastest ways:

- Visit us online at **activate.sprintpcs.com**.
- From your PCS Treo 300, press , and then on your phone screen, tap * 2 followed by the handset button.

You can also:

- Use a phone other than your PCS Treo 300 – dial **1-888-715-4588**.



3

PCS Service Areas

Interested in where you can use your new phone? Check out the most up-to-date coverage maps at **www.sprintpcs.com**.

4

Your PCS Account Password

My account password is: _____

You'll use this number when managing your account on **www.sprintpcs.com**. Your default password is the last four digits of your Social Security number.

5

Finding your phone's ESN

If you set up service using your PCS Treo 300, the network automatically communicates the ESN to us. You'll only need this number when you're setting up service online at **activate.sprintpcs.com** or calling us from a phone other than your new PCS Treo 300. The ESN, or Electronic Serial Number, is an 11-digit number written on the barcode sticker on the back of your phone. To find it, look at the first number on the label.

ESN: _____

After writing down the ESN, turn on your phone by holding down the Power button ⏻ for a few seconds.

6

PCS Clear Pay℠ Program

(This section may not apply to you. If not, skip to section 7.)

☐ You are on the PCS Clear Pay Program.

Easy steps to follow to help keep you enjoying your new PCS Service

- From the Dial Pad view, tap * 4 followed by the handset button, or log into **www.sprintpcs.com** to find out how many minutes or how much data (if applicable) you have used within your service plan. If you have exceeded your minutes or data in your plan or have a past due balance you should make a payment to keep your service turned on.

There are two easy payment options:

- Make a payment at any Western Union location using the Swiftpay form. To find the nearest location, go the Dial Pad view and tap # 9 8 6 followed by the handset button. (Transaction fee applies; payment is credited to your account within 12 hours.)
- From the Dial Pad view, * 3 followed by the handset button. (posting time is 12 hours)

How we will help you keep your service turned on:

- In the event that your service has been turned off, you will receive a text message stating: "Your PCS service has been turned off. From the Dial Pad view, * 3 followed by the handset button to make a payment and turn service on."
- The first time your service has been turned off you will be connected to a live PCS Clear Pay Program Specialist who will explain why your service has been turned off. You will be asked to pay your balance to get service turned on (payment will be credited and service turned back on within 12 hours).
- For any additional times that your service has been turned off, you will be connected to our automated payment process. You will have to pay your balance to have your service turned back on (payment will be credited and service turned back on within 12 hours).

*Services fees may apply

7

Understanding your PCS Service Plan

Voice Usage

Total Voice Minutes in your PCS Service Plan: _____

- Anytime Minutes: _____
- Night & Weekend Minutes

  (M-Th 9pm-7am, F 9pm-M 7am): _____

Monthly service charge: $ _____

Each additional voice minute: _____¢

Long Distance is included in my plan: ☐ Yes ☐ No

- If no, long distance is charged at _____ per minute.

Data Usage

☐ Your plan includes data.

Data included in plan: _____ megabyte sent or received

Data overage: _____/ megabyte sent or received

Data Usage

☐ Your plan includes data and you have opted to subscribe to an additional data plan at $_____ per month.

This additional plan includes _____ megabytes of data sent or received.

Data overage: _____/ kilobyte sent or received

☐ Your plan **does not** include data, but you have opted to subscribe to an add-on data plan in addition to your voice plan.

Additional monthly service charge for data: $_____

Data in plan: _____ megabyte sent or received

Data overage: _____/ kilobyte sent or received

☐ All PCS phones with PCS Vision capabilities may access data. If you do not choose one of the plan options listed above you can access data on a casual basis at a default rate of _____ per kilobyte.

PCS Advantage Agreement:

☐ I have agreed to a PCS Advantage Agreement.

____ 1 Year

____ 2 Year

☐ I have opted not to sign a PCS Advantage Agreement.

$_____ Monthly fee

Additional Options I chose to subscribe to:

☐ PCS Voice Command at $_____ per month

☐ PCS Add-a-Phone at $_____ per month

☐ PCS to PCS Calling at $_____ per month

☐ PCS Equipment Replacement at $_____ per month

☐ Roadside Rescue at $____ per month

☐ Sprint Residential Long Distance

Note: Premium Data Services – If your phone is PCS Vision capable, you may download content on a per event basis. You will be advised of the event charge prior to downloading. In addition to being charged a download fee, you will also be charged the kilobytes for the download.

8

Your new PCS Treo 300 Phone Number and User Name

PCS Treo 300 Phone Number

_____

PCS Treo 300 User Name

_____

Your user name is automatically assigned to you. Your user name, which resembles an email address (for example, name@sprintpcs.com), is used with PCS Email and 2-way messaging services.

9

Understanding your PCS Invoice

- Your first invoice will arrive within a few days.
- Your first invoice will reflect the following charges:
  - ☐ Your first full month of service, which is your monthly recurring charge of $_____
  - ☐ Additional charges such as taxes, roaming, voice or data overage, or premium data services
  - ☐ Charges for additional options you opt to subscribe to: $_____
  - ☐ Your one-time non-refundable activation fee of $_____
- Approximate total of first invoice $_____

Quick, easy options to manage your account

With PCS Customer Service Solutions, you can visit **www.sprintpcs.com** or use your PCS Treo 300 to access Claire, your virtual service representative. She'll guide you to the information you need.

Visit www.sprintpcs.com

Once you log on, you can:

- View the details of your service plan
- Find out how many minutes you've used and how many are remaining in your plan
- View your current and previous three months invoices, including the call detail
- Click on "Claire's Directory For Service Solutions" to:
  - Make a payment
  - Find out about PCS Products and Services
  - Learn how to set up your voicemail and more!.

From the Dial Pad view, tap * 4 * followed by the handset button and Claire will respond with the following:

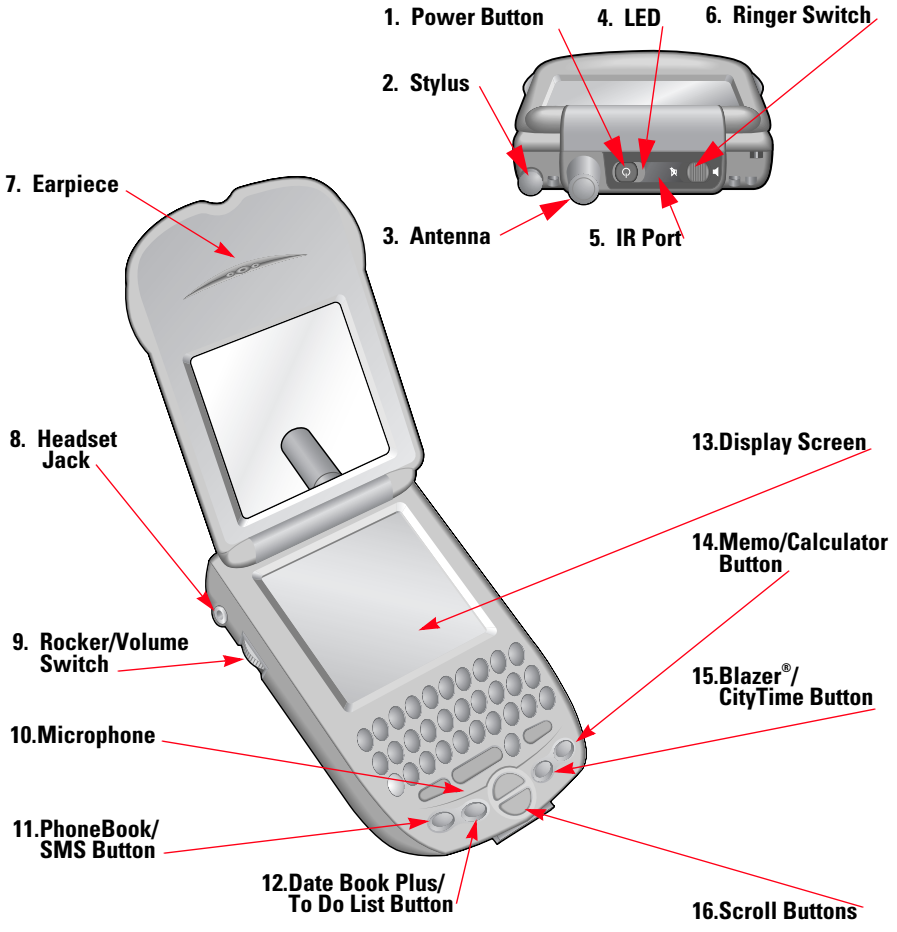
- A summary of your rate plan
- Minutes and/or Data Units remaining in your plan for the current invoice cycle
- Information about your most recent invoice
- When your last payment was received
- The option to make a payment

*Services fees may apply

Welcome and thanks for choosing Sprint.

Basics of Your Phone

Your New PCS Treo 300



Your Phone's Features

1. **Power Button:** Turns your phone and wireless mode on and off, and controls the keyboard backlight.
2. **Stylus:** Serves as the instrument used to tap options on your phone screen. To use the stylus, slide the stylus out of the slot, and hold it as you would a pen or pencil.
3. **Antenna:** Receives and sends wireless communication signals. The antenna does not telescope out of your phone.
4. **LED:** Provides status information for your PCS Treo 300 based on the color of the light and the blink state.
   - **No light:** Wireless mode off
   - **Solid:** Connected to travel charger
     Green = Fully charged
     Red = Charging
   - **Blinking:** Wireless mode on
     Green = In coverage area
     Red = Out of coverage area
   - **Double-blink red:** Low battery
5. **IR Port:** Uses infrared technology to transmit and receive data from other Palm OS devices. You can also use the IR port to update the information between your phone and computer using HotSync technology.
6. **Ringer Switch:** Controls the ringer setting. Silencing the ringer turns off all system sounds, including alarms. When you silence the ringer, Date Book Plus alarms vibrate.
7. **Earpiece:** Functions as the speaker when you use the wireless phone features of your PCS Treo 300.
8. **Headset Jack:** Enables you to connect a hands-free headset for use with the wireless features. Use only headsets that are compatible with your PCS Treo 300. See page 41 for additional information.

9. **Rocker/Volume Switch:** Enables you to navigate on your phone with just one hand. You can use the rocker switch as an alternate method to perform a variety of tasks, such as adjusting the call volume level on your phone. The rocker switch functions change based on whether your phone's wireless mode is on or off and which application you are using.

   To use the rocker switch, roll the dial up or down, press it in and release it, or press and hold it.

10. **Microphone:** Functions as the mouthpiece when you use the wireless phone features of your PCS Treo 300.

11. **PhoneBook/SMS Button:** Activates the PhoneBook application, and when used in combination with Option , activates the SMS application.

12. **Date Book Plus/To Do List Button:** Activates the Date Book Plus application, and when used in combination with Option , activates the To Do List application.

13. **Display Screen**: Displays the applications and information stored in your phone. It is touch-sensitive and responds to the stylus.

14. **Memo/Calculator Button:** Activates the Memo Pad application, and when used in combination with Option , activates the Calculator application.

15. **Blazer/CityTime Button:** Activates the Blazer application, and when used in combination with Option , activates the CityTime application.

16. **Scroll Buttons:** Displays text and other information that extends beyond the viewing area of the screen. Press the bottom scroll button to view information below the viewing area, and press the top scroll button to view information above the viewing area. The scroll buttons also enable you to navigate between records in an application and to adjust the volume during a call.

Tip: If your phone screen is off, pressing any application button turns on and opens the corresponding application.

Turning Your Phone On and Off

Your PCS Treo 300 has two operating modes: a handheld mode and a wireless mode. Refer to page v to learn more about these two modes.

Turning Wireless Mode ON

- Press the Power button ⏻ for two seconds. The phone displays "Network Search" until it locates a signal, then it automatically enters Standby mode — the phone's idle state. At this point, you're ready to begin making and receiving calls.

Turning Wireless Mode OFF

- Press the Power button ⏻ for two seconds until the screen reads "Goodbye."

Turning Handheld Mode ON

Do any of the following:

- Open the lid.
- Press and release the Power button ⏻.
- Press and release the rocker switch.

Turning Handheld Mode OFF

Do either of the following:

- Close the lid.
- Press and release the Power button ⏻.

Tip: Handheld mode turns off automatically after a period of inactivity based on a setting in your phone's General Preferences. See page 36 for details.

Using the Charger

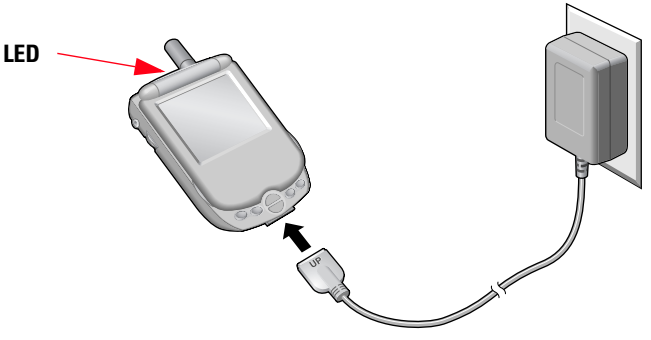
It is vital that you use only a HotSync Cable and Travel Charger that are approved by either Sprint or Handspring. Use of unauthorized accessories could damage your phone and invalidate your warranty.

- A red light on the PCS Treo 300 lets you know the battery is charging.
- A green light lets you know the battery is at least 90 percent charged.

It takes about 2 hours to fully recharge a completely rundown battery. A fully charged battery provides up to 2.5 hours of continuous talk time, or up to 5 days of continuous standby time.

To use the Travel Charger provided with your phone:

- Plug the flat end of the Travel Charger into your PCS Treo 300 and the other end into an electrical outlet.



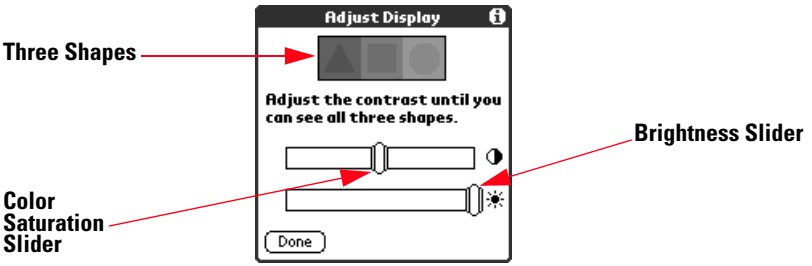
To use the HotSync Cable and Travel Charger provided with your phone:

- Connect the HotSync Cable, Travel Charger, and your PCS Treo 300 to your computer and an electrical outlet as shown on page iv.

Adjusting the Display

To adjust the color and brightness of the display:

1. Press Option and then press Q .



2. Use the scroll buttons, or drag the top slider, to adjust the color saturation. Move the slider until you can clearly see the three shapes.
3. Hold Option and use the scroll buttons, or drag the bottom slider, to adjust the screen brightness.
4. Hold Option and press Return to finish.

Using the Keyboard

Entering Text

- To type lowercase letters, use your thumbs to press the keys.
- To type an uppercase letter, press Shift and then type a letter.
- To turn Caps Lock on, press Shift twice. To turn it off, press Shift again.
- To type a number/symbol that appears in blue, press Option and then press the key where the number/symbol appears in blue.
- To turn Option Lock on, press Option twice. To turn Option Lock off, press Option again.
- To affirm an action hold Option and press Return. Use this key combination instead of tapping onscreen buttons such as Done or OK.
- To annul an action hold Option and press Backspace. Use this key combination instead of tapping onscreen buttons such as Cancel or Delete.

Tip: You don't need to hold down Option or Shift while pressing a letter or other key. The only exception to this rule is when you are affirming or annulling an action as described above.

Entering Accented Characters and Symbols

1. Type the letter you want to accent.
2. Press ListType .
3. Use the scroll buttons to select the character on the list.
4. Press Space to insert the accented character or symbol.

Tip: You can find more symbols under related characters. For example, the £ symbol is located under the $ key. To view a list of available accented and symbol characters, press Menu and under Edit select Keyboard Help (/G).

Using Menus

1. Press Menu to display the menus.
2. Press the top scroll button to switch between menus.
3. Press the bottom scroll button to select a command within a menu.
4. Press Space to run the selected command.

You can also do any of the following:

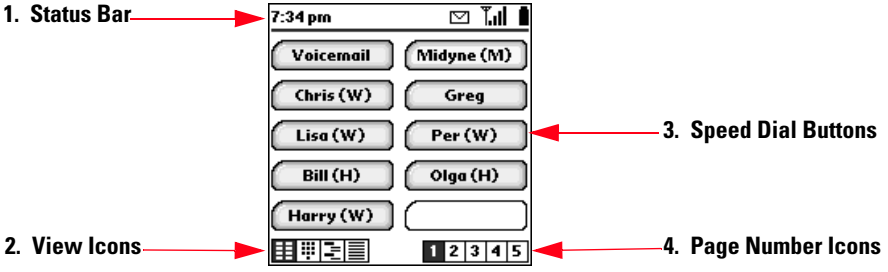
- Press Menu and type a shortcut letter to select a menu command. Shortcut letters such as "/G" appear next to the command on each menu item on the screen and menu selection instructions in this guide. For example, in the previous section, (/G) is the shortcut for the Keyboard Help command.
- Press Menu again to close the menus without running a command.

Using the Keyboard Backlight

- Press the Power button ⏻ twice to toggle the keyboard backlight on and off.

Note: The keyboard backlight is noticeable only in relatively dark environments, and when it is on, the screen brightness automatically dims to conserve battery power.

Getting to Know the PhoneBook Screen



1. **Status Bar:** Provides the following status information about your PCS Treo 300:

Time	Displays the current time when wireless mode is on. If you roam outside the PCS network, "Roaming" or "No Service" appear instead. When wireless mode is off, "Wireless Mode is Off" appears in this position.
	Appears when you have new voicemail messages.
	Displays the signal strength. The stronger the signal, the more bars appear. No bars = no coverage. Inside a building, moving near a window may improve reception.
	Appears as black arrows when your phone is connected to PCS Vision. Appears as green arrows when you are sending or receiving data. For example, this icon appears green when you browse the Internet.
	Displays the battery status. As the battery drains, the icon changes from full to empty.
	Appears when your phone battery is charging.

2. **View Icons:** Indicates which view currently appears on the screen. To switch to another view, tap a view icon or press PhoneBook repeatedly to cycle between the various views.

3. **Speed Dial Buttons:** Enables you to store and quickly dial a phone number. See page 16 for information about storing speed dial entries.

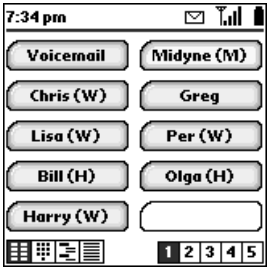
4. **Page Number Icons:** Enables you to access other speed dial pages by tapping one of these icons.

Making and Receiving Calls

Making a Call From the Speed Dial, Contacts, or Call History Views

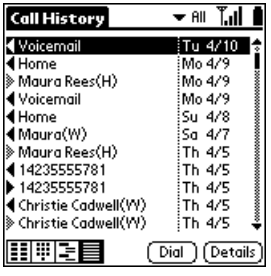
1. Make sure wireless mode is on. See page 5 for details.
2. Press PhoneBook repeatedly to display the view you want to use.

Speed Dial View



Contacts View

Call History View



3. Begin typing the first initial and last name of the person you want to call. For more search options, see page 15.
4. Use the scroll buttons to select the number you want to dial.

Tip: You can also select an entry by rolling the rocker switch or tapping the entry on the screen.

---

5. Press Space to dial.

Making a Call From the Dial Pad View

1. Make sure wireless mode is on. See page 5 for details.
2. Press PhoneBook to access the Dial Pad view.

Tip: You can jump to the Dial Pad from the Speed Dial view by simply typing the number you want to call. At first your phone interprets the numbers as letters, but it quickly figures out you're typing numbers and jumps to the Dial Pad view.

3. Type the number you want to call on the keyboard number pad, or tap the onscreen numbers.

Tip: If you make a mistake while dialing, press Backspace to erase one digit at a time. Or, tap CLR to erase the entire number.

4. Press Space or tap the handset button to dial.

Answering Calls

1. Make sure wireless mode is on (see page 5). If it is off, incoming calls go to voicemail.
2. When your phone rings or vibrates, answer the call by doing one of the following:

- Open the lid if it is closed.
- Tap **Answer** if the lid is open.
- Press the button on the headset (if it is attached).

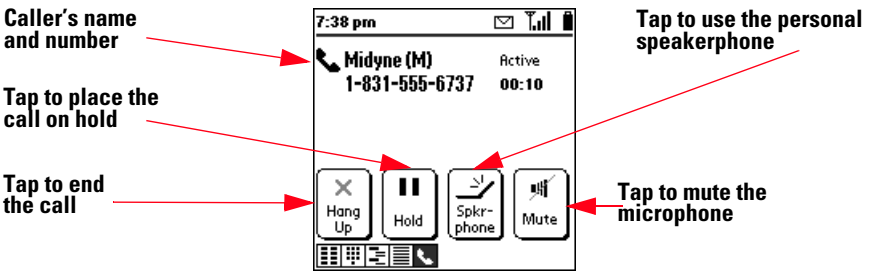
Sending Calls to Voicemail

To ignore a call and send it to voicemail do one of the following:

- Press the top scroll button.
- Tap **Ignore** if the lid is open.
- Close the lid if it is open.

Working With Active Calls

After you make or receive a call, the Active Call view icon appears in the lower left corner of the PhoneBook screen, and the Active Call view appears:



Ending a Call

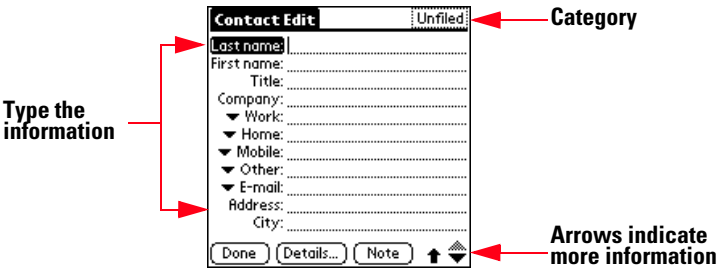
To end a call, do one of the following:

- Close the lid.
- Press Backspace .
- Press the button on the headset (if it is attached).
- Tap **Hang Up**.

Internal Phone Book

Entering and Saving Contact Information

1. Press PhoneBook repeatedly until you see the Contacts view.
2. Press Menu and select **New** (/N).
3. Use the scroll buttons to move between fields as you type.



4. After you enter the information, hold Option and press Return to finish.

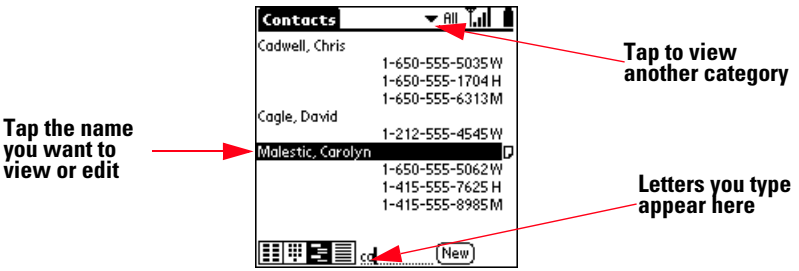
When entering Contacts, keep the following in mind:

- You can also import addresses from popular software applications on your computer. See the electronic *User Guide* for instructions.
- To place the entry in a category, mark it private, or add a note, in the Contact Edit screen press Menu and select **Details** (/E).
- You can set the Dial Preferences in your Contacts list to always dial a "1" before the area code and to add a specific area code to 7-digit numbers. In the Contacts list, press Menu and under **Options** select **Dial Preferences** (/Z). Select **United States** or **Canada** as your Home country and enable the features you need. This feature is particularly useful when you're travelling and using the Speed Dial view.

Finding or Changing Contact Information

1. In the Contacts, Speed Dial, or Call History views, begin typing one of the following for the entry you want to find or edit:

   - First initial and last name
   - First name
   - Last name



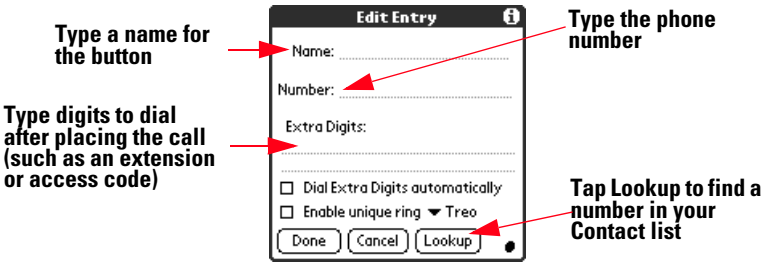
2. Roll the rocker switch or use the scroll buttons to select the name.
3. Press Space to open the entry.
4. Press Menu and select **Edit Contact** (/E).
5. Make changes to the entry as necessary.
6. Hold Option and press Return to finish.

Deleting a Contact

1. In the Contacts view, select the name you want to delete.
2. Press Space to open the entry.
3. Press Menu and select **Delete Contact** (/D).
4. Hold Option and press Return to finish.

Defining Speed Dial Buttons

1. In the Speed Dial view, tap a blank speed dial button.
2. Use the scroll buttons to move between fields as you type.



3. Hold Option and press Return to finish.

When defining speed dial buttons, keep the following in mind:

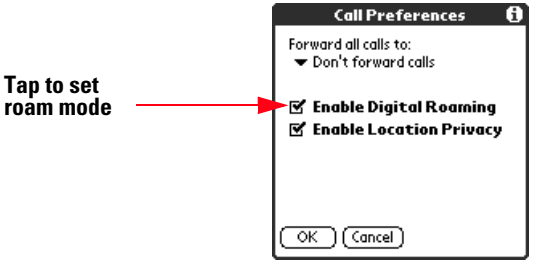
- To automatically dial the Extra Digits you entered after a two second pause, select the **Dial Extra Digits automatically** check box.
- To assign a unique ring to calls from this number, select the **Enable unique ring** check box and choose the ring type from the pick list.
- To edit an existing speed dial entry, highlight the entry you want to change, press Menu and select **Edit Speed Dial** (/E). After editing, hold Option and press Return to finish.
- To insert a pause between Extra Digits when dialing, type a comma (,). Each comma represents a one second pause.
- To delete an existing speed dial entry, highlight the entry you want to delete, press Menu and select **Edit Speed Dial** (/E), tap **Delete**, hold Option and press Return to finish.
- You can set the Dial Preferences in your Contacts list to always dial a "1" before the area code and to add a specific area code to 7-digit numbers. This feature is particularly useful when you're travelling and using the Speed Dial view. See page 14 for details.

Controlling Your Roaming Experience

Your phone is single-band, which means you can make and receive calls while on the Nationwide PCS Network and you can also roam on other digital networks where we've implemented roaming agreements with other carriers. To learn more about roaming, visit **www.sprintpcs.com**.

Setting Your Phone's Roam Mode

1. From the Speed Dial, Dial Pad, or Call History view, press Menu .
2. Under **Options**, select **Call Preferences** (/A).



3. Select the **Enable Digital Roaming** check box.
4. Hold Option and press Return to finish.

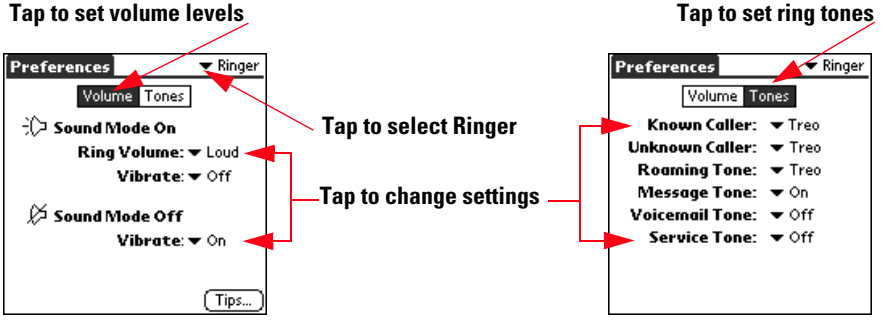
Changing Your Phone's Settings

Adjusting Volume During a Conversation

- Roll the rocker switch or press the scroll buttons on the front of your phone during the call.

Selecting the Ringer Settings

1. Press Option and then press Menu .
2. Tap the **Prefs** icon .
3. Tap the pick list in the upper-right corner and select **Ringer**.
4. Tap **Volume** to set volume levels.
5. Tap **Tones** to select ring tones.



When selecting the ringer settings, keep the following in mind:

- The Vibrate pick lists enable or disable the vibrate option for the corresponding ringer switch position. See page 2 for ringer switch location.
- If the **Vibrate** option under **Sound Mode On** is on, your phone both rings and vibrates. If the **Vibrate** option under **Sound Mode Off** is on, ring tones and alarms vibrate. If the ringer switch *and* the **Vibrate** option under **Sound Mode Off** are off, ring tones and alarms flash the LED.

Silencing the Ringer

When you silence the ringer you can either answer the call or let it ring through to voicemail. Silencing the ringer also turns off all system sounds, including alarms. When you silence the ringer, Date Book Plus alarms vibrate or flash the LED (depending on the Ringer Preference setting). See the previous page for details.

To silence the ringer, do one of the following:

- Press any button on your phone.
- Slide the ringer switch to the silent position .

Sending and Receiving Voice Messages

Setting Up Voicemail

1. Make sure wireless mode is on. See page 5 for details.
2. Do one of the following:
   - From the Dial Pad view, tap and hold the 1 button for two seconds until the Active Call screen appears.
   - From the Dial Pad or Speed Dial view, press and hold the 1 key for two seconds.
   - From the Speed Dial view, tap the **Voicemail** button.
3. Follow the system prompts to create your pass code and record your greeting.

Retrieving Voicemail Messages

1. Make sure wireless mode is on. See page 5 for details.
2. Do one of the following:
   - From the Dial Pad view, tap and hold the 1 button for two seconds until the Active Call screen appears.
   - From the Dial Pad or Speed Dial view, press and hold the 1 key for two seconds.
   - From the Speed Dial view, tap the **Voicemail** button.
   - From the Dial Pad or Speed Dial view, tap the voicemail icon in the title bar.
3. Follow the system prompts.

Accessing Voicemail From Another Phone

1. Dial your PCS Treo 300 number.
2. Press * when voicemail answers.
3. Enter your pass code.

Receiving SMS Messages

To use SMS, you must first subscribe to and activate PCS Vision Services. See page 28.

Receiving a Message

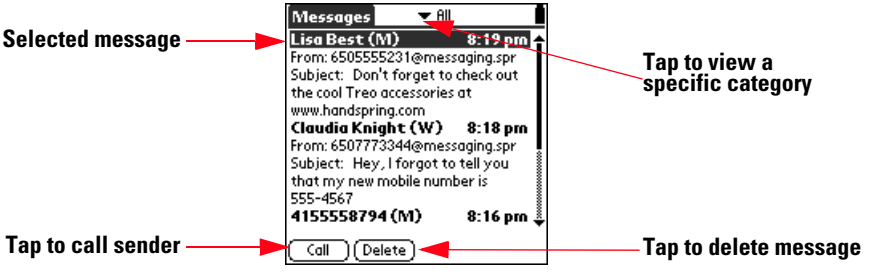
When you receive a message, the New Messages alert dialog appears.

▶ Tap the screen as shown below, or use the following keys:

= OK = Select = Delete Msg.

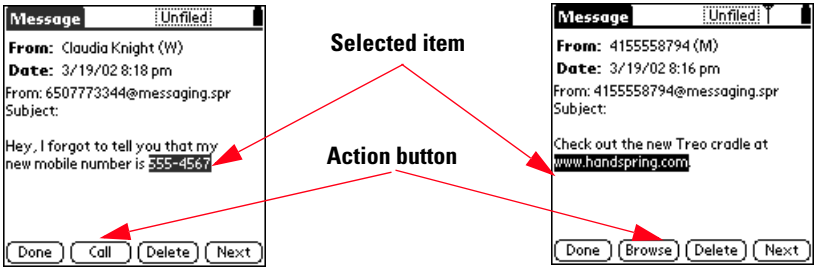
Viewing Messages

1. Press Option and then press PhoneBook to access SMS.
2. Use the scroll buttons to scroll through the messages.



Responding to Messages

1. Press Option and then press PhoneBook to access SMS.
2. Use the scroll buttons to select the message to which you want to respond.
3. Press Space to open the message.



4. Press the scroll buttons to move between selectable items within the message.
5. Tap the action button to respond to the message.

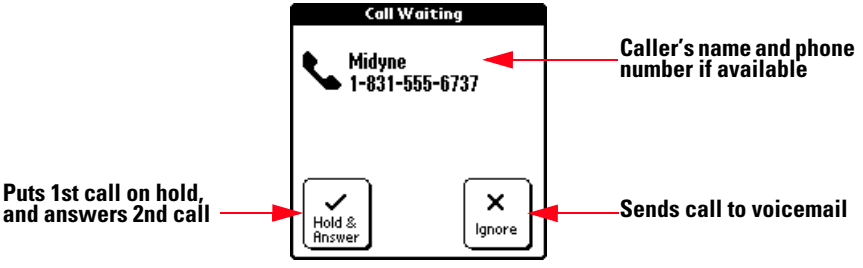
The action button changes based on the type of information that is currently selected. For example, when you select a web site URL, the action button changes to a Browse button and when you select a phone number, it changes to a Call button.

PCS Service Features

Call Waiting

To respond to an incoming call while you're on a call, do one of the following:

- Tap **Hold & Answer** on the Call Waiting screen, or press the headset button (if it is attached). This puts the first caller on hold and lets you answer the second call. To switch between callers, tap **Swap** or press the headset button again.
- Tap **Ignore** to send the second call to voicemail.
- Press Backspace to end your first call, and then tap **Answer** to answer the incoming call.

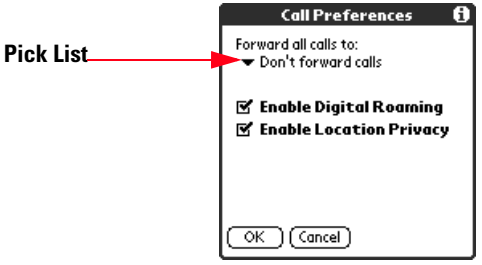


Call Forwarding

Lets you forward your calls to another number. You can still make calls from your phone while this is activated. There is a per call charge for this service.

To activate

1. From the Speed Dial, Dial Pad, or Call History view, press Menu .
2. Under **Options**, select **Call Preferences** (/A).
3. Tap the **Forward all calls to** pick list.
4. Select the call forwarding option you want to use.



Tip: You can define multiple forwarding numbers. Select Edit numbers from the list to add, change, or delete a 10-digit forwarding number.

5. Hold Option and press Return to finish.
6. Listen for a confirmation tone. If you do not hear a tone, try calling yourself to see if the call forwards to the correct number.

To deactivate

1. From the Speed Dial, Dial Pad, or Call History view, press Menu .
2. Under **Options**, select **Call Preferences** (/A).
3. Tap the **Forward all calls to** pick list.
4. Select **Don't forward calls**.
5. Hold Option and press Return to finish.
6. Listen for a confirmation tone.

Three-Way Calling

Talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Dial a number you wish to call.
2. Once you have established the connection, tap **Hold** and to put the first caller on hold.
3. Dial the second number you wish to call.

Note: You cannot initiate a 3-way call if the second call is an incoming call. To use this feature, you must place both of the calls before joining them.

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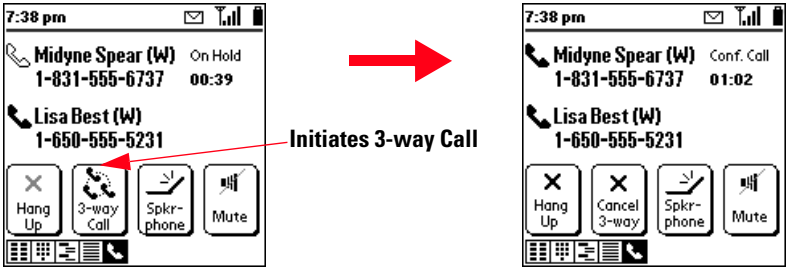
4. When you're connected to the second party, tap **3-way Call** or press the button on the headset (if it is attached), to begin your three-way call.



If one of the people you called hangs up, you and the remaining caller stay connected. If you are the first to hang up, all three callers are disconnected.

5. Tap **Cancel 3-way** or tap the headset button to end the second call and to return to the first call you placed, or tap **Hang Up** to end both calls.

PCS Voice Command℠

With PCS Voice Command℠, you can call a number just by saying a name.

Get started by setting up your Personal Address Book

1. From the Dial Pad view, tap * followed by the handset button. The first time you use it, you will hear a tutorial before moving on to the next step.
2. You'll hear a tone followed by the prompt "Ready." Say "Add Name" to begin setting up your Personal Address Book.

Making a call with PCS Voice Command

1. From the Dial Pad view, tap * followed by the handset button.
2. You'll hear a tone followed by the prompt "Ready."
3. After the prompt, say "Call" and the name of the person or the number you want called.
4. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. Say "No" to cancel.

Accessing information using PCS Voice Command

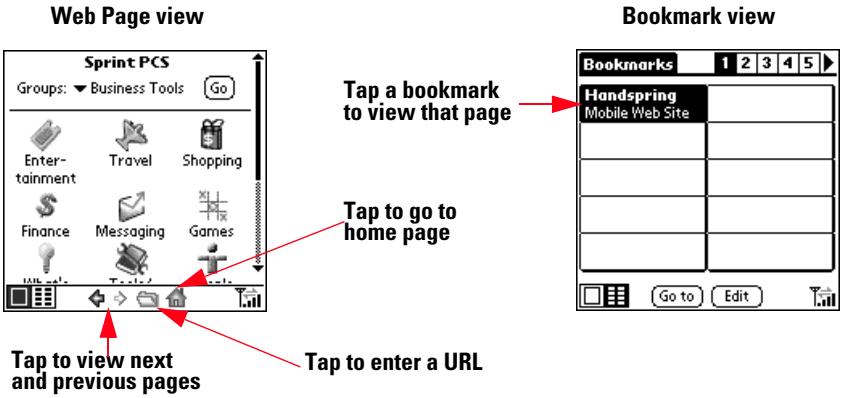
1. From the Dial Pad view, tap * followed by the handset button.
2. Say "Call the Web."
3. Choose from a listing of information categories like email, news, weather, sports and more.

PCS Vision

To sign up for PCS Vision Services or access complete instructions, visit **www.sprintpcs.com** and log on. Then click on "Claire's Directory for Service Solutions" where you may view the complete phone user's guide or take a tutorial.

1. Make sure wireless mode is on. See page 5 for details.

2. Press Blazer .



3. Do any of the following:

- To switch between the Web Page and Bookmark views, press Blazer repeatedly.
- To rearrange the bookmark list or edit a bookmark, go to the Bookmark view, press Menu and select **Edit Bookmarks** (/E).
- To add a new bookmark, press Menu and select **Add Bookmark** (/A), or go to the Bookmark view and tap an empty slot.
- To scroll through a page, roll the rocker switch or use the scroll buttons.

Your Phone's PCS Vision Capabilities

The following information will help you understand your phone's exciting third generation capabilities. To learn how to use all the advanced features of your phone, refer to the electronic *User Guide*. For more information about the electronic *User Guide*, see page ii.

Accessing PCS Vision Features

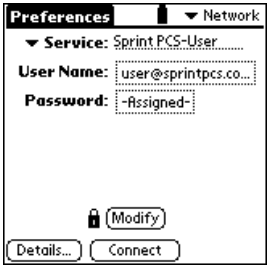
User Name

Your user name is automatically assigned to you. Your user name, which resembles an email address (for example, name@sprintpcs.com), is used with PCS Email and 2-way messaging services.

When your phone is PCS Vision enabled, your user name will automatically appear on your phone's display screen. Once your phone is activated, you are signed in and ready to connect to PCS Vision Services at any time. You will only be charged for services when you use them.

To find your user name and options:

1. Press Option and then press Menu .
2. Tap the **Prefs** icon .
3. Tap the pick list in the upper-right corner and select **Network**.



PCS Vision Services

With PCS Vision Services, you will have access to additional features, better performance, faster Internet connections and a wider variety of online services. Features such as Wireless Web access, graphically-enriched games and sending/receiving digital images will be available on your phone through the PCS Vision Services and third-party Palm OS applications.

PCS 2-Way Messaging

Now you can send and receive email and attachments from your phone or laptop computer.

Photos

Send and receive high-quality digital photos to friends and family across the country.

Color Games

Download challenging games onto your PCS Treo 300.

Enhanced Ringers

Enhanced ringers allow you to personalize your phone with downloadable ringers or to create and share your own custom ring tones. Assign different rings to numbers in your address book, and you'll know who's calling by the ring.

PCS Vision Billing Information

Your PCS Vision Services are billed according to the amount of data (kilobytes) you send and receive, not the minutes you use on your phone. You will only be billed if and when you use these features. Anytime you send or receive data on your phone, you will be billed for the amount of data transmitted. For more information, visit **www.sprintpcs.com** or see the FAQ section of your phone's electronic *User Guide*.

Your Phone's Special Features

Your PCS Treo 300 is one of the smallest, lightest, color Palm OS® phones available. With your new phone, you will no longer have trouble getting to meetings and appointments on time, remembering people's names and personal details, or keeping track of all the items on your to do list. Your phone can help you improve your track record in all these areas.

In addition to keeping all your contact names, addresses, phone numbers, and other details in PhoneBook, you can enter all your schedule details in Date Book Plus and view them in day, week, month, year, or list format. You can even set alarms to remind you of important meetings. Add your tasks to To Do list, prioritize them so you don't overlook them, and assign them a due date. When you are out of the office, track your expenses for your expense reports; then transfer the data to your computer to print it out.

To make sure you don't lose any of this important information, you can synchronize your data with Palm Desktop software on your computer so you always have a backup copy. You can set different levels of security for your handheld so unauthorized eyes cannot view your data.

Use the IR port to exchange data and applications with other Palm OS devices. Or download any of the thousands of third-party applications available for Palm OS devices. Using your handheld doesn't always have to be serious either. With the bright color screen you can use third-party software to enjoy viewing photos and playing games.