

au

XPERIA ZL2 SOL25

Basic Manual

■ Using 災害情報／義援金サイト (Disaster information/Donation website)

You can check history of Disaster and Evacuation Information delivered by local government, disaster information portal, donation website, etc.

- 1 au災害対策 (au Disaster Countermeasure) menu▶[災害情報／義援金サイト (Disaster information/Donation website)]▶Follow the onscreen instructions**

Do you have everything?

Before your start using the product, make sure that you have all the following packaged with the product.

- Xperia™ ZL2^{*1}
- Desktop Holder (SOL25PUA)^{*1}
- Sony Mobile TV antenna cable 01 (01SOHSA)

^{*1} Including warranty

- 取扱説明書 (Instruction Manual) (Japanese)
- Xperia™ ZL2のご利用にあたっての注意事項 (Cautions on using Xperia™ ZL2) (Japanese)
- 携帯電話機の比較収率などについて (Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)

The following items are not included in the package.

Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

◆Information

- When the charging starts, notification LED turns in red/orange/ green according to the battery level. Green LED indicates that the battery charge reaches 90 percent or more. To check the battery level, see the status bar in the top of the Home screen. Alternatively, from the Home screen, [⌘]▶[Settings]▶[About phone]▶[Status] and see "Battery level". When the battery charge reaches 100 percent, "100%" is shown on the status bar and "Battery level", "Charged" appears on the unlock screen.
- When the battery level becomes low, a pop-up window "Connect charger" appears. Tap "Battery info" to check battery usage etc.
- When you start charging with the product powered off, the power turns on even though operation is not available. Do not charge the battery in a place where the use is prohibited such as in airplane or hospital.
- It may take longer to complete for charging with a PC or while using the camera function.

■ Charging with the Desktop Holder

Charging with the supplied Desktop Holder (SOL25PUA) and Common AC Adapter 04 (sold separately) is explained.

■ For Those Requiring an English Instructional Manual

You can download the English version of the Basic Manual from the au website (available from approximately one month after the product is released).

Download URL: <http://www.au.kddi.com/support/mobile/guide/manual/>

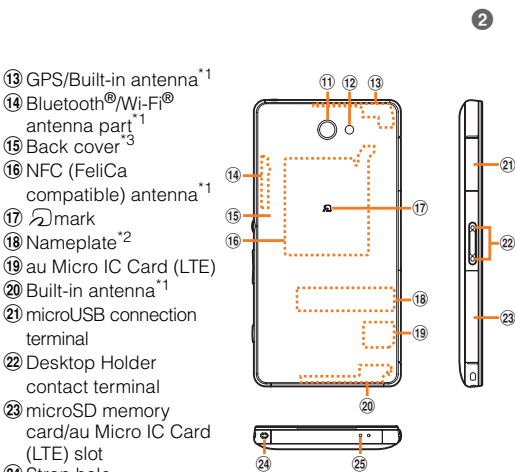
Safety Precautions

Before you start using the product, make sure to read the "Cautions on using Xperia™ ZL2" to ensure correct use. Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer Support site of au homepage:

<http://www.au.kddi.com/support/mobile/trouble/repair>

When using the product

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications.
- Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated (Though LTE/CDMA/GSM/UMTS system has highly secure confidential communication features).
- This product is compatible with the international roaming service. Each network service described in this manual varies depending on the area and service content. For details, refer to the "Instruction Manual" (Japanese) application installed on the product or "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) available on the au homepage.



- ^{*1} The antenna is built in. Covering around the antenna by the hand may affect the quality of call/communication.
- ^{*2} Do not remove the nameplate with stickers of CE mark, FCC ID and IMEI information printed.
- ^{*3} Back cover is not removable. Removing so forcibly might cause loss of data or a fault. Also, battery is built into the main unit and not removable by customers.

CE mark and FCC ID

- 1 Open the au Micro IC Card (LTE) slot cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.**

- 4 When charging is complete, lift the product to remove while pressing the Desktop Holder**

- 5 Remove the Common AC Adapter 04 (sold separately) from the outlet**

◆Information

- You cannot charge the battery by connecting the Desktop Holder to a PC.
- Be sure to attach the supplied attachment to the Desktop holder when charging. If the product is installed without the attachment attached, charging fails.
- Replace the attachment as required. Depending on cover you use, charging may fail.

■ Charging with the AC Adapter

Charging with Common AC Adapter 04 (sold separately) is explained.

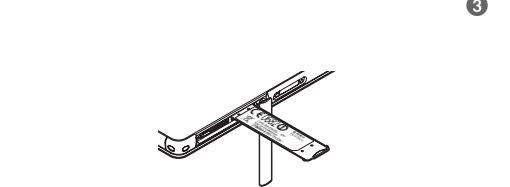
- Since this product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of the cell phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your cell phone.
- Take care not to inconvenience people around you when you use the product in a public place.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- When the product is used by a child, parents or guardians should thoroughly read the "Basic Manual" "Cautions on using Xperia™ ZL2" and "Specific Absorption Rate (SAR) of cell phones" and teach the child how to use it.

■ Use of the product is not allowed in the following places!

- Do not use a cell phone while driving a car or riding a motorbike or bicycle. Failure to do so might cause a traffic accident. Use of a cell phone while driving a car or motorbike is prohibited by law. Use of a cell phone while riding a bicycle may be punishable by some regulations.
- Do not use this product while you are aboard an airplane. Use of electric devices transmitting radio waves in airplane is prohibited by law. Some airline companies, however, allow their passengers to use cell phones. For details, contact the airline company you use.

Regarding notations used in this document

- In this manual, keys (key icons) are represented by simplified illustrations such as [➡], [🏠], [📺], [⊙].
- Operations of tapping menu items/icons/buttons on the screen etc. are indicated as [(name of the item etc.)].



au Micro IC Card (LTE)

Your phone number etc. is recorded in the au Micro IC Card (LTE). The product is compatible only with au Micro IC Card (LTE). You cannot use the product with an au IC-card or micro au IC card switched from an au cell phone or au smartphone. Do not insert an au Nano IC Card (LTE) with a conversion adapter. Doing so may cause a fault.

Attaching/removing the au Micro IC Card (LTE)

Before attaching/removing the au Micro IC Card (LTE), make sure to turn off the product.

◆Information

- Note the following points, otherwise handling the au Micro IC Card (LTE) may cause malfunction or damage.
 - Do not touch the IC (metal) part of the au Micro IC Card (LTE).
 - Insert in the correct direction.
 - Do not use force to attach or remove.

- 1 Open the microSD connection terminal cover of the product while hooking the groove with your fingernail, and insert the microSD plug of Common AC Adapter 04 (sold separately), with the engraved side (▲) facing up, straight into the microSD connection terminal of the product**

- 2 Insert the power plug of Common AC Adapter 04 (sold separately) into an outlet**

- 3 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 4 Remove Common AC Adapter 04 (sold separately) from the outlet**

- 5 Remove the Common AC Adapter 04 (sold separately) from the outlet**

■ Charging with a PC

The followings describe charging procedure by connecting the product to chargeable USB port on a PC using the microSD cable of Sony Mobile AC adapter 05 (sold separately).

- 1 Open the microSD connection terminal cover of the product while hooking the groove with your fingernail, and insert the microSD plug of the microSD cable, with the engraved side (↗) facing up, straight into the microSD connection terminal of the product**

- 2 Insert the USB plug of the microSD cable into the USB port of a PC**

Notification LED lights on the product. When a confirmation screen for installation of software appears on the product, tap "Skip". When a screen for new hardware detection etc. appears on the PC, select "Cancel".

- Screen illustrations shown in this manual may differ from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.
- "The Company" as appears on the product refers to the following companies:
 - Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
 - Manufactured by: Sony Mobile Communications Inc.

Using au 災害対策 (au Disaster Countermeasure)

You can use 災害用伝言板 (Disaster Message Board) service, 緊急速報メール (Emergency Rapid Mail) service that distributes 緊急地震速報 (Earthquake Early Warning), 災害・避難情報 (Disaster and Evacuation Information) and 津波警報 (Tsunami Warning), and 災害用音声お届けサービス (Disaster Voice Messaging Service).

- 1 From the Home screen, [au災害対策 (au Disaster Countermeasure)]**

- 2 Set au Micro IC Card (LTE) into the tray with IC (metal) part facing up (☺), insert the tray with the card into the main unit and press it all the way**

- 3 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no grooves between the cover and the main unit**

- 4 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 5 Remove the Common AC Adapter 04 (sold separately) from the outlet**

- Do not lose the au Micro IC Card (LTE) after it has been removed.

■ Attaching the au Micro IC Card (LTE)

- 1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, hook the projection of the tray (☺) with your fingernail to slide the tray straight out, then remove the tray from the product**



- 2 Set au Micro IC Card (LTE) into the tray with IC (metal) part facing up (☺), insert the tray with the card into the main unit and press it all the way**

Pay attention to the orientation of the notch and pressing tray.

- 3 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no grooves between the cover and the main unit**

- 4 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 5 Remove the Common AC Adapter 04 (sold separately) from the outlet**

- 1 Open the microSD connection terminal cover of the product while hooking the groove with your fingernail, and insert the microSD plug of Common AC Adapter 04 (sold separately), with the engraved side (▲) facing up, straight into the microSD connection terminal of the product**

- 2 Insert the power plug of Common AC Adapter 04 (sold separately) into an outlet**

- 3 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 4 Remove Common AC Adapter 04 (sold separately) from the outlet**

- 5 Remove the Common AC Adapter 04 (sold separately) from the outlet**

■ Turning the power off

The followings describe charging procedure by connecting the product to chargeable USB port on a PC using the microSD cable of Sony Mobile AC adapter 05 (sold separately).

- 1 Open the microSD connection terminal cover of the product while hooking the groove with your fingernail, and insert the microSD plug of the microSD cable, with the engraved side (↗) facing up, straight into the microSD connection terminal of the product**

- 2 Insert the USB plug of the microSD cable into the USB port of a PC**

Notification LED lights on the product. When a confirmation screen for installation of software appears on the product, tap "Skip". When a screen for new hardware detection etc. appears on the PC, select "Cancel".

- Screen illustrations shown in this manual may differ from the actual screens. In some cases, minor details or a part of a screen may be omitted.
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■ Using 緊急速報メール (Emergency Rapid Mail)

Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the meteorological bureau or Disaster and Evacuation Information delivered from the government or local public organization to all au cell phones in specified areas simultaneously.

When you receive Earthquake Early Warning, ensure your safety and take proper action according to the situation around you. When you receive a Tsunami Warning, draw away from sea coast immediately and evacuate to safe place such as upland or well-built high building.

- 1 au災害対策 (au Disaster Countermeasure) menu▶[緊急速報メール (Emergency Rapid Mail)]**

◆Information

- Reception of Emergency Rapid Mail is notified by a special warning tone and vibration. It is not possible to change the warning tone.
- Earthquake Early Warning is notified by warning tone and voice sound ("地震です" (It is an earthquake)), and vibration.
- Earthquake Early Warning may not arrive before strong tremors in areas near the epicenter.
- Tsunami Warning is a major tidal wave/seismic sea wave notification delivered from the meteorological bureau to the area including target coast.
- Disaster and Evacuation Information is a service that distributes bulletins concerning residents' safety including evacuation advisories, evacuation orders and other warnings issued by the national and local governments.
- The service is available only in Japan (it cannot be used overseas).
- No information fee or communication charge is required for receiving Emergency Rapid Mail.
- KDDI is not liable for damages suffered by customers resulting from the service's information, lack or delay in the

■ Removing au Micro IC Card (LTE)

- 1 Open the cover while hooking the groove of microSD memory card/au Micro IC Card (LTE) slot cover with your fingernail, hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the main unit**

- 2 Remove au Micro IC Card (LTE) out of the tray, insert the tray into the main unit and then press it all the way**

- 3 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit**

Attaching/Removing microSD memory card

■ Attaching microSD memory card

- 1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, check the orientation for inserting, and insert it until it clicks**

Insert the microSD memory card with the contact side down.

Force-quitting

- 1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, press the OFF button (RED) with a fine-tipped object for approximately three seconds, and release your finger after it vibrates three times**

- 2 Set au Micro IC Card (LTE) into the tray with IC (metal) part facing up (☺), insert the tray with the card into the main unit and press it all the way**

- 3 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no grooves between the cover and the main unit**

- 4 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 5 Remove the Common AC Adapter 04 (sold separately) from the outlet**

◆Information

- Installation of MTP driver to a PC is required to charge the product with a Microsoft Windows XP PC, since "USB connection mode" is set to "Media transfer mode (MTP)" by default. Install Windows Media Player 10 or later to install MTP driver.

Turning on (Initial settings)

Turning the power on

- 1 ☺ (over 1 sec)**

- 2 [Power off]▶[OK]**

- 1 ☺ (over 1 sec)**

- 2 [Power off]▶[OK]**

◆Information

- Press ☺ for over 1 second and long-touch "Power Off" ▶ [OK] to restart product in safe mode.

- Information caused by transmission or system breakdowns, or other events that are outside the responsibility of KDDI.
- Refer to the Japan Meteorological Agency web page for details about distribution of Earthquake Early Warning.
 - <http://www.jma.go.jp/>
- You cannot receive Emergency Rapid Mail when your cell phone is turned off or during a call.
- Emergency Rapid Mail may not be received when your cell phone is communicating such as while sending/receiving SMS/e-mail or using the browser, or if you are in a place where signal does not reach even in the service area (e.g. in a tunnel, basement) or in a place with a poor reception.
- You cannot receive the Emergency Rapid Mail that the reception is failed.
- This delivery system is different from Earthquake Early Warning provided through TV, radio, or other communication procedures, which means that the time the Earthquake Early Warning arrives may vary.
- Information from someplace other than your current location may be received.

■ Using 災害用音声お届けサービス (Disaster Voice Messaging Service)

Disaster Voice Messaging Service is a service which allows you to record your voice and send someone you want to inform your well-being in case of a large-scale disaster.

- 1 au災害対策 (au Disaster Countermeasure) menu▶[災害用音声お届けサービス (Disaster Voice Messaging Service)]**

◆Information

- To use Wi-Fi®, initial settings via LTE/3G network is required.
- Voice message can be recorded for up to 30 seconds.
- Voice messages cannot be saved or played if the product does not have available memory.

- 2 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit**

◆Information

- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.
- Do not touch the terminal of the microSD memory card.

■ Removing microSD memory card

Be sure to unmount microSD memory card before removing.

- 1 From the Home screen, [⌘]→[Settings]→[Storage]→[Unmount SD card]→[OK]**

- 2 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your finger, press the microSD memory card all the way until it clicks, then pull out the microSD memory card slowly**

- 3 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit**

- 4 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 5 Remove the Common AC Adapter 04 (sold separately) from the outlet**

- 6 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 7 Set au Micro IC Card (LTE) into the tray with IC (metal) part facing up (☺), insert the tray with the card into the main unit and press it all the way**

- 8 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no grooves between the cover and the main unit**

- 9 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 10 Remove the Common AC Adapter 04 (sold separately) from the outlet**

- 11 Open the microSD connection terminal cover of the product while hooking the groove with your fingernail, and insert the microSD plug of Common AC Adapter 04 (sold separately), with the engraved side (▲) facing up, straight into the microSD connection terminal of the product**

- 12 Insert the power plug of Common AC Adapter 04 (sold separately) into an outlet**

- 13 When charging is complete, remove the microSD plug of Common AC Adapter 04 (sold separately) from the product and close the microSD connection terminal cover firmly**

- 14 Remove the Common AC Adapter 04 (sold separately) from the outlet**

- 15 Open the microSD connection terminal cover of the product while hooking the groove with your fingernail, and insert the microSD plug of the microSD cable, with the engraved side (↗) facing up, straight into the microSD connection terminal of the product**

- 16 Insert the USB plug of the microSD cable into the USB port of a PC**

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	Return to the previous screen. Close a dialog box, menu, or the Notifications panel.
	Display the Home screen. Long-touch and drag it to to activate "Google" application.
	Display recently used applications on a list and activate or delete them from the list. Also, you can use and set small apps.

Using the touch panel

The display on the product is a touch panel operated by touching it with your finger.

■ Tap/Double-tap

Tap: Gently touch a screen and then immediately release your finger. Double tap: Tap the same position twice.

■ Long-touch

Keep touching an item with your finger.

■ Slide

While your finger is gently touching the screen, trace it to the desired direction to move over.

■ Flick (swipe)

Operate the screen by quickly moving (flicking) your finger up, down, right, or left.

■ Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

Status	Description
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates missed call, New Gmail message, new SMS message.*1

*1 Notification LED flashes when backlight turned off and lock screen is displayed.

◆Information

- When the remaining battery is not sufficient for turning the product ON, pressing makes LED flash red three times.
- When you start charging with the product powered off, the notification LED turns in red. When the status of battery appears on the display, however, the notification LED lights in color for indicating the battery level.

■ Checking own phone number

1 From the Home screen, ▶[Settings]

2 [About phone]▶[Status]

The phone number of the product is shown under "My phone number".

◆Information

- Alternatively, from the Home screen, ▶[Contacts]▶[Myself] to check your phone number.
- For the first activation of Contacts, tap "Done" on the Setup wizard screen.

■ Setting the Silent Mode

Set the ringtone volume to 0. Note that setting the product to Silent mode does not mute sounds for shutter, playback of

■ Drag

Keep touching an item or icon, trace it to the desired direction to move.

Home screen

Home screen consists of multiple screens. Slide/flick left or right to switch them. The center screen is the default screen to operate. Tap to return to the Home screen any time.

- Home screen position
Indicates which screen of the five Home screens you are in.
- Widgets
- Wallpapers
- Shortcuts (Applications)
- Media folders
(WALKMAN, Movies, Album, PlayStation Mobile, Fm radio, TV

video or music, alarm, etc. And adjusting the volume of "Ringtone & notifications" in Sound settings or pressing upper part of volume key cancels Silent mode.

1 (over 1 sec)

2 /[]

Tap to set mute (ringtone volume 0) and tap to set vibrator.

◆Information

- Alternatively, slide the status bar downward /[]/[] to set Silent mode.

■ Setting Airplane mode

When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi® function, Bluetooth® function, NFC Reader/Writer, P2P function) are turned off.

1 (over 1 sec) ▶[Airplane mode]

◆Information

- Slide the status bar downward ▶ Tap "Airplane" to switch the airplane mode on or off.

Entering characters

Use software keyboard to enter characters. The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc.

■ Switching keyboards

To input Japanese, use "Xperia™ Japanese keyboard" switching five input types of "Phonepad", "QWERTY keyboard", "Japanese syllabary", "Kana handwriting", "Kanji handwriting".

1 Tap a character input box

- 基本機能フォルダ (Basic functions folder)
(Settings, LISMO, YouTube, Maps, Alarm & clock, Calendar, Osaisu-Keitai, SMS)
- Application key

Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen and add/delete/move shortcuts of applications, widgets, folders, etc. on the Home screen.

- You can add wallpapers by downloading from websites.

1 Long-touch an area of the Home screen where no icons are displayed

Alternatively, pinch-in on the Home screen.

2 Widgets	Add a widget on the Home screen.	
Apps	Add a shortcut of an application, a setting screen, etc. on the Home screen.	
Wallpapers	Album	Select an image from albums to set as a wallpaper. To set image range, drag etc. to adjust cropping area and tap "Crop".
	Live Wallpapers	Select a content from albums to set as a wallpaper.

2 Long-touch or flick up " "

Tap for Kanji handwriting.

3 /[]/[]/[]/[]

The keyboard switches to Phonepad/QWERTY keyboard/Japanese syllabary/Kana handwriting/Kanji handwriting.

◆Information

- Word suggestions or direct conversion candidates for the entered characters appear. Tap a word to enter.
- Tap to delete the character before the cursor.
- Long-touch or flick up to enter symbols, facemarks etc. from the displayed list. Tap for Kanji handwriting.
- On the Phonepad, you can enter characters by flicking a key up/down/left/right besides repeatedly tapping the key (toggle input).
- Tap at the bottom left of the screen to hide the software keyboard.

Support

Introduction of related accessories

For details, refer to the instruction manual for each device.

- Desktop Holder (SOL25PUA)**
- Sony Mobile TV antenna cable 01(01SOHSA)**
- Sony Mobile AC adapter 05 (EP880) (sold separately)**
- Common AC Adapter 04 (0401PWA) (sold separately)**

◆Information

- For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/>) or contact the Customer Service Center.

■ Warranty card

At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe place.

■ Secure cell phone support plus LTE

An after-sales service membership program on a monthly basis called "Secure cell phone support plus LTE" (monthly fee: 380 yen tax excluded) is available for using your au cell phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Secure cell phone support center.

◆Information

- You can apply for membership only at the time of purchasing your au cell phone.
- Once you cancel the membership, you cannot reapply for it until you purchase an au cell phone next time.
- Note that when changing the model or purchasing an extra cell phone, this service only covers the most recently purchased au cell phone.
- When an au cell phone is handed over to you or someone else, the Secure cell phone support plus LTE membership is also handed over to the successor of the cell phone.
- When you get a new au cell phone by changing the model or purchasing an extra cell phone, the "Secure cell phone support plus"/"Secure cell phone support plus LTE" membership for the old au cell phone is automatically canceled.
- Service contents are subject to change without notice.

Wallpapers	(Xperia™'s Wallpaper) - Select an image to set as a wallpaper. - Images displayed to the right of "Albums"/"Live Wallpapers" are "Xperia™'s Wallpaper".
Themes	Set the Home screen image or the unlock screen image.

■ Adding a folder

1 From the Home screen, long-touch an icon

2 Drag the icon onto another icon

■ Deleting shortcuts/widgets/folders

1 From the Home screen, long-touch an icon or a folder you want to delete

appears at the bottom of the screen.

2 Drag the icon or the folder to " "

To delete a folder, tap "Delete". It also deletes shortcuts etc. in the folder.

◆Information

- Long-touch a shortcut, widget, or folder icon to move.

Using the Applications screen

You can call up functions from the Applications screen. Application icons installed to the product are also displayed.

- When you tap application icons to use respective functions, you may incur communication charges depending on the function.

- Accessories described on this page can be purchased from the au Online Shop. <http://auonlineshop.kddi.com/>

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check
Power is not turned on even though is pressed.	Is the internal battery charged? Is pressed for over 1 second?
The power goes off.	Is the battery running out?
The power turns off while activation screen is displayed.	Is the battery running out?
The screen freezes and the power cannot be turned off.	Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, press the OFF button (RED) with a fine-tipped object for approximately three seconds▶ release your finger after it vibrates three times. Alternatively, press and hold and upper part of volume key at the same time for approximately three seconds, and release your finger after it vibrates three times.

■ au Micro IC Card (LTE)

The au Micro IC Card (LTE) is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop or PiPiT.

■ After-sales service

If you are unsure about anything regarding after-sales service, contact the following service contact.

Customer Service Center (for service canceling procedure or operation in case of loss or theft)

From a land-line phone, **0077-7-113** (toll free)
From an au cell phone, **113** without area code (toll free)

Secure cell phone support center (for loss, theft, damage)

From a land-line phone/From an au cell phone, **0120-925-919** (toll free)
Business hours 9:00 – 21:00 (7 days a week)

■ au after-sales service information

Replacement cell phone delivery service

Secure cell phone support plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Customer charge 1st: 5,000 yen 2nd: 8,000 yen
Partially damage, water soak, irreparable damage, theft or loss	

■ Starting an application

1 From the Home screen,

The Applications screen appears. Slide or flick left or right to switch the Applications screen.

2 Tap an application to use

Some applications are stored in a folder.

■ Main applications

	Phone, Contacts		Play Store
	E-mail, SMS		Camera, Album
	Browser		Maps
	Settings		Google, Voice Search
	Calendar		Basic Manual

■ Downloading applications

You can download applications such as convenient tools and games from the Google Play and install them to use on the product.

- To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

■ Deleting (uninstalling) applications

Before deleting installed applications, back up contents related to the application that you want to save including data saved in the application.

◆Information

- Some applications may not be deleted.

Symptom	What you should check
 (Out of service area) appears.	Is the product out of the service area or in an area where the signal is weak? Is the built-in antenna covered with hand?

Cannot charge the battery (Notification LED does not light, the battery icon does not change into charging).	Is the specified charging equipment (sold separately) attached properly?
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Cannot operate key/touch panel.	Is the power turned on? Is "Screen lock" set?
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Cannot operate touch panel as intended.	Are you operating with gloved hands? Are you operating with a fingernail or foreign object on the operating screen?
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Charging is not complete.	Is the temperature of the product raised or very low?
A message such as "charge the battery" appears.	The battery is almost dead.

Spontaneous failure 1st year	No recompense
Spontaneous failure 2nd year or later	
Partially damage, water soak, irreparable damage, theft or loss	

Holding over and repair	
Secure cell phone support plus LTE members	
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Free of charge (three-year warranty)
Partially damage	Customer charge Upper limit: 5,000 yen
Water soak, irreparable damage	Customer charge 10,000 yen
Theft, loss	No recompense

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Actual cost
Partially damage	
Water soak, irreparable damage	
Theft, loss	No recompense (model change)

* Charge amounts are all tax excluded

Knowing the status of the product

■ Status bar

The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.

■ Examples of notification icon

	New Gmail message
	New PC mail message
	New E mail (@ezweb.ne.jp) message
	New SMS/Receiving notification service message, New Receiving notification
	Talking 1/ Calling 1/ Receiving
	Missed call
	USB connecting
	Wi-Fi®open network available

*1 Appears when switched to another screen such as the Home screen.

■ Main status icons

	Signal level (Level 4, Out of service area)
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Symptom	What you should check
Battery usage time is short.	Is the battery fully charged? Charge until the notification LED turns green. Is the internal battery end-of-life? Is the product used for a long period at places where (out of range) appears?
The screen backlight turns off in a short while.	Is set "Sleep" period too short?
Display is dark.	Is "Brightness" set to dark? Is the proximity sensor covered by fingers or sticker?
Screen response is slow when you tap on the screen/press the keys.	When a large amount of data is saved in the product or transferring large-size data between the product and microSD memory card, the screen response may be delayed.
Cannot recognize a microSD memory card.	Is the microSD memory card inserted properly? Is the microSD memory card unmounted?

For more details, visit au Customer Support site of au homepage. <http://www.au.kddi.com/support/mobile/trouble/repair>

◆Information

Replacement cell phone delivery service

- When you have trouble with your au cell phone, replacement cell phone (same model, same color) is delivered by calling to. Return your damaged cell phone within 14 days after replacement cell phone is delivered.
- Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year at the subscription to this service, it will be 1st and if you use, it will be 2nd.
- * For details, refer to au homepage.

Holding over and repair

- Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.
- You cannot receive a refund for replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

Main specifications

Display	Approx. 6.4 inches TRILUMINOS® Display for mobile Approx. 16.77 million colors 1,080 x 1,920 dots
Weight	Approx. 214 g (with internal battery)
Dimension (W x H x T)	Approx. 92 mm x 179 mm x 6.5 mm (thickest part approx. 6.8 mm)