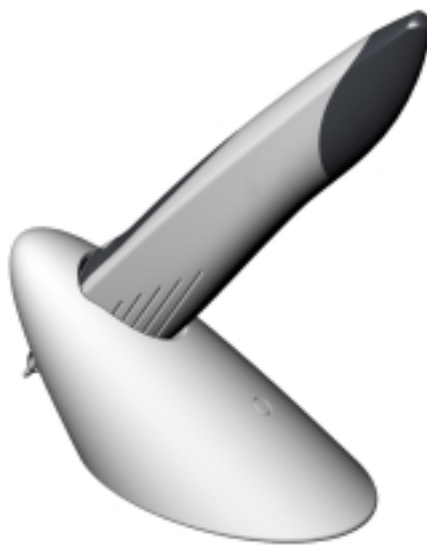


2400 MHz WIRELESS OPTICAL PEN - MOUSE
MODEL : I-PEN PRO

User's Manual

2400 MHz WIRELESS OPTICAL PEN - MOUSE
MODEL : I-PEN PRO

***i-pen* Mouse**
User's Guide



new input device - digital pen *i-pen* pro.
***i* Finger System U.S.A., Inc.**

<http://www.fingersystemusa.com/>

2400 MHz WIRELESS OPTICAL PEN - MOUSE

MODEL : I-PEN PRO

FCC NOTICE

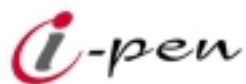
THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES.
OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:
(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND
(2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED,
INCLUDING INTERFERENCE THAT MAY CAUSE UNDERSIRED OPERATION.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures :

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit difference from that to which the receiver is connected.
- Consult the dealer of an experienced radio/TV technician for help.

NOTE : The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

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Mouse
User's Guide

IPMO-030926

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Thank You

Thank you for purchasing the *i-pen* Mouse. You have made an excellent choice for your next digital input device. *i-pen* Mouse is designed to be used for many functions with ease.

Trademarks

The following are registered trademarks of FingerSystem Inc.: *i-pen*, *i-pen* logo, and FingerSystem logo.

FingerSystem is a trademark of FingerSystem Inc. Other product names mentioned in this guide may also be trademarks or registered trademarks of their respective owners.

Proprietary Statement

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Copyright Notice

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Manual Notice

FingerSystem U.S.A., Inc. reserves the right to make changes to this manual and to the equipment described herein without notice. Considerable effort has been made to ensure that this manual is free of inaccuracies and omissions. However, FingerSystem U.S.A., Inc. makes no warranty of any kind including, but not limited to, any implied warranties of merchantability and fitness for a particular purpose with regard to this manual. FingerSystem U.S.A., Inc. assumes no responsibility for, or liability for, errors contained in this manual or for incidental, special, or consequential damages arising out of the furnishing of this manual, or the use of this manual in operating the equipment, or in connection with the performance of the equipment when so operated.

Registering *i-pen* Mouse

Mail – Fill out and send in the registration card enclosed in your shipment.

Online – Go to <http://www.fingersystemusa.com/registration/>

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Description

i-pen Mouse is a pen-shaped mouse that enables users to control a PC and input handwriting. In particular, it allows natural handwriting just like using a real pen by sensing its contact pressure with the work surface.

Utilizing the recent optical navigation technology and the mouse-hover technique, **i-pen Mouse** is lightweight and durable.

Especially, because **i-pen Mouse** requires very small surface to write on, it is very ideal for notebook users and perfect for places with limited workspace is allowed.

Shipment Contents

- i-pen Mouse
- CD including a driver, application software, and documentation.
- Documentation (see "Documentation Set" below)
- Extra Pen Tips (2 included)
- Complimentary i-pen Mouse Pad

Features

- Optical navigation & mouse-hover technology.
- "Pen-on-paper" feeling: Natural handwriting.
- Compact and light: Perfect for laptop users.
- Special pad required.
- High fashionable design: Fits comfortably on your hand.
- USB connection: Just plug and play.
- Low-battery indicate.
- Battery level display in charging. (3-step:green->full, orange->middle, red->low)
- Includes two application software: Web-Memo™ & Finger-White™
- 1 Year Limited Warranty

Specifications

- Size - Transmitter : 157mm (L) X 13mm (W) X 30mm (H).
- Receiver : 108mm(L) X 49mm(W) X 42mm(H).
- Wire length : 1.7M(1.2M)
- Weight - Transmitter : 40g - Receiver : 100g(With cable)
- Connection: USB
- Resolution: 400 dpi
- Power: Transmitter : 3.7v battery, Receiver: 5V (using PC power via USB port)
- Body Color: Blue
- Pen Tip: Soft Micro Switch
- In-use time: 5.5hours
- Stand-by time : 26hours(power save:80hours)
- Active distance : in the 15m radius.

Bundled Softwares

- Web-Memo™
- Finger White™
- ritePen™
- riteMail™

Documentation Set

- **Quick Usage Guide** – Use this sheet to quickly use i-pen Mouse.
- **User's Guide** – You're looking at this document right now. This assists in setting up the i-pen Mouse, installing a driver and software.
- **Warranty Information** – Information about product warranty and warnings.
- **Registration Card** – Please register your product for future updates and support.

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System Requirements

i-pen Mouse requires the following minimum system configuration:

- At least a Pentium CPU or equivalent
- Microsoft Windows 98/Me/2000/XP
- An available USB port
- An available CD-ROM drive (to install driver and software)

Installing i-pen Mouse Driver and Softwares

The CD includes **i-pen Mouse** driver and application softwares. Please follow the instructions below to install the driver and software. This instructions will install **i-pen Mouse** driver as well as Web-Memo™, Finger White™, ritePen™, and riteMail™.

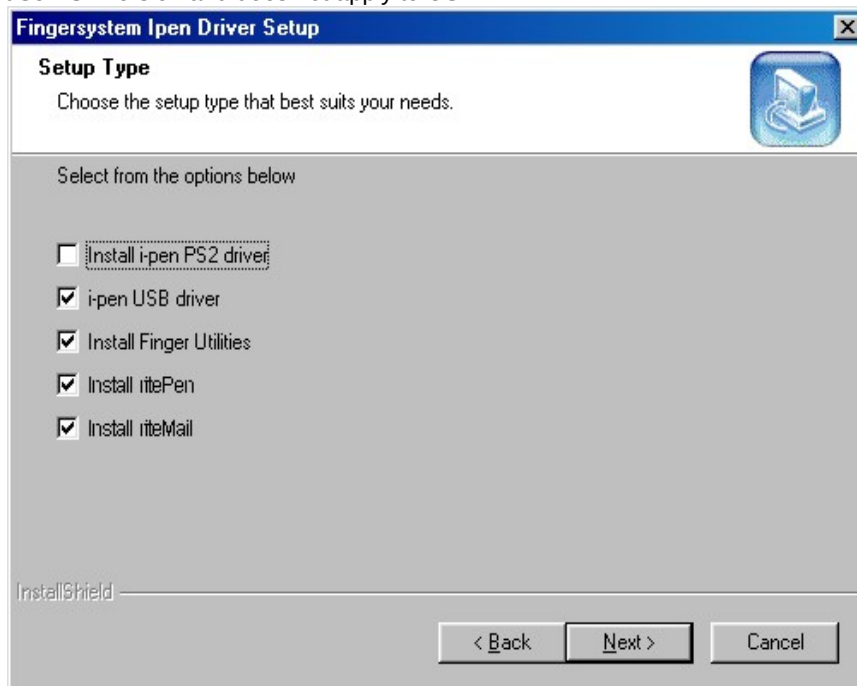
1. Plug in the **i-pen Mouse** to an available USB port.
2. Insert the *Driver and Software CD* into a CD-ROM drive on your computer and the CD will automatically run.
3. When the installation application window appears, select the language of your choice, and then follow the on-screen instructions.



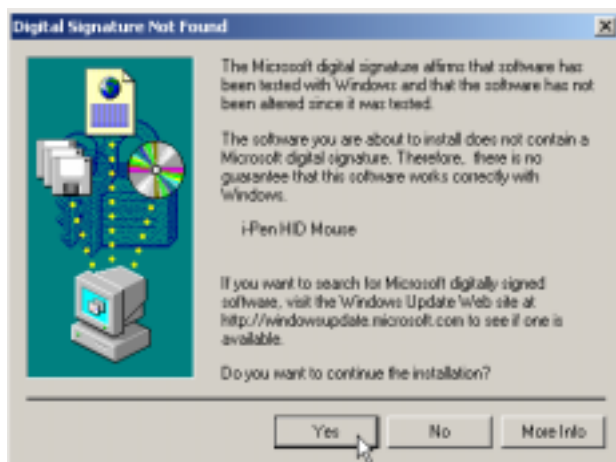
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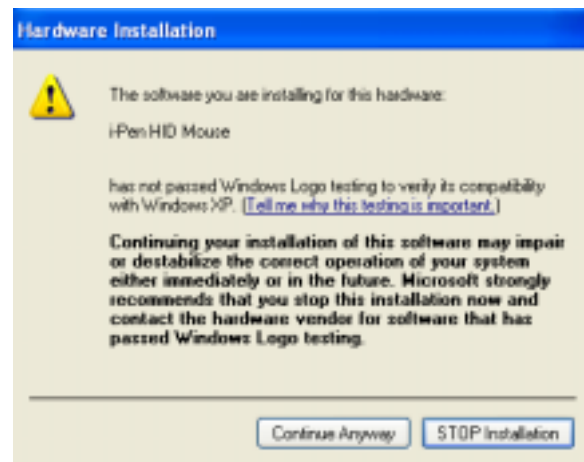
4. When prompted to select the options, only check the last four boxes, leaving the top box unchecked. First box is for **i-pen Mouse** PS2 version and does not apply to USB.



NOTE: Warning message may pop up as shown in the diagrams below when installing the **i-pen Mouse** driver. The warning message pops up because the driver is new and has not yet received the Microsoft certificate for driver compatibility. We are currently in the process of acquiring the certificate within a short time. You may ignore the warning message and continue with the installation. The driver and softwares will not damage your system.



Windows 2000



Windows XP

Please click "Yes" or "Continue Anyway" to continue installation process.

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Windows 98 Second Edition

Installing USB Human Interface Device

1. Connect the **i-pen Mouse** to an available USB port on your computer. Add New Hardware Wizard will be prompted, then click *Next*.



2. Select "Search for the best driver for your device. (Recommended)." and click *Next*.



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3. Uncheck all the selection and click *Next*.



4. The driver will be automatically searched. Click *Next* to continue.



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5. Click *Finish* to continue.



6. When prompted to insert the Windows 98 Second Edition CD-ROM, insert the CD and click *Next*.



7. Click *Finish*.



8. Insert the Driver and Software CD and follow the instructions in page 2.

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Using *i-pen* Mouse



***i-pen* Mouse** is used for operating your PC like a mouse, to write a memo and to draw.

***i-pen* Mouse** has two buttons for operation. The first button (also called a *pen-tip button*) is the pen tip of ***i-pen* Mouse** and its function is same as the left button of a mouse. The second button (also called a *push button*) is the button located on the front top of the ***i-pen* Mouse** and its function is same as the right button of a mouse.

Helpful Tips on Using *i-pen* Mouse

Good Posture of holding ***i-pen* Mouse**



When you use a ball-point pen, you can write a letter on a paper irrespective of the posture of holding it. Contrarily, if you hold a fountain pen and rotate its pen tip to an upright position, you cannot write a letter at all, because the pen tip of a fountain pen has different structure from that of a ball-point pen.

Similarly, the performance of ***i-pen* Mouse** greatly depends on the posture of holding it as that of a fountain pen does. As a result, when you try to write a memo or draw a simple graph with ***i-pen* Mouse**, the bad posture of holding it may result in unexpected output such as rotated letters, tilted axis and so on. Therefore, you should be careful when holding the ***i-pen* Mouse**.

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A good posture of holding the **i-pen Mouse** is shown in the figures below. The forefront, where the push button is attached, should face the front.



If the angle of **i-pen Mouse** and the surface is too low as shown in the figure (a), or if its forefront does not look to the front as shown in the figure (b), (c), and (d), it will not work very well.



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Optical Character Recognition (OCR)

You can use iPen™'s OCR function to convert your handwriting into a computer text. OCR function allows you to input your handwriting and convert it to a computer text. Now you can write long document and e-mail using **i-pen Mouse** like a pen with ease. Perfect for those who don't know how to type or those who are just too slow to type that long message.

i-pen Mouse Pad

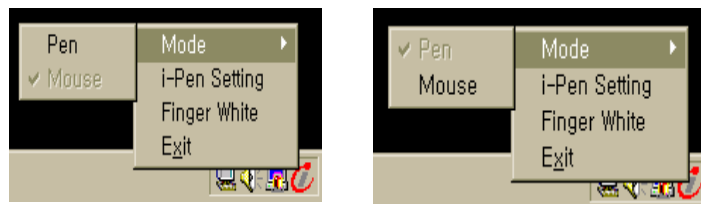
While **i-pen Mouse** works well on almost any surface except for a glass plate and white paper, it is recommended that you use **i-pen Mouse** on a mouse pad provided for smoother surface.

Using i-pen Control Center

After successfully installing the i-pen Mouse driver, i-pen Control Center icon will appear on your system tray as shown below.



You can switch between a mouse mode and a pen mode by clicking on the i-pen logo as shown below.



Select *i-pen Setting* to change more options for your **i-pen Mouse**.

When you have successfully installed **i-pen Mouse** driver, three additional tabs will appear on your mouse settings properties. You can toggle between a *Mouse* mode and a *Pen* mode. You can adjust the sensitivity by moving the scales left to right. Set the sensitivity to which you feel most comfortable using **i-pen Mouse**.



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Speed

You can use **i-pen Mouse** as a “Mouse” by setting the acceleration faster on a *Mouse* mode. The default acceleration setting is at 50. You can adjust the acceleration to which you feel most comfortable with.

When “*Pen*” mode is selected, a different acceleration scale will show. You can set a different acceleration speed for *Mouse* mode and *Pen* mode. This will help you use **i-pen Mouse** better for drawing or writing. The default acceleration setting is at 50.

The recommended value of *Pen* mode is below 50, and higher value for *Mouse* mode.

Double Click

This setting allows you to adjust the double clicking action using the **i-pen Mouse**.

Move your cursor to the target diagram and click twice. The value in a small dialog box will change. The upper one shows you the interval between your first click and second click. The small box below will show the range between two clicks.

It will be helpful to have several clicks on the target diagram. The double click time and range values will appear accordingly. Choose the best settings for you.



i-pen Info

An overview of **i-pen Mouse** and manufacturer information is shown here.



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MODEL : I-PEN PRO

Using Web-Memo™

Using the Web-Memo™ you can write a note and draw a diagram on the website like a paper. Highlight your favorite sports page, write a remark, underline and mark an error.

Even if you surf to other webpage, all the information you wrote and drew on the webpage will reappear when you access the same webpage again.

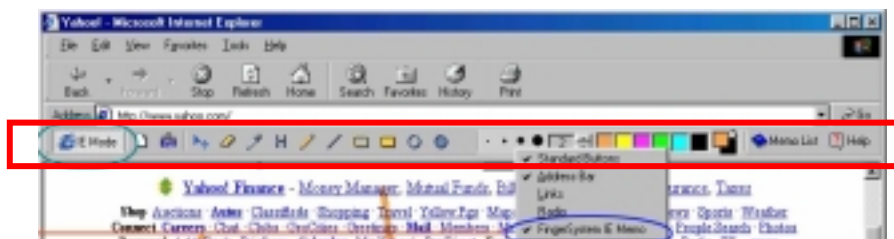
Required Environments

Operating System: Microsoft Windows 98/Me/2000/XP

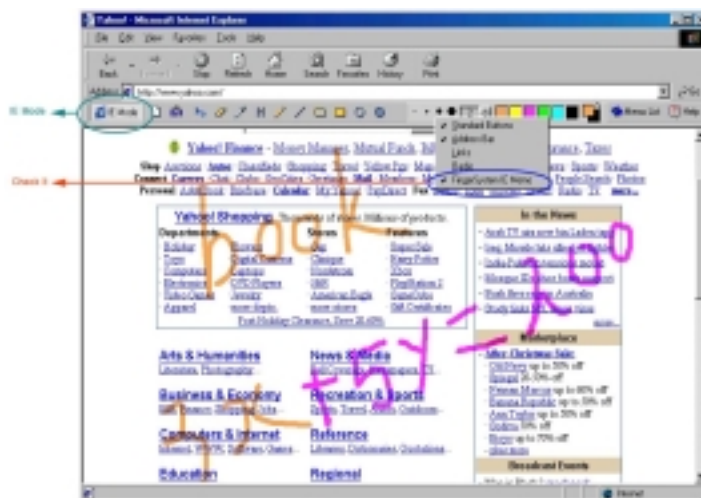
Web Browser: Microsoft Internet Explorer 5.5 or later

To use the Web-Memo™, open Internet Explorer. If Web-Memo™ is installed correctly, its toolbar should be displayed below the address bar.

NOTE: If the toolbar is not shown, place the cursor on the empty space of the tool bar of Internet Explorer window and click the push button of *i-pen Mouse* once, then check *FingerSystem IE Memo* from the pop-up box. The long



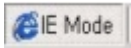
Internet Explorer Window Using Web-Memo™



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MODEL : I-PEN PRO

Tool Selection Pallet



IE Mode: To allow normal web browsing capability, have this box pressed. To use the Web-Memo™ function again, choose the tool of your choice from the toolbar.



New Memo: All of the memos written on the current webpage will be erased by clicking this button.



Capture: You can save a portion of the current webpage you want into a html format. Once saved, you can retrieve the file later at your choice.



Select: Both the memos and drawings written on the web page are treated as an object. If you want to move an object to the different position, just click and drag the object.



Erase: You can erase a single object with a click. Place your cursor over the object you want to erase and click on it.



Color Picker: You can use this tool to select the color of a point you click on. Use this tool if you want to select a color that's on a webpage.



Highlight: If you click this button in the Web Browser mode after selecting a portion of the text area, its background color will be changed to the pre-specified color and be highlighted.

Drawing Tools: After you select a tool from the drawing tools, you can draw the object on the webpage freely.



Marking Pen



Line



Rectangle



Filled Rectangle



Ellipse



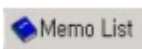
Filled Ellipse



Pen Thickness: Change the line thickness of an object to be written.



Color: You can select the color of an object to be written.



Memo List: This shows the list of webpage that you've written on. You can select from the list to bring up that webpage.

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Tool Selection Pallet



Click this button

when you need help on using Finger White™.



Reload: When memo window is behind other window or if you want to redraw the memo, press this button.



New Page: Delete all memo on current page.



Previous/Next: Go to previous or next slide when used on Microsoft PowerPoint.



Capture Screen: Save selected area on current screen to image.



Save Screen: Save full area on the current screen to image. (image only)



Select Object: You can select an object and move it to a different location.



Erase: You can erase a single object by clicking on the object.



Color Picker: You can click on the spot you want to pick the color of.

Drawing Tools: After you select a tool from the drawing tools, you can draw the object on the screen freely.



Marking Pen



Magic Pen



Line



Rectangle



Filled Rectangle



Ellipse



Filled Ellipse



Pen Thickness: Change the line thickness of an object to be written.



Color: You can select the color of an object to be written.

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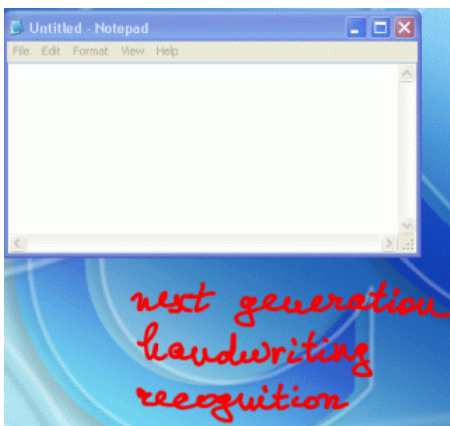
Using ritePen™ (Applicable for English Only)

ritePen™ is a next-generation handwriting recognition tool. With ritePen™, users can write on the full screen using the **i-pen Mouse**. ritePen™ instantly converts English language handwriting into text and enters the text into any Windows application, such as Microsoft Word, Word Pad, Notepad, Excel, Outlook, File Manager, Internet Explorer, etc.

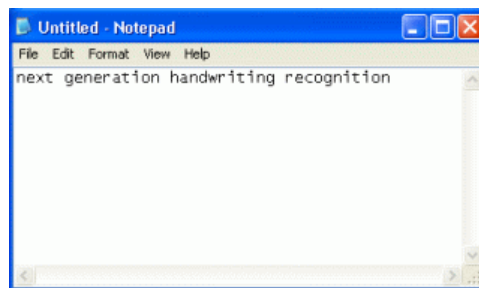
System Requirements

Processor:	At least a Pentium 400MHz or equivalent
Memory:	64MB RAM or more
Display:	SVGA (800 x 600) or better
Input Device:	i-pen Mouse
Operating System:	Microsoft Windows 98/Me/2000/XP

ritePen™ Window



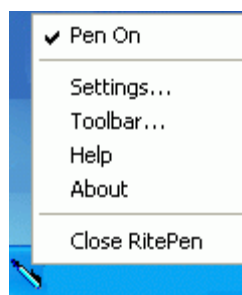
< Handwriting Input >



< Result >

ritePen™ System Tray Icon

When ritePen™ is launched, you'll see an icon on the system tray. Tap and hold ritePen™ icon to open the Menu. Menu items are self-explanatory. *Pen On* is checked when ritePen™ is enabled and unchecked otherwise.



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MODEL : I-PEN PRO

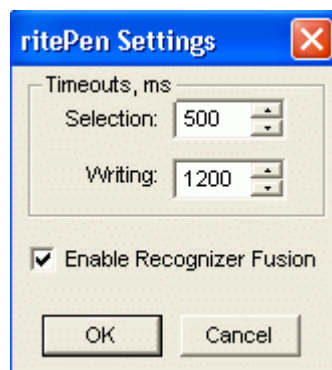
ritePen™ Settings

You can change timeouts for text selection and writing in this dialog box.

Timeout for Selection: When you select a portion of text by pressing and dragging your pen across the selection, ritePen™ briefly draws an ink stroke. By changing timeout for selection, you shorten the time this stroke appears on the screen.

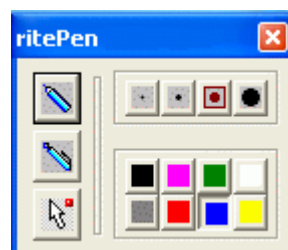
Timeout for Writing: When you are entering text using ritePen™, the application recognizes your writing continuously. When you lift a pen after you completed a portion of writing and want the text to appear in the target application, ritePen™ waits for a short while to give you the opportunity to put dots over "l"'s or cross your "t"'s. In order to speed up the recognition process, you may shorten this time, which is set at the experimental comfort level of 1200ms. In case you set this timeout at a lower level, you need to make sure that the timeout is sufficient for you to put the dots/crosses/diacritic signs when they are present in the handwritten text.

Enable Recognizer Fusion: Not Applicable for *i-pen* Mouse.



ritePen™ Toolbar

You can change pen style, width and color using ritePen Toolbar. Pressing the arrow in the ritePen toolbar disables the writing capability and is equivalent to tapping the ritePen icon in the taskbar.



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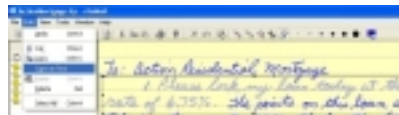
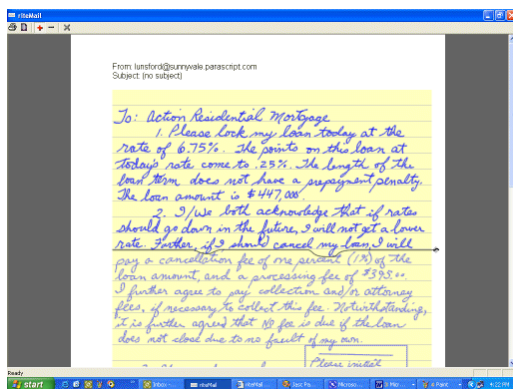
Using riteMail™

riteMail™ is the first unified note taking application that enables users to take handwritten notes on **i-pen Mouse**, transmit notes to any email address, and then process and recognize them on desktops.

System Requirements

Processor:	At least a Pentium 400MHz or equivalent
Memory:	128MB RAM or more
Display:	SVGA (800 x 600) or better
Input Device:	i-pen Mouse
Operating System:	Microsoft Windows 98/Me/2000/XP
Internet Connection:	TCP/IP
Web Browser:	Microsoft Internet Explorer 5.5 or later
E-Mail:	Your regular desktop e-mail application (Outlook, Eudora, etc.)

riteMail™ Window



How to Use riteMail™

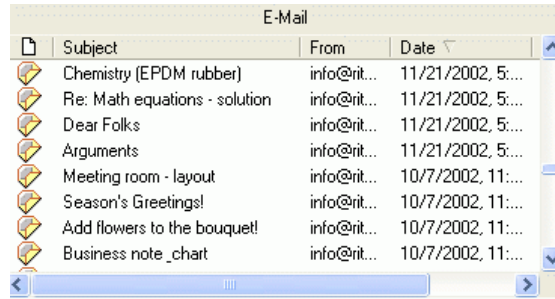
1. **Opening Files:** Open a riteMail™ notes file (.itp file) from the *Notes File List*.

Notes		Samples ▾
Note		Modified ▴
 St. Patrick's Day Card.itp		Mon, 12/2/2002
 Music Composition.itp		Mon, 12/2/2002
 Wishes for Peace.itp		Mon, 12/2/2002
 Math equations.itp		Mon, 12/2/2002
 Motorcyclist.itp		Mon, 12/2/2002
 Lunch.itp		Thu, 2/13/2003

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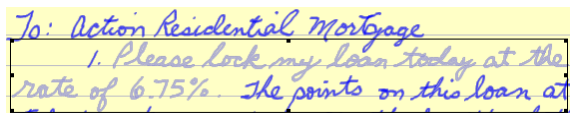
MODEL : I-PEN PRO

Or open a handwritten message somebody has sent you from a *Mail Folder*.

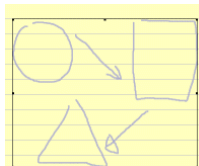


Right click on the "Notes" or "E-mail" bar to open a pop-up menu with *Notes Folder Setup* or *Mail Setup*, and *Field Chooser*. The *Notes Folder Setup* allows you to change the default notes folder. The *Mail Setup* allows you to choose the default mail client and the delivery method for riteMail™ messages. The *Field Chooser* helps you alter display of Notes and Mail folders by adding or deleting fields.

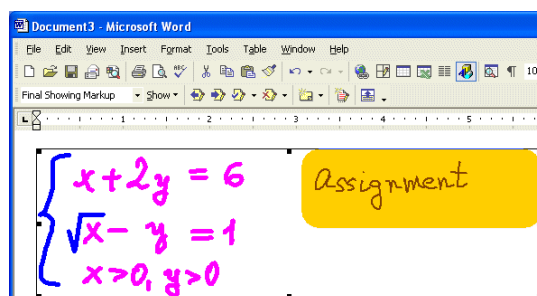
2. Selecting Ink: Select a portion of electronic ink by clicking the *Selector*  button and either encircling, clicking, or crossing strokes. To select additional portions (including non-contiguous portions) hold the *Shift* key. To unselect a portion, hold the *Alt* key. The selected portion appears in a "faded" color as shown below.



To: Action Residential Mortgage
1. Please lock my loan today at the rate of 6.75%. The points on this loan at



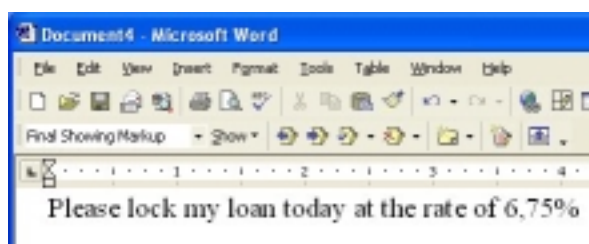
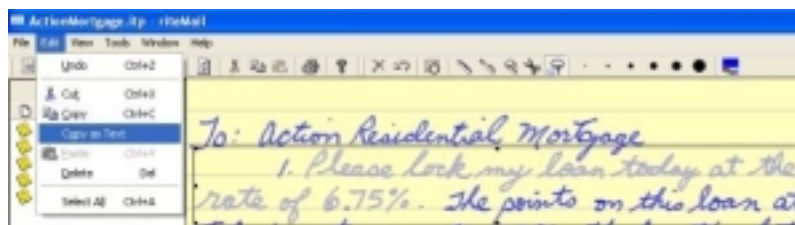
3. Copying/Pasting Ink: Press Ctrl-C or the *Copy* button  to save the selected ink to the *Clipboard*. You can paste it to the same or a new riteMail™ note or to Microsoft Word, Excel or PowerPoint. To paste the ink from the *Clipboard*, Press Ctrl-V or the *Paste* button. In the Microsoft Office documents, you can also select "Edit > Paste Special" to choose between pasting the ink as a bitmap or as an editable vector object (enhanced metafile).



2400 MHz WIRELESS OPTICAL PEN - MOUSE

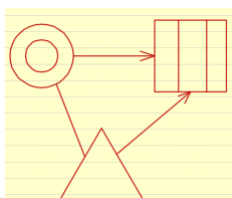
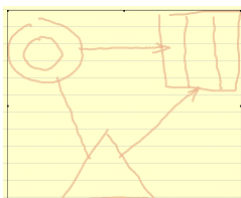
MODEL : I-PEN PRO

4. Recognizing text: With **handwritten text selected**, choose "**Edit > Copy as Text**" to recognize handwriting using riteScript™ technology, and save the results to the *Clipboard*.

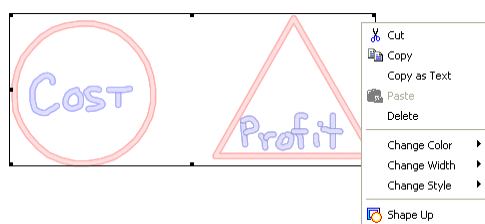


5. Recognizing Shapes and Charts: With *Shapes or Charts* selected, press the riteShape™ button  (or right-click on the selection and choose *Shape Up*) to perfect shapes on the spot. You can later copy and paste recognized shapes and charts into office documents as explained in 3 and 4 previously.

Alternatively, you can click the riteShape™ button at any time and draw shapes or charts that will be instantly perfected. Don't forget to click on the riteShape™ button again to disable shape recognition when you return to writing and freehand drawing.



6. Changing Ink Color/Style: You can *resize, drag, and cut-copy-paste* selected ink within a riteMail™ document or between documents. You can also change *ink color, widths, or pen styles* in selected ink by right-clicking on the selection and choosing **Change Color**, **Change Width**, or **Change Style** or by clicking on the appropriate buttons on the Toolbar.

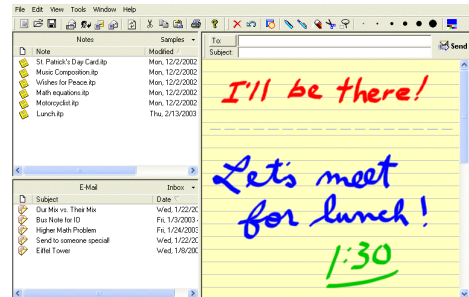
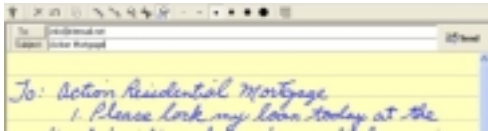


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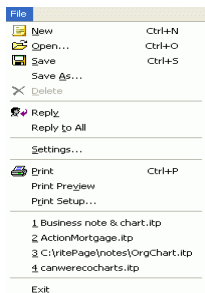
8. E-mailing Notes: Before e-mailing a handwritten note, you must be registered with the riteMail™ service and complete the user info at "Tools > Options > User".

To send a note, click the **Send** icon , enter the *To* and *Subject* information, and press the **Send** button  to the right.



Toolbars

File Menu



New - Create a new document.

Open - Open an existing document.

Save - Save the active document.

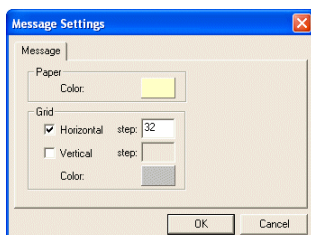
Save As - Save with a new file name.

Delete - Delete the current document.

Reply - Reply to the sender for the current document.

Reply to All - Reply to sender and all recipients of the current document.

Settings - Change paper and grid color and turn horizontal and vertical grid lines on and off, as seen in this dialog box:



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Print - Print the current document using “Smart Print” feature that intelligently determines where to place uneven page breaks.

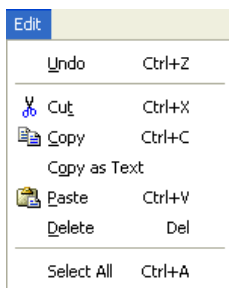
Preview - Preview the current document, showing the “Smart Print” page breaks, and allowing user manipulation of those page breaks.

Print Setup - Change the printer and printing options for the current document.

File History - Select and open recent files.

Exit - Quit this application; prompts to save documents.

Edit Menu



Undo - Undo the last action.

Cut - Cut the selection and put it on the clipboard.

Copy - Copy the selection and put it on the clipboard.

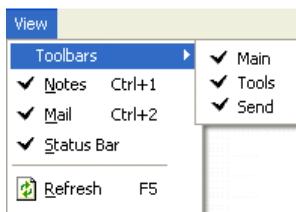
Copy as Text - Copy the selection as recognized text rather than as electronic ink.

Paste - Insert electronic ink copied to the clipboard from the current file or another riteMail™ file.

Delete - Delete the selection.

Select All - Select all content of the active document.

View Menu



View Toolbars - Show or hide the Main, Tools, and Send toolbars.

Notes - Show or hide the Notes List.

Mail - Show or hide the Mail List.

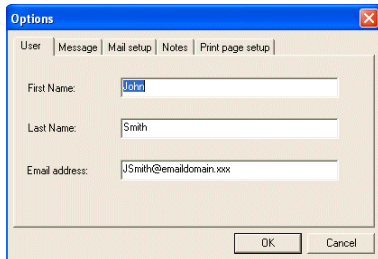
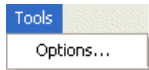
Status Bar - Show or hide the Status Bar at the bottom of the screen.

Refresh - Redraw the Notes and Mail file lists.

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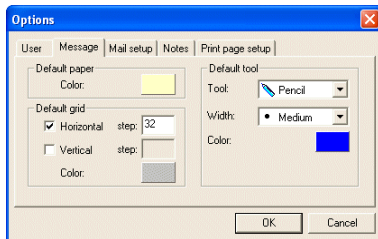
Tools Menu



User > First Name - Enter user's first name.

User > Last Name - Enter user's last name.

User > Email Address - Enter email address in this format: <user>@<domain>



Message > Default Paper Color - Select the default background paper color from the color palette.

Message > Default Grid > Horizontal - Change the horizontal grid default: Check to view, uncheck to hide horizontal grid, and select grid separation distance.

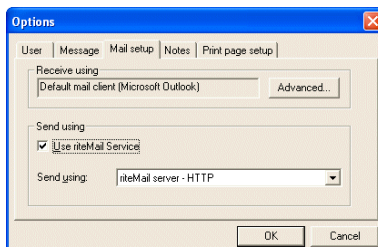
Message > Default Grid > Vertical - Change the vertical grid default: Check to view, uncheck to hide vertical grid, and select grid separation distance.

Message > Default Grid > Color - Select the default grid color from the color palette.

Message > Default Tool > Tool - Select the tool to be active by default: Pencil, Pen, Whiter, Cutter tool, or Selector.

Message > Default Tool > Width - Select the default pen width from the pull-down menu.

Message > Default Tool > Color - Select the default pen color from the color palette.



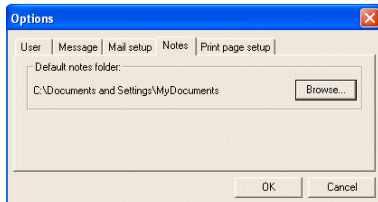
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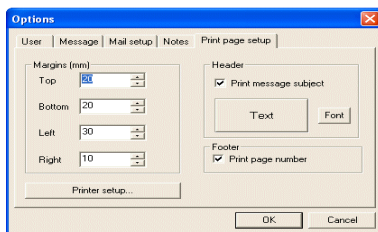
Mail Setup > Receive Using > Default mail client (Microsoft Outlook) - Click **Advanced** to change this default to another mail client.

Mail Setup > Send Mail > Use riteMail Service - Check to use the riteMail™ service.

Mail Setup > Send Mail > Send using - Enter name of the mail server for your computer.



Notes > Default Notes Folder - Click Browse... to change this default.



Margins > Top, Bottom, Left, Right - Scroll or enter a number to change this default.

Header > Print message subject - Check to print the subject of the message as a header

Header > Text Font - Click to change the header font.

Footer > Print page number - Check to print the message page number as a footer.

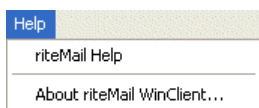
Printer setup... - Click to change the Printer properties, paper size and source, and orientation.

Window Menu



New Window - Opens another instance of riteMail™ for Windows, displaying a blank message.

Help Menu



riteMail™ Help - Loads riteMail™ for Windows Quick Start Guide.

About riteMail™ WinClient - Displays riteMail™ for Windows version number and copyright information.

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Troubleshooting

Although *i-pen Mouse* is designed to be highly reliable, you may occasionally experience a problem. The following helps you to identify the cause of the possible problems and suggest some solutions related to the problem.

Symptom	Cause	Solution
<i>i-pen Mouse</i> cursor is not moving.	USB cable is not properly connected to the USB port.	Unplug the USB connection and plug it again properly.
	Something is wrong with your USB port.	Plug in another USB device into the USB port and test if it works.
	<i>i-pen Mouse</i> Driver is not installed correctly.	Reinstall the <i>i-pen</i> Driver and reboot your PC.
	USB is not enabled or the driver is corrupted or deleted.	Check your CMOS settings for USB and the driver for USB port in Windows.
	The ID-DATA of transmitter and receiver is not equaled correctly	The ID-SETTING is required again. The transmitter is placed on the receiver for 1~2 second.
	Transmitter's power reset is not correct	Retry the power switch off/on.
	The transmitter is low battery.	The transmitter charge on the receiver.
<i>i-pen Mouse</i> cursor moves but the clicking function is not working.	There is a problem with the USB connection.	Check the USB connection and plug in the USB connector again.
	The pen tip of <i>i-pen Mouse</i> may be damaged.	Replace the pen tip with a spare pen tip provided with the <i>i-pen Mouse</i> package.
<i>i-pen Mouse</i> sensitivity is too high.	The acceleration level for <i>i-pen Mouse</i> is set too high.	Go to the <i>i-pen</i> Settings and set the acceleration level to which you feel most comfortable with.
<i>i-pen Mouse</i> is not writing or drawing as I want it to.	<i>i-pen Mouse</i> is not operating on a flat smooth surface or its provided <i>i-pen Mouse</i> pad.	Use the <i>i-pen Mouse</i> on a pad provided with the <i>i-pen Mouse</i> package for the best result.

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Contact & Support

FingerSystem technical support team is eager to help you enjoy your new FingerSystem product. if you are experiencing difficulties, please contact us with the following methods for support:

U.S.A.

Address: Finger System U.S.A., Inc.
9237 Eton Ave.
Chatsworth, CA 91311, U.S.A.

Phone: 818-727-0090
Fax: 818-727-0999
Website: <http://www.fingersystemusa.com/>

Europe

Address: Finger System Europe GmbH
Max-Eyth-Str. 7
Germany - 70376 Fellbach

Phone: +49-711-5056784
Fax: +49-711-5056785
Website: <http://www.fingersystemeurope.com/>

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202 Dae Young B/D #515-6 Sinsa-dong,
kangnam-ku, Seoul, Korea

Phone: +82-2-518-3893
Fax: +82-2-518-3895
Website: <http://www.fingersystem.com/>

Do you have any comments or suggestions? If so, we love to hear from you! Please visit our website and fill out the contact form or you can send us a mail to the address above. Your comments and suggestions help make our product better and enhanced to fit your needs.

Thank you for purchasing FingerSystem product!

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