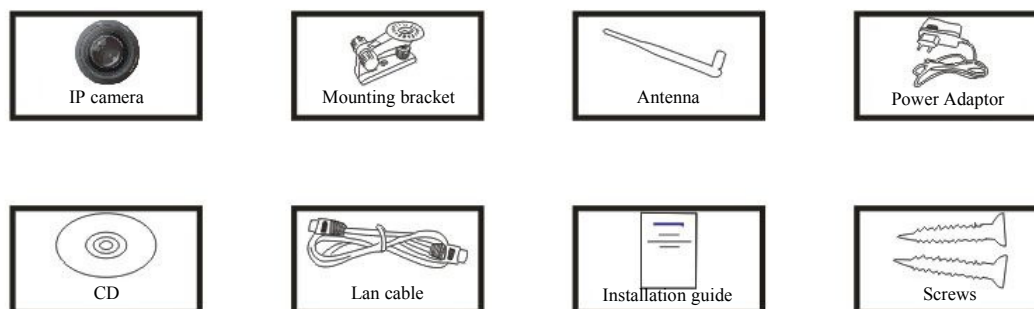


Wanscam

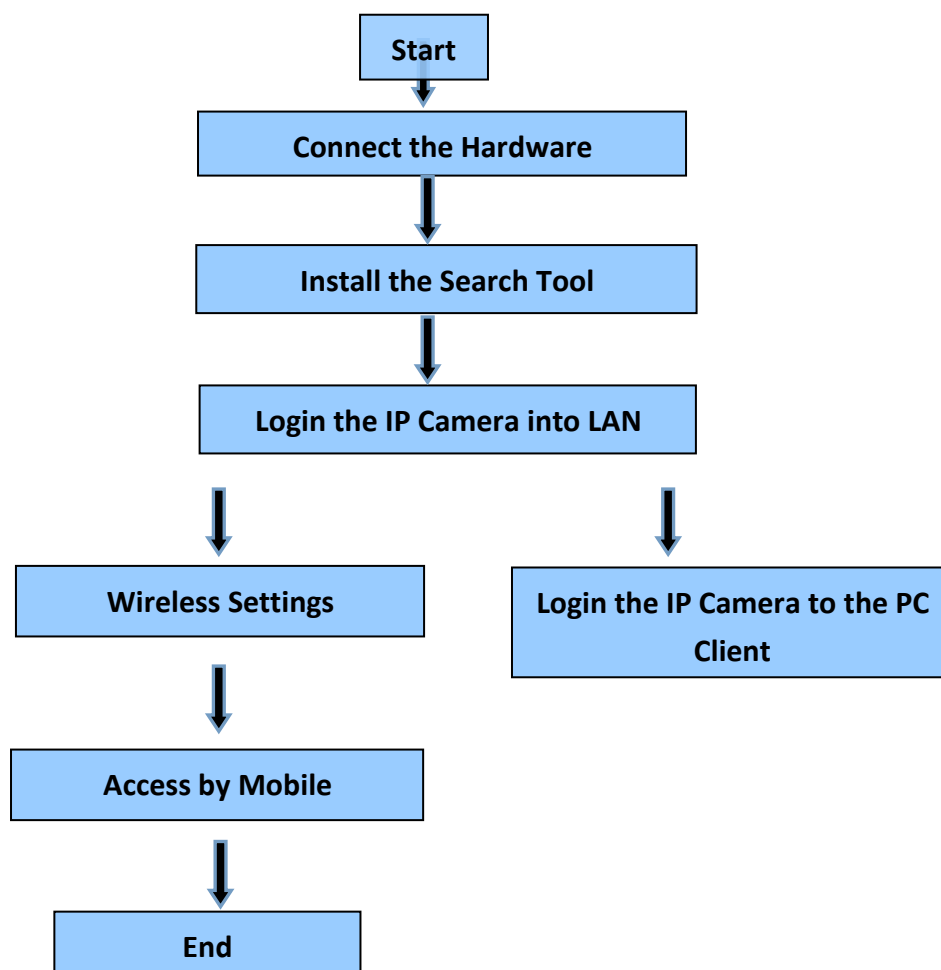
HW series IP Camera PC Web User Manual

Packing list:

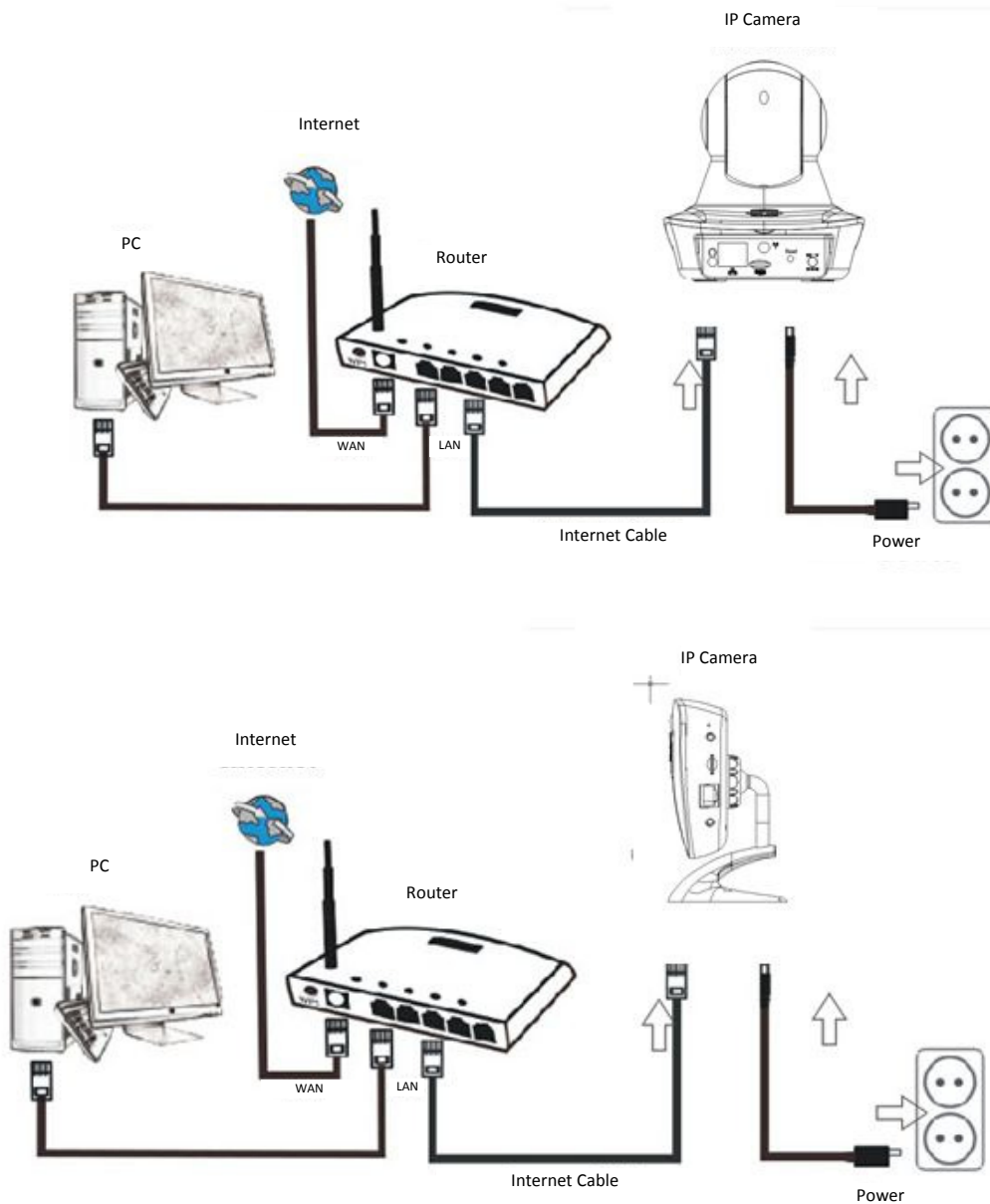


 **Note:** Some models don't have a separate antenna.

Installation procedure:

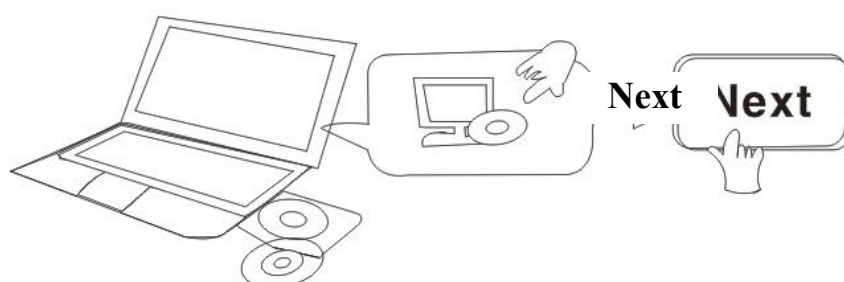


 **Note:** For the first time use of IP Camera, please refer to the procedures above.



Connect the camera with Internet cable to the router, and with the power cord to the mains, like shown above.

1. Installation of the Search Tool

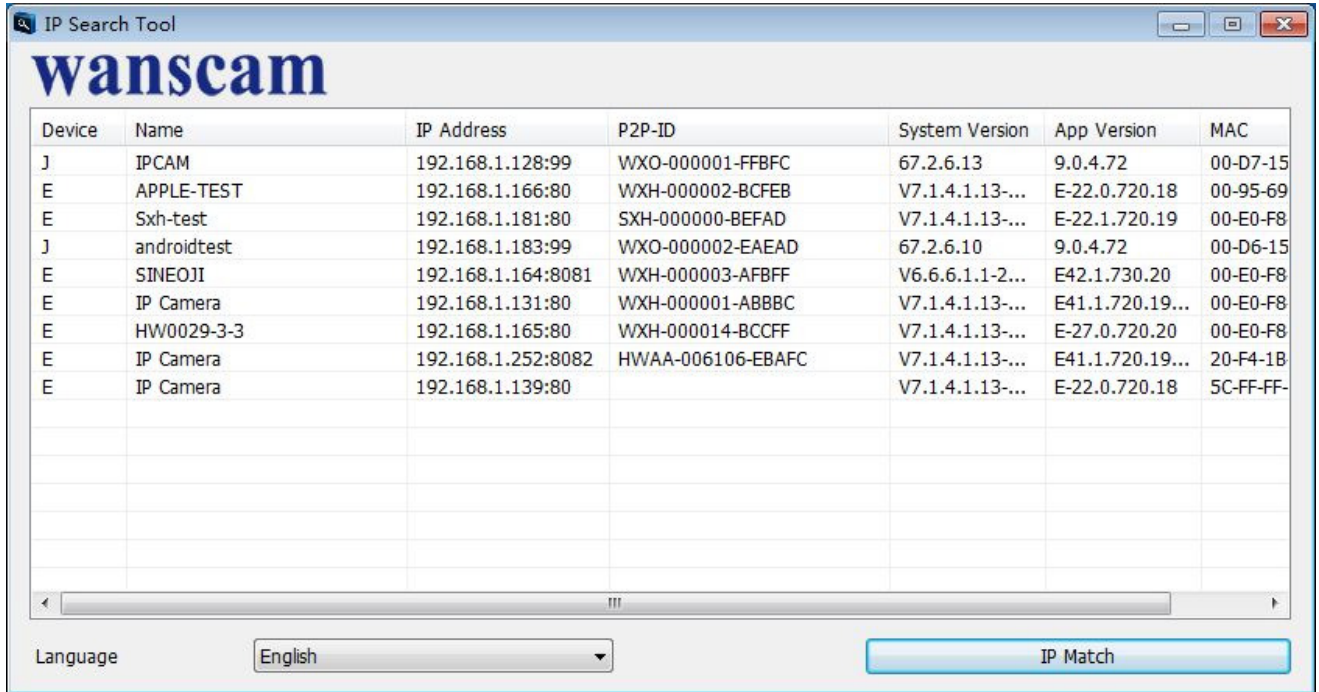


Insert the CD and install the following software:

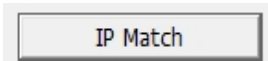
2. Open the File “Search Tool”, Copy the “Search Tool” to the desktop and launch it.

2. Login of the IP Camera into the LAN

After the hardware is connected properly, launch the search tool, and the IP address of the camera will be displayed automatically.



 **Note:** If the Search Tool issues the message "Subnet mask does not match", please click



Double click the camera IP address in the search tool.

In your default browser a login screen like shown below will be displayed:



 **Note:** Both the username and password are “admin”

(Please change the account user name and password for safety later)

After entering the correct user name and password, the **Login** screen will be displayed.

(It supports 6 visitors watching online at the same time)



 **Note:** If the OCX already has been installed you may login directly. If not, please install OCX.

A. Click on  to download and Install it.

B. Refresh the webpage and login again, the camera video will be displayed as below

Live video



3. Wireless Setting

1. Click on the  button to access the “Wireless settings” .
2. Search for the WIFI signals and choose the desired SSID.
3. Make sure that all parameters are the same like in your router, enter the WIFI network key.
4. Click on “Check”, after 30 seconds, the notification will show you if the WIFI settings are successful.
5. If correct, just go back to select “Apply”, then disconnect the network cable.

 **Note:** If the camera IP Address can not be found by the search tool, please connect the internet cable again to check the WIFI settings.

Wireless	
Enable Wireless	☒ On ☐ Off
SSID	wanscam_241 search
Security mode	WPA2-PSK ▼
WPA Algorithm	AES ▼
Key	••••••••
Re-type key	••••••••

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- [Time set](#)
- [Video settings](#)
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- [Email](#)
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Checking the WIFI signal connection status

Checking WiFi, please wait about 30 seconds.

Connected to WiFi successfully.
Select "Apply" to save these settings.

4. Device information Setting



- 1) Click on the  icon to access the "Device information" settings
- 2) You will see all information for the IP camera

Device information		Device information
Device ID:	IP Camera	Time set
P2P ID :	HWAA-006106-EBAFC	Video settings
Network Connection Status:	WiFi	Audio Settings
Current Visitors:	0	Record Settings
Software Version:	V7.1.4.1.13-20151104	Alarm Service Settings
Webware Version:	E41.1.720.19[IPC-1030]	Email
Mac address:	20:F4:1B:1F:CB:24	FTP
IP address:	192.168.1.252	System Log
Subnet mask:	255.255.255.0	Network Settings
Gateway:	192.168.1.1	Wireless
Primary DNS:	202.96.134.33	DDNS Settings
Manufacture's DDNS status:	Failed	PTZ set
Third Party DDNS status:	Dyndns Failed http://mydomain.dyndns.org	Multiple settings
System Start Time:	1970-01-01 08:00:22	User Settings
SD Card status:	No SD card	Maintain
	Browse SD Card.. Format SD Card as fat32 Stop SD Card	ONVIF
		Motion detection
		Auto Snap
		Video mask
		Image
		Back

5. Time Settings



- 1) Click on the  icon to access the “Time set”
- 2) You may choose any NTP server, then click on “Apply”
- 3) Choose the desired time and click on “Apply” to activate it

Time Settings		Device information
Device Date Time	2015-11-14 15:57:07	Time set
		Video settings
		Audio Settings
		Record Settings
		Alarm Service Settings
		Email
		FTP
		System Log
		Network Settings
		Wireless
		DDNS Settings
		PTZ set
		Multiple settings
		User Settings
		Maintain
		ONVIF
		Motion detection
		Auto Snap
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Network Time Server ☒	
NTP server	time.windows.com ▼
Interval	01 ▼ hours
Time zone	(GMT+08:00) Beijing,Singapore,Taipei ▼

[Sync with PC time](#)
[Apply](#)

6. Record settings



- 1) Click on the  icon to access the “Record settings”
- 2) Choose “on”
- 3) Choose between “First stream” or “Second stream”
- 4) Choose the time schedule for recording
- 5) Click on “Apply”

Record Settings																									
Whether to Record:		☐ On ☒ Off																							
Stream:		Second stream ▼																							
		0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sunday																									
Monday																									
Tuesday																									
Wednesday																									
Thursday																									
Friday																									
Saturday																									
Apply Select List Clear List																									

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7. Alarm Settings & Motion Detection Configuration

- 1) First, you should activate the “Motion detection” and choose the display detail that should be monitored (you may alter the detail as require).

IP Camera

Motion detection

2015-11-14 16:02:42

Window1	Window2	Window3	Window4
☒ Window1	☒ Window2	☒ Window3	☒ Window4
Sensitivity:	Sensitivity:	Sensitivity:	Sensitivity:
50	50	50	50

Apply

Device information

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- 2) You may choose the “Alarm trigger ringtone” and time schedule, then click on “Apply”, If the motion detect detects a motion in the configured display detail the alarm bell will ring (The model without audio function is not provided with this alarm ring tone notification)

Alarm

Linkage set

☒ E-mail Alarm and Send Picture
☐ Save Picture to the FTP Server
☐ Save Video to the FTP Server
☐ Relay out 5 sec
☐ Save Picture to the SD Card
☐ Save Video to the SD card
☐ The alarm triggering siren
☐ Alarm preset 1

Image capture number

1

schedule

Select List
Clear List

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sunday																								
Monday																								
Tuesday																								
Wednesday																								
Thursday																								
Friday																								
Saturday																								

Apply
Cancel

Device information

Time set

Video settings

Audio Settings

Record Settings

Alarm Service Settings

Email

FTP

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PTZ set

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8. Alarm Notification Setting & Email, FTP

- 1) The email configuration screen serves for the preparation of the alarm function. If the motion detect activates your camera is triggered, you will receive an email containing photos. Precondition for this is the correct setup and test of the service. Here the configuration of a Gmail account as example:

Email Setting		
SMTP server:	smtp.gmail.com	Server Port 25
Safe link	STARTTLS	
Authentication	☒ On ☐ Off	
User name	111111111@gmail.com	
Password		
Receiver	22222222@gmail.com	
Sender	111111111@gmail.com	
Subject	test	
Message	ok (the max length is 127)	
Test Email settings	Test	Please set first, and then test.

Note: This function only works if the IP camera is connected to the network. If you use Gmail, you must configure the port as 465, SSL as TLS. But the most important is, that you check if your email client has SMTP enabled.

- 2) FTP service is a precondition for the alarm function. If the motion detect activates your camera an email with photos will be submitted to you. For this it is required that you configure the email service correctly in check it for functionality. For example:

FTP	
Server Address	192.168.1.254
Server Port	21
User name	admin
Password	••••••••
Passive mode	☒ On ☐ Off
Storage Path	/
Test FTP settings	Test Please set first, and then test.
Apply Cancel	

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- Video settings
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- Alarm Service Settings
- Email
- FTP
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3) Alarm Service Settings, please enter the same settings like in the screenshot below:

Alarm																																																																																																																																																																																																									
Linkage set	☒ E-mail Alarm and Send Picture																																																																																																																																																																																																								
	☐ Save Picture to the FTP Server																																																																																																																																																																																																								
	☐ Save Video to the FTP Server																																																																																																																																																																																																								
	☐ Relay out 5 sec																																																																																																																																																																																																								
	☐ Save Picture to the SD Card																																																																																																																																																																																																								
	☐ Save Video to the SD card																																																																																																																																																																																																								
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	☐ Alarm preset 1																																																																																																																																																																																																								
Image capture number	1																																																																																																																																																																																																								
schedule	Select List Clear List																																																																																																																																																																																																								
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- Device information
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9. System log & Net work setting

1). System log is intended for administrators to monitor the system operation

[2015_11_13 18:29:43] user (admin) login for live stream.
[2015_11_13 18:29:48] user (admin) logout from live stream.
[2015_11_13 18:30:01] user (admin) login for live stream.
[2015_11_13 18:30:04] user (admin) logout from live stream.
[2015_11_13 18:30:06] user (admin) login for live stream.
[2015_11_13 18:30:08] user (admin) logout from live stream.
[2015_11_13 18:30:16] user (admin) login for live stream.
[2015_11_13 18:30:18] user (admin) logout from live stream.
[2015_11_13 18:34:29] user (admin) login for live stream.
[2015_11_13 18:34:32] user (admin) logout from live stream.
[2015_11_13 18:34:32] user (admin) login for live stream.
[2015_11_13 18:34:34] user (admin) logout from live stream.
[2015_11_13 18:35:25] user (admin) login for live stream.
[2015_11_13 18:35:29] user (admin) logout from live stream.
[2015_11_13 18:35:33] user (admin) login for live stream.
[2015_11_13 18:35:34] user (admin) logout from live stream.
[2015_11_13 18:35:36] user (admin) login for live stream.
[2015_11_13 18:35:38] user (admin) logout from live stream.
[2015_11_13 18:35:39] user (admin) login for live stream.
[2015_11_13 18:35:40] user (admin) logout from live stream.
[2015_11_13 18:35:41] user (admin) login for live stream.
[2015_11_13 18:35:43] user (admin) logout from live stream.
[2015_11_13 18:37:00] user (admin) login for live stream.
[2015_11_13 18:37:02] user (admin) logout from live stream.
[2015_11_13 18:37:02] user (admin) login for live stream.
[2015_11_13 18:37:03] user (admin) logout from live stream.
[2015_11_13 18:38:43] user (admin) login for live stream.
[2015_11_13 18:38:44] user (admin) logout from live stream.
[2015_11_13 18:38:45] user (admin) login for live stream.
[2015_11_13 18:38:47] user (admin) logout from live stream.
[2015_11_13 18:38:48] user (admin) login for live stream.
[2015_11_13 18:38:50] user (admin) logout from live stream.
[2015_11_13 18:38:50] user (admin) login for live stream.
[2015_11_13 18:38:52] user (admin) logout from live stream.
[2015_11_13 18:40:09] user (admin) login for live stream.
[2015_11_13 18:40:35] user (admin) logout from live stream.

Clear Log Refresh

Device information

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Video settings

Audio Settings

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Alarm Service Settings

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ONVIF

Motion detection

Auto Snap

Video mask

Image

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2). In "Network Settings" you may modify the IP address, gateway and port number

LAN Settings

IP Configuration Type

Fixed IP Address

▼

IP address

192.168.1.252

Subnet mask

255.255.255.0

Gateway

192.168.1.1

DNS Configuration Type

Manual DNS

▼

Primary DNS

202.96.134.33

Secondary DNS

202.96.128.86

HTTP Port

8082

(80 or 1024~49151)

RTSP Port

554

(554 or 1024~49151)

Rtmp

1935

RTSP Permission verify

☒ On ☐ Off (Note:Modify the settings, reboot the device)

Apply

Cancel

Device information

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10. DDNS Setting

1) Click on the  icon and the choose "DDNS Service Settings".

- 2) Choose the DDNS server, enter the DDNS user name and password.
- 3) Submit, refresh, then the DDNS status will be shown as “DDNS Succeed”.

DDNS	
Main DDNS	☒ On ☐ Off
Server Address	ipcpnp.com
Server Port	80
User name	ip1233
Password	••••
3th DDNS	☒ On ☐ Off
Server Provider	Dyndns.org
User name	myuserid
Password	••••••••
Your Domain	mydomain.dyndns.org

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11. PTZ Setting & User Setting

- 1). Here you may configure some PTZ options

PTZ set	
Cruise laps	1 (1-50)
PTZ speed	Medium
Centered after Self-check	☐ On ☒ Off
Close the alarm while PTZ movement	☒ On ☐ Off

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2). Modification of the user password

User Settings			
Preview	User name	Password	Re-type password
admin	admin		
user	user		
guest	guest		

Device information

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Audio Settings

Record Settings

Alarm Service Settings

Email

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PTZ set

Multiple settings

User Settings

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Motion detection

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12. Multiple Settings

- 1) Refresh the device in the LAN search, then you will find other cameras connected to the same LAN
- 2) Click on the “2nd device”
- 3) Click on the desired the camera to add it as the 2nd device , enter the correct user name and password
- 4) Click on “Apply”
- 5) You may add up to 9 cameras to the multiple settings

Multiple settings	
Lan Search	APPLE-TEST(192.168.1.166) IP Camera(192.168.1.131) IP Camera(192.168.1.130) Sxh-test(192.168.1.181) IP Camera(192.168.1.139) HW0029-3-3(192.168.1.165) SINEOJI(192.168.1.164) IP Camera(192.168.1.252) Refresh
The 1st device	Local Host
The 2nd device	None
The 3rd device	None
The 4th device	None
The 5th device	None
The 6th device	None
The 7th device	None
The 8th device	None
The 9th device	None

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13. Maintenance & ONVIF

1) With this option you may restore the camera to its factory settings, and perform firmware updates.

Initialize	
Reboot	reboot
Restore Factory Defaults	factory default
Upgrade	浏览... ok

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2) ONVIF Support

ONVIF	
onvif:	☒ On ☐ Off
Server Port:	8080
Preview:	☐ Check type ☒ No check
Time zone Settings:	☒ Allow ☐ Prohibit
Image Parameters Settings:	☐ Allow ☒ Prohibit

Apply

Cancel

Device information

Time set

Video settings

Audio Settings

Record Settings

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14. Auto Snap & Video Mark

1) Capturing of images to the SD card and FTP upload

Auto Snap	
SD card Snapshot interval:	60 sec
	☐ Save Picture to the SD Card
FTP Snapshot interval:	60 sec
	☐ Save Picture to the FTP Server FTP
Apply Cancel	

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2) Select the screen detail (you can change the size of the window), click on "Apply" and an obscured screen area appears

Video mask				
IP Camera 2015-11-14 16:03:37 				
☒ Window1	☐ Window2	☐ Window3	☐ Window4	Apply
Color: 000000	Color: 000000	Color: 000000	Color: 000000	

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15. Image setting

- 1) Click on apply to modify the brightness, saturation, sharpness, exposure, contrast
- 2) Click on the application to modify the exposure mode, infrared lamp,
- 3) Click on applications to change the value of the IR-cut
- 4) If you click on "Default" all image settings will restored to the default value

Image settings

IT Camera

2016-11-14 16:04:01

深圳市兴华安科技有限公司
Shenzhen Wanscam Technology Co., Ltd



Mode: ColorMode

Brightness:		50
Saturation:		120
Contrast:		50
Sharpness:		60
AE targety:		64

☒ Flip ☒ Mirror

☐ WDR

Aemode:

Auto

Imgmode:

Illuminance

IR LED Control:

Auto

IRCut:

750

 (1-1024, the late value, the greater the switching time)

Apply

Cancel

Default

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FAQ:

A. Password forgotten

- 1) Reset your camera. While the power is on, you must press the RESET button for 10 seconds. The button you will find at the bottom of the camera. With outdoor cameras the white reset button is located at the end of the power cord.
- 2) After the reset is completed, the camera is reset to the factory settings, then the username and the password is "admin".

B. No video, only a black screen, is displayed in the browser

 Note: If there is still no live video after running OCX ActiveX, please try to enable the ActiveX options in the IE security settings by performing the following steps:

1. Deactivate the firewall of your computer.

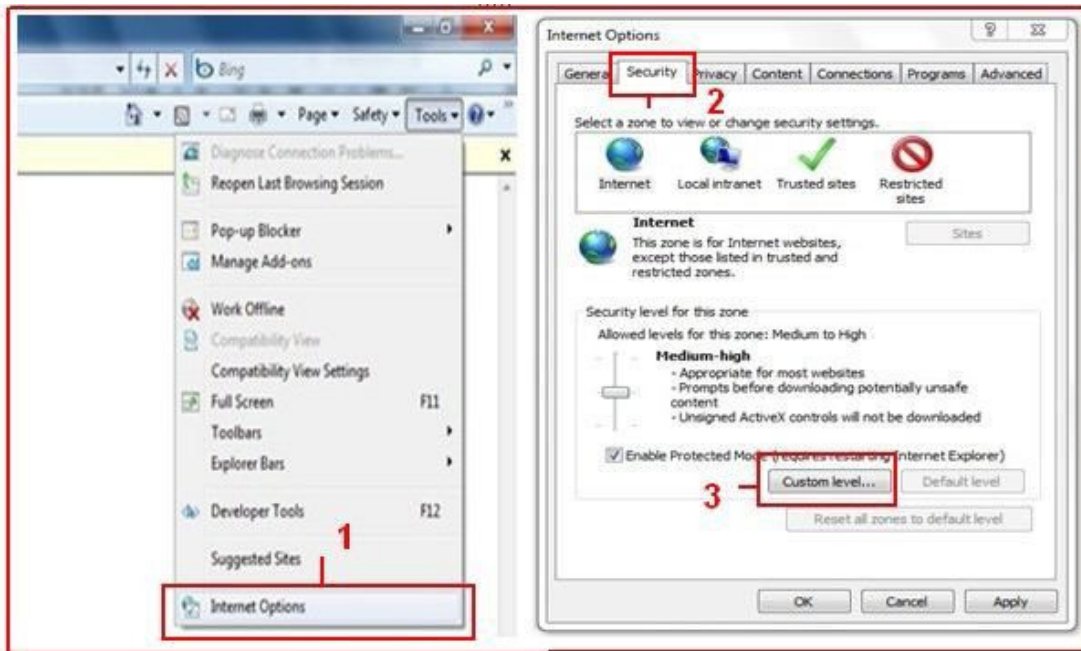
2. Change the ActiveX settings in "IE" browser > "Tool" > "Internet Options" > "Security" > "Custom Level" > "ActiveX control and Plug-ins", all ActiveX options should be configured as "Enable":

Especially:

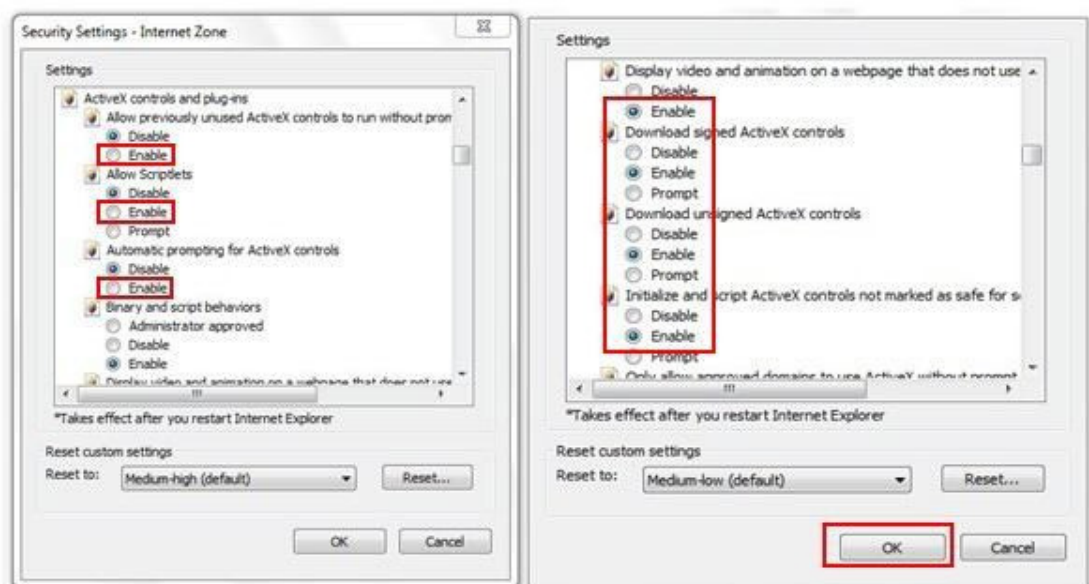
Enable: Download unsigned ActiveX controls

Enable: Initialize and script ActiveX controls not marked as safe

Enable: Run ActiveX controls and plug-ins



a.



b.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.