



CasaCam VS2072

4-Channel Wireless NVR with
7" Touch-screen Monitor & 2 1296P Cameras

User Manual



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Please read carefully before using this equipment.

1. SAFETY INSTRUCTIONS

- ① Install the NVR in sufficiently ventilated areas to prevent vent blockage.
- ② Install the NVR on a flat wall or other flat surface. Avoid mounting in a location subject to severe vibration.
- ③ Only use the power adapter included in the package. Use of other power adapters can permanently damage the devices. **Ensure access to the power adapter is not obstructed by furniture or similar items.** Make sure the plug and cable are not damaged. A kinked or worn cable can cause a fatal accident!
- ④ Unauthorized modification or reconstruction is not permitted. Under no circumstance should user open the devices or complete any repairs. Observe all local directives and regulations.

2. WHAT'S IN THE BOX?



1 x 7" monitor (NVR)



2 x 1296p cameras



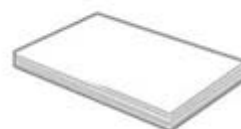
3 x power adapters



1 x 32GB SD Card
(pre-installed)



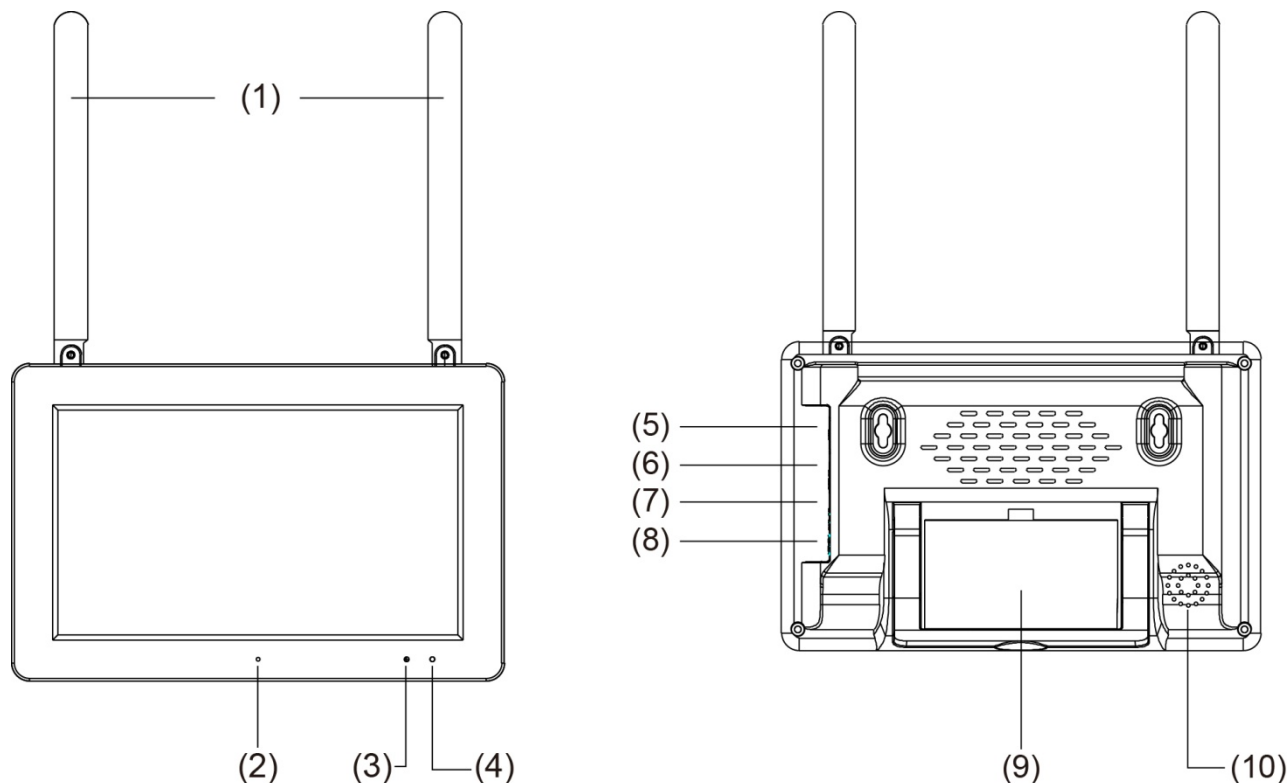
1 x camera installation
hardware



1 x quick start guide

3. BASIC OPERATION

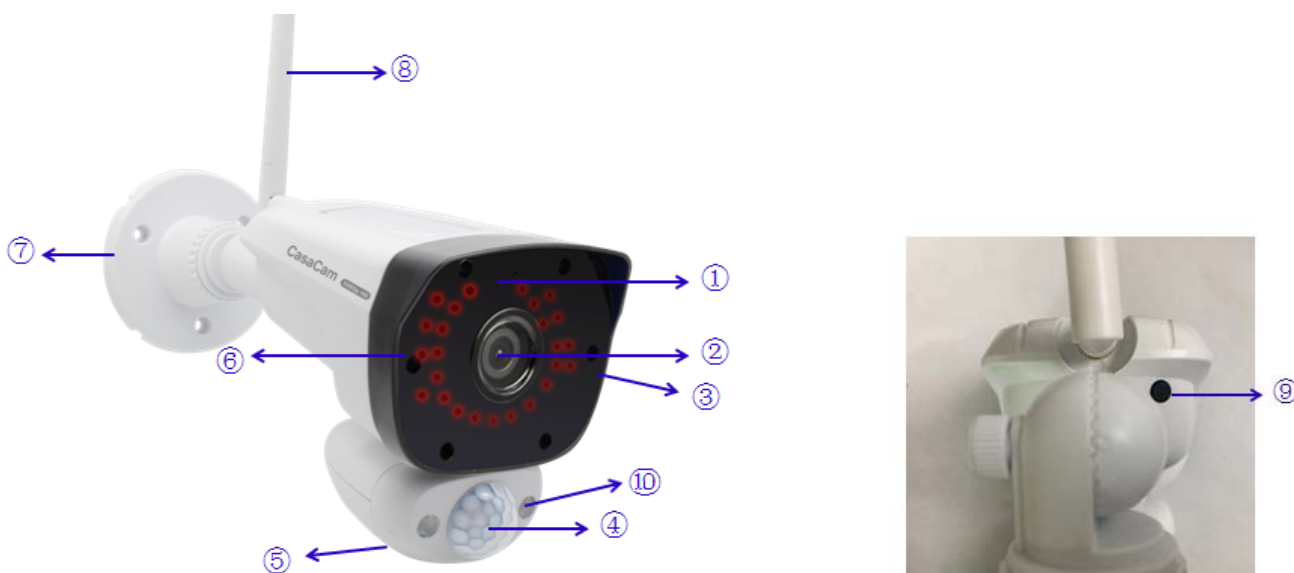
3.1 NVR (7" MONITOR)



Item	What it is	What it does
1	Antenna	Transmits wireless signal from the camera and receives Wi-Fi signal from the router.
2	Microphone	Captures the sound on the monitor and transmits it to the camera. (Intercom)
3	Charging Indicator	Only works when battery is installed in the NVR (battery not included).
4	Recording Indicator	The LED indicator notes 3 states of operation: Solid ON: A micro SD card is installed and NVR is able to record motion. Flashing: The NVR is in recording mode. OFF: There's no micro SD card installed, or the micro SD card is not recognized. Please check the micro SD card or re-format the micro SD card.
5	USB port	USB 2.0. Supports USB flash drive upgrade and mouse control.

6	Memory card socket	Micro SD card. Support up to 128GB. Note: Please format the micro SD card before using it on this device for the first time.
7	Battery switch	Turn battery On/Off. Note: This switch only controls the NVR On/Off when the device is powered by battery (not included). When NVR is plugged in, the device is always on. After install the battery, please plug in the power adapter and turn the switch to OFF for over 5 seconds to activate the battery.
8	Power port	DC 5V power port.
9	Battery compartment	Compatible for 2 18650 batteries (not included). Note: Batteries need to be charged after installed in the monitor so that it can function normally. Use button top 18650 batteries for the monitor.
10	Speaker	Reproduces the sound transmitted from cameras.

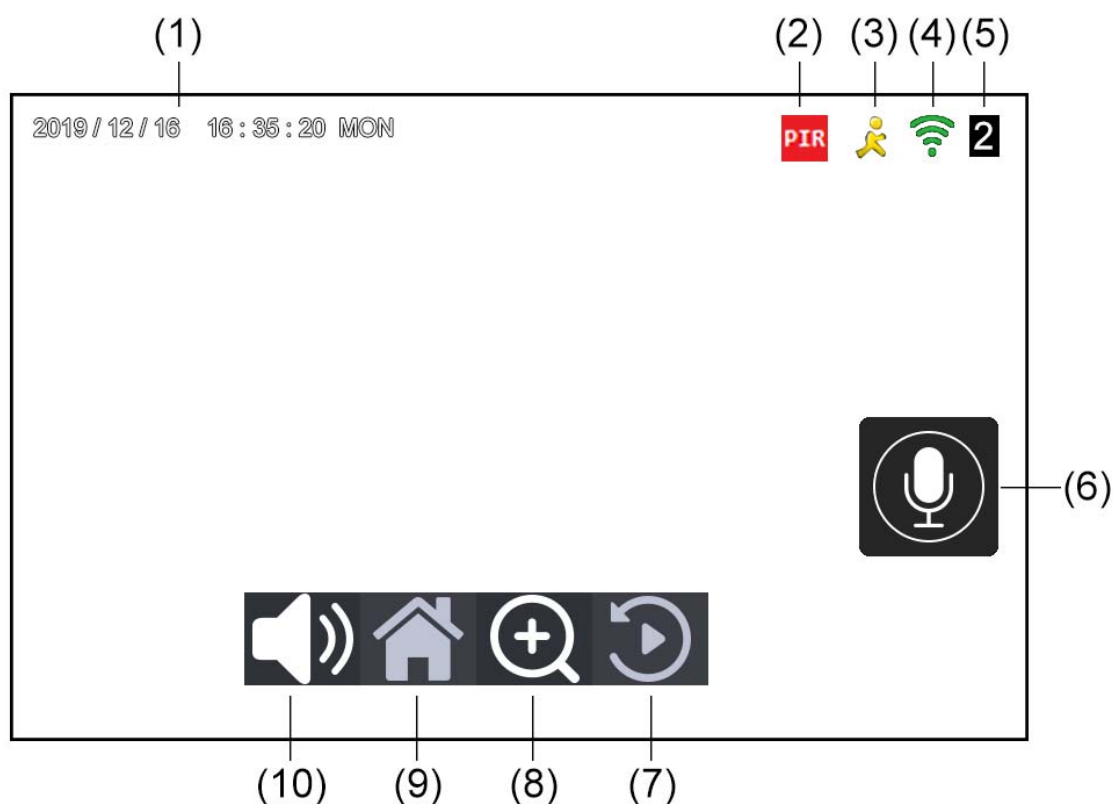
3.2 CAMERA



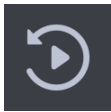
Item	What it is	What it does
1	Microphone	Captures the sound on camera side and transmits the sound from camera to monitor.

2	Lens	Catches the video in front of the lens and transmits video from camera to Monitor.
3	Working Indicator	Indicates the working status of camera. (Green LED) Flashing rapidly——Ready to pair/ pairing mode Solid green——Paired / working
4	PIR sensor	Detects motion in front of the lens and emits detection signal to transmitter.
5	Speaker	Produces the sound transmitted from the monitor.
6	IR LED	Infrared LEDs provide viewing in no/low light conditions.
7	Bracket	Use the bracket to mount the camera on a wall or other flat surfaces.
8	Camera antenna	Receives & Sends signals to or from the Monitor.
9	Reset button	The reset button is located on the back of the camera. Press and hold the reset button (until the indicator LED flashes) to reset the camera.
10	Light sensor	Sensing light and give order to the IR cut to switch between daytime and night vision mode.

3.3 LCD Displays



Item	Icon	What it does
1	2019/12/16 16:35:20 MON	Date and Time Displays the time as set through the NVR. 2019/12/16 16:35:20 MON = year/month/date hour:minute:second DAY
2		PIR Motion Indicator This icon appears when there's motion detected from a camera. It shows independently for each camera.
3		Recording Indicator This icon appears when video is recording. It displays independently for each camera.
4		Signal Indicator The color of the icon shows the signal strength. All four bars in green indicate a very strong signal. One green bar or all grey bars indicate a poor signal.
5		Camera Indicator Indicates which camera is displaying.

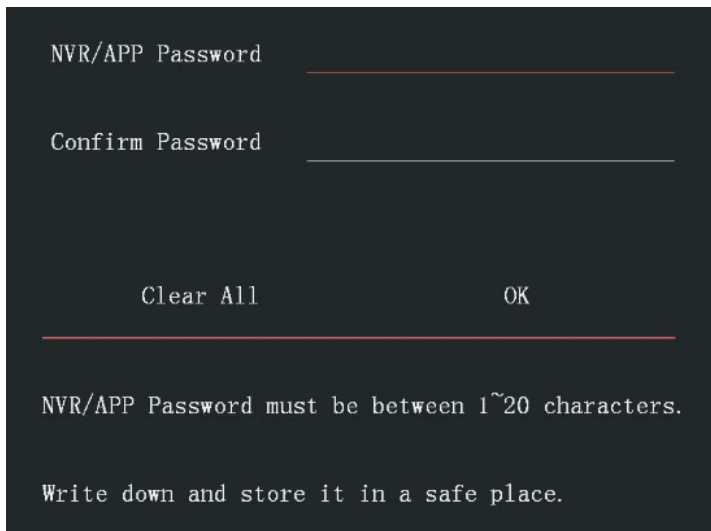
6		Intercom (Talk) Displays in full screen mode only. Press and hold the talk icon to talk back to the camera.
7		Playback Tap this icon to access playback file list.
8		Zoom Tap this icon to enter 2x zoom mode. Tap once, there will be a  icon on the upper left corner of the screen. Tap the area where you want to zoom in. Tap again to go back to normal view. Tap the  icon again to exit zoom mode.
9		Menu Tap this icon to access the Main System Menu.
10		Audio On/Off Tap the icon to turn audio on the monitor on or off.

4. INSTALLATION

4.1 Monitor Installation

1. Place the monitor in a location with clear reception from your camera(s).
2. Connect an AC adapter to the power input on the side of the NVR. Connect the other end of the adapter to a standard power outlet. The NVR will power on automatically and start to initialize. Please wait until initialization is completed.
3. The NVR will request that you input a password for your remote app when you use the system for the first time. After setting up the password, the monitor will initialize.

Note: Password should be 1~20 digits. The password can be letter(s) and/or number(s). Do not use symbols or space in password.



NVR/APP Password _____

Confirm Password _____

Clear All OK

NVR/APP Password must be between 1~20 characters.

Write down and store it in a safe place.

Note: If you forget the password, you can Simple Restore the NVR to reset it. (see page 21)

4.2 Camera Installation

1. General

The camera included with your monitor is weatherproof and has an IP66 rating. Water can be sprayed on them and they will still work. However, the cameras cannot be submerged. Although the cameras can be exposed directly to the rain, if used outdoors, it is recommended they be mounted under some type of cover like an overhang or eave. As rainwater droplets start to dry on the camera glass, they can create spots that will reflect the light from the infrared LEDs used for night vision, thus causing lower quality video. Also, as dust, grime, and cobwebs accumulate on the camera glass, they can reflect light from the infrared LED and might lower video quality. Periodically clean the lens glass with a soft cloth to ensure best video quality.

2. Placement Considerations

Note: Before installing the cameras permanently, please test the cameras with NVR first to make sure cameras are working properly.

Consider the following when placing cameras:

- The clearest line-of-sight between the camera and NVR is best.
- Walls, especially brick and concrete, shorten the transmission distance.
- Placement next to windows allows better signal transmission.
- Optimized motion detection range is 6~18 feet from the camera. The further away an object is, the less accurate the motion detection.
- Avoid having a direct light source in the view of the camera, including street lights, ceiling or floor lamps, spotlights in the driveway, etc.
- Rainfall, pool water ripples/reflections, tree/shrub leaves blowing in the wind – and the shadows they create can generate motion detection false alarms.

3. Install the Camera(s)

- Position the camera where you want it, plug into power, and check video on the NVR. Move the camera to obtain desired view.
- Hold the base of the camera stand where you want to mount it and mark the location for the screw holes.
- Use the included screws and anchors to attach the base to the wall or ceiling.
- Tug gently on the stand to make sure it is securely installed.

4.3 Using the Antenna Extension

You can use the Antenna Extension cable (SKU# EXTA10B) if your setup requires the signal be transmitted through an obstacle that severely weakens it. Simply replace the camera antenna with the Antenna Extension cable and mount it on the opposing side of the obstacle.



5. USING THE VS2072

Your system comes with 2 cameras. The monitor displays in quad view mode when you power on both the monitor and camera.

The NVR has a built in a 7" touchscreen monitor. All of the operating menus can be accessed on the touchscreen. You can also use a mouse to control all the menus (through the USB port).

Here are some basic operations you may need when you use the system. You can refer to content in the following manual for detail.

To...	Do...
Change between quad and full screen views	Tap the channel area twice on the screen. The monitor will switch to that channel in a full screen display. Tap twice again to go back to the quad view mode.
Hear audio from the camera	Make sure the audio on the camera is enabled. Check the Menu--System Setup--Camera Audio Enable. Set separately for each camera. See 6.2.5 page 15

Adjust volume on monitor	Go to Menu--System Setup--Volume Setup Set volume for all cameras. See 6.2.6 page 15
Connect to Internet for remote view	See 6.2.3 page 14
Remote viewing from App	See section 7 page 23
Play back video	Tap the playback icon  on main screen. Go to the playback list. Or go to Menu--Video Playback See section 6.1 page 12
Use the Intercom	Only available in single view mode 1. Press and hold  icon on the monitor. 2. Speak into the microphone. 3. Release to hear reply.
Use power save mode for monitor (video off)	See 6.2.7 page 15
Pair new cameras	See 6.4.1 page 18

6. SYSTEM MENUS

- Tap the Menu icon  in live view to enter the Main Menu of the system



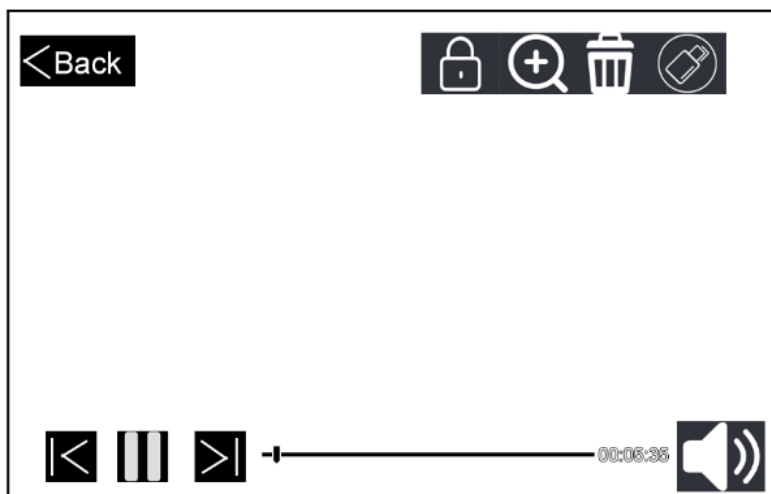
Tap the section on the touchscreen to enter 6 different system menu selections.

6.1 Video Playback

When you go into the Video Playback menu, you'll see the file directory sorted by different cameras. Choose the camera you want to play back recorded file. You can locate the recorded file by date and specific period of time.

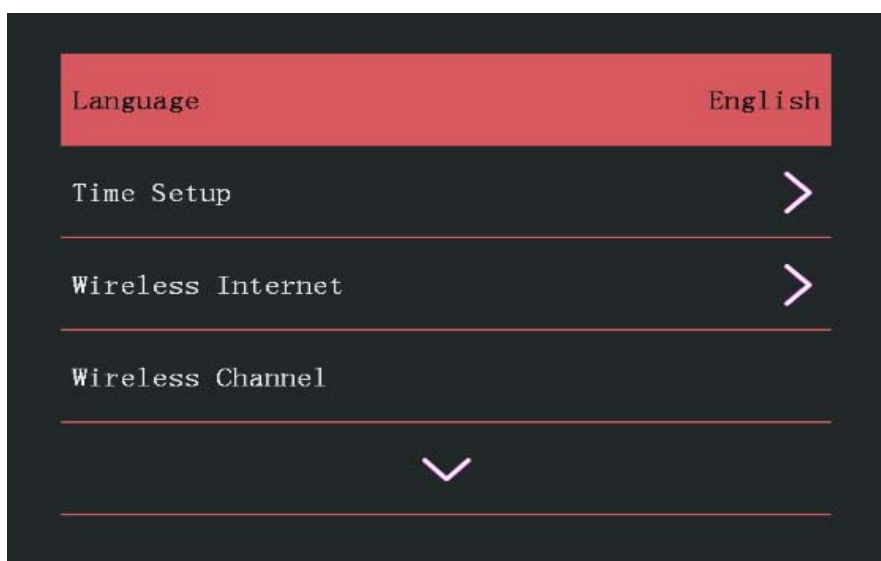
Camera→Date→Period

When playing back a recording file, you can zoom in, delete and back up the file to a USB drive by tapping the corresponding icons on top of the screen.



Please note: The back-up feature is only available when you have a USB memory drive connected to the NVR. You can only back up one recording file at a time.

6.2 System Setup



In System Setup, we have 7 selections: Language, Time Setup, Wireless Internet, Wireless Channel, Camera Audio Enable, Volume Setup, Auto Close

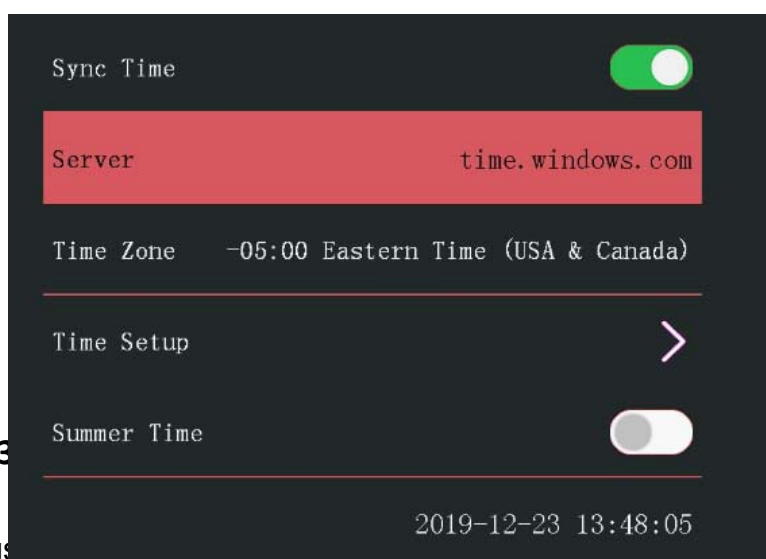
6.2.1 Language

Select the system language you want to use. The default language is English.

6.2.2 Time Setup

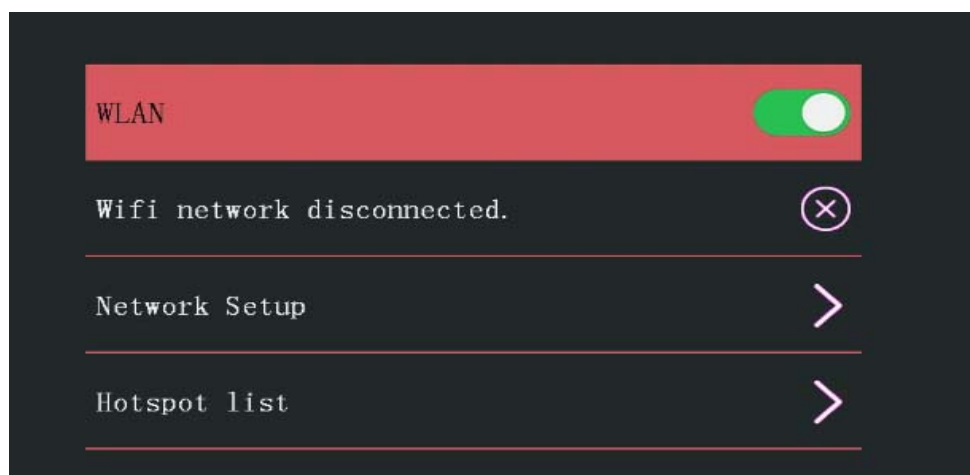
If you choose to sync time with the server for the system, you need to choose the correct time zone where the system is used.

If you choose not to sync the time with the server, you can set up the system date and time manually here.



6.2.3

To use the WLAN function, you need to enable the WLAN on the NVR.



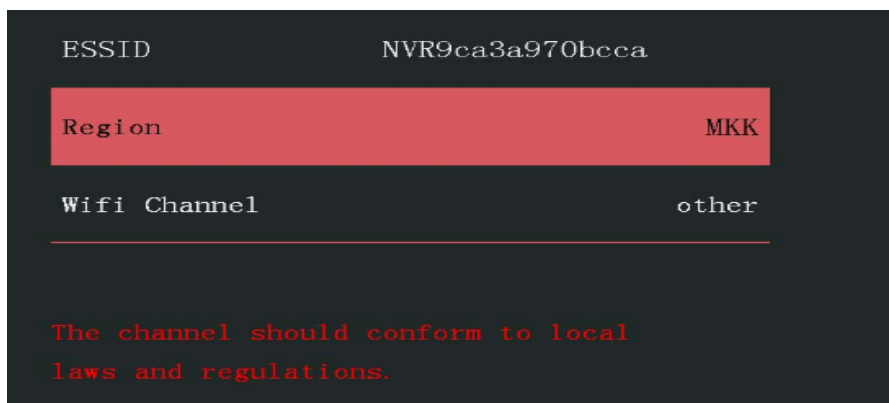
We recommend using DHCP for the device. Check the **Network Setup** to see if DHCP is enabled. If not using DHCP, you can also set up your own IP Address for the device.

- Go to **Hotspot list** to choose a WiFi network for your device. Select your WiFi and input the password for the router.
- After you successfully add the device to your router, you can see the network status on the screen.

6.2.4 Wireless Channel

This section is used to choose the channel of the wireless connection between the NVR and the IP cameras. The default setting of Region is FCC and the WiFi channel is 1. If the wireless connection between NVR and camera is working on your device, there's no need to change the setting here.

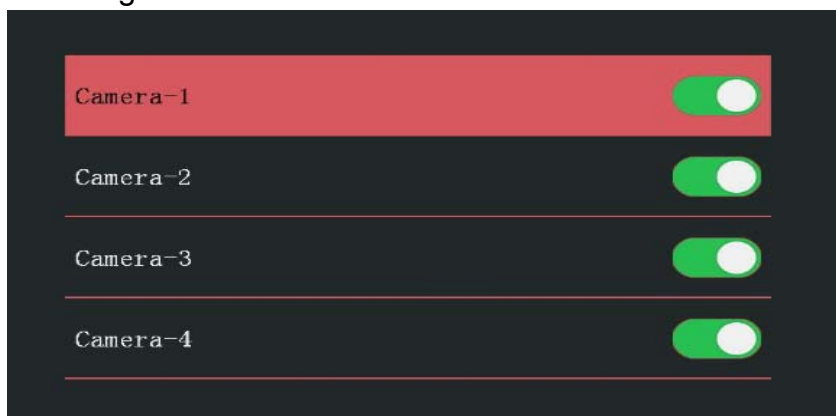
If there is interference in the wireless connection between the NVR and the cameras due to other 2.4GHz devices in the area, you can try other channels until you find one that works.



The screenshot shows a settings interface with a dark background. At the top, 'ESSID' is followed by 'NVR9ca3a970bcca'. Below this is a red rectangular button labeled 'Region' with 'MKK' displayed to its right. Underneath, 'Wifi Channel' is followed by 'other'. A red horizontal line separates these settings from a red text message at the bottom: 'The channel should conform to local laws and regulations.'

6.2.5 Camera Audio Enable

This is to enable audio for live view and recording files of each camera. The default setting is ON for all channels. If audio recording is not allowed by local law, you can disable audio for recording files.



The screenshot shows a settings interface with a dark background. It lists four cameras, each with a green toggle switch to its right. The first row is highlighted with a red background. The rows are: 'Camera-1' (toggle on), 'Camera-2' (toggle on), 'Camera-3' (toggle on), and 'Camera-4' (toggle on). Red horizontal lines separate the rows.

6.2.6 Volume setup

This is used to adjust the volume for live view. You can also turn On/Off the volume from the icon on the live view screen.

0

1

2

✓

3

4

6.2.7 Auto Close

This is for the monitor “Power Save” feature. If you enable this feature, the monitor screen will turn off after there’s no motion for a designated period of time. For example, if you choose 10 minutes, when there’s no motion trigger from the cameras for 10 minutes, the monitor screen will turn off. It will automatically turn on once there’s motion from the cameras.

If you want to keep the monitor screen on all the time, make sure the Auto Close feature is disabled.

Disable

30 seconds

1 minute

5 minutes

✓

10 minutes

6.3 Record Setup

Set up recording configurations in this section.

Record Schedule >

Storage Device SDCARD

Storage Manage >

Overwrite ☒

6.3.1 Record Schedule

Set up schedules for motion recording. The default setting is to enable schedule 1 for 24/7 motion recording. That means the system will record any motion at any time.

Enable ☒

Channel 1, 2, 3, 4

Weekday ...

Type Motion

Time 00 : 00 ~ 23 : 59

If you do not want the system to record all motions all the time, you can modify the schedule. Please note, you will need to modify schedule 1's default setting. Select for channel, day and time. You can set up multiple schedules for different cameras. A maximum of four recording schedules are available.

6.3.2 Storage Device

This 7" NVR records into a micro SD Card. The System supports up to 128GB memory.

Note: Please format SD card when you use it on this NVR for the first time. Go to Menu—Record Setup—Storage Manage—Format—Yes.

6.3.3 Storage Management

It shows the storage device information in this section. You can also format the memory here.

6.3.4 Overwrite

Activating this function deletes the oldest files when you want to record new activity but the memory card is full.

6.4 Match Code (Pairing)

In the Match Code section, you can pair additional cameras to the NVR. The NVR can then recognize and display video from them. The cameras that come with this system are already paired.

6.4.1 Pair additional cameras to the NVR

1. Power on the camera. Wait until the working indicator on camera flashes rapidly, which means the camera is in the pairing mode.
2. Tap Match Code. The NVR will start searching for the new camera. The originally unpaired channel will show "Matching" status.

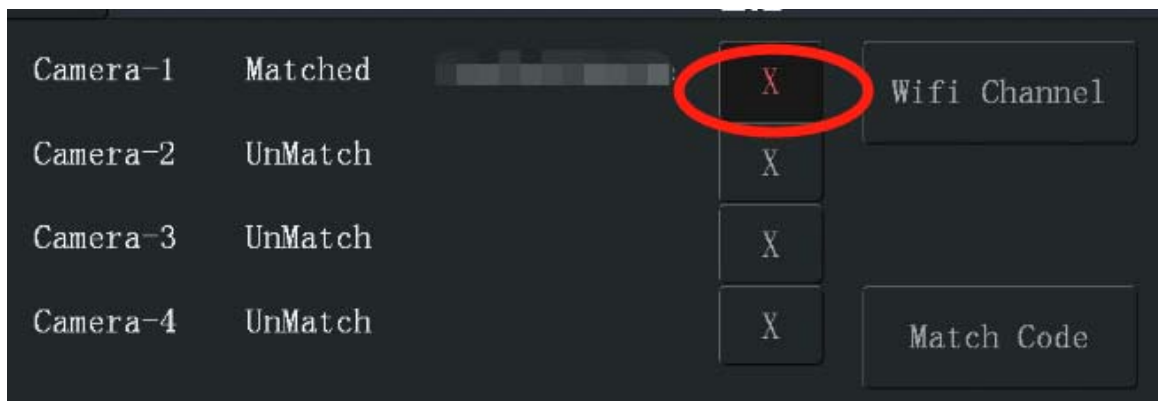


3. Once the camera is paired to NVR, the camera working indicator should stay solid green and the channel will show “Matched”.

4. Tap “Stop Add” and go back to the menu or live view. You can now see the new camera displaying.

6.4.2 Re-Pair existing camera.

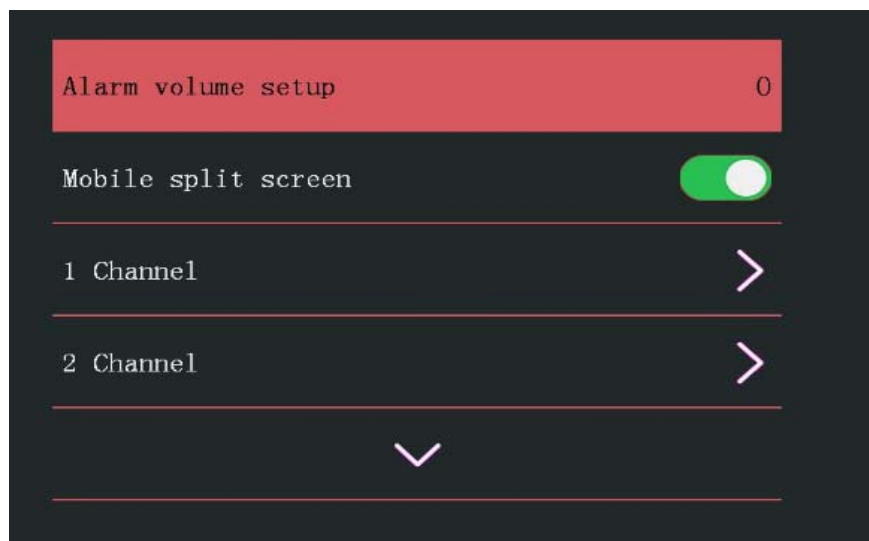
1. Delete the paired camera. Tap the “X” on existing camera which you want to pair again. The camera status will change to “UnMatch”.



2. Press and hold the reset button on back of the camera until the working indicator flashes rapidly, which means the camera is in the pairing mode. The reset process may take about 2~3 minutes.

3. Follow the pairing procedure in part **6.4.1 Pair additional (new) camera to the NVR.**

6.5 Alarm Setup

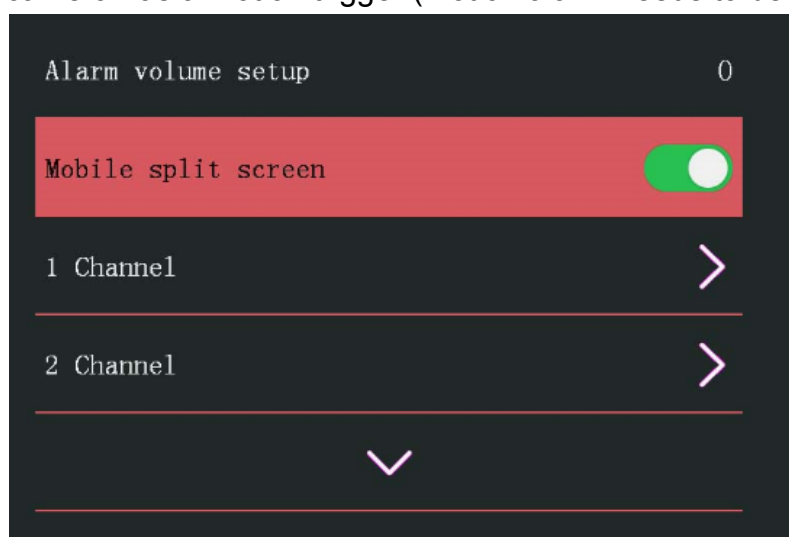


6.5.1 Alarm Volume Setup

Adjusts volume for the alarms when there is motion detected. If you do not want an audible alarm for motion, simply turn the volume to 0. You can also turn off the sound alarm for each camera (see manual [6.5.3](#))

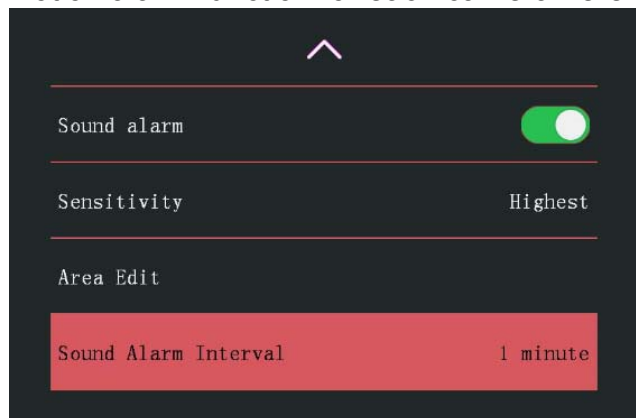
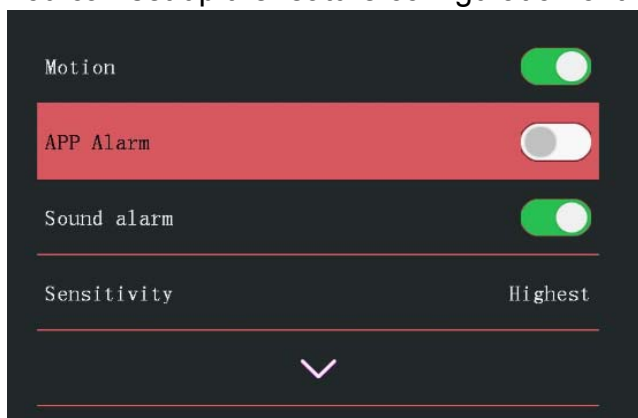
6.5.2 Mobile Split Screen

When this feature is enabled, the monitor screen will pop up to full-screen view of whichever camera has a motion trigger (motion alarm needs to be turned on for cameras).



6.5.3 Alarm Setting for Individual Camera

You can set up the feature configuration of the motion alarm function for each camera here.



- **Motion:** This is to turn On/Off the alarm on NVR for motion trigger from a camera. If this is turned off, the NVR will not remind you of motion triggers and the Mobile Split Screen feature will not work.
- **App Alarm:** Turn On/Off alarm (push notification) on the app when there's motion detected from a camera.
- **Sound Alarm:** Turn On/Off sound alarm for motions. The Mobile Split Screen feature still works when the sound alarm is off.
- **Sensitivity:** Adjust motion detection sensitivity for each camera.
- **Area Edit:** This is to set up mask area for motion detection. You can use this mask out area if you do not want motion to trigger. This helps eliminate false alarms.
Pink= Area filled. This means motion trigger works in this area.
Black= Area masked. This means motion trigger does not work in this area.



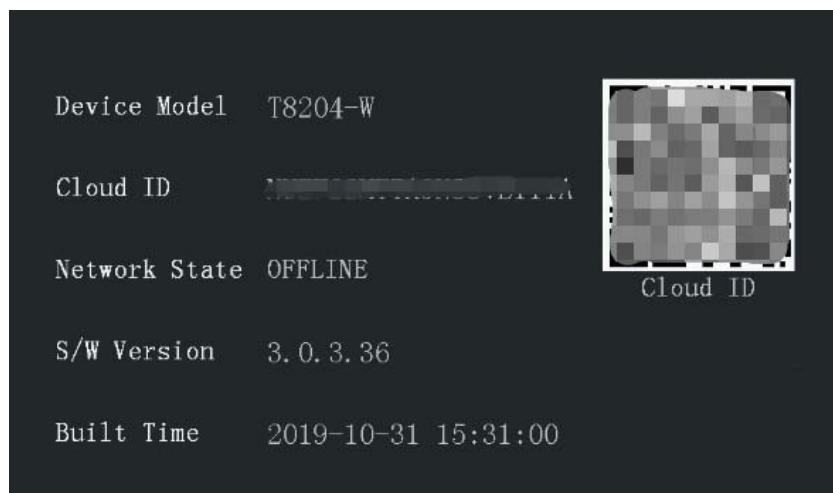
- **Sound Alert Interval:** You can set up the sound alert interval for the motion alerts. When interval is set to *Disable*, the monitor will alert on every motion detected.

6.6 System Manage

6.6.1 System Info

You can find relative information for the device in this section.

For remote access, you can also scan the cloud ID (QR code) on this page on the app to access remote view of this device.



6.6.2 Factory Setting

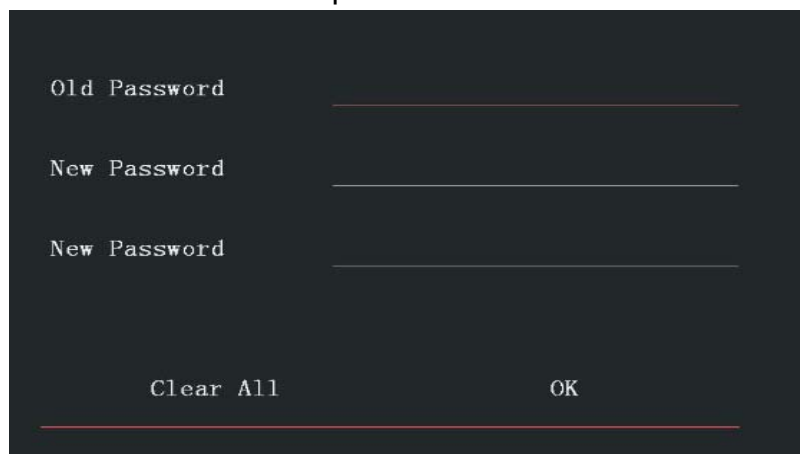
This is to reset configurations for this NVR. We offer Simple Restore and Restore All.



- Simple Restore: Keep the pairing status for cameras and the network settings for NVR.
- Restore All: Resets all the configurations for this system. You will need to pair the cameras to the NVR and set up the WiFi network for the NVR.

6.6.3 Change Password

- Reset password for the NVR and remote App. Input password used initially, then set up and confirm a new password.



Old Password

New Password

New Password

Clear All OK

- If you forgot the password, you can Simple Restore the NVR to reset it. Go to Menu—System Manage—Factory Setting—Simple Restore.

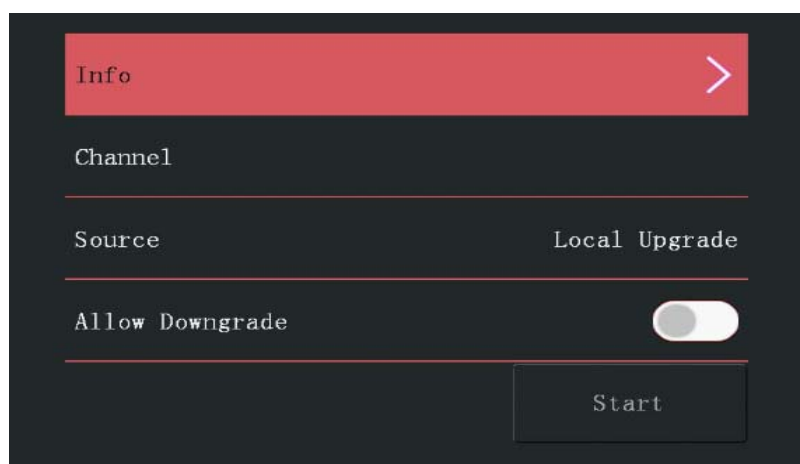
6.6.4 Upgrade

Upgrade NVR software.

- Local Upgrade: upgrade firmware through USB hard drive locally.
- Online Upgrade: upgrade online when the NVR is connected to Internet and there's new software uploaded to server.

6.6.5 IPC Upgrade

Upgrading IPC software can be done through local upgrade or online upgrade.



Info

Channel

Source Local Upgrade

Allow Downgrade

Start

7. REMOTE FROM APP

7.1 Get the App

Download app “WNVR Pro” from App Store or Google Play to your smartphone or tablet. Make sure your phone is connected to a network.

Connect the NVR to your WiFi router. Refer to page 14, **6.2.3 Wireless Internet**



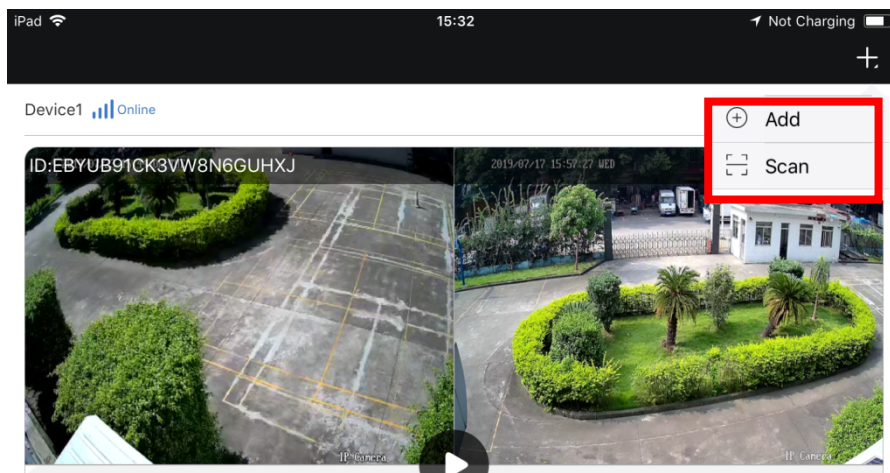
7.2 Operating the App

7.2.1 Add device

- Touch the App icon “**WNVR Pro**” to launch the app.
- Add the Device Cloud ID of your NVR to the App. You can go to NVR **Main Menu-SYSTEM-Info** to find the Cloud ID and its QR code. We also have a QR code label on the back of the monitor.

There are 2 ways to add the UID.

- **ADD**, tap here to input UID manually.
- **SCAN**, tap to scan the QR code.



- Below screen displays after adding the UID

iPad 16:00 Not Charging
 < ADD by UID Complete
 UID CLYABDJWVBVM8MPGUHFJ
 Device name Device2
 User name admin
 Password Input device password
 Channel number 4 >

Device name: Change the device name to what you want.

User name: Default user name: admin

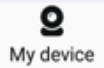
Password: Input the password (the password should be exactly the same as set on the NVR). If you forgot the password, Simple Restore the NVR to reset it (see page 21)

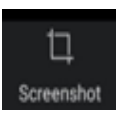
Channel number: Select the channel number. This means the total number of channels the App will display. The default setting is 4 channels.

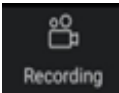
Tap **Complete** on the top of the screen to finish setup. Your device will be added successfully.

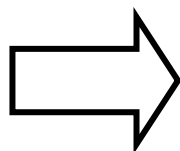
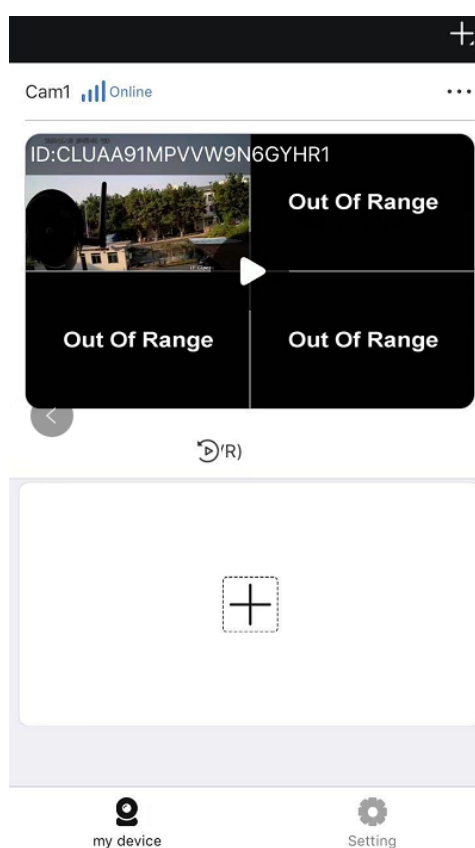
7.2.2 Features on the App

You can operate the App through the icons below:

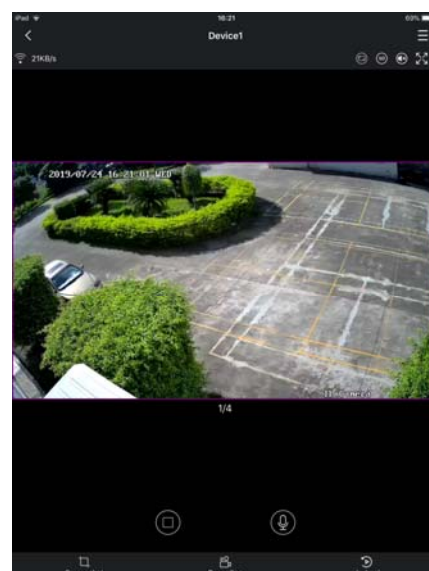
a)  My Device

	Tap  to load the live view screen. App supports live view in QUAD or SINGLE view modes.
	Tap and hold to talk with the person in front of the camera.
	Tap to switch the viewing mode from QUAD or SINGLE view. You can also switch the view mode by double tapping the screen.
	Tap to catch a screenshot. Go to Setting—Screenshot/Recording to find the screenshot file.

	Tap to start recording. Tap again to stop recording.
	Tap to playback the recorded files. You can back up recorded file to your phone/tablet. Find the back-up file from Setting—Screenshot/Recording.
	Tap to add new camera(s).
	Tap to enter view Screenshot/Recording file, Edit the device or Delete the device. Go to Edit to input correct password, which should be same as the one you set up on the NVR.



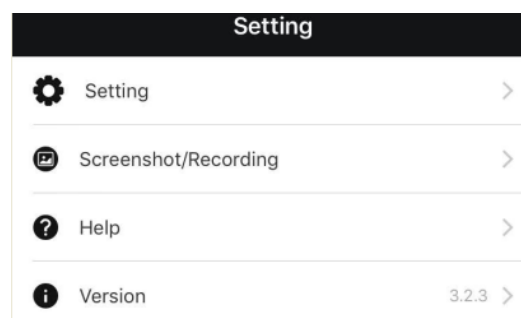
QUAD VIEW → SINGLE VIEW



b) Settings

Tap  **Setting** to enter this screen.

- Tap **Setting**, to turn On/Off the 2G/3G/4G network reminder, to view the mobile data traffic statistics or empty data and to select preview mode.



- Tap **Screenshot/Recording** to enter the file list. You can tap to view/play back the video or delete the file.
- Tap **Help** to review the preview of your device and review the troubleshooting section.
- Version: Display the current App version.

8. SPECIFICATIONS

Monitor		
LCD Screen	Screen size	7"
	Resolution	1024(H)×600(V)
Video	Video input	4x1296p
	Video format	H.265
Audio	Audio output	Built-in speaker
	Audio format	G7.11A
	Two way audio	Yes
Record	Recording resolution	2304 x 1296
	Recording mode	motion recording
Hard Disk	Type	TF Card (micro SD card)
	Max capacity	128GB
Wireless parameter	Wireless transmission	300Mbps
	Transmission standard	2.4GHz IEEE 802.11b/g/n
	Antenna	2.4G 5dBi external antenna
External interface	Network port	NA
	HDMI port	NA
	USB port	1x USB 2.0
Others	Adapter &Power consumption	5V 2.5A
	Operating temperature	0°C-- 40°C
	Operating humidity	10%--90%
	Size	191.5 x 130.5 x 32.5mm
	Weight	≤500g

Camera		
Camera	Resolution	3MP 2304 x 1296
	Sensor	1/2.7" CMOS sensor
	Minimum illumination	0.02Lux @(F1.8,AGC ON) , 0 Lux with IR
	Lens & Angle	2.8mm Horizontal view angle:110°,Diagonal 120°
	Day & night switching mode	ICR Infrared filter type
	VMD detection	VMD sensitivity adjustable, selected mask area
	Night fill light mode & distance	IR range 100ft
Compression standard	Video compression standard	H.265
	Video compression bit rate	Include HD, Balanced and Smooth third grades, bit rate adaptive
	Stream parameters	Dual stream
		2304 x 1296 @15fps
	Audio compression	G.711 A-Law @ 16bits 8kbps
Function, Performance	OSD	Date Time & Title
	White balance	Auto
	Digital noise reduction	3D Digital noise reduction
External interface	Wireless	2.4GHz IEEE 802.11b/g/n
	Antenna	2.4GHz External 2dBi
Others	Power supply	DC 9V 600mA
	Power consumption	≤12W (ICR Switching moment 7W)
	Operating temperature and humidity	-10°C~50°C,Humidity should be less than 95% (No condensation)

9. TROUBLESHOOTING

If	Try
There is no picture from the camera. Or picture keeps dropping. (Out of range)	• Checking all connections to the camera. Making sure the power adapter is plugged in. • Turn off the NVR and turn on again. • Change to use a different WiFi channel (see page 14) • Use the antenna extension to minimum obstacles. You can also buy the premium quality antenna extension cable on Amazon.com (search SKU# EXTA10B)
There are false triggers from camera.	• Set up mask area to mask the area you don't want to trigger audio alarm. (see page 20) • Wipe off the spider's web in front of the camera lens
The audio alarm is annoying.	• Change the alarm interval to make it less frequently for busy area (see page 20) • You can also turn off sound alarm (see page 20) or adjust alarm volume (see page 19)
Forgot the password for remote APP	Simple restore the NVR, then reset the password without knowing the original password (see page 21)
App shows "wrong password"	• If you remember the password, edit the device password in the app (see page 25) • If you don't remember the password, you can Simple Restore the NVR to reset the password (see page 21)
App shows "Offline"	Check the WiFi connection between NVR and your router. Re-connect the NVR to your router if necessary. (see page 14)
NVR not recording	Check if the SD card indicator is on. If it is off, means the NVR did not recognize the memory card. • If it's the first time you use a new memory card on this device, format the SD card after installing it in the NVR. • If you take out the memory card and re-install it in the NVR, please reboot the NVR (monitor) so that it can read the memory card normally.
Night vision does not work.	Check to see whether there is object in front of the camera lens which might cause reflection. Clear the area in front of the camera.
Picture is black and white (outdoor) or pink (indoor) in day time.	This is because the IR cut didn't switch properly. A sudden power out during night might cause this issue. You can try to: • Covers up the light sensor on camera (right next to the PIR sensor) then release it to make the IR cut switch to day/night mode. • Or wait for 24 hours till the next time the IR cut switch itself.
Still have question?	Feel free to contact us at service@casacamusa.com . We'll be glad to help!

10. FCC REGULATIONS

Part 15 Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

For any further information or questions, please contact us directly at service@casacamusa.com. Our representatives are more than happy to assist you!

Best regards,
CasaCam Customer Service
service@casacamusa.com