



# **Z956**

## **User Manual**

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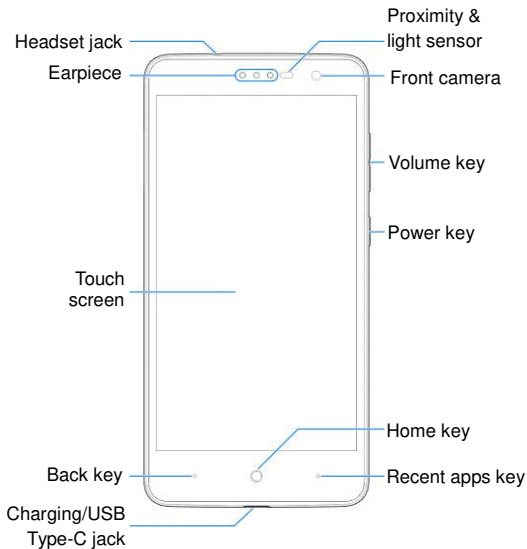
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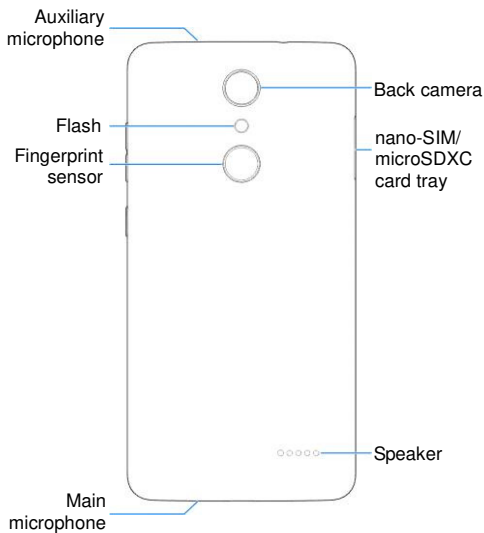
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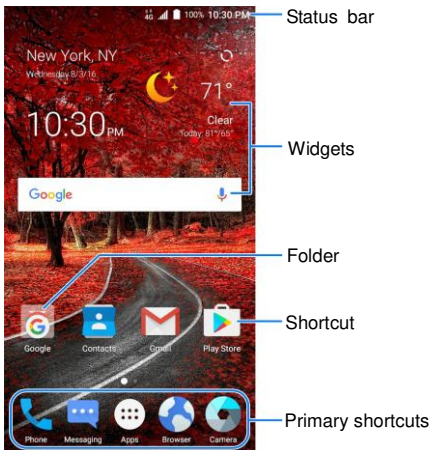
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# Getting to Know Your Phone







## Power key

- Press and hold to turn on or off airplane mode, power off or restart the phone.
- Press to turn off or on the screen display.

## Home key

- Touch to return to the home screen.
- Touch and hold to use Google Search or Now on Tap.

### **Back key**

Touch to go to the previous screen.

### **Recent apps key**

Touch to see recently used applications.

### **Volume key**

Press or hold either end of the key to turn the volume up or down.

## **Phone Setup**

You'll need to set up your phone before you can explore all its great features.

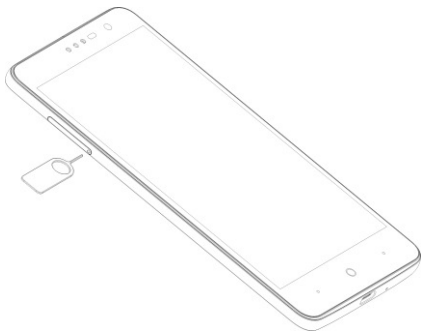
## **Installing the nano-SIM Card and microSDXC Card**

The nano-SIM card and the microSDXC card can be installed or removed while the phone is turned on. You need to unmount the microSDXC card before removing it (refer to the User Manual for details).

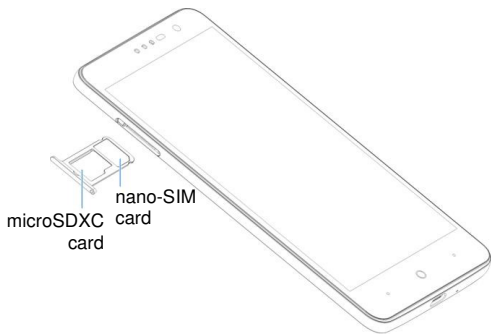
### **WARNING!**

To avoid damage to the phone, do not use any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Insert the tip of the tray eject tool into the hole on the card tray.



2. Pull out the card tray and place the nano-SIM card (right) /microSDXC card (left) facing down on the tray. Gently slide the card tray in until it clicks into place.



## Charging the Battery

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

### **WARNING!**

Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging/USB Type-C jack.



2. Connect the charger to a standard AC power outlet. If the phone is on, you'll see a charging icon, such as  or  , appear in the status bar.
3. Disconnect the charger when the battery is fully charged.

 **CAUTION:**

Do not change the built-in rechargeable battery in your phone by yourself. The battery can only be changed by ZTE or ZTE authorized service provider.

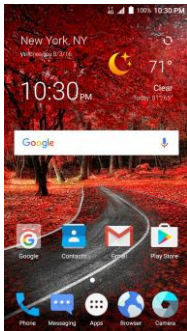


## NOTE:

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

# Touch Screen

## Navigating Your Phone

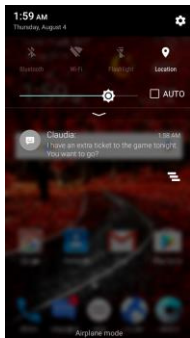


- Press and hold the screen to unlock.
- Use your fingertip to lightly touch the screen.
- Use quick flicks of your finger on the touch screen to swipe up, down, left and right.
- Spread two fingers apart or pinch them together on the screen to zoom in or out on a web page, a Gallery image, or a map.
- To return to the previous screen, touch the **Back** key.
- Touch the **Home** key at any time to return to the main home

screen.

- Touch the **Recent apps** key to access recently viewed apps.
- Touch  in the home screen to access applications on your phone.
- To exchange the positions of the **Back** key and the **Recent apps** key, touch the **Home** key >  > **Settings** > **Navigation key** and select an option.

## Notifications Panel



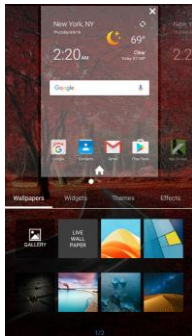
Notifications report the arrival of new messages, calendar events, and alarms, as well as ongoing events, such as when you are playing music. You can open the notification panel to view the details of notifications.

- To open the notification panel, swipe your finger down on the home screen or from the top of the screen.
- To close the notification panel, swipe your finger up on the screen or touch the **Back** key.
- Touch  to expand the quick settings menu.
- Touch  to turn battery saver on.

- Touch  to access the settings menu.
- Touch  to change the positions of quick setting icons.
- To remove a notification, swipe it left or right.
- To remove all notifications, touch  below all the notifications.

## Personalize

### Setting Wallpaper



You can set the wallpaper for the home screen and lock screen.

1. Touch and hold a blank part of the home screen and then touch **Wallpapers**.
2. Touch a wallpaper to set it. You can also touch GALLERY or LIVE WALLPAPER for additional options.

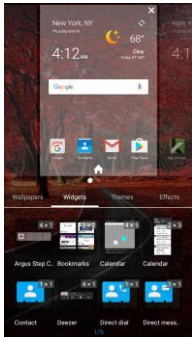
#### **NOTE:**

In addition, you can touch the **Home** key >  > **Settings > Display >**

**Wallpaper** to pick an image from **Gallery, Photos** or

**Wallpapers**, or an animation from **Live Wallpapers**.

## Adding Shortcuts or Widgets



- Touch the **Home** key > , touch and hold the desired app, and drag it to the home screen.
- Touch and hold a blank part of the home screen and touch **Widgets**. Touch and hold the desired widget and drag it to the home screen.
- Touch and hold a blank part of the home screen and then touch Themes or Effects to change the theme or home screen transition effect.

## Organizing Home Screens

- To move an icon, touch and hold it and drag it to a new location. To delete it, drag it to  (**Remove**).
- Touch and hold an icon on the home screen and drag it

to  (**Folder**). To keep your stuff together just how you like, drag additional icons to add them to an existing folder.

- Touch the folder and then touch the folder name to rename the folder.
- Drag the folder to  (**Extract**) and touch **OK** to delete the folder and move apps to the last home screen.

## Changing Language

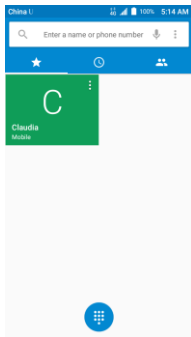
You can change the language of your phone's buttons and menus.

1. From the home screen, touch  > **Settings** > **Language & input** > **Language**.
2. Touch the language you want to use.

## Calls and Voicemail

Call friends and family and check voicemails in just a few simple steps.

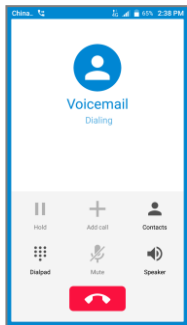
## Making a call



1. Touch the **Home** key > .
2. Type the name or phone number of a contact in the search box at the top of the screen.

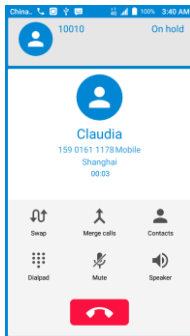
Or touch  and enter the phone number or the contact name with the dialpad.

3. Touch the matching contact to call the contact or touch  to call the number.



## Checking voicemail

1. Touch the **Home** key >  > .
2. Touch and hold the 1 key in the dialer. If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to your voicemail messages.

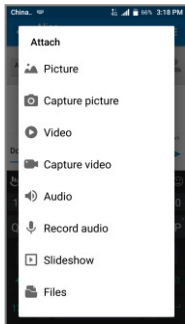
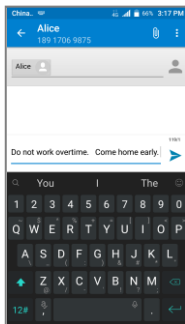


## Use Call Waiting

Call waiting helps you answer or hold a call while you are on an existing call.

1. While on a call, you will hear a tone if another call comes in. Touch Hold current and answer.
2. Touch  to merge calls or  to switch between active calls.

# Messaging



Send messages to other mobile phones and to email addresses to communicate privately and quickly.

1. Touch the **Home** key > .
2. Touch  at the bottom.
3. Add recipients by one of the following ways.
  - ▶ Touch the **To** field and manually enter the recipient's number or the contact name. If the phone presents a few suggestions, touch the one you want to add.
  - ▶ Select recipients from your contacts or call log by touching .
4. Touch the **Type message** field and enter the message text.
5. If you want to send a multimedia message, touch  to attach pictures, audio, video, and files, etc.
6. Touch .

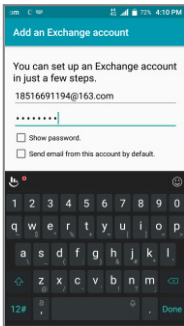
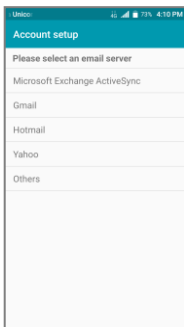
 **NOTE:**

You can also include email addresses as recipients for multimedia messages.

 **NOTE:**

Do not add a message subject or any attachment if you want to send a text message. Otherwise you may be charged for a multimedia message.

# Email



## Setting Up Email

You can use the Email app to add email accounts including Microsoft Exchange ActiveSync, Gmail, Hotmail, Yahoo, etc.

1. Touch the **Home** key >  > **Email**.
2. Select an email server and enter the email address and password.



### NOTE:

If another email account is already set up, touch the **Home** key >  > **Settings** > **Accounts** and select **Add account**.

3. Touch **Next** and follow the onscreen instructions.



### NOTE:

Contact your IT administrator to help set up your corporate Microsoft Exchange ActiveSync® account.

## Creating and Sending an Email

1. Open your email inbox and touch .

 **NOTE:**

If you have more than one email account added on the phone, touch the sender line to select the account you want to use for sending the message.

2. Enter a contact name or email address in the 'To' field. Separate each recipient with a comma. You can also touch  to select recipients from your contacts.

 **NOTE:**

Touch  > **Add Cc/Bcc** to send a carbon copy or blind carbon copy to other recipients.

3. Enter the email subject and compose the email text.
4. Touch  > **Attach file** to add audio files, images, videos and other types of files as attachments.
5. Touch **Send** at the top right of the screen to send the message.

# Camera and Video

## Taking a Picture

1. Touch the **Home** key > .
2. Aim the camera at the subject and make any necessary adjustment. Auto camera mode is used by default.



### **NOTE:**

You can pinch or spread on the screen to zoom in or zoom out before taking pictures.

Enable High-Dynamic Range mode

Change the camera/video settings

Change flash mode

Switch between the front and the back camera

Set a time delay

Switch to auto camera mode

Switch to Bokeh camera mode to adjust aperture

View photos and videos you have taken

Select a special effect for pictures and videos

Take a panorama picture, a multi-exposure picture, or manually adjust the settings

Record a video

Capture a photo



## Recording a Video

1. Touch the **Home** key > .
2. Aim the camera at the subject. You can touch any area on the screen that you want the camcorder to focus on before and during recording.
3. Touch  to start recording.



### **NOTE:**

While the recording is in progress, touch  to pause the recording or touch  to save the frame as a separate photo.

4. Touch  to stop recording.

## Cricket Services

These services make using Cricket even better and easier!



**My Cricket:** Access billing, make a quick payment, view usage and access support from the palm of your hand.



**Cricket Wi-Fi:** Automatically connect to free and open Wi-Fi® hotspots, helping you to maximize data usage and enhance coverage.



**Cricket Voicemail:** Quickly view, access and play back your voicemail messages. Easily save important numbers to your Favorites list and respond to messages by calling back or texting.

## Apps on Google Play™ Store

There are tens of thousands of games and applications in the Google Play Store for you to download and install in a few easy steps. Before you begin, make sure that you are signed into your Google Account.

### Accessing Google Play

1. From the home screen, touch **Home** key >  > **Play Store**.
2. Enter your existing Google account or create one following

the steps on the screen.

## Navigating Google Play

From **Play Store**, you will have multiple ways to search for apps, games, and more.

Touch a category to browse popular apps, games, movies, and music organized by popularity or category.

Type a search term in the Google play field at the top of the screen to search the Play Store for a specific game or app.

To install, touch the app and follow the instructions. Once installed, you will see a notification in the Notification panel.

Open the app from this notification or by locating the app in

**Apps** .



### **NOTE:**

You need a Google Wallet™ account to purchase paid apps.

# Health and safety information

## General safety

|                                                                                   |                                                                               |                                                                                    |                                                                                           |
|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
|   | Don't make or receive handheld calls while driving. Never text while driving. |   | Don't use at gas stations.                                                                |
|   | Keep your phone at least 15 mm away from your ear or body while making calls. |   | Your phone may produce a bright or flashing light.                                        |
|   | Small parts may cause choking.                                                |   | Don't dispose of your phone in fire.                                                      |
|   | Your phone can produce a loud sound.                                          |   | To prevent possible hearing damage, do not listen at high volume levels for long periods. |
|  | Avoid contact with anything magnetic.                                         |  | Avoid extreme temperatures.                                                               |

|                                                                                  |                                                                 |                                                                                   |                                                        |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------|
|  | Keep away from pacemakers and other electronic medical devices. |  | Avoid contact with liquids. Keep your phone dry.       |
|  | Turn off when asked to in hospitals and medical facilities.     |  | Do not take your phone apart.                          |
|  | Turn off when told to in aircrafts and airports.                |  | Only use approved accessories.                         |
|  | Turn off when near explosive materials or liquids.              |  | Don't rely on your phone for emergency communications. |

## Radio Frequency (RF) Energy

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm.

Although the SAR is determined at the highest certified power level,

the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: SRQ-Z956.

For this device, the highest reported SAR value for usage against the head is 0.88 W/kg, for usage near the body is 1.11 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure

level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters that do not contain metallic components to maintain a separation of 10 mm between this device and your body.

RF exposure compliance with any body-worn accessory that contains metal was not tested and certified, and using such body-worn accessory should be avoided.

## FCC Compliance

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



### **CAUTION:**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## **Hearing Aid Compatibility (HAC) Regulations for Mobile Phones**

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees.

Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

### **Your phone meets the M4/T4 level rating.**

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/cgb/dro>.

## CTIA Requirements

- Do not disassemble or crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

## Distraction

### Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

### Operating Machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

## Product Handling

### General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of its use.

You must always turn off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.

- Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your operations or lower image quality.
- Clean the device and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel can do so.
- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum - [5] and maximum + [50] degrees Celsius.
- Do not place your phone inside or near heating equipments or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

## **Small Children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

## **Demagnetization**

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media to be close to your phone for a long time.

## **Electrostatic Discharge (ESD)**

Do not touch the metal connectors on the nano-SIM card and the microSDXC card.

## **Antenna**

Do not touch the antenna unnecessarily.

## **Normal Use Position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

## **Air Bags**

Do not place a phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could result.

Store the phone safely before driving your vehicle.

## **Seizures/Blackouts**

The phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, you can use your phone in a well-lit room and take frequent breaks.

## **Repetitive Stress Injuries**

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features that are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take many breaks to stretch and relax.

## **Emergency Calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

## **Loud Noise**

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, *Bluetooth* stereo headsets or other audio devices.

## **Phone Heating**

Your phone may become warm during charging and during normal use.

## **Electrical Safety**

### **Accessories**

Use only approved accessories. Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit in the battery terminals.

Never puncture the surface of the battery with sharp objects.

### **Connection to a Car**

Seek professional advice when connecting a phone interface to the vehicle electrical system.

### **Faulty and Damaged Products**

Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories.

If your phone (or its accessories) has been submerged in water,

punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

## **Radio Frequency Interference**

### **General Statement on Interference**

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

### **Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

### **Hearing Aids**

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

## **Medical Devices**

Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

## **Hospitals**

Turn off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## **Aircraft**

Turn off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices onboard the aircraft. If your device offers a 'flight mode', this must be enabled prior to boarding an aircraft.

## **Interference in Cars**

Please note that because of possible interference with electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

## **Explosive Environments**

### **Gas Stations and Explosive Atmospheres**

In locations with potentially explosive atmospheres, obey all posted

signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## **Blasting Caps and Areas**

Power off your mobile phone or wireless device when in a blasting area or in areas posted power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.