

OTIC[®] Smart Card

Works with Apple's Find My & Google's Find Hub



MODEL: BS-3514SA



FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. such modifications could void the user's authority to operate the equipment.

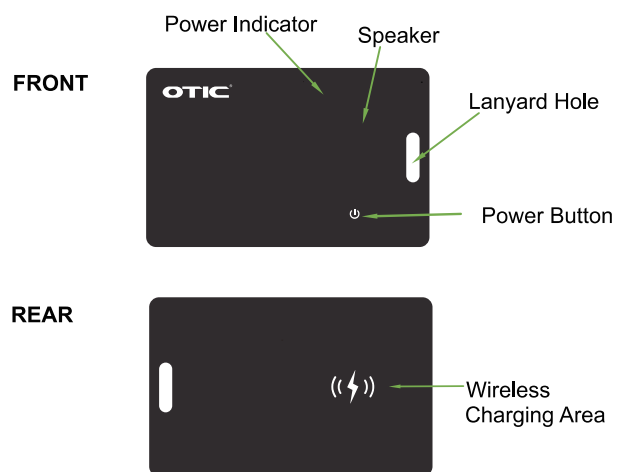
FCC RF Exposure Warning Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment can be used in portable exposure conditions.

OVERVIEW

IN THE BOX

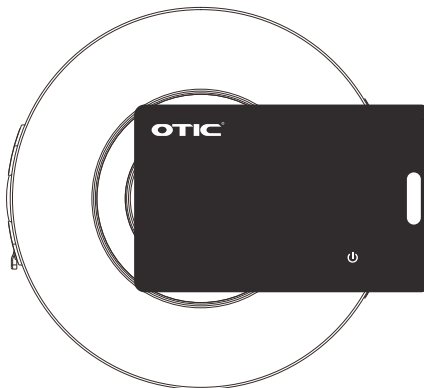
- 1 × Otic Smart Card (IP67 waterproof & dustproof)
- 1 × User Manual



CHARGING THE CARD

1. Make sure the wireless charger is powered.
2. Put the (⚡) charging area of smart card on the center of charger.
3. When charging, the power indicator of smart card will light orange and green. If the indicator is blinking, please move the charging area of smart card to the center of charger.
4. When fully charged, the power indicator of smart card will light green only.

Note: If the (⚡) charging area of smart card is not aligned on the center of charger, it may do harm to the smart card.



※(This image is for reference only.)

OPERATION

Apple Find My App

Before you put this card in your wallet or attach to other important items with keyring (not included), let's get it connected to the Apple Find My app. And what you need to do on your phone is as follow:

- Turn on Bluetooth function.
- Wi-Fi and mobile network connection must be in good condition.
- Turn on 'Location Services' :
Open 'Settings' > 'Privacy & Security' > 'Location Services' > 'Find My'
(To see the most accurate location for your smart card, turn on 'Precise Location' for Find My app.)

Note:

1. It is better to update your Apple devices to the latest version of iOS.
2. Allow notifications from the App.

Google Find Hub App

1. Download and install **Find Hub** App  from **Google Play Store**.

Note: If your phone already includes the app (Find Hub), proceed to the next step.

2. Turn on Bluetooth function of your phone.
3. Connect your phone to the Internet and keep the network signal strong.
4. Allow 'Find Hub' to access the location of your phone.

Note: One smart card can only be connected to one smart phone.

Power On/Off

1. Press the Power button to power on the card.

A series of short audible beeps will sound with a flash of blue light.

2. Press and hold the Power button for about 5 seconds to power off.

An audible beep will sound with a flash of blue light.

Note: To check whether the card is currently switched on, double-press the Power button: if it is switched on, you will hear a single beep.

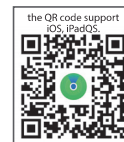
If the card was switched off, you will hear a long beep and the card is then switched on.

Smart Card Setup

Apple

Quick Setup

Scan the QR code with the Camera App on your device to directly search for the smart card.

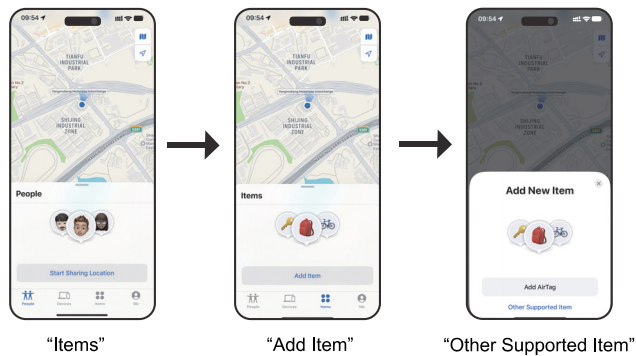


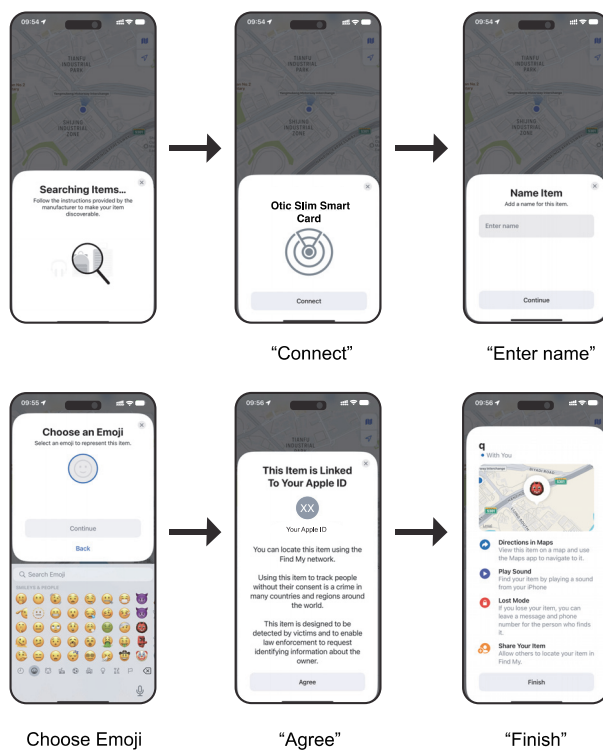
Smart Card Setup

1. Press the Power button to power on your smart card.
2. Within the Find My App, select the 'Items' tab and tap 'Add Item' > 'Other supported Item'.
3. Once the name 'Otic Slim Smart Card' has been found, tap 'connect'.
4. Enter a recognizable name and choose an emoji for your card, it will appear on the Map of Find My app.
5. You will be asked to confirm that the card links to your Apple ID. Then tap 'Agree' and you will hear a beep.
6. A map will appear and display the chosen emoji of your smart card. Tap 'Finish'.
7. Your smart card is now set up and ready to be attached to whatever item you wish to locate, e.g. your house or purse.

※ (You can operate as the following images which is for reference only.)

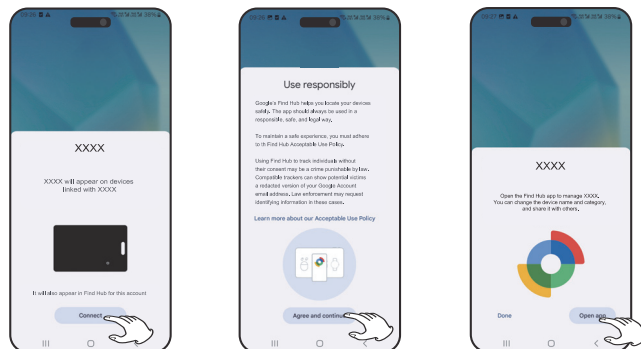
Note: If there is no connection to any Apple device, the card will switch off automatically after 10 minutes.



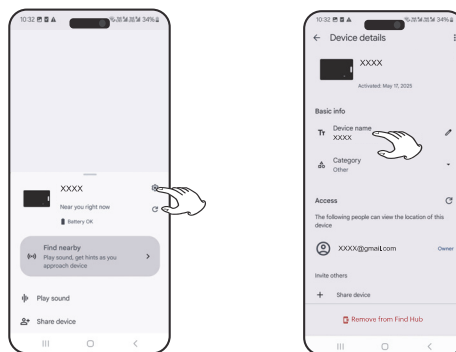


Google

1. Turn on the Bluetooth function of your phone and make sure the network is in good condition.
2. Open the Google 'Find Hub' app on your phone and log in your Google account. (If you do not have an account, please register one.)
3. Press the Power button on smart card to power on.
4. A connection window will automatically pop up on your phone, select to connect the smart card. When successfully connected, you will hear a beep.



5. After connection, you can tap on the icon  to change the device name and category in Device details.



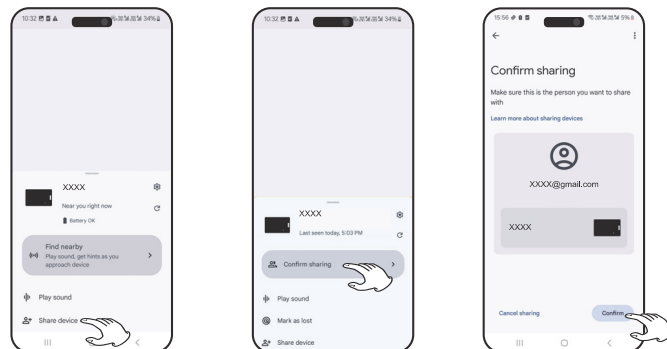
6. Your smart card is now set up and ready to be attached to whatever item you wish to locate, e.g. your bag or purse.

Note: If there is no connection to any device, the card will switch off automatically after 10 minutes.

Share the Smart Card with your family and friend (Google)

You can share the smart card with your friend that they can help to locate the card when it is lost.

1. Open the 'Find Hub' app on your phone and select the smart card.
2. Select 'Share device' and send your family or friend a sharing link through messaging app, they can add the card to their 'Find Hub' app.



Find Your Card When It Is Nearby

Apple

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named smart card from the list shown and tap 'Play Sound'.
3. Your smart card will beep.
4. Tap 'Stop Sound' to stop the beeps.

Google

1. Open the "Find Hub" app on your phone and select the smart card.
2. Select 'Find nearby' then 'play sound' to get hints as you approach device.
3. Stop playing sound when you found the smart card.



Find Your Card's Last Known Location (Apple)

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named card from the list shown.
3. Your card's last known location will be shown on the map in the emoji way.
4. To navigate to your card's last known location, tap 'Directions' to open the Maps app and tap 'Go'.
5. Tap 'End Route' when you have located your card.

Notify When Left Behind (Apple)

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named card from the list shown.
3. Pull up the App options and enable 'Notify When Left Behind' and tap 'Done'.
4. You will receive a notification on your Apple device when you leave your card behind and it's no longer in range.

Notify When Your Card Has Been Found In Lost Mode (Apple)

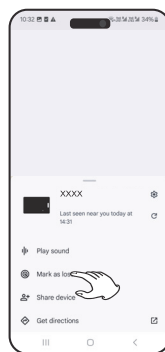
1. Open the Find My app on your Apple device and select the 'Item' tab.
2. Tap on your named card from the list shown.
3. Pull up the App options and tap on 'Enable' under 'Lost Mode'.
4. Information about Lost Mode will be displayed, tap 'Continue'.
5. Enter a contact phone number or email address and tap 'Next'.
6. You can now enter a message that will be shared with the person who finds your card.
7. Tap 'Activate' to enable Lost Mode and Notify When Found.

Note: When 'Lost Mode' is enabled, your card is locked and cannot be paired to a new Apple device.
Operations may vary depending on the mobile version.
Please refer to the actual version for details.

Find your card when it is lost (Google)

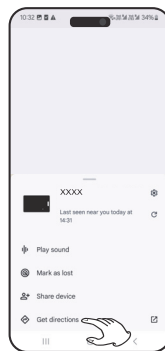
When your smart card is lost:

1. Open the 'Find Hub' app on your phone and select the smart card.
2. Select 'Mark as lost' and leave your contact information.



Note: If someone finds your smart card, they will receive a notification on their phone. They can learn about the contact information you left and contact with you to return the smart card to you.

3. The last location of smart card will be shown on the map.
You can select 'Get directions' to navigate and look for it.



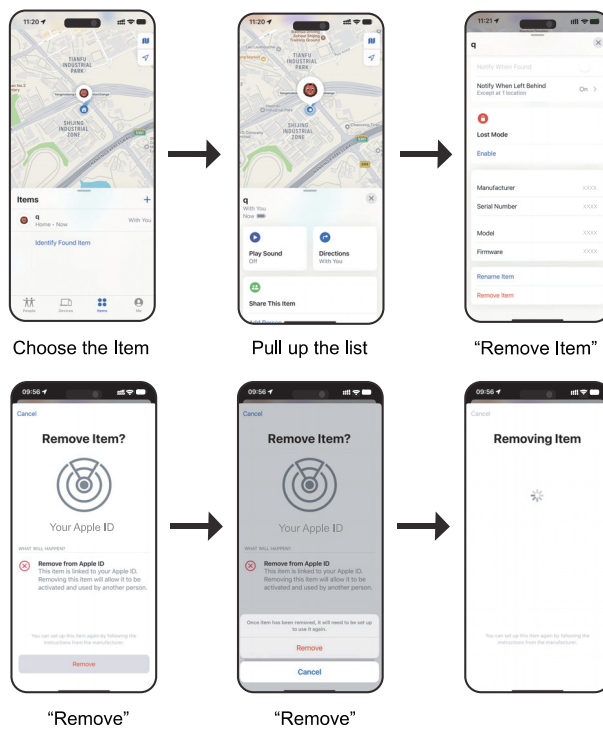
4. When you arrive at the last location of the card, your phone will receive a notification that indicates you have been to the location. You can choose 'End Route' and 'play sound' to get some hints for finding.
5. Once the card has been found, you can mark it as found.

Remove the card from Device

Apple

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named card from the list shown.
3. Pull up the App options and tap on 'Remove Item'.
4. A 'Remove Item?' check screen will appear, and then tap on 'Remove'.
5. Your card will be disconnected from your Apple ID and automatically power off, you need to power it on before connect to other Apple ID.

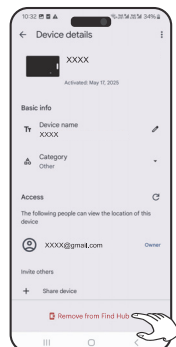
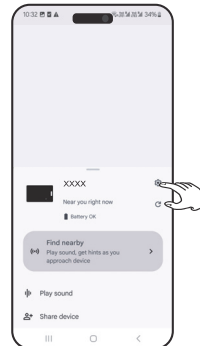
※ (You can operate as the following images which is for reference only.)



Google

1. Open the 'Find Hub' app on your phone and select the smart card.

2. Select the icon  to enter Device Details.



3. Select 'Remove from Find Hub' to remove the card from Find Hub app.

4. When the card is removed successfully, it will automatically power off and you need to power it on before connect to other Google account.

Reset the smart card to factory settings

If you would like to disconnect your card from your account so that it can be paired to another account, follow the steps below:

1. Remove the card from the app as instructed on previous page.
2. On your card, press the Power button 5 times in quick succession and hold the button on the 5th pressing.
3. The card will sound an audible beep with a flash of blue light and perform the factory reset.

How to Find the Serial Number (Apple)

To find your device's serial number, follow the steps below.

1. Via the Find My app:
 - 1) Open the Find My app, tap on 'Items' tab, and tap you named card from the list shown.
 - 2) Scroll to the bottom of the Item Detail. The serial number is displayed below 'Manufacturer'.

TROUBLESHOOTING

Battery Status

Apple

Check the battery status of the card within the app.

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named card from the list shown.
3. Underneath the name you have given to your card, a battery icon will display the current battery status.
4. When your named card is in low battery, it will send notification to your Apple device.

Google

Check the battery status of the card within the 'Find Hub' app.

1. Open the 'Find Hub' app on your phone and select the smart card from the list shown.
2. A battery icon will display the current battery status under the device name.
3. If the device battery is low, charge it immediately.

Cannot connect to the smart card

Apple

Please check the following situation:

1. Bluetooth function is turned on;
2. Network signal is good;
3. If neither of the above situations, you can identify your card or reset to connect again:
 - 1) Open Find My app > 'Items' > 'Identify Found Item' > follow the prompt (If it has been linked to other ID, please contact with the manufacturer.)
 - 2) Reset the smart card and try to connect again.
(If it has been linked to other ID, please contact with the manufacturer.)

Google

Please check the following situation:

1. Bluetooth function is turned on;
2. Network signal is good;
3. If neither of the above situations, you can reset the smart card to factory settings or reboot your phone, then try to connect again.

The Location of item is not update timely

Apple

Please check the following situation:

1. Smart card and Bluetooth function of Apple devices are turned on;
2. Check whether your card is reset and linked to other ID by identifying your card in Find My app:
Open Find My app > 'Items' > 'Identify Found Item' > follow the prompt (If it has been linked to other ID, please contact with the manufacturer.)
3. If neither of the above situations, please try to reboot your Apple device.

Google

1. Real-time location updates may be unavailable under poor network conditions;
2. The smart card battery may be depleted;
3. If neither of the above situations, please try to reboot your phone.

Play a Sound Does not Work Within the Find My App

The card is out of Bluetooth range, which is 40 meters/131.2 feet. Move closer to the card using Directions within the Find My app, and then tap 'Play Sound' again.

DECLARATION

Find Hub helps you find and connect to what matters in a single, secure place. Find your belongings quickly and safely – even if your devices are offline. Plus, seamlessly and securely share your location with friends & family for peace of mind.

The Apple® Find My® network provides an easy, secure way to locate compatible personal items using the Find My app on your iPhone®, iPad®, Mac®, or the Find Items app on Apple Watch®.

Find Hub network requires location services and Bluetooth to be turned on. Requires cell service or internet connection. Works on Android™ 9 and above on select devices [devices or phones] and in certain countries for age-eligible users.

To use the Apple Find My app to locate this item, the latest version of iOS®, iPadOS®, or macOS® is recommended. The Find Items app on Apple Watch requires the latest version of watchOS®.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

Android is a trademark of Google LLC.

This product has been certified by Google to meet Find Hub network accessory specifications. Google is not responsible for the operation of this product. Google is also not responsible for ensuring that the product complies with any applicable safety standards or other requirements.

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