

N15550: Quick Start Guide

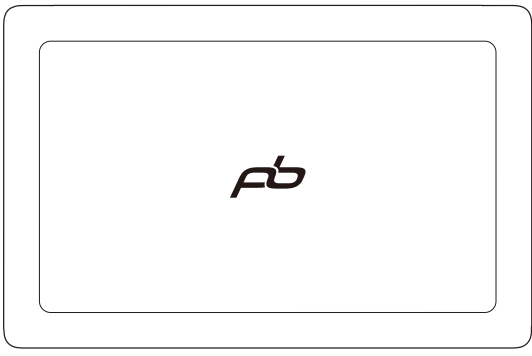
11/08/2021



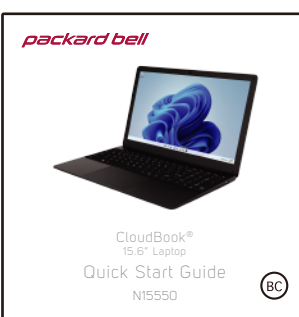
CloudBook®
15.6" Laptop
Quick Start Guide
N15550



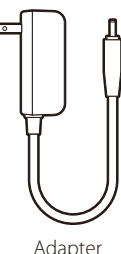
In the box



15.6" Laptop



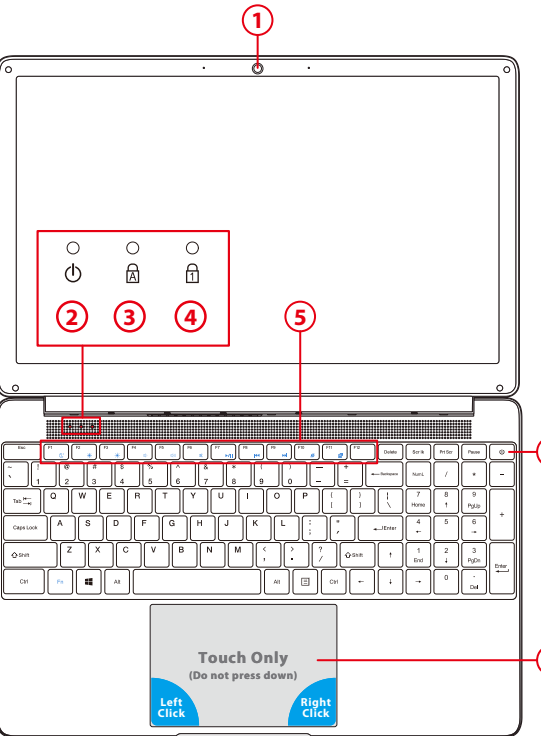
Quick Start Guide



Adapter

01

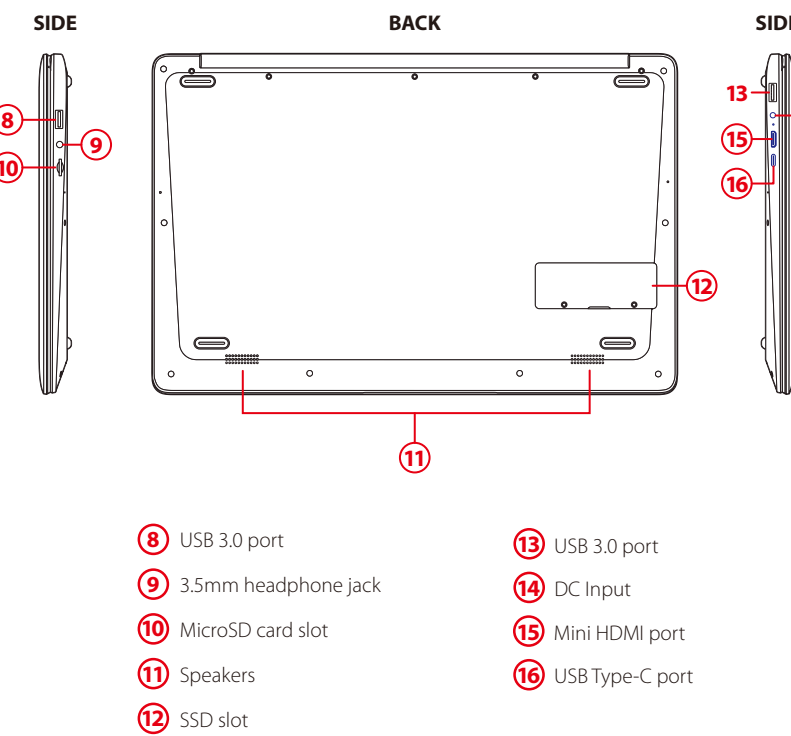
Buttons and ports



1 Camera
2 Power indicator light
3 Caps lock indicator light
4 Num lock indicator light
5 Function/Shortcut keys
6 Power button
7 Touchpad

02

Buttons and ports



8 USB 3.0 port
9 3.5mm headphone jack
10 MicroSD card slot
11 Speakers
12 SSD slot
13 USB 3.0 port
14 DC Input
15 Mini HDMI port
16 USB Type-C port

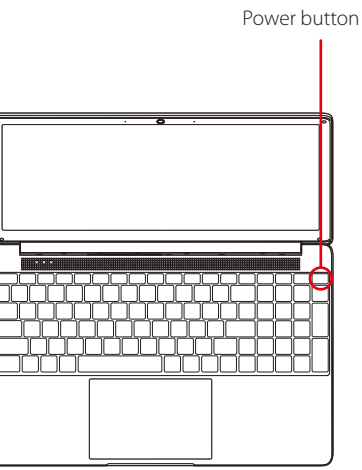
03

Getting started

POWER ON: Press and hold the POWER button until the laptop turns on.

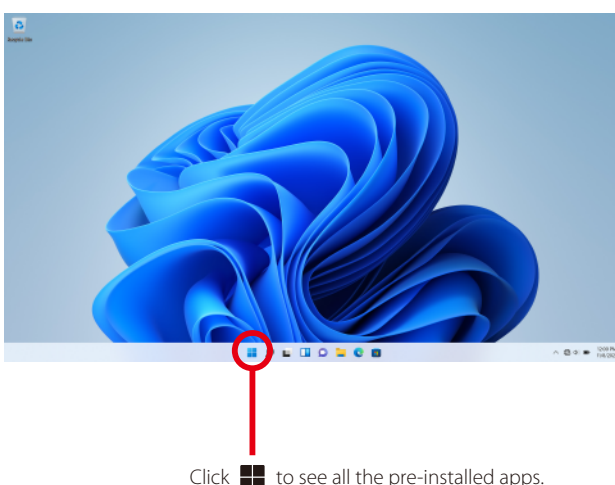
LOCK: Briefly press the POWER button to lock the laptop.

POWER OFF: Press and hold the POWER button until the laptop turns off.



04

After completing the Windows setup, the home screen will be displayed



Click to see all the pre-installed apps.

05

Using the touchpad

NOTE: Do not press down on the area in gray below, it is for touch commands only.



06

Scroll: Place two fingers on the touchpad and slide them to scroll in any direction on the page or program

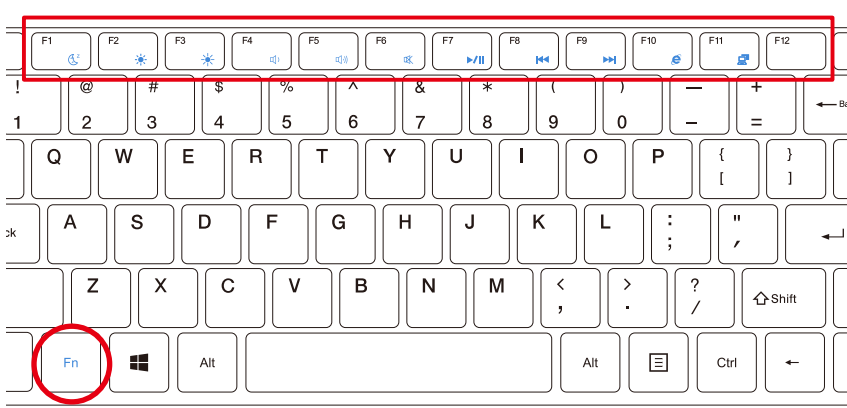
Zoom: Place two fingers on the touchpad and then move them apart or closer to zoom-in or zoom-out.

Switch program: Place two fingers on the touchpad and swipe to either side to switch between open windows and programs.

07

Function/Shortcut keys

To access the shortcuts of the Function keys, F1 through F12, press & hold the Fn button and select the desired Function key.



08

Windows 11 S mode

Your laptop is shipped with Windows 11 S Mode which is a version of Windows 11 that's streamlined for security and performance, while providing a familiar Windows experience. To increase security, it allows only apps from the Microsoft Store, and requires Microsoft Edge for safe browsing.

For more info, visit <https://www.microsoft.com/en-us/windows/s-mode>

Switching out of S mode

To increase security and performance, Windows 11 S Mode runs only apps from the Microsoft Store. If you want to install an app that isn't available in the Microsoft Store, you'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on. To switch out of S mode follow the steps below.

- On your PC running Windows 11 in S mode, open Settings > Update & Security > Activation.
- Find the "Switch to Windows 11 Home" or "Switch to Windows 11 Pro" section, then select "Go to the Store."

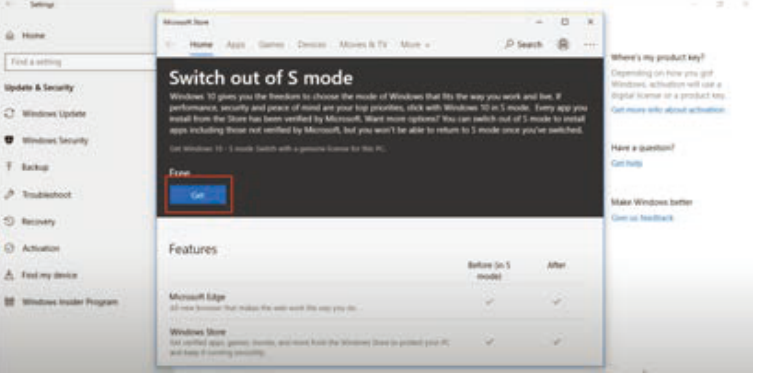
NOTE: Don't select the link under "Upgrade your edition of Windows." That's a different process that will keep you in S mode.



09

Windows 11 S mode

- On the page that appears in the Microsoft Store (Switch out of S mode or a similar page), select "Get." After you confirm this action, you'll be able to install apps from outside the Microsoft Store.



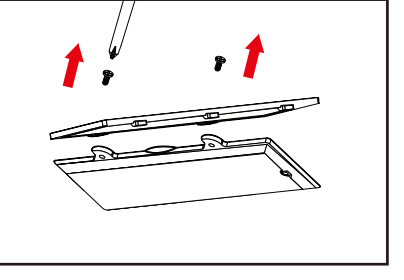
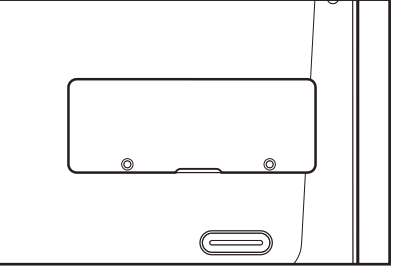
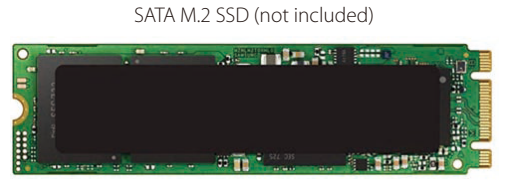
10

Expanding the storage

You can expand the storage of your laptop (up to 1TB) by adding a SATA M.2 SSD (not included) into the slot on the bottom of the laptop.

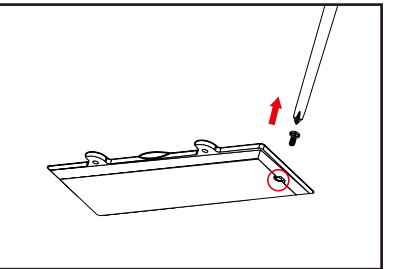
NOTE: Make sure your laptop is shutdown while you are installing or removing the SSD.

NOTE: After installing the SSD it must be formatted. For instructions on how to format the SSD, please go to: <https://www.southerntelecom.com/laptops>

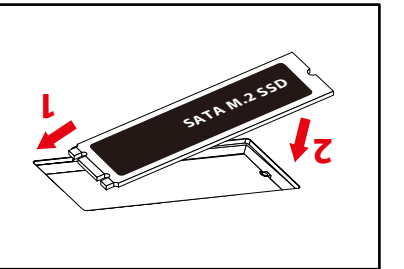


1. Locate the SSD slot on the bottom of the laptop.
2. Unscrew and open the SSD slot cover.

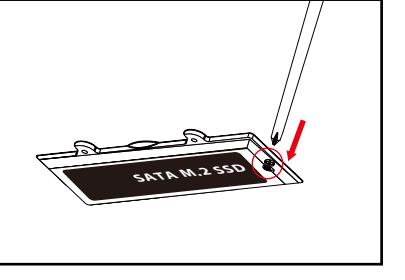
Expanding the storage



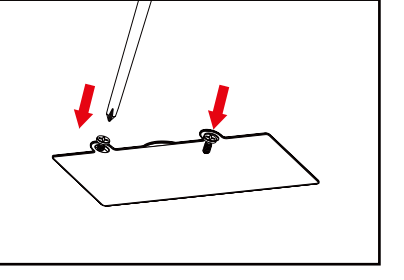
3. Remove the screw inside the SSD slot.



4. Install the SSD (in order shown above).



5. Secure the SSD with the screw as shown above.



6. Close and screw in the SSD slot cover.

Legal information

FCC Part 15: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. Do not attempt to repair or modify this equipment.

Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

*This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.*

Shielded USB cables must be used with this unit to ensure compliance with the Class B FCC limits.



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1-Year Limited Warranty
Territory: United States/Canada

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To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com and select "Support"
- Select the brand, fill out the corresponding form (exchanges require dated proof of purchase from an authorized retailer) then submit your request.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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