

80 mm

128 mm

QCYY

操作指南

更多语言请访问:  
https://www.qcy.com/pages/support-center

APP 下载

扫描二维码下载

扫描二维码并下载QCYY应用程序，以体验自定义功能控制。EQ设置、固件更新等功能。

产品介绍

耳机

麦克风

Type-C充电口

LED指示灯

可拆卸麦克风

麦克风开关

配件清单

耳机

麦克风

充电线

耳机线

接收器

说明书

本说明书中的图片均为示意图，可能与实物有差异，请以实物为准。

耳机配对

蓝牙模式:

1. 长按3秒开机键，指示灯亮起3秒。单击模式切换键，切换至蓝牙模式(首次使用耳机默认蓝牙模式)。打开手机蓝牙搜索“QCY Heroad V1200”并点击连接。(所有连接设备，耳机开机后会自动有连接记录的优先)

2. 4GHz接收器模式:

将接收器插入设备中，接收器红灯闪烁，单击模式切换键，切换至2.4GHz模式。设备会自动连接，连接成功后，接收器红灯长亮。

有线连接模式:

连接成功后，指示灯长亮(有线模式下，耳机按键无法使用)

恢复出厂设置

清除配对记录 (长按3秒+模式切换键清除)

蓝牙耳机模式下，同时按住音量+键3秒至红灯闪烁3次，即恢复出厂设置，耳机重新进入配对模式。

音效调节软件安装

请选择您的产品型号下载驱动程序以获得最佳的音效体验。

访问QCYY官网，搜索您的产品型号，下载对应的 QCY Heroad Driver 驱动程序(兼容Windows10/11 操作系统，仅支持Windows系统)。按安装向导提示完成安装后，即可启用音效功能。

功能介绍

开关机

开机: 长按开机键3秒

关机: 长按关机键3秒

音乐播放

下一曲: 长按音量+键2秒

音量增大: 单击音量+键

播放/暂停音乐: 单击开关机键

上一曲: 长按音量-键2秒

音量减小: 单击音量-键

正面

80 mm

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QCYY

USER MANUAL

For more languages, please visit:  
https://www.qcy.com/pages/support-center

APP DOWNLOAD

扫描二维码下载

Use your mobile browser to scan the QR code and download the QCY app to experience custom touch control, EQ settings, firmware updates, and more.

PRODUCT DIAGRAM

Headset

Microphone

Type-C charging cable

Audio receiver

User manual

WHAT'S IN THE BOX

Headset

Microphone

Type-C charging cable

Audio receiver

User manual

本说明书中的图片均为示意图，可能与实物有差异，请以实物为准。

PAIRING

Bluetooth Mode:

1. Press and hold the power button for 3 seconds to turn on the headset. The blue light will flash three times. Press the mode switch button once to switch to Bluetooth mode by default. The headset starts in Bluetooth mode on first use. Turn on Bluetooth on your phone, search for "QCY Heroad V1200" and tap to connect.

2. 4GHz Receiver Mode:

Insert the receiver into the device. The receiver's red and blue lights will flash. Press the mode switch button once to switch to 2.4GHz mode. The device will connect automatically. Once connected successfully, the blue light will stay on.

Wired Connection Mode:

Blue light stays on after successful connection. In wired mode, the headset buttons are disabled.

FACTORY RESET

Clear pairing records: Use the method of the headset button as recommended. In Bluetooth mode, press and hold both volume + buttons for 5 seconds until the red and blue lights flash three times. This will reset the headset to factory settings and re-enter pairing mode.

Press and hold both buttons for 5 seconds

Red and blue lights flash three times

SOUND EFFECT SOFTWARE INSTALLATION

Select your product model to download the driver for the best audio experience.

Visit the QCY website, search your headset model, and download the QCY Heroad driver (Windows 10/11 only). Follow the setup guide to complete installation and unlock all features.

CONTROLS

Power On/Off

Power on: Long Press power button for 3s

Power off: Long Press power button for 3s

Music Playback

Next track: Long Press Volume + for 2s

Volume increase: Press Volume + once

Play/Pause music: Press Power button once

Previous track: Long Press Volume - for 2s

Volume decrease: Press Volume - once

背面

Answering Calls

Answer/end a call: Press power button once

Reject an incoming call: Double press the power button

Other Functions

Mode Switching: Press the Mode switch button

Sound Mode: Double Press the Mode switch button

Voice Assistant: Triple Press the Mode switch button

4 Mic Button: Press the Microphone button

INDICATOR BEHAVIOR

Headset Battery Indicator:

Red light flashing slowly 3 times every 1s: Low battery

Red light steady: Charging

Blue light steady: Fully charged

Bluetooth Pairing Indicator:

Blue light flashing: Pairing mode

Blue light stays on: Connected

Blue light flashing: Auto-reconnecting

2.4G Pairing Indicator:

White light flashing: Pairing mode

White light stays on: Connected

White light flashing: Auto-reconnecting

TROUBLESHOOTING

Q: Why can't I use the headset with my mobile phone?

A: Please check if your headset is in pairing mode or re-connection mode. Check if Bluetooth search function of your Bluetooth device is turned on. If not, go to Bluetooth menu of your Bluetooth device, select/ignore the headset Bluetooth pairing name. After that, you can try to reconnect Bluetooth according to above steps.

Q: Why is the connection not stable and cuts out intermittently?

A: Please check if there are any metal materials or obstacles within a relatively close range of your surroundings that perhaps interfere with Bluetooth connection. This may happen because Bluetooth is a radio technology which is sensitive to objects between headset and other devices.

Q: Can't replace the battery in the headset?

A: No, you can not. Headphones are a built-in non-detachable Li-Polymer battery that can't be replaced.

Q: Why do I experience a delay in video watching or gaming?

A: Affected by factors such as environment, network, and mobile phone codes, there will be varying degrees of delay when the mobile phone transmits audio to the headset.

Q: Why isn't my phone's volume turned?

A: Please check if the volume is high enough. If it is fully charged and still nothing happens or if you are not able to charge the unit, please contact our customer support for warranty cover.

WARRANTY INFORMATION

Warranty Period

QCY products come with a 12-month warranty period from the date of delivery.

How to Solve My Problem

Online purchase: When applying for after-sales service, please give priority to contacting the customer service or the purchase channel/platform. The service support of QCY will provide technical support services and solutions to process your after-sales questions.

Offline purchase: Please contact the store/distributor or agent directly to assist with your after-sale question.

Valid proof of purchase to claim warranty

Products purchased from online: Please provide with order number or information that clearly shows the sales channel, product details, price, sales date.

Products purchased from non-official channels: Please provide with sales store information, order number, or product information evidence confirmed by QCY's service team.

Not Covered under Warranty

The manufacturer's warranty is void under the following circumstances but not limited to:

- Lost, stolen, or free products.
- Items that have expired their warranty period.
- Products without sufficient proof of purchase.
- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified parts and accessories.
- Malfunctions or damages resulting from natural disasters, earthquakes, lightning, abnormal voltage, or power outages.
- Damages that occur as a result of one's failure to follow the instructions.

Contact Details

For further information, please email to support@qcy.com or visit https://www.qcy.com

ANATEL STATEMENT

Este equipamento não tem direito à proteção contra interferência prejudicial, não pode causar interferência em sistemas devidamente autorizados.

SAFETY INSTRUCTIONS

1. Please carefully read and retain this user manual before using the product.  
2. If the product is not used for an extended period (more than 2 weeks), please recharge it.  
3. You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority.  
4. Please do not disassemble the product, after re-enter pairing mode or perform a factory reset on the product. If there is a phone program error or close and reopen Bluetooth on the phone or reset the phone.  
5. Do not disassemble or modify the battery, insert foreign objects, expose it to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacturer.  
6. Do not drop, crush, or puncture the battery. Prevent external pressure that may lead to internal short circuit and overheating.  
7. Do not dismantle or modify the product for any reason, as it may result in fire, electric shock, or permanent damage to the product.  
8. Do not expose the product to extremely low or high temperatures (below 0°C or above 40°C).  
9. Do not place the product directly under the sun or in a fire.  
10. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.  
11. Do not use oil or other volatile liquids to clean the product.  
12. Please do not use the device for long periods of time and at high volume, as there is a risk of hearing damage.

WARNING: Prolonged exposure to loud noise can cause temporary or permanent hearing damage. Hearing loss is irreversible. Avoid listening for long periods at high volume and keep the volume at an appropriate setting.

RADIATION EXPOSURE STATEMENT

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirements in portable exposure condition without restriction.

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