

EA211001/EC211001/EC211004 User Guide

Getting started

The topics in this section will introduce you to your phone, help you get set up with service, provide an overview of the phone screen, and get you started with basic phone operations.

Introduction

The following topics describe the basics of using this guide and your new phone.

About the user guide

Thank you for purchasing your new Smartphone. The following topics explain how best to use this guide to get the most out of your phone.

Before using your phone

Read the Safety Information Guide that came with your device thoroughly for proper usage. Accessible services may be limited by subscription contract conditions.

Descriptions in the user guide

Note that most descriptions in this guide are based on your phone's setup at the time of purchase. Unless otherwise noted, instructions begin from the phone's Home screen, which is displayed by pressing the Home button. Some operation descriptions may be simplified.

Screenshots and key labels

Screenshots and other illustrations in this user guide may appear differently on your phone. Key labels are simplified for description purposes and differ from your phone's display.

Other notations

In the user guide, the phone may be referred to either as "phone," "device," or "handset." A microSD™ or microSDHC™ card is referred to as an "SD card" or a "memory card."

Set up your phone

The following topics give you all the information you need to set up your phone and wireless service for the first time.

Parts and functions

These topics illustrate your phone's primary parts and key functions.

Note: Your phone's screens and app layouts are subject to change. This user guide uses sample images only.

Part	Description
Eject SIM tray	Insert the SIM Card Tray Pin into the card tray slot and remove the SIM card tray.
Fingerprint sensor	Unlock your phone with a touch of your finger.

Part	Description
Flash	Brighten photos taken indoors or at night. Use as a flashlight to see in dark areas.
Front camera	Take pictures and record videos while facing the screen.
Headset port	Plug in a headset (sold separately) to listen to music or for convenient, hands-free conversations.
Microphone	Transmit your voice electronically for a call, voice recording, or Google Assistant™.
Power key	Press to turn the screen on or off. Press and hold to turn the phone on or off. Press along with the Volume down key to take a screenshot.
Proximity and light sensor	A sensor will automatically dim or brighten the screen according to the environment.
Rear camera	Take pictures and record videos with a 5MP lens.
Receiver	Hear the caller and automated prompts.
SIM tray	Insert your Nano SIM card and microSD for service and additional storage.
Speaker	Listen to calls, automated prompts, and music.
Touch screen	View information needed to operate your phone. Access your phone's features and applications.
USB charging & accessory port	Connect the USB type C cable (included) for charging, or connect other accessories.
Volume keys	Adjust the volume for ringtones, media, notifications, and system sounds.

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

Battery use

The following topics explain how to care for your phone's non-removable battery.

Battery cautions

Storage: Avoid storing or leaving the phone with no charge remaining. Saved information and settings may become lost or changed, or the battery may become unusable. Charge once every six months before storing or leaving unused for a long period of time.

Charge the battery

Follow these instructions to charge your phone's battery using either the included AC adapter or via USB connection on your computer.

Charge using the AC adapter

Connect one end of the data cable to the USB port located on the bottom of your phone.

Connect the other end to the power adapter.

Connect the power adapter to an electrical outlet to fully charge your phone.

Use the power adapter that comes with your phone; using other adapters may damage your phone.

Charging your phone with a USB cable connected to a laptop will take longer than with the power adapter.

The phone will power off automatically when the battery is too low. Charge the battery if this happens. When the battery is critically low, the phone may need a few minutes to build a charge before turning back on. Playing games or performing other activities while charging may drain the battery and cause it to power off.

The battery will gradually discharge if it is left unused for a long period of time. Before using the battery again, you must recharge it in order to power on and use your phone normally.

Install a SIM/SD Card

Insert a Nano SIM/microSD card

Insert the SIM Card Tray Pin into the card tray slot and remove the SIM card tray.

Place the Nano SIM card and MicroSD card into the tray.

Gently slide the card tray back into the slot.

Mount an SD card

With an SD card inserted, swipe up from the Home screen to access Apps and tap Settings.

Tap Storage> SD CARD.

Tap MOUNT on the prompted screen.

Unmount an SD card

Always unmount an SD card before removing it from your phone to avoid corrupting or damaging the files on the SD card.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Storage>.

Your SD card is now safely unmounted. To use this SD card again, you will need to remove (see below) and mount it again.

Remove an SD card

Insert the SIM Card Tray Pin into the card tray slot and remove the SIM card tray. Pull out the card tray slot and remove the SD card.

Format an SD card

When you insert an optional SD card for the first time, it is recommended that you format it on your phone.

Note: Formatting your SD card will erase all files on the card. Make sure to back up your files in another location before formatting.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Storage> SD CARD.

Tap Menu> Storage settings.

Select Format or Format as internal, then tap FORMAT SD CARD to confirm.

All data on the SD card will be erased, and the card will be formatted for use on your phone.

Turn your phone on and off

The instructions below explain how to turn your phone on and off.

Turn your phone on

Press and hold the Power key until the device turns on.

Turn your phone off

Press and hold the Power key.

Tap Power off.

Restart your phone

Press and hold the Power key.

Tap Restart.

Use the touch screen

Your phone's touch screen lets you control actions through a variety of touch gestures.

Tap or touch

Tap or touch with your finger to type characters into the on-screen keyboard, select and open applications and settings, or press on-screen buttons.

Touch and hold

Touch and hold an item to view available options (for example, a contact or link in a Web page), or to move icons.

Swipe or slide

Quickly drag your finger vertically or horizontally across the screen to swipe or slide.

Drag

Touch and hold your finger with slight pressure, then move your finger slowly across the screen to drag. While dragging, do not release your finger until you have reached the target position.

Rotate

Rotate the phone sideways to automatically change the screen orientation from portrait to landscape. When entering text, you can turn the phone sideways to bring up a bigger keyboard. See ["Touch screen keyboards" on page <OV>](#) for more details.

Note: To activate Auto-rotate mode, swipe up from Home screen to access Apps and tap Settings> Display> Advanced > Auto-rotate screen, and slide the switch to the On position. You can also activate it by dragging the Status bar down and tapping Auto-rotate.

Pinch and spread

Use your thumb and forefinger in a pinching motion on your screen to zoom out or spread them to zoom in when viewing a picture or a web page. (Move fingers inward to zoom out and outward to zoom in.)

Complete the setup screens

Once your service has been activated, you will need to run Setup. The Setup Wizard will appear to guide you through the basic settings on your device. You will be prompted to select the language you want to use, set up your Wi-Fi connection, enter your name, set a screen lock method, sign into your Google™ account, select location services, and more.

Follow the remaining instructions to finish your phone setup.

Basic operations

The following topics outline basic features and operations of your phone.

Home screen and Apps list

Most of your phone's operations originate from the Home screen or the Apps (applications) list.

From any screen, press the Home button to display the Home screen.

From the Home screen, swipe up to access the Apps list.

For information about using the Home screen, see ["Home screen basics" on page <OV>](#).

Select options and navigate screens

Tap icons, on-screen buttons, and other items to open or activate the assigned function.

Tap the Back button to return to the previous screen.

Recent applications

View your recently used applications by tapping the Recent Apps button.

Switch between recently opened apps

You can easily switch between the apps you've recently opened.

Tap the Recent Apps button to see your recently opened apps.

To close an app, swipe it up.

To close all of the apps and clear the list, tap CLEAR ALL.

You can tap the Recent Apps button to quickly switch between the two most recently used apps.

Phone settings menu

You can customize your phone's settings and options in the Settings menu. There are two ways to access the Settings menu:

From the Home screen, swipe up to access Apps and tap Settings.

From any screen, swipe the Status bar down twice and tap Settings.

For more information, see ["Basic settings" on page <OV>](#).

Portrait and landscape screen orientation

The default orientation for your phone's screen is portrait (vertical), but many apps will change to landscape orientation (horizontal or widescreen) when the phone is rotated sideways.

Note: Not all screens can be used in landscape orientation.

Turn screen rotation on or off

Drag the Status bar down twice and tap Auto-rotate to turn it on or off.

You can also set the rotation option from the Settings menu. From the Home screen, swipe up to access Apps and tap Settings. Tap

Display > Advanced > Auto-rotate screen and slide the switch to the On or Off position to activate or deactivate screen rotation.

Capture screenshots

Press and hold the Power key and Volume down key at the same time to capture a screenshot of the current screen.

Your screenshots will be stored in the Screenshots folder in the Gallery app. From the Home screen, tap Photos > Library > Screenshots.

Applications

The following topics describe how to access the Apps list and launch applications on your phone.

Launch apps

All installed apps can be accessed and launched from the Apps list.

From the Home screen, swipe up to access the Apps list.

Tap an app icon to launch the app.

Work with apps

Group app folders

From the Home screen, touch a group app folder to open and tap an app shortcut to launch the app.

To add more apps to the folder, drag each app over to the folder. See ["Add App folders to the Home screen" on page <OV>](#).

Control app permissions

The first time you open an app, you'll be asked to grant permissions to access certain data or features. This ensures that you have full control of which apps have authorized access.

If you don't want to grant access for an app, choose DENY. If you choose DENY in a trusted app, you may not be able to use the app or access all the functions. To modify permission settings, follow the steps below:

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Advanced > Permission manager.

Select a category. Tap the app you want to modify permissions for and select Allow or Deny to adjust the permission settings.

Note: These options may vary.

Set default apps

You can choose default apps for web browsing, text messaging, and more.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Default apps.

Choose your default web browser, phone app, messaging app, and more.

Choose default apps

Some actions can be performed with more than one app. When performing an action for the first time, you may be prompted to choose an app. You can choose to use an app only this time by tapping JUST ONCE, or tap ALWAYS to set that app as the default.

You can change the default app at any time in the Settings menu.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Advanced > Default apps.

To change the default app for opening links, continue with the steps below:

Tap Apps & notifications> Advanced > Default apps > Opening links.

Tap the app you want to set and tap Open supported links.

Choose Open in this app to set this app as the default to open when you tap a link. You can also choose Ask every time or Don't open in this app according to your preference.

Disable an app

You can disable some default apps which can't be uninstalled to avoid them running in the background and downloading data.

From the Home screen, swipe up to access Apps, and tap Settings.

Tap Apps & notifications> SEE ALL APPS.

Tap the app you want to disable to access App info screen.

Tap DISABLE.

Apps list

The Apps list expands to include any apps you download and install on your phone. The following table outlines the primary apps that have been preinstalled on your phone.

App		Function/Service
	Calculator	Perform basic and advanced mathematical calculations.
	Calendar	Create and manage events, meetings, and appointments, organize your time, and schedule reminders for important events.
	Camera	Take and share pictures and videos.
	Chrome	Surf the Internet with Google's easy-to-use web browser.
	Clock	Set alarms, view time zones around the world, use a stopwatch, set a timer, and use your phone as a desk clock.
	Contacts	Manage all of your contacts in one place.
	Duo	Make free high-definition video calls to your friends and family.
	Files	Access all of your documents, pictures, videos, and downloads.
	Gmail	Send, receive, and manage your email messages. This app supports email accounts for Gmail, Yahoo!®, Hotmail®, and more.
	Google	Search for information saved on the phone and within phone applications as well as on the Internet.
	Maps	Determine your location, find directions, browse local businesses and attractions, rate and review places, and more.
	Messaging	Send and receive text messages.
	Phone	Place and receive calls, use voicemail, set up and manage contacts, and more.
	Photos	Manage your photos and back them up to your Google account.

App		Function/Service
	Play Store	Download new Android apps, books, movies, and music to your phone.
	Settings	Adjust options, personalize your phone, view device information, and more.
	YouTube	Watch videos or upload your own with the world's largest video-sharing site.
	YT Music	Stream and browse playlists, albums, and artists from YouTube Music.

Phone number

Follow the instructions below to view your phone number.

From the Home screen, swipe up to access Apps and tap Settings.

Tap About phone.

You will see the phone number listed under Phone number.

Airplane mode

Airplane mode turns off all functions that emit or receive signals while leaving your phone on so you can use apps that don't require a signal or data.

To turn on Airplane mode

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Airplane mode.

Slide the switch to the On position to activate Airplane mode.

You will see the Airplane mode icon in the Status bar.

To turn off Airplane mode

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Airplane mode.

Slide the switch to the Off position to deactivate Airplane mode.

Your phone's wireless connection features will be restored.

Tip: You can also access Airplane mode through the Quick Settings menu. Swipe the Status bar down twice to access the Quick Settings menu and tap Airplane mode to enable or disable data transmissions.

Note: If you do not see Airplane mode in the Quick Settings menu, swipe to the right to locate it.

Enter text

You can type on your phone using one of the available touch screen keyboards or Google Voice Typing.

Touch screen keyboards

Your phone offers Google touch screen keyboards for entering text. The keyboard appears automatically on-screen when you tap a text entry field, and can be used in either portrait or landscape mode. You can also use Google Voice Typing to enter text using your voice (see "[Google Voice Typing](#)" on page <OV> for details).

Note: Keyboard layouts and options may change depending on the app currently in use. For example, if you're entering text into a web search, a Search icon may appear instead of an Enter key.

Google keyboard

The Google keyboard offers a traditional QWERTY keyboard setup for entering text by tapping keys (like on a computer), along with options that allow you to enter text faster and more accurately, such as continuous key input, personalized usage dictionaries, and more.

Access Google keyboard settings

From the Home screen, swipe up to access Apps and tap Settings.

Tap System > Languages & input > On-screen keyboard > Gboard.

Google Voice Typing

Google Voice Typing uses Google Voice™ recognition to convert speech to text.

From Messaging, tap and speak.

Tips for editing text

Your phone has many options to make entering text easier, including copying, cutting, and pasting text, using voice-to-text input, customizing the user dictionary, using predictive text, and more.

To edit text you have already entered

Touch and hold or double-tap the text you would like to edit.

Drag the tabs to adjust the highlighted selection.

The following options will appear: Cut, Copy, Paste (if you have text copied on the clipboard), Share, and Select all (if there is more than one word available to select).

To insert new text

Touch where you want to type, the cursor and tab will appear. Drag the tab to move the cursor.

Tap the tab to view the pop-up menu, then tap Paste to insert any text you have previously copied.

Google account

You will need a Google account to access several phone features, such as Gmail, Google Maps, Duo, and Google Play Store. Enter your Google account information to access Google apps. These apps sync between your phone and your online Google account.

Create a Google account

If you do not already have a Google account, you can create one online or using your phone.

Note: You can also create and sign into your Google/Gmail account from the Settings menu.

Create a Google account online

Using a computer, visit google.com.

On the main page, click Sign in > Create account > For myself.

Follow the prompts to set up your account:

Enter your first and last name, a desired username/Gmail address, and create and confirm a password.

Add a phone number or secondary email for security (optional).

Enter basic personal information.

Tap I agree to accept Google's Privacy and Terms and finish your Google account setup.

Create a Google account using your phone

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accounts> Add account.

Tap Google and then tap Create account > For myself.

Follow the prompts to set up your account. Tap Next to proceed between steps, which may include:

Enter your basic information such as first and last name.

Enter a desired username/Gmail address.

Create and confirm a password.

Add a phone number for security, or tap Skip.

Review your account info. Tap Next to confirm.

Tap I agree to accept Google's Privacy and Terms and finish your Google account setup.

Sign into your Google account

If you have a Google account but have not yet signed in with your phone, follow these instructions to sign into your Google account.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accounts> Add account > Google.

Enter your email address or phone number and tap Next.

Enter your password and tap Next.

To sync your account information, tap your account > Account sync and select the apps you would like to sync with your phone. Then tap Menu> Sync now.

Important: Cricket policies often do not apply to third-party applications. Third-party applications may access your personal information or require disclosure of your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, do not use the application.

Lock and unlock your screen

You can quickly turn your phone screen off when not in use, and unlock it when you need it.

Note: For information on how to adjust the time before the screen turns off, see ["Display" on page <OV>](#).

Turn the screen off when not in use

To quickly turn the screen off, press the Power key. Pressing the Power key again or receiving an incoming call will turn on your phone screen and display the lock screen.

To save battery power, your phone screen will automatically turn off after being idle for a period of time. You will still be able to receive messages and calls while the phone's screen is off.

Turn the screen on and unlock it

To turn the screen on, press the Power key.

Swipe up from the bottom of the screen to unlock it.

If you have set up a screen lock, you will be prompted to unlock your phone. See [“Screen lock” on page <OV>](#) for details.

The following topics describe how to use and customize your phone's home screen, understand the Status bar, and use the Notification panel.

Home screen basics

The Home screen is the starting point for your phone's applications, functions, and menus. You can customize your Home screen by adding application icons, shortcuts, folders, and more.

Home screen layout

Your Home screen extends beyond the initial screen. Swipe right to display additional screens.

Item	Description
App icons	Add shortcuts to your favorite apps to the Home screen.
Back button	Tap to return to the previous screen.
Home button	Tap to display the main Home screen.
Notification area	View notifications for incoming messages, missed calls, application updates, and more. Drag the Status bar down to display the Notification panel.
Recent Apps button	Tap to display a list of recently used apps. Double tap to swap between your last two used apps.
Status area	View phone and service status information such as signal strength, battery status, Wi-Fi and data connectivity, ringer status, and time.
Status bar	Icons indicate your phone's status (on the right side) and notifications (on the left side).

Extended home screens

In addition to the main Home screen, your phone features extended Home screens to provide more space for adding icons, and more. Press the Home button to display the main Home screen, then swipe to the right to move from the main screen to an extended screen.

To add a new Home screen, drag an app icon to the right edge of the main screen and release the icon. A new extended screen will be added.

Tip: While on an extended screen, press the Home button to return to the main Home screen.

Status bar and Notification panel

Quickly view your phone's status and notifications at the top of the screen.

Status bar

The Status bar at the top of the Home screen provides phone and service status information on the right side and notification alerts on the left. To view the Notification panel or access the Quick Settings menu, drag the Status bar down from the top of the screen.

Main status icons (Right side)

Icon	Status
	3G data service
	4G LTE data service
	5G data service
	Airplane mode enabled
	Battery (charging)
	Battery (full charge)
	Bluetooth® connected
	GPS in use
	Headphones
	Hotspot
	Mute on
	Network (full signal)
	Network (roaming)
	No Network
	Speakerphone enabled
	Vibrate on

Icon	Status
	Wi-Fi® enabled
	Wi-Fi® Calling enabled

Main notification icons (Left side)

Icon	Notification
	Alarm
	Download
	Event
	Keyboard active
	Missed call
	New Gmail
	New text or MMS message
	New voicemail
	Software update available
	USB connection
	Update successful
	Warning
	Wi-Fi® Calling

Note: Additional notification icons may appear. All notifications may be accessed through the Notification panel.

Notification panel

Your phone's notifications appear at the left side of the Status bar. Access the full Notification panel by dragging down the Status bar to check notifications, download updates, open messaging apps, access the Quick Settings menu, and more.

Open the Notification panel

Swipe down on the Status bar.

To check notifications, tap an item in the list.

Close the Notification panel

Swipe up to close the Notification panel, or tap the Back button.

Notification panel layout

The Notification panel gives you access to both notifications and the Quick Settings menu.

To access the Quick Settings menu:

Swipe the Status bar down to display the Notification panel.

Swipe the Status bar down again to access the full Quick Settings menu.

Customize the Home screen

Learn how to set the wallpaper and add, move, or remove shortcuts and folders from the Home screen.

Operations for rearranging the Home screen

To move app shortcuts icons

From the Home screen, touch and hold an app shortcut, then drag it to the desired location.

To delete app shortcuts icons

From the Home screen, touch and hold an app shortcut, then drag it to

Remove at the top of the screen to delete from the Home screen.

To display the Home screen menu

From the Home screen, touch and hold an empty space to display the Home screen menu. Change wallpapers and adjust other Home screen settings from the Home screen menu.

Change the wallpaper

From the Home screen, touch and hold an empty space, then tap Wallpapers on the Home screen menu.

Tip: You can also access the Wallpapers menu from the Settings menu.

From the Home screen, swipe up to access Apps and tap Settings> Display> Wallpaper.

Choose to select the wallpaper from your Gallery photos or standard wallpapers on the phone.

Tap Set wallpaper at the bottom of the screen and choose to set the wallpaper on the Home screen, Lock screen, or both.

Add shortcuts to the Home screen

Add shortcuts for quick access to favorite apps from the Home screen.

From the Home screen, swipe up to access Apps.

Touch and hold an app icon, then drag to move it.

Drag the icon to an empty location on one of the Home screens. The shortcut will be added to the Home screen.

Add App folders to the Home screen

You can group Home screen shortcuts into folders for convenient access.

Drag an app icon and release it over another app icon on the Home screen to create a folder.

Type a name for the folder, and then tap .

To add more app shortcuts to the folder, touch and hold an app icon and drag it on top of the new folder.

Change folder names

Once you have added folders, you can change the name easily from the folder display.

Tap the folder to open it.

Tap the folder name, type a new name, and then tap .

Remove folder

Touch and hold a folder and drag it to Remove at the top of the screen.

Remove apps from a folder

Tap a folder to open it.

Touch and hold an app in the folder and drag it to the Home screen or to Remove at the top of the screen.

Making connections

The topics in this section will explain how to help you make connections, from phone calls and maintaining contacts, to text messages, email, Internet, and international services.

Phone

Make a call

From the Home screen, tap Phone.

Make a call by selecting one of the following options:

- Enter a phone number into the keypad, and tap Call.
- Choose a recently called contact in Recents.
- Choose a saved contact in Contacts.
- Choose a favorite contact in Favorites.

During a call, you can tap at the bottom of the screen to hang up.

Calls can also be made from other apps that contain your contact information. Simply tap the phone number to make a call.

Make a call with Wi-Fi Calling

From the Home screen, tap Phone.

If the keypad does not appear on the screen, tap to open it. Enter a phone number in the keypad to make a call.

Tap to make the call.

During a call, you can tap at the bottom of the screen to hang up.

Calls can also be made from other apps that contain your contact information by simply tapping the phone number.

Note: You must have an active Wi-Fi connection to send or receive calls and messages with Wi-Fi Calling. Wi-Fi Calling service must be activated on the device before it can be used.

Receive a call

The Incoming Call screen is displayed when a call is received, along with the caller's numbers and other information you've entered for that contact. When you receive a phone call from someone who is not stored in Contacts, only the default caller ID icon and phone number appear on the Incoming Call screen.

- To answer a call, swipe up.
- To reject a call, swipe down.
- Rejected calls will be sent to voicemail.
- Press any side key to mute the ringer.
- Any missed calls are logged in Recents.

Reject a call and send a text message

You can reject an incoming call and automatically send a quick response text message to the caller.

When a call arrives, hold and swipe up from the bottom left corner of the screen. The ringtone or vibration will stop, and you will see a list of quick preset responses.

- Tap one of the messages or write your own to send to the caller.
- You can edit the preset quick responses from the Call Settings menu. From the Phone app, tap Menu> Settings > Quick responses. Tap message to edit or create your own quick response.

In-call screen layout and operations

While you're on a call, you will see a number of on-screen options.

In-call screen layout

Tap the on-screen options to activate them during a call.

On-screen options

Item		Description
	Overflow Menu	Tap and select Switch to RTT to send the caller a Real-time text during a call.
	Speaker	Tap to turn the speakerphone on or off. Warning: Because of higher volume levels, do not place the phone near your ear during speakerphone use.
	Mute	Mute the microphone during an active call. Tap again to unmute the microphone.
	Keypad	Tap to show the on-screen keypad. Use the keypad to enter additional numbers, for example, an extension or access code.

	Hold	Tap to hold the current call.
	Add call	Tap to initiate a 3-way conference call.
	End call	End the current call.
	Merge	Join two currently active calls (conference).
	Swap	Swap the calls.
	Bluetooth	Route the phone's audio through a connected Bluetooth headset. When the call is routed to a Bluetooth headset, the current call area shows the Bluetooth call icon (). Note: The Headset button is activated to show the current call is routed to the connected Bluetooth headset. To route the current call back to the phone, tap Phone to temporarily use the phone. Tap the Bluetooth headset name to route the call back to the connected Bluetooth headset. When Bluetooth or the Bluetooth headset is turned off, the call will be routed through either the receiver or speaker.

Place a call from Contacts

You can place phone calls directly from your Contacts list.

From the Home screen, tap Phone.

Tap Contacts to display the Contacts list.

Tap a contact.

Tap a contact's number to call to place a call.

To end the call, tap.

Call from Recents

The Recents list allows you to view recently received, placed, or missed calls.

From the Home screen, tap Phone.

Tap Recents to display the Call Log.

Tap a recent call to display a list of options.

Tap to place a call.

You can tap a contact in the Call Log to display more options.

Call: Make a call to the selected contact number.

Send a message: Send a text message to the contact/number.

Call details: View detailed call information.

Delete: Delete the call from Recents.

Call settings

Configure your voicemail options and a number of other settings for your calls.

Call settings options

From the Home screen, tap Phone.

Tap Menu > Settings.

Configure your phone settings.

Call settings options

Setting	Description
Wi-Fi Calling	Turn Wi-Fi Calling on or off.
Display options	Choose how to sort and display your contacts.
Sounds and vibration	Adjust call and ringtone volume, change your alert tones, activate Do Not Disturb, and more.
Quick responses	Edit or create quick response text messages. See “Reject a call and send a text message” on page <OV> for more information.
Calls	Set Fixed Dialing Numbers, call forwarding, call barring, and more.
Blocked numbers	Manage numbers and contacts you have blocked.
Voicemail	Set up voicemail, manage notifications, and more.
Accessibility	Configure RTT settings, enable or disable hearing aid compatibility, and enable or disable noise reduction.
About	View more information about your phone.

Contacts

Add a contact

You can add contacts from the Phone app. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

From the Home screen, swipe up and tap Contacts.

Tap to add a contact.

If you have multiple accounts on your phone, select where you want to save the contact.

Select Device to save your contact on your phone only; they will not be synced with your Google account.

Select an account such as Google to save the contact to that account. These will be synced automatically with your account.

Select your SIM card or SD card name to save the contact to your SIM card or SD card. Your contact will be available on any phone your SIM card or SD card is mounted in.

Use the keyboard to enter information.

Note: To select a type (label) for a phone number, email address or postal address (such as Mobile, Home, Work, etc.), tap the arrow and select the appropriate type.

When you are finished, tap to save the contact.

Save a phone number

You can save a phone number to Contacts directly from the phone keypad.

From the Home screen, tap Phone> Keypad.

Enter a phone number and tap Create new contact to add a new contact or tap Add to a contact to add the number to an existing contact.

To add the number to an existing contact, tap the contact you want to update and add the number to the desired field.

To add a new contact, enter the name and any additional information.

Tap to save.

View contacts

View a contact's details.

From the Home screen, swipe up and tap Contacts.

Tap a contact to view their details.

Contacts screen layout

Contacts screen options

Item	Description
Add new	Add a new contact.
Contact	Tap to show contact's details, place a call, send a message, and more.

Item	Description
Index	Browse contacts alphabetically.
Menu	View your contacts by labels or accounts, and adjust settings.
Search	Search contacts.

Edit a contact

Add or edit a contact's information, assign a photo, customize with a unique ringtone, and more.

From the Home screen, swipe up and tap Contacts.

Tap a contact to view their details

Tap Edit.

Tap the field you want to change or add.

Add or edit the information, and then tap to save.

Note: To select a category for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), tap the arrow near the field.

Delete a contact

You can delete a contact from the contacts details page.

From the Home screen, swipe up and tap Contacts.

Tap a contact to view its details.

Tap Menu> Delete.

Tap DELETE.

Share a contact

You can quickly share contacts using Bluetooth, Gmail, or text messaging.

From the Home screen, swipe up and tap Contacts.

Tap a contact and tap Share.

Select how you'd like to share the contact information card (vCard).

Messaging: Send the vCard in a text message. You can send the information in an existing conversation thread, or create a message for a new conversation thread. See [“Send a multimedia message \(MMS\)” on page <OV>](#) for more information about sending messages.

Gmail: Send the vCard as a Gmail attachment. See [“Create and send an email message” on page <OV>](#) for more information on sending emails.

Bluetooth: Send the vCard via Bluetooth. See [“Bluetooth” on page <OV>](#) for information on pairing and sending via Bluetooth.

Messaging

Send instant messages, media, and more with text and multimedia messaging.

Text and multimedia messages

With text messaging (SMS), you can send and receive instant text messages.

Multimedia messages (MMS) can contain text, photos, audio and video files, contact information cards (vCard), and more.

Note: See your service plan for applicable charges for messaging.

Send a text message (SMS)

From the Home screen, tap Messages.

Tap Compose.

Enter a contact name or mobile number in the To field.

Enter phone numbers, contact names, or email addresses directly in the To field. If you're sending the message to several contacts, separate the phone numbers with a comma. As you enter information, any matching phone numbers from your Contacts list are displayed. Tap the matching contact to add them as a recipient.

Scroll to find and select the contacts to whom you want to send the message. You can also select Contact Groups as recipients.

Tap the text box and compose your message.

Note: Messages exceeding a limited amount of characters will be delivered as one message but may incur additional charges. A counter appears below Send to tell you how many characters you have entered and how many characters are left.

When done, tap Send to send the text message.

Note: Your text message automatically becomes a multimedia message if you enter an email address as the recipient, attach an item, or compose a very long message.

Send a multimedia message (MMS)

From the Home screen, tap Messages.

Tap Compose.

Fill in one or more recipients. See [“Send a text message \(SMS\)” on page <OV>](#) for more information on entering recipients.

Tap the text box to compose your message.

Tap Add to the left side of the text box.

Select a multimedia item to attach to your message:

- Camera: Take a photo or record a video.

- Picture: Select a saved photo or video.

- Audio: Record and send a voice recording.

Note: Attachment options may vary.

After adding an attachment, you can tap to view it, and tap to delete the attachment.

Tap Send to send the MMS message.

Text and MMS options

From the Home screen, tap Messaging.

Tap Menu > Settings. You can set the following:

Outgoing message sounds: Enable or disable sounds when sending messages.

Notifications: Enable or disable notification icons when messages are received. Under the Notifications category you can set the following:

Alerting: Enable or disable sound or vibration alerts on your device by toggling between Alerting or Silent.

Pop on screen: Enable or disable the notifications banner across the top of the screen when the device is unlocked.

Advanced:

Sound: Choose your messaging audio alert. This can only be accessed when Notifications are enabled.

Vibrate: Enable or disable vibration when receiving messages. This can only be accessed when Notifications are enabled.

Override Do Not Disturb: Enable or disable the ability of notifications to interrupt when Do Not Disturb is on.

Wireless Emergency Alerts: View current and past emergency alerts.

Message History: Enable or disable automatic message deletion. This feature automatically deletes messages older than 30 days, 90 days or up to 1 year to save storage space. Enable this feature to adjust the amount of time messages will be kept before being automatically deleted.

Advanced Messaging: Enable or disable Advanced Messaging which is the ability to share large files, get read receipts, and see when someone is replying to a message.

Share read status: Enable this feature to allow others to see when you have read their message.

Typing Indicator: Enable this feature to show your typing status when sending a message.

Send images in: Tap to select your default image size when sending a photo through Messages.

Send videos in: Tap to select your default video size when sending a video through Messages.

SIM card Information:

Advanced:

Your phone number: View your phone number.

Auto-retrieve: Enable or disable the ability to automatically retrieve and download incoming MMS messages.

Advanced:

SMS Center: Tap to view the message service center number also known as the Global title/Address of SMSC.

Gmail

Use Gmail to send, receive, and manage your email messages. Before using Gmail, you must sign into your Google account on your phone. See ["Google account" on page <OV>](#) for details on signing in or creating an account.

Note: You can use the Gmail app to manage email for other accounts, such as Yahoo!, Hotmail, Outlook, and more.

Create and send an email message

From the Home screen, tap Gmail.

Tip: You can also access Gmail by swiping up on the Home screen.

From the inbox, tap to compose a new email message.

Enter the message recipient(s), subject, and message, and then tap Send.

Email composition options

Add Cc/Bcc recipients: In the mail composition window, tap in the To bar to add Cc/Bcc recipients.

Attach photos or videos: In the mail composition window, tap > Attach file. Tap the file you want to attach.

Save as a draft (Send later): While composing your message, tap Menu> Save draft, or press the Back button to save as a draft.

Delete mail being composed: While composing your message, tap Menu> Discard.

Note: View your drafts and sent mail from the inbox by tapping > Drafts or > Sent.

Open an email message from a notification

When a new email is received, you will see in the Status bar.

Swipe the Status bar down to display the Notification panel.

Tap the new message from the Notification panel.

If you have two or more new email messages, tapping the notification will open the Gmail app.

Email settings

You can access settings for the Gmail app and for your individual email accounts from the Gmail Settings menu.

From the Home screen, and tap Gmail.

Tap Menu > Settings.

Tap General settings to access settings for all accounts, or tap an account name to configure settings for a specific email account.

Note: Available settings are subject to change.

Internet and social networking

The following topics describe how to connect to and use the Internet on your phone and how to access popular social networking sites such as Facebook Lite, Duo, and more.

Chrome browser

From the Home screen, tap Chrome to browse the Internet, search for information, and bookmark your favorite web pages for convenient access.

Browsing web pages

Tap the address field.

Enter a web address or a keyword to browse for web pages.

Adding a bookmark

Open the web page you want to bookmark.

Tap Menu>.

Opening a bookmark

From the Chrome browser screen, tap Menu> Bookmarks.

Select the bookmark of the website you want to view.

Customizing browser settings

From the Chrome browser screen, tap Menu> Settings.

2. In the Settings list, you can select options to customize the browser.

Tip: For more information, visit: google.com/intl/en/chrome/browser/mobile/.

Facebook

Post updates, see what your friends are up to, upload pictures and check-ins, and more with Facebook

Sign in to your Facebook account or create a new account

From the Home screen, swipe up to access Apps and tap Facebook.

Enter your mobile number or email and password and tap Log In, or tap Create New Account to join Facebook.

Once completed, your Facebook account will be added to your phone.

Use Facebook

Once you've either created an account or signed in, you can post and view updates, upload pictures, tag locations, and more, all from your phone.

From the Home screen, swipe up to access Apps and tap Facebook.

Tap What's on your mind? to type an update. You can also share photos and videos, start a live video, scroll through your Facebook feed, and more.

Connectivity

The following topics address your phone's connectivity options, including USB file transfer, Wi-Fi, Bluetooth, IR connectivity, and more.

Transfer files between your phone and a computer

You can use the USB cable to connect your phone directly to your computer and transfer music, photos, and other content files.

For example, if you have a music album stored on your computer that you want to transfer to your phone, you can attach your phone to the computer and copy the files to the music folder.

File transfer tips

If you want to save data to an SD card on your phone, make sure the SD card is installed and active.

Important: SD card while transferring data.

Data exchange may use the methods outlined in the following table:

Method	Description
File Transfer	Transfer files between your phone and PC such as photos, videos, and music.
USB tethering	Share an Internet connection on the phone or tablet with another device.
MIDI	Connect your device to a computer or musical device with MIDI (Musical Instrument Digital Interface).
PTP	Transfer photo and video files between your phone and PC.

Transfer files between the phone and a computer

Connect your phone to your computer using the USB charging cable.

Insert the end of the cable to the charger/accessory jack at the bottom of the phone.

Insert the USB end of the cable into an available USB port on your computer. You may need to remove the USB cable from the AC adapter to access it.

Drag the Status bar down to display the Notification panel. You will see Charging this device via USB.

To transfer files from your phone to your computer:

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> USB.

Tap File Transfer. You can also select other options available.

On your computer, navigate to the detected device (such as through the My Computer menu) and open it.

If available, select a drive (Internal shared storage or SD card).

Select a folder and copy files from your computer to your phone or from your phone to your computer.

When done, disconnect your phone from your computer.

Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your phone's Wi-Fi, you need access to a wireless access point or hotspot.

Turn Wi-Fi on and connect to a wireless network

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet> Wi-Fi.

Slide the Wi-Fi switch to the On position.

Wi-Fi is enabled. Tap Wi-Fi to see the names and security settings of in-range Wi-Fi networks.

To disable Wi-Fi, slide the Wi-Fi switch to the Off position.

Tap a Wi-Fi network to connect, enter the password (if applicable), and then tap CONNECT.

Your phone will be connected to the Wi-Fi network. You will see in the status bar. For more information on Wi-Fi see ["Wi-Fi" on page <OV>](#).

Bluetooth

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, Bluetooth-enabled handhelds, computers, printers, and wireless phones. Bluetooth communication range is approximately 30 feet.

The following table describes different options and functions available with certain Bluetooth accessories.

Function	Description
Audio output	Wirelessly listen to music, podcasts, etc.
Hands-free calls	Call hands-free, using Bluetooth-capable hands-free devices and headsets.
Data exchange	Exchange data with Bluetooth devices.

Enable Bluetooth

To enable Bluetooth

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Connection preferences > Bluetooth.

Slide the Bluetooth switch to the On position.

You can also access Bluetooth from Quick Settings panel. Slide the Status bar down twice.

To disable Bluetooth, slide the Bluetooth switch to the Off position.

Note: Turning on Airplane Mode disables all network features including calling, messaging, mobile data, Wi-Fi, and Bluetooth. To continue to use Wi-Fi and Bluetooth, turn them on in Settings or in the notification panel.

Tip: Turn off Bluetooth when not in use to conserve battery power.

Pair Bluetooth devices

To pair Bluetooth devices

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Pair new device.

Nearby devices will appear under Available devices.

If a target device is not detected, ensure that the device is powered on and is discoverable, then tap Refresh to search again.

Tap a device under Available devices and follow the on-screen instructions to pair with the device.

Methods to accept a Bluetooth connection differ depending on the devices being used.

To forget a paired device

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices.

Tap Settings next to the device you wish to forget.

Tap FORGET > FORGET DEVICE.

The device will be unpaired from your phone. To reconnect with the device, you will need to pair again.

Connect to a paired Bluetooth device

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices.

Tap a paired device to connect.

When the device is connected to your phone, the Bluetooth Paired icon will be displayed in the Status bar. You can then use the headset or car kit to listen to music or make and receive phone calls.

Note: Noise may be experienced with wireless calls and hands-free calls. Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Send information via Bluetooth

You can use Bluetooth to transfer files between your phone and another Bluetooth-enabled device, such as a phone or computer. Send photos, videos, calendar events, contacts, and more.

See [“Share pictures and videos” on page <OV>](#), and [“Share a contact” on page <OV>](#).

Receive information via Bluetooth

When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.

Tap ACCEPT to receive the file.

When your phone receives a file, you will see a notification. To download the file immediately, drag the Status bar down to display the Notification panel, and then tap the notification. Select the file you wish to open from the Inbound transfers menu.

Media files and documents are usually opened directly in a compatible app. For example, if you received and opened a photo, it will open in the Photos app.

For a Calendar file, select the calendar where you want to save the event, and then tap Import. The Calendar is added to your Calendar events. For more information on using the Calendar, see [“Calendar” on page <OV>](#).

For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

Tip: For more information on Bluetooth see [“Bluetooth” on page <OV>](#).

Apps and entertainment

The topics in this section will explore the features that make your phone so much more than a phone, from the camera and productivity apps to music, entertainment, and more.

Camera and video

You can use the camera or video camera to take and share photos and videos. Your phone comes with an 8 megapixel rear-facing camera and 5 megapixel front-facing camera that lets you capture photos and videos.

Camera overview

The camera’s viewfinder screen lets you view your subject and access camera controls and options.

Icon	Function/Service
	Settings Select camera modes and settings options.
	Self timer Set a delay between pressing the shutter release and the shutter’s firing.
	Flash Activate or deactivate the camera flash.
	Video mode Record videos and access video settings.
	Photo mode Capture photos and access camera settings.
	Gallery View the last photo or video taken.

Icon		Function/Service
	Capture	Capture a photo.
	Switch	Switch between the front and back cameras.
	Zoom	Choose from 1x up to 8x digital zoom.

Note: Camera options vary based on mode, camera in use, etc.

Take photos and record videos

The following topics explain how to take photos and record videos with your phone's camera.

Camera cautions

If the lens is dirty: Fingerprints and smudges on the camera lens may result in blurry photos or videos. If this happens, wipe the lens with a soft dry cloth.

Avoid exposure to direct sunlight: Do not to expose the lens to direct sunlight for long periods, as this can affect the color filter and distort the color of photos and videos.

Take a photo

Note: If you have an SD card installed, photos and videos will automatically be saved to the SD card. If no card is installed, photos and videos will be saved to your phone's memory.

From the Home screen, tap Camera.

Tip: You can also access the Camera with one of the following methods:

From the Home screen, swipe up to access Apps and tap Camera.

Press the Power key twice quickly.

From the Lock screen, swipe up from the bottom right corner of the screen.

Tap Photo to switch to Photo mode, if necessary.

Aim the camera at your subject and tap to take the photo.

Record a video

From the Home screen, tap Camera.

Tip: You can also access the camera in one of the methods described under ["Take a photo" on page <OV>](#).

Tap Video to switch to Video mode (if necessary).

Aim the camera at your subject and tap to start recording a video.

Tap to take the photo while recording.

Tap again to stop recording and save your video.

Camera settings

You can adjust your camera's settings using the icons on the main camera screen and the full camera settings menu.

Set camera functions

From the Home screen, tap Camera.

Tip: You can also access the camera in one of the methods described under [“Take a photo” on page <OV>](#).

Tap Settings .

Screen settings:

Grid: Enable or disable the grid setting.

Camera sounds: Enable or disable the shutter release and countdown sounds.

Mirror effect: Enable or disable saving photos taken with the front camera exactly as they appear in the preview.

Disabling this feature will produce a mirrored effect in your images.

View pictures and video using Photos

Using the Photos app, you can view photos and watch videos that you've taken, downloaded, or copied onto your storage card or phone memory. For pictures that are on your storage card or phone memory, you can do basic editing such as rotating and cropping. You can also easily assign a photo as your contact photo or wallpaper and share photos with your friends.

View photos and videos

From the Home screen, tap Photos.

Tip: You can also access the Photos app by swiping up on the Home screen to access Apps and tapping Photos.

Tap an image or a video to view.

Review photos and videos

After capturing a photo or video, tap the thumbnail image at the bottom right corner of the screen to review it. From there, you can share, edit, or delete the photo or video.

Options while reviewing photos or videos

Zoom in or out on a photo or video: Tap the screen twice or pinch the screen to zoom in or out on a photo or video.

Viewing videos: Use the on-screen controls to play, pause, or stop the video playback.

Edit photos

Rotate and save a photo

From the Home screen, tap Photos.

Tap the photo you want to rotate.

Tap Edit > Rotate.

Tap Save copy to save a copy of your photo.

Crop a picture

From the Home screen, tap Photos.

Tap the photo you want to crop.

Tap Edit to access the Edit screen.

Tap Crop. A crop box appears on the photo.

To adjust the crop box size, drag the corners inward or outward to resize the crop box.

Tap Save copy to apply the changes to the photo and save.

The cropped photo is saved in the album as a copy. The original photo will remain unedited.

Share pictures and videos

The Photos app allows you to send photos and videos using email or MMS messages. You can share photos and videos on your social networks, or send them to another phone or your computer via Bluetooth.

From the Home screen, tap Photos.

Tap the photos or videos you want to share.

Tip: To select multiple items, touch and hold an image to turn on Multi-select mode. Tap to select the items you want to share.

Tap Share, then select to share using Bluetooth, Gmail, Duo, or another app. Follow the on-screen prompts to send the photo or video.

Productivity

Use your phone to stay productive and organized with calendar, navigation, alarm, office, and more productivity apps.

Calendar

Use the Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events.

In order to sync with your Google calendar, you must sign in to a Google account on your phone. See ["Google account" on page <OV>](#) for more information on signing in or creating a Google account.

Calendar view

From the Home screen, swipe up to access Apps and tap Calendar.

Tap Menu .

Select from one of the following calendar views:

Schedule: Display all events.

Day: Display today's schedule by hour. Slide the screen to the left and right to display the previous and the next day, respectively.

3 days: Display the previous day, today, and the next day. Slide the screen to the left and right to view the previous and next three days.

Week: Display the current week. Slide the screen to the left and right to view the previous and next week, respectively.

Month: Display the current month. Slide the screen to the left and right to view the previous and next month, respectively.

Schedule View Day View 3 Day View Week View Month View

Add an event

From the Home screen, swipe up to access Apps and tap Calendar.

Tap Add to add an event.

Enter event details, and then tap Save.

View calendar events

From the Home screen, swipe up to access Apps and tap Calendar.

Tap a date and an event to view the details.

Edit an event

From the Home screen, swipe up to access Apps and tap Calendar.

Tap a date and an event to view the details.

Tap Edit to edit the event.

When you are done editing, tap Save.

Delete an event

From the Home screen, swipe up to access Apps and tap Calendar.

Tap a date and an event to view the details.

Tap Options> Delete to delete the event.

Calendar settings

From the Home screen, swipe up to access Apps and tap Calendar.

Tap Menu> Settings > General.

Tap an option to adjust Calendar settings.

Navigation apps

Your phone offers a number of location-based navigation programs to help you figure out where you are and get you where you're going.

Enable location services on your phone

Before using any location-based services, you must enable your phone's location feature. For information about setting your phone's location options, see ["Location" on page <OV>](#).

Google Maps

Use the Google Maps app to determine your location, get directions, browse local businesses and attractions, rate and review places, and more.

Search for destinations

Use Google Maps to locate and map a specific address or destination.

From the Home screen, swipe up to access Apps and tap Maps.

Tip: You can also access the Google Maps app from the Google folder on the Home screen.

If prompted, follow the on-screen instructions to accept terms of use.

Tap Find a place.

Enter an address, city, facility name, etc., then choose a search result. You will see your location on the map.

Google Maps operations

View current location: Tap to find your current location on the map.

Select map types for different views: Tap Menu and select a map view such as traffic, satellite, etc.

Find a route to your destination: Tap Go, enter your desired start location and destination, tap a method of transportation (car, public transit, or on foot), then tap NAVIGATE IN APP for step-by-step directions to your destination via the Navigation for the Google Maps app.

Google Search

Search for information saved on the phone, in apps, and on the Internet.

Use Google Search

From the Home screen, tap the Google Search bar.

Tip: You can also access Google Search by swiping up on the Home screen to access Apps and tapping Google, or from within the Google folder.

Type your search keywords and tap Search . To search by voice, tap Google Voice Search in the search bar and say your search terms.

Use Google Voice Search

Tip: To quickly access Google Voice Search from any screen, press and hold Home.

From the Home screen, swipe up to access Apps and tap Google.

Tap Google Voice Search .

Say your search terms and search results will appear.

Calculator

Your phone's convenient built-in calculator lets you perform basic mathematical equations.

From the Home screen, swipe up to access Apps and tap Calculator.

Enter the first number.

Tap a mathematical function key, then enter the second number.

Tap to view the result.

Tap to clear the results.

View calculator history

From the Home screen, swipe up to access Apps and tap Calculator.

Tap Menu> History, or drag down on the History bar to view the calculator history.

To clear the calculator history, tap Menu> Clear.

To return to the calculator, drag the History bar back up or tap the Back button.

Advanced calculator

From the Home screen, swipe up to access Apps and tap Calculator .

Tap the blue bar on the right, or rotate the device to view more advanced calculation functions.

Clock

The Clock app allows you to set alarms, view different world times, use a stopwatch, set a timer, and use your phone as a desk clock.

Set the date and time manually

Your phone uses the wireless network to automatically receive the current date and time. You can also set the date and time manually.

From the Home screen, swipe up to access Apps and tap Clock .

Tap Menu> Settings > Change date & time > Use network-provided time > Off.

Set the date and time manually.

Create a new alarm

From the Home screen, swipe up to access Apps and tap Clock .

Tap Alarm .

Tap .

Set the time for the alarm and tap OK. You can also tap to enter the time directly.

Set more alarm details, if desired.

Alarm options

Feature	Description
Repeat	Select the days to repeat the alarm.
Alarm sound	Select a sound to play for the alarm.
Vibrate	Activate alarm vibration.
Label	Enter a name for the alarm.

Delete	Delete the current alarm.
--------	---------------------------

Turn an alarm off

To turn an alarm off, drag the Alarm Clock to Dismiss.

To snooze the alarm for 10 minutes, drag the Alarm Clock to Snooze .

Delete an alarm

From the Home screen, swipe up to access Apps and tap Clock.

Tap the alarm you want to delete from the alarm list.

Tap Delete.

World clock

The World clock lets you keep track of the current time in multiple cities around the globe.

From the Home screen, swipe up to access Apps and tap Clock.

Tap Clock if not already selected. Tap to access the World clock screen.

Type to enter a city name and select the city you want to add from the list.

- To remove a city, touch and hold, then drag the city to the trash can.

Timer

From the Home screen, swipe up to access Apps and tap Clock .

Tap Timer to access the Timer screen.

Enter the amount of time into the Timer.

Tap to begin timing.

Tap to pause timing.

Tap again to resume timing.

Tap Reset to reset the timer back to zero.

Tap Delete to delete the timer.

Tap Add timer to add another timer. Swipe up and down to view other active timers.

Stopwatch

From the Home screen, swipe up to access Apps and tap Clock.

Tap Stopwatch to access the Stopwatch screen.

Tap to begin the stopwatch.

Tap to stop the stopwatch.

Tap again to resume timing.

Tap Reset to reset the stopwatch to zero.

Tap Share to share the stopwatch time.

Entertainment and activities

The following topics provide an overview of your phone's entertainment apps.

YouTube

View videos uploaded to YouTube and upload your own videos.

View YouTube videos

Note: You can use the YouTube app to view videos on YouTube even if you aren't signed in to a YouTube account.

From the Home screen, swipe up to access Apps and tap YouTube .

Note: You can also access YouTube from the Google folder on the Home screen.

If you are prompted to provide confirmation to use the site, follow the on-screen instructions to continue.

Browse YouTube channels and tap a video to view.

The video will play on your phone screen. Tap the screen to pause or resume play while watching.

Post a video to YouTube

You can post videos to your YouTube account from your phone. Before posting, you must set up a YouTube account and sign in on your phone.

From the Home screen, swipe up to access Apps and tap YouTube.

Tap Record/Post Video.

Note: You may be prompted to allow access to your photos, camera, and microphone. Tap ALLOW ACCESS to continue.

Select a video to upload, record a new video to upload, or stream a live video. Enter a title, description, and tags, and select a privacy setting.

Settings

The topics in this section will cover your phone's settings and options.

Basic settings

From the Home screen, swipe up to access Apps and tap Settings to access your phone's Settings menu. You can also access the Settings menu from the Status bar. Swipe the Status bar down twice and tap Settings.

The table below outlines the Settings categories.

Category		Description
	Network & internet	Set Wi-Fi, mobile network, Hotspot, VPN, airplane mode, and view data usage.
	Connected devices	Manage the settings on devices connected by Bluetooth, USB, etc.

Category		Description
	Apps & notifications	View your recently opened apps, manage the settings on notifications, permissions, etc.
	Battery	Monitor your phone's battery usage.
	Display	Set wallpaper, brightness, font size, etc.
	Sound	Set ringtone, operation tones, etc.
	Storage	Manage internal storage on your phone and provide menu choices for an optional SD card (not included).
	Privacy	Manage app permissions, set your account activity and personal data, etc.
	Location	View and manage apps using your location.
	Security	Turn on Find My Device, set screen lock methods, password settings, etc.
	Accounts	Manage all your email, social networking, and picture and video sharing accounts.
	Accessibility	Set accessibility options such as screen magnification, hearing aid compatibility, etc.
	Digital Wellbeing & parental controls	Statistics screen usage time, app timers, bedtime schedules, manage notifications, etc.
	Google	Check and set Google service options.
	Software Update	Manage software updates for your phone.
	System	Set language and time, manage reset options, enable backup, check phone updates, and view more important information about your phone.
	About phone	View information about your device.

Network & internet

Manage network and connectivity settings.

Wi-Fi

Connect your device to a Wi-Fi network

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet.

Slide the Wi-Fi switch to the On position to turn it on.

Your phone will automatically search for available networks and you will be able to see the names and security settings of in-range Wi-Fi networks.

To disable Wi-Fi, slide the Wi-Fi switch to the Off position.

Tap the Wi-Fi network you want to connect to, enter the password (if applicable), and tap CONNECT. Your phone will be connected to the selected Wi-Fi network.

The password, for a household wireless LAN router is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.) or QR code. Contact the router manufacturer for information. For the password for a public wireless LAN, check with user's service provider.

Entering a password is not required if an access point is not security protected.

Manually connect to a Wi-Fi network

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Wi-Fi.

Slide the Use Wi-Fi switch to the On position to turn it on.

Tap Add network.

Enter the required information.

Network name: Enter the network name.

Security: Select a security option and enter your password.

Advanced options: Show advanced options, such as IP settings and Proxy settings.

Wi-Fi preferences

Create and manage wireless access points.

Turn on Wi-Fi automatically: Wi-Fi will be turned on automatically when you are near high-quality saved networks, like your home network.

Open network notification: Receive notifications about open networks when Wi-Fi is turned on.

Advanced

Install certificates: Allow authentication to access files.

Network rating provider: Select your preferred network rating provider.

Wi-Fi Direct: Connect to devices with Wi-Fi Direct.

MAC address: The media access control address is randomized.

IP address: Check your phone's IP address.

Wi-Fi data usage: View the Wi-Fi data usage of each app.

Wi-Fi Calling

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet> Wi-Fi Calling.

Wi-Fi Calling: Slide the switch to the On position to enable Wi-Fi Calling.

Note: To use Wi-Fi Calling, you will need to set up an Emergency Address. When the Emergency Address is successfully set, you will see the Wi-Fi Calling icon in the Status bar.

About Wi-Fi Calling: Tap to view more information about Wi-Fi Calling.

Emergency Address: Tap to update your emergency address to help emergency services find you if you call 911.

Note: You must have an active Wi-Fi connection to send or receive calls and messages with Wi-Fi Calling.

Mobile network

From the Home screen, swipe up to access Apps and tap Settings .

Tap Network & internet> Mobile network.

Mobile Data: Slide the Mobile Data switch to the On position to enable data access on your mobile network.

International Data Roaming: Slide the switch to the On position to enable international data roaming.

App data usage: Tap to view data usage on the mobile network.

Data warning & limit: View the following data management options:

Set data warning: Slide the switch to the On position to enable alerts when your mobile data usage reaches the amount set.

Data warning: Set the data usage amount. Your phone will notify you when it reaches the amount set. Data usage measured by your phone is an approximate amount, and it may differ from the actual amount.

Set data limit: Slide the switch to the On position to enable data limits.

Data limit: Set a data limit. Your phone will turn off mobile data when it reaches the limit set.

Mobile Network Diagnostics: Slide the switch to the On position to enable sending diagnostic data automatically to the provider to improve service.

Access Point Names: Select or add APNs.

Allow 2G Service: Slide the switch to the On position to enable 2G service.

Airplane mode

Disable all network communication.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet> Advanced > Airplane mode.

Slide the Airplane mode switch to the On position to activate Airplane mode.

Data Saver

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet> Data Saver.

Tap Data Saver, then slide the Use Data Saver switch to the On position to enable the data saving feature.

Hotspot & tethering

Share your phone's internet connection with other devices.

Note: Using your phone as a mobile hotspot increases battery consumption and data usage.

Use your phone as a Mobile hotspot

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Hotspot & tethering > Mobile Hotspot.

Slide the Mobile Hotspot switch to the On position to activate the mobile hotspot.

Hotspot name: Set the hotspot name.

Security: Turn hotspot security on or off.

Hotspot password: Tap to set a hotspot password.

Turn off hotspot automatically: Slide the switch to the On position to turn off the hotspot automatically if no devices are connected.

Turn off hotspot time: Set a timer for the hotspot to automatically turn off.

Hide SSID: Slide the switch to the On position to hide the mobile hotspot name.

USB tethering

Share your phone's internet connection via USB.

Connect your phone to the device that you want to share your internet with using a USB type-c cable before continuing to the next step.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Hotspot & tethering > USB tethering.

Slide the USB tethering switch to the On position to enable USB tethering.

Bluetooth tethering

Share your phone's internet connection via Bluetooth.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Hotspot & tethering > Bluetooth tethering.

Slide the Bluetooth tethering switch to the On position to enable Bluetooth tethering.

VPN (Virtual Private Networks)

Note: You need to set a screen lock PIN or password before you can use a VPN.

Add a VPN profile

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Advanced > VPN.

Tap Add VPN on the top right corner of the VPN screen to add a VPN profile.

Follow the prompts to set up a VPN.

Edit and delete a VPN

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet > Advanced > VPN.

Tap next to a VPN.

Edit the VPN and tap SAVE, or tap FORGET to delete the VPN.

Connect to a VPN

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet> Advanced > VPN.

Tap a VPN, enter your login information, and tap CONNECT.

To disconnect, tap the VPN, and tap DISCONNECT.

Private DNS

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet> Advanced > Private DNS.

Select your Private DNS mode.

Wireless Emergency Alerts

From the Home screen, swipe up to access Apps and tap Settings.

Tap Network & internet> Advanced > Wireless Emergency Alerts.

You can change the alert settings by tapping Menu > Settings.

Connected devices

Manage settings for connected devices.

USB

Connect your phone with a computer using a USB cable to transfer data, share network connectivity, or charge your phone.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> USB.

USB controlled by:

Connected device: Set the connected device to control the USB.

This device: Set your phone to control the USB.

Use USB for:

File Transfer: Select to transfer files between your phone and your computer.

USB tethering: Select to set the USB tethering mode.

MIDI: Select to set this device as MIDI.

PTP: Select to transfer PTP photos.

No data transfer: Select to set No data transfer mode.

Pair new device

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Pair new device.

Pair with a device shown in the Available devices list.

Connection preferences

Manage various connection preferences.

Bluetooth

Wirelessly hear calls, connect speakers, transfer data, and more.

Activate Bluetooth

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Connection preferences > Bluetooth.

Slide the Bluetooth switch to the On position to turn it on.

Pair a Bluetooth device

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Connection preferences > Bluetooth.

Tap Pair new device.

Select the device you want to connect with in the Available devices list and follow the prompts to connect.

Make sure the device you want to connect with is discoverable via Bluetooth.

Depending on the device, you may be required to enter or accept a passkey.

Rename a paired device

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices.

Under PREVIOUSLY CONNECTED DEVICES, tap Settings next to a paired device name.

Tap Edit, enter a new name, and tap RENAME to save.

Disconnect from a paired device

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Tap Settings next to a paired device name, and tap DISCONNECT.

Search for other devices

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Connection preferences > Bluetooth > Pair new device.

Receive data via Bluetooth

When a device attempts to send a file to your phone using Bluetooth, you will be prompted to accept or decline the request.

Tap ACCEPT.

To view the file received, swipe the Status bar down and tap Bluetooth share: Received files, or locate the file from Bluetooth settings menu.

Open received files

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Connection preferences.

Tap Files received via Bluetooth.

Tap an item to open it.

Printing

Connect your device to a printer on the same Wi-Fi network.

Add printer

From the Home screen, swipe up to access Apps and tap Settings .

Tap Connected devices> Connection preferences > Printing.

Tap Default Print Service.

Slide the switch to the On position to turn it on.

Tap Menu> Add printer.

Tap an option to add a printer by IP address or by Wi-Fi Direct.

Files received via Bluetooth

From the Home screen, swipe up to access Apps and tap Settings.

Tap Connected devices> Connection preferences > Files received via Bluetooth.

Tap an item to open it.

Apps & notifications

View current running applications and manage notifications, permissions, and more.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications.

Recently opened apps

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> SEE ALL APPS.

Tap an app to view detailed information. Tap DISABLE to disable this app, or tap FORCE STOP to stop this app.

Notifications

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Notifications.

See all from last 7 days: Tap to see which applications showed notifications in the last 7 days.

Notifications on lock screen: Tap to select how you want notifications to be displayed on the lock screen.

Allow notification snoozing: Slide the switch to the On position to allow temporarily snoozing certain notifications.

Suggested actions and replies: Slide the switch to the On position to automatically show suggested actions and replies.

Default notification sound: Tap to select a default notification sound. You can also customize your own ringtone by tapping Add notification.

Do Not Disturb: Tap to set Do Not Disturb behavior, exceptions, schedule, and to turn it on or off.

Screen time

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Screen time.

You can tap Set timers for your apps to set daily timers for most apps. When the app timer ends, the app is paused for the rest of the day.

Default apps

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Default apps.

Tap to set the default app for the browser, phone, messaging, etc. You can also set default apps for opening links.

Permission manager

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Advanced > Permission manager.

Tap a function to view the current allowed apps.

Tap the app you want to modify permissions for, and select Allow or Deny to adjust the permission settings.

Special app access

From the Home screen, swipe up to access Apps and tap Settings.

Tap Apps & notifications> Advanced > Special app access.

Tap to view app access for special functions, such as battery optimization, display over other apps, unrestricted data, usage access, etc.

Battery

Monitor your phone's battery usage through the Battery settings menu. Check the battery consumption and percentage.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Battery.

Battery consumption notification

Monitor the amount of battery being used by apps. If battery usage increases too much, your phone will suggest actions you can take.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Battery, then tap the Battery consumption notification to ensure apps are running normally.

Battery Saver

From the Home screen, swipe up to access Apps and tap Settings.

Tap Battery> Battery Saver.

Tap  to turn the Battery Saver on, or tap  to turn the Battery Saver off. The Battery Saver will automatically turn off when the phone is plugged in and turn on when the phone is unplugged.

Set a schedule: Tap Based on percentage and drag the slider to the percentage you need. The Battery Saver will turn on automatically when your phone reaches that battery percentage.

Battery Manager

From the Home screen, swipe up to access Apps and tap Settings.

Tap Battery> Battery Manager.

Slide the Use Battery Manager switch to the On  position to enable the battery manager.

Battery percentage

From the Home screen, swipe up to access Apps and tap Settings.

Tap Battery> Battery percentage.

Slide the switch to the On  position to show the battery percentage in the Status bar.

Last full charge

View the time of the last full charge.

Screen usage since full charge

View the amount of screen usage since the last full charge.

Display

Use the phone's Display settings menu to adjust items such as wallpaper, brightness, screen timeout, and more.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Display.

Brightness level

Tap  to adjust the screen brightness level. Drag the slider to manually adjust the brightness level.

Night Light

Tap  to set a Night Light schedule and intensity. You can also enable automatic Night Light until sunrise.

Adaptive brightness

Slide the switch to the On  position to enable Adaptive brightness. When turned on, your phone will automatically adjust screen brightness based on the lighting conditions.

Wallpaper

Set the wallpaper on the phone. Choose from Gallery Go and Wallpapers.

Dark theme

Slide the switch to the On  position to enable the dark theme.

Screen timeout

Tap to set screen timeout. Your screen will automatically go to sleep after the set amount of time.

Auto-rotate screen

Slide the switch to the On position to enable screen rotation.

Font size

Drag the slider to adjust the font size.

Display size

Drag the slider to adjust the display size.

Lock screen display

Manage what will show on the lock screen.

Sound

The Sound settings menu lets you control your phone's audio, from ringtones and alerts to tap tones and notifications.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Sound.

Media volume

Drag the slider to adjust the media and alert notification volume.

Call volume

Drag the slider to adjust the call volume.

Ring volume

Drag the slider to adjust the ring volume.

Alarm volume

Drag the slider to adjust the alarm volume.

Vibrate for calls

Slide the switch to the On position to activate vibration for calls.

Do Not Disturb

Tap to manage Do Not Disturb settings. Some notifications will be silenced when Do Not Disturb is turned on.

Shortcut to prevent ringing

Tap to set the key shortcut to prevent ringing.

Phone ringtone

Select a ringtone for incoming phone calls. You can customize your own ringtone by tapping Add ringtone.

Default notification sound

Select the default notification sound. You can customize your own notification sound by tapping Add notification.

Default alarm sound

Select the default alarm sound. You can customize your own alarm sound by tapping Add alarm.

Other sounds and vibrations

Dial pad tones: Enable or disable dial pad tones.

Screen locking sounds: Enable or disable screen locking sounds.

Charging sound and vibration: Enable or disable the charging sound and vibration.

Touch sounds: Enable or disable touch sounds.

Touch vibration: Enable or disable touch vibration.

Storage

The Storage settings menu allows you to manage internal storage on your phone and provides menu choices for an optional SD card (not included).

From the Home screen, swipe up to access Apps and tap Settings.

Tap Storage.

Tap Internal shared storage, then tap an app category to view the storage amount used by each app.

Delete backed up files by tapping FREE UP SPACE.

Privacy

The Privacy settings will help you to secure your device, protect your data, and keep your privacy.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Privacy.

Permission manager

Control permission for apps that use your camera, location, microphone, contacts, storage, etc.

Show passwords

Display characters briefly as you type passwords.

Lock screen

Choose to show or hide notification content on the lock screen.

Autofill service from Google

Autofill your information from your Google account.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Privacy > Autofill service from Google > CONTINUE.

Fill in the categories with information you'd like to autofill such as address, payment methods, etc.

Google location history

Tap to view your location history.

Activity controls

Choose the activities and information you allow Google to save.

Ads

Tap to control advertising ID and personalization.

Usage & diagnostics

Share data to help improve Android.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Privacy > Advanced > Usage & diagnostics.

Slide the switch to the On position to enable Usage & diagnostics.

Location

The Location settings will help you to secure your device, protect your data, and keep your privacy.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Location.

Slide the use location switch to the On position to turn location services on.

Recent location requests

View a list of apps that have recently requested your location.

App permission

Tap to view which apps have permission to access location services.

Wi-Fi and Bluetooth scanning

Wi-Fi scanning: Improve location accuracy by allowing system apps and services to detect Wi-Fi networks at any time.

Bluetooth scanning: Improve location accuracy by allowing system apps and services to detect Bluetooth devices at any time.

Emergency Location Service

Slide the switch to the On position to turn Emergency Location Services (ELS) on. When you call or text an emergency number, your device will use ELS to automatically send your location to emergency responders.

Google Location Accuracy

Slide the Google Location Accuracy switch to the On position to use GPS, Wi-Fi, Bluetooth, mobile networks, and sensors to determine your location.

Google Location History

Tap to view your location history.

Google Location Sharing

Tap to share your location.

Security

The Security settings will help you to secure your device, protect your data, and keep your privacy.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security.

Google Play Protect

Google will regularly check your device and prevent/warn you of potential harm. Only apps from Play Store will be checked.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Google Play Protect.

Tap Scan to start scanning your device for harmful apps.

Tap Settings to view Play Protect settings:

Slide the Scan apps with Play Protect switch to the On position to enable regular scanning for harmful apps on your device.

Slide the Improve harmful app detection switch to the On position to enable sending unknown apps to Google for better detection.

Find My Device

Find My Device helps you locate your device remotely, keeping your data safe in the event that your phone is lost.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Find My Device.

Slide the switch to the On position to activate Find My Device.

Google Play system update

Check for new Google Play system updates for your device.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Google Play system update

Security update

Check for new software updates for your device.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Security update.

Tap Check for update to check for updates.

Screen lock

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Screen lock.

None: Disable any screen lock.

Swipe: Tap to set swipe to unlock.

Pattern: Tap to set an unlock pattern. Follow the prompts to finish the settings.

PIN: Tap to set a PIN code as the screen unlock method.

Password: Tap to set a password as the screen unlock method.

Important: To protect your phone and data from unauthorized access, it is recommended that you use the highest security level available (Password protection). It is also recommended you frequently change your password to ensure the safety of your phone and personal data. If you failed to enter the correct pattern, PIN, or password, after five attempts, you will be prompted to wait for 30 seconds before you can try again.

Tap next to Screen lock to adjust some settings on screen lock.

Make pattern visible: Slide the switch to the On position to make the pattern visible.

Automatically lock: Tap to set an automatic lock timer.

Power button instantly locks: Slide the switch to the On position to activate instant lock with the power button.

Note: "Make pattern visible" is only available when pattern screen lock is set.

Fingerprint

In addition to unlocking your phone, you can also use your fingerprint to authorize purchases and app access.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Fingerprint.

Add a fingerprint

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Fingerprint.

Note: To add a fingerprint, you must choose your backup screen lock method.

Device admin apps

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Device admin apps.

Enable or disable Device admin apps according to your preference.

SIM card lock

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> SIM card lock.

Slide the Lock SIM card switch to the On position to enable SIM card lock. SIM lock will require you to enter a PIN to use your device.

Tap Change SIM PIN to change the PIN code.

Encryption & credentials

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Encryption & credentials.

Encrypt phone: Your phone is already encrypted.

Storage type: Your phone's credential storage type is hardware-backed.

Trusted credentials: Tap to view trusted security certificates.

User credentials: Tap to view and modify stored credentials.

Install from SD card: Tap to install certificates from the SD card.

Clear credentials: Tap to remove all certificates.

Trust agents

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Trust agents.

View your trusted agents. Slide the switch to the On or Off position to turn them on or off.

App pinning

From the Home screen, swipe up to access Apps and tap Settings.

Tap Security> Advanced > App pinning.

Slide the switch to the On or Off position to turn it on or off. When turned on, you can use screen pinning to keep the current screen in view until you unpin.

Accounts

Set up and manage all of your accounts, including your Google Account and other social networking accounts, through the Accounts settings menu.

Add account

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accounts> Add account.

Tap the type of account you want to add.

Follow the prompts to enter your credentials and set up the account.

For more information about setting up a Google account, see ["Google account" on page <OV>](#).

Automatically sync data

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accounts> Automatically sync data.

Slide the Automatically sync data switch to the On position to activate automatic data syncing.

Accessibility

The Accessibility settings menu allows you to manage accessibility-related apps. Accessibility services are special features to make the device easier to use for those with certain physical disabilities.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accessibility.

Downloaded services

View a list of downloaded accessibility apps.

Real-Time text call

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accessibility> Real-Time text call.

Manage RTT call options.

Tap RTT call button and select Always Visible to always have access to the RTT call button, and to turn the transcript of history on and off.

Text-to-speech output

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accessibility > Text-to-speech output.

Preferred engine: Tap to set the text-to-speech engine (Google is default). Tap to manage text-to-speech settings.

Language: Tap to set the language for using this function.

Speech rate: Drag the slider to adjust speech rate.

Pitch: Drag the slider to adjust pitch.

Tap PLAY to play the example.

Tap RESET to reset all Text-to-speech settings to the default settings.

Display

Font size: Drag the slider to adjust the font size.

Display size: Drag the slider to make the items on your screen smaller or larger.

Dark theme: Enable the dark theme.

Magnification: Enable screen magnification.

Magnify with triple-tap: Slide the switch to the On or Off position to enable or disable magnification after tapping three times.

Magnify with shortcut: Slide the switch to the On or Off position to enable or disable zooming in on the screen by pinching or touching and holding.

Color correction: Enable color correction. This may affect performance.

Color inversion: Enable color inversion. This may affect performance.

Large mouse pointer: Enable the large mouse pointer function.

Remove animations: Enable or disable animations.

Interaction controls

Dwell timing: Enable automatic clicking when using a mouse. When enabled, you can drag the slider to adjust the amount of time between the mouse stopping and the click.

Power button ends call: Enable ending calls by pressing the Power key.

Auto-rotate screen: Enable or disable screen rotation. See ["Portrait and landscape screen orientation" on page <OV>](#) for more information.

Touch & hold delay: Set the touch & hold delay to Short, Medium, or Long.

Time to take action (Accessibility timeout): Choose how long to show messages that ask you to take an action.

Vibration & haptic strength: Enable or disable ring, notification, and touch feedback vibration.

Audio & on-screen text

Mono audio: Enable combining channels when playing audio.

Audio balance: Adjust the audio balance from the speaker.

Caption preferences: Enable or disable captions. You can also set caption display language, text size, and caption style.

Experimental

High contrast text: Enable high contrast text display.

Volume key shortcut

From the Home screen, swipe up to access Apps and tap Settings.

Tap Accessibility> Volume key shortcut.

Slide the switch to the On position to enable the Volume key shortcut.

When the shortcut function is turned on, you can press both Volume keys for 3 seconds to access accessibility services.

Tap Shortcut service to select the accessibility service to be activated with the Volume key shortcut function.

Slide the Allow from lock screen switch to the On position to enable using the Volume key shortcut from the lock screen.

Digital Wellbeing & parental controls

Your Digital Wellbeing tools

Use app timers and other tools to keep track of screen time and unplug more easily.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Digital Wellbeing & parental controls.

Ways to disconnect

Dashboard: View your screen time and set timers for your apps.

Focus mode: Pause distracting apps when you need time to focus.

Reduce interruptions

Manage notifications: Enable or disable the notifications of apps.

Do Not Disturb: Mute your device, but allow exceptions such as calls or texts from certain contacts.

Show icon in the app list

Slide the switch to the On position to enable icons in the app list.

Parental controls

Add content restrictions and set other limits to help your child balance their screen time.

Google

Configure your device's Google settings. Available options depend on your Google account.

From the Home screen, swipe up to access Apps and tap Settings.

Tap Google.

Select an option to customize your Google account settings.

System

Manage detailed settings for your phone, including language and input settings, battery and storage, date and time, etc.

Languages & input

Set the language for the phone's menus and keyboards, select and configure keyboard settings, configure speech input settings, and more.

Languages

From the Home screen, swipe up to access Apps and tap Settings.

Tap System> Language & input > Languages.

View your languages.

When more than one language has been added, you can touch and hold the language, then drag it up to the first position to set as the default display language.

To add a language, tap Add a language, then select the language you want to add.

To remove a language, tap Menu> Remove.

Keyboards

Virtual keyboard: View your virtual keyboard settings.

Manage keyboards: Activate or deactivate your virtual keyboards.

Physical keyboard: View your physical keyboard settings.

Show virtual keyboard: Slide the switch to the On or Off position to enable or disable displaying a virtual keyboard while a physical keyboard is active.

Keyboard shortcuts helper: Tap to set keyboard shortcuts.

Advanced

Spell checker: Slide the switch to the On or Off position to enable or disable the spell checker.

Autofill service: Enable or disable the autofill function.

Personal dictionary: Add custom words to your personal dictionary. Tap Add to add a word to the dictionary.

Pointer speed: Set the speed of the pointer for a mouse/track pad.

Text-to-speech output: Manage settings on the text-to-speech function.

Gestures

Jump to camera

Open the Camera app from any screen by quickly pressing the Power key twice. Slide the switch to the On position to enable.

Prevent ringing

Press the Power key and the Volume up key together to activate Vibrate or Mute mode. Slide the switch to the On position to enable the Prevent ringing function.

Date & time

From the Home screen, swipe up to access Apps and tap Settings.

Tap System> Date & time.

Use network-provided time: Tap to automatically use the time and date provided by a connected Wi-Fi network. Disable this function to manually enter the date and time.

Set date: Tap to set date manually. This option is available only when the Use network/GPS-provided time function is disabled.

Set time: Tap to set time manually. This option is available only when the Use network/GPS-provided time function is disabled.

Automatic time zone: Slide the switch to the On position to automatically set the time zone.

Select time zone: Manually select your time zone. This option is available only when the Automatic time zone function is disabled.

Use locale default: Slide the switch to the On position to use the default time format.

Use 24-hour format: Slide the switch to the On position to enable the 24-hour time format.

Backup

Your phone's Backup settings let you back up your phone's data and settings to Google servers before resetting your phone to the original factory settings.

From the Home screen, swipe up to access Apps and tap Settings.

Tap System> Backup.

Slide the Back up to Google Drive switch to the On or Off position to enable or disable automatic backup to your Google Drive.

Reset options

From the Home screen, swipe up to access Apps and tap Settings.

Tap System> Reset options.

Reset Wi-Fi, mobile & Bluetooth: Reset all network settings, including Wi-Fi, Mobile data, and Bluetooth. Tap RESET SETTINGS to reset.

Reset app preferences: Reset all app preferences, including disabled apps, disabled app notifications, default apps, background data restrictions, etc. Tap RESET APPS to reset.

Erase all data (factory reset): Completely erase all data from your phone's internal storage and reset the device to factory settings. Tap Erase all data to reset.

Note: Performing a factory reset will also erase any data on an installed SD card. Unmount the card to avoid losing any data you may have stored on it.

About phone

Access important phone information, search for and apply updates, and view legal and safety information.

From the Home screen, swipe up to access Apps and tap Settings.

Tap About phone.

Device name: Tap to edit your phone's display name.

Phone number: Display your phone number.

Emergency information: Add medical information and emergency contacts to help first responders in an emergency. Anyone can read this information from your lock screen and dial your emergency contacts without unlocking your phone.

Medical information: Add your medical information such as your name, address, blood type, allergies, etc.

Emergency contacts: Choose contacts as your emergency contacts to be accessed from the lock screen in case of an emergency.

Legal information: View your device's legal information, including third-party licenses, Google legal, system web view licenses, etc.

Regulatory labels: View your device's regulatory labels, including FCC ID, IMEI, SKU, and MFD DATE.

SIM status: View your SIM status information, such as the Network, Phone number on SIM, Mobile network state, etc.

Model & hardware: View your device model and hardware information.

FCCID: for your device

IMEI: View your IMEI.

Android version: View your device's current Android version and other relevant information.

IP address: View your IP address.

Wi-Fi MAC address: View your Wi-Fi MAC address.

Bluetooth address: View your Bluetooth address.

Software version: View your software version.

Build number: View your build number.

Getting help

The topics in this section will cover troubleshooting tips and phone specifications.

For assistance

Troubleshooting

Check below for solutions to common problems you may experience.

Problem: The phone freezes or operations are unstable.

Solution: Restart the device. Press and hold the Power key, then tap Restart.

Note: Data that was being edited will be erased when the device is restarted.

Problem: The device starts freezing after installing a new app.

Solution: The newly-installed app may be causing the device to freeze. Uninstall the app in Safe mode. To enable Safe mode:

Press and hold the Power key, then touch and hold Power off. Read the disclaimer for Safe mode, and then tap OK.

After turning the phone on in Safe mode, "Safe mode" will appear at the bottom left corner.

After restarting in Safe mode, your phone can be powered on as usual.

Before enabling Safe mode, it is recommended that you back up important data.

To exit Safe mode, restart the device. Press and hold the Power key, then tap Restart. The phone will reboot in normal mode.

Problem: The phone will not make calls, send messages, check email, or connect to the Internet.

Solution 1: The network signal may be too weak or you may be out of the service area. Return to an area with a strong network signal.

Solution 2: Restart the device. Press and hold the Power key, then tap Restart.

Solution 3: Make sure Airplane mode is not active. From the Home screen, swipe up to access Apps and tap Settings> Network & internet> Advanced > Airplane mode and ensure the switch is in the Off position.

Solution 4: Make sure mobile data is enabled. From the Home screen, swipe up to access Apps and tap Settings> Network & internet> Mobile network and ensure the switch is in the On position.

Problem: The battery drains too quickly.

Solution: Making calls or connecting to a mobile network outside of your service area will drain the battery. Certain apps and functions can also drain the battery.

Tip: You can enable the Battery Manager to help identify which apps are draining the battery. From the Home screen, swipe up to access Apps and tap Settings> Battery> Battery Manager and slide the switch to the On position.

Problem: An app will not download or install.

Solution 1: Make sure the device has room for the app. Apps may not be installed with minimal free space on the phone or SD card. To check free storage space, see ["Storage" on page <OV>](#).

Solution 2: The app is not supported by your phone. Make sure your software version is up to date and download any updates.

Problem: The phone will not unlock.

Solution 1: Make sure you entered your pattern/PIN/password correctly.

Solution 2: Restart the device. Press and hold the Power key, then tap Restart.

Note: Data that was being edited will be erased when the device is restarted.

Specifications

The following tables list your phone's and battery's specifications.

Phone specifications

Specification	Description
Weight	Approx. 222g / 7.8oz
Continuous talk time	Up to 40 hours
Continuous standby time	Up to 27 days
Dimensions (W x H x D)	6.94 x 3.09 x 0.38in
Display	6.82" HD+ (720 x 1640 resolution) 20.5:9 Aspect Ratio
Processor	MediaTek MT6833, Octa-core 2x A76 2.2GHz + 6x A55 2.0GHz
Cameras	Rear: 48MP + 8MP + 2MP + 2MP; 8x Digital zoom, Front: 13MP
Memory	4GB RAM/ 64GB ROM, expandable with microSD by 512GB
Communication speed	GSM: 850 / 900 / 1800 / 1900 UMTS: 1900/1700/850 LTE: B2, 4, 5, 12, 14, 30, 66 5G: Sub6 n2, n5, n66
Android version	Android™ 11

Battery specifications

Item	Description
Voltage	3.87 V
Type	Lithium-ion Polymer (Non-removable)
Capacity	Typical capacity: 4750 mAh
Dimensions (W x H x D)	6.26" x 3.99" x 0.35"

Licenses

microSD Logo is a trademark of SD-3C LLC.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by its affiliates is under license. Other trademarks and trade names are those of their respective owners.

The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Copyright information

Google, Android, Google Play and other marks are trademarks of Google LLC. All other trademarks are the property of their respective companies.

Safety and use

The topics in this section will introduce how to use your mobile device safely.

Please read before proceeding

THE DEVICE IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT ATTEMPT TO REMOVE THE BATTERY PACK.

Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

Warning: Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with a desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

Travel charger: Input: 100-240V, 50/60Hz, 0.5A. Output: 5V, 3A or 9V, 2A or 12V, 1.5A.

Battery must be used with caution

This product contains a Lithium-ion Polymer battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short circuit the external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C). The operating temperature for the phone is -14°F (-10°C) to 113°F (45°C). The charging temperature for phone is 32°F (0°C) to 113°F (45°C).

Warning: Battery is non-removable. Do not attempt to remove the battery for danger of explosion.

To reduce risk of fire or burns, do not disassemble crush, puncture, short circuit the external contacts expose to temperature above 113°F (45°C), or dispose of in fire or water. Do not attempt to replace the non-removable battery. The phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations or guides supplied with your product.



Take extra precautions

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Only use the USB cable provided with the phone or that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Device usage by children should be supervised.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.

- Avoid dropping the phone. If the phone is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard. If the battery leaks:
 - Do not allow the leaking fluid to come into contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
 - Do not allow the leaking fluid to come into contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
 - Take extra precaution to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature may exceed 113°F (45°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage or overheat the product, or pose a risk to the vehicle.

Prevention of hearing loss

Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft

Due to possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off the RF on your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product near gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your health care provider may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Non-ionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in noncompliance with local regular requirement in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level that needed.

Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

Electrical safety

Accessories

- Use only approved accessories.
- Do not connect with incompatible products or accessories.

Connection to a car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and damaged products

- Do not attempt to disassemble the phone or its accessories.
- Only qualified personnel must service or repair the phone or its accessories.

General precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen and the device to prevent damaging them. Remove the device from your pants' pocket before sitting down. Cracked display screens due to improper handling are not covered by the warranty.

Device getting warm after prolonged use

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

Protect your phone

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum -14°F (-10°C) and maximum 113°F (45°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provide under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.

- The product does not operate normally when you follow the operating instructions.

Avoid hot areas

The product should be placed away from heat sources such as radiators, heat registers, stoves, or any device producing heat.

Avoid wet areas

Never use the product in a wet location.

Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

Notice: When taking the device from low temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment allow the device to acclimate to room temperature before turning on power.

Avoid pushing objects into product

Never push objects of any kind into slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

Airbags

Do not place a phone in the area over an airbag or in the airbag deployment area. Store the phone safely before driving your vehicle.

Mounting accessories

Do not use the product on an unstable table, cart, stand, tripod or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

Avoid unstable mounting

Do not mount the product with an unstable base.

Use product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

Adjust the volume

Turn down the volume before using headphones or other audio devices.

Cleaning

Unplug the product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves, or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

Repetitive motion injuries

To minimize the risk of RSI, when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

Operating machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

Loud noise

This phone is capable of producing loud noises which may damage your hearing.

Emergency calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Regulatory agency identifications

FCC Regulations

This mobile phone complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the head is 1.14 W/kg and when worn on the body, as described in this user guide, is 0.59 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: RYQEA211001.

For body worn operation, this phone has been tested and meets the FCC

RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 10 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 10 mm from your body when the phone is switched on.

Hearing Aid Compatibility (HAC) for Wireless Telecommunication Devices

This phone has a HAC rating of M4/T3.

What is hearing aid compatibility?

The Federal Communications Commission has implemented rules and a rating system designed to enable people who wear hearing aids to more effectively use these wireless telecommunications devices. The standard for compatibility of digital wireless phones with hearing aids is set forth in American National Standard Institute (ANSI) standard C63.19. There are two sets of ANSI standards with ratings from one to four (four being the best rating): an "M" rating for reduced interference making it easier to hear conversations on the phone when using the hearing aid microphone, and a "T" rating that enables the phone to be used with hearing aids operating in the tele-coil mode, thus reducing unwanted background noise.

How will I know which wireless phones are hearing aid compatible?

The Hearing Aid Compatibility rating is displayed on the wireless phone box. A phone is considered Hearing Aid Compatible for acoustic coupling (microphone mode) if it has an "M3" or "M4" rating. A digital wireless phone is considered Hearing Aid Compatible for inductive coupling (tele-coil mode) if it has a "T3" or "T4" rating.

Warranty

With this manufacturer's warranty (hereinafter: the "Warranty"), Emblem Solutions (hereinafter: the "Manufacturer") guarantees this product against any material, design and manufacturing defects. The duration of this Warranty is specified in article 1 below.

This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

Warranty duration:

The product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The "Warranty Period" (as defined in the table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase).

1. Warranty period (see table below)

Phone	24 Months
USB Cable and Charger	12 Months
Other Accessories (if included in the box)	12 Months

2. Warranty period for repaired or replaced parts:

Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original warranty period of the product concerned. However, the repaired or replaced parts are guaranteed in the same manner and for the same defect for a period of ninety days after delivery of the repaired product, even if their initial warranty period has expired. Proof of purchase required.

Implementation of the Warranty

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact the Returns Center at **1-800-CRICKET (274-2538)** for assistance. The customer support center will then provide you with instructions on how to return the product for support under warranty. For more information, please visit www.cricketwireless.com/support/orders-and-activations/warranty.html.

Warranty exclusions

Manufacturer guarantees its products against material, design and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wear and tear of the product (including on camera lenses, batteries and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of this User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in your product's User Manual.
3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end user or by persons or by service providers not approved by Manufacturer and/or with spare parts not approved by Manufacturer.
4. Use of the product with accessories, peripherals and other products whose type, condition and/or standards do not meet Manufacturer's standards.

5. Defects associated with the use or connection of the product to equipment or software not approved by Manufacturer. Some defects may be caused by viruses due to unauthorized access by yourself or by a third party service, computer systems, other accounts or networks. This unauthorized access may take place through hacking, misappropriation of passwords or various other means.
6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by Manufacturer and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.
9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product
10. Absence of proof of purchase.

Upon expiration of the warranty period or upon an exclusion of warranty, Manufacturer may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.

The Manufacturer contact and after-sales service details are subject to change. These Warranty terms may vary substantially according to your country of residence.