

Signal Booster Installation Guide



DataPro™
Smartech III

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Appearance of device and accessories may vary.

Note: This manual contains important safety and operating information. Please read and follow the instructions in this manual. Failure to do so could be hazardous and result in damage to your Signal Booster.

Installation Instructions for the Following Wilson Electronics Signal Booster:

DataPro: Model: 460009 FCC ID: PWO460009 IC: 4726A-460009

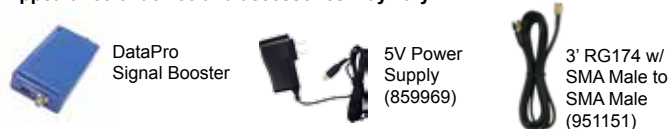
The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.

Before Getting Started

This guide will help you properly install your Wilson Electronics Signal Booster. **It is important to read through all of the installation steps for your particular application prior to installing any equipment.** Read through the instructions, visualize where all the equipment will need to be installed and do a soft installation before mounting any equipment. For further assistance please contact our Wilson Electronics Technical Support Team: 866-294-1660.

Inside this Package

Appearance of device and accessories may vary.



Accessories & Antenna Options (sold separately)



Mobile Antennas

Mini-Mag

- 301126 w/ 12.5 RG174 cable- SMA
- 301113 w/ 12.5 RG174 cable- FME

12" Mag Mount w/ 12.5' RG174

- 311103
- 311125
- 311128
- 314202
- 311703

Trucker antenna w/10.5' RG58

- 311101
- 311701

Trucker antenna w/13.5' RG58

- 311119
- 311133

NMO Antenna's w/ RG174

- Kit 311104-17410
- 800/1900 NMO antenna
- 10' RG174 cable

- Kit 311112-17410

- 800/1900 NMO antenna
- 10' RG174 cable

- Kit 314203-17410

- 800/900/1900 NMO antenna
- 10' RG174 cable

Marine antenna w/ 10' RG58

- Kit 311130-5810
- Marine Antenna
- 10' RG58 cable

Glass Mount w/14' RG58 cable

- 311102
- 311114 (Mini Glass Mount)

NMO Antenna's w/ RG58

- Kit 311104-5810
- 800/1900 NMO antenna
- 10' RG58 cable

- Kit 311112-5810

- 800/1900 NMO antenna
- 10' RG58 cable

- Kit 314203-5810

- 800/900/1900 NMO antenna
- 10' RG58 cable

311106 Low Profile w/ 10' RG58

Outside Fixed Antennas

50 Ohm Outside Antenna Kits

- Kit 314453-5825
- 50 Ohm Pole Mount Panel Antenna
- 25' RG58 Cable

- Kit 314411-5825

- 50 Ohm Wide Band Directional
- 25' RG58 Cable

- Kit 311111-5850

- Yagi Directional Antenna
- 75' RG58 Cable

- Kit 311129-5840

- 800 MHz Yagi Directional
- 40' RG58 Cable

- Kit 311203-5820

- Omni-Directional antenna
- 20' RG58 Cable

- Kit 311124-5830

- 1900 MHz Yagi Antenna
- 30' RG58 Cable

- Kit 314411-40075

- 50 Ohm Wide Band Directional
- 75' LMR400 Cable

- Kit 311203-40020

- Omni-Directional antenna
- 20' LMR400 Cable

- Kit 301111-400170

- Yagi Directional w/ N-Female
- 170' LMR400

- Kit 311124-400100

- 1900 MHz Yagi Directional
- 100' LMR400 Cable

- Kit 311129-400100

- 800 MHz Yagi Antenna
- 100' LMR400 Cable

- Kit 314453-40075

- 50 Ohm Pole Mount Panel Antenna
- 75' LMR400 Cable

75 Ohm Outside Antenna Kits

- Kit 301111-0675

- Yagi Directional Antenna
- 75' RG6 Cable
- N-Male to F-Female adapter

- Kit 311201-0620

- Omni Directional w/ F-Female
- 20' RG6 Cable

- Kit 311129-0660

- 800 MHz Yagi Directional
- 60' RG6 Cable
- N-Male to F-Female adapter

- Kit 311124-0650

- 1900 MHz Yagi Directional
- 50' RG6 Cable
- N-Male to F-Female adapter

- Kit 314473-0640

- 75 Ohm Pole Mount Panel Antenna
- 40' RG6 Cable

- Kit 314475-0630

- 75 Ohm Wide Band Directional
- 30' RG6 Cable

- Kit 311141-0620

- 75 Ohm Grey Brick Antenna
- 20' RG6 Cable

- Kit 301111-11140

- Yagi Directional Antenna
- 140' RG11 Cable
- N-Male to F-Female adapter

- Kit 311201-1120

- Omni Directional w/ F-Female
- 20' RG11 Cable

- Kit 311129-11110

- 800 MHz Yagi Directional
- 110' RG11 Cable
- N-Male to F-Female adapter

- Kit 311124-1180

- 1900 MHz Yagi Directional
- 80' RG11 Cable
- N-Male to F-Female adapter

- Kit 314473-1175

- 75 Ohm Pole Mount Panel Antenna
- 75' RG11 Cable

- Kit 314475-1175

- 75 Ohm Wide Band Directional
- 75' RG11 Cable

- Kit 311141-1120

- 75 Ohm Grey Brick Antenna
- 20' RG11 Cable

Quick Installation Overview

The following steps provide a summary of the Signal Booster/antenna installation process. Contact Wilson Electronics Technical Support Team with any questions at 866-294-1660.

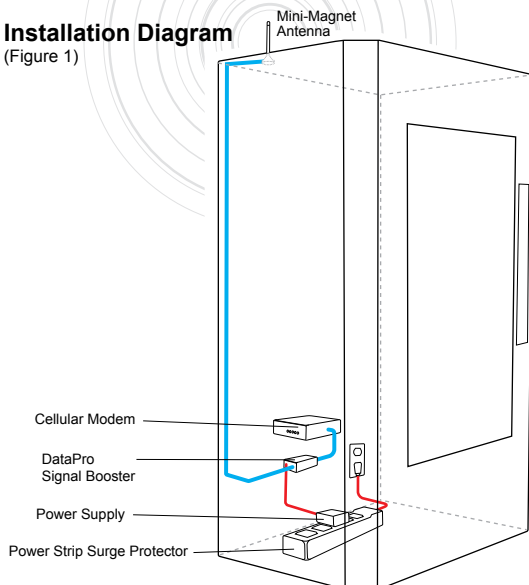
1. Select a location to install the Signal Booster that is away from excessive heat, direct sunlight, moisture and that has proper ventilation. Do not place the Signal Booster in an air-tight enclosure.
2. Select a location on the top of the structure to install the Outside Antenna. Use a cell phone in test mode to find the strongest signal from the cell tower. Visit www.WilsonElectronics.com to find test mode function for your particular cell phone.
3. Run the Outside Antenna cable to the Signal Booster and attach it to the connector labeled "Outside Antenna."
4. An external adapter is required to connect the cell phone or cellular data card to the Signal Booster. The external adapter plugs into the included antenna extension cable and directly into a socket on the cellular device. Run the extension cable from the external adapter and attach it to the connector labeled "cellular phone or data card" on the Signal Booster.

Note: Be careful when plugging the connector in so as not to bend the center pins on the connectors. Ensure all cables have a tight connection.

5. Before powering up the Signal Booster verify that both the Outside Antenna and the Inside Antenna are connected and check that all connections are tight. An AC surge protector is recommended for all installations (not included).

Installation Diagram

(Figure 1)



How it Works

Wilson Electronics Signal Boosters are bi-directional devices that deliver service levels consistent with what would be expected in areas of high cell network coverage. They amplify a weak or shadowed signal in mobile, marine, machine to machine and in-building applications. When using a Wilson Electronics Signal Booster in conjunction with Wilson Electronics antennas, the Outside Antenna will collect the cell tower signal and send it through the cable to the Signal Booster. Cell phones and cellular data cards then communicate with the improved signal. When a cellular device transmits, the signal is amplified by the Signal Booster and transmitted back to the cell tower through the Outside Antenna.

Installing the External Adapter

An external adapter is required to connect the cell phone or cellular data card to the Signal Booster. The external adapter is cell phone/data card-specific and may be purchased through a local retailer. Refer to Wilson Electronics Adapter Guide to identify the correct adapter for your cell phone or cellular data card. The adapter guide is available through a local retailer or at www.WilsonElectronics.com. The external adapter plugs into the antenna extension cable (included) and directly into a socket on the cellular device.

The external adapter and the extension cable are long enough to reach the Signal Booster location. This allows for ease and convenience of use. Run the extension cable from the external adapter and attach it to the connector labeled "Cellular Phone or Data Card" on the Signal Booster.

NOTE: Depending on your specific cell phone, the adapter socket may be located beneath a rubber plug.

Installing a Wilson Electronics Outside Antenna

Select a location on the top of the structure to install the Outside Antenna that has the most unobstructed line of sight to the cell tower. To obtain maximum performance, the antenna should point toward the cell tower. Follow the instructions included with the Outside Antenna and the RF Safety Warning (page 5). Run the cable from the Outside Antenna and attach it to the connector labeled "Outside Antenna" on the Signal Booster.

Lightning protection is recommended for all stationary installations (sold separately). Take extreme care to ensure neither you nor the antenna come in contact with any electrical power lines. Ensure there are at least three feet of clearance in all directions surrounding the antenna.

Installing a Wilson Electronics Signal Booster

Select a location to install the Signal Booster that is away from excessive heat, direct sunlight, moisture and that has proper ventilation. Ensure the Signal Booster is installed within six feet of where the cell phone or cellular data card will be used (to accommodate the six-foot adapter extension cable).

Powering up a Wilson Electronics Signal Booster

1. Ensure that both the Outside Antenna cable and the adapter cable are connected to the Signal Booster before powering up the Signal Booster.
2. Connect the power supply to the power input labeled with the USB symbol on the Signal Booster. Plug the power supply into a power strip surge protector (recommended).
3. The indicator light on the top of the Signal Booster will be GREEN when the unit is powered up and working properly.
4. If the light is off, ensure power supply connections are tight.



Warning: Verify that both the Outside Antenna and the adapter extension cable are connected to the Signal Booster before powering up the Signal Booster.

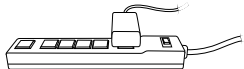


Warning: Use only a Wilson Electronics power supply. Use of a non-Wilson Electronics product could damage your equipment.

Carefully insert the power cable.



IMPORTANT NOTICE



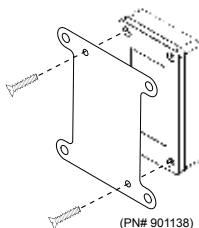
- It is very important to power your Signal Booster using a surge protected AC Power Strip with at least a **1000 Joule rating**.
- Failure to do this will void your warranty in the event of a power surge or lightning strike.

Testing a Wilson Electronics Signal Booster

To test your Signal Booster, go to a weak signal area where your cell phone registers only 1-2 bars without the Signal Booster turned on. Then, connect the Signal Booster to the phone and you should see a signal improvement of 2 or more bars. **Note:** Many phones take up to 30 seconds to reset the bar indicator.

Installing the Mounting Plate (sold separately)

To purchase a mounting plate contact Wilson Electronics Sales Team 800-204-4104.

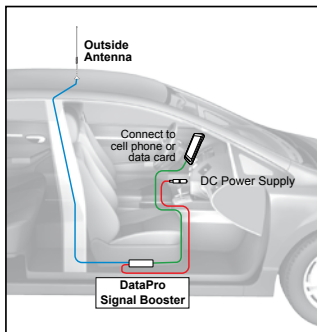


Remove two screws from back of Signal Booster that correspond with the mounting plate.

Place Signal Booster on mounting plate and reinstall the two screws previously removed from back of Signal Booster.

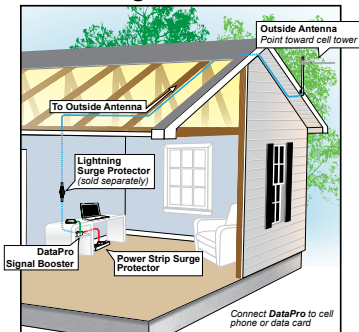
Caution: Do not remove "Void Sticker."

Mobile Installation



This is the recommended install for in-vehicle use. Contact our Technical Support Team for more information at: 866-294-1660 or tech@wilsonelectronics.com

In-Building Installation



This is the recommended install for in-building use. Contact our Technical Support Team for more information at: 866-294-1660 or tech@wilsonelectronics.com

Contact Wilson Electronics Technical Support Team with any questions at 866-294-1660 or email: tech@wilsonelectronics.com Mon.- Fri. Hours: 7 am to 6 pm MST.

Warnings and Recommendations

-  **Warning:** Verify that both the Outside Antenna and the adapter extension cable are connected to the Signal Booster before powering up the Signal Booster.
-  **Warning:** Use only the power supply provided in this package. Use of a non-Wilson Electronics products may damage your equipment.
-  **RF Safety Warning:** Any antenna used with this device must be located at least 8 inches from all persons.

This is a CONSUMER device.

BEFORE USE, you **MUST REGISTER THIS DEVICE** with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider.

You **MUST** operate this device with approved antennas and cables as specified by the manufacturer. Antennas **MUST** be installed at least 20 cm (8 inches) from any person.

You **MUST** cease operating this device immediately if requested by the FCC or a licensed wireless service provider.

WARNING. E911 location information may not be provided or may be inaccurate for calls served by using this device.

Lightning protection is recommended for all in-building installations.

It is recommended to verify that outside building antenna installations comply with relevant electrical codes (e.g. National Electrical Code).

NOTE: The aluminum casing of a Wilson Electronics Signal Booster will adjust very quickly to the ambient temperature of its environment. For example, in the summer, when the inside of a car can reach 140 degrees Fahrenheit, the Signal Booster temperature may be 150 degrees or higher. The casing will be hot to the touch, similar to a metal door handle or a steering wheel. Such high temperatures will not damage the Signal Booster, nor do they pose a fire risk to the structure. As recommended in these instructions, install the Signal Booster in a location with adequate ventilation. Keep the area free of items that could block air flow to the Signal Booster. Do not install the Signal Booster in direct sunlight.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications made that are not expressly approved by Wilson Electronics could void authority to operate this equipment.

Each Signal Booster is individually tested and factory set to ensure FCC compliance. The Signal Booster cannot be adjusted without factory reprogramming or disabling the hardware. The Signal Booster will amplify, but not alter incoming and outgoing signals in order to increase coverage of authorized frequency bands only. If the Signal Booster is not in use for five minutes, it will reduce gain until a signal is detected. If a detected signal is too high in a frequency band, or if the Signal Booster detects an oscillation, the Signal Booster will automatically turn the power off on that band. For a detected oscillation the Signal Booster will automatically resume normal operation after a minimum of 1 minute. After 5 (five) such automatic restarts, any problematic bands are permanently shut off until the Signal Booster has been manually restarted by momentarily removing power from the Signal Booster. Noise power, gain, and linearity are maintained by the Signal Booster's microprocessor.

About Wilson Electronics

Wilson Electronics, LLC has been a leader in the wireless communications industry for over 40 years. The company designs and manufactures Signal Boosters, antennas and related components that significantly improve cellular telephone signal reception and transmission in a wide variety of applications, mobile (marine, RV, vehicles) and in-building (home, office, machine to machine).

With extensive experience in antenna and Signal Booster research and design, the company's engineering team uses a state-of-the-art testing laboratory, including an anechoic chamber and network analyzers, to fine-tune antenna designs and performance. For its Signal Boosters, Wilson Electronics uses a double electrically shielded RF enclosure and cell tower simulators for compliance testing.

Wilson Electronics Signal Boosters feature patented Smart Technology™ that enables them to automatically adjust their power based on cell tower requirements. By detecting and preventing oscillation feedback, signal overload and interference with other users, these Smart Technology™ Signal Boosters improve network cell phone areas without compromising carrier systems.

All products are engineered and assembled in the company's 55,000-square-foot headquarters in St. George, Utah. Wilson Electronics has product dealers in all 50 states as well as in countries around the world.

30-Day Money-Back Guarantee

All Wilson Electronics products are protected by Wilson Electronics's 30-day money-back guarantee. If for any reason the performance of any product is not acceptable, simply return the product directly to the reseller with a dated proof of purchase.

2-Year Warranty

Wilson Electronics Signal Boosters are warranted for two (2) years against defects in workmanship and/or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Boosters may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by Wilson Electronics. Wilson Electronics shall, at its option, either repair or replace the product. Wilson Electronics will pay for delivery of the repaired or replaced product back to the original consumer if located within the continental U.S.

This warranty does not apply to any Signal Boosters determined by Wilson Electronics to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

Failure to use a surge protected AC Power Strip with at least a 1000 Joule rating will void your warranty.

RMA numbers may be obtained by contacting Technical Support at 866-294-1660.

Disclaimer: The information provided by Wilson Electronics, LLC is believed to be complete and accurate. However, no responsibility is assumed by Wilson Electronics, LLC for any business or personal losses arising from its use, or for any infringements of patents or other rights of third parties that may result from its use.

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U.S. Patent Nos. – 7,221,967 7,729,669 7,486,929 7,409,186 7,783,318 8,583,034
8,583,033 8,639,180

Contact *Wilson Electronics Technical Support Team* with any questions at 866-294-1660
or email: tech@wilsonelectronics.com Mon.- Fri. Hours: 7 am to 6 pm MST.

Signal Booster Specifications

Dual-Band 800/1900 MHz Specifications			
Model Number		460009	
Connectors		SMA-Female	
Antenna Impedance		50 Ohms	
Frequency		824-894 MHz & 1850-1995 MHz	
Passband Gain (nominal)		800 MHz 13.4	1900 MHz 12.3
20 dB Bandwidth (MHz)		800 MHz	1900 MHz
	Typical	41.7	84.1
	Maximum	43.3	88.9
Power output for single cell phone (dBm)		800 MHz	1900 MHz
	Uplink	23.8	22.3
	Downlink	-6.05	-6.3
Power output for multiple received channels (Uplink) dBm		800 MHz	1900 MHz
No. Tones			
2		24.1	23.2
3		20.5	19.6
4		18.0	17.1
5		16.1	15.2
6		14.5	13.6
Power output for multiple received channels (Downlink) dBm		800 MHz	1900 MHz
No. Tones			
2		-3.2	-4.7
3		-6.7	-8.2
4		-9.2	-10.7
5		-11.1	-12.7
6		-12.7	-14.2
Noise Figure (typical downlink/uplink)		4 dB (nominal)	
Isolation		> 60 dB	
Power Requirements		5.5 V DC, 1A	

The Manufacturer's rated output power of this equipment is for single carrier operation. For situations when multiple carrier signals are present, the rating would have to be reduced by 3.5 dB, especially where the output signal is re-radiated and can cause interference to adjacent band users. This power reduction is to be by means of input power or gain reduction and not by an attenuator at the output of the device.



3301 East Deseret Drive, St. George, UT 84790

For additional Technical Support visit www.WilsonElectronics.com

or email at: tech@wilsonelectronics.com

Phone: 866-294-1660 Local: 435-673-5021 Fax: 435-656-2432

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