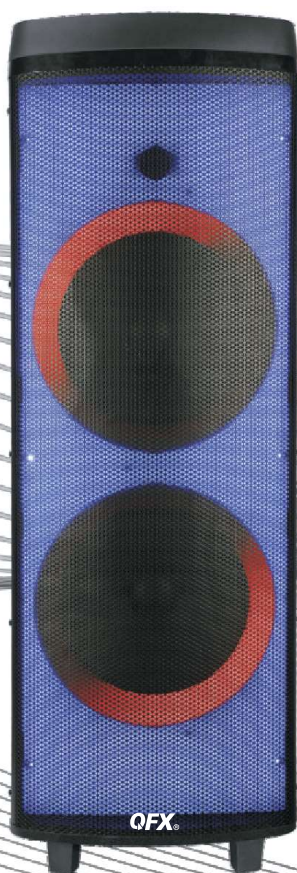




www.qfxusa.com



LCS-120
100-240V

User Manual for LCS-120 Portable Speaker

WARNING!

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER ON THIS SPEAKER. THERE ARE NO USER-SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO A QUALIFIED TECHNICIAN

To prevent fire or electric shock, do not expose this equipment to rain or moisture. Do not store or operate this product near any liquids, heat sources or extreme temperatures. Clean only with a dry cloth. Users should exhibit extra safety when the Caution or Warning symbol appears in this instruction manual or the unit and follow all precautions as they are stated.

LCS-120 BATTERY

The LCS-120 is an acid battery powered PA loudspeaker.

Be sure that you have completely charged the battery prior to first use to maximize the battery's lifespan. Once the power cord is connected to a power source it will automatically begin charging (4~6 hours to fully charge the acid battery). If the battery power is low, it will power on when connected to a power source. When the battery power is low, the battery indicator light will turn red. When the battery charge is full, the indicator light will turn off. Once charging is complete, pls disconnect the power cable. With standard usage, a fully charged battery can play for about 2~4 hours. The battery can be recharged about 300 times in its lifetime. When not in use, the speaker should always be turned OFF to prevent the unit from draining the battery. When the unit is not in used for prolonged periods of time, the battery will gradually lose its power. It is recommended to fully charge the battery at least every 60 days.

LCS-120 BLUETOOTH

Open the Bluetooth settings in your mobile device and select, "QFX LCS-120" to connect. Once connected, you can play the music from your mobile device on your speaker. You won't need reconnect when switching mode.

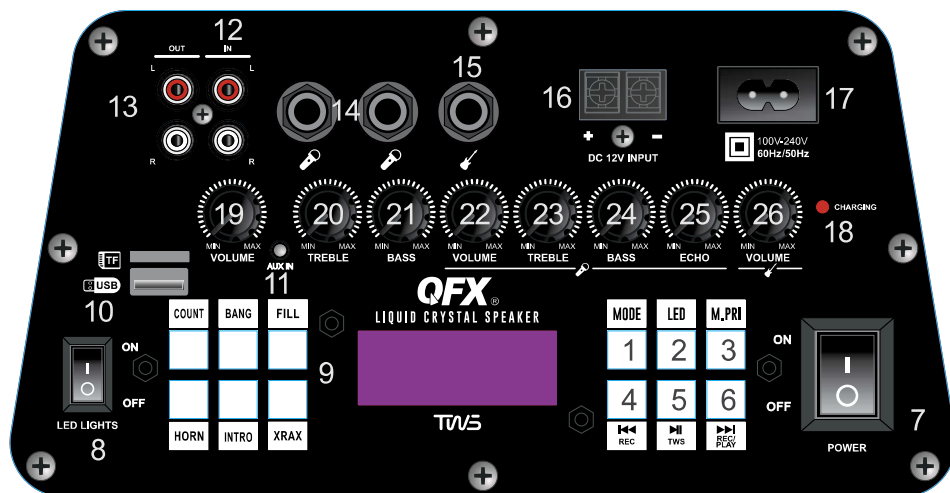
FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.



1. MODE: Toggle between AUX, USB, TF, FM, BT.
2. LED MODE: Switch through 3 different light modes.
3. M.PRI: Microphone Priority ON/OFF.
4. PREVIOUS: Select previous track.
5. PLAY/PAUS/TWS: Play or pause the current track. TWS sync button.
6. NEXT: Select next track.
7. POWER SWITCH: ON/OFF.
8. LED SWITCH: ON/OFF.
9. TRIGGER PADS: COUNT/BANG/FILL/HORN/INTRO/XRAX.
10. USB/TF PORTS: Insert an USB or TF card for music playback.
11. AUX INPUT: 3.5mm (TRS) jack.
12. RCA INPUT: RCA audio input.
13. RCA Output: RCA audio output.
14. MIC INPUT 1&2: 6.35mm (TS/TRS) jack.
15. GUITAR INPUT: 6.35mm (TS) jack.
16. DC 12V INPUT: External Input.
17. POWER SUPPLY: 100V-240V 60Hz/50Hz.
18. LED CHARGE: Battery light indicator.
19. MASTER VOLUME: Adjust from Min to Max
20. TREBLE: Adjust from Min to Max
21. BASS: Adjust from Min to Max
22. MIC VOL: Adjust from Min to Max.
23. MIC TREBLE: Adjust from Min to Max
24. MIC BASS: Adjust from Min to Max
25. MIC ECHO: Adjust from Min to Max
26. GUITAR VOL: Adjust from Min to Max

LCS-120 DISPLAY SYSTEM SETTINGS

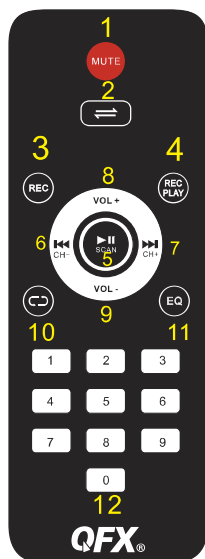
1. Input Mode: The LED display screen will display the information of input mode for USB/TF/BT/AUX /FM. When a USB flash drive/TF Card is inserted, the unit will automatically switch to USB/TF mode and begin playing Mp3 content.
2. Track Number: The track number currently playing from the USB/TF will display.
3. FM Mode: All FM channels are displayed here. Press "Play/Pause/TWS" button for auto scan.

LCS-120 RECORDING FUNCTION

Insert a USB/TF card in the slot and connect the microphone to the unit.
Press and hold the Previous Button for 3 seconds to start recording sound.
Press and hold the Next Track Button for 3 seconds to play the recording file.
Press and hold the Next Track Button for 3 seconds to exit recording function.

TWS CONNECTION

1. A TWS Connection works only with the same make and model and cannot support more than 2 speakers.
2. Turn on the Speakers, switch to BLUETOOTH mode by pressing the MODE button. The word "BLUE" on the LED screen will flash.
3. Then, connect the two speakers by pressing the Play/Pause (TWS) button on one of the speakers for 3 seconds.
4. To connect the phone, open the Bluetooth settings, search and connect to 'QFX LCS-120'.
5. Select music from phone and enjoy True Wireless Stereo.
6. To turn off TWS press and hold the Play/Pause (TWS) button for 3 seconds.



1. MUTE: Mute the track.
2. MODE: Toggle between USB, TF, FM, AUX, BT
3. REC: Start recording
4. REC PLAY: Playback the recorded file.
5. PLAY/PAUSE (Press to Scan Channel in FM Mode)
6. PREVIOUS: Select pervious track or channel
7. NEXT: Select the next track or channel.
8. VOL+: Increase the master volume
9. VOL-: Reduce the master volume
10. REP: Repeat the playing track.
11. EQ: Select EQ mode.
12. NUMBER KEYS: 0-9

¡ADVERTENCIA!

PARA REDUCIR EL RIESGO DE DESCARGA ELÉCTRICA, NO RETIRE LA CUBIERTA DE ESTE ALTAVOZ. NO HAY PARTES REPARABLES POR EL USUARIO ADENTRO. REFIERA TODAS LAS REPARACIONES A UN TÉCNICO CUALIFICADO

Para evitar incendios o descargas eléctricas, no exponga este equipo a la lluvia ni a la humedad. No almacene ni utilice este producto cerca de líquidos, fuentes de calor o temperaturas extremas. Limpiar solamente con un paño seco. Los usuarios deben exhibir una seguridad adicional cuando el símbolo de Precaución o Advertencia aparece en este manual de instrucciones o en la unidad y seguir todas las precauciones indicadas.

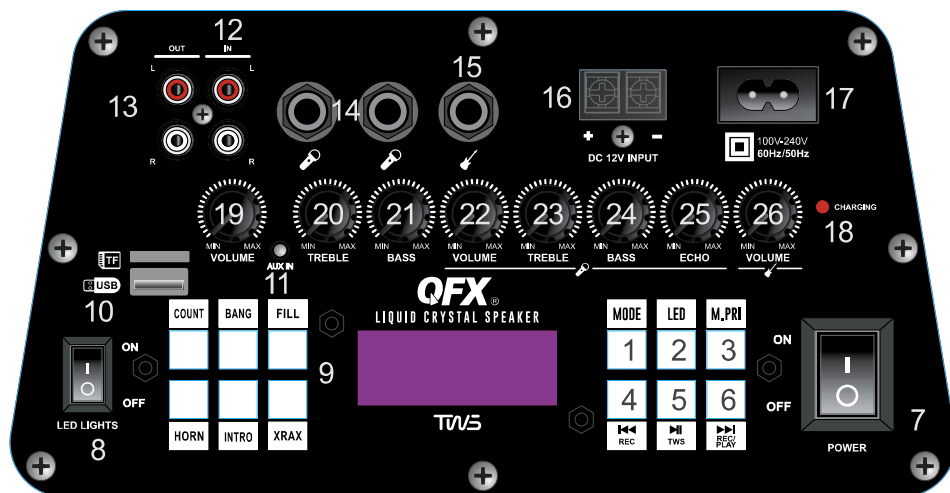
BATERÍA LCS-120

El LCS-120 es un altavoz PA que funciona con baterías ácidas.

Asegúrese de haber cargado completamente la batería antes del primer uso para maximizar la vida útil de la batería. Una vez que el cable de alimentación esté conectado a una fuente de alimentación, comenzará a cargarse automáticamente (4 ~ 6 horas para cargar completamente la batería de ácido). Si la carga de la batería es baja, se encenderá cuando se conecte a una fuente de alimentación. Cuando la energía de la batería es baja, la luz indicadora de la batería se volverá roja. Cuando la batería esté completamente cargada, la luz indicadora se apagará. Una vez completada la carga, desconecte el cable de alimentación. Con el uso estándar, una batería completamente cargada puede funcionar durante aproximadamente 2 ~ 4 horas. La batería se puede recargar unas 300 veces durante su vida útil. Cuando no esté en uso, el altavoz siempre debe estar APAGADO para evitar que la unidad agote la batería. Cuando la unidad no se utiliza durante períodos prolongados de tiempo, la batería perderá gradualmente su energía. Se recomienda cargar completamente la batería al menos cada 60 días.

LCS-120 BLUETOOTH

Abra la configuración de Bluetooth en su dispositivo móvil y seleccione "QFX LCS-120" para conectarse. Una vez conectado, puede reproducir la música desde el dispositivo móvil en su altavoz. No necesitará volver a conectarse al cambiar de modo.



1. MODO: alternar entre AUX, USB, TF, FM, BT.
2. MODO LED: cambia a través de 3 modos de luz diferentes.
3. M.PRI: Prioridad de micrófono ON / OFF.
4. ANTERIOR: selecciona la pista anterior.
5. PLAY / PAUS / TWS: reproduce o pausa la pista actual. Botón de sincronización TWS.
6. SIGUIENTE: seleccione la pista siguiente.
7. INTERRUPTOR DE ENCENDIDO: ENCENDIDO / APAGADO.
8. INTERRUPTOR LED: ENCENDIDO / APAGADO.
9. ALMOHADILLAS DEL GATILLO: COUNT/BANG/FILL/HORN/INTRO/XRAX.
10. PUERTOS USB / TF: Inserte una tarjeta USB o TF para reproducir música.
11. ENTRADA AUX: conector de 3,5 mm (TRS).
12. ENTRADA RCA: Entrada de audio RCA.
13. Salida RCA: salida de audio RCA.
14. ENTRADA DE MICRÓFONO 1 y 2: conector de 6,35 mm (TS / TRS).
15. ENTRADA DE GUITARRA: Jack de 6,35 mm (TS).
16. ENTRADA DC 12V: Entrada externa.
17. ALIMENTACIÓN: 100V-240V 60Hz/50Hz.
18. LED CHARGE: indicador luminoso de la batería.
19. VOLUMEN MAESTRO: Ajuste de mínimo a máximo
20. TREBLE: Ajuste de mínimo a máximo
21. BASS: Ajuste de mínimo a máximo
22. MIC VOL: Ajuste de Min a Max.
23. MIC TREBLE: Ajuste de Min a Max
24. MIC BASS: ajuste de mínimo a máximo
25. MIC ECHO: Ajuste de Min a Max
26. VOLUMEN DE GUITARRA: Ajuste de Min a Max

AJUSTES DEL SISTEMA DE PANTALLA LCS-120

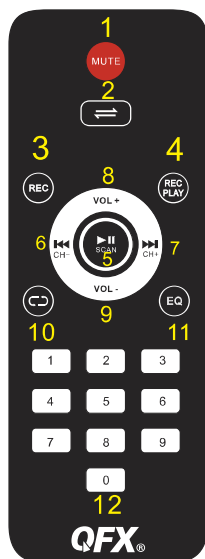
1. Modo de entrada: La pantalla LED mostrará la información del modo de entrada para USB / TF / BT / AUX / FM. Cuando se inserta una unidad flash USB / tarjeta TF, la unidad cambiará automáticamente al modo USB / TF y comenzará a reproducir contenido MP3.
2. Número de pista: se mostrará el número de pista que se está reproduciendo actualmente desde el USB / TF.
3. Modo FM: aquí se muestran todos los canales FM. Presione el botón "Reproducir / Pausa / TWS" para escaneo automático.

FUNCIÓN DE GRABACIÓN DEL LCS-120

Inserte una tarjeta USB / TF en la ranura y conecte el micrófono a la unidad.
Mantenga presionado el botón Anterior durante 3 segundos para comenzar a grabar el sonido.
Mantenga presionado el botón Siguiente pista durante 3 segundos para reproducir el archivo de grabación.
Mantenga pulsado el botón Siguiente pista durante 3 segundos para salir de la función de grabación.

CONEXIÓN TWS

- (1) Una conexión TWS solo funciona con la misma marca y modelo y no admite más de 2 altavoces.
- (2) Encienda los altavoces, cambie al modo BLUETOOTH presionando el botón MODE. La palabra "BLUE" en la pantalla LED parpadeará.
- (3) Luego, conecte los dos altavoces presionando el botón Reproducir / Pausa (TWS) en uno de los altavoces durante 3 segundos.
- (4) Para conectar el teléfono, abra la configuración de Bluetooth, busque y conéctese a "QFX LCS-120".
- (5) Seleccione música del teléfono y disfrute de True Wireless Stereo.
- (6) Para apagar TWS, mantenga presionado el botón Reproducir / Pausa (TWS) durante 3 segundos.



1. SILENCIO: silencia la pista.
2. MODE: alternar entre USB, TF, FM, AUX, BT
3. REC: Iniciar la grabación
4. REC PLAY: Reproduce el archivo grabado.
5. REPRODUCIR / PAUSAR (presione para buscar canales en modo FM)
6. ANTERIOR: seleccione la pista o canal anterior
7. SIGUIENTE: seleccione la pista o canal siguiente.
8. VOL +: aumenta el volumen principal
9. VOL -: Reduce el volumen principal.
10. REP: Repite la pista en reproducción.
11. EQ: seleccione el modo EQ.
12. TECLAS NUMÉRICAS: 0-9

AVERTISSEMENT!

POUR RÉDUIRE LE RISQUE DE CHOC ÉLECTRIQUE, NE RETIREZ PAS LE COUVERCLE DE CET HAUT-PARLEUR. IL N'Y A AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR À L'INTÉRIEUR. RÉFÉREZ TOUTE RÉPARATION À UN TECHNICIEN QUALIFIÉ

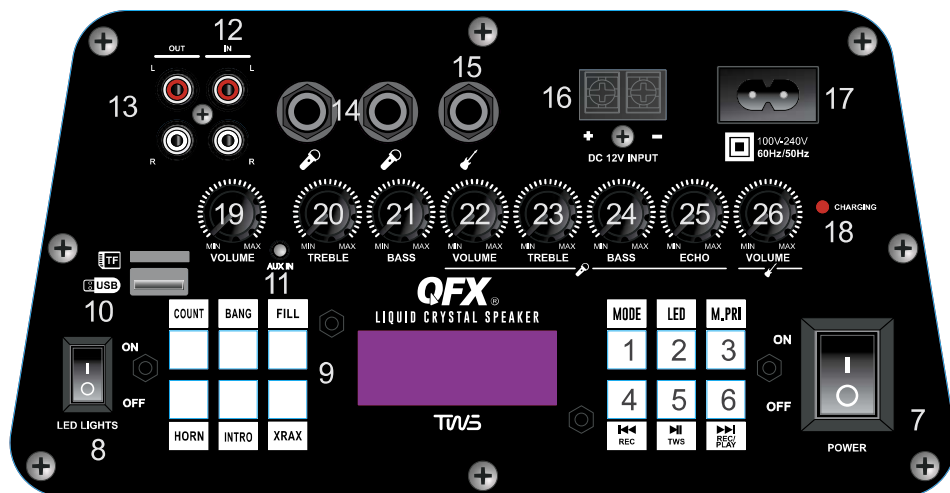
Pour éviter tout incendie ou choc électrique, n'exposez pas cet équipement à la pluie ou à l'humidité. Ne stockez pas et n'utilisez pas ce produit à proximité de liquides, de sources de chaleur ou de températures extrêmes. Nettoyez uniquement avec un chiffon sec. Les utilisateurs doivent faire preuve d'une sécurité supplémentaire lorsque le symbole Attention ou Avertissement apparaît dans ce manuel d'instructions ou dans l'appareil et suivre toutes les précautions telles qu'elles sont énoncées.

BATTERIE LCS-120

Le LCS-120 est une enceinte de sonorisation alimentée par batterie acide. Assurez-vous que vous avez complètement chargé la batterie avant la première utilisation afin de maximiser la durée de vie de la batterie. Une fois le cordon d'alimentation connecté à une source d'alimentation, il commencera automatiquement à se charger (4 à 6 heures pour charger complètement la batterie acide). Si la batterie est faible, elle s'allumera lorsqu'elle sera connectée à une source d'alimentation. Lorsque la charge de la batterie est faible, le voyant de la batterie devient rouge. Lorsque la batterie est complètement chargée, le témoin lumineux s'éteint. Une fois la charge terminée, débranchez le câble d'alimentation. Avec une utilisation standard, une batterie complètement chargée peut fonctionner pendant environ 2 à 4 heures. La batterie peut être rechargée environ 300 fois au cours de sa vie. Lorsqu'il n'est pas utilisé, le haut-parleur doit toujours être éteint pour éviter que l'appareil ne décharge la batterie. Lorsque l'appareil n'est pas utilisé pendant des périodes prolongées, la batterie perd progressivement sa puissance. Il est recommandé de charger complètement la batterie au moins tous les 60 jours.

LCS-120 BLUETOOTH

Ouvrez les paramètres Bluetooth de votre appareil mobile et sélectionnez «QFX LCS-120» pour vous connecter. Une fois connecté, vous pouvez lire la musique d'un appareil mobile sur votre haut-parleur. Vous n'aurez pas besoin de vous reconnecter lors du changement de mode.



1. MODE: Basculez entre AUX, USB, TF, FM, BT.
2. MODE LED: Passez à travers 3 modes d'éclairage différents.
3. M.PRI: Activation / désactivation de la priorité du microphone.
4. PREVIOUS: Sélectionnez la piste précédente.
5. PLAY / PAUS / TWS: lecture ou pause de la piste en cours. Bouton de synchronisation TWS.
6. SUIVANT: Sélectionnez la piste suivante.
7. INTERRUPTEUR D'ALIMENTATION: ON / OFF.
8. INTERRUPTEUR LED: ON / OFF.
9. PLAQUETTES DE DÉCLENCHEMENT: COUNT/BANG/FILL/HORN/INTRO/XRAX.
10. PORTS USB / TF: Insérez une carte USB ou TF pour la lecture de musique.
11. AUX INPUT: prise jack 3,5 mm (TRS).
12. RCA INPUT: entrée audio RCA.
13. Sortie RCA: sortie audio RCA.
14. MIC INPUT 1 & 2: prise 6,35 mm (TS / TRS).
15. ENTRÉE GUITARE: prise jack 6,35 mm (TS).
16. ENTRÉE DC 12V: Entrée externe.
17. ALIMENTATION ÉLECTRIQUE: 100V-240V 60Hz/50Hz.
18. LED CHARGE: Indicateur lumineux de la batterie.
19. MASTER VOLUME: Ajuster de Min à Max
20. TREBLE: Ajuster de Min à Max
21. BASS: Ajuster de Min à Max
22. MIC VOL: Ajuster de Min à Max.
23. MIC TREBLE: Ajuster de Min à Max
24. MIC BASS: Ajuster de Min à Max
25. MIC ECHO: Ajuster de Min à Max
26. GUITAR VOL: Ajuster de Min à Max

RÉGLAGES DU SYSTÈME D'AFFICHAGE LCS-120

1. Mode d'entrée: L'écran d'affichage LED affichera les informations du mode d'entrée pour USB / TF / BT / AUX / FM. Lorsqu'une clé USB / carte TF est insérée, l'appareil passe automatiquement en mode USB / TF et commence la lecture du contenu MP3.
2. Numéro de piste: Le numéro de piste en cours de lecture à partir de l'USB / TF s'affiche.
3. Mode FM: Toutes les chaînes FM sont affichées ici. Appuyez sur le bouton "Lecture / Pause / TWS" pour une recherche automatique.

FONCTION D'ENREGISTREMENT LCS-120

Insérez une carte USB / TF dans la fente et connectez le microphone à l'unité.

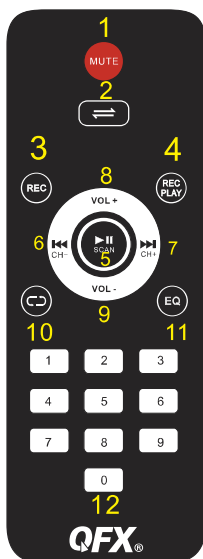
Appuyez sur le bouton Précédent et maintenez-le enfoncé pendant 3 secondes pour démarrer l'enregistrement du son.

Appuyez sur le bouton de piste suivante et maintenez-le enfoncé pendant 3 secondes pour lire le fichier d'enregistrement.

Appuyez sur le bouton Next Track et maintenez-le enfoncé pendant 3 secondes pour quitter la fonction d'enregistrement.

CONNEXION TWS

- (1) Une connexion TWS fonctionne uniquement avec la même marque et le même modèle et ne peut pas prendre en charge plus de 2 enceintes.
- (2) Allumez les haut-parleurs, passez en mode BLUETOOTH en appuyant sur le bouton MODE. Le mot «BLUE» sur l'écran LED clignotera.
- (3) Ensuite, connectez les deux enceintes en appuyant sur le bouton Lecture / Pause (TWS) de l'une des enceintes pendant 3 secondes.
- (4) Pour connecter le téléphone, ouvrez les paramètres Bluetooth, recherchez et connectez-vous à «QFX LCS-120».
- (5) Sélectionnez la musique du téléphone et profitez de True Wireless Stereo.
- (6) Pour désactiver TWS, maintenez le bouton Lecture / Pause (TWS) enfoncé pendant 3 secondes.



1. MUET: coupe la piste.
2. MODE: basculer entre USB, TF, FM, AUX, BT
3. REC: démarrer l'enregistrement
4. REC PLAY: lecture du fichier enregistré.
5. PLAY / PAUSE (Appuyez pour balayer les chaînes en mode FM)
6. PRÉCÉDENT: Sélectionnez la piste ou le canal précédent
7. SUIVANT: sélectionnez la piste ou la chaîne suivante.
8. VOL +: augmenter le volume principal
9. VOL -: Réduisez le volume principal
10. REP: Répète la piste en cours de lecture.
11. EQ: Sélectionnez le mode EQ.
12. TOUCHES DE NOMBRE: 0-9



LIMITED PRODUCT WARRANTY POLICY

Before returning your Product for service under this Warranty, please (i) read the instruction manual carefully and visit our website at www.qfxusa.com for Product updates and extended support documentation (e.g., Common Troubleshooting Guides); (ii) if you are still having trouble with your Product, please contact the QFX Customer Support Department.

Subject to the terms and conditions herein, QFX, Inc. (herein after called "QFX") warrants to the original purchaser of the Product ("Customer") that for the applicable Warranty Period listed below, the Product will be free from defects in material or workmanship under normal, non-commercial use ("Defects").

Warranty Period encompasses, as listed below, separate "Coverage Periods" for Parts and Labor, each Coverage Period to begin from the original date of Customer purchase. If Customer returns a defective Product (or any component thereof) during the applicable Warranty Period, QFX will, at its option, during the specified Coverage Periods for Parts and Labor (as applicable either: (i) repair the Product (or, as applicable, any component thereof) or (ii) replace the Product (or, as applicable, any component thereof) with a new or refurbished Product (or, as applicable, any component thereof), in either case free of charge to Customer for Parts and/or Labor (as applicable) during the specified Coverage Period only, and excluding applicable shipping charges (noted below), for which the Customer is responsible. The foregoing states the Customer's exclusive remedy and QFX sole liability for breach of the limited warranty contained herein.

This warranty covers only normal use. This warranty is not transferable. QFX is not responsible for warranty replacement should the QFX label or logo be removed or should the product fail to be properly maintained or fail to function properly as a result of **misuse, abuse, immersion in liquids, improper installation, improper shipping, damage caused by disasters such as fire, flood, or service other than by QFX**. In addition, this warranty excludes any Product (or, as applicable, any component thereof) that has been subject to or Defects resulting from: (a) any neglect or misuse by a Customer, an accident, improper application, violation of operating instructions for the Product, any other Customer-induced damage, or the alteration or removal of any Product serial number; (b) any modification or repair to Product (or, as applicable, any component thereof) by any party other than QFX or a party authorized in writing by QFX; (c) any damage to Product (or, as applicable, any component thereof) due to power surges, incorrect electrical voltage, misconnection to any device, or malfunction of any device used with the Product (or, as applicable, any component thereof); (d) cosmetic damage to the Product (or, as applicable, any component thereof) caused by normal wear and tear; (e) shipping damage that occurs while the Product is in transit; (f) damage caused by heat sources, sunlight, electromagnetic conditions, or other climatic conditions or (g) any acts of God.

Product is sold to Customer for personal, non-commercial use only. Product is not warranted for Customer's commercial or rental use. In addition, Product is not warranted against failure, and should not be used by Customer for any application where (i) there is a risk that any data stored on Product will be breached or otherwise compromised, or (ii) the data stored on Product is relied upon for medical or lifesaving applications. QFX disclaims any Warranty for any of the foregoing uses to the fullest extent permitted by law. Customer assumes any and all risks associated with such uses of Product, and agrees to indemnify QFX for any damages claimed against QFX for such uses.

EXCEPT FOR EXPRESS WARRANTIES STATED ABOVE AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE PRODUCTS ARE PROVIDED "AS IS" AND QFX DISCLAIMS ALL OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY (i) OF MERCHANTABILITY, (ii) OF FITNESS FOR A PARTICULAR PURPOSE, OR (iii) OF NON-INFRINGEMENT OF THIRD PARTY RIGHTS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL QFX BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS OR REVENUES, LOSS OR INACCURACY OF ANY DATA OR COST OF SUBSTITUTE GOODS, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE) AND EVEN IF QFX HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, QFX AGGREGATE LIABILITY TO CUSTOMER FOR ACTUAL DIRECT DAMAGES FOR ANY CAUSE WHATSOEVER SHALL BE LIMITED TO THE CUMULATIVE PRODUCT FEES PAID BY THAT CUSTOMER FOR THE PRODUCTS CAUSING THE DAMAGES, IF ANY.

This Warranty gives Customer specific rights, and Customer may also have other rights that vary from jurisdiction to jurisdiction. Warning: Some Products may contain components that are small enough to be swallowed. Please keep out of reach of children. In order for the return to be processed, you must send the Product PREPAID to the address below in the original packaging or reasonable substitute to prevent damage and include: (1) a dated sales receipt (which must have a purchase date that falls in the Warranty Period specified in the table below) that indicates the place of purchase, model number of Product, and amount paid, (2) a detailed description of Customer's problem with Product, (3) Customer's full name, phone number, and return address, (3) all of the accessories that came with the Product package must be sent along with the main Product, (4) a cashier's check or money order payable to QFX, Inc., in the amount specified for the item in the product table below for return shipping and handling. If in the case you cannot provide a money order or cashier's check, you can contact The QFX Customer Support Representative to arrange payment via credit card. No returned Product will be shipped back to a PO BOX. If a returned Product is found to have no problem and/or does not include ALL of the requirements indicated above, it may be returned back to the customer and will not be processed.

QFX USA®, Inc.
RMA Processing
Customer Support Department
2957 E. 46th Street | Vernon, CA 90058

✉ support@qfxusa.com
☎ (800) 864-CLUB (2582) or (323) 864-6900
🌐 qfxusa.com
🕒 Hours of Operation: Monday - Friday, 9am - 5pm PST

All prices and details below are for US Destinations excluding, Hawaii, Alaska and Puerto Rico. For excluded destinations and NON US destinations, please contact The QFX Customer Support Department directly for additional shipping fees and return instructions.

If you do not find your Product below, your Product model conflicts with multiple categories, and/or are unsure of which category the Product you have purchased will fall under, please contact our Customer Support Department for further instruction.

In order to determine the exact shipping cost that must be included with your product or paid for the product being returned, please refer to the table below. Please find the product you wish to return by category or model number prefix. QFX will not provide any return or refund to any customer for merchandise and will only honor the Limited Warranty restrictions mentioned in this document.

Please make sure to follow all directions prior to shipping back your item. If you are not sure what the shipping cost for your item is, or if your item category conflicts in the table below, please feel free to contact the QFX Support Department for further assistance.

PRODUCT CATEGORY	HANDLING	LABOR	PARTS
Earphones, Headphones, Pocket Radios, & Small Bluetooth vSpeakers	\$5.00	1 Year	1 Year
Personal Stereos	\$10.00	1 Year	1 Year
Portable Radio/Cassette	\$15.00	1 Year	1 Year
Large Portable Radio Cassette	\$20.00	1 Year	1 Year
Mobile Audio	\$10.00	1 Year	1 Year
Pro Audio SBX Systems	\$75.00	1 Year	1 Year
Pro Audio PBX Systems	\$75.00	1 Year	1 Year
Televisions	\$25.00	1 Year	1 Year
Telephones	\$10.00	1 Year	1 Year

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