148mm

Suncorp

WDCT Color Display

WDCT45-AS

USER GUIDE

186mm

R0

Welcome To Your Suncorp WDCT Color Display digital cordless telephone with graphical color display

- **Large, easy to read color graphics screen**
- **Caller-ID and Caller-ID With Call Waiting**
  Lets you see who is calling and keeps track of unanswered calls
- **Voicemail indicator on base and handset**
  Lets you know when you have voicemail in your voicemail box
- **One button access for Voicemail and Voicemail guide**
- **Special access to Network Services like Call Waiting Deluxe, Directory Assistance, Repeat Dialing, Call Forwarding**
- **150 Name and Number Phonebook**
- **50 Name and Number Received/Missed call list**
- **20 Number Dialed Calls list (redial)**
- **Add up to 3 additional handsets to a base**
  No need for additional wiring
- **Handsets have individual phonebooks and include intercom features**
- **Speakerphone in the Handset**
- **10 selectable ring tones, with 8 polyphonic tones**
- **Alarm Clock feature**

Important Instructions & Information

This User Guide provides you with all the information you need to get the most from your phone.

You must first set up your phone before you can use it. This doesn't take long and is easy to do. Just follow the simple instructions on the next few pages.

Need help?
If you have any problems setting up or using your Suncorp WDCT Color Display WDCT45-AS telephone, contact the Help line at **86-755-2573-3333**.

Alternatively, you may find the answer in 'Troubleshooting Tips' at the back of this guide.

Did you receive everything?

- WDCT45-AS base
- WDCT45-AS handset
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- AC power adaptor
- Telephone line cord
- Belt Clip

In addition:
If you have purchased one or more additional handsets (T1261), you will have received the following for each additional handset:

- T1261 handset
- T1261 charger
- 2 x NiMH AAA Rechargeable batteries
- Battery compartment cover
- AC power adaptor
- Belt Clip

4 Important Instructions & Information

Important Safety Instructions

To reduce the risk of fire. Electric shock, and injury to persons when using your telephone equipment, basic safety precautions should always be followed which includes the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product
3. Unplug the equipment from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. This product should be operated only from the power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
7. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
8. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
9. Slots and openings in the cabinet at the back or bottom are provided for ventilation to protect it from overheating. These openings should never be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
10. Never push objects of any kind into this product through cabinets slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. Do not use the telephone to report a gas leak in the vicinity of the leak.
12. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
13. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service contractor when some service or repair work is required. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
14. Unplug the product from the wall outlet and refer to servicing to qualified personnel under the following conditions:
    A. If Liquid has been spilled into the product.
    B. When the power supply cord or plug is damaged or frayed.
    C. If the product does not operate normally by following the instruction manual.
    D. If the product has been dropped or the cabinet has been damaged.
    E. If the product exhibits a distinctive change in performance.

Battery Safety Instruction

CAUTION: To reduce the risk of fire or personal injury, read and follow these instructions:

1. Use only the following type and size handset batteries: DC 1.2V, 750 mAh, Ni-MH (Nickel Metal Hydride), AAA size batteries (2 each).
2. When inserting the batteries into the product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging that may result in leakage or explosion.
3. Do not dispose of the batteries in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes and skin. It may be toxic if swallowed.
5. Exercise care in handling the battery in order not to short the battery with conduction material such as rings, bracelets and keys. The battery or conductor may overheat and cause burns.
6. Recharge only the batteries provided with or identified for use with this product. The battery may leak corrosive electrolyte or explode if it is not the correct type.
7. Do not attempt to rejuvenate the battery provided with or identified for use with this product by heating them. Sudden released of the electrolyte may occur causing damage to the eyes or skin.
8. Remove the batteries form the product if the product will not be used for a long period of time (over 30 days) since during this time the batteries may leak in the product.
9. Discard dead batteries as soon as possible since dead batteries are more likely to leak in the product.
10. Do not store this product, or the batteries provide, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be stabilized at room temperature prior to use.
11. Disconnect telephone lines before installing batteries.
12. When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharge batteries. (Applies to products employing more that one separately replaceable primary battery.)

6 Important Instructions & Information

Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switch Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by Administrative Council for Terminal Attachments (ACTA).

1. **Notification to the Local Telephone Company**

   On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

   The REN is useful in determining the number of devices you may have connected on your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may have connected to your line as determined by the REN, you should contact your local telephone company.

   NOTES

   - This equipment may not be used on coin service provided by the telephone company.
   - Party lines are subject to state tariffs , and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
   - Notice must be given to the telephone company upon permanent disconnection of your telephone from the line.

2. **Rights of the Telephone Company**

   Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance; the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) Afford you the opportunity to correct the situation; and (3) inform you of the right to bring a complaint to the commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

   The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Hearing Aid Compatibility

This telephone system meets the FCC standards for Hearing Aid Compatibility.

Interference Information

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC rules and regulations. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesirable operation.

This equipment has been tested and found to comply with the limits for a Class B digit device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is “receiving” the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, “How To Identify and Resolve Radio/TV Interference Problems.” This booklet is available from the U.S Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

8 In This Guide

Important Instructions & Information _____ 3
Getting Started _____ 11
Location 11
Setting up 12
Range indicator 13
Setting the Date and Time 13
Getting To Know the WDCT45-AS_____ 15
Handset 15
Base 16
Display 17
Navigating the menu 18
Make a call 20
Receiving Calls 21
Speakerphone 21
Redial 22
Mute 23
Paging 23
Keypad Lock 23
Intercom Calls 24
Transfer a Call 25
Caller on Hold 25
Phonebook _____ 26
Add Entry Manually 26
Add Entry from a Call List 26
Dial 27
Edit Names and Numbers 27

View Details 27
Delete an Entry 27
Call Features _____ 28
Managing Your Calls.....28
Caller-ID 28
Caller-ID With Call Waiting.....29
Call Waiting Deluxe 30
Voicemail.....34
Optional Calling Features 36
Handset Settings _____ 37
Ring Tone 37
Ringer Volume.....37
Handset Name.....38
Language.....38
Menu Color 38
Auto Talk 39
Key Beep.....39
PABX Access Code 39
Area Codes.....40
Base Settings _____ 41
Ring Tone 41
Ringer Volume.....41
Handset Priority 42
System PIN 42
Call Lists_____ 43
Managing Telephone Numbers.....43
To Access Calls Lists Via the Menu.....43

Another Way To Access The Call Lists 44
Dial A Selected Entry 44
Call Lists Options 44
Delete Calls Lists 45
Time Settings _____ 46
Setting the Date and Time 46
Format Time (12 hr or 24 hr).....46
Use your phone as an Alarm clock. 47
Additional Handsets and Bases _____ 48
Register a new WDCT45-AS handset 48
Register handset with an additional base 49
Selecting a Base 49
De-register a handset 50
Troubleshooting Tips _____ 51
Need Help? 51
Caller ID 51
Hearing aid noise 51
Telephone.....52

Getting Started

Location

You need to place your WDCT45-AS within 6 feet of the AC power outlet and telephone socket so that the cables will reach.

Make sure it is at least 3 feet away from other electrical appliances to avoid interference issues.

Make sure it is at least 3 feet away from metal appliances to avoid interference issues.

Your WDCT45-AS works by sending radio signals between the handset and base. The strength of the signal depends on where you locate the base. Putting it as high as possible and separated as much as possible from other radio devices and metal objects ensures the best signal.

WARNING
Do not place your WDCT45-AS in the bathroom or other humid areas.

Handset range
The WDCT45-AS range between the base and handset will vary greatly depending on the location of the base. When there is no clear line of sight between the base and handset, e.g. base indoors and handset either indoors or outdoors, the range will be reduced.

Signal strength
The symbol on your handset screen indicates when you are in range. When you are out of range, it flashes.

IMPORTANT
Do not connect the telephone line until the handset is fully charged. The base must be plugged into the AC power at all times.

12 Getting Started

Which socket?

Power socket

Telephone line socket

Battery charging light
The red Charging light on the base stays on while the handset is on the base, even when the batteries are fully charged.

Talk/Standby time
Under ideal conditions, fully charged handset batteries should give up to 4 hours talk time or 80 hours standby on a single charge.

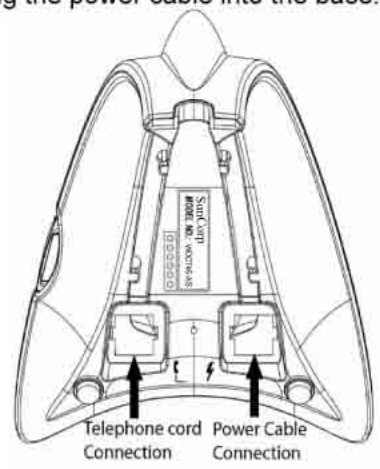
Battery low warning
The handset battery symbol is empty and flashing (see page 17) and you will hear a warning beep. Start recharging your handset right away.

When charging the battery, level bars are animated.

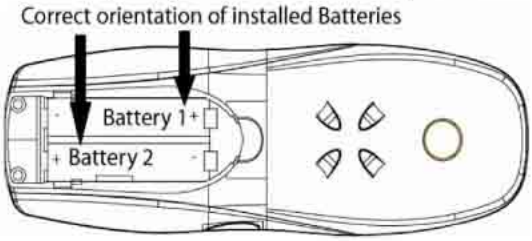
Replacing batteries
Use only rechargeable 750mAh or higher AAA Nickel Metal Hydride (NiMH) batteries.

Setting up

1. Plug the power cable into the base.



2. Insert the 2 x AAA NiMH batteries supplied into the handset, paying attention to the polarity of each. Slide the battery compartment cover into place.



3. Charge the handset for at least 16 hours by placing it on the base. The red Charging light comes on. The handset is pre-registered to the base as Handset 1.
4. After 16 hours, plug the telephone line cord into the wall socket and your WDCT45-A2 base, it is now ready for use.

Range indicator

The symbol on your handset display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base. The display shows Base and the number of the base last used.

Setting the Date and Time

If you have subscribed to the Caller-ID service, the time and date will be set automatically when you receive your first call. You can also set the time Manually, see page 46.

Battery performance

When batteries are fully charged the display shows green bars. To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge). Please note however, that new NiMH batteries do not reach full capacity until they have been in normal use for several days.

The charge capacity of rechargeable batteries will reduce with time as they wear out, thereby reducing the talk/standby time of the handset. Eventually the batteries will need to be replaced. New batteries can be obtained from the Suncorp WDCT Color Display Help line at **86-755-2573-3333**

Ensure the charger is connected to the AC power outlet at all times.

Your Suncorp WDCT Color Display WDCT45-AS is now ready for use.

If you have purchased additional handsets:

On each charger:

1. Connect the mains power adaptor to the charger and switch on.

On each additional handset:

2. Insert the 2 x AAA NiMH batteries supplied into the handset, paying attention to the polarity of each (See page . Slide the battery compartment cover into place.
3. Charge the handset for at least 16 hours.

Your additional handset(s) come pre-registered to the base as Handset 2, Handset 3, Handset 4 etc and this is shown on the display.

Your additional handsets are now ready for use.

Getting To Know the WDCT45-AS

Handset

On-Screen Options
Left Soft Key, Open the menu and select the options *(page 18)*.

Navigation Keys, Scroll/Outgoing Calls List / Volume Control
Scroll through options. From Idle screen Press up to open Outgoing Calls list. On a call, press to increase volume.

TALK
Press to make calls. Press twice for speakerphone *(page 21)*.

F
Flash "Click it", use for Caller-ID With Call Waiting 3-Way Calling, etc. *(page 29)*.

On-Screen Options
Right Soft Key, Open the phone book and select the options shown on the screen.

Navigation Keys Scroll / Missed Calls List / Volume Control
Scroll through options. From Idle screen Press down to open Missed Calls list. On a call, press to decrease volume.

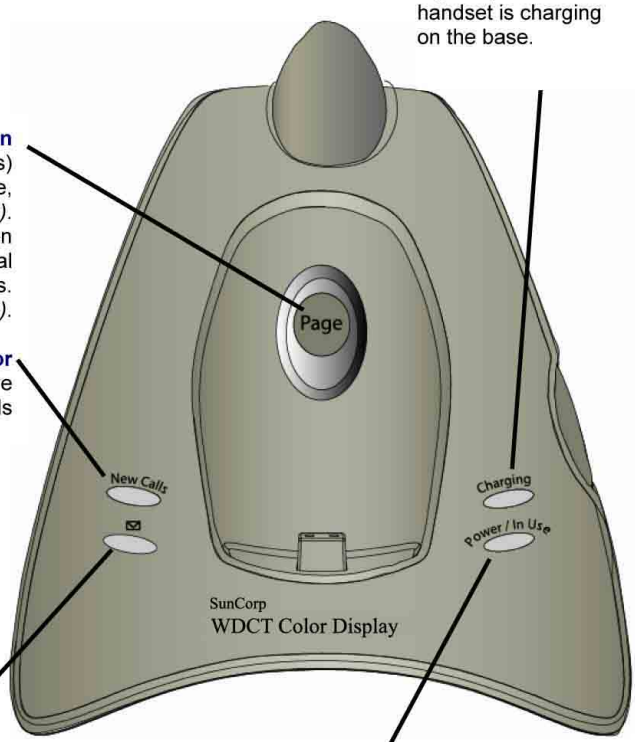
End Call
Press to end call, hang-up.

Voicemail
One-touch voicemail access *(page 34)*.

Int
Intercom. Lets you make calls between handsets registered to the base *(page 21)*.

16 Getting To Know The WDCT45-AS

Base



Battery Charging indicator
Lights up when the handset is charging on the base.

Page Button
Press to page handset(s) registered to the base, *(page 23)*.
Also used when registering additional handsets. *(page 48)*.

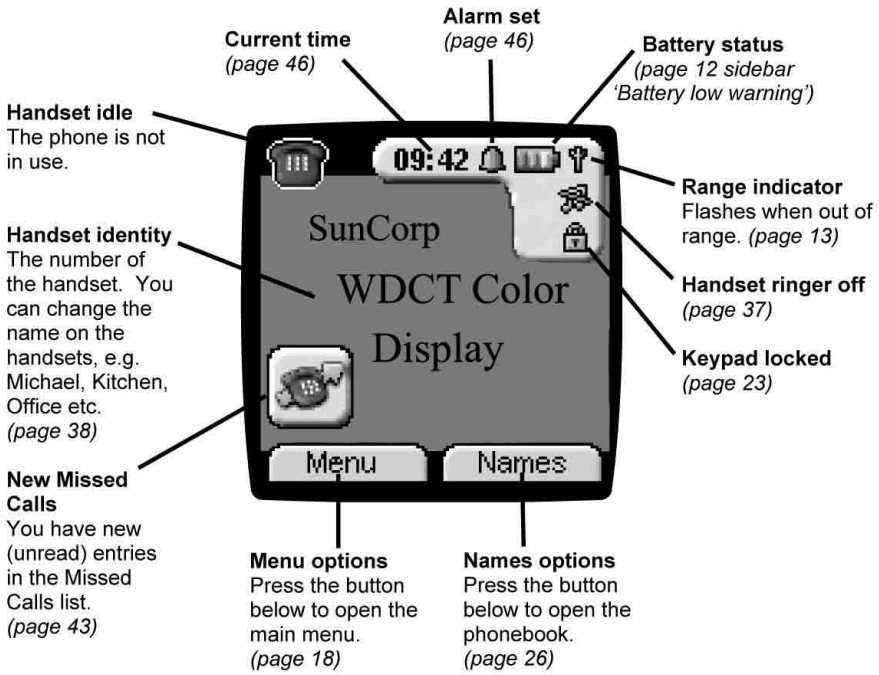
Missed Calls indicator
Lights up if you have new missed calls

Voicemail Indicator
Lights up when there is voicemail waiting in your voicemail box, *(page 34)*.

Power / In-Use indicator
ON Steady;
Power on, line ready for use

FLASHING;
Incoming call / line in use

Display


Current time
(page 46)
Alarm set
(page 46)
Battery status
(page 12 sidebar 'Battery low warning')
Handset idle
The phone is not in use.
09:42
SunCorp
WDCT Color
Display
Menu
Names
Range indicator
Flashes when out of range. (page 13)
Handset ringer off
(page 37)
Keypad locked
(page 23)
Handset identity
The number of the handset. You can change the name on the handsets, e.g. Michael, Kitchen, Office etc.
(page 38)
New Missed Calls
You have new (unread) entries in the Missed Calls list.
(page 43)
Menu options
Press the button below to open the main menu.
(page 18)
Names options
Press the button below to open the phonebook.
(page 26)

The **up/down, left/right** Navigation keys are location on the big dial button in the center of the handset. **Option** select buttons are located to the sides of the Navigation keys:

You select the option displayed by pressing the Option button underneath it.

For example, select `Names` by pressing the option button below it.

Navigating the menu

Your WDCT45-AS has a menu system which is easy to use. Each menu leads to a list of options. The menu map is shown on the following page.

When the handset is switched on and in standby, press the option button under **Menu** to open the main menu. Press the or button to scroll to the menu option you want. Then press **OK** to select further options or confirm the setting displayed.

For example to change the handset ringer volume:

1. Press **Menu** then scroll to **`Handset`** and press **OK**.
2. Scroll to **`Ring Volume`** then press **OK**.
3. The current setting is displayed. Press to increase or to decrease the volume, the ring tone is played at each level you select. Press **OK** to confirm.

Exit / back one level in the menu

To go back to the previous level in the menu, press **Back**.
To cancel and return to standby at any time, press ***and hold*** **Back**.
If no button is pressed for 60 seconds, the handset returns to standby automatically.

Menu map: These are the options under each menu heading.

Voicemail *(page 35)* • Setup voicemail control options

Calls lists *(page 44)* • Received calls • Missed calls • Dialed calls • Delete Calls List

Handset Settings *(page 38)* • Ring Tone • Ring Volume • Handset Name • Language • Menu Color • Auto Talk • PABX Access Code

Base settings *(page 42)* • Base Ring Tone • Base Volume • Handset Priority • Recall Mode • System PIN

Time settings *(page 47)* • Set Date & Time • Format Time (12hr/24hr) • Alarm

Calling Features *(page 37)* • Call Waiting Deluxe• Reminder call • Edit number

Registration *(page 49)* • Register Handset • Select Base • De-register

Select the option displayed by pressing the button underneath it.

For example, select **Names** by pressing the option button below it.

Simple and easy.

Make a call

Press then dial the number you want.

Preparatory dialing

Enter the number first. If you make a mistake, press **Clear** to delete. Press to dial.

Call timer

The display shows the duration of the current call.
After you hang up, the total call time is shown briefly.

End a call

Press or place the handset back on the base.

Receiving Calls

To answer a call, press .

If auto talk (answer) is enabled (default, see page 39) and the handset is on the base, simply lift
it up and speak.

Providing you have subscribed to your network's Caller-ID service, the caller's number and name is displayed after the first ring.

Speakerphone

Speakerphone lets you talk to your caller without holding the handset to your ear. It also enables other people in the room to listen to both sides of your conversation.

You can switch to speakerphone mode at any time during a call. Just press .

When in speakerphone mode, press to switch back to handset mode.

When in speakerphone mode, the display shows the icon.

Making a speakerphone call

1. Press (i.e., press 2 times for speakerphone mode). Dial the number. Your call can be heard over the handset's loudspeaker.
2. To switch back to the handset at any time, press again (i.e., toggles between handset and speakerphone mode).
3. Press to end the call.

Adjust handset / speakerphone volume

During a speakerphone call, press or to select volume **1(low) to 5 (high)**.

Answer a call in speakerphone

When the phone rings:

Press (i.e., press 2 times for speakerphone mode). The call comes through the handset loudspeaker.

If you want to switch the call to the earpiece, press .

If auto talk (answer) is enabled (default, see page 39) and the handset is on the base, simply lift it up and then press to enable the speakerphone..

Redial

You can redial up to 20 of the last numbers called. If you have stored a name in the phonebook to go with the number, the name will be displayed instead, see phonebook, *page 26 .*

Redial a number from the list

1. Press to enter the redial list. Scroll or until the number you want is displayed.
2. You may format the number for the correct number of digits using the or key to select 7, 10, or 11 digit telephone number format as required to place the call.
3. Press to dial the number.

Mute

During a call, you can talk to someone nearby without your caller hearing you.

1. During the call, press **Mute**. The display shows **`Mute On`**. When **`Mute On`** is active, your caller cannot hear you.
2. Press **Off** to return to your caller.

Paging

You can use the Page button on the base to alert handset users or to locate a missing handset.

Paging calls from the base cannot be answered by a handset.

1. Press Page on the base. The handset(s) ring. The display shows **`Paging`**.
2. Press Page again, ***or*** press any button on the handset, to stop the handsets ringing.

Keypad Lock

You can lock the keypad to prevent accidental dialing while carrying the handset around.

1. Press # ***and hold*** until the screen shows **`Keypad Locked`** and the padlock symbol appears.
2. Press **`Unlock`** then **Yes** to use the keypad again.

You cannot make any calls, including 911 emergency calls, while the keypad is locked. Answer incoming calls by pressing as normal.

The icon is displayed while the keypad is locked.

Intercom Calls

If you have two or more handsets registered to your base, you can make intercom calls. Two handsets can be holding an intercom call while a third is making a regular telephone call.

Call Another Handset

1. Press Int then the handset number you want (1-4).
2. Press to end the intercom call.

3-Way Conversations

You can put an external caller on hold, Intercom to another handset, then hold a call between all parties.

1. During a regular telephone call, press Int and your call is put on hold. Enter the handset number you want to join on the call (1-4).
2. When the other handset answers, press # to start the 3-Way (conference) call. If the other handset does not answer, press Int again to speak to your call on hold.
3. Press to hang up.

Transfer a Call

You can transfer a caller (for a regular telephone call) to another handset.

During the call:

1. Press Int. Your caller is put on hold.
2. Enter the handset number you want to transfer the call to (1-4).
3. When the other handset answers you can tell them they have a call, then press #. The call is then transferred.

   If the other handset does not answer or you decide not to transfer the call, press Int to talk to your caller.

Caller on Hold

You can put a call on hold, talk to another handset user, then resume your call.

1. During a call, press Int your caller is put on hold.
2. Enter the handset number you want to intercom call (1-4).
3. Press Int to end the intercom call and return to your regular call. The other handset presses **`Talk Off`** to end the call.

If you subscribe to the Caller-ID service, and want the names in your Phonebook displayed instead of the phone number and name received by Caller-ID, you must store the telephone number exactly as received by Caller-ID (i.e., including the area code if received by Caller-ID).

Writing tips
Entering names
Use the keypad letters to enter names.
For example, to store TOM:

1. Press 8 TUV ***once*** to enter **T**.
2. Press 6 MNO ***three times*** to enter O.
3. Press 6 MNO ***once*** to enter **M**.

If you make a mistake, press **Clear** to delete the last character or digit.

Press Int to switch between upper and lower case letters.

The icon will be displayed when you have selected upper case.

Phonebook Full
If the phonebook becomes full when adding entries, the screen shows **Memory Full** and then returns to standby.

Phonebook

Your Own Phonebook Directory

Each WDCT45-AS handset can store up to **150** names and numbers. Names can be up to 16 characters long and numbers up to 20 digits.

Add Entry Manually

1. Press **Names**.
2. If the Phonebook is empty, **Add Entry** is highlighted. Press **OK**.
3. Or, if names have been stored, they are listed. Press **Options**. **Add Entry** is highlighted. Press **OK**.
4. Use the keypad to enter the name, then press **OK**.
5. Use the keypad to enter the number, then press **OK**. The screen shows the Names list.
6. Press ***and hold*** **Back** to return to standby.

Add Entry from a Call List

When reviewing a Call List (Received, Missed or Dialed) a call entry can be automatically copied into the Phonebook.

1. With Call entry highlighted, Press **Options**.
2. scroll 0 to the highlight **Save Number** then press **OK**.
3. Name then Number information can be modified by using the **Clear** button, or if no change is desired, press **OK**, **OK** to save information without changes. A confirmation display and beep will be provided when the entry is saved.

Transfer a Call

You can transfer a caller (for a regular telephone call) to another handset.

During the call:

1. Press Int. Your caller is put on hold.
2. Enter the handset number you want to transfer the call to (1-4).
3. When the other handset answers you can tell them they have a call, then press #. The call is then transferred.

   If the other handset does not answer or you decide not to transfer the call, press Int to talk to your caller.

Caller on Hold

You can put a call on hold, talk to another handset user, then resume your call.

1. During a call, press Int your caller is put on hold.
2. Enter the handset number you want to intercom call (1-4).
3. Press Int to end the intercom call and return to your regular call. The other handset presses **`Talk Off`** to end the call.

CALLER-ID Information
Sometimes the number and / or name information is not sent by the network. In this case you will see:

- **BLOCKED CALL**

When the caller has chosen to not send (block) their caller information.

- **BLOCKED NUMBER or NAME**

When only the number or name has been blocked.

- **UNKNOWN CALLER**

When caller information is not available in the network.

- **UNKNOWN NUMBER or NAME**

When only the number or name is not available.

- **INCOMPLETE DATA**

When no valid Caller-ID data was received.
Make sure you have subscribed to the Caller-ID service.

IMPORTANT
The Caller-ID information is sent on the telephone line after the first ring signal. To ensure your Caller-ID information is received you should wait until after the start of the second ring to answer incoming calls.

Call Features

Managing Your Calls.

You may subscribe to any of the following Suncorp services for which your WDCT45-AS telephone has been designed to make these services easy to use.

- **Caller-ID**
- **Caller-ID With Call Waiting**
- **Call Waiting Deluxe**
- **Voicemail**
- **3-Way Calling**

Fast access to Suncorp Optional Calling Feature services which may be available:

- **Directory Assistance**
- **Call Return**
- **Repeat Dialing**
- **Call Forwarding**
- **Voice Mail Access # & Indicator**

Caller-ID

If you subscribe to the Caller-ID service, after the first ring you will see the number and name of who is calling you on your handset display, as well as the time and date of their call.

Caller-ID With Call Waiting

The Suncorp Call Waiting service provides you with a special tone when a caller is trying to call you while you are already on a call. The Caller-ID With Call Waiting (CIDCW) service blends the best of Call Waiting and Caller-ID services by showing you who is calling while you are already on a call. This service can be very useful to allow you to use your telephone without worrying about missing an important call. Because the caller's number and name are displayed, you can decide whether to put your current call on hold and answer the new waiting call, or ignore the new waiting call and continue talking on the current call.

When you have subscribed to CIDCW and a new call is received while you are already on a call, you will here a special alerting signal and then the caller's information will be displayed.

IMPORTANT
To use the Suncorp calling features you will first need to subscribe to the desired features for which there may be a monthly charge from Suncorp

Caller Information Display
When using Call Waiting the WDCT45-AS will show you the caller information of the caller you are connected to when you toggle between the first and second caller.

If a Caller Hangs Up
If you have an original call and a 2nd call from Call Waiting active and one of these callers hangs up, you may hear a dialtone if you use the F to connect to one of the callers. In this case you are ready to dial a 3-Way call. Press F again to be connected to the remaining caller.

If one of the callers hangs-up, the WDCT45-AS may not recognize this and may display the incorrect caller information on the display.

30 Suncorp Calling Features

If You Forget a Waiting Call
It is possible you may have a call on hold (waiting) and finish your conversation with one caller and hang up. In this case, the phone should ring again with the call from the waiting caller.

CALL WAITING DELUXE Information
When you have subscribed to the Caller-ID With Call Waiting (CIDCW) service you may also have access to the Call Waiting Deluxe (CWDX) options. When a CIDCW call is received, the regular CIDCW service only allows you to answer the new call while placing the original call on hold. Call Waiting Deluxe provides many more options for handling the new waiting call.

CALL WAITING DELUXE Menu Activation
You may or may not have the Call Waiting Deluxe service available on your telephone line. You can turn the Call Waiting Deluxe menu pop-up On or Off to match your telephone services.

Connecting To The New Caller

1. Press F (Flash or “Click it”) to put the current call on hold and be connected to the waiting call.
2. Press F (Flash or “Click it”) again to reconnect to the original call and put the 2nd caller on hold.
3. Press F (Flash or “Click it”) to toggle between the first and second caller.

Call Waiting Deluxe

Activate Call Waiting Deluxe Menu

The WDCT45-AS provides the ability to turn the Call Waiting Deluxe menus On or Off to match the services you have on your line.

1. Press **Menu** then press 0 or 0 to highlight **`Calling Features`** option. Press **OK**.
2. Press 0 or 0 to highlight the **`Call Waiting Deluxe setting`** option. Press **OK**.
3. Press 0 or 0 to highlight **`On`** or **`Off`**. Press **OK**.

Call Waiting Deluxe Pop-Up Menu

The Call Waiting Deluxe options will "pop-up" on the display when a CIDCW call is received. You will have about 18 seconds in the **Call Waiting State** to make a selection before the CIDCW call is automatically forwarded or given a busy signal by the network

CALL WAITING STATE

The following options are available during the **Call Waiting State**. To see all options press 0 or 0 then press **OK** when the option you want is selected:

- **Answer**

Works the same as selecting F (Flash or "Click it") option for toggling connection between the 1st and 2nd (CIDCW) call. The caller you are not talking to is placed on hold.

- **Please Hold**

The network will send a message to the CIDCW caller asking to please wait on the line. This puts the CIDCW call on hold allowing you to answer the call when you are ready (also see the Held State menu options)

- **Conference**

The network will connect all three (you, 1st call and CIDCW call) just like a 3-Way call (also see the Conference State menu options).

- **Drop & Answer**

The CIDCW call is connected and the 1st (original) call is dropped by the network.

- **Tell Busy**

The network will send a message to the CIDCW caller that the line is busy, and then the CIDCW caller will hear a busy signal.

- **Fwd to VM**

The network will immediately forward the CIDCW call to your network voicemail. You must subscribe to Suncorp's voicemail service for this option to function.

CALL WAITING STATE Information

The Call Waiting State is entered when the CIDCW call is received. The network will stay in the Call Waiting Sate for approximately 18 seconds. You must make a selection from the pop-up menu within the 18 seconds or the CIDCW call will get busy or forward treatment.

The Call Waiting State options are:

Answer
Please Hold
Conference
Drop & Answer
Tell Busy
Fwd to VM

32 Suncorp Calling Features

HELD STATE Information

When **`Answer`**, **`Please Hold`**, or a Flash "click it" signal is selected in response to a CIDCW call, the Call Waiting Deluxe service is then in the **Held State**. This means that one call is on hold while you are connected to the other caller. The **Held State** options are:

`Return to Held Call`

`Drop & Return to Call`

`Conference Calls`

HELD STATE

There are options available on the WDCT45-AS display while in the **Held State**.

- **`Return to Held Call`**

(or F Flash or "Click it")
Toggles connection between the 1st and 2nd call. The caller you are not talking to is placed on hold.

- **`Drop & Return to Call`**

Drops the current call and connect to the currently held call.

- **`Conference Calls`**

The network will connect all three (you, original call and CIDCW call) just like a 3-Way call (also see the Conference State menu options).

CONFERENCE STATE

There are options available on the WDCT45 -A2 display while in the **Conference State**.

- **`Drop Original Caller`**

Drops the original call and stays connected to the CIDCW call.

- **`Drop Second Caller`**

Drops the CIDCW call and stays connected to the original call.

CONFERENCE STATE Information

When **`Conference`** is selected in response to a CIDCW call, the Call Waiting Deluxe service is then in the **Conference State**. This means all 3 (you, original call, and the CIDCW call) are connected together. The **Conference State** options are:

`Drop Original Caller`

`Drop Second Caller`

34 Suncorp Calling Features

VOICEMAIL Information
Voicemail is a network service that will take voice messages from callers when you are not home, or do not wish to answer the telephone. This is similar to an answering machine. Unlike an answering machine though, the voicemail service will also take message for callers that call you when you are using the telephone line. This is very useful feature which an answering machine cannot provide.

Most of the voicemail system prompts are provided audibly to guide you through the various options for set-up of outgoing messages and other options, and for the most often used feature which is listening to the saved messages. The WDCT45-AS also provides menu options to control some of the most used options while listening to message. See the Suncorp Voicemail guide for all available voicemail features.
The WDCT45-AS

Voicemail

The WDCT45-AS includes the following features to help make using your network Voicemail service easy.

- One-button access to call the Voicemail system to check your messages
- Menu selection from the WDCT45-AS display for easy use of the controls for listening to messages
- Voicemail indicator light on both the base and all handsets.

Voicemail Access Number

The Voicemail system has an access number to retrieve your messages. This number can be pre-programmed into the WDCT45-AS . The default number is *98 which is the access number for most systems. To change the access number:

1. Press **Menu** then press or to highlight **Calling Features**. Press **OK**.
2. Press or to highlight **Call Voice Mail Access #**. Press **OK**. You will see the present setting and an option to change the number.
3. Press or to highlight **Change Number**. Press **OK**.

You can now enter a new Voicemail access number. You can enter a pause (shown as a 'P') by holding the **or** for 1 sec.

Voicemail System Access

Once the correct access number is programmed, simply press to automatically call the voicemail system.

Voice Mail Guide

After using the one-touch Voicemail access button, the WDCT45-A2 will display the Voice Mail Guide.

Press **or** to scroll to see all options. ***These options can only be selected by pressing the corresponding button on the WDCT45-A2 handset keypad.***

Voicemail Indicator

If you have Voicemail waiting, the WDCT45 -A2 will show alert you to the Voicemail by:

1. A blinking light on the base
2. Each handset display will flash the backlighting
3. Each handset display will show:

   `You have a Message Waiting`

WDCT45-AS VOICE MAIL GUIDE Information

The WDCT45-AS provides a Voice Mail Guide for easy access to your Voicemail system's top level options. This menu will stay on the display while you are using other Voicemail options. Note the Voicemail top level options are only valid when the Voicemail system is in the top level state.

The Voice Mail Guide includes the following options. Select an option by pressing the corresponding button on the WDCT45-A2 handset.

```
[1] Play messages
[2] Send a message
[3] Reminder service
[9] Mailbox Options
[*] Exit or Go back

[0] Help
[#] End
[6] Info by Voice
[7] Access other
mailboxes
[8] Other messages
```

36 Suncorp Calling Features

SUNCORP SERVICES Information

Directory Assistance
Dials 411 when selected.

Call Return
Dials *69 when selected. This service is used to automatically call back the last person to call you. If the line is busy, the network will continue to check the busy status of the last number you called for 45 minutes. When the line becomes free, the network will ring your phone with a special ring and display the Caller-ID of the person you are trying to reach. *89 is used to cancel an active Call Return.

Repeat Dialing
Dial *66 when selected. This service works similarly to the Call Return service except the last number you have called is called or checked for busy status. *86 is used to cancel an active Repeat Dialing.

Call Forwarding
Turns forwarding on with 72# or Off with 73#. See the Suncorp services guide for more information on this service.

Optional Calling Features

Fast access to Suncorp Optional Calling Feature services which are designed to save you time and make connecting a call easier. The WDCT45-A2 includes an Calling Feature menu to have the codes for these services dialed for you so you do not have to remember the code for each service.

To access the Calling Feature menu:

1. Press **Menu** then press or to highlight **Calling Features** option. Press **OK**.
2. Press or to highlight one of the following options then press **OK**:
   - **Directory Assistance**
   - **Call Return**
   - **Repeat Dialing**
   - **Call Forwarding**

Directory Assistance dials 411 when selected. The other services require you to select either On or Off:

3. Press or to highlight **On** or **Off**. Press **OK**.

Handset Settings

Make your phone work the way you want

The Handset menu lets you set preferences for each handset.

Ring Tone

To set the handset Ring Tone:

1. Press **Menu**, scroll to **`Handset`** and press **OK**.
2. **`Ring Tone`** is highlighted. Press **OK**. Press **or** to switch between **`Internal`** or **`External`** and press **OK**.
3. Scroll **or** to the melody you want. A sample is played. Press **OK** to confirm.
4. Press *and hold* **Back** to return to standby.

Ringer Volume

To set the handset Ring Volume:

1. Press **Menu**, scroll to **`Handset`** and press **OK**.
2. Scroll to **`Ring Volume`** and press **OK**.
3. The current setting is displayed. Press to increase or to decrease the volume. Press **OK** to confirm.
4. Press ***and hold*** **Back** to return to standby.

Handset Settings Options

- Ring Tone
- Ring Volume
- Handset Name
- Language
- Menu Color
- Auto Talk
- Key Beep
- PABX Access Code
- Area Codes

RING TONE Information

You can choose from 10 different melodies for external (regular) or internal (intercom) calls.

The default Ring Tone for external calls is Melody 10.

The default Ring Tone for *internal* calls is Melody 5.

RING VOLUME Information

There are five handset ringer volume levels and off. If you select **`Ringer off`**, calls will still ring at the base and your handset screen will indicate incoming calls.

If you select Ringer off, the icon is shown on the display. See page 17.

38 WDCT45-A2 Handset Settings

HANDSET NAME Information
You can change the name displayed on your handset's screen, e.g. to Peter, Kitchen etc. The name can be up to 8 characters long. The handset number is not altered.

Handset Default Settings

Handset ringer volume	5
Handset name	Handset 1
Earpiece volume	1
Ringer melody (external)	10
Ringer melody (internal)	5
Auto Talk	On
Area Codes	Empty

Handset Name

To change the handset name:

1. Press **Menu**, scroll to **`Handset`** and press **OK**.
2. Scroll to **`Handset Name`**. Press **OK**.
3. Enter the handset name you want. If you make a mistake press **Clear**. Press **OK** to confirm.
4. Press ***and hold*** **Back** to return to standby.

Language

Choose the display language – English, Français, or, Español,

1. Press **Menu**, scroll to **`Handset`** and press **OK**.
2. Scroll to Language and press **OK**. Press or to highlight the language you want and press **OK** to select or **Back** to return to the previous menu.
3. Press ***and hold*** **Back** to return to standby.

Menu Color

You can select **Blue**, **Green** or **Pink**.

1. Press **Menu**, scroll to **`Handset`** and press **OK**.
2. Scroll to **`Menu Color`**. Press **OK**.
3. Scroll or to highlight the color you want and press **`Save`**.
4. Press ***and hold*** **Back** to return to standby.

Auto Talk

1. Press **Menu**, scroll to **Handset** and press **OK**.
2. Scroll to **Auto Talk**. Press **OK**.
3. Press or to highlight **On** or **Off**. Press **OK**.

Key Beep

1. Press **Menu**, scroll to **Handset** and press **OK**.
2. Scroll to **Key Beep**. Press **OK**.
3. Press or to highlight **On** or **Off**. Press **OK**.

PABX Access Code

1. Press **Menu**, scroll to **Handset** and press **OK**.
2. Scroll to **PABX Access Code**. Press **OK**.
3. Press or to highlight **Set Code**, **On** or **Off**. Press **OK**.

You must set a code first before setting the PABX Access Code to On.

If you select **Set Code**:

4. Enter the digits. If you make a mistake press **Clear**. Press **OK** to confirm.

AUTO TALK
Information
Setting Auto Talk = **On** will make the handset automatically answer the call when the handset is ringing and lifted from the base or charger.

(same as pressing)

If Auto Talk = **Off**, you must press to answer the call. ***The default is On***.

KEY BEEP
Information
The WDCT45-A2 handset will make a beep tone each time any button is pressed. The beep tone can be turned On or Off. The default is On.

PABX ACCESS CODE
Information
Some telephone systems require you to dial a special access code, or digit(s) to access an outside line. The WDCT45-A2 can be pre-programmed to dial the access code for you before the digits you press to make a call are dialed. The default is no code set.

Area Codes Information

The WDCT45-A2 can dial numbers back directly from the Caller-ID entered into the incoming and missed calls lists. Most often, Caller-ID is received with 10 digits (3-digit area code + 7-digit phone number) regardless of how many digits need to be dialed to call that number. The most prevalent dialing plans in use are 7-digit (normal 7-digit phone-number), 11-digit (1+area-code+7-digits) and 10-digits (area-code+7-digit). When dialing back from the WDCT45-A2 call lists, the WDCT45-A2 will try to figure out if 7, 10, or 11 digits should be dialed. This is accomplished by entering area codes as settings.

There is a "Local Area Code" and 5 "Regional Area Code" settings available. The area code settings work for dialing back numbers only when the Caller-ID received is 10 digits. If the Caller-ID is anything other than 10 digits, the Area Code settings are not used to pre-format the dialed number.

Area Codes

Set the Local and Regional Are Codes:

1. Press **Menu**, scroll to **`Handset`** and press **OK**.
2. Scroll to **`Area Codes`**. Press **OK**.
3. Press or to highlight Local **`Area Code`** or **`Regional Area Code(1-5)`**. Press **OK**.
4. Enter the 3-digit number. If you make a mistake press **Clear**. Press **OK** to confirm.
5. Press ***and hold*** **Back** to return to standby.

Local Area Code (7-Digit Dialing)

- ***If the Local Area Code matches the first 3 digits of the Caller-ID number, then the first 3 digits are removed and 7 digits is displayed for dialing.***

Regional Area Codes (10-Digit Dialing)

Up to 5 Regional Area Codes can be set.

- ***If any of the Regional Area Codes match the first 3 digits of the Caller-ID number, then the 10 digit number is displayed for dialing.***
- ***If the neither the Local Area Code and none of the Regional Area Codes match the first 3 digits of the 10-digit Caller-ID, then the telephone number is formatted as 11-digits (1+10-digit Caller-ID number).***

Base Settings

You Have The Controls

Ring Tone

Choose from 5 ringer tones and melodies.

1. Press **Menu** then scroll to **`Base Settings`** and press **OK**.
2. Press **OK** to select **`Base Ring Tone`**.
3. Scroll **or** or to select the Ring Tone you want. As you highlight each option, you hear a quick sample of the ringing melody.
4. Press **OK** to set the selected Ring Tone.

The default base **Ring Tone** is Melody 5.

Ringer Volume

There are five ringer volume levels and Off.

1. Press **Menu** then scroll to Base Settings and press **OK**.
2. Press to highlight **`Base Volume`** then press **OK**.
3. Scroll to increase or to decrease volume then press **OK** to confirm.

The default base **Ringer Volume** is 3.

HANDSET PRIORITY Information
Normally, if you have more than one handset registered to your base, they all ring at the same time. However, you can set one of them to ring before the others, so that calls can always be answered at one handset first.

Protecting your settings
When entering a PIN the digits are shown as asterisks.

Keep track of your PIN
If you change the System PIN, keep a record of the new number by writing in the space provided on *the last page*. You need your System PIN for registering handsets and for some other optional settings.

If you enter the PIN incorrectly the screen shows **`Incorrect Pin`**.

Handset Priority

To set the handset ringing priority:

1. Press **Menu** then scroll to **`Base Settings`** and press **OK.** Press to highlight **`Handset Priority`** then press **OK**. Display highlights **`All Handsets`**.
2. Press **OK** to select **`All Handsets`** to make all handsets ring together.

Or

Scroll to **`Select Handset`** and press **OK**. Scroll or to the handset you want to ring first. Press **OK**.

3. Scroll or to select the number of rings at the handset before the other handsets start ringing. Press **OK** to confirm.

System PIN

The System PIN is used for registering and deregistering handsets and some other optional settings.
The default System PIN is 0000.

1. Press **Menu** then scroll to **`Base Settings`** and press **OK**. Press to highlight **`System PIN`** then press **OK**.
2. Enter the current PIN (Default setting 0000) and press **OK**.
3. Enter the new PIN and press **OK**. **Confirm New PIN** is displayed.
4. Enter your new PIN again and press **OK** to confirm.

Call Lists

Managing Telephone Numbers

The WDCT45-A2 allows you to review your Call Lists and also select a caller from one of the lists to call back. To view the Call Lists:

To Access Calls Lists Via the Menu

1. Press **Menu** then scroll to **Calls Lists** and press **OK** to open the Calls List screen.
2. The Received calls list is highlighted. Press **OK.**

OR

Scroll to highlight the Missed or Dialed Calls list. Press **OK.**
If the name of the caller has been stored in the phonebook, or was received with the Caller-ID, then the name is displayed.

3. Press **Options**. You can now select:
   - Delete – to delete the entry
   - Show Details – to view the number
   - Save Number – to store the number in the phonebook
4. Press to select the option you want then press **OK**.

OR

Press **Back** to return to the previous screen.

CALL LISTS Information
Your WDCT45-A2 lets you view details of your last calls.

Received Calls
Shows details of callers for calls which were answered.

Missed Calls
Shows details of callers for calls that were not answered, or "missed".

Dialed Calls
List shows details of the last 20 outgoing calls made from your handset.

*A combined total of 50 calls can be stored in the **Received** and **Missed calls** lists.*

A ★ next to an entry in the Calls List indicates a new caller.

You can display, scroll through and dial numbers in the Calls Lists and copy them into the phonebook.

If a call is received when the Calls List is full, the oldest entry will be replaced with details of the new caller.

FORMATTING A NUMBER TO DIAL
Information
See page 40 for information about setting Area Codes for the WDCT45-A2. If you want to call a highlighted entry when viewing a Call List, press to have the number to be dialed displayed. Due to the Area Codes or some other reason, the actual digits needed to be dialed may no be displayed. You can format the number to be either:

- 7-Digits (7-digit number only)
- 10-Digits (Area-Code+ Number)
- 11-Digits (1+Area-Code+Number)

To change the format of the number press or to change from 7 - 10 - 11 digit formatting. When the format is correct press to dial.

Formatting changes may not be possible if the number was received from the network marked as "correct digits to dial" or if the number was not received with 10 digits.

Another Way To Access The Call Lists

To access the Missed or Dialed Calls Lists using the navigator button:
From the standby screen:

1. Press for the Missed Calls List

OR

2. Press for the Dialed (outgoing) Calls List

Dial A Selected Entry

Press or to scroll through the list. Press to display the number to dial then press or to format the number with 7, 10, or 11 digits if a change in format is necessary. Press again to dial the displayed number.

Call Lists Options

Select **Options** from any Call List to:

Delete –	to delete the list entry.
Show Details –	if a name is displayed, this shows the number.
Save Number –	to create an entry in the phonebook.

Enter the name, press **OK**. The number is displayed. Press **OK** to store the number.

Delete Calls Lists

1. Press **Menu** then scroll to **`Calls Lists`** and press **OK** to open the Calls list screen.
2. Scroll to **`Delete Calls Lists`** and press **OK**. Press or to select the list you want to delete:
   `Received Calls`
   `Missed Calls`
   `Dialed Calls`
   `All Calls`
   Press **OK**.
3. Press **Yes** to delete or **No** to cancel.

IMPORTANT
If you have subscribed to your network's Caller-ID service the date and time will be set automatically when you receive your first call and you will not need to set the date and time manually, although this is an option. When the alarm is switched on, the normal standby icon shows the icon instead.

24 HOUR TIME FORMAT Information
When entering a time into the WDCT45-A2 you must use 4-digit, 24 hour time formatting. For example to set the time to 9:30 am, you would enter **0 9 3 0**. To enter a time of 9:30 pm, you would enter **2 1 3 0**.

Time Settings

Setting the Date and Time

1. Press **Menu** then scroll to **`Time Settings`** and press **OK**. Press to highlight **`Set Date & Time`** then press **OK**.

Set Date

2. Enter the date, e.g., 2 2 0 2 for 22nd February. Press **OK** to confirm.

Set Time

3. To Enter the time for the 12 hour format 2.30 am or pm, press, 0 2 3 0 then press **OK** to confirm.
4. To Enter the time for the 24 hour format 2.30pm, press 1 4 3 0 then press **OK** to confirm.
5. To Enter the time for the 24 hour format 2.30am, press 0 2 3 0 then press **OK** to confirm.

Format Time (12 hr or 24 hr)

1. The time can be displayed as 12 hour or 24 hour format
2. Press **Menu** then scroll to **`Time Settings`** and press **OK**. Press to highlight **`Format Time (12 hr/24 hr)`** then press **OK**.
3. Highlight **`12 hour`** or **`24 hour`** and press **OK**.

Use your phone as an Alarm clock.

You can use the WDCT45-A2 as an Alarm clock. You can have a different alarm setting for each handset registered to the base. The alarm rings only at the handset programmed, not at the base or any other handset.

Set Alarm

1. Press **Menu** then scroll to **`Time Settings`** and press **OK**. Press to highlight **`Alarm`** then press **OK**.
2. Press **OK** to select **`On/Off`**. Scroll or to highlight the option you want:

   `On Once` – alarm goes off just once

   `On Daily` –goes off same time each day

   `Off` – alarm off

Press **OK** to confirm.

3. If you are setting an alarm, the screen shows **`Time`**. Enter the time you want the alarm to go off, e.g. 0 7 3 0 for 7.30 am, then press **OK** to confirm.

Alarm tone

Choose from 4 alarm melodies:

1. Press **Menu** then scroll to **`Time Settings`** and press **OK**. Press **OK** to select **`Alarm`**.
2. Press to highlight Set **`Alarm Tone`**, and press **OK**.
3. Scroll or to select the Alarm Tone you want then press **OK** to confirm.

Switch alarm off

When the alarm sounds, press **any button** on the handset to switch if off.

Information
You can create phonebook entries and adjust some handset settings such as ringer melody and volume on an unregistered handset or out of range handset.

IMPORTANT
Before registration, make sure the handset batteries are fully charged and that you are close to the base.

BASE REGISTRATION Information
After a handset is registered with a base, the handset reverts to standby and is given the first available handset number. You can now use the handset. The handset number is determined by the base so you cannot change it.

Information
All the bases that a handset can be linked to are indicated by a ★.

Additional Handsets and Bases

Expanding your system is easy.

Up to four handsets can be registered and operated from the WDCT45-A2. You can make internal calls between two handsets while third is making an external call. Each handset can be registered on up to four bases. If you buy new handsets to use with your WDCT45-A2 they will have to be registered to the base before you can use them.

Register a new WDCT45-A2 handset

On the base:

1. Press ***and hold*** Page (page button on the base) until you hear the base beep.
   On the handset:
2. Press **Menu**, then scroll down to **`Registration`** and press **OK**.
3. **`Register Handset`** is highlighted. Press **OK**.
4. Scroll 0 or 0 to select the base. Press **OK**.
5. Enter the base's SYSTEM PIN (original setting 0000). Press **OK**.

After a few seconds, the handset screen will show the base ID number. Press **OK** to confirm. The handset screen then shows; '**`Handset Registered`**'.

Register handset with an additional base

To register the handset with another base:

1. Press **Menu** then scroll to **`Registration`** and press **OK**.
2. **`Register Handset`** is highlighted. Press **OK**.
3. Scroll or to select the base. Press **OK**.
4. Enter the selected base's SYSTEM PIN (original setting 0000). Press **OK**.
5. At the base: press ***and hold*** Page until you hear the base beep. After a few seconds, the handset screen will show the base ID number. Press **OK** to confirm. The handset screen then shows **`Handset Registered`**. The handset is now ready for use.

Selecting a Base

To select the base to connect to:

1. 1.Press **Menu** then scroll to Registration and press **OK**.
2. Scroll to **`Select Base`** then press **OK**. The current base being used is highlighted.
3. Scroll or to select the base you want or **`Automatic`** to connect to the base with the strongest signal. Press **OK**.

MULTIPLE BASES Information

A handset registered with one base can then be registered with up to three more bases, e.g. Home office line, 2nd home line, etc.

You can switch your WDCT45-A2 handset between bases. You can also set it to automatically select the base with the strongest signal. The handset must first be registered with each base individually.

De-register a handset

You can use one handset to de-register itself and / or another handset from the same base.

1. Press **Menu** then scroll to **`Registration`** and press **OK**.
2. Scroll to **`De-Register`**. Press **OK**.
3. Enter the system PIN (original setting 0000) then press **OK**. The screen lists all handsets registered to the base.
4. Scroll or to select the handset you want to deregister and press **OK**.
5. Press **Yes** to confirm or **Back** to return to the previous screen listing the handsets.

Troubleshooting Tips

Need Help?

If you have any problems setting up or using your Suncorp WDCT Color Display WDCT45-A2 telephone, please contact the Help line at **86 -755-2573-3333**.

Caller ID

Problem & Solution

Caller ID "Incomplete Data" message

- The unit displays this message if it detects anything other than valid Caller ID information.
- Are you subscribed to Suncorp's Caller ID service?

Hearing aid noise

Please note that the WDCT45-A2 works by sending radio signals between the base and handset. These signals may interfere with some hearing aids, causing a humming noise.

52 Troubleshooting Tips

Telephone

Problem & Solution

Base Power LED is not on

- Make sure that the base is connected to a working non-switched electrical outlet.
- Make sure the power cord is properly connected to the base in the correct jack, labeled ⚡

No Display on Handset and Base Power LED is on

- Are the batteries fully charged? Charge the batteries for 16 hours or replace the batteries.
- Make sure the batteries are properly installed.

No Dial Tone but Handset Display works after full charge

- Ensure Telephone cord is connected at both ends.
- Does the handset indicate out of range? If so move closer to the base.
- Does another phone work with the same cord and wall jack?

Handset or Base does not ring

- Ensure Telephone cord is connected at both ends.
- Does the handset indicate out of range? If so move closer to the base.
- Does another phone work with the same cord and wall jack?

Poor Reception between Handset and Base

- Too close to metal appliances such as microwave, refrigerator, stove, etc.
- Baby monitor or Wireless LAN is using the same frequency (2.4 GHz).
- Handset battery is low, see battery indicator and place on charger.
- Out of range, excessive distance and/ or objects (walls) between handset and base (unit beeps).
- Computer Wireless Network (WIFI), do not install near WIFI transmitters.

Can Not Dial Out

- Keypad may be locked. If the Padlock icon is on, press unlock in order to deactivate to enable the keypad. (Page 23)

System Pin Number: