

## MissionLINK®

### Installation Guide for Certus 350 and Certus 200



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## RECORD OF CHANGES

| Rev   | Date      | Description of Change                                                                                                                                         | Author   |
|-------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| Rev A | June 2018 | Initial Release                                                                                                                                               | SJacques |
| Rev B | Sept 2018 | ECN: 42141 <ul style="list-style-type: none"> <li>Update based on Beta user feedback and Testing</li> </ul>                                                   | SJacques |
| Rev C | Jan 2020  | ECN 43088 <ul style="list-style-type: none"> <li>Added 700 kbps</li> <li>Updated accessory list</li> <li>Added Antenna dimensions and hole pattern</li> </ul> | SJacques |
| Rev D | Oct 2020  | ECN: 53617 <ul style="list-style-type: none"> <li>Updated based on new software release 2.2</li> <li>Updated equipment PNs</li> </ul>                         | SJacques |
| Rev E | Feb 2021  | ECN: 53837 <ul style="list-style-type: none"> <li>Updated to include Certus 200</li> </ul>                                                                    | SJacques |
| Rev F | May 2021  | <ul style="list-style-type: none"> <li>Fixed typo on Certus 200 Industry of Canada ID</li> </ul>                                                              | SJacques |
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## SAFETY

The Thales MissionLINK® system should only be installed by a qualified installer of land electronic systems. Improper installation could lead to system failure or could result in injury. The following are general safety precautions and warnings that all personnel must read and understand prior to installation, operation and maintenance of the MissionLINK system. Each chapter may have other specific warnings and cautions.



**WARNING**

### **SHOCK HAZARD**

The MissionLINK system is a sealed system and is not meant to be opened for repair in the field by operators or technicians. Covers must remain in place at all times on the Terminal Unit (TU) and Broadband Active Antenna (BAA) to maintain the warranty terms. Make sure the system is correctly grounded and power is off when installing, configuring and connecting components.



**WARNING**

### **DO NOT OPERATE IN AN EXPLOSIVE ATMOSPHERE**

This equipment is not designed to be operated in explosive environments or in the presence of combustible fumes. Operating this or any electrical equipment in such an environment represents an extreme safety hazard.



**CAUTION**

### **LITHIUM ION BATTERIES**

The TU contains a small Li-ion battery. Li-ion batteries have a very high energy density. Exercise precaution when handling and testing. Do not short circuit, overcharge, crush, mutilate, nail penetrate, apply reverse polarity, expose to high temperature or disassemble. High case temperature resulting from abuse of the cell could cause physical injury.



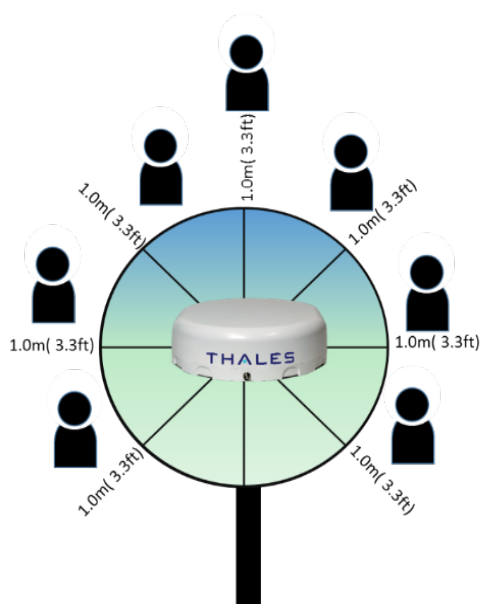
## ANTENNA RADIATION HAZARDS

To comply with FCC Radio Frequency radiation exposure limits, the antenna must be installed at a minimum safe distance as shown below.

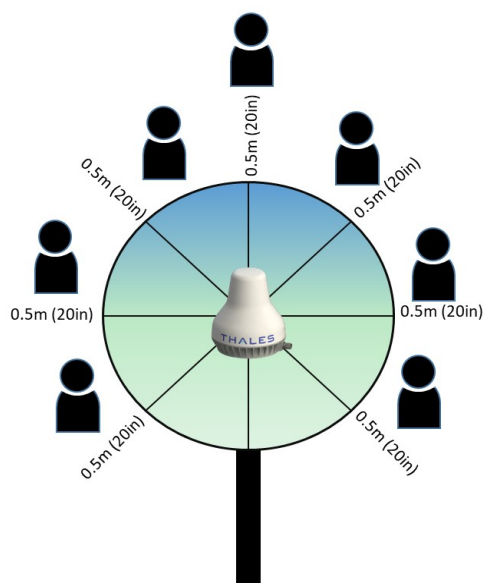
During operation, the antenna radiates high power at microwave frequencies that can be harmful to individuals. While the unit is operating, personnel should maintain a safe from the antenna. The antenna should be mounted in an area that prevents the possibility of close exposure to the antenna's radiation.

For the Certus 350 antenna, please remain at least 1.0m (3.3 feet) from the antenna while in operation.

For the Certus 200 antenna, please remain at least 0.5m (20 inches) from the antenna while in operation.



**Certus 350**



**Certus 200**

## FCC Information



### NOTE

Certus 350  
FCC Identifier: OKCMF350BV  
Contains FCC ID: OKCWROOM32U



### NOTE

Certus 200  
FCC Identifier: OKCMF200BV  
Contains FCC ID: OKCWROOM32U

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

### Note:

This equipment has been tested and found to comply with the limits for a [Class B digital device](#), pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against [harmful interference](#) in a residential installation. This equipment generates, uses and can radiate [radio frequency energy](#) and, if not installed and used in accordance with the instructions, may cause [harmful interference](#) to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause [harmful interference](#) to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to a source on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Industry Canada Information



### NOTE

Certus 350  
Industry Canada: 473C-MF350BV  
Contains IC: 473C-WROOM32U



### NOTE

Certus 200  
Industry Canada: 473C-MF200BV  
Contains IC: 473C-WROOM32U

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

*Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.*

This radio transmitter (473C-MF350BV or 473C-MF200BV) has been approved by Industry Canada to operate with the antenna listed in Table 4-1 with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

*Le présent émetteur radio (473C-VF350BM ou 473C-MF200BV) a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur*

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

*Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

# Z571 Limited

## Statement of Compliance

Document No. 11633\_NZ

Based on documentation provided by the manufacturer Thales Communication Inc. the product listed below complies with the requirements of the **General User Radio Licence for Satellite Services** dated 21 April 2015.

| Low (MHz) | High (MHz) | Reference Frequency (MHz) |
|-----------|------------|---------------------------|
| 399.9     | 400.5      | 400.2                     |
| 1610      | 1660.5     | 1635.25                   |
| 14000     | 14500      | 14250                     |

|              |                                                 |
|--------------|-------------------------------------------------|
| Trade Name   | Thales; Thales MissionLINK                      |
| Model Number | MF350BV                                         |
| Description  | Broadband Certus Satellite Terminal and Antenna |



Gordon Slimmon  
Director  
Date: 21 September 2018

Z571 Limited (NZCN 1628242)  
Registered Office C/- Hohepa Chartered Accountants Limited, 45 Spinnaker Drive, Te Atatu Peninsula, Auckland, New Zealand  
CF11633



## Statement of Compliance

Document Number SoC11633

Document Holder Thales Communications Inc.  
22605 Gateway Center Drive  
Clarksburg, MD 20871,  
USA

Product Description Broadband Certus Satellite Terminal and Antenna  
Trade Name Thales; Thales MissionLINK  
Model Number MF350BV

N136 Pty Ltd states that the product described above complies with the requirements of the **Radiocommunications (Communication with Space Object) Class Licence 2015** dated 18 September 2018

### Authorised frequencies

The class licence authorises transmission or reception of radio emissions by a station operating under this class licence in the following frequency ranges only:

- |                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>(a) for transmission:</p> <ul style="list-style-type: none"> <li>(i) 148 to 150.05 MHz; or</li> <li>(ii) 1610 to 1660.5 MHz; or</li> <li>(iii) 14 to 14.5 GHz; or</li> <li>(iv) 28.5 to 29.1 GHz; or</li> <li>(v) 29.5 to 30 GHz.</li> </ul> | <p>(b) for reception:</p> <ul style="list-style-type: none"> <li>(i) 137 to 138 MHz; or</li> <li>(ii) 400.05 to 400.15 MHz; or</li> <li>(iii) 400.15 to 401 MHz; or</li> <li>(iv) 1525 to 1559 MHz; or</li> <li>(v) 1613.8 to 1626.5 MHz; or</li> <li>(vi) 2483.5 to 2500 MHz; or</li> <li>(vii) 11.7 to 12.75 GHz; or</li> <li>(viii) 17.7 to 18.2 GHz; or</li> <li>(ix) 18.8 to 19.3 GHz; or</li> <li>(x) 19.7 to 20.2 GHz</li> </ul> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

For and on behalf of

**N136** Pty Ltd  
21 September 2018

## THALES DEFENSE & SECURITY, INC.

### Declaration of Conformity with Radio Equipment Directive

The undersigned of this letter declares that the following equipment complies with the specifications of Radio Equipment Directive (2014/53/EU) concerning Radio & Telecommunications Equipment.

#### Equipment included in this declaration

VF350BM Certus 350 VesseLINK Broadband Maritime Satellite Terminal and Antenna

VF200BM Certus 200 VesseLINK Broadband Maritime Satellite Terminal and Antenna

MF350BV Certus 350 MissionLINK Broadband Maritime Satellite Terminal and Antenna

MF200BV Certus 200 MissionLINK Broadband Maritime Satellite Terminal and Antenna

#### Equipment Applicability

The VesseLINK and MissionLINK provide voice and high speed data communication over 100% of the globe through the Iridium Certus broadband Satellite system.

#### Declaration

The health requirement is met by conforming to EU standard EN62311. . The safety requirement is met by conforming to EN 60950-1:2006 w/A2:2013 (for Certus 350) and to EN62368-1:2014 (for Certus 200). The electromagnetic compatibility as set out in Directive 2014/30/EU is met by conforming to the EU standards ETSI EN 301-489-1 and ETSI EN 301-489-17. Effective and efficient use of radio spectrum in order to avoid harmful interference is met by conforming to the ETSI EN 301-441 standard.

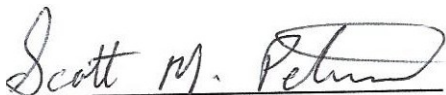
#### Manufacturer

Thales Defense & Security, Inc.

22605 Gateway Center Drive  
Clarksburg, Maryland 20871 U.S.A.

#### Place and Date

Clarksburg, MD, 14 January 2021



Scott Peters

Director, Program Management

## CHAPTER 1 INTRODUCTION

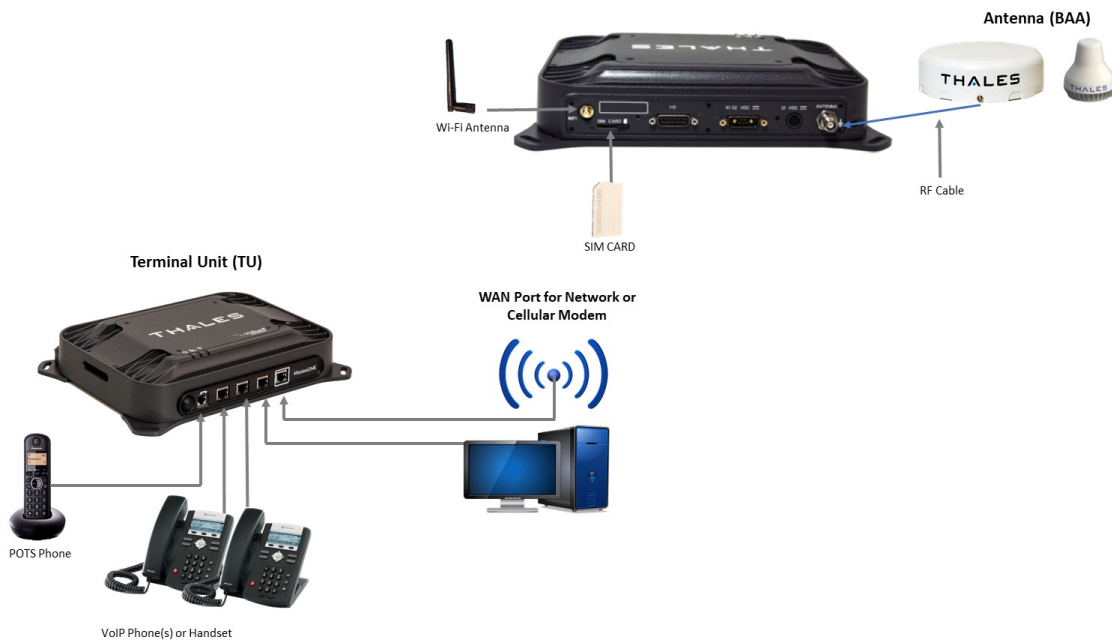
### Introduction

This installation guide provides an overview of the MissionLINK equipment and instructions for proper installation and initial start-up of the Certus 350 and Certus 200 MissionLINK systems. It contains critical information and safety guidelines for those who install the system and perform initial system activation and test.

After initial start-up, for more detailed operational procedures, refer to the MissionLINK User Manual (Document # 84468) located on the Thales website and also accessible through the terminal's Management Portal.

A typical MissionLINK user setup that includes standard kit items, accessories and user provided items such as a POTS phone, VoIP phones and a computer is shown in Figure 1-1. A cellular modem or other network modem can be connected to the WAN port for data least-cost routing operations. Voice calls are always routed through the Iridium satellite system and not the WAN port. Refer to Table 1-2, Table 1-3, Table 1-4 and Table 1-5 for a list of kit contents, available accessories and spare parts.

### Equipment Overview



*Figure 1-1 MissionLINK System with Connected Hardware*

## Terminal Unit (TU)

The Terminal Unit (TU) supports voice and data communications in a land mobile or terrestrial fixed environment. The TU is capable of supporting wireless voice and data that links the user with the Iridium satellite network. The TU, depending on Line of Site (LOS) and Low Earth Orbiting (LEO) Satellites, will be able to maintain satellite connectivity while experiencing conditions varying from urban canyons to high vibration from road movement. As a wireless access point, the TU provides Wi-Fi (802.11) access for data and Voice over IP (VoIP) calls. Three RJ-45 Ethernet connectors and one RJ14 jack enables the user to tether directly to the TU, if desired. The Management Portal is a graphical user interface that can be used to modify system settings and indicate system status. The TU is powered by either a DC power cable with a 10-32V input range and remote start wire or an AC/DC power supply, accommodating all types of vehicles, applications and power sources.



*Figure 1-2 Terminal Unit (TU)*

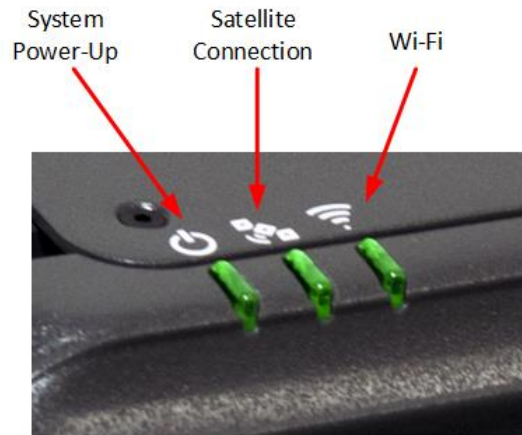


### NOTE

#### **Wi-Fi Access Point:**

The internal Wi-Fi access point is not a high capacity Wi-Fi system. If heavy simultaneous data usage is expected through Wi-Fi, it may be best to use an external commercial Wi-Fi router connected to the BDU's LAN port.

The TU has three status LEDs on the top of the unit that indicate status of system power-up, satellite connection and the Wi-Fi.



*Figure 1-3 Terminal Unit (TU) LEDs*

*Table 1-1 Terminal Unit LED Status*

| Indicator                                                                                            | Description                                 |
|------------------------------------------------------------------------------------------------------|---------------------------------------------|
|  <b>System</b>      |                                             |
| Solid GREEN                                                                                          | System functioning properly                 |
| Flashing GREEN                                                                                       | System busy (Booting up)                    |
| Solid RED                                                                                            | Fault (minor issue)                         |
| Flashing RED                                                                                         | Critical fault (major issue)                |
|  <b>Satellite</b> |                                             |
| Solid BLUE                                                                                           | Connected and passing data (over satellite) |
| Solid GREEN                                                                                          | System functioning properly                 |
| Flashing GREEN                                                                                       | Acquiring satellite                         |
| Solid RED                                                                                            | Fault (minor issue)                         |
| Flashing RED                                                                                         | Critical fault (major issue)                |
|  <b>Wi-Fi</b>     |                                             |
| OFF                                                                                                  | Wi-Fi OFF                                   |
| Flashing GREEN                                                                                       | Wi-Fi busy                                  |
| Solid Green                                                                                          | System functioning properly                 |
| Solid RED                                                                                            | Fault (minor issue)                         |
| Flashing RED                                                                                         | Critical fault (major issue)                |



## NOTE

The Indicator Colors are:

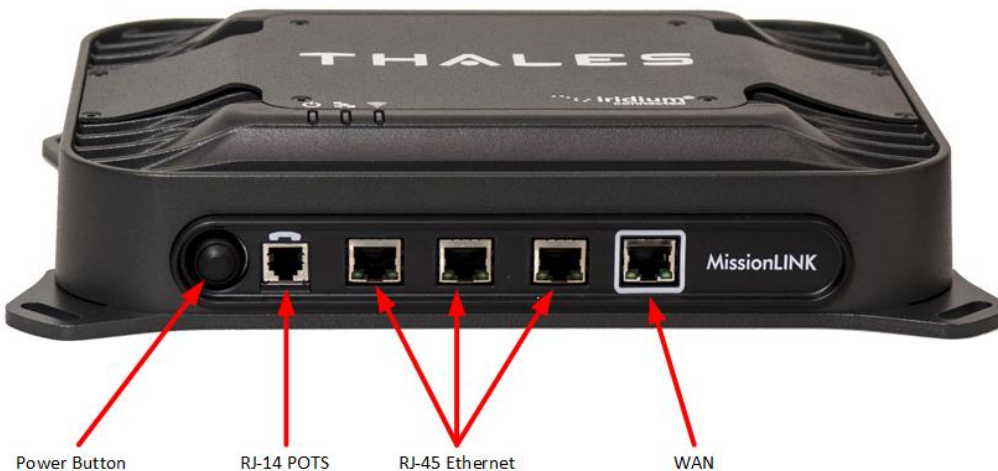
Solid Green: Operational

Flashing Green: Start-up or in progress of configuring or acquiring service.

Solid Red: fault requires user attention (Open Management Portal for Alerts)

Flashing Red: critical fault requiring immediate attention. For additional information, refer to CHAPTER 3 TROUBLESHOOTING

The TU front panel (left to right) has a main power button, one RJ-14 jack for POTS (Plain Old Telephone Service) Phone(s), three PoE (Power over Ethernet) RJ-45 connections for VoIP phones or Ethernet-based devices, and one WAN (Wide Area Network) connection primarily used to connect an external cellular modem or VSAT.



*Figure 1-4 Terminal Unit (TU) Front Panel Detail*

The TU back panel (left to right) has a Wi-Fi antenna connector, reset button, SIM Card slot, GPIO (I/O) connector, 10-32Volt DC input connector, 12Volt DC power input, antenna connector, and chassis grounding lug.



*Figure 1-5 Terminal Unit (TU) Back Panel Detail*

## Broadband Active Antenna (BAA)

The BAA is a separate unit that connects to the TU through a single coaxial cable. DC power, RF transmit and receive signals, control data and GPS data are communicated between the BAA and TU through the single coaxial cable. Connect provided cable to the antenna after installing the antenna and before connecting it to the TU. The connector is shown in Chapter 2.



*Figure 1-6 Broadband Active Antenna (BAA) for Certus 350 and Certus 200 Systems*

## MissionLINK Kit Contents and Accessories

The following kits can be purchased and accessories/spares ordered separately, depending on your requirements and/or needs.

*Table 1-2 Standard Kit, MissionLINK Certus 350, List of Equipment*

| Part Number |             | Description                             |                                            |
|-------------|-------------|-----------------------------------------|--------------------------------------------|
| MF350BV     |             | Standard Kit, MissionLINK® Certus 350** |                                            |
| Qty         | Part Number | Description                             |                                            |
| ✓           | 1           | 1100789-501                             | Kit, Terminal Unit, Mounting Hardware      |
| ✓           | 1           | 1100790-501                             | Kit, Antenna Magnetic Mounts               |
| ✓           | 1           | 1100792-501                             | Kit, Antenna Mounting Hardware             |
| ✓           | 1           | 1600899-1                               | Broadband Active Antenna (BAA), Certus 350 |
| ✓           | 1           | 3402174-1                               | Quick Start Guide (QSG) MissionLINK®       |
| ✓           | 1           | 3900011-1                               | Mounting Template, Terminal Unit           |
| ✓           | 1           | 3900013-1                               | Mounting Template, BAA                     |
| ✓           | 1           | 4102947-512                             | Terminal Unit, MissionLINK®                |
| ✓           | 1           | 855021-010                              | RF Cable, 10 ft LMR240                     |
| ✓           | 1           | 855024-020                              | Cable, Vehicle DC Power Harness 20 ft.     |
| ✓           | 1           | 855026-010                              | Cable, RJ-45 Ethernet, 10 ft.              |
| ✓           | 1           | 85728-001                               | Wi-Fi Antenna, 2.4 GHz Dipole 2 dBi        |

\*\* The MF350BV is capable of up to 352 kbps uplink and 704 kbps downlink speeds.

**Note:** The SIM card is provided by the airtime service provider and may be packaged separately from this kit.

*Table 1-3 Base Kit, MissionLINK Certus 350, List of Equipment*

| Part Number |     | Description                       |                                            |
|-------------|-----|-----------------------------------|--------------------------------------------|
| MF350BV-1   |     | Base Kit, MissionLINK® Certus 350 |                                            |
|             | Qty | Part Number                       | Description                                |
| ✓           | 1   | 1600899-1                         | Broadband Active Antenna (BAA), Certus 350 |
| ✓           | 1   | 3402174-1                         | Quick Start Guide (QSG) MissionLINK®       |
| ✓           | 1   | 3900011-1                         | Mounting Template, Terminal Unit           |
| ✓           | 1   | 3900013-1                         | Mounting Template, BAA                     |
| ✓           | 1   | 4102947-512                       | Terminal Unit, MissionLINK®                |
| ✓           | 1   | 85728-001                         | Wi-Fi Antenna, 2.4 GHz Dipole 2 dBi        |

*Table 1-4 Base Kit, MissionLINK Certus 200, List of Equipment*

| Part Number |     | Description                                   |                                            |
|-------------|-----|-----------------------------------------------|--------------------------------------------|
| MF200BV-1   |     | Kit, MissionLINK® Vehicular Low Gain 200 Base |                                            |
|             | Qty | Part Number                                   | Description                                |
| ✓           | 1   | 1600951-1                                     | Broadband Active Antenna (BAA), Certus 200 |
| ✓           | 1   | 3402174-1                                     | Quick Start Guide (QSG) MissionLINK®       |
| ✓           | 1   | 3900011-1                                     | Mounting Template, Terminal Unit           |
| ✓           | 1   | 4102947-512                                   | Terminal Unit, MissionLINK®                |
| ✓           | 1   | 85728-001                                     | Wi-Fi Antenna, 2.4 GHz Dipole 2 dBi        |

*Table 1-5 Available MissionLINK Accessories*

| Description                                                         | Part Number | Qty |
|---------------------------------------------------------------------|-------------|-----|
| 19" Rack Mount Shelf Kit                                            | 1100796-501 | 1   |
| Kit, Antenna Magnetic Mounts (Certus 350 only)                      | 1100790-501 | 1   |
| Kit, Antenna Magnetic Mounts (Certus 200 only)                      | 1100856-501 | 1   |
| Kit, Antenna Mounting Hardware (Certus 350 only)                    | 1100792-501 | 1   |
| Kit, Terminal Unit, Mounting Hardware                               | 1100789-501 | 1   |
| Mounting Template, Terminal Unit                                    | 3900011-1   | 1   |
| Mounting Template, BAA (Certus 350 only)                            | 3900013-1   | 1   |
| Thales SureLINK IP Handset Kit                                      | 1100818-501 | 1   |
| Power Supply, AC/DC 12V – 160W                                      | 84670-001   | 1   |
| Cable AC Power with USA Plug Type B IEC 60320-C13 Connect Blk 6 ft. | 854024-001  | 1   |
| Cable AC Power with Euro Plug Type E IEC 320-C14 Connect Blk 6 ft.  | 854025-001  | 1   |
| Cable AC Power with AUS Plug Type 1 IEC 320-C14 Connect Blk 6 ft.   | 854026-001  | 1   |
| Cable AC Power with UK Plug Type G IEC 320-C13 Connect Blk 6 ft     | 854027-001  | 1   |
| RF Cable: 10 ft., LMR240                                            | 855021-010  | 1   |
| RF Cable: 20 ft., LMR240                                            | 855021-020  | 1   |
| RF Cable: 30 ft., LMR240                                            | 855021-030  | 1   |
| RF Cable: 50 ft., LMR240                                            | 855021-050  | 1   |
| RF Cable 100 ft., LMR400                                            | 855022-100  | 1   |
| RF Cable, Coaxial 25m LMR300 Fire Rated                             | 855023-082  | 1   |
| RF Cable, Coaxial 50m LMR400 Fire Rated                             | 855033-164  | 1   |
| Cable, 10-32Volt DC Power Harness, 20 ft.                           | 855024-020  | 1   |
| Cable, RJ-45 Ethernet, 10 ft.                                       | 855026-010  | 1   |
| Wi-Fi Antenna, 2.4 GHz Dipole 2 dBi                                 | 85728-001   | 1   |

**Note:** The above accessories are compatible with both Certus 200 and Certus 350 systems unless otherwise noted in the description

## CHAPTER 2      INSTALLATION

### General Guidelines

#### General Guidelines for Installation

- Do not attempt to service items such as TU and BAA.
- Do not alter or remove tamper seals/tape from the equipment.
- Always use Ground Lugs as separate connections to chassis and antenna.
- Always torque hardware to specified values.
- Always keep the MissionLINK antenna away from other radiating antennas that may interfere with it.

### Tools and Supplies Needed for Installation

List of tools you may need to install this system:

- Drill and drill bits
- Pliers or wrench
- 4mm Hex Drive Wrench
- Torque Wrench
- Allen Head Kit – Insert Bit Kit Z-MC7
- Marker or pencil
- Tie wraps
- Self-vulcanizing tape to seal connections

### Preparation

Prepare the MissionLINK Installation Kit as follows:

1. Unpack and lay out all components and parts.
2. Inspect for any damage
3. Conduct an inventory of all components and parts using the equipment packing list provided with the equipment. Any missing items and/or shipping damage should be reported immediately to Thales Customer Service Department (Tel: (800) 324-6089 or email [customer.service@thalesdsi.com](mailto:customer.service@thalesdsi.com)).

## Precautions During Installation

The following steps should be followed to prevent damage to the equipment:

1. Keep dust cover over the SIM Card, once installed.
2. Do not disassemble or modify parts in installation kit unless instructed to do so.
3. Keep mounting hardware covered and protected until needed.
4. Stay minimum distance indicated in the SAFETY section from the antenna when powered on.

## Installation

The following information covers the installation and set-up of the MissionLINK BAA and TU.

To complete the installation, you need the appropriate fasteners, tools, and mounts.



### NOTE

Always wear safety goggles, ear protection, and a dust mask when drilling, cutting, or sanding. When drilling or cutting, always check first to see what is on the other side of surface. If you experience difficulty with the installation, contact your Service Provider or seek the assistance of a professional installer.

Keys to successful installation of the MissionLINK Antenna:

- Mount where antenna is at least the minimum safety distance away from personnel (1.0m for Certus 350 and 0.5m for Certus 200).
- Mount antenna with unobstructed full view of the sky. Any blockage to part of the sky by metal objects could result in loss of connection and/or poor data speeds.
- Mount the antenna level on a flat surface.
- Make sure magnetic mounts are secure and tight on the antenna prior to installation.
- Keep antenna away from large metallic objects in the field of view when possible to increase performance. Metal surfaces below the antenna are fine (example: the vehicle's roof.)
- Mount as far away from other antennas (HF, VHF, UHF, Inmarsat L-Band antennas) as possible to avoid interference.
- Use a Thales approved RF cable designed for MissionLINK. Do not alter the provided cable prior to installation. It is recommended to weather seal the connection at the antenna on permanent installations to prevent corrosion and water intrusion.
- Mounting should be in an area that minimizes vehicle vibration

There are two (2) mounting methods for the Antenna. Each of these is described below for the Certus 350 and Certus 200 antennas:

- Magnetic Mounting, and Hard Mount t

## Installation of the Certus 350 Broadband Active ANTENNA (BAA)

The Standard MissionLINK Certus 350 kit includes these hardware kits whereas as the Base MissionLINK 350 kit does not include them but can be ordered as accessories. The guidelines below are based on the use of these kits during installation.

- Magnetic Mounting: Mounting Hardware Kit PN 1100790-501
- Hard Mount: Mounting Hardware Kit PN 1100792-501

It is important to note that the coaxial cable provided in the Standard MissionLINK kit, or one of the Thales approved accessory coaxial cables, must be installed for proper operation of the MissionLINK system. Otherwise, the system may not calibrate correctly and will result in a failure at start-up. Install the cable using best practices for cable bend radius and to avoid pinching the cable. It is also important to ensure the cable does not get cut by or rub on nearby sharp objects. If a specific cable length is needed, refer to Table 1-4.

## Certus 350 Antenna Dimensions and Hole Pattern

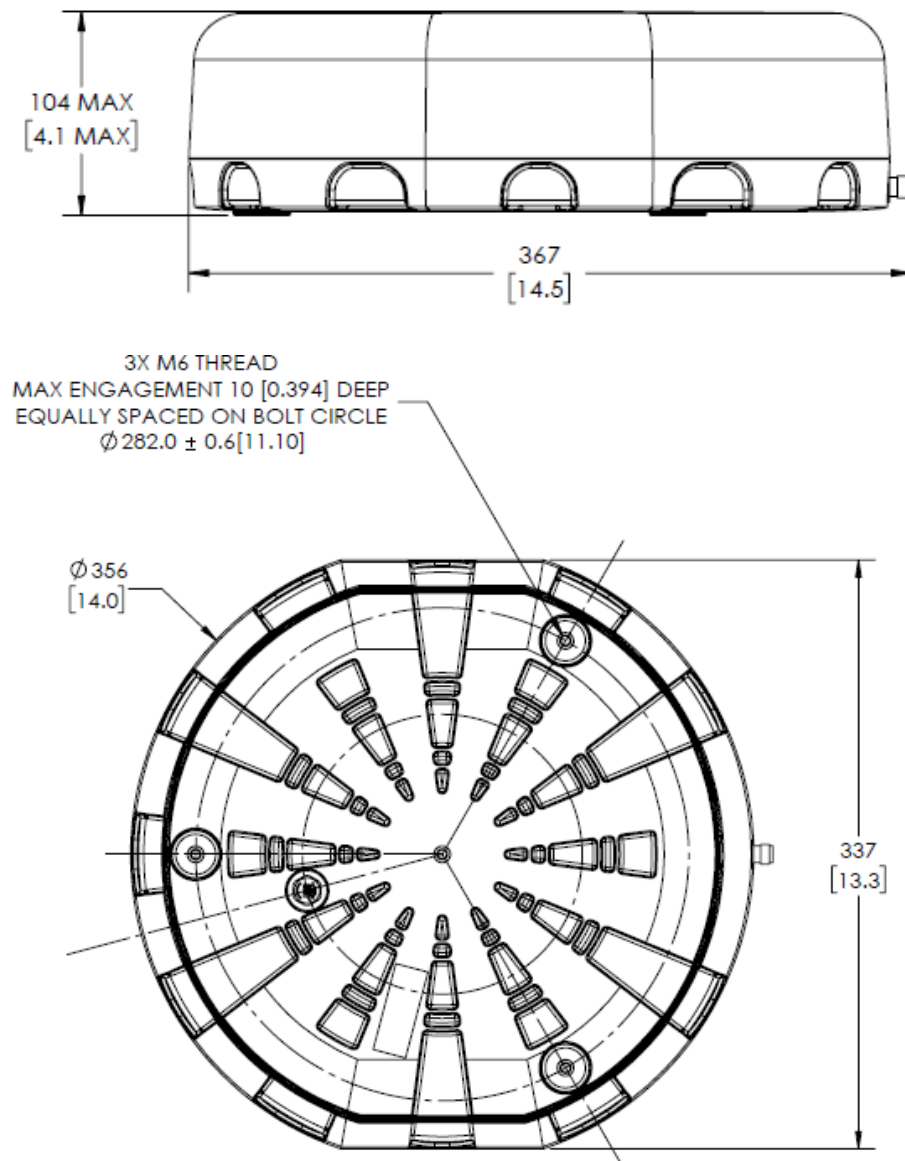


Figure 2-1 Antenna Dimension and Hole Pattern

## Magnetic Mounting Detail

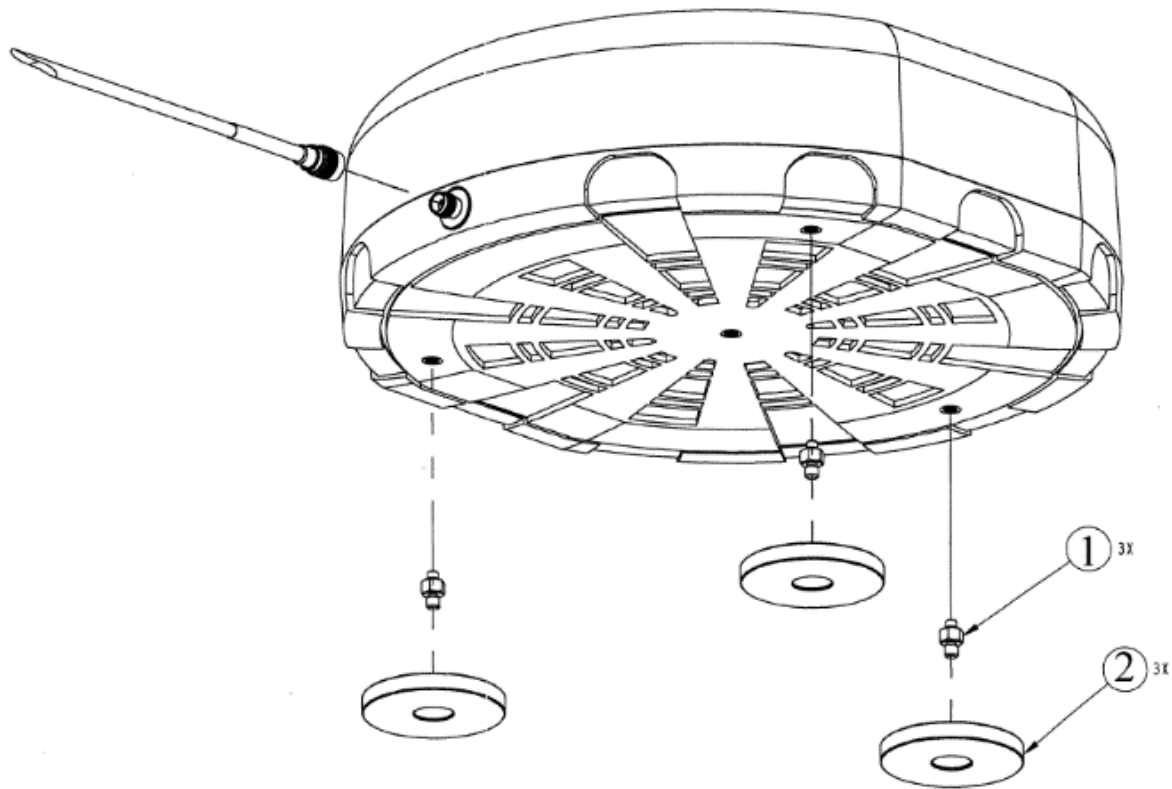


Figure 2-2 Magnetic Mount Antenna

Table 2-1 Magnetic Mount Kit Components (PN 1100790-501)

| Item Number | Description                                                 | Part Number | Qty |
|-------------|-------------------------------------------------------------|-------------|-----|
| 1           | Standoff, Adapter Male-Male                                 | 2401953-1   | 3   |
| 2           | Magnetic Encased 5/16" THK 32lb Pull MNT-Hole M5 Rubber BLK | 599000-001  | 3   |

1. Assemble Items No. 1 (3x) and 2 (3x) (included with Antenna Mounting Hardware Kit PN 1100790-501) to antenna at the three perimeter mounting points as shown in Figure 2-2 and hand tighten.



Do Not tool tighten or torque the mounts. Doing so could cause damage to the unit.

#### NOTE

2. Place Antenna in desired final operating location on ferrous surface with all three magnets in contact with surface. Failure to make contact with all three magnets may cause loss of mount integrity.
3. Connect coaxial cable as shown in Figure 2-2 and hand tighten.
4. After connecting the cable to the antenna (Figure 2-2), wrap the connector with the self-vulcanizing tape to ensure a water-tight seal.
5. Run coaxial cable, Figure 2-2, to the TU installation location.



**IMPORTANT:** Antenna cable connection should be secured tightly and covered with protective rubber boot or self-vulcanizing tape to prevent corrosion and water intrusion.

#### NOTE



**IMPORTANT:** When removing the antenna with magnetic mounts from a metal surface, do not pull up on the coaxial cable or connector. This could damage the antenna.

#### NOTE

## Hard Mounting Detail

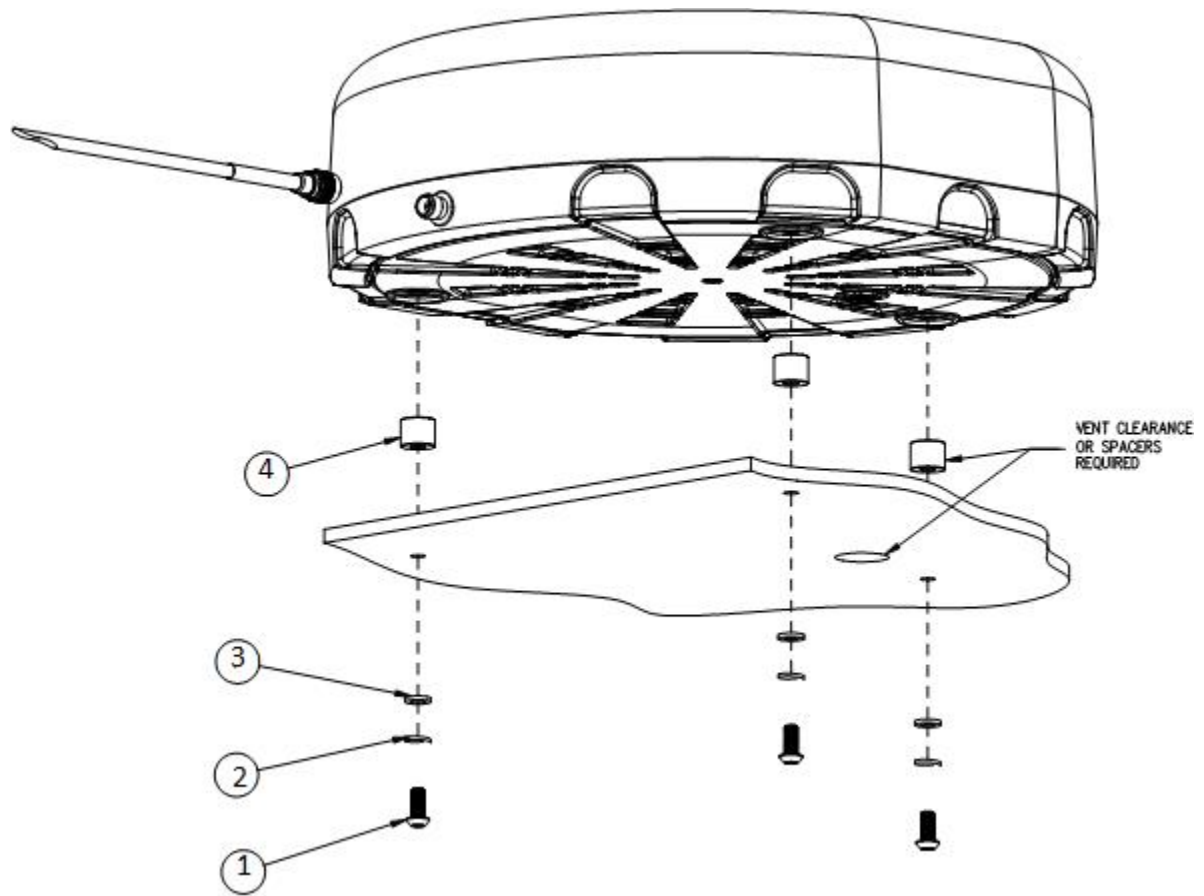


Figure 2-3 Hard Mount Antenna

Table 2-2 Installation Kit, Mounting Hardware (Land) (PN 1100792-501)

| Item Number | Description                                                 | Part Number  | Qty |
|-------------|-------------------------------------------------------------|--------------|-----|
| 1           | Screw, Button HD Socket Cap M6x1x14mm A4-70 (ISO 7380) SS   | 82769-002    | 3   |
|             | Screw, Socket Cap Button HD TFL M6x1x30mm A4-70 SS DIN 7380 | 82780-030-RC | 3   |
| 2           | Washer, Split M6 (DIN 127B) A4 L/W SS                       | 71300-001    | 3   |
| 3           | Washer, Flat M6 A4-80 (DIN 125 ISO 7089) SS                 | 71299-001    | 3   |
| 4           | Spacer, Round ½"L x 5/8"W 0.252 Hole SS                     | 80294-001-RC | 3   |
| NI          | Sealant Adhesive Coax-Seal 10L x 0.5W inch Strip BLK        | 91384-001    | 1   |



**NOTE**

Mounting Hardware Installation Kit (PN 1100792-501) may contain additional hardware spares. The quantity listed in the above table reflects what is required for installation.



**NOTE**

Mounting screws (1, Figure 2-3) listed in two lengths to accommodate mounting plate thickness of .12 to .24 inches.



**NOTE**

Mounting surface in contact with the antenna must be flat. If flat, verify that a vent clearance hole is implemented or use spacers to provide clearance (4, Figure 2-3).



**NOTE**

The Antenna Mounting Template is provided in Appendix A for use in fabricating a custom plate. A mounting plate is not included in the kit but can be ordered as an accessory.

1. Use the template information provided in Appendix A to create the appropriate hole pattern in the desired mounting surface for the chosen mounting hardware.



**NOTE**

Hole sizing and provided hardware are shown for through hole mounting as shown in Appendix A. User may mount antenna with other hardware at their discretion and own risk.

2. Position the pattern to avoid interferences with the antenna or coaxial cable connection to the antenna.
3. Position the antenna in the proper orientation as decided by the pattern placement for the chosen mounting pattern on the base of the antenna (Refer to Appendix A).



**NOTE**

**IMPORTANT:** The antenna is mounted with three M6 stainless steel bolts torqued to 6 Nm (4.5 ft-lbs.) (included with Antenna Mounting Hardware Kit PN 1100792-501) for mounting plate thickness of .12 to .24 inches (3 to 6 mm.).  
**Never exceed the recommended torque values on mounting bolts as this will damage the unit.**

4. If spacers are required for additional spacing or clearance for the vent (4, Figure 2-3) assemble spacers as shown in Figure 2-3.

5. Assemble screws (1) with flat washers (3) and split lock washers (2) as shown in Figure 2-2 and torque to requirements.
6. Connect coaxial cable as shown in Figure 2-3 and hand tighten.
7. After connecting the cable to the antenna (Figure 2-3), wrap the connector with self-vulcanizing tape to ensure a water-tight seal.
8. Run coaxial cable to the TU installation location.

## Installation of the Certus 200 Broadband Active ANTENNA (BAA)

### Magnetic Mounts

The Base kit available for the Certus 200 MissionLINK system does not include magnetic mounts, but these can be ordered as an accessory for convenient quick mounting of the antenna. Certus 200 Magnetic Mount kit is 1100856-501 and contains 3 magnets and mounting hardware.

1. Assemble magnets with M4 standoffs to antenna at the three mounting points as shown in Figure 2-4 and hand tighten.



Do Not tool tighten or torque the mounts. Doing so could cause damage to the unit.

### **NOTE**

2. Place Antenna in desired final operating location on ferrous surface with all three magnets in contact with surface. Failure to make contact with all three magnets may cause loss of mount integrity.
3. Connect coaxial cable and hand tighten.
4. After connecting the cable to the antenna, wrap the connector with self-vulcanizing tape to ensure a water-tight seal.
5. Run coaxial cable to the TU installation location.

### Hard Mount

Currently a hard mounting kit is not available for this antenna, but user provided M4 stainless steel screws could be used in the same mounting locations as the magnetic mounts shown in Figure 2-4. Use care not to over-tighten screws into those threaded mounting holes as they are only 5mm deep. Over-tightening could damage the antenna. Use spacers as needed to make sure the Breather Vent has clearance and is not flush with a wet surface.

## Certus 200 Antenna Dimensions and Hole Pattern

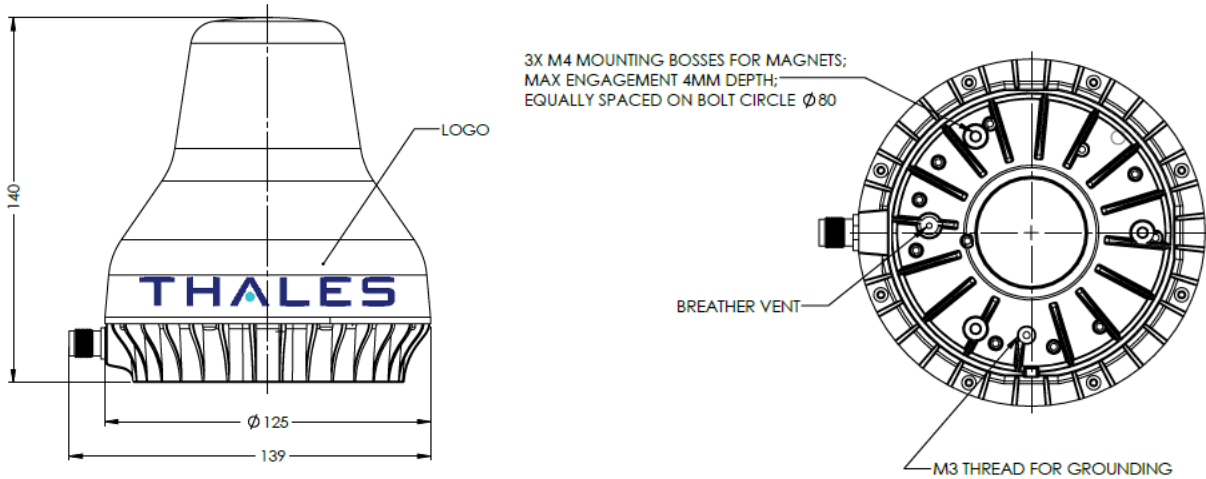


Figure 2-4 Certus 200 Antenna Dimensions and Mounting Holes

## Installing the TU

The MissionLINK® TU is designed for ease of installation with four corner mounting locations for direct mounting. Figure 2-5 and Table 2-3 show the Thales TU mounting kit with part number 1100789-501



### NOTE

It is recommended that the TU be mounted in a cool dry place leaving sufficient room (3 in. or 8 cm) between the TU and other equipment to allow for proper airflow.

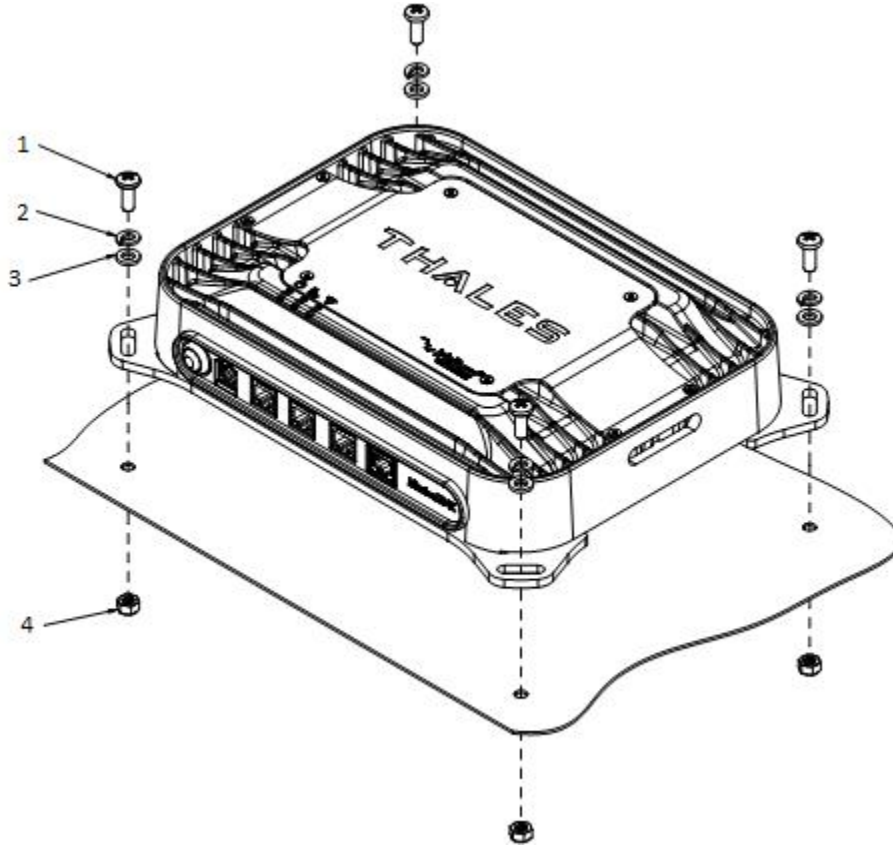


Figure 2-5 Terminal Unit Mounting Detail

Table 2-3 Installation Kit, Terminal Unit (PN 1100789-501)

| Item Number | Description                                                | Part Number | Qty |
|-------------|------------------------------------------------------------|-------------|-----|
| 1           | Screw Phil Pan HD 18-8 M6x1x20mm SS BLK Oxide              | 82768-001   | 4   |
| 2           | Washer Split Lock M6 (DIN 127B) A4 SS BLK Oxide            | 71304-001   | 4   |
| 3           | Washer Flat M6 6.4mm ID x 12mm OD x 1.6mm THK SS BLK Oxide | 71298-001   | 4   |
| 4           | Nut Lock w/Nylon Insert M6x1 18-8 SS                       | 75656-001   | 4   |

1. Use the template information provided in Appendix B to create the appropriate hole pattern in the desired mounting surface for the chosen mounting hardware.



**NOTE**

Hole sizing and hardware are shown for through hole mounting as shown in Appendix B. User may mount antenna with other hardware at their discretion and own risk.



## NOTE

TU can be mounted in any orientation but for best performance, it is recommended that it is mounted horizontally with the Thales logo facing up. This will give the best protection against any spills or dripping water and allows for the best heat transfer.

2. Position the pattern to avoid interferences with the antenna or coaxial cable connection to the antenna.
3. Assemble screws with split lock and flat washers as shown in Figure 2-4 and torque to 4.5 Ft. Lbs. (6 Nm).
4. Connect the provided Wi-Fi antenna, and install the SIM Card (from service provider) into slot.
  - a. Open the SIM Card protective cover by pulling it away from the TU, exposing the SIM card slot. (Figure 2-6).



*Figure 2-6 SIM Card with Cover Opened*

- b. Install SIM card from Air-time provider (1, Figure 2-7), by inserting the card with contacts down (2) until it clicks into place (3).
    - c. Be sure to engage the lock for the SIM Card (4).



*Figure 2-7 Installing SIM Card and Engaging the Lock*

- d. Secure the SIM Card cover once the SIM Card has been locked into place to prevent moisture or dust intrusion. (Figure 2-8)



*Figure 2-8 Secure the SIM Card Cover*

5. Connect the RF cable that goes to the antenna.



**NOTE**

It is strongly recommended that the TU be grounded to vehicle ground or earth ground for added protection against surges and static discharge. Use a 14 AWG or larger ground wire (user provided) to connect the TU's ground lug (see Figure 1-5) to vehicle/earth ground.

## Connecting Power to the TU

The TU has two power connections available:

- DC Operation for vehicles operating from 12 or 24 Volt DC batteries: 10-32 Volts DC power cable (Part # 855024-020):
  - RED + ( 10-32VDC)
  - BLACK – ( GND)
  - Yellow (Ignition Switch)
    - Turns TU on/off with vehicle ignition or from a remote switch
    - Leave unconnected for TU front panel power button operation on/off
- AC Operation: The external AC/DC supply (Part #: 84670-001) with power cord. (See Figure 2-9)



*Figure 2-9 AC/DC Power Supply*



To safely disconnect the TU from the power source, unplug the unit from the power outlet.

### NOTE

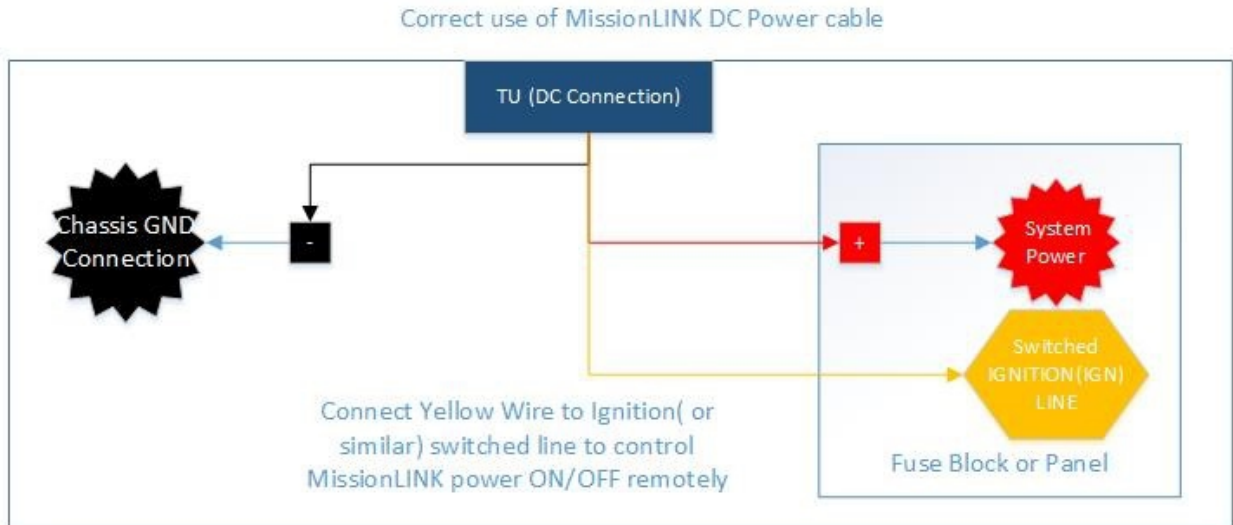


When installing the TU, the power outlet should be near the TU and be easily accessible.

### NOTE

## DC Power Connection

Installations using the DC power cable (PN 855024-020) should use the red and black primary power wires as well as the yellow ignition wire as the ON/OFF switching source. The TU will turn OFF with the vehicle's ignition switch when the yellow ignition line is connected, so it is important to make that connection in the vehicle if desired (see Figure 2-10).



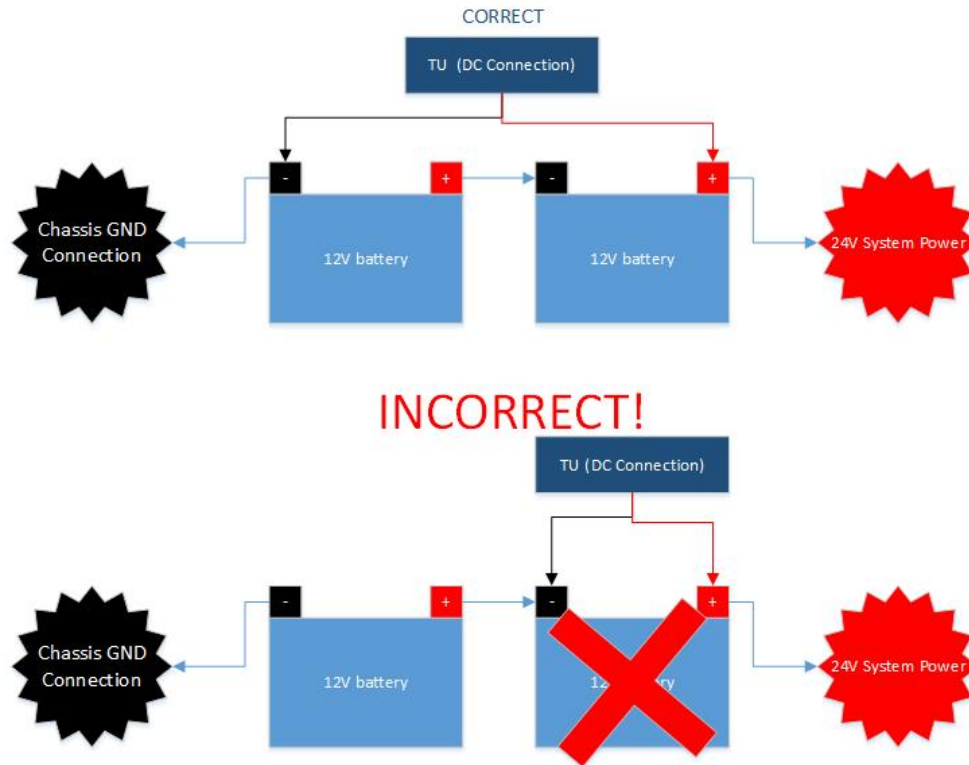
*Figure 2-10 10V - 32V DC Power Connection*

1. Connect the RED (+) cable to the positive terminal of DC power source.
2. Connect the BLACK (-) cable to the negative terminal of DC power source.
3. Connect the YELLOW wire to the ignition (or similar) via the fuse box or panel



### NOTE

Extra care and consideration must be taken when powering any device from a dual battery 24V DC system. It is important that 24V systems use the correct GND scheme that ensures unit is connected to the system's lowest potential (usually chassis GND). Otherwise damage to the TU and antenna are likely and could void the warranty. (See Figure 2-11)



*Figure 2-11 24V DC Power Connection*

## System Status Indicators

Now that the system installation is complete, press the power button on the TU.

In Figure 2-12, from Left to Right these are: System (Overall System Status), Satellite (Satellite Connection Status) and Wi-Fi (Wireless Network Status).

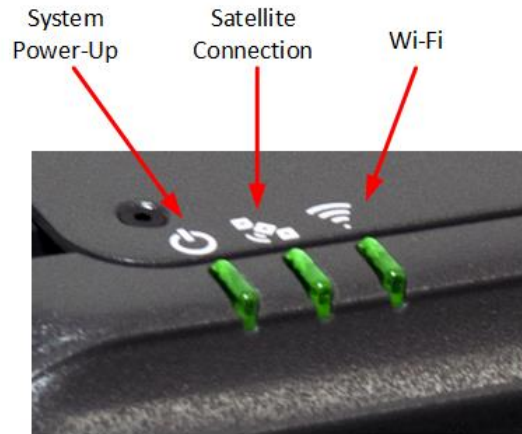


Figure 2-12 Terminal Unit (TU) LEDs

Table 2-4 Terminal Unit LED Status

| Indicator                                                                                            | Description                                 |
|------------------------------------------------------------------------------------------------------|---------------------------------------------|
|  <b>System</b>    |                                             |
| Solid GREEN                                                                                          | System functioning properly                 |
| Flashing GREEN                                                                                       | System busy (Booting up)                    |
| Solid RED                                                                                            | Fault (minor issue)                         |
| Flashing RED                                                                                         | Critical fault (major issue)                |
|  <b>Satellite</b> |                                             |
| Solid BLUE                                                                                           | Connected and passing data (over satellite) |
| Solid GREEN                                                                                          | System functioning properly                 |
| Flashing GREEN                                                                                       | Acquiring satellite                         |
| Solid RED                                                                                            | Fault (minor issue)                         |
| Flashing RED                                                                                         | Critical fault (major issue)                |
|  <b>Wi-Fi</b>     |                                             |
| OFF                                                                                                  | Wi-Fi OFF                                   |
| Flashing GREEN                                                                                       | Wi-Fi busy                                  |
| Solid Green                                                                                          | System functioning properly                 |
| Solid RED                                                                                            | Fault (minor issue)                         |
| Flashing RED                                                                                         | Critical fault (major issue)                |



## NOTE

The Indicator Colors are:

Solid Green: Operational

Flashing Green: start-up or in progress of configuring or acquiring service.

Solid Red: fault requires user attention (Open Management Portal for Alerts)

Flashing Red: critical fault requiring immediate attention. For additional information, refer to Chapter 3 Troubleshooting

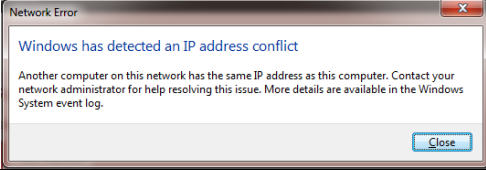
## CHAPTER 3 TROUBLESHOOTING

### Troubleshooting

Table 3-1 Troubleshooting

| PROBLEM                                                                                                        | SOLUTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  Satellite LED Flashing GREEN | <ul style="list-style-type: none"> <li>Flashing GREEN light indicates that it is acquiring the satellite. If it continues to flash for more than 5 minutes, check that the antenna has a clear view of the sky.</li> <li>Reboot TU.</li> </ul>                                                                                                                                                                                                                                                                  |
|  Satellite LED Flashing RED   | <ul style="list-style-type: none"> <li>Critical Fault Detected. Open Management Portal <a href="http://portal.thaleslink">http://portal.thaleslink</a> (or <a href="https://portal.thaleslink">https://portal.thaleslink</a>) and check Alerts. Make any adjustments. (For example: check antenna connection, or GPS not acquired.)</li> <li>Turn unit off and on again. If same result, contact your service provider.</li> </ul>                                                                              |
|  System LED Flashing Green    | <ul style="list-style-type: none"> <li>Start-up in progress. Wait until unit has run diagnostics and completed start procedure. This may take more time than usual when acquiring satellites for the first time</li> <li>Switch power off and back on if the light doesn't turn solid green after 5 minutes.</li> </ul>                                                                                                                                                                                         |
|  System LED Flashing RED    | <p>Fault Detected. Open Management Portal <a href="http://portal.thaleslink">http://portal.thaleslink</a> (or <a href="https://portal.thaleslink">https://portal.thaleslink</a>) and check for alerts. Make any adjustments. (For example: Common alerts include, but not limited to, are the SIM Card not installed, SIM Card not provisioned. Power-Up Test (POST) failure.)</p> <ul style="list-style-type: none"> <li>Turn unit off and on again. If same result, contact your service provider.</li> </ul> |
|  Wi-Fi LED                  | <p>OFF – Turn Wi-Fi ON using the Management Portal through a hardwired, PoE connection.<br/>ThalesLINK &gt; Settings &gt; Wi-Fi</p> <p>Solid RED – Wi-Fi may need to be turned off and back on again from the Management Portal. If the LED does not turn to GREEN within a minute, reboot the TU.</p> <p>Flashing GREEN – If this continues for more than a minute or two, check for NO OR WEAK Wi-Fi</p>                                                                                                      |
| Call Logs are not appearing                                                                                    | Call logs must be enabled. Verify call logs are enabled (SETTING → PHONE → PHONE CONFIGURATION)                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Calls unexpectedly drop when using Gateway                                                                     | Verify that the Gateway number is not assigned to any other phone. If it is, your Gateway call may drop unexpectedly. To correct this, remove the duplicate number.                                                                                                                                                                                                                                                                                                                                             |

| PROBLEM                                 | SOLUTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cannot connect to the internet          | Data sessions default is OFF. Check to make Satellite Data Sessions is ACTIVATED on Dashboard. If not, select ACTIVATE and then APPLY next to SATELLITE DATA SESSION.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Cannot connect to the Management Portal | <ul style="list-style-type: none"> <li>You may need to clear your browser cache.</li> <li>Ensure Terminal Unit is powered ON</li> <li>Ensure Wi-Fi is enabled and connected to ThalesLINK (or renamed SSID). If using a Wi-Fi enabled device, the Wi-Fi LED on the TU should be solid GREEN. If not using Wi-Fi, ensure Cat 5 cable is connected to one of the three Ethernet ports (NOT WAN or POTS Port). If Ethernet connection, replace the cable and re-check connection</li> <li>Open web browser and type <a href="http://portal.thaleslink">http://portal.thaleslink</a> (or <a href="https://portal.thaleslink">https://portal.thaleslink</a>). Ensure network settings are correct on the connected device.</li> <li>Device's browser may be incompatible. Update or try different browser.</li> <li>You may need to reconnect via Ethernet or Wi-Fi to the TU.</li> <li>Check to make sure the correct address is typed in <a href="http://portal.thaleslink">http://portal.thaleslink</a> (or <a href="https://portal.thaleslink">https://portal.thaleslink</a>)</li> <li>If system LED is flashing GREEN, wait until it turns solid GREEN, then try reconnecting to the portal.</li> </ul> |
| Cannot connect to Wi-Fi service         | <ul style="list-style-type: none"> <li>Check that the Wi-Fi antenna is attached and tightly screwed in.</li> <li>Check that the TU's Wi-Fi LED is solid GREEN.</li> <li>Check to see if there's an available connection by checking the devices that are connected in Status → Current Devices page.</li> <li>Only 3 simultaneous devices can connect to the Wi-Fi. Any additional connection attempts are blocked.</li> <li>Remove one or more devices from the Wi-Fi and try again to connect.</li> <li>Use the Wi-Fi Device Whitelist to limit access to specific wireless devices.</li> <li>Verify that the SSID has NOT been disabled. If disabled, enable the SSID. If the device does not "automatically" reconnect, then manually reconnect by adding the network on the device. Refer to device user manual for instructions on how to do this.</li> </ul>                                                                                                                                                                                                                                                                                                                                     |

| PROBLEM                                                                | SOLUTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Network Error                                                          | <p>If you receive a message similar to this, another user is attempting to use the same IP Address as your computer.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| No or Weak Wi-Fi Signal                                                | <ul style="list-style-type: none"> <li>• Connect Wi-Fi antenna and ensure it is secured tightly</li> <li>• If walls or metal obstructions are between the TU and the Wi-Fi device, move closer to the TU or move the TU to a better location with less obstructions</li> <li>• Check to make sure Wi-Fi device is connected to the TU's Wi-Fi and verify that you are connected to the ThalesLINK.</li> <li>• Check the Management Portal to make sure the Wi-Fi device is registered as a user.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| MissionLINK is not obtaining a satellite signal (Satellite LED is red) | <ul style="list-style-type: none"> <li>• Check signal bars at the top of the Management Portal. If no bars are highlighted, the satellite is not being detected. Wait a few minutes to see if the signal strength improves as another satellite comes into view.</li> <li>• Check antenna connection at the TU and antenna. Make sure no corrosion has occurred on the cable connections to the antenna and that the connectors are screwed in tightly.</li> <li>• Check antenna for a clear view of the sky with no obstructions. Relocate antenna if needed.</li> <li>• Check for interferers in the area that could be affecting the signal such as active radars, VSAT systems and other radio antennas. Turn those off and retest.</li> <li>• Move vehicle to a new location and retest if other interfering vehicles are in the area</li> <li>• Reboot TU and check the Alerts.</li> <li>• Call Service Provider if the satellite connection is still not working.</li> </ul> |

| PROBLEM                                             | SOLUTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Terminal Unit does not Power-ON                     | <ul style="list-style-type: none"> <li>• Check TU for Green lights, If green light is on Unit has Power</li> <li>• Push power button on front of TU.</li> <li>• Check that the power source is providing 10-32V and is not current limited.</li> <li>• Check connection of the 10-32V DC cable has correct polarity.</li> <li>• Check to ensure Ignition line is connected to switched line or connected to Red (Positive line) for continuous operation.</li> <li>• Check that ignition or remote switch is turned on if ignition line is connected.</li> <li>• If using AC/DC converter, make sure the AC outlet has power and that the plug is securely in the AC outlet and the other end is securely connected to the TU.</li> </ul> |
| Terminal Unit has power but accessories not working | <ul style="list-style-type: none"> <li>• Remove power from accessories and disconnect from TU. Restart TU using the power button or remove power from TU for 10 seconds. After TU has rebooted re-attach accessories. (Note: This applies to all accessories, EXCEPT the antenna. Do not disconnect the antenna while booting up the system.)</li> <li>• If PoE accessory not receiving power, make sure PoE is enabled for that port.</li> <li>• PoE is not available on WAN port. Any device on WAN port needs its own power source.</li> <li>• Check VoIP phone manuals for proper configuration. Each phone may have a different configuration method.</li> </ul>                                                                     |
| Terminal Unit is not responding                     | <ul style="list-style-type: none"> <li>• Check LED status on TU or on Management Portal. Make sure there are no RED LEDs. Check for Alerts in Management Portal by selecting the Alerts menu item.</li> <li>• Reboot the system and recheck for any Alerts that may have been generated.</li> <li>• Call Service Provider if the TU is still not responding.</li> <li>• As a last resort, use the manual reset button, located below Wi-Fi antenna port, using a straightened paper clip or similar sized article insert into port and push reset button.<br/><u>NOTE:</u> This is not recommended as a routine troubleshooting measure. All user data and debug information will be lost and factory defaults returned.</li> </ul>       |

## CHAPTER 4 TECHNICAL SPECIFICATIONS

### Technical Specifications

Table 4-1 Technical Specifications

| Description                         |                           | Parameters                      |                                     |
|-------------------------------------|---------------------------|---------------------------------|-------------------------------------|
| Technical                           |                           |                                 |                                     |
| Frequency of Operation              | Uplink (TX)               | 1616 to 1626.5 MHz              |                                     |
|                                     | Downlink (RX)             | 1616 to 1626.5 MHz              |                                     |
| Channelization                      | FDMA spacing              | 41.667 KHz                      |                                     |
|                                     | TDMA Timing               | 8.3ms Slot in a 90ms window     |                                     |
|                                     | Channels Available        | 240 channels                    |                                     |
|                                     |                           | Certus 200                      | Certus 350                          |
| EIRP (Weighted Average)             | Voice                     | 9 dBW                           | 9 dBW                               |
|                                     | Data Certus™ 2xC8 QPSK    | 12 dBW                          | -                                   |
|                                     | Data Certus™ 1xC8 16 APSK | -                               | 15.2 dBW                            |
|                                     | Data Certus™ 2xC8 16 APSK | -                               | 18.2 dBW                            |
|                                     | Certus™ C1, C8 Voice/Data | QPSK                            | QPSK                                |
|                                     | Certus™ C8 APSK Data      | -                               | 16 APSK                             |
| Antenna                             | Type                      | Single passive element          | Electronically steered phased array |
|                                     | Polarization              | RHCP                            | RHCP                                |
|                                     | Gain                      | 1 dBi                           | 9.5 dBi                             |
|                                     | Beam Width                | Omnidirectional                 | 31° typical per beam                |
|                                     | MissionLINK coverage      | 8° to 90° elevation             | 8° to 90° elevation                 |
| Power                               |                           |                                 |                                     |
| Main Power<br>(AC/DC Power Adapter) | AC Input Voltage          | 100-240 VAC                     |                                     |
|                                     | Frequency                 | 50/60 Hz                        |                                     |
|                                     | DC Output Voltage         | 12 VDC                          |                                     |
|                                     | Max Power                 | 120 Watts                       |                                     |
| DC Input<br>10-32VDC                | Voltage                   | 10-32 VDC                       |                                     |
|                                     | Max Current               | 12 Amps (10V) – 3.75 Amps (32V) |                                     |
|                                     | Max Power                 | 120 Watts                       |                                     |
| DC Input<br>12 VDC                  | Voltage                   | 12 VDC (+10%/-5%)               |                                     |
|                                     | Max Current               | 10 Amps                         |                                     |
|                                     | Max Power                 | 120 Watts                       |                                     |
| Ethernet                            | 3x PoE                    | PSE Class 2 (6.5 Watts each)    |                                     |
| Environmental                       |                           | Certus 200                      | Certus 350                          |
| Antenna                             | IP Rating                 | IP67                            | IP66                                |
| Terminal Unit                       | IP Rating                 | IP31                            |                                     |

## Temperature

*Table 4-2 Operating and Storage Temperatures*

| Description              |                     | Temperature Range |
|--------------------------|---------------------|-------------------|
| Broadband Active Antenna | Operating Temp      | -40°C to +55°C    |
|                          | Storage Temperature | -60°C to +85°C    |
| Terminal Unit            | Operating Temp      | -30°C to +55°C    |
|                          | Storage Temperature | -40°C to +85°C    |

## Physical Characteristics

*Table 4-3 Physical Characteristics*

| Description              |            | Parameters                                        |                                                   |
|--------------------------|------------|---------------------------------------------------|---------------------------------------------------|
|                          |            | Certus 200                                        | Certus 350                                        |
| Broadband Active Antenna | Dimensions | 5" D x 5.5" H<br>(12.5 cm x 14 cm)                | 14" D x 4" H<br>(35.6 cm x 10.2 cm)               |
|                          | Weight     | 1.1 lbs. (0.5 kg)                                 | 6.2 lbs. (2.8 kg)                                 |
| Terminal Unit            | Dimensions | 12" L x 9" W x 3" H<br>(30.5 cm x 23 cm x 7.6 cm) | 12" L x 9" W x 3" H<br>(30.5 cm x 23 cm x 7.6 cm) |
|                          | Weight     | 7.5 lbs. (3.4 kg)                                 | 7.5 lbs. (3.4 kg)                                 |

## Connector Details

### General Purpose Inputs / Outputs (GPIO)

The DB-15 connector with Pin out shown in Figure 4-1. See User Manual for additional information.

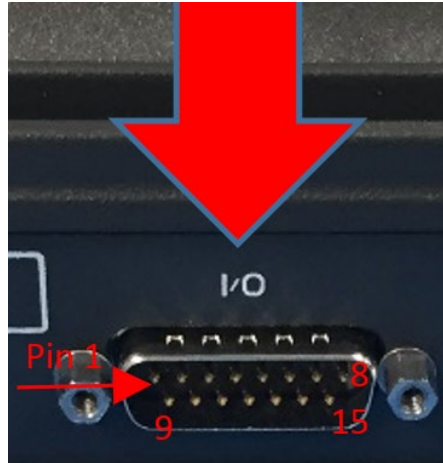


Figure 4-1 GPIO Connector Pin Detail

Table 4-4 GPIO Connector Pin Definition

| Pin No | Name        | Description                                                                                                                                                |
|--------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | GND1        | Ground                                                                                                                                                     |
| 2      | Audio_In +  | Radio Gateway functionality, differential (+) Hi-Z Audio Input from external Radio                                                                         |
| 3      | Audio_Out + | Radio Gateway functionality, Differential (+) Low-Z Audio Output to external radio (mic input)                                                             |
| 4      | RadioCOR    | Radio Gateway functionality, Radio initiated voice into terminal (optional)                                                                                |
| 5      | EMER_IN     | Emergency remote functionality, Ground pin to activate internal Emergency                                                                                  |
| 6      | GPI01       | Software configurable GPIO pin #1 (future)                                                                                                                 |
| 7      | RS232_TD    | RS232 Output (future)                                                                                                                                      |
| 8      | GND2        | Ground                                                                                                                                                     |
| 9      | Audio_In -  | Radio Gateway functionality, differential (-) Hi-Z Audio Input from external Radio                                                                         |
| 10     | Audio_Out - | Radio Gateway functionality, Differential (-) Low-Z Audio Output to external radio (mic input)                                                             |
| 11     | RadioPTT    | Radio Gateway functionality, Putput PTT from terminal to external radio, short to ground for PTT enabled, Open drain requires external 10k pullup resistor |
| 12     | GND3        | Ground                                                                                                                                                     |
| 13     | GPI02       | Software configurable GPIO pin #2 (future)                                                                                                                 |
| 14     | RS232_RD    | RS232 Input (future)                                                                                                                                       |
| 15     | 12V         | +12V output, 100mA                                                                                                                                         |

## TU 12V Connection Detail

Type: KPPX-4x connector (or similar) shown in Figure 4-2.

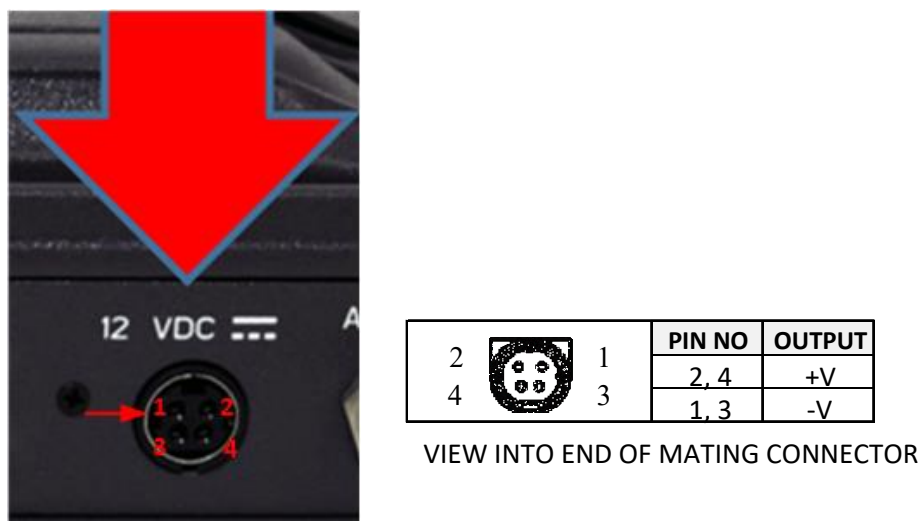


Figure 4-2 12V Input and Mating Connector Detail

## TU 10-32VDC Connection Detail

Type: 684M7W2103L201 connector (or similar) shown in Figure 4-3.

A1 = V+ /10-32VDC

A2 =V- /GND

Pin 5 = Ignition

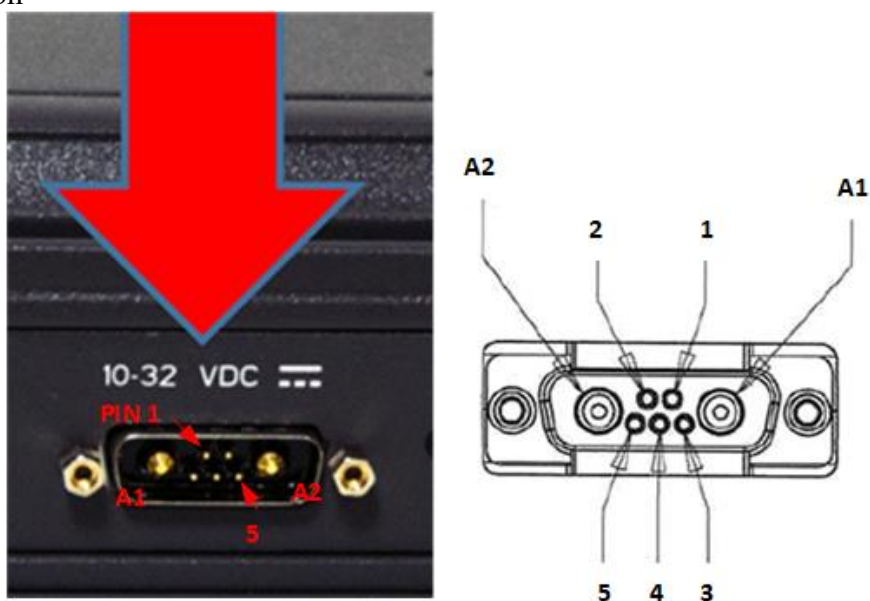


Figure 4-3 10-32 VDC and Mating Connector Detail

## CHAPTER 5 ACRONYMS / GLOSSARY

### Acronyms / Glossary

*Table 5-1 List of Acronyms*

| Acronym   | Description                                     |
|-----------|-------------------------------------------------|
| AC        | Alternating Current                             |
| API       | Application Programming Interface               |
| BAA       | Broadband Active Antenna                        |
| BAE       | Broadband Application Electronics               |
| BCX       | Broadband Core Transceiver                      |
| BIT       | Built In Test                                   |
| dB        | Decibel                                         |
| DC        | Direct Current                                  |
| DHCP      | Dynamic Host Configuration Protocol             |
| DTMF      | Dual Tone Multi-Frequency                       |
| EBB       | Enhanced Broadband                              |
| ETSI      | European Telecommunications Standards Institute |
| GND       | Ground                                          |
| GPIO      | General Purpose Inputs/Outputs                  |
| GPS       | Global Positioning System                       |
| HGA       | High Gain Antenna                               |
| HRLP      | High Speed Radio Link Protocol                  |
| HTTP      | Hypertext Transfer Protocol                     |
| Hz        | Hertz                                           |
| ICMP      | Internet Control Message Protocol               |
| IP        | Internet Protocol                               |
| ITU       | International Telecommunications Union          |
| KHz       | Kilohertz                                       |
| LAN       | Local Area Network                              |
| LED       | Light Emitting Diode                            |
| LEO       | Low Earth Orbiting                              |
| LGA       | Low Gain Antenna                                |
| LOS       | Line of Site                                    |
| MHz       | Megahertz                                       |
| MO        | Mobile Originated                               |
| MT        | Mobile Terminated                               |
| NAS       | Network Attached Storage                        |
| P/N OR PN | Part Number                                     |
| PBX       | Private Branch Exchange                         |
| PCM       | Pulse Code Modulation                           |
| PoE       | Power Over Ethernet                             |
| POST      | Power On Self-Test                              |
| POTS      | Plain Old Telephone Service                     |

| Acronym  | Description                               |
|----------|-------------------------------------------|
| PSTN     | Public Switched Telephone Network         |
| PWR      | Power                                     |
| QSG      | Quick Start Guide                         |
| QTY      | Quantity                                  |
| R/W      | Read/Write                                |
| RF       | Radio Frequency                           |
| SBC      | Smart Battery Charger                     |
| SIM      | Subscriber Identity Module                |
| SIP      | Session Initiation Protocol               |
| SMBus    | System Management Bus                     |
| SV       | Satellite Vehicle                         |
| TCP      | Transmission Control Protocol             |
| TDSI     | Thales Defense & Security, Inc.           |
| TLS      | Transport Layer Security                  |
| TU       | Terminal Unit                             |
| UDP      | User Datagram Protocol                    |
| UL/DL    | Uplink/Downlink                           |
| VLAN     | Virtual Local Area Network                |
| VOIP     | Voice of Internet Protocol                |
| WAN      | Wide Area Network                         |
| Wi-Fi    | Wireless Network                          |
| WPA2-PSK | Wi-Fi Protected Access 2 – Pre-Shared Key |

*Table 5-2 List of Definitions*

| Acronym | Description                         |                                                                                                                                                    |
|---------|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| API     | Application Programming Interface   | The Management Portal provides API to allow for the connection to the terminal remotely.                                                           |
| BAA     | Broadband Active Antenna            | The antenna and supporting electronics that interface an Iridium satellite terminal with the Iridium constellation                                 |
| BAE     | Broadband Application Electronics   | Hardware and software platform resident in the TU that interfaces with the BCX, BAA and user devices                                               |
| BCX     | Broadband Core Transceiver          | Hardware designed for an Iridium satellite terminal to interface end-user equipment with an Iridium BAA                                            |
| BIT     | Built In Test                       | Diagnostic testing for system integrity check and error reporting                                                                                  |
| DHCP    | Dynamic Host Configuration Protocol | The Dynamic Host Configuration Protocol (DHCP) is a system used in computer networking to automatically assign networking information to a client. |
| DTMF    | Dual Tone Multi-Frequency           | Signals generated from phone keypad                                                                                                                |
| EBB     | Enhanced Broadband                  | EBB Mode is Iridium NEXT phase 1 EBBS (Enhanced Broadband Service)                                                                                 |

| Acronym           | Description                                     |                                                                                                                                                                         |
|-------------------|-------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ETSI              | European Telecommunications Standards Institute | Organization that maintains standards for Information and Communications applicable to fixed and mobile radio platforms                                                 |
| GPIO              | General Purpose Inputs/Outputs                  | General use pins                                                                                                                                                        |
| HGA               | High Gain Antenna                               | External antenna that connects to the TU via a coaxial cable. The HGA2 (also called BAA-H2) provides 352 kbps uplink and 704 kbps downlink capability                   |
| HRLP              | High Speed Radio Link Protocol                  | Management of In-band signaling on broadband channels                                                                                                                   |
| HTTP              | Hypertext Transfer Protocol                     | Protocol to exchange or transfer hypertext                                                                                                                              |
| ICMP              | Internet Control Message Protocol               | Protocol by network devices that typically send error messages and is used for diagnostics                                                                              |
| ITU               | International Telecommunications Union          | Agency of the United Nations responsible for issues concerning information and communications technologies                                                              |
| LED               | Light Emitting Diode                            | Semiconductor that emits colored light                                                                                                                                  |
| LGA               | Low Gain Antenna                                | External antenna that connects to the TU via a coaxial cable. The LGA supports the Certus™ 100 and Certus™ 200 capabilities                                             |
| Management Portal |                                                 | Management Portal: A web page served from the TU that brings together the diverse status and configuration information of the TU in one place.                          |
| MO                | Mobile Originated                               | Calls originating from the terminal                                                                                                                                     |
| MT                | Mobile Terminated                               | Calls terminating at the terminal                                                                                                                                       |
| NAS               | Network Attached Storage                        | Ability to store and retrieve files to/from a physical memory storage device attached to the network                                                                    |
| PBX               | Private Branch Exchange                         | Telephone connection between local users not requiring external phone connection                                                                                        |
| POST              | Power On Self-Test                              | BIT Test performed at the turn-on of the TU                                                                                                                             |
| POTS              | Plain Old Telephone Service                     | A voice-grade telephone service that utilizes analog signal transmission over copper loops                                                                              |
| PSTN              | Public Switched Telephone Network               | The world's collection of interconnected voice-orientable public telephone networks, both commercial and government owned.                                              |
| R/W               | Read/Write                                      | Capability                                                                                                                                                              |
| SIM               | Subscriber Identification Module                | Iridium provided method to authenticate and identify subscriber                                                                                                         |
| SIP               | Session Initiation Protocol                     | An Internet Engineering Task Force (IETF) standard protocol for initiating an interactive user session that involves multimedia elements such as video, voice, and chat |
| SMBus             | System Management Bus                           | Two-wire bus for communications between devices such as a Terminal and a Smart Battery                                                                                  |
| SV                | Satellite Vehicle                               | Iridium Satellite                                                                                                                                                       |
| TCP               | Transmission Control Protocol                   | Core internet protocol that provides reliable delivery and error-checking                                                                                               |

| Acronym  | Description                               |                                                                                                                                                    |
|----------|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| TLS      | Transport Layer Security                  | TLS is on the standard way that computers on the internet transmit information over an encrypted channel.                                          |
| TU       | Terminal Unit                             | Electronic equipment that contains the BCX and the BAE                                                                                             |
| UDP      | User Datagram Protocol                    | Connectionless transmission model with minimum , no-handshaking protocol                                                                           |
| UL/DL    | Uplink/Downlink                           | To and from satellite communications                                                                                                               |
| VLAN     | Virtual Local Area Network                | For context within this document, VLAN more specifically designates an Ethernet VLAN. A VLAN is establishes a broadcast domain that is partitioned |
| WPA2-PSK | Wi-Fi Protected Access 2 – Pre-Shared Key | Method of securing a Wi-Fi network                                                                                                                 |

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