

Sprint PCS[®]

The clear alternative to cellular.SM

©2001 Sprint Spectrum L.P. All rights reserved. No reproduction in whole or in part without prior written approval. Sprint, Sprint Personal Communication Services, Sprint PCS, Sprint PCS Phone, Sprint PCS Wireless Web and the diamond logo are trademarks of Sprint Communications Company L.P. All other trademarks are property of their respective owners.

Printed in the U.S.A.

80-6982-1EN, Rev X5

Table of Contents

Welcome to Sprint PCS	1
1. Getting Started with Sprint PCS Service.....	3
▶ Activating Your Phone	3
▶ Setting up your voicemail	4
▶ Getting help	4
2. Getting to Know your Phone.....	7
▶ Highlights	7
▶ Front view of phone	9
▶ Viewing the display screen	10
▶ Turning the phone on and off	11
▶ Using the battery	11
3. Understanding Roaming	13
▶ Recognizing Icons on the Display Screen	13
▶ Roaming on Other PCS CDMA Networks	13
▶ Roaming on Analog Cellular Networks	14
▶ Setting Your Phone's Roam Mode	14
▶ Setting an Alert When Roam Charges Apply (Call Guard)	15
4. Making and Answering Calls.....	17
▶ Making Calls	17
▶ Answering Calls	17
▶ Missed Call Notification	18
▶ Sprint PCS Voice Command	18
▶ Working with contact cards	19
▶ Finding a phone number	22
▶ Calling Emergency Numbers	23
▶ Speed dialing and 1-Touch Dialing	23
▶ Working with Recent Calls	25
5. Navigating Menus and Entering Text.....	27

▶	Navigating menus	27
▶	Setting up the main menu view	27
▶	Viewing the menus	27
▶	Shortcuts	30
▶	Entering letters, numbers, and symbols	30
▶	Text Entry Modes	30
6.	Adjusting Volume	33
▶	Silence all	33
▶	Silencing the ringer or alert	33
▶	Changing an alert sound	34
▶	Changing the ringer	34
▶	Muting a call	34
▶	Adjusting the volume during a call	34
▶	Adjusting the volume automatically (Smart Sound)	34
▶	Changing the key beep volume	35
▶	Changing the key beep length	35
7.	Using Sprint PCS Service Features.	37
▶	Using Caller ID	37
▶	Responding to Call Waiting	37
▶	Three-Way Calling	38
▶	Forwarding Your Calls	38
8.	Managing Messaging	39
▶	Erasing messages	39
▶	Setting Up Voicemail	39
▶	Sprint PCS Web Message Storage	42
▶	Displaying Sprint PCS Web Messages	42
▶	Sending Numeric Pages	42
▶	Sending Sprint PCS Wireless Web Messages	43
9.	Changing Your Phone's Settings	45
▶	Keyguard	45
▶	Changing the banner	46

▶	Assigning screen savers	46
▶	Setting Auto-Hyphenation	46
▶	Setting the time and date format	46
▶	Adjusting the contrast	46
▶	Erasing messages automatically (Auto-Erase Text)	47
▶	Setting alerts	47
▶	Resetting the voicemail count	48
▶	Changing your Email URL	48
▶	Convenience Features	48
▶	Languages	49
10.	Setting Your Phone's Security	51
▶	Accessing the Security menu	51
▶	Locking and unlocking the phone	51
▶	Locking and unlocking the keypad	51
▶	Unrestricting calls	52
▶	Changing your lock code	52
▶	Erasing all contacts	52
▶	Erasing recent calls	52
▶	Resetting the phone	52
11.	Personal Information	55
▶	Alarm Clock	55
▶	Tip Calculator	55
▶	Calculator	55
▶	Countdown Timer	56
▶	Stopwatch	57
▶	Games	57
12.	Voice Services.....	61
▶	Voice Memos	61
▶	Voice Shortcuts	62
▶	Voice Training	65
▶	Voice Wake-Up	66

▶	Voice Answer	66
13.	Experiencing Sprint PCS Wireless Web	69
▶	Using the Wireless Web	69
▶	Indicators and alerts	70
▶	My Downloads (TBD)	70
▶	Web Guard	72
▶	Connection	72
▶	Data/Fax Mode	73
14.	Knowing Performance and Safety Guidelines	75
15.	Index	89

Welcome to Sprint PCS

Sprint PCS built the only all-digital, all-PCS nationwide network from the ground up for clearer calls, serving more than 300 major metropolitan areas. We built our network to give you what we believe you really want from a wireless phone: clear sound, private conversations and time-saving features.

And Sprint Personal Communications Services[®] can do something even more far-reaching—simplify your life. Our advanced technology is designed to grow with your communications needs so that one day, you'll be able to rely entirely on your Sprint PCS Phone[™] to stay connected.

This guide will introduce you to our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. Since you're probably anxious to start using your phone, we encourage you to immediately flip to Section One—Getting Started With Sprint PCS Service. This section provides all the information you need to quickly activate your phone, set up your voicemail and much more. It also contains information on how to contact Sprint PCS should you have questions about service, want to purchase additional products or services, or just check your account balance.

Thank you for choosing Sprint PCS.

Getting Started with Sprint PCS Service

Determine if your phone is already activated

If you received your phone in the mail or purchased it at a Sprint PCS Center, it probably has been activated. All you need to do is unlock your phone.

Unlocking Your Phone

Follow these steps to unlock your phone:

1. Press and hold  to turn the phone on.
2. From Standby mode, **Unlock** will be highlighted. Press .
3. Enter your 4-digit lock code. For security purposes, the code is not visible as you type.

Activating Your Phone

There are three ways to activate your phone:

- ▶ The easiest way is to visit <http://activate.sprintpcs.com> and activate online.
 - ▶ Call from your new Sprint PCS Phone™.
1. Fully charge your battery (see instructions on page 12).
 2. Turn on your Sprint PCS Phone.
 3. Press    to reach a Sprint PCS Customer Advocate. You must be in a Sprint PCS Service Area when making this call.
- ▶ Call Sprint PCS Customer Care from any phone other than your Sprint PCS Phone (which isn't yet activated). Call us toll free at 1-888-715-4588.

During this call you will be guided through the activation process. The call typically takes approximately 30 minutes, but could take longer during peak times. You can streamline the process by reviewing the Clear and Simple Facts brochure and pre-selecting your Sprint PCS Service Plan.

Setting up your voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to voicemail, even if your phone is in use or turned off. To avoid missing any important messages, you will want to set up your Sprint PCS voicemail box and personal greeting as soon as your Sprint PCS Phone is activated.

To set up voicemail:

1. Press and hold .
2. Follow the system prompts to create your passcode, record your greeting, record your name announcement and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your passcode).

For more information on accessing voicemail messages, see “Retrieving Your Voicemail Messages” on page 41.

Note: The voicemail setup process may vary in certain affiliate areas.

Getting help

Visit Our Web site

Stop by www.sprintpcs.com to get up-to-date information on Sprint PCS. You can also:

- ▶ Review coverage maps
- ▶ Learn how to use voicemail
- ▶ Access your customer account
- ▶ Purchase accessories
- ▶ Add additional options to your service plan
- ▶ Check out frequently asked questions
- ▶ And much more

Sprint PCS customer care

Sprint PCS customer advocates are available to assist you 24 hours a day, seven days a week. Simply dial 1-888-211-4PCS (4727) from any phone or press

   from your activated Sprint PCS Phone while on the Sprint PCS Nationwide Network.

Once you dial Sprint PCS Customer Care, you can access a number of helpful account services through our automated Customer Care line. By following the voice prompts, you'll be able to learn more about Sprint PCS products and services, get Sprint PCS coverage by zip code, or request a copy of your invoice.

Note: If you need to reach Sprint PCS Customer Care while you are off the Sprint PCS Network, dial 1-888-211-4PCS.

What you should have handy when you call

- ▶ Your new Sprint PCS Phone
- ▶ The original packaging from your phone
- ▶ Your Social Security number or Tax ID number
- ▶ Your driver's license number
- ▶ Pen and paper to write down your new Sprint PCS Phone Number.

Receiving automated billing information

For your convenience, your phone gives you free access to billing information on your Sprint PCS account. This information includes balance due, payment received, billing cycle and the amount of minutes used since your last billing cycle. Follow these steps to access this information:

1. Press    .
2. Follow the voice prompts to receive the information you want.

Sprint PCS directory assistance

Sprint PCS directory assistance provides a variety of services, including: residential, business and government listings; assistance with local or long-distance calls; movie listings; hotel, restaurant and shopping information and major local event information. There is a per-call charge and you will be billed for airtime.

- ▶ Press     .

Sprint PCS operator services

Sprint PCS operator services can provide assistance in placing collect calls or calls billed to a local telephone calling card or a third party.

- ▶ Press    .

Getting to Know your Phone

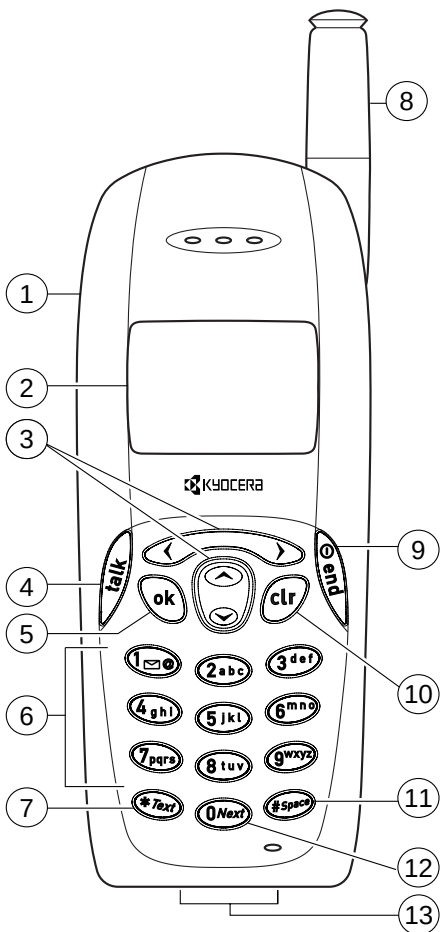
Highlights

Congratulations on the purchase of your Sprint PCS Phone™ Model Kyocera™ 2255. This phone is lightweight, easy-to-use, reliable and offers many significant features:

- ▶ Dual-band capability provides access to other PCS CDMA and analog cellular networks where Sprint PCS has implemented roaming agreements (page 13).
- ▶ Sprint PCS Wireless WebSM Browser provides access to the wireless Internet in digital mode (page 69).
- ▶ Sprint PCS Wireless Web MailSM, AOL Instant MessengerSM Service and Sprint PCS Wireless Web Short MailSM provide quick and convenient text messaging capabilities ().
- ▶ Sprint PCS Wireless WebSM Connection offers wireless modem capabilities for your personal computer in digital mode (page 69).
- ▶ Sprint PCS Voice CommandSM lets you dial phone numbers by speaking someone's name or the digits in their phone number (page 18).
- ▶ An internal phone book (called Contacts on the Menu) has a capacity of 400 numbers (page 19).
- ▶ Speed Dial and 1-Touch Dial allow you to quickly dial a stored phone number (page 23).
- ▶ Speakerphone provides safe, hands-free communication (page 27).
- ▶ Tegic™ T9[®] Text Input software provides or allows for rapid predictive text entry (page 42).
- ▶ Personal Information Management (PIM) and productivity tools include voice memo, scheduler, calculator, tip calculator, and alarm clock (page 55).

- ① **Jack for Hands-free headset** (sold separately).
 - ② **Home** screen. Press **ok** to select **Menu**.
 - ③ **Navigation keys** adjusts volume when in a call; scrolls up or down and left or right through lists and menus; and positions the cursor during text entry.
 - ④ **Talk/Send key** starts or answers a call.
 - ⑤ **OK key** selects a menu item or option.
 - ⑥ **Keypad** to enter numbers, letters, or symbols.
 - ⑦ ***Text key** changes text modes.
 - ⑧ **Antenna** extends to make or answer a call. Push in the **antenna** when the phone is not in use.
 - ⑨ **End/Power key** powers on phone, turns off phone, and ends calls.
 - ⑩ **Clear key** erases the last character in text entry, or returns to the previous menu.
 - ⑪ **#Space key** enters a space during text entry.
 - ⑫ **0 Next key** cycles through word choices during T9[®] text entry (available in English only).
 - ⑬ Jacks for **AC adapter** (included) and **data cable** (sold separately).
-  **Warning:** Inserting an accessory into the incorrect jack will damage the phone.

Front view of phone



Viewing the display screen

This list identifies the symbols you'll see on your display screen.



The phone is operating in CDMA digital mode.



The phone is receiving a signal. You can make and receive calls.



The phone is not receiving a signal. You cannot make or receive calls.



A call is in progress.



The alarm clock is set.



The phone vibrates or lights up instead of ringing.



The phone is roaming outside of its home area.



You have a text message, voicemail, or page.



Battery is fully charged. The more black bars, the greater the charge.



Enhanced CDMA voice privacy is on, if available from your service provider, or you are in a secure web browser session.



Press  up.



Press  down.



Press  to clear an item.



Enter text using T9 rapid text entry (available in English only).



Enter text using normal alpha text entry.



Enter numbers only.



Enter symbols only.



Capitalize the next letter when entering text.



Capitalize every letter when entering text.



Capitalize the first letter of each word when entering text.

Turning the phone on and off

Turning on the phone

Press the  key.  and the Standby screen appear when the phone is turned on and is ready to make or receive a call.  appears if the phone is operating in CDMA digital mode.

Turning off the phone

Hold down the  key until "Powering off" appears (about 3 seconds).

Using the battery

Battery capacity

Your Sprint PCS Phone is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides approximately xx hours of continuous digital talk time (up to xx minutes in analog) or approximately xx hours of continuous digital standby time (up to xx hours in analog).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert every 30 seconds and then powers down.

Installing the battery

Your phone comes with an internal/removable lithium ion (LiIon) battery. The battery is partially charged when you receive the phone. **Before using your phone, fully charge the battery.** Follow these steps to install it.

1. Hold the phone face down.
2. Place the battery into the phone with the metal contacts facing down and toward the bottom of the phone.
3. Align the battery door to the grooves on the top and side of the phone.
4. Slide the battery door on while pressing down firmly, ensuring that the battery door clicks into place. Repeat if the battery door is not aligned. **Do not force.**



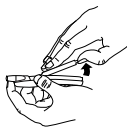
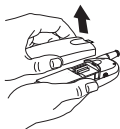
5. Connect the AC Adapter to the proper jack on the bottom of the phone, then connect the adapter's plug to a wall outlet. **Fully charge the battery before using the phone** (for more information, see page 12).



Removing the battery

1. Turn off the phone by holding down **(end)** until "Powering off" appears.
2. Hold the phone face down.
3. Place your thumb in the groove on the back of the phone, and slide the battery door down until it stops.
4. Lift the battery door off of the phone.

Lift and slide the battery out of the phone.



Charging the battery

Connect the AC Adapter to the proper jack on the bottom of the phone as shown below, then connect the adapter's plug to a wall outlet.

Note—You must have at least a partial charge in the battery to make or receive calls, regardless of whether or not the AC adapter is connected to the phone. The battery icon is animated as the battery is charging. The battery is fully charged when the battery icon looks like .

You can safely recharge the battery at any time, even if it has a partial charge.



Power-save mode

Your phone switches to power-save mode after several unsuccessful attempts to locate a signal. When the phone is in power-save mode, you cannot make or receive calls, and "Power Save Mode" and  appear on the screen. Press any key to exit.

Understanding Roaming

Recognizing Icons on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint PCS Network and whether your phone is operating in analog cellular or digital mode. The following chart indicates what you'll see depending on where you're using your phone. Note that a message will appear on the screen indicating the type of roaming, either digital or analog.

	Digital Indicator	Roaming Indicator
Sprint PCS Nationwide Network	D	
Other CDMA Networks	D	R
Analog Cellular Networks		R

Notes:

Remember, when you are using your phone off the Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).

You will pay a higher per-minute rate for roaming calls.

Roaming on Other PCS CDMA Networks

When you're roaming on other PCS CDMA networks, your call quality will be similar to the quality you receive when making calls while on the Sprint PCS Network. You may not be able to access certain calling features, such as Sprint PCS Wireless Web; however, all of your calls are still private and secure.

Note: If you're on a call when you leave the Sprint PCS Network and enter an area where roaming is available (whether CDMA or analog cellular), your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Sprint PCS Nationwide Network.

Roaming on Analog Cellular Networks

When you roam on analog cellular networks, you will experience the same quality provided by analog cellular carriers today. Although some calling features, such as Sprint PCS Wireless Web, may be unavailable, you can still make and receive calls. You will experience a few differences including:

- ▶ You are more likely to experience static, cross-talk, fade-out and dropped calls.
- ▶ Some calling features that are standard on the Sprint PCS Network are unavailable.
- ▶ There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog cellular services today.
- ▶ Your battery needs recharging sooner when you use your phone for analog cellular roaming.
- ▶ Some features that depend on the clock may not function, like your Scheduler or the Alarm Clock.

Setting Your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your ability to roam. By using the **Roaming** menu options, you determine which signals your phone accepts. Choose from three different settings on your trimode phone to control your roaming experience:

1. Select **Menu** → **Settings** → **Roaming** → **Set Mode**.
2. Press **ok** to select an option:
 - ▶ **Sprint PCS:** This setting allows you to select the Sprint PCS Nationwide Network only and prevents roaming on other networks.
 - ▶ **Automatic:** This setting seeks Sprint PCS Service. When Sprint PCS Service is unavailable, it searches for an alternative system.
 - ▶ **Analog:** This setting forces the phone to seek an analog roaming system. The previous setting is restored the next time the phone is turned on.
3. Press **end** to exit.

Setting an Alert When Roam Charges Apply (Call Guard)

In addition to the roaming icon, the Call Guard (Web Guard) alerts you when roaming charges apply. This feature makes it easy to manage your roaming charges by reminding you when you make or receive roaming calls. It also requires you to take additional steps before placing or answering a roaming call. These additional steps are not required when you make or receive calls while on the Sprint PCS Nationwide Network.

To Turn the Call Guard Feature On:

1. Select **Menu** → **Settings** → **Roaming** → **Call Guard**.
2. Select **Call Prompt** and press **ok**.
3. Press **end** to exit.

To Place Roaming Calls With Call Guard On

4. From the Standby mode, dial 1 + area code + the seven-digit number. (You can also initiate a call from the Internal Phone Book, Call History or Sprint PCS Web Messages.)
5. To continue the call, press **res** after the prompt.

To Answer Incoming Roaming Calls With Call Guard On

6. Press **talk**.
7. A message appears, "Roaming rate will apply. Press 1 to answer."
8. Press **res**.

Remember if the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls even if you have selected the **Analog** setting.

Roam Ringer

Uses a special ringer sound to indicate when an incoming call may be subject to roaming charges.

1. Select **Menu** → **Settings** → **Roaming** → **Roam Ringer**.
2. Press **ok** to select an option:
 - **Disabled**
 - **Enabled**

Note: This ringer is not adjustable.

Roam/Service Alert

Use this setting if you want the phone to alert you when you roam outside of your home service area.

1. Select **Menu** → **Settings** → **Roaming** → **Roam/Srvc Alert**.
2. Press **OK** to select an option:
 - **Disabled** does not alert you if you roam outside your home service area.
 - **When no service** alerts you with three tones, decreasing in intensity, when service is lost. When service is acquired again, you hear three tones increasing in intensity.
 - **On roam change** alerts you with two tones, decreasing in intensity, when roaming service is acquired. When home area service is acquired again, you hear two tones, increasing in intensity.

On any change alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if service is lost.

Making and Answering Calls

Making Calls

Your Sprint PCS Phone™ offers many different ways to make calls, including Sprint PCS Voice Command (page 18), Voice Dialing, (page 65), Speed Dialing (page 23) and using the Recent Calls List (page 25).

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number. (If you make a mistake while dialing, press **(clr)** to erase one digit at a time. Or, press and hold **(clr)** for at least one second to erase the entire number.)
3. Press **(talk)**. (To make calls when you are roaming and Call Guard is enabled, press **(msg)** after the prompt.
4. When you're finished, press **(end)** to end the call.
 - ▶ To redial your last outgoing phone number, press **(talk)** twice.
 - ▶ When making calls off the Sprint PCS Network, always dial using 11 digits (1 + area code + phone number).

Answering Calls

1. Make sure your phone is on. If your phone is off, incoming calls go to voicemail.
2. When your phone rings, press **(talk)**. (To answer incoming calls when you are roaming and Call Guard is enabled, a message appears: "Roaming rate will apply. Press 1 to answer." Press **(msg)**. See "To Place Roaming Calls With Call Guard On" on page 15.)
3. To disconnect the call, press **(end)**.

Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry:

- ▶ Select **Menu** → **Recent Calls**.
The most recently received call will be displayed at the top of the list with a blinking icon.

To dial the Missed Call entry's phone number:

- ▶ Highlight the entry and press and hold .

Note You cannot dial phone numbers identified as No ID, Restricted, Data or Fax calls.

Sprint PCS Voice Command

With Sprint PCS, the first wireless provider to offer innovative Voice Command technology, reaching your friends, family, coworkers and teammates has never been easier—especially when you're on the go.

With Sprint PCS Voice Command:

- ▶ You store all your contacts right in your phone, so you don't need to search through or keep a phone book close by.
- ▶ There's no need to punch in a lot of numbers, memorize voicemail passwords or try to dial while you're driving.
- ▶ You can call anyone at any time—even if you don't remember their phone number.

It's Easy To Start

Just dial    from your Sprint PCS Phone™ to activate the service. You can also dial   to go through a Sprint PCS Voice Command tutorial directly from your phone.

You can choose Sprint PCS Voice Command as your free option when you sign up for the Sprint PCS Advantage AgreementSM or you can add on Sprint PCS Voice Command for \$10 per month in addition to your normal monthly service plan rate.

Create Your Own Address Book

You can program a maximum of 400 numbers into your address book. And, with the advanced technology of Sprint PCS Voice Command—you can have instant access to all of them.

There are three ways to update your address book:

- ▶ Choose Sprint PCS Voice Command and receive a fully functional web-based address book where you can create and update your contacts for free at www.talk.sprintpcs.com.
- ▶ If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just say, "Call operator," and we'll add two names and numbers to your address book for our standard \$0.99 directory assistance charge. Each additional update added during the call is \$0.50.
- ▶ Simply dial ***text** **talk** and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 names at once.

How It Works

1. Once you've signed up for Sprint PCS Voice Command and created your address book, all you do is press ***text** **talk**. You'll hear a tone followed by the prompt "Ready."
2. After the "Ready" prompt, simply say, in a neutral voice, the name of the person or the number you'd like to call. You can say, "Call Jane at work," "Call John on his wireless phone," "Call 555-1234" or "Look up Bob."
3. The number will automatically be dialed. Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, visit www.talk.sprintpcs.com.

Working with contact cards

Use your phone's Contacts directory like a set of phone index cards to store information about a person or company. Before using the Contacts directory, see "Languages and special characters" on page 49.

Saving a phone number

1. From the home screen, enter the phone number that you want to save.
Note: To add pauses while entering a number, see “Entering pauses in a phone number” on page 21.
2. Press **ok** to **Save New**. Go to step 3.
-or-
To add to an existing contact, select **Add to...** Select the contact, then go to step 4.
3. Enter a name for the contact. If you need to know how to use the keypad to enter letters, see page 30.
4. Press **ok** to **Save**. “Contact Successfully Saved” appears.
-or-
Press **right** to highlight **Options**, then press **ok** to select it.
5. Choose an option from the list by highlighting it and pressing **ok**.
 - **Save**—Save information and return to the home screen.
 - **Number Type**—Select **work**, **home**, **mobile**, **pager**, or **fax**.
 - **Add Voice Dial**—Say the contact’s name into the speaker.
 - **Speed Dialing**—Select a speed dialing location from the list.
 - **Secret**—Select **Yes** to lock the phone number. If a phone number is locked, you must enter your 4-digit lock code (see page 51) to view or edit the number. Select **No** to leave the number unchanged.
 - **Primary Number**—Classify this number as the contact’s main number.
 - **Classify Contact**—Classify the contact as **business** or **personal**.
6. Press **ok** to **Save**. The message: “Contact Successfully Saved!” appears.
You can also save a phone number through the Contacts directory as follows:
 1. From the home screen, select **Menu** → **Contacts** → **Add New** → **Phone Number**.
 2. Enter the phone number up to as many digits as will fit on the screen.
 3. Press **ok** twice to select **Next**. Enter the name.
 4. Go to Step 3 in “Saving a phone number” on page 20.

Entering pauses in a phone number

You can include a pause in a phone number. A **timed pause** causes the phone to stop dialing for two seconds. A **hard pause** causes the phone to stop dialing until you select **Release**.

Note—You can enter multiple pauses in a phone number.

When you save the phone number of an automated service, such as voicemail, you may include a pause where you would be required to select an option or enter a password. For example, you could enter a phone number, then a pause, then a voicemail extension or calling card number.

1. Enter the first portion of the phone number.
2. Press  right through the options at the bottom of the screen.
3. Press  to select a type of pause.
 -  indicates a **timed pause**.
 -  indicates a **hard pause**.
4. Enter the remaining numbers.

Editing a contact card

1. From the home screen, select **Menu** → **Contacts**.
2. Locate the contact you want to edit, by selecting **View All** or **Find Name**.
3. Highlight the contact you want to edit.
4. Press  to select the contact.
5. Select **Options** to **Add New**, **Erase Contact**, **Edit Name**, or **Classify Contact**.

-or-

Select the **phone number** and then choose from these options:

- View Number**—View the number that you are working on.
- Add Voice Dial**—Add a voice tag to the number.
- Speed Dialing**—Select a speed dial location from the list.
- Erase Number**—Erase the number from the contact card.
- Erase Voice Dial**—Remove the voice tag from the number.
- Edit Number**—Edit the number as desired.
- Edit Voice Dial**—Edit the voice tag for the number.
- Secret**—Select **Yes** to hide the phone number. If a phone number is locked, you must enter your four-digit lock code to view or edit the

number. (See “Security” on page 51 for directions on how to find your lock code.) Select **No** to leave the number unchanged.

–**Primary Number**—Classify this number as the contact’s main number.

–**Edit Type**—Select **work, home, mobile, pager, fax**.

–**Exit**—Return to the home screen.

6. Enter the new information.

7. Press  to select **Save**.

Erasing information from a contact card

1. From the home screen, select **Menu** → **Contacts** → **View All**.

2. Highlight the contact, and press  to select a card.

3. Select **Options** → **Erase Contact** to erase the entire contact card.

-or-

Select the phone number, then **Erase Number**.

4. Select **Yes** to erase or **No** to cancel.

Finding a phone number

The Contacts directory lists entries alphabetically. You can search through a list of all contacts, speed dialing entries, or cards of a specific type, or you can enter the name you are searching for.

1. From the home screen, select **Menu** → **Contacts**.

2. Press  down to select a search method:

– To view a list of names, select **View All, Add New, Find Name, Speed Dial List, Voice Dial List, Business List, or Personal List**.

-or-

– To search for a specific name, select **Find Name**. Enter all or part of the name and press  to select **Find**. A list of matching names appears.

3. Press  down until you find the name you want.

– To call the contact, select the number and press  .

– To display the full contact card, press  .

Using Fast Find

You can use Fast Find to find a contact quickly. To enable Fast Find:

- Select **Menu** → **Settings** → **Extras** → **Fast Find** → **Enable**.

To use Fast Find

From the Standby screen:

1. Press the keys corresponding to the letters of the contact name you want to find.
2. The phone searches for contacts with names beginning with the letters you entered.
3. Matching contacts appear on the screen.
4. Press  up or down through the list to find the contact you want.
5. Press  to call the contact.
 - **Note**—Speed dial locations matching the numbers you entered appear first. For example, if you enter the numbers  →  →  to find a contact named “Jane,” and you have phone numbers assigned to speed dial locations 5 and 2, those contacts appear first.

Calling from the Contacts directory

1. From the home screen select **Menu** → **Contacts** → **View All**.

-or-

Press  down.

2. Select a name from the list, and press .
3. Select the number and press .

Calling Emergency Numbers

You can place calls to 911, (dial     and press ) even if your phone is locked or your account is restricted.

Speed dialing and 1-Touch Dialing

Speed dialing and 1-Touch Dialing allow you to quickly dial a stored phone number by entering the memory location. 1-Touch Dialing allows you to speed dial with fewer keypresses.

Setting a speed dialing location

1. Open a saved contact card.
2. Select the phone number to assign a speed dialing location.
3. Select **Speed Dialing**.

4. Select a speed dialing location. (Speed dialing location “1” is reserved for your voicemail number.)
5. Press  to **Assign**.

Removing a speed dialing location

1. From the home screen, select **Menu** → **Contacts** → **Speed Dial List**.
2. Select a speed dialing location and press .
3. Select the number to remove and press .
4. Select **Speed Dialing**.
5. Press  right to select **Remove**.
6. Press .

Speed dialing

- From the home screen, enter the one- or two-digit speed dialing number and press .
- or-
- Press and hold the speed dial number for about 2 seconds to automatically dial the number.

1-Touch Dialing

Enabling 1-Touch Dialing

1-Touch Dialing allows you to press and hold a speed dial location to call a phone number.

1. Select **Menu** → **Settings** → **Extras** → **1-Touch Dialing** → **Enabled**.
2. Press .

To use 1-Touch Dialing

- Enter the 1- or 2-digit speed dialing number and hold down the last number. For example, if the speed dialing number is 15, press , then press and hold .

To call your voicemail number

- From the standby screen after receiving a notification, press and hold your voicemail speed dialing number. ( is the default.)

To redial the last number called

- Press  twice.

Working with Recent Calls

The Recent Calls list shows the last 15 calls. Calls are identified by type. (Some types may not be available on all phones.)



Call to



Forwarded call



Call from



Missed call



Three-way call

Viewing Recent Calls

1. From the home screen, select **Menu** → **Recent Calls**.
2. To view details about a call, select a call entry.
3. Select an option:
 - If the call is from a number that has not been saved as a contact, select **Time**, **Number**, **Save New**, or **Add to**.

If the call is from a number that has already been saved as a contact, select **Time**, **Number**, or **View Contact**.

Note—If the number has been saved as “secret,” you will need to enter your 4-digit lock code to view or edit the number.

Dialing from the Recent Calls list

1. From the home screen, select **Menu** → **Recent Calls**.
2. Select the call entry in the list.
3. Press **(talk)** to call the number.

Displaying your phone number

- Select **Menu** → **Phone Info**. Your phone number appears.
1. Press **(ok)** to save the setting.

Navigating Menus and Entering Text

Navigating menus

- ▶ From the Standby screen, press **ok** to select **Menu**, then press **left** or right to see menus.

Note—If you have **Main Menu View** set to **List Menus**, press **up** or **down** to see menus.

- ▶ Press **ok** to select a menu or menu item.
- ▶ Once you have selected a menu, press **up** or **down** to scroll through the menu items.
- ▶ Press **clr** to return to the top level of the current menu.
- ▶ Press the **end** key to return to the home screen.

In this guide, → tells you to select an option from a menu. For example,

Menu → **Settings** means select **Menu**, then select **Settings** and press **ok**.

Setting up the main menu view

You can change the appearance of the menus you see when you select **Menu** from the home screen

1. Select **Menu** → **Settings** → **Display** → **Main Menu View**.
2. Highlight the option you want:
 - **Small Icons**
 - **Large Icons**
 - **List Menus**
3. Press **ok** to save.

Viewing the menus

Menus let you check or change your phone settings. The following outline shows your phone's menu structure. As you review the menu structure, you'll notice each menu, except the keypad menu, contains a secondary list of menu options.



Contacts

View All

Add New

Phone Number

Email Address

Street Address

Email URL

Note

Find Name

Speed Dial List

Voice Dial List

Business List

Personal List

Information



Messages

Text InBox

Web Alerts

Email

Filed Msgs

Erase Msgs

Msg Settings

VoiceMail Number

Auto-Erase Text

Message Alert

Web Alert

Page Alert

VoiceMail Alert

Reset VM Count

Email URL



Settings

Silence All

Keyguard

Roaming

Set Mode

Call Guard

Roam Ringer

Roam/Srvc Alert

Sounds

Call/Ring Vibe

Ringer Volume

Ringer Type

Key Beep Volume

Earpiece Volume

Key Beep Length

Missed Call Alert

Smart Sound

Key Beep Sound

Business Call Ring

Personal Call Ring

Minute Alert

Voice Answer

Display

Backlighting

My Banner

Shortcut Key

Screen Saver

Main Menu View

Auto-Hyphenation

Language



Wireless Web

My Downloads

Web Browser

Connection

Data/Fax In

Data Fax Out

Web Guard



Recent Calls

Recent Calls



Tools

Alarm Clock

Tip Calculator

Calculator

Countdown

Stopwatch

Brick Attack

Space Dudes

Mystic Iching

Cavern Crawl



Phone Info

Phone Number

Service Status

Time/Date Format

Contrast Adjust

Voice Services

Voice Memo

Voice Shortcuts

Add Voice Dial

Voice Training

Voice Wake-Up

Voice Answer

Security

Lock Phone Use

Limit Calls Out

Change Lock Code

Erase All Contacts

Erase Recent Calls

Phone Reset

Extras

Fast Find

1-Touch Dialing

Msg Settings

Voicemail Number

Auto-Erase Text

Message Alert

Web Alert

Page Alert

Voicemail Alert

Reset VM Count

Email URL

Accessories

Power Backlighting

Headset Ringing

Shortcuts

Your Sprint PCS Phone has shortcuts built in to provide faster access to specific functions.

- ▶ Press  left and hold to lock the keypad.
- ▶ Press  down to view your Contacts list.
- ▶ Press  up to activate or to define a shortcut key. See “Voice Shortcuts” on page 62
- ▶ Press  right and hold to enable Silent Mode.

Entering letters, numbers, and symbols

You can enter letters, numbers, and symbols in a contact card. The default text entry mode is **aBc**.

- ▶ To enter spaces, press .
- ▶ To move the cursor, press  right or left.
- ▶ To erase single characters, press .
- ▶ To erase all characters, press and hold .
- ▶ To change cases, press  until you see the appropriate symbol:
 -  Capitalize the next letter.
 -  Capitalize every letter.
 -  Capitalize the first letter of each word.
 -  Capitalize the first letter of each sentence in a new text message.
- aBc** Normal text entry mode.
- ▶ **Note:**  or  or  indicators are present in the text mode soft key when auto-capitalization is active or when the “*” key is pressed and held while either “T9” or “ABC” text entry mode is active.

Text Entry Modes

Changing text entry modes

1. From the text entry screen, press  right to highlight the current text entry mode.

2. Press **(ok)** to select it. A list of text entry modes appears:
 - **Normal Alpha**
 - **Rapid Entry**
 - **Numbers Only**
 - **Symbols**

3. Press **(down arrow)** down to scroll through the list.

4. Press **(ok)** to select a text entry mode.

Shortcuts

- To change text entry modes, press **(*Text)**.
- To change capitalization modes, press and hold **(*Text)** while T9 or ABC text entry mode is active.

Using text entry modes

To enter letters in a_bC mode:

Press the key once for the first letter, twice for the second letter, and so on.

- After the cursor moves right, enter the next letter.

To enter words in **T9** Text Input rapid text entry (available in English only):

1. Press each letter key once. For example, to enter the word “how,” press keys **(4 ghl)** → **(6 mno)** → **(9 wxyz)**.
2. Press **(0 Next)** to cycle through words.
3. Press **(right arrow)** right when you see the word you want.

To enter symbols in &?! mode:

1. Press **(down arrow)** down through the list of symbols.
2. Press the number key corresponding to the symbol you want.
3. To exit the list without entering a symbol, press **(clr)**.

To enter numbers in 1²³ mode:

- Press a key once to enter the number on the key.

To enter numbers in a_bC mode:

- Press a key several times to cycle through the letters and show the number on the key. For example, to enter a 2, press **(2 abc)** four times.

Adjusting Volume

You can silence all phone sounds, including the ringer and all alerts, and set the phone to vibrate or light up for incoming calls, messages, and alerts.

1. Select **Menu** → **Settings** → **Sounds** → **Call Ring/Vibe** (or from the home screen, press  right and hold to enable **Silence All**.)
2. Highlight an option, then press  to select it. (**Normal** turns on the ringer.)  indicates the phone is in **Silent** mode.

Note—If your phone is attached to an external power source, such as a charger, it will not vibrate or light up.

Silence all

You can silence all phone sounds, including the ringer and all alerts, and set the phone to vibrate or light up.

1. Select **Menu** → **Settings** → **Silence All**.
2. Highlight, press  to select an option:
 - No, normal (**Normal** turns on the ringer.)
 - Yes, vibrate only
 - Yes, lights only

Note—  indicates the phone is in **Silence All** mode.

Note—If your phone is attached to an external power source, such as a Hands-free Car Kit (sold separately), it will not vibrate or light up.

Note—Silence All supercedes other sounds/ringer settings, but does not “reset” those settings. For example, if you have your Call Ring/Vibe set to “Vibe then Ring”, and you set Silence All to “vibrate”, the Silence All setting will have precedence, but will not change the Call Ring/Vibe setting.

Silencing the ringer or alert

- ▶ To silence the ringer or stop the vibration alert during an incoming call, press .
- ▶ Press  to answer the call.

Note—To silence all sounds and set the phone to vibrate or light up instead of ringing, see “Silence all” on page 33.

Changing an alert sound

You can change the alert sounds your phone makes.

- ▶ Select **Menu** → **Settings** → **Sounds**, then the setting you want to set or change. For information about automatic volume adjustment (Smart Sound), see page 34.

Changing the ringer

1. Select **Menu** → **Settings** → **Sounds** → **Ringer Type**.
2. Scroll through the list of ringers. A sample plays as you highlight each one.
3. Press  to select a ringer.

Tip—If a contact has been saved as **business** or **personal**, you can choose from 15 different ringers to identify that type of call. To learn how to save contacts as **business** or **personal**, Saving a phone number on page 20.

Muting a call

There are times when it's necessary to mute a call so that your caller does not hear certain background noise. To use this function during a call:

- ▶ To turn **Mute** on, press  right and hold.
- ▶ To turn **Mute** off, press  right and hold to cancel.

Adjusting the volume during a call

- ▶ To adjust the earpiece volume manually during a call, press  up or down.

Adjusting the volume automatically (Smart Sound)

To set the phone to adjust the earpiece volume automatically based on the amount of noise around you or the other person's voice volume level:

1. Place a call from a quiet environment.
2. Press  up or down to set the volume to a comfortable level.
3. Select **Menu** → **Settings** → **Sounds** → **Smart Sound**.
4. Select one of the following:
 - Enabled** adjusts the volume automatically. The volume you have just set is used as a baseline. You can manually adjust the volume during a call.

–**Disabled** keeps the volume level the same unless you adjust it using



5. Press **ok** to save the setting.

Changing the key beep volume

1. Select **Menu** → **Settings** → **Sound** → **Key Beep Volume**.
2. Press **←** or **→** left or right to change the volume.
3. Press **end** to exit.

Changing the key beep length

1. Select **Menu** → **Settings** → **Sounds** → **Key Beep Length**.
2. Select **Normal** or **Long**.
3. Press **ok**.
4. Press **end** to exit.

Using Sprint PCS Service Features

Using Caller ID

Caller ID lets you know who's calling by displaying the number of the person calling when your phone rings. If the caller's name and number are already stored in your Internal Phone Book, the corresponding name appears with the number. In the same way, if you call someone who has this feature your phone number displays on their phone.

To block your phone number from being displayed for a specific outgoing call:

1. Press ***Text** **6mno** **7pqrs**.
2. Enter the number you want to call.
3. Press **talk** (or highlight **Roam Call** and press **talk**).

To permanently block your number, call Sprint PCS Customer Care.

Responding to Call Waiting

Call Waiting alerts you of incoming calls while you're on a call by sounding two beeps. The display screen informs you that a call is coming in and shows the caller's phone number (if it's available and you are in digital mode).

To respond to an incoming call while you're on a call:

- ▶ Press **talk**. This puts the first caller on hold and answers the second call.
- ▶ To switch back to the first caller, press **talk** again.
- ▶ To end both calls, press **end**.

Note: For those calls where you don't want to be interrupted, you can temporarily disable call waiting by pressing ***Text** **7pqrs** **0Next** before placing your call. Call Waiting is automatically reactivated once you end the call.

Three-Way Calling

With Three-Way Calling, you can talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number you wish to call and press **(talk)**.
2. Once you have established the connection, press **(talk)** to put the first caller on hold.
3. Dial the second number you wish to call and press **(talk)**.
4. When you're connected to the second party, press **(talk)** once more to begin your three-way call.

If one of the people you called hangs up, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Note: You can also begin a three-way call by displaying a phone number stored in your Internal Phone Book, Call History logs or Sprint PCS Web Messages. To call the third party, highlight the entry and press **(talk)**.

Forwarding Your Calls

Call Forwarding lets you forward all your incoming calls to another phone number—even when your phone is turned off. You can continue to make calls from your phone with Call Forwarding activated.

To Activate Call Forwarding

1. Press ***Text** **7pqrs** **2abc**.
2. Enter the area code and phone number to which your calls should be forwarded.
3. Press **(talk)**. A voice message tells you that “Your feature update was successful.”

Note: You are charged a higher rate for calls you have forwarded.

To Deactivate Call Forwarding

1. Press ***Text** **7pqrs** **2abc** **0Next**.
2. Press **(talk)**. A voice message tells you that “Your feature update was successful.”

Managing Messaging

You can receive and erase messages. Check with your service provider for features available in your area.

- ▶ New, unread messages are stored in your **Text InBox** and are **bold**.
- ▶ Once you have read a message, you can save it to your **Filed** folder, erase it, or leave it in your **Text InBox**.
- ▶ All of the following procedures start at the home screen unless otherwise indicated.

Erasing messages

1. Select **Menu** → **Messages** → **Erase Msgs**.
2. Highlight the option you want, and press **(ok)** to select it:
 - **No**—Cancel and return to the **Messages** screen.
 - **Entire InBox**—Erase *all* messages in your **Text InBox**.
 - **Old InBox**—Erase *read* messages in your **Text InBox**.
 - **Filed**—Erase all messages in your **Filed** folder.
3. A message appears: “Erase ALL?” Select **Yes** to erase messages or **No** to cancel.

To erase messages one at a time

1. Select **Menu** → **Messages** → **Text InBox** or **Filed**.
2. Scroll through the messages until you find the message you want to erase.
3. Press **(ok)** to select the message to erase.
4. Select **Erase** to erase the message. A message appears: “Erase this message?”
5. Select **Yes** to erase the message, or **No** to cancel.

Setting Up Voicemail

The first thing you'll want to do after activating your phone is set up your voicemail (see page 5 for instructions).

Knowing When You Have Messages

There are several ways your Sprint PCS Phone alerts you of new messages:

- ▶ By displaying a message on the screen.
- ▶ By playing an assigned alert type or vibrating.
- ▶ By displaying  at the top of your phone's screen.

Message Types

There are four types of messaging features available from your Sprint PCS Phone's menu. You can receive voicemail, a numeric page, Sprint PCS Web Messages and Sprint PCS Web Alerts as long as your phone has enough memory locations to store them.

- ▶ **Voicemail** automatically captures calls when you can't answer your phone or it is turned off. The voicemail system sends a notification to your phone when you have new voice messages.
- ▶ Text Messages
- ▶ **Numeric paging** allows a caller to enter a phone number into your voicemail box instead of a voice message. The phone number appears on your phone as a numeric page. (See "Sending Numeric Pages" on page 42.)
- ▶ **Web Messages** let you know when you receive Sprint PCS Wireless Web Messages* and Sprint PCS Wireless Web Updates*. (See "Sprint PCS Wireless Web Message Options" on page 43 or see "Signing up for Sprint PCS Wireless Web Updates" on page 108.)
- ▶ **Web Alerts** let you know when you receive Sprint PCS Wireless Web MailSM*, Sprint PCS Wireless Web Short MailSM* or an AOL Instant Message*. (See the appropriate section in Chapter 15: "Experiencing Sprint PCS Wireless WebSM" on page 95.)

* You will need to subscribe to the Sprint PCS Wireless Web to use these features.

New Voicemail Message Alerts

When you receive a new voicemail message, your phone alerts you by displaying **New Messages** and the number of voicemails.

- ▶ Select **Voicemail** and press **ok** to access your Sprint PCS Voicemail messages.
- ▶ Select **Ignore** to clear the alert notification. Ignoring the notification does not erase the message itself.
- ▶ The call will appear on your **Recent Calls** list. The message will be on the **Messages** list.

Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS Phone or from any other touch-tone phone. To dial from your Sprint PCS Phone, you can either speed dial your voicemail box or use the menu keys.

When a text message, page, or voicemail is received,  appears on your phone's screen. The  flashes if the message is marked "Urgent."

You can retrieve messages in any of the following ways:

- ▶ When a new message is received, press **ok** to select the type of message (**Voice** or **Text**) from the bottom of the screen.

Voice calls your voicemail number.

Text opens your **Text InBox** to view the text message.

- ▶ Press  and the **talk** key or press and hold  to call your voicemail number.

Note—A voicemail number may have been programmed into your phone for your convenience. Check with your service provider.

Clearing the Voicemail Message Icon

Your phone may temporarily continue to display the icon after you have checked your voicemail messages.

To clear the icon from the display screen:

1. Select **Messages** → **Voicemail** → **Reset** and press **ok**.
2. The phone will ask you if you want to reset the voicemail count to zero. Select **Yes** and press **ok**.

Viewing text messages

1. Select **Menu** → **Messages** → **Text InBox**.
2. Press  up or down to scroll through the list of messages.
3. Press  to read a message.  indicates an “Urgent” message.
4. Read the message and select an option from the bottom of the screen:
 - **Erase** the current message.
 - **Save** the message to your **Filed** folder.
 - **Save New** saves the sender’s information as a new contact.
 - **Done** returns you to the **Text InBox**.
 - **OK** returns you to the message screen.

Press  to see information such as callback number, email address, or URL. (If a callback number is included with the message, press  again to call the number.)

New Sprint PCS Web Messages

When you receive a new Web Message, your phone notifies you and displays the following options. To select an option, highlight it and press .

- ▶ **Text** to display the message.
- ▶ **Ignore** to return to Standby mode.

Sprint PCS Web Message Storage

Your Sprint PCS Phone can store up to 99 Web Messages. When the message memory is 75% full, a warning message prompts you to erase messages to obtain additional memory space.

Displaying Sprint PCS Web Messages

To display a Web Message from Standby mode:

1. Select **Menu** → **Messages** → **Text InBox**.
2. Select the message you want to view from the list and press .

Sending Numeric Pages

Callers can send a numeric page to your phone when they reach your voicemail box. Numeric paging to a Sprint PCS Phone comes at no additional charge on any service plan that includes Sprint PCS Voicemail.

Numeric Page Options

After you display a numeric page, select an option, highlight it and press **ok**.

- ▶ **Save** to save the numeric page to the **Filed** folder.
- ▶ **Erase** to delete the numeric page.
- ▶ **Done** to go back to the **Text InBox** List.

Sending Sprint PCS Wireless Web Messages

There are three ways to send a Sprint PCS Wireless Web message to a Sprint PCS Phone:

1. Email (your phone number @ messaging.sprintpcs.com).
2. Through the Sprint PCS Web site—www.sprintpcs.com.
Select the wireless web messaging link.
3. Using a messaging software (TAP 1.5 compatible).

Sprint PCS Wireless Web Message Options

After you display a Sprint PCS Wireless Web Message, select an option, highlight it and press **ok**.

- ▶ **Save** to save the numeric page to the **Filed** folder.
- ▶ **Erase** to delete the numeric page.
- ▶ **Done** to go back to the **Text InBox** List.

Extracting Phone Numbers From Sprint PCS Web Messages

After you display a Sprint PCS Web message, you can extract or call the number. To extract a phone number contained in the message:

1. Select **Menu**→ **Messages**→ **Text InBox**. Select the message and press **ok**.
2. Press **ok** to select the number.
3. Press **Save New** to save the number to the Internal Phone Book.
4. Press **talk** to dial the phone number.

Sprint PCS Wireless Web Update Options

To have Sprint PCS Wireless Web Updates automatically sent to your phone, see “Signing up for Sprint PCS Wireless Web Updates” on page 108.

After you display a Sprint PCS Wireless Web Update, press **ok** to display Sprint PCS Wireless Web Update options. To select an option, highlight it and press **ok**.

- ▶ **Erase Message** to delete the message.
- ▶ **Read** to display the message again.
- ▶ **Extract URL** to extract a URL and link to it with the MiniBrowser.

Erasing All Web Messages

To erase Web Messages:

- ▶ Select **Menu** → **Messages** → **Voicemail** → **Erase Msgs**. Highlight **Entire InBox** and press **ok**.

New Sprint PCS Wireless Web Alerts

When you receive a new Sprint PCS Wireless Web Alert, your phone notifies you and displays the following options. To select an option, highlight it and press **ok**.

- ▶ **View** accesses the Sprint PCS Wireless Web Inbox and displays the message.
- ▶ **Skip** returns to the previous menu.

Displaying Sprint PCS Wireless Web Alerts

You are notified of new Sprint PCS Wireless Web Alerts by the  icon.

To display an alert from Standby mode:

1. Select **Menu** → **Messages** → **Web Alerts**.
2. Press **ok**.
3. Highlight an alert from the list and press **ok**.

Changing Your Phone's Settings

Keyguard

The Keyguard locks your keypad to protect your phone against accidental keypresses when the phone is turned on and a call is not in progress. You can still answer or silence an incoming call.

Turning keyguard on

1. Select **Menu** → **Settings** → **Keyguard**.
2. Highlight, then press **ok** to select an option:
 - **Guard Now** locks the keypad now.
 - **30 s auto-guard** locks the keypad if no key is pressed for 30 seconds.
 - **1 m auto-guard** locks the keypad if no key is pressed for one minute.
 - **5 m auto-guard** locks the keypad if no key is pressed for five minutes.
 - **Auto-guard off** unlocks the keypad and return it to normal.

Shortcut—To turn keyguard on from the home screen, press **left** and hold.

Turning keyguard off

- Press **1** → **2** → **3** in this order.

Adjusting the backlighting

1. Select **Menu** → **Settings** → **Display** → **Backlighting**.
2. Highlight an option, then press **ok** to select it from the list:
 - **10 seconds** turns backlighting on for 10 seconds after your last keypress.
 - **30 seconds** turns backlighting on for 30 seconds after your last keypress.
 - **10 sec. & in call** turns backlighting on during a call, and for 10 seconds after your last keypress.
 - **30 sec. & in call** turns backlighting on during a call, and for 30 seconds after your last keypress.

Note—Keeping backlighting on during a call drains the battery more quickly and reduces talk and standby times.

Changing the banner

1. Select **Menu** → **Settings** → **Display** → **My Banner**.
2. Select **Edit**.
3. Press **(clr)** to clear the screen, and enter your new text.
4. Press **(ok)** twice to save. “Setting Saved” appears on the screen.

Assigning screen savers

Two screen savers are provided with your phone. When enabled, these graphics display 10 seconds after the last keypress. Incoming alerts clear screen savers. This function cannot be used with voice services.

1. Select **Menu** → **Settings** → **Display** → **Screen Savers**.
2. Highlight the graphic you want and press **(ok)** to save.

You may also download new screen savers from the Internet. See “Screen Savers” on page 72.

Setting Auto-Hyphenation

When on, auto-hyphen automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan. For example, 1-800-555-1111.

1. Select **Menu** → **Settings** → **Display** → **Auto-Hyphenation**.
2. Select **Enabled** to turn this feature on or **Disabled** to keep it off.

Setting the time and date format

Sets the time and date for your phone in the format you specify.

- 2:25PM 10/29 (default)
- 2:25PM 29/10
- 14:25 10/29
- 14:25 29/10

Adjusting the contrast

Adjusts the sharpness of your display using this feature. Highlight the level of contrast, and press **(ok)** to select it. Options are: **Highest**, **High**, **Medium**, **Low**, and **Lowest**.

Changing your voicemail number

You can change the phone number assigned to speed dialing location “1.”

1. Select **Menu** → **Messages** → **Msg Settings** → **Voicemail Number**.
2. Select **Edit** to change the number that is currently assigned to speed dial location “1.”
3. Enter the new number, then select an option.
 - Save** saves the new number.
 - Time Pause** enters a time pause in the number. See “Entering pauses in a phone number” on page 21.
 - Hard Pause** enters a hard pause in the number. See “Entering pauses in a phone number” on page 21.

Erasing messages automatically (Auto-Erase Text)

Use this setting to erase old messages and free up phone memory.

1. Select **Menu** → **Messages** → **Msg Settings** → **Auto-Erase Text**.
2. Press **ok** to select an option.
 - Disabled** does not erase messages.
 - Old in-box Text** automatically erases old, read messages.

Setting alerts

You can choose how you want to receive alerts for voicemail, pages, text messages, and the Web Browser.

Note—If a message is received while you are on a call, the phone does not vibrate to alert you.

1. Select **Menu** → **Settings** → **Msg Settings**, then the type of alert (**Message Alert**, **Web Alert**, **Page Alert**, or **Voicemail Alert**).
2. Press **ok** to select an option.
 - Disabled** does not alert you when a message is received.
 - Vibrate once** sets the phone to vibrate once when a new message is received.
 - Vibe & remind** sets the phone to vibrate once when a new message is first received, and a reminder vibrates every 5 minutes. To stop the reminder press **ok** to select **Ignore**.
 - Soft beep once** sets the phone to beep softly once when a message is received.

- **Soft beeps** sets the phone to beep softly every 5 minutes. To stop this reminder, press **(clr)** or **(@end)** , or press **(ok)** to select **Ignore**.
- **Loud beep once** sets the phone to beep once loudly when a message is received.
- **Loud beeps** sets the phone to beep loudly every 5 minutes. To stop this reminder, press **(clr)** or **(@end)** , or press **(ok)** to select **Ignore**.

Resetting the voicemail count

1. Select **Menu** → **Settings** → **Msg Settings** → **Reset VM Count**.
2. Select **Yes** to reset the count or **No** to cancel when you receive the prompt, “Reset voicemail message count to zero?”

Changing your Email URL

1. Select **Menu** → **Settings** → **Msg Settings** → **Email URL**.
2. Enter your 4-digit lock code. You will be prompted with “Warning: Be sure the URL you enter will support email.”
3. Select **Continue**.
4. Enter the URL.
5. Press **(ok)** .

Convenience Features

Setting power backlighting

This allows backlighting to remain on when external power, such as a travel charger, is used with the phone.

Note: Power Backlighting may not be available with some accessories.

1. Select **Menu** → **Settings** → **Accessories** → **Power Backlighting**.
2. Select **Normal** to keep the default setting, or **Always on** to keep backlighting on.

Note—The battery charges slower when backlighting is set to **Always on**.

Setting headset ringing

When a headset is attached to the phone, you can have alert sounds come out of either the phone or the headset.

1. Select **Menu** → **Settings** → **Accessories** → **Headset Ringing**.

2. Select **Out of phone** to have the alerts come out of the phone, or **Out of headset** to have alerts come out of the headset.

Setting Auto-Answer

If your phone is attached to a Hands-free Car Kit (sold separately), you can set it to answer an incoming call after 5 seconds.

- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **After 5 seconds**.

Languages

Languages and special characters

Your phone may support English and Spanish languages. If you select English, enter the letters printed on the keys. If you select another language, you can also enter letters with other marks. The special characters corresponding to each key are shown here:

Spanish

	A Á B C 2
	D E É F 3
	G H Í 4
	M N Ñ O Ó 6
	T U Ü Ú V 8

French

	A À Â B C Ç 2
	D E Ë È É Ê F 3
	G H Î Ï 4
	M N O Ô Æ 6
	T U Ü Ú V 8

Changing the language

Sets the language type. All phone functions will be displayed in the language selected. Default is English.

To select a language

1. From the home screen, select **Menu** → **Settings** → **Display** → **Language**.
 - Select the language and press . Press the appropriate keys to enter special characters.

Setting Your Phone's Security

Accessing the Security menu

1. Select **Menu** → **Settings** → **Security**.
2. Enter your 4-digit lock code (typically 0000 or the last 4 digits of your phone number). You must use your code to set any of the options on the **Security** menu.

Locking and unlocking the phone

When you have locked your phone, you can only call a number your service provider has set up as an emergency number, a service provider number, or a priority number. You can still receive incoming calls.

Locking the phone

1. Select **Menu** → **Settings** → **Security**.
2. Enter the 4-digit lock code.
3. Select **Lock Phone Use**.
4. Highlight an option, then press **ok** to select it.
 - **Never** does not lock the phone.
 - **On power up** locks the phone every time you turn it on.
 - **Now** locks the phone immediately.

Unlocking the phone

1. Press **ok** to select **Unlock**.
2. Enter your 4-digit lock code.

Locking and unlocking the keypad

Locking the keypad

- To protect your phone from accidental keypresses when a call is not in progress, press **⏮** left and hold.

Unlocking the keypad

1. Press  →  →  in this order.

Unrestricting calls

- ▶ Select **Menu** → **Settings** → **Security** → **Limit Calls Out**.
- ▶ Select **No** for unlimited calls, or select **Yes, to Contacts** to allow calls to contacts only.

Changing your lock code

1. Select **Menu** → **Settings** → **Security**.
2. Enter your 4-digit lock code.
3. Select **Change Lock Code**. A message appears: “Change Lock Code?”
4. Select **Yes** and enter a new code, then press . Enter your new lock code again to verify it.
 - Select **Exit** to leave your lock code unchanged.

Erasing all contacts

1. Select **Menu** → **Settings** → **Security**.
2. Enter your 4-digit lock code.
3. Select **Erase All Contacts**.
 - Select **Yes** to erase all contacts. A message appears: “Erase ALL contacts?” Select **No** to cancel or **Yes** to erase all contacts.
 - Select **No** to leave contacts unchanged.

Erasing recent calls

1. Select **Menu** → **Settings** → **Security**.
2. Enter your 4-digit lock code.
3. Select **Erase Recent Calls**.
 - Select **Yes** to erase all recent calls. A message appears: “Erase ALL recent callslist entries?” Select **No** to cancel or **Yes** to erase all recent calls.
 - Select **No** to leave the Recent Calls list unchanged.

Resetting the phone

1. Select **Menu** → **Settings** → **Security**.
2. Enter your 4-digit lock code.

3. Select **Phone Reset**. A message appears "Reset Settings?"
4. Select **Yes** to reset the phone. A message appears, "Reset ALL phone settings?"
5. Select **Yes**. A confirmation "Phone settings -RESET-" appears.
 - Select **No** at any time to cancel.

Note—Your 4-digit lock code, Recent Calls list, Contacts directory, InBox contents, memos, and service programming are not reset when you reset your phone

