Iridium GO! exec™

User Manual

Release Date:	**November 8, 2022**
Owner:	**Ankita Baliarsingh**
Version:	**v1.0**

Thank you for purchasing Iridium GO! exec, the smart companion for your smart devices.
The Iridium GO! exec product package documentation contains the following:

- Multi-language Quick Start Guide
- IERCC Important Safety Information Booklet
- Safety and Regulatory Card

Prior to using Iridium GO! exec, read and understand the User Manual including the safety warnings and information, as well as the Product Regulatory and Safety card included with your device. Failure to do so could result in serious injury or death.

Support Contact: Materials are also available online at www.iridium.com
or by calling at 1.480.752.5155 (Direct); 1.866.497.4348 (Toll Free North America).

Legal Notices

This User Manual provides user information and is provided “as is.” Iridium and its affiliated companies, directors, officers, employees, agents, trustees or consultants (“Iridium”) assume no responsibility for any typographical, technical, content or other inaccuracies in this User Manual. Iridium reserves the right to revise this User Manual or withdraw it at any time without prior notice. You can find the current version of this Iridium GO! exec User Manual at www.iridium.com. IRIDIUM MAKES NO REPRESENTATIONS, GUARANTEES, CONDITIONS OR WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED REPRESENTATIONS, GUARANTEES, CONDITIONS OR WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, SATISFACTORY QUALITY, NON-INTERFERENCE, ACCURACY OF INFORMATIONAL CONTENT, OR ARISING FROM A COURSE OF DEALING, LAW, USAGE, OR TRADE PRACTICE, USE, OR RELATED TO THE PERFORMANCE OR NONPERFORMANCE OF ANY PRODUCTS, ACCESSORIES, FACILITIES, SERVICES OR USER INFORMATION, EXCEPT AS EXPRESSLY STATED IN THE LIMITED WARRANTY. ANY OTHER STANDARDS OF PERFORMANCE, GUARANTEES, CONDITIONS AND WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW. THIS DISCLAIMER AND EXCLUSION SHALL APPLY EVEN IF THE EXPRESS LIMITED WARRANTY PROVIDED IN THE LEGAL INFORMATION BOOKLET FAILS OF ITS ESSENTIAL PURPOSE. FURTHER, THE LIMITED WARRANTY COVERS IRIDIUM GO! EXEC (INCLUDING HARDWARE, SOFTWARE AND/OR FIRMWARE) AND ACCESSORIES ONLY, AND NO WARRANTY IS MADE AS TO USER INFORMATION AND/ OR COVERAGE, AVAILABILITY OR GRADE OF SERVICE PROVIDED BY IRIDIUM SEPARATELY FOR IRIDIUM® SATELLITE SERVICES.

IN NO EVENT SHALL IRIDIUM BE LIABLE, WHETHER IN CONTRACT OR TORT OR ANY OTHER LEGAL THEORY, INCLUDING WITHOUT LIMITATION STRICT LIABILITY, GROSS NEGLIGENCE OR NEGLIGENCE, OR IMPLIED WARRANTY, FOR ANY DAMAGES IN EXCESS OF THE PURCHASE PRICE OF IRIDIUM GO! EXEC (INCLUDING HARDWARE, SOFTWARE AND/OR FIRMWARE) AND/OR ACCESSORIES AND/OR THE COST OF IRIDIUM SATELLITE SERVICES PROVIDED, NOR SHALL IRIDIUM BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF PRIVACY, LOSS OF USE, LOSS OF TIME OR INCONVENIENCE, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS CAUSED BY IRIDIUM GO! EXEC (INCLUDING HARDWARE, SOFTWARE AND/ OR FIRMWARE) AND/OR ACCESSORIES AND/OR THE IRIDIUM SATELLITE SERVICES, OR ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE IRIDIUM GO! EXEC (INCLUDING HARDWARE, SOFTWARE AND/OR FIRMWARE) AND/OR ACCESSORIES AND/OR THE IRIDIUM SATELLITE SERVICES , TO THE FULLEST EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW AND REGARDLESS OF WHETHER IRIDIUM WAS ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES.

Please refer to the Legal Information Booklet for the Limited Warranty including Exclusions, Disclaimers, Limitations of Liability and Conditions of Use, and Warranty Claim Process.

Third-Party Information

This User Manual might refer to third-party sources of information, hardware or software, products or services and/or third-party web sites (“third-party information”). Iridium does not control, and is not responsible for, any third-party information, including without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any

other aspect of third-party information. The inclusion of such third-party information does not imply endorsement by Iridium of the third-party information. ANY THIRD-PARTY INFORMATION THAT IS PROVIDED WITH IRIDIUM'S FACILITIES, SERVICES, PRODUCTS OR USER INFORMATION IS PROVIDED "AS IS." IRIDIUM MAKES NO REPRESENTATIONS, GUARANTEES OR WARRANTIES IN RELATION TO THIRD-PARTY INFORMATION AND IRIDIUM SHALL NOT BE LIABLE FOR ANY LOSSES, DAMAGES, LIABILITIES, JUDGMENTS, FINES, AMOUNTS PAID IN SETTLEMENT, EXPENSES OR COSTS OF DEFENSE SUSTAINED IN RELATION TO ANY SUCH THIRD-PARTY INFORMATION.

Intellectual Property, Trade Secret, Proprietary or Copyrighted Information
To protect Iridium proprietary and confidential information and/or trade secrets, this User Manual may describe some aspects of Iridium technology in generalized terms. Iridium products may include copyrighted Iridium and third-party software. Any such copyrighted software contained in Iridium products may not be modified, reverse engineered, distributed, or reproduced in any manner to the extent provided by law. The purchase of any Iridium products shall not be deemed to grant either directly or by implication or otherwise, any license under copyrights, patents, or patent applications of Iridium or any third-party software provider, except for the normal, nonexclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Content Copyright
You are exclusively responsible for the use of Iridium GO! exec, including proper use of third-party copyrighted materials. If you violate these terms you agree to defend, indemnify, and hold Iridium harmless with respect to any claims or actions by third parties related to your improper use of copyrighted materials and to pay all costs, damages, fines and other amounts incurred by Iridium, or on its behalf, in the defense of any such claims or actions.

Export Compliance
The Iridium GO! exec is controlled by the export laws and regulations of the United States of America. The U.S. government may restrict the export or re-export of this product to certain individuals and/or destinations. For further information, contact the U.S. Department of Commerce, Bureau of Industry and Security or visit www.bis.doc.gov

Table of Contents

Support Contact 2
Table of Contents 5
Important Safety and Regulatory Information 8
Blasting Areas and Potential Explosive Atmospheres 11
Ingress Protection 12
Renseignements Importants sur la Sécurité 13
Atmosphères Potentiellement Explosives 18
Protection contre les infiltrations 18
Best Practices for Optimal Performance 20
Iridium GO! exec Overview 20
What is the Iridium GO! exec? 20
What's in the Box 21
Included Accessories and How to Use Them 21
Iridium GO! exec Device Overview 23
Getting Started 25
Step 1: Charge and Insert SIM Card to Your Iridium GO! exec 25
Step 2: Download the Required Companion Applications 26
Step 3: Set up your Iridium GO! exec 26
Step 4: Connect to Iridium GO! exec Device's Wi-Fi 29
Step 5: Configure and Set Up SOS 31
Different Ways to Connect to the Iridium GO! exec 35
Option 1: Via QR Code 36
Option 2: Via Native Phone Wi-Fi Configuration 36
Option 3: Connect PC via Wi-Fi 37
Option 4: With Ethernet 38
Option 5: With SIP Phones 38
Option 6: Using Headsets 38
Using your Iridium GO! exec 39
Iridium GO! exec Screen Overview 39
Status Bar Overview 39
Standby Screen 40
Voice Calls 41
Keypad 41

Quick Dial Menu 43
Showing the Voice Call History 43
Accessing Voicemail 43
Receiving Voice Calls – Accepting or Rejecting 44
Receiving voice calls while on another call 44
SOS Calling 45
From Device UI 45
From Physical SOS button 46
SOS Active 46
Cancelling an SOS 47
Internet 48
Connecting to the Iridium GO! exec device 48
Connection Manager 48
Settings 50
Network Settings 50
Wi-Fi Settings 51
Power Settings 52
Select Settings/Audio Settings 53
Select Settings/Display Settings 54
Voice Call Settings 55
Power Off the Device (storage mode) 57
Device Language Settings 57
Erase All Settings and Data 57
Location Format Configuration 58
Device Information 59
System Errors and Warnings 59
SIP Server Info 60
Compliance Information 60
License Information 61
Reset and Factory Reset 61
Power Bank Mode 62
Using Iridium GO! exec with Iridium GO! exec App 62
Iridium GO! exec App Overview 62
Running the Iridium GO! exec App for the First Time (Onboarding) 62
Iridium GO! exec App Status Bar Detail Explanation 64
App Screen Functions 66
Recent Calls 69

Contacts 69
Voicemail 71
Quick Dial 72
Accepting/Rejecting Calls 73
Internet 74
Web/App Profile 75
SOS 76
SOS Settings 76
Starting an SOS 77
Device Settings 81
Creating and Managing Custom Web/App Profiles 84
DNS Caching 86
DHCP Settings 87
Non-Admin Settings 93
App Settings 95
Limited Warranty 98
Exclusions 99
Disclaimers 99
Limitations of Liability and Conditions of Use 100
Warranty Claim Process 102
Software License 103
Appendix 106
Warnings and System/Post Errors 106
Dimensions 107
FAQs 107
Troubleshooting Guide 110
Built-in Web/App Profile list 110
Basic Configuration User Details 111
Configuration Items 111

Prior to using Iridium GO! exec, read and understand the User Manual including the safety warnings and information, as well as the Product Regulatory and Safety card included with your device. Failure to do so could result in serious injury or death.

Important Safety and Regulatory Information

Important: Read this entire chapter, before using Iridium GO! exec

Maximum permissible exposure calculations

The Iridium GO! exec and underlying radio transmitters in the product has been evaluated under the Maximum Permissible Exposure (MPE) limits, and found to be under the MPE limits when the device is used at a distance of greater than 20 cm from the human body.

The International Agency for Research on Cancer (IARC) concluded in May 2011 that there is limited evidence to suggest a possible link between RF signals and two specific types of cancer. The IARC's conclusion is based on its review of existing studies and information.

The United States agencies responsible for setting RF exposure limits, the FCC and FDA, however, indicated that there is not sufficient scientific evidence to support a link between wireless device use and cancer and that use of wireless devices such as mobile phones according to current regulations is safe.

Reference websites

- https://www.fcc.gov/consumers/guides/wireless-devices-and-health-concerns
- https://www.fda.gov/radiation-emitting-products/cell-phones/do-cell-phones-pose-health-hazard

If you wish to reduce your exposure to RF energy, you can limit the amount of time you use the Iridium GO! exec and your mobile phone and increase the distance between your body and the Iridium GO! exec, mobile phone and antennas when you use it.

PLEASE NOTE THAT MODIFICATIONS TO THIS PRODUCT MODEL COULD CAUSE DIFFERENCES IN THE MPE CALCULATIONS FOR LATER PRODUCTS; IN ALL CASES, PRODUCTS ARE DESIGNED TO BE WITHIN THE GUIDELINES.

FCC
Compliance Statement

This device contains a Wi-Fi, Bluetooth and satellite transmitter device and associated digital circuitry that operate under part 15 of the FCC's Rules. The following notice applies to operations under part 15:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

CAUTION: The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Statement
This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body. This transmitter/s in this product must not be co-located or operating in conjunction with any other antenna or transmitter.

Canadian Compliance Statement
Under ISED Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by ISED Canada.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (EIRP) is not more than that necessary for successful communication.

Operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada license-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

RF Exposure Statement
This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Batteries
Your Iridium GO! exec contains a permanent battery, which may only be removed and/or replaced by a certified technician. Do not attempt to remove the battery.

All batteries may cause serious injury or property damage, particularly if handled improperly or used after damage. Observe these safety measures:

WARNING	
Failure to follow these safety instructions could result in serious injury or death caused by fire, explosion, leakage, or other hazard.	
	Do not place your Iridium GO! exec near a heat source. Excessive heat can damage Iridium GO! exec or battery by causing it to swell, leak or malfunction.
	Do not dry a wet or damp Iridium GO! exec with an appliance or heat source, such as a hair dryer or microwave oven.
	Do not leave Iridium GO! exec in an automobile or other vehicle with high temperatures.
	Do not drop the Iridium GO! exec because the impact can damage it. Contact your service provider or Iridium if your Iridium GO! exec or battery has been damaged from being dropped or exposed to high temperatures

Important: Follow these guidelines when charging your battery:

- For protection and long life, the Iridium GO! exec will only charge the battery between 0°C (32°F) and 45°C (113°F).
- New batteries are not fully charged and may take more time to charge.

Battery Disposal

Proper battery disposal is not only important for safety but also benefits the environment. Consumers should recycle the product (and its internal battery) in accordance with applicable national, state, or local laws and regulations.

Under EU requirements, all electrical and electronic products must be taken to separate collection at the end of their working life and must not be disposed of as unsorted municipal waste.

WARNING	
	Do not dispose of the product (and its internal battery) in a fire, because this may cause an explosion resulting in serious injury or death.

Emergency calling

CHECK WITH YOUR SERVICE PROVIDER FOR LOCAL EMERGENCY NUMBERS (full international access code, country code, and phone number) for all locations outside the United States and mainland Australia. Iridium currently only supports in-country emergency call routing to 911 within the United States and to Triple Zero (000) or 112 within mainland Australia. Outside of the United States and mainland Australia, calls to emergency access numbers such as 999, are not able to be made on the Iridium system. When placing a call to an emergency operator or local public safety answering point, always verbally report your location to assist first responders with identifying your location to provide assistance. Caller location identification is not automatically transmitted to local emergency operators through the Iridium system.

Iridium does not guarantee network availability at all times due to situations where the network is unavailable due to satellite availability, terrain, weather, or other conditions that may prevent an emergency call from being placed.

EMERGENCY CALLS WITHIN MAINLAND AUSTRALIA: Power on Iridium GO! exec, rotate the antenna towards the open sky, confirm proper registration and signal strength of Iridium GO! exec, and follow the normal protocol for dialing Triple Zero (000) on the Iridium GO! exec or using your mobile phone or using the Iridium GO! exec application on your smartphone. Verbally report the situation and your location to the operator for assistance. The Iridium service does not provide enhanced emergency calling service which automatically identifies the caller location.

EMERGENCY CALLS IN ALL OTHER LOCATIONS: You will need to obtain and dial the full international access code, country code, and phone number for the local fire, police, or ambulance depending upon the nature of the emergency. Power on Iridium GO! exec, rotate the antenna toward the open sky, confirm proper registration and signal strength of Iridium GO! exec, and follow the normal protocol for placing a call using the Iridium GO! exec or using the Iridium GO! exec application on your smartphone. Verbally report the situation and your location to the operator for assistance. The Iridium service does not provide enhanced emergency calling service which automatically identifies the caller location.

Emergency mode (SOS button)

You must configure the Emergency Mode in order for the SOS button to make an emergency call to the designated Emergency Call Recipient. Failure to configure the SOS button will result in no call being made when the SOS button is pressed. This could prevent or delay an emergency response and result in serious injury or death.

Antenna care

Use only an approved antenna. Unauthorized antennas, modifications, or attachments could damage the device and may violate government regulations. When using remote mount antenna, ensure that antenna is mounted at least 20 cm (about 8 inches) away from the user. Also, when using a remote mount antenna in order to reduce potential radio interference to other users, the antenna type and its gain should be 3dBi or less.

Charging the Device

The Iridium GO! exec utilizes a negative ground system. When using a DC power source, such as a car or boat, the power system must be a negative ground system. Do not use the device with positive ground systems. Failure to properly ground the Iridium GO! exec could cause fire or could cause the device to fail so that it is unavailable in an emergency situation, preventing or delaying an emergency response. These hazards could cause serious injury or death.

Use the Iridium GO! exec with Iridium supplied power accessories ONLY. Use of non-Iridium supplied power accessories could result in exposing the device to excessive voltage, which could cause fire or could cause the device to fail so that it is unavailable in an emergency situation, preventing or delaying an emergency response. These hazards could cause serious injury or death.

Blasting Areas and Potential Explosive Atmospheres

To avoid interfering with blasting operations, leave your device OFF when in a “blasting area” or in areas posted: “Turn off two-way radio.” Obey all signs and instructions. Failure to do so could result in injury or death.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include, but are not limited to: fueling areas such as gasoline stations; below decks on boats; fuel or chemical transfer or storage facilities; areas where fuel odors are present (for example, if a gas/propane leak occurs in an automobile or home); areas where air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you normally would be advised to turn off your vehicle engine.

Turn your device OFF, do not plug or unplug any connection into any ports of the unit when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks from your battery in such areas could cause an explosion or fire resulting in serious injury or death.

Ingress Protection

The Iridium GO! exec has ingress protection to rating IP65 when all the port covers are fully closed. This means the device is protected from dust ingress and protected against low pressure jets of water from all directions. When the ports are closed, the Iridium GO! exec can be used outside in wet or dusty weather conditions.

Make sure all port covers are fully closed. The Ingress Protection is only maintained if all the port covers are fully closed so they are flush to the housing. Failure to fully close the ports could lead to water or contaminant infiltration that could prevent the Iridium GO! exec from functioning.

Electronic devices

Most electronic equipment is subject to interference from RF energy from external sources if inadequately shielded. In some circumstances your mobile device may cause interference with other devices. Turn OFF your device in any location where posted notices instruct you to do so. For optimal performance and to be sure that exposure to RF energy does not exceed guidelines set forth in the relevant standards discussed in the above section “Maximum Permissible Exposure Calculations”, always follow the instructions and precautions.

Implantable medical devices

Persons with Pacemakers:

- Should ALWAYS keep Iridium GO! exec, any external antenna and any mobile phone more than eight (8) inches (20 centimeters) from their pacemaker at all times when the device or phone is turned ON.
- Should turn Iridium GO! exec OFF immediately if there is any reason to suspect that interference is taking place.
- Failure to heed this warning could result in serious injury or death.

Hearing aids

Some digital wireless devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other medical devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Consult your physician to determine compatibility with your medical device.

Do not use your device in health care facilities when any regulations posted in these areas instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Extended Exposure to Loud Noise

Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less exposure is required to affect your hearing. To protect your hearing:

- Limit the amount of time you use handsfree, headsets or headphones at high volume.
- Avoiding turning up the volume to block out noisy surroundings.
- Turn the volume down if you cannot hear people speaking near you.
- Failure to heed this warning could result in serious injury.

Aircraft

Airline regulations prohibit using Iridium GO! exec while in the air. Check and comply with the policy of your airline regarding the use of your device while the aircraft is on the ground. Leave Iridium GO! exec OFF when boarding an aircraft.

Handling

Handle the Iridium GO! exec with care. It is made of glass, metal, and plastic, and contains sensitive components. If the glass is broken, or if the Iridium GO! exec is damaged, or you suspect that it is damaged, discontinue use to avoid injury or overheating and have the device repaired or replaced by a qualified service center.

The base of the Iridium GO! exec is marked with a hot surface symbol.
The metal base may get hot to touch when operated in higher ambient temperatures and may remain hot for some time after use.

Renseignements Importants sur la Sécurité

Important : Bien lire le chapitre au complet avant d'utiliser l'appareil Iridium GO! exec

Calculs de l'exposition maximale admissible

L'iridium GO! exec et les émetteurs radio sous-jacents du produit ont été évalués en fonction des limites d'exposition maximale admissible (MPE) et jugés inférieurs aux limites MPE lorsque l'appareil est utilisé à une distance supérieure à 20 cm du corps humain.

Le Centre International de Recherche sur le Cancer (CIRC) a conclu en mai 2011 qu'il existe des preuves limitées de liens possibles entre les signaux RF et deux types précis de cancers.
La conclusion du CIRC repose sur son examen des études et des renseignements existants.

Le FCC et la FDA, organismes des États-Unis chargés de fixer les limites d'exposition au rayonnement, indiquent toutefois qu'il n'y a pas suffisamment de preuves scientifiques pour établir un lien entre l'utilisation d'appareils mobiles et le cancer, et que l'utilisation d'appareils mobiles tels que des téléphones mobiles en respectant la réglementation en vigueur est sécuritaire.

Sites Web pour référence

- https://www.fcc.gov/consumers/guides/wireless-devices-and-health-concerns
- https://www.fda.gov/radiation-emitting-products/cell-phones/do-cell-phones-pose-health-hazard

Si vous souhaitez réduire votre exposition à l'énergie HF, vous pouvez limiter votre temps d'utilisation de l'appareil Iridium GO! exec et de votre téléphone mobile, et accroître la distance entre l'appareil Iridium GO!,exec le téléphone mobile ou l'antenne et votre corps pendant l'utilisation.

VEUILLEZ NOTER QUE TOUTE MODIFICATION AU MODÈLE DE CE PRODUIT POURRAIT OCCASIONNER DES DIFFÉRENCES DE VALEUR D'EMP POUR LES PRODUITS LTÉRIEURS ; DANS TOUS LES CAS, LES PRODUITS SONT CONÇUS POUR RESPECTER LES LIGNES DIRECTRICES.

Déclaration de conformité de la FCC
Conditions énoncées à la partie 15 Cet appareil comporte un émetteur sans fil (Wi-Fi) et des circuits numériques connexes qui fonctionnent conformément aux exigences stipulées à la partie 15 des règlements de la FCC. L'avis qui suit s'applique aux utilisations en vertu de la partie 15 :

Cet appareil respecte les exigences énoncées à la partie 15 des règlements de la FCC.
Son exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage,
(2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

ATTENTION : Le bénéficiaire n'est pas responsable des changements ou des modifications non expressément approuvés par la partie responsable de la conformité. De telles modifications pourraient annuler le droit de l'utilisateur de faire fonctionner l'équipement.
REMARQUE : Cet équipement a été testé et déclaré conforme aux limites applicables à un appareil numérique de classe B, conformément à la partie 15 des réglementations de la FCC. Ces limites sont établies pour assurer une protection raisonnable contre les interférences nuisibles dans une installation résidentielle. Cet équipement génère, utilise et peut émettre une énergie de fréquence radio. S'il n'est pas installé et utilisé conformément aux instructions, il peut causer des interférences nuisibles aux communications radio. Toutefois, rien ne garantit que des interférences ne se produiront pas dans une installation donnée. Si cet équipement provoque des interférences nuisibles aux réceptions de radio ou de télévision, ce qui peut être constaté en éteignant puis en rallumant l'appareil, l'utilisateur est invité à tenter de corriger les interférences en prenant une ou plusieurs des mesures suivantes :

– Réorienter ou déplacer l'antenne de réception.
– Augmenter la distance entre l'équipement et le récepteur.
– Brancher l'équipement sur une prise d'un circuit différent de celui auquel le récepteur est connecté.
– Consulter le revendeur ou un technicien radio/TV expérimenté pour obtenir de l'aide.

Déclaration sur l'exposition aux radiofréquences
Cet équipement est conforme aux limites d'exposition aux rayonnements RF définies par la FCC dans un environnement non contrôlé. Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre l'élément rayonnant et toute partie du corps. Le ou les émetteurs de ce produit ne doivent pas être situés à proximité d'une autre antenne ou d'un autre émetteur ou fonctionner conjointement avec celui-ci.

Déclaration de conformité canadienne
Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada.

Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Le fonctionnement dans la bande 5150-5250 MHz est réservé uniquement à une utilisation à l'intérieur pour réduire le risque d'interférences nuisibles avec les systèmes mobiles par satellite à canal commun.

Cet appareil contient un ou plusieurs émetteurs/récepteurs exempts de licence, qui sont conformes aux exemptions de licence stipulées dans le ou les Cahiers des charges sur les normes radioélectriques (CNR) d'Innovation, Sciences et Développement économique Canada. Son utilisation est soumise aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.

Déclaration sur l'exposition aux radiofréquences
Cet équipement satisfait aux limites applicables à l'exemption de l'évaluation courante définies à la section 2.5 du CNR-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre l'élément rayonnant et n'importe quelle partie du corps.

Batteries
Votre appareil Iridium GO! exec contient une batterie permanente qui peut être retirée ou remplacée par un technicien certifié. N'essayez pas de retirer la batterie.

Toutes les batteries peuvent occasionner des blessures graves ou des dégâts matériels, surtout si elles ne sont pas manipulées correctement ou si elles sont utilisées alors qu'elles sont endommagées.

⚠ WARNING	
Le non-respect de ces consignes de sécurité peut entraîner des blessures graves ou la mort causées par un incendie, une explosion, une fuite ou tout autre danger.	
	Ne placez pas votre Iridium GO! exec près d'une source de chaleur. Une surchauffe peut endommager l'appareil Iridium GO! exec ou la batterie; il peut en résulter un gonflement, des fuites ou un mauvais fonctionnement.
	Ne faites pas sécher Iridium GO! exec mouillée ou humide en utilisant un appareil ou une source de chaleur comme un sèche-cheveux ou un four.
	Ne laissez pas votre appareil GO! exec dans une automobile ou un autre véhicule avec des températures élevées.

WARNING	
	Ne faites pas tomber l'appareil Iridium GO! exec, car l'impact peut l'endommager. Communiquez avec votre fournisseur de service ou Iridium si votre appareil Iridium GO! exec ont été endommagés par une chute ou une exposition à des températures élevées.

Important : Pour plus de sécurité et pour assurer la qualité du produit, utilisez uniquement des produits d'origine Iridium. La garantie d'Iridium ne couvre pas les dommages qui découlent de l'utilisation d'une batterie autre que les batteries Iridium.

Important : Suivez les directives ci-dessous lorsque vous chargez votre batterie :
• Gardez la batterie à la température de la pièce. N'exposez jamais les batteries à des températures inférieures à 0 °C (32 °F) ou supérieures à 45 °C (113 °F) lorsque vous les chargez.
• Les batteries neuves ne sont pas entièrement chargées et peuvent prendre plus de temps à charger.

Élimination des batteries
Il est important de bien éliminer les batteries pour des raisons de sécurité, mais aussi pour protéger l'environnement. Les consommateurs doivent recycler le produit (et sa batterie interne) dans le respect des lois et des règlements nationaux et locaux pertinents.

En vertu des exigences de l'Union européenne (UE), tous les produits électriques et électroniques doivent être apportés à des centres de récupération distincts à la fin de leur vie utile et il est interdit de les jeter parmi les déchets domestiques.

WARNING	
	Ne jetez pas le produit (et sa batterie interne) au feu, au risque de provoquer une explosion entraînant des blessures graves ou mortelles.

Appels d'urgence
VÉRIFIEZ AUPRÈS DE VOTRE FOURNISSEUR DE SERVICES AFIN DE CONNAÎTRE LES NUMÉROS D'URGENCE LOCAUX
(indicatif d'accès international complet, indicatif de pays et numéro de téléphone) pour tous les endroits à l'extérieur des États-Unis et en Australie continentale. Iridium ne permet actuellement que les appels d'urgence 911 aux États-Unis et au « triple zéro » (000) ou 112 en Australie continentale. À l'extérieur de ces deux régions géographiques, les appels d'urgence qui utilisent des numéros tels que 999 ne peuvent être placés sur le système Iridium. Pour téléphoner à la réception d'un service d'urgence ou un centre d'appel pour la sécurité publique, vous devez toujours indiquer verbalement votre position géographique (coordonnées) afin d'aider le répondant à identifier votre position pour vous apporter de l'aide. L'identification de la position de l'appelant n'est pas automatiquement transmise sur le système Iridium. Iridium ne peut garantir la disponibilité en tout temps du réseau ; parfois, le réseau peut ne pas être disponible en raison de la disponibilité des satellites, du terrain, des conditions météorologiques, ou d'autres conditions qui peuvent empêcher d'acheminer un appel d'urgence.

APPELS D'URGENCE EN AUSTRALIE CONTINENTALE :
Mettez sous tension l'appareil Iridium GO! exec dépliez l'antenne vers le ciel ouvert, vérifiez l'inscription et la force du signal de l'appareil Iridium GO! exec, puis suivez les procédures habituelles pour composer le « triple zéro » (000) sur votre telephone mobile en utilisant l'application Iridium GO! exec de votre telephone multifonctions. Indiquez verbalement votre situation et votre position à l'opérateur pour obtenir de l'aide. Le service Iridium n'offre pas de service d'urgence amélioré qui permet d'identifier automatiquement la position de l'appelant.

APPELS D'URGENCE EN PROVENANCE DE TOUT AUTRE
ENDROIT : Vous devez préalablement obtenir le numéro de téléphone complet à composer, avec l'indicatif d'accès international, l'indicatif du pays et le numéro de telephone local des services locaux d'incendie, de police ou d'ambulance selon la nature de l'urgence. Mettez sous tension l'appareil Iridium GO! exec, dépliez l'antenne vers le ciel ouvert, verifies l'inscription et la force du signal sur l'appareil, puis suivez les procédures habituelles pour faire en utilisant l'application Iridium GO! exec sur votre téléphone multifonctions. Indiquez verbalement votre situation et votre position à l'opérateur pour obtenir de l'aide. Le service Iridium n'offre pas de service d'urgence amélioré qui permet d'identifier automatiquement la position de l'appelant.

Mode d'urgence (Bouton SOS)

Vous devez configurer le mode d'urgence pour que le bouton SOS puisse passer un appel d'urgence au destinataire désigné de l'appel d'urgence. Si le bouton SOS n'est pas configuré, aucun appel ne sera effectué lorsque le bouton SOS est enfoncé. Cela pourrait empêcher ou retarder une intervention d'urgence et entraîner des blessures graves ou mortelles.

Soin de l'antenne
N'utilisez que l'antenne livrée avec l'appareil ou une antenne de remplacement agréée. Les antennes non agréées, les modifications ou les accessoires peuvent endommager le téléphone et enfreindre la réglementation en vigueur. Lors de l'utilisation d'une antenne montée à distance, monter l'antenne à au moins 20 cm de l'utilisateur. De plus, si vous utilisez une antenne auxiliaire portable, afin de réduire le risque d'interférences radio avec les autres utilisateurs, le type d'antenne et son gain devraient être choisis afin que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne soit pas plus que celle autorisée pour permettre la communication.

Recharger un Appariel

L'appareil Iridium GO! exec utilise des systèmes de masse négative. En cas d'utilisation d'une source d'alimentation en courant continu, par exemple un véhicule ou un bateau, le système doit être de masse négative. N'utilisez pas l'appareil avec des systèmes électriques de masse positives. Manquer de mettre correctement l'appareil Iridium GO! exec à la masse pourrait entraîner un incendie ou la défaillance de l'appareil, de sorte qu'il ne serait pas disponible en cas d'urgence, retardant ou empêchant ainsi toute intervention d'urgence. Ces dangers pourraient entraîner des blessures graves voire la mort.

Utilisez l'appareil Iridium GO! exec UNIQUEMENT avec les accessoires électriques fournis par Iridium. L'utilisation d'accessoires électriques non fournis par Iridium pourrait exposer l'appareil à des tensions excessives, ce qui pourrait entraîner un incendie ou la défaillance de l'appareil, de sorte qu'il ne serait pas disponible en cas d'urgence, retardant ou empêchant ainsi toute intervention d'urgence. Ces dangers pourraient entraîner des blessures graves voire la mort.

Pour éviter de gêner les opérations de minage, mettez votre téléphone hors tension lorsque vous vous trouvez dans une «zone de minage » ou dans des endroits où est indiqué :« Veuillez désactiver votre radio bidirectionnelle ». Conformezvous à tous les panneaux et à toutes les instructions.

Atmosphères Potentiellement Explosives

Les lieux à l'atmosphère potentiellement explosive sont souvent clairement indiqués comme tels, mais pas toujours. Il s'agit, sans que la liste soit exhaustive: des zones de ravitaillement en carburant, de l'entrepont des bateaux, des usines de transfert ou de stockage de produits chimiques, des endroits où des effluves de carburant sont présents (par exemple, en cas de fuite de gaz ou de propane dans une voiture ou une maison), des endroits où l'air contient des produits chimiques ou des particules, comme du grain, de la poussière ou des poudres métalliques, et tout autre lieu où il est normalement conseillé de couper le moteur de votre véhicule.

Protection contre les infiltrations

L'indice de protection contre les infiltrations de l'Iridium GO! exec est de IP65 lorsque tous couvercles de port sont bien fermés. Cela signifie que l'appareil est protégé contre la pénétration de poussière et contre des jets d'eau basse pression dans toutes les directions. Lorsque les ports sont fermés, l'Iridium GO! exec peut être utilisé à l'extérieur par temps humide ou poussiéreux.

Assurez-vous que tous les couvercles de port sont complètement fermés. La protection contre les infiltrations n'est préservée que si tous les couvercles de port sont complètement fermés de manière à ce qu'ils soient encastrés dans le boîtier. Manquer de fermer complètement les ports peut entraîner une infiltration d'eau ou de contaminants qui pourrait empêcher l'Iridium GO! exec de fonctionner.

Mettez votre appareil hors tension, ne branchez ou ne débranchez aucune connexion dans les ports de l'appareil lorsque vous vous trouvez dans une zone présentant une atmosphère potentiellement explosive. Respectez tous les panneaux et toutes les instructions. Des étincelles provenant de la batterie dans de telles zones peuvent provoquer une explosion ou un incendie et entraîner des blessures graves voire mortelles.

Appareils électroniques

S'ils ne sont pas bien blindés, la majorité du matériel électronique est sensible aux interférences de l'énergie radioélectrique (HF) de sources externes. Dans certains cas, votre appareil mobile peut perturber le fonctionnement d'autres appareils. Mettre l'appareil HORS TENSION lorsque des directives demandent de le faire. Pour garantir un rendement optimal et pour s'assurer que l'exposition à l'énergie HF ne dépasse pas les lignes directrices fixées par les norms pertinentes présentées précédemment à la section « Calcul de l'exposition maximale permise », toujours suivre les instructions et les précautions indiquées.

Dispositifs médicaux implantables

Les personnes avec un simulateur cardiaque :

- doivent TOUJOURS garder l'appareil Iridium GO! exec et tout téléphone mobile à plus de 20 cm (8 pouces) de leur simulateur cardiaque lorsque l'appareil ou le téléphone est sous tension.

- doivent immédiatement mettre l'appareil Iridium GO! exec hors tension si elles soupçonnent une interférence quelconque.
- Le non-respect de ces consignes pourrait entraîner des blessures graves, voire la mort.

Appareils auditifs
Certains téléphones sans fil numériques peuvent nuire au bon fonctionnement de certains appareils auditifs. En cas d'interférence, veuillez vous renseigner auprès du fabricant de votre appareil auditif pour connaître les solutions de rechange possibles.

Autres appareils médicaux
Si vous utilisez un autre appareil médical personnel, contactez le fabricant de votre appareil pour vérifier s'il est équipé d'un système antibrouillage de l'énergie HF externe. Votre médecin pourra vous aider à déterminer la compatibilité avec votre appareil médical.

Mettez votre appareil hors tension dans les centres de soins de santé lorsque le règlement vous y invite. Les hôpitaux ou les centres de soins de santé utilisent parfois du matériel sensible aux signaux radioélectriques externes.

L'exposition à des niveaux de volume élevés pendant des périodes prolongées peut endommager votre audition. Plus le volume est élevé, plus votre audition sera rapidement affectée. Pour protéger votre audition :

- Limitez le temps pendant lequel vous utilisez un casque à volume élevé.
- Évitez d'augmenter le volume pour masquer les bruits environnants.
- Baissez le volume si vous ne pouvez pas entendre les personnes proches de vous.
- Le non-respect de ces consignes pourrait entraîner des blessures graves.

Avions
Le règlement des compagnies aériennes vous interdit d'utiliser votre appareil Iridium GO! exec en vol. Vérifiez auprès de votre compagnie aérienne si elle autorise ou non l'utilisation de votre appareil lorsque l'avion est au sol et conformez-vous à ces dispositions. Laissez l'appareil Iridium GO! exec hors tension au moment de monter à bord d'un avion.

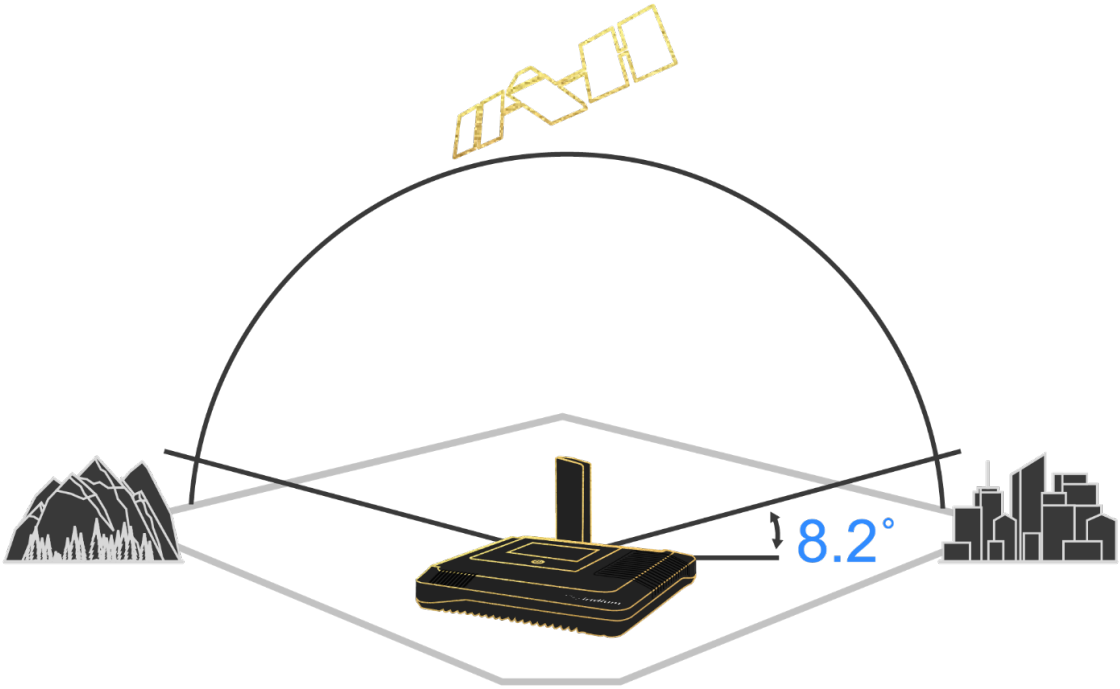
Manipulation

Manipulez l'iridium GO! exec avec soin. L'appareil est fait de verre, de métal et de plastique et contient des composants sensibles. Si le verre est cassé, ou si l'Iridium GO! exec est endommagé, ou si vous soupçonnez qu'il est endommagé, cessez de l'utiliser pour éviter les blessures ou la surchauffe et faites réparer ou remplacer l'appareil dans un centre de service qualifié.

Manipulez l'iridium GO! exec avec soin. L'appareil est fait de verre, de métal et de plastique et contient des composants sensibles. Si le verre est cassé, ou si l'Iridium GO! exec est endommagé, ou si vous soupçonnez qu'il est endommagé, cessez de l'utiliser pour éviter les blessures ou la surchauffe et faites réparer ou remplacer l'appareil dans un centre de service qualifié.

Best Practices for Optimal Performance

Iridium GO! exec requires connection to the Iridium® satellite network. The swivel antenna should be vertical to the ground and have a clear unobstructed view of the sky. For optimal performance, the antenna must be able to “see” the entire sky from approximately 8 degrees above the horizon. Nearby tall buildings or similar structures, heavily leafed trees and mountains can all degrade performance as they block the signal between the antenna and the satellites. Having a completely open view of the sky plays a very important role in maximizing performance, as the Iridium satellites move across the sky from horizon to horizon (north-to-south or south-to-north) during a connected call.



Tips on Efficient Operation

For Iridium GO! exec to operate most efficiently:

1. Keep the battery charged to ensure that the device is ready for use when needed.
2. Ensure antenna is pointed directly up while in use.
3. Make sure the antenna has a clear unobstructed view of the sky.
4. Do not touch the antenna unnecessarily when the Iridium GO! exec device is in use, as contact with the antenna may impact call quality and battery consumption.
5. Iridium GO! exec is not designed to be worn on your body. Refer to “Important Safety and Regulatory Information” on proper use.

Iridium GO! exec Overview

What is the Iridium GO! exec?

Built with professionals in mind, the Iridium GO! exec provides satellite connectivity that enables you to:

- Connect multiple smart devices and PCs
- Access 2 voice calls and 1 shared data session simultaneously
- Utilize built-in speakerphone functionality
- Raise duress in case of emergency

The device has a dedicated SOS button that, when properly configured, allows quick and reliable connection to a global emergency service provider (IERCC or a user configured personal contact number). The built-in GPS receiver allows your exact location to relay to the operator.

The device has a full 4-inch color touchscreen and speaker and microphone for hands free calls and operation.

Smart phones, laptops and SIP phones can be connected to the Iridium GO! exec via the provided Wi-Fi hotspot or via a dedicated Ethernet port. Two voice calls and multiple data users can be concurrently using the device and sharing the speed of 22 Kbps uplink / 88 Kbps downlink connection.

Using data session profiles helps to avoid bill shock by minimizing background data being inadvertently sent via the satellite network where it can consume the monthly data allowance.

The Iridium GO! exec comes with AC, DC chargers and USB-C cable and includes a protective cover that clips over or under the unit.

What's in the Box

Your Iridium GO! exec box contains the following items:
1. Iridium GO! exec Device
2. Protective Cover
3. Documentation Box:
    a. Multilanguage Quick Start Guide
    b. IERCC Booklet
    c. Safety and Regulatory Card
4. Accessories Box:
    a. AC Wall Charger with International Plug Kit
    b. DC Car Charger
    c. USB C Cable

Included Accessories and How to Use Them

AC Wall Charger:
The Iridium GO! exec comes with a 110-240v AC charger with USB-C output that allows the device to fully charge in under 3 hours. Connecting other AC chargers to the USB-C charging port may also work, but if the charger is lower power it will take longer to charge. The Iridium GO! exec will detect chargers under ~18W and will warn users that some features may not be supported.

Using the Supplied AC Charger:
Select the appropriate international adapter depending on your requirements.

- For the USA the pins just need to be folded out from the charger.
- For other countries the pins should be folded in and the appropriate adapter slid onto the folded pins until it clicks in.
- Then plug in one end of the supplied USB C cable to the wall charger and the other end to your device charging port.

NOTE: The port's IP65 rating isn't maintained when the connector is inserted

DC Car Charger
The Iridium GO! exec is supplied with a DC car charger suitable for use in 2 pin cigarette lighter sockets supplying 12-24 v often used in automobile and marine environments.

The DC charger will allow the device to fully charge in under 3 hours using the supplied USB-C cable. Connecting other DC chargers to the USB-C charging port will also work, but if the charger is lower power it will take longer to charge. The Iridium GO! exec will detect chargers under ~18W and will warn users that some features may not be supported.

Using the Supplied DC Charger

- Plug the DC charger into the automobile auxiliary power outlet. When the socket is powered, the DC charger will show a blue light.
- Connect one end of USB-C cable to the USB-C output on the supplied charger and connect the other end of the USB-C cable to your device charging port.
  NOTE: The port's IP65 rating is not maintained when a connector is inserted.

Protective Cover:
This custom-built accessory snaps on easily to the top or bottom of the Iridium GO! exec for additional protection. The cover has openings on the side to allow for cords to be attached to the device with the cover either on top or the bottom.

- This cover can attach on the top of the device to help protect it from scratches etc. when being carried inside a bag with other items.
- When attached on the top of the device it will also help protect the unit from getting too hot if operated in direct sunlight.
  NOTE: When the cover is clipped to the top of the unit the power button and touchscreen cannot be accessed. Please use the antenna lift and lower actions to power on or off the unit. Additionally, the application can be used to perform critical tasks like answering/placing calls or powering the unit down.
- It can also snap on the backside/bottom to protect the device when placed on dirt, uneven surfaces, etc.

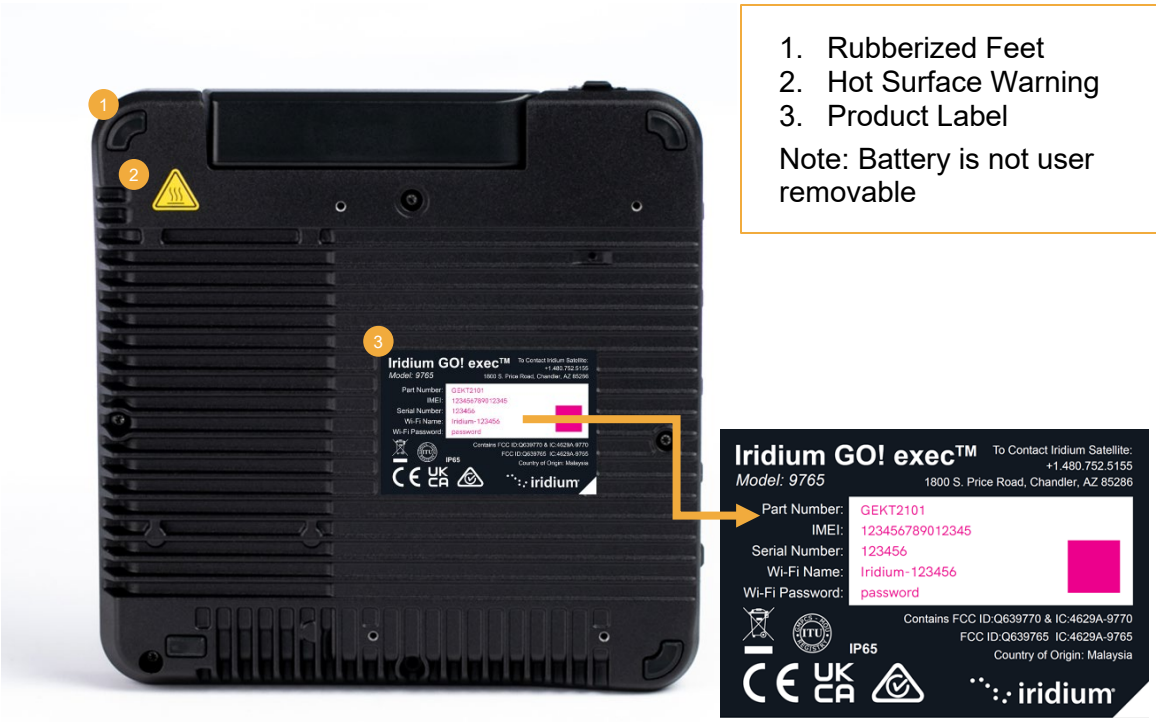
Iridium GO! exec Device Overview

1. SOS Button
2. SIM Card Slot + SD Card Slot + Reset Button
3. Ethernet Port
4. USB-C Power
5. USB-C Headphones / Charge Smart Device (ext.)
6. Ext. GPS Connector
7. Ext. Satellite Connector*
8. Device Speaker
9. Mic 1
10. Mic 2
11. Device Touchscreen
12. Touch Power Button
13. Swivel Antenna
14. LED indicator

*To support planned future capabilities

1. SOS Button
2. SIM Card Slot + SD Card Slot + Reset Button
3. Ethernet Port
4. USB-C: Power
5. USB-C: Headphones / Charge Smart Device (ext.)
6. Ext. GPS Connector
7. Ext. Satellite Connector*

*To support planned future capabilities installation kit is available



1. Rubberized Feet
2. Hot Surface Warning
3. Product Label

Note: Battery is not user removable

Getting Started

Note: The images in the user manual are final or approximation to final and they are subject to change.

Step 1: Charge and Insert SIM Card to Your Iridium GO! exec

Insert SIM Card:

1. Your Iridium GO! exec uses a mini-SIM card. Make sure your SIM card is the correct size.
2. Open the SIM card flap on the side and follow icon on device for guidance on right side up.
3. Close the cover securely.

NOTE: The SIM card port on the Iridium GO! exec shares a slot for a micro-SD card. Be careful not to insert the SIM into the SD card slot. If you have trouble inserting the SIM, check that you are inserting it into the larger of the two slots.

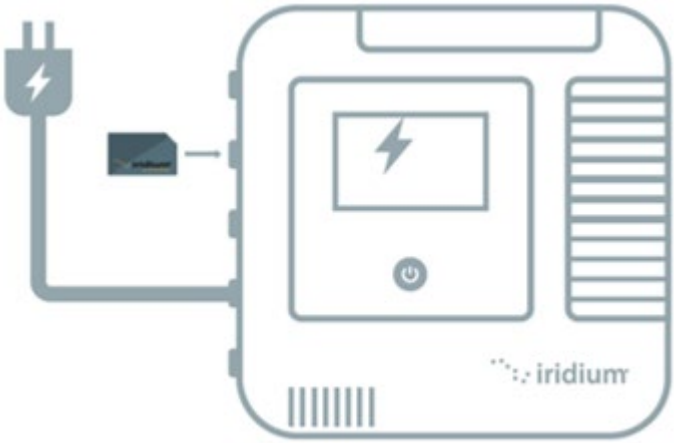
Charging your Device:

1. Plug in and fully charge the device before first use. The device will be fully charged in under 3 hours when used with the charger and cable provided in the box.
2. The device indicates it is charging via the LED light "pulsing" in blue. Please refer to Appendix for detailed LED status
3. The Iridium GO! exec device has completed charging when the LED goes solid blue. Refer to LED status table in the Appendix

Important: The Iridium GO! exec must be connected to an active USB charger prior to first use. Turn on the device by holding down the touch power button for 2 seconds or by flipping up the swivel antenna to an upright position.

Important: Follow these guidelines when charging your battery:

- For protection and long life, the Iridium GO! exec will only charge the battery between 0°C (32°F) and 45°C (113°F).
- New batteries are not fully charged and may take more time to charge.



Step 2: Download the Required Companion Applications

Before connecting your Iridium GO! exec to the Iridium network, first download and install the required mobile applications on smart devices using standard high-speed network.

- Iridium GO! exec Application
- Iridium Mail Application
- Third-Party Apps: For additional Iridium GO! exec optimized apps visit: www.iridiumgoexec.com/apps

IMPORTANT: High-speed internet is required for this step.

Step 3: Set up your Iridium GO! exec

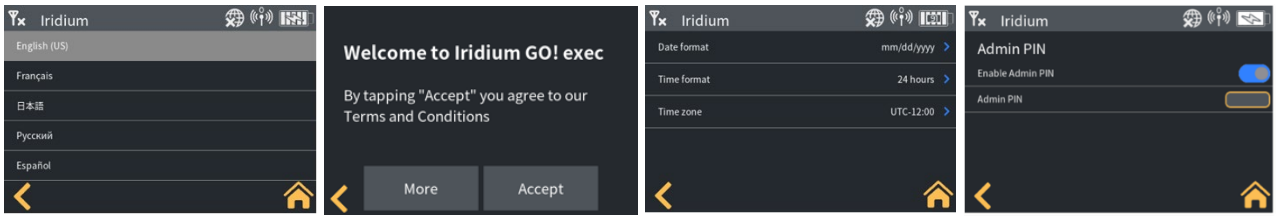
Turning the device ON: There are three different ways the user can turn on the device:

1. By pressing the touch power button for 5 secs
   NOTE: If the device is powered on with the internal swivel antenna down, the device will warn the user via a pop-up dialogue if it doesn't detect an external antenna is connected
2. Lifting the internal swivel antenna from the lowered position to an upright position.
3. By connecting the charger (optional). This setting can be modified from within the settings. By default, the device doesn't power on when charger is plugged in.

NOTE: The first time you take the Iridium GO! exec out of the box, it will not turn on unless you plug it into the active charger to wake up the device.

1. First time onboarding: When powering up the Iridium GO! exec for the first time out of the box, the Iridium GO! exec will automatically guide the user through a set of onboarding screens. The onboarding screens ensure the most important configuration items are brought to the user's attention before first use.

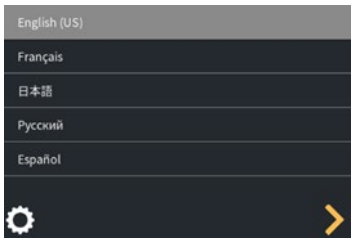
   NOTE: The Iridium GO! exec will present the onboarding screens to the user on first power up or after the Iridium GO! exec is factory reset



Select Language | Accept T&C | Select Date, Time Format, Tine Zone | Enable Admin Pin

a. **Language Selection:**

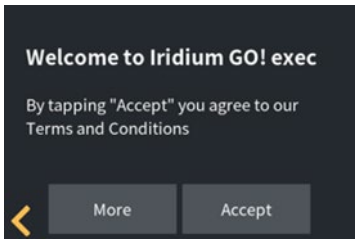
- The Iridium GO! exec supports multiple languages. Select the desired language via the scroll bar and press the next, yellow button.



Language Selection

b. **Accept Terms and Conditions:**

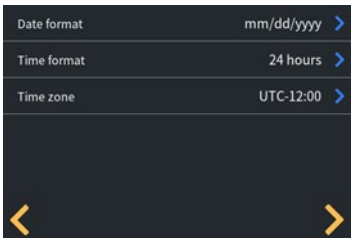
- The Terms and Conditions of use must be accepted before the Iridium GO! exec is used. Select the "More" button to read the details of the Terms and Conditions. And then press the "Accept" button to accept the terms and conditions.



Accept Terms

c. **Select Time and Date Localizations:**

- The Iridium GO! exec date format can be configured as either mm/dd/yyyy or dd/mm/yyyy. Press the blue arrow and select the desired format.
- The Iridium GO! exec time format can be configured as either 12-hour or 24-hour format. Press the blue arrow and select the desired format.
- The Iridium GO! exec time zone can be configured within the range [UTC-12: UTC+14]. Press the blue arrow and select the desired time zone.
- Press the yellow button for the next settings.



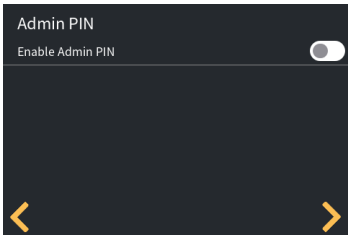
Date and Time Menu

d. **Admin PIN:**

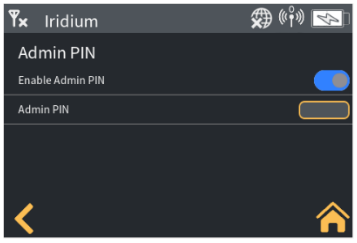
- The Iridium GO! exec supports an administrator PIN to prevent key features being controlled by anyone other than the Device Administrator. By default, the Admin PIN is disabled.
- Sensitive settings can be protected by enabling the Administrator PIN
- Toggle the Enable Admin PIN option as desired.
- Enter a 4-digit PIN. Press the yellow button to accept.

- The Iridium GO! exec will now request the Admin PIN whenever a setting or feature requires the PIN. To disable the Admin PIN, navigate to the setting/admin Settings/Admin PIN menu. The Iridium GO! exec will request the current Admin PIN before allowing the user to access the admin settings menu. Disable the Admin pin by dragging the Enable Admin PIN slider to the left. The new setting is automatically saved when the user leaves the screen.

  Please **NOTE** if you forget the user PIN, refer to the Reset and Factory Reset section.



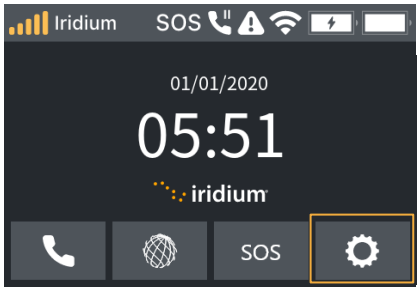
Admin Pin



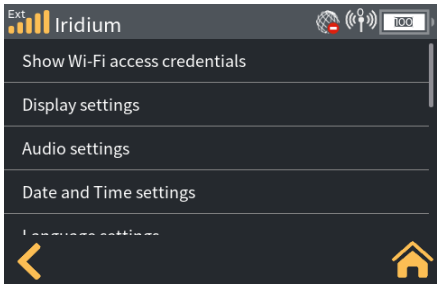
Admin Pin 2

Step 4: Connect to Iridium GO! exec Device's Wi-Fi

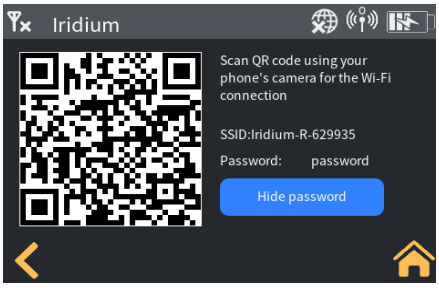
1. Ensure your smartphone is within approximately 30 m (100 ft) Wi-Fi range of the Iridium GO! exec device and the Wi-Fi is enabled.
2. Now, turn on the Iridium GO! exec. Navigate to settings icon on the device UI, and select "Show Wi-Fi Credentials" option to display the QR code, SSID and password.



Home Screen



Show Wi-fi access



Scan QR Code

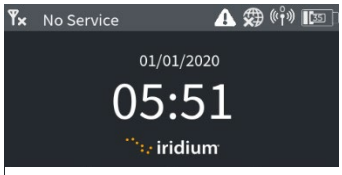
3. You can now connect to the device in either of the following ways:

a. Open your Iridium GO! exec mobile app on your smart device and follow on-screen instructions to scan the QR code. Once successful the app will automatically connect to the device

Example Scan QR Code

QR Code

Connect using QR Code



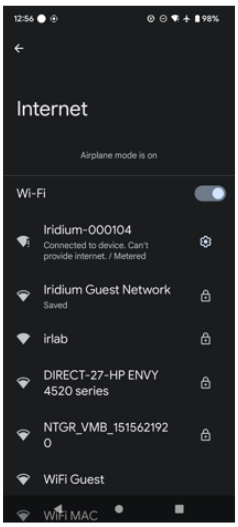
Scan QR Code

Or

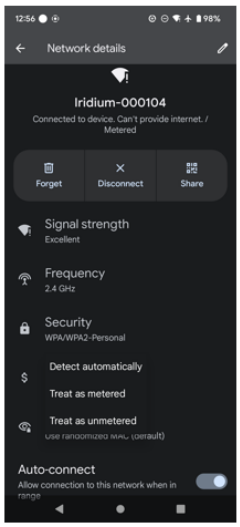
b. Navigate to your smart device's Wi-Fi settings and look for the Iridium GO! exec SSID as displayed on the Iridium GO! exec device. Click on the name, enter password when prompted. Once Wi-Fi connection is successful open your Iridium GO! exec app and it will automatically log in.

NOTE: Ensure your Bluetooth option is enabled as the Iridium GO! exec uses BLE to send notifications to your smart device.

NOTE: your smart device might warn you that 'Internet may not be available' on this Wi-Fi connection. This is expected, so please ensure you dismiss this warning and ensure your smart device stays connected to the Wi-Fi access point.

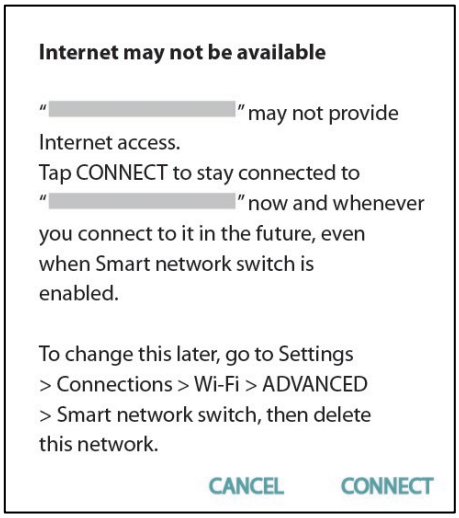


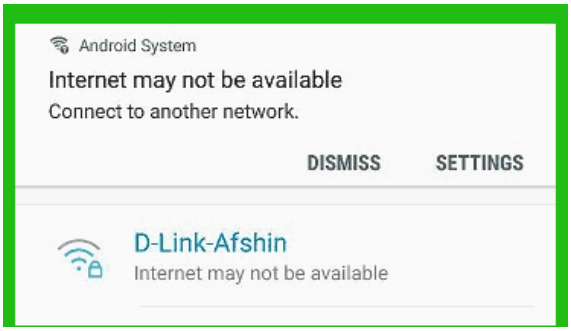
Internet Wi-Fi Popup



Internet Wi-Fi Popup 2

Important: *Always confirm in your* ***Smart Device Settings*** *that you are connected to your Iridium GO! exec Wi-Fi network prior to use of the Iridium GO! exec application*



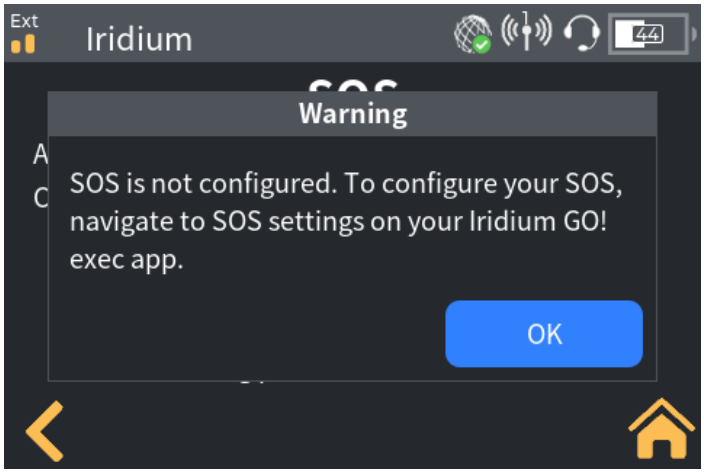


Step 5: Configure and Set Up SOS

Configuring SOS

The Iridium GO! exec offers a programmable SOS button that can be used to notify a specified personal contact or a commercial safety service provider in the event of an emergency. You must properly configure the SOS settings via the Iridium GO! exec application.

If not configured, the device will warn the user to configure, as SOS cannot be initiated if setup is not completed, and you will not be able to use the SOS button.



No Service

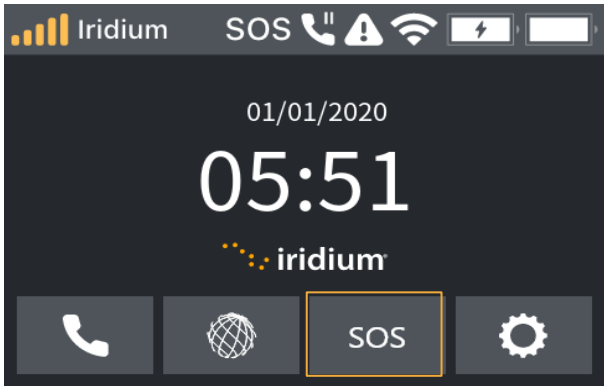
Once configured, an SOS can be initiated either from the Iridium GO! exec by opening the SOS cover and pressing the SOS physical button, or from the SOS icon SOS on the User Interface (UI) on the Iridium GO! exec and/or from the Iridium GO! exec application on smart device by pressing the SOS icon when paired to the Iridium GO! exec.

An SOS initiated by pressing the SOS button on the Iridium GO! exec or via the SOS icon SOS

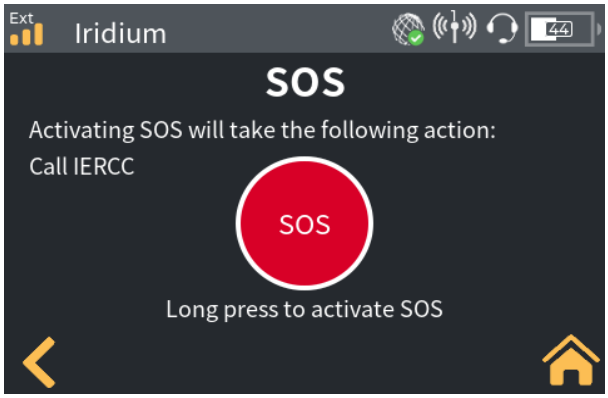
on the device UI will start a two-way hands-free voice call from the device using the device speaker and microphone (mic). An SOS initiated from the Iridium GO! exec application will also provide two-way voice communication from the application on the smart device with the designated contact.

NOTE: The operation of the SOS button feature is limited by any conditions affecting the Iridium and GPS signal strength and GPS service availability.

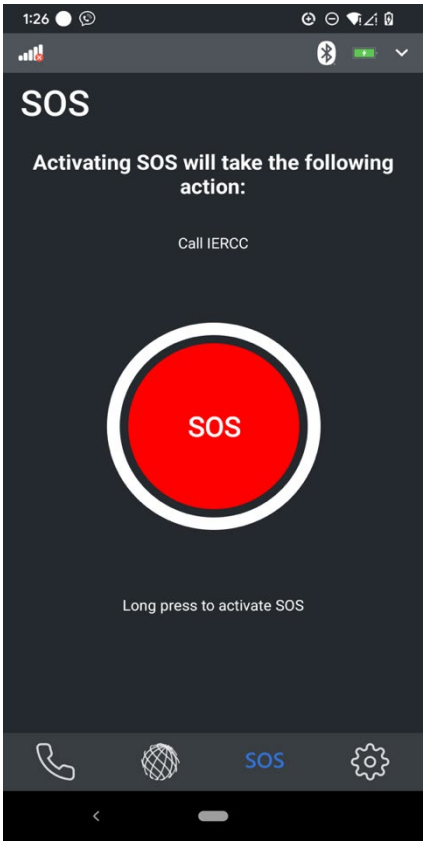
NOTE: The operation of the SOS button feature impacts other calls in progress. See the Note in SOS Calling section.



Home Screen



Terminal SOS Screen



Phone SOS Screen

IERCC Safety Services

To support the SOS feature, Iridium has contracted with IERCC Travel Safety Group to provide an emergency response coordination service for your Iridium GO! exec at no additional charge. These

services are offered and provided exclusively by IERCC and not by Iridium, which is a separate, unrelated company. Standard airtime charges will apply to SOS calls to the IERCC; a valid Iridium SIM subscription and online registration at https://my-geos.com/registration is required. Please review the privacy policy and terms of use for IERCC Travel Safety Group before using this service as these are the terms that will govern your relationship with IERCC.

Configuring SOS settings

You must configure the SOS feature in order for the SOS to make an emergency call to a designated Call Recipient. Failure to configure the SOS feature will result in no call being sent when the SOS button is pressed. This could prevent or delay an emergency response and result in serious injury or death.

Use the Settings menu in the Iridium GO! exec application to configure SOS while paired to the Iridium GO! exec. Only one SOS emergency contact setting can be stored per Iridium GO! exec, so multiple users will all share the same SOS settings. It is important to plan accordingly. The SOS settings will provide the option to use or not use the IERCC service.

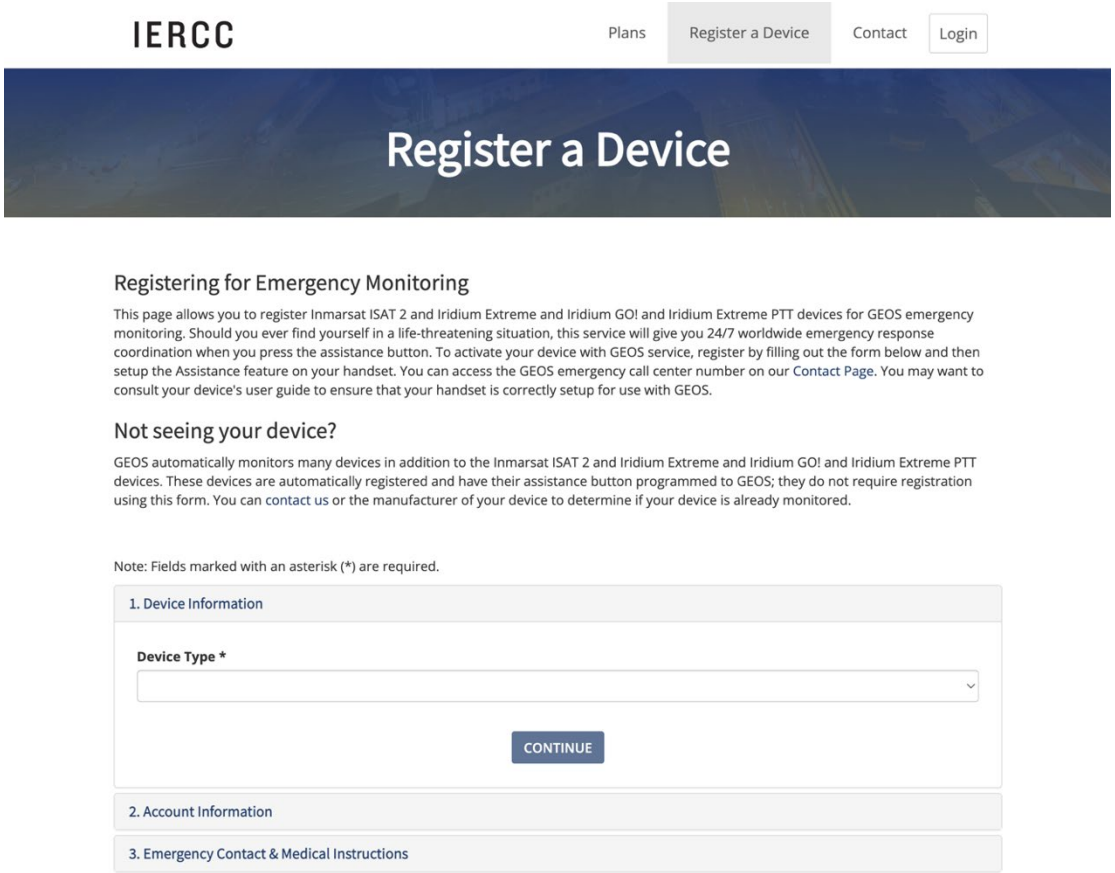
NOTE: The ability to modify SOS Settings is provided to admin users in the event an admin pin is set.

To use IERCC service:

1. You must first register at https://my-geos.com/registration from a web browser on your computer or smart device.
   NOTE: To register, you will need your Iridium line 1 phone number (Please refer to the device information under the settings menu for the line 1 phone number) and Iridium GO! exec IMEI (shown on the device label on the base of the Iridium GO! exec).

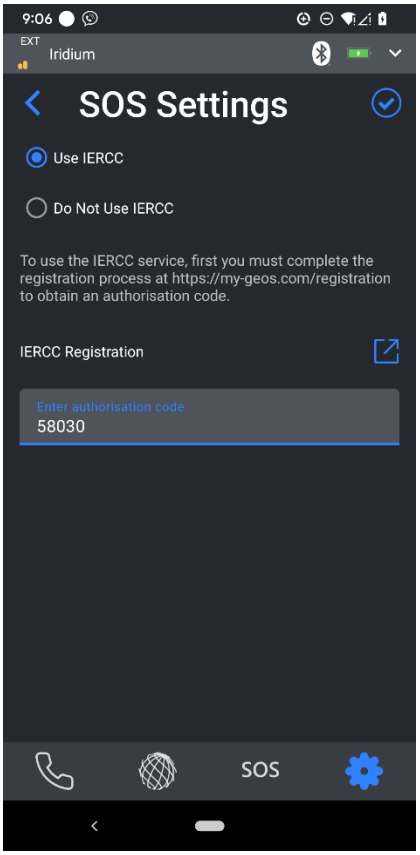
2. After registration, access SOS Settings on the Iridium GO! exec app, select Use IERCC, and enter the 5-digit authorization code provided by IERCC, then Submit. (See section SOS Settings)
3. If successful, your SOS settings will appear, and the SOS action is set to Call for the IERCC service.
4. Once completed, store your SOS settings on the Iridium GO! exec device:

a. For iOS: select Save
b. For Android: navigate Back, then Save

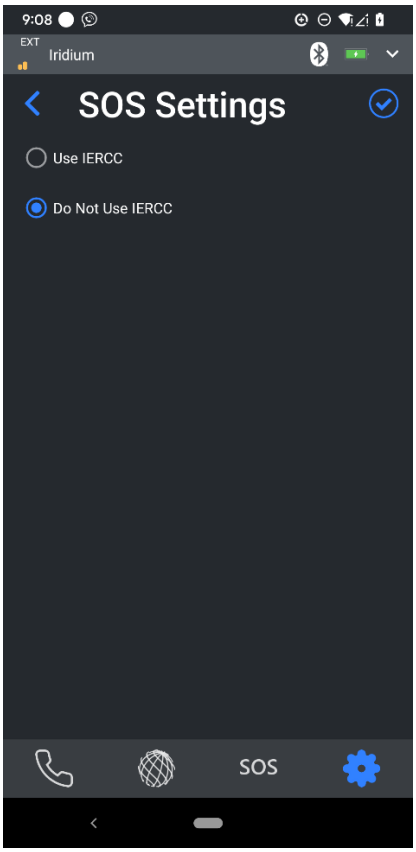


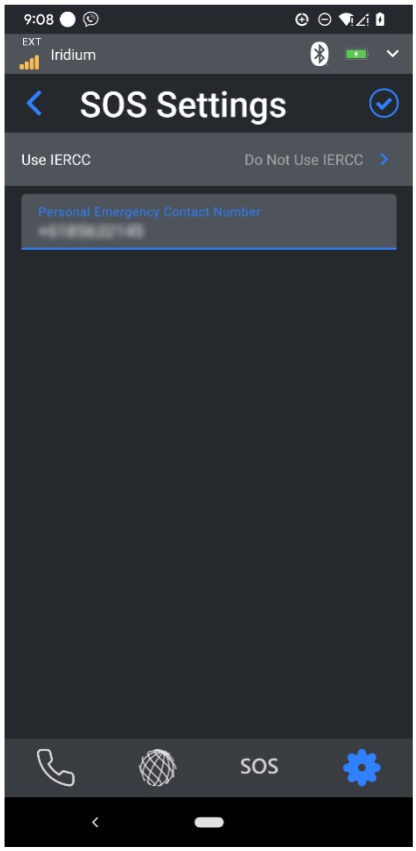
To decline IERCC service and configure designated personal emergency contacts:

1. Select Do Not Use in the SOS Settings on your app to decline IERCC service.
2. Enter the number for your SOS Call Recipient. It is important that the number is entered in the correct international format with the international access code (+ or 00), country code, and phone number for proper routing.



SOS Being Configured for IERCC as the ESP





SOS being configured for not using EIRCC and specifying a custom emergency contact number

SOS Test with a Personal Contact:

1. Make sure the device is Registered on the Iridium network.
2. Go to Settings: Device Settings: Admin settings menu on your Iridium GO! exec application.
3. Select SOS Settings.
4. Select Personal Emergency Contact, enter contact details and Save.
5. Go outside, find a clear view of the sky away from trees and buildings.
6. Press the SOS button. Your test call will be directed to your personal contact.
7. Your test call is complete! Important: If your preferred Emergency Contact is the Personal Contact you just called, you are all set! If your preferred SOS option is IERCC, go in the Settings and set up IERCC. To learn how to set up emergency services, read the Important Safety Information booklet in the box. Important: The Iridium phones are pre-programmed to default to IERCC out of the box. We strongly recommend that:

• You do not push the SOS button without registering the Iridium GO! exec device.
• You do not test without following the procedure described above.

Different Ways to Connect to the Iridium GO! exec

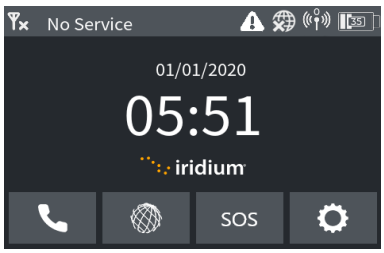
With Smart Device via Mobile Application

There are two options to connect your Iridium GO! exec App to the Iridium GO! exec

Option 1: Via QR Code

- If you have the Iridium GO! exec in reach, you can scan its QR code using the smart device camera to connect to the Iridium GO! exec device's Wi-Fi. Open your Iridium GO! exec app and select the status bar asking you to connect to the Iridium GO! exec Wi-Fi and select the button requesting to scan the QR code.
- On the Iridium GO! exec from the home screen select Settings icon then choose ”Show Wi-Fi Access Credentials” option to display the QR code. Point your smart device camera at the QR code. Follow the onscreen prompts to connect the Iridium GO! exec App to your Iridium GO! exec.

Phone Directions



Terminal QR Code

Option 2: Via Native Phone Wi-Fi Configuration

To manually connect your smart device to the Iridium GO! exec Wi-Fi, perform the following steps.

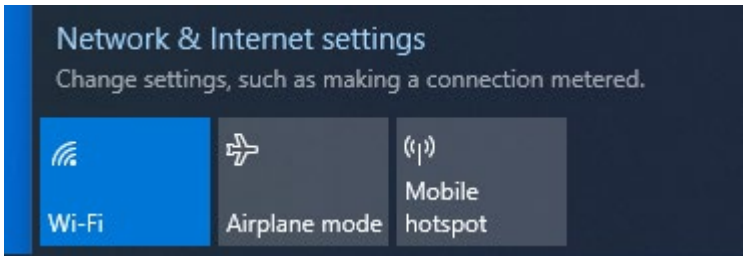
- Make sure the Iridium GO! exec is turned on. (Briefly tap the screen, if the display does not light up, you have to power on the Device by pressing the power button or lifting up the internal antenna upright).
- Find the Wi-Fi network name and password of your Iridium GO! exec by navigating to the settings page, then selecting ”Show Wi-Fi access credentials” option to display the QR code screen. Press the Show Password button to reveal the Wi-Fi password.
  NOTE: the Wi-Fi network name (SSID) and the password.
- Navigate to the Wi-Fi network selection screen on your smart device.
- Select the Wi-Fi network name matching that of your Iridium GO! exec from the previous step.
- Enter the Wi-Fi password of your Iridium GO! exec from the previous step.
- Your smart device should now be connected to the Iridium GO! exec Wi-Fi network.
  NOTE: If you have not started a satellite data session, your smart device may notify you that the Wi-Fi has no internet access. This is expected if your Iridium GO! exec is not currently in a data session. Please refer to Connection Manager section for how to enable a data section**.**

NOTE: It is also strongly suggested you change the Wi-Fi network type on your smart device to “Metered” (for Android) or “Low Data Mode” (for iOS) so the amount of background data is minimized.

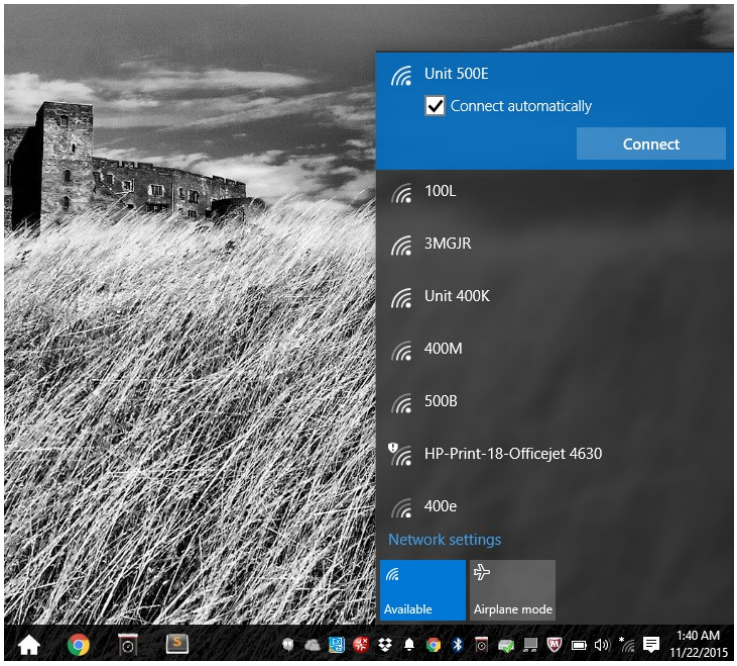
Option 3: Connect PC via Wi-Fi

To connect your computer to the Iridium GO! exec via Wi-Fi, perform the following steps:

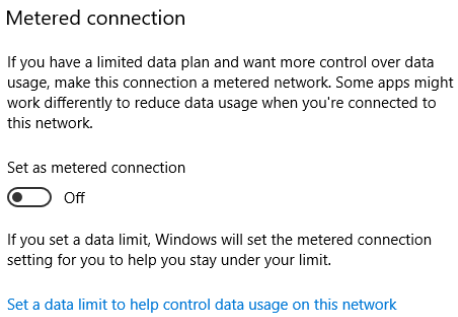
- On your Windows machine enable wireless networking by selecting the **Network** icon on the taskbar at the bottom right of your screen. Then select Wi-Fi button with the left mouse button. The screen should look like this if the Wi-Fi has been enabled.



Network Settings



Network Connection



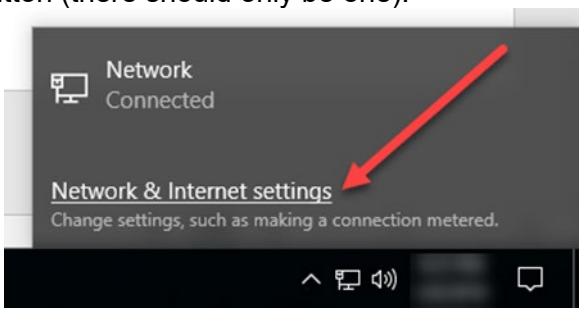
Metered Connection

A list of available Wi-Fi networks should also be showing. Your Iridium GO! exec network name is Iridium-<6 digit serial number> e.g., Iridium-123456.

- Move your mouse over the network labeled Iridium-<6digit serial number> and select it by pressing the left mouse button.
- Select “Connect”
- Enter the network security key – the default network security key is “password”
  NOTE: This connection should be set as “metered” to minimize the amount of traffic sent to it from other services running on your computer. To configure as metered, select the Properties link for the selected network, scroll down to the Metered Connection setting, click the button to toggle “On”.

Option 4: With Ethernet

- Connect an ethernet cable from your desktop/laptop ethernet port to the ethernet port (port 3) on your Iridium GO! exec.
- The Iridium GO! exec ethernet port can easily be identified by the network icon on the product surface.
  (Be sure to lift the rubber flap over the Iridium GO! exec ethernet port before attempting to connect the ethernet cable)
- On your desktop/laptop, select the **Network** icon on the taskbar at the bottom right of your screen. Then select the Network & Internet settings to show the ethernet connection from the list with the left mouse button (there should only be one).

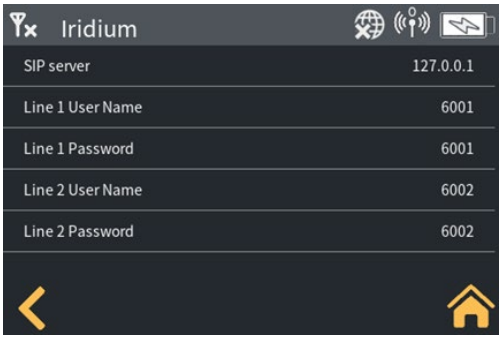


Network Settings

NOTE: This connection should be set as "metered" to minimize the amount of traffic sent to it from other services running on your computer. To configure as metered, select the Properties link for the selected network, scroll down to the Metered Connection setting, click the button to toggle "On".

Option 5: With SIP Phones

- Plug the Ethernet connection from the SIP phone into the Iridium GO! exec.
- You will need to configure the SIP phone to connect to the SIP server in the Iridium GO! exec. Please refer to the SIP phone user manual for setting up the SIP phone using the information provided in the SIP server menu.
- The Server name and credentials are available from the Iridium GO! exec by navigating to the Settings→ About→ Sip Server menu.



SIP Server

Option 6: Using Headsets

Voice calls can be made and received on the Iridium GO! exec using a USB-C digital headset. The Iridium GO! exec headset port (port 5) can be easily identified by the headset icon on the

case. (Be sure to lift the rubber flap over the Iridium GO! exec headset port before attempting to connect the headset cable).

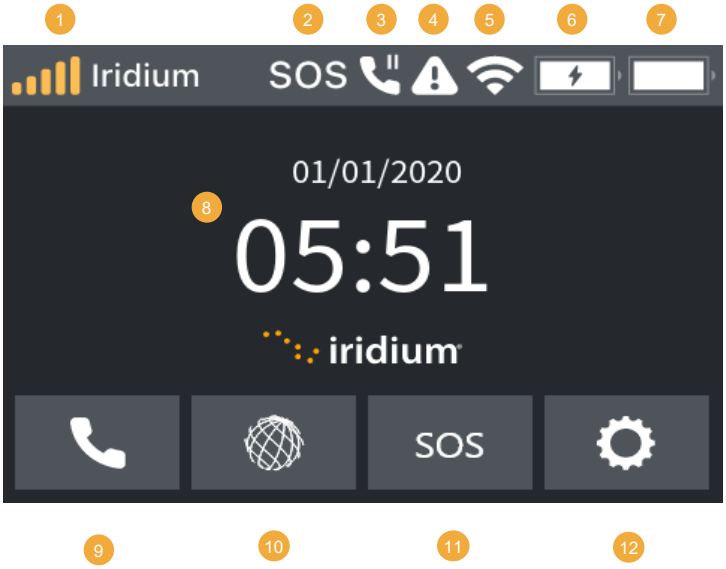
NOTE: Only digital headsets are supported. If you have a 3.5 mm headset you can connect it to the Iridium GO! exec by using a digital 3.5 mm to USB-C adapter (not provided). Note that analog adapter is not supported.

NOTE: Once a headset is plugged in, all system sounds will also be heard through the headset, with the exception of incoming call ringing signal that is played in both the headset and the Iridium GO! exec speaker.

Using your Iridium GO! exec

Iridium GO! exec Screen Overview

The Iridium GO! exec has a fully functional color 10cm (4 inch) touchscreen, speaker and 2 microphones that enables the user to use the Device in a standalone mode. In this section we'll go over the screen UI and understand what functionalities can be used on the device independent of companion mobile app.



1. Signal Strength
2. SOS Status
3. Call on Line I / Line II
4. Critical Errors
5. Wi-Fi Status Indicator
6. Ext. Device Charging from Terminal
7. Battery Indicator
8. Time
9. Call Option
10. Data Option
11. SOS Option
12. Settings Option

Status Bar Overview

The Iridium GO! exec shows a status bar across the top of the display regardless of what else is being displayed. This shows the user the status of the Iridium GO! exec instantly from any screen. The status bar presents the following information.

1. **Satellite modem state** (on/off)
   Indicates whether the satellite modem is turned on or not. The modem will always be on except in cases where the Iridium GO! exec is attempting to operate outside its temperature range.

2. **Voice call activity** (Line 1, Line 2)
   Indicates if a line is being used or not.

3. **Voice mail available**
   Indicates there is voicemail available for one or two lines.

4. **Iridium Network registration status** (Registered / Not Registered)
   Indicates whether or not the Iridium GO! exec has been able to communicate with the Iridium satellite network. When an antenna is available the Iridium GO! exec will always attempt to connect to the Iridium satellite network where possible. If the status bar is indicating Not Registered by displaying a X icon , see the Troubleshooting Guide for possible solutions.

5. **Internet session status** /
   The Internet session status will show Connected any time an Application User or Device user starts an internet session. See section Connection Manager for details on how to access the internet via your Iridium GO! exec.

6. **Wi-Fi status (on/off)**
   The Iridium GO! exec Wi-Fi can be turned on and off from the Device by the administrator.

7. **Number of Wi-Fi users** connected to the Iridium GO! exec Wi-Fi.
   The number of Wi-Fi clients currently connected to the Iridium GO! exec Wi-Fi.

8. **Charging status** of the externally connected smart device

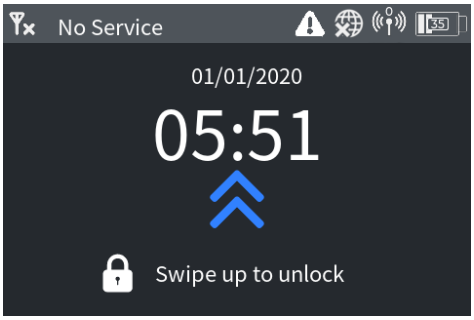
9. **Charge level of the device battery**
   Indicates the current charge level of the device battery, the charging or not charging status, battery not connected, and any battery faults.

10. **Active SOS status** SOS
    The Device shows active SOS status irrespective of the trigger source.

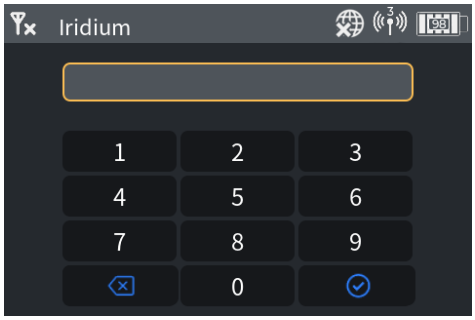
Standby Screen

When not in use the Device switches to standby mode with a lock screen. User should swipe up to unlock the Device. This prevents accidental touches and if a 4-digit device lock PIN or admin PIN has been enabled the Device shall request the user to enter the configured PIN. User is also warned if an invalid PIN is entered. The Device screen will also show pop-up warnings if

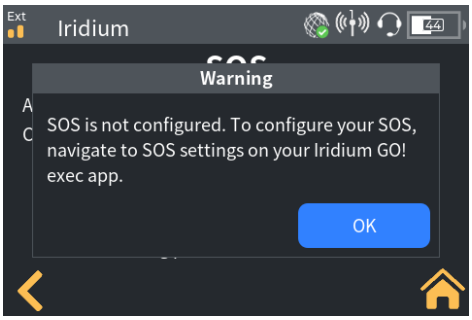
- Invalid PIN code is entered (screen #4)
- If SOS is not configured (screen #3)
- If default password for the Wi-Fi has not been changed. It is recommended to change the default Wi-Fi password for additional security.



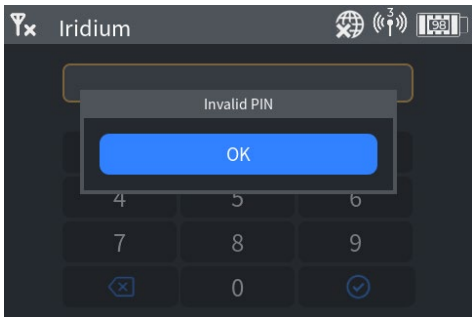
Standby Screen 1



Standby Screen 2



Standby Screen 3



Standby Screen 4

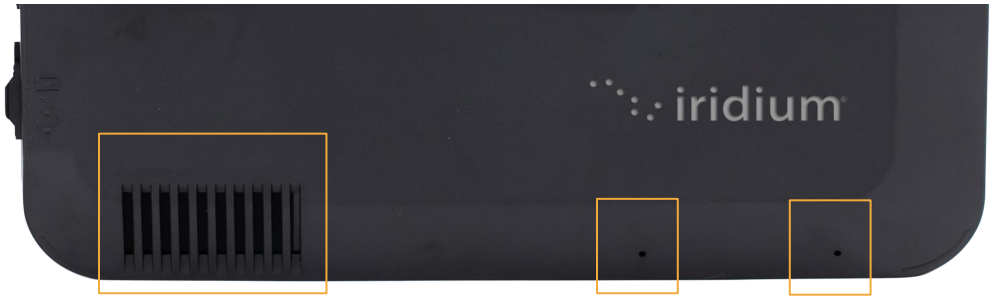
Voice Calls

Voice calls can be made from the Device via the keypad or the quick dial list .

Keypad

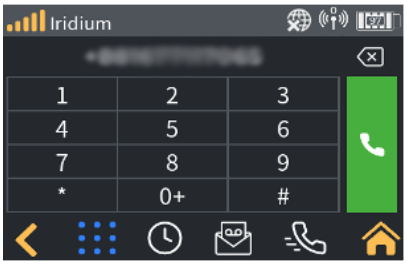
To make an outbound call from the Device, navigate to the home screen and select the phone icon.

NOTE: If the Device screen is locked, swipe up and enter the lock screen password to access the home screen. Enter the required phone number including the +country code and press the green call button. The Iridium GO! exec will start dialing the number, then ringing and once call is picked up will display the active call screen.

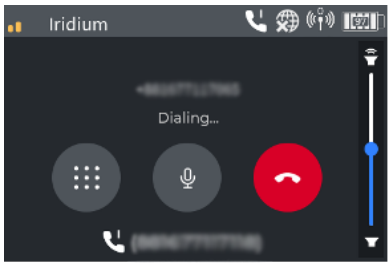


Supports 2 Voice Lines

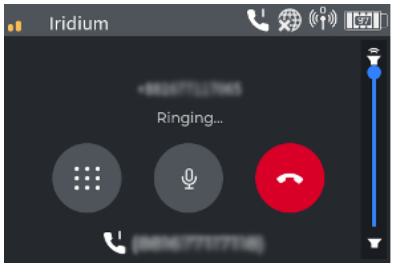
The Iridium Certus® 100 service supports 2 voice lines on one SIM card. User can opt in to have one line or both lines provisioned on their SIM card. Device is aware of how many lines have been provisioned and reacts accordingly. The device defaults to Line 1 i.e. green button on device defaults to calling from Line 1 if both lines are available, and automatically switches to Line 2 if Line 1 is already in use. This default setting can be changed from “Line reference” under Settings/Admin settings/Line reference in the device or by the companion app.



Keypad Screen



Dialing Screen



Ringing Screen

The active call screen indicates:

- The name associated with the call (if listed in the quick dial list)
- The current call duration
- The line in use.

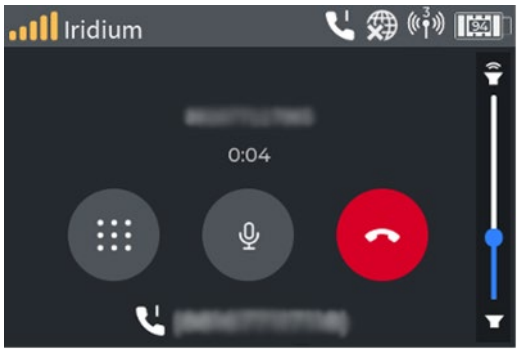
NOTE: The line used will be determined as follows:

- The preferred line as configured in the device
- The available line if the preferred line is already in use.

The active call screen also allows the device user to:

- Display a keypad by pressing the button marked keypad (to allow navigation of automated menu systems)
- Toggle the microphone Muting by pressing the mute button
- Adjust the call volume via a slider (**NOTE:** this only applies to the current call)

To hang up the call, press the button marked with a red phone



Active Call Screen

Quick Dial Menu

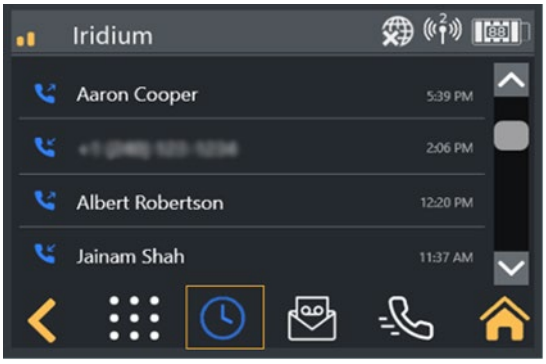
User can use the app to set up a 'Quick Dial' call list (from app) for up to 10 numbers for one touch dialing and conversations

To make an outbound call from the device using the quick dial menu, navigate to the home screen, select the phone icon then select the Quick Dial icon . Call the Quick dial number by selecting it from the drop-down list. The active call screen will be displayed. To hang-up the call, press the button marked with a red phone. Adding or removing numbers from the Quick dial list must be done from the application.

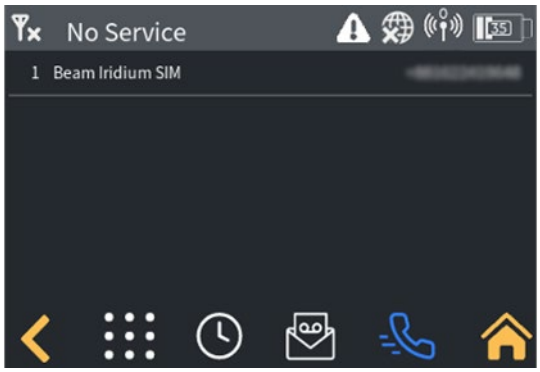
Showing the Voice Call History

The list of recent calls can be displayed on the device. Navigate to the home screen, select the Phone icon then select the Call History icon . The device will display the most recent inbound and outbound calls.

NOTE: The call list includes all sent and received calls made by the Device and Applications.



Quick Dial

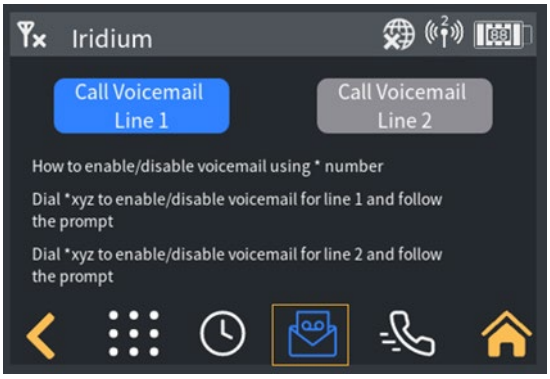


Recent Call History

Accessing Voicemail

Voicemail messages can be accessed for either line from the voicemail screen. Navigate to the home screen, select the phone icon then select the voicemail icon.

Voicemail for the desired line can be accessed by pressing the appropriate button.



Voicemail Call Screen

Receiving Voice Calls – Accepting or Rejecting

When an incoming Voice call is received, the device will automatically navigate to the incoming call screen and play the ringtone for the user. The user can answer the call by pressing the green answer button or decline the call by pressing the red decline button.

Incoming Call on Line 1

Receiving voice calls while on another call

If the device user is currently in an active call when an incoming call is received on the other line, the device will display the second incoming call without playing a ringtone.

The user can either:

- Decline the call by pressing the decline button, in which case the device reverts to the incoming call screen. or
- Accept the new call by pressing the End & Accept button. This will hang up the existing call and answer the new call. The device will display the active call screen.

NOTE: Declining a call stops the call ringing on the device. Any connected applications will continue to ring and may answer or decline the call independently.

Incoming Call on Line 2
when active call on Line 1

SOS Calling

Emergency mode (SOS button)

You must configure the Emergency Mode in order for the SOS button to call a designated Call Recipient. Failure to configure the SOS button will result in no call being placed when the SOS button is pressed. This could prevent or delay an emergency response and result in serious injury
or death.

Mode d'urgence (Bouton SOS)

Vous devez configurer le mode d'urgence pour que le bouton SOS envoie un message d'urgence pour appeler un destinataire d'appel désigné. Si vous ne configurez pas le bouton SOS, aucun appel ne sera passé lorsque vous appuierez sur le bouton SOS. Cela pourrait empêcher ou retarder une intervention d'urgence et entraîner des blessures graves ou la mort.

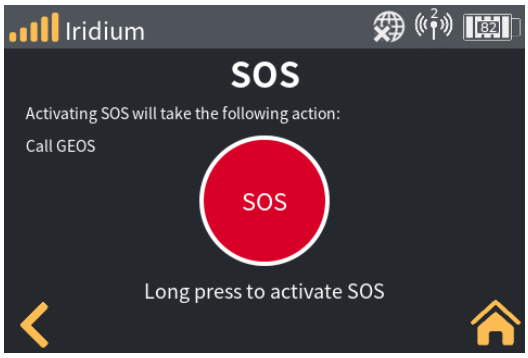
SOS can be generated in 2 ways, from the device physical SOS button or from the device UI. User can also access SOS from a phone connected to the Iridium GO! exec app (for more information, refer to section SOS).

From Device UI

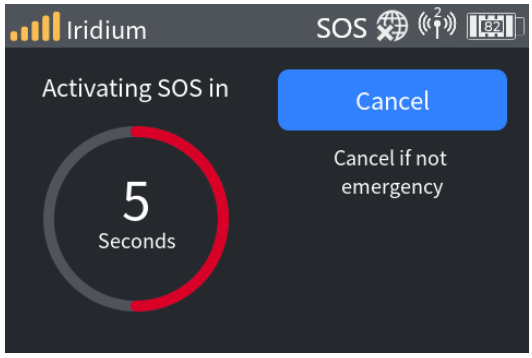
Selecting the SOS icon on the device home screen will display the SOS trigger screen on the Device. Press and hold the SOS button for at least 3 sec. The Device will begin to play the pending countdown timer and show the countdown on the screen.

During the countdown period the SOS event may be cancelled without alerting the designated Emergency Service Provider (ESP). If the call was unsuccessful, the user will get an option to redial (or to cancel).

The user can then use the device microphone and speaker to converse with the emergency contact.



SOS Call Screen



Cancel SOS Screen

From Physical SOS button

The Device user can also start an SOS event by pressing and holding the physical SOS button for at least one second. The Device will begin to play the pending countdown timer and show the countdown on the screen.

NOTE: When triggering an SOS event via the physical SOS button, the Device can be on or off. If the Iridium GO! exec is off, it will first power up and then continue to start the SOS event.
When the countdown time expires, the SOS will enter the active phase and begin dialing the designated ESP.

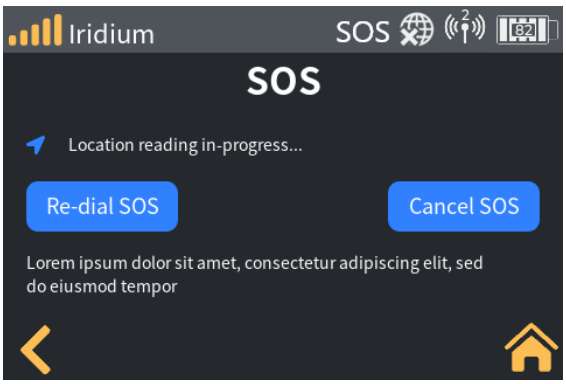
SOS Active

While the Iridium GO! exec is in the active SOS event and the Iridium GO! exec has an outbound call to the ESP, it will show the current latitude and longitude (so the Device user can relay this to the ESP).

The Device user can only end the current call to the ESP from this screen.

NOTE: The SOS event remains active even after the call to the ESP is concluded. To close an active SOS event, the user must explicitly select the “Cancel SOS” button.

Active SOS Screen 1



Active SOS Screen 2

If the user is in the United States or Australia, they can also dial 911 or 000 emergency number, respectively, whether they have a valid SIM card or not.

NOTE:

1. To ensure the SOS call reaches the emergency contact, triggering SOS voice call shall terminate all non-SOS voice calls in progress on line 1 and/or line 2 to allow the SOS call to get through. The SOS call shall only use line 1.
2. The user cannot initiate a new emergency call while an SOS call is in progress.
3. To ensure the user safety, initiating an emergency call such as calling 911 or 000 shall terminate all non-emergency voice calls in progress on line 1 and/or line 2 to allow the emergency call to go through. The emergency call shall use line 1 or line 2.

Cancelling an SOS

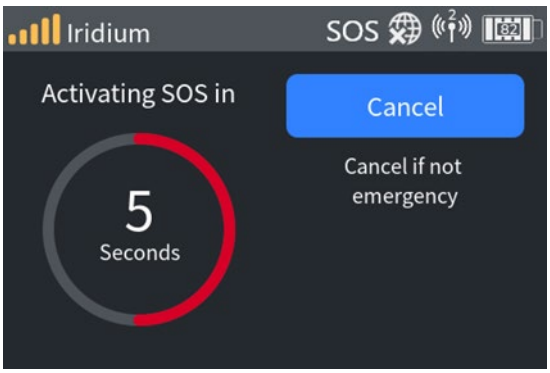
SOS event can be cancelled from either the Iridium GO! exec UI or the physical SOS button.

From Device UI

To cancel the SOS event, the Iridium GO! exec user must explicitly cancel the SOS via the Cancel button on the SOS active screen.

From Physical SOS button

To cancel the SOS event, press and hold the physical SOS button for at least one second. The Iridium GO! exec will display the SOS active screen. The SOS can be cancelled by pressing the Cancel button.



Cancel SOS Screen

For information on accessing the SOS service on the Iridium GO! exec App, see section Starting an SOS.

Internet

Connecting to the Iridium GO! exec device

There are 2 ways to connect to the device:

Wireless via Wi-Fi:

- User can connect any smart device or laptop using the Wi-Fi. The user would then be able to manage their internet connection via the device's touchscreen UI and use the desired PC or smart device application.

Wired via Ethernet:

- User can use the ethernet port to connect to another device using an ethernet cable. The user would manage their internet connection via the device touchscreen UI and use the desired applications on their laptop.

Connection Manager

Once the Iridium GO! exec indicates it is registered on the Iridium network, it supports up to 88 Kbps data speeds for downlink and 22 Kbps for uplink. To start an internet connection, select the Internet icon from the home screen. The device comes equipped with a Connection Manager feature that offers the users the ability to manage data usage by the following:

1. **Selecting a Web/App profile**

Any Device that connects to the Iridium GO! exec network (Wi-Fi or Ethernet) can access the internet through the Iridium GO! exec. To optimize your internet connection (and speed), the user can use the Web/App Profile. Select the Web/App Profile that best suits user's need from the Web/App Profile drop down menu.

Select "All Open" if you are unsure. See Web/App Profile for hints on using profiles. See section Creating and Managing Custom Web/App Profiles for details regarding customized Web/App Profiles. You can also change a session's Web/App Profile while a session is active.

2. **Selecting a session duration**

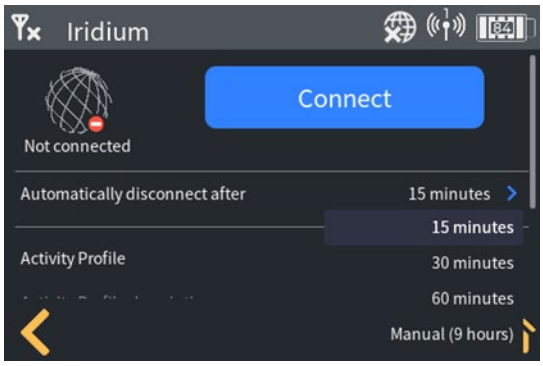
You can select a duration for your internet connection to control the usage and costs. The Iridium GO! exec will close the internet connection when this duration expires. This can be useful if you are busy with other tasks and forget to close the session manually. You can also extend a session choosing a new duration while a session is active.

3. **Starting the session**

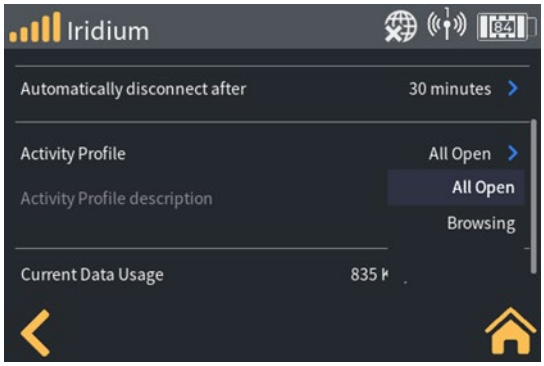
To start the session, press the large blue button marked "Connect". The Iridium GO! exec will show "connecting" while it is connecting to the internet and then "Connected". *See FAQs for Troubleshooting options if your Iridium GO! exec cannot connect to the Internet.*

4. **Stopping the session**

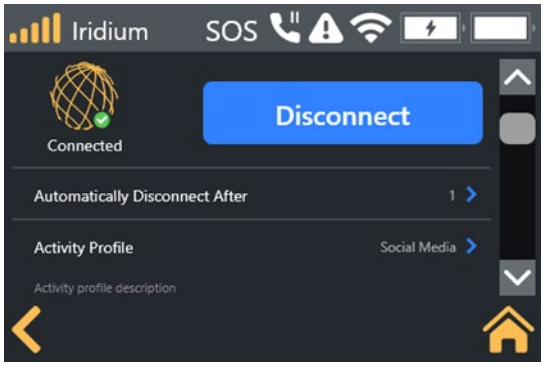
If a session is active, you can stop the session by pressing blue button marker "Disconnect". This will close the satellite internet connection immediately. To restart the session, simply press the blue button now marked "Connect".



Data Connect Screen

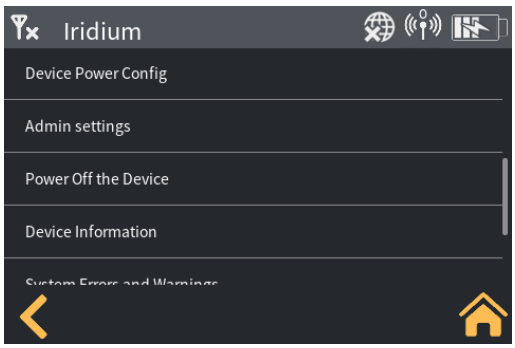


Data Profile Setting

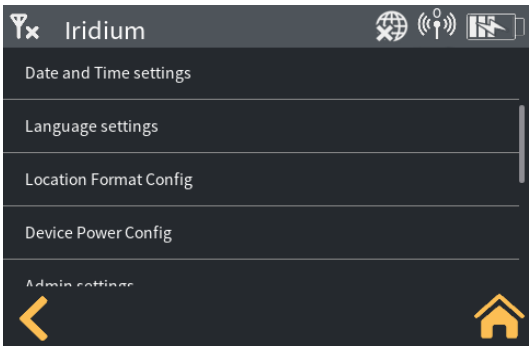


Data Disconnect Screen

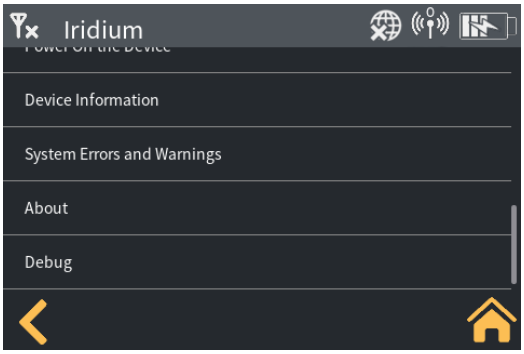
Settings



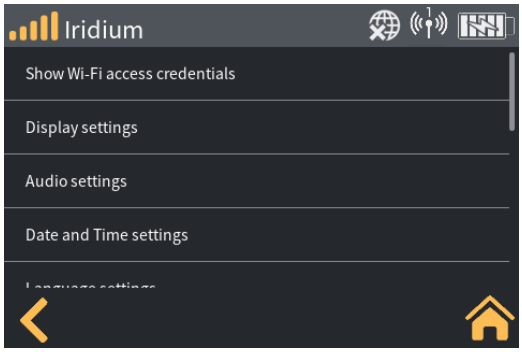
Setting 1



Setting 2



Setting 3



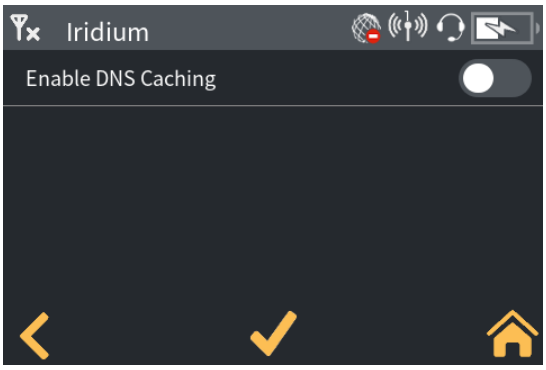
Setting 4

Network Settings

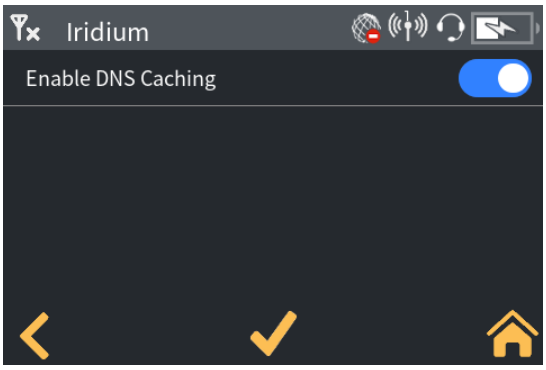
Settings/Admin settings/DNS Config/Enable DNS Caching

DNS caching can reduce data usage while accessing the internet via satellite and also speed up this access. By default, it is enabled. Under normal circumstances the DNS cache should remain enabled.

The DNS cache should only be disabled to aid troubleshooting should there be any difficulties accessing the internet via satellite data. The DNS cache can be enabled/disabled by toggling the enable/disable switch.

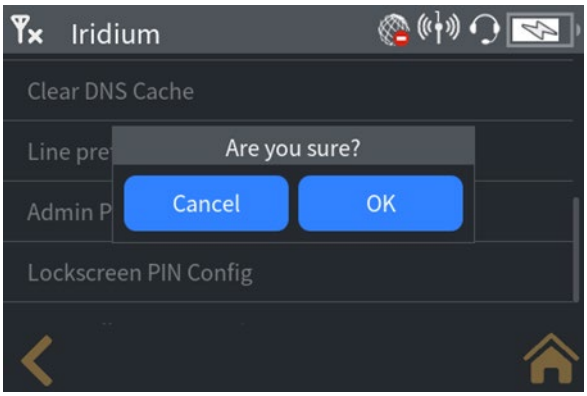


Enable DNS 1



Enable DNS 2

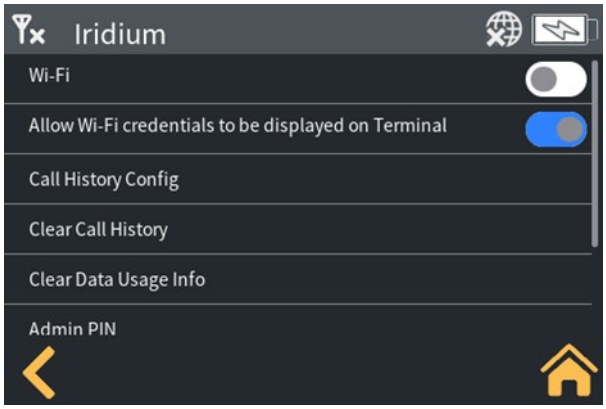
Settings/Admin settings/DNS Config/Clear DNS Cache
The DNS cache can be cleared via this menu option. This is not normally required and should only be performed should there be any difficulties accessing the internet via satellite data.



DNS Clear

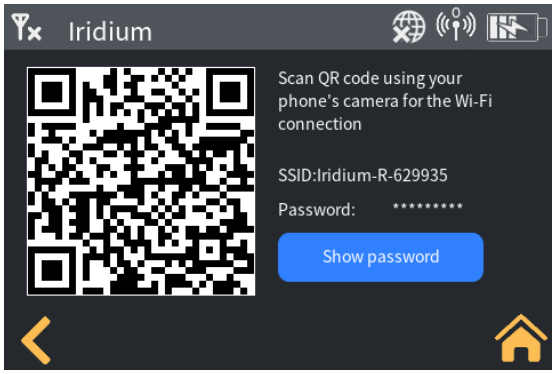
Wi-Fi Settings

Settings/Admin Settings/Wi-Fi/Enable
The device Wi-Fi can be turned off via this menu option. When the Device Wi-Fi is off, no Applications can connect to the Device. The Device Wi-Fi can be enabled/disabled by toggling the enable/disable switch.

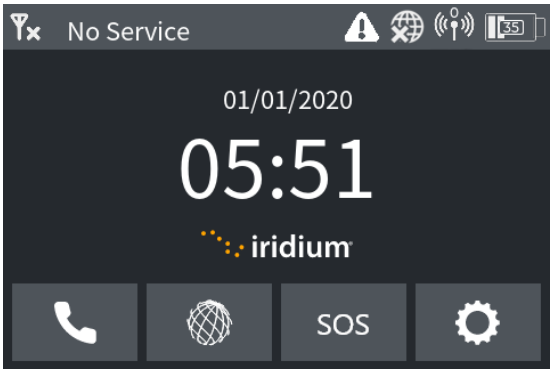


Wi-Fi Setting

Settings/Admin settings/Allow Wi-Fi credentials to be displayed on Device
The device Wi-Fi credentials (SSID and password) are by default available for any user to see on the screen when selecting “Settings” to ’Show Wi-Fi access credentials. This setting can force the Wi-Fi credentials screen to be invisible to non-admin users, helping the admin user to only allow approved users to access the Iridium GO! exec. The feature can be enabled/disabled by toggling the Enable/Disable switch.



Wi-Fi Credentials 1

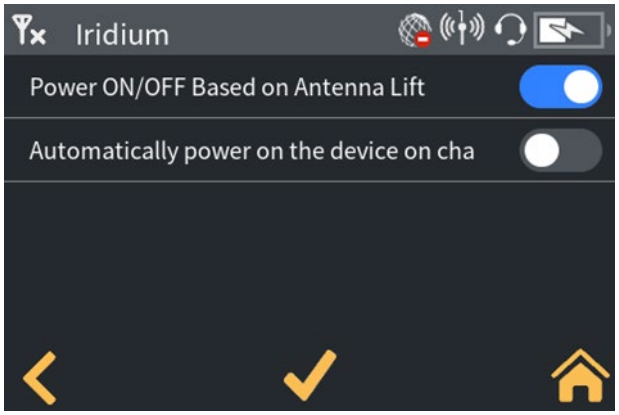


Wi-Fi Credentials 1

Power Settings

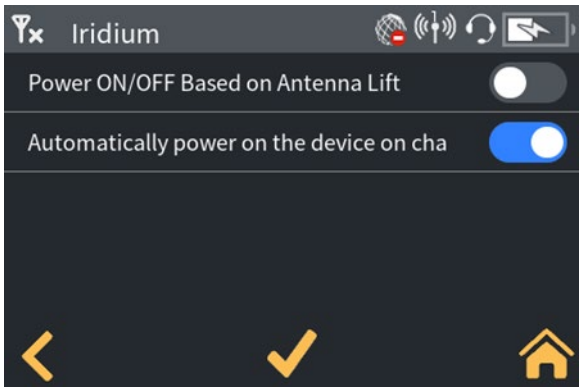
Select Settings/Device Power Config/Antenna Lift
The Iridium GO! exec Power on/off can be controlled by raising/lowering the internal antenna. This is convenient if the device is being used with an internal antenna. Simply lift the internal antenna to power on the device, then lower the antenna to power off the Device when you have finished using it. There is no need to separately press the power button.
NOTE: The power button can still be used to power the Device on and off regardless of the antenna power control setting.

When the “Power on/off Based on Antenna Lift” is selected, lifting the internal antenna causes the Iridium GO! exec to turn on (if the Iridium GO! exec is already on, nothing happens). When the “Power on/off Based on Antenna Lift” is de-selected, the internal antenna has no bearing on the Device power state.



Power Settings 1

Select Settings/Device Power Config/Charger Connection
The Iridium GO! exec can be configured to power on when an external charger is connected. When selected, the Iridium GO! exec will power up when an active charger is connected. When not selected, the Iridium GO! exec will remain off when the active charger is connected.
NOTE: The battery will still charge if necessary.

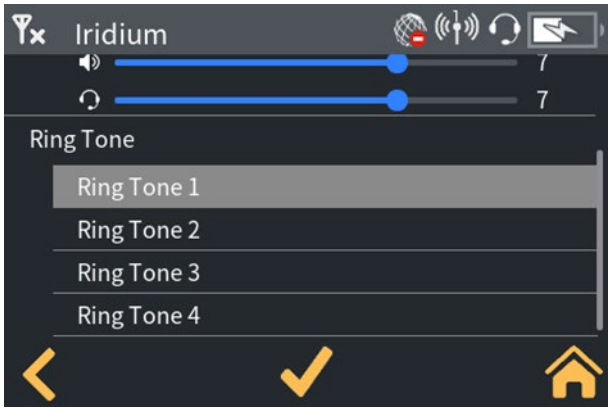


Power Settings 2

Select Settings/Audio Settings

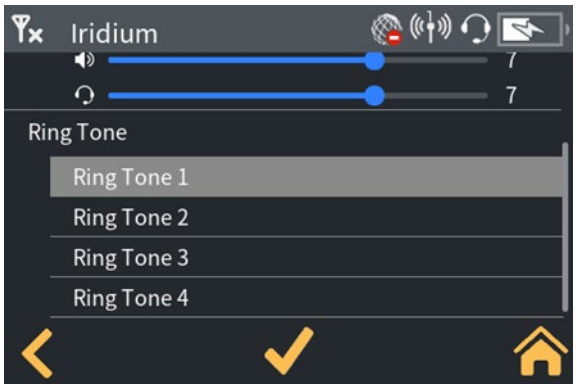
Ring volume
The Ring volume for both the device and a USB headset can be configured independently. The Ring volume is selectable between 0 and 10 (0 being silent). Slide to adjust the volume

Call Volume
The Call volume for both the Device and a USB headset can be configured independently. The Call volume is selectable between 0 and 10 (0 being silent). Slide to adjust the volume.



Call Volume

Ring Tone
The Ring tone to be played during incoming call events can be selected from a dropdown list.

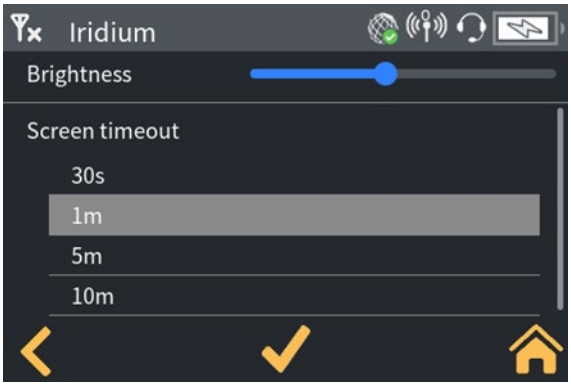


Ring Tone

Select Settings/Display Settings

Adaptive Brightness
When selected, the backlight brightness automatically adapts to the ambient light level to maximize screen visibility. When not selected, the screen brightness can be set using a slider

Screen Timeout
The screen timeout controls for how long the screen backlight remains on. The timeout can be set to 30 s, 1 m, 5 m,10 m. When the screen times out, the backlight is turned off and the lock screen is shown.

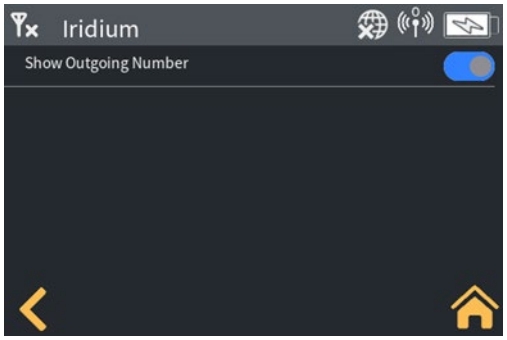


Screen Timeout

Voice Call Settings

Select Settings/Admin settings/Call History Config

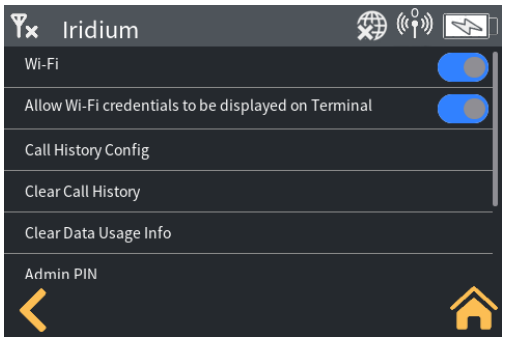
The Device can be configured to show/hide the outbound number in the call history screen. This may be desirable if the Device is being shared amongst several Application users. To display outbound numbers, toggle the button so it shows blue (button to the right). To hide the outbound numbers, toggle the button to show a white background (button to the left).



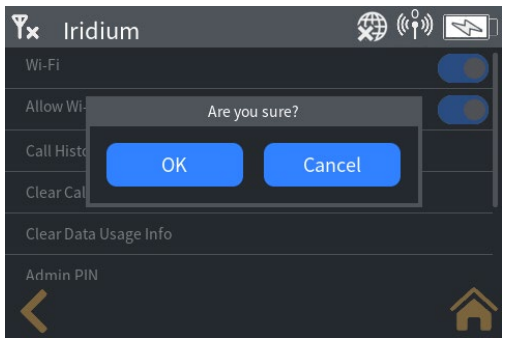
Call Settings

Select Settings/Admin settings/Clear Call History

The call history can be cleared from the Device. When selected, a confirmation popup will be displayed. To clear the history, select “OK”, to leave the history select “Cancel”.



Call History



Call History Clear

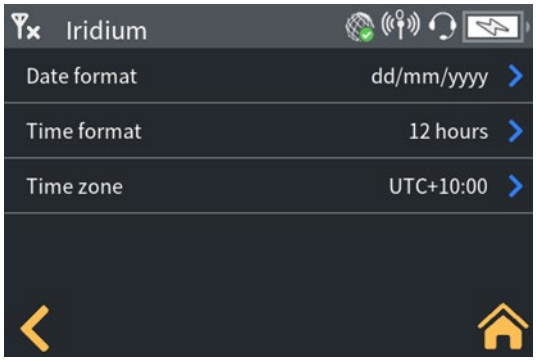
Device Date and Time Settings

Select settings/Date and Time Settings

The Iridium GO! exec time and date displayed on the Device can be configured as follows:

- Date Format: either mm/dd/yyy or dd/mm/yyyy
- Time Format: 12-hour or 24-hour format
- Time Zone: selectable between UTC-12 to UTC+14

NOTE: The time and date for the unit will be set from the GPS satellite network. The user cannot manually set the time. Power on the unit when it has a view of the sky and it will automatically update its time (including using the selected time zone, 12/24 hour and date format).



Date and Time Menu

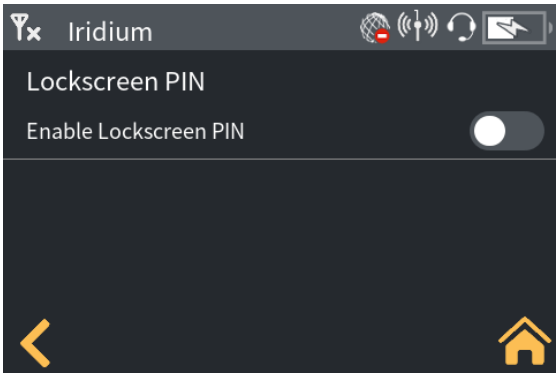
Device Lock Screen Settings

Select Settings/Admin settings/Lockscreen PIN Config

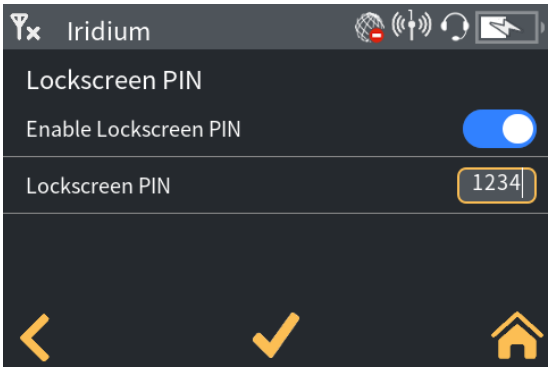
The Iridium GO! exec supports an optional lock screen PIN to protect against accidental touchscreen use and unauthorized access to Iridium GO! exec features.

The lock screen may be swiped to access the home screen (default behavior) or a PIN entered.

- Device lock screen PIN: The PIN required to clear the lock screen when the lock screen has a PIN enabled
- Device lock screen PIN enable/disable: Enable or disable the lock screen PIN.



Lock Screen Pin



Lock Screen Enable

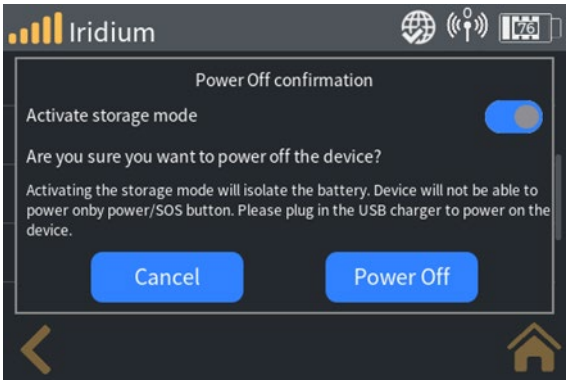
Power Off the Device (storage mode)

Select Settings/Power Off the Device

The Iridium GO! exec can be put in a storage mode to minimize battery drain whilst in storage. If the Iridium GO! exec is to be stored for an extended period of time (e.g., several months) without being charged, it is advised to enable storage mode.

“Select activate storage mode” then press the “Power off” button.

NOTE: An active charger must be connected to the Iridium GO! exec to wake up the device from storage mode.

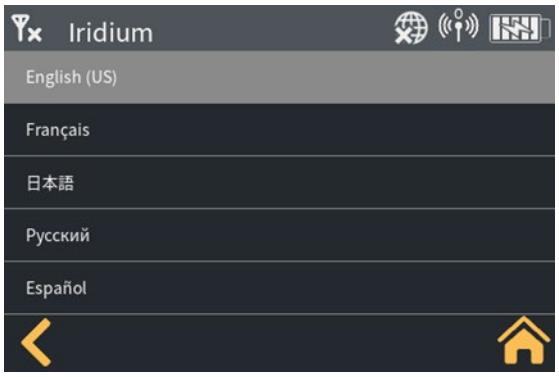


Power Off Menu

Device Language Settings

Select Settings/Language Settings

The Device language can be configured from the Device Menu to one of the following: Russian, English, Japanese, French (Canadian) and Spanish. Toggle the language from the dropdown list and select ✔ to save the selection. Press the back button. A confirmation popup will be displayed. Select OK to keep the selected language or Cancel to keep the current language.

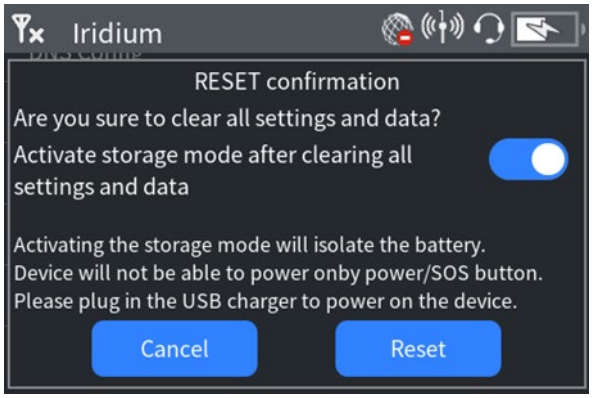


Language Settings

Erase All Settings and Data

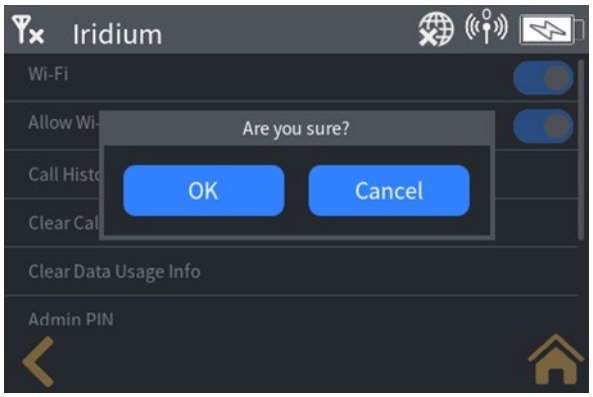
Select Settings/Admin settings/Erase All Settings and Data

The Iridium GO! exec supports performing a factory reset directly from the Device. The Iridium GO! exec can optionally be put into storage mode at this time. (Refer to Storage Mode for details).



Settings Reset

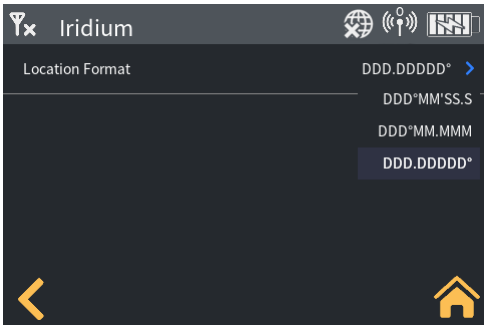
Select Settings/Admin settings/Clear data usage info
The Iridium GO! exec will clear the data usage information for both up and downlink usage aggregated over all users since the last data usage reset.



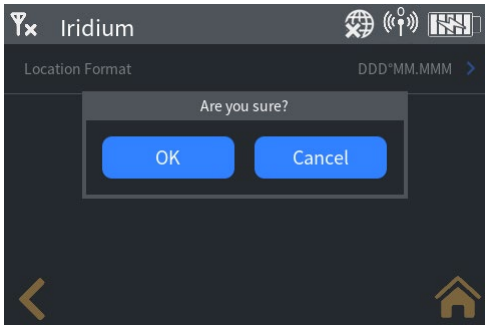
Clear Data

Location Format Configuration

Select Settings/Location Format Config
The location format can be configured directly from the Iridium GO! exec. The format can be configured from 3 options. Refer to Location settings under Application for details.



Location Format 1

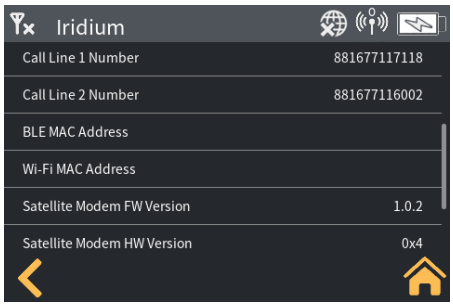


Location Format 2

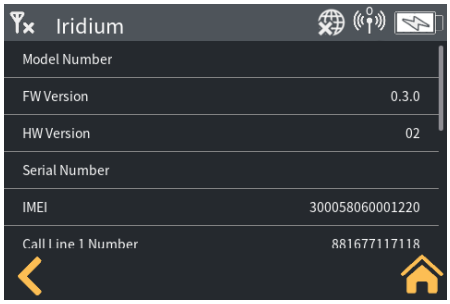
Device Information

Select Settings/Device Information

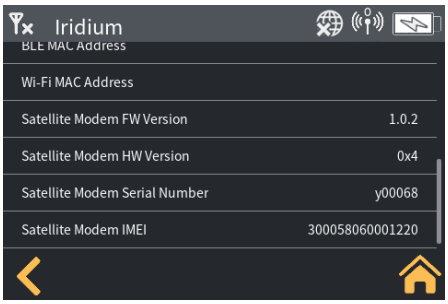
The Iridium GO! exec allows the user to check the version or part number of key items in the Device. The list includes the SIM phone numbers and the Modem IMEI number. This can also be helpful to look up information for Customer Support activities. Refer to Device Information under Application for details.



Device Information 1



Device Information 2

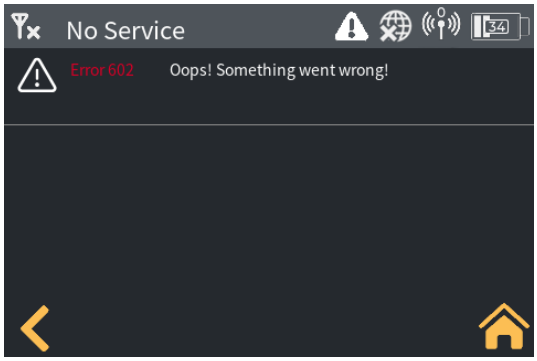


Device Information 3

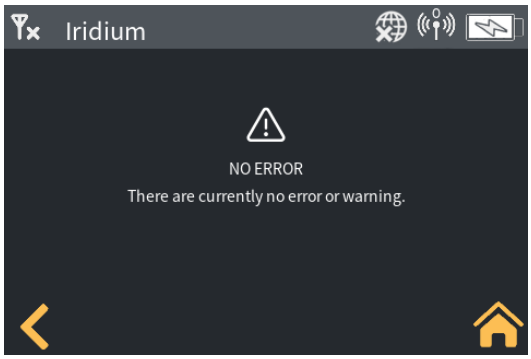
System Errors and Warnings

Select Settings/System Errors and Warnings

Any current system errors and warnings that are detected by the Iridium GO! exec will be captured under this menu. Refer to Post Errors for details of error codes.



System Errors 1



System Errors 2

Post Errors

Select About/Post errors. The Iridium GO! exec performs a Power On Self Test during power on events. The table in Appendix is a summary of the errors that may be detected. Any errors will then be visible in the Post Errors menu item.

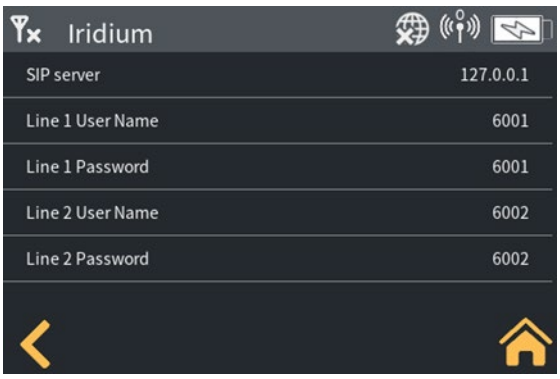
Post Errors

SIP Server Info

Select about/SIP server info

The Iridium GO! exec provides information about the internal SIP server via this menu. The SIP server information is required when connecting a 3rd party SIP handset to the device.
The following information is displayed:

Name	Value	Comments
SIP server IP address	192.168.0.1	This IP will always match the local IP address. Refer DHCP settings under Device Settings.
Line 1 User Name	6001	Line 1 user name for configuring 3rd party SIP phone and App connected to the terminal
Line 1 Password	6001	Line 1 password for configuring SIP phone and App
Line 2 User Name	6002	Line 2 user name for configuring 3rd party SIP phone and App connected to the terminal
Line 2 Password	6002	Line 2 password for configuring SIP phone and App



SIP Server

Compliance Information

Select About/Compliance Information

The Iridium GO! exec displays digital compliance information under this menu. This compliance information includes compliance marks such as:

- FCC (US)
- ISED (Canada)
- RCM (Australia)

- CE (EU)
- RoHS (EU)
- REACH (EU)

Digital Compliances

License Information

Select About/License Information

The Iridium GO! exec displays any license attribution for third party software that may be used by the Device.

Reset and Factory Reset

The Iridium GO! exec has a physical reset button located inside the SIM cover. You will need a small paper clip or pin to press the button through the small hole.

Pressing the button for >1 second and release while the unit is powered on will force the unit to reboot.

Pressing the button for >10 seconds while the unit is powered on will force the unit to perform a factory reset. The unit will automatically shut down and then reboot. During rebooting it will show the following screen to indicate it is performing the factory reset. After completing all configuration (including Settings, Call History, ESP Configuration, Admin & Screen Lock PINs) will be deleted.

Factory reset in progress

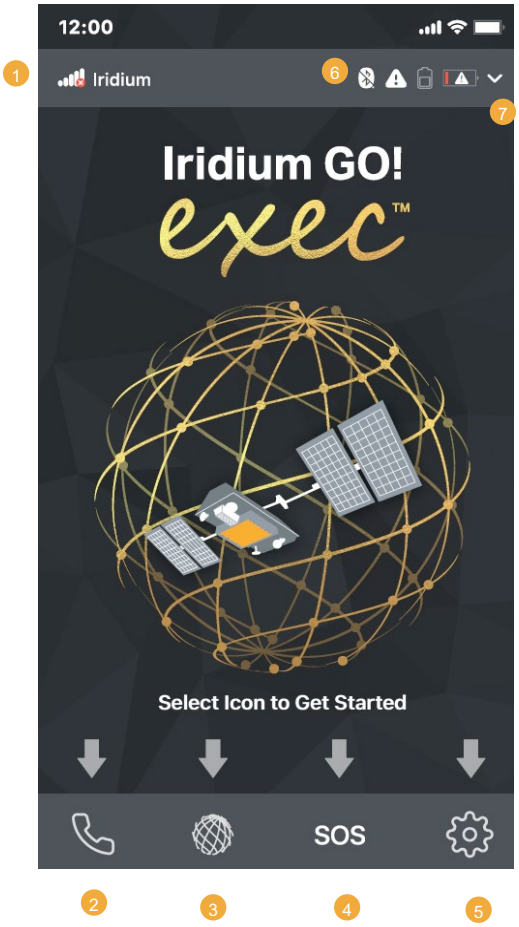
Power Bank Mode

The Iridium GO! exec can charge a Smart Device via the Data USB-C port. Charging is limited to a maximum rate of 5v @1A. The Iridium GO! exec will protect itself from excessive battery drain during external Smart Device charging and will stop charging when the internal battery reaches 22%.

NOTE: The Iridium GO! exec must be turned on or in power off charging state for a Smart Device to be charged.

Using Iridium GO! exec with Iridium GO! exec App

Iridium GO! exec App Overview



1. Signal Strength
2. Call Icon
3. Internet Icon
4. SOS Icon
5. Settings Icon
6. Status icons
   - Bluetooth
   - Alerts
   - External Phone

Running the Iridium GO! exec App for the First Time (Onboarding)

The Iridium GO! exec App will guide the user through the following set of onboarding screens when run for the first time:

Terms and Conditions – The user can read the Terms and Conditions attached to using the App by clicking the Terms and Conditions link. The Terms and Conditions must be accepted to use the App.

NOTE: If there is a software update available for the Iridium GO! exec, the App will generate a pop-up notification and ask the user if they would like to update now or later.

Permissions – The App will list all permissions it requires with a brief explanation for each one. Pressing Continue will then request the user to respond for each in turn.
On an Android or an iOS device the user may choose:

- While using the app
- Only this time
- Don't allow

NOTE: It is advised the user permits all requests to avoid any restrictions using the App later.

Tip Screens - Once permissions have been granted, the App will display a series of useful tips. The user can skip these if desired by pressing the Skip button.

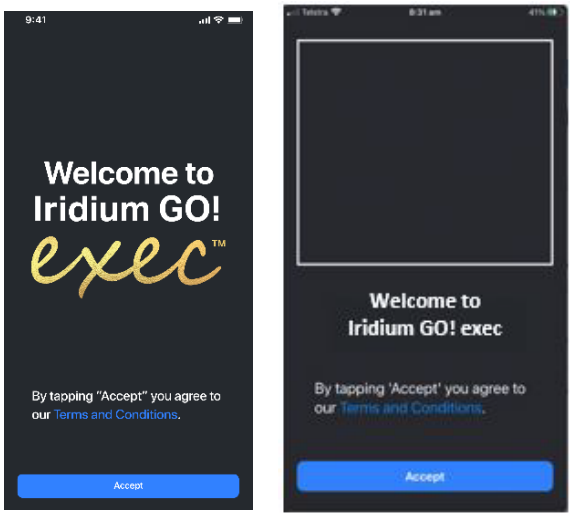
Preparing for connection of the Iridium GO! exec App and Iridium GO! exec.

a. Bluetooth connection

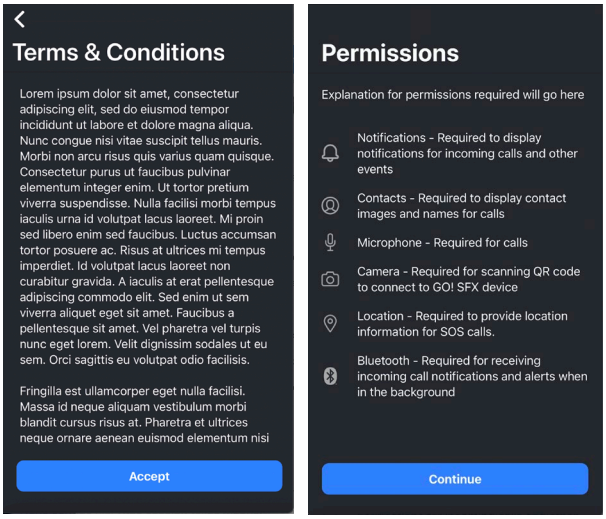
Before using your Iridium GO! exec App, you should enable Bluetooth on your smart device. Your Iridium GO! exec App will automatically make a Bluetooth connection to the Iridium GO! exec once the Wi-Fi connection is established. A Bluetooth connection ensures your smart device can receive incoming calls even if the Iridium GO! exec App is in the background.

b. Connecting to the Iridium GO! exec Wi-Fi.

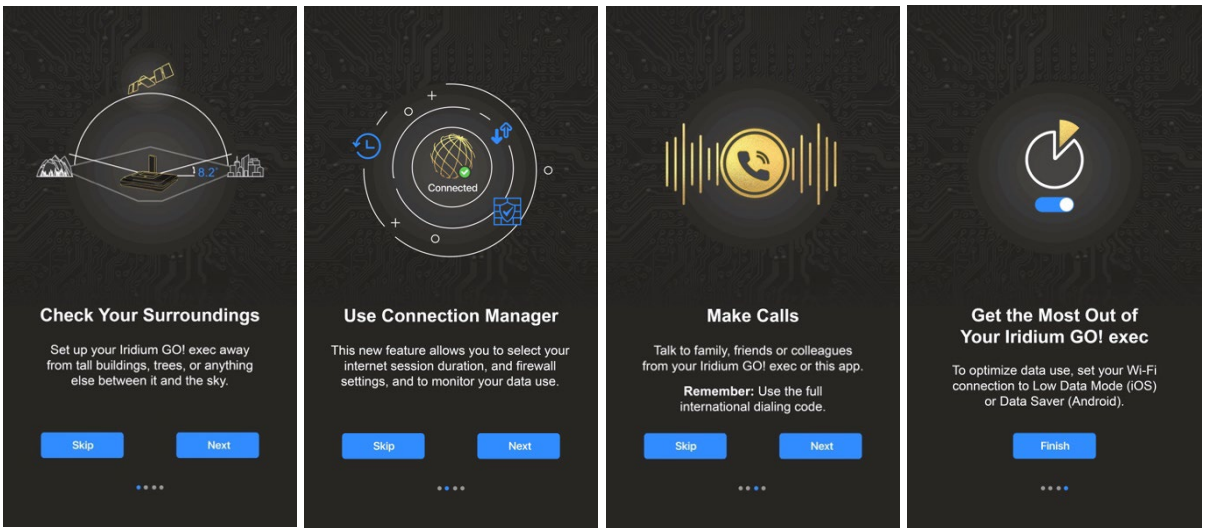
Before you can use the features of the Iridium GO! exec App, you will need to be connected to the Iridium GO! exec Wi-Fi. If you have previously connected, your smart device will try to reconnect to your Iridium GO! exec. (Make sure your Smart Device Wi-Fi is enabled and not connected to another Wi-Fi).
Refer section Connecting to the Iridium GO! exec device.



First Welcome Screen

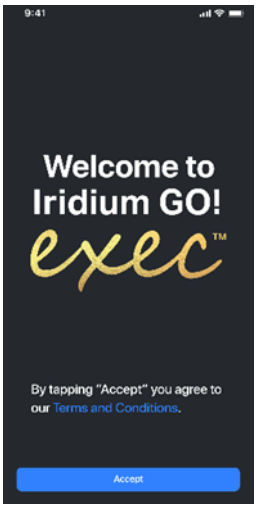


T&C and Permissions



Setup / Tips

When the application is first started it will display the Splash screen below:



First Welcome Screen

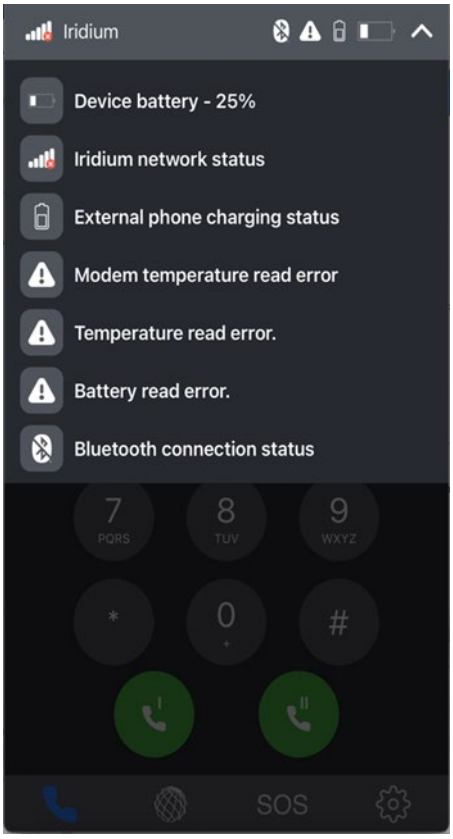
When the Iridium GO! exec App is not connected to the Iridium GO! exec, the Phone, Internet and SOS icons will be disabled. The Settings icon can still be operated with a reduced list of settings available.

Once the Iridium GO! exec App is connected (see section App Screen Functions**)** then all tabs will become operational.

Iridium GO! exec App Status Bar Detail Explanation

Once connected to the device the Iridium GO! exec App displays a status bar at all times showing the following information.

Status Bar



Settings

Tap the down arrow on the right side of the status bar to see a more detailed explanation of the currently displayed icons

1. **Satellite Signal Strength**
   The current satellite signal strength is indicated on a scale of 1 to 5 bars.
   When there is no signal available, the signal strength will show an X overlaid on the antenna bars

   Antenna Usage:
   The satellite antenna being used is indicated above the signal strength.
   INT – The internal antenna is being used.
   EXT – The external antenna is being used.

2. **Iridium Registration**
   When the Iridium GO! exec has sufficient signal to register on the network, the word “Iridium” will be displayed next to the signal bars.

3. **Bluetooth Icon**
   The Bluetooth icon indicates whether the smart device App is connected to the Iridium GO! exec Bluetooth.
   If the Bluetooth icon has a line through it, the smart device App is not connected to the Iridium GO! exec.

4. **SOS Icon**
   The SOS icon indicates the Iridium GO! exec is currently in an SOS event.

5. **Phone Icon**
   The Phone icon indicates voice lines currently in use. Attempting to use that line via the App will result in an error.

6. **Warning Icon**
   The warning icon indicates the Iridium GO! exec has encountered a fault that the user should be aware of. The user can expand the status bar for more information on any warnings.

7. **Internet Icon**
   The internet icon indicates there is currently an active internet session.
   Select the internet button in the bottom tab bar to see the Web/App Profile , time remaining or disconnect.

8. **External Device Charging**
   The Iridium GO! exec device is charging an external device plugged into the headset/external charging port. This icon can also be shown as a headset when the user has plugged in a USB-C digital headset to the port.

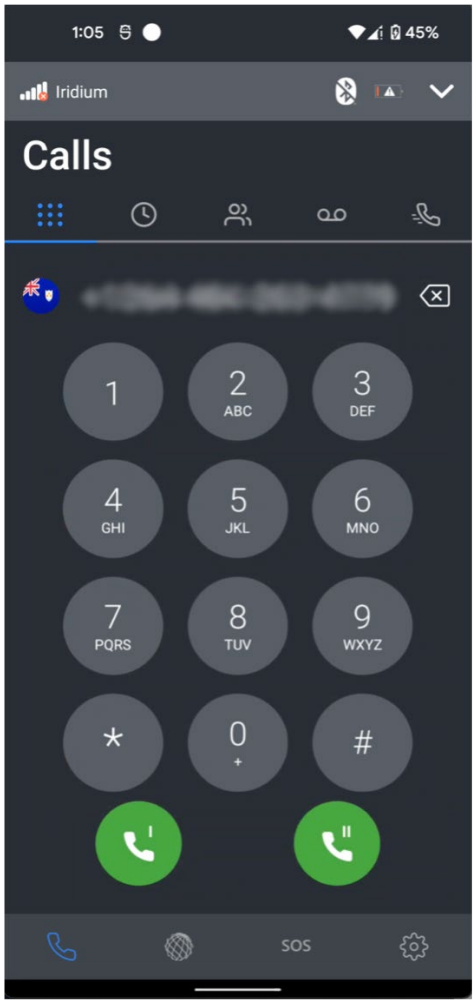
9. **Battery Icon**
   The battery icon indicates the Iridium GO! exec batteries current level of charge. When full the battery is shown filled in white. As the charge drops the white area is decreased to indicate the % of charge remaining. When the charge is less than 10% then the remaining charge is shown in a red color. The user can expand the status bar and see the remaining charge as a percentage.

App Screen Functions

Once your Iridium GO! exec App has successfully connected to the Iridium GO! exec, the App will display the home screen. The home screen has a bottom navigation tab bar containing a row of tabs for selecting any of the major features:

- Phone
- Internet
- SOS
- Settings

By default, the home screen will display the Phone screen. The phone screen encompasses a number of sub-screens which are displayed in the top navigation tab bar.



Calls Instruction on Dialing Number Using Line 1 or Line 2)

Outbound voice calls

Voice calls are made by selecting the dial pad from the Home/Phone screen top navigation keypad tab.

The outbound number should be entered with the international direct dial prefix. If smart dialing is configured, the prefix is not required. (See Smart dialing). When the number is entered correctly, the call is started by pressing the green dial button for either Line 1 or Line 2. (Red buttons indicate the line is in use). If all the available lines are in use, the App User will need to wait until a line becomes free.