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Phone: (909) 357-7988
8:30 a.m. - 5:00 p.m. / Monday-Friday / Pacific Time

4) Please refer to FAQ section on our website for more information.

Check the FAQ and make sure all attempts have been made to make the unit work. Check your purchase receipt date and make sure it's within the 30 days warranty period at the time you intend to send it back. Contact Maisto (see below), and tell us the model that you have, the problem(s) you are having, your daytime phone number, and any other information that might be helpful for us to resolve the problem. If Maisto cannot solve your problem by email or telephone, we will issue a return authorization number so you can return the unit to us for repair or replacement. No returns will be accepted without a return authorization (RA) number issued by Maisto clearly marked on the outside of the package. Pack the unit back in its original box or another box with sufficient protective material. Include a copy of your dated store receipt and a description of the problem when send it freight prepaid to the address which we will provide when we issue the RA number.

3) What if I'm still having a problem?

Check to make sure all 4 wheels are not obstructed by any foreign objects.

2) Why does my R/C Vehicle make unusual noises?

Make sure all 4 wheels are not obstructed by any foreign objects.

Check to make sure the batteries are installed per polarity indicators.

Make sure the frequency of the vehicle and transmitter are matched.

1) Why does my R/C Vehicle not start?

FAQ (Frequently Asked Questions)

Canada only. Check the FAQ section before you return the product to Maisto.

All Maisto R/C products have a 30 days limited warranty in function and performance. You may receive a new replacement product if the defective product is returned to Maisto (freight prepaid and confirmed a factory defective. Maisto's 30 days warranty is limited to factory defects in material and workmanship only. If you have a problem with our product, cover unauthorized modification, accidents, abusive use, and consequential damages per our judgment. The warranty is limited to original purchaser with dated proof of the purchase only. If you have a problem with our product, e-mail or call customer service first. RA # may be issued if the problem cannot be resolved over the phone or email. Return for repair or replacement must be shipped prepaid/postage prepaid and insured, include dated proof of purchase, RA# and brief description of problem. If product is returned without a dated proof of purchase, it will be excluded from the coverage of this warranty. Allow 3 to 5 weeks for delivery of repaired or replacement per Maisto's discretion. Delivery is limited in U.S.A. or Canada only. Warranty is only valid for purchases in U.S.A and Canada only.

Problem	Cause	Correction
No Function	Low Battery level	Replace with new batteries
	Battery polarities are reversed	Insert the batteries with correct polarities as shown on the battery compartment
	The wheels are obstructed by foreign objects	Remove foreign objects on the vehicle / wheels
	Low battery level	Replace with new batteries
	The wheels are obstructed by foreign objects	Remove foreign objects on the vehicle / wheels
	Strong interference of surroundings	Move to a better location for playing
	Poor distance control	Replace with new batteries
	Poor Turning Signal	Remove foreign objects on the vehicle / wheels
	Drive Slow / Low battery level	Replace with new batteries

Warranty



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Size: A4 297mm(W) x 210mm(H)
Color: 1C (Black)
Material: Paper

Warning : Changes or modifications to this unit not expressly approved by the party responsible for compliance turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
Note : This device must accept any interference received, including interference that may cause undesired operation. 1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation. This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions :

4. Remove the package, take out all accessories and assemble the product before giving it to children to play.
3. Make sure the batteries are installed with correct polarity (+/-) as shown inside the battery compartment.
2. Do not attempt to disassemble the products.
1. Do not operate the vehicle with same frequency with other players in same location.

Cautions:

Hg = Battery contains mercury
Cd = Battery contains cadmium
Pb = Battery contains lead



You will find these chemical abbreviations along with a crossed-out refuse bin on batteries containing harmful substances:

return batteries containing harmful substances and all other used batteries.

Batteries should not be disposed of in the household waste. As the consumer you are legally obliged to

Disposal of batteries

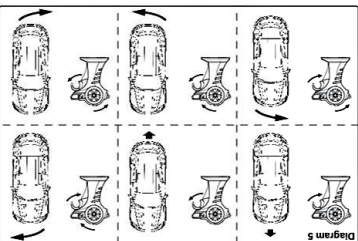
13. Battery change must only be made by adult.
causing injury or damage.
12. Dispose of batteries properly. Do not dispose of batteries in fire – it may cause them to explode or leak.
11. The supply terminals are not to be short-circuited.
10. Exhausted batteries are to be removed from the product.
9. Remove all batteries from the product when not in use for long periods of time.
8. Be sure to insert batteries with correct polarity and always follow the battery manufacturer's instructions.
7. Rechargeable batteries are to be removed from the product before they are charged.
6. Rechargeable batteries are only to be charged under adult supervision.
5. Non-rechargeable batteries are not to be charged.
4. Do not mix old and new batteries or different type of batteries.
3. Do not mix alkaline, standard or rechargeable batteries.
2. Only batteries of the same or equivalent type as recommended are to be used.

Battery use:

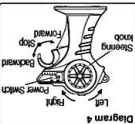
6. Outdoor usage is recommended in order to get optimal control range.
5. The operating range can be affected by a variety of factors:
a) Weak transmitter or vehicle batteries.
b) Interference from other items that emit radio frequency signals such as another R/C item on the same frequency.
c) Radios, cordless phones, high voltage transformers, etc.



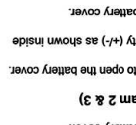
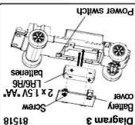
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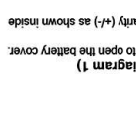
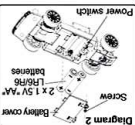
Performance Tips:
1. Do not drive the vehicle on grass, sand or go through water.
2. Do not drive the vehicle in windy or rainy weather.
3. Do not drive the vehicle into any hard object.
4. Keep fingers, hair and loose clothing away from the vehicle.



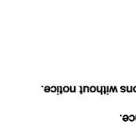
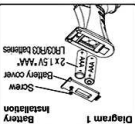
How to play: (Refer to Diagram 4, 5 & 6)
1. Set the "Power Switch" on the controller and vehicle to ON position to match the radio frequency.
2. If the frequency of the vehicle and controller does not match, switch off both the vehicle and controller, then turn them on again.
3. Pull the trigger in the transmitter to drive the vehicle forward. Push the trigger in the transmitter to drive the vehicle backward.
4. Turn the steering knob on the transmitter to steer the vehicle to right or left.
5. If the vehicle does not turn in a straight line, adjust the wheel alignment under the chassis.
6. Turn the switch of the controller and vehicle to OFF position when not in play.



Battery Installation for the Transmitter: (Refer to Diagram 1)
1. Use screwdriver to loosen the screw on the battery cover and to open the battery cover.
2. Install 2 new 1.5V "AA" LR03/R03 batteries with correct polarity (+/-) as shown inside the battery compartment.
3. Install the battery cover and then tighten the screw on the battery cover.



Battery Installation for the Vehicle: (Refer to Diagram 2 & 3)
1. Switch the power OFF.
2. Use screwdriver to loosen the screw on the battery cover and to open the battery cover.
3. Install 2 new 1.5V "AA" LR03/R03 batteries with correct polarity (+/-) as shown inside the battery compartment.
4. Install the battery cover and then tighten the screw on the battery cover.



Battery Requirement:
Vehicle: 2 x 1.5V "AA" LR03/R03 batteries.
Transmitter: 2 x 1.5V "AA" LR03/R03 batteries.
Contents:
Transmitter x 1
Vehicle x 1
Owner's Instruction Manual x 1
We reserve the right to improve/revises the product specifications without notice.
It contains important information.
Please keep this owner's instruction manual for future reference.
Maisto Radio Control Vehicles

Age 5+

1:24 2.4GHz R/C



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