

MANUAL

IM
E-MAIL
TEXT



Revision History

Date	Revision	Description
07/28/04	0.1	Initial Draft.
07/29/04	0.2	Updated safety and FCC information in "Important Safety Information" section.
08/02/04	0.3	Added Welcome information with short versions of Wizards, Adding Contacts, etc.
08/04/04	N/A	Development stopped in this document. A clone was made entitled Ogo Quick Reference Guide (14338)—See below*.
08/24/04	0.4	This version is a clone of the 0.11 version of <i>Ogo Quick Reference Guide</i> (14338). More content and detail will be added for release to end-users.
08/27/04	0.5	Cleaned up formatting, styles, and step numbering.
08/27/04	0.6	Ported in revision history from document 14338 as a record of development for this document. Fixed TOC to come in at Level 3. Added information to Conventions Used in this reference guide, clarifying the types of contacts.
09/01/04	0.7	Deleted revision history from 14338 as document number 14338 will be released and archived. Updated Ogo Shortcut Key Section 1.3.3. Added Closing Chat Sessions Section 4.3. Updated corporate information Section 1.1. Updated Ogo Shortcut Key Section 1.3.3, added Table 2 Message Icons. Replaced Insert Symbol Palette Screen, Figure 5. Added information to Section 9 Settings (Brand autosignature, updated figures in set time and set date).
09/02/04	0.8	Added updated Activation and Messaging Wizards sections. Step numbering now needs to be fixed throughout the document.
09/03/04	0.9	Imported existing content into approved template; fixed step numbering, adapted formatting to new page layout as necessary. Formatting pass completed through Section 4.
09/03/04	0.10	Moved My Status to Head 1 and in front of IM. Added procedure for setting status when device is closed. Reformatted "Conventions" section and updated definition for Contacts.
09/06/04		Added Note to Section 5.1.1. Updated the following: • Added Table 4, Table 5, Table 6 to Section 5.1.2 Adding an Emoticon to Your Chat. • Added Section 6.1 Mailbox Options Menu. • Added Table 8 Mail and SMS Icons to Section 6.2 • Section 7.5 Deleting a Draft of a Message. • Added (Address Clipboard) to Section 7.6.2. • Added Section 8.4 Creating a Group. • Updated Section 10 Settings



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1. Welcome!

Welcome! Thank you for purchasing Ogo. Ogo gives you the opportunity to stay in touch with family, friends, business contacts, and others while on the go. Ogo consolidates a wide array of electronic messaging features into one cool mobile device. Ogo's features include:

Instant Messaging (IM): Chat with your AOL, MSN, and Yahoo! contacts using Ogo. It is easy to add contacts, just as you do on your PC. Emoticons can be used in your chat sessions.

E-mail: Check your e-mail on the go and access multiple e-mail accounts. Ogo can help you compose important messages that just can't wait until you are back in the office or at home.

SMS: Read and write text messages, using a full keyboard instead of your phone's numeric keypad.

Ogo: Press one key to get all your unread e-mail, instant messages, and SMS messages.

1.1. Corporate Information

AT&T Wireless Services, Inc.
P. O. Box 68055
Anaheim Hills, CA 92817-8055
(correspondence only, not for payment)

Telephone numbers:

Customer Care: 866-896-9434

General care, billing questions: 866-293-4634

NAS, activations: 800-684-2390

Web site address: www.attws.com

Ogo-specific information: www.attws.com/ogo

Caution: Changes or modifications made in the radio device not expressly approved by AT&T Wireless will void the user's authority to operate the equipment.

1.2. Conventions Used in this Reference Guide

Item	Definition
Navigation	
Key	Physical key on the keyboard. The command <i>Press</i> always refers to physical keys.
Button	Onscreen button that performs an action when you select it and press Enter.
Actions	
Press	Unless otherwise indicated, press always refers to a short press (half a second or less). Where a long press of a key (over half a second) has a specific result, the term <i>long press</i> is used.
Select	Move the focus onscreen to a tab, a field, a button, or an option. You select items using the 8-Way Navigation key. Use the inner ring of the 8-Way Navigation key to move from one item to an adjacent item (field, button, or option); use the outer ring to move from one tab to another or from one page to another.
Scroll	Move the focus up or down to select items in an options list or to read onscreen text.
Terminology	
Contacts	Two types of contacts are described in this manual: <i>Contacts</i> refers to stored contact profile information about the people to whom you send e-mail or SMS messages. You can also store general information, such as home address and phone numbers for people you know. <i>IM Contacts</i> refers to the stored screen identification names for the people with whom you exchange instant messages. IM contacts are stored by the IM service providers, AOL, MSN, and Yahoo!

1.3. Device and Keyboard

1.3.1. The Ogo Device

Note: All screens shown in this Guide are for reference only, and may differ slightly from what you see on your Ogo.

Figure 1: Ogo Device



1.3.2. The Ogo Keyboard

Figure 2: Ogo Keyboard

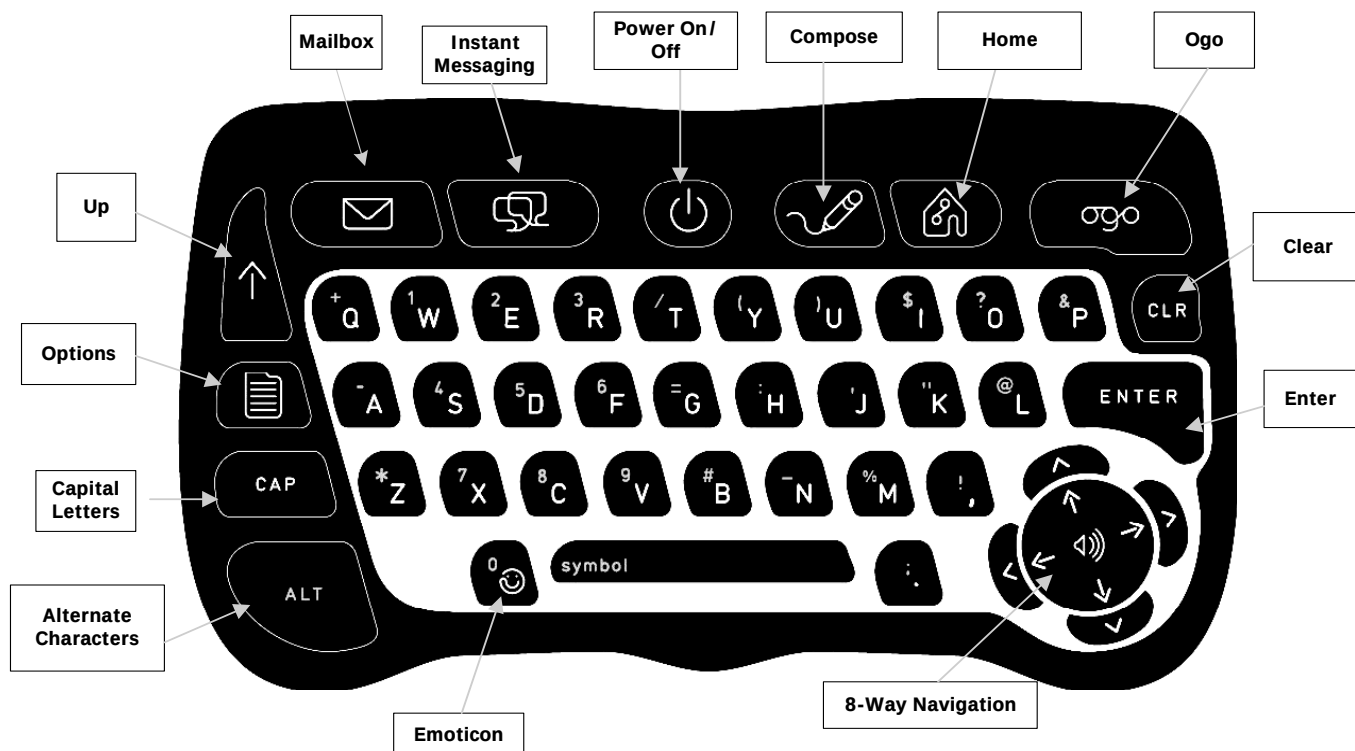


Table 1: Ogo Keys and Key Functions

Key	Name	What it Does
Shortcut Keys		
	Power	Powers your Ogo on and off.
	Mailbox	Shortcut to your e-mail inbox, where you can see incoming e-mail and text messages.
	Instant Messaging	Shortcut to the instant messaging screen, where you can chat with your contacts over AOL, MSN, or Yahoo!
	Compose	Opens a screen where you can write a new e-mail or SMS message.
	Home	Returns to the home screen or main menu.
	Ogo	Opens a screen displaying current chats, unread SMS, e-mail, and draft messages.

Key	Name	What it Does
Navigation		
Keys		
	Enter	Activates a selected item on the screen.
	Outer arrows	The outer ring of arrows of the 8-Way Navigation key. Left and right arrows move between tabs. Up and down arrows scroll one page at a time (page up/down).
	Inner arrows	The inner ring of arrows of the 8-Way Navigation key. Left and right arrows scroll left and right within a screen. Up and down arrows move between lines in a screen.
	Up	Takes you to the screen above the one you are currently in (if available). This key also closes an open Options menu.
	Options	Opens the Options menu for the current screen, if available.
Text Keys		
	Letter keys	Used to insert letters, numbers, or other symbols.
CAP	Capitalize	Shifts the letter keys to capitals. For example, press CAP and then press D to type the capital letter D.
ALT	Alternate	Shifts the letter keys to the symbol located above the letter on the key. For example, press the ALT key and then the D key to insert the number 5. See Figure 5 Insert Symbol Palette.
	ALT, Spacebar	Pressing ALT, then Spacebar, opens a symbol palette that allows you to insert special characters into your messages.
	Emoticon	Opens an emoticon palette that allows you to insert emoticons into your instant messages.
	Clear	Deletes the last character or emoticon inserted in a text field.

1.3.3. The Ogo Shortcut Key

You can press the Ogo shortcut key at any time to display a list of all your new e-mail and SMS messages, open IM chat sessions, and drafts of messages you have not yet sent.

Figure 3: Ogo Shortcut Pop-up



Select the message or chat session you want to view and press Enter. The following icons appear for each type of message (Table 2).

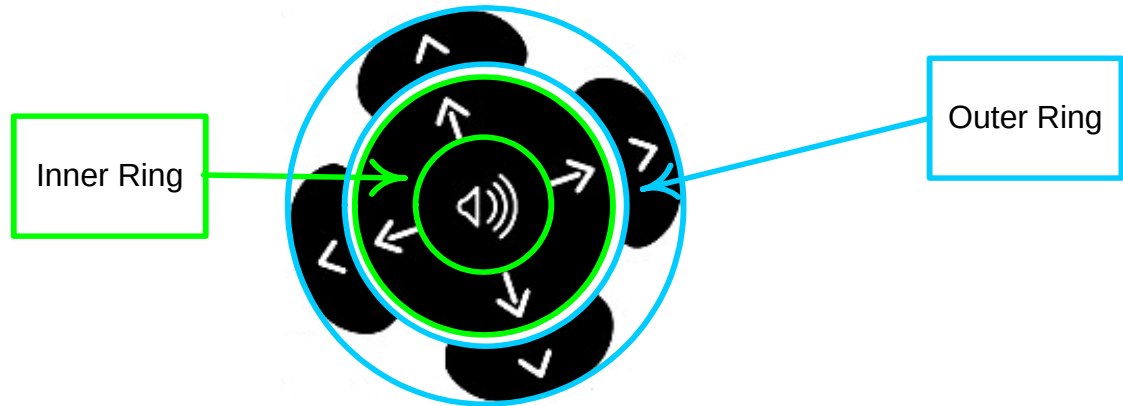
Note: You can also quickly have Ogo check for new e-mail from all of your IM and other e-mail providers set up on your ogo. Highlight Send/Receive at the bottom of the Ogo pop-up and press Enter.

Table 2: Message Icons

Type	Icon	Comments
Conversation AIM		Animates if unread
Chat MSN		
Conversation Yahoo!		
Unread SMS		Static icons
Draft message		
Unread e-mail		

1.3.4. 8-Way Navigation Key

Figure 4: 8-Way Navigation Key



- **Outer Ring:** Left and right arrows move between tabs. Up and down arrows scroll one page at a time (page up/down).
- **Inner Ring:** Left and right arrows scroll left and right within a screen. Up and down arrows move between lines in a screen.

1.3.5. ALT Key

- **Insert special characters using keys:** Special characters and numbers are marked on the keys above the standard characters. When you want to insert a special character or number, press ALT, then press the key for the character or number you want.
- **Insert Symbol palette:** When in any messaging screen or text field, pressing ALT, then Spacebar, opens the Insert Symbol palette. Select the symbol and press Enter to insert the symbol into your message.

Figure 5: Insert Symbol Palette



2. Home Screen

Figure 6: Home Screen

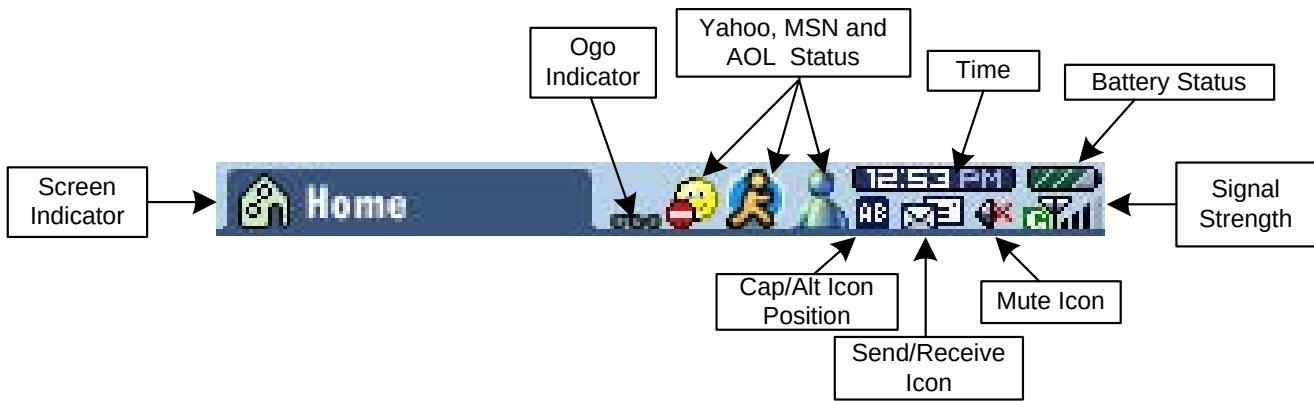


Home Screen Item	For more information...
Taskbar: See current message and status information in the Taskbar that is displayed at the top of each screen.	Section 2.1
Mailbox: View and respond to e-mail and SMS messages, and manage received messages.	Section 6
Instant Messaging (IM): Send instant messages and chat with your IM contacts.	Section 3.4.1
Compose: Select Compose to write an e-mail or an SMS message.	Section 7.1
Contacts: Set up contacts and contact information for e-mail and SMS. You can also add contacts that do not have e-mail or SMS addresses. Contacts for IM are separate.	Section 8 Section 5.2.1
My Status: See which IM communities you are logged onto. You can also check your e-mail.	Section 0
Help: Access live Help chat and other information resources.	Section 12
Settings and Device: Set the date and time and choose settings for pop-ups and other display items.	Section 10

2.1. Taskbar

The top of every screen is dedicated to the Taskbar. The Taskbar interactively displays information about system status, new messages, IM status, and keyboard CAP and ALT functions (Figure 7).

Figure 7: Taskbar



Taskbar Item	Function
Screen indicator	Indicates which screen your Ogo is in (Home, Chat, Compose, etc.).
Ogo	The Ogo indicator is animated when you have new unread messages (e-mail or IM) (See Section 1.3.3 for more information about the Ogo shortcut key).
AOL, MSN, and Yahoo! status	For each of these IM providers (premium portals), your status appears here (Online, Not Available, Offline, etc.).
Time	Current time (See Section 10 for setting date and time).
Battery status	Diagonal bars show the battery charge level. (See Section 11).
Signal strength	Vertical bars indicate the strength of Ogo's network connection. If a G appears in the status, GPRS service is on.
CAP/ALT icon status	The CAP and ALT icons share the same space in the Taskbar.  is the icon for CAP selection.  is the icon for the ALT selection.
Send/Receive icon	The Send/Receive icon appears as an animation during any send/receive action, and disappears from the Taskbar upon completion of the Send/Receive event.
Mute icon	This icon appears only when Ogo's audio is muted  .

Table 3: IM Community Status Icons

Icon	Name	Description
AOL		
	Online	During sign-in, this icon will alternate with the signed off icon in a half second intervals.
	Away	Busy, be right back or new away message
	Offline	
MSN		
	Online	
	Be right back	Away or out to lunch
	Busy	Or on the phone
	Offline	
	Signing on	This icon is animated when signing on
Yahoo!		
	Available	During sign-in this icon will alternate with the offline icon in half second intervals.
	Not available	For any reason
	Offline	

3. Getting Started

3.1. Box Contents

- Ogo with SIM card installed
- Battery and charger
- Quick Start Guide
- Terms of Use (*What You Need to Know*)

3.2. Preparing Your Ogo

3.2.1. Installing or Removing the Battery

To install the battery:

1. Turn your Ogo over and slide off the back cover.
2. Match the battery contacts with the contacts in the battery slot. Push the contacts side down first (Figure 8).

Figure 8 **Insert Battery**



3. Push the other side down to slide the battery into place.
4. Replace the back cover.
5. Make sure that the battery has been properly installed before powering on your Ogo.

To remove the battery:

1. Power off your Ogo.
2. Turn your Ogo over and slide off the back cover.

3. Remove the battery, lifting it gently from the side opposite the contacts.
4. For more information about the battery and charging, see Section 11.

3.2.2. Connect Charger

Connect the charger's power plug into the charging socket on the front of your Ogo (Figure 9).

Figure 9: Connect Charger



3.2.3. Charge Battery

Charge your Ogo for twelve consecutive hours. For more information on Ogo's battery status, see Section 11.

Note: You can begin the Activation Wizard while your Ogo is being charged.

3.3. Powering On Your Ogo

Now that your Ogo is charging (or is fully charged), press the Power On/Off key:



When your device is powered on, you will see the screen shown in Figure 10. When your Ogo connection is established, the Activation Wizard Welcome screen appears.

Figure 10: Connection Status



3.4. Activation and Messaging Wizards

3.4.1. Activation Wizard

This section summarizes the steps that take you through the Activation Wizard.

Once you have powered on your Ogo, follow the steps in the Activation Wizard to confirm your rate plan and activation fee, and to select a payment method.

Ogo offers the following payment methods:

- **Credit card:** You will be asked for your credit card number, and the usage fees will be charged to the card.
- **Existing AT&T Wireless GSM Account:** If you have an AT&T Wireless GSM account, you can pay using your existing account. Ogo charges will appear as an additional charge on your AT&T Wireless bill.

When working with the Activation Wizard, use the inner ring of the 8-Way Navigation key to move between buttons in the screens and press Enter to activate a selected button or option.

Note: All screens shown in this manual are for reference only, and may differ slightly from what you see on your Ogo.

3.4.1.1. Preparing for Activation

Before beginning the Ogo activation process, make sure that you have the following information available:

- Your credit card or existing AT&T Wireless GSM account information
- Your Social Security Number
- Your billing address
- Your home address (where you will be using your Ogo)

3.4.1.2. Overview of Activation

The activation process includes the following sections:

- Welcome and rate plan information
- Select a payment method (you will work with a different series of screens depending on the payment method you select):
 - Set up credit card payments
 - Add Ogo service to your existing AT&T Wireless account
- Usage address information
- Terms of use
- Submit the activation request and confirm your activation

3.4.1.3. Activating Your Ogo

1. Power on your Ogo.
2. An Activation Server Query screen appears.

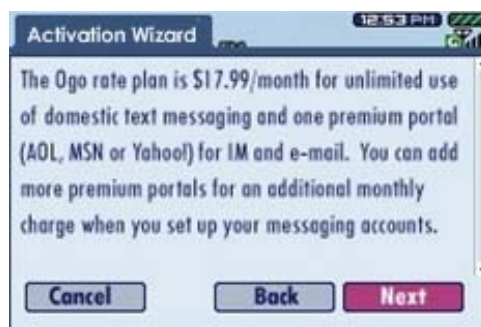


3. The next screen to appear is the Activation Wizard welcome screen.



Select Next and press Enter to continue.

4. The next screen explains payment options.

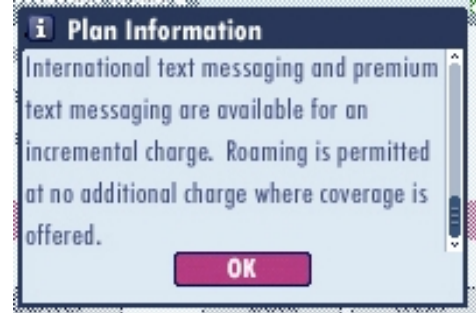
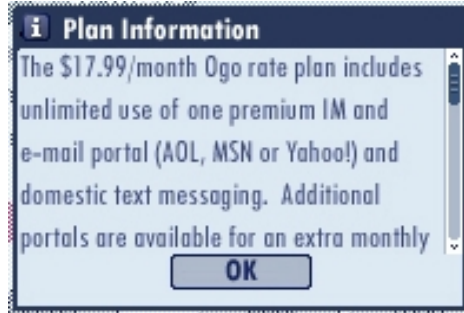


Select Next and press Enter to continue.

5. The available rate plan screen appears.



- With the 17.99 rate plan selected, press Enter. A message box appears, listing details about the plan.

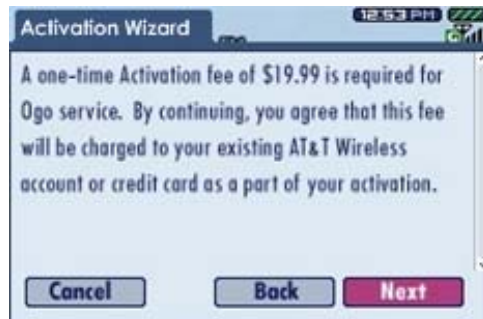


- After scrolling to read all the information, select OK and press Enter to continue. This returns you to the available rate plan screen:



Scroll to read the rest of the service plan information, then with Next selected, press Enter.

- The next screen explains the activation fee.



Select Next and press Enter to continue.

- A screen offering two choices for payment appears. Be sure to scroll to read all the information.

10. Select one of the two payment methods.



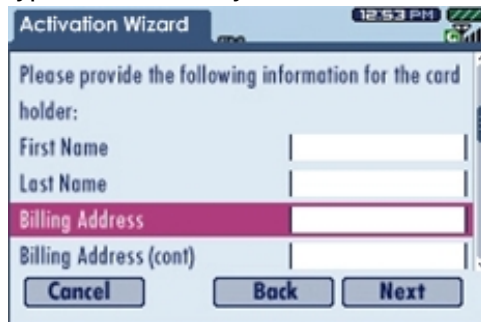
When you have chosen the method you want, Select Next and press Enter to continue.

11. If you selected Set up recurring credit card payment, you will see the following introduction screen. If you selected Add to existing qualifying account, go to Step 15.



Scroll to read all the information about credit card billing, then select Next and press Enter to continue.

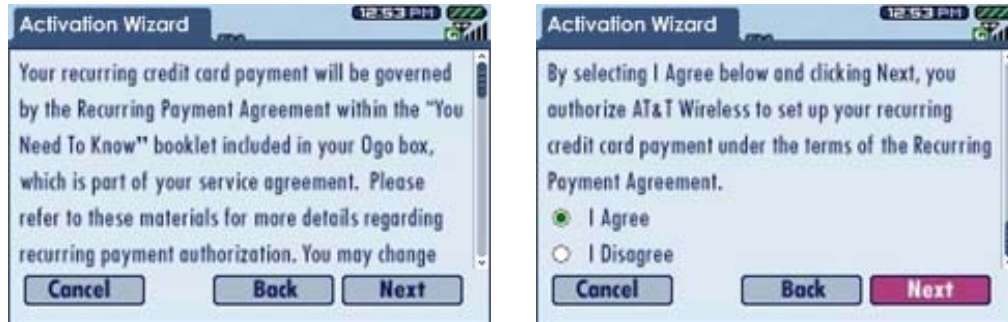
12. Type the details for your credit card. Be sure to scroll down and fill in all the details.



Select Next and press Enter to continue.

Note: To make a selection from a field (such as Credit Card Type or State) that contains a pop-up, select the field and press Enter to open the pop-up, then select an item from the list and press Enter again.

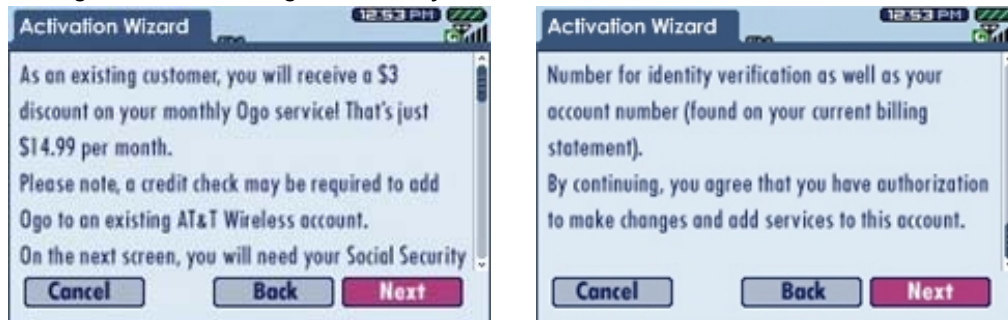
13. The recurring payment agreement screen appears.



Review the Recurring Payment Agreement, select I Agree, then select Next, and press Enter to continue.

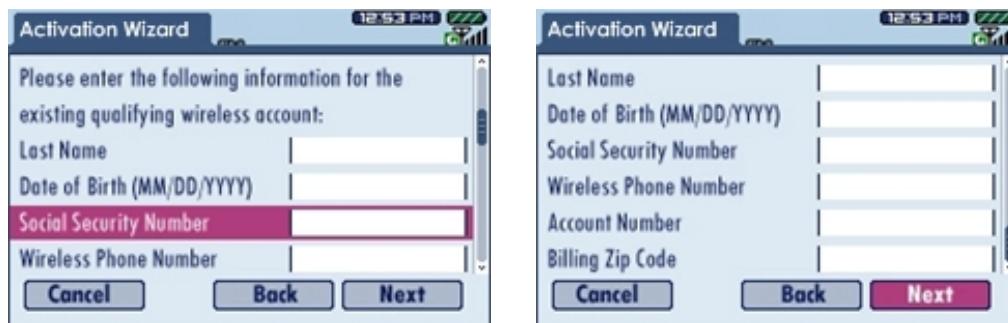
This completes the sequence of screens that apply specifically to credit card billing. The next screens you see will ask you to provide information about your usage address (see Step 18).

14. If you selected Add to existing qualifying account (in step 11), you will see the following sequence of screens that apply specifically to billing through an existing AT&T Wireless GSM account, starting with the following introductory screen.



Scroll to read all the information, then select Next and press Enter to continue.

15. Type the details for your existing AT&T Wireless GSM account. Be sure to scroll down and fill in all the details.



Select Next and press Enter.

16. The next screen asks you if your usage address is the same as your billing address. The usage address is the location from which you will be using your Ogo.



Activation Wizard

Your usage address (usually your home address) indicates the primary area from which you will use your Ogo. Is the billing address the same as your usage address?

☐ Same

☒ Different

Cancel Back Next

Activation Wizard

Please enter your contact information and usage address. Your usage address indicates the primary area from which you will use your Ogo. Your e-mail address (collected below) will be used for billing notification and to inform you about special Ogo offers. For more information, please see our Privacy Policy at

Cancel Back Next

- If this address is the same as your billing address, select Same and press Enter.
- If this address is different from your billing address, select Different and press Enter.

17. If you selected Different, a screen appears where you can enter your Usage Address information.



Activation Wizard

please see our Privacy Policy at www.attwireless.com/privacy.

First Name: Nicole

Last Name: Camelle

Address: Apt 999

Address (contd): 42 Main St

City: New York

Cancel Back Next

Activation Wizard

State: NY

Zip: 10019

E-mail: NicoleCamelle@aol.com

Phone: 9175550000

Cancel Back Next

Note: To select your state, first select the State field and press Enter to open the pop-up. You can type the first letter of your state to select it from the list, or scroll within the list. With your state selected, press Enter again.

Type the information, select Next and press Enter.

18. The next screen shows the Terms of Use information.



Activation Wizard

Included in your box is the Service Agreement. By selecting I Agree and clicking the Next button to continue with this activation you acknowledge that you have read the agreement and agree to be bound by its terms and conditions.

☒ I Agree

Cancel Back Next

Activation Wizard

selecting I Agree and clicking the Next button to continue with this activation you acknowledge that you have read the agreement and agree to be bound by its terms and conditions.

☒ I Agree

☐ I Disagree

Cancel Back Next

Scroll to read all the information, then select I Agree and press Enter to continue.

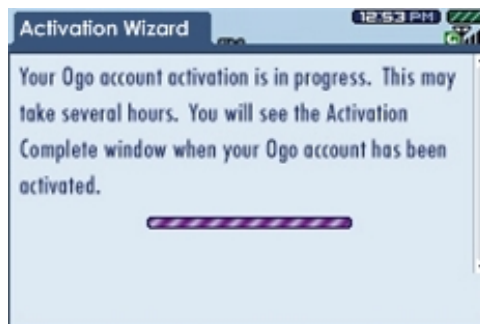
19. The following screen appears, indicating that your Ogo account activation is about to begin.



This screen offers a final opportunity to change address and billing information you have provided. If you want to make changes, select Back and press Enter.

If you are satisfied that the information is correct, select Next and press Enter to begin activation of your account.

20. The following screen indicates that activation is in progress.



Activation may take several hours. Check back occasionally to see if your account has been activated.

21. When your account has been successfully created, the following activation success screen appears, providing you with the SMS number of your Ogo.



Write down this number and give it to your friends so they can send SMS messages to your Ogo!

3.4.2. Messaging Wizard

This section summarizes the steps that take you through the Messaging Wizard.

After you successfully activate your Ogo, the Messaging Wizard starts. This wizard allows you to enter the details of your instant messaging and e-mail accounts.

When working with the Messaging Wizard, use the inner ring of the 8-Way Navigation key to move between buttons in the screens and press Enter to activate a selected button or option.

Note: All screens shown in this manual are for reference only, and may differ slightly from what you see on your Ogo.

3.4.2.1. Preparation for Messaging Setup

To use Ogo for instant messaging, you must have an existing IM account. You can sign up for an account by going to one of the following sites:

AOL: www.aol.com

MSN: www.msn.com

Yahoo!: www.yahoo.com

3.4.2.2. Overview of Messaging Setup

The messaging setup process includes the following sections:

- Choosing premium portals (for IM and e-mail)
- Adding ISP e-mail accounts (if desired)

3.4.2.3. Setting up IM and E-mail Accounts

1. If the Messaging Wizard does not start automatically, from the Home screen, select My Status and press Enter. This screen will show that you have no IM accounts set up.

Press the Options shortcut key, select Add IM Account and press Enter. The Messaging Wizard welcome screen appears.



Scroll to read all the information in the welcome screen, then select Next and press Enter to continue.

- The next screen provides information about the available premium portals.



Scroll to the Select pop-up and press Enter to view the list of available portals. Select your IM provider (AOL, MSN, or Yahoo!) and press Enter. Then select Next and press Enter to continue.

- Depending on the IM service you select, one of the screens shown below appears, allowing you to set up your account.

AOL



MSN



Yahoo!



- AOL:** If you choose AOL IM and e-mail, you will need to set up your IM and e-mail accounts in two separate screens. When you are finished, select Next and press Enter.
 - MSN:** Review the MSN agreement, select I Agree, select Next and press Enter. In the next screen you will type your MSN/Hotmail e-mail address, then your password. You can also set up your MSN mailbox by selecting the e-mail check box. Press Enter to select or clear the check box. When you are finished, select Next and press Enter.
 - Yahoo!:** Type your Yahoo! ID. Then type your password. You can also set up your Yahoo! mailbox by selecting the e-mail check box. Press Enter to select or clear the check box. When you are finished, select Next and press Enter.
- After you have set up your IM and e-mail options for one of these premium portals (AOL, MSN, or Yahoo!), the Sign In Option screen appears. From this screen you can choose to automatically sign in to your IM account when you start up your Ogo. Press Enter to select or clear the check box, then select Next and press Enter.
 - If you want to add another premium portal, repeat Steps 2 through 4. **Note:** Adding additional premium portals will result in additional monthly charges on your Ogo account.
 - If you are finished adding premium portals and **do not** want to add an ISP e-mail account, select Next and press Enter. The Account Summary screen will appear (see Step 11).

7. If you do want to add an ISP e-mail account, from the pop-up where you selected premium portals, select Other E-mail and press Enter, then select Next and press Enter (see Step 2).
8. The next screen is E-mail Account Setup, where you can begin the process for adding ISP e-mail accounts.

If you want to define an ISP e-mail account, select Yes and press Enter, then select Next and press Enter. (Otherwise, select No and press Enter, then select Next and press Enter).
9. Select the pop-up and press Enter, then select an ISP from the pop-up and press Enter (or select Other if your e-mail provider is not listed). Type the requested information, select Next, and press Enter.

If you selected Other from the e-mail ISP list, the next screen prompts you for server details (these should be provided by your ISP). Type the information, select Next, and press Enter.
10. You can continue adding ISP e-mail accounts from the E-mail Account Setup screen. To add accounts, select Yes and press Enter, then select Next and press Enter (repeat Step 9).

When you have finished adding e-mail accounts, select No and press Enter, then select Next and press Enter.
11. The next screen is the Account Summary screen. Here you can review all of the premium portals and other e-mail accounts you have set up on your Ogo.

You can choose to remove IM or e-mail services by selecting the service and pressing Enter to clear the check box for that service.

When you are finished, select Next and press Enter.
12. The next screen is the Billing Summary screen. It shows the basic monthly charge and the additional charges to be added to your account if you selected more than one premium portal. Select Next and press Enter to begin the registration process.
13. After the registration process is complete, review the registration complete screen, select Finish, and press Enter to return to the Home screen. You're done!

Note: If you decide that you want to add IM or e-mail accounts at a later date, see Section 4.

4. My Status

From the My Status screen you can log on/off or sign in/out, change your IM presence, add a new community. You can also globally set your status for all communities when your device is closed.

The My Status screen shows whether you are online and available in the different communities.

To change your IM status:

1. From the Home screen, select My Status and press Enter.
2. Select the community where you want to change your status, and press Enter.
3. From the status pop-up, select the status you want and press Enter.

To log on/off or sign in/out of a community:

1. Select the community you want.
2. Press Options, select the action you want, and press Enter.

To change your IM status for all communities when your device is closed:

1. Select When Closed and press Enter. The selections include:
 - No change (default)
 - Away
 - Busy
 - Be Right back
2. Scroll to select the status you want and press Enter.
3. No Change, Away, Busy and Be Right Back. 'No Change' is default.

To add a new community:

1. From the Home screen, select My Status and press Enter.
2. Select either the IM tab or the E-mail tab.
3. Press Options, then select Add IM (or E-mail) Account.
4. Provide the requested information to set up your new account.

Figure 11: My Status Screen



5. Instant Messaging (IM)

The IM screen allows you to chat with your contacts in the premium portals (AOL, MSN, and Yahoo!) for which you are registered. You can go to this screen by pressing the Instant Messaging shortcut key.

You can navigate between the IM community tabs using the outer ring of the 8-Way Navigation key. For example, selecting the MSN tab switches to the MSN Messenger community.

When you select a community tab (MSN, AOL, Yahoo!), your contacts from that community are displayed (see Figure 12). Each line shows the contact's nickname and IM status (Away, Online, etc.). The status icons are different for each community.

When one of your contacts sends you an IM, you receive a chat alert next to that contact's online status indicator. The indicator is different for each online community. Chat alerts are animated if the chat message is unread.

Figure 12: IM Screen



5.1.1. Sending an Instant Message (Starting a Chat Session)

1. From the Home screen, select IM or press the Instant Messaging shortcut key.
2. Use the outer ring on the 8-Way Navigation key to navigate to the community tab you want.
3. Select the nickname of the contact with whom you want to chat. Make sure that the contact is available.
4. Press Enter. A chat window opens.
5. Type your message, select Send, and press Enter.

Note: If you attempt to start a chat session with an offline IM contact, (AOL and Yahoo!) you will receive a pop-up notification letting you know that you cannot send messages to the selected IM contact. If you are trying to start a chat with a contact using MSN, Ogo will open a new compose message screen so that you can send the selected IM contact an e-mail.

5.1.2. Adding an Emoticon to Your Chat

With Ogo, you can use the standard sets of emoticons supported by your selected community (see Figure 13). Emoticons can only be used in chat sessions.

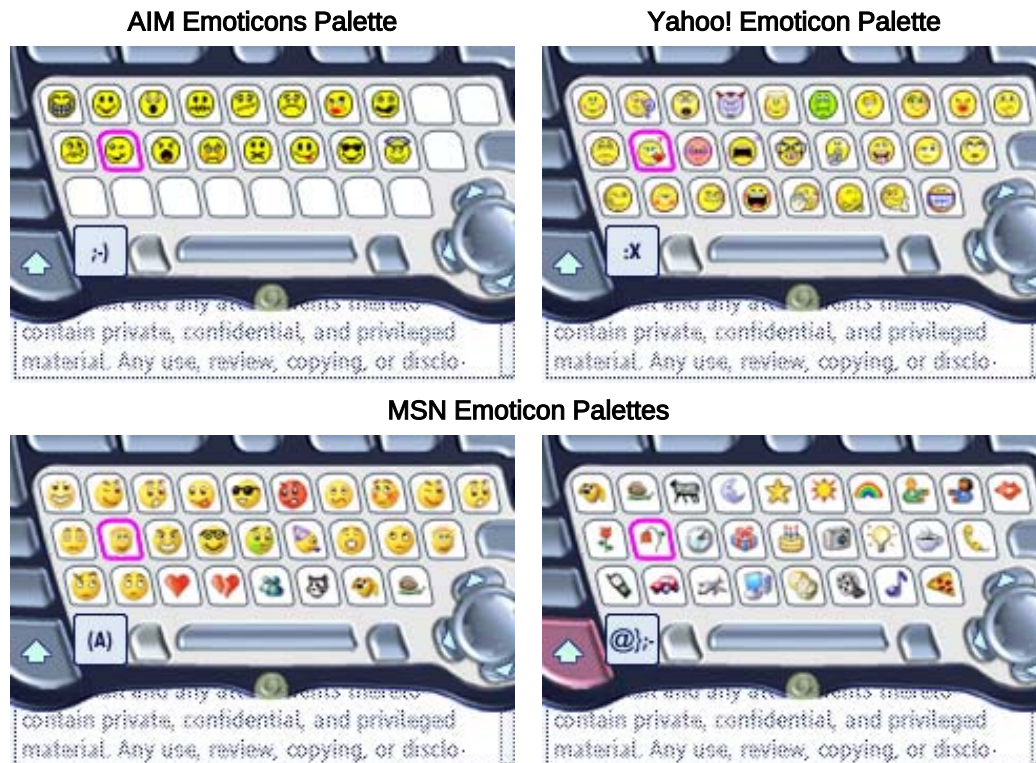
Note: Emoticons can only be viewed in the view message section of your chat screen.

To insert an emoticon into a chat session:

1. Press the Emoticon key. An emoticon palette appears.
2. Select the emoticon you want to insert by pressing the corresponding letter key on Ogo's keyboard or select the emoticon you want and press Enter.

Note: For MSN emoticons, ALT toggles between the two different palettes.

Figure 13: Emoticon Palettes



The following tables list all of the emoticons for each IM community.

Table 4: AOL Emoticons

Icon	Name	Shortcut	Key
	Innocent	O:-)	A
	Crying	:'(	D
	Embarrassed	:-[	E

Icon	Name	Shortcut	Key
	Frowning	:-(or :(	F
	Foot-in-mouth	:-!	G
	Cool	8-)	H
	Money-mouth	:-\$	I
	Surprised	=-O	J
	Kissing	:-*	K
	Laughing	:-D	L
	Lips-are-sealed	:-X	R
	Happy	:-) or :)	S
	Sticking-out-tongue	:-P	T
	Undecided	:-/ or :-\	U
	Wink	;-) or ;)	W
	Yelling	>:O	Y

Note: Keys with ALT in front of them mean that you must first press Emoticon, ALT and then the corresponding letter or symbol.

Note: If there is no key listed in the Key column, then the only way to obtain the emoticon is to enter the sequence of keys listed in the Shortcut column.

Table 5: MSN Emoticons

Icon	Name	Shortcut	Key
	Angel	(A) or (a)	A (angel)
	Secret telling	:-*	B
	Baring teeth	8o	C
	Crying	:'(	D
	Embarrassed	:-\$ or :\$	E
	Sad	:-(or :(	F (frown)
	Angry	:-@ or :@	G
	Hot	(H) or (h)	H
	Sick	+o(	I
	Surprised	:-O or :O or :-o or :o	J
	Red lips	(K) or (k)	K (kiss)
	Open-mouthed	:-D or :D or :-d or :d	L (laugh)

Icon	Name	Shortcut	Key
	I don't know	:^)	M
	Nerd	8-	N (nerd)
	Eye-rolling	8-)	O
	Thinking	*-)	P (ponder)
	Disappointed	:- or :	Q
	Don't tell	:-#	R
	Smile	:-) or :)	S (smile)
	Tongue out	:-P or :P or :-p or :p	T (tongue)
	Confused	:-S or :S or :-s or :s	U
	Red heart	(L) or (l)	V
	Wink	;-) or ;)	W
	Devil	(6)	X
	Sarcastic	^o)	Y
	Sleepy	-)	Z
	Cat face	(@)	ALT ,
	Auto	(au)	ALT A
	Beer mug	(B) or (b)	ALT B
	Coffee cup	(C) or (c)	ALT C
	Martini glass	(D) or (d)	ALT D
	E-mail	(E) or (e)	ALT E
	Red rose	(F) or (f)	ALT F
	Gift with a bow	(G) or (g)	ALT G
	Mobile Phone	(mp)	ALT H
	Light bulb	(l) or (i)	ALT I
	Island with a palm	(ip)	ALT J
	Birthday cake	(^)	ALT K
	Dog face	(&)	ALT L
	MSN Messenger	(M) or (m)	ALT M
	Thumbs down	(N) or (n)	ALT N
	Clock	(O) or (o)	ALT O
	Right hug	(})	ALT P

Icon	Name	Shortcut	Key
	Left hug	(l)	ALT Q
	Airplane	(ap)	ALT R
	Sleeping half-moon	(S)	ALT S
	Telephone receiver	(T) or (t)	ALT T
	Broken heart	(U) or (u)	ALT U
	Pizza	(pi)	ALT V
	Wilted rose	(W) or (w)	ALT W
	Star	(*)	ALT X
	Thumbs up	(Y) or (y)	ALT Y
	Sun	(#)	ALT Z
	Girl	(X) or (x)	
	Boy	(Z) or (z)	
	Vampire bat	:-[or :[	
	Camera	(P) or (p)	
	Filmstrip	(~)	
	Note	(8)	
	Snail	(sn)	
	Black Sheep	(bah)	
	Plate	(pl)	
	Bowl	(ll)	
	Soccer ball	(so)	
	Umbrella	(um)	
	Computer	(co)	
	Stormy cloud	(st)	
	Lightning	(li)	
	Money	(mo)	
	Party	<:o)	

Table 6 Yahoo! Emoticons

Icon	Name	Shortcut	Key
	Angel	O:-)	A

Icon	Name	Shortcut	Key
	Batting eyelashes	::)	B
	Applause	=D>	C
	Crying	:((or :-(	D
	Blushing	:">	E
	Sad	:(or :-(	F
	Angry	X-(or X(	G
	Cool	B-)	H
	Sick	:-&	I
	shock	:O or :-O	J
	kiss	:*	K
	laughing	:)) or :-))	L
	nerd	:-B	N
	Rolling eyes	8-	O
	Thinking	:-?	P
	Big grin	:D :-D	Q
	Not talking	[-(	R
	Happy	:) or :-)	S
	Tongue	:p	T
	Confused	:-/ or :-\	U
	Love struck	:x or :-x	V
	Wink	;) or ;-)	W
	Devilish	>:)	X
	Raised eyebrow	/:)	Y
	Liar	:^O	Z
	Sigh	:-<	ALT A
	Drooling	=P~	ALT D
	Silly	8-}	ALT E
	Straight face	: or :-	ALT F
	Broken heart	=((	ALT G
	Hug	>:D<	ALT H
	waiting	:-w	ALT I

Icon	Name	Shortcut	Key
	party	<:-P	ALT J
	cowboy	<:):)	ALT K
	loser	L-)	ALT L
	Nail biting	:~SS	ALT O
	phbbbbt!	>:P	ALT P
	Smug	:> or :->	ALT Q
	Rolling on the floor laughing	=))	ALT R
	shhh	:~\$	ALT S
	Tired	(:	ALT T
	Whew!	#:-S	ALT U
	Worried	:~s	ALT W
	Hypnotized	@-)	ALT X
	D'oh!	#-o	ALT Y

5.2. IM Options Menu

You can access the IM Options menu by going to an IM community, signing in, and pressing the Options shortcut key.

From the IM Options menu you can:

- Create a new message/chat session (Section 5.1.1)
- Add an IM contact (Section 5.2.1)
- Delete an IM contact (Section 5.2.2)
- Block an IM contact (Section 5.2.3)
- Personalize your MSN or Yahoo! contacts with alerticons
- Sign Out (signs you out of a selected IM community)
- Show Ignore List (Yahoo! Only) Allows Friends who have been blocked (Stealth Mode) to see that you are online and to contact you directly.

5.2.1. Adding a Contact to Your IM Service

You can only add a new IM contact from within a specific community, using the Options menu.

To add a new IM contact:

1. Go to the IM community where you want to add an IM contact (if you are not signed in to the IM community, do so).
2. Press Options, select Add a Buddy, Add IM Contact, or Add a Friend, and press Enter (Figure 14).

Figure 14: IM Options Menu



3. Enter the IM contact screen name or e-mail address as appropriate (Figure 15), then press Enter.

Figure 15: Add a New IM Contact (Screen Correction needed)



5.2.2. Delete an IM Contact

Ogo allows only a limited number of contacts, so removing a contact you no longer chat with is a good idea.

To delete a contact:

1. Go to the IM community where you want to remove an IM contact (if you are not signed in to the IM community, do so).
2. Select the IM contact you want to remove.
3. Press Options, select Delete Buddy, Delete IM Contact, or Delete Friend, and press Enter (Figure 14).
4. A confirmation pop-up appears, allowing you to confirm that you want to remove a contact (Figure 16).

Figure 16: Remove an IM Contact Confirmation Screen (Screen Correction Required)

AIM



Are you sure you want to delete [AIM Buddy Screen Name] from your AIM Buddy List?

MSN



Are you sure you want to delete [Contact Name] from your MSN IM Contact List?

Yahoo!



Are you sure you want to delete [Yahoo ID] from your Yahoo! Friend List?

5.2.3. Block or Ignore a Contact

Selecting this option from the IM Options menu allows you to restrict a contact's ability to contact you directly. Blocked IM contacts will not know you have blocked them. You will appear to be offline to a blocked contact, and will not receive messages from blocked contacts.

Note: Yahoo! Friends can be ignored from the options menu in the Chat Screen.

To block or ignore an IM contact:

1. Go to the IM community where you want to block an IM contact (if you are not signed in to the IM community, do so).
2. Select the IM contact you want to block.
3. Press Options, select Block or Ignore IM Buddy, Contact, or Friend, and press Enter.

Note: If you want to un-block a contact later, go to the Options menu for that IM community and un-block that contact.

5.3. Closing Chat Sessions

Chat sessions can be closed by the following methods:

- **Auto Close:** There are two ways to auto close a chat:

When there is not chat activity from either IM contact in a 24 hour period (no unread chat messages can exist).

The maximum number of active chats is reached. (The maximum number of chats is 20, 21 if Help chat has no previous history)

- **Manual close:** From the Ogo pop-up press Clear to delete a chat session.
- **Sign out:** Signing out of any IM community closes all open chat sessions.
- **Power off:** Powering off your Ogo closes all open chat sessions.

5.4. Banners

Banners appear onscreen to notify you when one of your contacts comes online or when a new message has arrived. Banners are for information only and disappear after a few seconds.

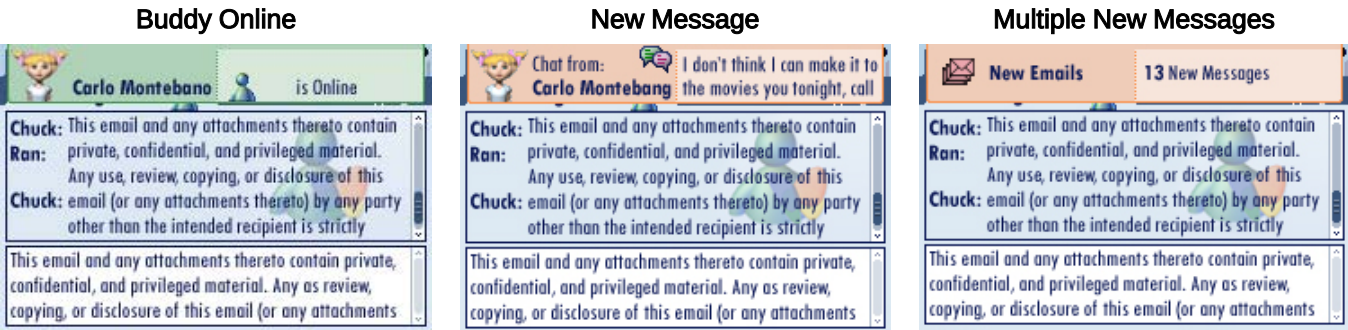
To specify events when a banner will appear:

1. From the Home screen, select Device and press Enter.
2. Select Banner Settings and press Enter.
3. On the Banner Settings screen, you can select the following events:
 - SMS, IM
 - E-mail events
 - Contact online

Select an event, and then press Enter to select or clear the check box for that event.

4. When you have chosen the settings you want for all events, select Done and press Enter.

Figure 17: IM Banners



Banner Icons may include the following.

Table 7: Banner Icons

Icon	Definition
	E-mail message
	SMS message
	Multiple e-mail messages
	Chat/Conversation

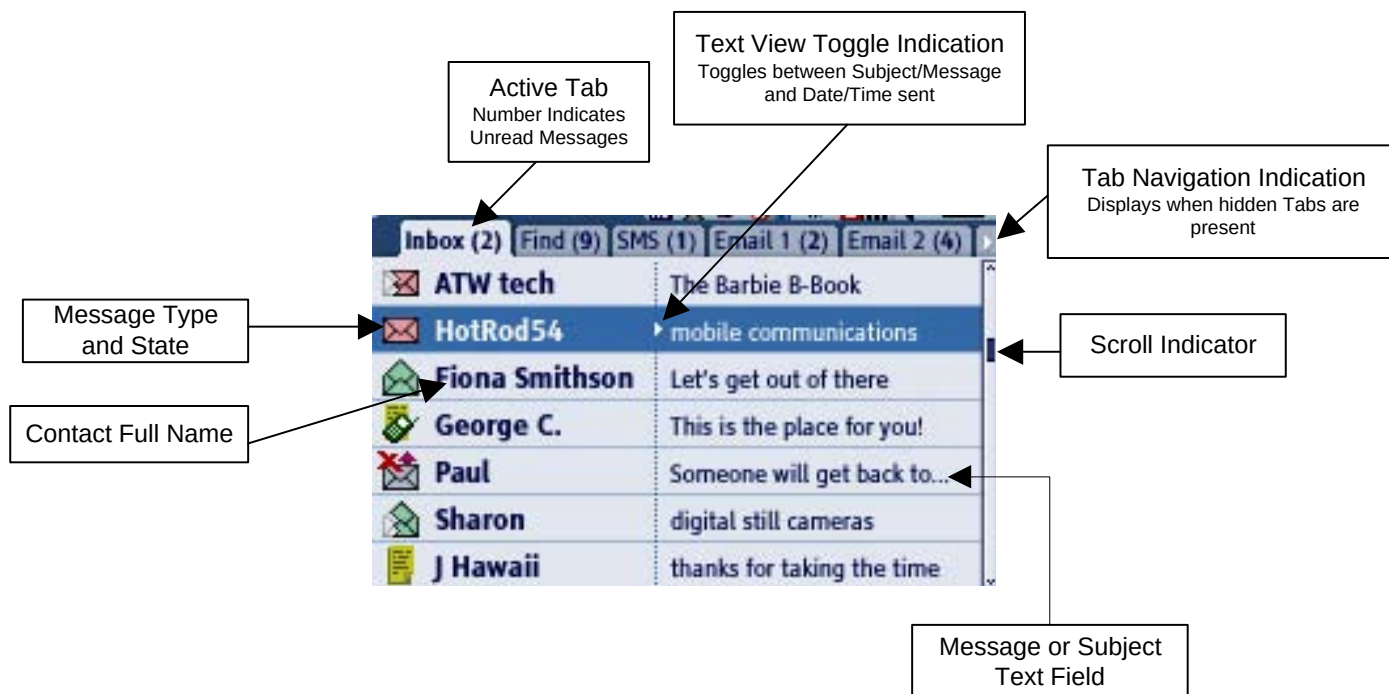
6. Mailbox

To access the Mailbox, press home, and select Mailbox, or use the Mailbox shortcut key.

Figure 18 Accessing the Mailbox



Figure 19: Mailbox Folders



The Mailbox screen displays one or more tabs, depending on the services you subscribe to. The Inbox tab is selected by default; this tab shows all of your e-mail and SMS messages. Each of the other tabs displays a single category of messages—all messages for a single IM provider, all SMS messages, all outgoing messages, etc.

6.1. Mailbox Options Menu

Pressing the Options shortcut key will open a pop-up with the following selections:

- Reply (to the selected e-mail or SMS)
- Delete this Message
- Forward (the selected e-mail or SMS)
- Sort by Sender
- Delete all Read Messages

6.2. Mail and SMS Icons

Table 8 lists all of the e-mail and SMS icons that may appear in your Inbox.

Note: Save on AOL will appear only when you are in the AOL mailbox folder. When you mark a message to be saved on the AOL server, it will be saved on the AOL server the next time your Ogo synchronizes with the AOL server. The Saved on AOL option menu item is also provided on the view e-mail screen.

Table 8: Mail and SMS Icons

Icon	Definition
	Unread e-mail
	Read e-mail
	Sent e-mail
	Outgoing e-mail
	Sent failure
	Unread partial e-mail
	Read partial e-mail.
	Unread SMS
	Read SMS
	Sent SMS
	Outgoing SMS
	Sent SMS failure
	Draft
	Marked to save on AOL Server (unread)

Icon	Definition
	Saved on AOL Server (unread)
	Marked to save on AOL Server (read)
	Saved on AOL Server (read)

6.3. Reading an E-mail or SMS Message

To view an e-mail or SMS message, select the message and press Enter.

7. E-mail and SMS

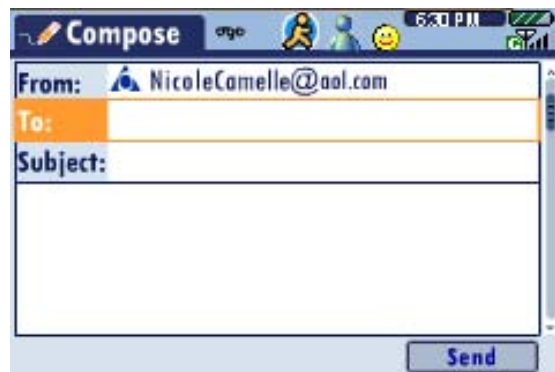
Note: Before you can send an e-mail message, you must first set up at least one e-mail account with a premium portal provider. If you have not set up an e-mail account during registration, you'll see "SMS Only" in the From line on the Compose screen. To set up an e-mail account, press Home and select Settings. Select the E-mail tab and then select Add E-mail Account.

7.1. Sending an E-mail or SMS Message

To send an e-mail or SMS message:

1. Press the Compose shortcut key, or from the Home screen, select Compose.

Figure 20 Compose Screen

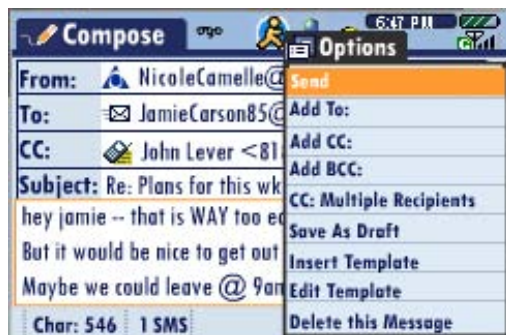


2. Add an address to the To field. Do one of the following:
 - Type the e-mail or SMS address in the To field.
 - Long-press Enter with the cursor in the To field and then select the desired contact and address from your contact list.
3. Use the inner ring of the 8-Way Navigation key to move to the Subject field, then type the subject of your message.
4. Move to the Message Text box and type your message.

Note: SMS messages have a limit of 640 characters.
5. Select the Send button and press Enter.

Note: You can also press Options and select Send.
6. For more information on addressing e-mail or SMS messages, see Section 7.6.1.

Figure 21 Sending Message from Options Menu



Replace Insert Template and Edit Template to Insert Quick Text and Edit Quicktext

7.2. Replying to an E-mail or SMS Message

1. Open the message and do one of the following:
 - Press Enter to select Reply
 - Press Options, select Reply, and press Enter.
2. Type the subject of your message (SMS only).
3. Move to the message text box and type your reply.
4. Select the Send button and press Enter.

Note: You can also press Options and select Send.

7.3. Forwarding an E-mail or SMS Message

1. Open the message, press Options, and select Forward.
2. Do one of the following:
 - Type the e-mail or SMS address in the To field.
 - Long-press Enter with the cursor in the To field and then select the desired contact and address from your contact list.
3. Type the subject of your message (SMS only).
4. Move to the Message Text box and type your reply.
5. Select the Send button and press Enter.

Note: You can also press Options and select Send.

Note: There is a 4000-character limit for all e-mail messages. E-mail messages that exceed this limit will receive the following pop-up message: "This message exceeds the maximum allowed text limit and will be trimmed accordingly."

7.4. Saving a Draft of a Message

1. After composing a message, press Options, select Save as draft, and press Enter.

You can find your draft later by pressing the Mailbox shortcut key.

Note: You can also quickly save your draft by pressing the UP key. You will see a pop-up menu that asks you if you want to save changes to the draft.

Figure 22 Save Draft Pop-up (New) updated screen



Do you want to save the changes to this draft?

Yes No Cancel

(Cut down to pop-up only)

7.5. Deleting a Draft of a Message

If you decide not to keep a draft message, do one of the following:

- While in a message, press Options and select Delete this message.
You will see a pop-up confirming that you want to delete the message.
- From the Mailbox screen, select the message, press Options, and select Delete this Message.
- Press the Ogo shortcut key, highlight the draft message to be deleted and press Clear.

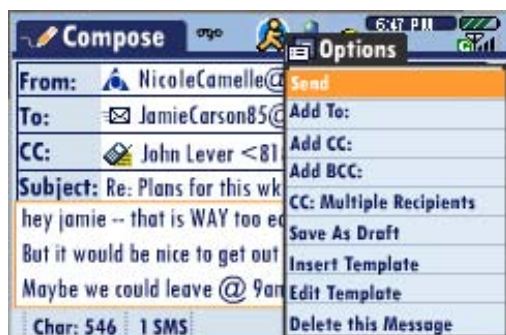
7.6. Addressing Your Message

7.6.1. Adding Multiple Recipients to the Same Field

If you want to address an e-mail or SMS message to more than one recipient in the To, CC, or BCC fields:

1. Press Options, then select the field where you would like to add a destination address.

Figure 23: Adding Additional E-mail or SMS



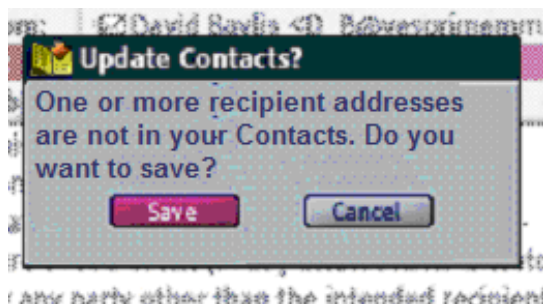
Replace Insert Template and Edit Template to Insert Quick Text and Edit Quicktext

2. Press Enter to access your contacts.
 3. Choose the e-mail address or mobile phone number of the next recipient.
- Each time you want to add another recipient, you will need to repeat steps 1 through 3.

7.6.2. Message Sent to New Recipient (Address Clipboard)

When you send an e-mail or SMS to an address that is not already in your contact list, an alert appears, asking if you want to add that address to your contact list before sending the message.

Figure 24: Update Contacts



Selecting Save and pressing Enter takes you to the Address Clipboard.

Note: If you select Cancel and press Enter, your message is sent.

Figure 25: Address Clipboard



Select the address you want to save and press Enter.

Figure 26: Address Designation (E-mail or SMS)

E-mail Designation



Mobile Phone Designation (SMS)



From the Address Designation screen, you can add the address to an existing contact, create a new contact, or cancel.

Note: If you select Cancel and press Enter, your message is sent.

Create New Contact takes you to the Contact Profile screen (see Section 8.2).

Add to a Contact shows you a list of your existing contacts to which the address can be added.

Figure 27: Contact List



Select the contact to which you want to add this address and press Enter. A confirmation screen appears, indicating that the e-mail address or mobile phone number was added to the contact profile.

When you are finished adding e-mail addresses and/or mobile phone numbers in the Address Clipboard to your contacts (or when you press Cancel), your message will be sent.

7.6.3. Clearing and Editing Addresses and Address Fields

To quickly delete an address from a message, use a long press on CLR and this will delete the entire address from the field.

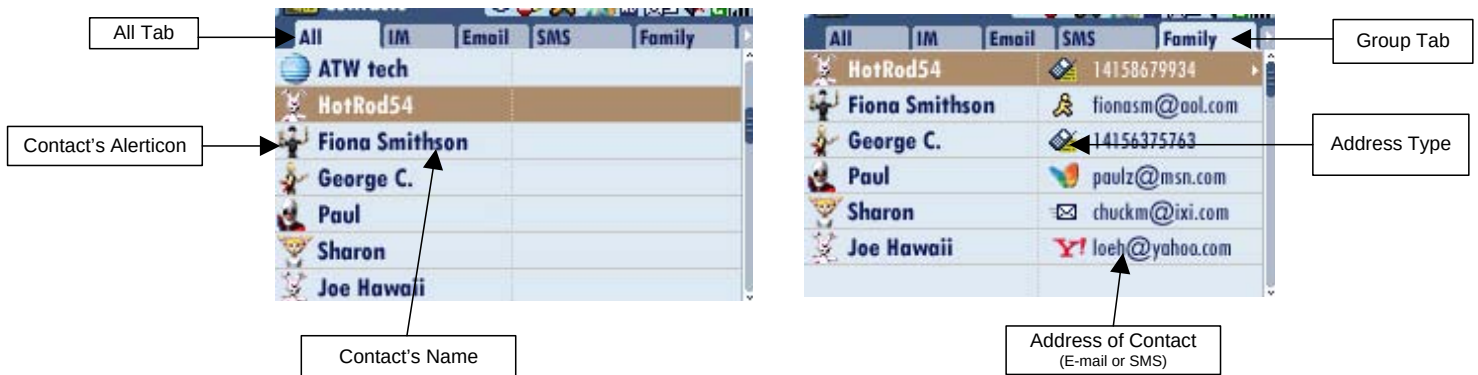
You can also press the 8-Way Navigation key to place the cursor to the right of the last character in the recipient address. You can then use the cursor to edit, delete, or type new address text.

7.7. Receiving E-mail Attachments

When attachments are sent in e-mails, you will receive a message from Ogo stating that the attached file cannot be delivered to your Ogo and the e-mail will show the file name in the e-mail.

8. Contacts

Figure 28: Contacts Screen FIX the ICONS



e-mail address 

SMS address 

The Contacts screen has several tabs. In the All tab, each line shows a contact and is composed of an alerticon and the contact's name used in their contact profile. You can also create groups for your contacts.

8.1. Creating a Contact

1. From the Home screen, select Contacts.
2. Press Options and select New Contact.
3. A Contact Profile screen appears (Figure 29).

Figure 29: Contact Profile Screen



4. Type your contact's name (you must type either the first or last name).

5. To add additional fields, select the Add Field button and press Enter, or press the Options shortcut key and select Add Field.
6. A pop-up appears, showing a list of fields such as Mobile Phone, Main Phone, and E-mail Address. Select the desired field and press Enter.
7. The field is added to your contact's profile. Type the text that you want in the new field.
8. To add more fields, repeat steps 5 through 7.
9. When you have added all the information you want into the contact profile, select Save & Close and press Enter.

8.2. Contact Profile Fields

A contact profile must include a first or a last name, and can also include the following types of information:

- Alerticon
- Nickname
- Mobile Phone
- Main Phone
- Home Phone
- Work Phone
- E-mail Address
- Fax Number
- Pager Number
- Company
- Postal Address
- Notes
- Web Address

Table 9: Contact Profile Fields

Field Name	Number Allowed	Characters Allowed	Notes
First Name	1	25	The following characters cannot be used in this field <> , ; @
Last Name	1	25	The following characters cannot be used in this field <> , ; @
Nickname	1	25	All characters can be used
Mobile Phone	2	25	Fields will be named Mobile Phone 1, Mobile Phone 2. The following characters can be used 0 - 9 * +

Field Name	Number Allowed	Characters Allowed	Notes
Main Phone	1	25	The following characters can be used 0 - 9 * +
Company	1	50	All characters can be used
Home Phone	1	25	The following characters can be used 0 - 9 * +
Work Phone	1	25	The following characters can be used 0 - 9 * +
E-mail Address	2	50	Fields will be named E-mail Address 1, E-mail Address 2. The following characters can be used: a-z A-Z 0-9 @ - .
FAX Number	1	25	The following characters can be used 0 - 9 * +
Pager	1	25	The following characters can be used 0 - 9 * +
Notes	1	50	All characters can be used
Postal Address	1	50	All characters can be used
Web Address (URL)	1	50	All characters can be used

8.3. Alerticons

Alerticons are used to personalize your IM contacts and e-mail/SMS contacts.

8.3.1. Choosing Alerticons for Your IM Contacts

A picture of the alerticon you choose for an IM contact appears next to their name on the IM contacts list. When a contact sends you a message or comes online, the alerticon animation plays as the message alert banner is displayed.

Note: You cannot choose alerticons for your AOL Buddies. AOL Buddies always use the AOL alerticon.

To assign an alerticon to an IM contact:

1. You must be signed in to an IM community. The contact whose alerticon you want to change must also be signed in.
2. Select the contact. Press the Options shortcut key, then select View IM Contact ID, and press Enter.

3. Select the Alerticon field and press Enter to access the alerticon palette.
4. Select an alerticon to play the animation associated with that alerticon.
5. When you have selected the alerticon you want to associate with a contact, press Enter.
6. Select the Close button and press Enter.

8.3.2. Choosing Alerticons for Your E-mail/SMS Contacts

A picture of the alerticon you choose for an e-mail or SMS contact appears next to their name in your contacts list. When that contact sends you a message, the alerticon animation plays as the message alert banner is displayed.

To assign an alerticon to an e-mail/SMS contact:

1. From the Home screen, select Contacts and press Enter.
2. Select a contact and press Enter to access their profile.
3. Select the Alerticon field and press Enter.
4. Select an alerticon to play the animation associated with that alerticon.
5. When you have selected the alerticon you want to associate with the contact, press Enter.
6. Select the Save & Close button and press Enter.

Figure 30: Alerticon Palette



8.4. Creating a Group

Groups are useful when you want to send an SMS or e-mail message to several contacts at the same time. In the Group tab, each line contains the contact's alerticon, name, the community or address type icon, and the address of the contact for this group.

Note: The maximum number of groups you can have is ten. When you reach ten groups, this option will be disabled.

1. From the Contacts screen, press the Options shortcut key. Select New Group from the option menu (Figure 31).

Figure 31: New Group Pop-up



2. Insert a name into the New Group field in the screen, select OK and press Enter. This will create a new tab in your contacts.
3. Press the Options shortcut key, select Add Contact to Group and press Enter. This will bring up a list of all of your contacts. Contacts that have more than one SMS or e-mail address will have an > next to the name of the contact.
4. Select the e-mail or SMS address for each of the contact you want to add to your newly created group.

When you want to send a message to a group you can select the group from your contacts. Each group the groups will appear with the rest of your contacts. Groups have a group icon next to them.

9. QuickText

9.1. General Description

There are eight predefined QuickText messages available for quick insertion into any chat or message text field (E-mail or SMS):

1. What's your number?
2. Where should we meet?
3. When should we meet?
4. Talk to you soon.
5. Where are you?
6. I'm running late.
7. No problem.
8. Call me when you get this.

Note: You can edit the predefined QuickText messages. QuickText messages can have a maximum of 60 characters.

9.2. Inserting QuickText

To insert QuickText:

1. While chatting or composing a message, place your cursor in the message text field.
2. Press Options, select QuickText, and press Enter.
3. The Insert QuickText pop-up appears, listing all the available QuickText messages. Select the QuickText message you want to insert and press Enter, or press ALT and then the number of the QuickText message.
4. The Insert QuickText pop-up closes, and the QuickText is inserted into the chat or message text field.

9.3. Editing QuickText

1. While chatting or composing a message, place your cursor in the message text field.
2. Press Options, select Edit QuickText, and press Enter.
3. The Choose QuickText to Edit screen appears, listing your current QuickText messages. Select the QuickText message you want to edit and press Enter, or press ALT and then the number of the QuickText message.

4. Edit the message by typing your changes into the QuickText edit pop-up. (Use CLR to delete extra characters.)
5. Select Save and press Enter.

Your new QuickText message is ready to use!

10. Settings

You can control many aspects of how your Ogo looks, sounds, and behaves by customizing its settings.

From the home screen select Settings, then press Enter.

The Settings screen includes the following tabs:

- IM
- E-mail
- Device
- Sounds
- Time & Date
- Network
- PMG
- System

10.1. IM (Instant Messaging)

Use settings on the IM tab to manage your IM accounts.

Auto delete chat: To control whether chat sessions are automatically deleted when you check other messages, select Auto delete chat, then press Enter to select or clear the check box.

Add IM account: To add an IM account, select Add IM account, then press Enter.

Remove IM account: To remove an IM account, select Remove IM account, then press Enter.

IM Provider options: If you subscribe to one or more IM providers, the IM tab will include Sign In options for each of your providers:

- AIM Sign On
- MSN Sign In
- Yahoo! Sign In

10.2. E-mail Settings

Use settings on the E-mail tab to manage your e-mail accounts and how Ogo stores e-mail messages you have sent.

Add account: To add an e-mail account, select Add E-mail account and press enter.

Remove account: To remove an e-mail account, select Remove E-mail account and press Enter.

Brand autosignature: When this box is checked the following message will be inserted into your e-mail messages:

These words brought to you by Ogo. Find out more at www.ogospphere.com.

Sent items to keep: To tell Ogo how many sent items you want to keep, select Sent items to keep and press Enter, then from the pop-up select the number of items (from 10 to 50) and press Enter again.

10.3. Device Settings

Use the settings on the Device tab to control the look of your Ogo screen and how it will display alerts when messages are received, sent, or deleted.

Note: The Device tab can also be accessed directly from the Home screen.

Contrast: To set the contrast level for your Ogo screen, select Contrast, and then use the inner ring of the 8-Way Navigation key and press left or right to decrease or increase the level. The contrast level of Ogo's screen changes immediately as you move from one level to the next. Six levels of contrast are available.

Message font size: To choose a font size for messages, select Message font size and press Enter, then from the pop-up choose either Normal or Large and press Enter.

- *Normal text mode:* Five lines of text fit into the view area of the chat screen and three lines of text fit into the typing area of the chat screen.
- *Large text mode:* Four lines of text will fit in the view area of a chat screen and two lines of text will fit in the typing area.

SIM PIN required: This allows you to enter a PIN when the device is powered on. The initial SIM PIN for all SIMs is 1111.

WARNING: *If you forget your SIM PIN, you will have only three opportunities to remember the SIM PIN. After those three attempts your device will be locked and you must contact Ogo Customer Care to re-activate your SIM.*

Banner Settings: Use this setting to control whether banners appear when new messages are received or IM contacts come online.

1. Select Banner Settings and press Enter. You can select the following events:
 - SMS, IM
 - E-mail events
 - Contact online
2. Select an event, and then press Enter to select or clear the check box for that event.
3. When you have chosen the settings you want for all events, select the Done and press Enter.

Reset Device: The Reset device option allows you to remove all personal and account information from your Ogo permanently (for example, if you are preparing to give the device to someone else). The message that is displayed in the pop-up is:

Resetting this device will return it to the original factory settings. All e-mail and IM accounts will be deleted along with your contacts. Resetting the device does not cancel your Ogo service, please contact customer care at 866-293-4634 if you need to make changes to your account.

NOTE: THE DEVICE WILL RESTART AFTER
RESETTING.

Are you sure you want to continue?

[OK]

[Cancel]

Note: Do not use this option unless you are sure this is what you want to do!

The Reset device option deletes All IM and e-mail accounts and all contacts information, and restores all default settings (for sounds, alerts, etc.).

To reset the device, from the pop-up select OK and press Enter.

Confirm msg. delete: To have Ogo alert you when you delete a message, to confirm that you really want to delete it, select Confirm msg. delete, then press Enter to select or clear the check box.

Prompt to add contacts: When you send an e-mail or SMS to an address that is not already in your contact list, you can have Ogo ask whether you want to add that address to your contact list before sending the message.

To be prompted to add new addresses to your contacts, select Prompt to add contacts, then press Enter to select or clear the check box.

Restore canceled pop-ups: To restore canceled pop-ups, select Restore canceled pop-ups, then press Enter to select or clear the check box.

10.4. Sounds Settings

Use the settings on the Sounds tab to control the different kinds of sounds your Ogo makes.

Volume: To set the volume level for sounds, select Volume, then use the inner ring of the 8-Way Navigation key to move the level up or down. The volume level of Ogo's sounds changes immediately as you move from one level to the next. Nine volume levels are available.

Mute: To make Ogo operate silently, select Mute, then press Enter to select the check box.

Vibration: To turn vibration on or off, select Vibration, then press Enter to select or clear the check box.

Key tones: To turn on or off the sounds Ogo makes whenever you press a key, select Key tones, then press Enter to select or clear the check box.

Note: When you select Mute, all of Ogo's sounds are muted, including key tones.

Alerticon sounds: To turn on or off the sounds associated with alerticons, select Alerticon sounds, then press Enter to select or clear the check box.

Message events: To turn on or off the sounds Ogo makes when messages are received, select Message events, then press Enter to select or clear the check box.

Presence events: To turn on or off the sounds Ogo makes when IM contacts come online, select Presence events, then press Enter to select or clear the check box.

System sounds: Sound sequence for powering on; sound that plays when you close the two halves of the Ogo.

10.5. Time & Date

When your Ogo is turned on, it automatically sets to the current time from the AT&T Wireless network. If you are somewhere the network is not available, you can set the time and date manually using the settings on the Time & Date tab.

Device Time: Device Time shows the time as it is currently set on your Ogo.

Set time: You can set the time manually or copy the network time. In most cases you will want to copy the network time.

To set the time by copying the network time:

1. Select Set time and press Enter.
2. Select Copy network time and press Enter.
3. Select the Done button and press Enter.

To set the time manually:

1. Select Set time and press Enter.
2. Select Time.
3. Type numbers for the hour and minute.

Note: You do not need to use the ALT key to type numbers instead of letters; only numbers can be typed in the hour and minute fields.

4. Select the AM/PM pop-up and press Enter. Select either AM or PM and press Enter again.

After you set the time, you can toggle to select AM or PM.

Set date: You can set the date manually or copy the date from the network. In most cases you will want to copy the network date.

To set the date by copying the network date:

1. Select Set date and press Enter.
2. Select Copy network date and press Enter.
3. Select the Done button and press Enter.

To set the date manually:

1. Select Set date and press Enter.
2. Type numbers in the Date fields (for example, 8/24/2004).
3. Select the Done button and press Enter.

Time zone: To set the time zone:

1. Select Time zone and press Enter.
2. Select the time zone you want (such as Pacific Time or Mountain Time) and press Enter.

Note: Ogo does not currently recognize time changes for daylight savings time. When daylight savings time is in effect in your area, you must manually change to the next time zone (one hour ahead) to adjust.

Network time: Network Time shows the current time on the AT&T Wireless network.

10.6. Network

Active network: Shows the number of the active network.

Network Selection: Select Network Selection, then press Enter. From the pop-up, select Auto or Manual, then press Enter.

Scan for networks: To scan for available networks, select Scan for networks and press Enter.

MSISDN: Shows the number that people can use to send SMS messages to your Ogo.

Messaging center: Customer Care uses this number to assist you if you have problems with your device.

Edit SMSC number: Customer Care uses this messaging center number to assist you if you have problems with your device.

GPRS status: Customer Care uses this indicator of GPRS connection to assist you if you have problems with your device.

10.7. PMG (Personal Mobility Gateway)

Your Ogo is capable of Bluetooth connections. As devices for Ogo are added, information will be added to this section for enabling Ogo's Bluetooth functionality.

10.8. System Settings

Available RAM: Shows percentage of memory available.

File storage: Shows percentage of storage capacity available.

Contact Records: Shows percentage of storage available for contact records.

Software Info: Shows the version number of the software on your Ogo (for example, 1.0.70.2750).

Device Version: Shows the device version (for example, 1.1.69.2240).

IMSI: This is the international mobile system identity number for your Ogo.

IMEI: This is the international mobile equipment identification number for your Ogo.

Battery: Shows battery level as a percentage (for example, 56% of full charge).

10.9. Setting Ogo Volume/Vibration

You can set the volume, choose mute/un-mute, or turn on/off vibration for your Ogo from the Volume/Vibration pop-up. You can activate the Volume/Vibration pop-up from any screen by pressing ALT and any portion of the 8-Way Navigation key at the same time.

Note: After the Volume pop-up appears, it remains visible for two seconds.

With the Volume/Vibration pop-up activated:

- To increase or decrease the volume (with audio tone), use the inner ring of the 8-Way Navigation key, and press up or down.
- To turn vibration on or off, use the inner ring of the 8-Way Navigation key, and press left or right.
- To mute your Ogo, press down on the outer ring of the 8-Way Navigation key. To un-mute, press up.

Figure 32: Volume / Vibrate Pop-up Vibrate On Indicator

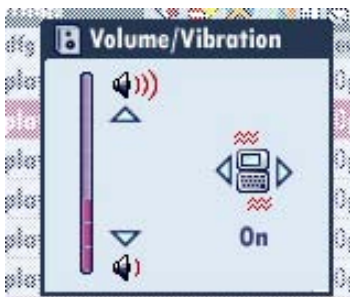


Figure 33: Volume / Vibrate Pop-up Mute Indicator



10.10. Verifying Your SMS Number

To find out your SMS number, from the Home screen, select Settings and press Enter. Select the Network tab. Your SMS number is located in the MSISDN line in this tab.

11. Battery Charging and Low Battery Warning

When your Ogo is powered off and the charger is connected, the screen will indicate that the battery is charging. The charging indicator shows one of two states: Battery Charging or Battery Fully Charged.

Note: There is no indication for percentage of battery charging completed.

Figure 34: Battery Charging Screen

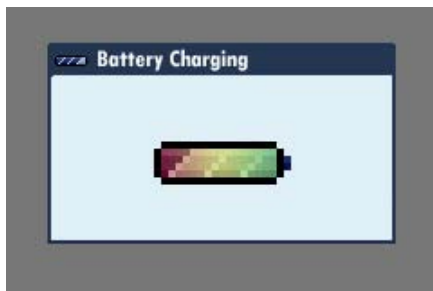


Figure 35: Battery Fully Charged Screen



11.1. Battery Charging Level

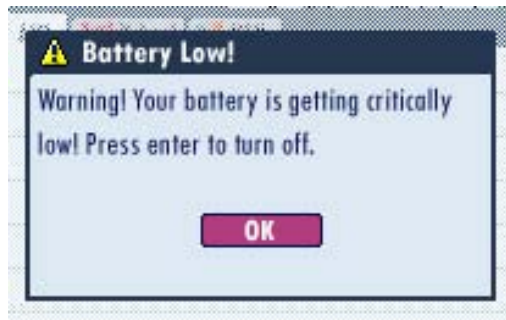
To check battery-charging level when Ogo is powered on:

1. From the Home screen, select Settings and press Enter.
2. Select the System tab.
3. Select Battery to read the battery level (percentage of full charge).

11.2. Low Battery Warning

Pop-ups will appear to warn you when battery level is low. If the battery level becomes critically low, the system warning shown in Figure 36 will appear. Press Enter to shut down the device. Connect the charger to recharge your Ogo (see Section 3.2.2).

Figure 36: Low Battery Warning



12. Ogo Help

If you need help or have questions about Ogo, from the Home screen, select the Help icon.

You will see two tabs—one for live support via IM, and the other for technical support resources available by phone and for FAQ information available on the Internet.

12.1. Live Support – Help Chat

Live Support functions as a normal chat, but you will not see the Help contact's online status because the Help chat is always online. Your status is also always online with respect to Help chat.

Figure 37: Live Support - Help Chat Screen



12.1.1. Help Chat Message Alerts

Because online help is considered a separate community, Help chat messages do not appear when the Ogo shortcut key is pressed. However, you will see a number indicating new unread Help chat messages both on the Help icon in the Home screen and on the Live Support tab of the Help screen. You will be alerted to newly received Help chat messages by a banner.

12.2. Technical Support Information

Displays technical support phone and Internet contact information.

Figure 38: Technical Support Information



13. Important Safety Information

13.1. Radio Frequency (RF) Energy

When your device is powered on, it receives and transmits RF energy. While this device complies with U.S. regulatory requirements concerning exposure of human beings to RF energy, you always want to minimize exposure. To minimize your exposure to this RF energy, follow these procedures:

- Use only the antenna supplied with the device or an approved replacement.
- For body-worn operation, place the device in a supplied or approved clip, holder, holster, case, etc.
- Use AT&T Wireless-approved accessories.

For more information on RF, see www.fda.gov/cellphones.

13.1.1. RF Interference/Compatibility

In some instances, your device will cause interference with other electronic devices. Here are a few rules to follow:

Power off your device in any facility or area, such as hospitals or in blasting areas, where posted notices instruct you to do so. This includes notices saying, "Turn off two-way radio."

Follow instructions from airline crew for use of this device on an airplane.

If you use a pacemaker, hearing aid or other medical device that may be affected by RF, consult your health care provider or the manufacturer's recommendations before using this device. Generally, they recommend that you hold a device that is ON more than six inches from the pacemaker and do not carry it in your breast pocket.

Check your vehicle owner's manual or your dealer to be sure that you can use this device in your vehicle and it will not interfere with any of your vehicle's electronic systems. For any equipment added to your vehicle, check with the equipment manufacturer or where you purchased it.

13.2. Potentially Explosive Atmospheres

In rare cases, your device can emit a spark that could cause an explosion or fire. To minimize this risk, do the following:

- Do not use your device and do not remove, replace or charge batteries when you are in an area with a potentially explosive atmosphere. Such areas are not always marked and include fueling areas like gas stations, below deck on boats, fuel or chemical transfer or storage facilities, vehicles using LP gas, or areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Do not transport or store flammable gas, liquids, or explosives in your vehicle, especially if you plan to use your device.

13.3. Using Device Safely While Driving

Note to Parents: Review this section with your child and establish guidelines for their use of this device when they are driving.

Using your device while driving can distract you and could result in an accident.

Consider your alternatives:

- Let device receive your messages and then respond to them at your convenience.
- Ask a passenger to view your messages.
- Pull off road and park in a safe location before using device.

13.4. Accessories

Only use AT&T Wireless-approved accessories. Using unapproved accessories may cause the device to not operate properly resulting in property damage or even injury.

13.4.1. Batteries and Battery Chargers

Lithium ion batteries can become very hot and cause serious injury or property damage if the battery terminals touch metal objects such as jewelry, keys or chains.

Be careful when putting a charged battery that is separated from the device inside a pocket, purse, or other container that may have metal objects.

Follow all safety information on the battery. Do not puncture battery or place battery or device in a fire and dispose of the battery and device in accordance with local regulations. Keep battery away from children.

Only use AT&T Wireless-approved batteries and battery chargers. Use of unapproved batteries and chargers could result in damage to the battery or charger, and, in extreme circumstances, to a battery explosion.

Only use charger indoors and with an acceptable power source. See Section 3.2 for more information on using the battery charger.

13.5. Repetitive Motion Injuries

Your fingers, thumbs, and hands, arms, shoulders or neck may start to hurt if you use this device, either for messaging or for games, for a long time.

To minimize this discomfort, take a 15-minute break for each hour of device use, and stop for several hours if any part of your body starts to hurt. If you still have discomfort after stopping for a few hours, see your doctor.

13.6. Caring for Your Device and Charger

- Do not allow foreign objects or liquids to get in your device. These can cause a short and result in fire, electrical shock or damage to your device or its battery.
- Unplug the charger before cleaning the device or charger. Do not use liquid or aerosol cleaners or solvents to clean. Use only a dry cloth.
- Place the device and the charger on a stable, level surface so it doesn't fall, possibly causing damage or injury. Do not place on or near a heat source or on an electrical product that produces heat.

13.7. Device Service

Bring your device, charger or accessories to the AT&T Wireless authorized service facility if any of these have been dropped or damaged or have been exposed to liquid/water or extreme heat.

- Also, bring it in for service if any of these become very hot to the touch or do not operate normally after following the instructions.
- Do not disassemble the device, charger, or any accessories. Doing so could cause further damage and could void the warranty.

13.8. Radio Frequency Signals

A wireless phone operates by sending and receiving Radio Frequency (RF) signals, and therefore emits low levels of RF energy when the phone is on. Many studies have been conducted concerning RF exposure.

Based on these studies, the U.S. Food and Drug Administration (FDA) has concluded that the available scientific evidence doesn't show that any health problems are associated with using wireless devices, although there is no proof that they're absolutely safe. Further scientific research is ongoing, and AT&T Wireless supports this research. For more information, you can review the FDA's Consumer Update on Wireless Phones, which is available from the FDA at 1 888 463-6332. Additional consumer information on wireless phones and RF safety is available online at the joint FDA FCC Web site, Cell Phone Facts, at www.fda.gov/cellphones.

The Federal Communications Commission (FCC) has established guidelines setting limits for RF exposure from wireless phones (these limits are called the Specific Absorption Rate or SAR). AT&T Wireless sells only those phones and devices that have been certified by the manufacturers as complying with FCC guidelines. For more information about FCC guidelines and SAR limits, you can visit the FCC's Web site at www.fcc.gov/cellphones or contact the FCC at 1 202 418-2464.

13.9. FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: QDJ-0406CHAI1

Statement according to FCC part 15.21.

Modifications not expressly approved by CMCS could void the user's authority to operate the equipment.

Statement according to FCC part 15.105.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet that is on a circuit different from the receiver.
- Consult the dealer or an experienced radio/TV technician for help.

13.10. Battery Safety Precautions

For the safe use of lithium ion batteries always follow the instructions provided below. Improper handling of lithium ion batteries may result in injury or damage from electrolyte leakage, heating, ignition, or explosion.

Danger:

- Never use the batteries with anything other than specifically designed equipment.
- Always use the battery charger provided with the device.
- Never impact, pierce or crush the battery.
- Handle a damaged or leaking battery with extreme care. If you come in contact with the electrolyte, wash the exposed area with soap and water. If it contacts the eye, flush the eye with water for 15 minutes and seek medical attention.
- When discarding a battery, contact your local waste disposal provider regarding local restrictions on the disposal or recycling of batteries.
- Never disassemble or modify the battery. The battery contains a circuit designed to enhance safety. Damaging this circuit may cause overheating, fire or bursting.
- Never expose or charge a battery under high temperature conditions, such as near a fire or in the direct sunlight. If the ambient temperature is too high, the protection circuit may be actuated, preventing further charging, or damaged.
- Never short-circuit the battery by connecting the positive and negative terminals with a metal material. Do not store or carry the battery where it could come into contact with metal objects such as a key chain or necklace.
- Never allow the battery to get wet or be immersed in water.
- Do not place the battery in a microwave oven or high-pressure container.
- Stop charging if the battery is not charged after the prescribed charge time.
- If leakage of the electrolyte occurs, or if there is an offensive odor, immediately keep the battery away for any source of fire or spark.
- If you become aware of any abnormal phenomena, such as odor, discoloration, or deformation, during use, while charging or when storing the battery, remove the battery from the device or charger and stop using.
- In the event the electrolyte comes into contact with the eyes, flush thoroughly with clean water, without rubbing. Consult with a physician immediately.

13.11. RF Exposure

Tests for Specific Absorption Rate (SAR) are conducted using standard operating positions specified by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operation can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. (Body-worn measurements may differ among device models, depending upon available accessories and FCC requirements). While there may be differences between the

SAR levels of various devices and at various positions, they all meet the government requirement for safe exposure. For body worn operation, to maintain compliance with FCC RF exposure guidelines, use only accessories that contain no metallic components and provide a separation distance of 1.5cm (0.6 inches) to the body. Use of other accessories may violate FCC RF exposure guidelines and should be avoided.

13.12. Health and Safety Information

13.12.1. Exposure to Radio Frequency (RF) Signals

Your wireless device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992
- National Council on Radiation Protection and Measurement (NCRP). Report 86.1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.
- The exposure standard for wireless mobile devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg*.

*In the U.S. and Canada, the SAR limit for mobile devices used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in.

13.12.2. SAR Information

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless mobile GSM device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.
- National Council on Radiation Protection and Measurement (NCRP). Report 86.1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile GSM device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg*.

This device was tested for typical body-worn operations. To comply with FCC RF exposure requirements, a minimum separation distance of 1.5 cm must be maintained between the user's body and the terminal, including the antenna. Third-party belt-clips, holsters, and similar accessories used

by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with FCC RF exposure requirements and should be avoided.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID QDJ-0406CHAI1. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications and Internet Association (CTIA) Web site at <http://www.devicefacts.net>.

*In the U.S. and Canada, the SAR limit for mobile GSM device used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in.