THE HELPMATE

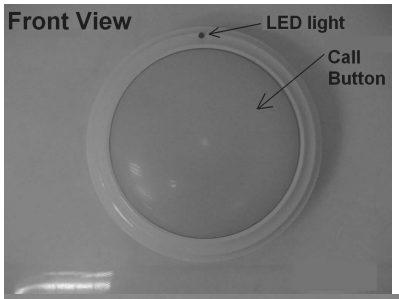
Thank you for choosing the Helpmate. The Helpmate serves as a perfect personal safety system that is designed for the elderly, disabled persons, and long-term care patients in the household who require the assistance of their caregiver or family member.

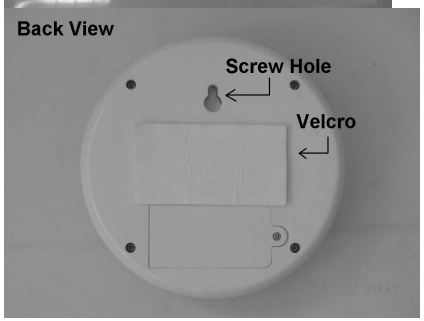
The Helpmate features a remote call unit that activates the receiver when the call button is pressed – the caregiver can immediately provide assistance to the user upon hearing a continuous loud beep and observing the flashing lights on the receiver.

Please read this Instruction Manual thoroughly before using the product. Keep this manual in a convenient place for future reference.

PRODUCT OVERVIEW

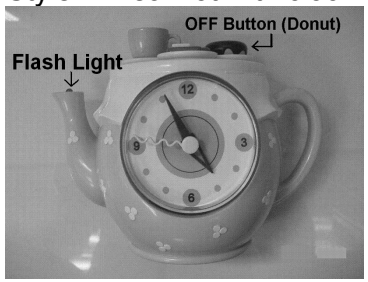
Call Unit





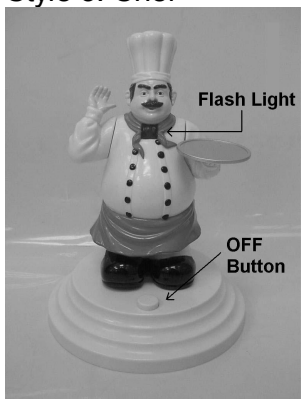
Receiver

Style 1: Tea Pot with clock



Style 2: Fishman

Style 3: Chef



INSTALLING BATTERIES

The Call Unit uses one 9V battery and the Receiver uses three AA batteries. To install or replace the batteries, please follow these steps:

1. Unscrew the battery cover on the Call unit/Receiver.
2. Insert the batteries observing the correct polarity.
3. Replace the battery cover and tighten the screw.

(To install or replace the batteries and to set the time for teapot style clock, open the clock face by simply turning the clock face to the right. Insert the batteries and set the time by turning the knob at the back until the correct time is selected. When finished, replace the clock face and turn it until the arrows align.)

** Change the batteries when the signal is unclear or the system does not appear to be functioning properly.

**Alkaline batteries are recommended.

THE CALL UNIT/THE RECEIVER

The Call Unit can be attached to any convenient location (preferably near the user) using Velcro tape or by mounting it on a wall with a screw.

The Receiver should be placed near the caregiver so that the beeping sound or flashing lights can be heard or seen when the Receiver is activated.

HOW TO USE

1. Place the Call Unit near the user and the receiver near the caregiver.

2. When the user requires assistance, press the Call button on the Call unit until the LED light blink.

3. A light will flash and loud continuous beeping will sound from the Receiver, signaling that the user requires immediate attention.

4. The caregiver can turn off the beeping sound and flashing light by pressing the button on the Receiver.

SPECIFICATION

- Power Requirements:
  Call unit - 3xAA Battery operated
  Receiver - 1x9A Battery operated
  (Tea Pot style requested one additional AA battery for the clock)
- Operating Frequency: 433MHz
- Alarm Sound: 92 Decibels
- Weight (without Battery):
  Receiver Style 1 - Fishman: 172g
  Receiver Style 2 - Tea Pot with clock: 213g
  Receiver Style 3 - Chef: 183g
  Call Unit – 87g
- Working range: up to 45 meters
- Battery life cycle:
  Approx. 1 year for the Call Unit
  Approx. 70 days for the Receiver

TROUBLESHOOTING

- Within ferro-concrete rooms (basements, superstructures), the signal is naturally weakened and in extreme cases the signal may not be received. In this case, place the unit close to a window so that it faces the general direction of the transmitter.

THE HELPMATE

Instruction Manual

Federal Communications Commission (FCC) Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. **This device may not cause interference, and**

2. **This device must accept any interference received, including interference that may cause undesired operation of the device.**

Note: The manufacturer is not responsible for any radio of TV interference caused by unauthorized modification to this equipment. Such modification could void the user's authority to operate the equipment.