

80 mm

128 mm

QCYY

操作指南



更多语言请访问:
<https://www.qcy.com/pages/support-center>

APP 下载



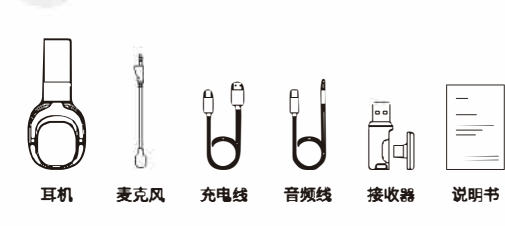
扫描二维码下载并下载QCYY应用程序，以体验自定义功能控制。EQ设置、固件更新等功能。

产品介绍



音量加/减
开关机键
模式切换
Type-C充电口
LED指示灯
可拆卸麦克风
麦克风开关/按键

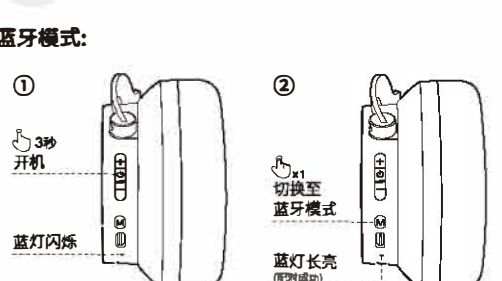
配件清单



耳机 麦克风 充电线 耳机线 接收器 说明书

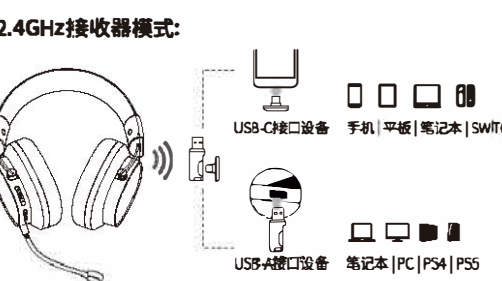
耳机配对

蓝牙模式:



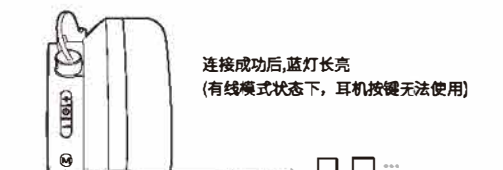
1. 长按3秒开机键，指示灯亮起3秒。单击模式切换键，切换至蓝牙模式(首次开机时默认蓝牙模式)。打开手机蓝牙搜索“QCY Heroad V1200”并点击连接。
(所有连接设备，耳机开机后会自动连接上次连接的设备)

2.4GHz接收器模式:



将接收器插入设备中，接收器红灯闪烁。单击模式切换键，切换至2.4GHz模式。设备会自动连接，连接成功后，接收器红灯长亮。

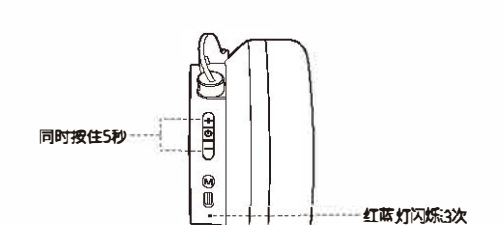
有线连接模式:



连接成功后，指示灯长亮
(有线模式下，耳机按键无法使用)

恢复出厂设置

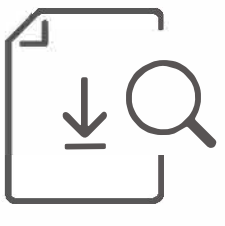
清除配对记录 (长按3秒+模式切换键)



长按3秒+模式切换键，同时按住音量加键5秒直至红灯闪烁3次，即恢复出厂设置，耳机重新进入配对模式。

音效调节软件安装

请选择您的产品型号下载驱动程序
以获得最佳的音效体验。



QCYY Heroad Driver驱动程序

访问QCYY官网，搜索您的产品型号，下载对应的 QCYY Heroad Driver 驱动程序 (兼容Windows10/11 操作系统，仅支持Windows系统)。按安装向导提示完成安装后，即可启用完整功能。

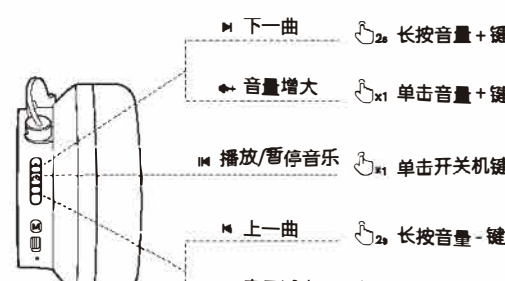
功能介绍

开关机



开机 长按开机键3秒
关机 长按关机键3秒

音乐播放



下一曲 长按音量+键2秒
音量增大 单击音量+键
播放/暂停音乐 单击开关机键
上一曲 长按音量-键2秒
音量减小 单击音量-键

正面

80 mm

128 mm

QCYY

USER MANUAL



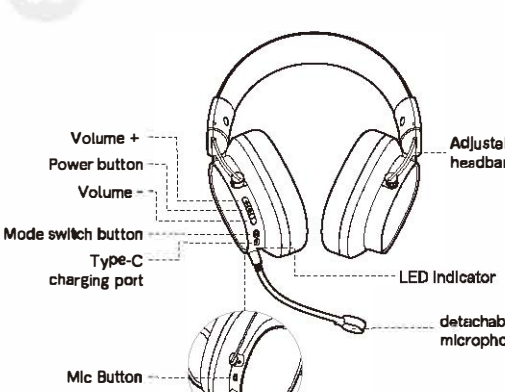
For more languages, please visit:
<https://www.qcy.com/pages/support-center>

APP DOWNLOAD



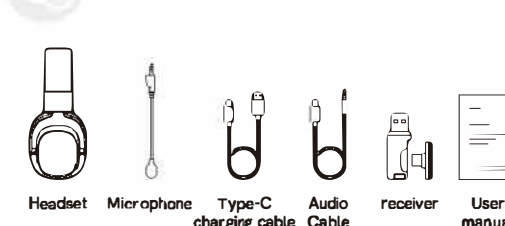
Use your mobile browser to scan the QR code and download the QCY app to experience custom touch control, EQ settings, firmware updates, and more.

PRODUCT DIAGRAM



Volume +
Power button
Mode switch button
Type-C charging port
LED indicator
detachable microphone
Mic Button

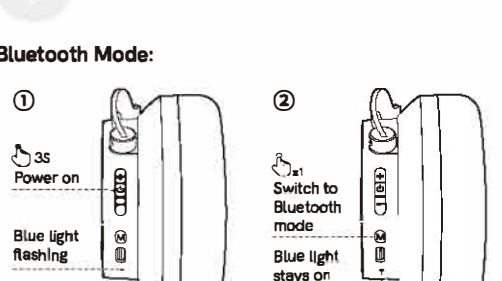
WHAT'S IN THE BOX



Headset Microphone Type-C charging cable Audio receiver User manual

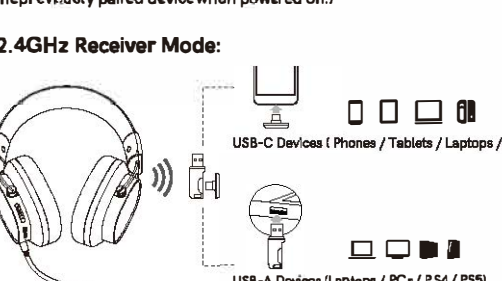
PAIRING

Bluetooth Mode:



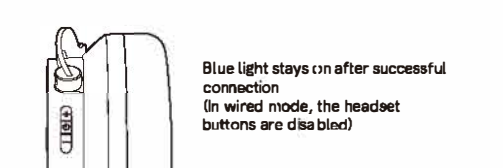
1. 长按3秒开机键，指示灯亮起3秒。单击模式切换键，切换至蓝牙模式(首次开机时默认蓝牙模式)。打开手机蓝牙搜索“QCY Heroad V1200”并点击连接。
(所有连接设备，耳机开机后会自动连接上次连接的设备)

2.4GHz Receiver Mode:



将接收器插入设备中，接收器红灯闪烁。单击模式切换键，切换至2.4GHz模式。设备会自动连接，连接成功后，接收器红灯长亮。

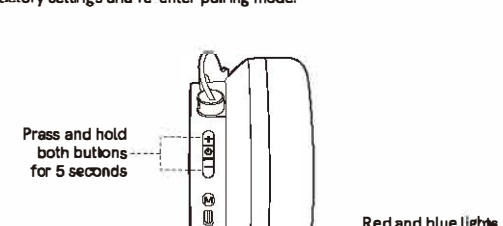
有线连接模式:



Blue light stays on after successful connection
(In wired mode, the headset buttons are disabled)

FACTORY RESET

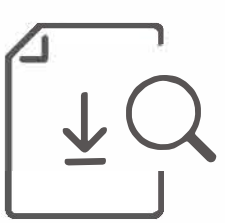
Clear pairing records (Use the method if the headset fails to reconnect.)



长按3秒+模式切换键，同时按住音量加键5秒直至红灯闪烁3次，即恢复出厂设置，耳机重新进入配对模式。

SOUND EFFECT SOFTWARE INSTALLATION

Select your product model to download the driver for the best audio experience.

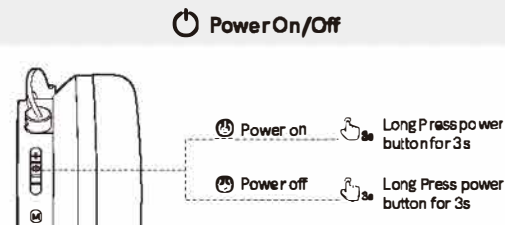


QCYY Heroad Driver

Visit the QCYY website, search your headset model, and download the QCYY Heroad driver (Windows 10/11 only). Follow the setup guide to complete installation and unlock all features.

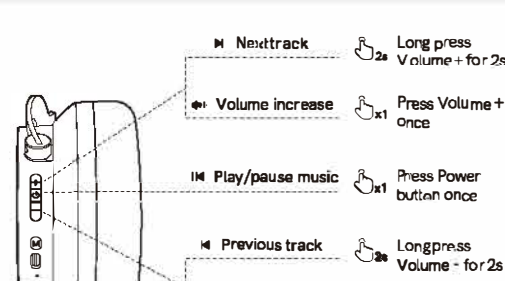
CONTROLS

Power On/Off



Power on 长按开机键3s
Power off 长按关机键3s

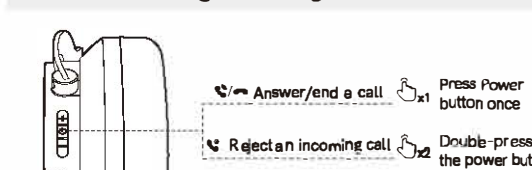
Music Playback



Next track 长按音量+键2s
Volume increase Press Volume + once
Play/pause music Press Power button once
Previous track Long press Volume - for 2s
Volume decrease Press Volume - once

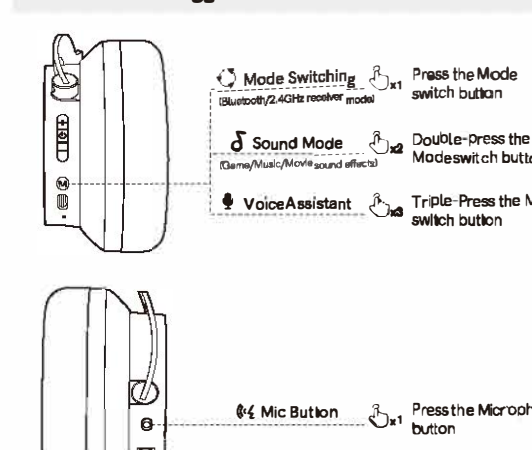
背面

Answering Calls



Answer/end a call Press power button once
Reject an incoming call Double press the power button

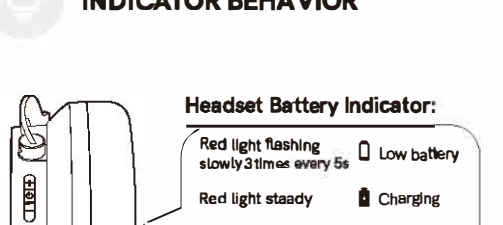
Other Functions



Mode Switching Press the Mode switch button
Sound Mode Double press the Mode switch button
Voice Assistant Triple Press the Mode switch button
Mic Button Press the Microphone button

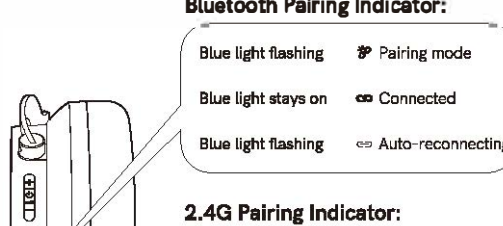
INDICATOR BEHAVIOR

Headset Battery Indicator:



Red light flashing slowly 3 times every 1s Low battery
Red light steady Charging
Blue light steady Fully charged

Bluetooth Pairing Indicator:



Blue light flashing Pairing mode
Blue light stays on Connected
Blue light flashing Auto-reconnecting

2.4G Pairing Indicator:



White light flashing Pairing mode
White light stays on Connected
White light flashing Auto-reconnecting

TROUBLESHOOTING

Q: Why can't I connect my phone to the headset?

A: Please check if your headset is in pairing mode or re-connection mode. Check if Bluetooth search function of your Bluetooth device is turned on. If not, turn it on. If the headset is already connected to another device, disconnect it. If the headset is already connected to another device, disconnect it. If the headset is already connected to another device, disconnect it.

Q: Why is the connection not stable and cuts out intermittently?

A: Please check if there are any metal materials or obstacles within a relatively close range of your surroundings that may interfere with Bluetooth connection. This may happen because Bluetooth is a radio technology which is sensitive to objects between headset and other devices.

Q: Can't replace the battery in the headset?

A: A: No, you can't. Headphones use a built-in non-detachable Li-Polymer battery that can't be replaced.

Q: Why do I experience a delay in video watching or gaming?

A: Affected by factors such as environment, network, and mobile phone model, there will be varying degrees of delay when the mobile phone transmits audio to the headset.

Q: Why isn't my microphone working?

A: Please check if the microphone is not plugged in properly. If it is fully charged and still nothing happens or if you are not able to charge the unit, please contact our customer support for warranty cover.

WARRANTY INFORMATION

Warranty Period

QCYY products come with a 12-month warranty period from the date of delivery.

How to Solve My Problem

Online purchase: When applying for after-sales service, please provide proof of purchase (purchase receipt, invoice, or purchase information platform). The service support of QCYY will provide technical support services and solutions to process your after-sales questions. Offline purchase: Please contact the store/distributor or agent directly to assist with your after-sales question.

Valid proof of purchase to claim warranty

Products purchased from online: Please provide with order number or information that clearly shows the sales channel, product details, price, sales date. Products purchased from non-official channels: Please provide with sales information, order number, or product information evidence confirmed by QCYY service team.

Not Covered under Warranty

The manufacturer's warranty is void under the following circumstances but not limited to:
• Lost, stolen, or free products.
• Items that have expired their warranty period.
• Products without sufficient proof of purchase.
• Improper or inadequate maintenance or modification.
• Accident, misuse, abuse, contamination, or other external causes.
• The use of unspecified parts and accessories.
• Malfunctions or damages resulting from natural disasters, earthquakes, lightning, abnormal voltage, or power supply fluctuations.
• Damages that occur as a result of one's failure to follow the instructions.

Contact Details

For further information, please email to support@qcy.com or visit <https://www.qcy.com>

ANATEL STATEMENT

Este equipamento não tem direito à proteção contra interferência prejudicial, não pode causar interferência em sistemas devidamente autorizados.

SAFETY INSTRUCTIONS

1. Please carefully read and retain this user manual before using the product.
2. The product is not used for an extended period (more than 2 weeks), please recharge it.
3. You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority.
4. Please do not disassemble the product, after re-enter pairing mode or perform a factory reset on the product. If there is a phone program error or close and reopen Bluetooth on the phone or restart the phone.
5. Do not disassemble or modify the battery, insert foreign objects, expose it to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacturer.
6. Do not drop, crush, or puncture the battery. Prevent external pressure that may lead to internal short circuit and overheating.
7. Do not expose the product to extremely low or high temperatures (below 0°C or above 40°C).
8. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.
9. Do not use the product for long periods of time and at high volume, as there is a risk of hearing damage.

Notice:



This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection system or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Manufacturer: Dongguan Heli Electronics Co., Ltd.

Address: Room 101, Block 1, No.38, Daojiao Daoshou Road, Daojiao Town, Dongguan City, Guangdong Province, China

E-mail: support@qcy.com

Website: www.qcy.com

Forced FCC ID: R025204903

Google FCC ID: R025204903

RoHS

CE

材质:80g哑粉纸 过哑油 风琴折 双面印刷