

Thank you for buying XXXXXXXX (simply called the "product" from here on).
Before using the product, read "Basic Manual" (this manual) and "取扱説明書（詳細版）(Full Instruction Manual)" (Japanese) to ensure safe use and handling.

About Operating Instructions

■ **Basic Manual (this manual)**
Handles only basic operations for main features.
For detailed descriptions on various functions, refer to the "Instruction Manual" (Japanese) application installed on the product or "取扱説明書（詳細版）(Full Instruction Manual) (Japanese)" available on the au homepage.
http://www.au.kddi.com/support/mobile/guide/manual/
• Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM, ® marks may be omitted in this manual.

■ **"Instruction Manual" (Japanese) application**
This product allows you to use the "Instruction Manual" (Japanese) application on the product to confirm detailed operational procedures.
Certain functions can be directly activated from the application screens on which their operations are described.
From the Home screen, [🔍]▶[お客さまサポート (Customer support)]▶[Basic Manual] (Japanese)
• When you activate for the first time, follow the onscreen instructions to download and install application.

- ❖ **Information**
- Purchase a specified charger (sold separately).
 - Illustrations used in this manual are just images for explanations. They may be different from actual ones.

Getting Ready

Names and functions of parts

- 1 Headset connection terminal
- 2 Second microphone*1:
Reduces noise to make easy to listen.
- 3 Notification LED
- 4 Proximity sensor:
Switches touch panel on and off to prevent from erroneous operation during a call/Auto-control for display brightness.
- 5 Earpiece
- 6 Front camera
- 7 Display (Touch panel)
- 8 Microphone/speaker*1
- 9 microSD memory card/au Micro IC Card (LTE) slot
- 10 Power key/Screen lock key: Ⓞ
- 11 Volume key/Zoom key
- 12 Camera key: 📷

- 13 Camera lens
- 14 GPS/Built-in antenna*2
- 15 Bluetooth®/Wi-Fi® antenna part*2
- 16 Flash/Photo light
- 17 Nameplate*4
- 18 🔄mark
- 19 au Micro IC Card (LTE)
- 20 NFC (FeliCa compatible) antenna*2
- 21 Back cover*3
- 22 Built-in antenna*2
- 23 microSD connection terminal
- 24 Desktop Holder contact terminal
- 25 Strap hole

- *1 Do not jab with a sharp object such as a needle. Doing so may cause a fault.
*2 The antenna is built in. Covering around the antenna by the hand may affect the quality of call/communication.
*3 Back cover is not removable. Removing so forcibly might cause damage or a fault. Also, battery is built into the main unit and not removable by customers.
*4 Do not remove the nameplate with stickers of CE mark, FCC ID and IMEI information printed.

CE mark and FCC ID

- 1 Open the au Micro IC Card (LTE) slot cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.

■ **Charging with the Desktop Holder**
Charging with the supplied Desktop Holder (SOL26PUA) and Common AC Adapter 05 (sold separately) is explained.

- 1 Insert the microUSB plug of Common AC Adapter 05 (sold separately), with the engraved side (▲) facing up, straight into the microUSB connection terminal of the Desktop Holder
- 2 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet
- 3 Install the product to the Desktop Holder and move it left or right until it clicks
When the product and the magnetic connector of the Desktop Holder are connected correctly, the notification LED of the product turns on.

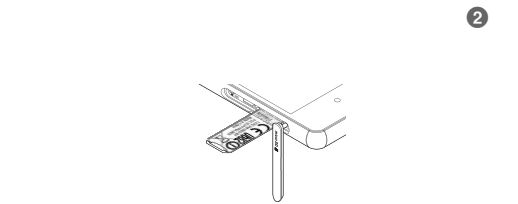
• **For Those Requiring an English Instruction Manual**
You can download the English version of the Basic Manual from the au homepage (available in approximately one month after the product is released).
Download URL:
http://www.au.kddi.com/support/mobile/guide/manual/

Safety Precautions

Before you start using the product, make sure to read the "Cautions on using XXXXXXXX to ensure correct use.
Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer Support site of au homepage:
http://www.au.kddi.com/support/mobile/trouble/repair

Regarding notations used in this document

- In this manual, keys (key icons) are represented by simplified illustrations such as 🔄, 🏠, 📁, Ⓞ, 📷.
- Operations of tapping menu items/icons/buttons on the screen etc. are indicated as [(name of the item etc.)].
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.



au Micro IC Card (LTE)

Your phone number etc. is recorded in the au Micro IC Card (LTE). The product is compatible only with au Micro IC Card (LTE). You cannot use the product with an au IC-card or micro au IC card switched from an au cell phone or au smartphone. Do not insert an au Nano IC Card (LTE) with a conversion adapter. Doing so may cause a fault.

Attaching/removing the au Micro IC Card (LTE)

Before attaching/removing the au Micro IC Card (LTE), make sure to turn off the product.

■ Attaching the au Micro IC Card (LTE)

- 1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail
- 2 Hook the projection of the tray (1) with your fingernail to slide the tray straight out, then remove the tray from the product

- 1 Open the microSD connection terminal cover of the product while hooking the groove with your fingernail, and insert the microUSB plug of Common AC Adapter 05 (sold separately), with the engraved side (▲) facing up, straight into the microUSB connection terminal of the product
- 2 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet
Notification LED lights on the product.
- 3 When charging is complete, remove the microUSB plug of Common AC Adapter 05 (sold separately) from the product and close the microUSB connection terminal cover firmly
- 4 Remove Common AC Adapter 05 (sold separately) from the outlet

■ Charging with the DC Adapter

You can charge from cigarette lighter socket in a car by using Common DC Adapter 03 (sold separately). For details, refer to instruction manual of Common DC Adapter 03 (sold separately).

■ Charging with a PC

The followings describe charging procedure by connecting the product to chargeable USB port on a PC using the microUSB cable of Sony Mobile AC adapter 05 (sold separately).

- 1 Open the microUSB connection terminal cover of the product while hooking the groove with your fingernail, and insert the microUSB plug of the microUSB cable, with the engraved side (≡) facing up, straight into the microUSB connection terminal of the product

• **When you receive Emergency Early Warning**, ensure your safety and take proper action according to the situation around you. When you receive a Tsunami Warning, draw away from sea coast immediately and evacuate to safe place such as upland or well-built high building.

Using au 災害対策 (au Disaster Countermeasure)

You can use 災害用伝言板 (Disaster Message Board) service, 緊急速報メール (Emergency Rapid Mail) service that distributes 緊急地震速報 (Earthquake Early Warning), 災害・避難情報 (Disaster and Evacuation Information) and 津波警報 (Tsunami Warning), and 災害用音声お届けサービス (Disaster Voice Messaging Service).

- 1 From the Home screen, [au災害対策 (au Disaster Countermeasure)]
au災害対策 (au Disaster Countermeasure) menu appears.

■ **Using 災害用伝言板 (Disaster Message Board)**
Disaster Message Board service enables you to register information of well-being from an area of distress via LTE NET in case of large-scale disaster such as earthquake with a seismic intensity of over 6 lower.

- 1 au災害対策 (au Disaster Countermeasure) menu▶[災害用伝言板 (Disaster Message Board)]

❖ **Information**

- To register information of well-being, E-mail address (~ezweb.ne.jp) is required. Set up E-mail address beforehand.

■ **Using 緊急速報メール (Emergency Rapid Mail)**
Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the meteorological bureau or Disaster and Evacuation Information delivered from the government or local public organization to all au cell phones in specified areas simultaneously.

When you receive Emergency Rapid Mail when your cell phone is turned off or during a call.

- 1 au災害対策 (au Disaster Countermeasure) menu▶[緊急速報メール (Emergency Rapid Mail)]

❖ **Information**

- Reception of Emergency Rapid Mail is notified by a special warning tone and vibration. It is not possible to change the warning tone.
- "Earthquake Early Warning is notified by warning tone and voice sound ("地震です" (It is an earthquake)), and vibration.
- Earthquake Early Warning may not arrive before strong tremors in areas near the epicenter.
- Tsunami Warning is a major tidal wave/seismic sea wave notification delivered from the meteorological bureau to the area including target coast.
- Disaster and Evacuation Information is a service that distributes bulletins concerning residents' safety including evacuation advisories, evacuation orders and other warnings issued by the national and local governments.
- The service is available only in Japan (it cannot be used overseas).
- No information fee or communication charge is required for receiving Emergency Rapid Mail.
- KDDI is not liable for damages suffered by customers resulting from the service's information, lack or delay in the information caused by transmission or system breakdowns, or other events that are outside the responsibility of KDDI.
- Refer to the Japan Meteorological Agency web page for details about distribution of Earthquake Early Warning.
http://www.jma.go.jp/

- 2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the main unit
- 3 Remove au Micro IC Card (LTE) out of the tray, insert the tray into the main unit and then press it all the way
Pay attention to the direction of pushing the tray.
- 4 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

❖ **Information**

- Note the following points, otherwise handling the au Micro IC Card (LTE) may cause malfunction or damage.
 - Do not touch the IC (metal) part of the au Micro IC Card (LTE).
 - Insert in the correct direction.
 - Do not use force to attach or remove.
 - Do not lose the au Micro IC Card (LTE) after it has been removed.

Attaching/Removing microSD memory card

■ Attaching microSD memory card

- 1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail.
- 2 Check the orientation for inserting, and insert it until it clicks
Insert the microSD memory card with the contact side down.

■ Removing au Micro IC Card (LTE)

- 1 Open the cover while hooking the groove of microSD memory card/au Micro IC Card (LTE) slot cover with your fingernail

■ Force-quitting

- 1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, press the OFF button (RED) with a fine-tipped object for approximately three seconds, and release your finger after it vibrates three times

Turning on (Initial settings)

Turning the power on

- 1 Ⓞ (over 1 sec)
The product vibrates and after a while the lock screen appears.
When you turn on the product for the first time, follow the onscreen instructions to set the initial settings.
- 2 Swipe (flick) the screen up or down

■ Turning the power off

- 1 Ⓞ (over 1 sec)
- 2 [Power off]▶[OK]

❖ **Information**

- Press Ⓞ for over 1 second and long-touch "Power off" ▶[OK] to restart product in safe mode.

- You cannot receive Emergency Rapid Mail when your cell phone is turned off or during a call.
- Emergency Rapid Mail may not be received when your cell phone is communicating such as while sending/receiving SMS/e-mail or using the browser, or if you are in a place where signal does not reach even in the service area (e.g. in a tunnel, basement) or in a place with a poor reception.
- You cannot receive the Emergency Rapid Mail that the reception is failed.
- This delivery system is different from Earthquake Early Warning provided through TV, radio, or other communication procedures, which means that the time the Earthquake Early Warning arrives may vary.
- Information from someplace other than your current location may be received.

■ Using 災害用音声お届けサービス (Disaster Voice Messaging Service)

Disaster Voice Messaging Service is a service which allows you to record your voice and send someone you want to inform your well-being in case of a large-scale disaster.

- 1 au災害対策 (au Disaster Countermeasure) menu▶[災害用音声お届けサービス (Disaster Voice Messaging Service)]

❖ **Information**

- To use Wi-Fi®, initial settings via 4G (LTE/WiMAX 2+)/3G network is required.
- Voice message can be recorded for up to 30 seconds.
- Voice messages cannot be saved or played if the product does not have available memory.

The following items are not included in the package.

• microSD memory card	• AC adapter
• Earphones	• microUSB cable

- 3 Press the microSD memory card all the way until it clicks, then pull out the microSD memory card slowly
"Removed SD card" appears on status bar to inform that the microSD memory card is removed.
- 4 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

❖ **Information**

- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.
- Do not touch the terminal of the microSD memory card.

■ Removing microSD memory card

Be sure to unmount microSD memory card before removing.

- 1 From the Home screen, [🔍]→[Settings]→[Storage]→[Unmount SD card]→[OK]
When it is unmounted, "SD card safe to remove" appears on the status bar to notify you that reading and writing from/to the microSD memory card are disabled.
- 2 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your finger

for au service etc., from the Home screen, [🔍]▶[お客さまサポート (Customer support)]▶[au Easy Setting].

Screen Lock

When the screen lock is set, the backlight turns off to avoid the keys and touch panel from false operations. When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.

- 1 While the screen is displayed, Ⓞ

■ Unlocking screen

The lock screen appears when turning the power on or the backlight on by pressing Ⓞ.

- 1 Swipe (flick) the screen up or down on the lock screen
- ❖ **Information**
- On the lock screen, long-touch 📷 and drag it to 📷 to activate the camera.

Basic Operation

Key icons

The followings are the main functions of 🔄, 🏠, 📁 keys located at the bottom of the screen.



■ **Using 災害情報／義援金サイト (Disaster information/Donation website)**
You can check history of Disaster and Evacuation Information delivered by local government, disaster information portal, donation website, etc.
1 au災害対策 (au Disaster Countermeasure) menu▶[災害情報／義援金サイト (Disaster information/Donation website)]▶Follow the onscreen instructions

Do you have everything?

Before your start using the product, make sure that you have all the following packaged with the product.

- XXXXXXXX*1
- Desktop Holder (SOL26PUA)*1

- Sony Mobile TV antenna cable 02 (02SOHSA)

*1 Including warranty

- 取扱説明書 (Instruction Manual) (Japanese)
- XXXXXXXXのご利用にあたっての注意事項 (Cautions on using XXXXXXXX) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)

- 3 Press the microSD memory card all the way until it clicks, then pull out the microSD memory card slowly
"Removed SD card" appears on status bar to inform that the microSD memory card is removed.
- 4 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

❖ **Information**

- When the charging starts, notification LED lights according to the battery level. To check the battery level, see the status bar in the top of the Home screen. Alternatively, from the Home screen, [🔍]▶[Settings]▶[About phone]▶[Status] and see "Battery level".
- When you start charging with the product powered off, the power turns on even though operation is not available. Do not charge the battery in a place where the use is prohibited such as in airplane or hospital.
- It may take longer to complete for charging with a PC or while using the camera function.
- You cannot charge the battery by connecting the Desktop Holder to a PC.
- Be sure to attach the supplied attachment to the Desktop holder when charging. If the product is installed without the attachment attached, charging fails. Replace the attachment as required. Depending on cover you use, charging may fail.

🔍 Back	Return to the previous screen. Close a dialog box, menu, or the Notifications panel.
🏠 Home	Display the Home screen. Long-touch and drag it to "📷" to activate "Google" application or drag it to "📁" to activate "What's New" application.
📁 Recently used applications	Display recently used applications on a list and activate or delete them from the list. Also, you can use and set small apps.

Using the touch panel

The display of the product is a touch panel operated by touching it with your finger.

■ Tap/Double-tap

Tap: Gently touch a screen and then immediately release your finger. Double tap: Touch the same position twice.

■ Long-touch

Keep touching an item with your finger.

■ Slide

While your finger is gently touching the screen, trace it to the desired direction to move over.

■ Flick (swipe)

Operate the screen by quickly moving (flicking) your finger up, down, right, or left.

■ **Pinch**
Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

■ **Drag**
Keep touching an item or icon, trace it to the desired direction to move.

Home screen

Home screen consists of multiple screens. Slide or flick left or right to move to the adjacent screen. Tap  to return to the Home screen any time.

- ① Home screen position
Indicates which screen of the several Home screens you are in.
- ② Widgets
- ③ Wallpapers
- ④ Shortcuts (Applications)
- ⑤ Media folders
- ⑥ 基本機能フォルダ (Basic functions folder)
- ⑦ Application key



Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen and add/delete/move shortcuts of applications, widgets, folders, etc. on the Home screen.

- 1 Long-touch an area of the Home screen where no icons are displayed**
Alternatively, pinch-in on the Home screen.

■ Checking own phone number

- 1 From the Home screen, [Settings]**
2 [About phone]>[Status]
The phone number of the product is shown under "My phone number".

◆**Information**
• Alternatively, from the Home screen, ▶[Contacts]>[Myself] to check your phone number.

■ Setting the Silent Mode

Set the ringtone volume to 0. Setting to Silent mode does not mute sounds for shutter, playback of video or music, alarm, etc. And adjusting the volume of ringtone & notifications or pressing upper part of volume key cancels Silent mode.

- 1  (over 1 sec)**
2  
Tap  to set mute (ringtone volume 0) and tap  to set vibrator.

◆**Information**
• Alternatively, slide the status bar downward ▶ [Quick settings] ▶ [Sound] to switch the Silent mode settings.

■ Setting Airplane mode

When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi[®] function, Bluetooth[®] function, NFC Reader/Writer, P2P function) are turned off.

- 1  (over 1 sec) ▶[Airplane mode]**

◆**Information**
• Slide the status bar downward ▶ Tap [Quick settings] ▶ "Airplane" to switch the airplane mode on or off.

Entering characters

Use software keyboard to enter characters.
To display the software keyboard, tap a character input box on the character entry screen for adding contacts, creating a message, etc.

■ Switching keyboards

With "Xperia™ Japanese keyboard" for Japanese input, you can switch input types between "Keypad" and "QWERTY".

- 1 Tap a character input box**
2  on quick toolbar
When quick toolbar is not displayed, tap  (when the character mode is "Alphabet"/"Numeric", tap  /  to switch to "Hiragana/Kanji" then  appears).

- 3 [Switch to QWERTY]/[Switch to keypad]**
◆**Information**
• Tap  at the bottom left of the screen to hide the software keyboard.
• Word suggestions or direct conversion candidates for the entered characters appear. Tap a word to enter.
• Tap  to delete the character before the cursor.
• Tap  to enter symbols, facemarks etc. from the displayed list.
• For details on "Xperia™ Japanese keyboard" for Japanese input, character input box→→[使い方ガイド (Operation guide)], see POBox Plus operation guide.

2	Widgets	Add a widget.
	Apps	Add a shortcut of an application, a setting screen, etc.
	Wallpapers	Album Select an image from albums to set as a wallpaper. • To set image range, adjust cropping area by dragging, etc.
		Live Wallpapers Select a content from albums to set as a wallpaper.
		Photos Select an image from photos to set as a wallpaper.
		(Xperia™'s Wallpaper) Select an image to set as a wallpaper. • Images displayed to the right of "Photos"/"Live Wallpapers" are "Xperia™'s Wallpaper".
	Themes	Set the wallpapers etc. for the Home screen or the lock screen.

■ Adding a folder

- 1 From the Home screen, long-touch an icon**
2 Drag the icon onto another icon

Support

Introduction of related accessories

For details, refer to the instruction manual for each device.

- **Desktop Holder (SOL26PUA)**
- **Sony Mobile TV antenna cable 02 (02SOHSA)**
- **Sony Mobile AC adapter 05 (EP880) (sold separately)**
- **microUSB cable 01 (0301HVA) (sold separately)**
- **Common DC Adapter 03 (0301PEA) (sold separately)**
- **au Carrying Case F Black (0105FCA) (sold separately)**
- **au Carrying Case G Black (0106FCA) (sold separately)**
- **Common AC Adapter 05 (0501PWA) (sold separately)**

- ◆**Information**
• For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/>) or contact the Customer Service Center.
• Accessories described on this page can be purchased from the au Online Shop.
<http://auonlineshop.kddi.com/>

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check
Power is not turned on even though  is pressed	Is the internal battery charged? Is  pressed for over 1 second?

■ Deleting shortcuts/widgets/folders/folders

- 1 From the Home screen, long-touch an icon or a folder you want to delete**
2 Drag the icon or the folder to 
To delete a folder, then tap "Delete". It also deletes shortcuts etc. in the folder.

◆Information

- Long-touch a shortcut, widget, or folder icon to move.

Using the Applications screen

You can call up functions from the Applications screen. Application icons installed to the product are also displayed.
• You may incur communication charges depending on the function.

■ Starting an application

- 1 From the Home screen, **
Slide or flick left or right to switch the Applications screen.
- 2 Tap an application to use**
Some applications are stored in a folder.

■ Main applications

	Phone, Contacts		Play Store
	E-mail, SMS		Camera, Album
	Browser		Maps
	Settings		Google, Voice Search
	Calendar		Basic Manual

■ Downloading applications

You can download and install applications or games, etc. by using Google Play.
• To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

■ Deleting (uninstalling) applications

Before deleting installed applications, back up contents related to the application that you want to save including data saved in the application.
• Some applications may not be deleted.

Knowing the status of the product

■ Status bar

The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.



■ Examples of notification icon

	New Gmail message
	New PC mail message
	New E-mail (@ezweb.ne.jp) message
	New SMS/Receiving notification service message, New Receiving notification

Symptom	What you should check
Cannot operate key/touch panel	Is the power turned on? Is "Screen lock" set? Turn off the power and then turn it on again.
Cannot operate touch panel as intended	Are you operating with gloved hands? Are you operating with a fingernail or foreign object on the operating screen?
Charging is not complete	Is the temperature of the product raised or very low?
A message such as "charge the battery" appears	The battery is almost dead.
Battery usage time is short	Is the battery fully charged? Charge until the notification LED turns green. Is the internal battery end-of-life? Is the product used for a long period at places where  (out of range) appears?
The screen backlight turns off in a short while	Is set "Sleep" period too short?
The display is dark.	Is "Brightness" set to dark? Is the proximity sensor blocked or covered by sticker?

	Talking ¹ / Calling ¹ / Receiving
	Missed call
	USB connecting
	Wi-Fi [®] open network available

¹1 Appears when switched to another screen such as the Home screen.

■ Main status icons

	Signal level (Level 4, Out of service area)
	Data communication status (4G (LTE/WiMAX 2+) available ¹ , 3G available)
	Battery level (100%, Charging)
	Silent mode (Vibration, Mute)
	Airplane mode is activated
	Wi-Fi [®] connected, Wi-Fi [®] communicating

¹ Two types of network, "LTE"/"WiMAX 2+" can be used. "4G" appears on the screen for either network.
The company determines which network is less busy depending on the condition of the line to connect.

■ Notification panel

If any notification icons are displayed, slide down the status bar to open the Notification panel. You can check details of notification icons or start corresponding applications.

◆Information

- To delete a notification, tap "Clear" or flick the notification left or right.
• Some notifications may not be deleted depending on the content.

Symptom	What you should check
Screen response is slow when you tap on the screen/press the keys	When a large amount of data is saved in the product or transferring large-size data between the product and microSD memory card, the screen response may be delayed.
Cannot recognize a microSD memory card	Is the microSD memory card inserted properly? Is the microSD memory card unmounted?

For more details, visit au Customer Support site of au homepage.
<http://www.au.kddi.com/support/mobile/trouble/repair>

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.
• You are charged for data communication when connecting to the Internet from the product by using packet communication.
• You are recommended to back up your data before updating software.
• For details, visit <http://www.sonymobile.co.jp/support/> or refer to the "Instruction Manual" (Japanese) application or "取扱説明書 (詳細版) (Full instruction manual)" (Japanese) available on au homepage.

■ Downloading and updating software

Update files can be downloaded from the Internet web site into the product directly.

Holding over and repair

- Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.
• You cannot receive a refund for the replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

Main specifications

Display	Approx. 5 inches TRILUMINOS [®] Display for mobile Approx. 16.77 million colors 1,080 x 1,920 dots
Weight	Approx. 167 g (with internal battery)
Dimension (W x H x T)	Approx. 72 mm x 137 mm x 10.8 mm
Continuous call time	In Japan Approx. 1340 min. Overseas (GSM) Approx. 800 min.
Continuous stand-by time	In Japan Approx. 640 hours (4G (LTE/ WiMAX 2+)) Approx. 670 hours (3G) Overseas (GSM) Approx. 710 hours

- When you set screen lock to "Swipe", slide the status bar downward to check the Notification panel without unlocking the screen.

■ Notification LED

Notification LED informs charging prompt, battery level while charging, missed calls, new mails, etc. by turning on or flashing.

Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates missed call, new Gmail message, new SMS message. ¹

¹1 Notification LED flashes while backlight is turned off or lock screen is displayed.

◆Information

- When the remaining battery is not sufficient for turning the product ON, pressing  makes LED flash red three times.
• When you start charging with the product powered off, the notification LED turns in red. When the status of battery appears on the display, however, the notification LED lights in color that indicates the battery level.

- Note that when Wi-Fi[®] communication becomes unstable, packet communication takes the place automatically, which may apply communication fees.

- 1 From the Home screen, [ツール (Tool)]>[Update Center]**
2 Tap "System" tab▶

After-sales service

■ When asking for repair

For repair, contact Keitai Guarantee Service Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

◆Information

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
• Recycled parts that meet the Company's quality standards are sometimes used for repair.
• Collected au cell phones by Replacement cell phone delivery service which you used before are recycled to cell phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.

Charging time	Using Common AC Adapter 05 (sold separately): Approx. 150 min. (alone) Approx. 160 min. (with Desktop Holder SOL26PUA)
Continuous Full Seg watching time	Approx. 4 hours 50 min.
Continuous 1Seg viewing time	Approx. 6 hours 40 min.
Continuous tethering time	Approx. 580 min. (4G (LTE/ WiMAX 2+) on WAN) Approx. 790 min. (3G on WAN)
Wi-Fi[®] tethering maximum connection number	10

◆Information

- The continuous call time, continuous stand-by time, continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

For inquiries, call: Customer Service Center

For general information, charges and operation information (toll free)

Business hours 9:00～20:00 (7 days a week)
From fixed-line phones: 0077-7-111
From au cell phones: 157 without area code

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR
AFTER CALLING 157 ON YOUR au CELLPHONE.

For loss or theft (toll free)

Business hours : 24 hours live support
From fixed-line phones: 0120-977-7-113
From au cell phones: 113 without area code

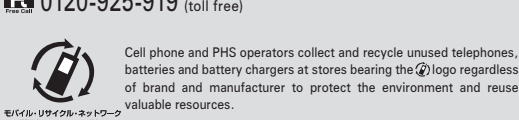
In case above numbers are not available (toll free).

 0120-977-033 (except Okinawa)
 0120-977-699 (Okinawa)

Keitai Guarantee Service Center

For loss, theft, damage.

Business hours 9:00～21:00 (7 days a week)
From fixed-line phones/au cell phones, 0120-925-919 (toll free)



Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.

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1284-1620, 1

- When you get a new au cell phone by changing the model or purchasing an extra cell phone, the "Keitai Guarantee Service Plus"/"Keitai Guarantee Service Plus LTE" membership for the old au cell phone is automatically canceled.
• Service contents are subject to change without notice.

■ au Micro IC Card (LTE)

The au Micro IC Card (LTE) is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPi.

■ After-sales service

If you are unsure about anything regarding after-sales service, contact the following service contact.

Customer Service Center (for service canceling procedure in case of loss or theft)

From a land-line phone,  0077-7-113 (toll free)
From an au mobile phone, 113 without area code (toll free)
Business hours : 24 hours live support

Keitai Guarantee Service Center (for loss, theft, damage)

From a land-line phone/From an au cell phone,  0120-925-919 (toll free)
Business hours 9:00～21:00 (7 days a week)

Online Repair Desk (24 hours a day over the Internet)

* Reception only from PC or smartphone
https://cs.kddi.com/support/n_login.html



- The Application for the Internet acceptance, if "damage", "wet", "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not power on, the screen does not function or other), it will be accepted by phone for interview is required.
• To apply for the Internet, you need the e-mail address.

■ au after-sales service information

Replacement cell phone delivery service
Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Customer charge 1st: 5,000 yen 2nd: 8,000 yen
Partially damage, water soak, irreparable damage, theft or loss	No recompense

Non-Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	No recompense
Spontaneous failure 2nd year or later	No recompense
Partially damage, water soak, irreparable damage, theft or loss	No recompense

Holding over and repair

Keitai Guarantee Service Plus LTE members	
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Free of charge (three-year warranty)

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