right page (1) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Legal notices 2
Safety precautions 4
Antenna care 6
Phone operation 6
Electronic devices 7
Overview 10
Display symbols 11
Getting started 12
Switch on/off, PIN 13
Emergency number (SOS) 13
General instructions 14
Standard functions 15
Security 15
Codes 15
Calling 16
Dialling with number keys 16
End call 16
Set volume 16
Redial 16
If the number is busy 16
Accept call 16
Reject call 17
Handsfree 17
Swapping between 2 calls 17
Conference 17
Babysitter 17
Text entry 17
Text entry without T9 17
Special characters 18
Input menu 18
Text entry with T9 18
Text modules 19
Default book 20
Phonebook 20
<New entry> 20
Call (search for an entry) 20
Change entry 20
Address book 21
<New entry> 21
Change entry 21
Call (search for an entry) 21
Voice dialing 21
Groups 21
Records 22
Duration/ charges 22
Voice message/ mailbox 23
SMS 24
MMS 24
Message lists/settings 25
Ring tones 26
Ringer setting 26
Silent alert 26
Volume 26
More tones... 26
Surf & fun 27
Internet browser 27
Games & more 27
Setup 28
Profiles 28
Display 29
Call setup 29
Clock 30
Connectivity 30
Security 31
Network 32
Accessories 33
Organizer 33
Alarm clock 33
Calendar 33
Appointments 33
Notes 34
Missed alarms 34
Time zones 34
Calend. setup 34
Extras 35
Fast access key 36
Own stuff 37
Customer Care 38
Care and maintenance 39
Product data 40
SAR 41
U.S. FDA 42
FCC/Industry Canada Notice 46
Intellectual property 47
Ten Driving Safety Tips 48
End user license agreement 50
Index 53

See also Index at the end of this User Guide

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left page (2) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Legal notices

The mobile phone described in this guide is approved for use on the GSM and GPRS networks operating on the GSM 850 and 1900 (DCS/PCN) bands. It is approved for use in the country where it was originally sold and may be approved for use in other countries.

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Export Information

The mobile phone may be subject to export regulation of the United States and other countries. Diversion contrary to law is prohibited. You must comply with all applicable export laws, restrictions and regulations of the United States foreign agencies or authorities, and may not export, or transfer for the purpose of re-export, the mobile phone or any part of the phone in violation of any applicable restrictions, laws or regulations, or without all necessary approvals.

Network Services

A number of features included in this guide are called Network Services. They are special services provided by wireless service providers. In order to use any of these Network Services, you must subscribe to these service(s) from your service provider and obtain instructions for their use. Some of these Network Services may not be available when roaming on a network other than your home network.

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right page (3) of A31a FCC us-en (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Standby and Talk Time Information

The mobile phone incorporates features that are new to the mobile phone world. These may include color displays and lighting, graphic games, music reproduction and browsing the Internet. The way you use the display and the features will affect the performance of the battery and how long it lasts between charge cycles. The quoted standby times and talk times show the minimum and maximum performance that can be expected from the battery under normal network conditions and with the default settings as set by the factory. However, playing games (particularly with the backlight continuously switched on) and listening to music will shorten the time available for standby and to make and receive telephone calls. Operation times also vary depending on network conditions, SIM settings, charging and battery condition, how you use your phone and other factors.

Memory

The mobile phone contains an internal memory device that stores the software required to operate the mobile phone, communicate with the GSM/GPRS network and provide the user interface. Some features in the internal memory run additional devices and some additional games and utilities. The amount of memory available in the mobile phone is finite and may be insufficient to store large numbers of applications and files.

Warning!

Remember to back up your data and to do so frequently. Always back up all data and programs before sending the mobile phone in for repair.

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left page (4) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Safety precautions

Information for parents
Please read the operating instructions and safety precautions carefully before use.
Explain the content and the hazards associated with using the phone to your children.

Remember to comply with legal requirements and local restrictions when using the phone. For example in aeroplanes, petrol stations, hospitals or while driving.

Cellular phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. Keep at least 9 inches (20 cm) between phone and pacemaker. When using the cell phone hold it to the ear which is farthest from the pacemaker. For more information consult your doctor.

The ringtone, info tones and speakerphone talking are reproduced through the loudspeaker. Do not hold the phone to your ear when it rings or when you have switched on the speakerphone function. Otherwise you risk serious, permanent damage to your hearing.

Only use original batteries (100 % mercury-free) and – charging devices. Otherwise you risk serious damage to health and property. The battery could explode, for instance.

Do not use a handheld while driving.

Small parts such as the SIM card, sealing stop, lens ring and lens cap can be dismantled and swallowed by small children. The phone must therefore be stored out of the reach of small children.

The mains voltage specified on the power supply unit (V) must not be exceeded. Otherwise the charging device may be destroyed.

The power supply must be plugged into an easily accessible AC mains power socket when charging the battery. The only way to turn off the charging device after charging the battery is to unplug it.

Permanent hearing loss may occur if you use ear- or headphones at high volume.You can adapt over time to a higher volume, which may sound normal but can be damaging to your hearing. Set your volume to a safe level. If you experience ringing in your ears, reduce the volume or discontinue use of your system.

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right page (5) of A31a FCC us-en (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Do not look at the LED (e.g. activated infrared port, flash LED) with optical magnifiers because of the risk of radiation.

This product complies with IEC/EN 60825-1 2 2Safety of Laser Products2 for LED Class 1M products; such products are safe under reasonably foresee-able operating conditions.

Do not place the phone near to electromagnetic data carriers such as credit cards and floppy disks. Information stored on them could be lost.

You may only open the phone to replace the battery (100 % mercury-free) or SIM card. You must not open the battery under any circumstances. All other changes to this device are strictly prohibited and will invalidate the guarantee.

Important:

Please dispose of unwanted batteries and phones as permitted by the laws in your country.

The phone may cause interference in the vicinity of TV sets, radios and PCs.

Use only original accessories. This will avoid potential risks to health or property and ensure compliance with all relevant regulations.

Improper use will invalidate the guarantee! These safety instructions also apply to original accessories.

Product attributes are subject to changes in technology, design and availability. BenQ reserves the right to modify products without prior notice.

This cellular phone offers a range of functions, it can be used in positions other than the head, such as on the body. In this case, separation distance of **0.7 cm** is required. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the device the above-stated distance from your body.

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left page (6) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Important
Read this information before using your wireless handheld phone.

As this mobile phone is equipped with a fixed (non-retractable) antenna, some paragraphs in the text below may not be applicable.

Antenna care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Phone operation

Normal position

Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

Tips on efficient operation

For your phone to operate most efficiently:

- Extend your antenna fully (if applicable).
- Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

Driving

Laws pertaining to the use of mobile phones while driving vary significantly from state to state and sometimes even from locality to locality within states. For example, some areas may allow persons to use their mobile phones only if they employ a hands-free device, and some areas may prohibit the use of cell phones entirely. Accordingly, BenQ recommends that persons check the laws for the areas in which they drive or will be driving. For areas where the use of mobile phones while driving is permitted, BenQ encourages persons to use their phones responsibly and to employ hands-free devices. Also, if using your phone while driving, please:

- Give full attention to driving – driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call, if driving conditions so require.

For vehicles equipped with air bags

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

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right page (7) of A31a FCC us-en (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemakers

The Health Industry Manufacturers' Association recommends that a minimum separation of six inches (6") be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers

- should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON;
- should not carry the phone in a breast pocket;
- should use the ear opposite the pacemaker to minimize the potential for interference;
- should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider or your hearing aid manufacturer to discuss alternatives.

Other medical devices

If you use any other personal medical devices, consult the manufacturers of your devices to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted facilities

Turn your phone OFF in any facility where posted notices so require.

Airplanes

FCC and Airline Regulations prohibit using your phone while in the air. Turn your phone OFF when requested by the airline.

Check and comply with the policy of your airline regarding the use of your phone while the airplane is on the ground.

Blasting areas

To avoid interfering with blasting operations, turn your phone OFF when in a “blasting area” or in areas posted: “Turn off two-way radio.” Obey all signs and instructions.

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left page (8) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Potentially explosive atmospheres

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include: fueling areas such as gasoline stations; below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

Emergency calls (SOS)

Your wireless phone can be used to make emergency calls. You can make an emergency call from the main display screen. Enter the local emergency number such as 911 and then press the key.

This phone, like any wireless phone, operates using radio signals, wireless and landline networks, and user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely on any wireless phone for essential communications (for example, medical emergencies). Remember – to make or receive any calls, the phone must be switched on and be used in a service area that has adequate signal strength. Emergency calls might not be possible on all wireless phone networks or when certain network services or phone features are in use. Check with local service providers regarding their network features.

Always make certain that your phone is properly charged before attempting any emergency calls. If you allow your battery to discharge, you will be unable to receive or make calls, including emergency calls. You must then wait a few minutes after the charging begins to place any emergency calls.

When making an emergency call, remember to give all of the necessary information as accurately as possible. Remember that your wireless phone might be the only means of communication at the scene of an accident, therefore you should not terminate the call until given permission to do so.

Batteries and Chargers

Only use original batteries (100% mercury-free) and charging devices. Use of non-original batteries and/or charging devices may cause explosion resulting in serious injury and/or property damage. Use original accessories in order to avoid possible injury and property damage and to ensure compliance with applicable laws and regulations. Improper use invalidates the warranty.

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right page (9) of A31a FCC us-en (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Battery safety precautions

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions. CONTAINS LITHIUM-ION OR NICKEL-METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this mobile phone.
2. Do not use batteries of different sizes or from different manufacturers in this mobile phone.
3. Do not dispose of the battery in a fire; it may explode. Dispose of used batteries and phones in accordance with applicable laws and safety regulations. Do not expose battery to water. Check with local codes for special disposal instructions.
4. Do not open or mutilate the battery. Doing so may cause damage to the eyes or skin.
5. Exercise care in handling the battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conducting material may overheat and cause burns or fire.
6. Charge the battery provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the User's Guide. Do not attempt to charge the battery by any means other than those specified in the User's Guide.

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left page (10) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Overview

① **Display indicators**
Signal strength/GPRS/battery level.

② **Softkeys**
Press the softkey to call up the function that is displayed as Text or icon on the grey fields above the key.

③ **Call key**
Dial displayed phone number or name, accept calls. In standby mode: Display the last calls.

④ **On/Off/End key**

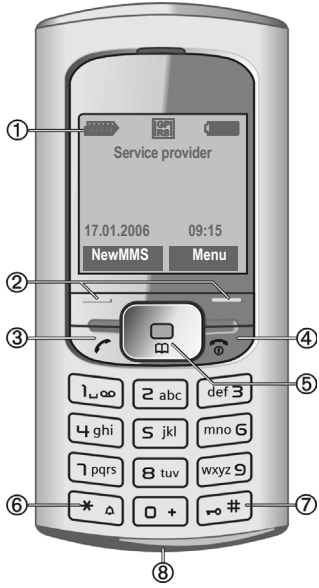
- Switched off: press and **hold** to switch on.
- During a conversation or in an application: press **briefly** to finish.
- In menus: press **briefly** to go back a level. Press and **hold** to return to standby mode.
- In standby mode: press and **hold** to switch off phone.

⑤ **Navi-key**

In lists and menus:
Scroll up and down.
Function call.
Back a menu level.

During a call:
Increase volume.
Decrease volume.

In standby mode:
Voice control (press and **hold**), p. 21.
Open Addressbook/Phonebook.
Open menu.
GPRS info.



⑥ * **Press and hold**

- In standby mode: switch on/off all signal tones (except alarm).
- For incoming calls: only switch off ring tones.

⑦ # **Press and hold**
In standby mode: switch key lock on/off.

⑧ **Plug socket**
For charger, headset.

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right page (11) of A31a FCC us-en (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Display symbols

Display symbols (selection)	
	Signal strength
	Charging
	Battery charge level, e.g. 50%
	Addressbook/Phonebook
	Call records
	Surf & fun/Service provider portal
	Organizer
	Messages
	Ring tones
	Extras
	Own stuff
	Setup
	Call(s) is/are diverted
	Ringer off
	Short ring (beep) only
	Ringtone only, if the caller is stored in the Addressbook/Phonebook
	Alarm set
	Alarm clock activated
	Keypad locked
	Message memory full
	No network access
ABC/ Abc/abc	Indicates whether upper or lower-case letters are active
T9Abc	Text input **with** T9

GP RS	Activated and available
GP RS	Registered
GP RS	Temporarily interrupted
	Internet online
GP RS	Internet via GPRS online
	Internet no network
	Auto answer feature on
Organiser symbols (selection)	
	Memo
	Call
	Meeting
	Birthday
	Anniversary
Access with left softkey (selection)	
	Message received
	MMS notification received
	Voice message received
	Unanswered call

Depending on the service provider, some of the symbols shown here may vary from those in the phone.

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left page (12) of A31a FCC us-en, (16.02.2006, 13:34)

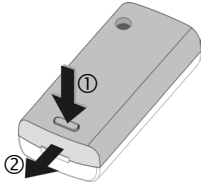
Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Getting started

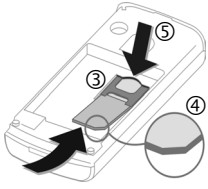
Using the SIM card/battery

Your phone's display is delivered with a protective film. **Remove this film before getting started**. The service provider supplies you with a SIM card on which all the important data for your account is stored. If the SIM card is credit card-sized, snap out the smaller segment and trim any rough edges.

Press depression ① to remove the cover downwards in the direction of the arrow ②.

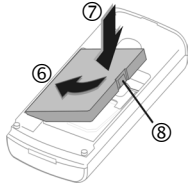


Insert SIM card ③ and push it fully into the locating slot (make sure the angled corner is in the correct position ④).



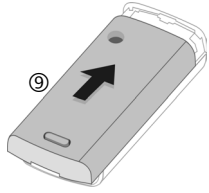
To remove the SIM card push the card here ⑤.

Insert the battery sideways into the phone ⑥, then press downwards ⑦ until it engages.



To remove, press the retaining tab ⑧ then lift the battery out.

Place cover on phone and push to the upper edge, until it clicks into place ⑨.



Always switch off phone before removing the battery!

Only 3V and 1.8V SIM cards are supported. Please contact your service provider if you have an older card.

Charge battery

The battery is not fully charged when delivered. Plug charger cable into the bottom of the phone, plug power supply unit into a mains power socket and charge for at least **two hours**. The power supply unit heats up when used for long periods. This is normal and not dangerous.

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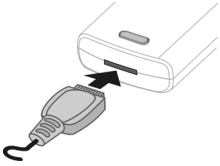
right page (13) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711



When charging is in progress is displayed.

Charging time
An empty battery is fully charged after about 2 hours. Charging is only possible within a temperature range of +5 °C to +40 °C (+41°F to +104°F). If the temperature rises/falls 5°C above/below this, i.e drops to 32°F or rises to 113°F, the charge symbol flashes a warning. The mains voltage specified on the power supply unit must not be exceeded (Operating time, p. 40).

Charge icon not visible
If the battery has been discharged fully the charge icon is not immediately visible when the power supply unit is plugged in. It will appear after up to two hours. In this case the battery is fully charged after 3-4 hours.

Only use the power supply unit provided!

Display while in service
Charge level display during operation (empty - full): .

A beep sounds when the battery is nearly empty. The charge level of the battery is only displayed correctly after an uninterrupted charging/discharging cycle. You should therefore **not remove the battery unnecessarily** and where possible **not terminate the charging process early**.

Switch on/off, PIN

Switch on/off

Press and **hold** the On/Off/End key to switch on or off.

Enter PIN

The SIM card can be protected with a 4- to 8-digit PIN.

Enter the PIN using the number keys. The characters **** appear to ensure nobody can read your PIN on the display. Correct errors with Clear.

Confirm your input with OK. Logging on to the network will take a few seconds.

Emergency number (SOS)

Only to be used in real emergencies!
By pressing the softkey SOS you can make an emergency call on any network **without** a SIM card and without entering a PIN (not available in all countries).

Switching on your phone for the first time

Time/date

Set the clock to the right time once at start-up.

Press Yes. First enter the date (day/month/year), then the time (24 hours, including seconds). Press OK. The time and date are updated.

If the battery is removed for longer than 30 seconds, the clock will be reset.

Time zones

Set the time zone for your area.

Select the required time zone from list with . Apply with Set.

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left page (14) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Phonebook or Addressbook

You can choose whether you want to use the **Phonebook** on the SIM card or the internal **Addressbook** as standard.

You can copy the SIM card Phonebook to the Addressbook on the phone. Please **do not interrupt this procedure**. During this time **do not accept incoming calls**. Follow instructions in the display.

To copy data on the SIM card at a later time, mark entries (see p. 15) and copy these with the function **Copy to** (Phonebook options menu).

You can change the default book at any time (p. 20).

Signal strength

Strong reception signal.

A weak signal reduces the call quality and may lead to loss of the connection. Change your location.

General instructions

User guide

The following symbols are used to explain operation:

Enter numbers or letters.

On/Off/End key.

Call key.

Press navigation key on the side indicated.

Menu Displays a soft-key function.

Function depends on the service provider, special registration may be necessary.

Without SIM card

If you switch on the phone **without** a SIM card you can still use some phone functions.

Press Menu. The functions are displayed (e.g. Emergency, SOS).

Menu control

The steps needed to reach a function are shown in a **condensed form** in this user guide.

E.g. to display call list for missed calls:

Press Menu → → Missed calls → Selection.

This comprises the following steps:

Open main menu, select , then select the function **Missed calls**. You have to confirm with Selection.

Standby mode

Very often function descriptions begin in standby mode.

The phone is in **standby mode** and is **ready for use** when the name of the service provider appears on the display.

Press and **hold** the On/Off/End key to return to standby mode from any situation.

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right page (15) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

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Standard functions

Option menus

Menu functions are made available in options menus. A selection of functions that occur frequently is shown here.

Press Options to open menu.

Edit	Open the entry to edit.
Capacity	Display available capacity.
View	Display entry.
Delete/ Delete all	Delete entry/delete all entries after confirmation.
New entry	Create new entry.
Send MMS	Send entry as MMS message.
Send via...	Select transmission service and medium for sending.
Save	Store entry.
Sort	Set sort criteria (alphabetical, type, time).
Text input (p. 17)	T9 preferred: Activate/ deactivate T9 input. Input language: Select language for text.
Rename	Rename selected entry.

Mark mode

With some applications (e.g. Phonebook) one or more entries in a list can be marked to perform multiple functions at once.

Press Options → Mark text.

Press Mark text to highlight an **unmarked** entry.

Press Unmark to unmark a **highlighted** entry.

Additional highlighting functions:

Mark all	Highlight all entries.
Unmark all	Delete highlighting on all marked entries.
Delete marked	All selected entries are deleted.

Security

Menu → 🔧 → Security → Select function.

The phone and SIM card are protected against misuse by several security codes.

Keep these confidential numbers in a safe place where you can access them again if required.

Codes

PIN control

You can stop the PIN prompt being activated when the phone is switched on, but you then risk unauthorised use of the phone.

Press Change. Enter PIN and confirm with OK.

Change PIN

You can change the PIN to any 4- to 8-digit number you find easier to remember.

Enter current PIN and confirm with OK. Enter new PIN twice and confirm each time with OK.

Change PIN2

(Display only if PIN2 is available). Proceed as with Change PIN.

left page (16) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Change phonecode

You define the phone code (4-8 digits) when you call up a protected function for the first time. It is then valid for all phone-code protected functions. If the wrong code is entered three times then the phone will be locked. Contact Customer Care for instructions on how to unlock your pone.

Clear SIM card barring

If the PIN is entered incorrectly three times, the SIM card is barred. Enter the PUK (MASTER PIN), provided by your service provider with the SIM card, according to instructions. If the PUK (MASTER PIN) has been lost, please contact your service provider.

Preventing accidental activation

Even if PIN control is deactivated confirmation is required to switch on the phone.

This prevents the phone from being switched on accidentally, e. g. when carried in a pocket or whilst you are on an aircraft.

Press and **hold** the On/Off/End key and confirm with OK. The phone switches on.

Calling

Dialling with number keys

The phone must be switched on (standby mode). Dial number (always with area code, if necessary with international dialling code). To dial international dialling code press and **hold** 0 until a "+" is displayed. Press Country and select country.

Short press Clear to clear the last digit, a **long** press clears the entire phone number. To dial press the Call key .

End call

Press the End key **briefly**. Press this key even if the person on the other end of the line has hung up first.

Set volume

Set volume with navigation key during conversation.

If a Car Kit is used, its volume setting will not affect the usual setting on the phone.

Redial

To redial numbers that were dialled previously, press the Call Key once, pick up the required phone number from the list with , then press again.

If the number is busy

Press Auto dial for automatically dialling the phone number ten times at increasing time intervalls or press Call back ( ) for phone ringing when the busy number is free. Press Prompt and a beep reminds you to redial the dispayed phone number after 15 minutes.

Accept call

The phone must be switched on (standby mode). An incoming call will interrupt any other use of the phone. Press Answer **or** .

Please make sure you have accepted the call before holding the phone to your ear. This will avoid damage to your hearing from loud ring tones!

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right page (17) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

A phone number transmitted by the network is displayed or the corresponding name if it is contained in the Phonebook (p. 20) or Addressbook (p. 21). A picture may also appear (settings p. 21).

Reject call

Reject **or** press **briefly**.

Handsfree

You can put the phone aside during a call. You can then hear the caller via the loudspeaker.

Activate handsfree function with Handsfr. and switch on with Yes.

Adjust the volume with . Pressing Handsfr. switches off "handsfree talking".

Always switch off "handsfree talking" before holding the phone to your ear! This will avoid damage to your hearing!

Swapping between 2 calls

Make a new connection during a call with Menu → Hold → (dial a new phone number). With Menu → Toggle you can swap back and forth between both calls.

If you are called during a phone call and you can hear the "call waiting tone" (p. 29), you can accept the waiting call with Toggle,putting the current call on hold to do so.

Swap back and forth between the calls see above **or** end the current call with and accept the new call with Answer.

Conference

Call up to 5 parties and link them together in a conference call. Make a new connection during a call with Menu → Hold → (dial a new phone number). The current call is set on hold. With Menu → Conference you can join the held call when the connection is established.

Repeat this procedure until all participants are linked together.

All calls in the conference are ended simultaneously when the End key is pressed.

Babysitter

If this is active, only **one** number can be dialled.

Menu → → Security → Babysitter

Press and enter phone code. The phone code (4- to 8-digits) is set by you and entered at the first security setting. **Please note this code down** (see also p. 15)! Confirm code input with OK. Press Change and enter number (press to select phone number from the Adressbook p. 21 or Phonebook p. 20). Confirm "On" with OK.

To dial, press and **hold** the right softkey.

To switch direct call off, press and **hold** #. Enter phone code and confirm with OK. Press Change and Confirm Off with OK.

Text entry

Text entry without T9

Press number key repeatedly until the required letter appears. After a brief interval the cursor will advance. Example:

2	Press **once briefly** to type the letter **a**, twice to type **b**, etc. Press and **hold** to write the number.
Ä, ä, 1-9	Umlauts and numbers are displayed after the relevant letters.

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Clear — Press **briefly** to delete the letter before the cursor, press and **hold** to erase the whole word.

◀▶ / ▲▼ — Move the cursor (forwards/back).

— Press **briefly:** Swap between abc, Abc, T9abc, T9Abc, T9ABC, 123. Status shown in top line of display.

Press and **hold**: All inputvariants are displayed.

* — Press **briefly:** Special characters are shown.

Press and **hold:** Open input menu.

0 — Press **once/repeatedly**:

. , ? ! ' " 0 - ( ) @ / : _

Press and **hold:** Writes 0.

1 — Writes blank. Press **twice** = jumps a line.

Special characters

Press * **briefly**. The character map is displayed:

1)	¿	¡	_	;	.	,	?	!	+
-	"	'	:	*	/	(	)	¤	¥
$	£	€	@	\	&	#	[	]	{
}	%	~	<	=	>	|	^	§	Γ
Δ	Θ	Λ	Ξ	Π	Σ	Φ	Ψ	Ω	

1) Line break

Navigate to characters with ▲▼, ◀▶ and press Selection.

Input menu

Press and **hold** * with text input. The input menu ist displayed:

Text format (SMS only), **Input language**, **Mark text**, **Copy/Add**

Text entry with T9

"T9" deduces the correct word from the individual key entries by making comparisons with an extensive dictionary.

Activate, deactivate T9

Menu → ✉ → **Message setup** → **T9 preferred** → Change (activate/deactivate T9).

Select Input language

Select the language in which you want to compose your message.

Menu → ✉ → **Message setup** → **Input language** → Selection (the new language is set).

Languages with T9 support are marked with the T9 symbol.

Write a word using T9

Since the display changes as you proceed, it is best if you finish a word without looking at the display.

Simply press the keys **once only** where the relevant letter is located. For "hotel", for example:

Press **briefly** # for T9Abc then 4 6 8 3 5 and 1 (the blank ends a word).

Do not use special characters such as Ä but rather use the standard characters, e.g. A; T9 will do the rest for you.

Additional information

0 — Set a full stop. A word is concluded if it is followed by a space. Within a word, a full stop represents an apostrophe or hyphen: e.g. provider.s = provider's.

▶ — Go to the right. Ends a word.

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right page (19) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

#	Press **briefly:** Swap between: abc, Abc, T9abc, T9Abc, 123. Status shown in top line of display. Press and **hold:** All input modes are displayed.
*	Press **briefly:** Select special characters (p. 18). Press and **hold:** Open input menu

T9 word suggestions

If several options are found in the dictionary for a key sequence (a word), the most probable is displayed first. If the word you want has not been recognised, the next suggestion from T9 may be correct.

The word must be highlighted. Then press . The displayed word is replaced with a different word. If this word is also incorrect, repeat until the correct word is displayed.

To add a word to the dictionary, select Learn. Now write the word without T9-support and accept with Save into the dictionary.

Correct a word

Words written **with** T9:

With move left or right, word by word, until the required word is highlighted.

With scroll through the T9 word suggestions again. Clear deletes the character to the left of the cursor **and** displays a new possible word!

Words **not** written with T9:

With move letter by letter to the left/right. Clear deletes the letter to the left of the cursor. New characters are inserted at the cursor position.

T9® Text Input is licensed under one or more of the following: U.S. Pat. Nos. 5,187,480, 5,818,437, 5,945,928, 5,953,541, 6,011,554, 6,286,064, 6,307,548, 6,307,549, 6,636,162 and 6,646,573; Australian Pat. Nos. 727539, 746674, and 747901; Canadian Pat. Nos. 1,331,057, 2,302,595 and 2,227,904; Japan Pat. No. 3532780, 3492981; United Kingdom Pat. No. 2238414B; Hong Kong Standard Pat. No. HK1010924; Republic of Singapore Pat. No. 51383, 66959, and 71979; European Pat. Nos. 0 842 463 (96927260.8), 1 010 057 (98903671.0), 1 018 069 (98950708.2); Republic of Korea Pat. Nos. KR201211B1 and KR226206B1. People's Republic of China Pat. Application Nos. 98802801.8, 98809472.X and 96196739.0; Mexico Pat. No. 208141; Russian Federation Pat. No. 2206118; and additional patents are pending worldwide.

Text modules

Text modules can be stored in the phone for adding to your messages (SMS, MMS).

Write text modules

Menu → → Text modules → <New entry> → (write text module) → Save (Accept the default name or give it a new name, then save with OK)

Use text modules

(write message text) → Options → Text modules → (select text module from the list) → (confirm Text module) → OK.

The predefined text is inserted into the text to the left of the cursor.

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left page (20) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Default book

Menu → → Select function.

Show entries

Entries in the standard directory (Addressbook or Phonebook) are shown for selection.

Select a name by entering the first letter and/or scroll . To dial press the Call key .

<New entry>

Create new entry in standard directory.

Phonebook, Address book (see below).

Default book

Select the Phonebook (only one phone number possible per entry) or the Addressbook as your standard directory (default book). Your preference should be for the Addressbook, because more entries and functions (e.g. pictures, birthdays, several phone numbers per entry, etc.) are possible.

→ Phonebook/Address book → (set as standard)

Groups

(see p. 21)

Business card

Create your own business card. Send it as an SMS/MMS to another GSM-phone.

If no business card has been created yet, you will be asked for your input.

Move from field to field to put in your details. Press Save.

Information numbers

Information numbers are stored here in accordance with the respective service provider.

Phonebook

Entries in the Phonebook (on the SIM card) are managed separately from those in the Addressbook. You can, however, exchange data between the Phonebook and the Addressbook.

<New entry>

If the Phonebook is set as standard:

Open Phonebook (in standby mode)

→ <New entry> → Select entry field (The maximum number of characters available is displayed at the top of the screen)

Number: Always enter phone number with dialling code.

Name: Enter first and/or last names.

Group: Phone numbers may be assigned to the VIP group.

Location Select the storage location SIM or SIM protected (PIN2 required).

Record no.: Is automatically assigned to the entry.

Press Save to store the new entry.

Call (search for an entry)

Open phonebook , select name and and press the Call key .

Change entry

→ Select entry → → Change → Make changes → Save.

<Special books>

<Own numbrs>: enter personal phone numbers, <VIP numbers>: assign important numbers to group, <SIM phonebook>, <Protected SIM>, <Info numbers>.

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right page (21) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Address book

The Addressbook can store up to 500 entries that are managed in the phone memory.

<New entry>

If the Addressbook has been selected as standard:

Open Addressbook (in standby mode) ⌄ → ⌄ → (enter first and/or last name) → Select entry field → Make further entries → Save.

Group

Entries can be organized by groups. Select with Change.

Picture

Press Selection. Assign a picture to an Addressbook entry. It is displayed if you are called by the corresponding phone number.

Birthday

After entering the date of birth, the "reminder box" can be activated. You can now enter the time for the reminder. The phone will then remind you with an acoustic tone and also with a display one day before the birthday and on the birthday.

All fields

Press Selection. Show all input fields if the display was previously reduced (Options, Field setup).

Change entry

⌄ → Select entry → View → Edit → Make changes → Save.

Call (search for an entry)

Open Addressbook ⌄, select name and and select phone number (if the entry has several numbers stored) press .

Voice dialing

Dial numbers by voice command. Up to 20 recorded names for voice dialling or voice commands (p. 36) can be saved on the mobile (not on the SIM card).

Record

Open Addressbook (in standby mode). ⌄ → Select entry (first letter and/or scroll) → Options → Voice dialing → (Select phone numbers if there are more than one → Record → Start.

A short signal sounds. Now speak the name. After a second beep and message in the display, **repeat** the name. A beep now confirms the recording, which is saved automatically.

Apply voice dialling

Press and **hold** ⌃ (in standby mode). Now speak the name. The number is dialled.

Groups

Nine groups are specified in your phone to enable you to arrange your Addressbook entries clearly.

You can rename seven groups:

Open Addressbook (in standby mode) ⌄ → <Groups> (the number of entries is listed behind the group name) → Select group → ⌄ → Rename group

Additional information

No group: Contains all Addressbook entries that do not belong to a group (name cannot be changed).

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left page (22) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Received: Contains vCard Addressbook entries received by SMS (name cannot be changed).

Group symbol

Assign to a group a symbol that appears on the display when one of its members calls you.

Select group → ⊙ → **Group symbol** → Select symbol → **OK**.

Records

Your phone stores the phone numbers of calls for convenient redialling.

Menu → ⚙ → **Selection** → Select call list and confirm → Select phone number → ✆.

Missed calls

The phone numbers of calls that you have received but not answered are stored for call back purposes. ☎ is shown on the display for missed calls in standby mode.

Calls received

Accepted calls are listed.

Calls dialed

In standby mode you have access to the last numbers dialled with ✆.

Delete records

The records are deleted.

Call list menu

Options → Edit entries.

Duration/ charges

Display charge details and the duration of different types of calls while you speak, as well as setting a unit limit for outgoing calls.

Menu → ⚙ → **Duration/ charges**

Select function: **Last call**, **All outg. calls**, **All incoming**, **Remain. units**

Selection Display data.

Reset Clear display.

OK End display.

Charge setting

Menu → ⚙ → **Duration/ charges** → **Charge setting**

Currency (PIN2 prompt)
Currency for charge display.

Charge/Unit (PIN2 prompt)
Charges per unit/period.

Account limit (PIN2 prompt)
Fix a credit/usage period on a special SIM card.

Auto display

Display duration and charge automatically at end of each call.

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right page (23) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Voice message/ mailbox

Menu → ✉ → Message setup → Voice message

Most service providers offer a mailbox, in which a caller may leave a voice message for you

- if your phone is switched off or not ready to receive,
- if you do not want to answer,
- if you are making a phone call (and Call waiting is not activated, p. 29).

You may have to register for this service with the service provider and enter the settings manually.

Settings

The service provider supplies you with two phone numbers:

Save mailbox number
Call this phone number to listen to the voice messages left for you.

Menu → ✉ → Message setup → Voice message → (enter mailbox number) → OK.

Save call divert number
Calls are diverted to this phone number (see also p. 29).

Menu → → Phone setup → Forward → e.g., Unanswered → Set → (dial divert number) → OK (register number at the network). Divert will be confirmed after a few seconds (see also p. 29).

Listening to message

A new voice message can be announced as follows: An icon with beep or a text message announces a new voice mail or you receive a call with an automatic announcement. Dial into your mailbox and listen to your message(s).

Press and **hold** 1 (if necessary enter mailbox number once only). Confirm with OK and Mailbox depending on your service provider.

CB services

Menu → ✉ → Message setup → CB services

Some service providers offer information services (info channels). If reception is activated, your "Topic list" will supply you with messages on the activated topics.

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left page (24) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

SMS

You can transmit and receive very long messages (up to 760 characters) on your phone. They are automatically composed of several "normal" SMS messages (note higher charges).

Additionally you can insert pictures and sounds in an SMS.

Depending on the service provider, e-mails and faxes can also be sent and e-mails received via SMS (change setting if necessary, p. 25).

Writing and sending

Menu → ✉ → New SMS → ⌨ (write text) → ✆ → 📖 / ⌨ (enter phone number or select from Address-book/Phonebook) → OK.

The SMS is sent to the service centre for transmission.

For Text input using "T9", p. 18. Press Clear **briefly** to delete letter by letter, press and **hold** to delete an entire word.

Special functions

SMS to group
You can send an SMS message as a "circular" to a recipient group.

Options → Send → Group → Select group → Select group members and send SMS.

Picture&sound
Insert pictures and sounds into message. Options → Picture&sound → select section and entry.

The menu contains:

Def animations, Def. sounds, Own anim., Own pictures, Own sounds

Receive/read SMS

An arrival of a new SMS is announced on display with ✉. To read the SMS, press left softkey.

With ⊕ you scroll through message line by line. Select Reply for a direct reply.

SMS archive

Menu → ✉ → SMS archive

The list of SMS messages stored in the phone is displayed.

MMS

The **M**ultimedia **M**essaging **S**ervice enables you to send texts, pictures (also photos) and sounds in a combined message to another mobile phone or to an e-mail address. All elements of an MMS message are merged to form a "slide show".

Depending on your phone's settings, you will receive either the complete message automatically or notification that an MMS has been saved in the network, giving sender and size details. You may then download it to your phone to read it.

Ask your service provider whether this service is available. You may need to register for this service separately.

Write/send MMS

An MMS consists of the address header and the content.

Menu → ✉ → New MMS

Input fields:

To:	📖 / ⌨ Phone number/ e-mail address of recipient(s).
Subject:	Enter MMS heading (up to 40 characters).

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right page (25) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Picture: Insert. The picture list is opened for selection.

Text: Edit. Write text with the help of T9.

Sound: Insert. Select a melodie (p. 37) or record a new melody (see below).

Slide duration: Enter length of display for individual pages (minimum 0.1 seconds).

New recording
The phone records via its microphone. Press Insert in the Sound: field when completing the input fields. Select New ring tone. Press Record. The current recording duration and available time remaining are displayed. To end recording press Stop.

Press Play to replay recording. Press Save. Rename recording: Options → Scroll to Rename → → Confirm with OK.

Attach extra pages
Options → New slide

Attach business card
Options → Extras → Scroll to Business card → .

Attach appointment
Options → Extras → Scroll to Appointments → .

Send MMS

Options → Send

Receive/read MMS

An arrival of a new MMS/notification of an MMS is announced on display with / . Press the left softkey to read the MMS or notification.

Depending on the setting, (p. 26) the

- complete MMS is received
- or the notification is opened. Press Receiving to receive the complete MMS, with Play automatic presentation of the MMS. Cancel using any key.
- Open attachments using Options and Attachments.
- Open images and tones using Options and Content.

Message lists/settings

All SMS and MMS messages are saved in four different lists:

Inbox

Menu → → Inbox → MMS/SMS

The list of SMS, MMS and CB messages received is displayed. To receive an MMS subsequently, open notification and press Receiving.

Draft

Menu → → Draft → MMS/SMS

The list of stored drafts is displayed.

Unsent

Menu → → Unsent → MMS/SMS

The list of MMS messages not yet successfully sent or not yet completely sent concatenated SMS messages is displayed.

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left page (26) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Sent

Menu → ✉ → Sent → MMS/SMS

The list of sent SMS or MMS messages is displayed.

SMS profiles, MMS profiles

Menu → ✉ → Message setup → SMS profiles/MMS profiles

Profiles have to be created for SMS and MMS. The transmission characteristics are defined in these. The data for these may already have been entered. If not, you can obtain this from your service provider. Additional information is available in the comprehensive operating instructions on the Internet: **www.siemens.com/a31**

Ring tones

Menu → 🔔 → Select function.

You can set the ring tone separately for call types/functions. You can download new ringtones from the internet via Download new.

Ringer setting

Activate/deactivate the ring tone or reduce it to a short beep.

Silent alert

Activate/deactivate silent alert (also in addition to the ring tone). The silent alert is activated if the highest volume is set for the ring tone.

Volume

Set volume for all types of call/functions.

Please make sure you have accepted the call before holding the phone to your ear. This will avoid damage to your hearing from loud ring tones.

📖 Call tone, Group call tones, Other call tone, Alarm tone, SMS/MMS tone

You can set the tones to match your needs.

More tones...

Here you can set the ring tone separately for the other functions.

Call screening

Only calls from numbers that are in the Addressbook/Phonebook or in a predefined group are signalled. Other calls are only displayed. If you do not accept these calls, they are diverted to your mailbox (if set, p. 29). If call screening ist active, 🔕 is displayed in standby mode.

Key tones

Type of acoustic key tone: Click or Tone or Silent

Minute beep

During a call, you will hear a beep after each minute.

Information tones

Set service and alarm tones.

CBS tone, Start melody, End melody

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right page (27) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Surf & fun

Internet browser

Menu → → Select function.

Get the latest information from the Internet that is specifically adapted to the display options of your phone. In addition, you can download games and applications to your phone. Internet access may require registration with the service provider.

Home

A connection is established with the Internet provider's portal (may be specified/configured by default by your service provider).

Bookmarks

List of URLs for fast access.

Internet

The browser is activated as soon as you call up the function. (For settings see the browser menu **Setup**, **Start with...**).

Select required function in the start menu and confirm with Selection.

End connection

Press and **hold** to close the browser. After GPRS/CSD lingertime (WAP param) the connection will also be ended.

Additional information

@	Browser menu.
	Offline.
	Online.
GP RS	GPRS Online.
	No network.
*	Select special characters, such as @, ~, \ , see p. 18.
0	Press repeatedly for: . , ? ! ' " 0 - ( ) @ / : _

Profiles

Menu → → Internet → Profiles

Activate profile

You can change the current profile each time you access the Internet. For this, select profile, then Selection. The current profile is selected.

Set profile

Up to 5 profiles can be configured (may be barred by your provider). The entries may vary depending on the service provider. Select profile, then Edit and fill in the data fields.

To select the connection profile, see p. 31.

Games & more

Download games and other applications. You are advised about relevant applications on the Internet. Once you have selected a game or application you can start to download it immediately. Then you can use the application. Most applications include instructions.

Applications and games can be found at **wap.siemens.com** or on the Internet at **www.siemens.com/a31**

Games and applications

Stored applications and links are found under:

Menu → → Games & more

Different functions are available depending on which entry is highlighted:

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left page (28) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Download new

Internet The selected Internet page is loaded.

Use game/application offline

Selection Runnable application can be started immediately.

Load game/application online

Selection Only description file; application has still to be loaded.

Additional information
You can use the browser to download applications (e.g. ringtones, games, pictures, animations) from the Internet.
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www.siemens.com/a31

Setup

Profiles

Menu → → Profiles

Several settings can be stored in a phone profile in order, for example, to adapt the phone to the surrounding level of noise.

- Five standard profiles are provided with default settings. They can be changed however: **Normal envi.**, **Quiet environ.**, **Noisy environ.**, **Car Kit**, **Headset**.
- You can set two personal profiles (**<Name>**).
- The special profile **Airplane mode** is permanent and cannot be changed.

Switch on

Select default profile or personal profile → .

Setup

Select profile or personal profile → → **Change sett.**

The list of available functions is displayed.

Car Kit

If a original Car Kit is used, the profile is activated automatically as soon as the phone is inserted into the cradle (p. 33).

Headset

If an original headset is used, the profile is activated automatically as soon as the headset is in operation.

Airplane mode

Sound for all alarms (appointments, alarm clock) are deactivated. Alarms are only indicated on the display. This profile **cannot be modified.** The phone will switch off if you select the profile **Airplane mode**. Confirm a security prompt.

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right page (29) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Normal mode
When you switch on your phone again, the previously set profile will be reactivated automatically.

Display

Menu → → Display
→ Select function.

Language

Set the language of the display text. When "automatic" is set, the language of your service provider is used. Reset to this language in standby mode:
* # 0 0 0 0 #

Text input

See also p. 18.

T9 preferred
Activate/deactivate intelligent text entry.

Input language
Select language for text entry. Languages with T9 support are marked with the T9 symbol.

Wallpaper

Set background graphic for display.

Logo

Choose picture to be displayed instead of the provider logo.

Color scheme

Select colour scheme for the entire user interface.

Screensaver

The screensaver shows a picture or a digital clock in the display when a period set by you has elapsed. An incoming call and/or pressing any key will end the function except if the safety function is activated. With code protection, the PIN must be entered.

Start up animation

Shown when phone is switched on.

Shut down animation

Shown when phone is switched off.

Greeting

Enter greeting to be displayed when phone is switched on.

Large letters

You can choose between two font sizes for the display.

Illumination

Set display illumination to brighter/darker. The darker the setting the longer the standby time.

Contrast

Set colour display contrast.

Call setup

Menu → → Call setup
→ Select function.

Hide ID

When you make a call, your phone number can be displayed on the recipient's display (depending on the service providers).

Call waiting

If you are registered for this service, you can check whether it is set and you can activate/deactivate it (see also p. 17).

Forward

You can specify when calls should be diverted to your mailbox or other numbers.

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left page (30) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Set up call divert (example):

The most common condition for call divert is, for example:

- Unanswered

Includes the conditions **Not reachable**, **No reply**, **Busy**, see below.

Unanswered → ⊙ → **Set** → ⌨ (enter the phone number, to which the call should be diverted) → **OK**.

After a short pause, the setting is confirmed by the network.

- All calls

All calls are diverted. is shown in the top line of the display in standby mode.

Other possibilities for divert:

Not reachable, **No reply**, **Busy**

- Status check

You can check the current divert status for all conditions.

After a short pause, the current situation is transmitted by the network and displayed.

☑ Condition set.

☐ Not set.

? Display if status is unknown (e.g. with a new SIM card).

- Clear all

All set diverts are cleared.

Minute beep

During a call, you will hear a beep after each minute as a reminder of the time elapsed. The recipient does not hear this beep.

Clock

Menu → 🔧 → **Clock** → Select function.

Time/date

The clock must be set to the right time once at start-up.

Change → Enter the date first, then the time.

Time zones

Set the time zone for your area.

Time format

Select **24h** or **12h**.

Date format

DD.MM.YYYY or **MM/DD/YYYY**

Buddhist year

Switch to the Buddhist year (not on all phone models).

Show clock

Activate/deactivate time display in stand-by mode.

Automatic switch off

The phone switches off each day at the set time.

Activate:

Time → ⌨ Enter time (24-hour-clock) → **OK**.

Deactivate:

Manual → **OK**

Connectivity

Menu → 🔧 → **Connectivity** → Select function.

GPRS

Yes / **No** Switch GPRS function on/off.

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right page (31) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

GPRS info

Display of information on connection status.

Authentication

Activate or deactivate encrypted Internet dial-up (CSD connections only).

Data services

Menu → → Connectivity → Select function.

For the MMS, WAP and HTTP applications at least one connection profile must be set up and activated.

The default for the phone depends on each service provider:

- The settings have already been implemented by the provider. You can start immediately.
- Access profiles have already been created by your provider. Then select and activate profile.
- The access profiles must be configured manually.

If necessary, check with your service provider for details. If necessary enter CSD settings and GPRS settings (your service provider will supply you with information on this if necessary or **www.BenQMobile.com/customercare** in the FAQ section).

Select profile → → Change sett. → Options → Edit → (Enter data) → Save.

HTTP profile

Select profile with . Enter or modify settings. If necessary, check with your service provider for details.

Fax/data

Rec fax/data

The call is signalled by a special ringtone and the type of call (fax or data) is displayed. Now start the communication program in your PC to receive the fax/data.

Send voice/fax

To switch from voice mode to fax mode, set the function on the phone **before** transmission.

Rec voice/fax

After starting the PC communication program, activate the function **during** a call.

End transmission

End transmission with PC software and/or press .

Security

Menu → → Security → Select function.

Auto key lock

The keypad is locked automatically if no key has been pressed for one minute in standby mode. This prevents the phone from being used accidentally. However, you can still be called and you can still make an emergency call.

Babysitter

(Phone-code protected)

Only **one** phone number can be dialled.

Only

(PIN2 protected)

Restrict calls to SIM-protected numbers in the Phonebook.

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left page (32) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Last 10 only

(Phone-code protected)

Restrict calls to the list of "dialled numbers" (p. 22).

Codes

PIN control, **Change PIN**, **Change PIN2**, **Change phonecode**, (p. 15).

This SIM only

(Phone-code protected)

Your phone is prevented from being used with a **different** SIM card.

Barring

Network barring restricts the use of your SIM card.

All outgoing: Outgoing calls, except emergency numbers, are barred.

Outgo internat: Only national calls can be made.

Out.int.x home: International calls are not permitted apart from calls to your home country.

All incoming: The phone is barred for all incoming calls.

When roaming: You will not receive calls when outside your home network.

Status check: Status check for network barring.

Clear all: Clear all barrings.

Phone identity

The phone identity number (IMEI) is displayed. This information may be useful for customer service.

Alternative input in standby mode:
* # 0 6 #

File system

Format

The file system memory (p. 37) is formatted and **all** data that has been saved is deleted, including e.g. ringtones, images, games etc.

Clean up

The file system is defragmented.

Master reset

The phone is reset to the default values (factory setting) (does not apply to SIM card or network settings).

Alternative input in standby mode:
* # 9 9 9 9 #

Network

Menu → → Network
→ Select function.

Line

To select/bar a telephone number, **two independent** telephone numbers have to be registered.

Network info

The list of GSM networks currently available is displayed.

Auto network selection

If activated, the next network is dialled in the order of your "preferred networks".

Choose network

Network search is restarted.

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right page (33) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Preferred network

Set the service providers you prefer when you leave your home network.

Band selection

Select either GSM 850 or GSM 1900.

Fast search

Network reconnection is speeded up.

User group

Depending on service provider, you can create groups with this service. These can have access to internal (company) information, for example, or special tariffs apply. Please check with your service provider for details.

Accessories

Menu → → Accessories → Select function.

Car Kit

Auto answer

Calls are accepted automatically after a few seconds.

Auto off

The phone is powered by the car's power supply. You can adjust the time between switching off the ignition and the automatic switching off of the phone.

Headset

Accept call with Call key or ptt key (push to talk), even when the keylock is activated.

Auto answer

Calls are accepted automatically after a few seconds.

Organizer

Menu → → Select function.

Alarm clock

The alarm will ring at the time set by you, even when the phone is switched off. If the phone has been switched off in Airplane mode the alarm is only shown on the display and is not indicated by sound.

Setting

Set the time for the alarm call (hh:mm). Confirm with OK.

Press On/off to activate/deactivate the alarm.

Calendar

You can enter appointments in the calendar. Time and date must be set for the calendar to work correctly (p. 30).

Page between days with . Press **briefly** to page between weeks, press and **hold** to page between months. Calendar days in bold face indicate appointments on this day.

Agenda

Press Agenda to call up from the monthly overview. Appointments for each individual day are shown in the agenda in chronological order.

Appointments

Menu → → Appointments

All appointment entries are displayed in chronological order. If an alarm is missed it appears in the list of missed alarms (p. 34).

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left page (34) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Enter new appointment

Press ▸.

Type:
Press Change repeatedly to select the required type:

Memo
Text input for description.

Call
Enter phone number. Shown with alarm.

Meeting
Text input for description.

Birthday or

Anniversary
Enter name and date.

Then make further entries field by field:

Description:
Description of the appointment.

Date:
Date of appointment.

Time:
Time of appointment.

Alarm:
Activate alarm with ON → (enter start time of the alarm **before** the appointment) → Change (select Minutes, Hours, Days).

Recurrence:
Select a timeframe for repeating the appointment: No, Daily, Weekly, Monthly, Annual.

Enter a parameter for repeating: Forever, Until, Events (number).

If Weekly is selected, certain weekdays can be highlighted.

Alarm

When the set date and time are reached there is an audible and a visual alarm.

Alarm type Memo/Meeting: the text is shown in the display.

Alarm type Call: The phone number is displayed and can be dialled immediately.

Alarm type Birthday and Anniversary: you will be notified one day before the event and on the birthday/ anniversary itself.

Press Pause. The alarm stops for 5 minutes. Press Off to stop the alarm.

Notes

Menu → 1 → Notes

T9 support (p. 18) makes writing short notes such as shopping lists easier. Save confidential notes with the phone code (p. 16). Please note that with the aid of suitable programs it is possible for confidential notes to be read from the phone when connected to a PC.

Missed alarms

Menu → 1 → Missed alarms

Events with an alarm to which you have not reacted are listed for reading.

Time zones

Menu → 1 → Time zones

Set the time zone for your area.

Calend. setup

Menu → 1 → Calend. setup

Start of week
You can set which weekday is listed first on the left in the monthly and weekly overviews.

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right page (35) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Extras

SIM services (optional)

Menu → → SIM services

Your service provider may offer special applications such as mobile banking, share prices, etc. via the SIM card.

If you have such a SIM card, the SIM services will appear in the main menu under "Extras" or directly above the left softkey with symbol .

Where there are several applications, these are displayed in a SIM services menu.

With the SIM services menu, your phone is ready to support future additions in your service provider's user package. For further information, please contact your service provider.

Calculator

Menu → → Calculator → Enter number (up to 8 digits) → .=+-*/ Select calculator function.

Repeat procedure with other numbers. Press # to display result.

Calculator functions

.=+-*/	Press right softkey repeatedly.
±	Toggle between "+" and "-".
%	Convert to percentage.
/	Save/Retrieve number.
e	Exponent (max. two digits).

Special keys:

*	Set decimal point.
0	Add (press and **hold**).

Currency conv

Menu → → Currency conv

Calculate the exchange rates. You can enter three currencies.

If no currency has yet been entered, press OK for the first input.

Otherwise:

Options → New entry → Enter symbols for the currencies → OK → Enter exchange rate → Save with Options and OK.

Convert

Any combination of calculations can then be carried out between the currencies entered.

Select a currency combination. Confirm with Selection and enter amount (up to 12 digits). Press # to display result.

Press Repeat to start another conversion using different data.

Calculator functions

.=+-*/	Press right softkey repeatedly.
	Retrieve a saved number from the calculator.

Stopwatch

Menu → → Stopwatch

Two intermediate times can be recorded and saved.

Press # for Start/stop. Press * for Intermediate time. Press Start to start stopwatch. Press Reset to reset stopwatch.

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left page (36) of A31a FCC us-en, (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Countdown

Menu → → Countdown

A set time elapses. The last 3 seconds are indicated by a beep. At the end a special beep sounds.

Set	Set period of time.
Start	Start counter.
Stop	Interrupt counter.
Change	Change period of time.
Reset	Reset counter to starting time.

Voice command

Menu → → Voice command

Functions can be started by a voice command. Up to 20 voice recordings can be saved in the phone for voice dialling or voice commands (not on SIM card!).

Record

Menu → → Voice command

A list with the functions available is displayed. Select function. Press Record. Confirm selected function with Yes. Press Start to start recording.

A short signal sounds. Now say the command corresponding to the function and **repeat** it when prompted.

Apply

Press and **hold** (in standby mode).

A short signal (beep) sounds and a prompt appears in the display.

Now say the function. Noisy environments may affect voice recognition.

Remote sync.

Menu → → Remote sync.

You can use this function remotely to access externally filed data (addresses, calendar, etc.) and synchronise these with the data on your phone. The data can, for example, be saved on a company computer or the Internet.

Synchronize

Start	Computer is selected and synchronisation started.

Sync. setup

Setup	Profile list is opened. Select a profile and Activate.
Options	Change settings.

Fast access key

The left softkey and the number keys 2 to 9 (speed dialling numbers) can each be assigned an important phone number or a function. The phone number can then be dialled or the function started at the touch of a button.

Left softkey

Assign a function/phone number to the left softkey for fast access.

Change in standby mode (example)

New SMS Press **briefly** → Change → scroll to the applications (e.g., Internet, Phone number) → Selection.

Apply in standby mode (example)

Key assigned with Phone number/name.

Press and **hold** Carol.

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right page (37) of A31a FCC us-en (16.02.2006, 13:34)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Speed dialling keys

Only possible for keys 2 to 9. Key 1 is reserved for the mailbox.

Change in standby mode

Press an unassigned numberkey (2-9) → Set → scroll to the applications (e.g. New SMS, Phone number, Bookmarks) → Selection.

Apply in standby mode

Press and **hold** assigned numberkey, e.g. 3.

Menu speed dialling

All menu functions are numbered internally. A function may be selected directly by entering these numbers in sequence.

Example:

Press Menu. Press e.g. 2 for Records or 1 for Missed calls.

Own stuff

Menu →

Files and folders are displayed. The following folders are provided for organising your files: Pictures, Sounds, Colour scheme, Data inbox.

You can scroll through these lists using the navigation key:

- scroll up and down.
- jump back from a folder.
- Open folder or execute file using related application.

Index structure

The file system assigns special folders to different data types.

Folders	Contents	Format
Picture	Images, Animations	*.bmp *.bmx *.bmz *.gif *.jpg *.jpeg *.png
Sounds	Ring tones, melodies, sounds	*.amr *.mid *.wav
Color scheme	Colour schemes	*.col
Data inbox	Business cards, appointments	*.vcf *.vcs

The following folders are also included in Sounds or Pictures:

Download new	This enables you to download new files from the Internet.
New ring tone	This enables you to record your own ringtones (in Sounds folder only).
EMS	Files that can be received per SMS/MMS.

Sending files

Press to send a highlighted picture, sound, animation etc.

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left page (38) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Customer Care

We offer fast, individual advice! You have several options:

Our online support on the Internet:

www.BenQMobile.com/customercare

We can be reached any time, any place. You are given 24 hour support on all aspects of our products. Here you will find an interactive fault-finding system, a compilation of the most frequently asked questions and answers, plus user guides and current software updates to download.

When calling customer service, please have ready your receipt and the phone identity number (IMEI, to display press *#06#), the software version (to display, press *#06#, then Info) and if available, your Service customer number.

Qualified employees are waiting to offer you expert information about our products and installation.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.
If repair work is necessary, please contact one of our service centres:

Abu Dhabi	0 26 42 38 00
Argentina	0 80 08 88 98 78
Australia	13 00 66 53 66
Austria	05 17 07 50 04
Bahrain	40 42 34
Bangladesh	0 17 52 74 47
Belgium	0 78 15 22 21
Bolivia	0 21 21 41 14
Bosnia Herzegovina	0 33 27 66 49
Brunei	02 43 08 01
Bulgaria	02 73 94 88
Cambodia	12 80 05 00
Canada	1 88 87 77 02 11
Chile	8 00 53 06 62
China	0 21 23 01 71 88
Colombia	01 80 07 00 66 24
Croatia	0 16 10 53 81
Czech Republic	2 33 03 27 27
Denmark	35 25 86 00
Dubai	0 43 96 64 33
Ecuador	18 00 10 10 00
Egypt	0 23 33 41 11
Estonia	6 30 47 97
Finland	09 22 94 37 00
France	01 56 38 42 00
Germany	0 90 01 00 77 00
Greece	80 11 11 11 16
Hong Kong	28 61 11 18
Hungary	06 14 71 24 44
Iceland	5 11 30 00
India	22 24 98 70 00 Extn: 70 40
Indonesia	0 21 46 82 60 81
Ireland	18 50 77 72 77
Italy	02 24 36 44 00
Ivory Coast	05 02 02 59
Jordan	0 64 39 86 42
Kenya	2 72 37 17
Kuwait	2 45 41 78
Latvia	7 50 11 18
Lebanon	01 44 30 43
Libya	02 13 50 28 82
Lithuania	8 70 07 07 00
Luxembourg	43 84 33 99
Macedonia	02 13 14 84
Malaysia	+ 6 03 77 12 43 04
Malta	+ 35 32 14 94 06 32
Mauritius	2 11 62 13
Mexico	01 80 07 11 00 03
Morocco	22 66 92 09
Netherlands	0 90 03 33 31 00
New Zealand	08 00 27 43 63
Nigeria	0 14 50 05 00
Norway	22 70 84 00
Oman	79 10 12
Pakistan	02 15 66 22 00
Paraguay	8 00 10 20 04
Peru	0 80 05 24 00
Philippines	0 27 57 11 18
Poland	08 01 30 00 30
Portugal	8 08 20 15 21
Qatar	04 32 20 10
Romania	02 12 09 99 66
Russia	8 80 02 00 10 10
Saudi Arabia	0 22 26 00 43
Serbia	01 13 07 00 80

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right page (39) of A31a FCC us-en (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Singapore	62 27 11 18
Slovak Republic	02 59 68 22 66
Slovenia	0 14 74 63 36
South Africa	08 60 10 11 57
Spain	9 02 11 50 61
Sweden	0 87 50 99 11
Switzerland	08 48 21 20 00
Taiwan	02 23 96 10 06
Thailand	0 27 22 11 18
Tunisia	71 86 19 02
Turkey	0 21 64 59 98 98
Ukraine	8 80 05 01 00 00
United Arab Emirates	0 43 66 03 86
United Kingdom	0 87 05 33 44 11
Uruguay	00 04 05 46 62
USA	1 88 87 77 02 11
Venezuela	0 80 01 00 56 66
Vietnam	84 89 20 24 64
Zimbabwe	04 36 94 24

Care and maintenance

Your phone has been designed and manufactured to the highest of standards and should be treated with great care. The suggestions below will help you to enjoy your phone for many years.

- Protect your phone from moisture and humidity. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits. Nevertheless, should your phone become wet, disconnect it immediately from the power supply to avoid electric shock. Do not place your phone (even to dry it) on/in a source of heat such as a microwave oven, oven or radiator. The phone may become overheated and possibly explode.
- Do not use or store the phone in dusty, dirty areas. Its moving parts may be damaged and the casing may become deformed and discoloured.
- Do not store your phone in hot environments (e.g. vehicle instrument panel in the summer). High temperatures can shorten the life of electronic devices, damage batteries and warp or melt certain plastics.
- Do not store your phone in cold environments. When the phone warms up again (to its normal ambient temperature), moisture can form inside the phone, which may damage electronic circuit boards.
- Do not drop, knock or shake your phone. Rough handling can damage internal circuit boards!
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone!

The suggestions given above apply equally to your phone, battery, charger and all accessories. If any of these parts is not working properly, obtain fast and reliable help at our service centres.

Battery quality declaration

The capacity of your mobile phone battery will reduce each time it is charged/emptied. Storage at too high or low temperatures will also result in a graduly capacity loss. As a result the operating time of your mobile phone may be considerably reduced, even after a full recharge of the battery.

Regardless of this, the battery has been designed and manufactured so that it can be recharged and used for six months after the purchase of your mobile phone. After six months, if the battery is clearly suffering from loss of performance, we recommend that your replace it. Please buy only original batteries.

Display quality declaration

For technological reasons, a few small dots with different colours may appear in the display in exceptional cases.

Just remember that the appearance of brighter or darker dots generally does not mean that a fault has occurred.

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left page (40) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Product data

Declaration of conformity

BenQ Mobile hereby declares that the phone described in this user guide is in compliance with the essential requirements and other relevant provisions of European Directive 1999/5/EC (R&TTE). The declaration of conformity (DoC) concerned has been signed. Please call the company hotline if you require a copy of the original or:

www.BenQMobile.com/conformity

CE 0682

Technical data

GSM class:	4 (2 watt)
Frequency range:	824–894 MHz
GSM class:	1 (1 watt)
Frequency range:	1,850–,990 MHz
Weight phone:	85 g
Size:	102x46x17.6 mm (75 ccm)
Li-ion battery:	820 mAh
Operating temperature:	-10 °C… +55 °C (14°F to 131°F)
SIM card:	3.0 V or 1.8 V

Phone ID

You will need the following details if you lose your phone or SIM card:

the number of the SIM card (on the card):

.....

15-digit serial number of the phone (under the battery):

.....

the customer service number of the service provider:

.....

Lost phone

If you lose your phone or SIM card contact your service provider immediately to prevent misuse.

Operating time

The operating time depends upon usage: Extreme temperatures considerably reduce the phone's standby time. You should therefore avoid the leaving the phone in the sun or on a radiator.

Talk time: Up to 300 minutes.
Standby time: Up to 270 hours.

Action taken	Time (min)	Reduces standby time by
Calling	1	30 - 90 minutes
Light *	1	60 minutes
Network search	1	5 - 10 minutes
* Keypad input, games, organiser, etc.		

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right page (41) of A31a FCC us-en (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

SAR

INFORMATION ON RF EXPOSURE / SPECIFIC ABSORPTION RATE (SAR)

THIS MODEL MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES

Your cellular phone is a radio transmitter and receiver. It is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (FCC, USA) and by Health Canada. These requirements include safety margins designed to assure the protection of all persons, regardless of age and health. They use a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit is 1.6 W/kg averaged over one gram of tissue.

The highest SAR value for this device when tested at the ear was **0.95 W/kg**. In positions other than the head, such as on the body, a separation distance of **0.7 cm** is required. The highest SAR value in this case was **1.07 W/kg**.

Information about this device model can be found at **http://www.fcc.gov/oet/fccid** by searching the equipment authorization system using **FCC ID**: **PWX-A31a**.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

Additional Information can be found on the websites of the World Health Organization (**http://www.who.int/emf**), the Cellular Telecommunications Industry Association (CTIA) web-site at **www.phonefacts.net**, the Canadian Wireless Telecommunications Association (CWTA) website **www.cwta.ca** or BenQ Mobile (**www.BenQMobile.com**).

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left page (42) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

U.S. FDA

The U.S. Food and Drug Administration's (FDA) Center for Devices and Radiological Health Consumer Update on Mobile Phones

FDA has been receiving inquiries about the safety of mobile phones, including cellular phones and PCS phones. The following summarizes what is know – and what remains unknown – about whether these products can pose a hazard to health, and what can be done to minimize any potential risk. This information may be used to respond to questions.

Why the concern?

Mobile phones emit low levels of radio frequency energy (i.e., radio frequency radiation) in the microwave range while being used. They also emit very low levels of radio frequency energy (RF), considered non-significant, when in the stand-by mode. It is well known that high levels of RF can produce biological damage through heating effects (this is how your microwave oven is able to cook food). However, it is not known whether, to what extent, or through what mechanism, lower levels of RF might cause adverse health effects as well. Although some research has been done to address these questions, no clear picture of the biological effects of this type of radiation has emerged to date. Thus, the available science does not allow us to conclude that mobile phones are absolutely safe, or that they are unsafe. However, the available scientific evidence does not demonstrate adverse health effects associated with the use of mobile phones.

What kinds of phones are in question?

Questions have been raised about hand-held mobile phones, the kind that have a built-in antenna that is positioned close to the user's head during normal telephone conversation. These types of mobile phones are of concern because of the short distance between the phone's antenna – the primary source of the RF – and the person's head. The exposure to RF from mobile phones in which the antenna is located at greater distances from the user (on the outside of a car, for example) is drastically lower than that from hand-held phones, because a person's RF exposure decreases rapidly with distance from the source. The safety of so-called “cordless phones,” which have a base unit connected to the telephone wiring in a house and which operate at far lower power levels and frequencies, has not been questioned.

How much evidence is there that hand-held mobile phones might be harmful?

Briefly, there is not enough evidence to know for sure, either way; however, research efforts are on-going. The existing scientific evidence is conflicting and many of the studies that have been done to date have suffered from flaws in their research methods. Animal experiments investigating the effects of RF exposures characteristic of mobile phones have yielded conflicting results. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. In one study, mice genetically altered to be predisposed to developing one type of cancer developed more than twice as many such cancers when they were exposed to RF energy compared to controls. There is much uncertainty among scientists about whether results obtained from animal studies apply to the use of mobile phones. First, it is uncertain how to apply the results obtained in rats and mice to humans. Second, many of the studies showed increased tumor de-

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velopment used animals that had already been treated with cancer-causing chemicals, and other studies exposed the animals to the RF virtually continuously – up to 22 hours per day.

For the past five years in the United States, the mobile phone industry has supported research into the safety of mobile phones. This research has resulted in two findings in particular that merit additional study:

1. In a hospital-based, case-control study, researchers looked for an association between mobile phone use and either glioma (a type of brain cancer) or acoustic neuroma (a benign tumor of the nerve sheath). No statistically significant association was found between mobile phone use and acoustic neuroma. There was also no association between mobile phone use and gliomas when all types of gliomas were considered together. It should be noted that the average length of mobile phone exposure in this study was less than three years.

When 20 types of glioma were considered separately, however, an association was found between mobile phone use and one rare type of glioma, neuroepitheliomatous tumors. It is possible with multiple comparisons of the same sample that this association occurred by chance. Moreover, the risk did not increase with how often the mobile phone was used, or the length of the calls. In fact, the risk actually decreased with cumulative hours of mobile phone use. Most cancer causing agents increase risk with increased exposure. An ongoing study of brain cancers by the National Cancer Institute is expected to bear on the accuracy and repeatability of these results.[1]

2. Researchers conducted a large battery of laboratory tests to assess the effects of exposure to mobile phone RF on genetic material. These included tests for several kinds of abnormalities, including mutations, chromosomal aberrations, DNA strand breaks, and structural changes in the genetic material of blood cells called lymphocytes. None of the tests showed any effect of the RF except for the micronucleus assay, which detects structural effects on the genetic material. The cells in this assay showed changes after exposure to simulated cell phone radiation, but only after 24 hours of exposure. It is possible that exposing the test cells to radiation for this long resulted in heating. Since this assay is known to be sensitive to heating, heat alone could have caused the abnormalities to occur. The data already in the literature on the response of the micronucleus assay to RF are conflicting. Thus follow-up research is necessary.[2]

FDA is currently working with government, industry, and academic groups to ensure the proper follow-up to these industry-funded research findings. Collaboration with the Cellular Telecommunications Industry Association (CTIA) in particular is expected to lead to FDA providing research recommendations and scientific oversight of new CTIA-funded research based on such recommendations.

Two other studies of interest have been reported recently in the literature:

- Two groups of 18 people were exposed to simulated mobile phone signals under laboratory conditions while they performed cognitive function tests. There were no changes in the subjects' ability to recall words, numbers, or pictures, or in their spatial memory, but they were able to make choices more quickly in one visual test when they were exposed to simulated mobile phone signals. This was the only change noted among more than 20 variables compared.[3]
- In a study of 209 brain tumor cases and 425 matched controls, there was no increased risk of brain tumors associated with mobile phone use. When tumors did exist in certain locations, however,

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left page (44) of A31a FCC us-en, (16.02.2006, 13:32)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

they were more likely to be on the side of the head where the mobile phone was used. Because this occurred in only a small number of cases, the increased likelihood was too small to be statistically significant.[4]

In summary, we do not have enough information at this point to assure the public that there are, or are not, any low incident health problems associated with use of mobile phones. FDA continues to work with all parties, including other federal agencies and industry, to assure that research is undertaken to provide the necessary answers to the outstanding questions about the safety of mobile phones.

What is known about cases of human cancer that have been reported in users of hand-held mobile phones?

Some people who have used mobile phones have been diagnosed with brain cancer. But it is important to understand that this type of cancer also occurs among people who have not used mobile phones. In fact, brain cancer occurs in the U.S. population at a rate of about 6 new cases per 100,000 people each year. At that rate, assuming 80 million users of mobile phones (a number increasing at a rate of about 1 million per month), about 4800 cases of brain cancer would be expected each year among those 80 million people, whether or not they used their phones. Thus it is not possible to tell whether any individual's cancer arose because of the phone, or whether it would have happened anyway. A key question is whether the risk of getting a particular form of cancer is greater among people who use mobile phones than among the rest of the population. One way to answer that question is to compare the usage of mobile phones among people with brain cancer with the use of mobile phones among appropriately matched people without brain cancer. This is called a case-control study. The current case-control study of brain cancers by the National Cancer Institute, as well as the follow-up research to be sponsored by industry, will begin to generate this type of information.

What is FDA's role concerning the safety of mobile phones?

Under the law, FDA does not review the safety of radiation emitting consumer products such as mobile phones before marketing, as it does with new drugs or medical devices. However, the agency has authority to take action if mobile phones are shown to emit radiation at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of mobile phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions at this time, FDA has urged the mobile phone industry to take a number of steps to assure public safety. The agency has recommended that the industry:

- Support needed research into possible biological effects of RF of the type emitted by mobile phones;
- Design mobile phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing mobile phone users with the best possible information on what is known about possible effects of mobile phone use on human health.
- At the same time, FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of mobile phone safety to ensure a coordinated effort at the federal level. These agencies are:
- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission

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Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

- Occupational Health and Safety Administration
- National Telecommunications and Information Administration

The National Institutes of Health also participates in this group.

In the absence of conclusive information about any possible risk, what can concerned individuals do?

If there is a risk from these products – and at this point we do not know that there is – it is probably very small. But if people are concerned about avoiding even potential risks, there are simple steps they can take to do so. For example, time is a key factor in how much exposure a person receives. Those persons who spend long periods of time on their hand-held mobile phones could consider holding lengthy conversations on conventional phones and reserving the hand-held models for shorter conversations or for situations when other types of phones are not available.

People who must conduct extended conversations in their cars every day could switch to a type of mobile phone that places more distance between their bodies and the source of the RF, since the exposure level drops off dramatically with distance. For example, they could switch to:

- a mobile phone in which the antenna is located outside the vehicle,
- a hand-held phone with a built-in antenna connected to a different antenna mounted on the outside of the car or built into a separate package, or
- a headset with a remote antenna to a mobile phone carried at the waist.

Where can I find additional information?

For additional information, see the following websites:

- Federal Communications Commission (FCC) RF Safety Program (select "Information on Human Exposure to RF Fields from Cellular and PCS Radio Transmitters"):
  www.fcc.gov/oet/rfsafety
- World Health Organization (WHO) International Commission on Non-Ionizing Radiation Protection (select Qs & As):
  www.who.int/emf
- United Kingdom, National Radiological Protection Board:
  www.nrpb.org.uk
- Cellular Telecommunications Industry Association (CTIA):
  www.wow-com.com
- U.S. Food and Drug Administration (FDA) Center for devices and Radiological Health:
  www.fda.gov/cdhr/consumer/

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[2] Tice et al. Tests of mobile phone signals for activity in genotoxicity and other laboratory assays. In: Annual Meeting of the Environmental Mutagen Society; March 29, 1999, Washington, DC; and personal communication, unpublished results.

[3] Preece, AW, Iwi, G, Davies-Smith, A, Wesnes, K, Butler, S, Lim, E, and Varey, A. Effect of a 915-MHz simulated mobile phone signal on cognitive function in man. Int. J. Radiat. Biol., April 8, 1999.

[4] Hardell, L, Nasman, A, Pahlson, A, Hallquist, A and Mild, KH. Use of cellular telephones and the risk for brain tumors; a case-control study. Int. J. Oncol, 15: 113-116, 1999.

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FCC/Industry Canada Notice

Your phone may cause TV or radio interference (for example, when using a telephone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, please contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

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right page (47) of A31a FCC us-en (16.02.2006, 13:32)

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left page (48) of A31a FCC us-en, (16.02.2006, 13:32)

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Safety– Your most important call

The Wireless Industry Reminds You To Use Your Phone Safely When Driving

Ten Driving Safety Tips

Your BenQ wireless phone gives you the power to communicate by voice – almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

Get to know your phone and its features such as speed dial and redial.

Carefully read your instruction manual and learn to take advantage of valuable features most phones offer including, automatic redial and memory dial – most phones can store up to 99 numbers in memory dial. Also, work to memorize the phone keypad so you can use the speed dial function without taking your attention off the road.

When available, use a hands-free device.

A number of hands-free wireless phone accessories are readily available today. Whether you choose an installed mounted device for your phone or a speaker phone accessory, take advantage of these devices if they are available to you.

Position your phone within easy reach.

Make sure you place your wireless phone within easy reach and where you can grab it without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your voicemail answer it for you.

Suspend conversations during hazardous driving conditions or situations.

Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow and ice can be hazardous, but so is heavy traffic. As a driver, your first responsibility is to pay attention to the road.

Do not take notes or look up phone numbers while driving.

If you are reading an address book or business card while driving a car, or writing a "to do" list, then you are not watching where you are going. It's common sense. Don't get caught in a dangerous situation because you are reading or writing and not paying attention to the road or nearby vehicles.

Dial sensibly and assess the traffic.

If possible, place calls when you are not moving or before pulling into traffic. Try to plan your calls before you begin your trip, or attempt to coincide your calls with times you may be stopped at a stop sign, red light or otherwise stationary. But if you need to dial while driving, follow this simple tip – dial only a few numbers, check the road and your mirrors, then continue.

Do not engage in stressful or emotional conversations that may be distracting.

Stressful or emotional conversations and driving do not mix – they are distracting and even dangerous when you are behind the wheel. Make people you are talking with aware you are driving and if necessary, suspend phone conversations that have the potential to divert your attention from the road.

Use your phone to call for help.

Your wireless phone is one of the greatest tools you can own to protect yourself and your family in dangerous situations – with your phone at your side, help is only three numbers away. Dial 9-1-1 in the case of fire, traffic accident, road hazard, or medical emergency. Remember, it is a free call on your wireless phone.

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Use your phone to help others in emergencies.
Your wireless phone provides you a perfect opportunity to be a "good Samaritan" in your community. If you see an auto accident, crime in progress or other serious emergencies where lives are in danger, call 9-1-1, as you would want others to do for you.

Call roadside assistance or a special wireless non-emergency assistance number when necessary.
Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call to 9-1-1. But you can still use your wireless phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless numbers.

"The wireless industry reminds you to use your phone safely when driving."

For more information, please call 1 (888) 901-SAFE, or visit our Web site at: www.wow-com.com

Provided by the Cellular Telecommunications Industry Association (CTIA)

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left page (50) of A31a FCC us-en, (16.02.2006, 13:32)

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Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

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right page (53) of A31a FCC us-en (16.02.2006, 13:35)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

Index

A

Account limit ... 22
Addressbook
  Birthday ... 21
  Dial entry ... 21
  New entry ... 21
  Read entry ... 21
Agenda ... 33
Alarm
  Alarm clock ... 33
  Appointment ... 34
  Type ... 34
Alarm clock ... 23
All calls (call time/charge) ... 22
All calls (diversion) ... 30
Answering service (external) ... 23
Application, download ... 27
Appointments ... 33
Archive (SMS) ... 24
Audio ... 26
Authentication ... 31
Auto display
  Clock ... 30
  Duration/charges ... 22
Auto. redial ... 16

B

Background ... 29
Band selection ... 33
Battery
  Charge ... 12
  insert ... 12
  Operating time ... 40
  Quality declaration ... 39
  quality declaration ... 39
Big letters (message on display) ... 29
Bookmarks ... 27
Business card ... 20
Busy number ... 16

C

Calculator ... 35
Calendar ... 33
Call
  Barring ... 32
  Charges ... 22
  Conference ... 17
Call
  Divert ... 29
  End ... 16
  Reject ... 17
  Swap (change) ... 17
Call back ... 16
Call divert ... 29
Calling ... 16
Calling images (Addressbook) ... 21
Calls dialled (call list) ... 22
Calls received (call list) ... 22
Car Kit
  Setting ... 33
Care of phone ... 38
Cell Broadcast (CB) ... 23
Charge rate ... 22
Charges ... 22
Charging the battery ... 13
Clock ... 30
Codes ... 15
Colour schemes ... 29
Command (voice command) ... 36
Conference ... 17
Connection profile ... 31
Contrast (message on display) ... 29
Countdown ... 36
Currency converter ... 35

D

Data exchange (settings) ... 30
Date format ... 30
Dialling code ... 16
Dialling with number keys ... 16
Dial-up access (connection) ... 31
Direct call ... 17
Display
  Big letters ... 29
  Colour schemes ... 29
  Contrast ... 29
  Illumination ... 29
  Symbols ... 11
Display (settings) ... 29
Divert ... 29
Driving safety ... 48
Duration/charges ... 22

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left page (54) of A31a FCC us-en, (16.02.2006, 13:35)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

E

Emergency number 13
End user license agreement 50
Entry no. (phonebook) 20
Extras 33

F

Factory settings 32
Fast access 36
Fast network search 33
Filter 26

G

Games & More 27
Games (download) 27
Group 21

H

Handsfree talking 17
Hide ID 29
Hold call 17
Hotline 38
HTTP-Profile 31

I

Identity number (IMEI) 32
Illumination (display) 29
IMEI number 32
Index (file system) 11
Info tones 26
Input language (T9) 18

L

Last 10 only 32
Legal notices 2
Limit (call time/charge) 22
Logo, provider logo 29
Loss of phone, SIM card 40

M

Mailbox 23
Maintenance of phone 39
Menu
  Speed dialling 15
  Steuerung 14
Message
  MMS 24
  SMS 24
Minute beep 26, 30
Missed alarms 34
Missed calls (call list) 22
MMS
  Inbox 25
  Lists 25
  Profile 26
  Receive 25
  Write 24

N

Network
  Barring 32
  Line 32
  Settings 32
Notes 34

O

Only 31
Only this SIM 32
Operating times (battery) 40
Organiser 33
Own files 37
Own greeting 29
Own stuff 37

P

Phone (settings) 29
Phone data 40
Phone identity number (IMEI) 32
Phone number transmission on/off 29
Phonebook
  Call 20
  New entry 20
Picture (Addressbook) 21
PIN
  Change 15
  Control 15
  Enter 13
Preferred directory 20
Preventing accidental activation 16
Product data 40
Profiles
  HTTP 31
  Internet 27
  MMS 26
  Phone 28
Prompt 16
Provider logo 29

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right page (55) of A31a FCC us-en (16.02.2006, 13:35)

Template: X75, Version 2.1; VAR Language: am; VAR issue date: 050711

R

Records 22, 37
Redial 16
Reminder 16
Remote sync. 36
Ringer setting 26

S

Safety precautions 4
Screensaver 29
Security 15, 31
Service tones 26
Set time/date 30
Settings
- Accessories 33
- Audio 26
- Clock 30
- Data connection 30
- Display 29
- Divert 29
- Headset 33
- Network 32
- Phone 29
- Profiles 28
- Security 31

Short message (SMS) 24
Shown in the display 11
Shut down animation 29
Signal strength 14
Silent alert 26
SIM card
- Clear barring 16
- Insert 12

SIM services (optional) 35
SMS
- Archive 24
- Read 24
- T9 input 18
- Write 24

SOS 8, 13
Special characters 18
Speech time (battery) 40
Speed dialling keys 37
Standard values 32
Standby mode 14
Standby time 40
Start animation 29
Start up animation 29
Stopwatch 35
Surf & fun 27
Swap 17
Switch off phone
- Automatic 30
- Manual 13

Switch on 13
Symbols 11

T

T9
- Text entry 18
- Word suggestions 19

Technical data 40
Text entry with T9 18
Text entry without T9 17
Text module 19
Time zones 13, 30
Tones 26

U

Unanswered 30
Upper and lowercase letters 18
User group 33

V

Voice command 36
Voice dialling 21
Voice message (mailbox) 23
Volume
- Handset volume 16
- Profiles 28
- Ringer 26

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