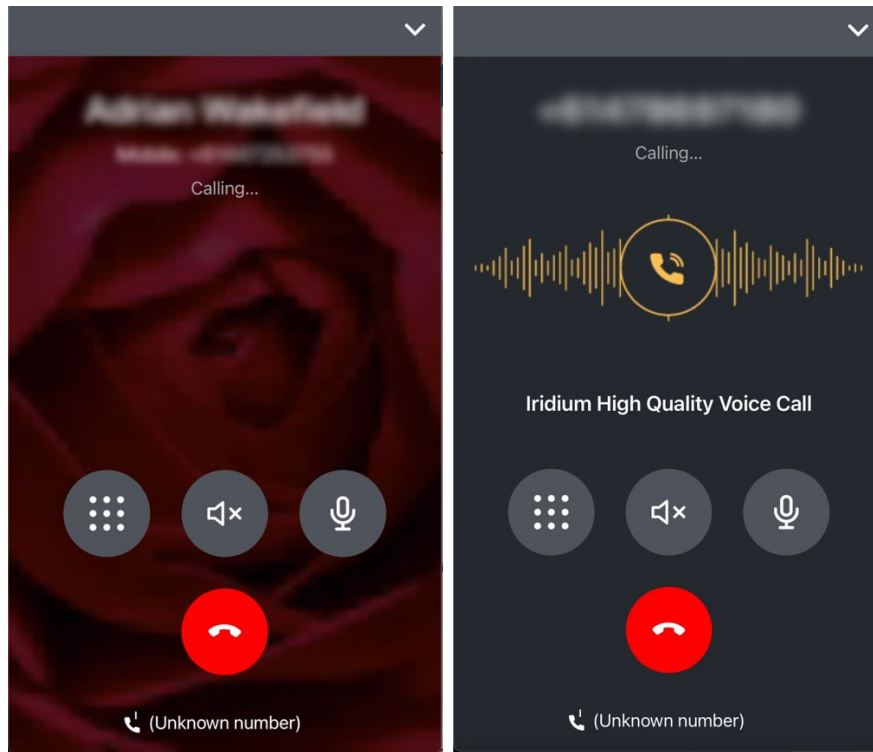




**Active Call 1**

**Active Call 2**

The active call screen will be shown while the call is in progress. The active call screen has a button to allow:

- Access to the dial pad (for navigating voice mail systems etc.)
- Hanging up the call
- Muting the microphone
- Switching between normal phone, speaker phone and Bluetooth headsets (if already connected to the smart device)

### Emergency calls

Your Iridium GO! exec can make emergency calls to the following commonly recognized emergency numbers: 000 (Australia), 911 (United States) and 112 (European Union).

To make an emergency call simply dial the emergency call number as you would any normal call.

**NOTE:** Emergency calls do not require the international direct dial prefix.

Emergency calls can be made regardless of line usage. If both lines are busy and they are not making either emergency calls or SOS calls, an emergency call will be made after the lowest priority call is terminated by the Iridium GO! exec.

**NOTE:** Emergency calls may also be made regardless of the state of the SIM card, i.e., the SIM card can be faulty, invalid or even not present in the Iridium GO! exec.

## Recent Calls

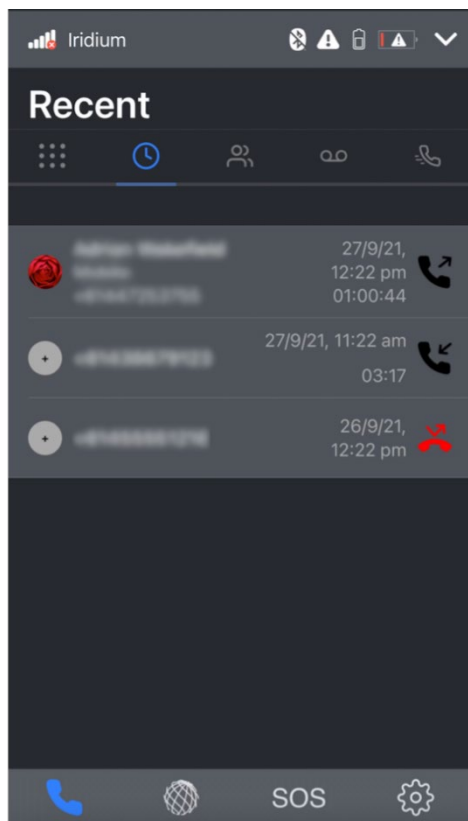
Recent calls are accessed by selecting the recent calls icon  from the home/Phone screen top navigation keypad tab.

The recent calls screen shows a list of the recent calls including inbound, outbound and calls to voicemail.

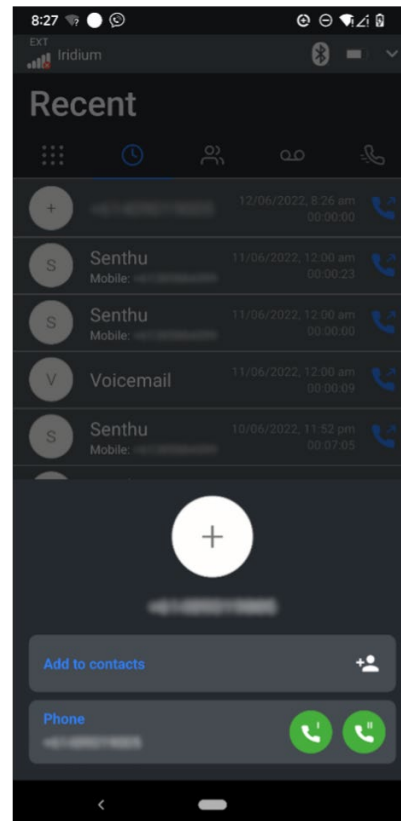
Each entry shows the time of the call, the duration of the call and the call type (inbound, outbound, missed)

### Recent calls – dialing from recent call screen

Tapping on an entry in the list prompts the user to add the number as a contact or dial the number via either Line 1 or Line 2.



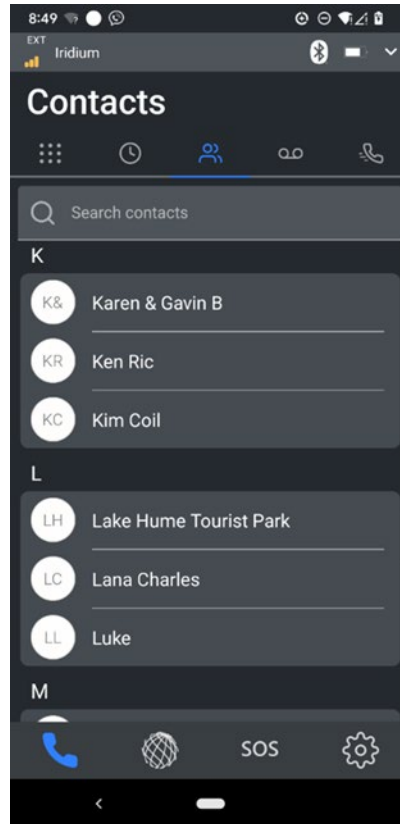
*Recent Call List*



*Recent Call List 2*

## Contacts

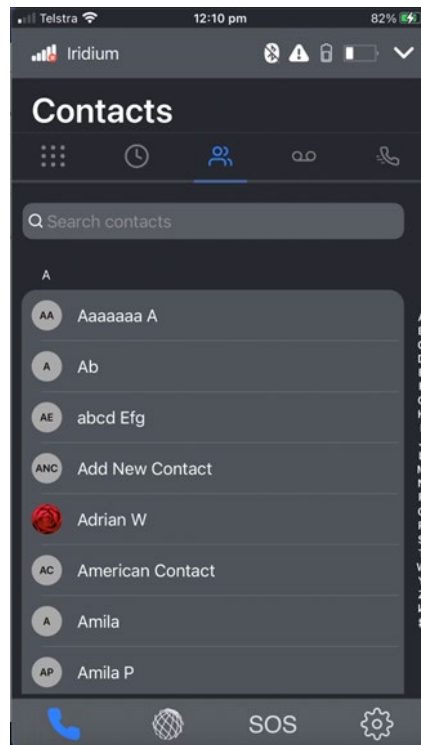
Contacts are accessed by selecting the contacts icon  from the Home/Phone screen top navigation keypad tab.



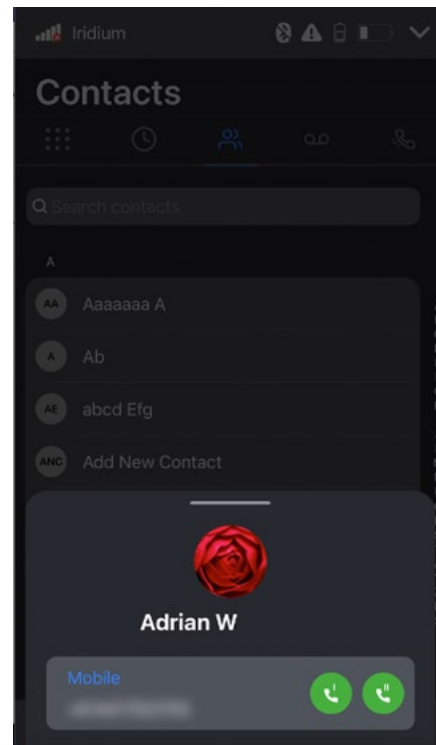
***The Contact screen shows the Users contacts in alphabetical order based on the name or company name.***

The App user can search entries by name and phone number.

The App User can dial a contact directly from the Contacts screen by selecting an entry. The Iridium GO! exec App will present a popup screen from which the App user can dial from either Line 1 or Line 2.



**Contacts 1**



**Contacts 2**

## Voicemail

The Iridium GO! exec App shows a voicemail indicator in the status bar when there is voicemail available.

To access voicemail, the App User should select voicemail from the Home/Phone screen top navigation keypad tab .

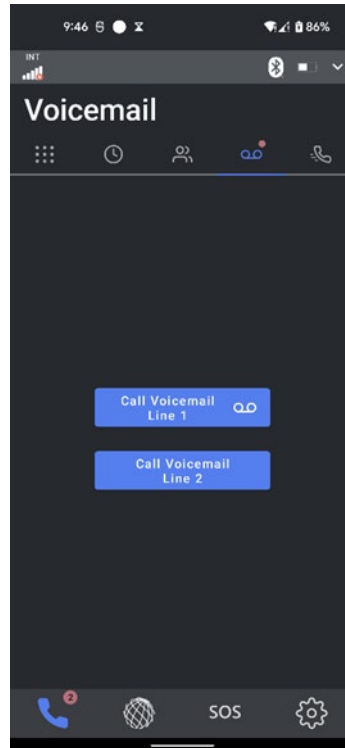
The voicemail screen supports calling the voicemail system for either voice Line 1 or Line 2. If there is voicemail for a line, an icon indicating voicemail will be overlayed on the relevant line button.

Call Voicemail  
Line 1 

Once the call to the voicemail system is established, the active call screen is displayed.

The App user should press the Dialpad button  allow navigation of the voicemail system using the keypad.

**NOTE:** The first step to access the voicemail system is to provide a PIN. The default pin is 1234 but can be changed from menu settings in the voice mailbox.



***Voicemail screen showing new voicemail message on Line 1***

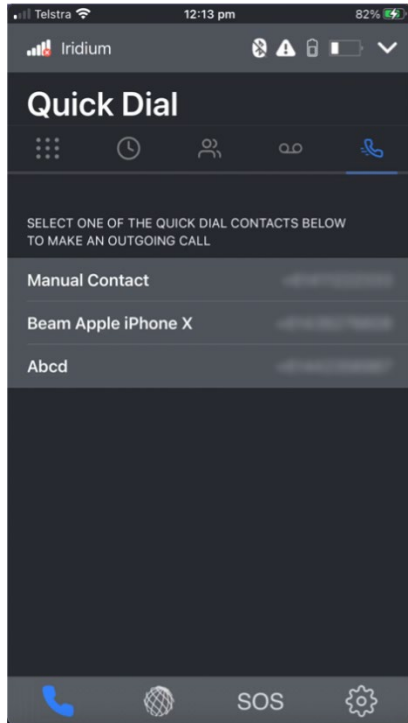
## Quick Dial

The Iridium GO! exec App provides a quick dial feature. Numbers that are regularly called can be stored in the Quick Dial list for fast retrieval.

The Iridium GO! exec App User needs to configure the Quick Dial list via Settings/Device Settings/Admin Settings/Call/Quick Dial.

New contacts can be manually added or retrieved from the Contact list.  
Up to 10 quick dial contacts can be added.

**NOTE:** The quick dial entries are stored on the Iridium GO! exec and shared across all connected Iridium GO! exec applications.



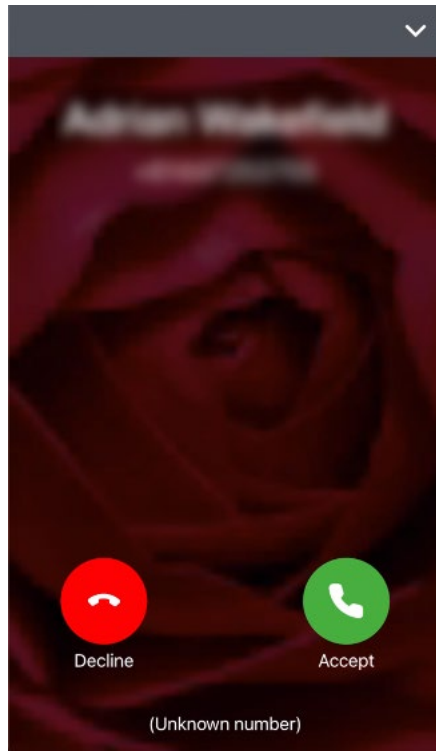
***Quick Dial***

Quick Dial needs to be set up via Settings in the app. This list gets pushed to the device and copied across all users who connect to the device

## Accepting/Rejecting Calls

When receiving an incoming call, the Iridium GO! exec will display the incoming call screen. The user can answer the call by pressing the green answer button or decline the call by pressing the red decline button.

Accepting the call on the app will answer the call and stop it ringing on all other applications and the Iridium GO! exec. Declining a call will stop this application from ringing but will not stop the call ringing on the Iridium GO! exec device or other applications.



***Accepting Calls***



***Rejecting Calls***

## Internet

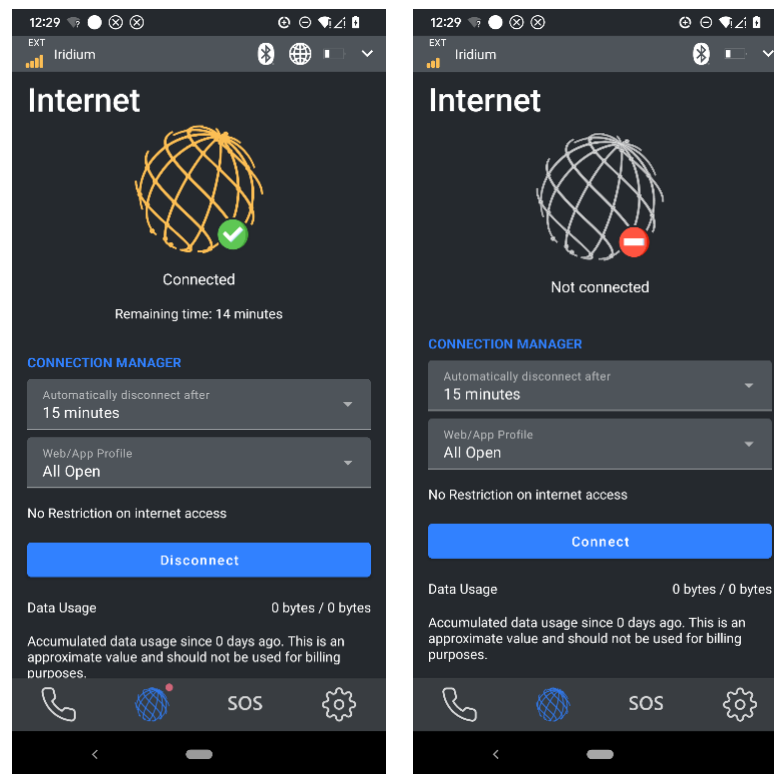
To manage the internet access on the Iridium GO! exec, the App User should select the globe icon  from the bottom navigation tabs.

As satellite data is more expensive than cellular data, it is important to only allow the data you want to go over the satellite network. Iridium's Connection Manager helps you control and manage how you use the internet.

The Connection Manager consists of three items:

- **Automatically Disconnect After:** Allows you to select the duration of your internet call. Additional time can be added as required.
- **Web/App Profile :** Allows you to select the appropriate app or website link you wish to use. Only one Web/App Profile can be selected at a time. The Web/App Profile can be changed while the data connection is active.
- **Data Usage Counter:** Displays the accumulated data usage. The counter can be reset from the Settings option on the Iridium GO! exec app. This is not meant to be used for billing purposes and is just an indicator for how much data is used.

**NOTE:** Changing the Web/App Profile when a data session is already active will also change the profile selected for any other users connected to the device and using the Iridium GO! exec device.



**Internet 1**

**Internet 2**

## Web/App Profile

### Using Web/App Profiles for data sessions:

As satellite data is more expensive than cellular data, it's important to only allow the data you want to go over the satellite network. Some Web/App Profiles set the rules to allow or block traffic from going over the satellite network, so it's important to choose the right profile for your data connection. These profiles can be accessed from the:

- Iridium GO! exec device - On the Internet screen, tap the Web/App Profile drop down arrow to see the list of available profiles. Once a profile and session time is selected, press the Connect button to start the data session.
- Application – On the Internet screen, tap the Web/App Profile drop down arrow to see the list of available profiles. Once a profile and session time is selected, press the Connect button to start the data session.

**NOTE** – When a data session is in progress the active profile can be changed at any time from the Iridium GO! exec device or the Application.

The device/app will come with preset Web/app profiles for some commonly used applications, which are pre-configured firewall settings and also an option for adding advanced custom defined profiles.

Default Web/App profiles include:

1. WhatsApp
2. Teams (Chat only)



3. Gmail
4. Outlook
5. Facebook (mobile version): <https://mbasic.facebook.com/> and/or <https://mobile.facebook.com/>
6. Venmo
7. Apple: iMessage and Facetime audio
8. Other chat apps: WeChat, Line, Viber, Signal, Facebook Messenger
9. All Open
10. Browsing: Firefox, Opera, Safari, Chrome
11. All Blocked

See section Built-in Web/App Profile list for further details.

Hints while using built in Web/App profiles:

- Some applications reply on iOS and Google Push notifications to inform users of new messages. Push notifications will work on All Open profile only.
- To receive timely notification of incoming messages its recommended to keep the app in the foreground.
- If you have trouble connect or starting up an application with a specific profile, then try switching back to 'All Open' profile to get it going then switch back to the specific profile.

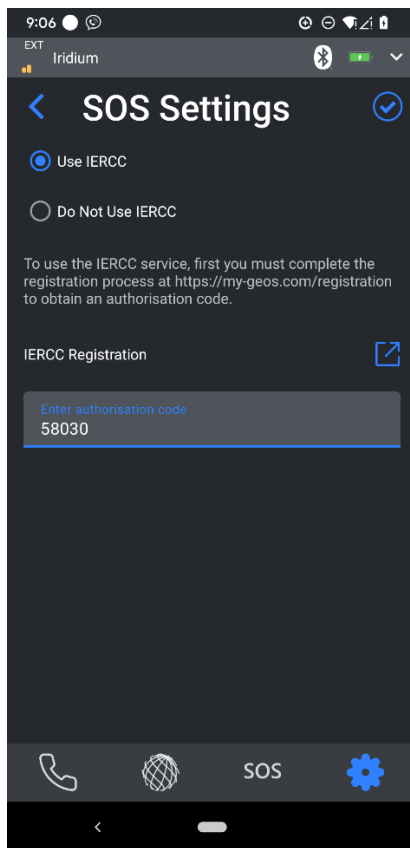
## SOS

### SOS Settings

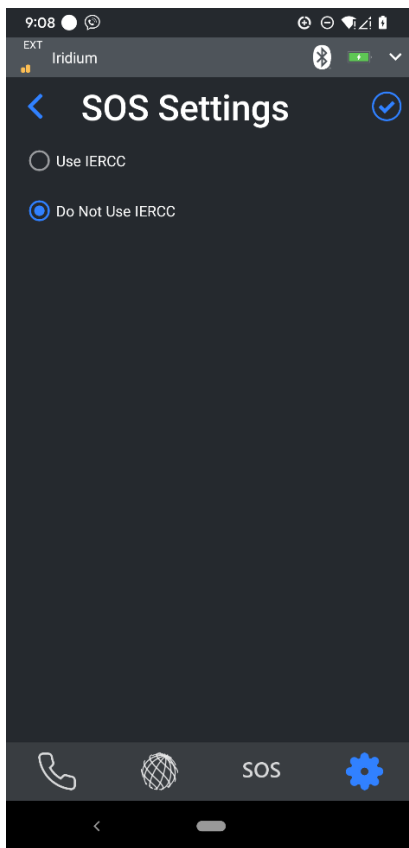
The SOS settings menu allows the Iridium GO! exec user to configure the Emergency Service Provider (ESP) of their choice. The ESP will then be called when an SOS event is triggered either by the Iridium GO! exec App or the Device.

If the ESP is IERCC, the user must provide the authorization code provided by IERCC during the registration process. For the settings to take effect the blue tick icon must be touched.

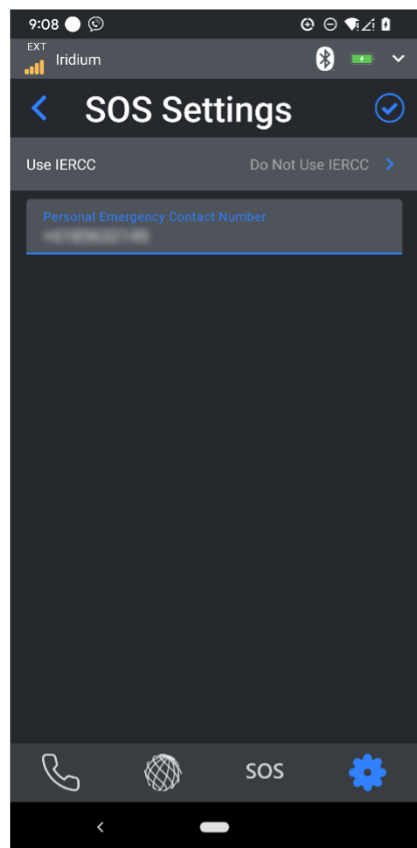
No authorization code is required when specifying non IERCC ESPs. Instead, the user must specify a custom emergency contact number to call. For the settings to take effect the blue tick icon must be touched.



*SOS Being Configured  
for IERCC as the ESP*



*SOS being configured for not using EIRCC and  
specifying a custom emergency contact number*



## Starting an SOS

An SOS event can be raised directly from the Iridium GO! exec App. SOS can also be generated in 2 ways on the Iridium GO! exec device itself, from the device physical SOS button or from the device UI. (For more information, refer to section SOS Calling).

Make sure the Iridium GO! exec App is connected to the Iridium GO! exec Wi-Fi.

Make sure you have configured an Emergency Service provider (see section SOS Settings)

### Emergency mode (SOS button)



You must configure the SOS button in order to initiate an SOS call to a designated Call Recipient. Failure to configure the SOS button will result in no call when the SOS button is pressed. This could prevent or delay an emergency response and result in serious injury or death.

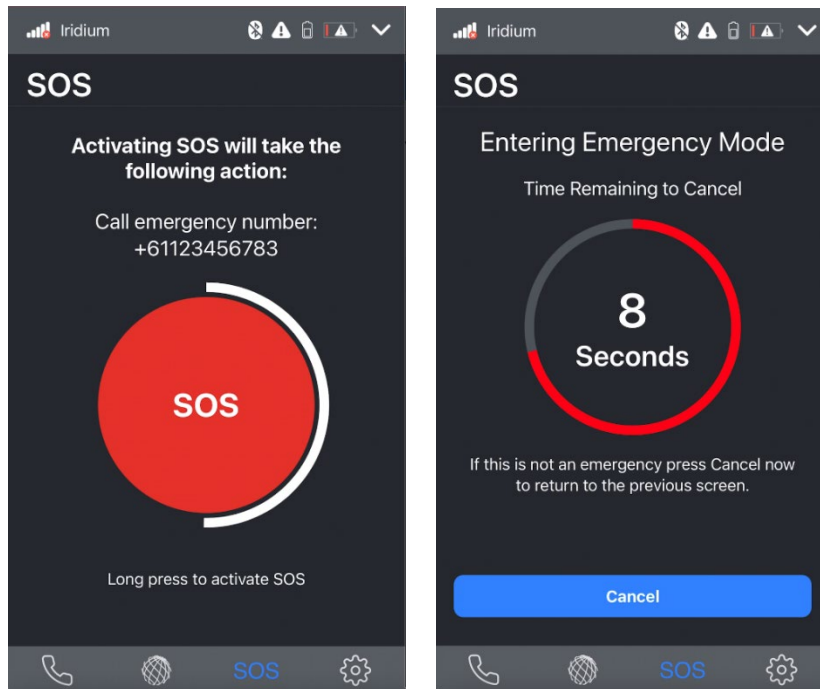
### Mode d'urgence (Bouton SOS)



Vous devez configurer le bouton SOS pour lancer un appel SOS à un Destinataire d'appel (Call Recipient) désigné. À défaut de configurer le bouton SOS, aucun appel ne sera transmis lorsque le bouton SOS est appuyé. Cela pourrait empêcher ou retarder toute intervention d'urgence et entraîner des blessures graves ou la mort.



**NOTE:** If an SOS is already active, the Iridium GO! exec App will not allow another to be started. Select the SOS tab ( **SOS** ) from the bottom tab bar.



***Starting an SOS***

***SOS Pending Screen***

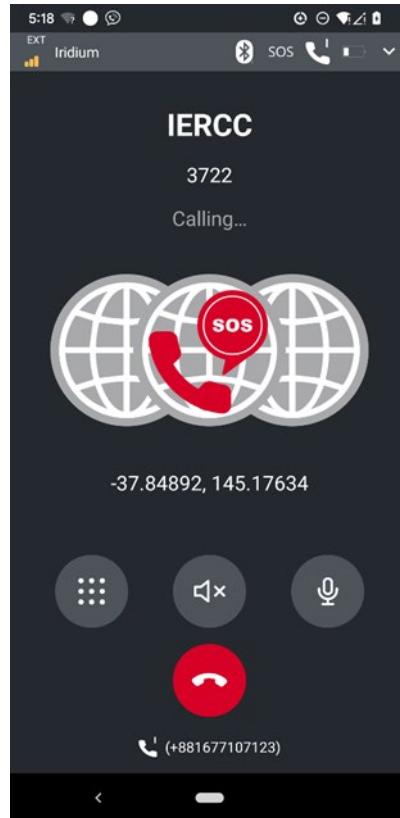
Press and hold the SOS button until the countdown ring expires.

The Iridium GO! exec will then show a pending screen with a timer.

If you wish to abort the SOS event without making contact with your designated Emergency Service Provider (ESP) you can press cancel prior to the pending timer expiring.

Once the pending timer expires, the Iridium GO! exec will display the outgoing call screen indicating:

- The contact details of the ESP you have configured
- Your current location

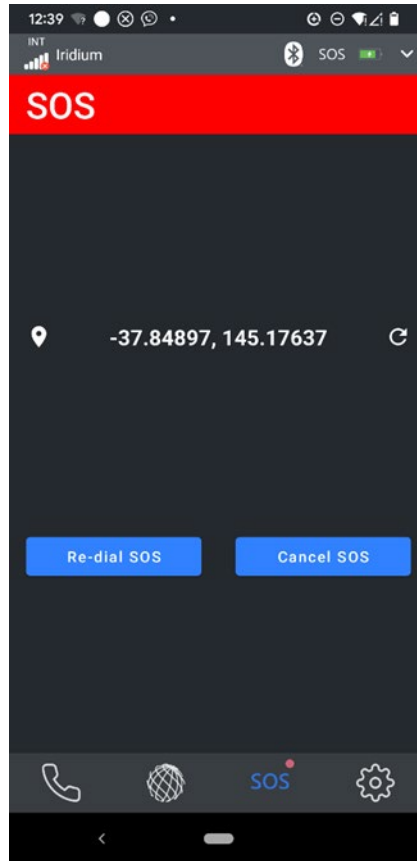


### ***Emergency Service Provider***

The Iridium GO! exec App will automatically initiate an outbound call to your designated ESP. The ESP operator will assist you with your emergency. When they ask for your location, please tell them the Latitude and Longitude numbers shown on the screen.

Terminating the call will show the SOS active screen.

**NOTE:** Terminating the SOS call does not cancel the SOS event.



### ***SOS Active Screen***

The SOS active screen allows you to redial your ESP or cancel the SOS event. You can also access any other feature at this time. The SOS event will remain active as signified by the red top banner until cancelled.

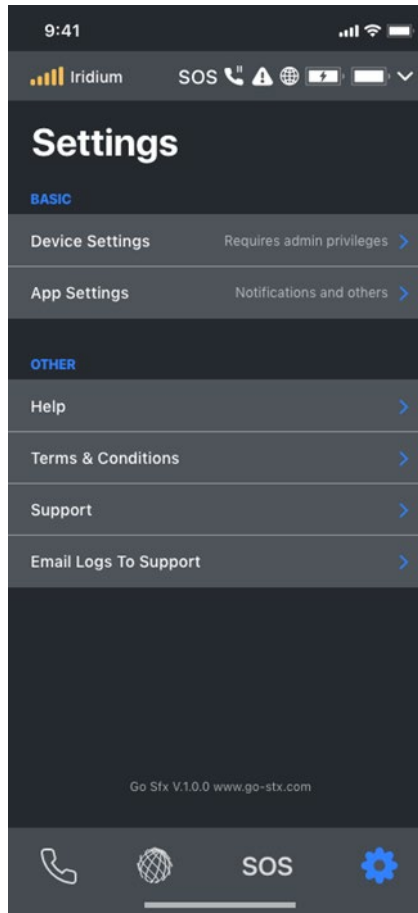
### **Cancelling an SOS**

You can navigate back to the SOS active screen at any time by selecting the SOS tab in the bottom tab bar.

**NOTE:** There are two ways the Iridium GO! exec App signifies an active SOS event

- The Title bar will be displayed in RED (normally it is white text on a black background)
- The SOS tab in the bottom tab bar will have a red dot next to it.

## Device Settings



### **Admin Settings**

To access Settings menus, the App User should select Settings Icon  on the bottom navigation bar.

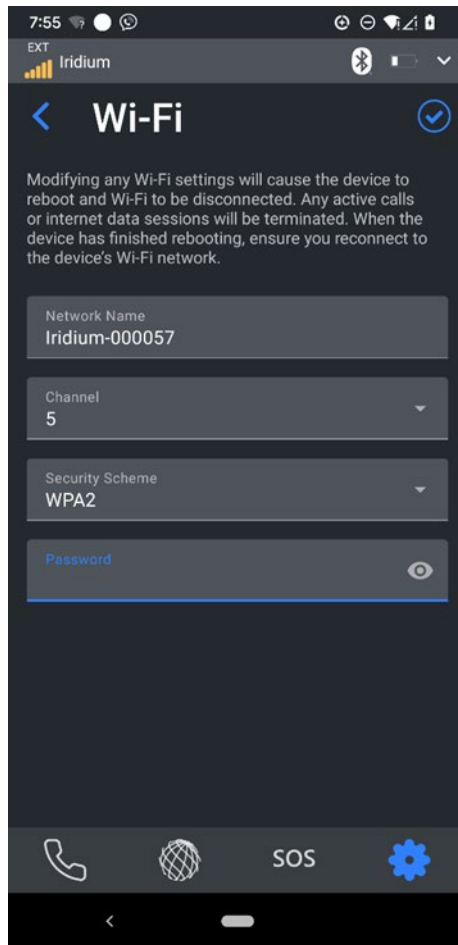
**NOTE:** The Admin PIN must be entered to access the Admin settings if the Admin PIN has been enabled.

### **Wi-Fi Settings**

The following Wi-Fi settings can be configured for the Iridium GO! exec

- The Wi-Fi network name
- Wi-Fi channel number (1 – 11)
- The Wi-Fi security scheme (None, WPA2)
- The Wi-Fi password (between 6 and 64 characters)

**NOTE:** Changing any of the above settings will cause the Iridium GO! exec to reboot and the Iridium GO! exec App to be disconnected.



***Wi-Fi Settings Menu***

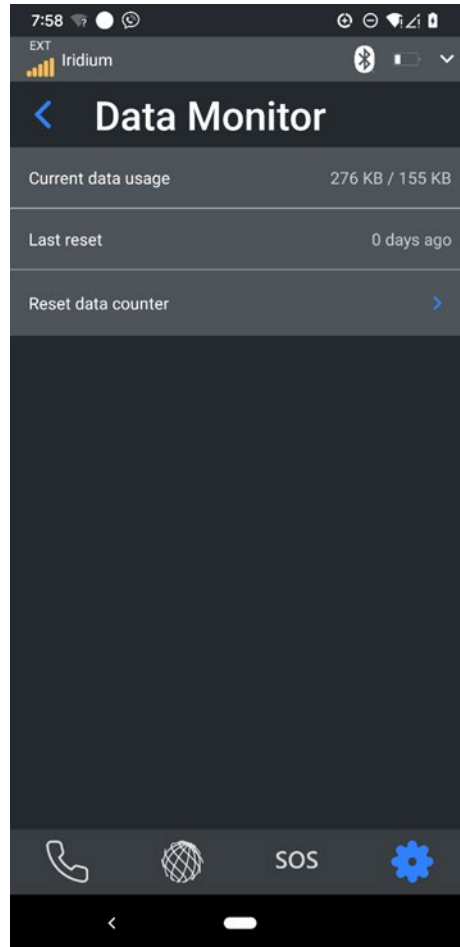
### **Wi-Fi QR Code Settings**

This menu allows enabling or disabling permission for the device to display the Wi-Fi credentials as a QR code. If enabled the Wi-Fi SSID name and password can be easily viewed on the Iridium GO! exec LCD screen.

### **Billing and Data Monitoring**

Aggregated usage data (across all users) for the Iridium GO! exec is shown for upload/download data and time since the data counter was last reset.

The App User can also reset the data counter via this menu.



***Data Monitor Settings Menu***

## **Routing Related Configuration**

All settings related to internet access can be configured under this menu.

### **Web/App Profiles**

Internet sessions run with an associated Web/App Profile. The App User can edit the pre-defined profiles or add their own user defined profiles.

**Note:** Creating and editing custom Web/App Profiles requires some networking and firewalling knowledge. The following sections assumes the reader has some base knowledge in these areas

Each profile can be configured as follows:

- Profile name
- Description
- DNS blocking enable/disable
- Rule policy (Allow All Except or Block All Except)
- Profile rules IP address or Domain with wildcards
- Profile rule: port (single, range, all)
- Protocols (TCP, UDP or both)

## Creating and Managing Custom Web/App Profiles

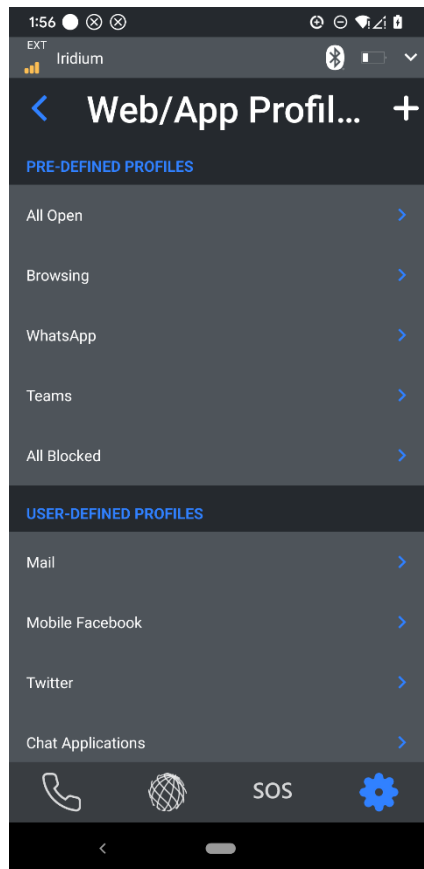
From the Application setting: Device Settings menu choose Web/App Profiles to see the full list of redefined profiles and user defined profiles.

- Press the '+' button in the top right corner to add a new profile.
  - Provide a name and description for the profile.
  - Use the *Rule policy* to set if the rules will allow or block the traffic
  - Use the + button in the *Profile Rules* section to add rules to the profile.
  - Each rule added needs to define
    - An IP address (or range) or a domain.
    - A set of ports to be allowed or blocked.
    - Whether the rule impacts TCP, UDP or both types of traffic.
- Up to 20 rules can be defined in any profile.
- Up to 10 used defined profiles can be added.

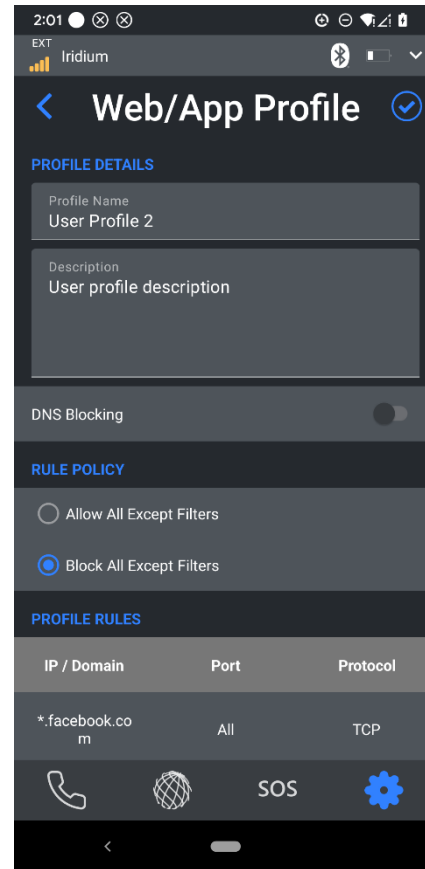
### Additional Notes for Custom Profile Creation

#### Creating and managing Web/App Profiles

- **DNS Blocking**
  - If Enabled DNS queries from LAN clients will NOT be passed to the satellite network.
  - If Disabled DNS queries from LAN clients will be passed to the satellite network.
- **Rule Policy**
  - 'Allow All except Filters' = Blacklist - Allow all traffic except the traffic defined in the rules
  - 'Block All Except Filters' = Whitelist - Block all traffic except the traffic defined in the rules.
- **Profile Rules**
  - Rule IP Address/Domain Name = A single IP address or domain including wildcards. eg 201.130.12.220 or 201.130.12.\* or \*.facebook.com
  - Rule Port = Any port (or range) within the standard ports 0-65535.
  - Web/App rules can be deleted and copied. Swipe left on the rule to show the 'Delete' and 'Copy' actions
- **Profile management**
  - The predefined Web/App Profile s cannot be edited or deleted
  - User defined Web/App Profile s can be
    - Created - Use the '+' button to add a new profile
    - Edited - touch the '>' icon on the Web/App Profile list to edit an existing user defined profile.
    - Deleted - Swipe left on the Profile name in the profile list to show the 'Delete' and 'Copy' actions
- Used defined Web/App Profile s shall be retained when the device is reset.
- User defined Web/App Profile s shall be deleted when the device is factory reset.



**Web/App Profile 1**



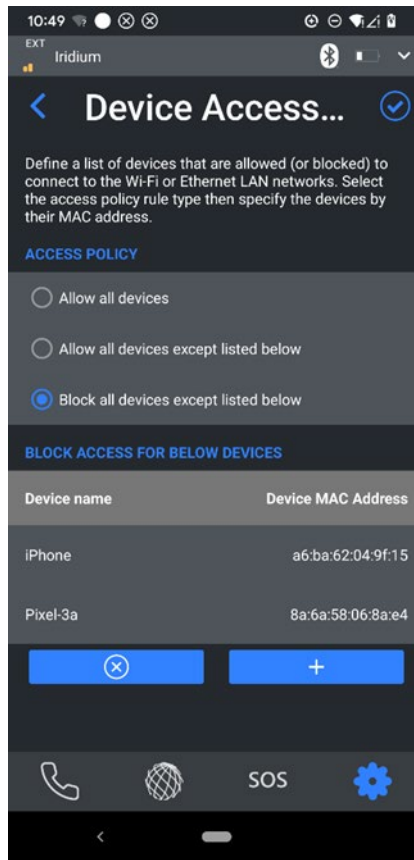
**Web/App Profile 2**

### Device Access Control

Your Iridium GO! exec can be configured to allow only certain devices to connect to it. Device access is based on the MAC address of the smart Devices Wi-Fi or Bluetooth adapter. When setting the MAC address, the App User can either directly enter the MAC address manually or select one from a list of devices currently connected to the Iridium GO! exec.

Options for defining access are

- Allow all
- Allow all except (blacklist)
- Block all except (whitelist)



***Example of specifying a list of devices allowed to connect to Iridium GO! exec.***

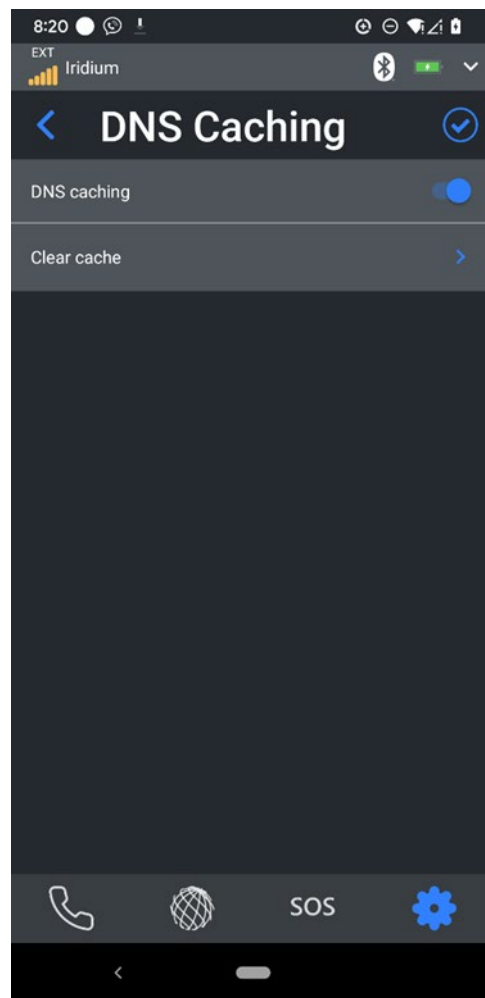
## DNS Caching

The DNS caching menu allows the following:

- DNS caching enable or disable.
- DNS cache clearing

For further details of what DNS caching is, refer Iridium GO! exec configuration items in detail

## Network Settings



*DNS Caching Settings Menu*

## DHCP Settings

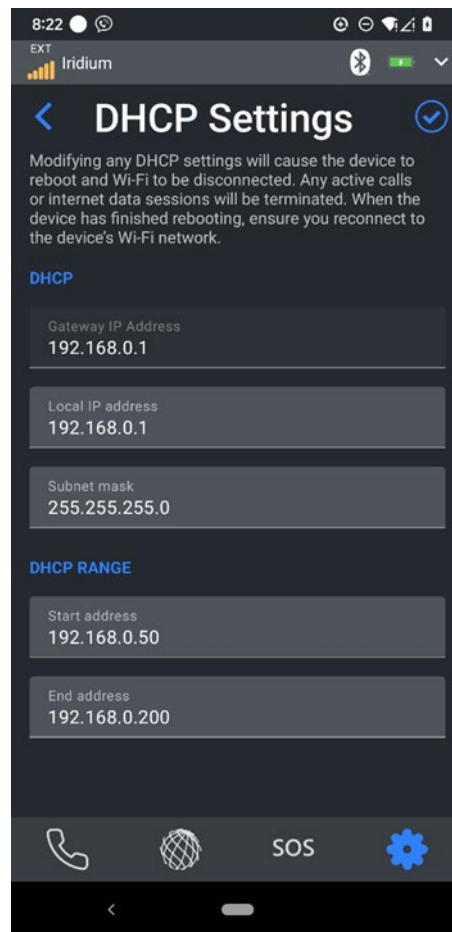
The following DHCP server settings can be configured in the Iridium GO! exec via this menu:

**Local IP address.** The IP address of the Iridium GO! exec on the network. The default value is 192.168.0.1

**NOTE:** The Gateway IP address will track the local IP address configured above.

**Subnet Mask.** The subnet mask defines how many bits of the host IP address are allocated to the subnet. This would typically be 8 bits. The default value is 255.255.255.0

**DHCP Range.** The DHCP range defines the range of IP addresses the Iridium GO! exec DHCP server can allocate to clients connected to the Iridium GO! exec local network. For the settings to take effect the blue tick icon must be touched. The default range is from .50 to .200.



***DHCP settings menu  
(showing the default settings)***

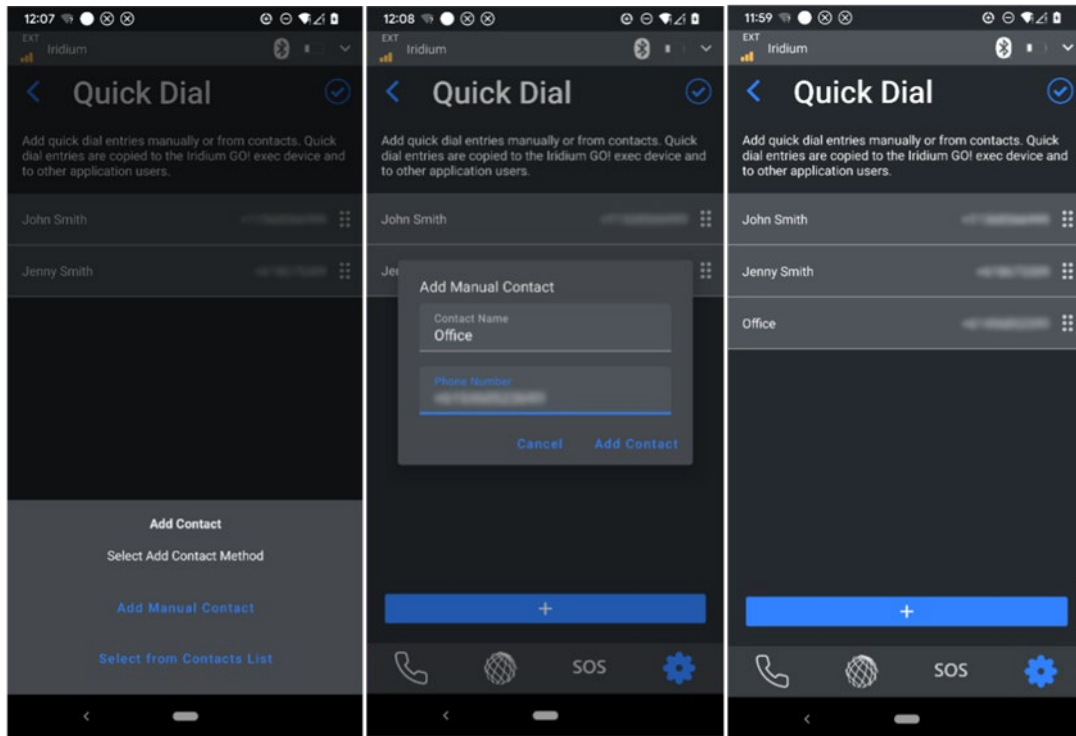
**NOTE:** Modifying any DHCP settings will cause the device to reboot and Wi-Fi to be disconnected. After reboot the user must ensure to connect the smart device Wi-Fi to the Iridium GO! exec network again. On some smart devices it may be necessary to **Forget** the older network before you can successfully connect to the modified network.

## **Calls**

### **Quick Dialing**

Each Quick dial contact includes a contact name and phone number. The Quick dial number list can be configured in the Iridium GO! exec App here. Quick dial contacts can be added manually or from the contact list

**NOTE:** The Contact phone number must be in the international format.



*Adding a manual contact to the Quick dial List*

## Call History

The call history can be cleared from this menu.

## Device Information

The Device info menu lists the following information about the connected Iridium GO! exec:

- Firmware version
- Hardware version
- Model number
- Serial number
- BLE MAC address
- Wi-Fi MAC address
- IMEI
- Satellite modem serial number
- Satellite modem firmware version
- IDD number for Line 1.
- IDD number for Line 2.

This information may be of assistance in the event a support request needs to be made.

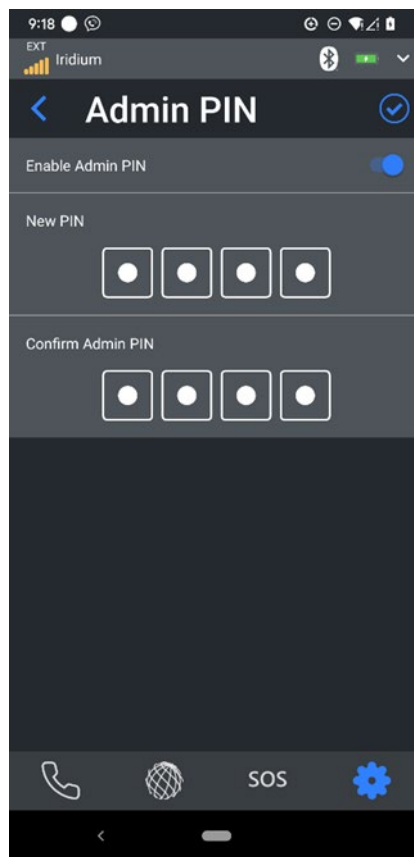


**Example Device Information Screen**

### Admin PIN

The Admin menu allows the App User to enable or disable the Admin PIN in the Iridium GO! exec. When enabled, the user must provide the PIN to access Admin settings in the Iridium GO! exec and the application. When disabled, no admin PIN is required.

The admin PIN is a 4-digit number where each digit may be 0-9. For the settings to take effect the blue tick icon must be touched.



***Admin Pin Setting Screen (when PIN is Enabled)***

### **Software Update**

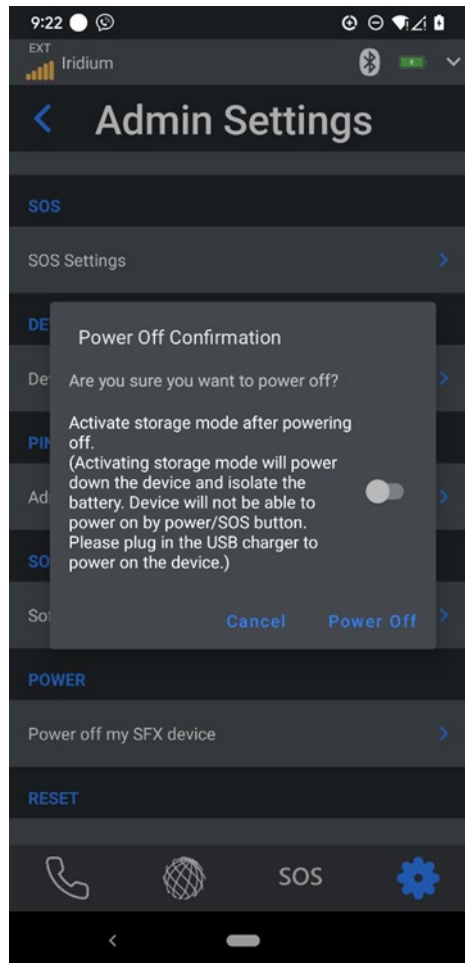
The Iridium GO! exec can complete a software update via the Iridium GO! exec App. Normally the Iridium GO! exec App will notify the user each time the App connects to an Iridium GO! exec if there is a firmware update available. This menu provides a means of updating the firmware if the previous requests have been denied.

**NOTE:** The Iridium GO! exec will reboot when the update completes, dropping all Wi-Fi connections, voice calls and data sessions in the process.

### **Power off Iridium GO! exec**

The Iridium GO! exec user can power off the Device using this menu. If the device is going to be off for an extended duration (i.e. over a couple months), the device should be powered off with storage mode enabled. Storage mode reduces the battery drain while on the shelf and prolongs battery life.

**NOTE:** If the Device is put into storage mode, a charger will be required to power it on again.



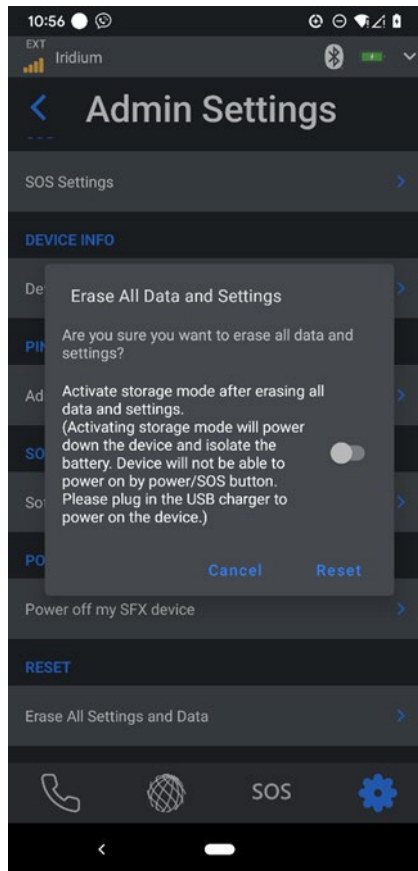
***Settings Menu for Powering off the Iridium GO! exec.***

## **Reset**

The Iridium GO! exec can be factory reset via the Erase All Settings and Data menu. A factory reset will erase all device data and settings back to the factory state.

The Iridium GO! exec can also be placed into storage mode after the factory reset when storage mode is selected.

See section Reset and Factory Reset for more information.



***Erase All Settings and Data Menu Action***

## Non-Admin Settings

These settings do not require the Admin PIN to be entered.

### Location Settings – Lat/Long Format

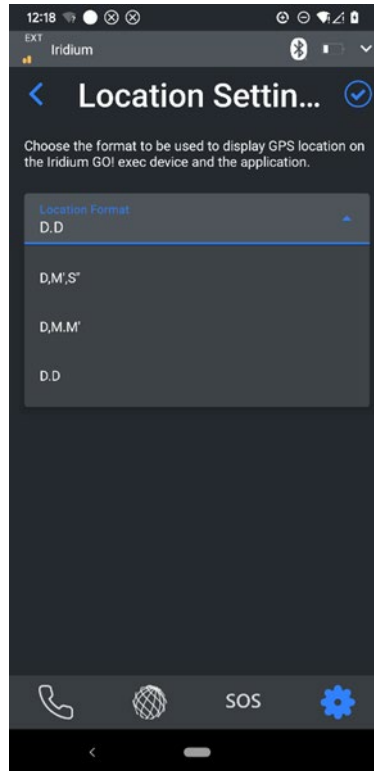
The latitude and longitude format can be configured via this menu.

The available options are:

D,D: decimal degrees. e.g., 32.12345 N, 122.12345 W

D,M,S: degrees, minutes, seconds. e.g., 32,7,24.42 N, 122,7,24.42 E

D,M,M: decimal degrees, decimal minutes. e.g., 32,7.407N, 122,7.407 E



***Location Settings Menu***

### **Power Control Settings**

The Iridium GO! exec Power on/off behavior can be configured via this menu.

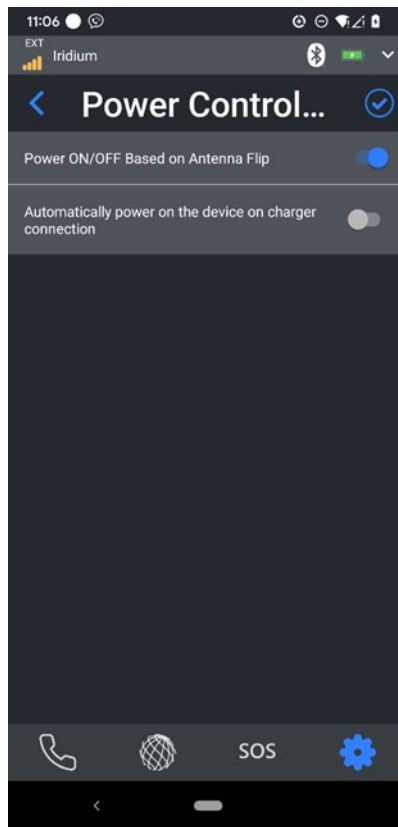
Power control via the raising/lowering of the built-in satellite antenna can be configured.

When enabled, the internal antenna will power on the Device when lifted or turn off the Device when lowered. When disabled, the Device power state will not change in response to antenna movement.

The Power on/off behavior when a charger is connected can also be configured.

When enabled, the Device will turn on when a charger is connected.

When disabled, the Device will charge without turning on.



*Power Control Menu*

## App Settings

### Notification Tones – Incoming Call

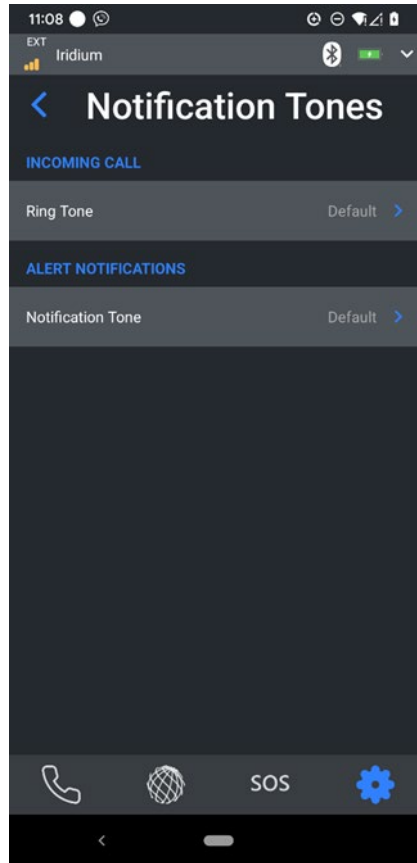
The ring tone to be played by the App when there is an incoming call can be configured via this menu.

**NOTE:** The selected ring tone will play for incoming calls on either line.

### Notification Tones – Alert Notification

The notification tone played by the App when the Iridium GO! exec notifies the App is configurable via this menu.

**NOTE:** Ring and Notification tones for the Iridium GO! exec device must be configurable from the Iridium GO! exec device menu.

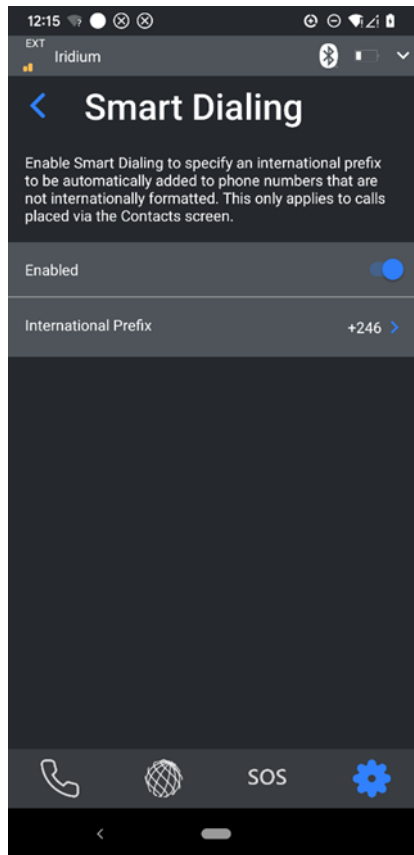


***Notification Tone Menu***

### **Smart Dialing**

Smart dialing can be enabled/disabled in the App from this menu.

When enabled, the app will automatically prepend the selected country code when a phone number is being entered. When disabled, the IDD prefix needs to be entered by the user when a phone number is being entered.



***Smart Dialing Menu***

## **Other Help**

First time user tips. The Tip screens shown during first run of the App can also be viewed here.

## **Terms and Conditions**

The Application Ts & Cs can be read here.

## **Support**

An email pre-populated with device information can be sent if the user needs support operating their Iridium GO! exec. Note that the smart device will need to connect to a GSM or Wi-Fi network with internet connection to send the email. The user would normally need to disconnect from the Iridium GO! exec network to complete this.

## **Email Logs to Support**

This is the same as the above except the App logs and Iridium GO! exec device logs are also attached to the support email. The zip files are protected by a password so only qualified support staff can access them. Note that the smart device will need to connect to a GSM or Wi-Fi network with internet connection to send the email. The user would normally need to disconnect from the Iridium GO! exec network to complete this.

## **Licenses**

The application software licenses, and 3<sup>rd</sup> party software attributions are listed under this menu.



## Limited Warranty

### Including Exclusions, Disclaimers, Limitations of Liability and Conditions of Use; Warranty Claim Process and Privacy and Data Security

This Limited Warranty including Exclusions, Disclaimers, Limitations of Liability and Conditions of Use ("Limited Warranty") applies only to the Iridium branded Iridium GO! exec (including hardware, software and firmware and the Accessories listed herein (collectively, "Product") sold by Iridium or its authorized manufacturer, resellers and distributors (collectively, "Service Providers"). This Limited Warranty extends only to the first retail purchaser of the Product ("you") and is not assignable or transferable.

Subject to the Exclusions contained below, Iridium warrants to you that the Product will be free from defects in materials and workmanship under normal usage (including without limitation following all safety precautions, adhering to instructions on antenna care, ingress protection, and device charging and handling) for a period of one (1) year from the date of original retail purchase (the "Warranty Period"), and if Iridium receives, during the Warranty Period and in accordance with the instructions set out in this Limited Warranty, notice of a defect in the Product covered by this Limited Warranty, Iridium will repair or replace the Product or refund the purchase price of the Product, at Iridium's sole option. Iridium shall have no obligation to repair, replace, or refund unless the defective Product is returned in accordance with the instructions set out in this Limited Warranty and within the Warranty Period. You are required to provide original proof of purchase as a condition of receiving warranty service as more fully described in the "Warranty Claim Process" below.

Any replacement products or parts may contain new and used materials equivalent to new in performance and reliability. Any replacement product or part will also have functionality at least equal to that of the product or part being replaced. Replacement products and parts are warranted to be free from defects in material or workmanship under normal usage for the remainder of the applicable Warranty Period of the original Product for which a replacement product or part is provided under this Limited Warranty. A returned Product for which a replacement has been provided shall become Iridium's property.

### **IRIDIUM DOES AND MAY CONTINUE, AT ITS SOLE DISCRETION, TO SUBCONTRACT TO AND ENGAGE A THIRD PARTY TO PROVIDE THE WARRANTY SERVICES PROVIDED FOR IN THIS LIMITED WARRANTY.**

If you acquired this Product in Australia or in New Zealand, this Product comes with guarantees that cannot be excluded under the Australian Consumer Law or similar legislation in New Zealand. Notwithstanding other express terms and other limitations of this Limited Warranty (which other express terms and other limitations are negated by this paragraph, but only to the extent inconsistent with this paragraph, and will not be applied to limit consumer rights under such guarantees), where such guarantees operate, consumers are entitled to a replacement or a refund for a major failure of this Product and for compensation for any other reasonably foreseeable loss or damage. Where such guarantees operate, consumers are also entitled to have this Product repaired or replaced if this Product fails to be of acceptable quality and the failure does not amount to a major failure. Please follow the instructions as to use and report problems promptly: problems caused by use that is abnormal or contrary to instructions will generally not be covered. You should contact your Product provider in relation to problems with the Product and Iridium will assist your Product provider to resolve them, including replacement where required.



## Exclusions

This Limited Warranty does not apply in the following circumstances, which will be assessed and determined by Iridium in its sole discretion:

**Normal wear and tear.** Periodic maintenance, repair, or replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of rated capacity and batteries that leak are covered by this Limited Warranty. Batteries that are charged by other than an Iridium compatible battery charger, have seals that are broken or show evidence of tampering that are used in equipment other than the Product, or are charged and stored at temperatures greater than 60 degrees centigrade, are excluded from coverage.

**Abuse and Misuse.** Defects or damage that result from improper operation or storage, misuse or abuse, accident or neglect, exposure to open, uncovered connectors including contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat or spills of food, use of the Product for abnormal purposes, or other acts which are not the fault of Iridium, are excluded from coverage.

**Use of Non-Iridium Products and Accessories.** Defects or damage that result from the use of non-Iridium certified products, accessories or software or other ancillary or peripheral equipment are excluded from coverage.

**Unauthorized Service or Modifications.** Defects or damage resulting from any service, testing, adjustment, integration, installation, operation, maintenance, service, alteration, modification or integration with any non-compatible Iridium product in any manner other than in accordance with Product user documentation and instructions and/or by someone other than Iridium or a Service Provider are excluded from coverage.

**Altered Products.** Products that have been tampered with, altered, have non-Iridium housings or parts, or have had the serial numbers or date tags removed, altered or obliterated are excluded from coverage.

**Communication Services.** Defects, damages or failure of the Product due to any non-Iridium communication service or signal or use of a non-Iridium branded communication service or signal are excluded from coverage.

**Software Embodied in Physical Media.** No warranty is made that any software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software will be corrected.

**Privacy and Data Security.** No warranty is made that any communications engaged in while using the Product will be secure or private.

## Disclaimers

**THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, REPRESENTATIONS, GUARANTEES, OR CONDITIONS, INCLUDING WITHOUT LIMITATION, ANY IMPLIED REPRESENTATIONS, GUARANTEES, CONDITIONS OR WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE,**



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## **Limitations of Liability and Conditions of Use**

This Limited Warranty is your sole and exclusive remedy. These terms and conditions supersede any prior agreements or representations, including those made in Iridium sales literature or advice given to you by Iridium or an Iridium Service Provider in connection with your purchase.

**IN NO EVENT SHALL IRIDIUM BE LIABLE, WHETHER IN CONTRACT OR TORT OR ANY OTHER LEGAL THEORY, INCLUDING WITHOUT LIMITATION STRICT LIABILITY, GROSS NEGLIGENCE OR NEGLIGENCE, FOR ANY DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT AND/OR THE COST OF IRIDIUM SATELLITE SERVICES PROVIDED. NOR SHALL IRIDIUM BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF PRIVACY, LOSS OF USE, LOSS OF TIME OR INCONVENIENCE, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS CAUSED BY THE PRODUCT AND/OR THE IRIDIUM SATELLITE SERVICES, OR ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE, OR THE USE OF THE PRODUCT AND/OR THE IRIDIUM SATELLITE SERVICES, TO THE FULLEST EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW AND REGARDLESS OF WHETHER IRIDIUM WAS ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES. IRIDIUM IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY.**

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You are permitted to use the Product only as described and specified in this Limited Warranty (including Exclusions, Disclaimer of Warranties, Limitations of Liability and Conditions of Use). By using the Product, you are indicating that you agree to comply with the terms of this Limited Warranty. If you fail to comply with this Limited Warranty, Iridium may void certain protections offered under the Limited Warranty and Iridium reserves the right to terminate your right to use the Product on the Iridium system. If you do not accept the terms of this Limited Warranty, do not use the Product on the Iridium system.

You are permitted to use the Product only in connection with service on the Iridium system using airtime purchased from your Service Provider. You are required to comply with this Limited Warranty, as well as all terms and conditions that are provided separately by your Service Provider, as such terms and conditions may change from time to time. Iridium or your Service Provider may also establish additional terms and conditions from time to time. In the event any Iridium term or condition conflicts with any Service Provider term or condition, the Iridium term or condition shall govern. Your Service Provider will be provided with notice of any new terms and conditions or any changes in these terms and conditions. All terms and conditions will be effective as of the effective date stated on the document, and we may update the terms and conditions from time to time with new or modified terms. It is your responsibility to check the terms and conditions posted on our website from time to time. Your continued use of the Product on the Iridium system after such updated terms and conditions are posted shall constitute your acceptance of such new or modified terms.

The Product is designed for use with an Iridium-compatible IOS®, Android™ or Windows application to be installed on your smartphone or tablet. You may not use the Product in connection with any other third-party devices, including but not limited to computers, cameras, batteries, GPS devices, recorders or other devices which alter the information sent or received by the Product, except to the extent that Iridium has certified those devices and confirmed that their use will have no adverse effect on the Iridium system; these other devices approved by Iridium will be advertised and labeled as being approved by Iridium. You may use only "Iridium Certified Devices" or smartphones or tablets with Iridium-compatible iOS, Android or Windows applications with this Product and with the Iridium system.

You may not modify the Product or any component of the Product. You may not reverse-engineer, or attempt to reverse-engineer, the Product, any component of any Product or the manner in which the Product connects to, sends information to, receives information from, or otherwise interacts with the Iridium system.

**Cellular Phone Data.** Satellite data is more expensive than cellular data, so it is important to only allow the data you want to go over the satellite network. You are fully responsible for any data you send over the satellite network and any associated costs.

**Defense and Indemnity for Unauthorized Use.** You are required to comply with all applicable laws and regulations in your use of the Product. To the extent that you: (i) violate this Limited Warranty, the terms and conditions applicable to the Iridium system or other agreements between you and Iridium, or between you and your Service Provider; (ii) utilize a product other than an Iridium-approved Device on the Iridium system; (iii) modify the Product or any Product component, reverse-engineer the Product or any Product component or attempt to do so; (iv) violate any applicable laws or regulations; or (v) use or misuse of the Product contrary to or in violation of this



User Manual (collectively “Unauthorized Use”), you agree to defend, indemnify and hold Iridium and your Service Provider harmless with respect to any claims or actions by governmental entities or other third parties related to your Unauthorized Use and to pay all costs, damages, fines and other amounts incurred by us, or on our behalf, in the defense of any such claims or actions. Further, we specifically disallow any liability and will not credit back airtime charges related to any Unauthorized Use.

In addition to Iridium’s express reservation of other remedies available to it, Iridium reserves the right to discontinue providing Iridium satellite services and/or to disable your Product’s access to the Iridium system. If Iridium reasonably believes that you are engaged in any Unauthorized Use, we may seek equitable relief to prevent such Unauthorized Use without having to wait to see if damage to the Iridium system occurs.

**This Product is covered by a U.S.A. warranty.** This Limited Warranty is applicable in all countries and is enforceable in any country or region where Iridium or its Service Provider offer warranty service for the Product. Outside of the U.S.A., any different warranty terms, liabilities and/or legal requirements of the country in which the Product is sold are specifically disclaimed by Iridium to the extent permitted by law. Warranty service availability and response times may vary from country to country and may be subject to registration requirements in the country of purchase. Your Iridium Service Provider can provide details.

This Limited Warranty gives you specific legal rights. You may also have other rights that may vary from state to state or country to country. Some states/countries do not allow or acknowledge the existence, limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so some limitations or exclusions of this Limited Warranty may not apply to you. You are advised to consult applicable state/country laws for a full determination of your rights.

## Warranty Claim Process

Should your Product require service within the Warranty Period or for warranty questions, repairs or for the return of the Product, please contact your Service Provider or any other Service Provider in your country. Do not contact Iridium. For warranty claims, you will be required to provide the following proof of purchase documentation: your original, dated bill of sale or delivery receipt (including your name, address and telephone number; the name and address of the Service Provider who sold you the Product; the model number and International Mobile Identification Number (IMEI); and the sale price of the Product), together with a written description of the problem. You are responsible for shipping the Product to the authorized warranty service center designated by your Service Provider with freight and insurance prepaid. You are responsible for all costs associated with returning the Product.

Product that is repaired or replaced under this Limited Warranty shall be shipped to your Service Provider who will work with you to arrange transfer of the Product back to you. In certain states/countries, including without limitation Australia and New Zealand, the law requires that manufacturers or sellers incur costs relating to the warranty return and replacement of any products. In those jurisdictions, Iridium and/or the Service Provider will pay the costs of return and/or replacement, as required. In all other jurisdictions, you are solely responsible for all costs associated with the return and/or replacement, including costs associated with returning the Product to us and costs associated with shipping the new or refurbished product back to you, freight charges, customs and brokerage fees.

Refer to [www.iridium.com](http://www.iridium.com) for a list of Service Providers or contact your Service Provider for warranty information.



**Privacy and Data Security.** Privacy and data security are important to everyone. Some features of your Product may affect your privacy or data security. Therefore, it is important to monitor access to your Product and not to leave it where others might have unmonitored access. Lock your Product when not in use. Erase all personal information or data before disposing of the Product or recycling it. The Product uses network-based positioning technology, which may be used to obtain a user's approximate location and thereby affect a user's privacy. For further information about Iridium's privacy and data security practices, please consult our privacy policy, available at <https://www.iridium.com/privacy-policy/>.

**Disclosure to Governmental and Quasi-Governmental Agencies.** By your use of the Product and Iridium satellite services you acknowledge and consent to Iridium's disclosure of user information, including, but not limited to name, address, telephone number and location information, including, where available, the geographic coordinates of equipment, to governmental and quasi-governmental agencies, including law enforcement, where Iridium deems it necessary in its sole discretion, including but not limited to, responding to an exigent circumstance.

These governmental and quasi-governmental agencies shall be deemed users for all purposes of this Limited Warranty.

## Software License

**The following terms govern your access and use of the Iridium or Iridium-supplied software ("Software") contained in the Product you purchased.**

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- (v) disclose, provide, or otherwise make available trade secrets contained within the Software and Documentation in any form to any third party without the prior written consent of Iridium. You shall implement reasonable security measures to protect such trade secrets.

Only to the extent required by law, and at your written request, Iridium shall provide you with the interface information needed to achieve interoperability between the Software and another independently created program, on payment of Iridium's applicable fee, if any. You shall observe strict obligations of confidentiality with respect to such information and shall use such information in compliance with any applicable terms and conditions upon which Iridium makes such information available.

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Supp. 227.7202-1 through 227.7202-4, and notwithstanding any other FAR or other contractual clause to the contrary in any agreement into which this Limited Warranty may be incorporated, you may provide to Government end user or Government end user will acquire, as applicable, the Software and Documentation with only those rights set forth in this Limited Warranty. Use of either the Software or Documentation or both constitutes agreement by the Government that the Software and Documentation are “commercial computer software” and “commercial computer software documentation,” and constitutes acceptance of the rights and restrictions herein.

## Appendix

### Warnings and System/Post Errors

| Warning / Error Code | Category                     | Meaning / Reparation                                                                                                                                                                                                                                                                                                                      |
|----------------------|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Error 100.</b>    | Battery Temperature          | The Device Battery temperature is critically high (> 60deg C). The Device will power off automatically.<br><br>Note: Once the device has powered off automatically due to the device battery temperature is critically high, for safety reason, the device cannot be powered on unless the device battery temperature drops below 58deg C |
| <b>Error 101.</b>    |                              | The Device Battery temperature is critically low (< -20deg C). The Device will power off automatically.                                                                                                                                                                                                                                   |
| <b>Warning 102.</b>  |                              | The Device Battery temperature is approaching the maximum allowed level at which point the Device will power off automatically. Move the Device to a cooler location to avoid shutdown                                                                                                                                                    |
| <b>Warning 103.</b>  |                              | The Device Battery temperature is approaching the minimum allowed level at which point the Device will power off automatically. Move the Device to a warmer location to avoid shutdown.                                                                                                                                                   |
| <b>Error 104.</b>    |                              | An internal Error has occurred. If the error persists over a power cycle, contact support.                                                                                                                                                                                                                                                |
| <b>Error 200.</b>    | Battery Level                | The Device Battery level is critically low. The Device will power off automatically.                                                                                                                                                                                                                                                      |
| <b>Warning 201.</b>  |                              | The Device Battery level is approaching the minimum allowed at which point the Device will power off automatically.                                                                                                                                                                                                                       |
| <b>Error 202.</b>    |                              | An internal Error has occurred. If the error persists over a power cycle, contact support.                                                                                                                                                                                                                                                |
| <b>Error 204</b>     |                              | An internal Error has occurred. If the error persists over a power cycle, contact support.                                                                                                                                                                                                                                                |
| <b>Warning 300.</b>  | Battery Charging Temperature | The Device has stopped charging the Battery due to critically high Battery temperature. Move the Device to a cooler location to resume charging.                                                                                                                                                                                          |
| <b>Warning 301.</b>  |                              | The Device has stopped charging the Battery due to critically low Battery temperature. Move the Device to a warmer location to resume charging.                                                                                                                                                                                           |
| <b>Warning 302.</b>  |                              | The Device Battery temperature is approaching the maximum allowed during charging at which point the Device will stop charging the Battery. Move the Device to a cooler location to continue successful charging.                                                                                                                         |
| <b>Warning 303.</b>  |                              | The Device Battery temperature is approaching the minimum allowed during charging at which point the Device will stop charging the Battery. Move the Device to a warmer location to continue successful charging.                                                                                                                         |
| <b>Error 304.</b>    |                              | An internal Error has occurred. If the error persists over a power cycle, contact support.                                                                                                                                                                                                                                                |
| <b>Error 502</b>     |                              | The Device Satellite modem temperature is critically high. The Device will power off automatically. Move the Device to a cooler location to resume operation.                                                                                                                                                                             |

| Warning / Error Code                                    | Category                    | Meaning / Reparation                                                                                                                                                                                     |
|---------------------------------------------------------|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Error 503</b>                                        | Satellite modem temperature | The Device Satellite modem temperature is critically low. The Device will power off automatically. Move the Device to a warmer location to resume operation.                                             |
| <b>Warning 504</b>                                      |                             | The Device Satellite modem temperature is approaching the maximum allowed at which point the Device will power off automatically. Move the Device to a cooler location to continue successful operation. |
| <b>Warning 505</b>                                      |                             | The Device Satellite modem temperature is approaching the minimum allowed at which point the Device will power off automatically. Move the Device to a warmer location to continue successful operation. |
| <b>Error 600 Internal device error</b>                  |                             | An internal hardware or software error has been detected. If possible, the user can try cycling the power or performing a factory reset of the device. If the error persists, please contact support.    |
| <b>Error 601</b>                                        |                             | The Device Satellite modem temperature is critically high. The Device will power off automatically. Move the Device to a cooler location to resume operation.                                            |
| <b>Error 602</b>                                        |                             | The Device Satellite modem temperature is critically low. The Device will power off automatically. Move the Device to a warmer location to resume operation.                                             |
| <b>Error/warning 603 – 1050. Internal device error.</b> |                             | An internal hardware or software error has been detected. If possible, the user can try cycling the power or performing a factory reset of the device. If the error persists, please contact support.    |

## Dimensions

The weight and dimensions the Iridium GO! exec (with the Antenna folded down) are:

| Parameter            | Value  |
|----------------------|--------|
| Length               | 210 mm |
| Width                | 210 mm |
| Depth                | 32 mm  |
| Weight (approximate) | 1200g  |

## FAQs

### 1. How do I use my own application?

#### a. Apps needing browsing/internet access:

- Connect your smart device to the Iridium GO! exec Wi-Fi network.
- Use the Iridium GO! exec Application or Device to start a data session (and choose an appropriate Web/App Profile ).
- Use your own application as you usually would to access the internet via the satellite network.

#### b. App for SIP voice calls:

- Connect your smart device to the Iridium GO! exec Wi-Fi network.
- Configure your SIP voice calling application to connect to the Iridium GO! exec SIP server.



- Server Name is the Device IP address (by default 1921.68.0.1) or domain name iridiumgo2.lan.

SIP login username Line 1 = 6001. Line2 = 6002

SIP login password Line 1 = 6001. Line 2 = 6002

Port (if required) = 5060

## **2. What are Web/App Profiles and how do I create them?**

- a. As Satellite data connections are slower and more costly than typical internet connections, it's important to only allow the data you want to go over the satellite network. Web/App profiles set the rules to allow or block traffic from going over the satellite network. There are a range of preset profiles already in your Iridium GO! exec. Or if you want to create your own profiles you can do so from Settings->Device Settings->Admin Settings->Web/App Profiles menu in the Iridium GO! exec application.

## **3. My device won't turn on, what do I do?**

- a. Plug the Iridium GO! exec device into a compliant charger to check the battery is charged. If the LED lights up, then press the power button to turn the unit on. Lifting/lowering the antenna will also power on/off the unit (unless disabled in the Device Power Config menu)
- b. If the unit still does not start, then press the reset button located inside the SIM cover. You will need a small paper clip or pin to press the button through the small hole.
- c. If the unit still does not start, then try a factory reset by pressing the reset button for >10 seconds. **NOTE:** This will also erase all setting on the device and set it back to factory defaults.
- d. If the unit still does not start, then contact Iridium support at +1.480.752.5155 or toll free: +1.866.947.4348.

## **4. How do I initiate SOS?**

Note: the SOS can only be initiated if the Emergency Mode is configured.

- a. SOS can be raised by
  - Lifting the flap marked SOS and pressing the SOS button for >1 seconds. The unit will turn on if it is not already on.
  - Press the SOS icon on the Devices LCD home screen, then press and hold the onscreen SOS button for 3 seconds.
  - Use the Iridium GO! exec Application to raise and SOS by pressing the SOS icon on the application home screen then press and hold the onscreen SOS button for 3 seconds.

**NOTE:** When raising an SOS be sure the Iridium GO! exec Device's antenna is lifted, and the unit has a full view of the sky or ensure an external antenna is plugged in.

## **5. How do I share my Iridium GO! exec with friends/family?**

- a. If you share your Iridium GO! exec with a friend or family be sure to provide them the screen pin (if enabled so they can unlock the device). You may choose to also share the admin pin (if enabled).
- b. They can download and install the Iridium GO! exec application to their smart device and also use this to connect to the Device Wi-Fi to make calls and data connections. The Iridium GO! exec can connect to up to 4 devices at the same time.

## **6. Can I make 2 calls simultaneously?**

- a. Yes, the Iridium GO! exec allows two calls at the same time. These can be from any combination of the Device and smart application or SIP phones (either connected over Wi-Fi



or the ethernet port)

**7. Can I make calls and use data simultaneously?**

- a. Yes, the Iridium GO! exec can allow two calls and a data connection. The quality of the voice call maybe lower when two calls and a data session are active.

**8. Can multiple users use the data simultaneously?**

- a. Yes, the Iridium GO! exec can allow multiple devices to use the data connection simultaneously, but the satellite data connection is limited speed so more connections mean slower throughput for each person. Also note that only one Web/App profile can be active at any time. So all users will use the last set Web/App profile.

**9. Does Iridium GO! exec support SMS or SBD®?**

- a. No, the Iridium GO! exec does not support SMS or Short Burst Data® (SBD®). But using the data connection allows Social Media and Instant Messaging applications like WhatsApp, Messenger, etc. can be used for messaging.

**10. How do I find my service provider?**

- a. Your service provider is the company from which you purchased your Iridium GO! exec. They can best advise on any billing and technical questions you may have. If your device was given to you and you don't know who provisioned it, you can go to [iridium.com](http://iridium.com) and search in the Where to Buy section for a new service provider.

**11. How do I ensure I efficiently manage my data usage?**

- a. It's important to ensure you use the most appropriate Web/App profile when making data connections, as the Web/App profile will allow you to do the Web/App profile you want to achieve and prevent other applications on your PC or smart device from also using internet data in the background. Also be sure not to leave the connection running when it is not required. To assist with this, the Connection Manager provides you a drop-down box to choose a session time.
- b. You can monitor your upload and download usage from the data connection screen (scroll to the bottom). **NOTE** the counts here are approximate values and should not be used for billing purposes.
- c. The usage counter can be reset from the Administrator menu or from the Iridium GO! exec Application
- d. You can also monitor your data usage in the Settings: Device Settings: Admin Settings: Billing and Monitoring menu in the Iridium GO! exec application.
- e. It is also suggested you change the network type on your smart device or laptop to "Metered" or "Low Data Mode" so the amount of background data is minimized.

**12. How do I use the protective cover provided in the box?**

- a. The protective cover has three uses:
- b. Placed over the top of the Iridium GO! exec it acts as a scratch protector during travel. It will protect the Touchscreen, LCD and upper surface from any damage if the Iridium GO! exec comes in contact with rough or sharp objects while in a bag, suitcase or vehicle.
- c. Placed over the top of the Iridium GO! exec while the unit is on it can protect the Iridium GO! exec from direct sunlight to allow the unit to be operated in hotter environments.  
**NOTE:** The LCD and touchscreen will not be accessible with the protective cover on. The Iridium GO! exec can be turned on/off by lifting/lowering the antenna and data / calls can be placed and answered using the Iridium GO! exec application.



- d. Placed underneath the Iridium GO! exec it can protect the Iridium GO! exec device's base from being scratched when the unit needs to be operated outside on rough surfaces like the ground, rocks or vehicles.

## Troubleshooting Guide

| LED State             |                                                                                                                                                                     | Description                                                                                 |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Red                   |                                                                                    | Iridium GO! exec is powering on.                                                            |
| Green pulsating       |                                                                                    | Iridium GO! exec is on and is registered to the satellite network.                          |
| Red pulsating         |                                                                                    | Iridium GO! exec is on and not registered with the satellite network.                       |
| Orange pulsating      |                                                                                    | Iridium GO! exec is in an active session (data session, call active, ringing or dialing).   |
| Blue pulsating        |                                                                                    | Iridium GO! exec is off, but a supported charger is plugged in and charging is in progress. |
| Blue                  |                                                                                    | Iridium GO! exec is off, but a supported charger is plugged in and charging is completed.   |
| Red slow flashing     |   | Iridium GO! exec is in an active SOS call.                                                  |
| Red & yellow flashing |   | Iridium GO! exec is in Error state.                                                         |

## Built-in Web/App Profile list

The Iridium GO! exec comes with a range of built-in Web/App profiles to allow you to quickly get your internet tasks done and minimize your data usage. There are profiles for many popular activities and applications. If you can't find a suitable profile you can use the application to create a custom profile and it will be saved to your Iridium GO! exec. See section Creating and Managing Custom Web/App Profiles. Creating and Managing Custom Web/App Profiles

| Profile Name | Description                                          | Rule Policy                              | Comments                                                                                                                                                                      |
|--------------|------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| All Open     | No restriction on internet access                    | Allow all                                | This is the default all open profile, all activities will work, but data usage maybe high as all traffic is allowed                                                           |
| Browsing     | Open access to webpages. All other services blocked. | Block all traffic except for rules added | This profile will allow only web browsing traffic. This includes all web pages, browsing and may allow other HTML based applications (like webmail)                           |
| Facebook     | Allow access for facebookbasic.com                   | Block all traffic except for rules added | Allow access to <a href="https://mbasic.facebook.com">https://mbasic.facebook.com</a> . Set your PC or mobile browser to this URL to get efficient access to Facebook content |
| Gmail        | Allow access Gmail email                             | Block all traffic except for rules added | This will allow access to Gmail for browser and Gmail applications. Note that it may also allow other Google based services.                                                  |
| WhatsApp     | Allows access to WhatsApp messaging                  | Block all traffic except for rules added | This profile allows limited access to WhatsApp messaging using text. Emoticons and                                                                                            |

| Profile Name | Description                                | Rule Policy                              | Comments                                                                                                                                                                           |
|--------------|--------------------------------------------|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|              |                                            |                                          | images may not work correctly. Voice calls may work. Video calls are not useable.                                                                                                  |
| Teams        | Allows access to Microsoft Teams messaging | Block all traffic except for rules added | This profile allows limited access to Teams chat. Image and attachments may not be useable. Voice calls may work. Video calls are not useable.                                     |
| Outlook      | Allows access to Outlook email             | Block all traffic except for rules added | This profile provides access for some Exchange/Office365/Hotmail & Outlook.com email services. May not be useable for some mail clients or large mailboxes or with large messages. |
| WeChat       | Allows access to some WeChat services      | Block all traffic except for rules added | This profile allows limited access to WeChat messaging features. Many secondary features and mini programs will not work.                                                          |
| All Blocked  | Block all internet access                  | Block all traffic                        | This profile will block all traffic, it will only be used by third party application before applying their own additional profile rules.                                           |

## Basic Configuration User Details

### Configuration Items

The following table shows a summary of the configuration items, where they can be configured (Application, Device or both) and whether the Admin PIN is required.

| Configuration Item           | Default value                                                                                            | Device            |                     | Application    |                     |
|------------------------------|----------------------------------------------------------------------------------------------------------|-------------------|---------------------|----------------|---------------------|
|                              |                                                                                                          | Config in Device? | Admin PIN required? | Config in App? | Admin PIN required? |
| <b>Network Settings</b>      |                                                                                                          |                   |                     |                |                     |
| Mac Filtering                | Disabled                                                                                                 | N                 | N                   | Y              | Y                   |
| Select Web/App Profiles      | Preset profiles available (hard coded in firmware)                                                       | Y                 | N                   | Y              | N                   |
| DNS Caching                  | Disabled                                                                                                 | Y                 | Y                   | Y              | Y                   |
| DNS clear Cache              | N/A                                                                                                      | Y                 | Y                   | Y              | Y                   |
| IP Range and Subnet for DHCP | Local IP Address:<br>192.168.0.1<br>Range: 192.168.0.50 - 192.168.0.200<br>Subnet mask:<br>255.255.255.0 | N                 | N                   | Y              | Y                   |

| Wi-Fi Settings                                         |                                                                                                                                                |   |   |   |   |
|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|
| Wi-Fi Enable/Disable                                   | Enabled                                                                                                                                        | Y | Y | N | N |
| Wi-Fi SSID                                             | Iridium<br>-{6 digit serial-number}                                                                                                            | N | N | Y | Y |
| Wi-Fi Channel                                          | 1                                                                                                                                              | N | N | Y | Y |
| Wi-Fi Security & Password                              | Security=WPA2<br>Password=password                                                                                                             | N | N | Y | Y |
| Allow Wi-Fi Credentials to be displayed Enable/Disable | Enable                                                                                                                                         | Y | Y | Y | Y |
| Account management                                     |                                                                                                                                                |   |   |   |   |
| Admin PIN                                              | N/A                                                                                                                                            | Y | Y | Y | Y |
| Admin PIN enable/disable                               | (Default: Admin PIN disabled)                                                                                                                  | Y | Y | Y | Y |
| Satellite Settings                                     |                                                                                                                                                |   |   |   |   |
| Start/Stop Data session                                | start plus duration<br>(15m,30m,60m, manual)<br>(default 30m)                                                                                  | Y | N | Y | N |
| Clear Data usage counters                              | N/A                                                                                                                                            | Y | Y | Y | Y |
| Power settings                                         |                                                                                                                                                |   |   |   |   |
| Satellite Antenna behavior                             | A) raise: power on, lower:<br>power off<br>B) do nothing on antenna<br>movement<br>A) default behavior                                         | Y | N | Y | N |
| Charge connection behavior                             | When an external charger<br>is connected.<br>A) Power On to<br>std_power_on_charging<br>B) Power On<br>to std_power_off_chargin<br>g (default) | Y | N | Y | N |
| Device settings                                        |                                                                                                                                                |   |   |   |   |
| Ring Volume                                            | 0dB to -30dB in 3dB steps.<br>(default: -18dB)                                                                                                 | Y | N | N | N |
| Call Volume - Handsfree                                | 5                                                                                                                                              | Y | N | N | N |
| Call Volume - Headset                                  | 5                                                                                                                                              | Y | N | N | N |
| Ring Tone                                              | User selects from a preset<br>list of tones.(default to the<br>first ring tone)                                                                | Y | N | N | N |
| Backlight Mode                                         | auto, manual (default:<br>manual)                                                                                                              | Y | N | N | N |

|                                       |                                                                                                                                    |   |   |   |   |
|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|
| Screen timeout                        | 30s, 1m, 5m, 10m (default: 5m)                                                                                                     | Y | N | N | N |
| Quick dial                            | (default: empty list)                                                                                                              | N | N | Y | Y |
| Date and Date localization            | DD/MM/YYYY or MM/DD/YYYY (default: DD/MM/YYYY)                                                                                     | Y | N | N | N |
| Time and Time localization            | timezone (default = UTC + 0)<br>12h/24h (default: 24h)                                                                             | Y | N | N | N |
| Device lock Screen set PIN            | Example 223366 (default: PIN not set)                                                                                              | Y | Y | N | N |
| Device lock Screen enable/disable PIN | (default: PIN disabled)                                                                                                            | Y | Y | N | N |
| Location format                       | selectable from one of <ul style="list-style-type: none"> <li>• D,M',S"</li> <li>• D,M.M'</li> <li>• D.D (default: D.D)</li> </ul> | Y | N | Y | N |
| <b>Voice</b>                          |                                                                                                                                    |   |   |   |   |
| Call history show outgoing number     | true/false (default: true)                                                                                                         | Y | Y | N | N |
| Clear Call history                    | (default: Cleared)                                                                                                                 | Y | Y | Y | Y |
| Preferred line                        | line1 or line 2 (default: line1)                                                                                                   | Y | Y | N | N |
| <b>Device Reset</b>                   |                                                                                                                                    |   |   |   |   |
| Factory reset                         | N/A                                                                                                                                | Y | Y | Y | Y |
| <b>SOS</b>                            |                                                                                                                                    |   |   |   |   |
| Configure SOS provider phone number   | User defined or IERCC international direct dial (default: IERCC Intl direct dial)                                                  | N | N | Y | Y |
| Storage mode                          | enable or disable (default: disable)                                                                                               | Y | N | Y | N |
| Language selection                    | Russian, English, Japanese, French (Canadian), Spanish (default: English)                                                          | Y | N | Y | N |