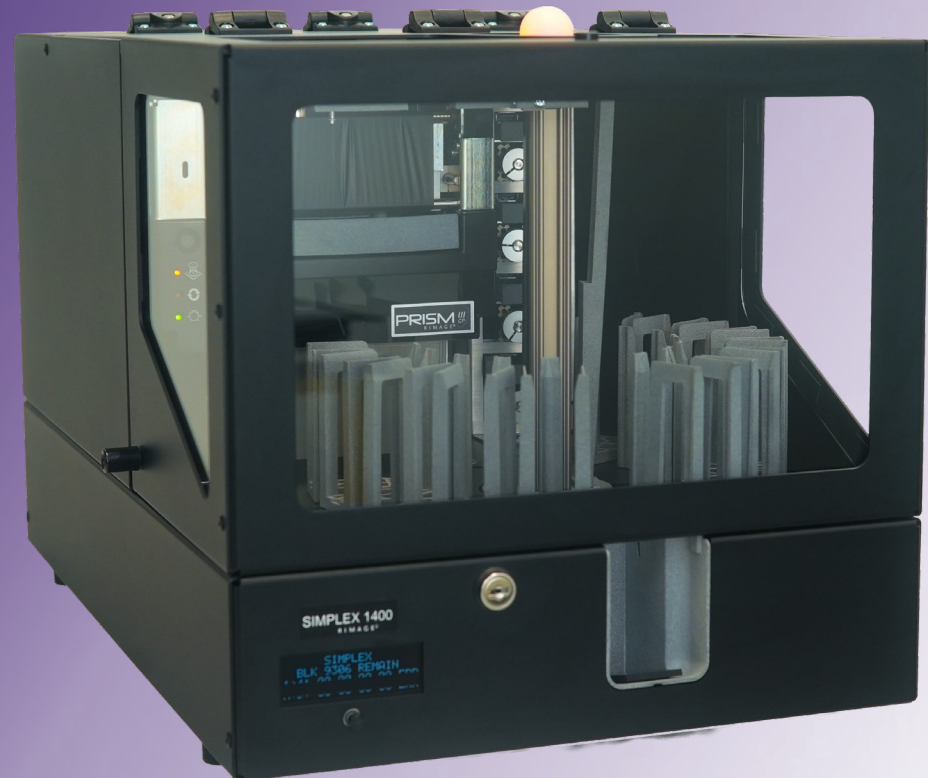


R I M A G E[®]

Rimage Simplex[®] & Prism III/CP User Guide



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The most recent version of this document can be found at www.rimage.com/support.

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Introduction

This manual provides the information needed to configure, operate, and maintain the Rimage Simplex®. The terms ‘system’ and ‘printer’ may be used throughout this manual to refer to the Rimage products. The term printer refers to the Prism III/CP™ printer.

Important! Your Simplex system may not look exactly like the model featured in this user guide.

About this User Guide

- While we try to maintain all versions of our manuals and documentations, please note that the English version found on our web site always contains the most up-to-date information.
- Unless otherwise indicated, all Windows navigation statements are Windows 11 paths. Other Windows operating system navigation may differ slightly.
- These notes and symbols are used throughout the manual to help clarify information:

Note: A Note provides supplemental information or information that may apply only in special cases. For example, memory limitations, equipment configurations, or details that apply to specific versions of a program would be included in a Note.

Tip: A Tip suggests alternative methods that may not be obvious and helps you understand the benefits and capabilities of the product.

Important!

- An Important note provides information essential to the completion of a task.
 - Important supplemental information.
 - You can disregard information in a Tip and still complete a task, but do not disregard an Important note.
-

 *Caution: A Caution indicates that failure to observe this guideline could result in loss or damage to the equipment, product, software, or data.*

 *Warning! A Warning indicates that failure to follow this guideline could result in bodily injury to personnel operating or maintaining the equipment.*

About the Rimage Simplex® System

The Rimage Simplex requires an external computer to be used. The system is not shipped with an external PC; You must provide a PC. Refer to the Simplex specifications for minimum and optimum PC requirements. Technical Specifications for this product can be found at www.rimage.com/support.

About the Prism III/CP® Printer

The Rimage PrismIII/CP printer is used inside of the Rimage Simplex to print on Rimage Simplex USB Modules.

Unpacking and Setup Instructions

To unpack your Simplex system, refer to the unpacking label on the box. For setup instructions, refer to the *Setup and Installation Guide* that shipped with your product.

Important Information

This section provides support contact information, and cautions and warnings, for the Simplex system.

Technical Specifications for this product can be found at www.rimage.com/support.

Support Contact Information

US, Canada, Latin America	
Rimage Corporation 4400 West 78th Street Suite 110A Bloomington, MN 55435 USA	Email: support@rimage.com Telephone: North America: 800.553.8312 Mexico/Latin America: 952.946.0004 option 2 Fax: 952.944.7808
Europe	
Rimage Europe GmbH Mainzer Str. 131 65187 Wiesbaden Germany	Email: support@rimage.eu Telephone: +49 611 92777-0
Asia/Pacific	
Rimage Japan Co., Ltd. 9F Toshin-Kuramae Bld 3-2-2 Kuramae, Taito-ku Tokyo 111-0051 Japan	Email: servicejapan@rimage.co.jp Telephone: +81.3.6452.8780 Fax: +81.3.6452.8785
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Contact Rimage Services	
Website: www.rimage.com/support	
When you contact Rimage Services, please provide: • System serial number and software version • Functional and technical description of the problem • Exact error message received	Copy and record the following information from your Rimage product for future reference. Note: Make sure you update the Serial Number anytime you receive a replacement system. Serial Number: Product Name: Date of Purchase:

Learn More Online

At www.rimage.com/support, you can experience Rimage's world-class Support and Services. From this online site you can access:

- Information about the latest software and firmware updates
- Product specifications
- The latest documents
- Current firmware downloads

Technical Support

Rimage offers a variety of service and support options for the Simplex system including Rapid Exchange Services, and Software Subscription and Support. Please contact your Rimage Reseller or Rimage for additional information and pricing.

Important Information

Recording Software Disclaimer

This Product, Software, or Documentation may be designed to assist you in reproducing material in which you own the copyright or have obtained permission to copy from the copyright owner. Unless you own the copyright or have permission to copy from the copyright owner, you may be violating copyright law and be subject to payment of damages and other remedies. If you are uncertain about your rights, you should contact your legal advisor. If you are neither in possession of the copyright nor have authorization from the owner of the copyright, unauthorized copying of copyrighted material on a USB drive or any other media violates national and international legislation and can result in severe penalties.

Safety and Compliance Information

This manual and the indications on the product allow proper and safe operation. The indication marks below help protect you and other persons from injury, and equipment from damage.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The Data Transmission System for the Prism III/CP printer is 13.56 MHz, TI Model Number: TRF7960.

Safety Precautions

To ensure safety, read these precautions and familiarize yourself with their meaning before using the equipment.

ⓘ Warnings!

- *For continued protection against risk of fire, replace the fuse only with the same type and rating. An authorized technician should perform all service procedures.*
- *Use only the supplied AC power cord, or use a safety agency approved power cord. For applications outside North America, refer to the nearest Rimage office for assistance in selecting a locally approved power cord.*
- *This product is designed for an office environment. Use of controls or*

adjustments or performance of procedures other than those specified herein may result in hazardous radiant exposure.

- *Do not disassemble or use tools on the printer. All service procedures should be performed by a Rimage-authorized technician, or sent in for Rimage-authorized repair.*
- *Do not service the printer with the power cord plugged in the AC outlet.*
- *The interior of the printer contains sharp edges.*
- *The front bezel of the printer can be opened by hand. Do not insert your fingers.*

ⓘ Cautions!

- *All equipment with AC line voltage, or low DC voltages, such as switches, power supplies, fuses, fans, and non-stepper motors, must be replaced with Rimage-approved components to maintain the safety approval issued by UL.*
- *Use only the supplied AC power cord. For more information or to order a new power cord, contact Rimage Customer Service.*
- *This product is designed for an office environment.*
- *Do not use the printer if it is overheating or an abnormal smell is detected. This may result in a fire and an electric shock. In case of heating or abnormal smell, immediately disconnect the cable from the outlet. Contact your Rimage-authorized dealer for repairs.*
- *Allow sufficient free space for opening the printer tray. Do not touch the printer tray while it is in motion.*
- *Do not attempt to bypass the cover interlock.*

Country-specific Cautions and Warnings

ⓘ Warnings!

- Taiwan: 警告使用者:
此為甲類資訊技術設備，於居住環境中使用時，可能會造成射頻干擾，在此種情況下，使用者會被要求採取某些適當的對策。
- Korea: 사용자 안내문 :
이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다.
※ 사용자 안내문은 “업무용 방송통신기자재”에만 적용한다.

Important Information

Canada

English

Innovation, Science and Economic Development Canada
(ISED) Compliance

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

IC: 4496A-RFID4

French

Conformité à Innovation, Sciences et Développement
économique Canada (ISED)

L'émetteur ou le récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage.
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC: 4496A-RFID4

FCC/ISED

RF Exposure Compliance

This equipment complies with FCC/ISED Canada's radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and any part of the human body.

Conformité à l'exposition aux radiofréquences

Cet équipement est conforme aux limites d'exposition aux rayonnements établies par FCC/ISED Canada pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et toute partie du corps humain.

Important Information

Compliance Information

Product	Product	Model
	Rimage Simplex	RAS39
Notice for USA	NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when this equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense. This product complies with UL 62368-1, 3rd Edition.	
Notice for Canada	This Class A digital apparatus complies with Canadian ICES-003 Issue 7:2020. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada. This product complies with CAN/CSA-C22.2 No. 62368-1:19, 3rd Edition.	
Notice for Europe	This product is in conformity with the EMC Directive 2014/30/EU and the Low-Voltage Directive 2014/35/EU through compliance with the following European Standards: EN55032:2015/A11:2020 Class A Limit; EN55035:2017/A11:2020; EN 301 489-3 v2.3.2; EN 301 489-1 v2.2.3; EN61000 3-2:2014; EN61000-3-3:2013; EN IEC 62368-1:2020, EN IEC 62368-1:2020/A11:2020. The CE mark has been affixed in accordance with the CE Marking Directive 93/68/EEC.	
Notice for Japan	This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI-A). If this equipment is used in a domestic environment, radio interference may occur, in which case, the user may be required to take corrective action. Translation: この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。VCCI-A	
Notice for Australia	This product complies with AS/NZS CISPR32:2015/AMD 1:2020	
Notice for Taiwan	This is class A digital device. It may cause radio-frequency interference when used in a residential area. In this case, the users are advised to take appropriate precautions. Translation: 這是甲類的資訊 品,在居住的環境中使用時,可能會造成射頻干擾,在這種情況下,使用者會被要求採取某些適當的對策	
Notice for Korea	It is certified that foregoing equipment has been certificated under the Framework Act on Telecommunications and Radio Waves Act. 위 기기는 전기통신기본법, 전파법 에 따라 인증 되었음을 증명 합니다.	

Important Information

Compliance Information

Product	Product	Model
	Prism III/CP	CDPR6B
Notice for USA	NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when this equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense. This product complies with UL 62368-1, 2nd Edition.	
Notice for Canada	This Class A digital apparatus complies with Canadian ICES-003 Issue 7:2020. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada. This product complies with CAN/CSA-C22.2 No. 62368-1-14, 2nd Edition.	
Notice for Europe	This product is in conformity with the EMC Directive (2014/30/EU) and the Low-Voltage Directive (2014/35/EU) through compliance with the following European standards: EN 55022: 2010/AC: 2011 Class A Limit; EN 55024: 2010; EN 61000-3-2:2006+A1:2009 + A2:2009; EN 61000-3-3:2008; IEC 60950-1: 2005/ AMD1:2009/AMD2:2013; IEC 62368-1:2014. The CE mark has been affixed in accordance with the CE Marking Directive 93/68/EEC.	
Notice for Japan	This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI-A). If this equipment is used in a domestic environment, radio interference may occur, in which case, the user may be required to take corrective action. Translation: この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。VCCI-A	
Notice for Australia	This product complies with AS/NZS CISPR32:2015.	
Notice for Taiwan	This is class A digital device. It may cause radio-frequency interference when used in a residential area. In this case, the users are advised to take appropriate precautions. Translation: 這是甲類的資訊產品,在居住的環境中使用時,可能會造成射頻干擾,在這種情況下,使用者會被要求採取某些適當的對策	
Notice for Korea	It is certified that foregoing equipment has been certificated under the Framework Act on Telecommunications and Radio Waves Act. 위 기기는 전기통신기본법, 전파법 에 따라 인증 되었음을 증명 합니다.	

PrismIII/CP Printer Requirements

This section describes the ink, label design, and print requirements for the Prism III/CP printer.

Ribbon Requirements

Important!

- The Prism III/CP printer only uses Rimage authenticated Ribbon. Printer issues that occur as a result of attempting to use ribbons by manufacturers other than Rimage are not included under your Rimage warranty or maintenance agreement.
- For optimum results, store the Prism III/CP ribbons at a temperature 23° to 104° F (-5° to 40° C) and at a relative humidity of 30% to 80% non-condensing.
- Avoid moisture and direct sunlight.
- Do not reuse ribbons.
- Use only ribbons designed for the Prism III and Prism III/CP printer. Refer to the table below.

The Prism III/CP printer requires ribbons designed specifically for use with the printer. The Prism III/CP printer will only operate with the following Rimage ribbons:

Ribbon Type	# of Simplex USB modules Printed
2003304 - Black	≥9000

Label Design Requirements

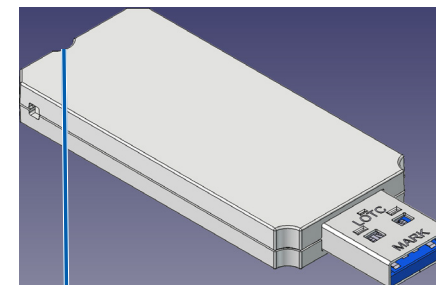
- **Resolution:** Use pictures or logos set to 300x300 dpi (Dots Per Inch) in black & white.

Print Requirements

All labels created and saved through QuickDesign are in the correct file format (.rldx) for printing with the Simplex system.

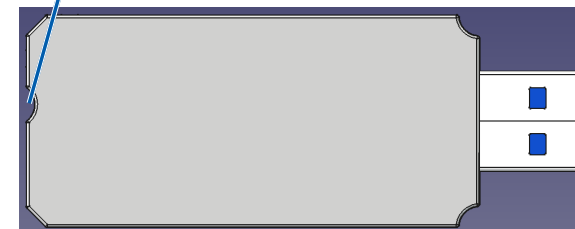
Simplex USB Modules

Simplex USB Modules are keyed to help prevent loading incorrectly into the bins.



Top (printable) side.

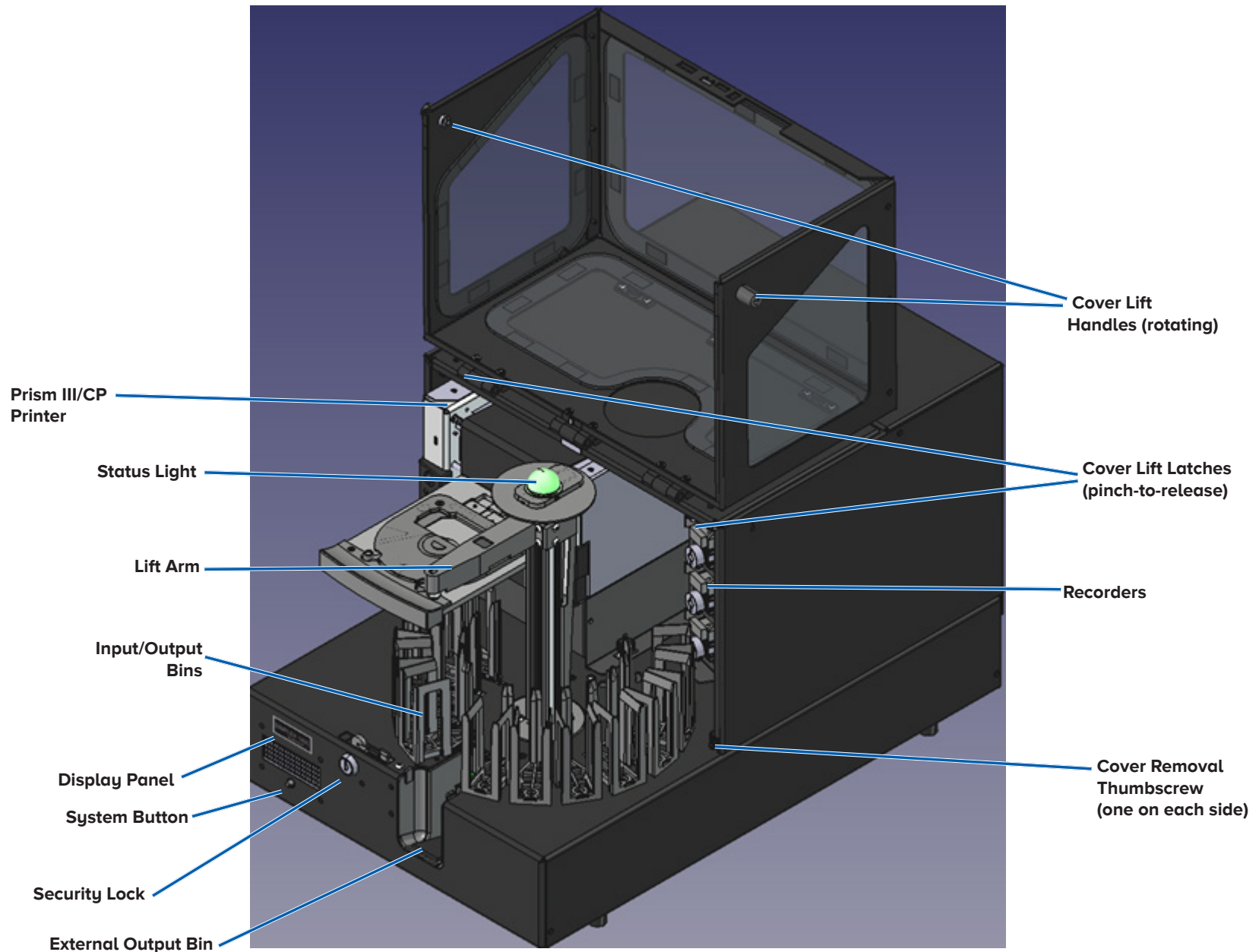
Orientation
Notch



Bottom (non-printable) side.

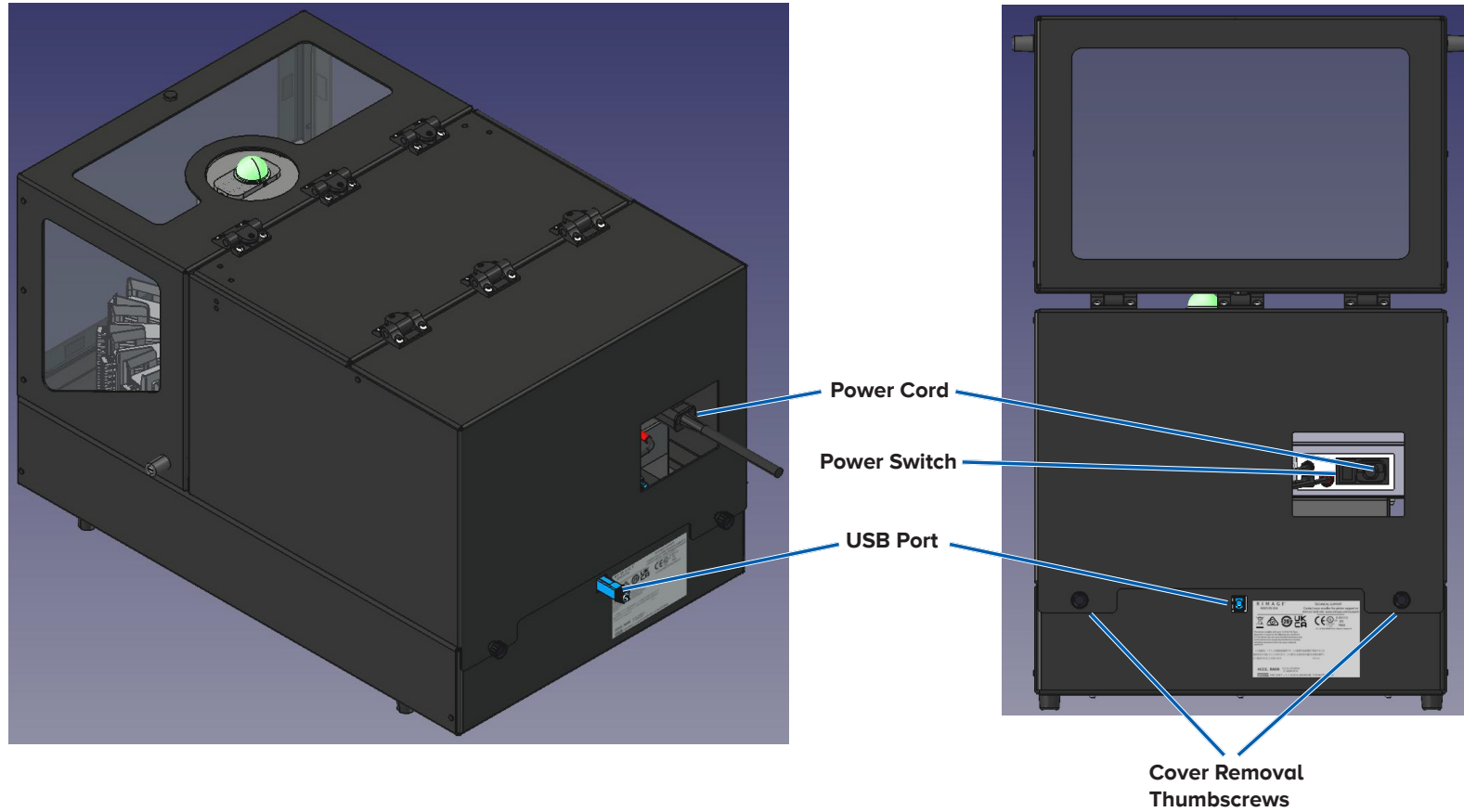
Identify the Parts of the Simplex System

Front View



Identify the Parts of the Simplex System

Back View



Identify the Parts of the Simplex System

Parts Information

Status Light

The Simplex system is equipped with a status light that indicates various conditions. The table below illustrates status light states and explains the conditions indicated by each state.

Light State		System Condition
	Green light on	The system is operating properly. No jobs are currently processing.
	Green light blinking	The system is operating properly. Jobs are currently processing.
	Yellow light on	The system is waiting for the software to start.
	Yellow light blinking	The cover may be open. Close the cover to allow jobs to process.
	Red light on	The bins may be out of blank Simplex USB modules. Fill the bins with the appropriate media type. A system error requires operator intervention. Check the client workstation or control center for a message. An equipment error occurred at initial start up, such as missing print ribbon. Check the client workstation or control center for a message.

Display Panel

The Display Panel has a four-line display. This display blank after 20-minutes of inactivity and un-blanks when activity resumes. It shows the items below when active.

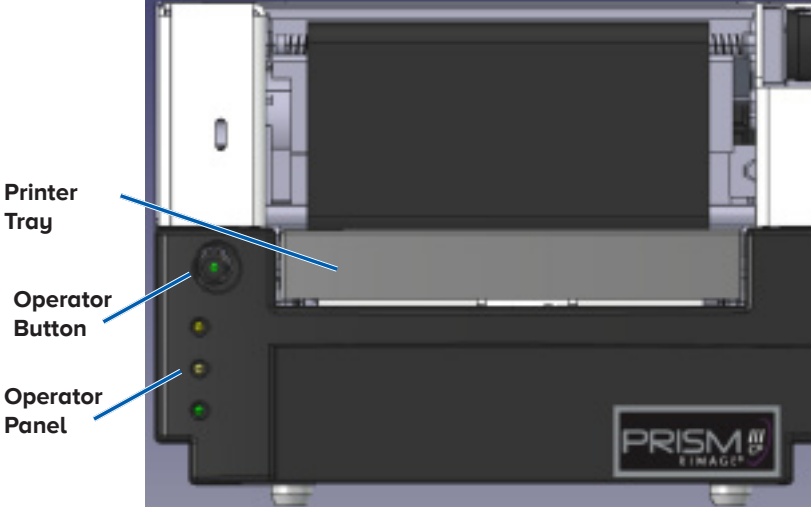
- Door Closed - Ribbon Remaining & Operator Prompting from Simplex Software.
- Door Open - Diagnostics.

Beeper

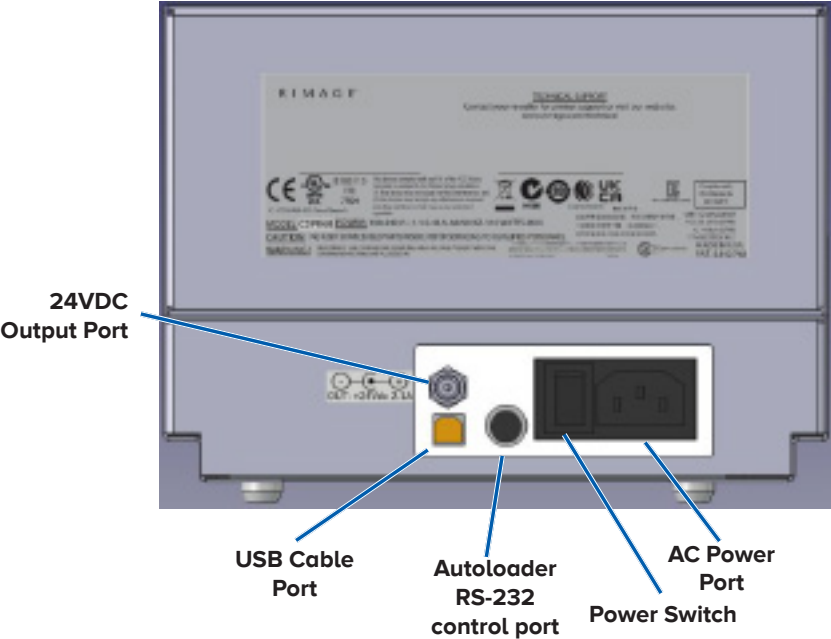
The Simplex system has a beeper that can be enabled to sound when user intervention is required. Read the error message that displays on the display panel or on your PC monitor and take appropriate action to correct the problem. Refer to the [Enable the Beeper](#) section on page 19 for beeper setting options.

Identify the Parts of the Prism III/CP Printer

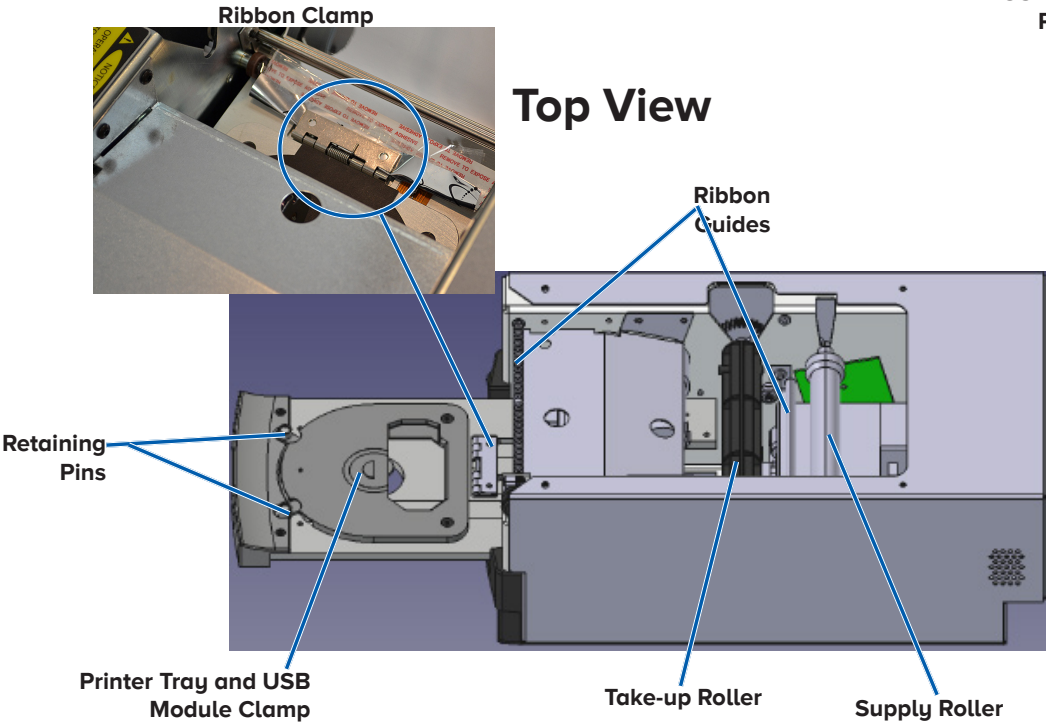
Front View



Back View



Top View



Identify the Parts of the Prism III/CP Printer

Operator Panel

The operator panel is located on the front of the printer. There are four indicator lights and an operator button on the operator panel.

Operator Button

Press the operator button to open and close the printer tray. The Error indicator light is in the center of the operator button. Refer to the [Indicator Lights](#) section below for more information.

Indicator Lights

The name and function of each indicator light is described below. Each indicator light reflects different conditions on the Prism III/CP printer. Prism III printers that are mounted on autoloaders or AutoPrism AutoPrinters have different conditions.



Image	Name	Functionality
	Error indicator light	• The Error indicator light on the operator button illuminates when an error occurs during printing. • The Error indicator light and the Module Not Present indicator light flash when the printer is in cleaning mode. • The Error indicator light illuminates and the Module Not Present indicator light flashes at a slow rate when the ribbon is out.
	Module Not Present indicator light	• The Module Not Present indicator light flashes a fault code when an error occurs. After the error is resolved, press the operator button to turn off the indicator light. • The Module Not Present indicator light illuminates when the module is not properly clamped. When a module is placed on the tray, the Module Not Present indicator light turns off. • The Module Not Present indicator light flashes continuously at slow rate when the remaining ribbon capacity is below 100 USB modules. • The Module Not Present indicator light flashes at a slow rate and the Error indicator light illuminates when the ribbon is out.
	Active indicator light	• The Active indicator light flashes when the printer is operating.
	Power indicator light	• The Power indicator light illuminates when the printer is powered on. • The Power indicator light flashes when the system board has detected a fatal error. • The Power indicator light turns off when the printer detects a bad pixel element in the print head. The Power indicator light turns back on when a module is placed on the tray and you can continue to print modules. If you continue to print, small lines may occur in your print jobs. This is an indication that the print head may require replacement. • The Power indicator light turns off when the printer is powered off.

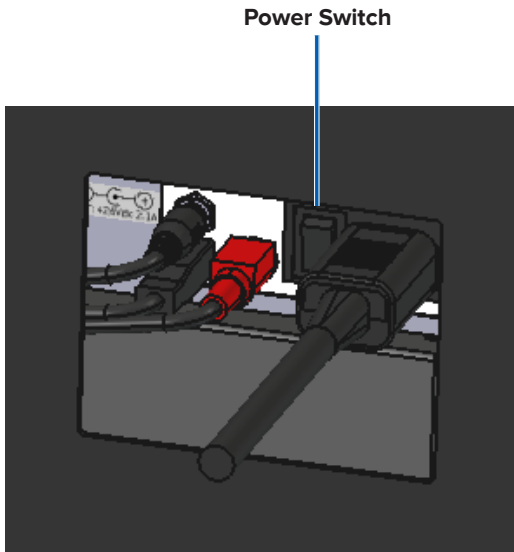
Operate the Simplex System

This section provides you with the information needed to ready the Simplex system to produce finished Simplex USB modules.

Power On the Simplex System

- Flip the **Prism III/CP power switch** accessible at the rear of the system to the **I (On)** position.
- The system is powered on.

Note: The Simplex system is powered by the Prism III/CP, and will be powered on/off by the power state of the printer.



Power Off the Simplex System

- Close all open applications
- Flip the **power switch Prism III/CP power switch** accessible at the rear of the system to the **0 (Off)** position.

Pause the Simplex System

1. Press the **system button** to pause the system. Once the system has completed any movement in process, the system will be paused, the cover lock will be released.
2. Close the **cover** and use **Rimage Simplex Software Suite** to resume operation.

Operate the Simplex System

Load the Simplex USB modules

You can load up to 10 Simplex USB modules in each bin for a total of 120 modules. You can use the procedure below to place modules in a bin.

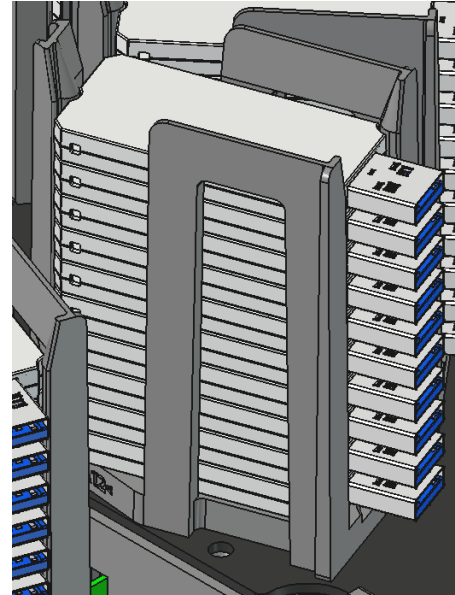
1. Open the **cover**.
2. Place up to 120 Simplex USB modules to be recorded and/or printed in the bin(s).

Note: The USB modules have orientation notches to ensure they align with USB connectors in the recorders.

3. Close the cover.

Unload the Simplex USB modules

1. Open the **cover**.
2. Remove all completed **Simplex USB modules** from the bin(s).
3. Close the **cover**.



Maintain the Simplex System

Use the information in this section to keep your Simplex system in optimal operating condition.

Overview

Regular preventative maintenance of your Simplex system can help to ensure error-free recordings and clean printed labels. Maintenance involves cleaning the system.

Note: The printer has its own maintenance requirements. Refer to page 15 for maintenance information.

Cautionary Information

 **Caution:** To avoid damaging the Simplex system during maintenance:

- Never use oils, silicone, or other lubricants on any part of the Simplex system.
- Use only non-abrasive cleaners to wipe down the surfaces of your Simplex system.
- Avoid pouring cleaners directly onto the Simplex system. Instead, apply the cleaner to the cloth first.

Diagnostic Tests

Simplex diagnostic tests are available to troubleshoot problems with your system and ensure proper operation. For more information on accessing, selecting, and performing diagnostic tests, refer to the [Rimage Simplex Diagnostics](#) document that is available at www.rimage.com/support.

Preventative Maintenance Schedule

Note: Your system may require more frequent maintenance if used in a dusty area, such as a store or warehouse.

Failure to follow the maintenance schedule outlined below may void your warranty.

Before you begin:

 **Warning!** Always power off the Rimage Simplex and unplug the power cord before you access internal mechanisms.

1. Power off the **Simplex system**.
2. Disconnect the **power cord**.

Important! Failure to follow the maintenance schedule outlined below may void your warranty.

Task	Tool	Frequency
Wipe down the lift arm shaft. Pay close attention to: • The area around the base of the shaft • The area just above the lift arm	Lint-free cloth	Weekly
Wipe down all surfaces of the Simplex system including: • Sides and top • Cover • Input/Output bins • Base • Top surface on the lift arm	Lint-free cloth Non-abrasive, all-purpose cleaner	Weekly

Maintain the Prism III/CP Printer

Use the information in this section to keep your Prism III/CP printer in optimal operating condition.

Overview

Regular preventative maintenance of your Prism III/CP printer can help to always produce clearly printed labels. Maintenance

involves cleaning the system.

Cautionary Information

 **Caution:** To avoid damaging the Prism III/CP printer during maintenance:

- *Never use oils, silicone, or other lubricants on any part of the Prism III/CP printer.*
- *Use only non-abrasive cleaners to wipe down the surfaces of your Prism III/CP printer.*
- *Avoid pouring cleaners directly onto the Prism III/CP printer. Instead, apply the cleaner to a lint-free cloth.*

Preventative Maintenance Schedule

Use the following table as a guideline for how often to perform preventative maintenance tasks.

Important! Failure to follow the maintenance schedule outlined below may void your warranty.

Tools	Task	Frequency	Instructions
• Lint-free cloth • Non-abrasive, all-purpose cleaner	Clean the printer exterior .	Weekly	1. Power off the Prism III/CP. 2. Disconnect the power cord. 3. Wipe down the exterior of the printer.

Maintain the Prism III/CP Printer

Change the Print Ribbon

Important! The Prism III/CP printer only operates with genuine Rimage ribbons.

Rimage supports only the use of Rimage brand ribbons in our printers. Printer issues that occur as a result of using ribbons by manufacturers other than Rimage are not included under your Rimage warranty or maintenance agreement.

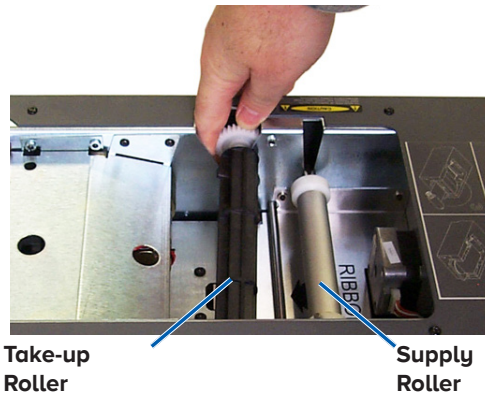
Tip: If ribbons are stored in an environment much different from that of the printer, allow time for them to become acclimated to the new environment. Allow more time for greater temperature and/or humidity differences.

1. Access the **ribbon area**.

a. Power on the **Prism III/CP**.

b. Remove the **top cover** from the printer.

c. Lift up the **take-up roller** so that the end with the gear comes up first, then lift the take-up roller out of the printer.

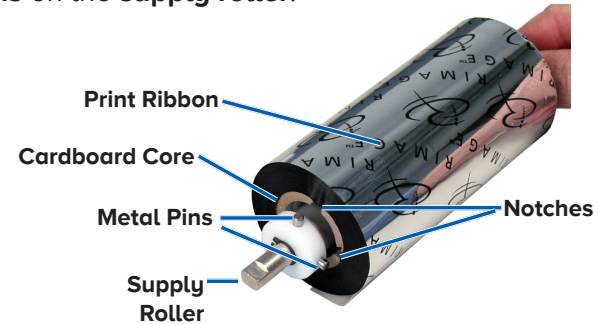


d. Lift up the **supply roller** to remove it.

2. Load the **print ribbon**.

a. Slide the **print ribbon** onto the **supply roller**.

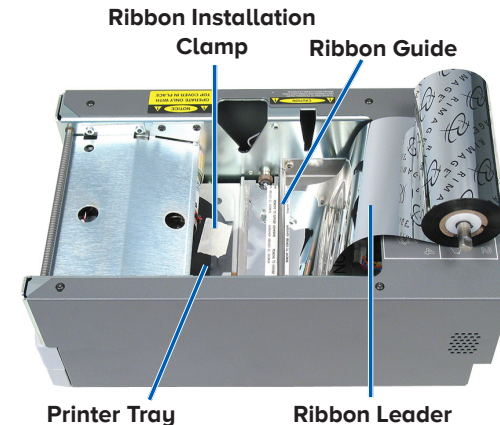
b. Align the **two notches** of the **cardboard core** with the **metal pins** on the **supply roller**.



Caution: Do not move or remove the **RFID tag**.

c. Press the **operator button** to close the **print tray**.

d. Peel the **ribbon leader** from the **supply ribbon**.



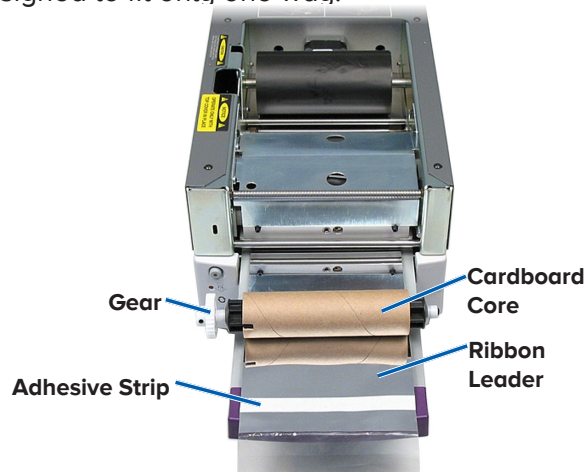
Maintain the Prism III/CP Printer

- e. Slide the **ribbon leader** under the **ribbon guide** and into the **ribbon installation clamp**.
- 3. Install the **supply roller** as shown. Leave some slack in the ribbon leader.

- a. Press the **operator button** until the printer tray comes out. The ribbon is threaded to the front the Prism III/CP.
- b. Remove the **ribbon leader** from the installation clamp.
- c. Remove the **adhesive strip** from the **ribbon leader**.



- 4. Load the **take-up roller**.
- a. Place the **new empty cardboard core** on the **take-up roller**. It is designed to fit only one way.



- b. Place the **take-up roller** on top of the **ribbon leader** as shown.

Important! The gear must be on the correct side. Pull the **ribbon leader** up over the **cardboard core**.

- c. Attach the **adhesive strip** to the **cardboard core** so that the edges on the ribbon leader are aligned to the edges of the cardboard core.

Note: The arrow in the photo illustrates the wrap direction.

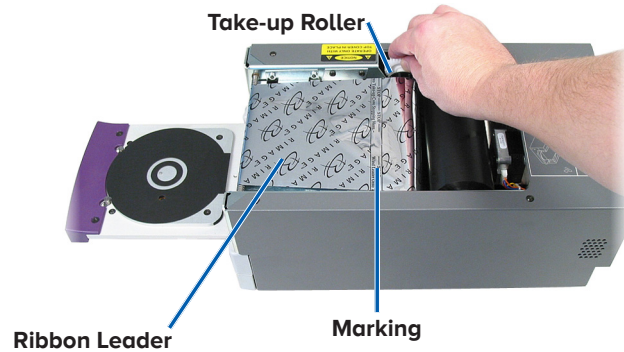
- d. Roll the ribbon leader so that it is wrapped only once around the roller.



Important! Do not roll past the marking on the leader that states **STOP - Wind Leader Onto Take-up Core Stopping Here** for monocolour ribbons. If you are using a CMY ribbon, roll up to the end of the yellow leader.

Maintain the Prism III/CP Printer

5. Install the **take-up roller** in the Prism III/CP and press down firmly until the take-up roller snaps into place. The ribbon should be tight and there should be no creases in the ribbon.



Important! Do not roll the **STOP – Wind Leader Onto Take-up Core Stopping Here** marking on the ribbon leader onto the take-up roller. The marking should not be past the point shown in the picture. If the marking is on the roller, pull the take-up roller out and roll back the ribbon. Roll the supply roller back to take up the slack.

6. Press the **operator button** and hold for 5 seconds to allow the printer to validate the ribbon. If the ribbon is valid the printer advances and the Error indicator light stops blinking.

Note: During the ribbon validation process, the ribbon cycles past the ribbon leader. After the ribbon validation process is complete, make sure that the ribbon is wound tight.

Rimage System Utility

Operate Rimage System Utility

The Rimage Simplex Software Suite includes an application called Rimage System Utility, which is used to install firmware updates and to configure the beeper settings.

Note: Unless otherwise indicated, all Windows navigation statements are Windows 11 paths. Other Windows operating system navigation may differ slightly.

Start Rimage System Utility

1. Close all open software applications and stop all Rimage Services.

Note: Refer to your Rimage Software online help for additional information.

2. From the Windows *Start* menu select: **All Programs > Simplex Software Suite > Utilities > Rimage System Utility**. Rimage System Utility opens.

Note: When the desired tasks are complete in Rimage System Utility, remember to restart the Rimage Services.

Enable the Beeper

You can change the number of beeps that occur when the system requires user intervention, such as when out of media or in an error state.

1. In the **# of Beeps on Fault** field in the bottom right of the window, select the number of beeps you wish to hear when there is an error.

Tip: To disable the beeper, set the number to zero.

2. Select **Update beep count** to set the number of beeps.
3. Select **Exit** to close Rimage System Utility.