

# Aruba 9004 Gateway

## Startup Guide



a Hewlett Packard  
Enterprise company



0512061-05

The Aruba 9004 gateway is a wireless LAN gateway that connects, controls, and intelligently integrates wireless Access Points (APs), Managed Devices, and Air Monitors (AMs).

## Package Contents

- Aruba 9004 gateway
- Micro USB console cable
- Power adapter
- Aruba 9004 Start-up Guide (Printed)
- Adapter Cable Saddle



Optional accessories available for use with the Aruba 9004 gateway are sold separately. Contact your Aruba sales representative for details and assistance.

## Installation



This device must be professionally installed and serviced by a trained Aruba-Certified Mobility Professional (ACMP), or similar Aruba-certified technician. To install this device, refer to the *Aruba 9004 Gateway Installation Guide* by scanning the QR code in this section, or visit [www.support.arubanetworks.com](http://www.support.arubanetworks.com) then select **Documentation> Hardware Installation Guides> Controllers> Aruba 9004 Gateway**

## Software End User License Agreement

The End User License Agreement (EULA) information for this product can be found at [www.arubanetworks.com/assets/legal/EULA.pdf](http://www.arubanetworks.com/assets/legal/EULA.pdf).

## 9004 Specifications

### Physical

- Device Dimensions (HxWxD): 3.82 cm x 19.85cm x 15.31 cm
- Device Weight: 2.723 lbs (1.235 kg)

### Electrical

- Ethernet
  - 4 x 100/1000BASE-T auto-sensing Ethernet RJ-45 Interfaces
  - MDI/MDX
- Power
  - 12V DC power interface, supports powering through a 12V DC, 2.5A AC-to-DC power adapter

### Environmental

- Operating
  - Temperature Range: 0 °C to 40 °C (32 °F to 104 °F)
  - Humidity Range: 10% to 90% (RH), non-condensing

- Storage and Transportation
  - Temperature Range: -40 °C to 70 °C (-40 °F to 158 °F)
  - Humidity Range: 10% to 95% (RH), non-condensing

## Regulatory Model Name

The regulatory model name for the 9004 gateway is ARCN9004.

## Safety and Regulatory Compliance

Aruba Networks, a Hewlett Packard Enterprise company provides a multi-language document that contains country-specific restrictions and additional safety and regulatory information for all Aruba products. This document can be viewed or downloaded from the following location: [www.arubanetworks.com/safety\\_addendum](http://www.arubanetworks.com/safety_addendum)

### FCC Class B Part 15

This device complies with Part 15 of the Federal Communications Commission (FCC) Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.



Changes or modifications to this unit not expressly approved by Aruba Networks, a Hewlett Packard Enterprise company, can void the user's authority to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instructions, may cause interference harmful to radio communications.

If this equipment does cause interference, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.
- Changes or modifications to this unit not expressly approved by Aruba Networks, a Hewlett Packard Enterprise company, can void the user's authority to operate this equipment.

### Industry Canada

This Class B digital apparatus meets all of the requirements of the Canadian Interference-Causing Equipment Regulations.

This device complies with Industry Canada's license-exempt RSS regulations. Operation of this device is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation.

### Déclaration d'Industrie Canada

Ce périphérique est conforme aux règlements RSS exempts de licence d'Industrie Canada. L'utilisation de ce périphérique est soumise aux deux conditions suivantes : (1) ce périphérique ne doit pas provoquer d'interférences, et (2) ce périphérique doit accepter toute interférence, y compris les interférences susceptibles de provoquer undysfonctionnement.

## EU Regulatory Conformance European Union



The Declaration of Conformity made under RED Directive 2014/53/EU is available for viewing at <http://www.hpe.com/eu/certificates>. Select the document that corresponds to your device's model number as it is indicated on the product

label.



Use of controls or adjustments of performance or procedures other than those specified in this manual may result in hazardous radiation exposure.



Although this gateway has been tested up to 1 kV per CE immunity requirements, this product requires surge protection to be provided as part of the building installation to protect against unidirectional surges resulting from electrical switching and lightning strikes.  
For protection against these surges in an outdoor installation, any exposed wiring must be shielded, and the shield for the wiring must be grounded at both ends.

## Wireless Channel Restrictions

Table 1 Frequency Range Table

| Frequency Range MHz | Max EIRP |
|---------------------|----------|
| 2402-2480           | -8 dBm   |

## RF Radiation Exposure Statement

This equipment complies with RF radiation exposure limits. This equipment should be installed and operated with a minimum distance of 7.9 inches (20cm) between the radiator and your body for 2.4 GHz. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## Mexico

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

## Ukraine

Hereby, Aruba Networks, a Hewlett Packard Enterprise company declares that the radio equipment type [The Regulatory Model Number [RMN] for this device can be found on page 1 of this document] is in compliance with Ukrainian Technical Regulation on Radio Equipment, approved by resolution of the CABINET OF MINISTERS OF UKRAINE dated May 24, 2017, No. 355. The full text of the UA declaration of conformity is available at the following internet address : <https://certificates.ext.hpe.com/public/certificates.html>

## Japan VCCI

This product is a Class B product based on the standard of the VCCI Council. If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

## Proper Disposal of Aruba Equipment

### Waste of Electrical and Electronic Equipment



Aruba Networks, a Hewlett Packard Enterprise company products at end of life are subject to separate collection and treatment in the EU Member States, Norway, and Switzerland and therefore are marked with the symbol shown at the left (crossed-out wheeler bin). The treatment applied at end of life of these products in these countries shall comply with the applicable national laws of countries implementing Directive 2012/19/EU on Waste of Electrical and Electronic Equipment (WEEE).

### European Union RoHS



Aruba Networks, a Hewlett Packard Enterprise company products also comply with the EU Restriction of Hazardous Substances Directive

2011/65/EU (RoHS). EU RoHS restricts the use of specific hazardous materials in the manufacture of electrical and electronic equipment. Specifically, restricted materials under the RoHS Directive are Lead (including Solder used in printed circuit assemblies), Cadmium, Mercury, Hexavalent Chromium, and Bromine. Some Aruba products are subject to the exemptions listed in RoHS Directive Annex 7 (Lead in solder used in printed circuit assemblies). Products and packaging will be marked with the "RoHS" label shown at the left indicating conformance to this Directive.

### India RoHS

This product complies with RoHS requirements as prescribed by E-Waste (Management & Handling) Rules, governed by the Ministry of Environment & Forests, Government of India.

### China RoHS



Aruba Networks, a Hewlett Packard Enterprise company products also comply with China environmental declaration requirements and are labeled with the "EFUP 10" label shown at the left.

### 有毒有害物质声明

#### Hazardous Materials Declaration

| 部件名称<br>(Parts)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 有毒有害物质或元素 (Hazardous Substance) |           |           |                            |               |                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------|-----------|----------------------------|---------------|-----------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 铅<br>(Pb)                       | 汞<br>(Hg) | 镉<br>(Cd) | 六价铬<br>(Cr <sup>6+</sup> ) | 多溴联苯<br>(PBB) | 多溴二苯醚<br>(PBDE) |
| 电路板<br>(PCA Boards)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ×                               | ○         | ○         | ○                          | ○             | ○               |
| 机械组件<br>(Mechanical Sub-Assemblies)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ×                               | ○         | ○         | ○                          | ○             | ○               |
| <p>○: 表示该有害物质在该部件所有均质材料中的含量均在 SJ/T11363-2006 标准规定的限量要求以下。<br/>Indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold of the SJ/T11363-2006 standard.</p> <p>×: 表示该有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11363-2006 标准规定的限量要求。<br/>Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11363-2006 standard.</p> <p>对销售之目的所售产品, 本表显示, 供应链的电子产品信息可能包含这些物质。<br/>This table shows where these substances may be found in the supply chain of electronic information products, as of the date of sale of the enclosed product.</p> |                                 |           |           |                            |               |                 |
| <p>此标志为针对所涉产品的环保使用期标志。某些零部件会有一个不同的环保使用期 (例如, 电池单元模块) 贴在其产品上。<br/>此环保使用期只适用于产品是在产品手册中所规定的条件下工作。<br/>The Environment-Friendly Use Period (EFUP) for all enclosed products and their parts are per the symbol shown here. The Environment-Friendly Use Period is valid only when the product is operated under the conditions defined in the product manual.</p>                                                                                                                                                                                                                                                                                                                                                  |                                 |           |           |                            |               |                 |

### Brazil



Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

## Russia



HPE Russia: ООО "Хьюлетт Паккард Энтерпрайз"  
Российская Федерация, 125171, г. Москва,  
Ленинградское шоссе, 16А, стр.3, Телефон: +7 499 403  
4248 Факс: +7 499 403 4677

'HPE Belarus': ИООО «Хьюлетт-Паккард Бел»,

Республика Беларусь, 220030, г. Минск, ул. Интернациональная,  
36-1, Телефон/факс: +375 17 392 28 20Este

'HPE Kazakhstan': ТОО «Хьюлетт-Паккард (К)», Республика  
Казахстан, 050040, г. Алматы, Бостандыкский район, проспект Аль-  
Фараби, 77/7, Телефон/факс: + 7 727 355 35 50

## Contact Aruba

| Main Site                                    | <a href="http://www.arubanetworks.com">http://www.arubanetworks.com</a>                                                                                                                                                       |
|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Support Site                                 | <a href="http://support.arubanetworks.com">http://support.arubanetworks.com</a>                                                                                                                                               |
| Airheads Social Forums<br>and Knowledge Base | <a href="http://community.arubanetworks.com/">http://community.arubanetworks.com/</a>                                                                                                                                         |
| North America Telephone                      | 1-800-943-4526<br>1-408-754-1200                                                                                                                                                                                              |
| International Telephone                      | <a href="http://www.arubanetworks.com/support-services/contact-support/">http://www.arubanetworks.com/<br/>support-services/contact-support/</a>                                                                              |
| Software Licensing Site                      | <a href="http://www.hpe.com/networking/support">http://www.hpe.com/networking/<br/>support</a>                                                                                                                                |
| End-of-Life Information                      | <a href="http://www.arubanetworks.com/support-services/end-of-life/">http://www.arubanetworks.com/<br/>support-services/end-of-life/</a>                                                                                      |
| Security Incident<br>Response Team (SIRT)    | <a href="http://www.arubanetworks.com/support-service/security-bulletins/">http://www.arubanetworks.com/<br/>support-service/security-bulletins/</a><br><br>Email: <a href="mailto:aruba-sirt@hpe.com">aruba-sirt@hpe.com</a> |

## Copyright

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## Open Source Code

This product includes code licensed under the GNU General Public License, the GNU Lesser General Public License, and/or certain other open source licenses.

A complete machine-readable copy of the source code corresponding to such code is available upon request. This offer is valid to anyone in receipt of this information and shall expire three years following the date of the final distribution of this product version by Hewlett Packard Enterprise Company.

To obtain such source code, send a check or money order in the amount of US \$10.00 to:

Hewlett Packard Enterprise Company  
Attn: General Counsel  
6280 America Center Drive  
San Jose, CA 95002  
USA

## Warranty

This hardware product is protected by an Aruba warranty. For more details visit [www.hpe.com/us/en/support.html](http://www.hpe.com/us/en/support.html) and select the "HPE, Servers, Storage, and Networking" option from the Product Support menu to access HPE's Warranty Check.



a Hewlett Packard  
Enterprise company

3333 Scott Boulevard  
Santa Clara, California 95054  
USA

## SIMPLIFIED DECLARATION OF CONFORMITY

The Regulatory Model Number **[RMN]** for this device can be found in the Regulatory Compliance section of this document.

|    |                                                                                                                                                                                                                                                                                                                                                             |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EN | Hereby, Hewlett Packard Enterprise Company declares that the radio equipment type <b>[RMN]</b> is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                 |
| DE | Hiermit erklärt Hewlett Packard Enterprise Company, dass der Funkanlagentyp <b>[RMN]</b> der Richtlinie 2014/53/EU entspricht. Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                         |
| FR | Le soussigné, Hewlett Packard Enterprise Company, déclare que l'équipement radioélectrique du type <b>[RMN]</b> est conforme à la directive 2014/53/UE. Le texte complet de la déclaration UE de conformité est disponible à l'adresse internet suivante: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                    |
| IT | Il fabbricante, Hewlett Packard Enterprise Company, dichiara che il tipo di apparecchiatura radio <b>[RMN]</b> è conforme alla direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                    |
| ES | Por la presente, Hewlett Packard Enterprise Company declara que el tipo de equipo radioeléctrico <b>[RMN]</b> es conforme con la Directiva 2014/53/UE. El texto completo de la declaración UE de conformidad está disponible en la dirección Internet siguiente: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .             |
| PL | Hewlett Packard Enterprise Company niniejszym oświadcza, że typ urządzenia radiowego <b>[RMN]</b> jest zgodny z dyrektywą 2014/53/UE. Pełny tekst deklaracji zgodności UE jest dostępny pod następującym adresem internetowym: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                               |
| RO | Prin prezenta, Hewlett Packard Enterprise Company declară că tipul de echipamente radio <b>[RMN]</b> este în conformitate cu Directiva 2014/53/UE. Textul integral al declarației UE de conformitate este disponibil la următoarea adresă internet: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                          |
| NL | Hierbij verklaar ik, Hewlett Packard Enterprise Company, dat het type radioapparatuur <b>[RMN]</b> conform is met Richtlijn 2014/53/EU. De volledige tekst van de EU-conformiteitsverklaring kan worden geraadpleegd op het volgende internetadres: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                          |
| HU | A Hewlett Packard Enterprise Company igazolja, hogy az <b>[RMN]</b> típusú rádióberendezés megfelel a 2014/53/EU irányelvnek. Az EU megfelelési nyilatkozat teljes szövege elérhető a következő internetes címen: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                            |
| PT | O(a) abaixo assinado(a) Hewlett Packard Enterprise Company declara que o presente tipo de equipamento de radio <b>[RMN]</b> está em conformidade com a Diretiva 2014/53/UE. O texto integral da declaração de conformidade está disponível no seguinte endereço de Internet: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> . |
| EL | Με την παρούσα ο/η Hewlett Packard Enterprise Company, δηλώνει ότι ο ραδιοεξοπλισμός <b>[RMN]</b> πληροί την οδηγία 2014/53/ΕΕ. Το πλήρες κείμενο της δήλωσης συμμόρφωσης ΕΕ διατίθεται στην ακόλουθη ιστοσελίδα στο διαδίκτυο: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                              |
| SV | Härmed försäkrar Hewlett Packard Enterprise Company att denna typ av radioutrustning <b>[RMN]</b> överensstämmer med direktiv 2014/53/EU. Den fullständiga texten till EU-försäkran om överensstämmelse finns på följande webbadress: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                        |
| CS | Tímto Hewlett Packard Enterprise Company prohlašuje, že typ rádiového zařízení <b>[RMN]</b> je v souladu se směrnicí 2014/53/EU. Úplné znění EU prohlášení o shodě je k dispozici na této internetové adrese: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                                |
| BG | С настоящото Hewlett Packard Enterprise Company декларира, че този тип радиосъоръжение <b>[RMN]</b> е в съответствие с Директива 2014/53/ЕС. Цялостният текст на ЕС декларацията за съответствие може да се намери на следния интернет адрес: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                |
| SK | Hewlett Packard Enterprise Company týmto vyhlasuje, že rádiové zariadenie typu <b>[RMN]</b> je v súlade so smernicou 2014/53/EÚ. Úplné EÚ vyhlásenie o zhode je k dispozícii na tejto internetovej adrese: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                                   |
| DA | Hermed erklærer Hewlett Packard Enterprise Company, at radioudstyrstypen <b>[RMN]</b> er i overensstemmelse med direktiv 2014/53/EU. EU-overensstemmelseserklæringens fulde tekst kan findes på følgende internetadresse: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                    |
| FI | Hewlett Packard Enterprise Company vakuuttaa, että radiolaitetyypin <b>[RMN]</b> on direktiivin 2014/53/EU mukainen. EUVaatimustenmukaisuusvakuutuksen täysimittainen teksti on saatavilla seuraavassa internetosoitteessa: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                  |
| LT | Aš, Hewlett Packard Enterprise Company, patvirtinu, kad radijo įrenginių tipas <b>[RMN]</b> atitinka Direktyvą 2014/53/ES. Visas ES atitikties deklaracijos tekstas prieinamas šiuo interneto adresu: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                                        |
| NO | Hewlett Packard Enterprise Company erklærer herved at utstyret <b>[RMN]</b> er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF. Samsvarserklæring: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                                                         |
| SL | Hewlett Packard Enterprise Company potrjuje, da je tip radijske opreme <b>[RMN]</b> skladen z Direktivo 2014/53/EU. Celotno besedilo izjave EU o skladnosti je na voljo na naslednjem spletnem naslovu: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                                      |
| ET | Käesolevaga deklareerib Hewlett Packard Enterprise Company, et käesolev raadioseadme tüüp <b>[RMN]</b> vastab direktiivi 2014/53/EL nõuetele. ELi vastavusdeklaratsiooni täielik tekst on kättesaadav järgmisel internetiaadressil: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                          |
| HR | Hewlett Packard Enterprise Company ovime izjavljuje da je radijska oprema tipa <b>[RMN]</b> u skladu s Direktivom 2014/53/EU. Cjeloviti tekst EU izjave o sukladnosti dostupan je na sljedećoj internetskoj adresi: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                          |
| LV | Ar šo Hewlett Packard Enterprise Company deklarē, ka radioiekārta <b>[RMN]</b> atbilst Direktīvai 2014/53/ES. Pilns ES atbilstības deklarācijas teksts ir pieejams šādā interneta vietnē: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                                                    |
| IS | Hér með lýsir Hewlett Packard Enterprise yfir því að <b>[RMN]</b> er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 1999/5/EC. Samræmisýfirlýsing: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                                                                                                    |
| MT | B'dan, Hewlett Packard Enterprise Company, niddikjara li dan it-tip ta' taghmir tar-radju <b>[RMN]</b> huwa konformi mad-Direttiva 2014/53/UE. It-test kollu tad-dikjarazzjoni ta' konformita tal-UE huwa disponibbli f'dan l-indirizz tal-Internet li ġej: <a href="http://www.hpe.com/eu/certificates">www.hpe.com/eu/certificates</a> .                  |