

Quick Start Guide

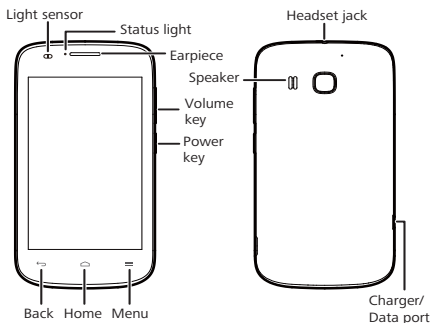
Welcome to HUAWEI

Model:H871G

TracFone part number: HXXXXXXXXX

Phone at a Glance

- ❗ All the pictures in this guide are for your reference only. Your phone's actual display features may be different to those described here, depending on its software version.



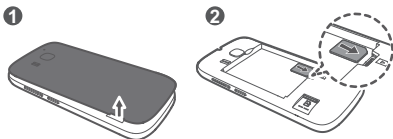
Key Functions at Your Fingertips

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- Press and hold to power on your mobile phone.
 - When your mobile phone is powered on, press and hold this button to display the options menu. You can then choose to power off the phone or perform shortcut operations.
 - Press to lock the screen when your mobile phone is active.
-
- Touch to open the menu on an active screen.
 - Touch and hold to display recently used applications.
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- Touch to return to the Home screen.
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- Touch to return to the previous screen or exit the application you are running.
 - Touch to hide the keyboard.
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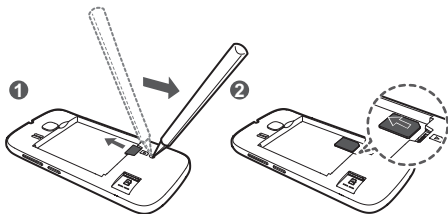
Installing the SIM Card

There are two steps to install the SIM card:



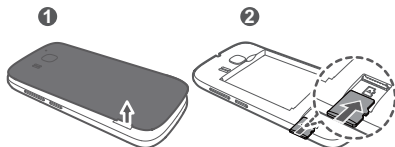
1. Remove the battery cover.
2. Insert the SIM card.

ⓘ To remove the SIM card, follow the steps below.



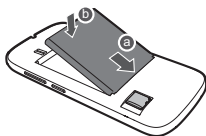
Installing the microSD™ Card

If you want to expand your phone memory, you can also insert a microSD card.



1. Remove the battery cover.
2. Insert the microSD card into the card slot as shown in the diagram.

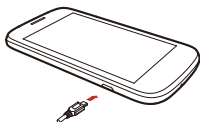
Installing the Battery



1. Angle the edge labeled **a** (with the contacts) into the bottom end of the battery compartment.
2. Push the edge labeled **b** into the compartment until the battery clicks firmly into place.

Charging the Battery

Before charging the battery, ensure that it has been properly installed on your phone.

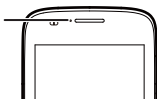


1. Connect the USB cable that came with your mobile phone to the charger.
2. Connect the other end of the USB cable to your mobile phone. Then, to start charging, plug the charger into an electrical outlet.

Status Indicator

The color of the status indicator tells you the status of your mobile phone's battery.

Status Indicator



Green: Fully charged (when connected to charger).

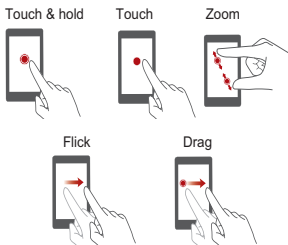
Orange: Charging in progress (when connected to charger).

Red: Battery low.



Touchscreen Actions

Using your finger on the touchscreen, you can operate your phone conveniently.



Home Screen

You can set up the Home screen according to your own preferences, for example by adding a shortcut or a widget to your Home screen, changing the wallpaper, or setting the number of Home screen extensions.

To return to the Home screen from any of its extensions, press  .



**Flick your finger left or right
across the Home screen.**

When a new notification icon appears on the notification bar, place your finger on the notification bar and flick down to open the notification panel.

Adding a New Home Screen Item

1. On the Home screen, touch  to display the application list.
2. Press and hold an application icon, and then drag the icon to a blank area on the Home screen.

Removing an Icon from the Home Screen

1. Touch and hold an item on the Home screen that you want to remove until your mobile phone vibrates.
2. Without lifting your finger, drag the item to the trash can. Wait until the item and the trash can turn red.
3. Release the item.

Adding a Contact

1. In the contact list, touch .
 2. From the screen displayed, create a contact in your mobile phone, SIM card or your account. Add a new account if you do not have one.
 3. Enter the contact's name, and then add detailed information such as phone numbers and address.
 4. Touch **DONE** to save the contact information.
-  To save a contact from your call log, touch and hold the desired phone number to display the options menu, and then touch **Add to contacts**.

Making a Call with the Phone Application

1. On the Home screen, touch .
2. Enter the phone number.
3. Touch  to initiate the call.

Creating and Sending a Multimedia Message

You can use multimedia messages to make everyday communications very special. You can record a message and send it as an audio file, for example, sing "Happy Birthday" and send it to a friend, or send a slideshow of photographs of a special event. The possibilities are enormous.

1. Enter a phone number in the **To** field, or touch  to select a contact from **People**.
2. Touch the composition text box to start composing your message.
3. When you are ready to send the message, touch **Send**.

Connecting Internet

Get online using your phone's Wi-Fi to save your money.

Turning On Wi-Fi

1. Touch **Settings**.
2. Under **WIRELESS & NETWORKS**, touch the button next to **Wi-Fi**.

Basic Operations

Touch **Browser** to open the home page.

-  When known or open Wi-Fi networks and mobile data networks are available at the same time, your phone will preferably select a Wi-Fi network for Internet access.

Touch  on the upper section of the screen, and all web pages currently open are displayed. You can:

- Touch one page to enlarge it.
- Touch the cross sign (x) to close that page.
- Touch (+) to open a new browser window.

Opening a Webpage

1. In a browser window, touch the URL field at the top of the screen.
2. Use the keyboard to enter a webpage address.
3. As you enter the address, matching webpage addresses will appear on the screen.
If you see the address you want, touch it and go directly to that webpage or complete entering your desired webpage.

Turning Off Your Data Service

When you are not using your data service, to eliminate unwanted data traffic, you can turn it off quickly.

1. Open the notification bar.
2. Touch  at the top of the screen to switch data services on or off.

Play Store

Android **Play Store** provides direct access to applications and games which you can download and install on your phone.

Opening Play Store

1. On the Home screen, touch **Play Store**.
2. When you open **Play Store** for the first time, the **Google Play Terms of Service** window will appear. Touch **Accept** to continue.

Installing an Application

1. In the **Play Store**, select a category, and then touch the application you want to download.
2. To install the application, touch **Download** (if it is free) or touch the button with its price (if it is not free), and confirm your download or purchase.

After the application has been downloaded and installed on your mobile phone, the content download icon appears in the notification bar.

- ❗ If you want to install a non-Play Store application, touch **Settings > Security**, and then select the **Unknown sources** check box to allow installation of the non-Play Store application.

Uninstalling an Application

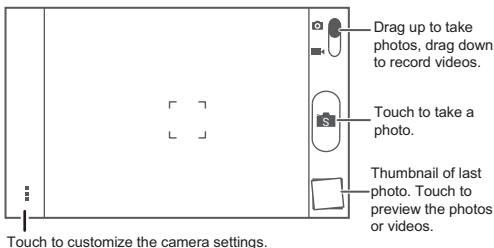
- ❗ You cannot uninstall the applications that are pre-installed on the system.

1. On the **Settings** screen, touch **Apps**.
2. Touch an application, and then touch **Uninstall**.

Opening Your Camera

You can take and share photos using the camera. Your camera supports multiple capture modes and photo effects. After taking a picture, access the **Gallery** to view it. For information on how to share photos and videos, see the User Guide.

Capture Screen



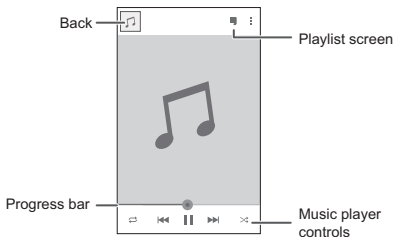
Using the microSD Card as a USB Mass Storage

1. Connect your mobile phone to your PC with the USB cable provided. Your PC will detect the microSD card as a removable storage device.
2. Open the notification bar, and then touch .
3. Touch **Turn on USB storage** in the dialog box that opens to confirm that you want to transfer files.

You can now transfer files from your PC to your mobile phone's microSD card.

Playing Music

You can listen to music that you have stored on your microSD card using the music player . The music player will automatically search for any music on the microSD card sort it into albums and playlists.



Synchronizing Information

Some applications on your mobile phone give you access to the same personal information that you can add, view, and edit on your computer. If you add, change, or delete your information in any of these applications on the web, the updated information also appears on your mobile phone.

This is made possible through over-the-air data synchronization. The process occurs in the background and does not interfere with use of your mobile phone. When your phone is synchronizing, a data synchronization icon will be shown in the notification bar.

For more information, see the User Guide.

FAQs

How Can I Use a microSD Card to Import Contacts to My Phone from Another Phone?

Your mobile phone supports contact files in the .vcf format only.

1. Save the contacts you want to import to your mobile phone to a microSD as a .vcf file.
2. Insert the microSD card into your mobile phone and find the .vcf file using **File Manager**.
3. Touch the .vcf file. The mobile phone displays a message asking whether you want to import the contacts.
4. Touch **OK** to import the contacts.

❗ Compatibility problems may occur with .vcf files created by different phones, and certain contact information may be lost when contacts are imported.

How Do I Disable Automatic Change of Screen Orientation When Rotating My Phone?

On the Home screen, touch **Settings > Display**, and then clear the **Auto-rotate screen** check box to disable this function.

How Do I Set an Unlock Pattern?

On the Home screen, touch **Settings > Security > Screen lock > Pattern**.

How Can I Change the Input Method?

When the keypad is displayed, a keypad icon is displayed on the status bar. Flick the status bar downwards and touch **Select input method** to select an input method.

How Do I Stop the Song Playing in the Background?

Flick the notification bar downwards to open the notifications panel, touch the music playing notification to go to the music playing screen, and then stop playing the song.

How Do I Return to the Call Screen?

If you switched to another screen during a call, flick the notification bar downwards to open the notifications panel, and then touch the current call notification to return to the call screen.

How Do I Hide the Keyboard?

Touch  to hide the keyboard.

How Do I Forward a Message?

On the message viewing screen, touch and hold a message, and then select

Forward from the displayed menu.

Why Am I Unable to Use Navigation?

Navigation is unavailable in some countries or regions.

Safety information

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic device

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Interference with medical equipment

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

Protecting your hearing when using a headset

- Using a headset at high volumes may damage your hearing. To reduce this risk, lower the headset volume to a safe and comfortable level.
- Exposure to high volumes while driving may cause distraction and increase your risk of an accident.

Areas with flammables and explosives

- Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
- Do not store or transport the device in containers with flammable liquids, gases, or explosives.

Traffic security

- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- Concentrate on driving. Your first responsibility is to drive safely.
- Do not hold the device while driving. Use hands-free accessories.
- When you must make or answer a call, pull off the road safely and park the vehicle first.
- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- Do not use your device while flying in an aircraft or immediately before boarding. Using wireless devices in an aircraft may disrupt wireless networks, present a hazard to aircraft operation, or be illegal.

Operating environment

- Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.

- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Ideal operating temperatures are 0 °C to 35 °C. Ideal storage temperatures are -20 °C to 70 °C. Extreme heat or cold may damage your device or accessories.
- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Do not place sharp metal objects, such as pins, near the earpiece or speaker. The earpiece may attract these objects and result in injury.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not use your device's camera flash directly in the eyes of people or pets. Otherwise temporary loss of vision or damage to the eyes may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.

Child's safety

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Accessories

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

Charger safety

- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- Do not touch the power cord with wet hands or pull the power cord to disconnect the charger.
- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- If your charger has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the charger meets the requirements of Clause 2.5 in IEC60950-1/ EN60950-1/UL60950-1 and has been tested and approved according to national or local standards.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.

Battery safety

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.

- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.
- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- Do not allow children or pets to bite or suck the battery. Doing so may result in damage or explosion.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, it may be damaged.
- If the device standby time shortens significantly, replace the battery.
- The device has a built-in, non-removable battery. Do not attempt to remove the battery, otherwise the device may be damaged. To replace the battery, take the device to an authorized service center.
- Use the battery only with a charging system that is IEEE-Std-1725 standard qualified. The use of an unqualified battery or charger may lead to fire, explosion, leakage, or other hazards.
- Replace the battery only with an IEEE-Std-1725 standard qualified battery. The use of an unqualified battery may lead to fire, explosion, leakage, or other hazards.
- Do not disassemble or open, crush, bend or deform, puncture or shred the battery. Otherwise, it may lead to electrolyte leakage, overheating, fire, or explosion.

- Do not solder battery poles or dismantle the battery. Doing so may lead to electrolyte leakage, excessive heat, fire, or explosion.

Cleaning and maintenance

- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.
- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not place magnetic stripe cards, such as credit cards and phone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.
- If the device screen is broken in a collision, immediately stop using the device. Do not touch or attempt to remove the broken parts. Promptly contact an authorized service center.

Emergency calls

The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

Environmental protection

- The device and its accessories (if included), such as the power adapter, headset, and battery should not be disposed of with household garbage.

- Disposal of the device and its accessories is subject to local regulations. Support proper collection and recycling.

FCC Regulatory Compliance

Body worn operation

The device complies with RF specifications when used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

Certification information (SAR)

This device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA).

The SAR limit adopted by the USA is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit.

The highest SAR value reported to the FCC for this device type when using at the ear is 1.460 W/kg, and when properly worn on the body is 1.352 W/kg, and when using the Wi-Fi hotspot function is 0.911 W/Kg.

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

Hearing Aid Compatibility (HAC) regulations for mobile phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components.

Your phone is compliant with FCC HAC regulations (ANSI C63.19).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees.

Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.) Hearing devices may also be measured.

Your phone meets the M4/T4 level rating. Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

To ensure that the Hearing Aid Compatibility rating for your device is maintained, secondary transmitters such as Bluetooth and/or Wi-Fi components must be disabled during a call.

For more information about the FCC Hearing Aid Compatibility please go to <http://transition.fcc.gov/cgb/dro/hearing.html>.

Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to open it.
- Periodically back up personal information kept on your SIM/UID card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.

- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Huawei or third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- If you have concerns about the security of your personal information and data, please contact mobile@huawei.com.

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