

12. Garantie & Entsorgung

12.1. Garantie

INSTAR gewährt auf seine Produkte eine zweijährige Bring-In-Garantie. Innerhalb dieser Zeit haben Sie, nach Absprache mit dem Kundensupport, die Möglichkeit, Ihr Gerät zu einer kostenlosen Reparatur einzuschicken (die Rücksendekosten werden durch den Käufer getragen). Davon ausgeschlossen sind Geräte, bei denen absichtlich fremde oder falsche Firmware aufgespielt wurde. Die Garantie umfasst lediglich Defekte an der Hardware des Gerätes.

Wenn Sie unseren Service telefonisch kontaktieren, halten Sie bitte die Modellbezeichnung und Seriennummer Ihres Produktes bereit. Möchten Sie Ihr Produkt einsenden, dann kontaktieren Sie bitte support@instar.de, um eine RMA-Nummer zu beantragen. Mit dieser RMA können Sie dann das Gerät zur Reparatur einsenden.

Das INSTAR SERVICE CENTER finden Sie aktuell an folgendem Standort:

Firma:

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Raiffeisenstraße 12
65510 Hünstetten Bechtheim
Deutschland

Hotline: +49 (6438) 9198992
(Mo - Fr, 8 – 14 Uhr, GMT+1)
Website: www.instar.de
Email: support@instar.de

12.2. Entsorgung von Elektroaltgeräten

Gemäß der Europäischen Richtlinie 2012/19/EU über Elektro- und Elektronik-Altgeräte (WEEE) dürfen Elektrohaushalts-Altgeräte nicht über den herkömmlichen Haushaltsmüllkreislauf entsorgt werden. Altgeräte müssen separat gesammelt werden, um die Wiederverwertung und das Recycling der beinhalteten Materialien zu optimieren, und die Einflüsse auf die Umwelt und die Gesundheit zu reduzieren. Das Symbol "durchgestrichene Mülltonne" auf jedem Produkt erinnert Sie an Ihre Verpflichtung, dass Elektrohaushaltsgeräte gesondert entsorgt werden müssen. Endverbraucher können sich an die Abfallämter der Gemeinden wenden, um mehr Informationen über die korrekte Entsorgung Ihrer Elektrohaushaltsgeräte zu erhalten.

Das Verpackungsmaterial ist wiederverwertbar. Entsorgen Sie die Verpackung umweltgerecht und führen Sie sie der Wertstoffsammlung zu.





INSTAR Deutschland GmbH
Ihr Spezialist für Netzwerk- und Sicherheitstechnik





USER MANUAL

IN-9008 Full HD Outdoor Camera

www.instar.com



- Panasonic Wide Dynamic Range (WDR) full HD image sensor
- User-friendly and modern HTML5 web user interface (WebUI)
- Supports all modern web browsers (IE 11, Edge, Firefox, Chrome, Safari, etc.)
- Supports MicroSD cards (max. 128GB) for alarm, manual or continuous recording
- Alarm notifications by email, push or to an alarm server
- Supports FTP(S) upload of alarm images, videos and photo series
- Supports TLS / SSL encryption for secure HTTPS and FTPS communication
- Supports secure video upload to the INSTAR Cloud (optional)

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1. Camera Introduction

The IN-9008 is the newest Indoor Full HD PIR Outdoor IP Camera from INSTAR. With a built-in state-of-the-art Panasonic passive infrared (PIR) motion sensor and four separately configurable alarm areas that can be linked together, the camera prevents false alarms and notifies you only when a real alarm is triggered.

Equipped with one of the latest Panasonic Full HD CMOS image sensor, which features low noise, high speed and new Wide Dynamic Range (WDR) functionality, the IN-9008HD is able to achieve the best image quality in daylight as well as clear image in night vision with the help of its high-power LEDs. Therefore, IN-9008 is able to deliver accurate motion detection and alarm notification.

The design of this outdoor camera was completely new developed in order to fulfill the wishes of our customers. Therefore it is now possible to insert only the cable that is needed as there is no more connection cable with a lot of connectors. Thanks to the new concept design, you can now simply put, for example, only the power cord from the power supply through a small hole on the wall into the camera in case you want to connect the camera via WPS.

This camera is running an embedded Linux operating system and a Webserver which supports TLS/SSL encryption for security and privacy. It provides a built-in, modern HTML5 based Web User Interface (WebUI) with focus on usability and simplicity, supporting all recent devices (desktop, tablet, smartphone) and operating systems (Windows, MacOS, Linux,...). Thanks to the built-in Camera Setup Wizard and (the built-in) help function, INSTAR users can enjoy a very easy initial set-up of the IP camera.

For your camera installation, please go to:

<http://install.instar.com>

Please note that this user manual describes both, the WiFi and PoE version of the IN-9008. Therefore some sections in this user manual might only apply to the WiFi and some only to the PoE model. Therefore the WPS function, for example only applies to the WiFi version.

2. Safety Warnings

Read the safety warnings carefully and keep them in a safe place.

- Make sure the power cord is not near any hot or heating up surfaces.
- Place the power and network cable properly to prevent injuries.
- This device shall not be used by people (including children) with limited physical, sensory and mental capabilities. Only a trained person who knows how to use the device carefully should use it.
- Children should be supervised in order to ensure they do not play with the device.
- If the power cord of this device gets damaged, it can only be replaced by the manufacturer, a customer service person or a similar qualified person to avoid any injury to you and damage to the device.
- Never try to repair the device by yourself. By opening the device the warranty will automatically expire. If any repair is needed, please contact your INSTAR Service Center.
- When cleaning, please never put the device in water or other liquids.
- Make sure you only install the device in a 110V - 240V power socket.
- Only use this device to secure your home, office and similar places. If you are planning to install the device in a public area, please make sure you have all certificates to do so.
- This device is suitable for indoor and outdoor use.
- Don't use the camera for any other purpose than it is made for.
- Never install the device near explosive or flammable substances.
- INSTAR does not give any warranty, if you use any third party firmware.



This device suites the basic requirements of the European regulations for electromagnetic compliance (2004/108/EC) and the low voltage regulations (2006/95/EC).

3. Product Features

Hardware

WDR Sensor	Full HD WDR Panasonic CMOS sensor / resolution 1920 x 1080px
Wide-Angle Lens	Exchangeable 4.3mm lens with a ~90° diagonal field of view
MicroSD Card	Max. 128GB (16GB incl.) for alarm, manual and continuous recording
PIR Sensor	Integrated Panasonic passive infrared motion detector
Mic / Audio Out	Integrated microphone and audio output (3.5mm Jack)
Cable entry	Individually usable cable entry for power, network and audio

Software

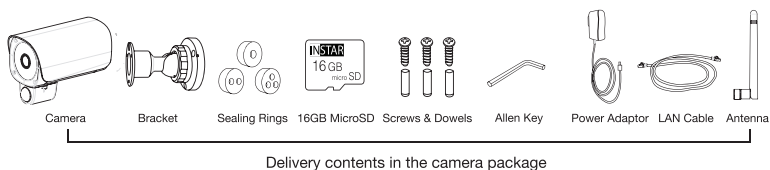
Privacy Areas	Mask areas for privacy concerns
Alarm Areas	Define four areas for software motion detection and link with PIR
Alarm Triggers	Supports motion, heat, noise and external alarm detection
Pre-Recording	Alarm videos start three seconds before the trigger event
Notifications	Alarm emails and push (text) notifications in case of an alarm trigger
Alarm Server	Send alarm triggers to third party devices such as home automations
Video Recording	15s alarm video / scheduled / manual continuous recording on SD
Video Stream	Supports stream protocols like RTSP, RTP, RTMP, ONVIF, MJPEG...
Photo Series	Interval snapshots for website integration or time lapse videos
Intercom	Two-way audio with our InstarVision app

Connectivity

P2P	Free point-2-point connectivity with InstarVision, works with IPv6
DDNS	Free DDNS address to connect to your camera via the internet
Cloud	Optional upload & management of alarm videos in the INSTAR Cloud
FTP Upload	Upload alarm images / videos to an FTP server (FTP or secure FTPS)
WPS	Use WiFi Protected Setup (WPS) to easily establish a WiFi connection
WiFi	2.4Ghz WiFi with IEEE 802.11b/g/n and WPA/WPA2 encryption
HTTPS	Access the WebUI via HTTPS with secure TLS/SSL encryption

4. Camera Structure

4.1. Delivery Content



4.2. Camera Structure

