4.2.4 Checking Status LED of Detector

Power LED

- The power LED indicates the power status information which is permitted to the detector in green.
- The power LED lights up when the power is permitted normally.
- If the detector is connected with a tether interface, the power LED lights up when power is permitted to SCU because the detector is supplied power from SCU.

Active LED

- The active LED indicates status information about the possibility that the detector can be used normally or not in orange.
- The active LED is blinking when the detector is completed to boot up normally.
- The Power LED is blinking when the detector turns to sleep mode.
- The active LED is blinking when the wireless communication is being initialized.

Data LED

- The data LED indicates status information of data processing in blue.
- The data LED lights up when the detector is available to make data communication.
- The data LED is blinking while the detector transmits or saves data.

Detector AP LED

- The AP LED lights up in blue when the detector AP is on.
- The AP LED is blinking in blue when the detector switches the AP status.
- The AP LED is blinking in orange while the detector is synchronizing the wireless settings.
- The communication status of detector is indicated when the detector AP is off.
  - Wirelss communication: Green LED at the 3rd level or higher / Orange LED under 2nd level.
  - Wired communication: Green LED in case of 1Gbps / Orange LED in case of 100Mbps connection.

Summary List of Detector Status LED

Information	Power LED	Status LED	Data LED
In process of booting after the power permission	Blink	OFF	OFF
Booting completed (Abnormal)	ON	-	-
Booting completed (Normal)	ON	ON	OFF
Ready for communication	ON	ON	ON
Sleep Mode	ON	Blink	OFF
In process of wireless initialization	ON	Blink	OFF
Data Communication (Send or Store)	ON	ON	Blink
Power OFF	OFF	OFF	OFF

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Summary list of the Detector AP LED

Information	Detector AP LED
Detector AP OFF (Communication status: Good) • Wireelss communication: 3rd level or higher • Wired communication: 1000Mbps	ON
Detector AP OFF (Communication status: Normal) • Wireelss communication: Under 2nd level • Wired communication: 100Mbps	ON
Detector AP ON	ON
Switching the status of detector AP	Blink
The wireless setting is being synchronized	Blink
Power OFF	OFF

- If the LED blinks abnormally, refer to <8 Troubleshooting> to check if communication or system error is occurred.

DRAFT

4.3 Software Installation

This section gives information about how to install the software on the workstation (PC) and how to configure the environment for software operation and communication.

- Check suitability of acquiring, processing and adjusting of images by referring to the recommended workstation specifications before the software installation.

4.3.1 Software Classification

Vieworks provides clients who purchase our detector system with software as below. You can choose and use one of our softwares below.

Software		Description
VXvue		• A program for acquiring and adjusting images developed by Vieworks. ▫ Used for **VIVIX-S** detectors only. • Unnecessary to develop a separate viewer program.
	VIVIX Setup	• A program for setting and managing the detector and SCU.
	VXvue (Viewer)	• Software for acquiring, adjusting and managing the image.
	XIPL	• Image processing program
	Document	• VXvue Operation Manual • XIPL User Manual
VIVIX SDK		• Software development kit for **VIVIX-S** detector only, provided by Vieworks. • You can develop your own software dedicated to **VIVIX-S** by using this kit.
	SDK Package	• Development package
	VIVIX Setup	• A program for acquiring, adjusting and managing the image.
	Document	• VIVIX SDK Developer Manual

4.3.2 Software Installation

- For a client who uses **VXvue**, install the **VXvue** program after reading **VXvue Operation Manual** carefully.
- For a client who uses **VIVIX SDK**, install the **VIVIX Setup** program after reading **VIVIX SDK Developer Manual**.

- Be sure to install the software first with reading this manual before configuring Windows environment.

- Apart from the detector and SCU, the software can be installed separately.

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4.4 Windows Environment Setting

This section gives information about configuring Windows to communicate with the detector and SCU after installing the **VIVIX Setup** program or Viewer.

- The contents in this chapter are made on the basis of **Windows 7**.
- Configuration environment can be different depending on network adaptor manufacturer or models.

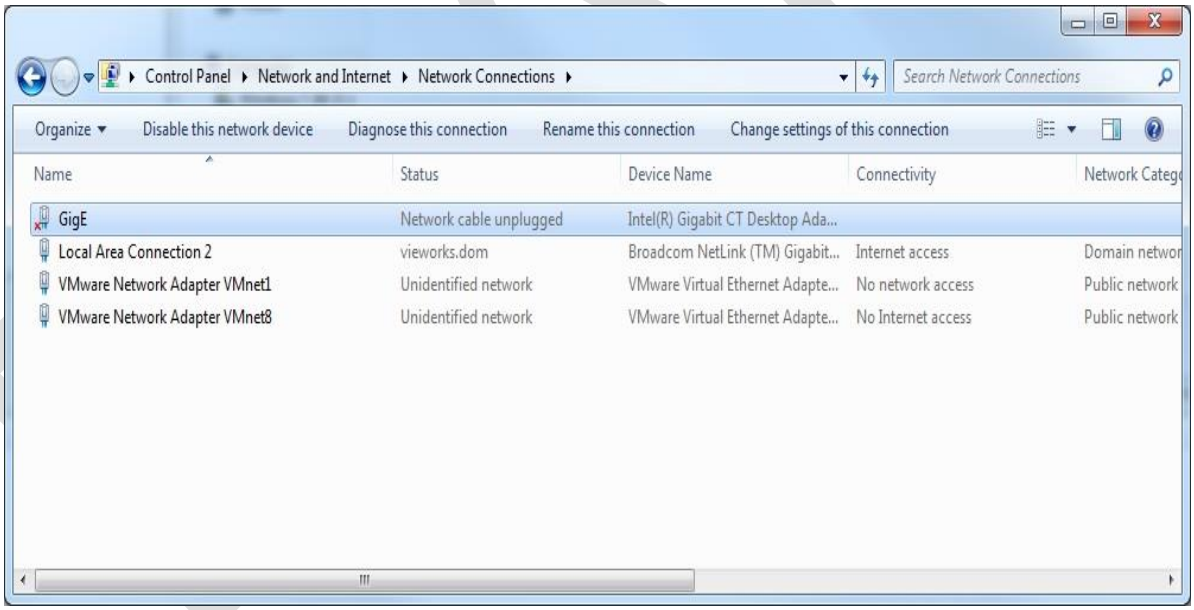
4.4.1 Network Configuration

- Communication disruption between the detector (or SCU) and workstation occurs unless the network adaptor is proper is set properly, it may cause serious repercussion to the product and image quality.

Selecting Network Adaptor

1 Click **Start → Control Panel → Network and Internet → Network and Sharing Center → Change Adapter Setting**.

2 Choose the networks adaptor for communicating with the detector and SCU, and then rename it.



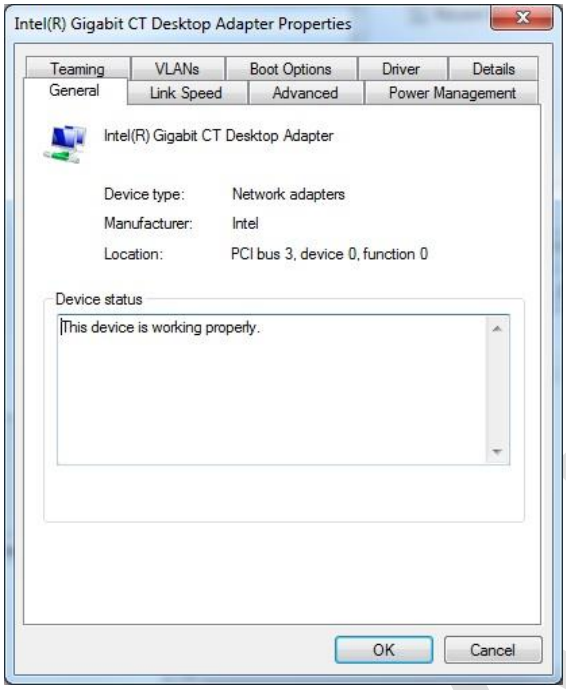
- It is recommended to change the name of network adaptor to distinguish it from other connection names.
- Even though the name is changed, it will not affect to the operation and communication performance of the equipment.

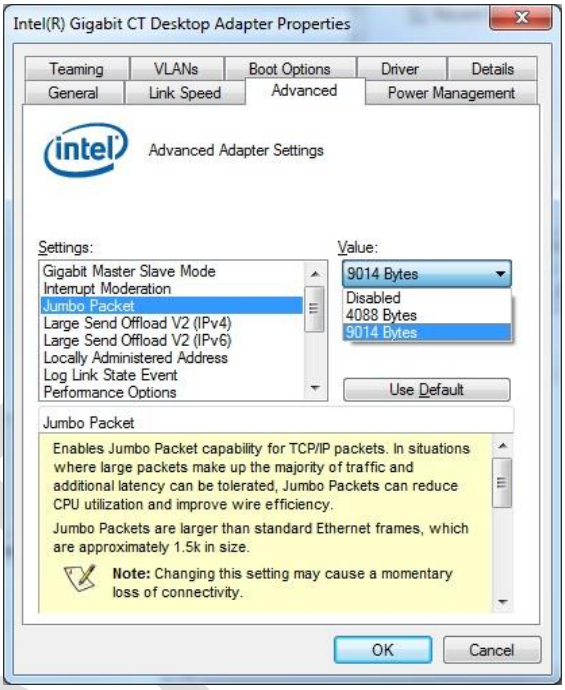
3 Click the chosen network adaptor with the right mouse button and click **Properties** to display the **Properties** window.

Setting Network Adaptor

1 Click **Configure** button to open the following dialog box, and then go to the **Advanced** tab.

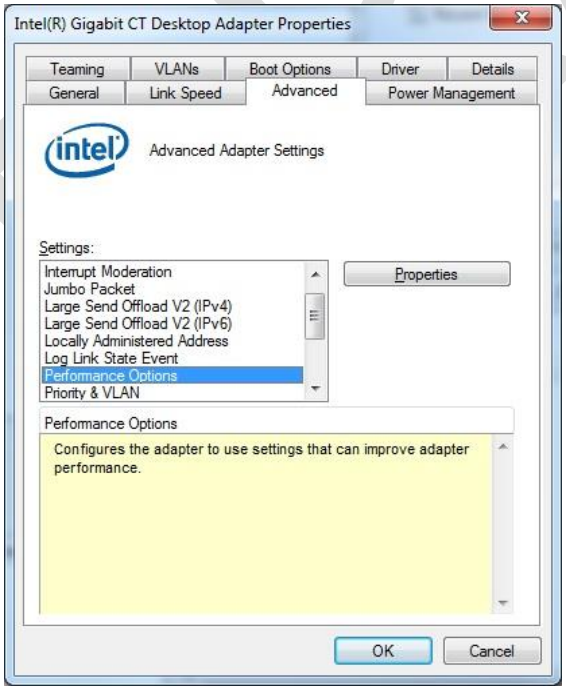
2 Set **Jumbo Packet** to the maximum value. (Recommended value: 9014 Bytes)

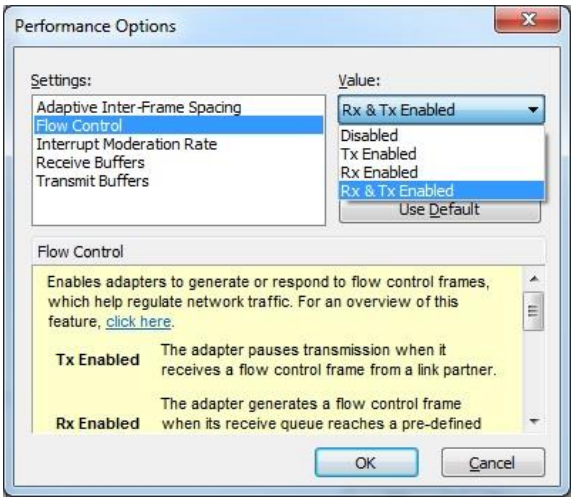




3 Choose **Performance Options** in the list of **Settings** and click **Properties** button on the right.

4 Choose **Flow Control** in the list of **Settings** and select **Rx & Tx Enabled** on the **Value** list as shown below.

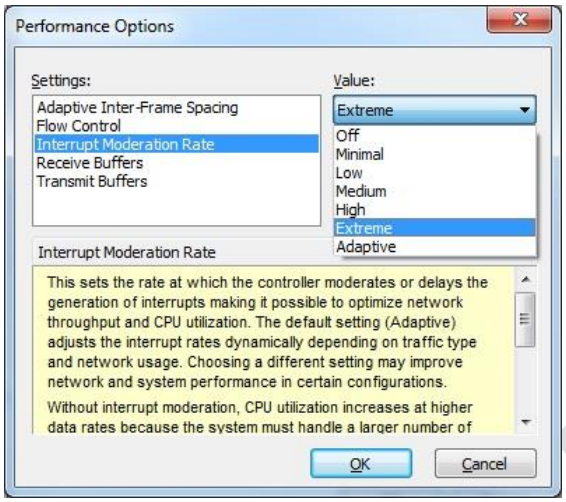


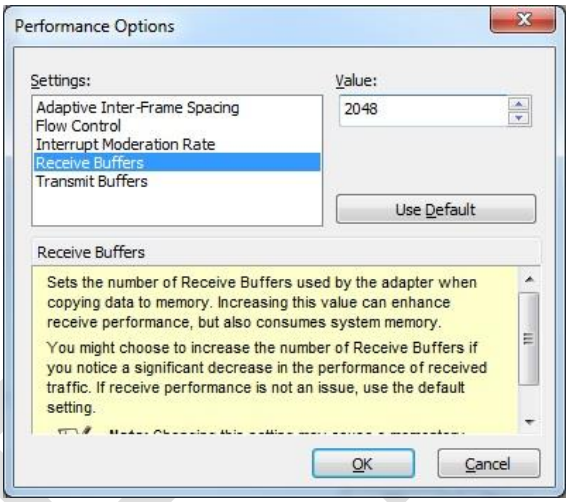


5 Choose **Interrupt Moderation Rate** in the list of **Settings** and select **Extreme** on the **Value** list as shown below.

6 Choose **Receive Buffers** and set it to the maximum value.

7 Click **OK** button.

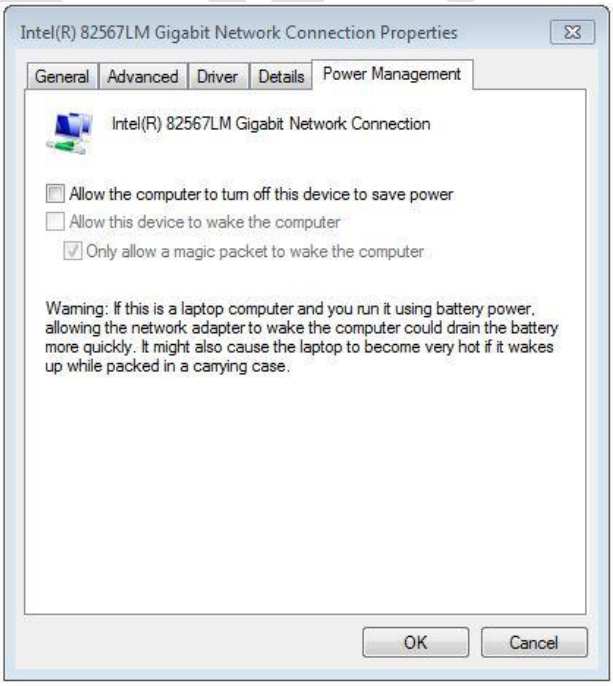




Deactivate Power-Saving Mode on Network Adaptor

1 Click the **Power Management** tab and uncheck **Allow the computer to turn off this device to save power**.

2 Click **OK** button.



- Viewer may not work normally if the power save mode is activated.
- Deactivate the power save mode of all the installed network adaptors.

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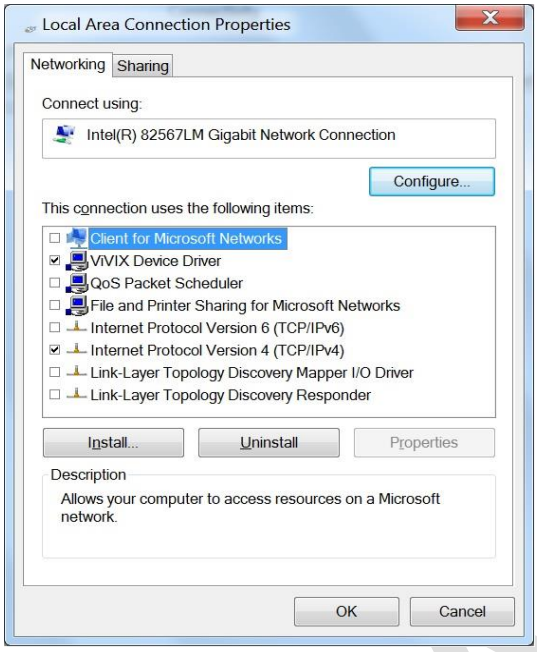
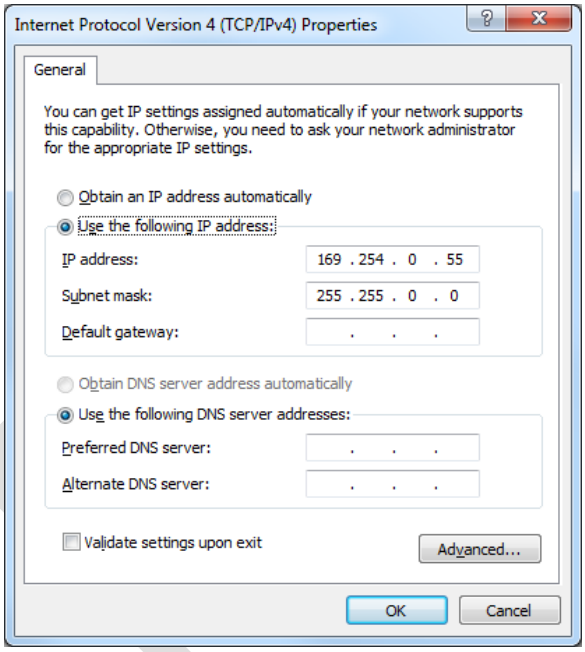
Protocol Selection and IP Address Setting

1 Choose **Internet Protocol Version 4 (TCP/IPv4)**.and click **Properties** button.

2 Input the IP address and subnet mask as shown below, and then click **OK** button.





- **ViVIX Device Driver** is the image filter driver for acquiring images from a detector.
- It is recommended to uncheck the other items on the list except for **ViVIX Device Driver** and **Internet Protocol Version 4(TCP/IPv4)**, since they are not related with the detector communication.

Summary of Network Configuration

Item	Value
Jumbo Packet	Maximum or 9014 Bytes
Flow Control	Rx & Tx Enabled
Interrupt Moderation Rate	Extreme
Receive Buffers	Maximum
Allow the computer to turn off this device to save power	Unchecked
IP Address	169.254.0.(50 ~ 254)
Subnet Mask	255.255.0.0

- It is recommended to set the IP address and subnet mask within the range presented in this document.
- If you use IP address and subnet mask out of the suggested range, it could be difficult to identify and resolve the cause of communication disorder.

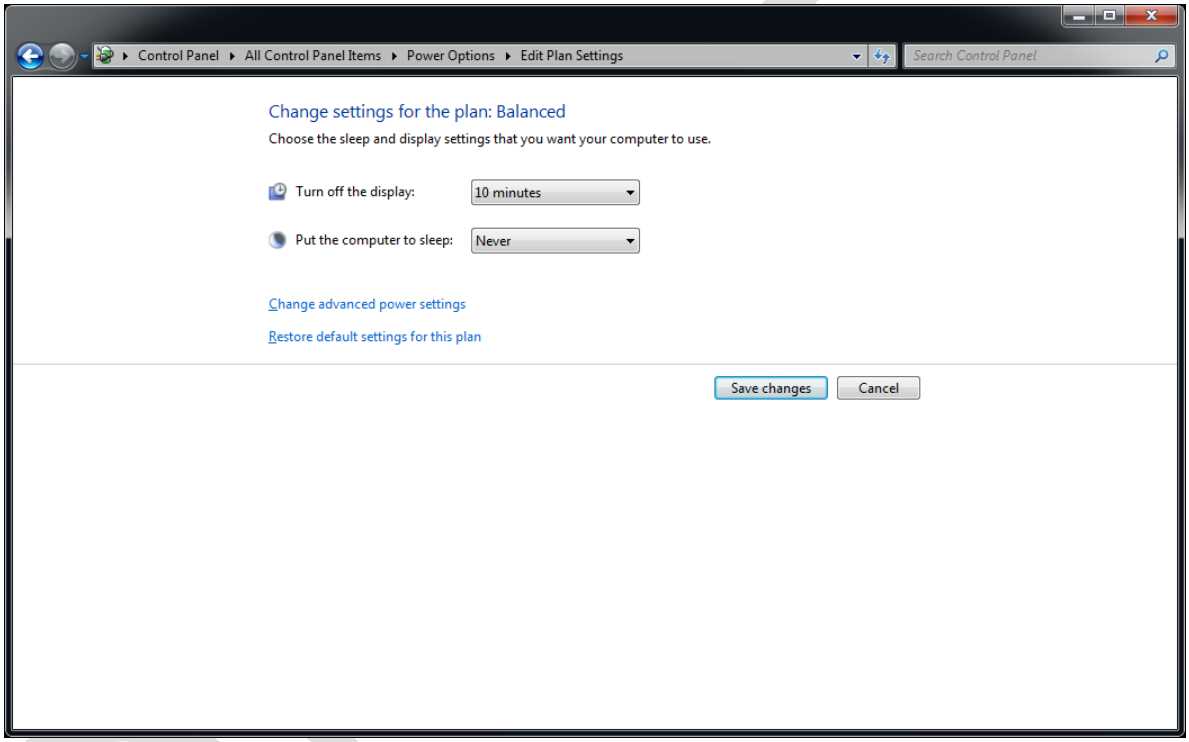
4.4.2 Disabling Sleep Mode of Monitor

- If you use the sleep mode, viewer may not work normally.

1 Click **Start → Control Panel → Power Options** and then move to the **Choose when to turn off the display** tab.

2 Set **Put the computer to sleep** to **Never** to disable the sleep mode.

3 Click **Save changes** button.



5. Setting

This section gives information about the product setting with using the Setup program.

Start Setting

SCU Setting

Detector Setting

Changing the Wireless Setting

DRAFT

5.1 Start Setting

5.1.1 Setup Program

The **VIVIX Setup** program provides functions for setting and managing the internal data to make **VIVIX-S 1717N** wireless detector and SCU work normally. In addition, The **VIVIX Setup** program has diagnostic function for checking performance and abnormality of the devices as well as the image calibration function for improving the image quality.

5.1.2 Checking Devices

- Check information of the detector and SCU displayed on the **Discovery** list.

[TBD] – Screen Shot

- Click **Refresh Device List** button to make the **VIVIX Setup** program search all detectors and SCU connected with the same network again. If devices are not displayed, check the power connection of the detector and click **Refresh Device List** button again.

List Information

List		Description
SCU		Displays discovered list of SCU devices.
	Use	Double-click the option to decide wether to use SCU or not. 'V' is displayed when it is able to be used.
	Discovery	Displays whether SCU is found out or not.
Detectors		Displays discovered list of detectors. (Max. 4)
	ID	ID of detector(sequence to distinguish registered detector)
	Line Trigger	Selects a pin group when using Line Trigger.
	Discovery	Displays whether the detector is discovered or not.
Common		
	Model No.	Model name of SCU or detector
	Serial No.	Serial number of SCU or detector
	IP Address	IP Address of SCU or detector
	MAC Address	MAC Address of SCU or detector

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- The default IP address of SCU is 169.254.2.100.
- The default IP address of detector is 169.254.1.10.
- You can change the IP Address of detector or SCU. Refer to **Change Configuration** on the next page.
- MAC address is a unique indentifier of the network device. Do not change it randomly.
- To change order of registered detectors' ID, select an item and click ↑/↓ buttons.

- If detectors which have same IP address are connected at the same time, the address is changed automatically to prevent address collision.

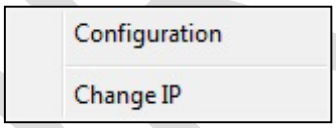
Color and Font

Information	Description
Green background	Registered status. Available to get into the device.
White background	Non-registred status. Unavailable to get into the device.
Bold font	Connected status. The device is connected.
Gray background / font	Disconnected status. The device has been connected, but is disconnected now.

- The device is changed to the registered or non-registered status by double-clicking the device name or clicking **Select** or **Release** button.

Change Configuration

Select the SCU or detector name and click the right mouse button to change its setting.



Menu	Description
SCU	-
Configuration	Changes the setting information of SCU.
Change IP	Changes IP address of SCU.
Detector	-
Release	Releases the detector to non-registered status.
Change IP	Changes IP address of the detector.

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5.1.3 Getting into the Devices

Click **Next** button to enter the registered SCU and detector. You can use SCU and the detector normally when the status of SCU is **Connected** and the **Status** of detector is **Initialization OK**.

[TBD] – Screen Shot

Button

Button		Description
SCU		
	Configuration	Checks and sets information of SCU setting.
	Diagnosis	Checks information of wireless AP on SCU and performs the self-diagnosis.
Detector		
	Configuration	Checks and changes the information of detector settings.
	Calibration	Checks and calibrates the detector calibration data.
	Image	Checks and diagnoses the detector and acquired image.
	Diagnosis	Checks the information of detector and tests the wireless transmission function as well as performs the self-diagnosis.

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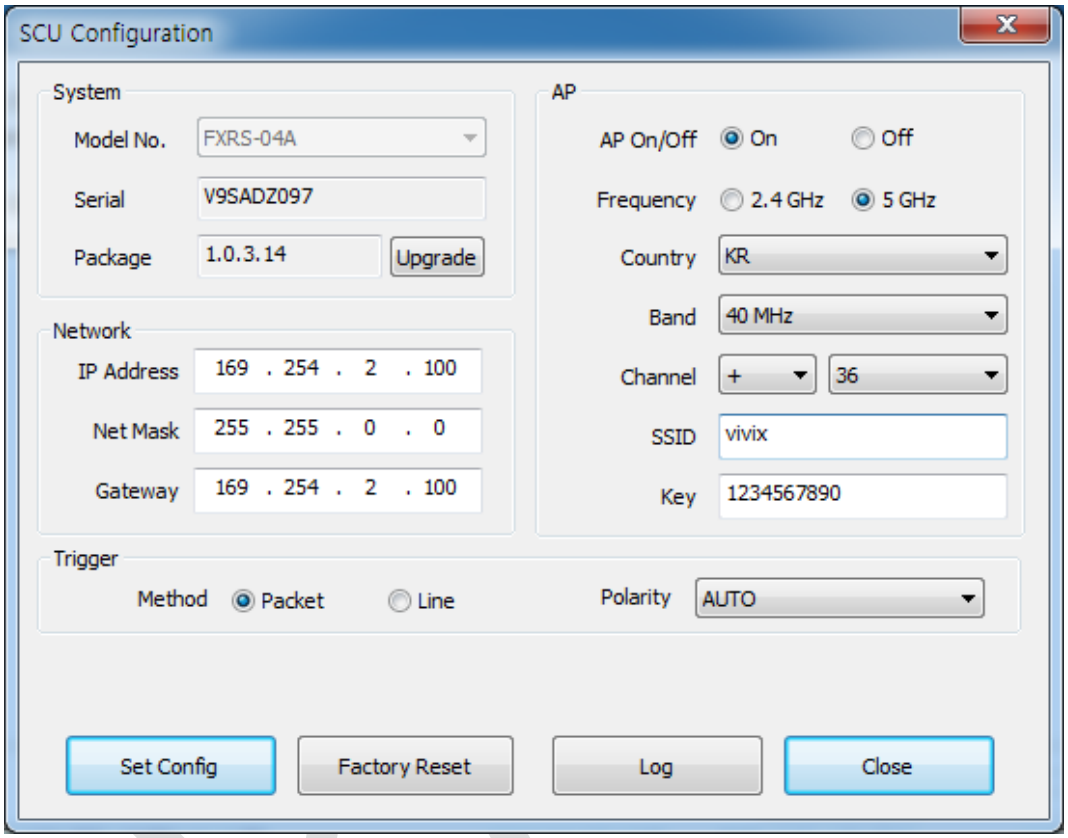
5.2 SCU Setting

5.2.1 SCU Configuration



System

Checks and sets system information of SCU.

Item	Description
Model No	SCU model name
Serial No	SCU serial numbers
Package	Version information of SCU firmware package

Network

Checks and sets network information of SCU.

Item	Description
IP Address	IP address of SCU.
Net Mask	Subnet Mask of SCU.
Gateway	Gateway of SCU.

AP

Checks and sets AP (Access Point) information of SCU.

Item	Description
AP On / Off	Selects whether to use SCU AP (Access Point) mode or not.
On	Turns on SCU AP
Off	Turns off SCU AP
Frequency	Frequency channel of wireless network.
2.4 GHz	Uses 2.4 GHz Frequency. (Max. 13 channels)
5 GHz	Uses 5 GHz Frequency. (Max. 8 channels)
Country	Country code of using wireless network. (KR, US, EU, JP, CN)
Band	Wireless network bandwidth.
20 MHz	Default frequency band.
40 MHz	Expands bandwidth through channel bonding.
Channel	Wireless communication channel
SSID	Unique ID for wireless communication
Key	Unique key for wireless communication (Applied to the password only.)

- **13** channels can be used in 2.4 GHz Frequency.
- **8** channels can be used in 5 GHz Frequency
- The number of serviceable channels is different according to the configured country.
- Channel bonding is used for enhancing transmission speed. However, the speed may be slowed down due to the interference of surrounding channels, even if the channels have been bonded.
- Channel items (+/-) will be activated in case of using **40MHz** frequency bandwidth. You can set whether to bond channels with the above or below one.
- **SSID** and **Key** values of the detector communicated with SCU should be set as the same.

- Set **SSID** and **Key** values not to be duplicated with those of the peripheral system.
- The maximum value of **SSID** is **20** letters and the **Key** is **63** letters. (Minimum **Key** value: 8 letters). The input letters are limited to capital / small alphabets, "-", "_" among special letters and numeric characters.
- Wireless network setting should be done by an engineer who understands the wireless communication and its related technique. Unless the network is set properly, a communication error would occur or the image quality would be affected.

Trigger

Configures trigger information for integration between SCU and X-ray generator.

Item	Description
Method	Trigger mode
Packet	Software Trigger mode
Line	Hardware Trigger mode
Polarity	Polarity of trigger signal
AUTO (Default)	Recognizes polarity automatically and handles it. (Default value)
HIGH	Handles polarity of Active High
LOW	Handles polarity of Active Low

- Configuration value of trigger is applied only when Exposure mode is set **DR Trigger**. Configuration value of trigger is not applied when using **AED** mode.

- The setting of Trigger should be done by an engineer who understands about the x-ray generator device well. Unless the device and detector are set correctly, an integration error of x-ray generator would occur or the system operation would be affected.

Command Buttons

Item	Description
Set Config	Updates by transmitting current setting values to SCU.
Factory Reset	Resets SCU to factory default settings.
Log	Checks the logs of SCU.
Close	Closes the window of **SCU Configuration**. If **Set Config** is not performed, the changed setting value is not transmitted to SCU.

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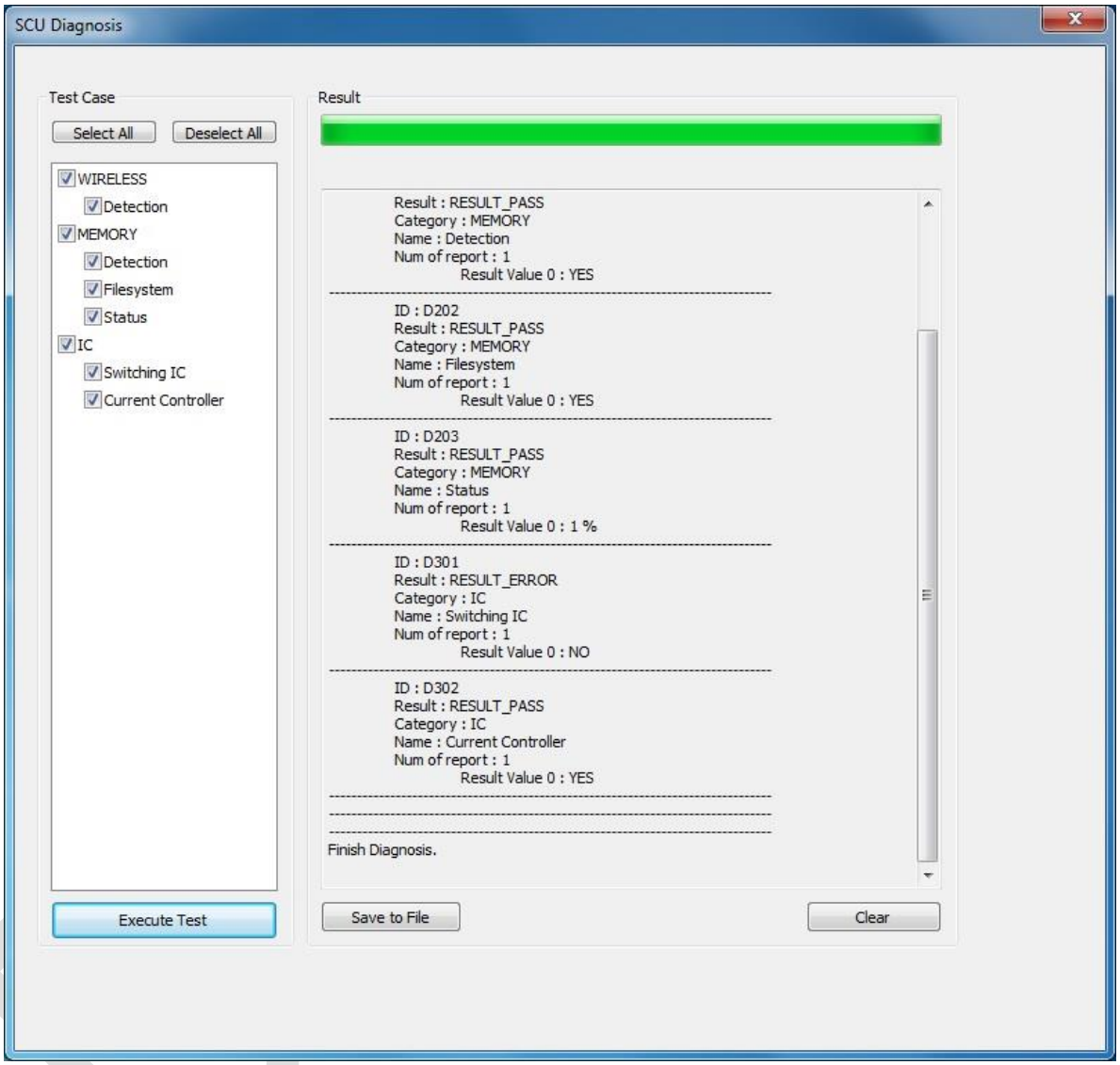
5.2.2 SCU Diagnosis

Self Diagnosis

You can perform self-diagnosis to check operational status of the parts in SCU.



- Refer to <7.2 Product Inspection> for the detailed information on how to perform the self-diagnosis and about the follow-up measures.

5.3 Detector Setting

5.3.1 Detector Configuration

[TBD] – Screen Shot

System

Checks and sets system information of the detector.

Item	Description
Model No	Detector model name
Serial No	Detector serial numbers
Package	Version information of the detector firmware package

Network

Checks and sets network information of the detector.

Item	Description
IP Address	IP address of the detector
Net Mask	Subnet Mask of the detector
Gateway	Gateway of the detector

WNetwork

Sets AP (Access Point) information of wireless communication from the detector.

Item	Description
SSID	Configures wireless network ID AP from the detector.
Key	Configures wireless network key value of AP from the detector.
Wireless Only	Configures the wireless communication method of the detector.
On	The detector is operated in a wired way when a tether interface cable is connected.
Off	The detector is operated in a wireless way when a tether interface cable is not connected.

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AP

Checks and sets AP (Access Point) of detector information.

Item	Description
AP On / Off	Executes or disables the detector AP (Access Point) function.
Frequency	Frequency channel of wireless network
2.4 GHz	Uses 2.4 GHz Frequency. (Up to 13 channels)
5 GHz	Uses 5 GHz Frequency. (Up to 8 channels)
Country	Country code of wireless network (KR, US, EU, JP, CN)
Band	Wireless network bandwidth
20 MHz	Basic Frequency Band
40 MHz	Expands bandwidth through channel bonding.
Channel	Wireless network channel
SSID	Wireless network ID
Key	Wireless network key value (Applied to the password only.)

- **13** channels can be used in 2.4 GHz Frequency.
- **8** channels can be used in 5 GHz Frequency
- The number of serviceable channels is different according to the configured country.
- Channel bonding is used for enhancing transmission speed. However, the speed may be slowed down due to the interference of surrounding channels, even if the channels have been bonded.
- Channel items (+/-) will be activated in case of using **40MHz** frequency bandwidth. You can set whether to bond channels with the above or below one.
- **SSID** and **Key** values of the detector for communicating with SCU wirelessly (WNetwork) should be set as the same.

- Set **SSID** and **Key** values not to be duplicated with those of the peripheral system.
- The maximum value of **SSID** is **20** letters and the **Key** is **63** letters. (Minimum **Key** value: 8 letters). The input letters are limited to capital / small alphabets, "-", "_" among special letters and numeric characters.
- Wireless network setting should be done by an engineer who understands the wireless communication and its related technique. Unless the network is set properly, a communication error would occur or the image quality would be affected.

Image

Checks and sets the time limit of image transmission as well as decides whether to use the **Preview** item.

Item	Description
Time (sec.)	The limited time of completing image transmission.
Preview (Enable / Disable)	Sets whether to use the wireless communication way for sending preview images.

- After starting image transmission, the detector ignores the information of image re-transmission request if the following conditions are fulfilled.
  - If the time limit of image transmission does not exceed.
  - If the image is not transmitted completely.

Power Mode

Checks and sets the management information about the power of detector.

Item	Description
Sleep	Decides whether to use the sleep mode function of the detector. (**On** / **Off**)
Sleep after (min.)	If the detector is not used for the specific setting time, it is turned to the sleep mode. This mode activates only when the sleep mode is set. (10 / 15 / 20 / 25 / 30 min.)
Shut Down	Sets whether to use the shut down function in the detector. (**On** / **Off**)
Shut Down after (min.)	The power of detector is off if it is not used within the setting time. This menu is activated while the Shut Down function is used. (30 / 60 / 90 / 120 min.)
Power Control	Sets standards of power supply to the detector.
by Detector	The detector is operated by power from SCU and battery. If the power from SCU and battery is blocked, the detector is turned off.
by SCU	The detector is operated by power from SCU with connecting a tether cable. If the power from SCU is blocked, the detector is turned off.

- You can prevent unnecessary battery consumption by using the **Sleep** function.
- When SCU supplies power to the detector with connecting a tether interface cable, the **Shutdown** function cannot be operated.
- If **Power Off** is set to **by Detector** and the tether interface cable is disconnected, you can keep using the detector by the power of battery. In this case, you can turn off the detector by pressing the power button for 3 seconds.

- If a tether interface cable is disconnected while **Power Off** is set to **by SCU**, the detector is turned off since the battery cannot supply power to the detector.
- Wireless network setting should be done by an engineer who understands the wireless communication and its related technique. Unless the network is set properly, a communication error would occur or the image quality would be affected.

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5.3.2 Detector Power Save Function

The consumption of a battery pack can be reduced by using the power save function.

- The power save function is operated only when the battery supplies power to the detector. In other words, the power save function cannot be operated if a tether interface cable supplies power to the detector.

Mode

Mode	Meaning
Normal	The detector can be operated and take an image at any time.
Sleep	The detector cannot be operated. User can take an image by disabling the Sleep mode.
Shut Down	The detector has been turned off. User can take an image after the detector is rebooted.

Setting Items of Power Save Function

Mode	Meaning
Normal	-
Sleep	Selects the function **On** (use) or **Off** (not use).
Sleep after (min.)	Sleep mode is activated if the detector is used during the setting time. (**10 / 15 / 20 / 25 / 30 min**.)
Shut Down	Selects the function **On** (use) or **Off** (not use).
Shutdown after (min.)	The detector is turned off if it is not used during the setting time. This menu is activated while the Shut Down function is used. (**30 / 60 / 90 / 120 min**.)

Entry Condition of Power Save Mode

Mode	Meaning
Normal	-
Sleep	The detector turns to sleep mode if not used for the setting time (Sleep after).
Shut Down	The detector is turned off if not used for the setting time (Shutdown after) under the sleep mode. However, if the detector is not used for the setting time (Shutdown after) under the sleep off state, the detector is turned off.

Checks Power Save Mode

Mode	Meaning
Normal	All LED lamps are turned on.
Sleep	Power LED (Green) is blinking. VXvue (Vieworks Viewer) indicates the state of sleep mode. VIVIX SDK indicates the state of sleep mode.
Shut Down	All LED lamps are turned off.

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Disabling Power Save Function

Mode	Meaning
Normal	-
Sleep	1 Turns off sleep mode from **VXvue** (Vieworks Viewer). 2 Calls the function from **VIVIX SDK** to turn off sleep mode.
Shut Down	Reboots the detector by pressing a power button on the detector.

Other Information

Mode	Default value	Turnaround time	Power consumption
Normal	-	-	24V, 300mA (Standby) 24 V, 600mA (While taking images)
Sleep	OFF / 10min.	Approx. 10 sec.	24V, Max. 150mA
Shut Down	OFF / 30min.	Approx. 15 sec.	-

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5.4 Changing the Wireless Setting

5.4.1 Switching to the Detector AP Mode

You can change the detector mode as AP by the two ways as follows.

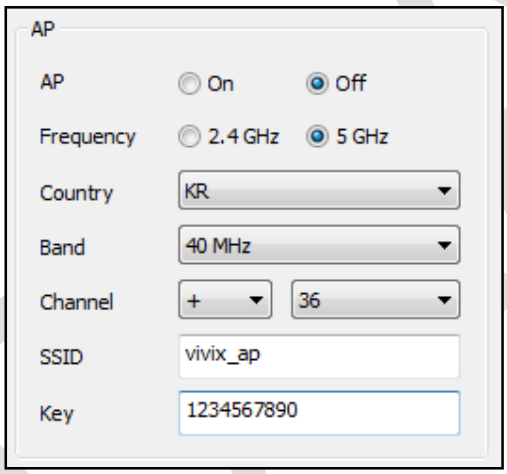
Convert to the Detector AP mode by using the Detector AP button

- Press the **AP** button on the detector for 5 seconds to set the **Detector AP** mode.
- The LED of detector AP blinks in a blue color while the mode is being switched, and turns on blue after the mode is compeleted to be converted.

- This method can be used only when the detector is under the wireless communication status without connecting a tether interface cable.

Convert to the Detector AP mode from VIVIX Setup

- Choose the AP option as **On** or **Off** from the **Detector Configuration** dialog in **VIVIX Setup** program.



5.4.2 Synchronizing the Wireless Setting

Synchronize the wireless setting with a tether interface cable as follows.

1 Connect the detector and SCU with a tether interface cable.
2 Press the detector AP button for 5 seconds after the detector is turned on.
3 The LED of detector AP blinks while processing synchronization.
4 The sync information is saved automatically after it is transmitted to the detector where SSID and KEY of SCU are connected.
5 The detector is switched to the wireless communication mode.

6. Calibration

This chapter gives information about the calibration methods after installing a detector.

Calibration Dialogue
Detector Configuration
Calibration Guide
Calibrating by Loading the Calibration Data
Direct Calibration

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6.1 Calibration Dialogue

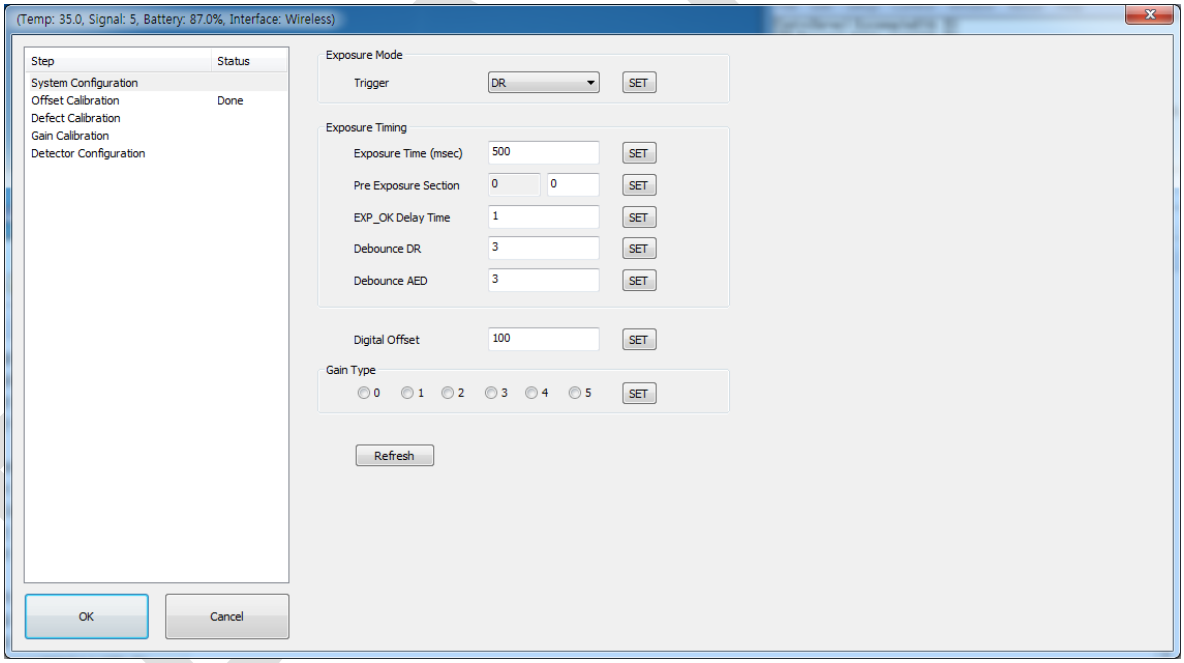
Use the following menus to configure the system and process calibrations.

Menu	Description
System Configuration	Configures the exposure mode, exposure-related time and Gain type.
Offset Calibration	Processes Offset calibration.
Defect Calibration	Processes calibration for defect data of the detector.
Gain Calibration	Processes calibration for image sensitivity.
Detector Configuration	Configures the detector information related to calibration and image.

- The menu status is displayed as **Done** when each calibration is finished. You cannot operate the detector if the status is not displayed as **Done**.

6.1.1 System Configuration Dialogue

Configure the generator interface information from **System Configuration** in **Step**.



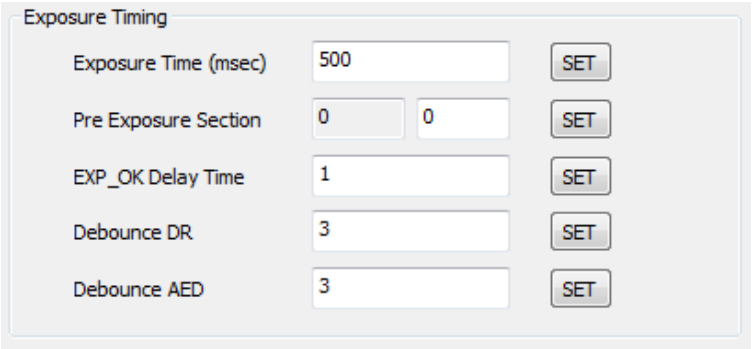
Exposure Mode

The **VIVIX-S 1717N** detector provides two types of mode for taking images as follows.

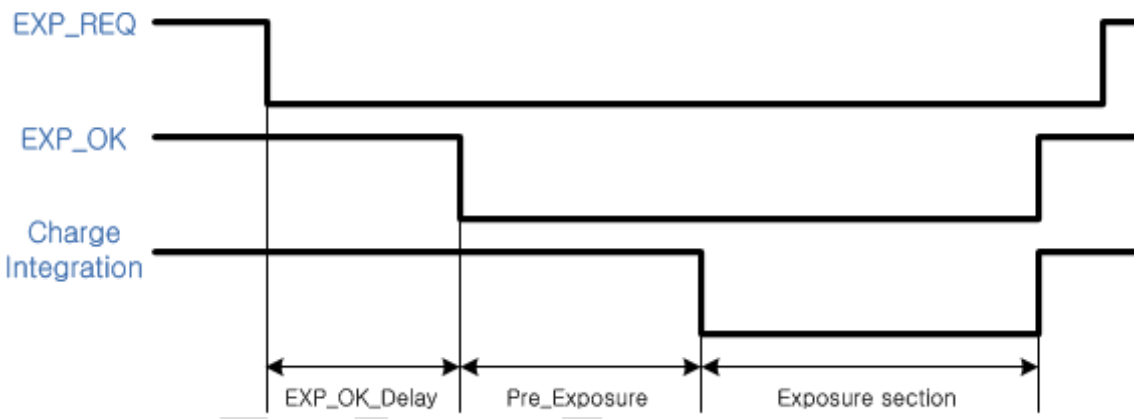
Mode	Description
AED	Detects X-ray automatically without connecting the detector to X-ray generator. The detector acquires images after the automatic detection.
DR Trigger	Detects the X-ray exposure signal of X-ray generator in advance by connecting the detector to X-ray generator with a generator interface cable. The detector acquires images after preparing exposure with the exposure signal.

Exposure Timing

- To take images exactly, set the timing information for exposure.
- The information can be different depening on the characteristics of the X-ray generator.



Exposure Timing Diagram



Exposure Timing Items

Item	Default	Description
Exposure section	**500ms**	Time to acquire X-ray by the detector.
Pre Exposure section	**0ms**	Standby time after the detector sent EXP_OK signal to the generator.
EXP OK Delay section	**1ms**	The delayed time to receive EXP_OK signal from the detector after the generator sent EXP_REQ signal to the detector.
Debounce_DR	**3ms**	The required time to check signals from the generator for preventing image acquisition from external noise. It can be used when DR Trigger mode is selected only.
Debounce_AED	**3ms**	The required time to check sensor signal from X-ray to prevent image acquisition from external noise. It can be used when AED mode is selected only.

- **Exposure section** should be set longer than the maximum exposure time to prevent X-ray loss.

- When **Exposure section** is changed, make sure to create new calibration data by processing Offset calibration and Gain calibration to get optimized images.

- **Pre Exposure section** can be used when the time delays until the generator receives **EXP-OK** signal from the detector and generates X-ray. Although **Pre Exposure section** is set as **0ms** normally, it is recommended to measure and set the actual delay time of X-ray generation to achieve the best performance of the detector. The detector sends **EXP_OK** signal to the generator, then acquires X-ray after the setting time in **Pre Exposure section**.

- **EXP OK Delay section** is the delayed time between the detection time of exposure request signal (**EXP_REQ**) from the X-ray generator and the time before sending exposure respond signal (**EXP_OK**) to the X-ray generator. Some X-ray generators need time to prepare detecting **EXP_OK** signal after sending **EXP_REQ** signal. This time is determined according to the specifications of X-ray generator.

- **Debounce_DR** is used for removing the trigger signal due to external noise when the exposure mode is set as **DR Trigger**. If the value is set to less than 3ms, the detector may acquire undesirable images.

- **Debounce_AED** is used for removing trigger signals due to external noise when the exposure mode is set as AED. If the **Debounce_AED** value is set longer than the X-ray exposure time, the detector cannot acquire images. If unwanted images are acquired without X-ray exposure while the equipment is operated, set **Debounce_AED** with 1ms increments. However, we recommend you not to set the value more than 10ms.

Digital Offset

After Offset Calibration, you can configure base level of pixel on **Digital Offset** item, in order to minimize loss of pixel value if it is below base level point.

Gain Type

You can select the Gain Type to adjust sensitivity of the detector for acquiring X-ray images with desired brightness according to the specifications of X-ray generator or the object type.

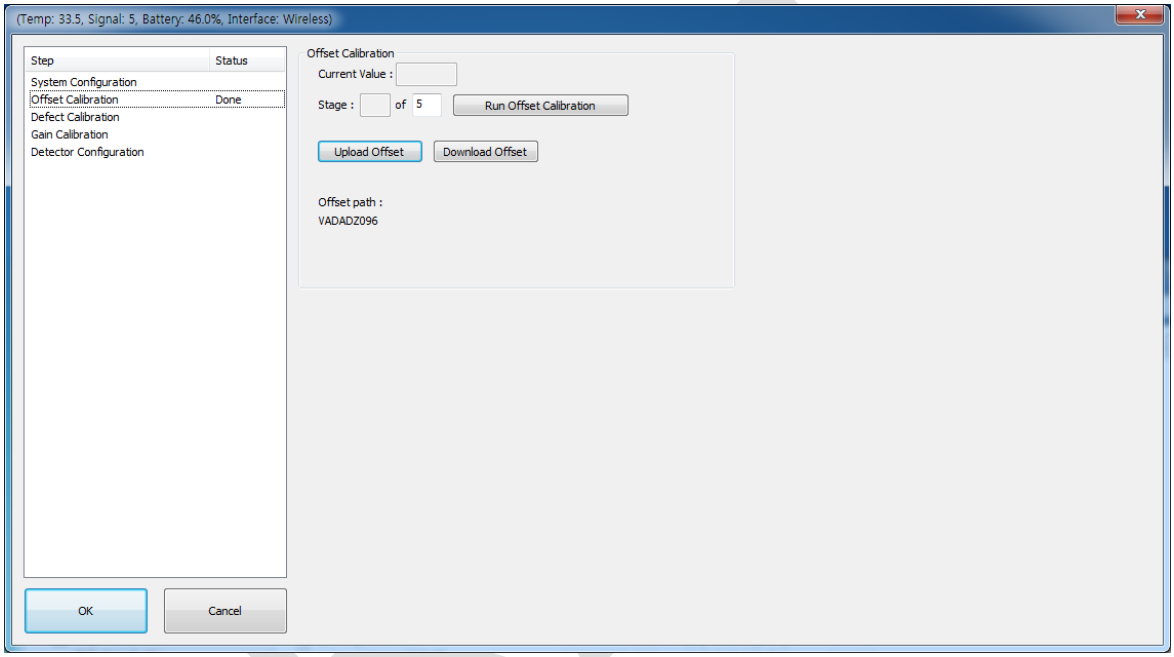
The following table describes the sensitivity ratio of each Gain Type of the **VIVIX-S 1717N** detector.

Gain Type	0	1	2	3	4	5
1717NA(W) (CsI)	0.99	1.16	1.39	1.73	2.3	3.47
1717NB(W) (Gadox)	0.87	1.0	1.18	1.44	2.17	3.25

- To acquire the optimized images, carry out the Offset calibration and Gain calibration again after changing **Gain Type**.

6.1.2 Offset Calibration Dialogue

- Vieworks provides the Defect Map data stored in the detector. However, we recommend you to carry out the Offset calibration and generate the Offset data by yourself as the detector condition can be different by the operating method or use environment.

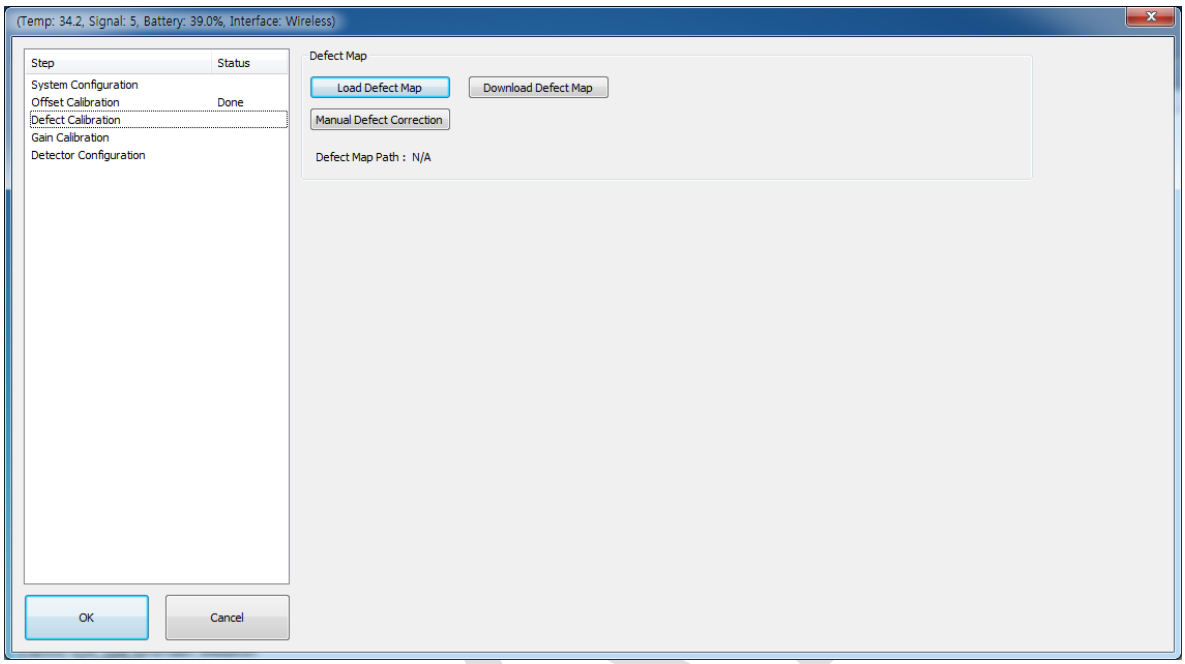


Offset Calibration

Item	Description
Current value	Shows value when performing the manual Offset calibration.
Stage	Selects the performance frequency of manual Offset calibration and shows each calibration stage.
Run Offset Calibration	Performs the manual Offset calibration.
Download Offset	Downloads the Offset data stored in the detector.
Offset path	Shows the path of the applied Offset data.

6.1.3 Defect Calibration Dialogue

- Vieworks provides the Defect Map data stored in the detector. However, you should download the data as the calibration cannot be performed in the detector automatically.



Defect Map

Item	Description
Load Defect Map	Loads the Defect Map calibration data located in the defect map path.
Download Defect Map	Downloads the Defect Map calibration data stored in the detector.
Manual Defect Correction	Calibrates the defect manually.
Defect Map Path	Shows the path of applied Defect Map data.

- This Defect Map data has been generated through stringent test in the production stages of detector. However, new defect may be newly formed while using the detector. In this case, make sure to calibrate defects in person and generate a new defect map.

6.1.4 Gain Calibration Dialogue

- Vieworks provides the Gain data stored in the detector. However, you should download the data as the calibration cannot be performed in the detector automatically.

[TBD] – Screen Shot

Gain Calibration

Item	Description
Target Value	Shows the target value of Gain calibration. (Recommended : **8000** or higher)
Current Value	Shows value after the exposure when processing the manual Gain calibration.
Stage	Selects the number of manual Gain calibration and shows each calibration stage.
Get	Starts the manual Gain calibration.
Cancel	Cancels the manual Gain calibration.
Load Gain	Loads the Gain calibration data located in the Gain path.
Upload Gain	Uploads the Gain calibration data to the detector for using portable mode.
Download Gain	Downloads the Gain calibration data stored in the detector.
Gain Path	Shows the path of applied Gain data.

- This Gain data is provided in case the Gain calibration cannot be performed. You should do the Gain calibration in person as the detector condition can be different by the operating method or use environment.

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6.2 Detector Configuration

From the **Detector Configuration** dialog, you can configure the detector and check the images before or after doing calibration.

[TBD] – Screen Shot

Function List

Item	Description
Detector Direction Compensation	Sets the displayed direction of image.
Effective Area	Sets effective area of an image.
Auto Offset Refresh Setting	Sets conditions of automatic Offset Refresh.
Time Interval (min.)	Checks cycle of temperature change
Temperature Interval (℃)	Difference of over-temperature.
Number of shot	Number of Offset Refresh.
Edge Masking (On / Off)	Sets outside of the effective area to specific values.
OSF	Chooses whether to use OSF or not.

Button

Item	Description
Pan	Moves an image to the desired location.
Zoom	Extends or constract an image.
W/L	Adjusts window level of an image.
Fit	Displays an image by adjusting it to the screen.
E.A.	Sets the effective area of an image with a mouse.
ROI	Sets the image area of interest.
Effective Area On / Off	Displays effective area of an image only.

- You can only change the displayed direction of an image from **Detector Direction Compensation**. The direction of an original image cannot be changed.

- **Effective Area** can be changed within the effective range which has been configured at the time of the first shipment of detector.

- Once **Use offset refresh** is used, the offset refresh is processed automatically as follows.
  - Checks temperature difference of the detector between current temperature and the previous one at the time of offset refresh in every setting time from **Time Interval**.
  - If the temperature difference is more than the one set in **Temperature Interval**, the offset refresh is carried out a number of times set in **Number of shot**.

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	▫ If you use **VXvue**, a pop-up message will be displayed before the offset refresh. ▫ Auto offset refresh will be performed by clicking **OK** button.

	• **OSF** is the auxillary function for stabilizing pixel value of an image to the default value rapidly. • The pixel value can be displayed equally by using **OSF** under the environment where the pixel value of X-ray image is required to display. • Whether to use **OSF** or not does not affect the X-ray image quality.

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6.3 Calibration Guide

The different installation environment of each detector and unique features of the X-ray generator device can affect the acquired images. Therefore, the certified engineer from Vieworks should do the detector calibration after installing it. Otherwise, the image quality can be affected seriously.

Vieworks provides two types of calibration for performing calibration.

- Performing calibration by loading the calibration data provided by Vieworks.
- The service engineer proceeds calibration and generate calibration data.

⚠	• We strongly recommend the service engineer to carry out the calibration in person since the detector condition and image quality can be different by the operation method or use environment.

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6.4 Calibrating by Loading the Calibration Data

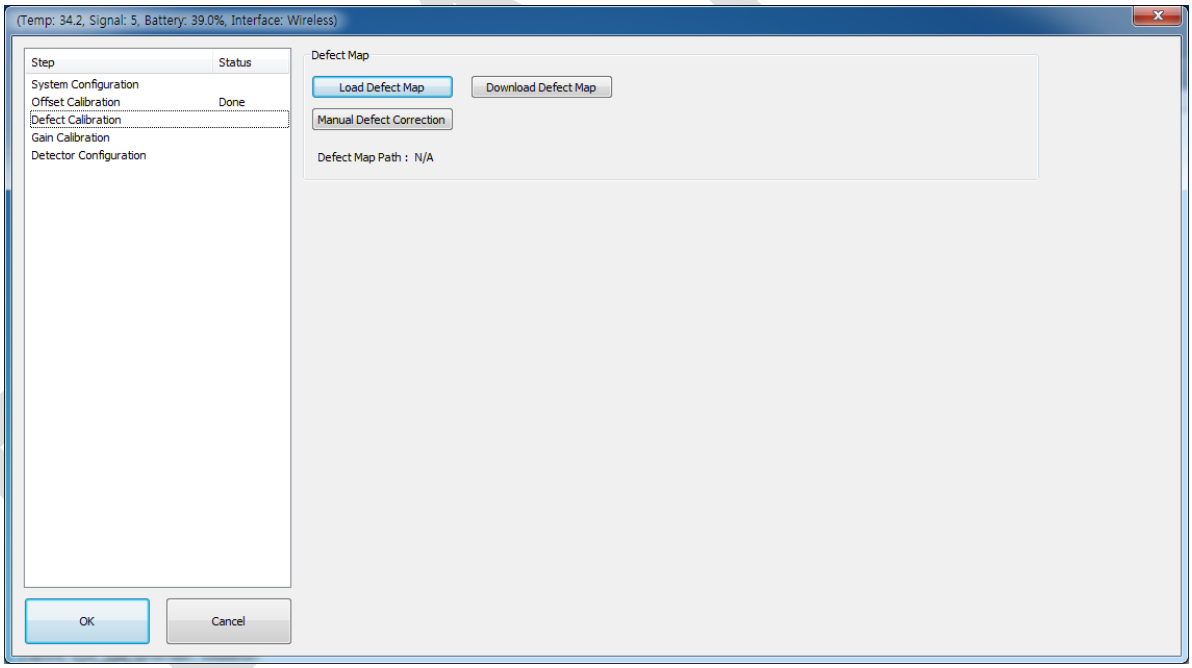
- Vieworks provides the calibration data stored in the detector. Although the Offset calibration is performed automatically, you need to download both Defect and Gain calibration data since their calibration cannot be performed in the detector automatically.

6.4.1 Preparing Calibration Data

File	Description
Offset	Detector Offset data
Gain	Calibration data for image sensitivity
Defect Map	Defect calibration map data

- It is not necessary to download the Offset calibration data since the data is used in the detector.

6.4.2 Loading Defect Calibration Data



1 Select **Defect Calibration** from the Step list.

2 Click **Download Defect Map** button to assign the path of local HDD, and download the Defect Map calibration data.

3 Click **Load Defect Map** button to load the calibration data.

- The calibration menu status is displayed as **Done** when the Defect calibration data is loaded completely.

- Be sure to select the Defect Map data file provided with a detector. If the file has a wrong serial number or you select a wrong file, an error message will be displayed.

- Vieworks provides the Defect Map data stored in the detector. However, you should download the data as the calibration cannot be performed in the detector automatically.
- This Defect Map data has been generated through stringent test in the production stages of detector. However, new defect may be newly formed while using the detector. In this case, make sure to calibrate defects in person and generate a new defect map.

6.4.3 Loading Gain Calibration Data

[TBD] – Screen Shot

1 Select **Gain Calibration** from the Step list.
2 Click **Download Gain** button to assign the path of local HDD.
3 Download the Gain calibration data by clicking **Load Gain** button.

- The calibration menu status is displayed as **Done** when the Gain calibration data is completed to be loaded.

- Be sure to select the Gain calibration data file provided with a detector. If the file has a wrong serial number or you select a wrong file, an error message will be displayed.

- Vieworks provides the Gain calibration data stored in the detector. However, you should download the data as the calibration cannot be performed in the detector automatically.
- This data is provided in case the Gain calibration cannot be performed. You should do the Gain calibration in person as the detector condition can be different by the operating method or use environment.

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6.5 Direct Calibration

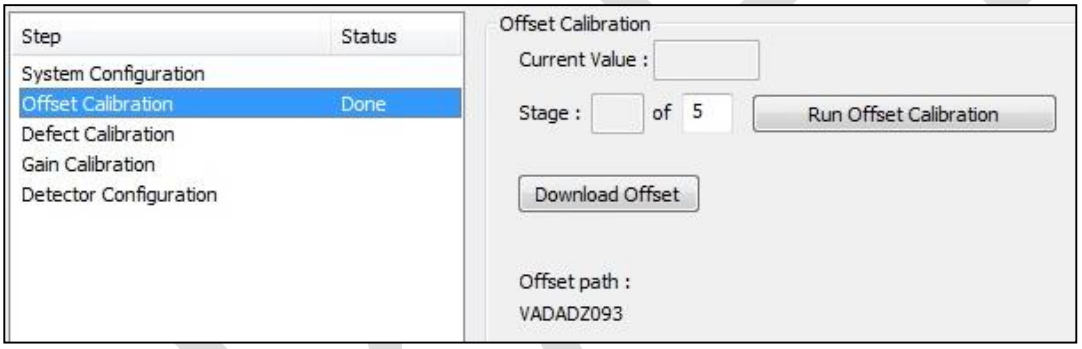
6.5.1 Prepration

- Precheck the state of X-ray generator and console.
- Precheck the state of X-ray tube.

- It is recommended you to check if X-ray dose value of the generator is exact by using the device like a dose meter.

- Make sure to preheat the detector for 30 minutes before starting calibration. The result of measurement can be incorrect if the detector is not preheated sufficiently.

6.5.2 Offset Calibration



1 Set the number of **Stage** as 5 in the **Offset Calibration** area.

2 Click **Run Offset Calibration** button and progress the **Offset** calibration.

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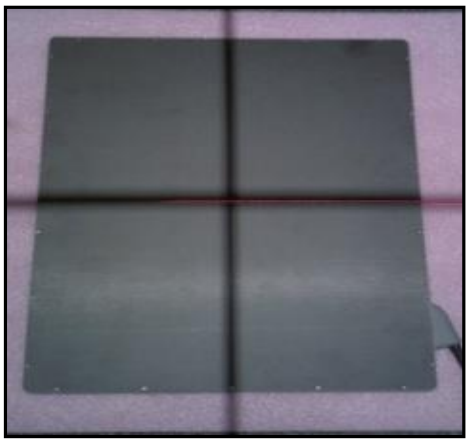
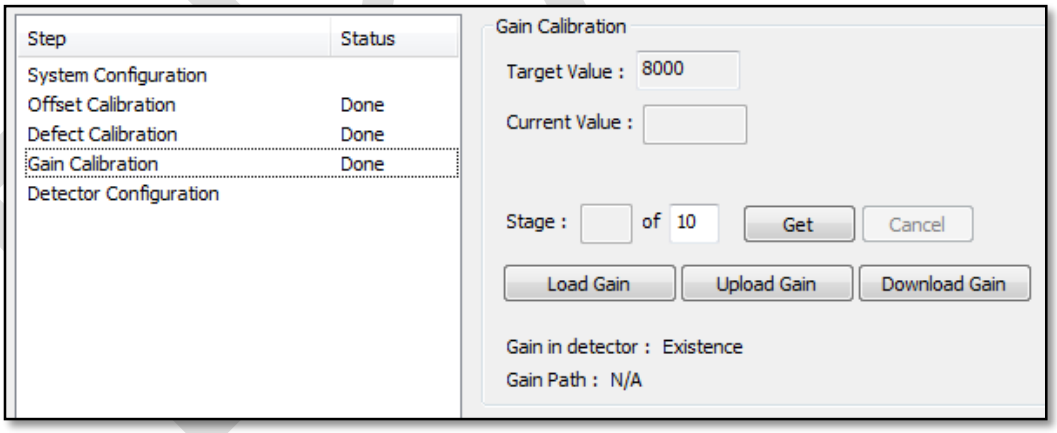
6.5.3 Gain Calibration

1 Put a collimator on center of the detector, and open the collimator completely.
2 Adjust **SID** as **130㎝ ~ 150㎝** to make X-ray exposure range include the detector.
3 Remove any objects or foreign materials between the tube and the detector.



4 Choose **Gain Calibration -Normal**.
5 Set the tube voltage of X-ray generator as **70kV ~ 80kV**.
6 While acquiring images, adjust the X-ray dose condition (**mA** or **ms**) until **Current Value** of the **Gain Calibration** area is formed between **8000** and **10000**.
7 Set the exposure number of **Stage** as **10** when the adjustment of exposure condition is completed.
8 Click **Ge**t button, and keep making an X-ray exposure at **15 sec** intervals.
9 Save the **Gain Calibration** data as a file.



- Make sure to progress **Gain Calibration** again if the cases below are applicable.
  - When the settings of **Exposure Section** or **Gain Type** is changed from the **VIVIX Setup** program.
  - When the exposure devices like X-ray generator are repaired.
  - When the exposure environment is changed.
  - When the service engineer decides that it is need to progress Gain Calibration.

6.5.4 Auto Defect Correction

- While operating the detector, defect pixels may appear on the image. In this case, use the defect auto correction to calibrate the defect pixels.

- Be sure to check the followings before acquiring the FLAT image.
  - Preheat the detector for **30 minutes** or more.
  - The recommend **SID** is **150 ㎝** (distance between X-ray tube and detector)
  - Open the collimator of X-ray tube completely.
  - Align the center of the detector with the center of collimator.
  - Keep everything away from the detector surface.
  - Adjust the x-ray dose to make the pixel value from **900 ~ 1100**.
  - Check if the calibration data (Offset, Defect Map, Gain) is registered normally.

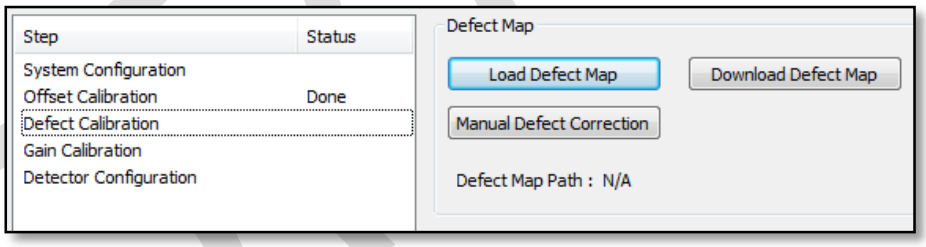
1 Make an exposure of FLAT images from the **Image** dialog box.

2 Click **Save Image** button to save images to the user-defined folder. (saved as a raw file.)

[TBD] – Screen Shot

3 Close the **Image** dialog box, and open the **Calibration** dialog box.

4 Choose **Defect Calibration** as follows and click **Manual Defect Correction** button.



5 Move to the folder where the raw file is saved and select the file.

[TBD] – Screen Shot

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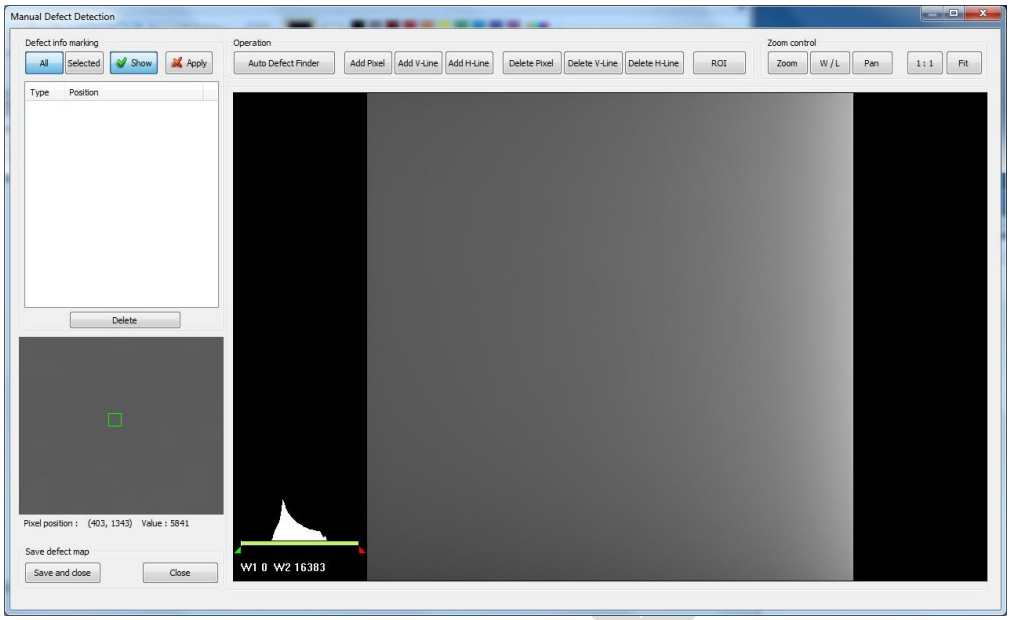
6 The **Manual Defect Detection** screen will be displayed.

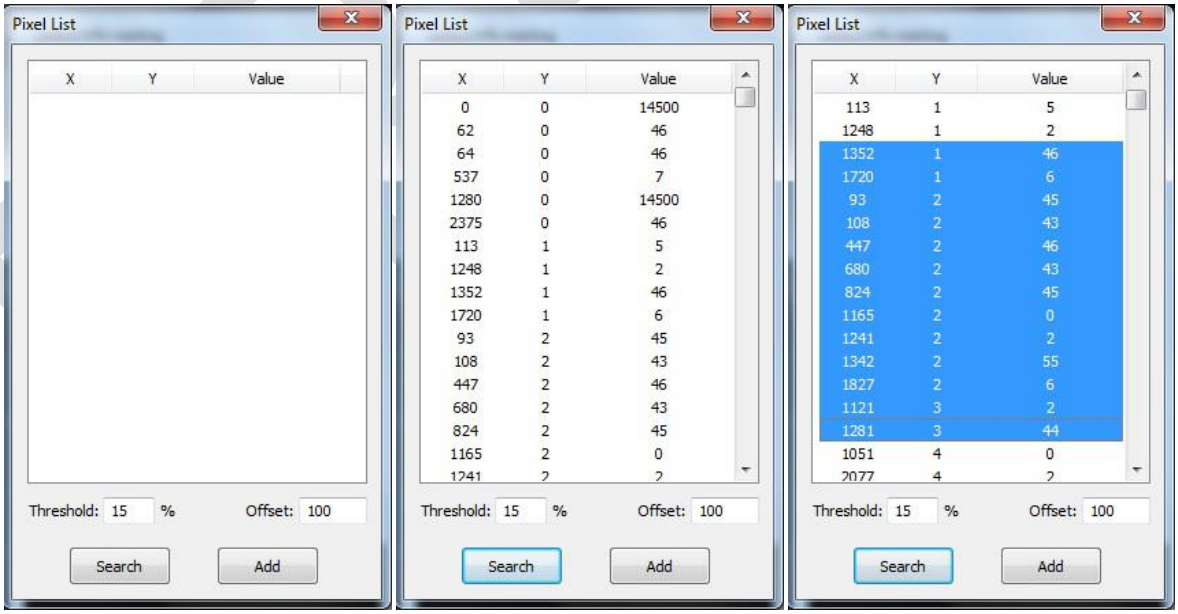
7 Click **Show** and **Apply** buttons on the top left and then click **Auto Defect Finder** button.



8 Input **15%** for **Threshold**, and **100** for **Offset** at the bottom of the **Pixel List** screen.

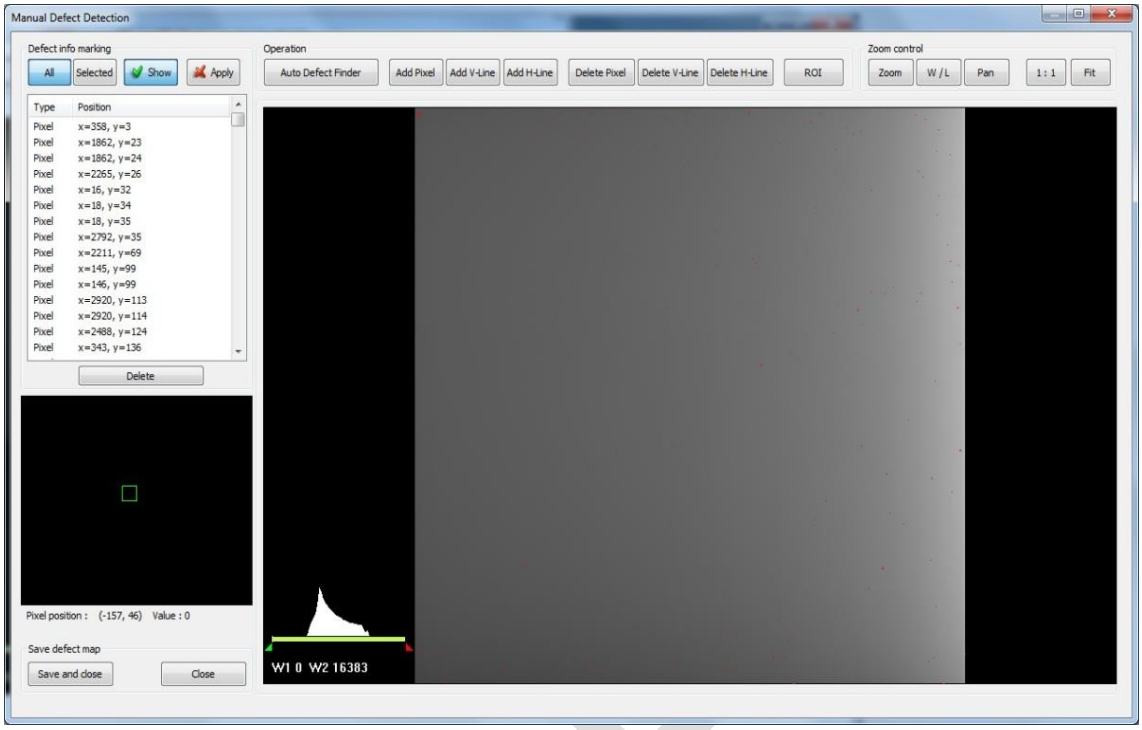
9 Click **Search** button at the bottom of the screen. The coordinates of defect pixels and Gray level values are displayed on **Pixel list**.

10 While pressing the **Ctrl** or **Shift** key, select the coordinate of defect pixels to be added to **Defect Map**.



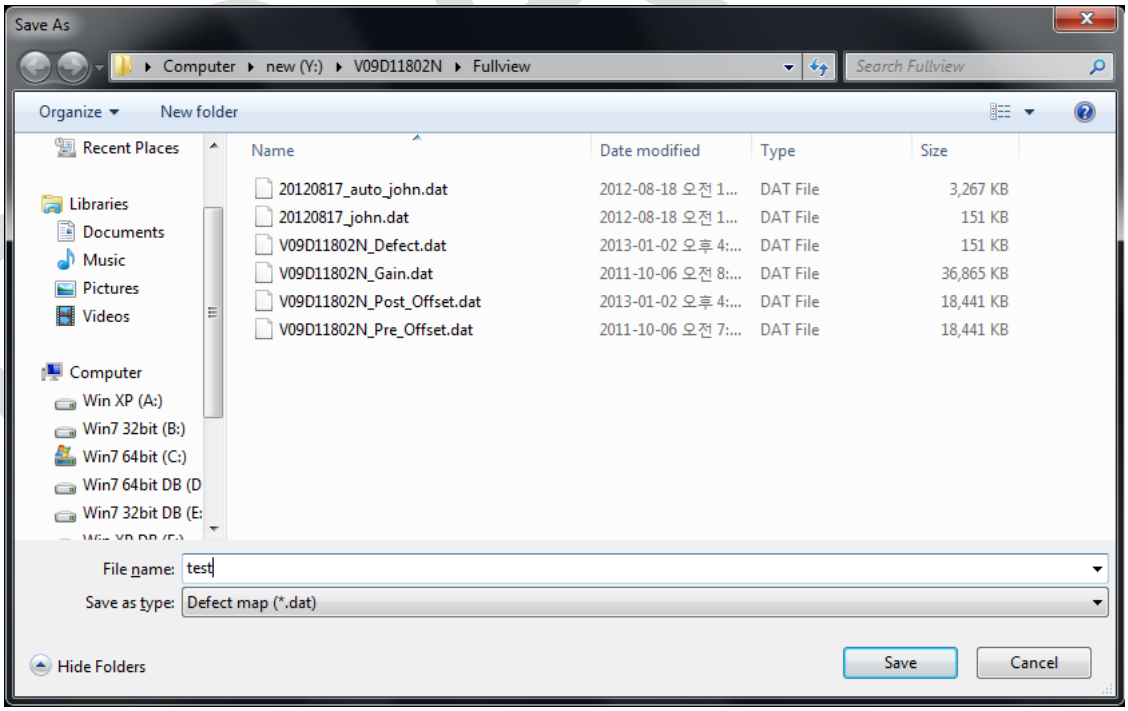
11 Click **Add** button to add the selected items to **Pixel List** in **Manual Defecct Detection**.

12 Check if the selected defect pixels are added to the pixel list on the left.



13 Click **Save and Close** button at the left bottom.

14 Save the newly generated Defect Map data to the path where the Calibration data has been stored.



- It is recommended to save the newly generated Defect Map data with a different name to preserve the past Defect Map data.

6.5.5 Manual Defect Correction

- Execute **Manual Defect Detection** when the defect pixels are visible to the naked eye even the automatic defect correction (step 1~14) is processed. **Manual Defect Detection** is divided into the pixel type and line type.

Manual Defect Correction in Pixel Type

1 Make sure to carry out the automatic defect correction from 1 to 14 steps first.

2 Click **Show** and **Apply** buttons on the left top of **Manual Defect Detection**.

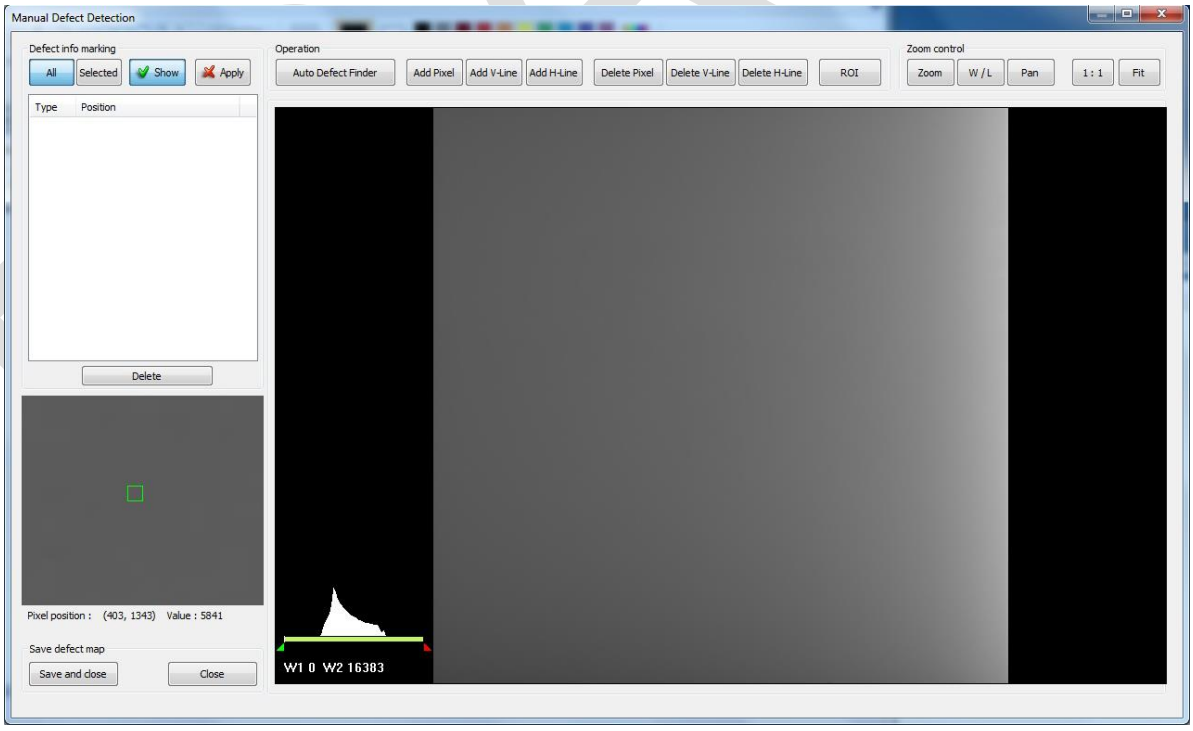
3 Press and hold the right mouse button and move it to left/right/top/ bottom in the FLAT image to adjust the brightness until you can verify the image with the naked eyes.

4 Click **Add Pixel** Button.

5 Use the **Zoom** or **Pan** function properly to find and click the location of defect pixel. Red point will be displayed and coordinate of the pixel will be added on the Detect Map List on the left upper.

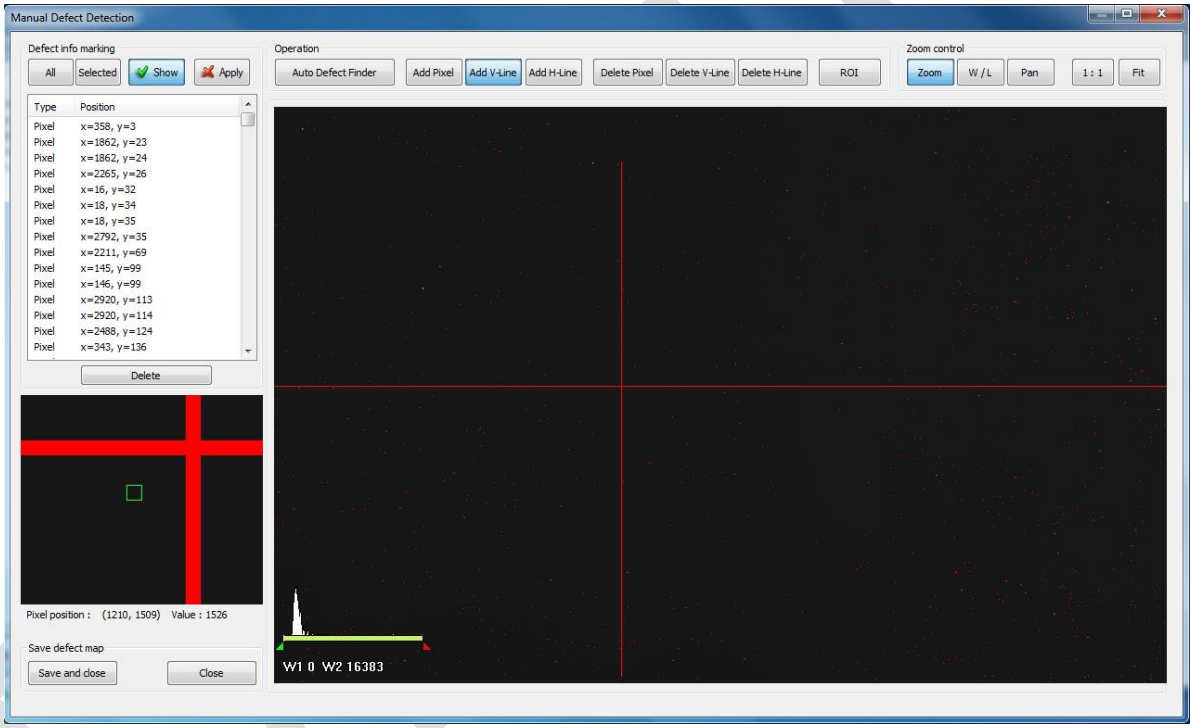
6 Click **Save and Close** button to save the Defect Map data with a new name.

- If a selected pixel has a difference in the brightness or gray level value (more than 15%) compared to the adjacent pixels, the pixel may be regarded as a defect pixel.
- A window located on the left top will magnify and display the pixel where the mouse pointer is located. The coordinate and Gray level value of the pixel will be displayed under the window.



Manual Defect Correction in Line Type

1 Make sure to carry out the automatic defect correction from 1 to 12 steps first.
2 Click **Show** and **Apply** buttons on the left top of **Manual Defect Detection**.
3 Press and hold the right mouse button and move it to left/right/top/bottom in the FLAT image to adjust the brightness until you can verify the image with the naked eyes.
4 Find and move to the start point of defect lines (line type) on the image.
5 Click **Add V-Line** or **Add H-Line** button.
6 Press and hold the left mouse button on the first defect pixel, move the mouse to the opposite direction and release the mouse button on the last pixel of Line Defect pixel.
7 A red line will be displayed on the image and check if pixels on the line are added to the Defect Pixel list.
8 Click **Save and Close** button to save the newly generated Defect Map data with a new name.



- If a selected pixel has a difference in the brightness or gray level value (more than 15%) compared to the adjacent pixels, the pixel may be regarded as a defect pixel.
- A window located on the left top will magnify and display the pixel where the mouse pointer is located. The coordinate and Gray level value of the pixel will be displayed under the window.

- If there are pixels existed without defect correction even though you conduct the manual defect correction, get technical support from the person in charge of Vieworks or a certified engineer by Vieworks.

Functions of Manual Defect Detection

Function	Description
Show	Decides whether to indicate the selected defect on the image
Apply	Decides whether to apply Defect in the list to the calibrated image.
All	Applies to all coordinates of defects added to the list
Selected	Applies to relevant coordinates of the selected defects from the list only.
Auto Defect Finder	Performs the auto defect correction.
Delete	Deletes the selected items from the list.
Add Pixel	Adds one defect pixel to Defect Map List.
Add V-Line	Adds vertical line type of defect pixels to Defect Map List
Add H-Line	Adds horizontal line type of defect pixels to Defect Map List.
Delete Pixel	Deletes the defect pixel of a point on list of Defect Map.
Delete V-Line	Deletes the defect pixel of vertical line on list of Defect Map.
Delete H-Line	Deletes the defect pixel of horizental line on list of Defect Map.
ROI	Marks the area of interest.
Zoom	Zoom in or out the image.
W/L	Adjusts the window level of the image to change the brightness.
Pan	Moves the image to a desired location.
1:1	Displays the image as 1:1 ratio.
Fit	Displays the image as fitting it on the screen.
Save and Close	Saves the changed defect pixel information as Defect map data.
Close	Closes the window without saving the changed defect pixel information

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7. Diagnosis, Inspection and Maintenance

This section gives information about diagnosis, inspection & maintenance of the product.

Diagnosis
Product Inspection
Cleaning and Disinfection
Product Initialization
Replacing the Fuse of SCU

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7.1 Diagnosis

7.1.1 Image Diagnosis

- Check the image quality through Diagnosis tools after installing the detector or before usage. If the problems with regard to products or image occur during diagnosis, try to do a calibration again. If the problems are not solved, consult the sales representative in Vieworks or a service engineer.

You can acquire and review an image from the **Image** window in **VIVIX Setup** program.

- You can review images by acquiring them through real exposure or getting Dark image by clicking **Get Normal Image** button.
- The number of images, pixel value and ROI value will be displayed.
- The effective area or whole area of an image can be checked.
- It is also available to check the image by changing its direction.
- Save the reviewed image as a raw one to analyze.
- You can acquire an image either applying Offset / Gain data or not.

[TBD] – Screen Shot

Diagnostic Functions

Item	Description
Pan	Press and drag a mouse button to move the image to the desired position.
Zoom	Press and hold a mouse button to move the image upwards or downwards for expanding / reducing the image.
W/L	Press and hold a mouse button to move the image to up/down/right/left for adjusting its window level. This function can be used without clicking W/L button, but with the right mouse button basically.
Fit	Sets the image to the center, which was moved by using Pan function.
Statistic	Clicks and drags the left mouse button to set arbitrary area. The coordinate, min/max value, average and standard deviations are displayed on **Pickup ROI** at the left side of image.
ROI	Clicks and drags the left mouse button to set window level automatically on a basis of min/max value of the configured area.
Zoom	Expands the image
X1	2 times
X2	4 times
X4	16 times
Offset	Applicability of Offset data

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On	Acquires an image with applying Offset data.
Off	Acquires an image without applying Offset data.
Gain	Applicability of Gain data
On	Acquires an image with applying Gain data.
Off	Acquires an image without applying Gain data.
Effective Area	Applicability of **Effective Area** in **Detector Configuration** dialog.
On	Applies effective area of the detector to the image.
Off	Applies whole area of the detector to the image.
Direction	Applicability of **Detector Direction Compensation** in **Detector Configuration** dialog.
On	The image is displayed according to the configured direction.
Off	The image is displayed as a default direction. The image starting point (0,0) is located on the left top of the image.
Get Backup Image	Imports or deletes the backed-up images.
Get Normal Image	Acquires a dark image without X-ray shooting.
Save Image	Saves the image as a raw one.
Close	Closes the **Diagnosis** dialog.

- You can only change the displayed direction of an image in **VIVIX Setup** program from **Detector Direction Compensation**. The direction of an original image cannot be changed.

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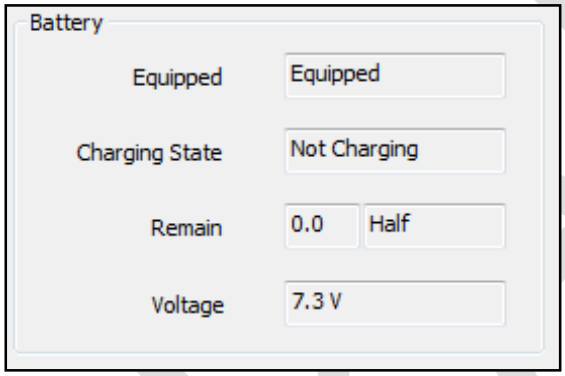
7.1.2 Battery Pack Diagnosis

- Install the battery pack to the detector and check the voltage and remaining amount of the battery pack. Furthermore, always check the remaining amount of the battery pack during use of the detector. If performance of the battery pack has some problems, consult the sales representative in Vieworks or a relevant engineer.
- The battery pack belongs to consumables which performance will be decreased as time passed. Make sure to check the battery life during usage.

Check remaining amout of battery pack

The battety remains is noticed as a level or percentage (%).

- Check the battery status from the **Information** tab of the **Diagnosis** dialogue in **VIVIX Setup** program.
  - It is also available to check the battery remains from the LED on the side of detector.
  - You can check the battery remains from **VXvue** (Vieworks Viewer) or **VIVIX SDK**.



Item	Description
Equipped	The install state of a battery pack. (Equipped / Not Equipped)
Charging State	The charging state of a batter pack. (Charging / Not Charging)
Remain	Battery remains
Voltage	Battery voltage

Display of Bettery Remains

Level	Value	Battery Remains	LED Display
Full	5	81% ~ 100%	5th level
Half Quarter	4	61% ~ 80%	4thlevel
Half	3	51% ~ 60%	3rd level
Quarter	2	31% ~ 50%	2nd level
Low	1	11% ~ 30%	1st level
		1% ~ 10%	Blink
Unknown	0		Off

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- If the remaining of battery is under 30% or at the 1st level, the detector LED for noticing battey remains changes from green to orange color.
  - The warning information related to battery remains is displayed from **VXvue**.
  - The warning information related to battery remains is noticed from **VIVIX SDK**.
- If the remaining of battery is under 10%, the detector LED for noticing battey remains blinks in orange color.

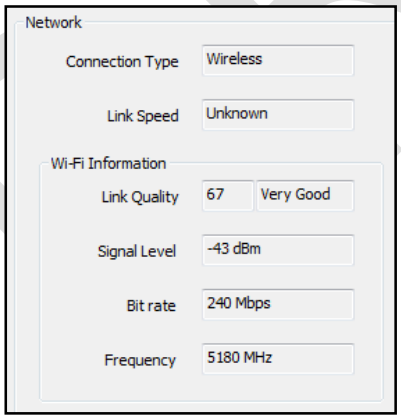
- If the remaining of battery is under 30% or at the 1st level, the system warns low battery and the detector will be turned off automatically if the battery is being consumed for a specific period of time. Therefore, it is recommended to change the battery when a warning message or indicator is displayed.

7.1.3 Wireless Communication Diagnosis

- In case of using the detector with wireless communication way, make sure to check the status of wireless communication before starting to use. If the status of wireless communication is bad, the speed of acquiring images will be very slow or failed to acquire images. Try to check the surrounding wireless communication status not to occur communication interference. If wireless communication module in the detector has problems, consult the sales representative in Vieworks or a relevant engineer.

Check the Connection Status

- Check the wireless communication state from the **Information** tab of the **Diagnosis** dialogue in **VIVIX Setup** program.
  - User can check the connection status of wired or wireless detector through **VXvue** or **VIVIX SDK**.



Item	Description
Connection Type	Indicates the connection mode. (Wireless / Tether)
Link Speed	Connection status in the wired mode. (1000Mbps / 100Mbps)
Link Quality	Link Quality (Status of the connection quality) value
Signal-level	Singal strength
Bit rate	Transmission / reception speed

Frequency	Frequency of the connected AP (Access Point)

Check the Strength of Wireless Communication Signal

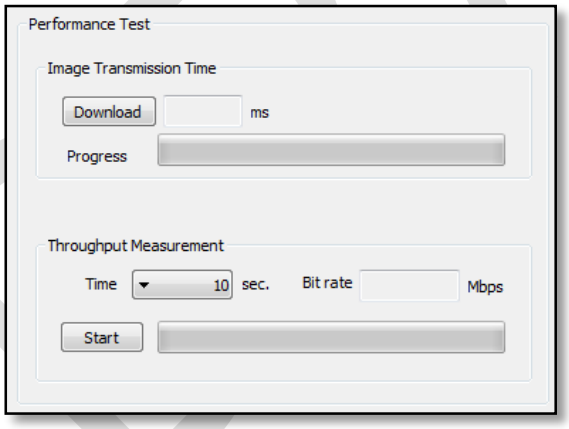
The signal strength of wireless communication is provided as 6 stages (0 ~ 5).

Level	Level	Link Quality	Meaning
Very Good	5	66 ~ 70	The communication is running smoothly, and it ensures performace of the image acquisition.
Good	4	56 ~ 65	
Normal	3	41 ~ 55	The communication status is normal, but it does not ensure performace of the image acquisition.
Bad	2	31 ~ 40	The communication status can become unstable.
Very Bad	1	1 ~ 30	Impossible to communicate normally.
Unknown	0	0	The communication is disconnected.

- The communication is not running smoothly when the strength of wireless communication is under the 2nd stage. Therefore, it is required to check the surrounding wireless communication status.

7.1.4 Communication Speed Diagnosis

- The communication speed can be diagnosed from the **Information** tab of **Diagnosis** dialogue in **VIVIX Setup** program.



Item	Description
Image Transmission Time	Image transfer rate test
Download	Download speed of the image (Detector → Workstation)
Throughput Measurement	Transmission measuring test
Time	Transmission time
Bit rate	Transmission rate

7.2 Product Inspection

- To use products safely, make sure to check the products before use. If problems occur during inspection or the product is impossible to repair, consult the sales representative in Vieworks or a relevant engineer.

7.2.1 Daily Inspection

Before or after using the detector and other surrounding devices, check below items daily.

Item	Description
Detector	• Ensure that there are no loose screws or breaks. • Ensure that there is no dust or foreign matter on the battery bay connector. • Ensure that there are no breaks or short-circuits in the battery bay connector.
SCU	• Check if the antenna is damaged.
Cable	• Ensure that cables are not damaged and cable jackets are not torn. • Ensure that the power cord plugs are securely connected to both AC inlet and AC outlet of the equipment.

7.2.2 Performance Inspection

Check the detector and other devices periodically as follows.

Item	Period	Description
Self-Diagnosis	Half-yearly	• Conduct **Self-Diagnosis** of the **VIVIX Setup** program for the internal devices of the detector and check the status.
Resolution	Half-yearly	• Check the resolution of the detector through resolution chart or using a phantom.
Sensitivity	Half-yearly	• Evaluate the characteristic of the detector through checking gray value of the images made by X-ray dose amount reaching to the surface of the detector.
Calibration	Half-yearly	• Updating calibration data. (Offset → Gain → Defect) • Proceed to calibrate when X-ray Generator, Tube, Collimator or exposure environment are changed.

- Self-diagnosis and resolution can be conducted by a user or a service engineer.
- Sensitivity and calibration should be conducted by an authorized service engineer who Vieworks grants.

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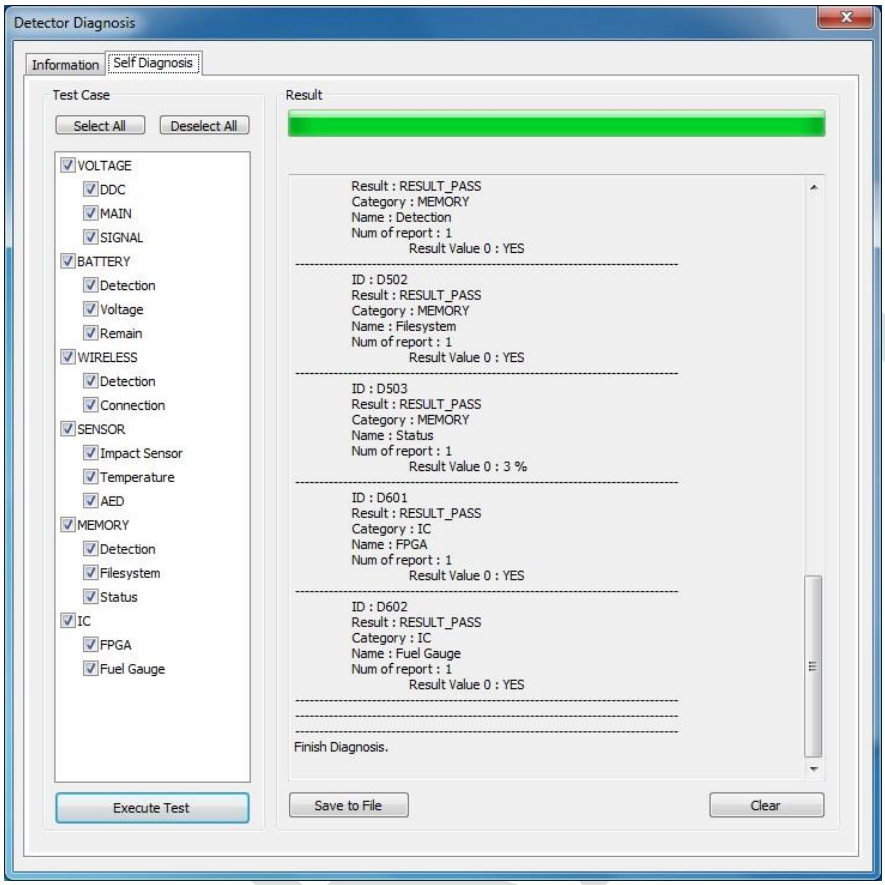
7.3 Self Diagnosis

You can perform self-diagnosis of the detector and SCU from the **Self Diagnosis** tab of the **Diagnosis** dialogue in **VIVIX Setup**.



1 Choose a desired item to diagnose.
2 Click **Execute Test** button located at the bottom of the **Test Case** window.
3 Check the progress and result of diagnosis for each item in the **Result** window.
4 Click **Save to File** to save the diagnosis result as a file when the self diagnosis is completed.

7.3.2 Self-Diagnosis Items of Detector and Measures

Voltage

Item	Form	Expected problem	Measures
DDC	Decision	Defective tether interface cable	Change a tether cable.
		Poor power supply to the wired operation mode.	Contact a service engineer.
MAIN	Decision	Poor power supply to the processor.	Contact a service engineer.
SIGNAL	Decision	Poor power supply to FPGA.	Contact a service engineer.

Battery

Item	Form	Expected problem	Measures
Detection	Decision	The battery is not attached.	Check if a battery is inserted.
		A defective ciruit is connected to a battery pack.	Contact a service engineer.
Voltage	Information	N/A	N/A
Remain	Information	N/A	N/A

Wireless

Item	Form	Expected problem	Measures
Detection	Decision	Defective wireless module	Contact a service engineer.
Connection	Decision	Inconsistent environment of the wireless communication.	Check obstacles and distance between a detector and SCU.
		Defective wireless module	Contact a service engineer.

Sensor

Item	Form	Expected problem	Measures
Impact Sensor	Decision	Defective shock sensor	Contact a service engineer.
Temperature	Decision	Defective temperature sensor	Contact a service engineer.
AED	Decision	Defective AED sensor	Contact a service engineer.

Memory

Item	Form	Expected problem	Measures
Detection	Decision	Not available to save backup images.	Contact a service engineer.
		Not available to save logs.	Contact a service engineer.
		The calibration data is inapplicable.	Contact a service engineer.
File system	Decision	Not available to save backup images.	Contact a service engineer.
		Not available to save logs.	Contact a service engineer.
Status	Information	N/A	N/A

IC

Item	Form	Expected problem	Measures
FPGA	Decision	Not available to take images from a detector.	Contact a service engineer.
Fuel Gauge	Decision	Not available to check the remaining of a battery pack.	Contact a service engineer.

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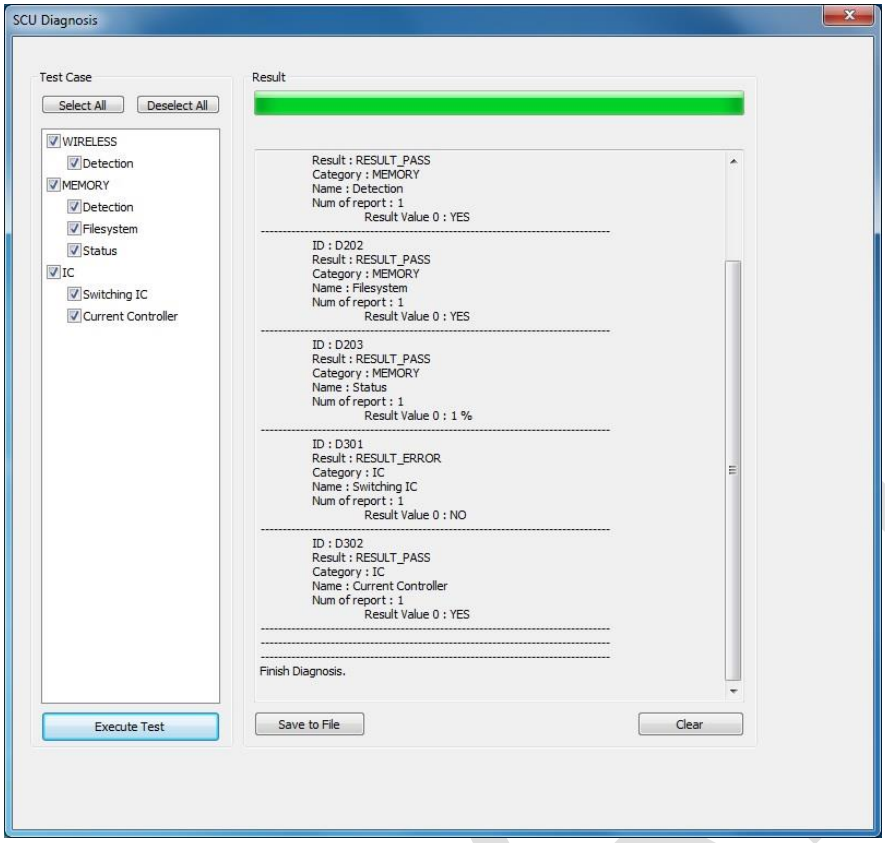
7.3.3 Self-Diagnosis Items of SCU and Measures



Wireless

Item	Form	Expected problem	Measures
Detection	Decision	Defective wireless module	Contact a service eingineer.

Memory

Item	Form	Expected problem	Measures
Detection	Decision	Not available to save logs.	Contact a service eingineer.
File system	Decision	Not available to save logs.	Contact a service eingineer.
Status	Information	N/A	N/A

IC

Item	Form	Expected problem	Measures
Switching IC	Decision	Not available to connect the detector and PC.	Contact a service eingineer.
Current Controller	Decision	Not available to block overcurrent when using the wired mode.	Contact a service eingineer.

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7.4 Cleaning and Disinfection

After using the detector and peripheral equipments for examination, use germicidal disinfecting wipes or cloth with mild diluted disinfectant detergent to clean surfaces of the product.

Recommended Detergent Foam

- Recommended disinfectant wipe
  - **Wip' anios** manufactured by **Anios**
  - **Sani-cloth Active Wipes** by **PDI**
- Recommended disinfectant product
  - **Sulfa'safe**
  - Storage temperature: **5°C ~ 35°C**

How to Use Detergent Foam

1 Prepare the disinfectant detergent and a clean and dry non-woven cloth.
2 Use the spray bottle to spray detergent to the cloth and clean the equipment.
3 After it has been cleaned, leave the equipment un-used for 15 minutes.
4 Conduct cleaning once a week or in case of contamination.

- Do not re-use wipes.
- Be careful to use disinfectant detergent which can cause irritation to eyes and skin.
- Use in well-ventilated areas, and wear gloves at all times.
- Do not clean the equipment with its power on.
- Do not use abrasive brush and scraper to clean the product.
- Be careful not to make liquid soak when cleaning battery bay and the connector on the side of products.

- Other Disinfectant detergent compliant to conditions listed below may be used following proper procedures according to its own manual.
  - European Biocidal Products designed for surface disinfection (Directive 98/8/EC)
  - Detergent with composition of Didecyldimethylammonium chloride, polyhexamethylene biguamide hydrochloride.

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7.5 Product Initialization

If the connection status of system is not stable or setting value is not correct, user can initialize the products.

7.5.1 SCU Initialization

1 Click Configuration button of SCU after running the **VIVIX Setup** program.
2 Click **Factory Reset** button in **Configuration** dialogue.
3 Wait for SCU to be initialized and rebooted automatically.
4 Check whether SCU initialization is completed.

Default value of SCU initialization

Item	Default Value
Network	
IP Address	169.254.2.100
Subnet Mask	255.255.0.0
Gateway	169.254.2.100
AP	
AP On/Off	ON
Frequency	5GHz
Country	KR
Band	40MHz
Channel	+36
SSID	vivix
Key	1234567890
Trigger	
Method	Packet
Polarity	Auto

DRAFT

7.5.2 Detector Initialization

1 Click Configuration button of Detector after running the **VIVIX Setup** program.
2 Click **Factory Reset** button in **Configuration** dialogue.
3 Wait for Detector to be rebooted automatically.
4 Check whether detector initialization is completed.

Default value of detector initialization

Item	Default Value
Network	
IP Address	169.254.1.10
Subnet Mask	255.255.0.0
Gateway	169.254.2.100
WNetwork	
SSID	vivix
Key	1234567890
AP Scan	OFF
AP	
AP On/Off	OFF
Frequency	5㎓
Country	KR
Band	40㎒
Channel	+36
SSID	vivix_ap
Key	1234567890
Test Pattern Type	20 sec.
Image Timeout Time	Disable
Power Management	
Sleep	OFF
Sleep After	10 min.
Shut Down	OFF
Shut Down after	30 min.
Power Control	By Detector

DRAFT

7.5.3 Wireless Initialization of Detector

1 Turn off the detector.
2 Press and hold both the power button and AP button over 3 seconds.
3 Initialization will be conducted when orange LED is flickering, after that, the detector will be turned off automatically.
4 Turn on the detector and check whether detector initialization is completed.

Default value of wireless initialization

Item	Default Value
Network	
IP Address	169.254.1.10
Subnet Mask	255.255.0.0
Gateway	169.254.2.100
WNetwork	
SSID	vivix
Key	1234567890
Wireless Only	OFF
AP	
AP On/Off	OFF
Frequency	5㎓
Country	KR
Band	40㎒
Channel	+36
SSID	vivix_ap
Key	1234567890

- When processing the wireless initialization of a detector, only the detector's network information is initialized as a default value.

DRAFT

7.6 Replacing the Fuse of SCU (SCU Basic only)

There are 2 fuses attached on the standard SCU for the purpose of electrical accident precaution, in case of over current from external power input. Stop using the SCU immediately when the fuse is blown.

Fuse Information

Item	Specifications
Model	Littelfuse® 218002 (2EA)
Type	Time Lag Cartridge Fuse
Amp Rating	2A
Voltage Rating	250V

- Pull the plug out and turn all the devices off before changing the fuse.
- First, resolve the cause why the fuse is blown. Replace the fuse to the one provided as an option (1 set / 2 ea) or to the one with same specifications when the fuse is out.
- Be careful not to touch both the patient and the fuse holder at the same time or let the patient touch the fuse holder.

How to Replace the Fuse

No.		Description
1		Separate the fuse from the holder located power input port on the back side of standard SCU by pulling the fuse holder.
2		After checking, replace the fuse with correct specifications in case of need.
3	-	Insert the fuse holder again.

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8. Troubleshooting

This section gives information about troubleshooting.

Troubleshooting

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8.1 Trobleshooting

8.1.1 Troubleshooting Guide

When you encounter problems while using the equipment, search for the table below for the problem or error messages and try the solutions.If the problem persists, turn off the detector and consult your sales representative or a distributor. Please refer to the details of the following symptoms or error messages.

- Troubleshooting must be performed by service engineer who is authorized by Vieworks. If an unqualified person performs troubleshooting on the system resulting in damaging the detector, software or hardware, then the Vieworks or its representative is not responsible for the detector repair regardless of remain warranty. For more detailed information, refer to <10.1 Service Information> and <10.2 Warranty>.

8.1.2 Failed to Turn the Detector On

Symptom

- Failed to turn on the power of the detector.

Expected Causes

- Not installing a battery pack properly.
- Dead battery pack
- Battery pack or the detector is broken down.

Solutions

1 Install battery pack
2 Charge battery pack
3 Check the result after getting rid of the battery pack and connecting the tether cable.
4 Replace other battery packs and check the result of it.
5 Replace another detector and check the result of it.
6 Replace corresponding devices.

8.1.3 The Power Switch of SCU or Status LED is not worked

Symptom

- The power switch of Basic SCU or SCU mini is not working.
- The status LED of SCU is not responding.

Expected Causes

- Power cable is broken down.
- Errors in the fuse
- Internal circuit is broken down.

DRAFT

Solutions

1 Check the connection between AC power cable and SCU Basic.
2 Check the connection between DC power cable and SCU mini.
3 Turn off the power switch and turn on again and then check the fan or status of back side.
4 Replace another SCU and check the result of it
5 Replace the fuse of standard SCU. (refer to <7.6 Replacing the Fuse of SCU (SCU Basic only)>)
6 Replace corresponding devices.

8.1.4 Communication Test is failed

Symptom

- Transmission error is occurred, failure of communication test is occurred.

Expected Causes

- Network connection problem
- Network setting problem
- PC environment setting problem
- Wireless environment environment problem
- Devices error

Solutions

1 Check the connection of network cable between Workstation and SCU.
2 Check if the accurate network cable is used or not. (CAT 5E or 6)
3 Set the network information of Workstation, SCU and detector again.
4 Check whole workstation environment again such as firewall setting and release the power save mode.
5 Check surrounding wireless communication environment.
6 Boot up detector and SCU again by processing initialization. (Refer to <7.5 Product Initialization>.)
7 Replace other SCU and Detectors and check the result of it
8 Replace corresponding devices.

8.1.5 The Active LED and Data LED of the Detector are blinking

Symtom

- The active LED and data LED is blinking when power LED is ON.

Expected Causes

- Detector registeration error
- Data transmission error

Solutions

1 Turn on SCU again
2 Check the network cable connection
3 Check the workstation environment and network information again
4 Check if the surrounding wireless communication is good

DRAFT

5 Check cable connection again when connected with tether interface cabel
6 Replace other devices and check the result of it
7 Replace corresponding devices.

8.1.6 Errors in Detector LED

Symptom

- All LED lamps of detector are blinking.
- 2 LED lamps of detector are blinking and remaining is blinking slowly.

Expected Causes

- Internal hardware errors of the detector.

Solutions

1 Boot up the detector again and check the result of it
2 Replace the detector.

8.1.7 Rapid Consumption of Battery

Symptom

- Consumption of fully charged battery pack is fast.

Expected Causes

- Performance decrease caused by usage of long time.
- Usage of battery pack in low temperature environment.

Solutions

1 Replace to new battery pack if the battery pack has been used for a long time. (Battery pack is consumables)
2 Use battery pack in room temperature environment. Charging capacity of battery pack in low temperature environment will be decreasing.

8.1.8 Battery Pack or Installation Part of Battery is Getting Hot

Symptom

- Battery pack or compartment for installation of battery pack is getting hot.

Expected Causes

- Battery pack failure
- Detector Failure

Solutions

1 Do not use battery pack
2 Consult with service engineers of Vieworks.

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9. Regulatory Information

This section gives explanation about the regulatory information and standard related to the products

Medical Equipment Safety Standards

Radio Frequency Compliance Information

Labels and Symbols

Guidance and Manufacturer Declaration for EMC

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9.1 Medical Equipment Safety Standards

9.1.1 Medical Equipment Classification

Item	Description
Type of protection against electrical shock	Class Ⅰ equipment Internally powered
Degree of protection against electrical shock	Type B
Degree of protection against ingress of water	IPX3
Operation mode	Continuous operation
Flammable anesthetics	NOT suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.

9.1.2 Product Safety Standard

South Korea

전기, 기계적 안전성에 관한 시험: IEC 60601-1과 식품의약품안전청고시 제 2009-137호에 따른다.
전자파장해방지에 관한 시험: IEC 60601-1-2에 따른다.

전자파 간섭 (EMI)	
전자파 전도	식품의약품안전청 고시 2009-54호 1종 A급 기기로서 별표 1의 5.1 식품의약품안전청 고시 2009-54호 별표 1의 전자파장해 (간섭)
전자파 방사	식품의약품안전청 고시 2009-54호 1종 A급 기기로서 별표 1의 5.2 식품의약품안전청 고시 2009-54호 별표 1의 전자파장해(간섭)

전자파 내성 (EMS)	
정전기방전(ESD) 시험	식품의약품안전청 고시 2009-54호 별표 2의 36.202/36.202.2/ KN61000-4-2
방사성 RF 전자기장 시험	식품의약품안전청 고시 2009-54호 별표 2의 36.202/36.202.3/ KN61000-4-3
전기적 빠른 과도현상 (EFT) 시험	고시 2009-54호 별표 2의 36.202/36.202.4/ KN61000-4-4
서지(Surge) 시험	고시 2009-54호 별표 2의 36.202/36.202.5/KN61000-4-5
전도성 RF 전자기장 시험	식품의약품안전청 고시 2009-54호 별표 2의 36.202/36.202.6/ KN61000-4-6
전원공급 입력선의 전압 강하, 순간정전 및 전압변동 시험	식품의약품안전청 고시 2009-54호 별표 2의 36.202/36.202.7/KN61000-4-11

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U.S.A / Canada

Item	
IEC 60601-1(ed.2 am1+ am2+ co1)	Medical electrical equipment- Part1: General requirements for safety
UL 60601-1(ed.2)	-
CSA-C22.2 No. 601-1-M90 (R2006)	Medical electrical equipment – Part 1: General requirements for safety (adopted amendment 2:1995 to IEC60601-1)
IEC 60601-1-2: 2007 (ed.3)	Medical electrical equipment-Part 1-2: Collateral standard: Electromagnetic compatibility
IEC 60601-1-4: 2000 (ed.1.1)	Medical electrical equipment- Part 1-4: Collateral Standard: Programmable electrical medical systems
IEC 62304:2006	Medical device software-software life cycle processes
ISO 14971:2012	Medical Device- Application of risk management to medical devices

European Union

Item	
MDD (Medical Device Directive)	93/42/EEC as amended by 2007/47/EC
EN ISO 13485:2012	Medical devices – Quality Management systems – Requirements for regulatory purposes
EN 60601-1: 2007(ed.3)	Medical electrical equipment- Part1: General requirements for safety
IEC 60601-1-2: 2007(ed.3)	Medical electrical equipment-Part 1-2: Collateral Standard : Electromagnetic compatibility-Requirements and tests
IEC 60601-1-4: 2000(ed.1.1)	Medical electrical equipment- Part 1-4: Collateral Standard : Programmable electrical medical systems
IEC 62304:2006	Medical device software-Software life cycle processes
ISO 14971: 2012	Medical device – Application of risk management to medical devices.

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9.2 Radio Frequency Compliance Information

Country	Item
U.S.A	• FCC Part 15.107(b) / Part 15.109(b) • FCC Part 15 Subpart E 15.407 • FCC Part 15 Subpart C 15.247
European Union	• ETSI EN 301 489-1 V1.9.2:2011 (EMC) • ETSI EN 301 489-17 V2.2.1:2012 (EMC) • EN 300 328 V.1.8.1; EN 301 893 V1.7.1 (RF) • EN 62311:2008 (RF Exposure)
South Korea	• KS C IEC 60601-1-2:2007 • IEC 61000-3-2:2005+A1:2008+A2:2009 • IEC 61000-3-3:2008

9.2.1 FCC Compliance

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of **FCC Rules**. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
- Operation is subject to the following tow conditions.
  - This device may not cause harmful interference.
  - This device must accept any interference received, including interference that may cause undesired operation.
- This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measure.
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from where the receiver is connected.
  - Consult the distributor or an experienced radio/TV technician for help.

- Change or modification which is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 5.15-5.35GHz band is restricted to indoor operations only.

- The **SAR** limit set by the FCC is 1.6 W/kg.
  - The highest **SAR** value for this model when tested for use at the front is 0.081 W/kg.
- The front side of a detector should be used for image acquisition.

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9.2.2 FCC SAR

- KDB 865664 D01 v01r03

9.2.3 CE R&TTE SAR

Item	
EN 62311:2008	Assessment of electronic and electrical equipment related to human exposure restrictions for electromagnetic fields. (0 Hz - 300 GHz)
EN 62209-1:2006	Human exposure to radio frequency fields from hand-held and body-mounted wireless communication devices – Human models, instrumentation, and procedures. • Part 1: Procedure to determine the specific absorption rate (SAR) for hand-held devices used in close proximity to the ear (frequency range of 300 MHz to 3 GHz).
EN 62209-2:2010	Human Exposure to Radio Frequency Fields from Handheld and Body-Mounted Wireless Communication Devices – Human models, Instrumentation, and Procedures. • Part 2: Procedure to determine the specific absorption rate (SAR) for mobile wireless communication devices used in close proximity to the human body (frequency range of 300 MHz to 6 GHz).

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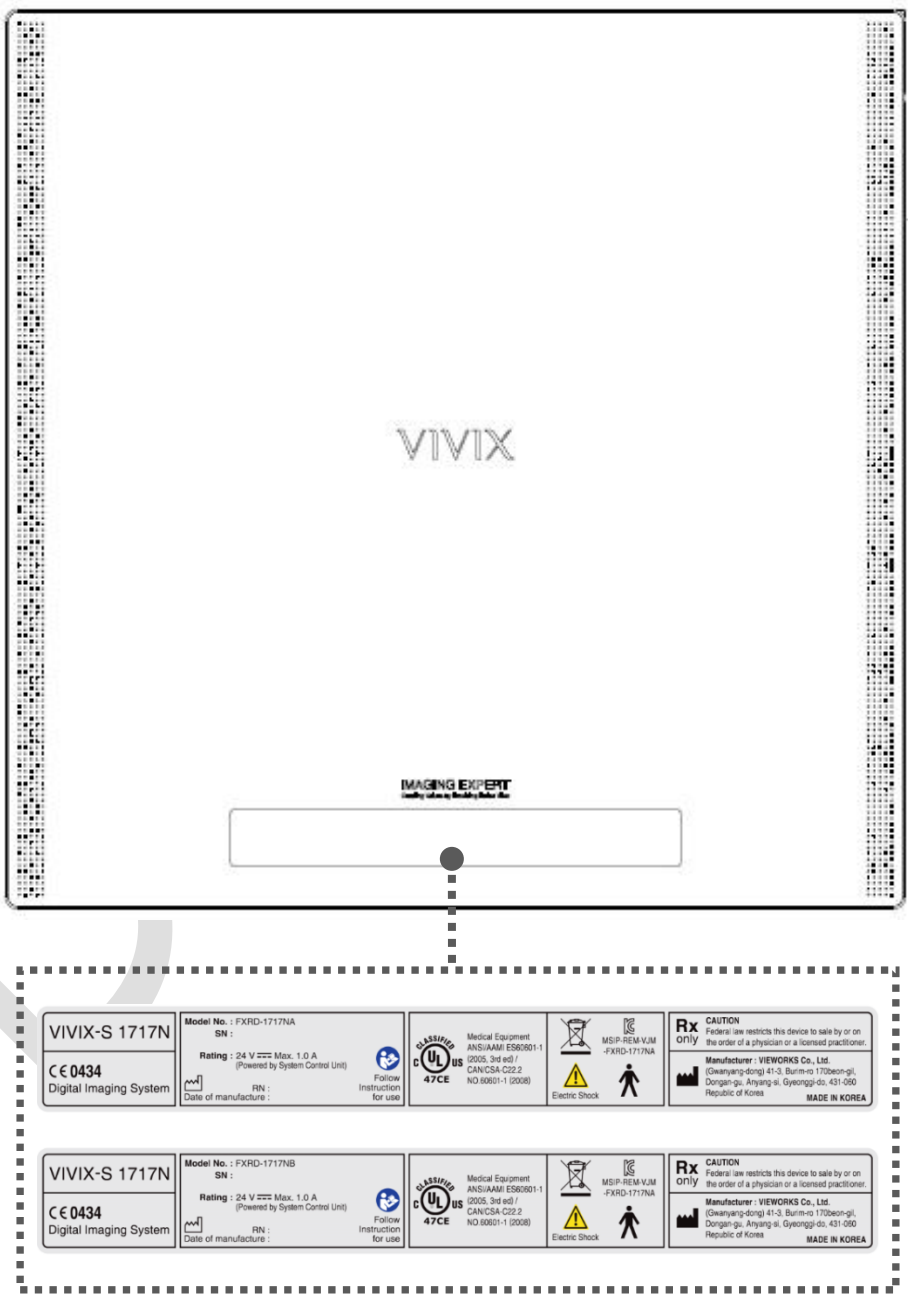
9.3 Labels and Symbols

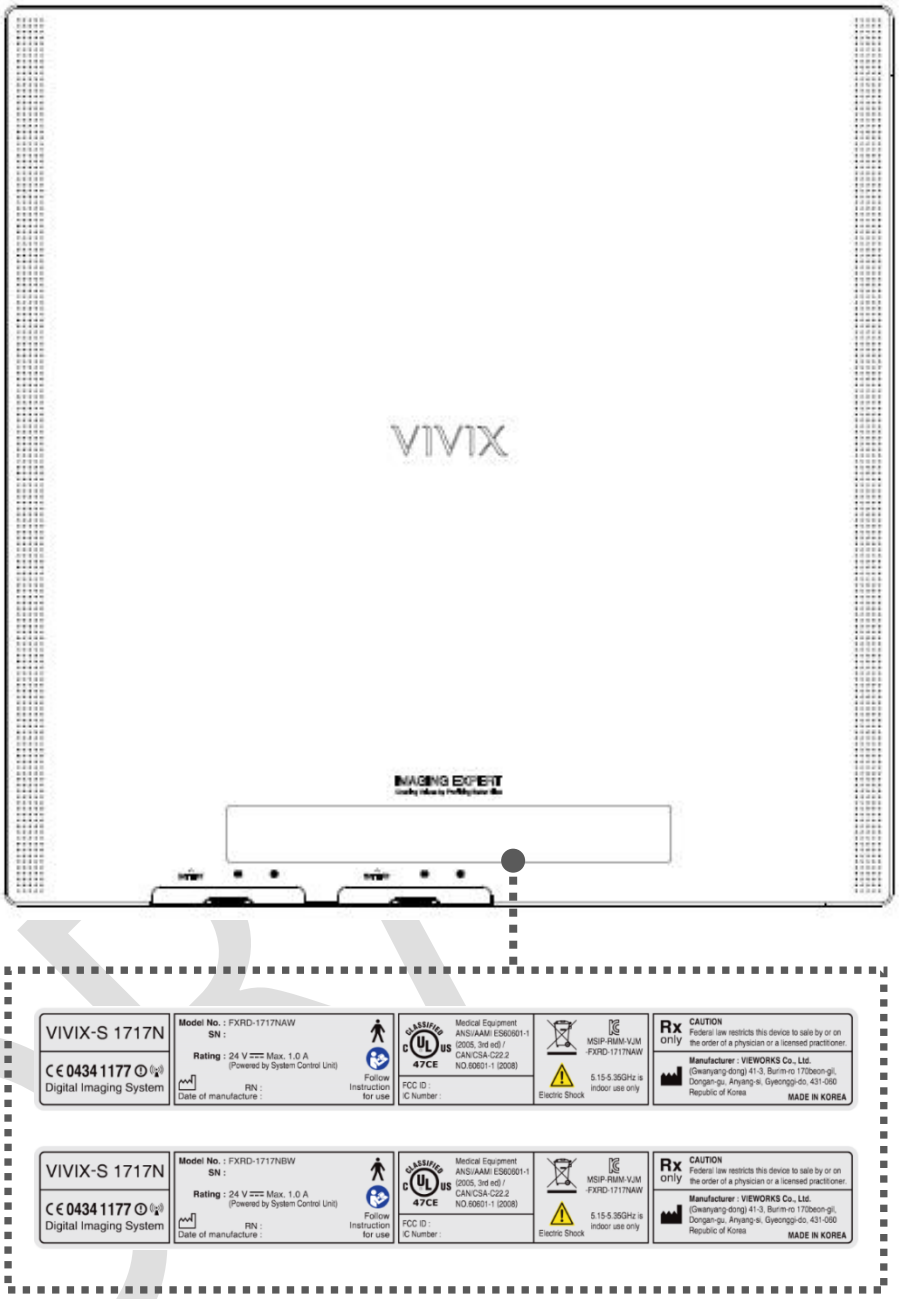
The **VIVIX-S 1717N** detector and relevant components have labels attached on them. The contents and locations of each label are indicated below.

9.3.1 Label

VIVIX-S 1717NA / 1717NB (Wired Detector)

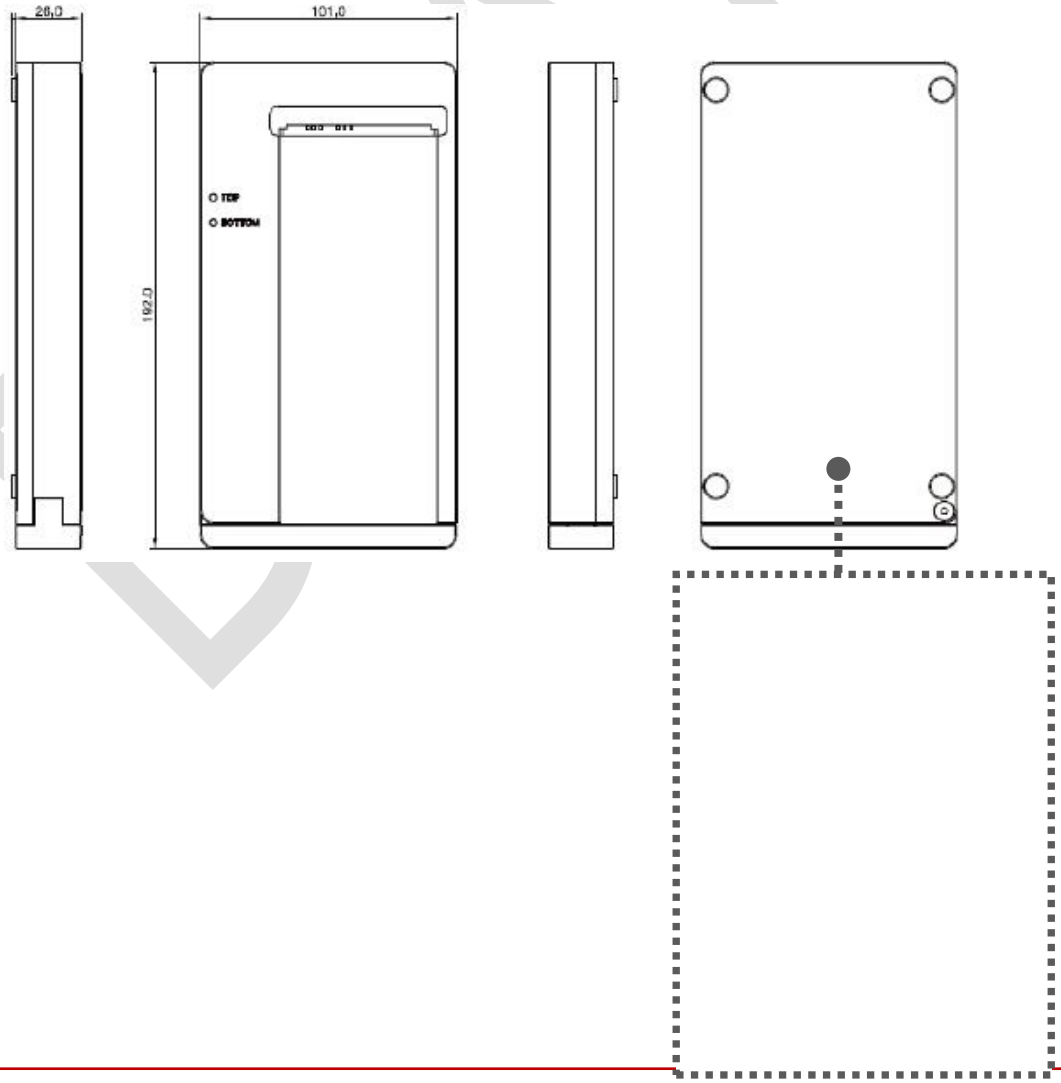


VIVIX-S 1717NAW / 1717NBW (Wireless Detector)

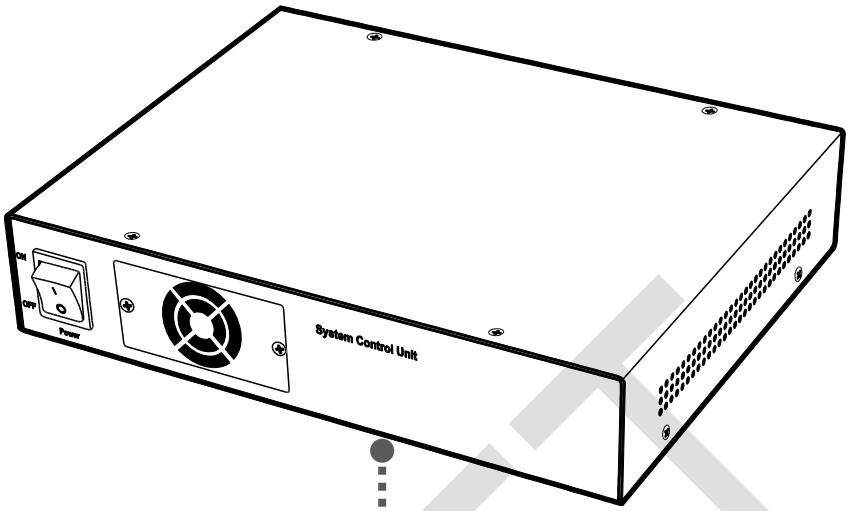


Battery

Battery Charger



SCU Basic (FXRS-02A)



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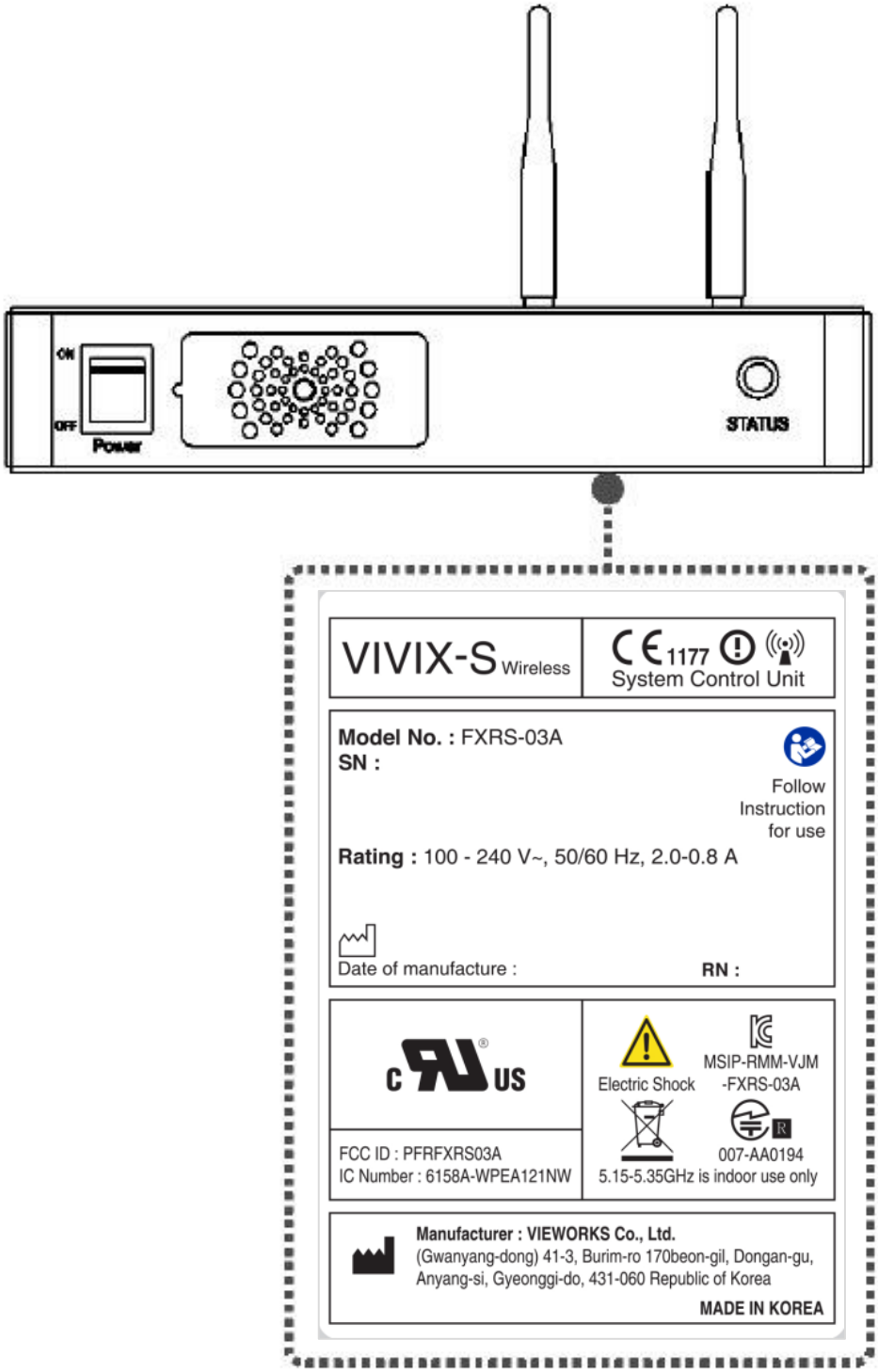
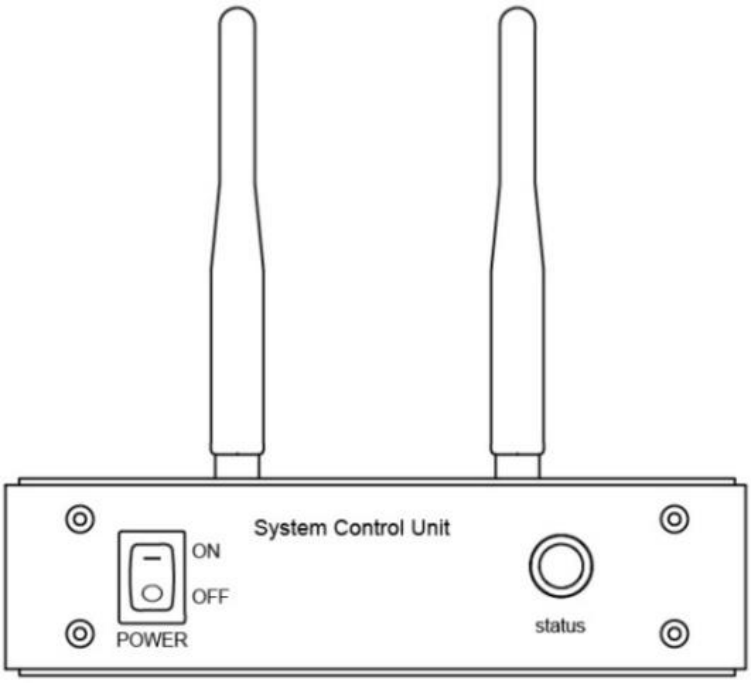
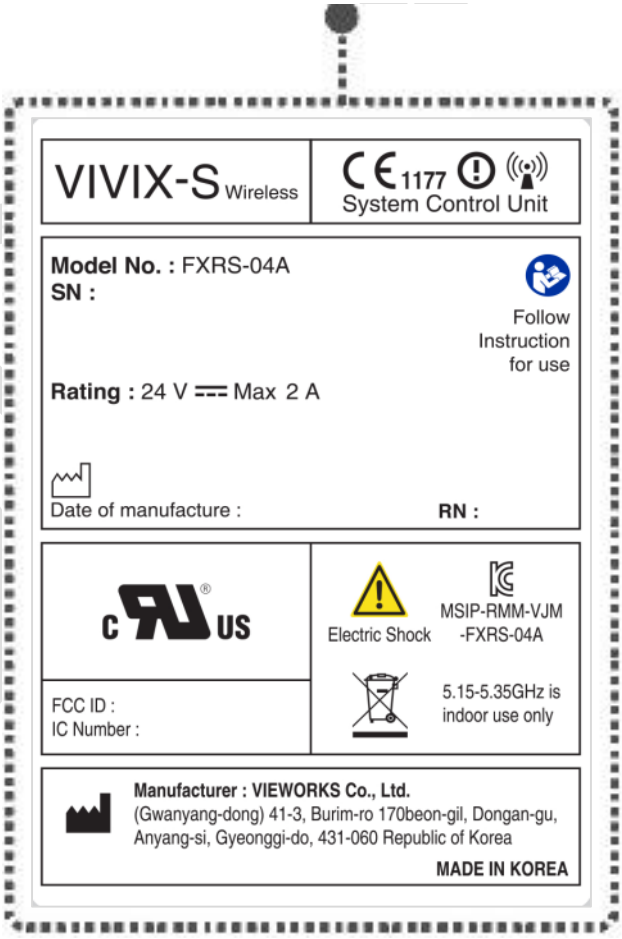
SCU Basic (FXRS-03A)



SCU mini (FXRS-04A)





Outer Box **[TBD]**

9.3.2 Product Serial Number

Serial Number Composition

The serial numbers for each product or accessory are composed as follows.

V	1	D	A	B	J	0	0	1
Item		Composition	Year		Month	Serial number		

- Revision will be updated in case of follows.
  - Mass production or a large amount of order.
  - Exterior alteration.
- Item code will be produced based on internal management standard of vieworks.
- Composition code is like follows.
  - D: Detector
  - S: SCU
  - C: Battery Charger
- Range of Serial Number is 001 ~ 999.

Initial Per Year

11	12	13	14	15	16	17	18	19	20
AA	AB	AC	AD	AE	AF	AG	AH	AI	BJ

Initial Per Month

1	2	3	4	5	6	7	8	9	10	11	12
A	B	C	D	E	F	U	V	W	X	Y	Z

Composition of Serial Number for Each Item

Model	Composition	Serial Number
1717NA	Detector	VMDAEA001
1717NB	Detector	VNDAEA001
1717NAW	Detector	VODAEA001
1717NBW	Detector	VPDAEA001
FXRC-02A	Battery Charger	VACAEA001
FXRS-02A	SCU	V3SAEA001
FXRS-03A	SCU Basic	VCSAEA001
FXRS-04A	SCU mini	VASAEA001

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9.3.3 Product Symbols

Symbol	Description
	Direct current
	Alternating current
	Protective earth (Ground)
	Equipotentiality
	Power on
	Power on for part of the equipment
	Power off
	Power off for part of the equipment
	Attention, consult accompanying documents
	General warning sign
	Warning sign for electricity
	This Mark shows compliance with both Canadian and U.S. safety requirements. With Respect to electric shock, fire, and mechanical hazards only. In accordance with UL60601-1 and CAN/CSA C22.2 No. 601.1.
CE 0434	This mark shows compliance of the essential requirement and other relevant provisions of Directive 93/42/EEC as amended by 2007/47/EC.
	Non-ionizing radiation
	Read and understand all instructions and warning labels in the product documentation before using the equipment. Keep manual for future reference.
	Dealing with a medicine that can only be given by a prescription from a doctor and you should use a certain medication that a doctor recommended.
	General mandatory action sign
	This mark indicates that this equipment must be handled with care.
	Do not jolt or apply excessive load to the equipment.
	This is a Type B Applied Part according to UL 60601-1 and EN 60601-1.
	This mark indicates that the equipment must be collected separately under the Directive on Waste Electrical and Electronic Equipment 2002/96/EC (WEEE) in the European Union. (For European Union)
	This mark indicates that the battery must be collected separately under the Directive on Waste Electrical and Electronic Equipment 2002/96/EC (WEEE) in the European Union. (For European Union)

DRAFT

9.4 Guidance and Manufacturer's Declaration for EMC

⚠	This device has been tested for EMI/EMC compliance, but interference can still occur in an electromagnetically noisy location. Attempt to maintain a suitable distance between electrical devices to prevent malfunction.

9.4.1 Electromagnetic Emissions

The Equipment Under Test (EUT) is intended for use in the electromagnetic environment specified below. The customer or user of the EUT should assure that it is used in such an environment.

Immunity test	Compliance	Electromagnetic Environment
RF Emissions (CISPR 11)	**Group 1**	The EUT uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF Emissions (CISPR 11)	**Class B**	The EUT is suitable for use in all establishments other than domestic and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions (IEC 61000-3-2)	**Class A**	
Voltage fluctuations/ Flicker emissions (IEC 61000-3-3)	**Complies**	

9.4.2 Electromagnetic Immunity

The **VIVIX-S 1717N** system is intended for using in the electromagnetic environment specified below. The user of this system should assure that it is used in the following environment.

Electrostatic Discharge (ESD) IEC 61000-4-2

Item	Description
Immunity test	• Electrostatic discharge (ESD) IEC 61000-4-2
IEC 60601 test condition	• Contact ±6kV • Air ±8kV
Compliance Level	• Contact ±6kV • Air ±8kV
Electromagnetic Environment - Guidance	• Floors should be wood, concrete or ceramic tile. • If floors are covered with synthetic material, the relative humidity should be at least 30%.

DRAFT

Electrical Fast Transient/Burst IEC 61000-4-4

Item	Description
Immunity test	• Electrical fast transient/burst IEC 61000-4-4
IEC 60601 test condition	• Power supply lines ±2kV • Input / output lines ±1kV
Compliance Level	• Power supply lines ±2kV • Input / output lines ±1kV
Electromagnetic Environment - Guidance	• Main power quality should be that of a typical commercial or hospital environment.

Surge IEC 61000-4-5

Item	Description
Immunity test	• Surge IEC 61000-4-5
IEC 60601 test condition	• Differential mode ±1kV • Common mode ±2kV
Compliance Level	• Differential mode ±1kV • Common mode ±2kV
Electromagnetic Environment - Guidance	• Main power quality should be that of a typical commercial or hospital environment.

Voltage Dips, Short Interruptions/Voltage Variations on Power Supply Input Lines IEC 61000-4-11

Item	Description
Immunity test	• Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11
IEC 60601 test condition	• <5% U_T (>95% dip in U_T) for 0.5 cycle. • 40% U_T (60% dip in U_T) for 5 cycles. • 70% U_T (30% dip in U_T) for 25 cycles. • <5% U_T (<95% dip in U_T) for 5 sec.
Compliance Level	• <5% U_T (>95% dip in U_T) for 0.5 cycle. • 40% U_T (60% dip in U_T) for 5 cycles. • 70% U_T (30% dip in U_T) for 25 cycles. • <5% U_T (<95% dip in U_T) for 5 sec.
Electromagnetic Environment - Guidance	• Main power quality should be that of a typical commercial or hospital environment. • If the user of the EUT image intensifier requires continued operation during power mains interruptions, it is recommended that the EUT image intensifier be powered from an uninterruptible power supply or a battery.

U_T is the AC power prior to approving the test level voltage.

DRAFT

Power Frequency (50/60 Hz) Magnetic Field IEC 61000-4-8

Item	Description
Immunity test	• Power frequency (50/60 Hz) magnetic field IEC 61000-4-8
IEC 60601 test condition	• 3 A/m
Compliance Level	• 3 A/m
Electromagnetic Environment - Guidance	• Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

Conducted RF IEC 61000-4-6 / Radiated RF IEC 61000-4-3

Item	Description	
Immunity test	• Conducted RF IEC 61000-4-6	• Radiated RF IEC 61000-4-3
IEC 60601 test condition	• 3 Vrms 150 kHz to 80 MHz	• 3 V/m 80 MHz to 2.5 GHz
Compliance Level	• 3 Vrms 150 kHz to 80 MHz	• 3 V/m 80 MHz to 2.5 GHz
Electromagnetic Environment - Guidance	• Portable and mobile RF communications equipment should be used no closer to any part of the EUT, including cables, than the recommended separation distance calculated from the below equations applicable to the frequency of the transmitter. $d = [\frac{3.5}{V_1}]\sqrt{P}$ $d = \left[\frac{3.5}{V_1}\right]\sqrt{P}$ 80 MHz to 800 MHz $d = \left[\frac{7}{E_1}\right]\sqrt{P}$ 80 MHz to 800 MHz • P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). • Field strengths from fixed RF transmitters, as determined by an electromagnetic site surveya, should be less than the compliance level in each frequency range b. • Interference may occur in the vicinity of equipment marked with the symbol.	

- At 80 MHz and 800 MHz, the higher frequency range applies.
- These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

- Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which EUT is used exceeds the applicable RF compliance level above, EUT should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating EUT.
- Over the frequency range 150 kHz to 80 MHz, field strengths should be less than [V1] V/m.

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10. Information

This section gives overview information for service and warranty of the product.

Service Information

Warranty

Revision History

DRAFT

10.1 Service Information

10.1.1 Product Lifetime

The estimated product lifetime may be up to five (5) years under the appropriate regular inspection and maintenance.

10.1.2 Regular Inspection and Maintenance

In order to ensure the safety of patients, operating personnel and third parties, and to maintain the performance and reliability of the equipment, be sure to perform regular inspection at least once a year. If necessary, clean up the equipment, make adjustments, or replace consumables.
There may be cases where overhaul is recommended depending on the conditions. Contact your sales representative or distributor for regular inspections or maintenance.

10.1.3 Repair

If a problem cannot be solved even after taking the measures indicated in Troubleshooting and contact your sales representative or a distributor for repairs. Please refer to the name label and provide the following information.

- Model name
  - **FXRD-1717NA / FXRD-1717NB**
  - **FXRD-1717NAW** / **FXRD-1717NBW**
- Serial number
  - 9 digit-number on the product label
- Explanation of problem
  - Describe as detailed as possible.

10.1.4 Replacement Parts Support

Performance parts (parts required to maintain the functioning of the product) of this product will be stocked for seven years after discontinuance of production, to allow for repair.

10.1.5 Consumables

The following consumable can deteriorate because of its characteristics and structure. For purchase of consumables, contact your sales representative or distributor.

- Battery pack: **FXRB-02A**

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10.2 Warranty

Vieworks warrants that this product will be free from defects in materials and workmanship for a period of 24 months from the date of delivery. If any such product proves defective during this warranty period, Vieworks at its option, either will repair the defective product without charge for parts and labor, or will provide a replacement in exchange for the defective product. In order to obtain service under this warranty, Customer must notify Vieworks of the defect before the expiration of the warranty period and make suitable arrangements for the performance of service. Customer shall be responsible for packaging and shipping the defective product to the service center designated by Vieworks with shipping charges prepaid.

Vieworks shall pay for the return of the product to customer if the shipment is to a location within the country in which Vieworks designated service center is located. Customer shall be responsible for paying all shipping charges, duties, taxes, and any other charges for products returned to any other locations.

This warranty shall not apply to any defect, failure, or damage caused by improper or inadequate maintenance and care. Vieworks shall not be obligated to furnish service under this warranty to repair damage resulting from attempts by personnel other than Vieworks or its representatives to install, repair, or service this product, to repair damage resulting from improper use or connection to incompatible equipment or power source; or to service a product that has been modified or integrated with other products when the effect of such modification or integration increases the time or difficulty of servicing the product.

THIS WARRANTY IS GIVEN BY VIEWORKS WITH RESPECT TO THIS PRODUCT IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. VIEWORKS AND ITS VENDOR DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABLILITY OR FITNESS FOR A PARTICULAR PURPOSE. VIEWORKS RESPONSIBILITY TO REPAIR OR REPLACE DEFECTIVE PRODUCTS IS THE SOLE REMEDY PROVIDED TO THE CUSTOMER FOR BREACH OF THIS WARRANTY. VIEWORKS AND ITS VENDORS WILL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES IRRESPECTIVE OF WHETHER VIEWORKS OR THE VENDOR HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

There are no warranties which extend beyond the description mentioned in this document

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10.3 Revision History

Version	Date	Descriptions
1.0	2015-03-??	• Initial Release

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