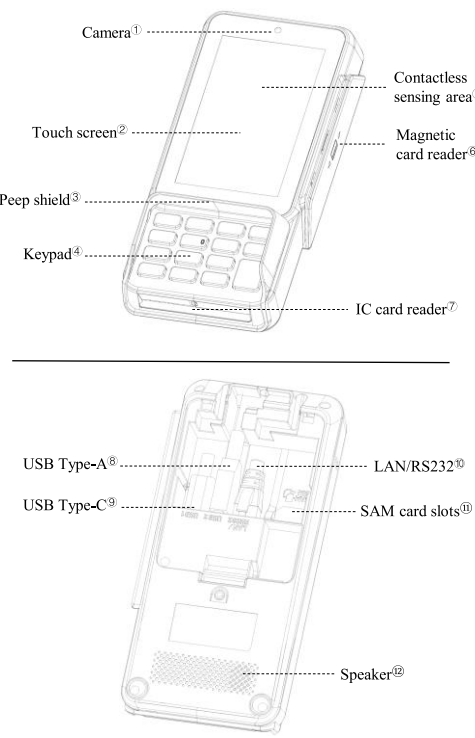
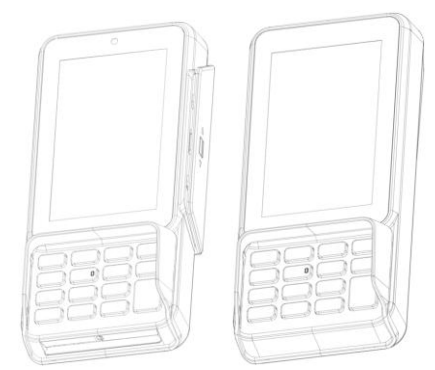


➤ Statement Please read this guide carefully before use to ensure safe and correct operation of the product. For product configuration details, please refer to the relevant contract or consult your seller. The descriptions and illustrations in this guide are for reference only. In case of discrepancies, the actual product shall prevail. Unauthorized copying, modification, distribution, or commercial use of any part of this guide is strictly prohibited. ➤ Packing List <table><tr><th>Components Name</th><th>Quantity</th></tr><tr><td>A11 Smart PINPad</td><td>1</td></tr><tr><td>Quick operation guide (Certificate of qualification and Warranty card)</td><td>1</td></tr><tr><td>USB Type-C cable</td><td>1</td></tr><tr><td>*Serial cable</td><td>1</td></tr><tr><td>*Ethernet adapter cable</td><td>1</td></tr></table> Components with * are optional. Please refer to the specific object. -1-	Components Name	Quantity	A11 Smart PINPad	1	Quick operation guide (Certificate of qualification and Warranty card)	1	USB Type-C cable	1	*Serial cable	1	*Ethernet adapter cable	1	➤ Safety Precautions ● Install and use the device strictly according to this guide. ● Avoid dropping, impacting, scratching, twisting, or placing heavy objects on the device. ● Do not use sharp objects to touch or collide with the device. ● Charge the device only with the standard 5V/2A power adapter. Non-standard adapters may cause damage. ● Use soft, moist and bareface fabric to wipe the screen, to clear the fingerprint, do not user corrosive cleaning agent. ● Keep liquids away from the device to prevent internal circuit short circuits. ● Do not insert metal objects into any ports. ● Avoid using the device in direct sunlight, high temperatures, humidity, dust, or strong magnetic fields. ● In case of malfunction, stop use immediately and contact after-sales service. Do not disassemble the device. -2-	➤ Product Overview  -3-	<table><tr><th>Name</th><th>Function Introduction</th></tr><tr><td>Camera^①</td><td>Used to scan code when using scan code payment</td></tr><tr><td>Touch screen^②</td><td>Display transaction and operation tips information etc. Implement the function of e-signature</td></tr><tr><td>Peep shield^③</td><td>Used to block the keypad and prevent the PIN from being peeped by surrounding people</td></tr><tr><td>Keypad^④</td><td>Input PIN number, confirm and cancel transaction etc.</td></tr><tr><td>Contactless sensing area^⑤</td><td>Contactless IC card read-write induction area</td></tr><tr><td>Magnetic card reader^⑥</td><td>Magnetic stripe card reader, supporting two-way card swiping</td></tr><tr><td>IC card reader^⑦</td><td>IC card reading area</td></tr><tr><td>USB Type-A^⑧</td><td>Supports external expansion, rated output 5VDC 0.5A</td></tr><tr><td>USB Type-C^⑨</td><td>Support 5V/2A power supply and USB communication</td></tr><tr><td>LAN/RS232^⑩</td><td>Support Ethernet (optional), serial communication</td></tr><tr><td>SAM card slots^⑪</td><td>2 SAM card slots (optional 1 SIM and 1 SAM card slots)</td></tr><tr><td>Speaker^⑫</td><td>Provide sound feedback</td></tr></table> ➤ Quick Start Take out the A11 Smart PINPad and other necessary parts. Follow the steps below for a quick installation. 1. Install the SAM card ● Remove the rear cover; ● Follow the silkscreen indication and place each needed SAM card into separately into the right slot; ● Close the back cover; [Cautions] (1) When installing or removing the SAM card, please confirm that the device is turned off, otherwise the card may be damaged. -4-	Name	Function Introduction	Camera ^①	Used to scan code when using scan code payment	Touch screen ^②	Display transaction and operation tips information etc. Implement the function of e-signature	Peep shield ^③	Used to block the keypad and prevent the PIN from being peeped by surrounding people	Keypad ^④	Input PIN number, confirm and cancel transaction etc.	Contactless sensing area ^⑤	Contactless IC card read-write induction area	Magnetic card reader ^⑥	Magnetic stripe card reader, supporting two-way card swiping	IC card reader ^⑦	IC card reading area	USB Type-A ^⑧	Supports external expansion, rated output 5VDC 0.5A	USB Type-C ^⑨	Support 5V/2A power supply and USB communication	LAN/RS232 ^⑩	Support Ethernet (optional), serial communication	SAM card slots ^⑪	2 SAM card slots (optional 1 SIM and 1 SAM card slots)	Speaker ^⑫	Provide sound feedback	(2) SAM card cannot paste stickers tags and other materials that may change the thickness of the card in other to prevent non-smooth installation or disassembly. 2. Communication connection Depending on different communication connection modes, the selection of connection cables and connection methods will be as follows: (1) When choosing the serial communication mode to connect to the upper computer, select to use an RJ45 serial port cable or a DB9 serial port cable (depending on the interface type of the upper computer), and insert the RJ45 plug of the serial port cable into the RS232 interface of the A11 Smart PINPad. (2) When connecting to the POS terminal using the USB communication mode, select to use the USB Type C cable. Insert one end of the cable into the USB 2 port of the A11 Smart PINPad and the other end into the USB port of the POS terminal. (3) If you need to use the Ethernet function, you should use an Ethernet adapter cable. One end of the cable should be inserted into the RS232 interface of the A11 Smart PINPad, and the other end should be inserted into the network cable. -5-	✧ ➤ After-sale Service If you have any questions, please contact our after-sales department. Warranty Card Product name: _____ Product model: _____ Warranty terms: 1. The company will provide you with quality after-sales service. 2. If the user causes damage due to human factors, the company will charge maintenance fees when repairing. 3. Please keep this card properly. Our company will take it as warranty basis. Certificate This product has passed inspection and is authorized for factory release. Please cut down this card along the dotted line.
Components Name	Quantity																																										
A11 Smart PINPad	1																																										
Quick operation guide (Certificate of qualification and Warranty card)	1																																										
USB Type-C cable	1																																										
*Serial cable	1																																										
*Ethernet adapter cable	1																																										
Name	Function Introduction																																										
Camera ^①	Used to scan code when using scan code payment																																										
Touch screen ^②	Display transaction and operation tips information etc. Implement the function of e-signature																																										
Peep shield ^③	Used to block the keypad and prevent the PIN from being peeped by surrounding people																																										
Keypad ^④	Input PIN number, confirm and cancel transaction etc.																																										
Contactless sensing area ^⑤	Contactless IC card read-write induction area																																										
Magnetic card reader ^⑥	Magnetic stripe card reader, supporting two-way card swiping																																										
IC card reader ^⑦	IC card reading area																																										
USB Type-A ^⑧	Supports external expansion, rated output 5VDC 0.5A																																										
USB Type-C ^⑨	Support 5V/2A power supply and USB communication																																										
LAN/RS232 ^⑩	Support Ethernet (optional), serial communication																																										
SAM card slots ^⑪	2 SAM card slots (optional 1 SIM and 1 SAM card slots)																																										
Speaker ^⑫	Provide sound feedback																																										

3028002000139 产品说明书,英文,A11,海外标准版快速使用指南,书纸,443*120mm,双面1C,风琴五折,含保修卡,含FCC警示语

Aisino Vanstone Electronic (Beijing) Co., Ltd. Address: 3/F, No.2 Building, Aisino Corporation Park, No.18A, Xingshikou Road, Haidian District, Beijing. Zip Code: 100195. Email: info@vanstone.com.cn Factory Name: Huizhou Vanstone Electronic Co.,Ltd Factory Address: 4/F, No.12 Building, Aerospace Science And Technology Industrial Park, No. 51, Zhongkai Road, Huizhou City, Guangdong Province, China 516006. Website: https://www.vanstone.com.cn/en	If you need to use both the serial port function and the Ethernet function simultaneously, you can choose to use a Y-shaped Ethernet/serial port cable. [Cautions] Due to the different wire sequences of the serial port and the Ethernet port, the network cable cannot be directly inserted into the RS232 interface of the A11 Smart PINPad. An Ethernet adapter cable is required. ➤ Operation Guidance 1. Power on/off To start: Insert the RS232 serial port cable or USB Type-C cable into the upper computer or power adapter. The screen of the device will automatically light up, and the A11 Smart PINPad will be successfully started. Shut down: Disconnect the RS232 serial port or USB port connection. The A11 Smart PINPad will automatically shut down. Please note that if the A11 is in the process of data transmission, do not disconnect the device connection. 2. Magnetic Stripe Card Usage Guidance When using a magnetic stripe card for payment operations, please face the magnetic stripe side of the payment card towards the card reader (the side towards the screen), and swipe smoothly along with the track of the magnetic reader on the device. -6-	3. Contact IC Card Usage Guidance The IC card slot is located at the bottom of the A11. When using a contact IC card for payment operations, please hold the side of the card without the chip, insert the chip upwards into the card reader, and the card should remain in the card reader throughout the transaction process. After completion, remove the card. 4. Contactless Card Usage guidance Hold a bank card that supports contactless payment and bring it close to the center of the screen, maintaining a height of about 0.1 ft for approximately 1 second. When you hear a "tick-tock" sound, it indicates that the payment is successful. After completion, remove the card. 5. Barcode/QR Code Usage guidance The camera is directly above the A11 screen. aim the code at the camera, when you hear a "tick-tock" sound, it indicates a successful payment. ➤ Troubleshooting <table><tr><th>Usage issues</th><th>Problem analysis</th><th>Solution</th></tr><tr><td>The A11 screen goes black or shows no display</td><td>A11 failed to connect successfully to the upper computer or the power adapter</td><td>Check whether the serial port or USB 2 port is connected correctly and firmly</td></tr><tr><td>Data transmission failed</td><td>The data cable connection failed</td><td>Check whether the serial port or USB 2 port is connected correctly and firmly</td></tr></table> -7-	Usage issues	Problem analysis	Solution	The A11 screen goes black or shows no display	A11 failed to connect successfully to the upper computer or the power adapter	Check whether the serial port or USB 2 port is connected correctly and firmly	Data transmission failed	The data cable connection failed	Check whether the serial port or USB 2 port is connected correctly and firmly	FCC compliance statement This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or -8-	more of the following measures: -- Reorient or relocate the receiving antenna. -- Increase the separation between the equipment and receiver. -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -- Consult the dealer or an experienced radio/TV technician for help. FCC Radiation Exposure statement This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. -9-	Aisino Vanstone Electronic (Beijing) Co., Ltd. Quick Operation Guide A11 Smart PINPad  The descriptions and illustrations in this guide are for reference only, please refer to the actual product. Rev 1.0
Usage issues	Problem analysis	Solution												
The A11 screen goes black or shows no display	A11 failed to connect successfully to the upper computer or the power adapter	Check whether the serial port or USB 2 port is connected correctly and firmly												
Data transmission failed	The data cable connection failed	Check whether the serial port or USB 2 port is connected correctly and firmly												