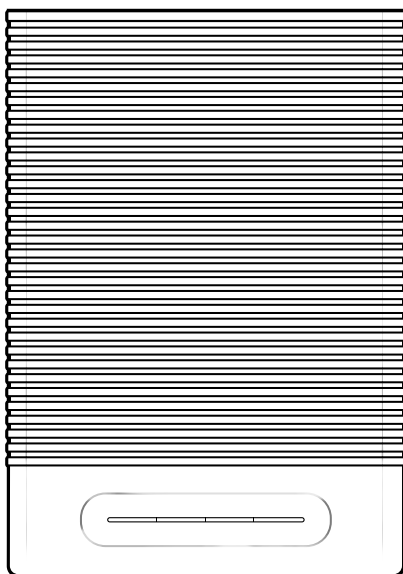


# Home Complete

Cellular Signal Booster



## User Manual

---

**NEED HELP?**



[support.weboost.com](https://support.weboost.com)



866.294.1660

# Index

|                                                                       |    |
|-----------------------------------------------------------------------|----|
| Package Contents .....                                                | 1  |
| Preparation .....                                                     | 2  |
| <b>STEP 1-A &amp; B:</b> Connect Inside Antenna To Booster .....      | 3  |
| <b>STEP 2-A:</b> Point Outside Antenna Toward Nearest Cell Tower .... | 4  |
| <b>STEP 2-B:</b> Mount Bracket To Outside Antenna .....               | 5  |
| <b>STEP 3:</b> Route & Connect Cable To System .....                  | 6  |
| <b>STEP 4:</b> Power Up The Booster & Optimize The System .....       | 7  |
| Measuring Booster Performance .....                                   | 9  |
| Light Patterns .....                                                  | 11 |
| Troubleshooting .....                                                 | 12 |
| Safety Guidelines .....                                               | 14 |
| Specifications .....                                                  | 16 |
| Warranty .....                                                        | 17 |

---

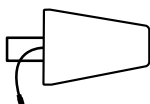
# Package Contents



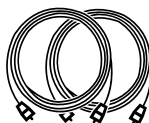
Home  
Complete  
Booster



Inside  
Antenna



Outside  
Antenna



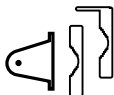
75' & 60'  
Cables



Power  
Supply



Booster &  
Inside Antenna  
Mounts



Outside Antenna  
Bracket  
Mount



Cable Clips  
& 2 Adhesive  
Strips

---

# Preparation

## You Will Need (tools not included)

Make sure the following materials are prepared and ready for your installation.



3 to 4 hours



2 people (a person to help with antenna calibration)



- ☐ Ladder
- ☐ Phillips-head screwdriver
- ☐ 10mm open-end wrench or adjustable wrench
- ☐ Drill (*if routing cable through wall*)
- ☐ 1.25"-2" diameter pole existing pole (or order #901117)
- ☐ Recommended: Power Strip with surge protection

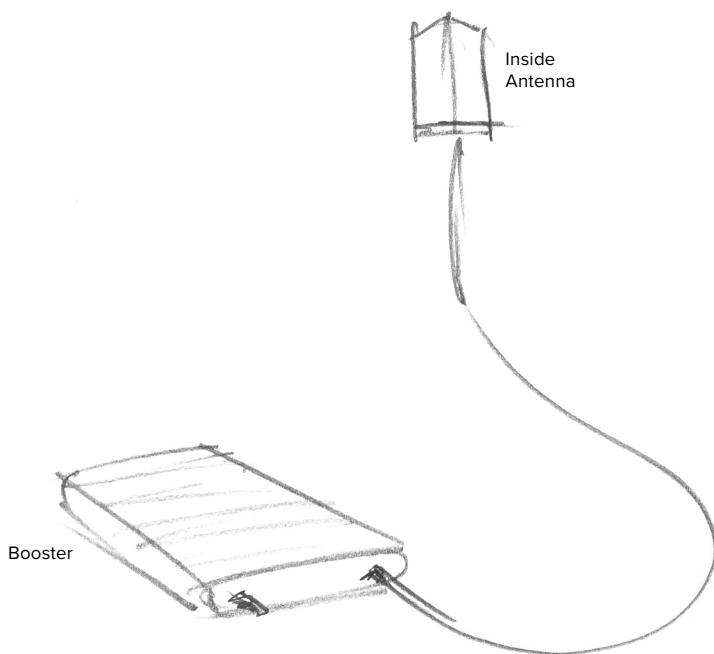
NOTE: These instructions will walk you through a “soft” install process to find the optimal locations for the inside and outside antennas, then through the process of the permanent installation.

---

# Step 1-A & B: Connect Inside Antenna To Booster

Place the **Inside Antenna** where you need the greatest signal boost. Connect **Inside Antenna** cable to the supplied coax cable then to the bottom port on **Home Complete Booster** labeled 'INSIDE' and place Inside Antenna in weak signal area at least 18 inches away from booster.

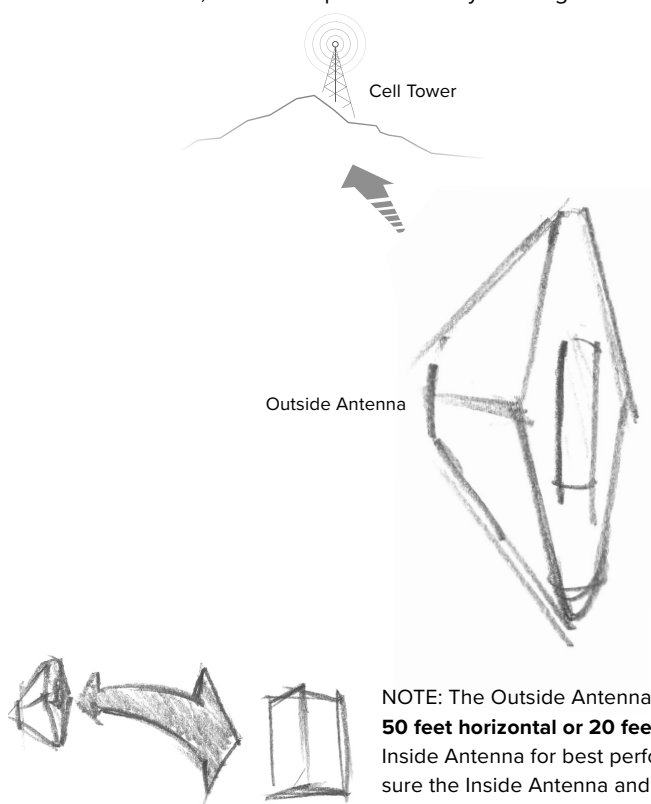
NOTE: Do not connect booster to power until the system is fully installed.



---

## Step 2-A: Point Outside Antenna Toward Nearest Cell Tower

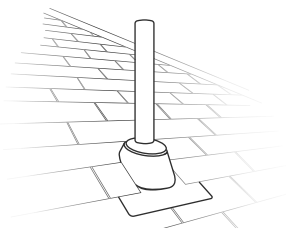
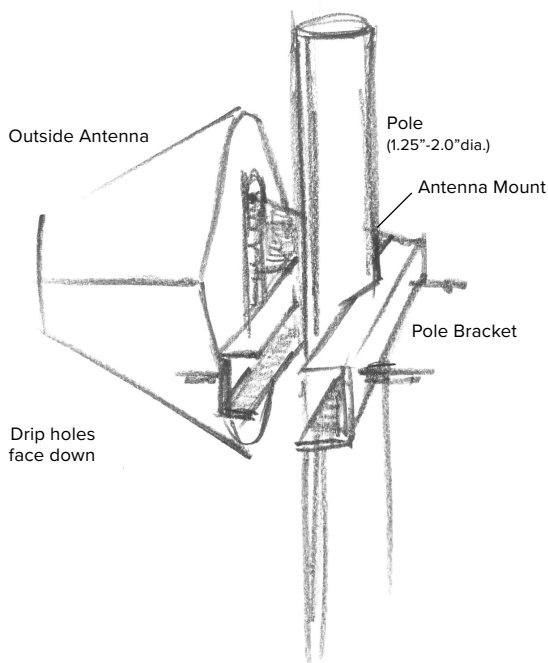
Point the **Outside Antenna** toward the nearest cell phone tower. To find the nearest tower, use an app such as 'Open Signal'. This is the most critical step of the installation process because it will determine the overall performance of the booster system. The greater the separation between the Inside and Outside Antennas, the better performance you will get from the booster.



---

## Step 2-B: Mount Bracket To Outside Antenna

Attach the **Mount** to the Outside Antenna and use the **Bolts/Pole Bracket** to attach to a pole.

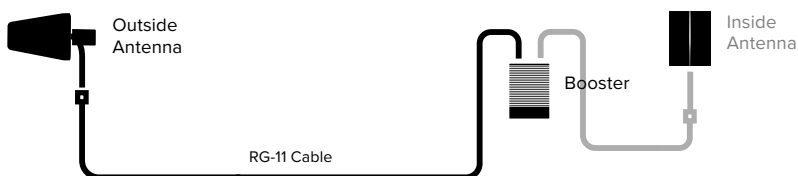


NOTE: Mounting on existing roof exhaust pipe would be a good time-saver option. Watch out for power lines.

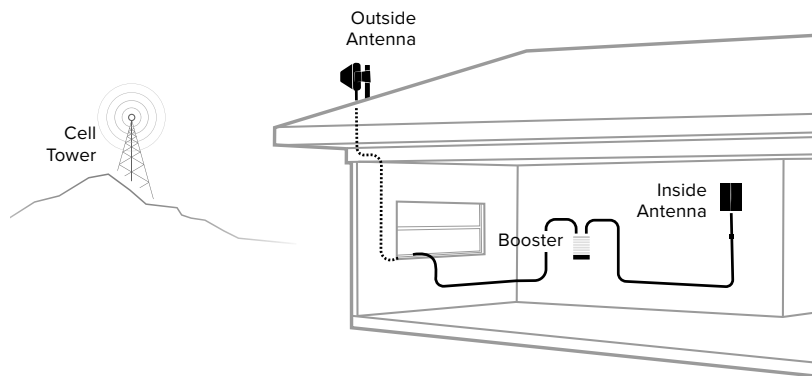
---

## Step 3: Route & Connect Cable To System

Connect the white **RG-11 Cable** to **Outside Antenna** and route cable into the home. All connections should be **hand tightened** only.



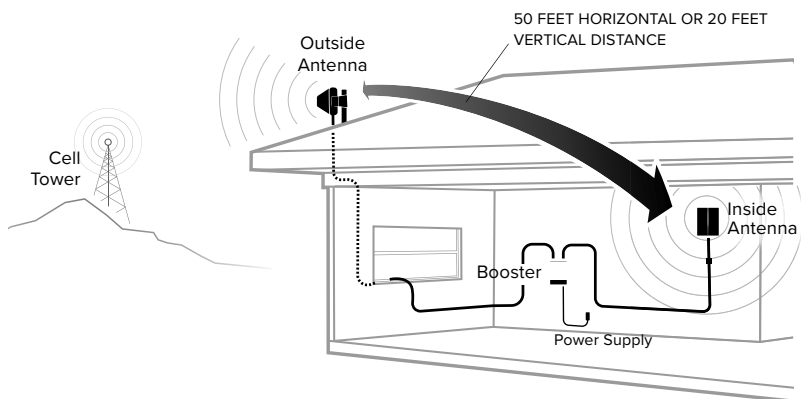
Route cable to the **Home Complete Booster** and connect to port labeled 'OUTSIDE'.



---

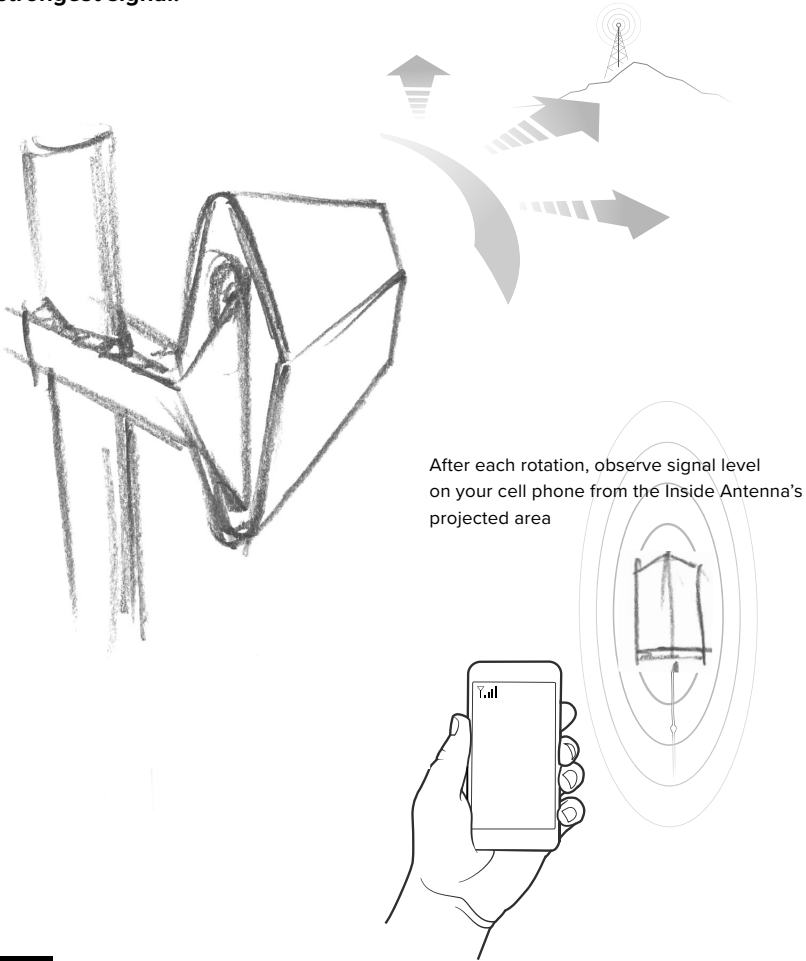
## Step 4: Power Up The Booster & Optimize The System

Plug the **Power Supply** into wall outlet then connect to the Booster.



(STEP 4 cont.)

After powering up your system, you are now ready to optimize your system. **Rotate the Outside Antenna in 1/4 turn increments, after each turn, unplug and reconnect the booster to power while observing the signal level on your cell phone from the Inside Antenna's projected area. Secure the Outside Antenna in place, pointing in the direction that gives you the strongest signal.**



---

# Measuring Booster Performance

## How To Get Signal Strength As A Number

### iPhone®

Dial \*3001#12345## then press Call.

- 1 Hold down power button until you see 'Slide to Power Off'.
- 2 Then release the power button.
- 3 Hold the Home button until your main screen appears.

If you want to check 3G/1x but your iPhone is picking up 4G/LTE signal, go to Settings>Cellular>Cellular Data Options>Enable LTE>Select Off.

After your system is set up, you can go back to the dots signal by once again dialing \*3001#12345## then pressing call. When the menu comes back up, tap "phone" in the top left corner of your phone.

### iPhone® iOS 11 - current

iOS 11 no longer displays the decibel (dBm) reading in 'Field Test Mode'. Tip: Using the bar indicator on your cell phone can assist you in finding the strongest signal direction as well as placing calls in different locations. **For changes/updates on this issue, periodically go to [weboost.com/signalstrength](http://weboost.com/signalstrength).**

### Android™

Settings > About Phone > Status or Network > Signal Strength or Network Type and Strength (exact options/wording depends on phone model).

iPhone is a registered trademark of Apple Inc. Android is a trademark of Google Inc.

## All Other Phones & Alternate Methods

Go to [www.weboost.com/test-mode-instructions/](http://www.weboost.com/test-mode-instructions/)

(MEASURING BOOSTER PERFORMANCE cont.)

Signal Strength without Booster

Note here: \_\_\_\_\_

Signal Strength with Booster

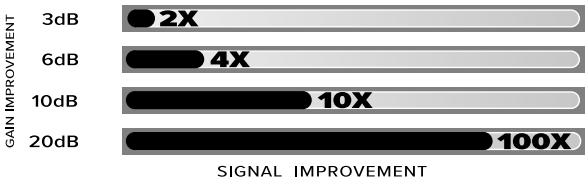
Note here: \_\_\_\_\_

Compare Results

Having an accurate measurement of signal strength in decibels (dBm) is crucial when installing your system. Decibels accurately measure the signal strength you are receiving.

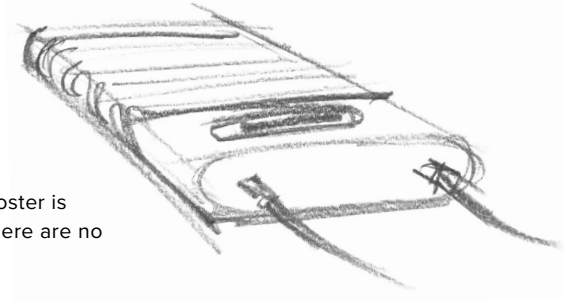
| SIGNAL STRENGTH | EXCELLENT<br> | GOOD<br> | FAIR<br> | POOR<br> | DEAD ZONE<br> |
|-----------------|------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
| 3G/1x           | -70dBm                                                                                         | -71 to -85dBm                                                                             | -86 to -100dBm                                                                            | -101 to -109dBm                                                                           | -110dBm                                                                                        |
| 4G/LTE          | -90dBm                                                                                         | -91 to -105dBm                                                                            | -106 to -110dBm                                                                           | -111 to -119dBm                                                                           | -120dBm                                                                                        |

DID YOU KNOW a signal increase of just 3dB is 2 times the power and signal amplification!



---

# Light Patterns



## Solid Green

This indicates that your booster is functioning properly and there are no issues with installation.

## Blinking Green, Then Red

Band has reduced gain. This indicates that one or more of the booster bands has reduced power due to a feedback loop condition called oscillation. This is a built in safety feature to prevent harmful interference with a nearby cell tower. If you are already experiencing the desired signal boost, then no further adjustments are necessary. If you are not experiencing the desired boost in coverage then refer to the Troubleshooting section.

## Solid Red

Band has shutdown. This is due to a feedback loop condition called oscillation. This is a built in safety feature that causes a band to shut off to prevent harmful interference with a nearby cell tower. Refer to Troubleshooting section.

## Blinking Green, Orange

Band has reduced gain. This indicates that one or more of the booster bands has reduced power due to overload from nearby cell tower. This is a built in safety feature to prevent harmful interference with a nearby cell tower. If you are already experiencing the desired signal boost, then no further adjustments are necessary. If you are not experiencing the desired boost in coverage then refer to the Troubleshooting section.

## Solid Orange

Band has shutdown due to overload from nearby cell tower. Outside Antenna must be adjusted. Refer to Troubleshooting section.

## Light Off

If the Signal Booster's light is off, verify your power supply has power.

---

# Troubleshooting

**IF YOU ARE HAPPY WITH THE COVERAGE, THESE LIGHT ISSUES DON'T HAVE TO BE RESOLVED. YOUR CARRIER'S BAND HAS NOT BEEN AFFECTED.**

## FIXING ANY RED LIGHT ISSUES

This involves Solid Red & Blinking Green/Red lights.

- 1 Verify Outside Antenna faces away from the Inside Antenna. Un-plug and re-plug in power supply.
- 2 Verify the Inside Antenna is at least 18" from the Booster and pointed away from the Booster. Unplug and re-plug in power supply.
- 3 Tighten all cable connections (be sure to handtighten only, do NOT use tools). You may want to undo and redo the connection completely. Unplug and re-plug in power supply.
- 4 Increase the distance (horizontally or vertically) between the Outside and Inside antenna. Add included cable if needed. Un-plug and re-plug in power supply.

## FIXING ANY ORANGE LIGHT ISSUES

This involves Solid Orange & Blinking Green/Orange lights.

**Outside Antenna must be adjusted.** Wait 10 seconds between adjustments for the lights to reset. Rotate the Outside Antenna away from the strongest cellular signal in small increments (45°) until the light turns green. Unplug and re-plug in power supply.

---

**NEED HELP?**



support.weboost.com



866.294.1660

---

# Antenna Kit Options

The following accessories are certified by the FCC to be used with the **Home Complete Booster**.

## INSIDE FIXED

### 311135-40060

Panel w/60' Wilson 400

### 311155-40060

Panel w/60' Wilson 400

### 311135-582

Panel w/25' RG-58

### 311155-0640

Panel w/40' RG-6

### 301121-40010

Dome Antenna w/10' Wilson 400

### 301151-0610

Dome Antenna w/10' RG-6

### 309900-50N

2 Panel Antennas and a 50 Ohm 3-Way Splitter - 40' Wilson400

### 309902-75F

2 Panel Antennas and a 75 Ohm 3-Way Splitter - 20' RG-6

### 309903-75F

3 Panel Antennas and three 75 Ohm 2-Way Splitter - 35' RG-11

### 309904-75F

1 Panel Antenna and a 75 Ohm 2-Way Splitter - 30' RG-58

### 309905-50N

3 Panel Antennas and three 50 Ohm 2-Way Splitter - 10' RG-14

### 311155-1170

Panel w/70' RG-11

### 301151-1110

Dome Antenna w/10' RG-11

### 311245-100100

4G Directional Antenna 311245 With 100' LMR 100

### 304412-40010

Dome w/10' Wilson 400

### 304412-5810

Dome Antenna w/10' RG-58

### 304419-1110

Dome w/10' RG-11

### 304419-17410

Dome Antenna w/10' RG-174

### 304419-0610

Dome Antenna w/10' RG-6

### 311244-1160

4G Panel Antenna w/60' RG-11

### 311244-0630

4G Panel Antenna w/30' RG-6

## OUTSIDE FIXED

### 314411-40075

Wide Band Directional Antenna With 75' LMR 400

### 314411-5825

Wide Band Directional Antenna With 25' RG-58

### 314475-0630

Wide Band Directional Antenna With 30' RG-6

### 301111-0675

Yagi Antenna 301111 With 75' RG-6

### 301111-5850

Yagi Antenna 301111 With 50' RG-58

### 311203-40020

Omni Directional Antenna (311203) With 20' LMR 400

### 314453-5825

Panel Antenna With 25' RG-58

### 311203-5820

Omni Directional Antenna (311203) With 20' RG-58

### 311201-0620

Omni Directional Antenna (311201) With 20' RG-6

### 301126

Mini-Mag Antenna With 12.5' RG-174

### 301111-11140

Yagi 301111 With 140' RG-11

### 311201-1120

Omni Directional Antenna 311201 With 20' RG-11

### 314453-40075

Panel Antenna With 75' LMR 400

### 314473-0640

Panel Antenna With 40' RG-6

### 311141-0620

Grey Brick w/20' RG-6

### 311141-1120

Grey Panel With 20' RG-11

### 314473-1175

Panel Antenna With 75' RG-11

### 314475-1175

Wide Band Directional Antenna With 75' RG-11

### 301111-400170

Yagi Antenna 301111 With 170' LMR 400

### 304421-1120

Omni Consumer 304421 With 20' RG-11

### 304421-17410

Omni Consumer 304421 With 10' RG-174

### 304421-0610

Omni Consumer 304421 With 10' RG-6

### 304421-5810

Omni Consumer 304421 With 10' RG-58

### 304422-40020

Omni Enterprise 304422 With 20' LMR 400

### 304422-5810

Omni Enterprise 304422 With 10' RG-58

### 304422-1120

Omni Enterprise 304422 With 20' RG-11

### 311245-1175

4G Directional Antenna 311245 With 75' RG-11

### 311245-100100

4G Directional Antenna 311245 With 100' LMR 100

### 311245-40075

4G Directional Antenna 311245 With 75' LMR 400

### 311245-0630

4G Directional Antenna 311245 With 30' RG-6

---

# Safety Guidelines

To uphold compliance with network protection standards, all active cellular devices must maintain at least six feet of separation distance from Inside Panel and Dome antennas.

Use only the power supply provided in this package. Use of a non-weBoost product may damage your equipment.

The Signal Booster unit is designed for use in an indoor, temperature-controlled environment (less than 100 degrees Fahrenheit). It is not intended for use in attics or similar locations subject to temperatures in excess of that range.

**RF Safety Warning:** Any antenna used with this device must be located at least 8 inches from all persons.

**AWS Warning:** The Outside Antenna must be installed no higher than 10 meters (31'9") above ground.

## This is a CONSUMER device.

**BEFORE USE**, you **MUST REGISTER THIS DEVICE** with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider.

In Canada, **BEFORE USE** you must meet all requirements set out in ISSED CPC-2-1-05.

You **MUST** operate this device with approved antennas and cables as specified by the manufacturer. Antennas **MUST** be installed at least 20 cm (8 inches) from (i.e., **MUST NOT** be installed within 20 cm of) any person.

You **MUST** cease operating this device immediately if requested by the FCC (or ISSED in Canada) or licensed wireless service provider.

**WARNING.** E911 location information may not be provided or may be inaccurate for calls served by using this device.

This device may be operated **ONLY** in a fixed location (i.e., may operate in a fixed location only) for in-building use.

## FOR MORE INFORMATION ON REQUIREMENTS SET OUT IN ISSED CPC-2-1-05, SEE BELOW:

<http://www.ic.gc.ca/eic/site/smt-gst.nsf/eng/sf08942.html>

## FOR MORE INFORMATION ON REGISTERING YOUR SIGNAL BOOSTER WITH YOUR WIRELESS PROVIDER, PLEASE SEE BELOW:

**Sprint:** [http://www.sprint.com/legal/fcc\\_boosters.html](http://www.sprint.com/legal/fcc_boosters.html)

**T-Mobile/MetroPCS:** <https://support.t-mobile.com/docs/DOC-9827>

**Verizon Wireless:** <http://www.verizonwireless.com/wcms/consumer/register-signal-booster.html>

**AT&T:** <https://securec45.securewebseession.com/attsignalbooster.com/>

**U.S. Cellular:** <http://www.uscellular.com/uscellular/support/fcc-booster-registration.jsp>

 866.294.1660

# Specifications

|                                                   | Home Complete™                                                                             |                         |                         |                          |                             |
|---------------------------------------------------|--------------------------------------------------------------------------------------------|-------------------------|-------------------------|--------------------------|-----------------------------|
| Model Number                                      | 460045                                                                                     |                         |                         |                          |                             |
| FCC ID                                            | PWO460045                                                                                  |                         |                         |                          |                             |
| IC                                                | 4726A-460045                                                                               |                         |                         |                          |                             |
| Connectors                                        | F-Female                                                                                   |                         |                         |                          |                             |
| Antenna Impedance                                 | 75 Ohms                                                                                    |                         |                         |                          |                             |
| Frequency                                         | 698-716 MHz, 729-746 MHz, 777-787 MHz, 824-894 MHz, 1850-1995 MHz, 1710-1755/2110-2155 MHz |                         |                         |                          |                             |
| Power output for single cell phone (Uplink) dBm   | 700 MHz Band12/17<br>25.14                                                                 | 700 MHz Band13<br>24.69 | 800 MHz Band 5<br>25.06 | 1700 MHz Band 4<br>25.15 | 1900 MHz Band 25/2<br>25.16 |
| Power output for single cell phone (Downlink) dBm | 700 MHz Band12/17<br>12.8                                                                  | 700 MHz Band13<br>12.2  | 800 MHz Band 5<br>12.2  | 2100 MHz Band 4<br>12.43 | 1900 MHz Band 25/2<br>12.17 |
| Noise Figure                                      | 5 dB nominal                                                                               |                         |                         |                          |                             |
| Isolation                                         | > 110 dB                                                                                   |                         |                         |                          |                             |
| Power Requirements                                | 12 VDC                                                                                     |                         |                         |                          |                             |

The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.

Each Signal Booster is individually tested and factory set to ensure FCC compliance. The Signal Booster cannot be adjusted without factory reprogramming or disabling the hardware. The Signal Booster will amplify, but not alter incoming and outgoing signals in order to increase coverage of authorized frequency bands only. If the Signal Booster is not in use for five minutes, it will reduce gain until a signal is detected. If a detected signal is too high in a frequency band, or if the Signal Booster detects an oscillation, the Signal Booster will automatically turn the power off on that band. For a detected oscillation the Signal Booster will automatically resume normal operation after a minimum of 1 minute. After 5 (five) such automatic restarts, any problematic bands are permanently shut off until the Signal Booster has been manually restarted by momentarily removing power from the Signal Booster. Noise power, gain, and linearity are maintained by the Signal Booster's microprocessor.

This device complies with Part 15 of FCC rules. Operation is subject to two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by weBoost could void the authority to operate this equipment.



## 2 YEAR WARRANTY

weBoost Signal Boosters are warranted for two (2) years against defects in workmanship and/or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Boosters may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by weBoost. weBoost shall, at its option, either repair or replace the product.

This warranty does not apply to any Signal Boosters determined by weBoost to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

Replacement products may include refurbished weBoost products that have been recertified to conform with product specifications.

RMA numbers may be obtained by contacting Customer Support

**DISCLAIMER:** The information provided by weBoost is believed to be complete and accurate. However, no responsibility is assumed by weBoost for any business or personal losses arising from its use, or for any infringements of patents or other rights of third parties that may result from its use.

---

**NEED HELP?**



support.weboost.com



866.294.1660

---



3301 East Deseret Drive, St. George, UT

📞 866.294.1660    🌐 [www.weboost.com](http://www.weboost.com)    💻 [support.weboost.com](http://support.weboost.com)

Copyright © 2016 weBoost. All rights reserved.

weBoost products covered by U.S. patent(s) and pending application(s)

For patents go to: [weboost.com/us/patents](http://weboost.com/us/patents)