

11 Browsing Your History and Records

When the Pod has not confirmed a bolus delivery



After you confirm the amount of a bolus that you want to be delivered, a bolus instruction is sent to your Pod. When the Pod completes delivery, it sends a confirmation to the Omnipod 5 App that the bolus was delivered.

Before the Omnipod 5 App receives confirmation from the Pod that the bolus has been delivered, the Omnipod 5 App estimates the amount delivered. During this time, the History screens use a gray exclamation icon to indicate that the bolus is estimated.



In most cases, after the Controller or smartphone running the Omnipod 5 App and Pod are back in range, the Pod confirms the bolus delivery. However, in rare cases, the Pod is unable to confirm bolus delivery due to a communication error. If you tap the **DISCARD POD** option in this situation, the History screens use a yellow exclamation icon to mark the bolus as “unconfirmed.”

If a Pod is discarded with an unconfirmed bolus, the basal and total insulin amounts for that day are also marked as unconfirmed with dashes and a yellow exclamation icon. The listed bolus amount includes the amount that was scheduled for delivery up until the Pod was discarded.

Note: If you have an unconfirmed bolus, the SmartBolus Calculator is disabled for the duration of insulin action.

Pod Details



A Pod icon and banner mark the activation and deactivation (or discarding) of each Pod. Tapping a Pod banner displays the Pod's lot number and sequence number.

Carbs Details

A carbs icon (🍴) is displayed next to carbohydrate entries used by the SmartBolus Calculator. Bolus events indicate whether carbs were manually entered or from Custom Foods.

Basal Rate Details

Activity feature



In Automated Mode, an Activity icon and banner indicate the start, end, or cancellation of the Activity feature.

Basal Programs



A Basal Program icon and banner indicate the start of a Basal Program and the restart of a Basal Program at the end of a temp basal or insulin pause period.

Temp basals



In Manual Mode, a temp basal icon and banner indicate the start, end, or cancellation of a temp basal.

If a temp basal was defined as a percentage (%) of the Basal Program in progress, the banner displays the percent increase or decrease as well as the duration. If a temp basal was defined as a flat basal rate (U/hr), the banner displays the temp basal rate and the duration.

Tapping a **Temp Basal started** banner displays a graph of basal rates associated with each time segment.

If a temp basal was canceled, the **Temp Basal started** banner contains the scheduled duration, and the **Temp Basal canceled** banner contains the actual duration.

Basal rate at midnight

The first entry for each day is a banner displaying the status of the basal insulin delivery at midnight. If a Basal Program, temp basal, or use of the Activity feature was carried over from the day before, the banner indicates that this is a continued program. If insulin was paused at midnight, the banner states this.

Insulin Paused and Started Details



An **Insulin Delivery Paused** icon and banner indicate the time an insulin paused period began.



An **Insulin Delivery Started** icon and banner indicate the time insulin delivery was restarted.

Time Change Details

A Time zone changed banner appears if you change your insulin delivery time zone.

After the time zone change has occurred, new history entries will reflect your new time zone.

Note: History entries recorded before your time zone changed will show in your prior time zone.

11 Browsing Your History and Records

Automated Events (Auto Events)

Tap **AUTO EVENTS** on the history screen to display the amount of insulin delivered at each 5-minute period while in Automated Mode.

A system mode icon and banner show the time the system switched to Automated Mode or to Manual Mode.

History		
Yesterday, November 27		
SUMMARY		AUTO EVENTS
	Sensor mg/dL	Insulin Amount U
11:35 am	Switched to Manual Mode	
11:33 am	124	0.15
11:28 am	127	0.05
11:23 am	138	0.05
11:18 am	--	0
11:13 am	139	0
11:08 am	151	0
11:03 am	169	0.1
10:59 am	Switched to Automated Mode	

CHAPTER 12

Managing Software Updates

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12 Managing Software Updates

12.1 Insulet-provided Controller

When connected to a network, the Omnipod 5 Controller offers over-the-air updates when a software update is available. There are two types of updates for the Omnipod 5 Controller: OS (Operating System) updates and Omnipod 5 App updates. OS update refers to updating the operating system of the Controller. Omnipod 5 App update refers to updating the Omnipod 5 App on the Controller. When an update is available, you will receive a notification prompting you to update.

Note: You will not be able to navigate in the Omnipod 5 App during an Omnipod 5 update; however, your insulin therapy will not be impacted. The Pod continues delivering insulin and will re-establish connection with the Omnipod 5 App once the update is complete.

Note: The Controller must be connected to a network to receive over-the-air updates. If you turn Airplane Mode ON, you may miss important updates.

Note: All updates on the Controller that are considered optional require a Wi-Fi connection.

Note: If you have an immediate bolus in progress, software updates will be delayed until the bolus is complete.

Caution: ALWAYS make sure your battery has adequate charge prior to installing a software update.

Caution: Connect ONLY to trusted Wi-Fi networks with your Controller or smartphone. AVOID connecting to public Wi-Fi networks, such as those found in airports, coffee shops, etc, as these networks are not secure and could result in exposing your Controller or phone to malware. DO NOT connect to public Wi-Fi networks during first-time setup of your Omnipod 5 System.

Operating System (OS) Update

Operating System (OS) updates may be either "optional" or "required." Required updates require you to perform the update immediately before you can use the Omnipod 5 App. Optional updates may be postponed to a later time.

To download and install an OS update on the Controller:

1. Ensure your Controller is currently charging or the battery is charged to above 40%.

Note: If your Controller is currently charging, the battery must be above 20%.

2. Tap **Update Now**.

The Omnipod 5 Controller begins to update.

Once the update is complete, you will see a confirmation screen.

If the update is not considered required, you may select **Not Now** to delay the update to a later time; however, it is recommended that you update the OS as soon as the update is available. If you choose to postpone an optional update, you can manually update at any time. After 72 hours have passed, you will receive a notification every 24 hours reminding you to update. To manually update the operating system of the Controller:

1. Ensure your Controller is currently charging or the battery is charged to above 40%.

Note: If your Controller is currently charging, the battery must be above 20%.

2. Go to the Home screen.
3. Tap the notification bell.
4. Tap the update notification.
5. Tap **Update Now**.

Once the update is complete, a confirmation screen displays to inform you that the update was completed successfully.

12 Managing Software Updates

Omnipod 5 App Update on the Controller

Omnipod 5 app updates may be either "optional" or "required." Required updates require you to perform the update immediately before proceeding to use the Controller. Optional updates may be postponed to a later time.

To download and install an Omnipod 5 app update on the Controller:

1. Ensure your battery is charged to above 15%.
2. Select **Update Now**.

After the update is complete, a confirmation screen displays to inform you that the update was completed successfully.

If the update is not considered required, you may select **Not Now** to delay the update to a later time; however, it is recommended that you update the Omnipod 5 App as soon as the update is available. If you choose to postpone an optional update to a later time, you can manually update the Omnipod 5 App at any time. After 72 hours have passed, you will receive a notification every 24 hours reminding you to update your Omnipod 5 App.

To manually update your Omnipod 5 app:

1. Ensure your battery is charged to above 15%.
2. Go to the Home screen.
3. Tap the notification bell.
4. Tap the update notification.
5. Tap **Update Now**.

Once the update is complete, a confirmation screen displays to inform you that the update was completed successfully.

12.2 Omnipod 5 App on Smartphone

The Omnipod 5 App offers updates through Google Play. You will be notified when an update is available for download. You will not be able to navigate in the Omnipod 5 App during an update; however, your insulin therapy will not be impacted. The Pod continues delivering insulin and will re-establish connection with the Omnipod 5 App once the update is complete.

Caution: ALWAYS make sure your battery has adequate charge prior to installing a software update.

Caution: Connect ONLY to trusted Wi-Fi networks with your Controller or smartphone. AVOID connecting to public Wi-Fi networks, such as those found in airports, coffee shops, etc, as these networks are not secure and could result in exposing your Controller or phone to malware. DO NOT connect to public Wi-Fi networks during first-time setup of your Omnipod 5 System.

Automatic Updates Enabled

If you have Automatic Updates enabled on your phone, the Omnipod 5 app updates will be downloaded and installed automatically through Google Play. If an automatic update occurs, the Omnipod 5 app informs you that an update was successfully completed when you open the app.

For more information on how to enable automatic updates, see your smartphone’s user manual.

12 Managing Software Updates

Automatic Updates Disabled

To download and install an Omnipod 5 app update on your smartphone:

1. Ensure your phone battery is charged to above 15%.
2. If prompted when using the app, select **Update Now**.

Or navigate to your list of apps in Google Play.

Tap **Update** next to the Omnipod 5 app.

After the update is complete and the Omnipod 5 App is reopened, a confirmation screen displays to inform you that the update was completed successfully.

If the update is not considered required, you may select **Not Now** to delay the update to a later time; however, it is recommended that you update the Omnipod 5 App as soon as the update is available. If you choose to postpone an optional update to a later time, you can manually update the Omnipod 5 App at any time. After 72 hours have passed, you will receive a notification every 24 hours reminding you to update your Omnipod 5 app.

To manually update your Omnipod 5 app:

1. Ensure your phone battery is charged to above 15%.
2. Navigate to your list of apps in Google Play.
3. Tap **Update** next to the Omnipod 5 app.

Once the update is complete and the Omnipod 5 App is reopened, a confirmation screen displays to inform you that the update was completed successfully.

CHAPTER 13

Alarms, Action and Reminder Notifications

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13.1 Types of Alarms and Notifications

Warning: ALWAYS contact Customer Care if your Omnipod 5 System Controller is damaged and not working properly. If a Controller replacement is needed, ALWAYS consult with your healthcare provider to get instructions on using other backup insulin delivery methods, like insulin injections. Be sure to check your glucose frequently.

Caution: DO NOT stop the Omnipod 5 App in a way that stops it from running in the background (called force stopping) on your smartphone. The Omnipod 5 App must be open or be running in the background in order to display and sound alarms on the smartphone. If the app is not running, you could miss important alarms and notifications on the smartphone. If you do not hear alarms and notifications from your smartphone, you might not make the changes you need to make to your therapy in a timely manner. Your Pod will continue to operate and sound alarms. In addition, if you stop the Omnipod 5 App while sending commands to the Pod, the command can be interrupted and may not be completed.

Caution: AVOID setting your Controller or smartphone to Silent, Vibrate, or any other setting that prevents you from hearing alarms and notifications from your Omnipod 5 App. Avoid the use of tools that limit sounds and notifications, including but not limited to:

- Android: Digital Wellbeing, Private Space, Notification cooldown.
- iPhone: Screen Time, Focus Mode, Hide App, Lock App.

If you do not hear alarms and notifications from your Controller or smartphone, you might not make the changes you need to make to your insulin therapy in a timely manner. Your Pod will still sound, and you will be able see the Alarm or Notification displayed on the Omnipod 5 App.

Note: The Omnipod 5 App on your smartphone requires Do Not Disturb permission and Notifications to be turned ON to ensure you always receive important safety alarms. You cannot use the app until Do Not Disturb permission is provided and Notifications is turned ON.

13 Alarms, Action and Reminder Notifications

The Omnipod 5 System generates the following types of alarms and notifications:

- **Alarms:**

-  **Hazard Alarms** are high-priority alarms that indicate a serious problem has occurred, and you may need to remove your Pod. Hazard Alarms will repeat every 15 minutes until acknowledged. The audible alarm on the Pod will continue until acknowledged in the Omnipod 5 App. See "13.5 Hazard Alarm List" on page 185.
- In general, only one hazard alarm can occur at a time. In the unlikely event that a Pod and Omnipod 5 App hazard alarm occur simultaneously, the Hazard Alarm that most recently occurred will be displayed first on the Omnipod 5 App. Any Pod Hazard Alarms will be sounded on the Pod.
-  **Advisory Alarms** are low-priority alarms that indicate that a situation exists that needs your attention. Advisory Alarms will repeat every 15 minutes until acknowledged (see Alarm tables for additional details) and continue on the Pod until acknowledged in the Omnipod 5 App. See "13.6 Advisory Alarm List" on page 193.

- **Notifications:**

- **Action Item notifications** are for technical System tasks that need your attention. See page 177.
-  **Reminder notifications** remind you about a diabetes management action that you may want to perform. See "13.10 Reminder Notifications List" on page 221.
- **Communication error** messages display when the Omnipod 5 app is unable to communicate with the Pod. See "28.5 Pod Communication Issues – "Try Again"" on page 460.

For how to view the alarms and notifications history, see page 177.

For Dexcom sensor alarm information, see the *Dexcom CGM System Instructions for Use*.

For Libre Plus sensor alarm information, see "21.5 Libre Plus Sensor Communication and Problem Messages" on page 344.

Alarms and Notifications Screen

To review past alarms and notifications:

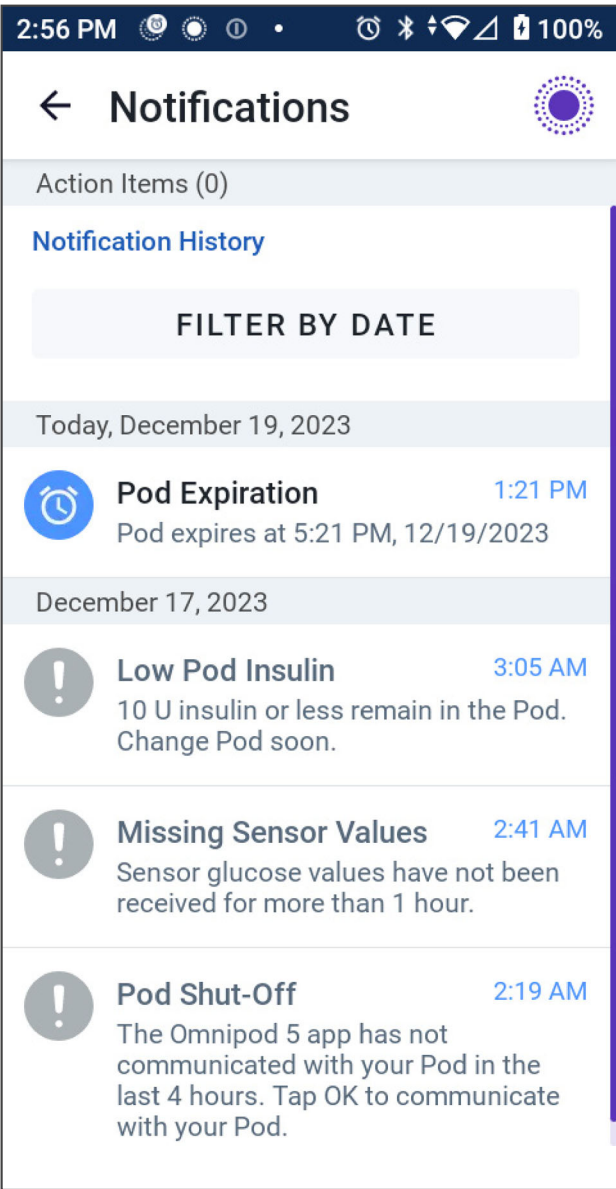
1. Tap **Menu button (≡) > Notifications.**

Messages from today are displayed first, with newest at the top of the screen and oldest at the bottom of the screen.
2. To display a specific date range, tap **FILTER BY DATE.**
 - a. Tap the starting date on the calendar.

Note: Tap the "<" arrow to view an earlier month.
 - b. Tap **END** at the top of the screen.
 - c. Tap the ending date for the date range.
 - d. Tap **OK.**

3. When finished, tap the back arrow to exit (←). Unread notifications have colored icons described in "13.1 Types of Alarms and Notifications" on page 175.

Note: When a notification has been displayed on this screen, and you have exited by tapping the back arrow (←), the icon for those notifications will be gray the next time you view this screen.



13 Alarms, Action and Reminder Notifications

13.2 Sounds and Vibrations

The Omnipod 5 System uses sounds and vibrations to attract your attention to an alarm or notification.

Caution: AVOID setting your Controller or smartphone to Silent, Vibrate, or any other setting that prevents you from hearing alarms and notifications from your Omnipod 5 App. Avoid the use of tools that limit sounds and notifications, including but not limited to:

- Android: Digital Wellbeing, Private Space, Notification cooldown.
- iPhone: Screen Time, Focus Mode, Hide App, Lock App.

If you do not hear alarms and notifications from your Controller or smartphone, you might not make the changes you need to make to your insulin therapy in a timely manner. Your Pod will still sound, and you will be able to see the Alarm or Notification displayed on the Omnipod 5 App.

Note: The Omnipod 5 System on your smartphone requires Do Not Disturb permission and Notifications to be turned ON to ensure you always receive important safety alarms. You cannot use the app until Do Not Disturb permission is provided and Notifications is turned ON.

Tip: To test the sounds and vibrations, see "Check alarms" on page 184.

Pod alarms

The Pod sounds a tone when it detects a problem that can affect insulin delivery.

- Pod Hazard Alarms are continuous tones broken up periodically by a set of beeps.
- Pod Advisory Alarms and notifications are intermittent beeps, which periodically repeat until you acknowledge them.

Omnipod 5 app alarms

Omnipod 5 app alarm sounds are dependent on your Controller or smartphone sound settings, for example, silent or vibrate setting.

The Sound/vibrate button on your Controller

The Sound/vibrate button, located on the upper right side of the Controller, controls whether all notifications use vibrations or sounds.

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- To turn vibrations ON, press and hold the lower end of the Sound/vibrate button until the vibrate icon () appears on the screen.
- To turn sound ON, press the upper end of the Sound/vibrate button until the sound icon () appears on the screen.
- To increase or decrease the volume, press the upper or lower end of the Sound/vibrate button. On the screen, you can also move the volume indicator to the left to decrease the volume and move it to the right to increase the volume

Smartphone Sounds and Vibrations

Caution: ALWAYS make sure you can hear alarms and notifications when paired to alternative audio devices (e.g. Bluetooth speaker, headphones).

Navigate to your smartphone's sound settings to ensure that all Omnipod 5 App notifications are enabled to produce a vibration and audible sound. See "4.5 General Settings on Your Smartphone" on page 78 for more information on how to adjust your smartphone sound and vibration settings.

Note: When paired to an alternative Bluetooth device to project sound, such as headphones or speakers, alarms/alerts/notifications may sound on your smartphone or on the Bluetooth accessory. Each accessory is different. Test yours prior to use to ensure alarms/alerts/notifications are audible. See "Check alarms" on page 184.

13 Alarms, Action and Reminder Notifications

13.3 Informational Sounds and Vibrations

Caution: AVOID setting your Controller or smartphone to Silent, Vibrate, or any other setting that prevents you from hearing alarms and notifications from your Omnipod 5 App. Avoid the use of tools that limit sounds and notifications, including but not limited to:

- Android: Digital Wellbeing, Private Space, Notification cooldown.
- iPhone: Screen Time, Focus Mode, Hide App, Lock App.

If you do not hear alarms and notifications from your Controller or smartphone, you might not make the changes you need to make to your insulin therapy in a timely manner. Your Pod will still sound, and you will be able see the Alarm or Notification displayed on the Omnipod 5 App.

Note: The Omnipod 5 System on your smartphone requires Do Not Disturb permission and Notifications to be turned ON to ensure you always receive important safety alarms. You cannot use the app until Do Not Disturb permission is provided and Notifications is turned ON.

The Pod and the Omnipod 5 App can provide informational sounds (tones, beeps) or vibrations to let you know that normal activity between the Pod and the Omnipod 5 App is occurring as expected. See the tables below for descriptions of informational sounds you will encounter during use.

Confidence reminders

Cause	Omnipod 5 App	Pod
Tones or vibrations let you know that your temp basals and boluses are working as expected. These reminders are ON by default. To turn them ON or OFF, see "Confidence Reminders" on page 151.	Tone/vibration at the start of a temp basal, bolus, or extended bolus.	Beeps once at the end of a temp basal, bolus, or extended bolus.

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Note: Confidence reminders and program reminders are turned on by default. These reminders cause the Omnipod 5 App or Pod to beep at the beginning and end of boluses and temp basals, and also once an hour during an extended bolus or temp basal. For more information, see "13.10 Reminder Notifications List" on page 221.

Program reminders

Cause	Omnipod 5 App	Pod
Beeps remind you that you have a temp basal or extended bolus running. These reminders are ON by default. To turn them ON or OFF, see page 151.	No tone/vibration	Beeps once every 60 minutes while a temp basal or extended bolus is running.

Basal Program changes

Cause	Omnipod 5 App	Pod
Tones or vibrations inform you of changes to your Basal Program. You cannot turn these OFF.	Tone/vibration when a Basal Program is activated, edited, paused, or started.	Beeps once every 15 minutes after the pause period has ended.

Canceling temp basals and boluses

Cause	Omnipod 5 App	Pod
Tone informs you that the temp basal or bolus has been successfully canceled. You cannot turn these OFF.	No tone/vibration	Beeps once when you cancel a temp basal, bolus, or extended bolus.

13 Alarms, Action and Reminder Notifications

Pod activation / Pod deactivation

Cause	Omnipod 5 App	Pod
Tones or vibrations occur at various times during the Pod activation process to indicate progress. You cannot turn these OFF.	Tone/vibration when the Pod and Omnipod 5 App are successfully paired. Sounds tone/vibrates twice when the Pod is successfully deactivated.	Beeps twice when it has been filled with the minimum amount of insulin needed for activation (see page 104). Beginning 10 minutes after the Pod is filled with insulin, beeps every five minutes until insulin delivery has started.

13.4 Responding to Alarms

Caution: AVOID leaving your Controller or smartphone in a place that would prevent you from hearing alarms and notifications from your Omnipod 5 App. Delivery of insulin in Manual Mode or Automated Mode continues as programmed if you move away from your Controller or smartphone.

Caution: AVOID setting your Controller or smartphone to Silent, Vibrate, or any other setting that prevents you from hearing alarms and notifications from your Omnipod 5 App. Avoid the use of tools that limit sounds and notifications, including but not limited to:

- Android: Digital Wellbeing, Private Space, Notification cooldown.
- iPhone: Screen Time, Focus Mode, Hide App, Lock App.

If you do not hear alarms and notifications from your Controller or smartphone, you might not make the changes you need to make to your insulin therapy in a timely manner. Your Pod will still sound, and you will be able see the Alarm or Notification displayed on the Omnipod 5 App.

Note: The Omnipod 5 System on your smartphone requires Do Not Disturb permission and Notifications to be turned ON to ensure

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you always receive important safety alarms. You cannot use the app until Do Not Disturb permission is provided and Notifications is turned ON.

To respond to a Hazard Alarm or Advisory Alarm:

1. Wake up your Controller or smartphone. The Lock screen shows an alarm message along with the hazard alarm (⚠️) icon or Advisory Alarm (🟡) icon.
2. After unlocking your Omnipod 5 App, follow the on-screen instructions or see the individual alarm details starting on page 184.

Note: You can use your Omnipod 5 System even if you do not address an Advisory Alarm immediately. However, you must acknowledge a Hazard Alarm before you can use your Omnipod 5 System.

Tip: If you follow the Omnipod 5 App's instructions and are still not able to silence a hazard alarm, see "13.8 Silencing Unresolved Alarms" on page 219.

Note: If a temp basal or extended bolus is running when a Pod Hazard Alarm occurs, the Omnipod 5 App informs you that it was canceled.

Timing of Pod Alarms on the Omnipod 5 App

If the Pod is sounding a Hazard Alarm, the Pod sends a signal to your Omnipod 5 App.

- If the Controller or smartphone running the Omnipod 5 App is in range and awake within 25 seconds of the Pod's initial alarm sound, your Omnipod 5 App also sounds an alarm and displays the alarm message.
- If the Controller or smartphone running the Omnipod 5 App is in range but asleep, there could be a delay of up to 6 minutes between when the Pod sounds the alarm and when your Omnipod 5 App sounds the alarm.
- If the Controller or smartphone running the Omnipod 5 App is out of range of the Pod, your Omnipod 5 App cannot receive any communication from the Pod. Therefore, if you hear a Pod alarm or notification, bring your Controller or smartphone in range of the Pod and wake up your Omnipod 5 App. Within 25 seconds, your Omnipod 5 App sounds the alarm and displays the alarm message.

13 Alarms, Action and Reminder Notifications

Diagnostics

Warning: DO NOT continue using an activated Pod that fails to beep during a diagnostic test. The Pod should be changed immediately. If the Omnipod 5 App fails to beep during a diagnostic test, contact Customer Care immediately. Continuing to use the Omnipod 5 System in these situations could put your health and safety at risk.

Check alarms

Before you begin, switch to Manual Mode if currently using Automated Mode. See "Switch to Manual Mode for Automated Delivery Restriction Alarm" on page 380

Note: Your Controller or smartphone sound settings must be ON to hear a tone on the Omnipod 5 App.

To verify that your Omnipod 5 App and Pod's alarms and vibration functions are working properly, test them as follows:

1. Navigate to:
Menu button (≡) > Settings > General > Check Alarms.
2. If you have an active Pod, tap **PAUSE INSULIN** and tap **YES**.
3. Tap **CHECK ALARMS** to initiate the alarm check.
4. Listen and feel: The Controller or smartphone running the Omnipod 5 App beeps and vibrates three times. If you are wearing a Pod, the Pod beeps several times and sounds the alarm tone for several seconds.
5. If the Pod did not beep, tap **NO**. Then either tap **CHECK AGAIN** to retry testing the alarms, or tap **DONE** and change your Pod.
6. If the Omnipod 5 System alarms did not sound, tap **NO**. Then either tap **CHECK AGAIN** to retry testing the alarms or contact Customer Care.
7. If the beeps and vibrations worked properly, tap **YES**. If you paused insulin to check the alarms, tap **YES** to start insulin delivery.

13.5 Hazard Alarm List

Warning: ALWAYS respond to Hazard Alarms as soon as they occur. Pod Hazard Alarms indicate that insulin delivery has stopped. Failure to respond to a Hazard Alarm could result in under-delivery of insulin which can lead to hyperglycemia.

Hazard alarms make you aware of serious situations. Always respond to a hazard alarm immediately. Some alarm messages give you a unique number called a reference number. Give that number to Customer Care if you call about that alarm.

⚠ Blockage Detected

Warning: ALWAYS monitor your glucose and follow your healthcare provider's treatment guidelines when you stop receiving insulin due to a blockage (occlusion). Not taking action promptly could result in under-delivery of insulin which can lead to hyperglycemia or diabetic ketoacidosis (DKA).

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 pm Blockage Detected  Insulin delivery stopped. Change Pod now. Check your BG. OK, DEACTIVATE POD NOW	Why it occurs: A blockage (occlusion) was detected from the blocked cannula, a Pod malfunction, or from using old or inactive insulin, which has stopped insulin delivery. Pod sound: Continuous tone Controller/Smartphone sound and vibration: 30 second tone. 30 second vibration. - Vibration and tone repeat every 15 minutes until acknowledged. What to do: - Tap OK, DEACTIVATE POD NOW. - Change your Pod. - Check your blood glucose.
Lock Screen: Omnipod 5 • Notifications • now 🔔 Blockage Detected Insulin delivery stopped. Change P.. 	

13 Alarms, Action and Reminder Notifications

⚠ Omnipod 5 App Error

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 PM Omnipod 5 App error  If this happens again, contact Customer Care. Tap OK to continue. Ref: <AA-FFF-LLLL-CCCC> OK	Why it occurs: An unexpected error is detected in the Omnipod 5 App. Note: If your Omnipod App stops and restarts on its own, you may notice the app flashing white before this screen appears.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 30 second tone • 30 second vibration • Vibration and tone repeat every 15 minutes until acknowledged.
	What to do: 1. Tap OK to acknowledge or silence the alarm. Note: Depending on the cause of this error, the Controller may restart after you tap OK. Whether or not that happens, continue with the following steps. 2. Check your blood glucose.
Lock Screen: ⚠ Omnipod 5 Notifications 12:25 PM ▾ Omnipod 5 App error An error has occurred. Check the Omnipod 5 App. 	

! Omnipod 5 Memory Corruption

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 PM Omnipod 5 App memory corruption  Your Pod is no longer connected to the app. Remove Pod now. Tap OK to reset the app and delete all user settings. OK	Why it occurs: An unexpected error is detected in the Omnipod 5 App.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 30 second tone • 30 second vibration • Vibration and tone repeat every 15 minutes until acknowledged.
	What to do: 1. Tap OK to acknowledge the alarm and reset the Omnipod 5 App. 2. Remove your Pod. 3. Check your blood glucose.
Lock Screen: ! Omnipod 5 Notifications 12:25 PM Omnipod 5 App memory corruption Remove Pod now. Check the Omnipod 5 App. 	

13 Alarms, Action and Reminder Notifications

⚠️ Pod Error

Caution: ALWAYS activate a new Pod in a timely manner. Waiting too long between Pod changes could result in under-delivery of insulin which can lead to hyperglycemia. If another Pod is not available, use a different insulin delivery method.

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 pm Pod Error  Insulin delivery stopped. Change Pod now. Ref: 41-202-RF20-12T23 OK, DEACTIVATE POD NOW	Why it occurs: The Pod detects an unexpected error and insulin delivery has stopped. Pod sound: Continuous tone Controller/Smartphone sound and vibration: • 30 second tone • 30 second vibration • Vibration and tone repeat every 15 minutes until acknowledged. What to do: 1. Tap OK, DEACTIVATE POD NOW. 2. Change your Pod. 3. Check your blood glucose.
Lock Screen: Omnipod 5 • Notifications • now Pod Error Insulin delivery stopped. Change P.. 	

⚠️ Pod Expired

Caution: ALWAYS activate a new Pod in a timely manner. Waiting too long between Pod changes could result in under-delivery of insulin which can lead to hyperglycemia. If another Pod is not available, use a different insulin delivery method.

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 pm Pod Expired  Insulin delivery stopped. Change Pod now. Ref: 41-202-RF20-12T23 OK, DEACTIVATE POD NOW	Why it occurs: The Pod has reached the end of its operating life, and insulin delivery has stopped. Pod sound: Continuous tone Controller/Smartphone sound and vibration: • 30 second tone • 30 second vibration • Vibration and tone repeat every 15 minutes until acknowledged. What to do: 1. Tap OK, DEACTIVATE POD NOW. 2. Change your Pod. 3. Check your blood glucose.
Lock Screen: Omnipod 5 • Notifications • now Pod Expired Insulin delivery stopped. Change P. 	

13 Alarms, Action and Reminder Notifications

⚠️ Pod Out of Insulin

Caution: ALWAYS activate a new Pod in a timely manner. Waiting too long between Pod changes could result in under-delivery of insulin which can lead to hyperglycemia. If another Pod is not available, use a different insulin delivery method.

Screen Alert	Description
Omnipod 5 App: Aug 10, 9:41 pm Pod Out of Insulin  Pod empty; no insulin left in Pod. Insulin delivery stopped. Change Pod now. OK, DEACTIVATE POD NOW	Why it occurs: The Pod’s insulin reservoir is empty, and insulin delivery has stopped. Pod sound: Continuous tone Controller/Smartphone sound and vibration: • 30 second tone • 30 second vibration • Vibration and tone repeat every 15 minutes until acknowledged. What to do: 1. Tap OK, DEACTIVATE POD NOW. 2. Change your Pod. 3. Check your blood glucose.
Lock Screen: Omnipod 5 • Notifications • now Pod Out of Insulin Insulin delivery stopped. Change P.. 	

⚠️ Pod Shut-Off

Caution: ALWAYS activate a new Pod in a timely manner. Waiting too long between Pod changes could result in under-delivery of insulin which can lead to hyperglycemia. If another Pod is not available, use a different insulin delivery method.

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 pm Pod Shut-Off  Insulin delivery stopped. The Omnipod 5 App has not communicated with your Pod in the last 4 hours. To start insulin delivery, change your Pod. OK, DEACTIVATE POD NOW	Why it occurs: The Pod has stopped delivering insulin because you have set a Pod Shut-Off time and you did not respond to the Pod Shut-Off advisory alarm. Pod sound: Continuous tone Controller/Smartphone sound and vibration: • 30 second tone • 30 second vibration • Vibration and tone repeat every 15 minutes until acknowledged. What to do: 1. Tap OK, DEACTIVATE POD NOW. 2. Change your Pod. 3. Check your blood glucose. Note: To change the Pod Shut-Off setting, see "Pod Shut-Off" on page 150.
Lock Screen: Omnipod 5 • Notifications • now Pod Shut-Off Insulin delivery stopped. The Omni.. 	

13 Alarms, Action and Reminder Notifications

⚠️ System Error

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 PM System Error  Your System may not be working as intended. Remove Pod now. If this happens again, contact Customer Care. Tap OK to continue. Ref: <AA-FFF-LLLL-CCCC> OK, DEACTIVATE POD NOW	Why it occurs: An unexpected error is detected in the Pod or the Omnipod 5 App.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 30 second tone • 30 second vibration • Vibration and tone repeat every 15 minutes until acknowledged.
Lock Screen: ⚠️ Omnipod 5 Notifications 12:25 PM ▾ System Error Remove Pod now. Check the Omnipod 5 App. 	What to do: 1. Tap OK to acknowledge the alarm. 2. Remove your Pod. 3. Check your blood glucose.

13.6 Advisory Alarm List

Caution: ALWAYS respond to Pod Expired, Low Pod Insulin, and Pod Shut-Off Advisory Alarms when they occur. These alarms escalate to Hazard Alarms if no action is taken. When Hazard Alarms occur, insulin delivery stops.

Advisory alarms inform you of a situation that needs your attention in the near future.

! Low Pod Insulin

Screen Alert	Description
Omnipod 5 App: Aug 10, 9:41 pm Low Pod Insulin  4 U insulin or less remain in the Pod. Change Pod soon. OK	Why it occurs: The amount of insulin in the Pod is below the value specified in your settings. Pod sound: • 8 beep tone pattern • Tone pattern sounds once every 3 minutes for 60 minutes. Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • Vibration and tone repeat every 15 minutes until acknowledged.
Lock Screen: Omnipod 5 Notifications 12:25 PM Low Pod Insulin 4 U insulin or less remain in Pod. Change... 	What to do: 1. Tap OK. 2. Change your Pod.
Note: This escalates to the Pod Out of Insulin hazard alarm if ignored. Note: To change this value, see "Low Pod Insulin" on page 150.	

13 Alarms, Action and Reminder Notifications

! Pod Expired

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 pm Pod Expired  Change Pod now. OK	Why it occurs: Your Pod will stop delivering insulin soon. Pod sound: • 8 beep tone • Tone issued once every 60 minutes starting after 72 hours of Pod life. • After 79 hours of Pod life, tone is issued once every 5 minutes. Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • Vibration and tone repeat every 15 minutes until acknowledged. What to do: 1. Tap OK. 2. Change your Pod.
Lock Screen: Omnipod 5 Notifications 12:25 PM ▾ Pod Expired Change Pod now. 	
Note: After acknowledgment or if ignored, the alarm will repeat when there is 1 hour left of Pod life. Note: This escalates to the Pod Expired hazard alarm if ignored.	

! Pod Shut-Off

Screen Alert	Description
Feb 10, 9:41 pm Pod Shut-Off ! The Omnipod 5 App has not communicated with your Pod in the last 4 hours. Tap OK to communicate with your Pod. OK	Why it occurs: You have reached the Pod Shut-Off time you set. The Pod will stop delivering soon if you do not respond to this alarm. Pod sound: • 6 beep tone • Once every minute for 15 minutes Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • Vibration and tone repeat every 15 minutes until acknowledged. What to do: ➤ Tap NEXT to reset the Pod Shut-Off timer.
Omnipod 5 Notifications 12:25 PM ▾ Pod Shut-Off Omnipod 5 App has not communicated... !	
Note: To enable or disable the Pod Shut-Off feature or to change the countdown period, see "Pod Shut-Off" on page 150.	

13 Alarms, Action and Reminder Notifications

! Start Insulin

Caution: ALWAYS tap **START INSULIN** to start insulin delivery after a pause period has ended during Manual Mode use. Insulin delivery does not automatically start after a pause. If you do not start insulin delivery, you could develop hyperglycemia.

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 pm Start Insulin  Do you want to start insulin delivery with the <Basal Program Name> Basal Program? The insulin pause period has ended. START INSULIN REMIND ME IN 15 MIN	Why it occurs: The time period that you specified to pause insulin has passed. If you do not start insulin delivery, you could develop hyperglycemia. Pod sound: • 8 beep tone • Tone sounds once every minute for 3 minutes. • Repeats every 15 minutes until acknowledged. Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • Vibration and tone repeat every 15 minutes until acknowledged.
Lock Screen: Omnipod 5 • Notifications • now Start Insulin The insulin pause period has ended. 	What to do: Do one of the following: • If you want to start insulin with the Basal Program, tap START INSULIN. • If you want to keep insulin paused, tap REMIND ME IN 15 MIN.

! Urgent Low Glucose

Warning: ALWAYS promptly treat low glucose. Glucose at or below 55 mg/dL indicates significant hypoglycemia (very low glucose). If left untreated, this could lead to seizure, loss of consciousness or death. Follow your healthcare provider's recommendations for treatment.

Screen Alert	Description
Omnipod 5 App: Feb 10, 9:41 pm Urgent Low Glucose ! OK	Why it occurs: Your glucose is at or below 55 mg/dL, according to what your sensor sent to the Omnipod 5 app. Pod sound: • 4 beep tone • Repeats every 5 minutes that sensor glucose value is urgently low. Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • Vibration and tone repeat every 15 minutes until acknowledged. What to do: ➤ Tap OK to acknowledge the alarm.
Lock Screen: Omnipod 5 • Notifications • now Urgent Low Glucose !	

Note: This Advisory Alarm will only stop repeating after a glucose value of 56 mg/dL or greater is received. You may silence this Advisory Alarm for 30 minutes by acknowledging the on-screen message.

Note: After the initial Advisory Alarm is acknowledged, the Advisory Alarm will occur again if sensor glucose values are still below 55 mg/dL after 30 minutes.

Note: Use a blood glucose meter to confirm your blood glucose reading. Treat low glucose as needed.

Note: The Urgent Low Glucose Advisory Alarm has to do directly with your body’s current glucose, while other alarms have to do with the Pod or Omnipod 5 App state.

13 Alarms, Action and Reminder Notifications

13.7 Action Item Notification List

Action Item notifications are technical System tasks that need your attention.

App Use Blocked

Warning: You will NOT be able to use the Omnipod 5 App if:

- You have not installed a required update to the Omnipod 5 App.
- An update for the Omnipod 5 App is not yet available to fix a known issue.
- Your smartphone device is no longer compatible with use of the Omnipod 5 App.
- The operating system of your smartphone has not yet been tested for safety by Insulet.

Use the Insulet-provided Controller or a different insulin delivery method. Failure to deactivate your Pod and use another form of insulin delivery could result in over-delivery or under-delivery of insulin. This can lead to hypoglycemia or hyperglycemia.

Alarms, Action and Reminder Notifications 13

Screen Alert	Description
Omnipod 5 App: App use blocked  Due to a software issue, the Omnipod 5 App cannot be used. Use a different insulin delivery method until an update is available. Check the app frequently for updates. DEACTIVATE POD	Why it occurs: The installed version of the Omnipod 5 App is no longer supported for use. You will not be able to use the app until an update becomes available. This message may appear whether you have an active Pod or not.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. If you have an active Pod, tap DEACTIVATE POD. (This option only appears if you have an active Pod.) 2. Check your Omnipod 5 App for available update notifications frequently. When you see a notification for an available App update, follow the instructions to install the update.

13 Alarms, Action and Reminder Notifications

Attention

Screen Alert	Description
Omnipod 5 App: Attention  Recent updates to your device's operating system have not been tested with the Omnipod 5 App. Some areas may not work as expected. This notification will display once per day until testing is complete. OK	Why it occurs: Your smartphone's operating system has not been completely tested for use with the Omnipod 5 System.
	Pod sound: None
	Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: ➤ Tap OK. You may continue using the Omnipod 5 App on your device, as essential functions should not be affected. The notification will display once per day until testing is complete. If you notice any unexpected effects on your screen or otherwise have concerns about the way your Omnipod 5 System is working, contact Customer Care. For a list of compatible operating systems, go to https://www.omnipod.com/compatibility

Connect to a Wireless Network

Caution: Connect ONLY to trusted Wi-Fi networks with your Controller or smartphone. AVOID connecting to public Wi-Fi networks, such as those found in airports, coffee shops, etc, as these networks are not secure and could result in exposing your Controller or phone to malware. DO NOT connect to public Wi-Fi networks during first-time setup of your Omnipod 5 System.

Screen Alert	Description
Omnipod 5 App: Connect to a wireless network  You need network connectivity to download the latest app. Move to an area with a better signal, or connect to Wi-Fi. WI-FI SETTINGS	Why it occurs: Your Omnipod 5 App has not connected to Insulet’s network for 7 or more days.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: ➤ Tap WI-FI SETTINGS when prompted. Connect to a Wi-Fi network.
Tip: When you are connected to a network, your Omnipod 5 App is notified about software updates when you need them. Tip: If Wi-Fi is not available, move to an area with a better cellular signal. Note: The SIM Card on your Omnipod 5 Controller enables data to be sent and received via the AT&T wireless network when your Controller is not connected to a Wi-Fi network. If you stop using the Omnipod 5 App over a cellular network on your Controller, Insulet may deactivate the SIM Card. Note: Please note that the Controller is still functional using Wi-Fi. If you return to using the Omnipod 5 App on your Controller after a significant period of time, please contact Customer Care to request SIM card reactivation for full coverage via both cellular network and Wi-Fi. Upon request, the SIM card is reactivated.	

13 Alarms, Action and Reminder Notifications

🕒 Daylight Saving Time Change

Caution: ALWAYS be aware of possible changes to your time zone when traveling. If you do not update your time zone, your insulin therapy will be delivered based on your old time zone which may cause disruptions in your insulin delivery schedule and inaccurate history logs. Talk to your healthcare provider about how to manage your insulin delivery while traveling between time zones.

Screen Alert	Description
Omnipod 5 App: Daylight saving time change  Daylight saving time change has been detected. Update insulin delivery to use the new time (7:35 pm)? UPDATE NOT NOW	Why it occurs: The Omnipod 5 App has detected that Daylight Saving Time has started or ended.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: ➤ Tap UPDATE to update your insulin delivery time. Or: ➤ Tap NOT NOW to continue using your current insulin delivery time.
Note: Correct time is essential for correct insulin delivery and history records. If you tap NOT NOW , you can find this Action Item notification at Menu button (≡) > Notifications and every 24 hours you will be reminded to update.	

Device Has Been Modified

Caution: DO NOT install apps on your smartphone from untrusted sources. These apps may contain malware that may impact use of the Omnipod 5 App. Install apps only from trusted sources (i.e. Google Play). If you do not know what an App is, do not install it, regardless of the source.

It is not advised to install any App from a source other than Google Play on your smartphone that is running the Omnipod 5 App. Doing so may put you at risk of unintentionally installing malware on your device.

Malware, or “malicious software” from unknown third-parties, is designed to damage your device and/or read your private information. Unknown apps and unknown downloads are the most common method for spreading malware. Malware could prevent the Omnipod 5 System from functioning as intended, causing over-delivery or under-delivery of insulin, which could lead to hypoglycemia or hyperglycemia.

The Omnipod 5 App performs a check to ensure that your device is not rooted or jailbroken. If the Omnipod 5 App determines your device is, you will be blocked from Omnipod 5 App use.

If you believe you may have an App installed from a third-party source, take steps to delete that App. If you believe you may have malware on your device, discontinue use of your Omnipod 5 System and use an alternate means of insulin delivery until you can resolve. Delete any apps installed from a third-party source, restore your phone to factory default settings, and contact Insulet Customer Care.

Caution: DO NOT attempt to use the Omnipod 5 App on a smartphone device with unauthorized modifications. If you do, you will not be able to use the Omnipod 5 App.

13 Alarms, Action and Reminder Notifications

Screen Alert	Description
Omnipod 5 App: Device has been modified  This device does not match the manufacturer configuration. It cannot be used with Omnipod 5. If you have an active Pod, remove it now.	Why it occurs: You have modified your device and it is not safe to use with the Omnipod 5 App.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Remove your Pod if you have an active Pod. 2. Return your device to the unmodified configuration to continue using Omnipod 5.

Device Not Compatible

- Warning:** You will NOT be able to use the Omnipod 5 App if:
- You have not installed a required update to the Omnipod 5 App.
 - An update for the Omnipod 5 App is not yet available to fix a known issue.
 - Your smartphone device is no longer compatible with use of the Omnipod 5 App.
 - The operating system of your smartphone has not yet been tested for safety by Insulet.

Use the Insulet-provided Controller or a different insulin delivery method. Failure to deactivate your Pod and use another form of insulin delivery could result in over-delivery or under-delivery of insulin. This can lead to hypoglycemia or hyperglycemia.

Note: If you get this message while using the Controller, contact Customer Care.

Screen Alert	Description
Omnipod 5 App: Device not compatible  This Omnipod 5 App is not compatible with this device. DEACTIVATE POD	Why it occurs: Your smartphone is incompatible with the Omnipod 5 System, and an update will not fix the problem.
	Pod sound: None
	Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. If you have an active Pod, tap DEACTIVATE POD. (This option only appears if you have an active Pod.) 2. Find out if your smartphone is on the compatible device list here: https://www.omnipod.com/compatibility

13 Alarms, Action and Reminder Notifications

☰ Not Enough Storage

Screen Alert	Description
Omnipod 5 App: Not enough storage  Your device must have at least 150 MB of available storage to use the Omnipod 5 App. You can free up space in Storage. STORAGE	Why it occurs: You do not have enough available storage for the Omnipod 5 App to run on your smartphone. Your smartphone must have enough storage space for the Omnipod 5 app to work and save important information about your insulin therapy.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Tap STORAGE when prompted. 2. Clear up storage by deleting files such as photos and videos, or by deleting other apps that you are not using.
Note: If you do not delete enough files, you will see this Action Item Notification again.	

Omnipod 5 Error

Screen Alert	Description
Omnipod 5 App: Omnipod 5 error  Restart your device. If problem persists, contact Customer Care. 1-800-591-3455 Ref: AA-FFF-LLLL-CCCC RESTART	Why it occurs: Your Omnipod 5 App has encountered a problem. Pod sound: None Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition What to do: 1. Tap RESTART to restart your device.

OS Not Compatible

Warning: You will NOT be able to use the Omnipod 5 App if:

- You have not installed a required update to the Omnipod 5 App.
- An update for the Omnipod 5 App is not yet available to fix a known issue.
- Your smartphone device is no longer compatible with use of the Omnipod 5 App.
- The operating system of your smartphone has not yet been tested for safety by Insulet.

Use the Insulet-provided Controller or a different insulin delivery method. Failure to deactivate your Pod and use another form of insulin delivery can result in over-delivery or under-delivery of insulin. This can lead to hypoglycemia or hyperglycemia.

13 Alarms, Action and Reminder Notifications

Screen Alert	Description
Software version not supported  Go to your phone settings and upgrade to your phone's newest software version. If you still cannot use your Omnipod 5 App, use your Insulet-provided Controller or a different insulin delivery method. If you have questions, contact Customer Care. DEACTIVATE POD	Why it occurs: The Omnipod 5 App cannot be used on your device's current operating system (OS). You will not be able to use the app until you update the operating system of your smartphone. This message may appear whether you have an active Pod or not. Pod sound: None Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition What to do: 1. If you have an active Pod, tap DEACTIVATE POD. 2. Update your smartphone to the latest operating system. For a list of compatible operating systems, go to https://www.omnipod.com/compatibility

 Stop Optimizing Battery Usage

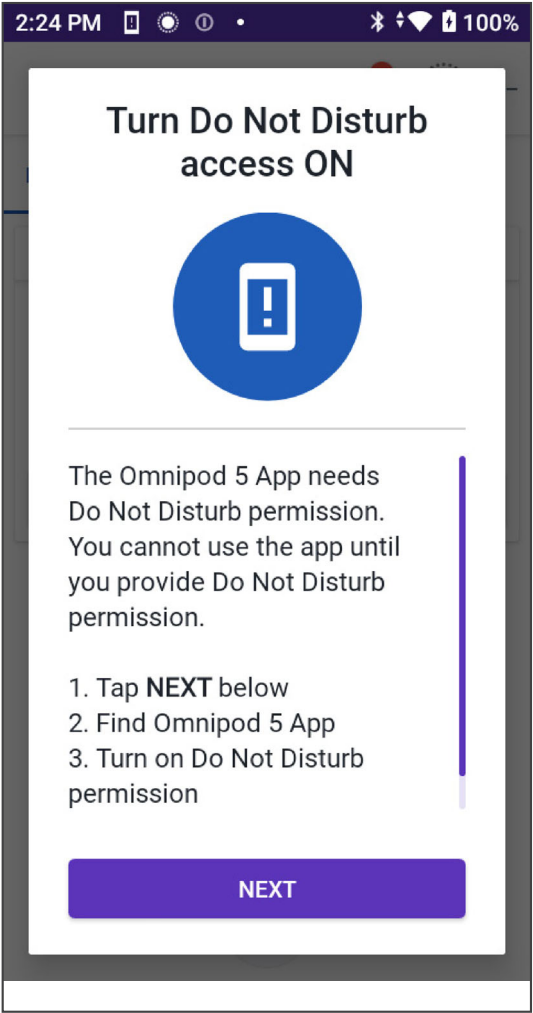
Screen Alert	Description
Omnipod 5 App: Stop optimizing battery usage  Battery optimization limits the Omnipod 5 App’s frequency of communication with the Pod. Tap Allow on the next screen to stop optimization. OK	Why it occurs: Battery optimization is an Android setting that limits what apps can do in the background in order to save battery life. You have turned ON battery optimization for the Omnipod 5 App on your smartphone. Battery optimization must be turned OFF in order for your Omnipod 5 App to communicate with the Pod every 5 minutes. Your Pod continues to deliver insulin according to its program.
	Pod sound: None
	Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Tap OK after reading the message. 2. Tap ALLOW when prompted to stop battery optimization.
Note: You cannot navigate within the Omnipod 5 App until you tap ALLOW. Note: You will not be able to use the Omnipod 5 App until you stop battery optimization for the Omnipod 5 App.	

13 Alarms, Action and Reminder Notifications

🔗 Turn Bluetooth ON

Screen Alert	Description
Omnipod 5 App: Turn Bluetooth ON  The Omnipod 5 App needs Bluetooth to communicate with your Pod. TURN ON	Why it occurs: Bluetooth is turned OFF on your smartphone. Your Omnipod 5 App and Pod communicate via Bluetooth so Bluetooth must be turned ON.
	Pod sound: None
	Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: ➤ Tap TURN ON when prompted.

 Turn Do Not Disturb Access ON

Screen Alert	Description
Omnipod 5 App: 	Why it occurs: Do Not Disturb access for the Omnipod 5 has been turned off.
	Pod sound: None
	Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Tap NEXT and you will be directed to the Android list of applications. 2. Find the Omnipod 5 App. 3. Turn on Do Not Disturb Permission for the Omnipod 5 App. 4. Press the back button to return.
Note: The Omnipod 5 App on your smartphone requires Do Not Disturb permission and Notifications to be turned ON to ensure you always receive important safety alarms. You cannot use the app until Do Not Disturb permission is provided and Notifications is turned ON.	

13 Alarms, Action and Reminder Notifications

Turn Lock Screen Security ON

Screen Alert	Description
Omnipod 5 App: Turn Lock Screen Security ON  You need to set up lock screen security to use the Omnipod 5 App. SET UP	Why it occurs: Your lock screen security has been turned OFF.
	Pod sound: None
	Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Tap SET UP. 2. Enable your passcode or another security method.
Use of the Omnipod 5 App on your phone requires that you select a screen lock type and set security options on your phone to protect against unintended use and accidental therapy changes. This feature can be enabled from your phone’s Settings. From the Home screen, swipe up and tap Settings to access Settings. If someone other than you uses or has regular access to your phone (e.g. your child, partner, roommate), they may unintentionally access the Omnipod 5 App, which could result in unintended changes to your therapy. Changes to your therapy could cause over-delivery or under-delivery of insulin, which can lead to hypoglycemia and hyperglycemia. To prevent unintended access, the Omnipod 5 App will require you to enter your phone’s PIN (or other selected security method) each time you access the Omnipod 5 App. Omnipod 5 Security cannot be turned off.	

 Turn ON Automatic Date and Time

Screen Alert	Description
Omnipod 5 App: Turn ON Automatic date and time  Automatic date and time on your device must be set to ON to use the Omnipod 5 App. OK	Why it occurs: You have turned OFF Automatic Date and Time in your smartphone settings. The Omnipod 5 App has many therapy-related actions that depend on time. Automatic Date and Time is a setting on your smartphone that ensures the accuracy of your time. The Omnipod 5 App uses the setting to detect if you have traveled to a different time zone.
	Pod sound: None
	Smartphone sound and vibration: 3 second tone 3 second vibration - No repetition
	What to do: 1. Tap OK. You will be taken to the Android "Date and Time" screen. 2. Tap Automatic date and time to turn it ON. The toggle will turn blue if it is ON.

13 Alarms, Action and Reminder Notifications

🔔 Turn Notifications ON

Screen Alert	Description
Omnipod 5 App: Turn Notifications ON  To use the Omnipod 5 App, turn Notifications on. Notifications alert you when an issue needs your attention. TURN ON	Why it occurs: You have turned OFF any of the following: Show notifications, Hazard & Advisory Alarms, or Action Item Notifications. Omnipod 5 System notifications should be turned ON in your smartphone settings so that you get important information regarding your insulin therapy and alarms.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Tap TURN ON when prompted. You see the Android "App Notifications" screen. 2. Tap Show notifications to turn Omnipod 5 App notifications ON.
Note: The Omnipod 5 App on your smartphone requires Do Not Disturb permission and Notifications to be turned ON to ensure you always receive important safety alarms. You cannot use the app until Do Not Disturb permission is provided and Notifications is turned ON.	

 Update Omnipod 5 - App No Longer Supported

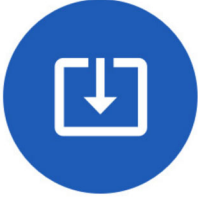
Caution: ALWAYS make sure your battery has adequate charge prior to installing a software update.

Screen Alert	Description
Omnipod 5 App: Update Omnipod 5  Your version of Omnipod 5 App is no longer supported. Update to the latest version of the Omnipod 5 App. (This will not affect insulin delivery.) UPDATE NOW	Why it occurs: The Omnipod 5 App version you are currently using is obsolete and no longer supported. Pod sound: None Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition What to do: 1. Tap UPDATE NOW. Your battery power must be above 15% before updating. 2. If you do not have enough battery power, charge your battery before continuing. You will see that the update is in progress. 3. When you see the message that the update was successful, tap OK.
Note: If the update is critical (required), you will not have the option to dismiss the notification. If you tap NOT NOW , you can find this Action Item notification at Menu button () > Notifications .	

13 Alarms, Action and Reminder Notifications

📱 Update Omnipod 5 - Software Update

Caution: ALWAYS make sure your battery has adequate charge prior to installing a software update.

Screen Alert	Description
Omnipod 5 App: Update Omnipod® 5  Update to the latest version of the Omnipod® 5 app. (This will not affect insulin delivery.) UPDATE NOW	Why it occurs: An Omnipod 5 App software update is available.
	Pod sound: None
	Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Tap UPDATE NOW. Your battery power must be above 15% before updating. 2. If you do not have enough battery power, charge your battery before continuing. 3. When you see the message that the update was successful, tap OK.
Note: If the update is critical (required), you will not have the option to dismiss the notification. If you tap NOT NOW , you can find this Action Item notification at Menu button (≡) > Notifications .	

 Update OS

Screen Alert	Description
Omnipod 5 App: Update OS  Update to the latest version of the operating system. (This will not affect insulin delivery.) UPDATE NOW	Why it occurs: An operating system update is available for your Controller.
	Pod sound: None
	Controller sound and vibration: • 3 second tone • 3 second vibration • No repetition
	What to do: 1. Tap UPDATE NOW Your battery power must be above 40%, or be above 20% and charging, before updating. 2. If you do not have enough battery power, charge your battery before continuing. 3. When you see the message that the update was successful, tap OK.
Note: If the update is critical (required), you will not have the option to dismiss the notification. If you tap NOT NOW , you can find this Action Item notification at Menu button (≡) > Notifications .	

13 Alarms, Action and Reminder Notifications

🕒 Update Time Zone

Caution: ALWAYS be aware of possible changes to your time zone when traveling. If you do not update your time zone, your insulin therapy will be delivered based on your old time zone which may cause disruptions in your insulin delivery schedule and inaccurate history logs. Talk to your healthcare provider about how to manage your insulin delivery while traveling between time zones.

Screen Alert	Description
Omnipod 5 App: Update time zone  Your device time zone: Los Angeles (4:30 pm) Your insulin delivery time zone: New York (7:30 pm) Update insulin delivery to your device time zone? UPDATE NOT NOW	Why it occurs: Your Controller or smartphone time zone does not match the Omnipod 5 App insulin delivery time zone. Pod sound: None Controller/Smartphone sound and vibration: • 3 second tone • 3 second vibration • No repetition What to do: 1. Tap UPDATE when prompted to update your insulin delivery time zone. 2. If you are in Automated Mode, follow the on-screen instructions to switch to Manual Mode and pause insulin delivery. 3. After the time zone is updated, you may start insulin delivery and return to Automated Mode.
Note: Correct time is essential for correct insulin delivery and history records. If you tap NOT NOW, you can find this Action Item notification at Menu button (≡) > Notifications and every 24 hours you will be reminded to update.	

13.8 Silencing Unresolved Alarms

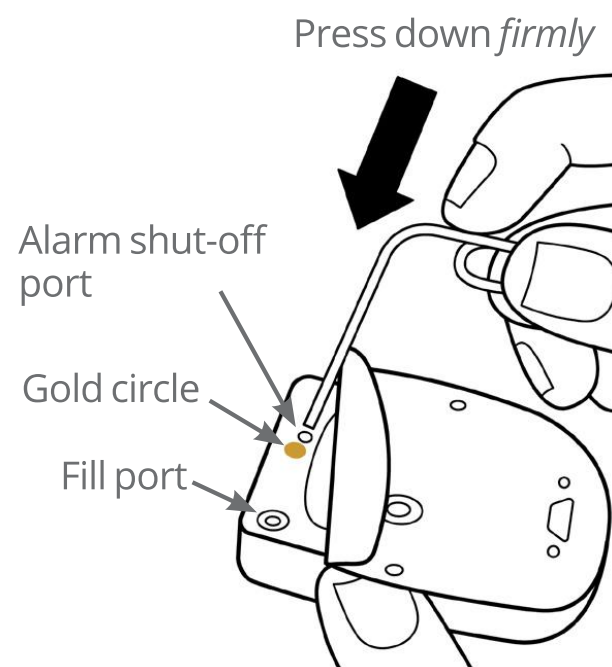
You can silence Pod or Omnipod 5 app alarms by acknowledging the alarm screen displayed on your Omnipod 5 app. If the alarm continues, follow the directions in this section.

Pod Alarm

Caution: Permanently silencing a Pod alarm requires the Pod to be removed from your body. Once removed and discarded, promptly activate a new Pod to avoid going too long without insulin, which could lead to hyperglycemia.

To permanently silence a Pod alarm:

1. If the Pod is on your body, remove it.
2. Peel back a little bit of the adhesive pad from the bottom of the Pod at the square end (see figure).
3. Locate the alarm shut-off port to the right of the gold circle. The alarm shut-off port can be felt with a fingernail or paper clip as soft plastic.
4. Firmly press a paper clip or similar item straight down into the alarm shut-off port. You need to apply enough force to break a thin layer of plastic. If an alarm is sounding, the alarm will stop.



Controller Alarm

If a Controller alarm is not silenced when you acknowledge the alarm:

1. Press and hold the Power button, then tap **Power off**.
2. Press and hold the Power button to turn the Controller back on.

This action silences the Controller's alarm. Your history records and personal settings are preserved. However, you may have to confirm the time zone.

13 Alarms, Action and Reminder Notifications

13.9 Responding to Reminder Notifications

Reminder Notifications remind you about diabetes management actions you may want to perform.

Finding out about reminder notifications

To alert you to a notification, the Pod sounds a 3-beep tone, and the Omnipod 5 App either sounds a tone or vibrates (see "13.2 Sounds and Vibrations" on page 178). When you hear a sound or feel a vibration, check your Omnipod 5 app for a message.

Note: Program reminders, confidence reminders, and some informational signals do not have an accompanying message.

If your Omnipod 5 app is asleep when you hear or feel a notification, wake it up. The Lock screen shows the reminder notification icon () and the notification message.

- If there are multiple messages, the most recent message is shown at the top of the list.
- If there are more messages than can be displayed on the Lock screen, a banner beneath the messages shows the number of additional messages.

Note: The Omnipod 5 App on your smartphone requires Do Not Disturb permission and Notifications to be turned ON to ensure you always receive important safety alarms. You cannot use the app until Do Not Disturb permission is provided and Notifications is turned ON.

If you are using your Omnipod 5 app when a notification is triggered, the notification message appears at the top of the screen. To remove the message from the screen:

- Do nothing. The message disappears after several seconds and is saved as a new message.
- Swipe up to remove the message immediately and save it as a new message.
- Swipe right to remove the message immediately and save it as an acknowledged message.

Acknowledging reminder notifications

Note: Waking up your Omnipod 5 app and using it does not automatically acknowledge or silence notifications.

All new notifications are included in the Notifications & Alarms count () in the red circle over the notification bell in the upper right of the Home screen.

To acknowledge the notification:

1. Wake up your Omnipod 5 app.
2. Tap the notification bell icon () to bring up the Notifications & Alarms screen.
3. Scroll down the screen, if necessary, to see any additional notifications with blue icons ().
4. Tap the back arrow () in the upper left of the screen to mark the notifications as acknowledged.

Note: Putting the Omnipod 5 Controller to sleep by pressing the Power button does not mark the notifications as acknowledged. You must tap the back arrow () to acknowledge the notification.

13.10 Reminder Notifications List

Reminder Notifications remind you about various diabetes management actions you may want to perform. Some are automatically generated and others have settings that you control (see "10.2 Reminder Settings" on page 149).

Tip: Use the Sound/vibrate button on the right side of the Controller to control whether the notification sounds a tone or vibrates (see "The Sound/vibrate button on your Controller" on page 178).

The reminder notifications are:

No Active Pod

Screen Displayed	 Omnipod 5 Notifications 12:25 PM ▾ No active Pod Activate a Pod to start insulin delivery. 
Cause	Reminds you to activate a new Pod to begin basal insulin delivery.
Pod sound:	None
Controller/ Smartphone sound and vibration:	Repeats once, 15 minutes after initial notification unless acknowledged.
What to do	Unlock the Omnipod 5 app. Activate a new Pod.

13 Alarms, Action and Reminder Notifications

Pod Expiration

Screen Displayed	 Omnipod 5 Notifications 12:25 PM Pod Expiration Pod expires at 1:15 pm, 7/24/21 
Cause	Tells you how much time is left before the Pod expiration advisory alarm.
Pod sound:	• 8 beep tone • Tone issued once every minute for 3 minutes. • Repeats every 15 minutes until acknowledged.
Controller/ Smartphone sound and vibration:	Repeats once, 15 minutes after initial notification unless acknowledged.
What to do	Acknowledge the message (see "Acknowledging reminder notifications" on page 220). Change your Pod.

Note: To change the timing of this notification, see "Pod Expiration" on page 150. Both the Pod and the Omnipod 5 App sound the notification.

CHAPTER 14

Taking Care of Your Controller and Pod

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14 Taking Care of Your Controller and Pod

Warning: DO NOT expose any Omnipod 5 System products or supplies to extreme temperatures as this results in them not functioning properly. Store all Omnipod 5 System products and supplies, including unopened Pods, in a cool, dry place.

The Omnipod 5 Automated Insulin Delivery System has no user-serviceable parts. If you require assistance operating or maintaining the Omnipod 5 System, contact Customer Care.

14.1 Pod and Insulin Storage and Care

This section describes proper care of your Pod.

Pod and Insulin Storage

Extreme heat or cold can damage Pods and cause them to malfunction.

It is especially important to store your insulin in a well-controlled environment. Inspect insulin before using it; never use insulin that looks cloudy or discolored. Insulin that is cloudy or discolored may be old, contaminated, or inactive. Check the insulin manufacturer’s instructions for use and the insulin's expiration date.

Pods and the Environment

Avoid extreme temperatures

Warning: DO NOT expose a Pod to direct sunlight for long periods of time. Remove your Pod prior to using hot tubs, whirlpools, or saunas. These conditions could expose the Pod to extreme temperatures and may also affect the insulin inside the Pod which could lead to hyperglycemia.

The Pod’s operating temperature has been tested and found to operate safely between 41°F and 104°F (between 5°C and 40°C). Under normal circumstances, your body temperature keeps the Pod within a range of 73°F and 98.6°F (23°C and 37°C).

Caution: NEVER use a blow dryer or hot air to dry the Controller or Pod. Extreme heat can damage the electronics.

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If you remove your Pod to avoid exposing it to extreme temperatures, remember to check your glucose frequently.

Note: Check with your healthcare provider for guidelines if you plan on not using a Pod for extended periods.

Note: Check the labeling for your rapid-acting insulin, as maximum insulin exposure temperatures may vary between insulins.

Water and your Pod

Warning: DO NOT expose your Pod to water at depths greater than 25 feet (7.6 meters) or for longer than 60 minutes because damage to the Pod can occur. This could result in over-delivery or under-delivery of insulin, which can lead to hypoglycemia or hyperglycemia.

The Pod is waterproof up to a depth of 25 feet (7.6 meters) for up to 60 minutes (IP28). After swimming or similar exposure to water, rinse off the Pod with clean water and gently dry it with a towel.

Cleaning Your Pod

Pods are waterproof. If you need to clean a Pod, gently wash it with a clean, damp cloth, or you can use mild soap and water. However, do not use strong detergents or solvents, as they can damage the Pod’s casing or irritate the infusion site.

Caution: Use caution while cleaning the Pod on your body. Hold the Pod securely so the cannula does not kink and the Pod does not detach from your skin.

14 Taking Care of Your Controller and Pod

14.2 Controller Storage and Care

When you are not using your Controller, store it in a convenient, nearby location that is cool and dry.

Caution: ALWAYS keep your Controller safe and within your control to ensure others cannot make changes to your insulin therapy. Do not share your Controller screen lock security with anyone.

Caution: DO NOT use any component of the Omnipod 5 System (smartphone, Controller, Pod) if you suspect damage after an unexpected event such as dropping or hitting on a hard surface. Using damaged components may put your health at risk as the system may not be working properly. If you are unsure if one or more of your components are damaged, stop using the system and contact Customer Care for support.

Long term storage of your Controller

If you are not going to use your Controller for an extended period of time, allow your battery to reach approximately 60% charge. Then press and hold the Power button to turn the Controller OFF.

Do not turn your Controller off for more than 12 months at a time.

Your Controller and the Environment

Avoid extreme temperatures

Extreme operating temperatures can affect the Controller battery and interfere with Omnipod 5 System operation. Avoid using the Controller in temperatures below 41°F (5°C) or above 104°F (40°C).

Caution: DO NOT expose your Controller to extreme temperatures while in storage or during use. Extreme heat or cold can cause the Controller to malfunction. Extreme heat is defined as >86°F(30°C) during storage and >104°F(40°C) during use. Extreme cold is defined as <32°F(0°C) during storage and < 41°F(5°C) during use.

Water and your Controller

Caution: DO NOT place the Controller in or near water because the Controller is not waterproof. Failure to do so may result in damage to the Controller.

If the Controller gets wet:

1. Dry the outside of the Controller with a clean, lint-free cloth.

Caution: NEVER use a blow dryer or hot air to dry the Controller or Pod. Extreme heat can damage the electronics.

2. After the Controller has thoroughly air-dried, turn ON the Controller to see if it is working.
3. If the Controller is not working, contact Customer Care.

Electrical interference

The Controller and Pod are designed to withstand normal radio interference and electromagnetic fields, including airport security and cellular phones. However, as with all wireless communication technology, certain operating conditions can interrupt communication. For example, electric appliances such as microwave ovens and electric machinery located in manufacturing environments may cause interference. In most cases, interruptions are easy to resolve by moving to a new location (for more information, see "28.5 Pod Communication Issues – "Try Again"" on page 460).

14 Taking Care of Your Controller and Pod

USB charging cable and adapter

Caution: Use ONLY the charging adapter and orange or black charging cable that came with your Controller, as they are designed to limit the power to safely charge the battery. Third-party accessories may allow much higher power, increasing the risk of overheating, spark, or fire, which may lead to minor injuries or serious burns.

Caution: ALWAYS follow safe guidelines for charging your Controller. Before each charge, check the Controller, cable, and adapter, and do not use them if they are damaged. Do not force or bend the end of the charging cable into the Controller charging port. Monitor the Controller while it's charging. Always charge your Controller on a hard, flat surface away from flammable items (like bedding or paper), and never cover your Controller while charging. Unplug your Controller immediately if it feels too hot, and make a habit of unplugging it when it reaches 100% charge.

Note: You can use the Controller while it is charging.

Cleaning Your Controller

Always keep your Controller USB port free of debris and liquids. Dirt, dust, and liquids can impair the functionality of your Controller or damage it.

Use compressed air to clean any dust. Never blow in the port with your mouth.

Caution: DO NOT use solvents to clean your Controller. DO NOT immerse your Controller in water as it is not waterproof. The use of solvents or immersion in water could cause the Controller to malfunction.

To clean your Controller:

1. Press the Power button briefly to put your Controller to sleep.
2. Wipe the outer surface of the Controller with a damp, lint-free cloth. If necessary, use a solution of a mild detergent mixed in warm water on the cloth.
3. Dry the outer surface with a dry, lint-free cloth.

Caution: DO NOT allow debris or liquid to get into the USB port, speaker, sound/vibrate button, or Power button while cleaning the Controller. Failure to do so may result in damage to the Controller.

Every time you clean your Controller, examine the entire Controller for discoloration, cracks, or separations. Also, check for deteriorating performance, such as illegible messages, button malfunction, or repeated communication failures. If you notice any signs of deterioration, stop using the Controller. Contact Customer Care if you have questions.

If You Drop the Controller

Shock or a severe impact can damage your Controller. If you drop the Controller or if it is otherwise subjected to severe impact:

1. Inspect the outside of the Controller for visible signs of damage.
2. If the Controller has turned off, press and hold the Power button to see whether the Controller turns on and the Lock screen appears.

Caution: Do not use the Controller if it appears damaged or is not working as it should. Do not use the Controller if its screen is broken.

14.3 Controller Battery Care

The provided Controller uses a rechargeable lithium polymer battery. The battery cannot be removed from your Controller. If there is a problem with your battery or charging cable and adapter, contact Customer Care.

Safe Use of the Controller Battery

Caution: DO NOT expose your Controller battery to high heat [$> 86^{\circ}\text{F}$ ($> 30^{\circ}\text{C}$) during storage and $> 104^{\circ}\text{F}$ ($> 40^{\circ}\text{C}$) during use]. Do not puncture, crush, or apply pressure to your battery. Failure to follow these instructions could result in an explosion, fire, electric shock, damage to the Controller or battery, or battery leakage.

14 Taking Care of Your Controller and Pod

To safely use the rechargeable battery:

- Store and charge the Controller in a cool, dry place out of direct sunlight to prolong battery life. Avoid leaving the Controller in a car where temperature extremes can permanently damage the battery.
- Your Controller may become warm after prolonged use or when exposed to high temperatures. If your Controller becomes hot to the touch, unplug the USB charging cable and adapter if it is plugged in, and avoid touching or holding the Controller. Place it in a cool location and allow it to cool down to room temperature.
- Do not expose the charging cable and adapter to liquids, including water, rain, or snow, as this can cause malfunction. If the battery or charging cable and adapter is exposed to liquid, allow it to dry.
- Do not place the Controller on or in heating devices, such as microwave ovens, stoves, or radiators. The battery may explode if overheated.
- Do not drop the Controller.
- Only use an Insulet approved charging cable and adapter to charge your Controller. Using unapproved charging cable and adapters can cause the battery to explode or damage the Controller and may void the warranty.
- If the battery is damaged so that fluid leaks from the battery, do not allow the leaked fluid to make direct contact with your skin or eyes. If this happens, immediately flush your skin or eyes with clean water and consult a doctor.
- Inspect your Controller battery charging cable and adapter before each use. If the adapter for the charging cable falls in water or is cracked, do not use it.

Charging the Controller Battery

Caution: ALWAYS plug in and charge your Controller when you see the low battery message. If the battery charge becomes critically low, the Controller turns itself off, and you will not receive a low battery hazard alarm. Without the use of the Controller, you will not be able to make changes to your insulin delivery, which could result in over-delivery or under-delivery of insulin that can lead to hypoglycemia or hyperglycemia

Under normal use, the battery should hold its charge for more than one day.

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An Omnipod 5 App message alerts you when the battery charge is low. The battery icon in the status bar tracks the remaining charge in the battery (see "3.4 Status Bar" on page 53).

Note: Check the charging port and the charging cable for any signs of dust or debris. Use compressed air to clean any dust. Never blow in the port with your mouth.

To charge your Controller:

1. Assemble the charging cable by attaching its wall adapter.

Caution: Use ONLY the charging adapter and orange or black charging cable that came with your Controller, as they are designed to limit the power to safely charge the battery. Third-party accessories may allow much higher power, increasing the risk of overheating, spark, or fire, which may lead to minor injuries or serious burns.

Caution: ALWAYS follow safe guidelines for charging your Controller. Before each charge, check the Controller, cable, and adapter, and do not use them if they are damaged. Do not force or bend the end of the charging cable into the Controller charging port. Monitor the Controller while it's charging. Always charge your Controller on a hard, flat surface away from flammable items (like bedding or paper), and never cover your Controller while charging. Unplug your Controller immediately if it feels too hot, and make a habit of unplugging it when it reaches 100% charge.

2. Plug the charging cable and adapter into an outlet. Select an outlet that you can access easily and unplug the charging cable and adapter from easily when necessary.
3. Plug the other end of the cable into the USB port of the Controller.
4. Charge the Controller until the battery level icon shows 100% charge.
5. Disconnect the charging cable and adapter from the Controller and the wall outlet.

You can charge your battery many times, but all batteries have a limited lifespan. Contact Customer Care if you notice a significant deterioration in the duration of the Controller's battery charge.

Note: Charging times can vary depending on the surrounding temperature and the remaining battery level.

14 Taking Care of Your Controller and Pod

Tip: Develop a routine to charge the Controller battery at the same time every day. Do not wait for the low battery message.

Note: If the Controller battery is critically low and the Controller has turned OFF, your Pod continues to deliver Automated Mode insulin or Manual Mode basal insulin according to the Basal Program in progress or temp basal. If you do not charge your Controller battery, this insulin delivery continues until the Pod expires.

Note: The history records stay in memory for 1 year even if the battery power is critically low.

CHAPTER 15

Living with Diabetes

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15.1 Infusion Site Checks

Caution: ALWAYS check for signs of infection often. If an infusion site shows signs of infection:

- Immediately remove the Pod and apply a new Pod at a different infusion site.
- Contact your healthcare provider. Treat the infection according to instructions from your healthcare provider.

If you see blood in your cannula, check your glucose more frequently to ensure insulin delivery has not been affected. If you experience unexpected high glucose, change your Pod.

At least once a day, use the Pod's viewing window to inspect the infusion site. Check the site for:

- Leakage or scent of insulin, which may indicate the cannula has dislodged.
- Signs of infection, such as pain, swelling, redness, discharge, or heat.

Tip: Consider making infusion site checks a part of your daily routine, like showering or brushing your teeth.

15.2 Being Aware of Your Glucose

Warning: ALWAYS be aware of your current sensor glucose value, trust how your body feels, and do not ignore symptoms of high and low glucose. Even though insulin delivery adjusts automatically in Automated Mode with the goal of bringing your glucose level to your defined Target Glucose, severe hypoglycemia or hyperglycemia may still occur.

If your sensor glucose values do not match your symptoms, ALWAYS check your blood glucose using a BG meter, consider treatment and/or sensor calibration (for sensors requiring calibration, if necessary). ALWAYS switch to Manual Mode if you feel you are receiving inaccurate sensor glucose values.

- Erroneously high sensor glucose values can cause excessive insulin delivery, leading to severe hypoglycemia, seizure, loss of consciousness or death.
- Erroneously low sensor glucose values can cause prolonged insulin suspension leading to hyperglycemia, DKA, or death.

If you are having symptoms that are not consistent with your blood glucose readings and you have followed all instructions described in this *Technical User Guide*, contact your healthcare provider.

When you routinely view your sensor glucose values and/or check your glucose, you can better identify when you need to make a treatment decision or troubleshoot an issue. If you are not wearing a sensor, it is advisable to check your blood glucose at least 4–6 times per day (when you wake up, before each meal, and before going to bed).

Check your glucose:

- Whenever you feel nauseated or sick
- Before driving a car
- Whenever your glucose has been running unusually high or low
- If you suspect that your glucose is high or low
- Before, during, and after exercise
- As directed by your healthcare provider

When using a sensor, if your sensor glucose values are different than what you expect based on how you feel, then check your blood glucose using a BG meter to verify your sensor glucose value's

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accuracy. For example, if you feel shaky and sweaty, which usually means your glucose is very low, but your sensor glucose value shows as in your acceptable range, you should confirm by checking with your BG meter.

If your blood glucose readings are verified too low or too high, consider treatment.

A sensor calibration may also be needed if you use a Dexcom sensor; consult your compatible *Dexcom CGM System Instructions for Use* for more information.

15.3 Traveling and Vacations

It is important that you check your glucose more frequently while you are traveling. Changes in time zones, activity levels, and mealtimes can all affect your glucose.

Proper preparation is important when traveling. The following sections will help you prepare for your travels.

Keep Supplies Accessible

On airplanes, trains, and buses, keep these items with you, rather than checking them:

- Your Controller or your smartphone with the Omnipod 5 App
- Extra Pods
- An emergency kit
- Vials of insulin (cargo area temperatures may affect insulin)
- A signed letter from your healthcare provider explaining that you need to carry insulin supplies and the Omnipod 5 System.
- Prescriptions for all medications
- Medications and supplies with their original prescription label

Note: Generic medications may be easier to find than brand names outside your country.

- Snacks and hypoglycemia treatment, in case food is not available
- Bottled water (especially on planes) to prevent dehydration
- The name and phone number of your physician and of a physician at your final destination.

Note: For information about the recommended glucose sensing supplies to carry, see the *Instructions for Use* for your compatible glucose sensor.

Note: Keep your emergency kit with you during trips or vacations (see "Emergency Kit" on page 19). As it may be difficult or impossible to get insulin or supplies in an unfamiliar place, take more supplies than you think you'll need.

Tip: When you travel outside the country or for long periods of time, be sure to take extra Pod supplies. Prior to departure, contact Customer Care to inquire about additional Omnipod 5 System supplies for your trip.

Plan for Changing Time Zones

If you're planning a vacation or business trip to a different time zone, you may need to adjust Basal Programs that you would typically follow while in Manual Mode. For changes of just a few hours, basal rate adjustments are minor and easy to calculate. For long-distance travel, however, figuring out the correct Basal Program can be more challenging. Your healthcare provider can help with these adjustments.

Airports and Flying

Before traveling by plane, familiarize yourself with the airport's security procedures and prepare your diabetes supplies for the security process and flight.

Airport security

Prepare for your travel:

- Airport security checks and screening procedures may change, so review the airport website and the TSA website for travel updates before your trip.
- Arrive at the airport 2–3 hours before your flight.
- Have your insulin management supplies easily accessible to ensure that airport security checks run smoothly.

The airport may offer the option of requesting a visual inspection of your medical supplies rather than putting them through the X-ray. You must request this before the screening process begins. Your medical supplies should be in a separate bag when you approach the security officer.

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To prevent contamination or damage to your supplies, you should be asked at the security checkpoint to display, handle, and repack your own supplies during the visual inspection process. Any medication and/or associated supplies that cannot be cleared visually must be submitted for X-ray screening.

If you are concerned about going through the walk-through metal detector, notify the security officer that you're wearing an insulin pump. You should advise the security officer that the insulin pump cannot be removed because it is inserted with a catheter (tubing) under the skin.

Visit the TSA Contact Center if you have any further questions or concerns.

For information about passing glucose sensor equipment through airport X-ray machines, see the *Instructions for Use* for your compatible glucose sensor.

Flying and airplane mode

Caution: ALWAYS check your glucose frequently during amusement park rides and flying or other situations where sudden changes or extremes of air pressure, altitude, or gravity may be occurring. Though the Omnipod 5 System is safe to use at atmospheric pressures typically found in airplane cabins during flight, the atmosphere pressure in an airplane cabin can change during flight, which may affect the Pod's insulin delivery. Rapid changes in altitude and gravity, such as those typically found on amusement park rides or flight take-off and landing, can affect insulin delivery, leading to possible hypoglycemia or injury. If needed, follow your healthcare provider's treatment instructions.

The Omnipod 5 System sends and receives information from the Pod using Bluetooth wireless technology. Before flying, check your airline's policy regarding the use of Personal Medical Electronic Devices that communicate using Bluetooth technology.

If the use of a Personal Medical Electronic Device using Bluetooth technology is allowed, set your Omnipod 5 App to airplane mode while on the airplane (see "Airplane mode" on page 144). The Bluetooth setting remains enabled in the Controller's Airplane Mode so you can communicate with your Pod.

Note: The Omnipod 5 System is safe to use at atmospheric pressures typically found in airplane cabins during flight. The Omnipod 5 System can be used at atmospheric pressures as low as 700 hPa, which is lower than the typical pressure in airplane cabins.

15.4 Avoiding Lows, Highs, and Diabetic Ketoacidosis

You can avoid most risks related to using the Omnipod 5 System by following the instructions in this *Technical User Guide* and by promptly treating symptoms of hypoglycemia (low glucose), hyperglycemia (high glucose), or diabetic ketoacidosis (DKA) according to your healthcare provider’s instructions. The easiest and most reliable way to avoid these conditions is to check your glucose often.

General Precautions

- Keep careful records and discuss changes and adjustments with your healthcare provider.
- Tell your healthcare provider if you have extreme high glucose or low glucose, or if high glucose or low glucose are occurring more often than usual.
- If you have technical problems with your Omnipod 5 System and cannot resolve them, contact Customer Care immediately.

Hypoglycemia (Low Glucose)

Warning: DO NOT wait to treat hypoglycemia (low glucose) or symptoms of hypoglycemia. Even if you cannot check your glucose, waiting to treat symptoms could lead to severe hypoglycemia, which can lead to seizure, loss of consciousness or death.

Hypoglycemia can occur even when a Pod is working properly. Never ignore the signs of low glucose, no matter how mild. If left untreated, severe hypoglycemia can cause seizures or lead to unconsciousness. If you suspect that your glucose is low, check your glucose to confirm.

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Symptoms of hypoglycemia (low glucose)

Never ignore the following symptoms, as they could be signs of hypoglycemia:

- Shakiness
- Sudden hunger
- Fatigue
- Rapid heart rate
- Unexplained sweating
- Confusion
- Cold, clammy skin
- Tingling in the lips or tongue
- Weakness
- Anxiety
- Blurred vision or a headache

Tip: Hypoglycemia unawareness is a condition in which you do not realize when your glucose is low.

Tip: Make sure your glucose is at least 100 mg/dL before driving or working with dangerous machinery or equipment. Hypoglycemia may cause you to lose control of a car or dangerous equipment. Also, when you focus intently on a task, you may miss the symptoms of hypoglycemia.

Tip: Teach people you trust (like family members and close friends) how to administer glucagon dosage. You will need to rely on them to give it to you if you have severe hypoglycemia and become unconscious. Include a copy of the glucagon instructions in your emergency kit and periodically review the procedure with family and friends.

To avoid hypoglycemia (low glucose)

- Work with your healthcare provider to establish individualized Target Glucose settings and guidelines.
- Keep a fast-acting carbohydrate with you at all times to respond quickly to low glucose. Examples of fast-acting carbs are glucose tablets, hard candies, or juice.
- Teach your friends, family members, and colleagues to recognize the signs of hypoglycemia so they can help if you develop hypoglycemia unawareness or a severe adverse reaction.
- Keep a glucagon kit with your emergency supplies. Teach friends and family members how to administer a glucagon dosage in case you have severe hypoglycemia and become unconscious.

Periodically check the expiration date of your glucagon kit to make sure it has not expired.

Note: Always carry medical identification (such as an emergency wallet card) and wear an emergency medical necklace or bracelet such as the Medic Alert tag.

Again, frequent glucose checks are the key to avoiding potential problems. Detecting low glucose early lets you treat it before it becomes a problem.

Check with your healthcare provider for guidance in avoiding low glucose.

Possible causes of hypoglycemia	Suggested action
Incorrect Basal Program (Manual Mode)	Confirm that the correct Basal Program is active. Consult your healthcare provider about adjusting your Basal Programs or using a temp basal.
Incorrect bolus timing or bolus too large	Take bolus with food. Check blood glucose before giving a meal bolus. If necessary, adjust the bolus. Check the bolus size and timing. Do not overcorrect for post-meal glucose. Check carb intake. Consult your healthcare provider for guidance.

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Possible causes of hypoglycemia	Suggested action
Incorrect Target Glucose level or incorrect Correction Factor or incorrect IC Ratio	Consult your healthcare provider about refining these settings as needed.
Prone to severe hypoglycemia or hypoglycemia unawareness	Consult your healthcare provider about hypoglycemia unawareness and about raising Target Glucose.
Unplanned physical activity	Consult with your healthcare provider about using Temp Basal (Manual Mode) or the Activity feature (Automated Mode).
Prolonged or intense exercise	Adjust insulin delivery as instructed by your healthcare provider.
	Check glucose before, during, and after activity and treat as necessary.
	Note: Effects of exercise can last several hours—even a full day—after activity ends. Consult your healthcare provider about adjusting your Basal Programs or using a temp basal (Manual Mode) or the Activity feature (Automated Mode) to avoid hypoglycemia.
Low carbohydrate intake prior to activity	Check glucose before activity. Consult your healthcare provider for guidance.
Alcohol consumption	Check glucose frequently, especially before going to bed. Consult your healthcare provider for guidance.

To treat hypoglycemia (low glucose)

Any time your glucose is low, treat it immediately according to your healthcare provider’s instructions. Your healthcare provider might recommend that you treat hypoglycemia with a different amount of carbs during Automated Mode compared to Manual Mode. Check your glucose every 15 minutes while you are treating to make sure you don’t overtreat the condition and cause glucose levels to rise too high. Contact your healthcare provider as needed for guidance.

Hyperglycemia (High Glucose)

Warning: ALWAYS monitor your glucose and follow your healthcare provider's treatment guidelines when you stop receiving insulin due to a blockage (occlusion). Not taking action promptly could result in under-delivery of insulin which can lead to hyperglycemia or diabetic ketoacidosis (DKA) (see" ⚠ Blockage Detected" on page 185).

Pods use rapid-acting insulin, which has a shorter duration than long-acting insulin, so you have no long-acting insulin in your body when using the Omnipod 5 System. If a blockage (interruption of insulin delivery from the Pod, or occlusion) occurs, your glucose can rise rapidly.

Tip: Hyperglycemia symptoms can be confusing. Always check your glucose before you treat for hyperglycemia.

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Symptoms of hyperglycemia (high glucose)

Never ignore the following symptoms, as they could be a sign of hyperglycemia:

- Fatigue
- Frequent urination, especially during the night
- Unusual thirst or hunger
- Unexplained weight loss
- Blurred vision
- Slow healing of cuts or sores

To avoid hyperglycemia (high glucose)

Check your glucose:

- At least 4–6 times a day (when you wake up, before each meal, and before going to bed); unless you are using a continuous glucose monitoring system.
- If you feel nauseated or sick
- Before driving a car
- Whenever your glucose has been running unusually high or low
- If you suspect that your glucose is high or low
- Before, during, and after exercise
- As directed by your healthcare provider

Possible causes of hyperglycemia	Suggested action
Expired insulin or insulin exposed to extreme temperatures	Deactivate and remove the used Pod. Apply a new Pod filled from a new vial of insulin.
Infusion site in or near a scar or mole	Deactivate and remove the used Pod. Apply a new Pod in a different location.
Infected infusion site	Deactivate and remove the used Pod. Apply a new Pod in a different location and consult your healthcare provider.
Dislodged cannula	Deactivate and remove the used Pod. Apply a new Pod in a different location. Note: Avoid sites near a waistband, belt, or other areas where friction may dislodge the cannula.
Empty Pod	Deactivate and remove the used Pod. Apply a new Pod in a different location.
Incorrect Basal Program (Manual Mode)	Confirm that the correct Basal Program is active. Consult your healthcare provider about adjusting your Basal Programs or using a temp basal.
Incorrect bolus timing or bolus too small	Check carb intake. Take bolus with or before eating food rather than after. Check glucose before giving meal bolus. If necessary, adjust bolus. Consult your healthcare provider for guidance.
High-protein or high-fat meal	Calculate protein/fat intake and account for it in your bolus timing and bolus type. Consult your healthcare provider about using the extended bolus option.
Less activity than usual	Consult your healthcare provider about adjusting your Basal Programs or using a temp basal (Manual Mode).

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Possible causes of hyperglycemia	Suggested action
Glucose greater than 250 mg/dL (with ketones present) before exercise	Do not exercise when ketones are present. Note: Glucose increases with exercise when ketones are present. Consult your healthcare provider for guidance.
Infection or illness or medication change	See "Sick Days" on page 248. Consult your healthcare provider about sick day guidelines and about medication changes.
Weight loss or gain or menstrual cycle or pregnancy	Consult your healthcare provider for guidance.
Blockage (occlusion)	Deactivate and remove the used Pod. Apply a new Pod in a different location.

To Treat Hyperglycemia (High Glucose)

Warning: NEVER drive yourself to the emergency room if you need emergency medical care. Ask a friend or family member to take you to the emergency room or call an ambulance.

Always check your glucose frequently while treating hyperglycemia. You don't want to over-treat the condition and cause your glucose to drop too low.

1. Check your glucose. The result will help you to find out how much insulin is needed to return your glucose to your glucose goal.
2. If your glucose is 250 mg/dL or above, check for ketones. If ketones are present, follow your healthcare provider's guidelines.
3. If ketones are not present, take a correction bolus as prescribed by your healthcare provider.
4. Check your glucose again after 2 hours.
5. If glucose has not decreased, do both of the following:
 - Take a second bolus by injection, using a sterile syringe. Ask your healthcare provider whether to inject the same amount of insulin as in step 3.

- Replace the Pod. Use a new vial of insulin to fill the new Pod. Then contact your healthcare provider for guidance.

Note: The Omnipod 5 System cannot track insulin that is administered outside of the system. Consult your healthcare provider about how long to wait after manually administering insulin before you start Automated Mode.

6. If you feel nauseated at any point, check for ketones and contact your healthcare provider immediately.

Diabetic Ketoacidosis (DKA)

Warning: DO NOT wait to treat DKA. If left untreated, DKA can quickly lead to breathing difficulties, shock, coma, or death.

Pods use rapid-acting insulin, which has a shorter duration than long-acting insulin, so you have no long-acting insulin in your body when using the Omnipod 5 System. If insulin delivery from the Pod is interrupted (a blockage or occlusion), your glucose can rise rapidly and lead to diabetic ketoacidosis (DKA). DKA is a serious—but preventable—emergency that can occur if high glucose is not resolved, in times of illness, or when there is not enough insulin working in your body.

Symptoms of DKA

- Nausea and vomiting
- Abdominal pain
- Dehydration
- Fruity-smelling breath
- Dry skin or tongue
- Drowsiness
- Rapid pulse
- Labored breathing

The symptoms of DKA are much like those of the flu. Before assuming you have the flu, check your glucose and check for ketones to rule out DKA.

15 Living with Diabetes

To avoid DKA

The easiest and most reliable way to avoid DKA is by checking your glucose at least 4–6 times a day. Routine checks allow you to identify and treat high glucose before DKA develops.

To treat DKA

- Once you have begun treatment for high glucose, check for ketones. Check for ketones any time your glucose is 250 mg/dL or above.
- If ketones are negative or trace, continue treating for high glucose.
- If ketones are positive and you are feeling nauseated or ill, immediately contact your healthcare provider for guidance.
- If ketones are positive but you are not feeling nauseated or ill, replace the Pod using a new vial of insulin.
- Check your glucose again after 2 hours. If your glucose has not declined or if your ketone levels have risen or remain elevated, immediately contact your healthcare provider for guidance.

15.5 Handling Special Situations

Sick Days

Any physical or emotional stress can cause your glucose to rise, and illness is physical stress. Your healthcare provider can help you make a plan for sick days. The following are only general guidelines.

When you are ill, check your glucose more often to avoid DKA. The symptoms of DKA are much like those of the flu. Before assuming you have the flu, check your glucose to rule out DKA (see "To Treat Hyperglycemia (High Glucose)" on page 246).

To handle sick days:

- Treat the underlying illness to promote faster recovery.
- Eat as normally as you can. Your body still needs carbohydrates and insulin for energy.
- Adjust bolus doses, if necessary, to match changes in meals and snacks.
- Always continue your basal insulin, even if you are unable to eat. Contact your healthcare provider for suggested basal rate adjustments during sick days.

- Check your glucose every 2 hours and keep careful records of results.
- Check for ketones when your glucose is 250 mg/dL or higher, and/or when you are feeling ill, as ketones can also be present when glucose is in range during illness.
- Follow your healthcare provider's guidelines for taking additional insulin on sick days.
- Drink plenty of fluids to avoid dehydration.
- Contact your healthcare provider if symptoms persist.

Exercising, Playing Sports, or Working Hard

Check your glucose before, during, and after exercising, playing sports, or doing unusually hard physical labor.

The Pod's adhesive keeps it securely in place for up to 3 days. However, if necessary, several products are available to enhance adhesion. Ask your healthcare provider about these products.

Avoid getting body lotion, creams, or oils near the infusion site; these products may loosen the adhesive.

For some contact sports, if the Pod is in a location where it is likely to be knocked off, consider removing the Pod and placing a new one in a more protected location.

Make sure to check your glucose before removing the Pod and after applying a new one. Pods are designed for one-time use. Do not attempt to reapply a Pod that has been removed.

If you will need to remove the Pod for more than one hour, ask your healthcare provider to recommend appropriate guidelines.

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X-rays, MRIs, and CT Scans

Warning: ALWAYS remove and dispose of the Pod before X-ray, Magnetic Resonance Imaging (MRI), or Computed Tomography (CT) scan (or any similar test or procedure). In addition, place the Controller or smartphone outside of the procedure room. Exposure to X-ray, MRI, or CT treatment can damage these components. Check with your healthcare provider for Pod removal guidelines.

If your sensor’s instructions for use indicate that the sensor is approved for X-rays, MRIs, or CT scans, and you do not remove the sensor during these procedures, DO NOT use Automated Mode and ALWAYS use a blood glucose reading when bolusing after the procedure. For information about when you can once again use sensor glucose values after the procedure, see your sensor’s instructions for use.

The Pod and Controller can tolerate common electromagnetic and electrostatic fields, including airport security and cellular phones.

Surgery or Hospitalization

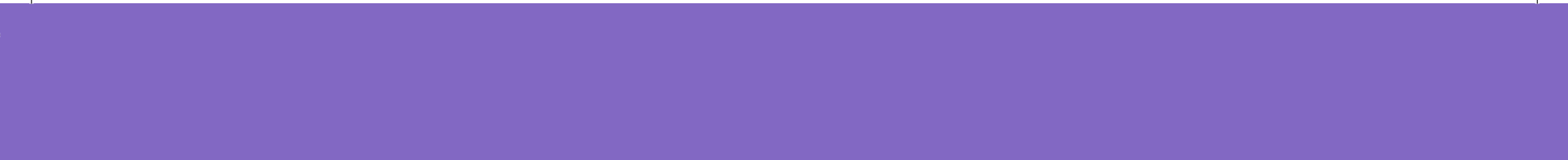
For scheduled surgeries or hospitalization, you should tell the physician/surgeon or hospital staff about your Pod. It may be necessary to remove it for certain procedures or treatments. Remember to replace the basal insulin that was missed while the Pod was removed. Your healthcare provider can help you prepare for these situations.

SMARTBOLUS CALCULATOR

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SmartBolus Calculator Important Safety Information

SmartBolus Calculator Warnings

Warning: AVOID changing your SmartBolus Calculator settings before consulting with your healthcare provider. Incorrect changes could result in over-delivery or under-delivery of insulin, which can lead to hypoglycemia or hyperglycemia. Settings that impact bolus calculations mainly include: Max Bolus, Minimum Glucose for Calculations, Correct Above, Correction Factor(s), Insulin to Carb (IC) ratio(s), Duration of Insulin Action, and Target Glucose.

Warning: ALWAYS check your glucose frequently when you use the extended bolus function to avoid hypoglycemia or hyperglycemia.

Warning: AVOID entering a blood glucose reading that is older than 10 minutes. If you use a reading older than 10 minutes, the bolus calculator could calculate and recommend an incorrect dose, which could result in over-delivery or under-delivery of insulin. This can lead to hypoglycemia or hyperglycemia.

Warning: ALWAYS be aware of your current sensor glucose value, trust how your body feels, and do not ignore symptoms of high and low glucose. Even though insulin delivery adjusts automatically in Automated Mode with the goal of bringing your glucose level to your defined Target Glucose, severe hypoglycemia or hyperglycemia may still occur.

If your sensor glucose values do not match your symptoms, ALWAYS check your blood glucose using a BG meter, consider treatment and/or sensor calibration (for sensors requiring calibration, if necessary). ALWAYS switch to Manual Mode if you feel you are receiving inaccurate sensor glucose values.

- Erroneously high sensor glucose values can cause excessive insulin delivery, leading to severe hypoglycemia, seizure, loss of consciousness or death.
- Erroneously low sensor glucose values can cause prolonged insulin suspension leading to hyperglycemia, DKA, or death.

Important Safety Information

If you are having symptoms that are not consistent with your blood glucose readings and you have followed all instructions described in this Technical User Guide, contact your healthcare provider.

Warning: Do NOT use Omnipod 5 System with a Dexcom sensor if you are taking hydroxyurea, a medication used in the treatment of diseases including cancer and sickle cell anemia. Your Dexcom sensor glucose values could be falsely elevated and could result in over-delivery of insulin which can lead to severe hypoglycemia.

Warning: DO NOT use the Omnipod 5 System with the Libre 2 Plus or Libre 3 Plus sensor if you are taking more than 1000mg of ascorbic acid (Vitamin C) per day, a substance found in supplements like multivitamins or cold remedies such as Airborne® and Emergen-C®. Taking more than 1000mg of Vitamin C per day may falsely raise your sensor glucose values and result in over-delivery of insulin that could result in severe hypoglycemia.

SmartBolus Calculator Precautions

Caution: ALWAYS check your glucose prior to delivering a bolus so you are better informed on how much to take. Delivering a bolus without checking your glucose could result in the over-delivery or under-delivery of insulin, which can lead to hypoglycemia or hyperglycemia.

Caution: DO NOT navigate away from the Omnipod 5 App while you are in the process of making changes to your insulin delivery settings. If you leave the app before you are able to save the setting change and before the app is able to put the setting change into effect, the system will continue to use your last saved settings. As a result, you may continue with therapy settings that you did not intend. If you are unsure about whether your changes were saved, review your settings.

Caution: During the first 12 hours of use of a Libre 2 Plus or Libre 3 Plus sensor, use a fingerstick reading from a BG meter before making treatment decisions. After the first 12 hours, you can tap “Use Sensor” to use the value and trend in the SmartBolus Calculator.

CHAPTER 16

Delivering a Bolus

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16 Delivering a Bolus

16.1 Delivering a Manual Bolus

In certain situations, you may decide to deliver a manual bolus. A manual bolus is a bolus that you have calculated without the help of the SmartBolus Calculator. You can use manual boluses when the SmartBolus Calculator is temporarily disabled or when you choose not to use the SmartBolus Calculator. Consult your healthcare provider for instructions about how to calculate a bolus.

You can extend some or all of a manual bolus in Manual Mode.

When delivering a manual bolus, the Omnipod 5 System does not adjust the bolus amount based on your glucose value, carbohydrates being consumed, or IOB as it does when the SmartBolus Calculator is used.

Note: Any bolus delivered by you will be considered as IOB and may impact automated insulin delivery in Automated Mode. Current glucose values will continue to be considered in Automated Mode and may impact automated insulin delivery.

A bolus cannot be greater than your Maximum Bolus setting. See "Note: The Extended Bolus feature can only be used in Manual Mode. All other therapy settings are used similarly in both Manual and Automated Modes." on page 277.

To deliver a manual bolus:

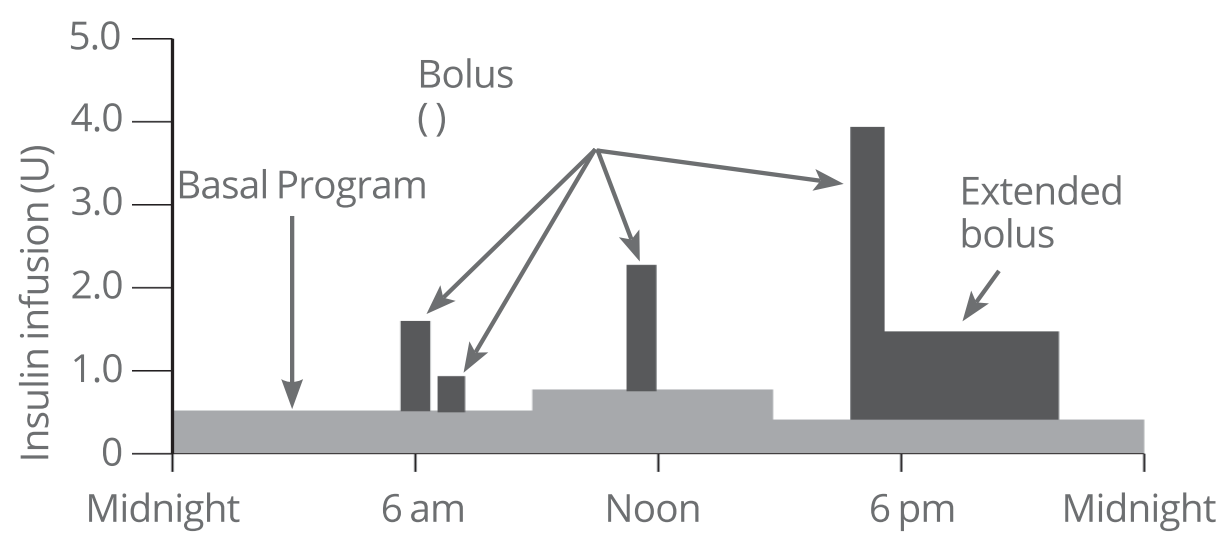
1. On the Home screen, tap the Bolus button ().
2. Tap the **Total Bolus** field and enter the bolus amount.
3. Tap **Done**.
4. To deliver the entire bolus immediately, tap **CONFIRM**.
5. Review the bolus details on the Confirm Bolus screen.
6. Tap **START** to begin the bolus.

The bolus amount and bolus details are stored in your history records. The Home screen tracks the delivery of an immediate or extended bolus.

16.2 Delivering Immediate and Extended Boluses

A bolus is an extra dose of insulin that is delivered in addition to the continuous basal rate of insulin delivery. Use boluses to cover the carbohydrates in a meal and/or bring down a high glucose.

You have the option of delivering the entire bolus at once. This is referred to as an "immediate bolus" or, simply, a "bolus." In Manual Mode, you can also spread out the delivery of all or part of a meal bolus so that it is delivered steadily over a specified period of time. This is referred to as an "extended bolus."



You may want to extend a bolus if your meal contains high-fat or high-protein foods. These foods slow down digestion and therefore slow down the post-meal rise in your glucose.

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16.3 Tracking the Progress of a Bolus

During a bolus, the Home screen displays a progress bar.

Immediate bolus progress

During an immediate bolus, the Home screen displays a **Delivering Bolus** message along with a progress bar and details.

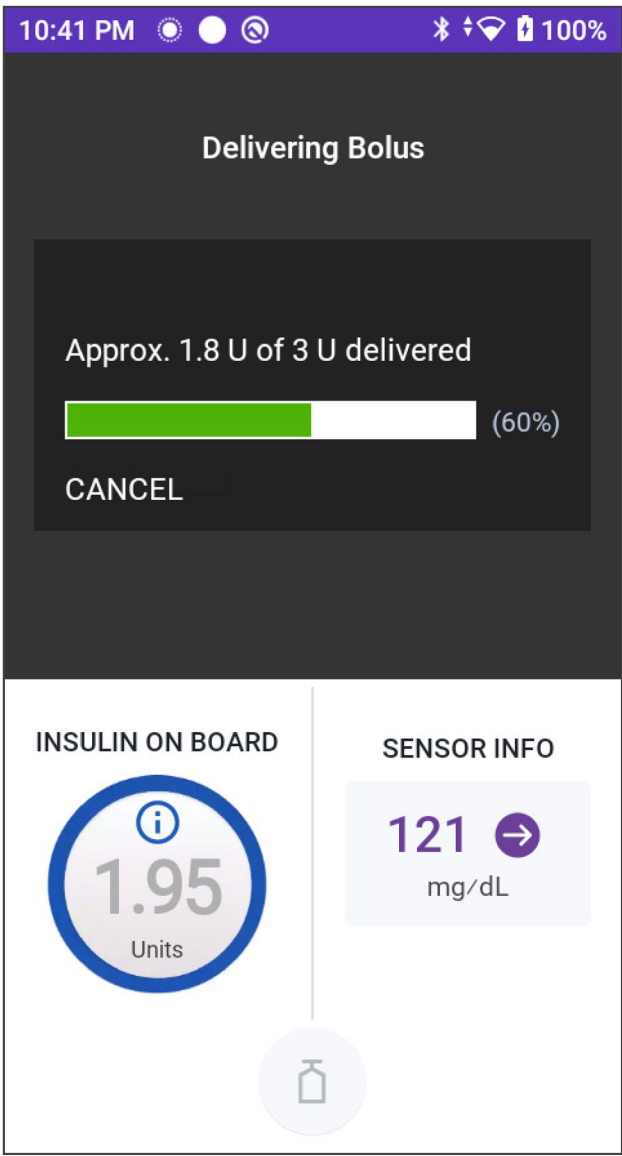
An estimate of the IOB is displayed in the lower left of the screen.

If IOB is unavailable, then the amount of the last completed bolus is displayed in the lower left of the screen.

Note: You cannot navigate within the Omnipod 5 App during an immediate bolus.

Note: Look for the progress bar to confirm the bolus delivery has started before navigating away from the Omnipod 5 app.

To cancel a bolus, see "16.4 Canceling a Bolus in Progress" on page 260.



Extended bolus progress

During an extended bolus, the Home screen's **DASHBOARD** tab displays a **Delivering Extended Bolus** message along with a progress bar and other details.

An estimate of the IOB is displayed in the lower left of the screen.

If IOB is unavailable, then the amount of the last completed bolus is displayed in the lower left of the screen.

Note: You can still navigate within the Omnipod 5 App during an extended bolus but some functions will be unavailable until the bolus is complete.

Unless you cancel the bolus, the Pod will finish delivering a bolus whether or not it is in range of the Controller or smartphone running your Omnipod 5 app. To cancel a bolus, see "16.4 Canceling a Bolus in Progress" in the next section.

