



**VISUAL LAND**  
Bring the World Home



***PREMIER***

Windows 10 Tablet

User Guide

## PREMIER Windows 10 Tablet Guide Book

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# 1. Getting Started

## Charge the battery

The tablet's battery may not be fully charged out of the box. It's recommended that you fully charge it before attempting to set up the tablet.

A fully discharged battery can take about 4 hours to fully charge. When the battery is being charged, the LED indicator light will show next to the camera on the front of the tablet. Use only the supplied power adapter to charge your tablet. Using unauthorized power adapters may severely damage your tablet.

*Note: If the LED indicator light does not light during charging, try another outlet in your home, also try charging with a computer. Lastly, try charging with another power cable, either a USB or power adapter if you have more than one.*

If the tablet is having persistent charging issues, please call Visual Land Customer support at 1-562-860-2669, or visit our website at **[visual-land.com/support](http://visual-land.com/support)**. Make a note of the tablet's issue as well as the methods you used to charge the tablet.

### Power On & Sign In

To turn on your tablet, press and hold the Power Button for 2-3 seconds. You can find the Power Button on the side of your tablet. After holding down the Power Button, you should see the Visual Land logo appear on your screen. Once the screen has powered on, release the button.

### Set up your tablet

The initial boot up will walk you through setting up your tablet for use.

Language: Specify what language you would like the tablet to use. Devices sold in the United States typically use **English** as the default.

Personalize: You will then be asked to choose a name and color for your tablet. This can be any combination of letters and numbers containing no spaces. This name is used when other devices encounter your tablet on your home network, or when you're configuring settings for OneDrive syncing. Press the "Next" Button to continue.

Get online: You will then see a screen showing available Wi-Fi Networks. If your network has a password set up, you will need it in order to connect to the Internet. Look through the list of

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available networks and tap on the name of your **Wi-Fi network**. If your network is password enabled, you will be asked to enter the "network security key".

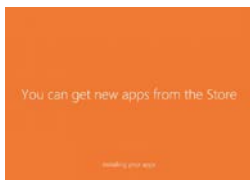
Note: If you have any questions about your Wi-Fi Network or how to obtain Wi-Fi, please contact your Internet Service Provider.

Settings: This step will configure your Window's preferences. For most users, the **Express Settings** is recommended and will automatically set your preferences. You are also given the option to **Customize** these settings if you would like to change some default preferences. Either option will allow you to change your Window's settings at a later time.

Sign in to your Microsoft account: Add your Microsoft Account to your device or create a new one. This ensures you'll get the latest updates automatically, provide OneDrive syncing capabilities, and will give you access to the Windows Store to download apps.

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Once you finished the initial setup, your tablet will restart automatically and begin installing Windows Apps.



After this set-up process, you will see your **Start** page.



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Subsequent boot ups will go straight to the Windows 10 lock screen.

Note: If the login screen is not enabled, you will be taken directly from the lock screen to the start screen.

## 2. Tablet Interfaces

Your Premier tablet has several interfaces which are conveniently labeled on the back of the tablet.

### Power Off the Tablet

The Power Button is labeled by the power icon (the leftmost icon in the above image).

To Power Off your tablet, press and hold the power button for at least 4 seconds. A shut down confirmation screen will appear on the screen. Swipe it down to the bottom edge of the display to turn off the tablet.

### Turning On/Off the Screen

You can turn on and off the screen display by pressing the power button once. Alternately you can use the Notifications by swiping in from the right edge of the display. Touch **All Settings** -> **Power** -> **Sleep** to turn off the screen.

### Audio output

You can plug in your headphones using the 3.5mm auxiliary cable output. This output is labeled by the headphones icon on the back of your tablet.

### Inserting/Removing a Micro-SD Card

You can transfer and backup data using a Micro-SD card. This is labeled on the back of your tablet as "Micro-SD". Align the Micro-SD Card so that the pins are pointed toward the card slot. Push the Micro-SD Card into the card slot until you here a *click* sound.

**Caution:** Removing the Micro-SD Card while it is in use may cause data loss or result in application errors. Touch the Desktop tile to enter Desktop mode. Touch **Safely Remove Hardware** in the notification area at the bottom right corner of the screen. *Note: If you do not see **Safely Remove Hardware**, touch **Show Hidden Icons** to display all icons in the notification area.* Touch **Eject SD Memory Card**. A message appears confirming that the Micro-SD Card can be safely removed.

### **Micro-USB**

You can also use a Micro-USB cord to transfer and backup data to another computer. Simply plug the Micro-USB end of you cable into the tablet. Then plug the larger USB end into your computer.

### **Microphone**

Your tablet also has a microphone which can take audio input. You can use this for voice communication or video recording with audio. The microphone is labeled on the back of the tablet as "MIC".

### **DC Charging Input**

To charge your tablet, you will need to input your AC charger in the DC charging port. The DC charging input is labeled as "DC" on the back of your tablet.

### **Volume**

You can adjust the volume of your tablet by using the buttons on the side of your tablet labeled as "+" and "-". Press the "+" button to increase your volume and the "-" button to decrease volume.

## Connecting the Keyboard

This device is designed to be equipped with a dedicated keyboard. Follow these steps to connect the keyboard to your tablet:

1. Place the dedicated keyboard on an even and stable plane (i.e. desk).
2. Hold your tablet with two hands, align the connector on the keyboard to the jack and positioning slots at the bottom of the tablet.
3. As soon as the keyboard is connected to the tablet, it is ready to use.

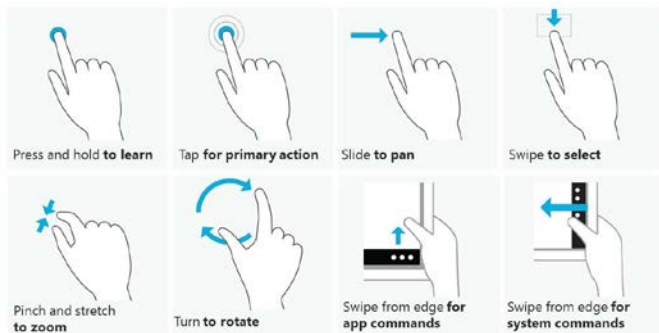
Note:

- This keyboard is a plug-and-play device, you can plug/unplug it into the keyboard jack at any time.
- There is no notification for the keyboard connection, except for the appearance of the mouse icon (arrow) as you put your hand onto the touch area.

## 3. Basic Operation

### Touch Commands

There are various methods of touch in which to control your device.



Additionally you can use two fingers and swipe left/right or up down to scroll (a la mouse wheel). Press and hold also works similar to a right mouse click. And double tapping works like double click the left mouse button.

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### Start

Press the **Windows Key**  at any time (on your tablet or keyboard) to bring up the **Start Screen**. From the Start Screen, you are able to search for any app or setting that you might need. You can also Power Off your tablet by using the power button in the top right corner.



### Notifications

When you are on the desktop, swiping in from the right edge of the display will bring up your Notifications. This allows you to view important notifications and various settings on your device.



### Switch Apps

You can easily switch between running apps by swiping in from the left edge of the screen.



## Connecting to the wireless Internet:

To connect to a wireless network in your own home or in a public place, follow these steps:

- Slide your finger inward from the screen's right edge; when the **Notifications** bar appears, tap the **All Settings icon**
- Tap the wireless network icon. When the icon says Available, you're within range of a wireless network; Therefore you are able to connect.
- When you find the desired network you would like to connect too, Click its name then click the connect button.
- Some network are secured, which means they require a password to facilitate the connection between your tablet, and the network.
- After connection to the internet, you will have the option of Sharing your files with other individuals using the same network as you. Please make sure you are very sure before sharing your files, because all of your information will be made public on the network.

## Keeping your Account secure With A Password:

To set up or change your password, Please follow these simple steps:

1. Swipe in from the right edge of the screen, tap **Settings**, and then tap **Change PC settings**.
2. Next, Tap **Accounts**, and then tap **Sign-in options**.
3. Click **Change your password** and follow the instructions.

There are 3 types of passwords:

- Regular Password: This password should be a strong password to help keep your account safe, and secure.
- Picture password: Allows you to sign in by using your preferred photo. Very Unique and secure.
- PIN: Ability to sign in quickly with a basic four digit number.

## Window's Apps

Windows apps provide many types of entertainment and ways to accomplish tasks more efficiently. Whether you are organizing a family album or playing a game on the ride to school, the Window's Store has the perfect app for any situation.

### Installing Apps From the Windows Store

You can install thousands of apps which are all available from the Windows Store. To access the **Store**, navigate to the **Start Screen** by pressing the **Windows Key** on your tablet or keyboard.

The **Start Screen** will show some of the apps already installed. Select the **Store** app to install more.

Using the navigation bar at the top of the **Store**, you can browse popular apps or search for any app you have in mind.



## 4. Synchronizing Your Tablet

### Using a Microsoft Account

If your computer has Microsoft Windows 10 installed, you can synchronize user settings of your tablet with your computer using a Microsoft account. When you sign in with your Microsoft account on your tablet, your settings, including internet browser history, app settings, and personal files etc., are synchronized with other Windows 10 PCs and tablet computers.

On the tablet, access **Notifications** and tap **Settings** -> **Change PC Settings** -> **Accounts** -> **Your account** -> **Connect to a Microsoft Account**.

Tap **Settings** -> **Change PC Settings** -> **OneDrive** -> **Sync settings** to see the options for synchronizing your data and settings.

### Copy music, photos and videos

Connect your tablet to a USB storage device with a MicroUSB to standard USB conversion cable (included), then transfer files to or from the USB storage device. After transferring files, use the **Safely Remove Hardware** wizard to remove the USB storage device.

## 5. Recovery

### Refreshing Your Tablet

Refreshing your tablet will restore Windows to original factory settings without deleting any of your personal files, installed apps from the Windows Store, or personalization settings.

To restore your tablet swipe in from the right edge of the display to access Notifications. Touch **All Settings** -> **Change PC Settings** -> **Update and Recovery** -> **Recovery**. Touch **Get started** under **Refresh your PC without affecting your files**. Read the warning and touch **Next** after you read the warning.

*Note: Apps installed from the Windows Store are automatically reinstalled after the refresh is complete. Apps installed from sources other than the Windows Store are removed and have to be manually installed. A list of apps removed during this process is created on the desktop after the process is complete.*

## Resetting your Tablet

Resetting your tablet will return the system to original factory settings. Swipe in from the right edge of the display to access **Notifications**. Touch **All Settings** -> **Change PC Settings** -> **Update and Recovery**. Touch **Get started** under **Remove everything and reinstall Windows**. Read the warning and touch **Next** after your read the warning.

*Caution: Resetting your tablet erases all data from your tablet, including your account configuration, apps, music, pictures, files and so on. Make sure that you back up all the required data before you proceed.*

## Safety Information

- The battery is not intended to be replaced by the consumer. If you believe the battery is damaged or needs to be replaced, contact Visual Land customer support for inspection and/or replacement.
- Do not let the battery come in contact with liquids.
- Do not place your device near a heat source or leave it in your car in high temperatures.
- Do not dispose of the battery in a fire.
- Avoid dropping device.
- Never use any charger or battery that is damaged in any way. Use only the provided charger which is specifically designed for your device.
- Do not use if screen is cracked or broken as this could cause injury to you.
- Please note that a touch screen responds best to a light touch from the pad of your finger or a non-metallic, no sharp stylus. Using excessive force or hard or sharp objects when pressing on the touch screen may damage the tempered glass surface and void the warranty.
- Do not set the volume at its highest levels when using headphones. Prolonged exposure to loud noise could damage your hearing.

### FCC Compliance

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

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2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement: This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

# Limited Warranty

## LIMITED ONE (1) YEAR WARRANTY - VISUAL LAND TABLET

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This Warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Visual Land Product outside Visual Land's published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Visual Land; (g) to a Visual Land Product that has been modified to alter functionality or capability without the written permission of Visual Land; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Visual Land Product, or (i) if any serial number has been removed or defaced from the Visual Land Product.

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**Important:** Do not open the Visual Land Product. Opening the Visual Land Product may cause damage that is not covered by this Warranty. Only Visual Land should perform service on this Visual Land Product.

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## HOW TO OBTAIN WARRANTY SERVICE?

Please access and review the online help resources at [www.visual-land.com](http://www.visual-land.com) before seeking warranty service. If the Visual Land Product is still not functioning properly after making use of these resources, please contact a Visual Land representative using the information provided below. A Visual Land representative will help determine whether your Visual Land Product requires service and, if it does, will inform you how Visual Land will provide it. When contacting Visual Land via telephone, other charges may apply depending on your location.

## WARRANTY SERVICE OPTIONS

Contact Visual Land either through our Live Chat system or contact form at [www.visual-land.com](http://www.visual-land.com), through e-mail at [VL\\_Support@visual-land.com](mailto:VL_Support@visual-land.com) or by phone at (562) 860-2669, Monday through Friday, 8 a.m. to 5 p.m. (PST). A Visual Land representative will determine if your product requires service. If so, Visual Land will provide the following mail-in warranty service: Visual Land will send you instructions on how to package the product for shipment and the location to send the product. Shipment of the product to Visual Land will be at your expense. Once service is complete, Visual Land will return the Visual Land Product to you at Visual Land's expense.

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