English

Greetings from OPPO Mobile

This guide will show you how to use the phone and its important functions. You may also visit OPPO official website to get more information about the phone.

Standard accessories

You are provided with the following standard accessories:
1 Phone, 1 Charger, 1 Earphone, 1 USB data cable, 1 Safety Guide, 1 Quick Guide, 1 SIM Ejector Tool, 1 Protective Case.

How to reboot the phone

Press and hold the Power Button and Volume Up Button at the same time until the OPPO boot animation is displayed to reboot the phone.

How to Transfer Old Mobile Content to a New Mobile

You can use OPPO Clone Phone to easily transfer photos, videos, music, contacts, messages, apps, etc from your old phone to the new one.
1. If you have an old Android phone, first scan the QR code below, then download and install Clone Phone, next open Clone Phone on both the new and old phones, and follow the on-screen instructions
to complete the operation.

https://i.clonephone.coloros.com/download

2. If you have an old iPhone, open Clone Phone on the new phone directly, and follow on-screen instructions to sign in to iCloud account and sync the files.

Specification

Product		CPH2067
Main screen parameter		16.50cm(6.5")
Dimension		162.0×75.5×8.9(mm)
Battery		4880mAh/18.88Wh(Min) 5000mAh/19.35Wh(Typ)
Camera		48Megapixels+8Megapixels +2Megapixels +2Megapixels Rear 16Megapixels Front
Operating temperature		0°C-35°C
SAR Values	CE SAR	x.xxxW/kg(Head) x.xxxW/kg(Body)

Radio Waves Specifications		
Radio	Frequency	Max. Output Power
GSM	850MHz	33±1dBm
	900MHz	33±1dBm
	1800MHz	30±1dBm
	1900MHz	30±1dBm
WCDMA	Bands 1/2/4	24±1dBm
	Bands 5/6/8/19	24±1dBm
LTE FDD	Bands 1/2/3/4/66	24±1dBm
	Bands 5/8/12/17/20/26/28	24±1dBm
	Band 7	24±1dBm
LTE TDD	Band 39	24±1dBm
	Bands 38/40/41	24±1dBm
Bluetooth	2.4-2.4835GHz	7.8±2dBm(EIRP)
2.4G Wi-Fi	2.4-2.4835GHz	15±2dBm(EIRP)
5G Wi-Fi	5.15-5.35GHz；5.47-5.725GHz	14±2.5dBm(EIRP)
	5.725-5.85GHz	10.5±2.5dBm(EIRP)
NFC	13.56MHz	≤42dBuA@10m

Spanish

Bienvenido a OPPO Mobile

Esta guía le mostrará el uso del teléfono además de sus funciones más importantes. También, puede visitar nuestra página web oficial de OPPO donde obtendrá mayor información sobre el mismo.

Accesorios incluidos

Se le proporcionan los siguientes accesorios estándar:
1 Teléfono, 1 Cargador, 1 Auriculares, 1 Cable USB, 1 Guía de seguridad, 1 Guía rápida, 1 Herramienta de extracción de tarjeta SIM, 1 Funda protectora.

Cómo forzar el reinicio del teléfono

Mantenga presionados los botones de Encendido y Vol (+) hasta que aparezca la animación de inicio de OPPO para forzar el reinicio del teléfono.

Puede utilizar la función de OPPO "Clonar Teléfono" para transferir rápidamente sus fotos, vídeos, música, contactos y aplicaciones a su nuevo teléfono desde el antiguo. Para ello, siga estos pasos:
Puede usar "Clonar Teléfono" de OPPO para transferir fácilmente fotos, vídeos, música, contactos, mensajes, aplicaciones, etc. desde su antiguo teléfono al nuevo.
1. Si tiene un teléfono Android, primero escanee el código QR que aparece a continuación, seguidamente descargue e instale "Clonar Teléfono", abra la aplicación en ambos teléfonos y siga las instrucciones que aparecen en pantalla para completar la operación.

https://i.clonephone.coloros.com/download

2. Si tiene un iPhone antiguo, abra "Clonar Teléfono" directamente en el nuevo teléfono y siga las instrucciones que aparecen en pantalla para iniciar sesión en la cuenta de iCloud y sincronizar los archivos.

⚠ **NOTA:**
Para realizar la configuración inicial (al adquirir el dispositivo o realizar un reseteo de fábrica) es necesario conectarse a una red de datos (WiFi / Datos móviles). Si no se tiene disponible la red de datos, realice la configuración sin tarjeta SIM insertada.

Especificaciones técnicas

Producto		CPH2067
Tamaño de la pantalla		16,50cm(6,5 Pulgadas)
Dimensiones		162,0×75,5×8,9(mm)
Batería		4880mAh/18,88 Wh(Min) 5000mAh/19,35 Wh(Typ)
Cámara		Cuádruple cámara trasera de 48 Mpx + 8 Mpx + 2 Mpx + 2 Mpx. Cámara delantera de 16 Mpx
Temperatura para el correcto funcionamiento		0°C-35°C
Valores SAR	CE SAR	x.xxxW/kg (Cabeza) x.xxxW/kg (Cuerpo)
	FCC SAR	x.xxW/kg (Cabeza) x.xxW/kg (Cuerpo) x.xxW/kg (Hotspot)
Características Eléctricas	Entrada	100- 240Vca 50/60Hz 0.5A
	Salida	9Vcc 2A
Especificación Eléctrica del terminal móvil		3.87 Vcc, 2A
Radio FM		Para acceder al Radio FM. Selecciona Extras - Radio FM Se requiere connecar el audífono a modo de antena.

Especificaciones de ondas de radio		
Radio	Frecuencia	Potencia máx. de salida
GSM	850MHz	33±1dBm
	900MHz	33±1dBm
	1800MHz	30±1dBm
	1900MHz	30±1dBm
WCDMA	Bands 1/2/4	24±1dBm
	Bands 5/6/8/19	24±1dBm
LTE FDD	Bands 1/2/3/4/66	24±1dBm
	Bands 5/8/12/17/20/26/28	24±1dBm
	Band 7	24±1dBm
LTE TDD	Band 39	24±1dBm
	Bands 38/40/41	24±1dBm
Bluetooth	2,4-2,4835GHz	7,8±2dBm(EIRP)
2,4G Wi-Fi	2,4-2,4835GHz	15±2dBm(EIRP)
5G Wi-Fi	5,15-5,35GHz；5.47-5,725GHz	14±2,5dBm(EIRP)
	5,725-5,85GHz	10,5±2,5dBm(EIRP)
NFC	13,56MHz	≤42dBuA@10m

The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.

Quick Guide CPH2067

oppo

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AT	BE	BG	HR	CY	CZ	DK
EE	FI	FR	DE	EL	HU	IE
IT	LV	LT	LU	MT	NL	PL
PT	RO	SK	SI	ES	SE	UK
CH	IS	LI	NO	TR		

English

This user manual provides the product safety information.
Before using the phone, please read the Safety Guide carefully.

Statement

'The Safety Guide' contains information regarding safety, operation and customer service. Before using the OPPO smartphone, please read all the instructions and the security information below, and keep it for backup.
More detailed instructions are kept in this product as an electronic file.
Please read the built-in instructions on the OPPO smartphone.
For the latest information, please visit http://www.oppo.com.

Security information

This mobile phone is suitable for working in an environment of 0°C to 35°C. Temperature for storage should be between -20°C and 45°C.
Excessively high or low temperatures can affect the use of mobile phones and even damage the mobile phone and battery.
When using this mobile phone, please avoid places near telephone, television, radio, and office automation machines. Please charge this mobile phone in an environment between 5°C and 35°C, so as not to reduce battery performance and standby time. If the phone has a flash charging function, it may not be able to enter the flash charging mode when the temperature is below 15°C or over 35°C.
The operating system of this product supports official system updates. If the user rooted the ROM system of any third party or modified the system file by cracking, it may lead to security risks of the system. OPPO will not provide any support nor take any responsibility for the final use in these cases.

Battery precautions in use

- Please do not weld battery terminals. Otherwise, it may cause battery leakage, overheat, explosion and fire.
- Please do not press or pierce the battery with hard objects (for example needle or other sharp objects), to avoid damage, battery leak, overheating or fire.
- Battery liquid may be harmful if contacted with skin or clothes, your skin might be hurt. Please immediately wash it with water, or go to hospital at once to seek medical help if necessary.
- If there are any abnormalities like high temperature, discoloration, distortion, bulging, leakage, etc. during operation, charging or preservation, please cease to use the device.
- Do not expose the battery liquid to eyes. It might cause potential blindness. When happens, wash your eyes immediately or go to the hospital if serious.
- Do not disassemble or modify the battery, as it may cause battery leakage, overheating, explosion or fire.
- Do not place or use the battery near fire, heater or other high temperature places. Otherwise, it may cause battery leakage, overheat, explosion or fire.
- If there is battery leakage or strange smell, please immediately move it from open flame in order to avoid fire or explosion.
- Please keep the battery away from moist or wet areas from moisture. Otherwise, it may cause battery overheat, fuming and corrosion.
- Do not place the battery directly in sunlight, or other high temperature areas. Otherwise, battery leakage and overheating may make battery performance descend and service life affected. Keep the battery in a well-ventilated area.
- Do not use the battery or connect it with a high-voltage power supply, otherwise it may cause a short circuit or burst.

- The battery can be charged and discharged hundreds of times at least, but it will eventually wear out.
- Do not dispose the battery as household waste. Dispose the battery according to local regulations.
- Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

⚠ Warning: Please do not charge the battery over 12 hours.

Other matters of attention

- Adapter shall be installed near the equipment and shall be easily accessible.
- If any part of the product is cracked or damaged, discontinue use immediately and contact the OPPO Service Center.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.

Waste Electrical and Electronic Equipment (WEEE)

This symbol means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, user has the choice to give his product to a competent recycling organization. Proper recycling of your product will protect human health and the environment.

- OPPO Mobiles will seek shared responsibility and cooperation from customers in reducing the environmental impact of their products.
- OPPO Mobiles will comply with all the applicable laws related to WEEE management.

CE certification information (SAR)

This device was tested for typical body-worn operations with the back of the handset kept 0.5cm away. To maintain compliance with RF exposure requirements, use accessories that maintain a 0.5cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.

If you are using pacemaker, hearing aid, cochlear implant or other device, please use the phone according to the doctor's advice.

EU Declaration of Conformity (DoC)

Hereby, Guangdong OPPO Mobile Telecommunications Corp., Ltd declares that this wireless device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.oppo.com/en/certification

Notice:

Observe national and local regulations where the device is used. This device may be restricted for use, depending on the local network.

The operation frequency in 5150-5350MHz of Wi-Fi 5G are restricted to indoor usage only.

Please check Radio Waves Specifications in the Quick Guide to see whether this product supports Wi-Fi 5G or not.

OPPO Mobile Warranty Information

I: Service Terms

Thank you for using OPPO mobile phone. We will provide our product with comprehensive warranty services in accordance with applicable national laws and regulations. In case of any conflict between the following policies and the National Policies, or Commissions, the national policies shall prevail.

1. Within 12 months from the purchasing date, in the event that performance failure occurs from normal use, consumer can claim for maintenance. The accessories such as charger, data cable and earphone have a 6-month warranty. The battery (including internal battery) has a 12-month warranty.

2. Please be sure to fill in your mobile phone warranty card in a complete, correct and truthful manner, ask the dealer to issue an invoice and keep it in a safe place.

3. Valid purchase invoice: the invoice shall indicate the serial number of the mobile phone, factory serial number (batch number) of the accessories, product model, sales date, Seller's seal, amount and so on.

4. A valid warranty card and invoice are essential for protecting your warranty rights. (Valid warranty card and invoice: the information filled in shall be complete, true and correct without alteration). If you lose the valid invoice and warranty card and are unable to provide us with a photocopy of them, we will provide your mobile phone with a 12-month warranty service beginning from the 90th day after the manufacturing date of your mobile phone.

5. Our warranty does not cover the other accessories for the product (for instance: the user manual, warranty card, etc).

⚠ Note: The above warranty is only valid for the products sold in this country. OPPO has the power of final review and interpretation for the warranty policy.

II: Warranty Instructions and Conditions

1. Your warranty (please refer to the Warranty Information Card) is only valid under normal use of your device. All man-made damages and any of the following conditions are out of free warranty, but a repair can be still implemented at your own cost:

A. The warranty period has expired;

B. Damage caused by human factors, including damages caused by usage under improper operating environment and follow failure to the user manual;

C. The customer disassembles, repairs or modifies the device without the Company's authorization or has it repaired at a repair shop that is not included in the Company's approved repair network;

D. Damage caused by a force majeure (such as floods, fires, earthquakes and lightning);

E. The user is unable to provide the warranty card and valid proof of purchase or the product model and barcode do not match or are altered ;

F. Natural wear and tear of the product (such as casing, keypad, display screen, antenna and other accessories) ;

G. Faults, damages or defects not caused by the company;

H. QR code and warranty labels are damaged and unrecognizable.

2. Others

A. External damages(including wear, tear, and scratches) are not entitled to the warranty service;

B. Faults caused by the Internet and wireless information service providers (operators) are not covered by the warranty;

C. Our warranty does not cover services verbally promised by the dealer which violate principles set forth on the warranty card. For products that meet the replacement requirements, you can go to our nearest approved warranty service centre for replacement. Upon replacement, if the device is faulty, we can replace it with a device of the same specification and model; if any accessory is faulty, the faulty accessory will be replaced. Both replacements are free of charge.

3. If any of our products is required to be fixed, you may take it to any warranty shop in our national warranty network.

4. If the product requires repair since water enters the device or it is seriously damaged by human factors, the customer needs to sign the repair agreement form with the OPPO Customer Service Centre firstly.

5. All components, parts and accessories replaced during the warranty period shall become the property of the Company.

III: Considerations for Sending the Device for Repair and Collecting It

1. When completing the OPPO Mobile Phone Repair Form, the customer must fill in valid information in clear handwriting as required (name, address, phone number and fault symptoms).

2. The Customer shall collect the mobile phone by presenting the OPPO Mobile Phone Repair Form. In case the Customer loses the Customer Copy, the Customer shall go through the loss reporting procedures with his/her personal ID or valid proof of identity before collecting the mobile phone.

3. Before sending your device for repair, please back up all information and data you have saved on the mobile phone (such as phone numbers, text messages and pictures) before you delete them to prevent loss or damage during the testing and inspection process. In any circumstances, OPPO Customer Service Centre and its staff will not be responsible or obligated to back up or recover your information and data, or accept responsibility for any consequence arising from the loss, damage or leakage of your information and data. Please ensure the legality of the information and data you have saved. To respect your privacy, we will not transmit, backup or examine your information and data (unless they are necessary for us to provide you with services), and we reserve the right to refuse to provide services for illegal content.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. This device has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the handset kept 1.5cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

This device complies with part 15 of the FCC rules.
Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference thatmay cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help
- This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

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Safety Guide

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繁體中文

聲明

《重要資訊指南與保固卡》內含與安全、操作及客服有關的資訊。
使用 OPPO 智慧型手機之前，請先閱讀下文的所有使用說明及安全資訊，並且予以保存備份。本產品中以電子檔的形式儲存更詳細的使用說明。
請閱讀 OPPO 智慧型手機上的內建使用說明。如需最新資訊，請造訪 http://www.oppo.com。

安全資訊

- 這款行動電話適合在 0°C 至 35°C 的環境中使用。存放溫度應該介於 -20°C 與 45°C 之間。過高或過低的溫度會影響行動電話的使用，甚至會損壞行動電話與電池。使用行動電話時，請避免靠近電話、電視、收音機及辦公室自動化機器的地方。請在介於 5°C 與 35°C 之間的環境中將行動電話充電，以免降低電池效能及縮短待機時間。 如果手機具有VOOC閃充功能，當溫度低於 15°C 或超過 35°C 時，可能無法進入VOOC閃充模式。
- 某些人在看到閃爍的燈光時可能會頭暈或癲攣，例如玩遊戲或看影片時的燈光。若您有頭痛、頭暈、抽搐、眼睛或肌肉癲攣、喪失意識、全身不自主運動或失去方向感等症狀，請立即停止使用此裝置，並諮詢你的醫師。請避免使用裝置時間過長，使用時請與您的眼睛保持適當距離，設定適當亮度並且適度休息。
- 本產品的作業系統支援官方的系統更新。如果使用者 root 任何第三方的 ROM 系統，或者透過破解來修改系統檔案，可能會導致系統出現安全風險。在這些情況下，OPPO 對於最終用途將不會提供任何支援，也不承擔任何責任。

⚠ **警告：**使用手機前，請詳閱此健康與安全資訊。使用過度恐傷害視力。

⚠ **警告：**請不要連續充電超過12個小時。

其他注意事項

- 變壓器應安裝在設備附近，並且應可輕易取放。
- 如果產品有任何部分破裂或損壞，請立即停止使用，並且聯絡 OPPO 服務中心。
- 使用30分鐘請休息10分鐘。2歲以下幼兒不看螢幕，2歲以上每天看螢幕不要超過1小時。
- 減少電磁波影響，請妥善使用。
- 注意1：行動電話業務(2G)於106年6月停止提供服務後，本設備2G功能在境內無法使用。
- 注意2：亞太行動電話業務(3G CDMA)於106年12月停止提供服務後，本設備亞太3G CDMA功能在境內無法使用。
- 請勿長時間以高音量等級持續聆聽本機。如果您長時間以造成耳朵不適或疼痛的高音量等級持續聆聽本機，聽力可能會受損。為了保護聽力，小心不要將音量調太高。耳機中聲壓過大可導能致聽力受損。
- 依據低功率電波輻射性電機管理辦法第十二條：經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。第十四條：低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

電池使用注意事項

- 請勿焊接電池端子。否則可能導致電池漏液、過熱、爆炸或起火。
- 請勿以堅硬物品壓迫或刺穿電池（例如避免將針或其他尖銳物品放置於您的口袋中），以免電池損壞、漏液、過熱或起火。
- 如果電池液接觸皮膚或衣物，可能會傷害您的皮膚。請立即以清水沖洗，並視情況前往醫院就診。
- 如果裝置在使用、充電或保存中發生異常現象，例如高溫、變色、變形、膨脹、漏液等，請停止使用該裝置。
- 請避免電池液接觸您的眼睛，否則可能造成失明。若不慎接觸，請立即以清水沖洗您的眼睛並即刻就醫。
- 請勿自行拆解或改裝電池，以避免造成電池漏液、過熱、爆炸或起火。
- 請避免在靠近火源、暖氣機或其他高溫場所處放置或使用電池，否則可能導致電池漏液、過熱、爆炸或起火。
- 若發現電池漏液或產生異味，請立即將其從明火處移開以避免起火或爆炸。
- 請避免電池受潮，否則可能會導致電池過熱、冒煙和腐蝕。
- 請不要在有陽光直射處、車輛中或其他高溫環境放置或使用電池，否則可能導致電池漏液或過熱；電池性能及壽命可能受到影響。請將電池保存在通風良好且不受陽光直射的場所。
- 在高電壓環境中，請不要使用電池或連接充電器，否則可能會導致短路或高載。
- 電池可承受數百次的充放電，但最終仍將耗損而無法繼續使用。
- 請勿將電池作為一般廢棄物處理，請遵循當地法規處理廢棄電池。
- 本電池如果更換不正確會有爆炸的危險，請依製造商說明書處理用過之電池。

CE 認證資訊（SAR）

- 此裝置已通過標準穿戴式操作測試，測試中話機背面與人體相距0.5公分。為了確保符合射頻曝露的安全規範要求，請使用能夠在使用者身體與手機背部之間保持0.5公分間距的配件。使用皮帶夾、皮套和類似配件時，請注意其組件中不可包含金屬成分。請避免使用不符要求的配件，否則可能違反射頻曝露安全規範。
- 傳送檔案或其他資訊時請先確認是否有可用網路，以避免傳輸延遲；在傳輸完成之前請與手機保持適當距離。
- 若您有使用心臟節律器、助聽器、人工耳蝸或其他裝置，請依照醫師指示使用手機。

歐盟規範合規性

OPPO廣東移動通信有限公司特此聲明, 本設備符合2014/53/EU 規定的基本要求和其他相關規定。

注意事項：請遵守裝置使用國家當地的法規，本裝置在歐盟（EU）部分或全部會員國可能禁用。

Wi-Fi 5G 在 5150 MHz 至 5350 MHz 的操作頻率僅限室內使用。
無線資訊傳輸設備避免影響附近雷達系統之操作。

廢棄電氣與電子設備（WEE）

此符號表示，根據當地法律與法規，您的產品及/或其電池應與家庭垃圾分開處置。當本產品達到使用壽命期限時，使用者可選擇將產品交給合格的回收組織。 正確回收產品將保護人類的健康和環境。

- OPPO 將與客戶共同承擔與合作，一起降低產品對環境的影響。
- OPPO 將遵守所有與電子廢棄物管理有關的適用法律。

產品保固服務說明

一、保固服務總綱

感謝使用OPPO行動電話，我們將眼格依據台灣地區當地相關法律實行售後保固服務，服務內容如下：

1、自購買日起 12 個月內，對於因正常使用而導致的功能性故障，消費者可以申請維修。 諸如充電器、傳輸線、耳機等配件有6 個月的保固期，電池（包括內部電池）有12 個月的保固期。

2、行動電話配件在保固期內出現功能性故障者，經由OPPO售後服務中心（包括授權之售後服務中心）檢測確定後，可為您更換同型號配件；

3、在購機時，完整、正確和真實的填寫您的行動電話產品保證書並索取有效購機發票妥善保管；

4、有效的產品保證書及發票是實現您保固權益之基本保證。如果不能提供有效發票和保固憑證，我們將以您所購買行動電話之生產日期後第90天為保固開始日，為您提供相關保固服務；

5、本公司對產品其它配置（如：說明書、服務保證書等）不承擔保固責任；

6、台灣地區銷售的機型中，部分可以在大陸享受聯保服務，限於大陸銷售的機型。

注意：以上保固服務政策只針對台灣地區銷售產品有效。

二、保固說明及細則

1、本保固不適用於因下列任何事項所導致之瑕疵：

A、產品已超過原廠保固期限；

B、產品序號與產品保證書載明不相符者，手機序號不清楚，或被更改、撕毀者；

C、無產品保證書和有效購買憑證，或產品型號、序號、購買日期被塗改的；

D、因消費者未按使用手冊或說明書規定，人為使用不當而損毀者，包括重壓、摔壞、受潮、淋水、淋雨、異物侵入、遺失零組件等所造成之損壞；

E、用戶私自拆機、自行修理、改裝或經非本公司聯保單位維修；

F、因不可抗拒力（如水災、火災、地震、雷擊等）造成損壞；

G、產品自然磨損（如：外殼、鍵盤、顯示螢幕、附件、天線等）；

H、因非本公司原因造成故障、缺陷或瑕疵；

I、因軟體安裝及設定或者電腦病毒所造成之使用問題與故障。

2、符合換機之產品您可以到本公司台灣地區任意聯保點換貨。換貨時主機有故障，則免費更換本公司同規格、同型號主機；配件有故障，則免費更換配件；

3、經提供維修服務後之產品，係以下列方式界定保固期間：

（1）保固範圍內之維修：依原保固期之剩餘期間爲準；

（2）保固範圍外之付費維修，依下述二者中期間較長者提供有限保固服務：

A、原保固期之剩餘期間；

B、自修復日起算九十日內。

4、用戶刷機失敗導致手機出現問題，機器仍可享受保修服務（機器本身無人為損壞）；

5、所有保固期內被換下來的部件、零件和附件等歸本公司所有；

6、此為台灣地區特定版手機，若在台灣以外區域接到通訊功能限制的狀況，請洽台灣地區客服專線 0800-286-776。

WARRANTY CARD / 保固卡 ❶ oppo

User Information / 使用者資訊：

User Name / 使用者名稱：

Phone No./ 電話號碼：

User Address / 郵遞區號：

Zip Code / 使用者地址：

E-mail / 電子郵件：

Product Information
&Dealer Information /
產品資訊與經銷商資訊：

Model/Color/IMEI / 型號/顏色/IMEI:

Dealer's Name / 經銷商名稱：

Date of purchase / 購買日期:

WARRANTY CARD / 保固卡 ❷ oppo

User Information / 使用者資訊：

User Name / 使用者名稱：

Phone No./ 電話號碼：

User Address / 郵遞區號：

Zip Code / 使用者地址：

E-mail / 電子郵件：

Product Information
&Dealer Information /
產品資訊與經銷商資訊：

Model/Color/IMEI / 型號/顏色/IMEI:

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Date of purchase / 購買日期: