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VIA GO3 Quick Start Guide

Product name:Compact 4K Presentation Device

For Installer

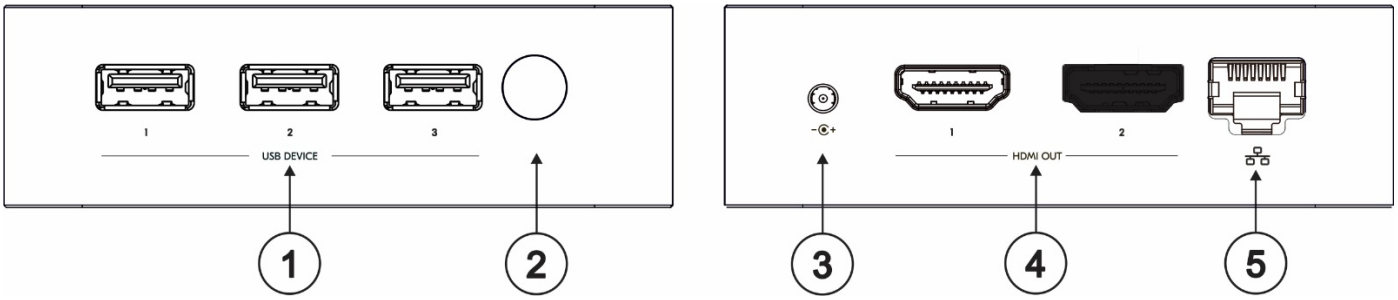
This guide helps you install and use your **VIA GO3** for the first time.

Go to https://www.kramerav.com/product/VIA GO3 to download the latest user manual and check if firmware upgrades are available.

Step 1: Check what's in the box

- **VIA GO3** Collaboration Device
- 1 Power cords for US and EU
- 1 VESA mounting bracket
- 1 VESA screw set
- 1 Quick start guide

Step 2: Get to know your VIA GO3



#	Feature	Function
1	3 x USB DEVICE 3.0 Connector	Connect to a USB device, for example, a USB speaker.
2	Power Button with LED	Press to power ON or turn OFF the device.
3	Power Connector	Connect to the 12V DC power supply.
4	1 x HDMI OUT Connector	Connect to an HDMI sink. HDMI OUT 2 is unavailable.
5	RJ-45 Connector	Connect to a LAN (default mode).

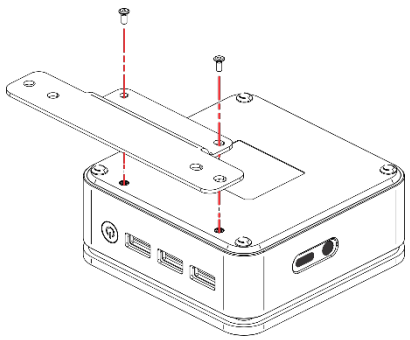
Step 3: Mount VIA GO3

VIA GO3 can be installed on a flat surface / wall, rear of a monitor or rack mount using the included VESA mounting bracket and screw set:

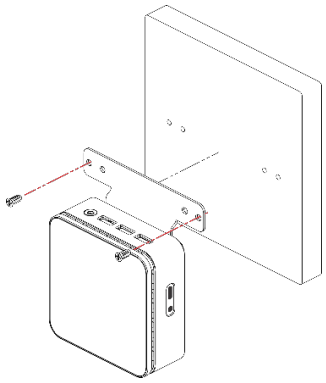
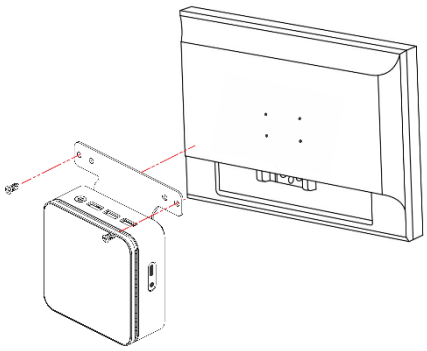
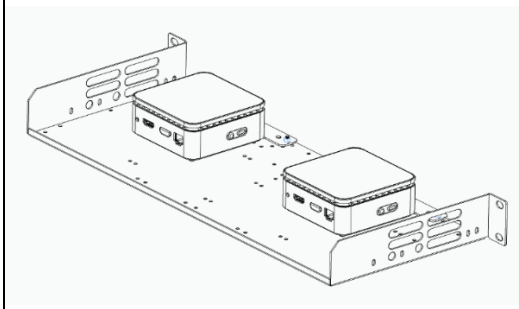
Mount VIA GO3 to the Mounting Bracket

1. Attach the mounting bracket to the **VIA GO3** with 2 screws.

This step is required for all options detailed below.



P/N: 2900- 301786QS Rev: 1

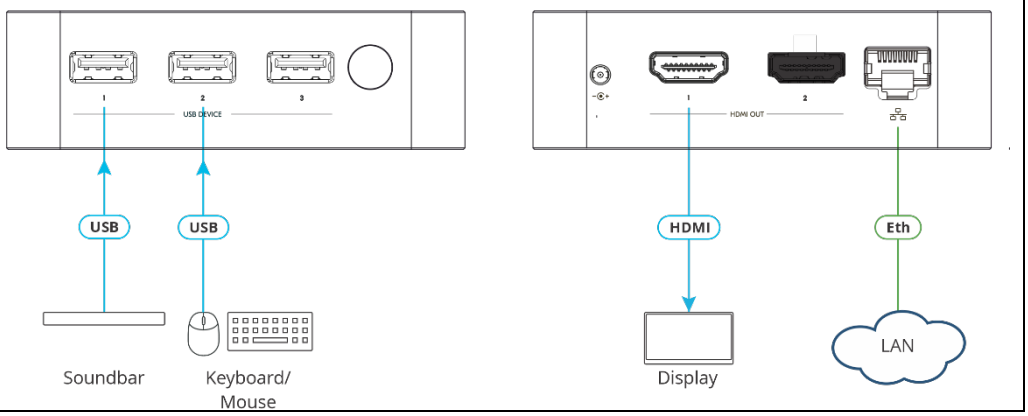
To Mount to a Flat Surface / Wall	To Mount to rear of monitor	To Mount to a Rack Mount
Secure the mounting bracket to a flat surface / wall with dedicated screws.	Secure the mounting bracket to VESA holes located on rear of monitor.	Secure the mounting bracket(s) to the rack mount with dedicated screws.
		

Step 4: Connect inputs and outputs

Always switch OFF the power on each device before connecting it to your **VIA GO3**.

1. Connect a USB device.
2. Connect an HDMI display.
3. Connect to the LAN (default mode).

If you wish to use a Kramer active optical pluggable HDMI cable with your **VIA GO3,** contact your local Kramer office to assist in purchasing the correct cable.



To achieve specified extension distances, use the recommended Kramer cables available at www.kramerav.com/product/VIA GO3.

Using third-party cables may cause damage!

Step 5: Connect power

Connect the 12V DC power adapter to **VIA GO3** and plug it into the mains electricity.

Caution: There are no operator serviceable parts inside the unit.
Caution: The device is intended to be installed at a height of 2 meters or less.
Warning: Use only the Kramer Electronics power adapter that is provided with the unit.
Warning: Disconnect the power and unplug the unit from the wall before installing.
See www.KramerAV.com for updated safety information.

Step 6: Configure VIA GO3

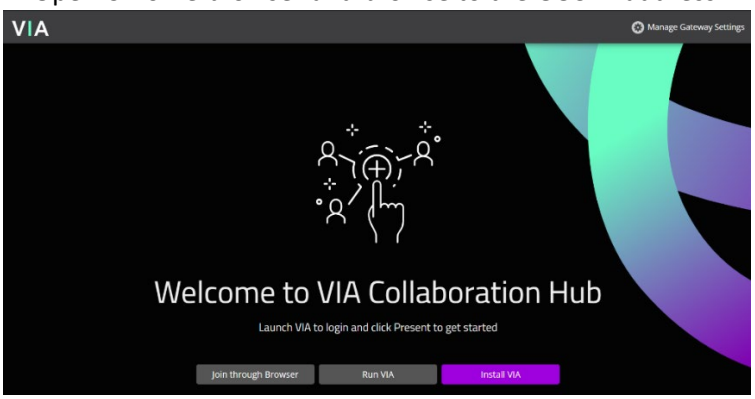
VIA is generally pre-installed and should work right out of the box once connected to the network.

If different VIA settings need to be adjusted, logging into the Gateway web interface will be necessary to customize the settings according to network, customer, or IT requirements.

To open the VIA Gateway web interface for configuration, network connectivity is required. Connect the VIA box to the local network to begin.

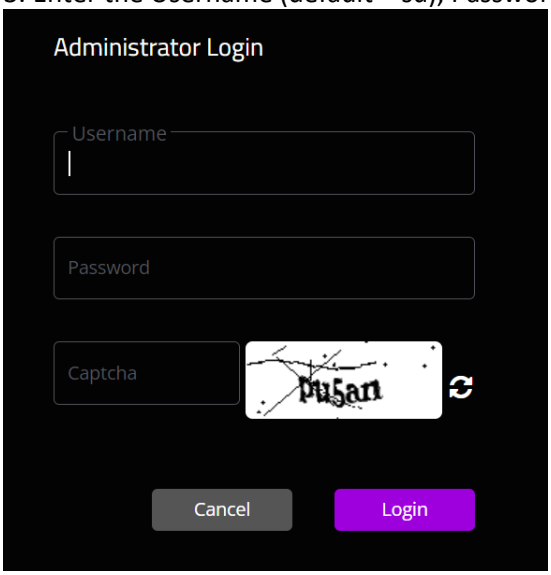
Login to VIA

1. Open Chrome browser and browse to the GO3 IP address.

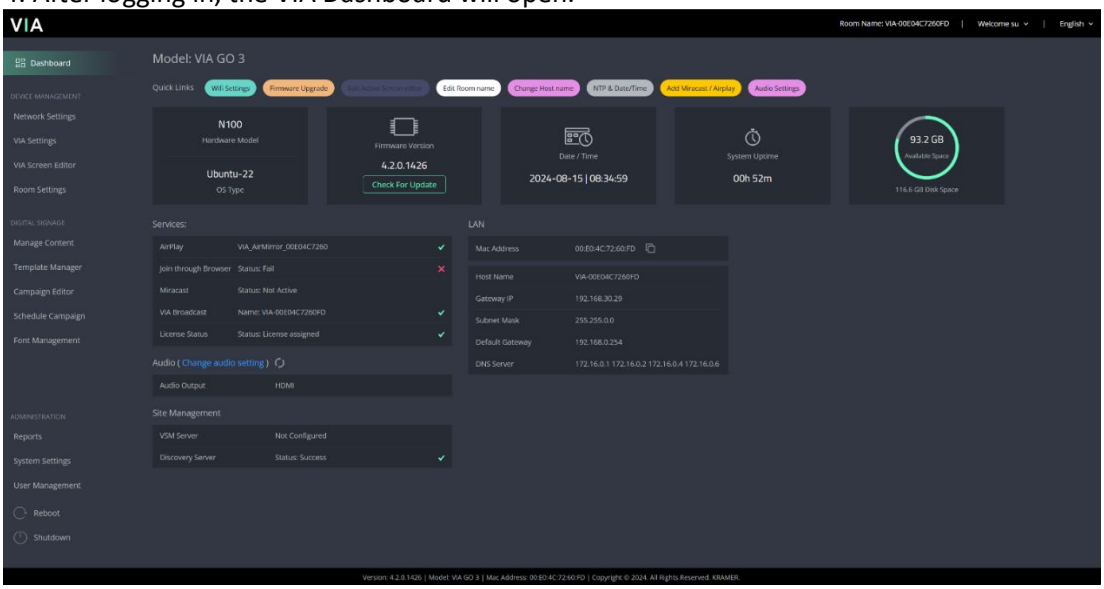


2. Click **Manage Gateway Settings** on the upper right corner.

3. Enter the Username (default = su), Password (default = supass), Captcha and click Login.



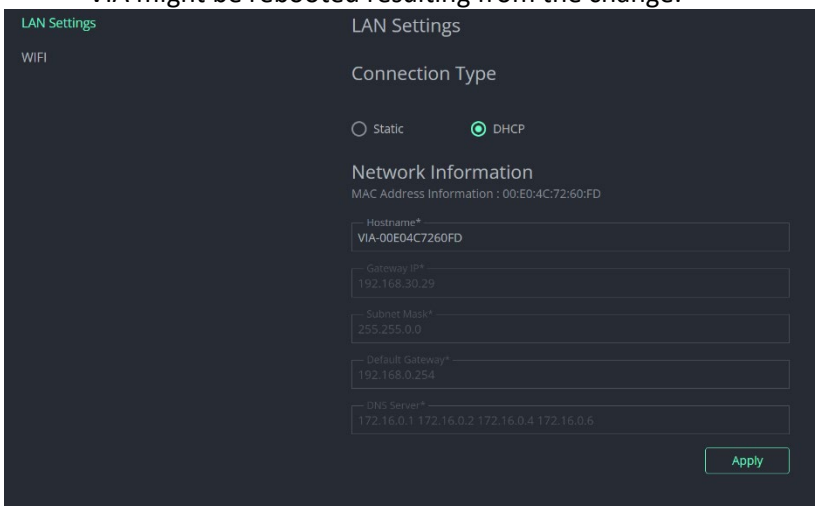
4. After logging in, the VIA Dashboard will open.



Configure VIA Network

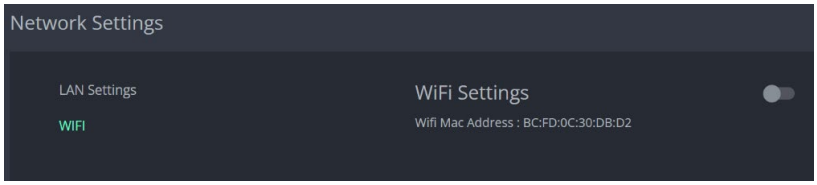
Change Hostname or Change network DHCP / Fixed IP

1. Click "Change Host Name" in the filter chips within the dashboard.
2. Type to change the hostname or switch the network IP if needed, then click **Apply.**
    - VIA might be rebooted resulting from the change.

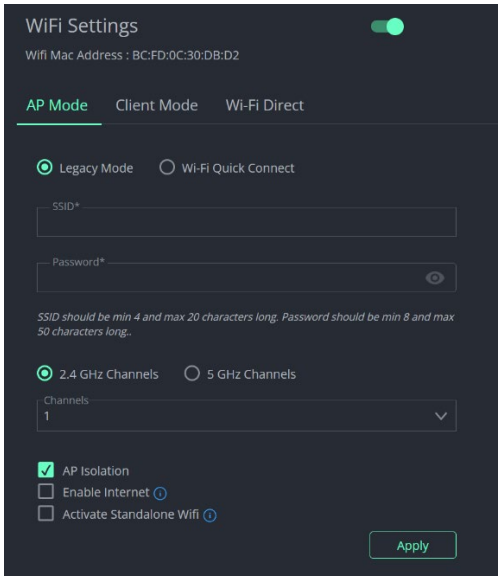


Activate VIA WIFI Access Point

1. In case WIFI access point is required, please Click on “Wifi Settings” in the filter chips within the dashboard.



2. Click to Activate WIFI Settings.

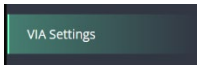


3. Once finished, click **Apply**. VIA will reboot to apply the settings.

VIA Settings

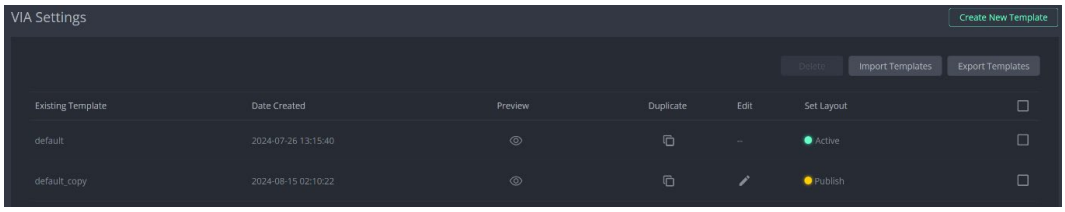
To personalize the VIA settings, including appearance, time zone, security, and more, you will need to adjust the VIA settings.

1. Click VIA Settings on the left panel.



2. Click **Duplicate** on the default template.

3. Click **Publish** to set the duplicate template as active.

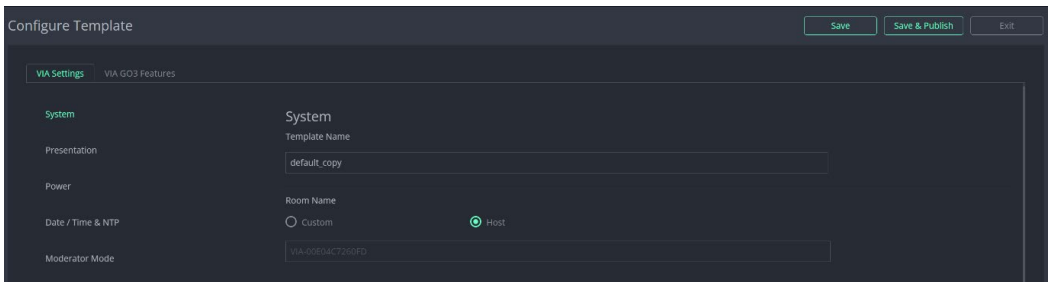


Common VIA Settings Adjustments

1. Change Room name.

2. Click “Edit Room name” in the filter chips within the dashboard.

3. By default, the room name will use the Host name unless you click on Custom and enter the desired room name.

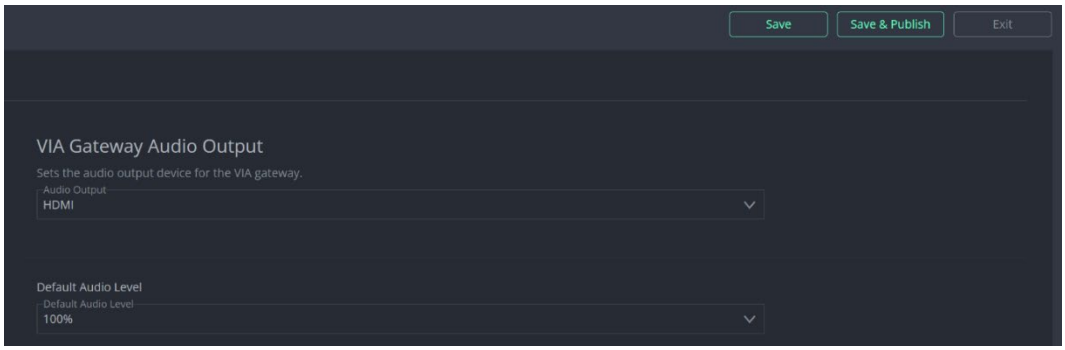


4. Once done, click **Save & Publish.**

Set Audio Settings

1. Click on “Audio Settings” in the filter chips within the dashboard.

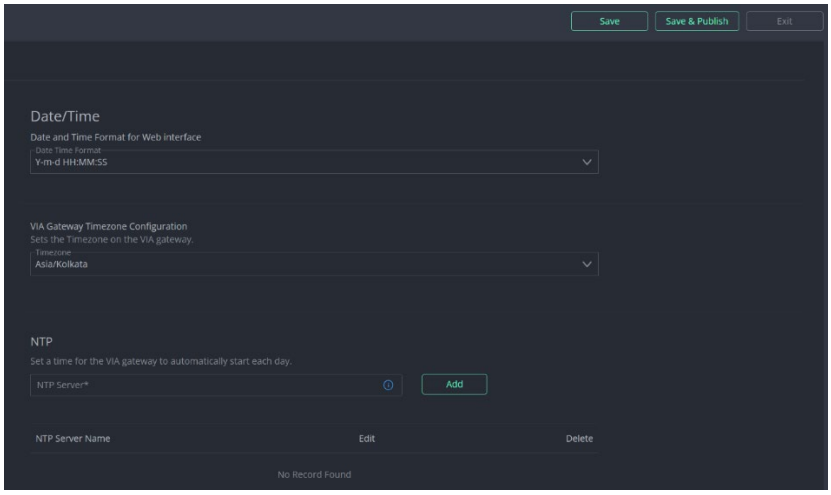
2. Select the required audio device and click Save & Publish.



Set NTP & Date / Time

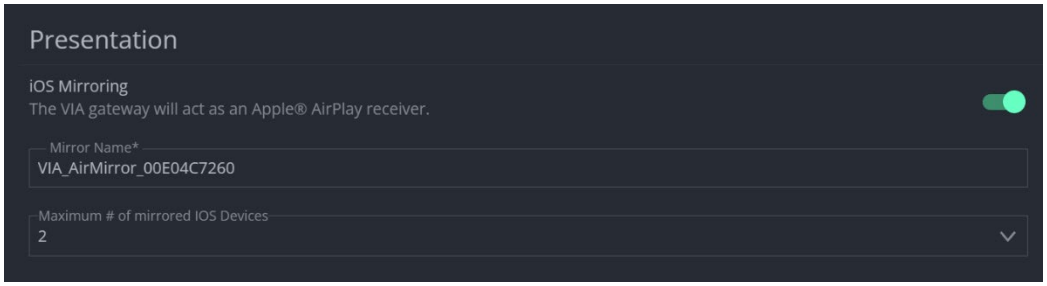
1. Click “NTP Date/Time” in the filter chips within the dashboard.

2. Select the required date format, time zone and set NTP, click **Save & Publish.**

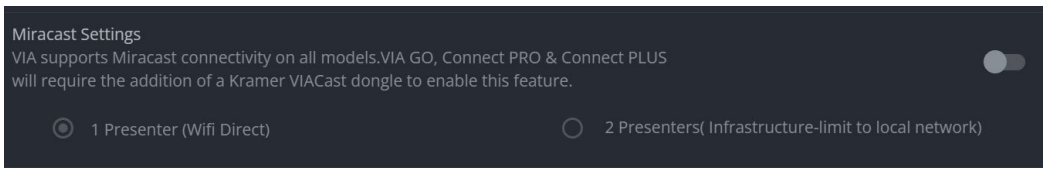


Set Miracast / Airplay

1. Click on “Add Miracast / Airplay” in the filter chips within the dashboard.
2. Click to adjust Airplay.



3. Click to adjust Miracast.

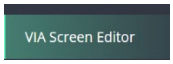


4. Once done, click **Save & Publish.**

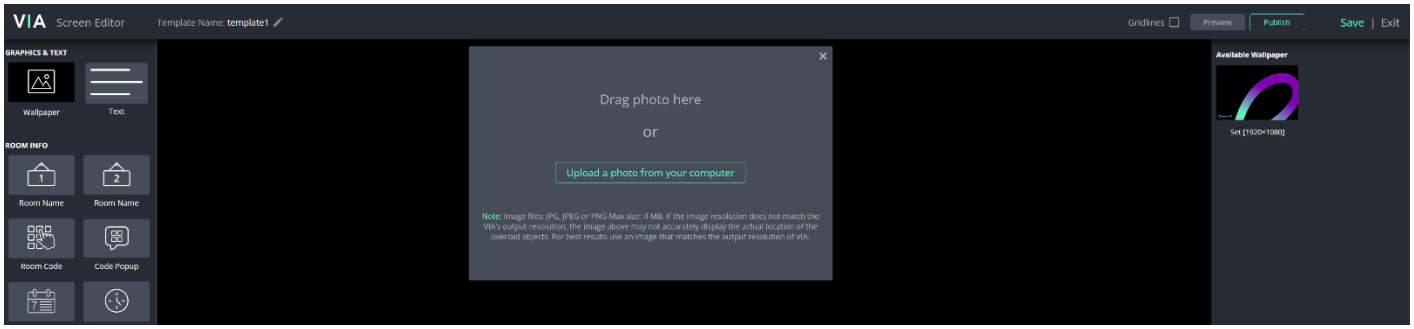
VIA Screen Editor

To personalize VIA Screen template, please adjust the Screen Editor.

1. Click VIA Screen Editor on the left panel.

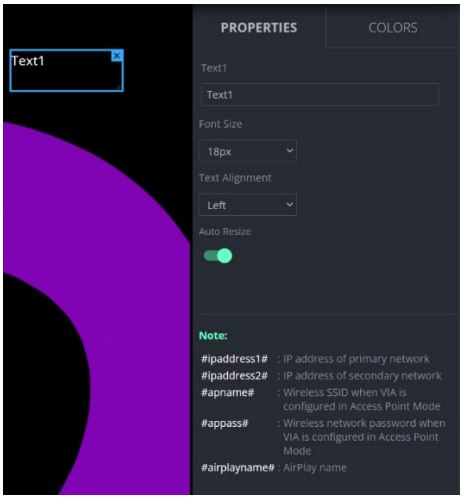


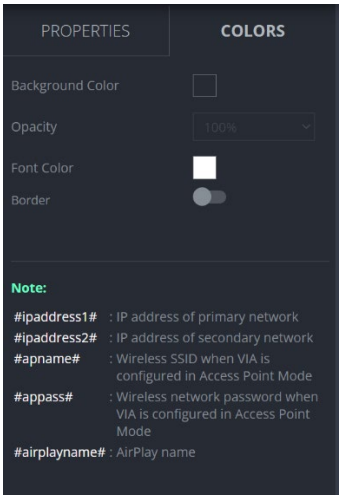
2. Click to Add Screen Layout.



3. Drag VIA default wallpaper or browse to any custom wallpaper instead.
4. Using the left widget panel, drag & drop any widget to build the required display.
5. Clicking on each of the widget will open Properties window that will allow to adjust the widget properties.

   Example of text widget PROPERTIES and COLORS windows:





Scan to go to website

VIA GO3 Quick Start Guide

For User

This guide helps you install and use your **VIA GO3** for the first time.
Go to https://www.kramerav.com/product/VIA GO3 to download the latest user manual.

Step 1: Connect your personal device to the proper network

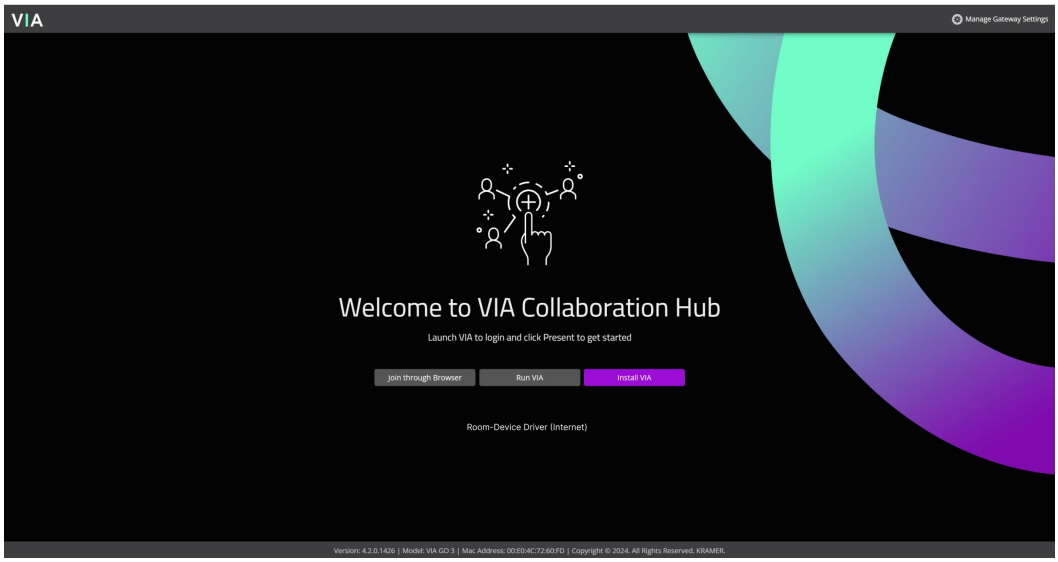
Connect your personal device to the same Wi-Fi or LAN network as the **VIA GO3** in your meeting room.

Step 2: Run or Download the Kramer VIA app

See “Installing or Running the VIA app” in the User Manual.

For Mac or PC:

1. Enter the Room Name or IP of the VIA GO3 in your computer’s browser. The Welcome page of VIA GO3 appears.

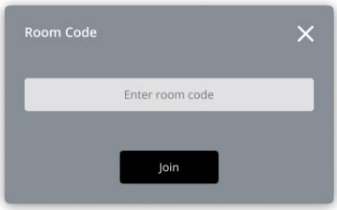


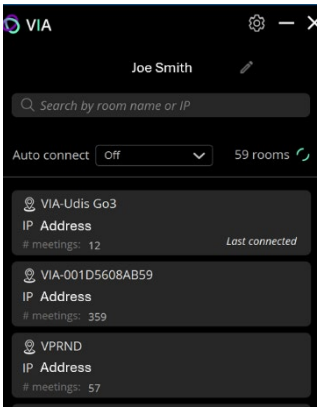
2. Click Run VIA to execute the Kramer VIA app without downloading it. For guests who are using VIA temporarily OR Click Install VIA to download the Kramer VIA app onto your computer. For regular users of the VIA.

For iOS or Android devices: Download and install the free Kramer VIA app from Apple App Store or Google Play.

Step 3: Join the meeting using Kramer VIA App

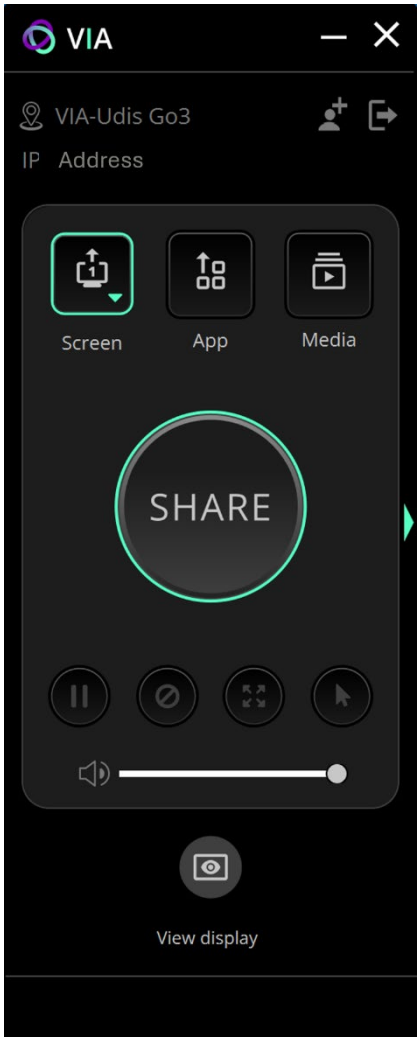
1. Open the Kramer VIA app and select the room or IP to which you want to connect: If your site requires a Room Code, the Room Code window will appear.
2. In the Room Code field, enter the 4-digit code as it appears on the Main Display.



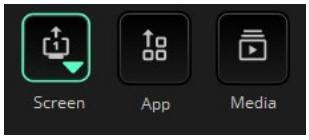


3. You are logged into the VIA meeting.
   The VIA App screen appears on your device screen (see next page).

Step 4: Using VIA



1. Select what you want to share:
   - **Screen** – Share your screen.
   - **App** – Share a window or a third-party app.
   - **Media** – Share (stream) a media file.



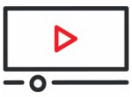
2. Click SHARE:
   - The SHARE button becomes the STOP button.
   - Your screen, app or media will be displayed to meeting participants (on the main display).

3. Click **STOP** to end sharing.

Step 5: VIA GO3 Features

Wireless Connection

Powerful Content Security



Video Streaming

Mobile Mirroring

VIA Site Management (VSM)

Digital Signage

Calendar Integration

VIA Pad Compatible

Integrated YouTube Player

Do Not Disturb (DND)

Specifications are subject to change without notice at www.kramerav.com

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

SIMPLIFIED EU DECLARATION OF CONFORMITY

Hereby, Kramer Electronics declares that the radio equipment type VIA GO³ is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available via the Resources tab on the product page at the following internet address:
https://www.kramerav.com/product/VIA GO3

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any inte rference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interferenceto radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Note:LE-LAN devices are restricted to indoor operation only in the band 5150-5250 MHz

ISED Statement

This device complies with Industry Canada' s license-exempt RSSs. Operation is subject to the following two conditions:

- This device may not cause interference; and
- This device must accept any interference, including interference that may cause undesired operation of the device.

Le pr é sent appareil est conforme aux CNR d' Industrie Canada applicables aux appareils radio exempts de licence. L' exploitation est autoris é e aux deux conditions suivantes:

- l' appareil ne doit pas produire de brouillage;
- l' utilisateur de l' appareil doit accepter tout brouillage radio é lectrique subi, m ê me si le brouillage est susceptible d' en compromettre le fonctionnement.

Radiation Exposure Statement

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

D é claration d'exposition aux rayonnements

L'appareil respecte les limites d'exposition aux rayonnements é tablies par la ISED pour les environnements non contrôl é s. Lors de l'installation et du fonctionnement de cet appareil, la distance minimale entre le radiateur et le corps doit ê tre de 20 cm