

# **Product safety & warranty information**

Gabb® Phone

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# Important Safety & Precautions

|                                                                                    |                                                                                                                                                   |                                                                                     |                                                                                                               |
|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
|    | Avoid contact with liquids. Keep your phone dry.                                                                                                  |    | Do not use or set up your phone while driving.                                                                |
|    | Turn off the device when boarding an aircraft.                                                                                                    |    | Do not attempt to modify or disassemble the device and battery, which may cause injury and void the warranty. |
|    | Do not expose your device to any source of fire, such as gas fumes, to prevent explosion.                                                         |    | Do not dispose of your device in fire.                                                                        |
|    | Do not talk or text with your device while walking.                                                                                               |    | Keep your device away from anything with a magnetic field.                                                    |
|    | Do not use your device at gas stations.                                                                                                           |    | Turn off your device when you are near medical instruments to prevent interference.                           |
|    | Do not use or store your device under extreme temperatures.                                                                                       |    | Observe the law that may prohibit or restrict use of certain features of your device.                         |
|    | To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding the device near your ear. |    | Do not hold your phone over your ear when making calls to avoid excessive radiation.                          |
|  | Keep away from pacemakers and other electronic medical devices.                                                                                   |  | Do not rely on your phone as the only or the primary device for emergency communications.                     |

# FCC Compliance

This mobile device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification that is not expressly approved by the manufacturer responsible for the compliance of this device voids the user's authority to operate this device.

This mobile device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment<sup>1</sup>

# Specific Absorption Rate (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found on [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) using the FCC ID of this device: RYQGP3. For this device:

- The highest reported head SAR value: 0.81 W/Kg
- The highest reported body-worn SAR value: 1.09 W/Kg

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 10 mm from your body when the phone is switched on.

# Hearing Aid Compatibility (HAC)

This phone is rated M3/T4.

This phone is hearing aid-compatible. This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

The Federal Communications Commission (FCC) has defined standards for wireless mobile devices to be compatible with hearing aid instruments. The current standard is set by American National Standard Institute (ANSI). The HAC standard adopts a M/T rating system.

The "M" rating indicates the reduced interference with hearing aids that operates in acoustic mode, such as on a microphone. The "M" rates from M1 to M4, with M4 being the best. The "T" rating specifies the capability of the wireless mobile devices in operating with hearing aids that integrates a telecoil (a small copper wire inside hearing aid that converts sounds into electromagnetic signals) and operates in inductive coupling mode. The "T" rates from T1 to T4, with T4 being the best.

The ratings are not a guarantee. However, it is suggested to choose a wireless mobile device with at least "M3" in the M rating and "T3" in the T rating to ensure wide compatibility with hearing aid instruments.

# IEEE 1725 Criteria

This product is built in with a non-removable Lithium-ion battery and complies with the following CITA-IEEE 1725 criteria for battery safety.

- Do not disassemble or open, crush, bend, or deform, puncture, or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazards.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this document. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazard. Only authorized service providers shall replace battery (if the battery is non-replaceable by users).
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Do not replace an embedded battery pack. Improper replacement may present a risk of fire, explosion, leakage, or other hazard. Contact the manufacturer for replacement instructions.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

# Maintenance & Care

For optimal experiences, please observe the guidelines below for maintenance and care of the device.

- Keep the touch screen and camera lens clean. An unclean screen may slow down the phone's responsiveness to your operations, and unclean camera lens may affect the quality of the images you capture.
- Clean your device with a soft, dry cloth when it is switched off.
- Avoid using or storing your device under excessive moisture or extreme temperatures.
- Do not subject your device to severe shock to prevent damage or malfunctioning.
- Do not place heavy objects on top of your device.
- The screen surface is subject to scratches. Avoid contacting with sharp objects. Non-adhesive generic screen protectors designed specifically for LCD panel may help.
- Do not expose your device to extreme heat or direct sunlight for prolonged periods to prevent damage arising from overheating.
- Do not use paper towels to clean the screen.
- Do not clean the device with alcohol, cleaning detergent, solvents, or abrasive substance.
- Do not attempt to disassemble, repair, or make any modifications to your device. Doing so will cause damage or injury, and will void the warranty.
- Repair shall be conducted by authorized, trained technicians.
- Store your device in a dry, cool place.
- Keep your device away from flammable liquids, gases, or explosive materials.
- Do not wear the device while it is being charged.
- Do not place metallic or magnetic objects near the charging part of the device.
- Do not place your device in or near heating equipment such as water heaters, microwaves, or cooking appliances.

# **Proper Product Handling**

## **Safety in driving**

Do not use or set up your device while driving. Making calls or texting while driving could put you and others at greater risks of accidents causing serious injury, casualty and property loss. Abide the traffic laws and regulations on the use of communication devices in the jurisdictions where you drive.

It is users' sole responsibility to pay full attention to driving.

## **Safety in aircraft**

Switch your device off when you are on an airplane, as the radio waves from your device may affect in-flight piloting instruments, which may impact safety during the flight.

The use of communication devices on an aircraft is against the law. Be sure to follow the regulations imposed by your government. If you need to use your device on the aircraft, be sure to switch to Airplane Mode if it is supported in your device.

## **Device heating**

There are conditions when your device may become warm:

- It is being charged.
- It is under direct sunlight for a lengthy period.
- It is inside a vehicle without air conditioning turned on.
- It is undergoing a software/firmware upgrade.
- It is transferring data.
- It is making long calls.
- It is in a low cell signal area.

If you experience discomfort in any of the above-mentioned conditions, put your phone aside and switch it off.

## **Keep out of reach of small children**

Do not leave your device and its accessories within the reach of small children. Your phone includes small parts that may be detached or cause a choking hazard. They could hurt themselves or damage the parts.

## **Beware of magnetic fields**

Do not expose your device to objects or equipment that have magnetic fields, for instance, hospital MRIs. Magnetic fields may negatively affect the proper functionality of your electronic device. If an anomaly occurs, take your device to an authorized, trained personnel for diagnosis and repair.

## **Electrostatic Discharge (ESD)**

Avoid touching the metal connectors on the nano-SIM card and the microSD card to prevent potential injury from ESD.

## **About charging**

Only use the qualified charging accessories. Use of unqualified charging accessories may damage your device and void the warranty.

Avoid charging your device in a wet environment or place with extreme temperatures. If your charging accessory is wet or damaged, do not use it to charge your device.

**Warning: Warranty will become Void if cover on bottom of watch is removed.**

## **Protect your hearing**

This device can generate high volume of sounds. To prevent possible hearing damage, do not listen at high volume levels for prolonged periods. Avoid holding your device near your ear for a long period if it is set at high volume.

If you experience any discomfort or temporary hearing difficulty when listening to audio files from your device, discontinue the use and consult with a physician immediately regarding the symptoms.

## **In a hospital**

Switch your device off when you are in a hospital or healthcare facilities. Your device generates RF frequency that may cause interference with critical medical instruments. This may result in a faulty or an anomaly diagnosis. In addition, some instruments in healthcare facilities may radiate strong magnetic fields which may negatively impact the functionality of your device.

## **Pacemakers and hearing aids**

People with hearing aids or pacemakers may experience interfering noises when using this device. The level of interference depends on the type of hearing aid or pacemaker, as well as the distance from the interference source.

It is recommended to increase the separation between this device and the hearing aid/pacemaker to reduce the interference. You may also consult your physician to discuss about alternatives.

## **Airbags**

Do not place a phone in the area over an airbag or in the airbag deployment area in your vehicle, as an airbag inflates with great force and serious injury could result. Store the phone in a safe and secure area before driving your vehicle.

## **Defected or Damaged Products**

Do not attempt to disassemble the phone or its accessories. Only qualified personnel or trained technicians can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have it diagnosed or repaired at an authorized service center.

## **Gas station and explosive hazards**

When you are at gas stations or environments with explosive hazards, obey all the posted warning signs to turn off your device.

## **Repetitive Strain Injuries**

Engaging in long term use of phone can result in Repetitive Strain Injuries. When experiencing pain or discomfort, try to

- stretch your bodies
- take occasional breaks
- use ergonomic features to minimize the times of pressing buttons, such as Message Templates and Predictive Text

## Emergency Calls

Your phone is a wireless device that operates using radio signals, which cannot guarantee cellular services in conditions where signals are interfered or out of reach. Therefore, you must never rely solely on wireless phone(s) to make an emergency call. In case that you are in remote areas, it is strongly advised that you

- Make sure someone else knows your destination, route or arrival time
- Minimize battery usage (battery power is consumed more quickly when the phone is searching for network signals)
- When an emergency call is made, stay on the line and be detailed about your location.

## Disposal and recycling

Do not dispose of this device in a household garbage bin.

Products with this label must be taken to specific collection points at the end of their life.



You can learn more about how to recycle your mobile device by visiting the CTIA website at [www.ctia.org/news/how-to-recycle-your-mobile-device](http://www.ctia.org/news/how-to-recycle-your-mobile-device)

## Access to your E-Lable information

Users are able to access the information in no more than three steps in a device's menu. To access the e-label information in the device, simply go to  
Settings > About Phone > Regulatory labels

# Limited Warranty

Your product is warranted that it is free from any defect in workmanship and material, under normal use and condition, for a period of **1 year** from the original date of purchase shown on your original invoice or receipt. If any such defects are found in this product within the applicable warranty period, the manufacturer (Gabb Wireless Inc.) shall, at its discrete options during the applicable warranty period, carry out repair or replacement for the defected product or part. Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase shall be confirmed by showing the model number on receipt of invoice with the original date of purchase.

The warranty does not apply if any of the following circumstances occur:

- The warranty period has expired.
- Proof of purchase is absent.
- Transfer or resale of the product from any third party, including, but not limited to, any subsequent purchasers or owners of the product.
- Normal wear and tear of the product due to natural ambient conditions or force majeure, such as humidity, oxidization, corrosion, penetration of liquids, and extreme temperatures.
- Damage caused by connection with accessories, equipment, or peripherals that are not specified by the manufacturer or not compatible with this product.
- Damage caused by disassembly, modification, or repair performed by unauthorized technician or individual.
- Damage caused by non-compliance with the recommended device use instructed in the User's Manual.
- The IMEI label on this product has been modified, altered, or removed.

The purchaser or user will be responsible for any cost regarding replacement of parts, reinstallation, transportation, and any other cost that may be incurred for the repair or replacement if any of the circumstances mentioned above are determined.

This warranty statement constitutes the entirely expressed warranty, and there is no other expressed warranties, regardless of written, oral, or implied manner. This limited warranty applies only to the original purchaser of the product and cannot be transferred or assigned to any subsequent owner or user. No other party, whether dealer, service center, or agent, or employee(s) of such, is authorized to extend or transfer this warranty. By applicable laws, this warranty statement does not cover any indirect, incidental, or consequential loss or damages of any nature, including, but not limited to, loss or damages caused by commercial or financial activities.

To the extent the law permits, the repair or replacement of this product does not, under any circumstances, extend the original warranty period. However, the repaired or the replaced parts are warranted in the same manner.

NOTE: For any additional questions regarding our warranty policy, please visit [gabb.com/support](https://gabb.com/support), or email us at [support@gabb.com](mailto:support@gabb.com).