

Using the touch panel

The display of the product is a touch panel operated by touching it with your finger.

- **Tap/Double-tap**
Tap: Gently touch a screen and then immediately release your finger. Double tap: Touch the same position twice.

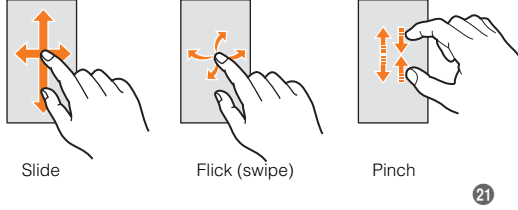
- **Long-touch**
Keep touching an item with your finger.

- **Slide**
While your finger is gently touching the screen, trace it to the desired direction to move over.

- **Flick (swipe)**
Operate the screen by quickly moving (flicking) your finger up, down, right, or left.

- **Pinch**
Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

- **Drag**
Keep touching an item or icon, trace it to the desired direction to move.



■ Checking own phone number

- 1 **From the Home screen, [📶] ► [Settings]**
- 2 **[About phone] ► [Status]**
The phone number of the product is shown under "My phone number".

- ❖ **Information**
• Alternatively, from the Home screen, [📶] ► [Contacts] ► [Myself] to check your phone number.

- **Setting the Silent Mode**
Set the ringtone volume to 0. Setting to Silent mode does not mute sounds for shutter, playback of video or music, alarm, etc. And adjusting the volume of ringtone & notifications or pressing upper part of volume key cancels Silent mode.

- 1 📶 (over 1 sec) ► [🔇] to set mute (ringtone volume 0) and tap [🔊] to set vibrator.

- ❖ **Information**
• Alternatively, slide the status bar downward ► [Quick settings] ► [Sound] to switch the Silent mode settings.

- **Setting Airplane mode**
When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi® function, Bluetooth® function, NFC Reader/Writer, P2P function) are turned off.

- 1 📶 (over 1 sec) ► [Airplane mode]
- ❖ **Information**
• Slide the status bar downward ► Tap [Quick settings] ► "Airplane" to switch the airplane mode on or off.

Home screen

Home screen consists of multiple screens. Slide or flick left or right to move to the adjacent screen. Tap [🏠] to return to the Home screen any time.

- ① Google Search
- ② Widgets
- ③ Wallpapers
- ④ Shortcuts (Apps)
- ⑤ Home screen position
Indicates which screen of the several Home screens you are in.
- ⑥ Folders (Google, 基本機能 (Basic functions))
- ⑦ Apps key



Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen and add/delete/move shortcuts of apps, widgets, folders, etc. on the Home screen.

- 1 **Long-touch an area of the Home screen where no icons are displayed**
Alternatively, pinch-in on the Home screen.

■ Adding a folder

- 1 **From the Home screen, long-touch an icon**
- 2 **Drag the icon onto another icon**



Support

Introduction of related accessories

- For details, refer to the instruction manual for each device.
- **Desktop Holder (SOV31PUA)**
 - **Sony Mobile TV antenna cable 02 (02SOHSA)**
 - **Sony Mobile AC adapter 05 (EP880) (sold separately)**
 - **microUSB cable 01 (0301HVA) (sold separately)**
 - **Common DC Adapter 03 (0301PEA) (sold separately)**
 - **au Carrying Case F Black (0105FCA) (sold separately)**
 - **au Carrying Case G Black (0106FCA) (sold separately)**
 - **au Carrying Case H Black (0107FCA) (sold separately)**
 - **Common AC Adapter 05 (0501PWA) (sold separately)**

- ❖ **Information**
• For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/>) or contact the Customer Service Center.
 - Accessories described on this page can be purchased from the au Online Shop. Some accessories may not be purchased due to the availability.
- <http://auonlineshop.kddi.com/>

■ Deleting shortcuts/widgets/folders

- 1 **From the Home screen, long-touch an icon or a folder you want to delete**
- 2 **Drag the icon or the folder to "X"**
To delete a folder, then tap "Delete". It also deletes shortcuts etc. in the folder.

- ❖ **Information**
• Long-touch a shortcut, widget, or folder icon to move.

Using the Apps screen

You can call up functions from the Apps screen. App icons installed to the product are also displayed.

- You may incur communication charges depending on the function.

■ Starting an app

- 1 **From the Home screen, [📶]**
Slide or flick left or right to switch the Apps screen.

- 2 **Tap an app to use**
Some apps are stored in a folder.

■ Main apps

📞	Phone, Contacts	📺	Play Store
✉	E-mail, SMS	📷	Camera, Album
🌐	Browser	📍	Maps
⚙	Settings	🗣	Google, Voice Search
📅	Calendar	📖	Basic Manual

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check
Power is not turned on even though ☺ is pressed	Is the internal battery charged? Is ☺ pressed for over 1 second?
The power goes off	Is the internal battery charged?
The power turns off while activation screen is displayed	Is the internal battery charged?
The screen freezes and the power cannot be turned off	Open the microSD memory card/au Nano IC Card (LTE) slot cover while hooking the groove with your fingernail, press the OFF button (YELLOW) with a fine-tipped object for approximately three seconds ► release your finger after it vibrates three times. Alternatively, press and hold ☺ and upper part of volume key at the same time for approximately three seconds, and release your finger after it vibrates three times.
📶 (Out of service area) appears	Is the product out of the service area or in an area where the signal is weak? Is the built-in antenna covered with hand?

■ Downloading apps

You can download and install apps or games, etc. by using Google Play.

- To use Google Play, you need to set a Google account. For details, refer to "設定ガイド (Setting Guide)".

■ Deleting (uninstalling) apps

Before deleting installed apps, back up contents related to the app that you want to save including data saved in the app.

- Some apps may not be deleted.

Knowing the status of the product

■ Status bar

The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.



■ Examples of notification icon

✉	New Gmail message
✉	New PC mail message
✉	New E-mail (@ezweb.ne.jp) message
📄	New SMS/Receiving notification service message, New Receiving notification
🗣	Talking ¹⁾ / Calling ¹⁾

📞	Missed call
📶	USB connecting
📶	Wi-Fi®open network available

¹⁾ Appears when switched to another screen such as the Home screen.

■ Main status icons

📶	Signal level (Level 4, Out of service area)
📶	Data communication status (4G (LTE/WiMAX 2+) available ¹⁾ , 3G available)
🔋	Battery level (100%, Charging)
🔇	Silent mode (Vibration, Mute)
✈	Airplane mode is activated
📶	Wi-Fi®connected, Wi-Fi®communicating

¹⁾ Two types of network, "LTE"/"WiMAX 2+" can be used. "4G" appears on the screen for either network. The company determines which network is less busy depending on the condition of the line to connect.

■ Notification panel

If any notification icons are displayed, slide down the status bar to open the Notification panel. You can check details of notification icons or start corresponding apps.

❖Information

- To delete a notification, tap "Clear" or flick the notification left or right.
- Some notifications may not be deleted depending on the content.

Symptom	What you should check
The screen backlight turns off in a short while	Is set "Sleep" period too short?
The display is dark	Is "Brightness" set to dark? Is the proximity sensor blocked or covered by sticker?
Screen response is slow when you tap on the screen/press the keys	When a large amount of data is saved in the product or transferring large-size data between the product and microSD memory card, the screen response may be delayed.
Cannot recognize a microSD memory card	Is the microSD memory card inserted properly? Is the microSD memory card unmounted?

For more details, visit au Customer Support site of au homepage.
<http://www.au.kddi.com/support/mobile/trouble/repair>

Updating Software

- You can update the product to the most recent software for optimal performance and to get the latest enhancements.
- You are charged for data communications when connecting to the Internet from the product by using packet communication.
 - You are recommended to back up your data before updating software.
 - For details, visit <http://www.sonymobile.co.jp/support/> or refer to the "Instruction Manual" (Japanese) app or

- When you set screen lock to "Swipe", slide the status bar downward to check the Notification panel without unlocking the screen.

■ Notification LED

Notification LED informs charging prompt, battery level while charging, missed calls, new mails, etc. by turning on or flashing.

Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates missed call, new Gmail message, new SMS message. ¹⁾

¹⁾ Notification LED flashes while backlight is turned off or lock screen is displayed.

❖Information

- When the remaining battery is not sufficient for turning the product ON, pressing ☺ makes LED flash red three times.
- When you start charging with the product powered off, the notification LED turns in red. When the status of battery appears on the display, however, the notification LED lights in color that indicates the battery level.

"取扱説明書（詳細版）(Full instruction manual)" (Japanese) available on au homepage.

■ Downloading and updating software

Update files can be downloaded from the Internet web site into the product directly.

- Note that when Wi-Fi® communication becomes unstable, packet communication takes the place automatically, which may apply communication fees.

- 1 **From the Home screen, [📶] ► [ツール (Tool)] ► [Update Center]**
- 2 [🔄] ► [Refresh]

After-sales service

■ When asking for repair

For repair, contact Keitai Guarantee Service Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

❖Information

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.

Continuous stand-by time	In Japan	Approx. 670 hours (4G (LTE/ WiMAX 2+)) Approx. 770 hours (3G)
	Overseas (GSM)	Approx. 720 hours
Charging time		Using Common AC Adapter 05 (sold separately): (alone/with Desktop Holder SOV31PUA) Approx. 140 min.
Continuous Full Seg watching time		Approx. 5 hours 10 min.
Continuous 1Seg viewing time		Approx. 7 hours 50 min.
Continuous tethering time		Approx. 580 min. (4G (LTE/ WiMAX 2+) on WAN) Approx. 880 min. (3G on WAN)
Wi-Fi® tethering maximum connection number		10

❖Information

- The continuous call time, continuous stand-by time, continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

For inquiries, call: Customer Service Center

For general information, charges and operation information (toll free)

Business hours 9:00—20:00 (7 days a week)
From fixed-line phones: 0077-7-111 157 without area code

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR
AFTER CALLING 157 ON YOUR au CELLPHONE.

For loss or theft (toll free)
Business hours : 24 hours live support

From fixed-line phones: 0077-7-113 113 without area code

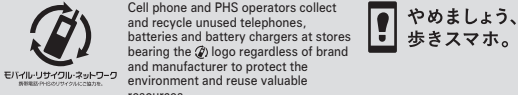
In case above numbers are not available (toll free).

0120-977-033 (except Okinawa)
0120-977-699 (Okinawa)

Keitai Guarantee Service Center

For loss, theft, damage.

Business hours 9:00—21:00 (7 days a week)
From fixed-line phones/au cell phones, 0120-925-919 (toll free)



SONY
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Manufactured by: Sony Mobile Communications Inc.
October 2014, 1st Edition
1289-9028.1