Important Information for the Device Name

[FPO FOR PHONE LOGO]

IMPORTANT SAFETY INFORMATION

This booklet contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this booklet may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note: For the best care of your device, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

+ Fueling areas such as gas stations.
+ Below deck on boats.
+ Fuel or chemical transfer or storage facilities.
+ Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
+ Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your invoice.

Using Your Phone With a Hearing Aid Device

A number of Boost phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. At the time this booklet was printed, the HAC ratings were not available.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility

and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Note: New Technologies, Including Wi-Fi
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be newer wireless technologies (including Wi-Fi) used in this phone that have not been tested for use with hearing aids.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid.

Add the rating of your hearing aid and your phone to determine probable usability:

+ Any combined rating equal to or greater than six offers excellent use.
+ Any combined rating equal to five is considered normal use.
+ Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

It is further suggested you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store.

More information about hearing aid compatibility may be found at: **fcc.gov**, **fda.gov**, and **accesswireless.org**.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

+ Set the phone's display and keypad backlight settings to ensure the minimum time interval:
  1. Touch > > **Settings** > **Display**.
  2. Touch **Sleep** to set the time interval before the display backlight turns off; touch **Navigation key light duration** to turn on or off keypad backlight and set backlight duration.
+ Position the phone so the internal antenna is farthest from your hearing aid.
+ Move the phone around to find the point with least interference.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

+ Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Boost is not aware of similar problems with Boost phones resulting from the proper use of batteries and accessories approved by Boost or the manufacturer of your phone. Use only Boost-approved or manufacturer-approved batteries and accessories found at **boostmobile.com** or through your phone's manufacturer. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month: -4° F to 140° F (-20° C to 60° C)
  - More than one month: -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

CTIA Requirements

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use a Boost-supplied or Boost-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least **1.0 centimeters)** from your body when transmitting. Use of non-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC website at **fcc.gov**.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the

phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

The highest SAR value for this model phone when tested was 0.47W/kg for head and 1.08W/kg for Body-worn and 1.06W/kg for hotspot. values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number:

More information on the phone's SAR can be found from the following FCC website: **http://fcc.gov/oet/ea/**.

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

+ Reorient the direction of the internal antenna.
+ Increase the separation between the equipment and receiver.
+ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
+ Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: [device name]

Serial No.:

User Guide Proprietary Notice

No part of this publication may be exerpted, reproduced, translated or utilized in any form or by any means, electronic or mechanical,

including photocopying and microfilm, without the prior written permission of ZTE Corporation.

The manual is published by ZTE Corporation. We reserve the right th make modifications on print errors or update specifications without prior notice.

LCA Assessment

We have done an LCA assessment for [device name] using the LCA assessment systems (EIME system) from BV, and have had it peer-reviewed by our Green Product manager who confirms that the LCA test report complies with related standard requirement.

MANUFACTURER'S WARRANTY

Your device has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

Manufacturer's Warranty

ZTE ("Seller") offers you a limited warranty that the enclosed product or products (the "Product") will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end-user purchaser of the Product and provided that your purchase was made from a supplier authorized by the Seller. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. This limited warranty is applicable to end users in the United States and Puerto Rico.

Seller will, at its sole and absolute discretion, either repair or replace a Product (which unit may use refurbished parts of similar quality and functionality) if found by Seller to be defective in material or workmanship, or if Seller determines that it is unable to repair or replace such Product, Seller will refund the purchase price for such Product, provided that the subject Product (i) is returned to a Seller authorized service center within the one year warranty period, and (ii) is accompanied by a proof of purchase in the form of a bill of sale or receipted invoice which evidences that the subject Product is within the one year warranty period. After the one year warranty period, you must pay all shipping, parts and labor charges. In the event that the product is deemed un-repairable or has been removed from

the list of products supported by the Seller, you will only be liable for shipping and labor charges.

This limited warranty does not cover and is void with respect to the following: (i) any Product which has been improperly installed, repaired, maintained or modified; (ii) any Product which has been subjected to misuse (including any Product used in conjunction with hardware electrically or mechanically incompatible or used with accessories not approved by Seller), abuse, accident, physical damage, abnormal operation, improper handling, neglect, exposure to fire or liquid; (iii) any Product operated outside published maximum ratings; (iv) cosmetic damage; (v) any Product on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) cost of installation, removal or reinstallation; (vii) signal reception problems (unless caused by defects in material and workmanship); (viii) damage the result of fire, flood, acts of God or other acts which are not the fault of Seller and which the Product is not specified to tolerate, including damage caused by mishandling, shipping and blown fuses; (ix) consumables (such as fuses); or (x) any Product which has been opened, repaired, modified or altered by anyone other than Seller or a Seller authorized service center.

USE ONLY SELLER APPROVED ACCESSORIES WITH SELLER DEVICES. USE OF ANY UNAUTHORIZED ACCESSORIES MAY BE DANGEROUS AND WILL INVALIDATE THE DEVICE WARRANTY IF SAID ACCESSORIES CAUSE DAMAGE OR A DEFECT TO THE DEVICE.

SELLER SPECIFICALLY DISCLAIMS LIABILITY FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, PUNITIVE, EXEMPLARY, AGGRAVATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER FORESEEABLE OR UNFORESEEABLE OF ANY KIND WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF

PROFITS, UNANTICIPATED BENEFITS OR REVENUE, ANTICIPATED PROFITS ARISING OUT OF USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT) OR CONTRIBUTION OR INDEMNITY IN RESPECT OF ANY CLAIM RELATED TO A PRODUCT.

REPAIR OR REPLACEMENT OF A DEFECTIVE PRODUCT OR REFUND OF THE PURCHASE PRICE RELATING TO A DEFECTIVE PRODUCT, AS PROVIDED UNDER THIS WARRANTY, ARE YOUR SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE LIMITED WARRANTY, AND SUBJECT TO THIS WARRANTY, THE PRODUCTS ARE APPROVED AND ACCEPTED BY YOU “AS IS”. SELLER MAKES NO OTHER WARRANTIES, REPRESENTATIONS OR CONDITIONS OF ANY KIND, ORAL OR WRITTEN, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF TRADE USAGE OR OUT OF A COURSE OF DEALING OR COURSE OF PERFORMANCE. NO DEALER, DISTRIBUTOR, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION OR ADDITION TO THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. For warranty service information, please call the following telephone number: 1-877-817-1759, 1-212-444-0502 or return to the point of sale for the products.

The retailer can return the units to ZTE authorized service center in US for repair service.

IMPORTANT: Please provide warranty information (proof of purchase) to ZTE in order to receive warranty service at no charge. If the warranty has expired on the device, charges may apply.

GENERAL TERMS AND CONDITIONS OF SERVICE

Please note that these terms may not be the most current version. A current version of the terms is available at **boostmobile.com** or upon request. For further information on Boost Mobile plans, products, and services go to **boostmobile.com** or email **Boostmobilecustomerassistance@boostmobile.com**.

Para solicitar esta literatura en español, por favor visitar **espanol.boostmobile.com**.

Basic Definitions

In this document: (1) "we," "us," "our," and "Boost" mean Sprint Solutions, Inc., as contracting agent on behalf of the applicable Sprint affiliated entities providing the Products and Services; (2) "you," "your," "customer," and "user" mean an account holder or user with us; (3) "Device" means any phone, aircard, mobile broadband device, any other device, accessory, or other product that we provide you, we sell to you, or is active on your account with us; and (4) "Service" means our offers, rate or service plans, options, wireless services, billing services, applications, programs, products, software, or Devices on your account with us. "Service(s)" also includes any other product or service that we offer or provide to you that references these General Terms and Conditions of Service ("Ts&Cs").

The Service Agreement

These Ts&Cs are part of your service agreement with us (the "Agreement") and constitute a contract under which we provide you Services under terms and conditions that you accept. **THIS AGREEMENT CONTAINS A MANDATORY ARBITRATION PROVISION WITH A CLASS WAIVER,**

A REPRESENTATIVE ACTION WAIVER, AND A JURY WAIVER PROVISION. In addition to these Ts&Cs, there are several parts of the Agreement, which includes but is not limited to the following: (i) the subscriber agreement and transaction materials that you receive and accept; (ii) the plan(s) that you chose as set forth in our written services and transaction materials that we provide or refer you to during the sales transaction, including on-line and telephone transactions (if your service plan is not specifically set forth in any in-store brochure or printed materials, the requirements and terms set forth in the current written Agreement and transaction materials apply); (iii) any confirmation materials that we may provide to you; and (iv) the terms set forth in the coverage map brochures. **It is important that you carefully read all of the terms of the Agreement.**

Additional Terms

Additional terms will apply when you use certain applications, programs, Devices, and services, and these terms will be provided to you prior to your use of the items. Depending on who provides the items, the terms may come from Boost or a third party. You are subject to any terms provided by the third party, and the terms are directly between you and that third party. Boost is not responsible for these third-party items and associated terms.

Our Policies

Services are subject to our business policies, practices, and procedures ("Policies"). You agree to adhere to all of our Policies when you use our Services. Our Policies are subject to change at any time with or without notice.

When You Accept The Agreement

You must have the legal capacity to accept the Agreement. You accept the Agreement when you do any of the following: (a) accept the Agreement through any printed, oral, or electronic statement, for example, on the Web by electronically marking that you have reviewed and accepted; (b) attempt to or in any way use the Services; (c) pay for the Services; or (d) open any package or start any program that says you are accepting the Agreement when doing so. **If you don't want to accept the Agreement, don't do any of these things.**

Service Activation

To activate the Service, you must both activate your account and establish an appropriate account balance to pay for pay-per-use charges and applicable subscription charges (defined in the "Types of Charges" section) based on the service plan you select. To establish an account balance, pay a subscription charge, or make any other appropriate payments, follow the instructions provided with the equipment; at **boostmobile.com**; or through Boost Customer Care.

Our Right To Change The Agreement & Your Related Rights

We may change any part of the Agreement at any time, including, but not limited to, rates, charges, how we calculate charges, discounts, coverage, technologies used to provide services, or your terms of Service. If you lose your eligibility for a particular rate plan or if a particular rate plan is no longer supported or available, we may change your rate plan to one for which you qualify. We will provide you notice of material changes—and we may provide you notice of non-material changes—in a manner consistent with this Agreement (see "Providing Notice To Each Other Under The Agreement" section). If you continue

to access or use our Services or increase your account balance on or after the effective date of a change, you accept the change. Do not access or use our Services after the effective date of a change if you decide to reject the change and terminate Service. You will not be entitled to any credit for the unused portion of your account balance if you decide to terminate Service in response to a change to the Agreement.

Our Right To Suspend Or Terminate Services

We can, without notice, suspend or terminate any Service at any time for any reason. For example, we can suspend or terminate any Service for the following: (a) failure to have or maintain an appropriate account balance for applicable charges; (b) harassing/threatening/abusing/offending our employees or agents; (c) providing false or inaccurate information; (d) interfering with our operations; (e) using/suspicion of using Services in any manner restricted by or inconsistent with the Agreement and Policies; (f) breaching, failing to follow, or abusing the Agreement or Policies; (g) modifying a Device from its manufacturer specifications (for example, rooting the device); or (h) if we believe the action protects our interests, any customer's interests, or our networks.

Your Right To Change Services & When Changes Are Effective

The account holder can typically change Services upon request. In some instances, changes may be conditioned on payment of certain charges. The effective date of any changes will depend on our Policies, the old Services, and the requested Services. We will not credit or refund any subscription or other charges as a result of a change in Services. We may, but are not obligated to, provide you the opportunity to authorize someone else to make

changes to your Services. You are responsible for any changes to your Services made by a person you authorize, and those changes will be treated as modifications to this Agreement.

Restrictions On Using Services

You can't use our Services: (a) in a way that could cause damage or adversely affect any of our other customers or our reputation, networks, property, or Services; or (b) in any way prohibited by the terms of our Services, the Agreement, or our Policies. You cannot in any manner resell the Services to another party. For additional restrictions on the use of our Services, see our Acceptable Use Policy and Visitors Agreement, which are available on our website, and the detailed plan or other information on Services that we provide or refer you to during the sales transaction.

Your Device, Number, & Email Address

We don't manufacture any Device that we might sell to you or that is associated with our Services, and we aren't responsible for any defects, acts, or omissions of the manufacturer. **The only warranties on your Device are the limited warranties given to you by the manufacturer directly or that we pass through. Device performance may vary based on device specifications (for example, a device's software, memory, and storage), and device performance may impact access to all of our Services.** This Device is sold exclusively for use with our Service and in other coverage areas that we may make available to you. As programmed, it will not accept wireless service from another carrier. Except for any legal right you may have to port/transfer your phone number to another carrier, you have no—and cannot gain any (for example, through publication, use, etc.)—proprietary, ownership, or other rights to any

phone number, identification number, email address, or other identifier that we assign to you, your Device, or your account. We'll notify you if we decide to change or reassign them.

Porting/Transferring Phone Numbers

We don't guarantee that number transfers to or from us will be successful. If you authorize another carrier to transfer a number away from us, then that is considered a request by you to us to terminate all of the Services associated with that number.

Coverage; Where Your Device Will Work; Service Speeds

Our coverage maps are available at our authorized retail locations or **boostmobile.com**. The specific network coverage you get will depend on the radio transmissions your Device can pick up and Services you've chosen. **Our coverage maps provide high level estimates of our coverage areas when using Services outdoors under optimal conditions. Coverage isn't available everywhere. Coverage and Service speeds are not guaranteed. Coverage is subject to change without notice. Service speeds may depend on the Service purchased. Actual speeds will vary. Estimating wireless coverage, signal strength, and Service speed is not an exact science. There are gaps in coverage within our estimated coverage areas that—along with other factors both within and beyond our control (for example, network problems, network or Internet congestion, software, signal strength, your Device, structures, buildings, weather, geography, topography, server speeds of the websites you access, actions of third parties, etc.) —may result in dropped and blocked connections, slower Service speeds, or otherwise impact the quality of Service. Services that rely on location information, such as E911 and GPS navigation, depend on your Device's ability to acquire satellite signals (typically not available indoors) and network coverage.** While

your Device is receiving a software update, you may be unable to use your Device in any manner until the software update is complete.

Roaming

The term "roaming" typically refers to coverage on another carrier's network that we may make available to you based on our agreements with other carriers. These agreements may change from time to time, and roaming coverage is subject to change without notice. Your ability to receive roaming coverage depends on the radio transmissions your Device can pick up and the availability of roaming coverage. We make no guarantee that roaming coverage will be available. Roaming coverage may exist both within and outside our network coverage areas. Your Device will generally indicate when you're roaming. Depending on your Services, separate charges or limits on the amount of minutes used while roaming may apply. Certain Services may not be available or work the same when roaming (for example, data Services, voicemail, call waiting, etc.). For information on whether roaming applies, see your service plan details.

About Data Services & Content

Our data Services and your Device may allow you to access the Internet, text, pictures, video, games, graphics, music, email, applications, sound, and other materials ("Data Content") or send Data Content elsewhere. Some Data Content is available from us or our vendors, while other Data Content can be accessed from others (for example, third party websites, games, ringers, applications, etc.). We make absolutely no guarantees about the Data Content that you access on your Device. **Data Content may be: (1) unsuitable for children/minors; (2) unreliable or inaccurate; or (3) offensive, indecent, or objectionable. You're solely responsible for evaluating the Data Content accessed by you**

or anyone through your Services. We strongly recommend that you monitor data usage by children/minors. Data Content from third parties may also harm your Device or its software. We are not responsible for any Data Content. We are not responsible for any damage caused by any Data Content that you access through your Services, that you load on your Device, or that you request that our representatives access or load on your Device. To protect our networks and Services or for other reasons, we may place restrictions on accessing certain Data Content (such as certain websites, applications, etc.); impose separate charges; limit throughput or the amount of data that you can transfer; or otherwise limit or terminate Services. If we provide you storage for Data Content that you have purchased, then we may delete the Data Content without notice or place restrictions/limits on the use of storage areas. Data Content stored on a Device, transmitted over our networks, or stored by Boost may be deleted, modified, or damaged. You may not be able to make or receive voice calls while using data Services. Data Content provided by our vendors or third parties is subject to cancellation or termination at any time without notice to you, and you may not receive a refund for any unused portion of the Data Content.

Specific Terms & Restrictions On Using Data Services

In addition to the rules for using all of our other Services, unless we identify the Service or Device that you have selected as specifically intended for that purpose (for example, wireless routers, Data Link, etc.), you can't use our data Services: (1) with server devices or host computer applications, or other systems that drive continuous, heavy traffic or data sessions; (2) as a substitute or backup for private lines or frame relay connections; or (3) for any other unintended use as we determine in our sole discretion. We reserve the right to limit, suspend, or constrain any heavy, continuous

data usage that adversely impacts our networks' performance or hinders access to our networks. If your Services include Web or data access, you also can't use your Device as a modem for computers or other equipment, unless we identify the Service or Device you have selected as specifically intended for that purpose (for example, with "phone as modem" plans, mobile broadband card plans, wireless router plans, etc.).

Software License

If Boost provides you software as part of the Service and there are not software license terms provided with the software (by Boost or by a third party), then Boost grants you a limited, revocable, non-exclusive, non-transferable license to use the software to access the Services for your own individual use. You will not sell, resell, transfer, copy, translate, publish, create derivative works of, make any commercial use of, modify, reverse engineer, decompile, or disassemble the software. Boost may revoke this license at any time.

Fees, Activation & Miscellaneous Charges

Based on our Policies, we may charge activation, prepayment, reactivation, program, or other fees to establish, change, or maintain Services. Certain transactions may also be subject to a charge (for example, convenience payment, changing phone numbers, handset upgrades, etc.). You will be provided notice of these types of fees before we complete the requested transaction.

Usage Charges

The types of charges that you incur will vary depending on the Service used and your service plan. **You are responsible for the Services on your account and associated charges, including charges made by a person you permit to have direct or indirect access to your device even if you**

did not authorize its use. Charges may include, but are not limited to, prepayment for service charges; charges for additional services; and taxes, surcharges, and fees associated with your Services. For the actual usage charges applicable to your Service, see the detailed plan or other information we provide or refer you to during the sales transaction or on our website. Depending on your Services, charges for additional services may include operator and directory assistance, voicemail, call forwarding, data calls, texts, and Web access. If you (the account holder) allow end users to access or use your Device, you authorize end users to access, download, and use Services. You will generally be charged for use of Services before or at the time of use in accordance with your service plan. In certain instances, we may charge at some point after you use the Service. Rates that vary based on the time of access will be determined based on the location of the network equipment providing service and not the location of your Device or your Device's area code (if applicable). Charges are generally deducted from your account balance (for example, pay-per-use charges, subscription charges, etc.), though in some instances you may be able to pay for certain Services through a credit card, debit card, or other payment method. If you have incurred charges or fees that were not charged prior to your account balance reaching a zero balance, we may deduct these outstanding, unpaid charges and fees from any subsequent amounts you add to your account balance.

Types of Charges

We typically assess the following types of charges: (1) "pay-per-use charges," which are charges assessed each time a Service is used; (2) "subscription charges," which are charges that allow you access to a Service or provide you a certain amount of use of a Service for a defined period of time. Subscription charges for Services end at 11:59 p.m., in the time zone in which your

phone number is based, on the last day of your subscription period. Also, depending on your Service, certain types of subscription charges may be assessed automatically upon activation and automatically assessed for subsequent subscription periods; and (3) "download charges," which are charges assessed when you download or access content, which we collect on behalf of ourselves or third-party content providers.

How We Calculate Your Charges

Regular Voice Calls: We round up partial minutes of use to the next full minute. Time starts when you press "Talk" or your Device connects to the network and stops when you press "End" or the network connection otherwise breaks. You're charged for all calls that connect, even to answering machines, voicemail, or voice transcription services. You won't be charged for unanswered calls or if you get a busy signal. For incoming calls answered, you're charged from the time shortly before the Device starts ringing until you press "End" or the network connection otherwise breaks. You're charged for the entire call based on the rate that applies to the time period in which the call starts. However, the types of charges actually deducted from your account balance will vary depending on your Service. Call time data displayed on your Device may be inaccurate and may not be relied upon for determining charges to your account. Call time for a single call may be limited. If the call exceeds the limit, then it may be automatically terminated.

Data Usage: Depending on your Service, you may be charged for data usage. Unless we specifically tell you otherwise, data usage is measured in bytes, kilobytes, megabytes, and gigabytes—not in minutes/time. 1024 bytes equals 1 kilobyte ("KB"), 1024 KB equals 1 megabyte, and 1024 megabytes equals 1 gigabyte. Bytes are rounded up to KB, so you will be charged at least 1 KB for each data usage session ("data session"). Rounding occurs at the end of each data session and sometimes during

a data session. Depending on your data Services, usage may be charged against an allowance or on a fixed price per KB, and you may be subject to limitations on the amount of data usage. If you are charged on a fixed price per KB, any fractional cents will be rounded up to the next cent. You are charged for all data directed to your Device's Internet address, including data sessions you did not initiate and for incomplete transfers. As long as your Device is connected to our data networks, you may incur data charges. Examples of data for which you will be charged includes the size of a requested file or Data Content (game, ringer, etc.); Web page graphics (logos, pictures, banners, advertisement, etc.); additional data used in accessing, transporting, and routing the file on our network; data from partial or interrupted downloads; re-sent data; and data associated with unsuccessful attempts to reach websites or use applications. These data charges are in addition to any charges for the Data Content itself (game, ringer, etc.). Data used and charged to you will vary widely, even between identical actions or data sessions. Estimates of data usage—for example, the size of downloadable files—are not reliable predictors of actual usage.

Taxes & Government Fees

You agree to pay all federal, state, and local taxes, fees, and other assessments that we're required by law to collect and remit to the government on the Services that we provide to you. These charges may change from time to time without advance notice.

Surcharges

You agree to pay all Boost surcharges ("Surcharges"), which may include, but are not limited to: Federal Universal Service; Regulatory and Administrative charges; gross receipts charges, and other charges. **Surcharges are not taxes, and we are not required by law to assess them. They are part of our rates we choose, at our discretion, to collect from you to recover certain**

costs, and are kept by us. The number and type of Surcharges will be provided and may vary depending upon the location of the transaction or the primary account address of the payment method or Device and can change over time. We determine the amount for these charges, and these amounts are subject to change as are the components used to calculate these amounts. We will provide you notice of any changes to Surcharges in a manner consistent with this Agreement (see "Providing Notice To Each Other Under The Agreement" section). However, because some Surcharges are based on amounts set by the government or based on government formulas, it will not always be possible to provide advance notice of new Surcharges or changes in the amount of existing Surcharges. Information on Surcharges is provided during the sales transaction and is available on our website.

Disputing Charges

Any dispute to a charge that we assess you must be made in writing within 60 days of the date we deduct the charge from your account balance. You accept all charges not properly disputed within the above time period.

About Account Balances

To keep your account active and avoid service interruptions, you must either maintain a positive account balance at all times or pay any applicable subscription charges (depending on your service plan). Account balances are not transferable, redeemable for cash, or refundable; that is, once you make payment on your account, you are provided a credit on your account that can only be used to pay for our Services during the effective period, which varies depending on your service plan. Positive account balances are forfeited if they are not used within the effective period specified in your service plan (if you properly

replenish your account balance during the effective period, the effective period restarts). **If you do not use your account balance during the effective period, your account balance will expire and you will not be entitled to a refund or service credit.** Your Service will be interrupted if you fail to maintain a positive account balance or timely pay applicable subscription charges for each effective period. When this service interruption occurs, you will be given a period of time (which varies depending on your service plan) to make any appropriate payments on your account. **If you do not make such payments within this time period, your account will be cancelled. If your account is cancelled, you will lose any phone number, identification number, or email address associated with your account. Reactivation fees will apply if you choose to restart Service after cancellation.** There may be limits over which your account balance may not exceed. See the detailed plan or other information we provide or refer you to during the sales transaction (also available at **boostmobile.com**) for the account status rules that apply to your Service.

Switching between Service Plans

Unless otherwise provided in the detailed plan or other information we provide or refer you to during the sales transaction, you may switch to any current service plan. If you switch service plans, you may not receive a refund of any portion of any previously paid service charges and you may lose all of your remaining unused minutes, messages, and data allotment. Some service plans are available only on certain phones. Check **boostmobile.com** for details and options.

No Refunds of Re-Boost and Monthly Charges

We are not responsible for, nor do we refund, lost, stolen, misused, or damaged Re-Boost cards. We do not accept returns of or provide refunds for Re-Boost cards. Please ask your retailer any

questions regarding its return policy. Re-Boost cards must be applied to your account within the time specified on the card. All Re-Boost sales are final and non-refundable regardless of who uses or possesses your mobile phone or Device after you purchase services, and regardless of whether the mobile phone or Device is used with your consent or knowledge.

Establishing or Replenishing Account Balances

Information on how you can establish and maintain an account balance will be provided at activation and is also available at **boostmobile.com** or through Boost Customer Care. The replenishment methods available to you will depend on the terms of your Services. A fee may apply to certain replenishment methods. Some service plans may provide for automatic account balance replenishment through, for example, automatic billing to a credit card or debit card or automatic debit from an eligible account with a financial institution. Payment through these methods may be subject to limitations, including, but not limited to, the number of times an account may be debited or charged in a particular time period; the amount that may be debited or charged from an account; or other limitations imposed by us or the financial institution that holds the account.

Protecting Our Networks & Services

We can take any action to: (1) protect our networks, our rights and interests, or the rights of others; or (2) optimize or improve the overall use of our networks and Services. Some of these actions may interrupt or prevent legitimate communications and usage—for example, message filtering/blocking software to prevent spam or viruses; limiting throughput; limiting access to certain websites, applications or other Data Content; prohibitions on unintended uses

(for example, use as a dedicated line or use as a monitoring service); etc. For additional information on what we do to protect our customers, networks, Services and equipment, see our Acceptable Use Policy and Visitors Agreement at our website.

Your Privacy

Our Privacy Policy is available at **boostmobile.com/privacy**. This policy may change from time to time, so review it with regularity and care.

Call Monitoring: To ensure the quality of our Services and for other lawful purposes, we may monitor or record calls you make to us or we make to you (for example, your conversations with our customer service or sales departments).

Authentication and Contact: You (the account holder) may password protect your account information by establishing a personal identification number ("PIN"). You may also set a backup security question and answer in the event you forget your PIN. You agree to protect your PIN, passwords, and other account access credentials like your backup security question from loss or disclosure. You further agree that Boost may, in our sole discretion, treat any person who presents your credentials that we deem sufficient for account access as you or an authorized user on the account for disclosure of information or changes in Service. You agree that we may contact you for Service-related reasons through the contact information that you provide, through the Services or Devices to which you subscribe, or through other available means, including text message, email, fax, recorded message, mobile, residential or business phone, or mail.

CPNI: As we provide telecommunications products and Services to you (the account holder), we develop information about the quantity, technical configuration, type, location, and destination of telecommunications products and Services you use, as well as some other information found on your bill ("CPNI"). Under federal law, you have

the right, and we have a duty, to protect the confidentiality of your CPNI. For example, we implement safeguards that are designed to protect your CPNI, including authentication procedures when you contact us. For some accounts with a dedicated Boost representative, we may rely on contacting your pre-established point of contact as the standard authentication measure.

Third-Party Applications: If you use a third-party application, the application may access, collect, use, or disclose your personal information or require Boost to disclose your information—including location information (when applicable)—to the application provider or some other third party. If you access, use, or authorize third-party applications through the Services, you agree and authorize Boost to provide information related to your use of the Services or the application(s). You understand that your use of third-party applications is subject to the third party's terms and conditions and policies, including its privacy policy. Be sure that you have reviewed and are comfortable with the third party's policies before using its application on your device.

Information on Devices: Your Device may contain sensitive or personal information (for example, pictures, videos, passwords, or stored credit card numbers). Boost is not responsible for any information on your Device, including sensitive or personal information. If possible, you should remove or otherwise safeguard any sensitive or personal information when your Device is out of your possession or control, for example, when you relinquish, exchange, return, or recycle your Device. By submitting your Device to us, you agree that our employees, contractors, or vendors may access all of the information on your Device. If you exchange, return, or recycle your Device through us, we typically attempt to erase all data on your Device, but you must remove all data from your Device before you provide it to us.

Location-Enabled Services

Our networks generally know the location of your Device when it is outdoors and/or turned on. By using various technologies to locate your Device, we can provide enhanced emergency 911 services and optional location-enabled services provided by us or a third party. Network coverage or environmental factors (such as structures, buildings, weather, geography, landscape, and topography) can significantly impact the ability to access your Device's location information and use of location-enabled services.

You agree that any authorized user may access, use, or authorize Boost or third-party location-enabled applications through the Services. You understand that your use of such location-enabled applications is subject to the application's terms and conditions and policies, including its privacy policy. If you activate location-enabled services for devices used by other authorized users, you agree to inform the authorized user(s) of the terms of use for location-enabled applications and that the Device may be located.

911 Or Other Emergency Calls

Public safety officials advise that when making 911 or other emergency calls, you should always be prepared to provide your location information. Unlike traditional wireline phones, depending on a number of factors (for example, whether your Device is GPS-enabled, where you are, whether local emergency service providers have upgraded their equipment, etc.), 911 operators may not know your phone number, your location, or the location of your Device. In certain circumstances, an emergency call may be routed to a state patrol dispatcher or alternative location set by local emergency service providers. Enhanced 911 service ("E911")—where enabled by local emergency authorities—uses GPS technology to provide

location information. Even when available, however, E911 does not always provide accurate location information. If your Device is indoors or for some other reason cannot acquire a satellite signal, you may not be located. Some Devices have a safety feature that prevents use of the keypad after dialing 911—you should follow voice prompts when interacting with emergency service providers employing interactive voice response systems to screen calls.

If Your Device Is Lost or Stolen

Call us immediately if your Device is lost or stolen so we can freeze your account. You may be responsible for usage charges before you notify us of the alleged loss or theft. You agree to cooperate if we choose to investigate the matter (provide facts, sworn statements, etc.). We may not credit or refund any account balance if you choose to terminate Services as a result of loss or theft of your Device. If you do not either activate a new device or notify us that you have found your Device within 60 days from the date we froze your account, your account will be deactivated, we may assess a charge equal to the balance in your account (which is not refundable), and, if applicable, you will lose your phone number.

Disclaimer of Warranties

UNLESS EXPRESSLY PROVIDED IN WRITING OTHERWISE, WE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING (TO THE EXTENT ALLOWED BY LAW) ANY IMPLIED WARRANTY OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICES (INCLUDING YOUR DEVICE AND ANY SOFTWARE OR APPLICATIONS ON YOUR DEVICE). WE DON'T PROMISE UNINTERRUPTED OR ERROR-FREE SERVICES AND DON'T AUTHORIZE ANYONE TO MAKE WARRANTIES ON OUR BEHALF. BOOST PROVIDES ALL SOFTWARE

AND APPLICATIONS ON AN "AS IS" BASIS WITH ALL FAULTS, ERRORS, AND DEFECTS.

You Agree That We Are Not Responsible For Certain Problems

You agree that neither we nor our parent, subsidiary, or affiliate companies, nor our vendors, suppliers, or licensors are responsible for any damages, delay, interruption or other failure to perform resulting from: (a) anything done or not done by someone else; (b) providing or failing to provide Services, including, but not limited to, deficiencies or problems with a Device or network coverage (for example, dropped, blocked, interrupted Services, etc.); (c) traffic or other accidents, or any health-related claims relating to our Services; (d) Data Content or information accessed while using our Services; (e) an interruption or failure in accessing or attempting to access emergency services from a Device, including through 911, Enhanced 911 or otherwise; (f) interrupted, failed, or inaccurate location information services; (g) information or communication that is blocked by a spam filter; (h) damage to your Device or any computer or equipment connected to your Device, or damage to or loss of any information stored on your Device, computer, equipment, or Boost storage space from your use of the Services or from viruses, worms, or downloads of malicious content, materials, data, text, images, video, or audio; or (i) things beyond our control, including acts of God (for example, weather-related phenomena, fire, earthquake, hurricane, etc.), riot, strike, war, terrorism, or government orders or acts. You should implement appropriate safeguards to secure your Device, computer, or equipment and to backup your information stored on each.

You Agree That Our Liability Is Limited - No Consequential Damages

TO THE EXTENT ALLOWED BY LAW, OUR LIABILITY FOR MONETARY DAMAGES FOR ANY CLAIMS THAT YOU MAY HAVE AGAINST US IS LIMITED TO NO MORE THAN THE PROPORTIONATE AMOUNT OF THE SERVICE CHARGES ATTRIBUTABLE TO THE AFFECTED PERIOD. UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE, MULTIPLE, OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR RELATED TO PROVIDING OR FAILING TO PROVIDE SERVICES IN CONNECTION WITH A DEVICE, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES.

DISPUTE RESOLUTION AND ARBITRATION

PLEASE READ THIS CAREFULLY; IT AFFECTS YOUR RIGHTS

In those rare instances where your concern is not resolved to your satisfaction through calls to our customer care, you and Boost each agree to try to resolve those disputes in good faith after you provide written notice of the dispute as set forth below. If the dispute is not resolved, you and Boost agree that the dispute will be resolved through individual binding arbitration or small claims court, instead of courts of general jurisdiction.

Mandatory Arbitration and Waiver of Class Action

Instead of suing in court, you and Boost agree to arbitrate all Disputes (as defined below) on an individual, non-representative, basis. You

agree that, by entering into this Agreement, you and Boost are waiving the right to a trial by jury or to participate in a class action or representative action. This agreement to arbitrate is intended to be broadly interpreted.

In arbitration, there is no judge or jury. Instead Disputes are decided by a neutral third-party arbitrator in a more informal process than in court. In arbitration, there is limited discovery and the arbitrator's decision is subject to limited review by courts. However, just as a court would, the arbitrator must honor the terms of the Agreement and can award damages and relief, including any attorneys' fees authorized by law.

"Disputes" shall include, but are not limited to, any claims or controversies against each other related in any way to or arising out of in any way our Services or the Agreement, including, but not limited to, coverage, Devices, billing services and practices, policies, contract practices (including enforceability), service claims, privacy, or advertising, even if the claim arises after Services have terminated. Disputes also include, but are not limited to, claims that: (a) you or an authorized or unauthorized user of the Services or Devices bring against our employees, agents, affiliates, or other representatives; (b) you bring against a third party, such as a retailer or equipment manufacturer, that are based on, relate to, or arise out of in any way our Services or the Agreement; or (c) that Boost brings against you. Disputes also include, but are not limited to, (i) claims in any way related to or arising out of any aspect of the relationship between you and Boost, whether based in contract, tort, statute, fraud, misrepresentation, advertising claims or any other legal theory; (ii) claims that arose before this Agreement or out of a prior Agreement with Boost; (iii) claims that are subject to on-going litigation where you are not

a party or class member; and/or (iv) claims that arise after the termination of this Agreement.

Dispute Notice and Dispute Resolution Period

Before initiating an arbitration or a small claims matter, you and Boost each agree to first provide to the other a written notice ("Notice of Dispute"), which shall contain: (a) a written description of the problem and relevant documents and supporting information; and (b) a statement of the specific relief sought. A Notice of Dispute to Boost should be sent to: *General Counsel; Arbitration Office; 12502 Sunrise Valley Drive, Mailstop VARESA0202-2C682; Reston, Virginia 20191*. Boost will provide a Notice of Dispute to you in accordance with the "Providing Notice To Each Other Under The Agreement" section of this Agreement. Boost will assign a representative to work with you and try to resolve your Dispute to your satisfaction. You and Boost agree to make attempts to resolve the Dispute prior to commencing an arbitration or small claims action. If an agreement cannot be reached within forty-five (45) days of receipt of the Notice of Dispute, you or Boost may commence an arbitration proceeding or small claims action.

Arbitration Terms, Process, Rules and Procedures

(1) Unless you and Boost agree otherwise, the arbitration will be conducted by a single, neutral arbitrator and will take place in the county of the last billing address of the Service. The arbitration will be governed by either: (a) rules that we mutually agree upon; or (b) the JAMS Comprehensive Arbitration Rules & Procedures (the "JAMS Rules"), as modified by this agreement to arbitrate, including the rules about the filing, administration, discovery and arbitrator fees. The JAMS rules are available on its website

at **jamsadr.com**. Notwithstanding any JAMS Rule to the contrary or any other provision in arbitration rules chosen, by agreement, to govern the arbitration, we each agree that all issues regarding the Dispute are delegated to the arbitrator to decide, except that only a court (and not the arbitrator) shall decide any disagreements regarding the scope and enforceability of this agreement to arbitrate.

(2) The Federal Arbitration Act ("FAA") applies to this Agreement and arbitration provision. We each agree that the FAA's provisions—not state law—govern all questions of whether a Dispute is subject to arbitration. To the extent that this agreement to arbitrate conflicts with the JAMS Policy on Consumer Arbitrations Pursuant to Pre-Dispute Clauses Minimum Standards for Procedural Fairness (the "Minimum Standards"), the Minimum Standards in that regard will apply. However, nothing in this paragraph will require or allow you or Boost to arbitrate on a class-wide, representative or consolidated basis.

(3) The arbitrator may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. **YOU AND BOOST AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A CLASS MEMBER IN ANY PUTATIVE CLASS OR REPRESENTATIVE PROCEEDING.** Further, unless both you and Boost expressly agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. If any portion of this provision is found to be unenforceable, then the entirety of this arbitration provision shall be null and void.

(4) We each are responsible for our respective costs, including our respective counsel,

experts, and witnesses. Boost will pay for any filing or case management fees associated with the arbitration and the professional fees for the arbitrator's services.

(5) An arbitrator's award will be a written statement of the disposition of each claim and will also provide a concise written statement of the essential findings and conclusions which form the basis of the award. The arbitrator's decision and award is final and binding, with some limited court review under the FAA, and judgment on the award may be entered in any court with jurisdiction.

(6) As an alternative to arbitration, we may resolve Disputes in small claims court in the county of your most recent billing address. In addition, this arbitration agreement does not prevent you from bringing your Dispute to the attention of any federal, state, or local government agency. Such agencies can, if the law allows, seek relief against Boost on your behalf.

No Trial By Jury and No Class Action

IF FOR ANY REASON A CLAIM ARISING OUT OF OR RELATING TO THIS AGREEMENT IN ANY WAY PROCEEDS IN COURT RATHER THAN IN ARBITRATION, REGARDLESS OF WHETHER THE CLAIM IS AN ACTION, COUNTERCLAIM OR ANY OTHER COURT PROCEEDING, WE EACH AGREE THAT TO THE EXTENT ALLOWED BY LAW, THERE WILL NOT BE A JURY TRIAL OR CLASS ACTION AND WE EACH UNCONDITIONALLY (1) WAIVE ANY RIGHT TO TRIAL BY JURY AND (2) WAIVE ANY RIGHT TO PURSUE DISPUTES ON A CLASSWIDE BASIS, INCLUDING JOINING A CLAIM WITH THE CLAIM OF ANY OTHER PERSON OR ENTITY OR ASSERT A CLAIM IN A REPRESENTATIVE CAPACITY ON BEHALF OF ANYONE ELSE IN ANY OTHER PROCEEDING.

Indemnification

You agree to indemnify, defend, and hold Boost and our subsidiaries, affiliates, parent companies, vendors, suppliers, and licensors harmless from any claims arising out of or relating to your actions, including, but not limited to, your use of the Service and any information you submit, post, transmit, or make available via the Service; failing to provide appropriate notices regarding location-enabled services (see "Location-Enabled Services" section); failure to safeguard your passwords, backup question to your shared secret question, or other account information; or violating this Agreement or any policy referenced in this Agreement, any applicable law or regulation, or the rights of any third party.

Providing Notice To Each Other Under The Agreement

Except as the Agreement specifically provides otherwise, you must deliver written notice to us by mail to *Attn: Boost, NSSG SBU, 1084 Laurel Rd., London, KY 40744* or email to **Boostmobilecustomerassistance@boostmobile.com**. We will provide you notice by correspondence to your last known address in our records, to any fax number or email address you've provided us, by calling you on your Device or any other phone number you've provided us, by voice message on your Device or any other phone number you've provided us, or by text message on your Device.

Other Important Terms

Subject to federal law or unless the Agreement specifically provides otherwise, this Agreement is governed solely by the laws of the state encompassing the area code assigned to your Device, without regard to the conflicts of law rules of that state. If either of us waives or doesn't enforce a requirement under this Agreement in an instance, we don't waive our right to later enforce

that requirement. Except as the Agreement specifically provides otherwise, if any part of the Agreement is held invalid or unenforceable, the rest of this Agreement remains in full force and effect. This Agreement isn't for the benefit of any third party except our corporate parents, affiliates, subsidiaries, agents, and predecessors and successors in interest. You can't assign the Agreement or any of your rights or duties under it unless we agree to the assignment. We can assign the Agreement without notice. You cannot in any manner resell Devices or Services to another party. You cannot export any Device. The Agreement and the documents it incorporates make up the entire agreement between us and replaces all prior written or spoken agreements—you can't rely on any contradictory documents or statements by sales or service representatives. The rights, obligations, and commitments in the Agreement that—by their nature—would logically continue beyond the termination of Services (for example, those relating to billing, payment, 911, dispute resolution, no class action, no jury trial) survive termination of Services.

[End General Terms and Conditions of Service]

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ZTE Warp® 7

User Guide

[UG template version 15b]

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Table of Contents

Introduction 1
About the User Guide 1
Get Started 2
Parts and Functions 2
nano-SIM Card 4
SD Card 6
Insert SD Card 7
Unmount the SD Card 8
Remove SD Card 8
Format SD Card 9
Use SD Card as Internal Storage 11
Battery Use 16
Insert the Battery 16
Remove the Battery 17
Charge the Battery 18
Turn Your Phone On and Off 19
Use the Touchscreen 20
Activation and Service 23
Complete the Setup Screens 23
Basic Operations 27
Basics 27
Home Screen and Applications (Apps) List 27
Phone Settings Menu 29
Portrait and Landscape Screen Orientation 30
Capture Screenshots 31
Applications 31
Launch Applications 31
Apps List 32
Phone Number 35
Silent/Vibration Mode 35
Do Not Disturb Mode 36
Airplane Mode 37

Enter Text ... 38
Touchscreen Keyboards ... 38
Google Keyboard ... 38
TouchPal ... 40
Google Voice Typing ... 44
Tips for Editing Text ... 44
Google Account ... 45
Create a Google Account ... 45
Sign In to Your Google Account ... 46
Google Play Store ... 47
Find and Install an App ... 48
Request a Refund for a Paid App ... 49
Update an App ... 49
Uninstall an App ... 52
Get Help with Google Play ... 54
Lock and Unlock Your Screen ... 54
Update Your Phone ... 55
Update Your Phone Firmware ... 56
Update Your Android Operating System ... 58
Update Your Profile ... 59
Update Your PRL ... 59
Your Phone Interface ... 61
Home Screen Basics ... 61
Home Screen Layout ... 61
Extended Home Screens ... 62
Status Bar and Notification Panel ... 63
Status Bar ... 63
Notification Panel ... 65
Customize the Home Screen ... 67
Change the Wallpaper ... 67
Change the Theme ... 68
Add Shortcuts to the Home Screen ... 69
Add Widgets to the Home Screen ... 70
Add Folders to the Home Screen ... 71
Phone App ... 73

Place and Answer Calls 73
Call Using the Phone Dialer 73
Call Emergency Numbers 76
Answer Phone Calls 77
In-Call Screen Layout and Operations 81
Place a Call from Contacts 83
Call from Call Logs 84
Optional Services 85
Voicemail Setup 85
Visual Voicemail 86
Set Up Visual Voicemail 86
Review Visual Voicemail 88
Listen to Multiple Voicemail Messages 89
Visual Voicemail Options 90
Configure Visual Voicemail Settings 91
Caller ID Blocking 92
Phone App Settings 92
Display Options 94
Sounds and Vibrate Settings 94
Quick Responses 94
Voicemail Settings 95
Speed Dial 95
DTMF Tones 95
Voice Privacy 95
Plus Code Dialing Setting 96
TTY Mode 96
Hearing Aids 97
Noise Reduction 98
Contacts 99
Add a Contact 99
View Contacts 102
Contacts Screen Layout 104
Edit a Contact 105
Delete a Contact 106
Share a Contact 107

Import Contacts 108
Back Up Contacts 110
Messaging and Internet 113
Text and Multimedia Messaging 113
Send a Text Message 113
Send a Multimedia Message (MMS) 114
Save and Resume a Draft Message 116
New Messages Notification 116
Manage Message Conversations 117
Text and MMS Options 119
Gmail 120
Create and Send a Gmail Message 120
Check Received Gmail Messages 121
Use Gmail Labels 123
Archive Gmail Threads 123
Mute Gmail Threads 124
Delete Gmail Threads 125
Search Gmail Messages 126
Report Spam or Phishing Gmail 127
Add Another Google (Gmail) Account 128
Switching between Gmail Accounts 129
Email 130
Set Up an Email Account 130
Add an Email Account 131
Add an Exchange ActiveSync Account 133
Compose and Send Email 134
Open Email Messages 135
Delete an Email Account 136
Manage Your Email Inbox 137
Exchange ActiveSync Email Features 138
Browser 140
Use the Browser 140
Add a Bookmark 141
View Browser History 143
Open New Browser Tabs 143

Browser Settings 144
Chrome Browser 145
Camera and Video 147
Camera Overview 147
Take Pictures and Record Videos 147
Take a Picture 148
Record Videos 150
View Pictures and Videos Using Gallery 151
Edit Pictures 153
Share Pictures and Videos 156
Send Pictures or Videos by Email 156
Send a Picture or Video by Multimedia Message 158
Send Pictures or Videos Using Bluetooth 160
Share Pictures or Videos via Additional Apps or Social Media 162
Share Videos on YouTube 164
Camera Settings 166
Switch Camera Modes 166
Set Camera Functions 167
Useful Apps and Features 168
Calculator 168
Calendar 168
Add an Event to the Calendar 169
View Calendar Events 171
Sync Calendars 172
Synchronize an Exchange ActiveSync Calendar 175
Clock 175
Set Alarms 176
Additional Clock Features 178
Facebook 180
Install the Facebook App on Your Phone 180
Use Facebook 182
File Manager 182
Google Search 183
Use Google Search 183
Use Google Voice Search 183

Hangouts 184
Google Maps 186
Music Player 189
Listen to Music Using the Music Player 189
The Playback Screen 190
Create a Playlist 191
Manage Playlists 191
Manage Songs in a Playlist 193
Set a Song as Ringtone 194
Google Play Music App 195
Play Music with Google Play 195
Google Play Music Screen Layout 197
Create Playlists in Google Play Music 199
Sound Recorder 201
Twitter 202
Install the Twitter App on Your Phone 202
Tweet on Twitter 203
LinkedIn 204
Install the LinkedIn App on Your Phone 204
Sign In to Your LinkedIn Account 204
YouTube 204
View YouTube Videos 204
Post a Video to YouTube 205
Connectivity 207
Transfer Files between Your Phone and a Computer 207
Wi-Fi 209
Turn Wi-Fi On and Connect to a Wireless Network 209
Wi-Fi Settings 210
Disconnect Wi-Fi 212
Wi-Fi Direct 214
Hotspot 216
Tethering 217
Bluetooth 219
Bluetooth Information 219
Enable the Bluetooth Feature 219

Pair Bluetooth Devices 220
Connect to a Paired Bluetooth Device 222
Send Information Using Bluetooth 223
Receive Data via Bluetooth 226
Settings 228
Basic Settings 228
Wi-Fi Settings Menu 230
Bluetooth Settings 233
Mobile Network Settings 234
Data Usage Settings 236
More Settings 238
Airplane Mode 239
Virtual Private Networks (VPN) 240
Prepare Your Phone for VPN Connection 240
Set Up Secure Credential Storage 241
Add a VPN Connection 241
Connect to or Disconnect from a VPN 242
Default SMS App Settings 243
USB Tethering 244
Bluetooth Tethering 244
Display Settings 244
Sound & Notification Settings 246
Security Settings 248
Screen Lock Settings 250
Screen Lock 250
Disable the Screen Lock 256
Navigation Key Setting 256
Date & Time Settings 257
Language & Input Settings 258
Location Settings 261
Storage Settings 262
Battery Settings 263
Apps Settings 264
Memory Setting 266
Users Settings 266

Connect to PC Settings 268
Backup & Reset 268
Accounts 271
Accessibility Settings 273
Printing 274
Connect Your Printer to Your Google Account 275
Use Cloud Print on Your Phone 275
Activate This Device 277
System Updates 277
About Phone 278
For Assistance 280
Troubleshooting 280
Specifications 281
Boost Account Information and Help 282
Manage Your Account 282
Re-Boost 283
Copyright Information 283
Index 285

Introduction

The following topics describe the basics of using this guide and your new phone.

About the User Guide

Thank you for purchasing your new ZTE Warp® 7. The following topics explain how best to use this guide to get the most out of your phone.

Before Using Your Phone

Read the Get Started guide and Important Information booklet that were packaged with your phone thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

Descriptions in the User Guide

Note that most descriptions in this guide are based on your phone's setup at the time of purchase. Unless otherwise noted, instructions begin from the phone's home screen, which is displayed by tapping **Home** ◯. Some operation descriptions may be simplified.

Screenshots and Key Labels

Screenshots and other illustrations in this user guide may appear differently on your phone. Key labels in the user guide are simplified for description purposes and differ from your phone's display.

Other Notations

In the user guide, the phone may be referred to either as "phone," "device," or "handset." A microSD™ or microSDHC™ card is referred to as an "SD Card" or a "memory card."

Get Started

The following topics give you all the information you need to set up your phone and wireless service the first time.

Parts and Functions

These topics illustrate your phone's primary parts and key functions.

Note: Your phone's screens and apps layouts are subject to change. This user guide uses sample images only.

Phone Layout

The following illustration outlines your phone's primary external features and keys.

Part	Description
Ambient light and proximity sensor	Detects how close an object is to the surface of the screen. This is typically used to detect when your face is pressed up against the screen, such as during a phone call.
Front camera lens	Takes pictures and records videos while facing the screen, and allows you to video conference.
Earpiece	Lets you hear the caller and automated prompts.
Touchscreen	Displays all the information needed to operate your phone, such as the call status, the Contacts list, and the date and time. Also provides one-tap access to all of your features and applications.
Volume keys	Allow you to adjust the ringtone or media volume or adjust the voice volume during a call.
Power/Lock key	Lets you turn the phone on or off, turn airplane mode on or off, turn the screen on or off, or restart the phone.
Recent Apps key	Displays a list of recently used applications.
Home key	Returns you to the home screen. The light beneath the key blinks when you charge the battery or you have a notification or alert.
Back key	Lets you return to the previous screen, or close a dialog box, options menu, the notification panel, or onscreen keyboard.
Speaker	Lets you hear the different ringtones and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
USB charger/accessory port	Allows you to connect the phone charger or the USB cable (included).
Microphone	Transmits your voice for phone calls or records your voice or ambient sounds for voice recordings and videos. The microphone on top of the phone is useful for canceling ambient noise during a phone call.
Flash	Helps illuminate subjects in low-light environments when the camera is focusing and capturing a picture or video. You can also use it as a torch.
Back camera lens	Lets you take pictures and videos.
3.5 mm headset jack	Allows you to plug in either a stereo headset or an optional headset for convenient, hands-free conversations.

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

nano-SIM Card

The nano-SIM card is an IC card containing phone number and other customer information.

Handling a nano-SIM Card

Keep the following in mind when handling a nano-SIM card.

- Customer is responsible for any damage caused by inserting nano-SIM card in another-brand IC card reader, etc. Boost Mobile is not responsible in such case.
- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage nano-SIM card.
- See instructions included with nano-SIM card for handling.
- nano-SIM card is the property of Boost Mobile.
- nano-SIM card is replaceable (at cost) in case of loss/damage.
- Return nano-SIM card to Boost Mobile when canceling subscription.
- Returned nano-SIM cards are recycled for environmental purposes.
- Note that nano-SIM card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on nano-SIM card. Boost Mobile is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your nano-SIM card or phone (nano-SIM card inserted) is lost/stolen. For details, contact Customer Service.
- Always power off phone before inserting/removing nano-SIM card.

Insert nano-SIM Card

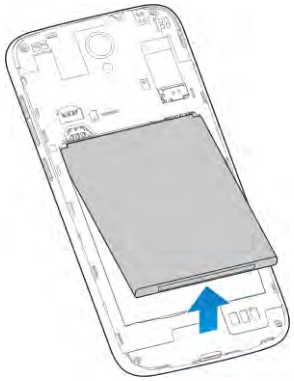
Follow these instructions to insert a nano-SIM card. Remember to power off your phone before inserting a nano-SIM card.

Note: Your phone's nano-SIM card is preinstalled. These instructions are for reference only.

1. Remove the battery cover.

- Lift gently in the direction shown.

2. Remove the battery.

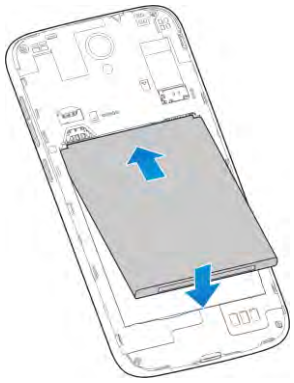


- Lift upward gently as shown.

3. Insert the nano-SIM card.

- Insert gently with gold IC chip facing downward.

4. Insert the battery.



- Align the contacts of the battery with the contacts in the phone.

5. Attach the battery cover.

- Make sure all the tabs are secure and there are no gaps around the cover.

SD Card

Your phone supports the use of an optional SD card (not included) to expand its storage capacity. It supports cards up to 32 GB. Some cards may not operate properly with your phone.

SD Card Cautions

Data: Information stored on SD Card can become lost or changed accidently or as a result of damage. It is recommended that you keep a separate copy of important data. The company is not responsible for damages from data that is lost or changed.

Reading/Writing Data: Never power off or remove battery while reading or writing data.

Battery Level: A low battery charge may prevent reading/writing to SD Card.

Handling SD Card: Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

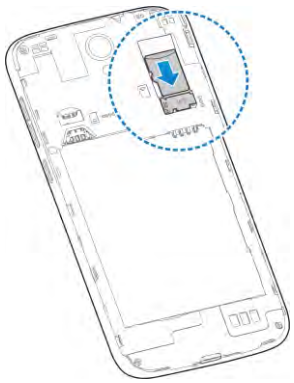
Insert SD Card

Follow these steps to insert an optional SD card (not included). Make sure to power your phone off before inserting or removing an SD card.

1. Remove the battery cover.

   - Lift gently in the direction shown.

2. Insert SD card.



   - Insert SD Card all the way gently without bending and with terminals facing down.
   - Insert only SD Cards.

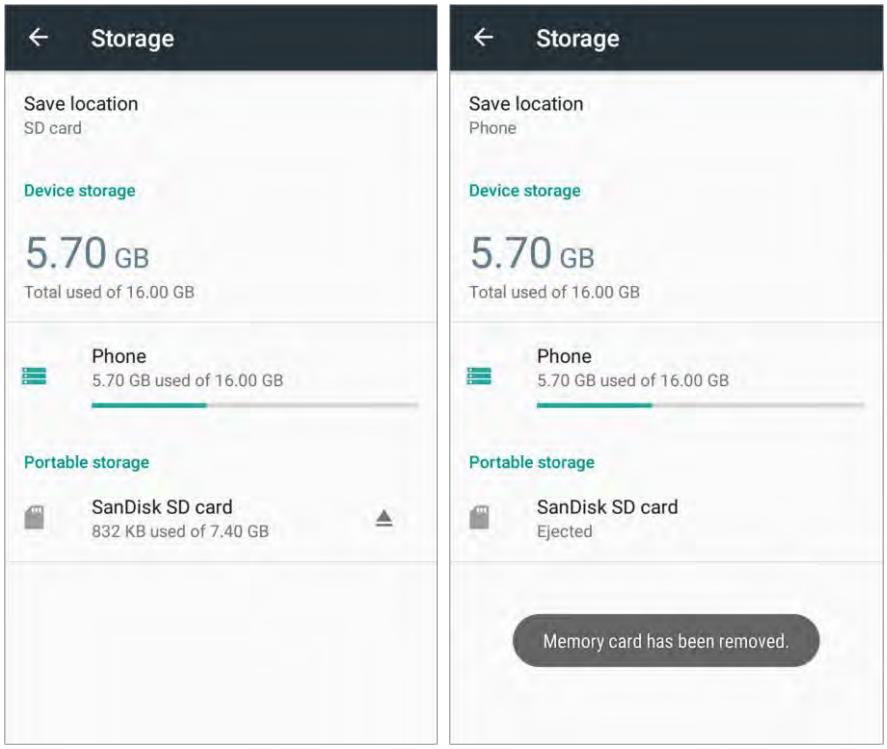
3. Attach the battery cover.

- Make sure all the tabs are secure and there are no gaps around the cover.

Unmount the SD Card

Always unmounts the SD card before removing it from your phone.

1. From home, tap **Apps** > **Settings**.
2. Tap **Storage**.
3. Tap **Unmount** next to the name of your SD card.



❖ The text below your SD card name changes from its space usage to **Ejected**. The card is now unmounted.

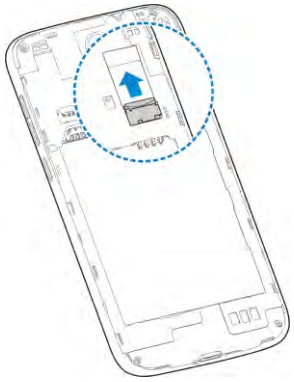
Remove SD Card

Follow these instructions to remove an SD card. Always unmount the SD card or power the phone off before removing an SD card.

1. Remove the battery cover.

   - Lift gently in the direction shown.

2. Remove SD card.



3. Attach the battery cover.

   - Make sure all the tabs are secure and there are no gaps around the cover.

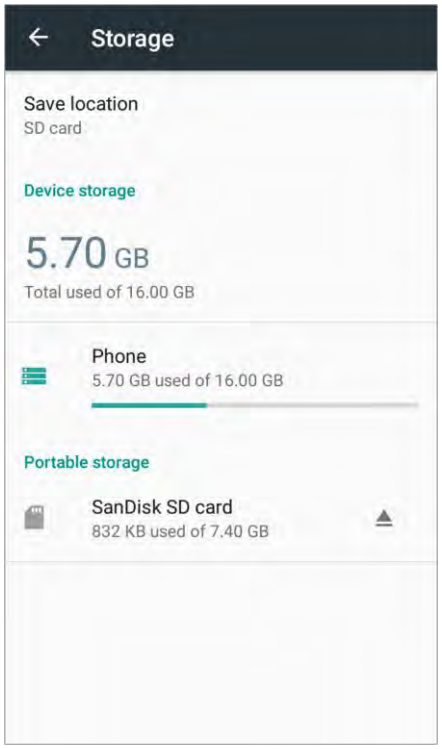
Format SD Card

When you insert an optional SD card for the first time, it is recommended that you format it on your phone.

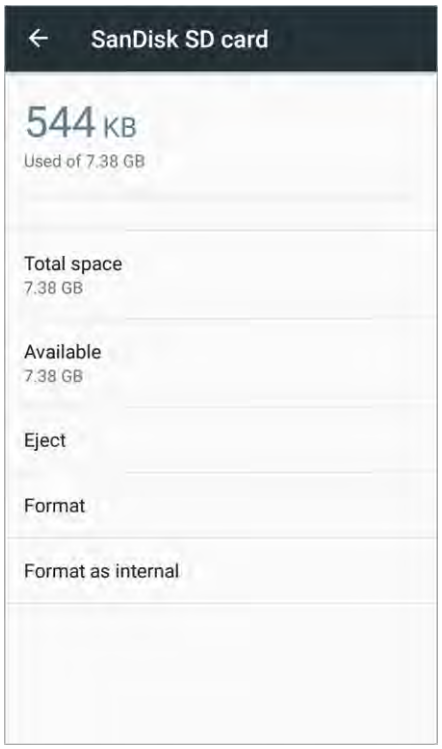
1. From home, tap **Apps** > **Settings**.

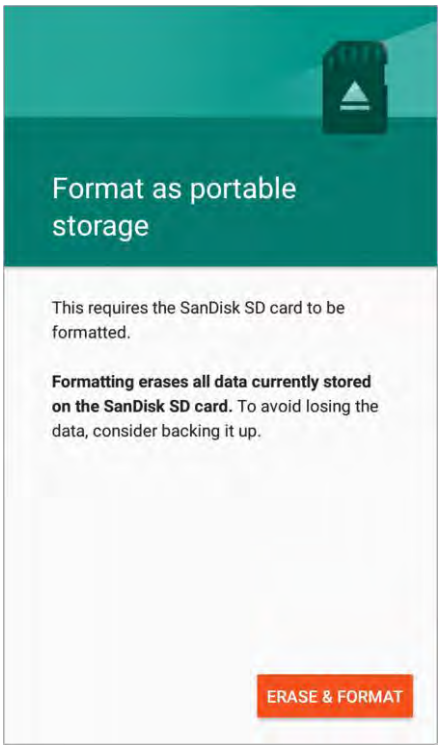
2. Tap **Storage**.

3. Tap the SD card name below **Portable storage**.



4. Tap **Format**, and then tap **Erase & format** to confirm.





- All data on the SD card is erased, and the card is formatted for use on your phone. Tap **Done** to exit.

Use SD Card as Internal Storage

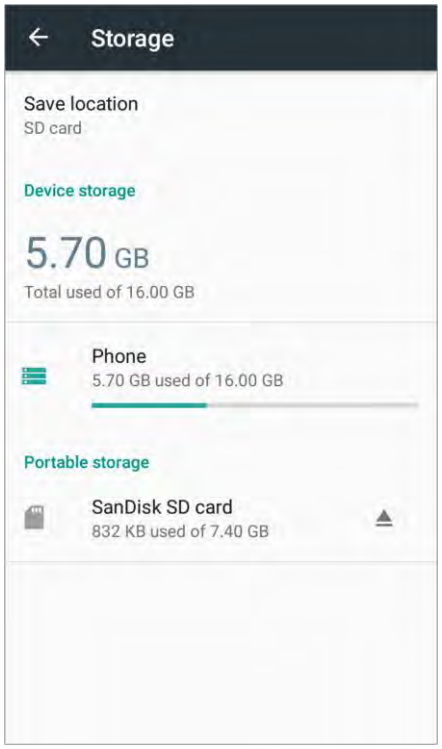
You can use an optional SD card as an extension of the internal storage and save data, apps, and media files on it. This requires formatting that erases all data on the card and after that the card will only work in this phone. If you move the SD card to another device, it needs to be formatted before it can be used.

CAUTION! As part of the internal storage, the SD card may have data on it that is necessary for some apps to function normally. Therefore, do not remove or replace the card randomly.

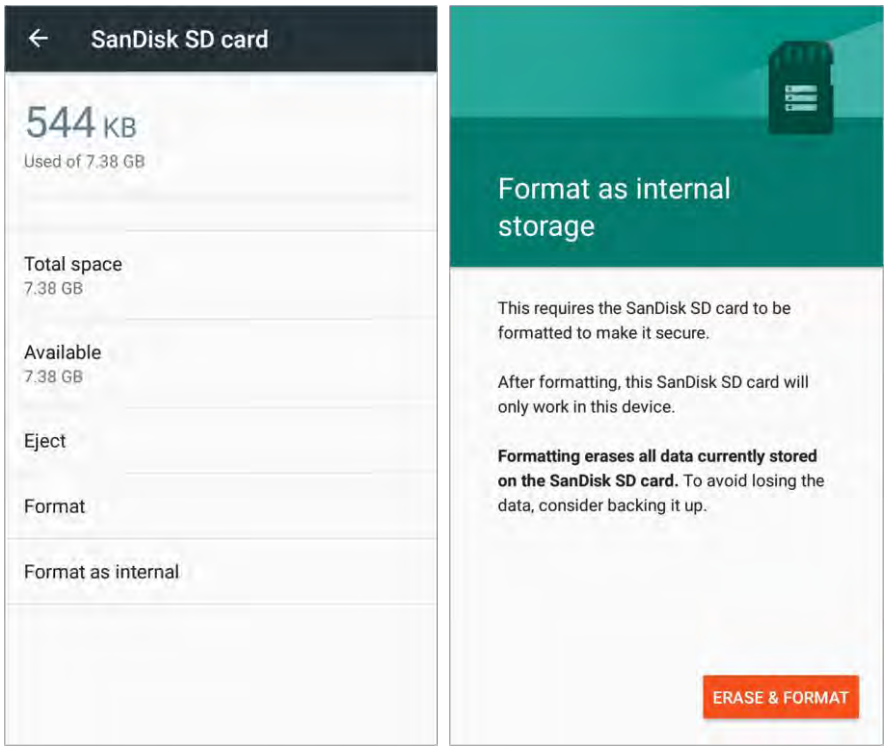
Set Up the SD Card as Internal Storage

Before using the SD card as internal storage, you need to set the card up.

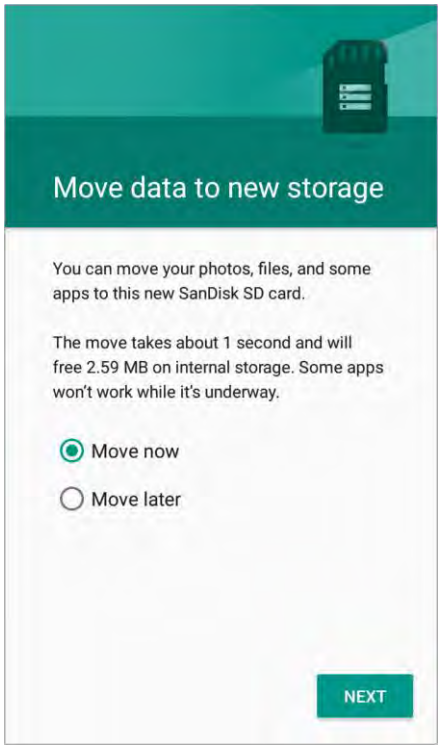
1. From home, tap **Apps** > **Settings**.
2. Tap **Storage**.
3. Tap the SD card name below **Portable storage**.



4. Tap **Format as internal**, and then tap **Erase & format** to confirm.



5. The phone will prompt you to move your photos, files and other data from the phone storage to the SD card. Tap **Move now** or **Move later** and tap **NEXT**. Follow the onscreen instructions to continue.

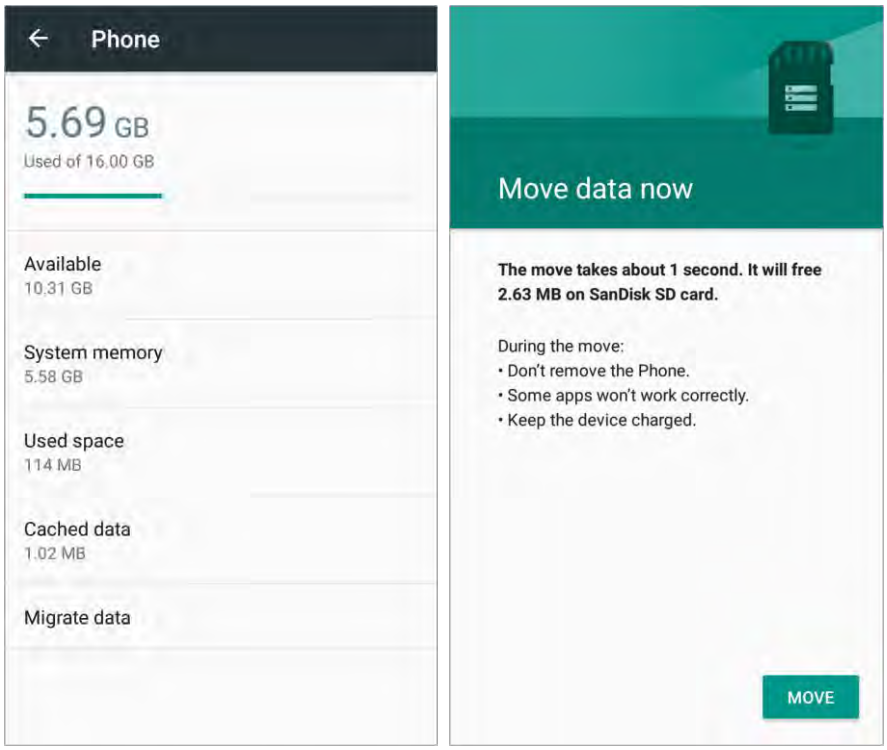


Note: If you move files and data to the SD card, it will be used to save new apps data and personal data (such as photos and videos) and only the SD card is accessible from a computer. If you choose not to move, new apps data and personal data is saved to the phone storage and the SD card is not accessible from a computer.

Move Data Between Internal Storage and SD Card

While you can choose the save location for data and files while setting up the SD card as internal storage, you can move the files and data between the SD card and the phone any time afterwards.

1. From home, tap **Apps** > **Settings**.
2. Tap **Storage**.
3. Below **Device storage**, tap **Phone** or the SD card name.
   - If you want to move data and files from the phone to the SD card, tap the SD card name.
   - If you want to move data and files from the SD card to the phone, tap **Phone**.
4. Tap **Migrate data** > **Move**.



❖ Existing app data and personal files are moved to the destination storage. The destination is used to save new apps data and personal data (such as photos and videos) and only the destination is accessible from a computer.

Move an App Between Phone and SD Card

With the SD card as part of the internal storage, you can move some apps between the card and the phone freely.

1. From home, tap **Apps** > **Settings** > **Apps**.
2. Tap the app you want to move.
3. In the App info screen, tap **Change storage** and select the new storage for the app.
4. Tap **Move**.

Note: Not all apps can be moved.

Remove the SD Card as Internal Storage

While the SD card is used as internal storage, you can still unmount and remove the card while the phone is on.

1. From home, tap **Apps** > **Settings** > **Storage**.
2. Tap the SD card name below **Device storage**.
3. Tap **Eject** > **Eject**.

Note: Moved data and apps to the phone storage as instructed above before ejecting the card. Otherwise some apps and files may not be accessible or usable until you install the card back.

4. When the screen prompts the card is safely ejected, you can now remove it from the phone.

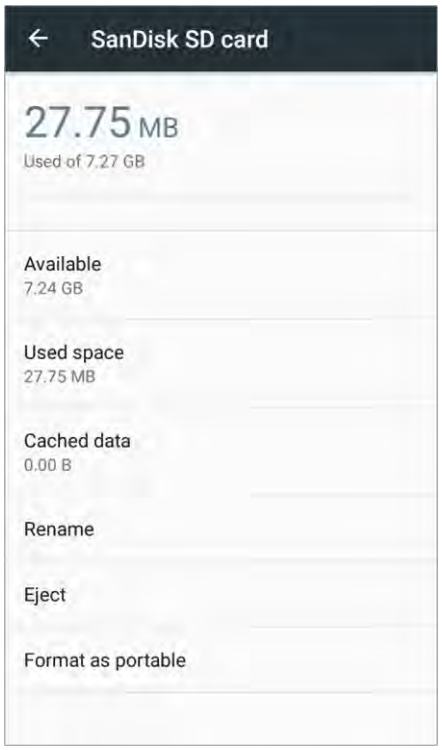
Reformat SD Card as Portable Storage

If you no longer want to use your SD card as internal storage, you can reformat the card as portable storage.

Note: Moved data and apps to the phone storage as instructed above before formatting the card. Otherwise some apps and files may not be permanently lost.

1. From home, tap **Apps** > **Settings** > **Storage**.
2. Tap the SD card name below **Device storage**.

3. Tap **Format as portable**.



4. Tap **Format**.

❖ The SD card is formatted and mounted to the phone as portable storage. Tap **Done** to finish.

Battery Use

The following topics explain how to insert and remove your phone's battery.

⚠️ Battery Cautions

Storage: Avoid storing or leaving battery with no charge remaining. Saved information and settings may become lost or changed, or battery may become unusable. Charge once every six months before storing or leaving unused for a long period.

Bulges: Depending on use, bulges may appear near end of battery life. This does not affect safety.

Replacing Battery: The battery is a consumable item. It needs to be replaced if operating time shortens noticeably. Purchase a new battery.

Cleaning: Clean soiled terminals between battery and phone with a clean, dry cotton swab. Soiled terminals can result in a poor connection and prevent charging, etc.

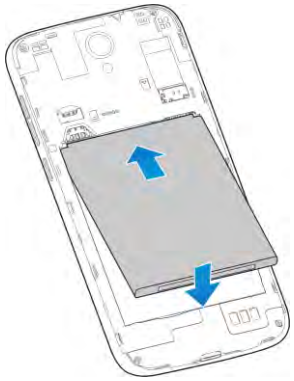
Insert the Battery

Follow these instructions to insert your phone's battery safely and properly.

1. Remove the battery cover.

   - Lift gently in the direction shown.

2. Insert the battery.



- Align the contacts of the battery with the contacts in the phone.

3. Attach the battery cover.

- Make sure all the tabs are secure and there are no gaps around the cover.

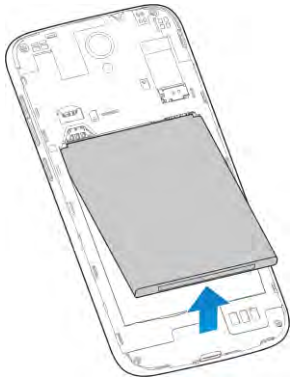
Remove the Battery

Follow these instructions to remove your phone's battery. Always power the phone off before removing the battery.

1. Remove the battery cover.

- Lift gently in the direction shown.

2. Remove the battery.



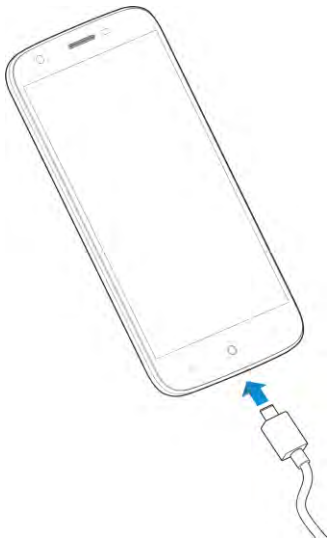
- Lift upward gently as shown.

Charge the Battery

Follow these instructions to charge your phone's battery using either the included AC adapter or via a USB connection on your computer.

Charge Using the AC Adapter

1. Plug the USB connector into the USB charger/accessory port on the bottom of your phone.



2. Plug the other end of the USB cable into the AC adapter.
3. Plug the AC adapter into an electrical outlet.

   ❖ The light beneath the **Home** key illuminates when charging starts. Fully charging a battery may take up to three hours.

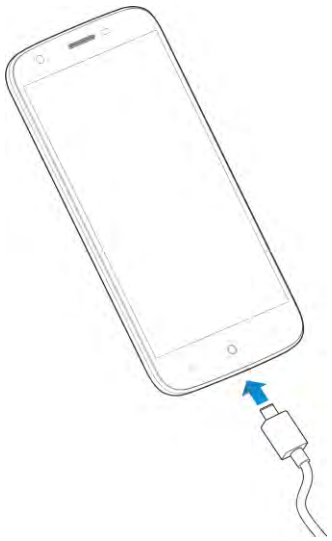
4. After charging, disconnect the phone from the charger.

   - Unplug the AC adapter from the outlet, and remove the USB cable from the phone and the AC adapter.

Charge Using a PC Connection

Before using a PC connection to charge your phone, ensure that the computer is turned on. Depending on the type of connection, your phone's battery may not charge.

1. Insert the small end of the USB cord into the USB charger/accessory port on the bottom of your phone.



2. Insert the large end of the USB cord into an external USB port on your computer.
3. After charging, remove the USB cable from both the phone and the computer.

Turn Your Phone On and Off

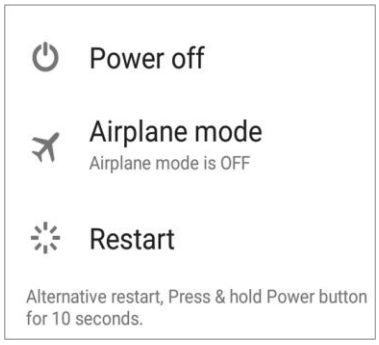
The instructions below explain how to turn your phone on and off.

Turn Your Phone On

- Press and hold the **Power/Lock** key.
  - ❖ Your phone will power on. Depending on the settings, you may see the lock screen.
    - See Lock and Unlock Your Screen and Screen Lock for information about using the screen lock.
    - The first time you turn the phone on, you will see the startup screens. See Complete the Setup Screens for details.
    - If your phone is not yet activated, see Activation and Service for more information.

Turn Your Phone Off

1. Press and hold the **Power/Lock** key to display the device options menu.



2. Tap **Power off** to turn the phone off.

   ❖ Your phone will power off.

Your screen remains blank while your phone is off (unless the battery is charging).

Use the Touchscreen

Your phone's touchscreen lets you control actions through a variety of touch gestures.

Tap

When you want to type using the onscreen keyboard, select items onscreen such as application and settings icons, or press onscreen buttons, simply tap or touch them with your finger.

Touch and Hold

To open the available options for an item (for example, a contact or link in a Web page), touch and hold the item.

Swipe or Slide

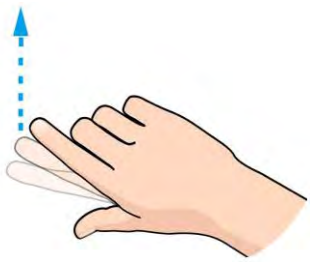
To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.

Drag

To drag, press and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.

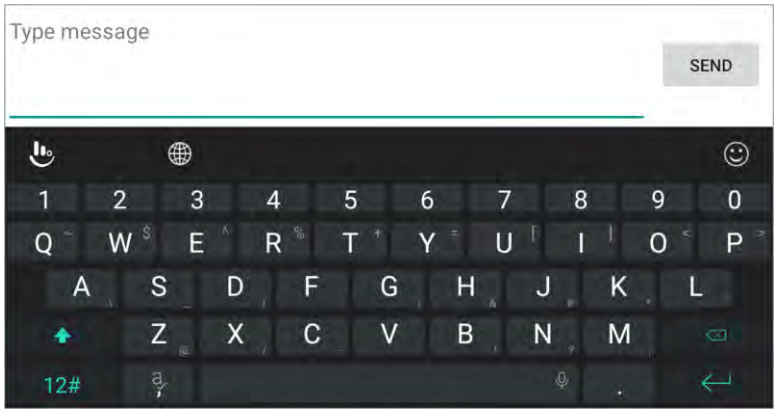
Flick

Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quick strokes. This finger gesture is always in a vertical direction, such as when flicking the contacts or message list.



Rotate

For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways. When entering text, you can turn the phone sideways to bring up a bigger keyboard. See Touchscreen Keyboards for more details.



Note: The Auto-rotate feature needs to be enabled for the screen orientation to automatically change. From home, tap **Apps** > **Settings** > **Display** and tap **Auto-rotate screen**.

Tip: You can also access the screen rotation setting from the notification panel. Pull down the status bar and tap **Portrait** or **Auto-rotate** to select or deselect the option.

Pinch and Spread

"Pinch" the screen using your thumb and forefinger to zoom out or "spread" the screen to zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Activation and Service

Before using your phone, you must set up your service with Boost Mobile. You will need your phone's serial number (MEID), printed on a sticker inside the battery compartment.

For more information about your Boost Mobile account, see Boost Account Information and Help.

Create Your Account and Pick Your Plan

Set up your Boost Mobile account.

1. From your computer, visit boostmobile.com and click **Activate**.
2. Choose an activation option and click **Next**.
3. When prompted, enter the serial number (MEID) printed on the sticker located on the back of your phone in the battery compartment. This number can also be found on the bottom panel of the phone's package.
4. Follow the remaining instructions to choose your plan and select a payment method.
5. Follow the activation instructions below and you'll be able to start using your phone.

Note: You can also activate by phone by calling **1-888-BOOST-4U** (1-888-266-7848) from any other phone.

Activate Your Phone

After setting up your account on boostmobile.com, simply turn your device on. Your device is designed to activate automatically. If you are swapping from another Boost Mobile device to a new one, be sure to turn off the old device before swapping the serial number (MEID). Once the MEID swap is complete, turn on the new device and the programming information will be pushed to your device automatically.

You can also start the activation process manually.

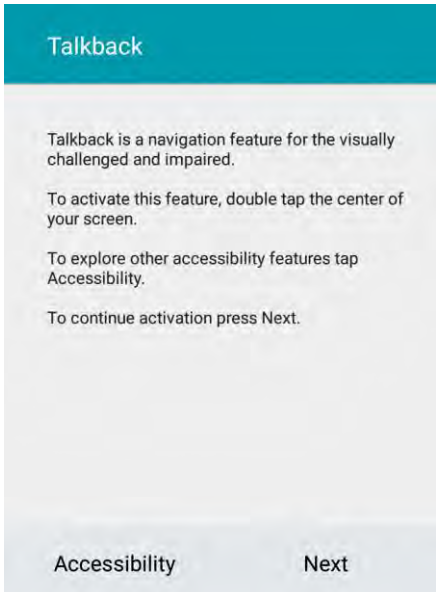
- From home, tap **Apps** > **Settings** > **Activate this device**.

Complete the Setup Screens

The setup screens help you set up certain features and preferences on your phone. Once your phone has been turned on, you will see a Welcome message. You can then complete the setup process.

Note: You may be able to complete the setup screens before your phone has been activated on your account.

1. On the Talkback screen, activate the Talkback feature by double-tapping the center of the screen if you have sight problems, or tap **Accessibility** to explore other accessibility features.

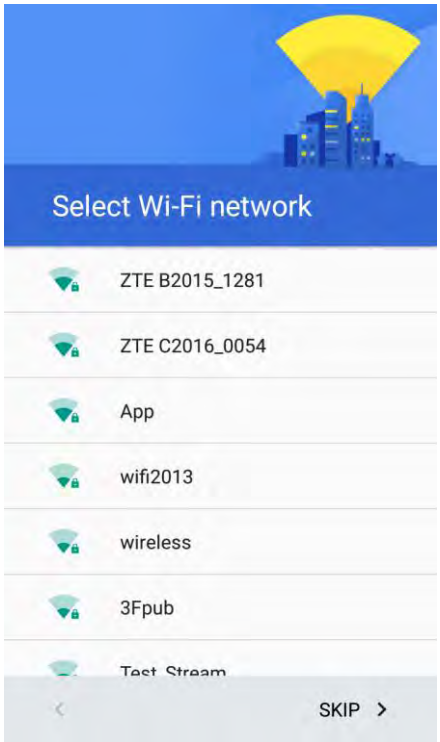


- If you have no accessibility problem with the phone, tap **Next**.

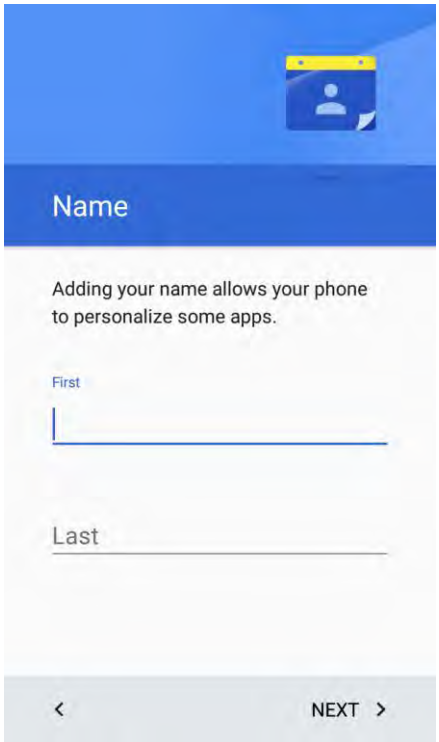
2. On the Language screen, select a language and tap **Next** to get started.

3. Follow the onscreen instructions to complete each section. For each topic, you will have the option to skip it and continue to the next screen.

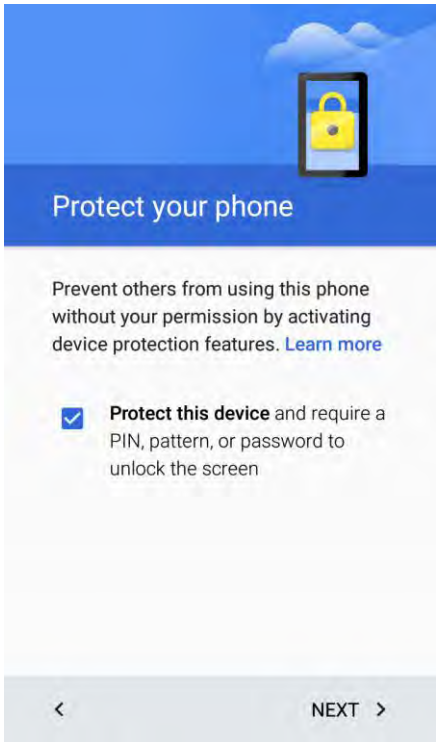
   - **Select Wi-Fi network** – If prompted, follow the prompts to sign in to an available Wi-Fi network. For secured Wi-Fi networks, you will need to enter a password. See Wi-Fi for more details.



- **Name** – If applicable, enter your first and last name and tap **Next**. This information is used by the phone to personalize certain apps.



- **Protect your phone** – Check **Protect this device** and tap **Next** to set up a screen lock, or uncheck this option and tap **Skip** to go to the next screen.



Note: You can always set up a screen lock in Settings. See Screen Lock.

- **Google services** – Select your Google location and service options and then tap **Next**.

4. Tap **Done**. Your setup is now complete.

❖ Your phone is now set up for use. If you skipped any part of the setup, you can access additional options through the Apps screen or through Settings.

Note: You do not need to sign up for a Google Account to use your phone. However, to download apps from Google Play, you must link your phone to a Google Account.

Basic Operations

The following topics outline basic features and operations of your phone.

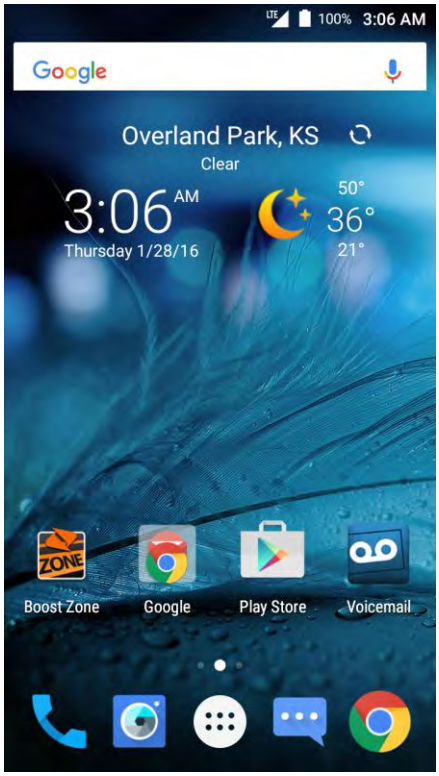
Basics

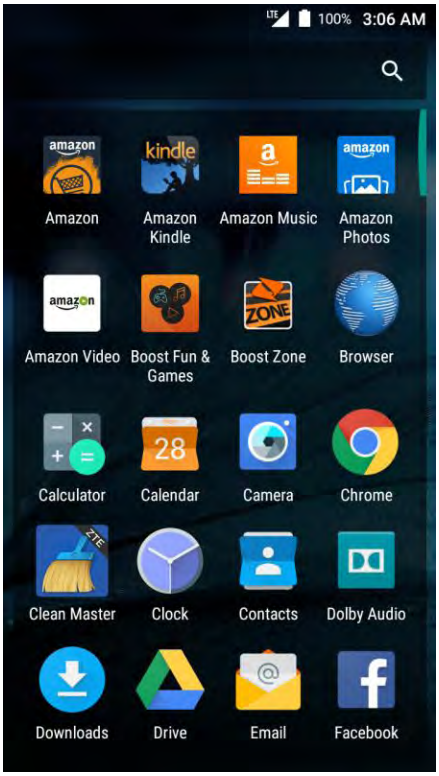
The following topics offer an overview of your phone's basic operations.

Home Screen and Applications (Apps) List

Most of your phone's operations originate from the home screen or the apps list.

1. From any screen tap **Home** to display the home screen.
2. Tap **Apps** to display the apps list.

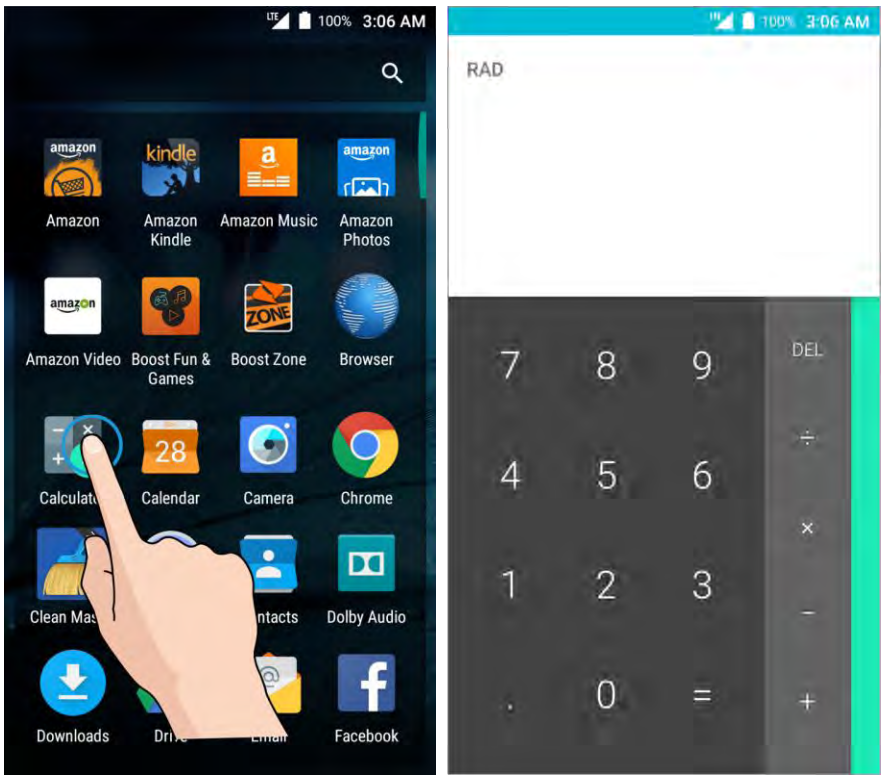




For information about using the home screen, see Home Screen Basics.

Select Options and Navigate Screens

Tap icons, onscreen keys, and other items to open or activate the assigned function. For example, to open Calculator, tap **Home** to get to the home screen and then tap **Apps** > **Calculator**.

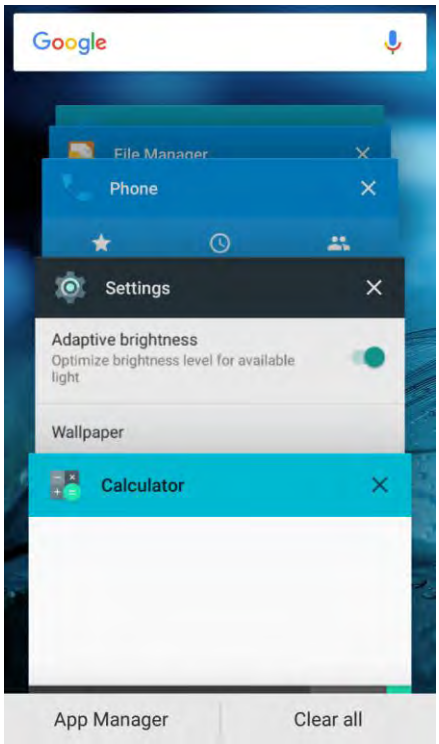


- Tap **Back** to return to the previous screen.

Recent Applications

You can display a list of recently used applications using the **Recent Apps** key.

- Tap **Recent Apps** to view a list of recently used applications.



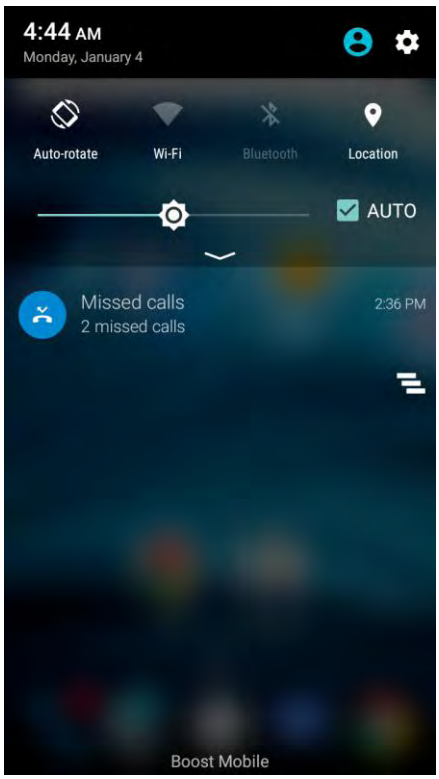
Phone Settings Menu

You can customize your phone's settings and options through the Settings menu.

- From home, tap **Apps** > **Settings**.

  – or –

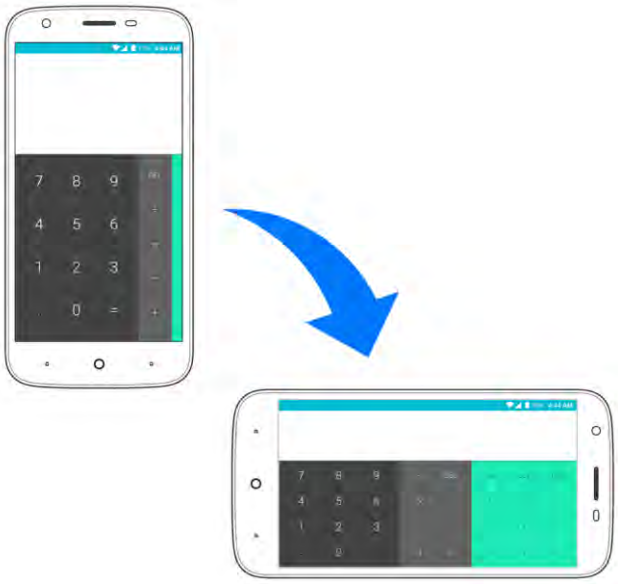
  Pull down the status bar and tap **Settings**.



For more information, see Settings.

Portrait and Landscape Screen Orientation

The default orientation for your phone's screen is portrait (vertical), but many apps will change to landscape orientation (widescreen) when you rotate the phone sideways.



Note: Not all screens will adjust for landscape orientation.

Turn Screen Rotation On or Off

1. Pull down the status bar to display the quick settings menu.
2. Tap **Portrait** or **Auto-rotate** to turn the option on or off.
   - If the screen rotation option is not available, tap to display the full options list.

Note: You can also set the rotation option from the main settings menu. From home, tap **Apps** > **Settings** > **Display** > **Auto-rotate screen**.

Capture Screenshots

You can use your phone's power and volume keys to capture screenshots.

- Press and hold the **Power/Lock** key and the **Volume Down** key at the same time to capture a screenshot of the current screen.
  - The current screenshot will be captured and stored in the Screenshots album in the phone's Gallery. From home, tap **Apps** > **Gallery**.

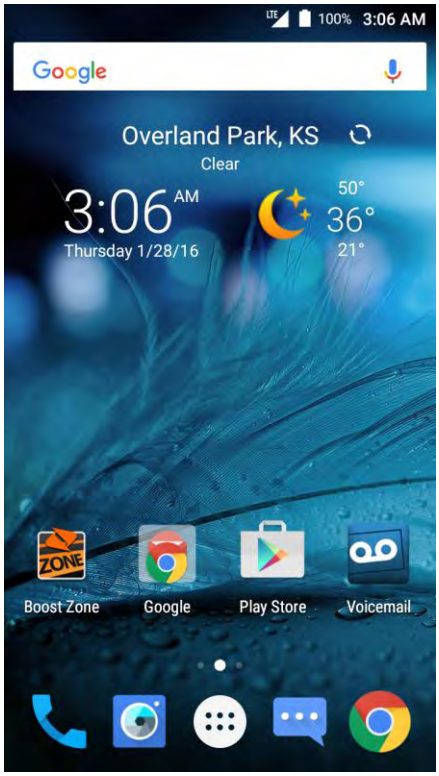
Applications

The following topics describe how to access the applications (apps) list and launch apps on your phone.

Launch Applications

All installed apps can be accessed and launched from the apps list.

1. From home, tap **Apps** .



❖ The apps list opens.

2. Tap and app icon to launch the corresponding application.

❖ The application opens.

Apps List

The apps list expands to include any apps you download and install on your phone. The following table outlines the primary apps that have been preinstalled on your phone.

App	Function/Service
Browser	Browse the Internet.
Calculator	Perform basic and advanced mathematical equations.
Calendar	Organize your time and reminds you of important events.
Camera	Take and share pictures and videos.

App	Function/Service
Chrome	Browse the Internet and get your bookmarks, browsing history, and more synced with your Google Account.
Clock	Set alarms, view time in time zones around the world, use stopwatch, or set a time and count down to zero.
Contacts	Store and manage contacts saved in your phone as well as contacts synchronized with your web accounts and computer.
Dolby Audio	Manage the Dolby Audio settings for enhanced audio experience with your phone.
Downloads	Check the record of files you have downloaded using apps such as Browser or Email.
Drive	Store and share files on Google servers for free after you sign in to your Google Account.
Email	Send and receive emails from your webmail accounts or your corporate email accounts.
File Manager	View and manage files stored on your phone's internal storage and your SD card as well as a USB device when they are available.
Gallery	View and manage pictures and videos on your phone.
Gmail	Send and receive emails from your POP3 and IMAP email accounts as well as your Google Accounts.
Google	Use Google search or get information when you need it with Google Now.
Google+	Socialize with friends on the Google+ online community.
Hangouts	Chat with Google+ friends or send text or multimedia messages.
Maps	Find your place on the map and find your way in the world.
Messaging	Exchange text messages (SMS) and multimedia messages (MMS).
Music	Play audio files stored on your phone.

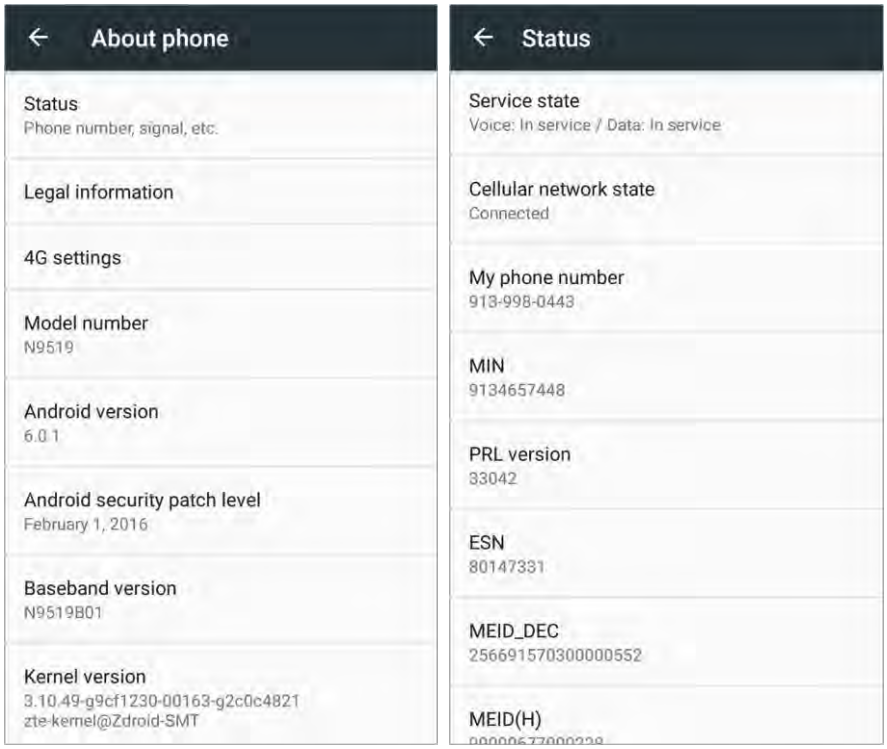
App	Function/Service
Phone	Place and receive calls and use voicemail.
Photos	Manage photos on the phone and your Google Account.
Play Books	Buy and read the electronic version of new bestsellers and classics.
Play Games	Buy and play games from the Google Play Store. Share your gaming experience and progress with your friends.
Play Movies & TV	Purchase, download and watch the latest and your favorite movies and TV shows.
Play Music	Play music on the phone and on your Google Account.
Play Newsstand	Purchase and read newspapers and magazines.
Play Store	Buy and download apps, games, and other content from the Google Play Store.
Settings	Customize and configure your phone.
Sound Recorder	Record voice memos and listen to them whenever you like.
Video Player	Play and manage video files on your phone.
Voice Search	Use Google search by voice.
Voicemail	Use Visual Voicemail to check and manage your voicemail messages.
YouTube	Watch video clips from YouTube.com, or upload your own and share with the world.

Note: Available apps are subject to change.

Phone Number

Follow the instructions below to display your phone's wireless phone number.

1. From home, tap **Apps** > **Settings** > **About phone**.
2. Tap **Status**.



❖ You will see the number listed under **My phone number**.

Silent/Vibration Mode

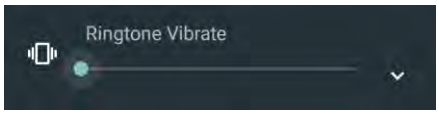
Silent/vibration mode sets your phone's ringtone, operation sounds, notifications, etc., not to sound to avoid disturbing others around you.

Note: Camera shutter, video start/stop tones, and certain other sounds may still be active during silent or vibration mode.

To set silent or vibration mode:

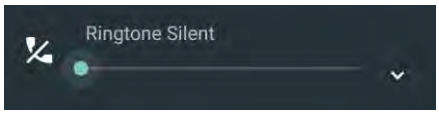
1. Press the **Volume** keys to display the volume control window.

2. Press and hold the **Volume Down** key.



❖ Your phone is now in vibration mode.

3. To switch the phone to silent mode, press the **Volume Down** key once more.



❖ Your phone is now in silent mode.

Note: In the volume control window, you can tap to adjust notification, media and alarm volumes.

To restore normal sound settings, press or hold the **Volume Up** key.

Do Not Disturb Mode

You can limit sound interruptions with Do not disturb mode, which silences unwanted sounds from your phone.

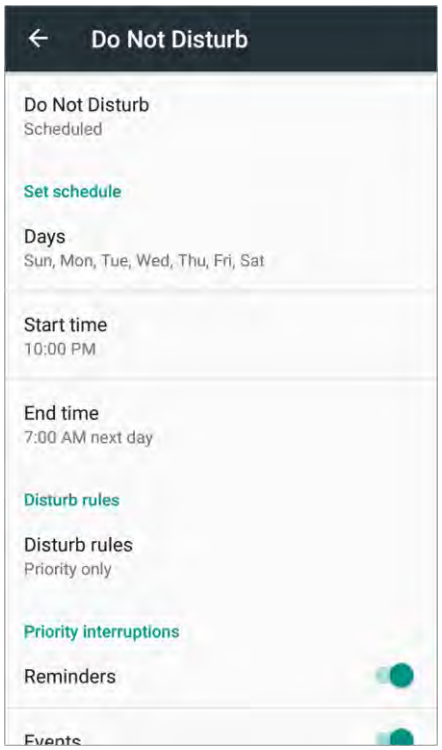
To turn on Do not disturb mode:

1. Swipe down from the top of the screen with two fingers and tap **Do not disturb** in the quick settings menu.

   – or –

   From home, tap **Apps** > **Settings** > **Sound & notification** > **Do Not Disturb**.

2. Tap **Do Not Disturb** and select **Always** or **Scheduled**.



3. Set the detailed settings.

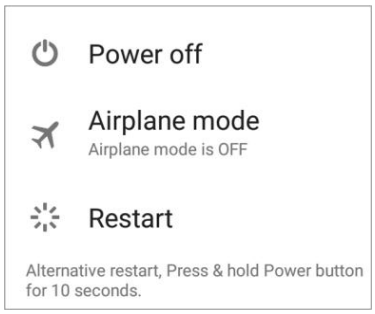
   - If you have selected **Scheduled**, set the days and start/end time during which Do not disturb mode should apply.
   - Tap **Disturb rules** to determine whether you allow exceptions.
     - **Priority only**: Disturbance set as priority interruptions are allowed.
     - **Alarms only**: Only alarms sound or vibration is allowed.
     - **Total silence**: Forbid all disturbance.
   - If you have allowed priority interruptions, customize the types of allowed sounds or vibration in the **Priority interruptions** section.

Airplane Mode

Airplane mode turns off all functions that emit or receive signals, while leaving your phone on so you can use apps that don't require a signal or data.

To turn on or off airplane mode:

1. Press and hold the **Power/Lock** key to display the device options menu.



2. Tap **Airplane mode**.

   ❖ Your phone is now in or out of airplane mode. When the phone is in airplane mode, you will see the airplane mode icon in the status bar.

Tip: You can also access airplane mode through the quick settings menu. Pull down the status bar with two fingers and tap **Airplane mode**.

Enter Text

You can type on your phone using one of the available touchscreen keyboards or Google voice typing.

Touchscreen Keyboards

Your phone offers you a choice of two touchscreen keyboards for entering text. The keyboard appear automatically onscreen when you tap a text entry field, and they can be used in either portrait or landscape mode. You can also use the Google voice typing option to enter text using your voice (see Google Voice Typing for details).

The methods available include:

- **Google keyboard** lets you use a traditional QWERTY setup to enter text. Additional options expand your ability to enter text faster and more accurately. See Google Keyboard for details.
- **TouchPal** lets you use Curve® to speed up text input by replacing key-tapping gesture with a tracing gesture where you move your finger from letter to letter without lifting the finger until you reach the end of each word. See TouchPal for details.

Note: Keyboard layouts and options may change depending on where you're using them. For example, if you're entering text to do a Web search, a search icon may be available instead of an enter key.

Note: Along with the pre-installed keyboards, you can download additional keyboard options from Google Play Store. See Find and Install an App for details.

Google Keyboard

The Google keyboard offers a traditional QWERTY keyboard setup for entering text by tapping keys (like on a computer), along with enhancements and options that allow you to enter text faster and more accurately, such as continuous key input, personalized usage dictionaries, and more.

Assign Google Keyboard for Text Entry

1. Tap a text entry field, so that a keyboard displays on the screen.
2. Slide the status bar down and tap **Change keyboard**.
3. Select **Google Keyboard**.

Note: If you cannot find the input keyboard that has been installed, it may have been disabled. To enable it, from home, tap **Apps** > **Settings** > **Language & input** > **Current keyboard** > **Choose keyboards** and tap the input keyboard that is disabled.

Use Google Keyboard

Tap the alphabetic keys to enter letters. Touch and hold some specific keys to enter associated accented letters or numbers. For example, to enter È, touch and hold E and the available accented letters and number 3 appear. Then slide to choose È.

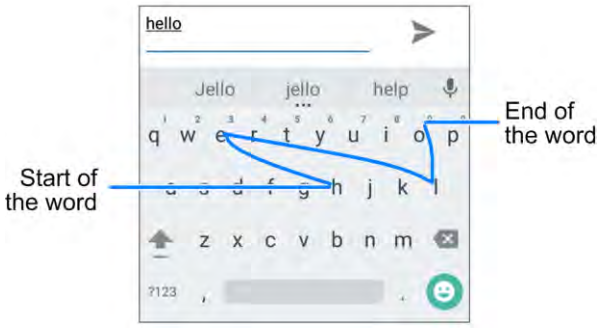
- As you enter a word, candidates appear above the keyboard. Tap to select the correct one; touch and hold to see more possible options.
- Tap to use uppercase. Double-tap to lock uppercase. This key also changes to indicate the current case you are using: for lowercase, for uppercase, and when locked in uppercase.
- Tap to delete the text before the cursor.
- Tap ?123 to select numbers and symbols. You can then tap =\< to find more.
- Tap to enter emoji or emoticon.
- Tap to use Google voice typing.
- Touch and hold , to change the input languages or set up the Google keyboard.

Use Gesture Typing

The Google keyboard supports the gesture typing feature. You can use this feature to input a word by sliding through the letters.

To enable and use gesture typing:

1. Touch and hold , on the Google keyboard and then tap **Google Keyboard Settings**.
2. Tap **Gesture Typing** and then tap **Enable gesture typing** if this feature is turned off.
3. Move your finger from letter to letter on the keyboard to trace a word without lifting the finger until you reach the end of the word.



TouchPal

The TouchPal keyboard offers three layouts including Full, Phonepad, and T+. You can tap to select a language and layout.

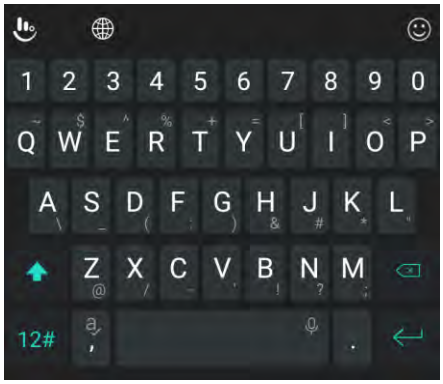
You can also use Curve® and Wave™ to speed up text input by moving your finger from letter to letter or word from word without lifting the finger.

Assign TouchPal for Text Entry

1. Tap a text entry field, so that a keyboard displays on the screen.
2. Slide the status bar down and tap **Change keyboard**.
3. Select **TouchPal**.

Note: If you cannot find the input keyboard that has been installed, it may have been disabled. To enable it, from home, tap **Apps** > **Settings** > **Language & input** > **Current keyboard** > **Choose keyboards** and tap the input keyboard that is disabled.

The Full Layout



The full layout offers an input experience similar to a computer keyboard.

- **The alphabetic keys**: Tap the keys to enter letters. Touch and hold a key and slide if necessary to choose more characters.
- **The shift key**: Tap to use uppercase. Double-tap to lock uppercase. This key also changes to indicate the current case you are using: for lowercase, for uppercase, and when locked in uppercase.
- **Word prediction**: Touch and hold or and tap the prediction switch to turn off or on prediction.
- **Pre-defined texts**: Tap 12# to enter digits, symbols, and other texts. You can tap the arrow keys to turn pages, or tap to go back to the alphabetic keys. Slide up on the space key or tap to enter Emoji and emoticons.
- **The delete key**: Tap to delete text before the cursor. You can also slide left on the key to delete a whole word.
- **More options**: Tap to access additional functions of TouchPal, use voice input, edit text, change keyboard themes, and more.

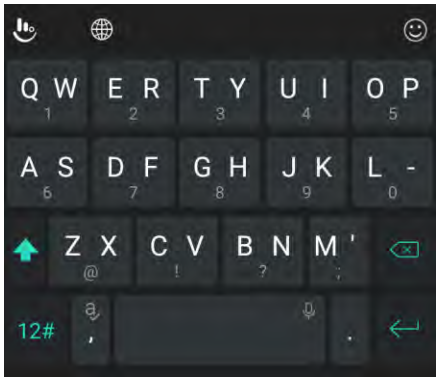
The Phonepad Layout

The layout is similar to a phonepad.

Tap an alphabetic key repeatedly until the desired letter appears. You can also touch and hold the key and slide left or right to choose the letter or number you need.

If word prediction is enabled ( ), just tap the keys once and choose the right word.

The T+ Layout



Tap to enter the left letter on the key. Double-tap or flick right to enter the right letter/symbol on the key. You can also touch and hold a key and slide left or right to choose more letters and symbols.

If word prediction is enabled ( ), just tap the keys once and choose the right word.

Curve Word Gesture

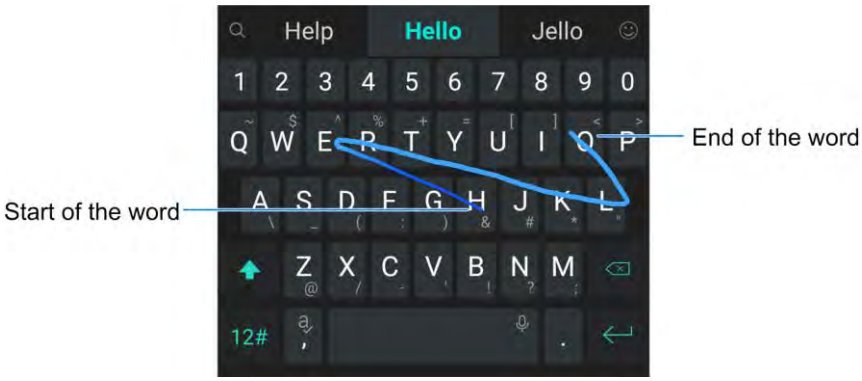
Curve allows you to enter text by moving your finger on the screen from letter to letter to enter each word.

To enable and use Curve:

1. On the TouchPal keyboard, tap > **Settings** > **Smart input** and check **Curve - Word gesture**.
2. Tap **Back** to return to the text field. Open the TouchPal keyboard and switch to the full layout.

Note: Curve is only available in the full layout.

3. Move your finger from letter to letter on the keyboard to trace a word without lifting the until you reach the end of the word.



Tip: Tap when you want to. If you want to enter a single letter, go ahead and tap the key.

Tip: Lift your finger at the end of the word. A space is added automatically when you begin to trace the next word.

Wave Sentence Gesture

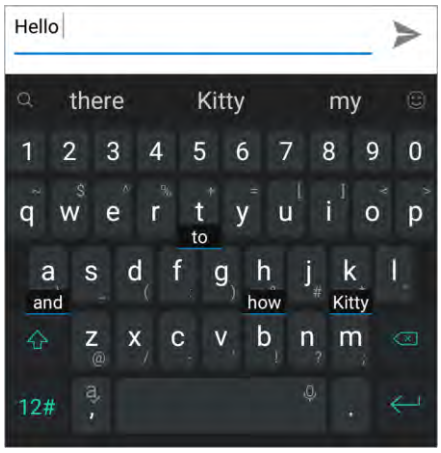
Wave allows you to enter words by dragging candidate words to the space key.

To enable and use Wave:

1. On the TouchPal keyboard, tap > **Settings** > **Smart input** and check **Wave - Sentence gesture**.
2. Tap **Back** to return to the text field. Open the TouchPal keyboard and switch to the full layout.

Note: Wave is only available in the full layout.

3. Tap or use Curve to enter the first word. As the first word appears on the text field, candidate words appear on the keyboard for you to choose from as the following word.
4. Drag the correct candidate word to the space key to add the word to the text field.



Note: If no candidate word is correct or displayed, you can go on entering the words normally.

Google Voice Typing

Google voice typing uses Google voice recognition to convert speech to text.

To use Google voice typing:

1. Slide the status bar down when entering text and tap **Change keyboard > Google voice typing**.

   – or –

   Tap to access the voice typing feature when you are using the Google keyboard.

   – or –

   Tap > **Voice** to access the voice typing feature when you are using the TouchPal keyboard.

2. When you see the microphone image, speak what you want to type. The phone will work on your speech and display the transcription.

3. Continue entering text or touch **Delete** to cancel the last dictated text.

Tip: Say "comma," "period," "question mark," "exclamation mark," or "exclamation point" to enter punctuation.

Tips for Editing Text

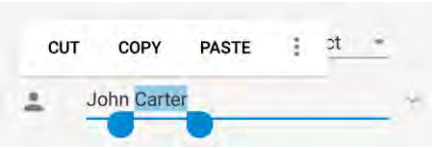
Your phone gives you many options to make entering text easier, including copying, cutting, and pasting text, customizing the user dictionary, using predictive text, and more.

- To move the insertion point, tap where you want to type. The cursor blinks in the new position, and a tab appears below it. Drag the tab to move the cursor.

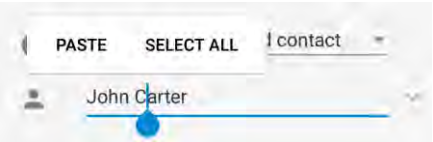
- To select text, touch and hold or double-tap the text. The nearest word is selected, with a tab at both ends of the selection. Drag the tabs to change the selection. To cancel the selection, simply tap the text field.

- To cut or copy text, select the text you want to manipulate. Then tap **Cut** or **Copy**.

- To replace text with the clipboard text, select the text you want to replace and then tap **Paste**.



- To insert clipboard text to the text field, touch and hold the tab below the cursor and then select **Paste**.



- You can customize your personal dictionary for word suggestion and spell check. From home, tap **Apps** > **Settings** > **Language & input** > **Personal dictionary**. Then tap to add a new word.
- Many input methods have predictive text features of their own. You may need to configure them separately. For example, when using the TouchPal keyboard, touch and hold or to manage prediction.

Google Account

You will need a Google Account to access several phone features such as Gmail, Google Maps, Hangouts, and the Google Play applications. Before you are able to access Google applications, you must enter your account information. These applications sync between your phone and your online Google Account.

Google Account Cautions

Be sure not to forget your Google Account ID or password.

Create a Google Account

If you do not already have a Google Account, you can create one online or using your phone.

Note: You can also create and sign into your Google/Gmail account through your phone's Setup application.

Note: Although you need a Gmail account to use certain features of your phone, such as Google Play, you do not need to use Gmail as the default account for your phone.

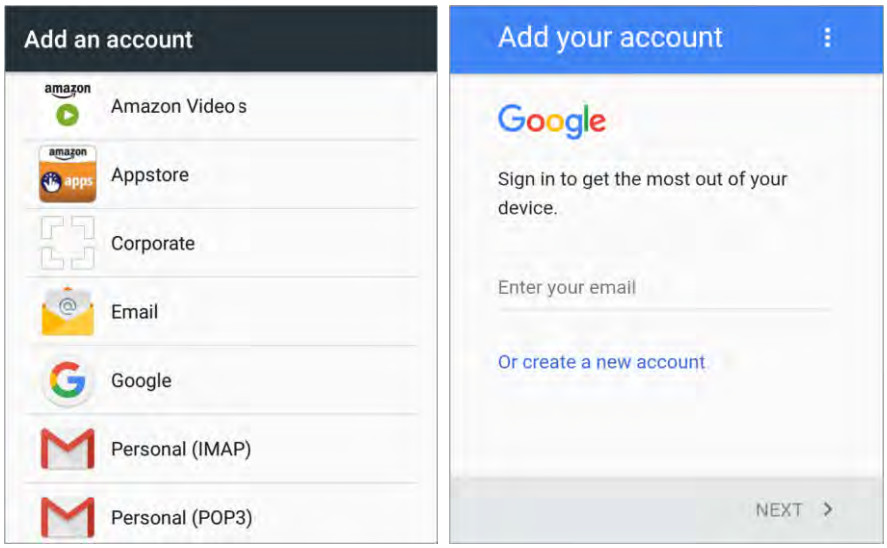
Create a Google Account Online

1. From a computer, launch a Web browser and navigate to google.com.
2. On the main page, click **Sign in** > **Create an account**.
3. Follow the onscreen prompts to create your free account.
4. Look for an email from Google in the email box you provided, and respond to the email to confirm and activate your new account.

Create a Google Account Using Your Phone

1. From home, tap **Apps** > **Settings** > **Accounts** > **Add account**.

2. Tap **Google** and then tap **Or create a new account**.



3. Follow the prompts to set up your account. Tap **Next** to proceed between steps, which may include:
   - Enter your **First name** and **Last name**.
   - Enter a desired **Username**.
   - Enter and reenter a password.
   - Enter your phone number or secondary email address for recovering your password.
   - Agree to the privacy policy and terms of service.
   - Select Google service options.
   - Set up billing or gift card information for purchase from Google Play Store.
4. Tap **Continue**.

❖ You are signed in to your Google Account, and your phone will synchronize the selected items.

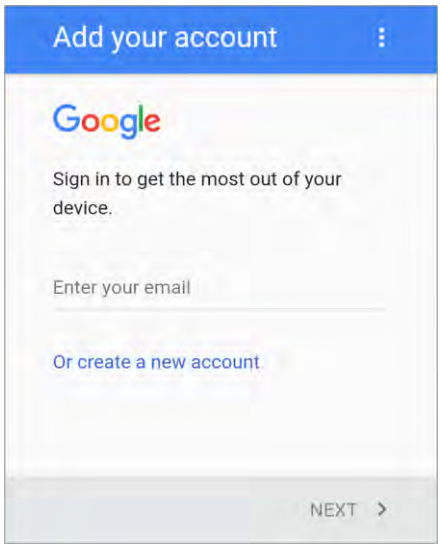
Note: When setting up a new Google Account, either on your phone or online, you may be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.

Sign In to Your Google Account

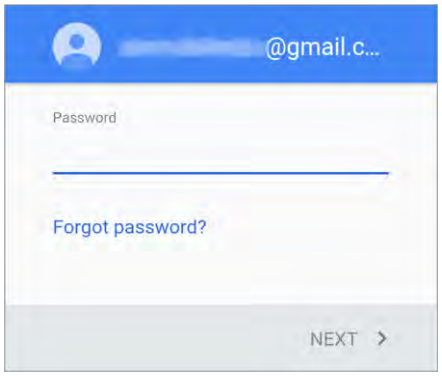
If you have a Google Account but have not yet signed in with your phone, follow these instructions to sign in to your Google Account.

1. From home, tap **Apps** > **Settings** > **Accounts** > **Add account**.

2. Tap **Google**, and then enter your Gmail address and tap **Next**.



3. Enter your Gmail password, and then tap **Next**.



4. After your phone connects with the Google servers, accept the privacy policy and terms of service, and then set up billing or gift card information for purchase from Google Play Store.

5. Tap **Continue**.

❖ You are signed in to your Google Account, and your phone will synchronize the selected items.

Google Play Store

Google Play™ is the place to go to find new Android apps, books, movies, and music for your phone. Choose from a wide variety of free and paid content ranging from productivity apps and games to bestselling books and blockbuster movies and music. When you find what you want, you can easily download and install it on your phone.

To access the Google Play store app, you must first connect to the Internet using your phone's Wi-Fi or mobile data connection and sign in to your Google Account. See Browser and Sign In to Your Google Account for details.

Installing Applications

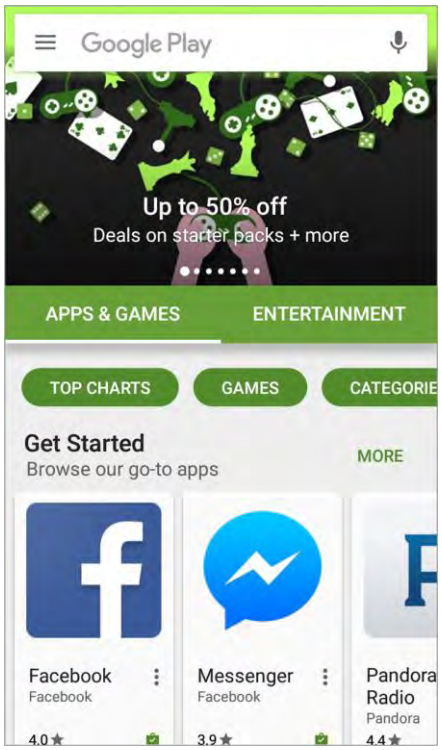
Many different kinds of applications can be installed on your phone from Google Play (provided by Google Inc.). Boost Mobile is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Important: Our policies often do not apply to third-party applications. Third-party applications may access your personal information or require us to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

Find and Install an App

When you install apps from Google Play app and use them on your phone, they may require access to your personal information (such as your location, contact data, and more) or access to certain functions or settings of your phone. Download and install only apps that you trust.

1. From home, tap **Apps** > **Play Store**.
2. Browse through the categories (**Apps & Games** or **Entertainment**), find an item you're interested in, and tap the name.



- Browse through featured apps. Scroll through the list of featured apps when you open Google Play.

- Search for an app. Tap the search field at the top of the Google Play home screen, enter the name or type of app you're looking for, and then tap the search key on the keyboard.

3. Tap an app to read a description about the app and user reviews.

4. Tap **Install** (for free applications) or the price (for paid applications).

Note: If you have not already done so, you will need to set up a payment method to purchase paid apps from Google Play.

5. The subsequent screen notifies you whether the app will require access to your personal information or access to certain functions or settings of your phone. If you agree to the conditions, tap **Accept** (for free apps) or **Accept** and then **Buy** (for paid apps) to begin downloading and installing the app.

   - If you have not already set up a payment method, tap **Continue** and then follow the prompts to arrange payment and complete the purchase.

❖ The selected app is downloaded and installed on your phone.

Warning: Read the notification carefully! Be especially cautious with applications that have access to many functions or a significant amount of your data. Once you tap **Accept** on this screen, you are responsible for the results of using this item on your phone.

Purchasing Applications

Purchase apps at your own risk. Boost Mobile is not responsible for any disadvantage resulting for user or third parties.

Request a Refund for a Paid App

If you are not satisfied with an app, you can ask for a refund within 15 minutes of the purchase. Your credit card is not charged and the app is uninstalled from your phone.

If you change your mind, you can install the app again, but you can't request a refund a second time.

1. From home, tap **Apps** > **Play Store**.

2. Tap **Menu** > **My apps & games**.

3. Tap the app to uninstall for a refund. The details screen for the app opens.

4. Tap **Refund**, and then tap **Yes** to confirm. Your app is uninstalled and the charge is canceled.

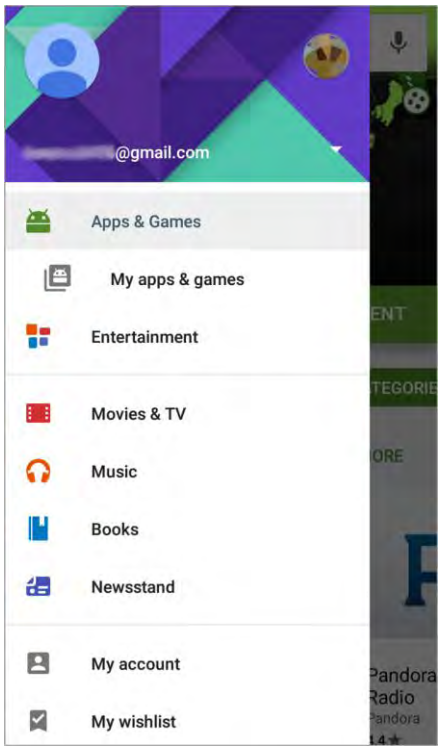
Update an App

Depending on your settings, many apps will update automatically, or you can update apps directly from the Play Store app.

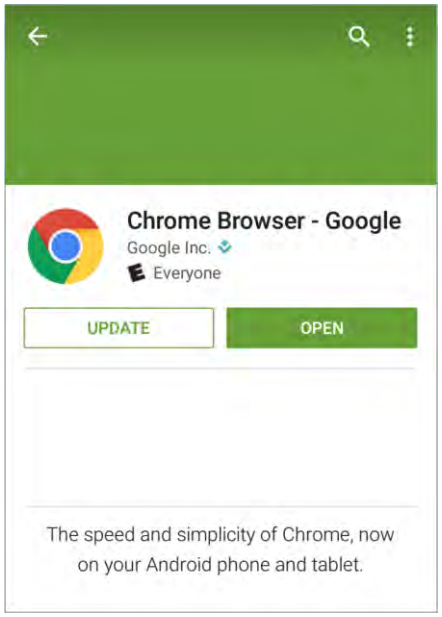
Update an App Directly

1. From home, tap **Apps** > **Play Store**.

2. Tap **Menu** ☰ > **My apps & games**.



3. Tap the app you want to update, and then tap **Update**.

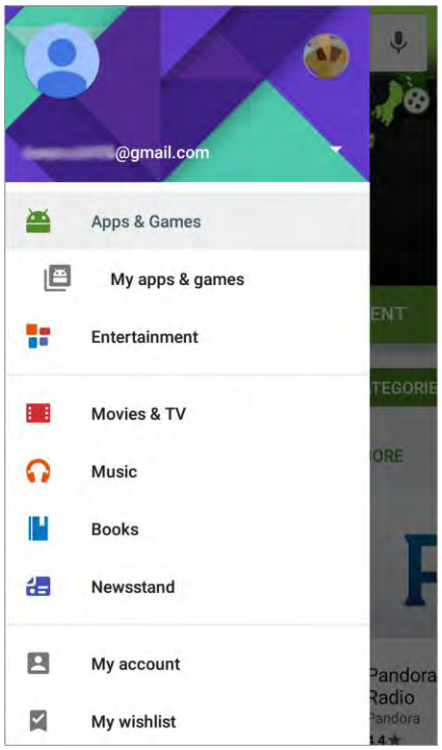


❖ The app update is downloaded and installed.

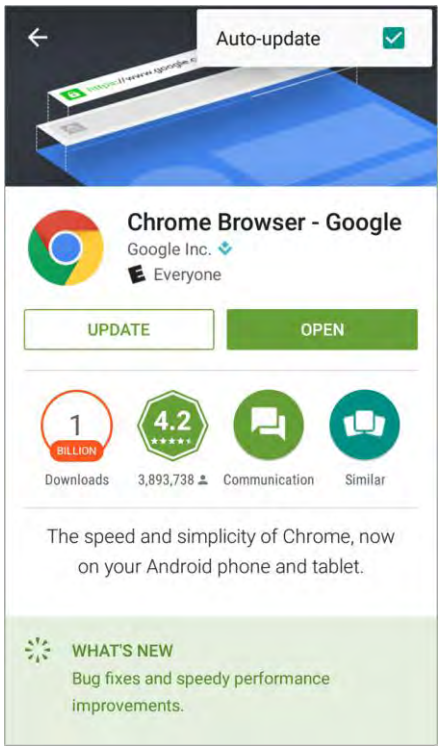
Note: You can also tap **UPDATE ALL** in My apps to install available updates for all your apps.

Set Automatic App Updates

1. From home, tap **Apps** > **Play Store**.
2. Tap **Menu** > **My apps & games**.



3. Tap the app you want to set for auto-update, and then tap **Menu** ⋮ > **Auto-update**.



❖ The app is set to update automatically whenever an update becomes available.

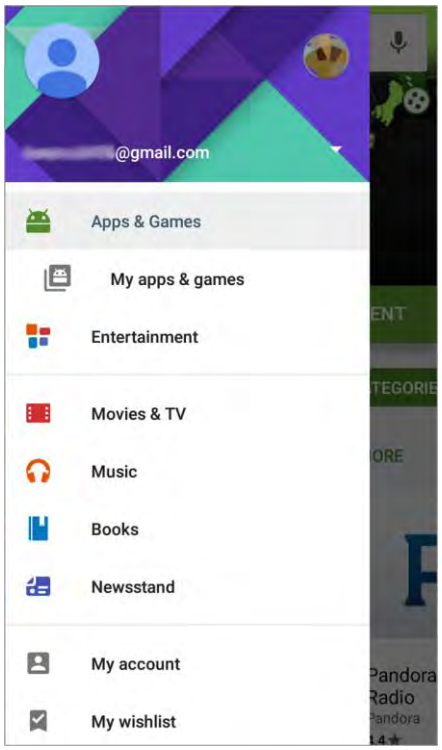
Note: Automatic updates are unavailable for some apps.

Uninstall an App

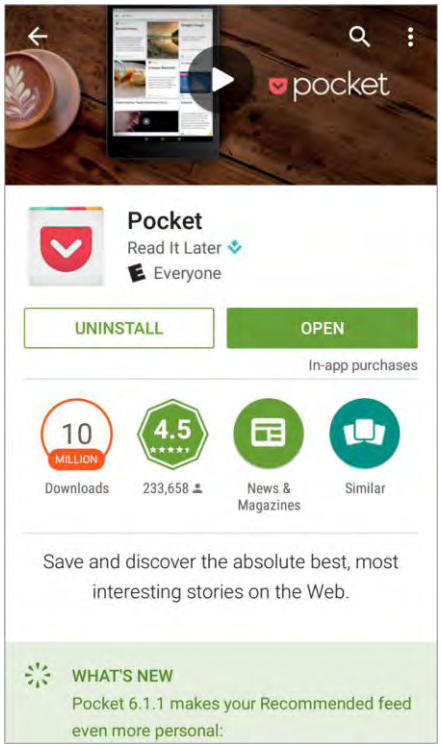
You can uninstall any app that you have downloaded and installed from Google Play.

1. From home, tap **Apps** > **Play Store**.

2. Tap **Menu** ☰ > **My apps & games**.



3. On the Installed screen, tap the app you want to uninstall, and then tap **Uninstall** > **OK**.



❖ The app is uninstalled and removed from your phone.

Get Help with Google Play

The Google Play store app offers an online help option if you have questions or want to know more about the app.

1. From home, tap **Apps** > **Play Store** .
2. Tap **Menu** > **Help**.
   - ❖ The Web browser will take you to the Google Play Help Web page, where you will find comprehensive, categorized information about Google Play.

Lock and Unlock Your Screen

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

Turn the Screen Off When Not in Use

- To quickly turn the screen off, press the **Power/Lock** key. Pressing the **Power/Lock** key again or receiving an incoming call will turn on your phone screen and show the lock screen.

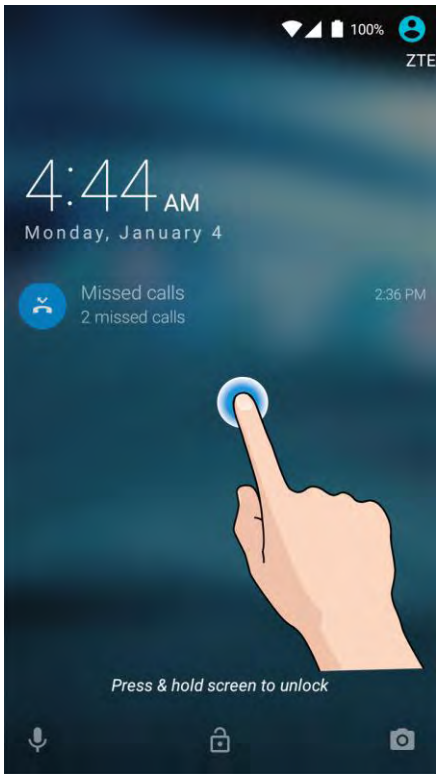
To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone's screen is off.

Note: For information on how to adjust the time before the screen turns off, see Display Settings.

Turn the Screen On and Unlock It

1. To turn the screen on, press the **Power/Lock** key.
   - ❖ The lock screen appears.

2. Touch and hold an empty area of the screen to unlock it.



❖ The screen is unlocked.

- If you have set up a screen lock, you will be prompted to draw the pattern or enter the password or PIN. See Screen Lock.

Tip: You can also touch and hold to launch Voice Search, or touch and hold to launch Camera.

Update Your Phone

From time to time, updates may become available for your phone. You can download and apply updates through the **Settings** > **System updates** menu.

Software Update Cautions

During update: The phone cannot be used until the software update is complete. It may take time to update your phone's software.

Signal during update: Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is adequately charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

Other functions during update: Other phone functions cannot be used during a software update.

Update Your Phone Firmware

You can update your phone's software using the **Update Firmware** option.

Before Updating Your Phone

Updating your phone may result in a loss of saved data depending on the condition of your phone (malfunctioning, damaged, water seepage, etc.). You must back up all critical information before updating your phone firmware.

Back Up All Data Prior to Update

To back up your Gmail information:

1. From home, tap **Apps** > **Settings** > **Accounts** > **Google**.
2. Tap your Google Account to open the Sync screen.
   - If the Auto-sync data option is on, check the items you want to keep in sync.
   - If the Auto-sync data option is off, tap the items you want to synchronize to back up related data.

To back up your Exchange mail information:

1. From home, tap **Apps** > **Settings** > **Accounts** > **Corporate**.
2. Tap your corporate account to open the Sync screen.
   - If the Auto-sync data option is on, check the items you want to keep in sync.
   - If the Auto-sync data option is off, tap the items you want to synchronize to back up related data.

To back up stored text messages:

1. From home, tap **Apps** > **Messaging**.
2. Select the text message from the list to view the message thread.
3. Tap a portion of the text message from the string. The Message options context menu appears.

Note: You can back up stored text messages by forwarding them to your own phone number. Open the messages after you have updated your firmware.

4. Tap **Forward**.
5. Enter your phone number and tap **Send**.

To restore your Google apps following the update:

1. From home, tap **Apps** > **Play Store**.

2. Tap **Menu** ☰ > **My apps & games** > **All** tab.

3. Scroll through the list of previously downloaded Google apps and choose those you wish to reinstall.

4. Follow the onscreen instructions.

Note: Your Google app purchases are reloaded remotely and can be re-installed after the update is applied.

As an added precaution, to preserve any data on your SD card, please unmount it from your phone prior to starting the update process. From home, tap **Apps** > **Settings** > **Storage** > **Unmount** ⏏.

If you are using the SD card as internal storage, please copy all your personal files to your computer. See Transfer Files between Your Phone and a Computer.

Update Your Phone's Firmware

Once you have backed up all your data, use the **Update Firmware** option to update your phone's firmware.

1. From home, tap **Apps** > **Settings** > **System updates**.

2. Tap **Update Firmware**.

❖ Your phone automatically downloads and installs any available updates. You may be required to power your phone off and back on to complete the software upgrade.

Alternatively, you can access system updates through the notification panel.

1. Locate the **System Update Available** icon ( ) in notifications.

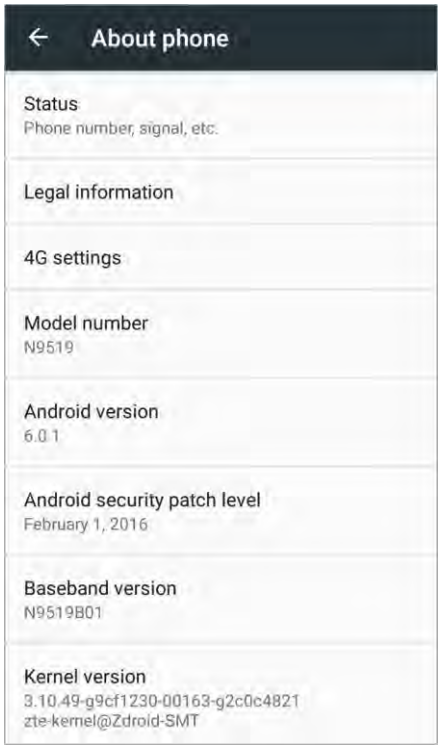
2. Pull down the status bar.

3. Tap to open the update screen.

4. Follow the onscreen instructions to restart and install the update.

Confirm Your Current Phone Firmware

1. From home, tap **Apps** > **Settings** > **About phone**.
2. Locate the Baseband version read-only field.



Update Your Android Operating System

This option allows you to update the Android Operating System (OS) on your phone via an over-the-air connection.

1. From home, tap **Apps** > **Settings** > **System updates**.
2. Tap **Update ZTE Software**.

3. Follow the onscreen instructions.

Update Your Profile

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your phone.

1. From home, tap **Apps** > **Settings** > **System updates** > **Update Profile**.

2. Follow the onscreen instructions.

   ❖ The phone will download and install the profile update and you will see a confirmation when complete.

Note: If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

Update Your PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. From home, tap **Apps** > **Settings** > **System updates** > **Update PRL**.

2. Follow the onscreen instructions.

- The phone will download and install the PRL update and you will see a confirmation when complete.

Your Phone Interface

The following topics describe how to use and customize your phone's home screen, understand the status bar, and use the notification panel.

Home Screen Basics

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more.

Home Screen Layout

Your home screen extends beyond the initial screen. Swipe the screen left or right to display additional screens.

Item	Description
Status bar	The status bar displays icons to notify you of your phone and service status information on the right side (such as signal strength, battery status, Wi-Fi and data connectivity, ringer status, and time) and notifications on the left side (such as notifications for incoming messages, missed calls, and application updates). Pull down the status bar to display the notification panel.
Widget	Widgets are self-contained onscreen apps that reside on your phone's home screen.
Application icons	Application icons are shortcuts to favorite applications. You can add and remove these shortcuts as you wish.

Item	Description
Folder	You can group shortcuts on the home screen into folders for convenient access.
Primary shortcuts	Primary shortcuts are application shortcuts that appear in the same location on all of your phone's home screens. These are customizable except for the Applications (Apps) shortcut, which remains static.
Application list (Apps)	Tap to open the applications (apps) list. The apps list key is a primary shortcut available from all home screens.
Recent Apps key	Tap to display a list of recently used applications.
Home key	Tap to display the main home screen.
Back key	Tap to return to the previous screen.

Note: Your phone's home screens cycle through so that you can keep swiping in one direction and make it back to the main home screen. The small circles above the primary shortcuts let you know your current screen position.

Tip: Tap **Home** to return to the main home screen from any other screen.

Extended Home Screens

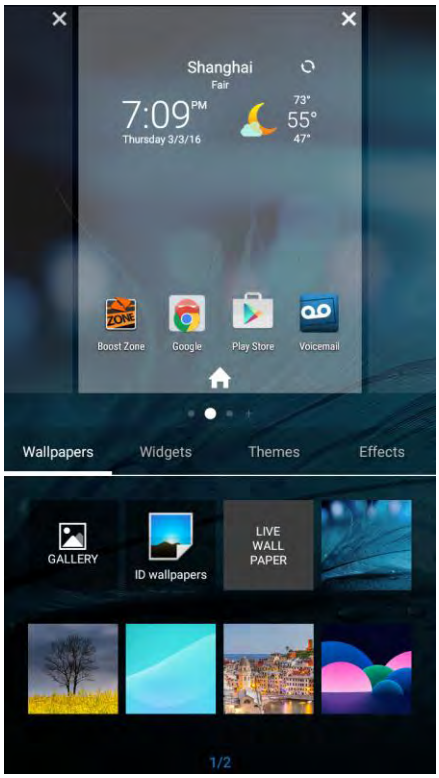
In addition to the main home screen, your phone features extended home screens to provide more space for adding icons, widgets, and more. Tap **Home** to display the main home screen and then slide the screen right or left to move from the main screen to an extended screen.

There are up to eight and at least two extended screens available in addition to the main home screen.

- If you are not already using the maximum number of screens for your phone, you can add more screens when adding a shortcut or widget to the home screen. See Add Shortcuts to the Home Screen and Add Widgets to the Home Screen.
- If there are more than two extended screens and you remove all contents from one screen, the empty screen is deleted automatically.
- While on an extended screen, tap **Home** to return to the main home screen.

To delete or set the home screens:

- From any home screen, touch and hold an empty area to display thumbnail images of all screens.



  - To delete a home screen, tap ✕ on the corner of its thumbnail and tap **OK**.
  - To set a home screen as the main home screen, tap at the bottom of its thumbnail.
  - To change the order of the screens, touch and hold a thumbnail and drag it left or right to a new position.

Status Bar and Notification Panel

Your phone's status and notifications are available at a glance at the top of the screen.

Status Bar

The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left. To view the notification panel or access the quick settings menu, pull down the status bar from the top of the screen.

Status Bar Layout

Main Status Icons

Icon	Status
	Bluetooth® active
	GPS active
	Wi-Fi® active
	Network (full signal)
LTE	Enhanced 4G LTE data service
3G	3G (data service)
	Vibration on
	Microphone off
	Speakerphone active
	Do not disturb mode (alarms only or priority)
	Do not disturb mode (total silence)
	Ringer off
	Airplane mode
	Alarm set
	Battery (charging)
	Battery (full charge)
	Battery (low)
	Wired headset connected

Main Notification Icons

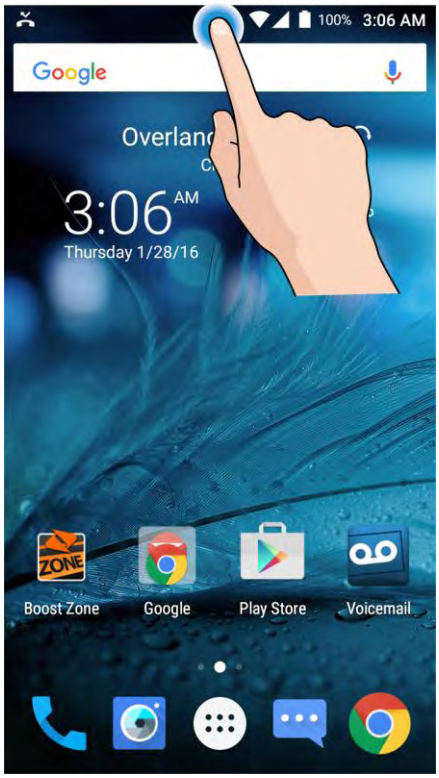
Icon	Notification
	Missed call
	New voicemail
	New personal account emails from the Email app
	New Exchange account emails from the Email app
/	New message(s) from the Gmail app
	New text message
	New MMS message
	New Hangout message
	Upcoming event
	USB connection
	Call in progress
	Open Wi-Fi network detected
/	Music playing
	Updates available from the Google Play Store
	Downloading or receiving data
	Uploading or sending data

Notification Panel

Your phone's notifications appear at the left side of the status bar, and you can access the full notification panel by pulling down the status bar. From there, you can check notifications, download updates, open messaging apps, use the quick settings menu, and more.

Open the Notification Panel

- Pull down the status bar. (Slide your finger down from the top of the screen.)



❖ The notification panel opens. To check notifications, tap an item in the list.

Close the Notification Panel

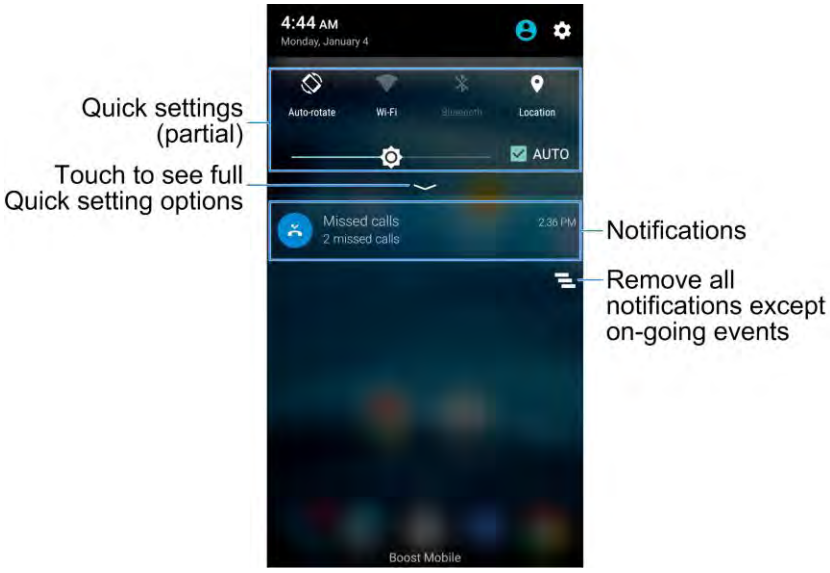
- Slide the notification panel up. (Slide your finger up from the bottom of the screen.)

  – or –

  Tap **Back** to close the notification panel.

Notification Panel Layout

The notification panel gives you access both to notifications and the quick settings menu.



Customize the Home Screen

Learn how to set the wallpaper or theme, and add, move, or remove shortcuts, widgets, and folders from the home screen.

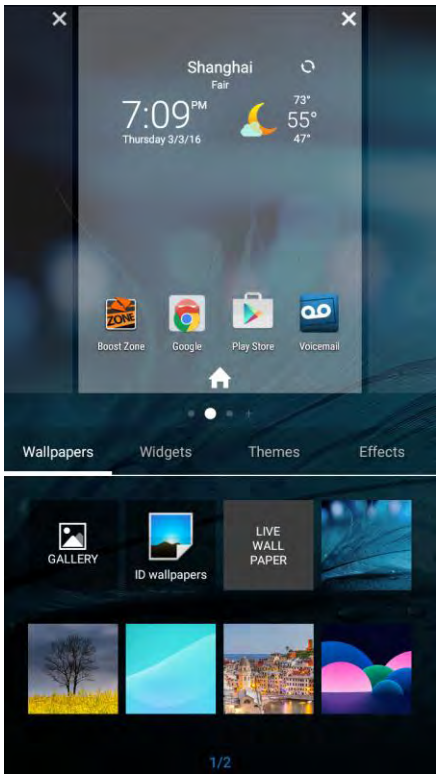
Operations for Rearranging the Home Screen

- **Moving Widgets and Icons**: From home, touch and hold an item and then drag it to the desired location.
- **Deleting Widgets and Icons**: From home, touch and hold an item and then drag it to **Remove** .
- **Displaying the Home Screen Menu**: From home, touch and hold an empty space to display the home screen menu. Menu options include Wallpapers, Widgets, Themes, and Effects, and you also have the option to add or remove home screens.

Change the Wallpaper

Select and assign your phone's background wallpaper.

1. From home, touch and hold an empty space, and then tap **Wallpapers**.



   - You can also access the wallpaper menu through settings. From home, tap **Settings** > **Display** > **Wallpaper**.

2. Tap an option to select the wallpaper.

3. If necessary, tap **Set wallpaper**.

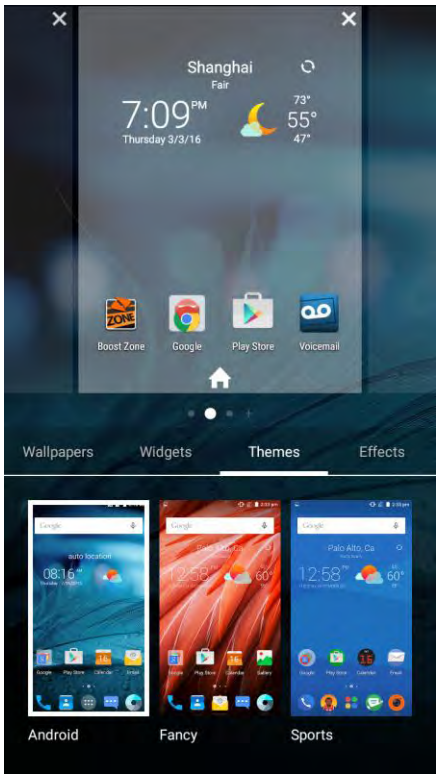
   ❖ The wallpaper is set.

Note: If you select **Gallery**, you will need to select an album and a picture. Once selected, use the crop tool to resize and position the image and then tap **Done** ✓.

Change the Theme

Each theme contains a unique set of icons. You can change the theme to the one you like.

1. From home, touch and hold an empty space, and then tap **Themes**.



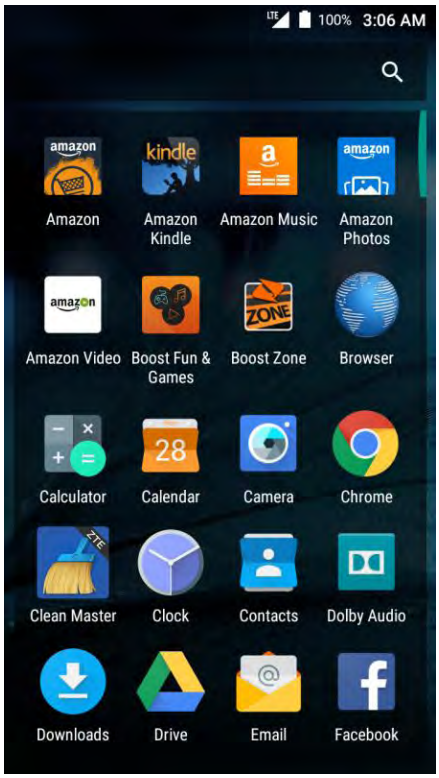
2. Tap the theme you like.

❖ The theme is set.

Add Shortcuts to the Home Screen

You can add shortcuts for quick access to favorite apps from the home screen.

1. From home, tap **Apps** .



❖ The Apps list opens.

2. Touch and hold an app icon.

❖ The icon will disengage and you will see thumbnails of your home screens.

3. Drag the icon to an empty location on one of the home screens.

Note: If there are less than eight extended home screens, you can add a new extended home screen while you add a shortcut. Just drag the app icon to the right edge of the screen and drop it after you reach the right-most screen.

❖ The shortcut is added to the home screen.

Add Widgets to the Home Screen

You can add widgets to your phone's home screen. Widgets are self-contained apps that display on a home screen. Unlike a shortcut, the Widget works like as an onscreen application. There are all kinds of widgets, including links to a specific contact, Internet bookmarks, Gmail and email accounts, and many others.

1. From home, touch and hold an empty space, and then tap **Widgets**.

2. Touch and hold a widget icon.

   ❖ The icon will disengage and float with your finger.

3. Drag the icon to an empty location on one of the home screens.

Note: If there are less than eight extended home screens, you can add a new extended home screen while you add a widget. Just drag the widget icon to the right edge of the screen and drop it after you reach the right-most screen.

   ❖ The widget is added to the home screen.

Add Folders to the Home Screen

You can group home screen shortcuts into folders for convenient access.

1. From home, touch and hold a shortcut you want to place in a folder.

2. Drag the shortcut to **Folder** at the top left and release it.

   ❖ A new folder is created.

3. To add more app shortcuts to the folder, touch and hold a shortcut and drag it on top of the new folder.

   ❖ The new shortcut is added to the folder.

Change Folder Names

Once you have added folders, you can change the name easily from the folder display.

1. From home, tap the folder to open it, and then tap the folder name.

2. Type a new name and then tap **Done**.

Phone App

The following topics outline the use of your device's phone app to place and receive calls, use voicemail, set up and manage contacts, and more.

Place and Answer Calls

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options.

Adjust In-Call Volume

- **Adjusting Call Volume**: Press the **Volume** keys up or down during the call.

Troubleshooting

Question: Difficulty during call.

Answer 1: It may not be possible to make a call properly in a noisy location.

Answer 2: When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

Question: Sound pops momentarily during a call.

Answer: Are you changing location while calling? Sound pops when signal is weak and the phone switches to a different area.

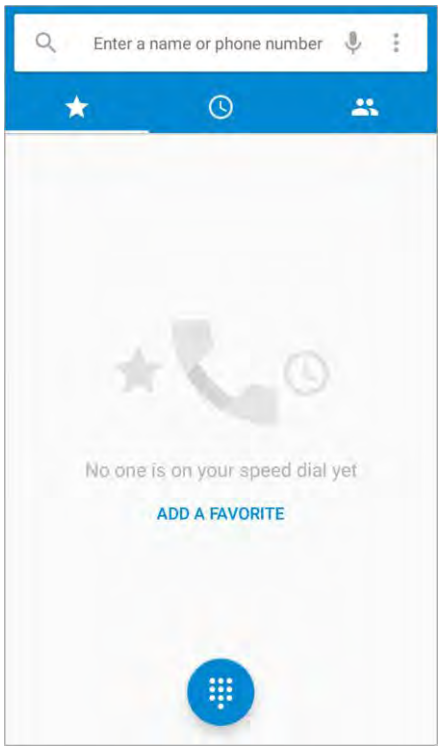
⚠️ Emergency Call Cautions

Emergency calls are restricted in Airplane mode.

Call Using the Phone Dialer

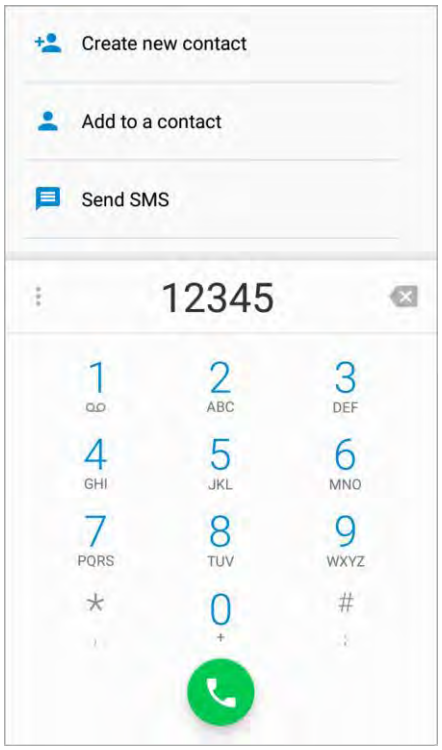
The most "traditional" way to place a call is by using the phone's dialer screen.

1. From home, tap **Phone** to display the phone screen.



❖ The phone app opens. If necessary, tap to display the dialer screen.

2. Tap the number keys on the keypad to enter the phone number.

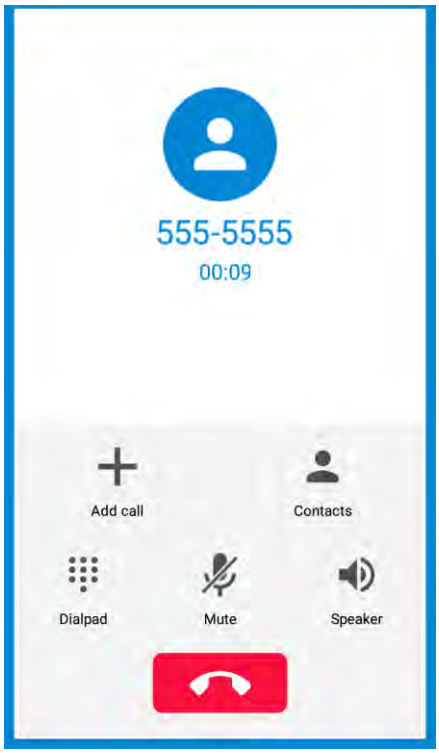


- As you enter digits, Smart Dial searches for contacts that match. If you see the number you want to dial, tap it to place the call immediately without entering the rest of the number.

3. Tap to call the number.

❖ The phone dials the number. The call begins when the other party answers.

4. To end the call, tap .



❖ The call ends.

Troubleshooting

Question: Call does not connect.

Answer 1: Was the number dialed using the area code? If not, try dialing using the full 10-digit number including the area code.

Answer 2: Are you in an area with poor wireless coverage? Try calling again from another area.

Call Emergency Numbers

You can place calls to 9-1-1 even if the phone's screen is locked or your account is restricted.

To call the 9-1-1 emergency number when the phone's screen is locked with a screen lock:

1. From the lock screen, touch and hold the screen to display the screen where you need to draw a pattern or enter a PIN or password to unlock.
2. Touch and hold **Emergency Call (ICE)**.
3. Tap next to 911.

❖ As long as you are in an area covered by wireless service, the emergency call is placed.

To call the 9-1-1 emergency number normally or when your account is restricted:

1. Unlock the screen. For more information, see Lock and Unlock Your Screen.
2. From home, tap **Phone** > .
3. Tap 9 1 1 .
   - As long as you are in an area covered by wireless service, the emergency call is placed.

Enhanced 9-1-1 (E 9-1-1) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

Answer Phone Calls

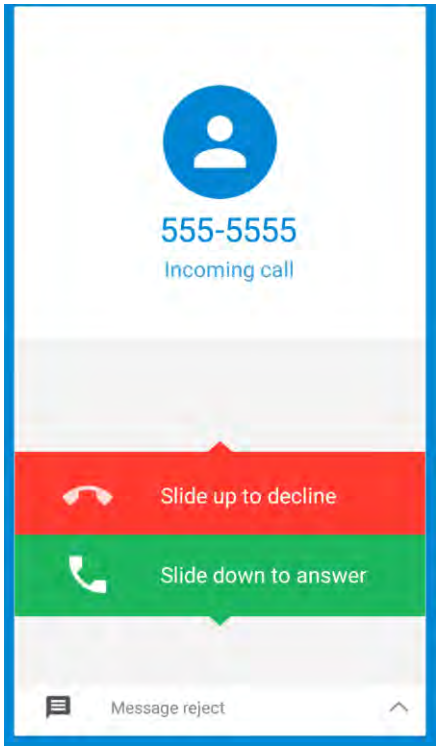
The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party. When you receive a phone call from someone who is not stored in Contacts, only the default caller ID icon and phone number appear on the Incoming call screen.

Note: If your phone is turned off, all calls automatically go to voicemail.

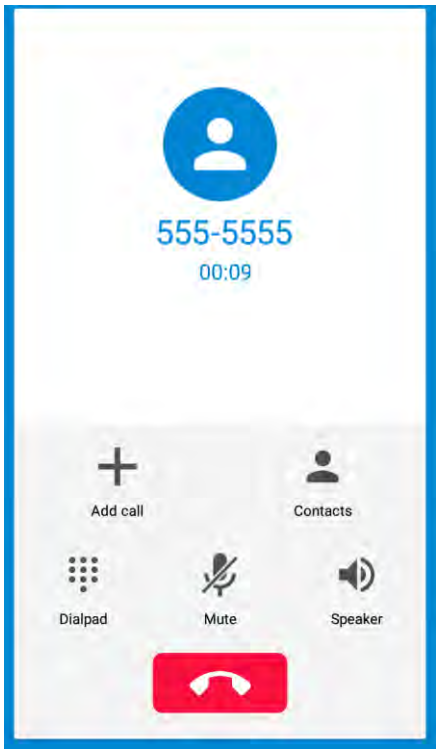
Answer an Incoming Call

1. When a call arrives, slide down to answer it.



❖ The call begins.

2. To end the call, tap .



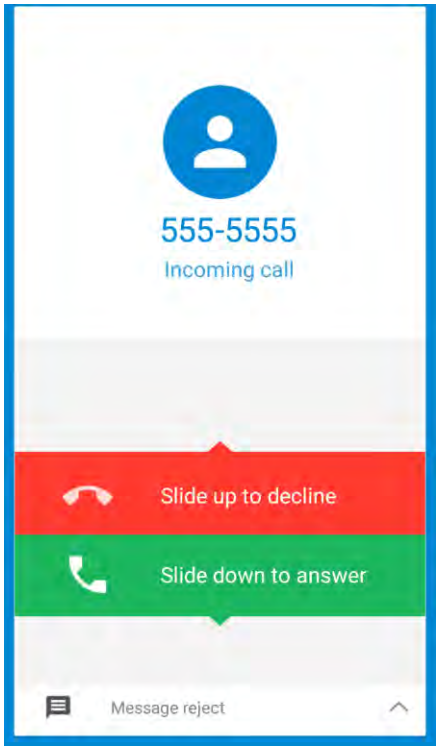
❖ The call ends.

Mute the Ringing Sound

To mute the ringer without rejecting the call, you can press the **Power/Lock** key, the **Volume** keys, **Home** , **Back** , or **Recent Apps** .

Reject an Incoming Call

- When a call arrives, slide up to reject it.

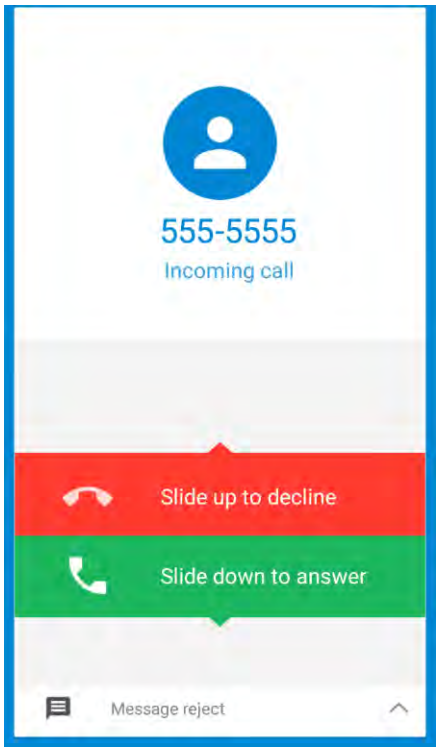


- The ringtone or vibration will stop and the call will be sent directly to voicemail.

Reject a Call and Send a Text Message

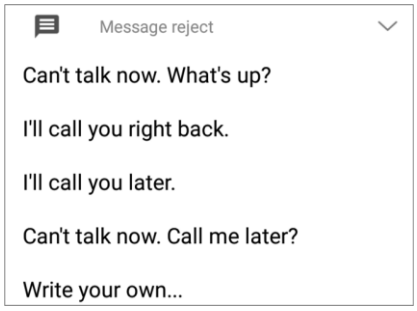
You can reject an incoming call and automatically send a text message to the caller.

1. When a call arrives, slide **Message reject** up from the bottom of the screen.



❖ You will see a list of preset text messages.

2. Tap one of the messages to send it to the caller.



❖ The selected message will be delivered to the caller.

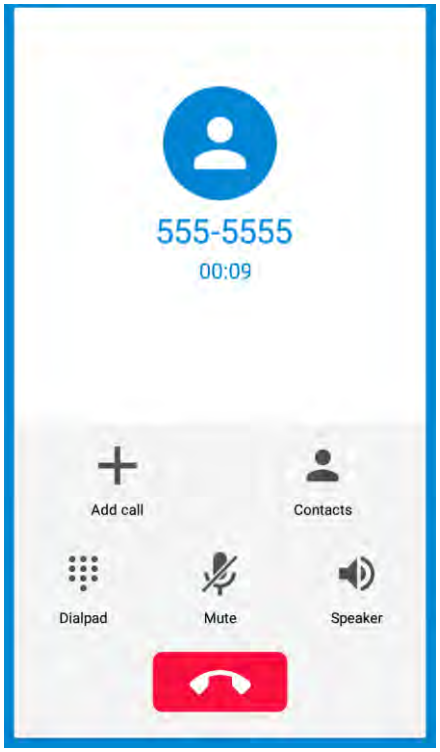
- You can edit the reject messages through the Call settings menu. From the phone app, tap **Menu** ⋮ > **Settings** > **Quick responses** and tap a message to edit it.

In-Call Screen Layout and Operations

While you're on a call, you will see a number of onscreen options.

In-Call Screen Layout

Tap options to activate them during a call.



- **Add call**: Tap to make another call separately from the current call, which is put on hold. When both calls are connected, you can tap **Swap** to toggle between the two calls.
- **Contacts**: Open the Contacts app and view your contacts list.
- **Dialpad**: Toggle the appearance of the onscreen keypad. Show the keypad to enter additional numbers, for example, an extension or access code.
  - For example: When you call your bank's 800 number, use the keypad to enter your account number and PIN.
- **Mute**: Mute the microphone during an active call. Tap again to unmute the microphone.
- **Speaker**: Route the phone's audio through the speaker (On) or through the earpiece (Off).
  - Activate **Speaker** to route the phone's audio through the speaker. (You can adjust the speaker volume using the **Volume** keys.)
  - Deactivate **Speaker** to use the phone's earpiece.

Warning: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

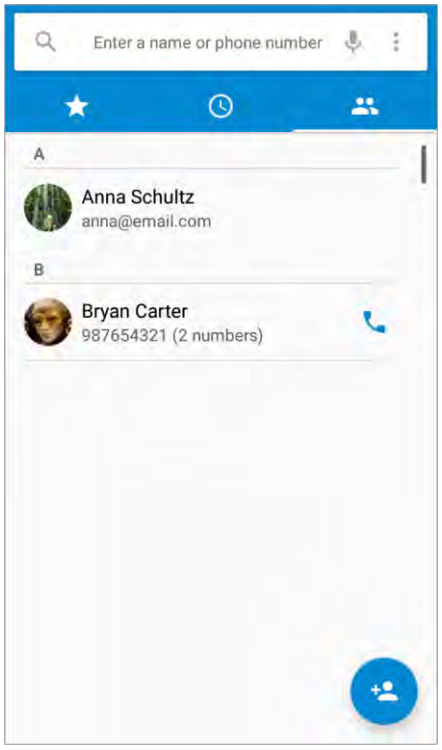
Note: When a Bluetooth headset is connected to your phone, you can route the audio through the Bluetooth headset ( ), the phone earpiece ( ), or the phone speaker ( ). Tap one of these icons and select **Speaker**, **Handset earpiece**, or **Bluetooth** to change how the audio is routed.

- **End call**: Tap to end the current call.

Place a Call from Contacts

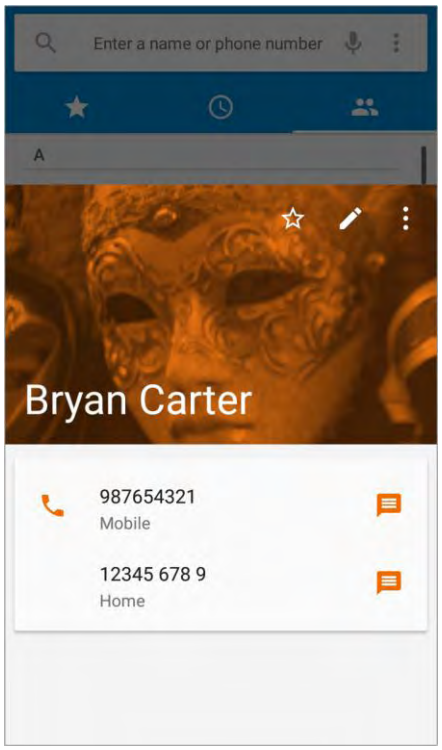
You can place phone calls directly from entries in your Contacts list.

1. From home, tap **Phone** to display the phone app.
2. Tap **Contacts** to display the Contacts list.



❖ The contacts list appears.

3. Tap a contact.



4. Tap the number you want to call.

   ❖ The phone dials the number. The call begins when the other party answers.

5. To end the call, tap .

   ❖ The call ends.

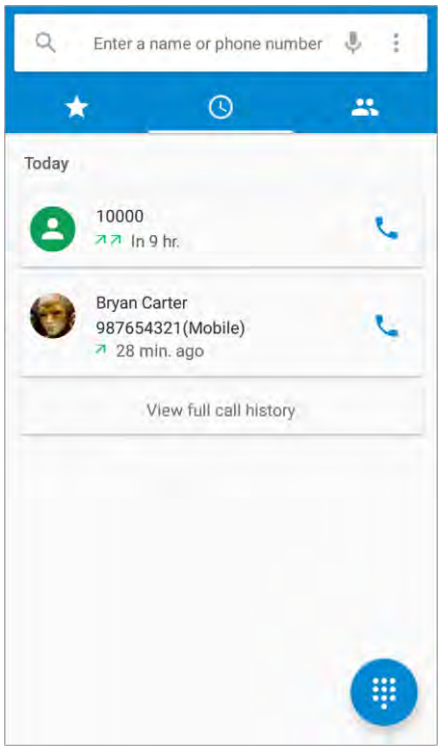
Tip: You can also place a call directly from the Contacts list. Tap next to the entry you want to call to place a call to the entry's default number.

Call from Call Logs

The Call logs list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. From home, tap **Phone** to display the phone app.

2. Tap **Recent calls** to display the recent call history.



Tip: To view the complete call history, scroll to the bottom of the list and tap **View full call history**.

3. Tap **Call** next to an entry to call the number.

   ❖ The phone dials the number. The call begins when the other party answers.

   - For additional options, tap the name or number.

4. To end the call, tap .

   - The call ends.

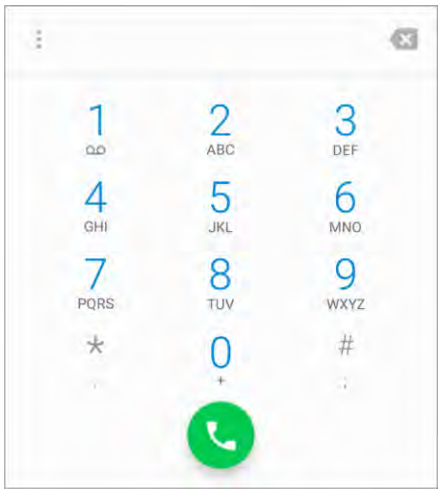
Optional Services

The following topics outline additional voice-related services available with your phone, including call services, voicemail, and more.

Voicemail Setup

You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. From home, tap **Phone** > .



2. Touch and hold 1 to dial your voicemail number.

   ❖ Your phone dials the voicemail access number.

3. Follow the system prompts to:

   - Create your password.
   - Record your name announcement.
   - Record your greeting.

Important: Voicemail Password – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Visual Voicemail

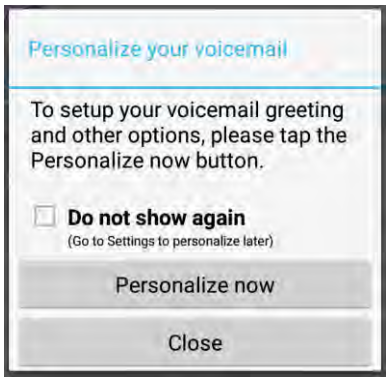
Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. This feature periodically goes out to your voicemail, and gathers the caller information from all of the current voicemails. It then populates a list with the caller name and number, along with the length of time and priority level of the voicemail message.

Set Up Visual Voicemail

Setting up Visual Voicemail follows many of the same procedures as setting up traditional voicemail. You should set up your voicemail and personal greeting as soon as your phone is activated. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

Note: To set up your traditional voicemail box, see Voicemail Setup.

1. From home, tap **Apps** > **Voicemail**.



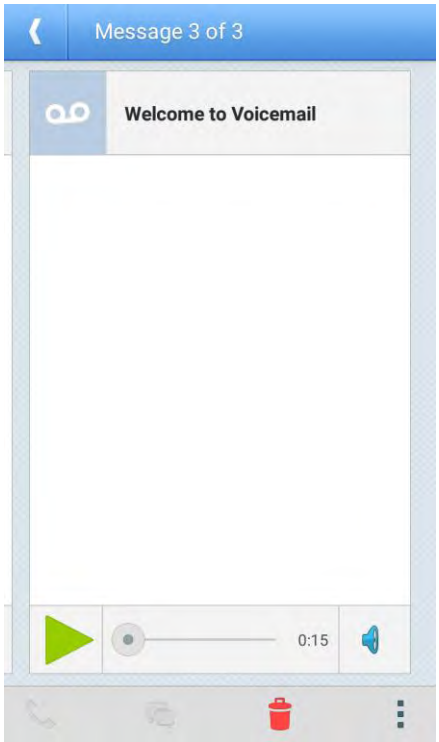
❖ You'll see a Personalize your voicemail prompt.

2. Tap **Personalize now** and follow the system prompts to:

   - Create a password (part of standard voicemail).
   - Record your name announcement.
   - Record your greeting.

Important: Voicemail Password – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

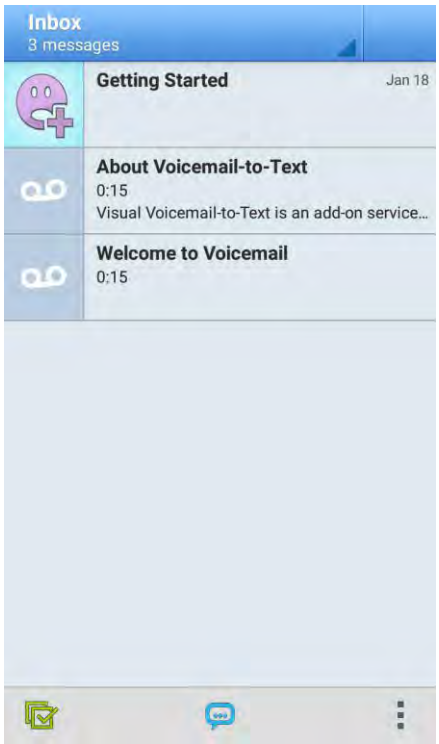
3. Tap the Welcome to Voicemail message on the screen to play a brief explanation of the voicemail services.



Review Visual Voicemail

Visual Voicemail lets you easily access and select which messages you want to review.

1. From home, tap **Apps** > **Voicemail**.



❖ You will see the voicemail inbox.

2. Tap a message to review it.

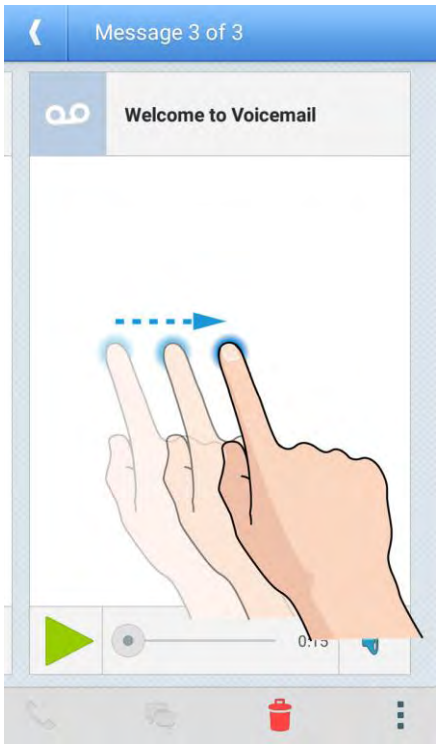
Tip: There are several icons at the bottom of the review screen for calling, reply, deletion, and other options. For an explanation of all your options, tap **Menu** > **Help** > **Messaging** > **Receiving Messages** > **Message Playback**.

Listen to Multiple Voicemail Messages

When you are done listening to a voicemail message you can easily access other voicemail messages without returning to the main voicemail screen.

1. Listen to the current voicemail message.

2. Swipe your finger left or right to display the next or previous message.



❖ The next or previous message is displayed. You can tap to play it.

You can navigate through voicemail messages as frequently as you'd like. You can even move to the next or previous message before you're finished listening to the current one.

Visual Voicemail Options

Your visual voicemail options appear as icons at the bottom of the voicemail review screen.

1. From home, tap **Apps** > **Voicemail** .
2. Tap a message to review it. The following options are available while reviewing a voicemail message:
   - **Call** to call the sender.
   - **Reply** to reply the message.
   - **Delete** to delete the message.
   - Tap **Menu** > **Share** to share the message. Options depend on the applications installed.
   - Tap **Menu** > **Archive** to archive the current message. You can find it in the Archive box.

Note: Not all options are available for all messages.

Configure Visual Voicemail Settings

The Visual Voicemail settings menu lets you access settings for notifications, pictures, greetings, and more.

1. From home, tap **Apps** > **Voicemail**.
2. Tap **Menu** > **Settings**.

❖ You will see the voicemail settings menu.

3. Select an option to change its settings.
   - Avatar
   - Display
   - Help
   - Preferences
   - Sound
   - Updates
   - About Voicemail

Change Your Main Greeting via the Voicemail Menu

Your main greeting can be changed directly via the Visual Voicemail system. This direct access saves you from having to navigate within the voicemail menu.

1. From home, tap **Apps** > **Voicemail**.
2. Tap **Menu** > **Settings** > **Preferences** > **Personalize voicemail**.
3. Tap **OK** to connect to the voicemail system. Follow the prompts to change your current greeting.

Edit the Display Name via the Voicemail Menu

From your Visual Voicemail menu, you can quickly change the name or number attached to your voice messages.

1. From home, tap **Apps** > **Voicemail**.
2. Tap **Menu** > **Settings** > **Display** > **Display name**.
3. Tap the existing identification field and enter a new identifying name or number (used to identify you to recipients of your voice messages).
4. Tap **OK** to save your information.

Caller ID Blocking

Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. From home, tap **Phone** > .
2. Tap * 6 MNO 7 PQRS.
3. Enter a phone number.
4. Tap .

❖ Your caller information will not appear on the recipient's phone.

To permanently block your number, call Boost Customer Service.

Phone App Settings

The settings menu of the Phone app lets you configure your voicemail options and a number of other settings for the phone application.

Phone App Settings Options

Use the Settings menu to adjust the following settings:

Setting	Description

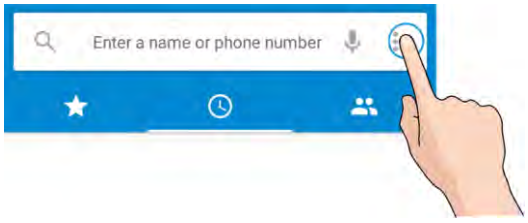
Setting	Description
Display options	Set up the way contacts are displayed and sorted in the contacts list in the Phone app.
Sounds and vibration	Set up the default ringtone for incoming calls and enable/disable vibration or keypad tones.
Quick responses	Edit the text messages that you can quickly send to rejected callers.
Voicemail	Adjust your voicemail settings.
Speed dial	Set speed dialing keys.
DTMF tones	Set the length of Dual-Tone Multi-Frequency signal tones.
Voice privacy	Use enhanced privacy mode.
Plus code dialing setting	Enable plus code dialing and set international dialing code.
TTY mode	Select a TTY mode for your phone to work with a teletypewriter.
Hearing aids	Turn on or off hearing aids compatibility.
Noise reduction	Reduce background noise during calls.

Use the Call Settings Menu

1. From home, tap **Phone** .

   ❖ The phone app opens.

2. Tap **Menu** > **Settings**.



   ❖ The call settings menu appears.

3. Configure your options.

   - Tap a menu item to display its options.

- Select your options and follow the prompts to set them.

❖ Your settings options are set.

Display Options

You can change the way contacts are displayed and sorted in the contacts list of the Phone app.

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Display options**.
3. Tap **Sort by** and select **First name** or **Last name** to change the way contacts are sorted in the list.

   – or –

   Tap **Name format** and select **First name first** or **Last name first** to change the way contact names are displayed in the list.

Sounds and Vibrate Settings

You can set the default incoming call ringtone, dialpad tones, and vibration.

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Sounds and vibration**.
3. Tap **Phone ringtone** to select a ringtone.

   – or –

   Check **Dialpad tones** or **Also vibrate for calls** to make the phone play tones when you tap the keypad or make the phone vibrate when it rings for incoming calls.

Quick Responses

This menu allows you to edit the text response that you can quickly send to the caller when you reject a call. See "Reject a Call and Send a Text Message" in Answer Phone Calls.

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Quick responses**.
3. Tap a preset response.
4. In the window that opens, edit the message and tap **OK**.

Voicemail Settings

If you need to adjust your voicemail settings, use the Voicemail settings menu.

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Call settings** > **Voicemail**.
3. Configure your options.

Speed Dial

The speed dial setting allows you to set speed dialing keys.

To set up speed dialing:

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Call settings** > **Speed dial**.
3. Tap a speed dial key.
4. Enter the phone number or tap and select one from the contacts.
5. Tap **OK**.

Note: If you assign a number to an already in-use speed dial location, the new phone number will automatically replace the previous speed dial assignment.

DTMF Tones

The DTMF tones setting allows you to set the length of Dual-Tone Multi-Frequency (DTMF) signal tones.

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Call settings** > **DTMF tones**.
3. Tap **Long** or **Normal**.

Voice Privacy

Voice privacy allows you to enable enhanced privacy mode.

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Call settings**.
3. Check **Voice privacy** to enable this feature.

Plus Code Dialing Setting

Plus Code Dialing allows the phone to automatically dial the international access code for your location when you touch and hold 0 in the dialer.

To activate Plus Code Dialing:

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Call settings** > **Plus code dialing setting**.
3. Check **North American dialing** to enable this feature.

To change the international dialing code:

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Call settings** > **Plus code dialing setting**.
3. Tap **International dialing**.
4. Input a new code and tap **OK**.

TTY Mode

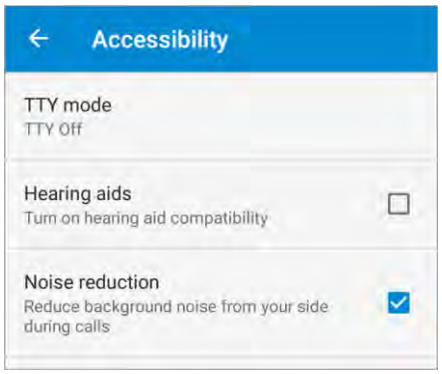
A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect using a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. From home, tap **Phone** .

2. Tap **Menu** ⋮ > **Settings** > **Accessibility** > **TTY mode**.



3. Tap **TTY Full**, **TTY HCO**, or **TTY VCO** to turn TTY mode on.

   – or –

   Tap **TTY Off** to turn TTY mode off.

❖ Your phone's TTY mode is set.

Note: When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

Warning: **9-1-1 Emergency Calling**
It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 9-1-1 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Hearing Aids

Your phone supports HAC (Hearing Aid Compatibility) function. When you turn on the hearing aid compatibility and use a hearing aid device with a telecoil in it to answer the phone, it will help you hear more clearly during the phone call.

1. From home, tap **Phone** .

2. Tap **Menu** ⋮ > **Settings** > **Accessibility**.

3. Check **Hearing aids** to turn on HAC.

❖ The hearing aid compatibility is turned on.

Noise Reduction

With noise reduction, your phone can use the microphone on its back to reduce background noise during calls.

1. From home, tap **Phone** .
2. Tap **Menu** > **Settings** > **Call settings**.
3. Check or uncheck **Noise reduction** to enable or disable this feature.

Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone as well as contacts synchronized with your Google Account, your PC, compatible email programs (including Exchange Server), and your Facebook friends.

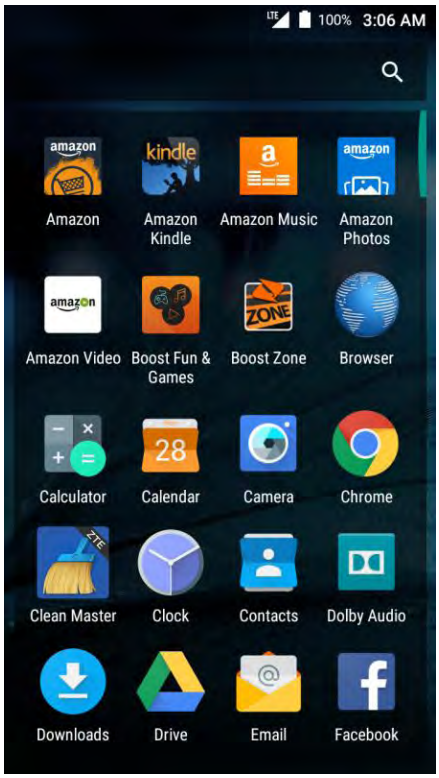
Contacts Cautions

Information saved in Contacts may be lost or changed if the battery is removed for a long period or left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. Boost Mobile is not responsible for any damages from lost or changed contacts.

Add a Contact

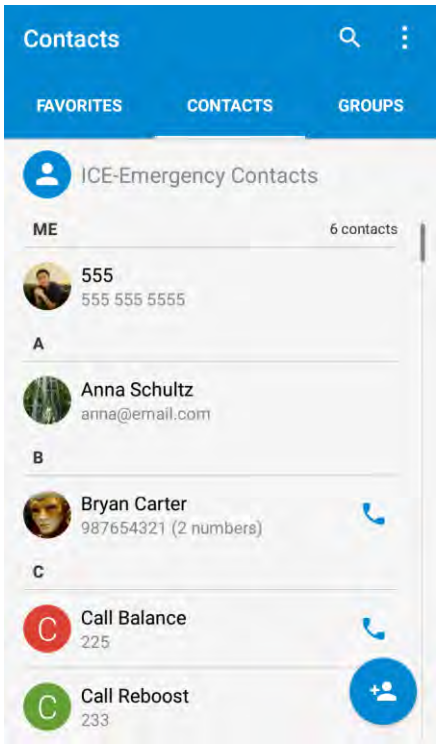
You can add contacts from your phone's Contacts or Phone application. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

1. From home, tap **Apps** > **Contacts**.



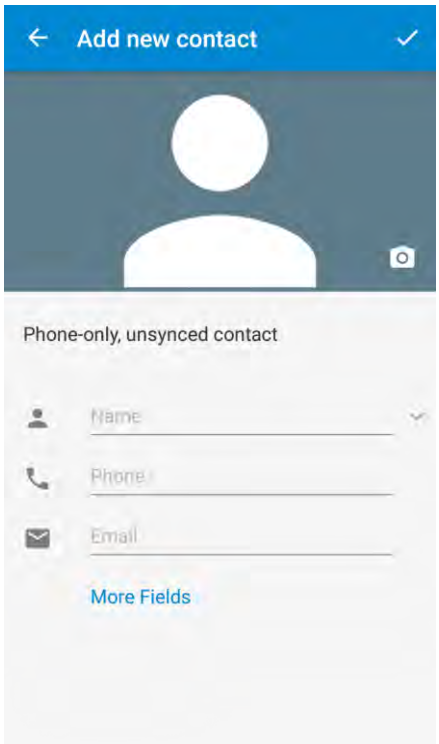
❖ You will see the Contacts list.

2. Tap to add a contact.



❖ The Add new contact screen appears.

3. Use the keyboard to enter as much information as you want.



- : Tap the picture icon to assign a picture to the contact.
- **Name**
- **Phone**
- **Email**
- **More Fields**: Tap **More Fields** to include additional information such as address, ringtone, Notes, Website, etc. If you have multiple accounts associated with your phone, tap the area above the contact name and select an account.
  - Select **Google** if you want to save contacts to your Google Account; these will be synced automatically with your Google Account online.
  - Select **Phone-only, unsynced contact** as the sync account if you want your contacts on your phone only; they will not be synced with your Google Account.

Note: To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), tap the type below the field and select the appropriate type.

Note: To delete a phone number, email address, or other information, tap beside it.

4. When you have finished adding information, tap on the top right.

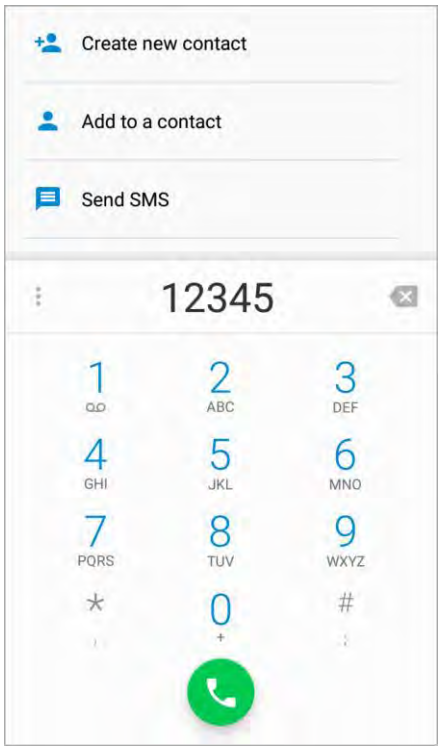
❖ The contact is added.

Save a Phone Number

You can save a phone number to Contacts directly from the phone keypad.

1. From home, tap **Phone** > .

2. Enter a phone number.



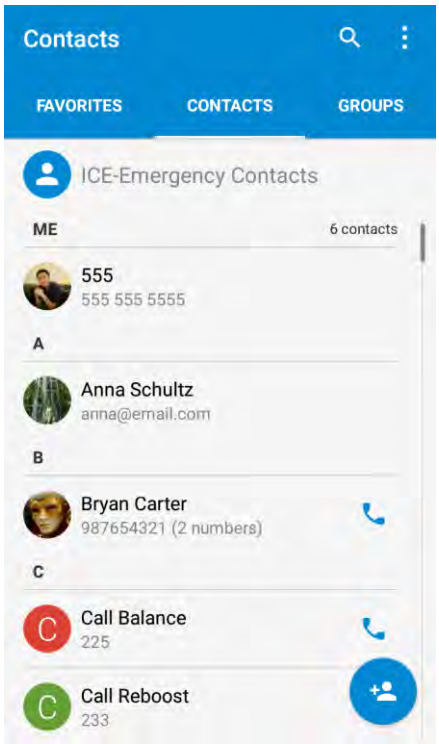
3. To add the number to an existing contact, tap **Add to a contact**. To add a new contact, tap **Create new contact**.
   - For an existing contact, tap the contact name and select a number type for the new number.
   - For a new contact, enter the name and any additional information.
4. Tap **OK** if you are updating an existing contact, or ✓ if you are saving a new contact.

❖ The number is saved.

View Contacts

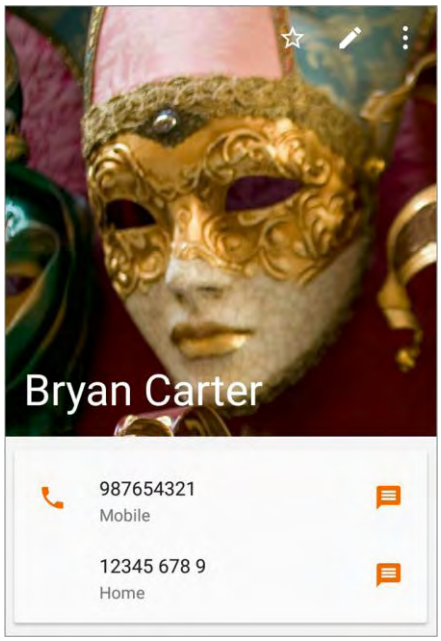
View a contact's details by displaying a contact entry.

1. From home, tap **Apps** > **Contacts**.



❖ You will see the Contacts list.

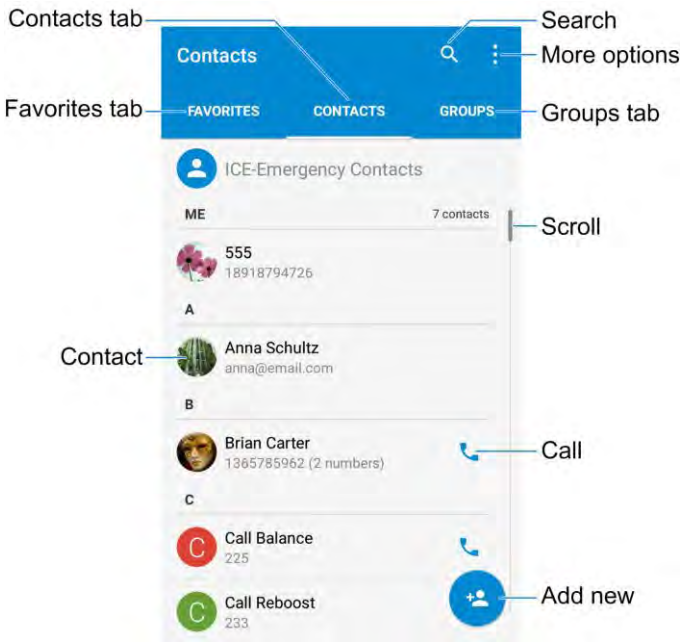
2. Tap a contact to view its details.



❖ The contact's detailed listing appears.

Contacts Screen Layout

The following illustration show's your Contacts app layout and describes the various features.



Item	Description
Groups tab	Show contact groups.
Favorites tab	Show favorite contacts.
Contacts tab	Show all contacts.
Contact	Tap to show contact's details.
Scroll	Scroll the contacts list by letter.
Call	Place a call to the contact.
Add new	Add a new contact.
Search	Search contacts.
More options	Get more contacts options.

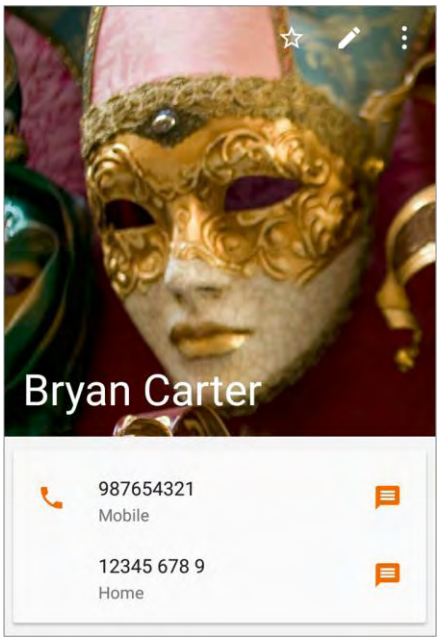
Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

1. From home, tap **Apps** > **Contacts**.

   ❖ You will see the Contacts list.

2. Tap a contact to view its details.

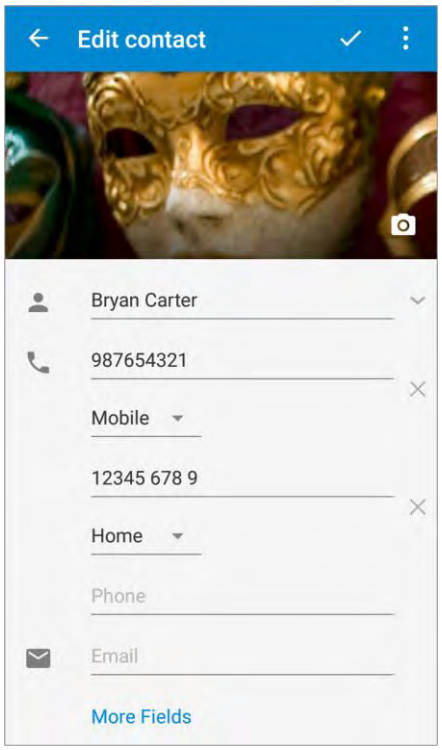


   ❖ The contact's detailed listing appears.

3. Tap **Edit**.

4. Tap any field you want to change or add. See Add a Contact.

5. Add or edit the information, and then tap ✓.



❖ Your changes are saved to the contact entry.

Note: To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), tap the type below the field.

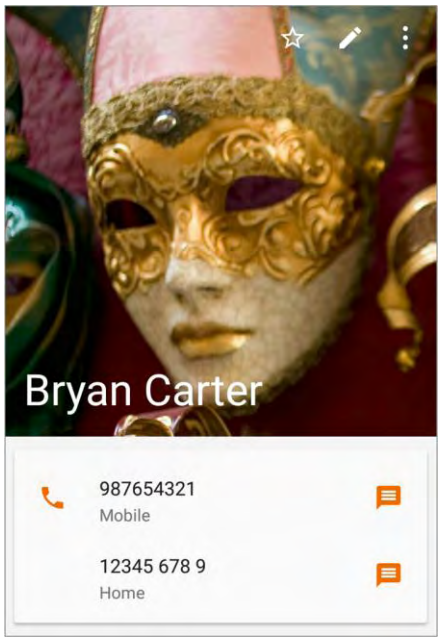
Delete a Contact

You can delete a contact from the contacts details page.

1. From home, tap **Apps** > **Contacts**.

❖ You will see the Contacts list.

2. Tap a contact to view its details.



❖ The contact's detailed listing appears.

3. Tap **Menu** > **Delete**.

4. Tap **OK**.

❖ The contact is deleted.

Tip: You can also touch and hold the contact from the contact list and then tap > **OK**.

Share a Contact

You can quickly share contacts using Bluetooth, email, Gmail, messaging, and more.

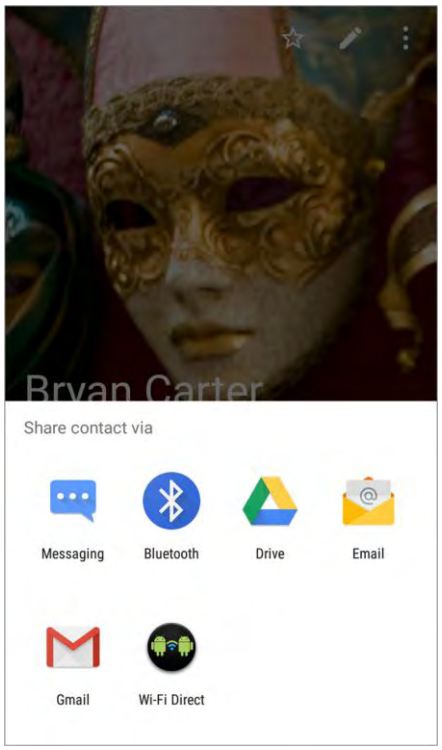
1. From home, tap **Apps** > **Contacts**.

❖ You will see the Contacts list.

2. Tap a contact to display it, and then tap **Menu** > **Share**.

❖ You will see the Share contact via menu.

3. In the **Share contact via** menu, select a method:



- **Messaging** to send the information in a multimedia message. Select a contact or enter a wireless phone number or email address, enter any additional information, and then tap or **Send**. For more information on messaging, see Send a Multimedia Message (MMS).
- **Bluetooth** to send the information via Bluetooth. See Bluetooth for information on pairing and sending via Bluetooth.
- **Drive** to upload the information as a vCard file to Google Drive.
- **Email/Gmail** to send the information as an attachment. Address the message, add a subject and a message, and then tap . See Compose and Send Email and Create and Send a Gmail Message for details.
- **Wi-Fi Direct** to send the information via Wi-Fi Direct. See Wi-Fi Direct for information on pairing and sending via Wi-Fi Direct.

4. Complete the required steps as prompted for the selected method.

❖ The selected contact will be shared.

Import Contacts

Your phone offers a couple of options for importing contacts from the phone's internal storage, installed SD memory cards or external devices via USB. This is especially useful when you need to transfer contacts between different devices.

Before Importing Contacts from an SD Card

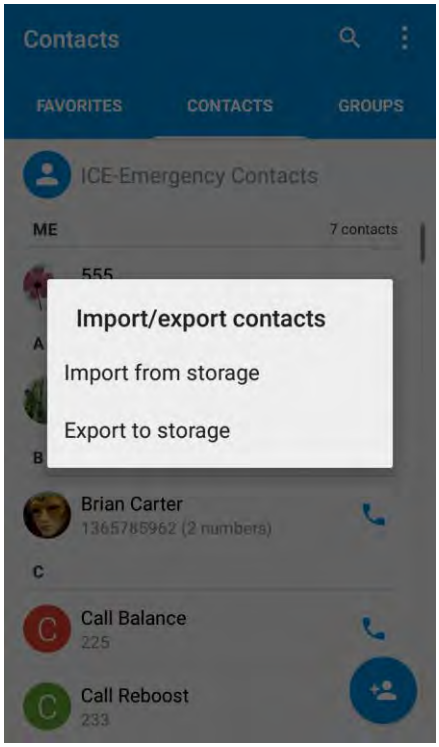
You will need to have copied previously backed up contacts information into your phone's internal storage, an installed SD card, or a USB storage device before you can import contacts. See SD Card for SD card information.

Import Contacts from Internal Storage, an SD Card or USB Storage

1. From home, tap **Apps** > **Contacts**.

   ❖ You will see the Contacts list.

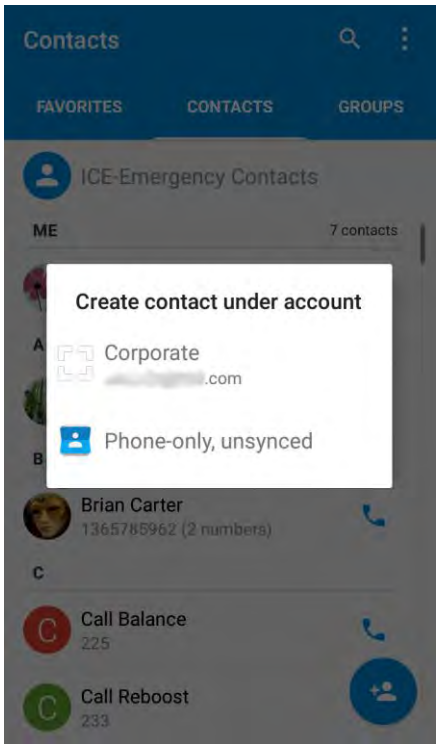
2. Tap **Menu** > **Import/Export**.



   ❖ You will see the Import/export contacts menu.

3. Tap **Import from storage**.

4. Select an account for the imported contacts.



5. Follow the onscreen instructions to complete the import.

❖ The contacts are imported and stored in the selected account.

Back Up Contacts

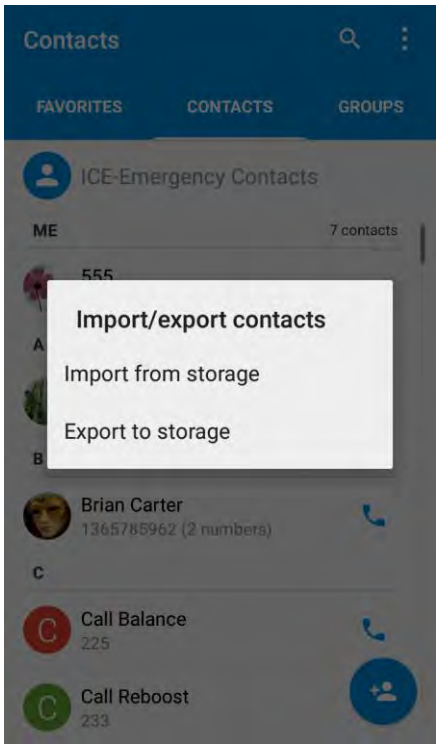
If you are saving contacts to an account that does not automatically back them up via the Cloud, you can manually back them up for re-import if needed.

You can back up your contacts to an installed SD card or the phone storage, depending on your "Save location" setting. See Storage Settings.

1. From home, tap **Apps** > **Contacts** .

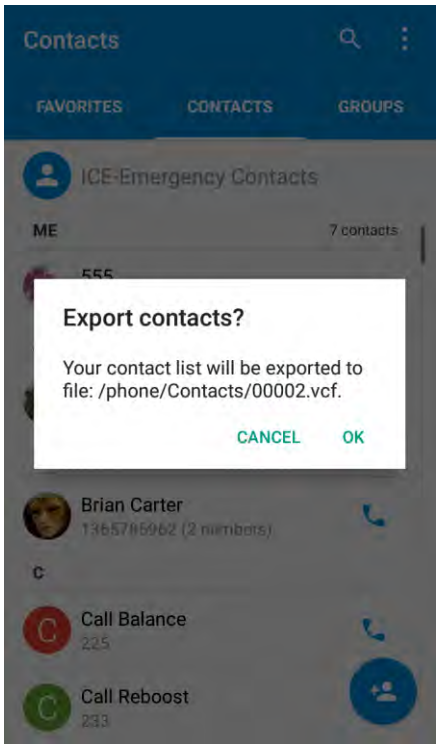
❖ You will see the Contacts list.

2. Tap **Menu** ⋮ > **Import/Export**.



❖ You will see the Import/export contacts menu.

3. Tap **Export to storage**.



4. The phone will prompt you with the name and the directory of the vCard file. Tap **OK** to create the file.

❖ The contacts are exported and saved to the installed SD card or the phone storage.

Messaging and Internet

With wireless service and your phone's messaging and data capabilities, you have the opportunity to share information through many different channels and accounts, including Gmail (Google), personal and corporate email, text and multimedia messaging.

Text and Multimedia Messaging

With text messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone.

Multimedia messages, or MMS, can contain text and pictures, recorded voice, audio or video files, picture slideshows, contact cards (vCard), or appointments (vCalendar).

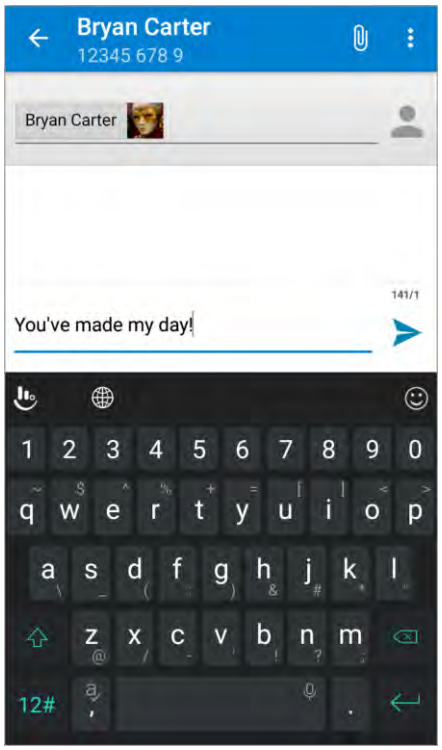
See your service plan for applicable charges for messaging.

Send a Text Message

Quickly compose and send text messages on your phone.

1. From home, tap **Messaging** .
2. On the Messaging screen, tap . The New message screen opens.
3. Fill in one or more recipients. You can:
   - Enter phone numbers directly in the To field. If you're sending the message to several phone numbers, tap **Next** or the return key on the keyboard after entering each number. As you enter information, any matching phone numbers from your contacts list are displayed. Tap a match to enter that number or address directly.
   - Tap the icon, and then select the contacts to whom you want to send the message. You can also select from call log, favorite contacts, or contact groups as recipients. When you have selected all the message recipients, tap **OK**.
   - Enter the first few letters of the recipient's name to display a matching list of names from your stored contacts. Tap a match to add the recipient.

4. Tap the –Type message” box and then start composing your message.



Note: A counter appears above the **Send** button ( ) to tell you how many characters are left. Once you go over the 160-character limit, a new message is created but automatically joined into one when received.

5. When done, tap **Send** to send the text message.

Send a Multimedia Message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with pictures, voice recordings, audio or video files, contact cards (vCard), or appointments (vCalendar).

1. From home, tap **Messaging** .

2. On the Messaging screen, tap . The New message screen opens.

3. Fill in one or more recipients. You can:

   - Enter phone numbers directly in the To field. If you’re sending the message to several phone numbers, tap **Next** or the return key on the keyboard after entering each number. As you enter information, any matching phone numbers from your contacts list are displayed. Tap a match to enter that number or address directly.

   - Tap the icon, and then select the contacts to whom you want to send the message. You can also select from call log, favorite contacts, or contact groups as recipients. When you have selected all the message recipients, tap **OK**.

- Enter the first few letters of the recipient's name to display a matching list of names from your stored contacts. Tap a match to add the recipient.

Note: You can add a subject line by tapping **Menu** > **Add subject**.

4. Tap the “Type message” box, and then start composing your message.
5. Tap .
6. In the Attach window, select from the following file attachments:
   - **Picture.** Select a picture to attach to your MMS.
   - **Capture picture.** Open the camera and take a photo to attach to your MMS.
   - **Video.** Select a video clip to attach to your MMS.
   - **Capture video.** Open the camcorder and shoot a video clip to attach to your MMS.
   - **Audio.** Select an audio file to attach to your MMS.
   - **Record audio.** Open Sound Recorder and record an audio file to attach to your MMS.
   - **Slideshow.** See "Create a Slideshow" for details.
   - **Files.** Open File Manager and select a file to attach to your MMS.
   - **Insert contacts.** Select a contact entry and add it to your MMS as a vCard attachment.
7. To make changes to your attachment, tap **Replace** or **Remove**.
8. Tap **Send** to send the MMS message.

Create a Slideshow

In a multimedia message, you can add slides, each containing a picture, video, or audio.

1. In the multimedia message you’re composing, tap > **Slideshow**.
2. On the Edit slideshow screen, tap **Slide 1**.

Note: You can tap **Add slide** to add more slides.

3. To compose your slideshow, do any of the following:
   - Add a picture. Tap **ADD PICTURE**, > **Add picture** or **Capture picture**.
   - Add a video. Tap **Menu** > **Add video** or **Capture video**. (You cannot add both a picture and a video on the same slide.)
   - Add music or a voice recording. Tap **Menu** > **Add music** and then tap **Audio** or **Record audio**.

- Add a caption. Tap the –Type message, or leave blank” box.
- Add some preset text. Tap **Menu** > **Quick Text**.
- Insert a smiley to the caption. Tap **Menu** > **Insert smiley**.
- Set text layout. Tap **Menu** > **Layout**.
- Preview your slide. Tap **Menu** > **Preview**.
- Remove the caption on the slide. Tap **Menu** > **Remove text**.
- Set duration for this slide. Tap **Menu** > **Duration**.
- Add a new slide. Tap **Menu** > **Add slide**.
- View the next or previous slide. Tap or .

4. When you have finished composing the slideshow, tap **Back** to return to the New message screen.

Tip: To compose a slideshow, you can also simply attach multiple items separately to the MMS message. Tap and select a file type, location, and file and then repeat it for additional slides. Your phone will automatically compile a slideshow.

Save and Resume a Draft Message

While composing a text or multimedia message, tap **Back** to automatically save your message as a draft.

To resume composing the message:

1. From home, tap **Messaging** .
2. On the Messaging screen, the draft messages are marked with a red word "Draft" next to them. You can also tap **Menu** > **Drafts** to view them.
3. Tap the message to resume editing it.
4. When you finish editing the message, tap **Send** .

New Messages Notification

Depending on your notification settings, the phone will play a ringtone, vibrate, or display the message briefly in the status bar when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see Text and MMS Options for details.

A new message icon (/) also appears in the notifications area of the status bar to notify you of a new text or multimedia message. The Messaging application icon (if shown on the home screen) also displays the number of new messages .

- To open the message, pull down the status bar to open the notification panel. Tap the new message to open and read it. For information on reading and replying to messages see Manage Message Conversations.

Manage Message Conversations

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messaging screen. Text or MMS conversations let you see exchanged messages (similar to a chat program) with a contact on the screen.

Read a Text Message

- Do one of the following:
  - On the Messaging screen, tap the text message or conversation to open and read it.
  - If you have a new message notification, pull down the status bar to open the notification panel. Tap the new message to open and read it.

To return to the Messaging screen from a conversation, tap **Back** .

Note: To view the details of a particular message, in the conversation, tap the message to open the options menu, and then tap **View details**.

Note: If a message contains a link to a Web page, tap the link in the message and then tap **Visit** to open it in the Web browser.

Note: If a message contains a phone number or an email address, tap the phone number or email in the message to dial the number, send a message, send an email, or add it to your contacts.

View a Multimedia Message (MMS)

1. From home, tap **Messaging** .
2. On the Messaging screen, tap a multimedia message or conversation to open it.
3. Tap the attachment to open it.
   - If the attachment is a vCard contact, tap **View** or **Import** to view the contact or import it to your contacts. For more information, see Contacts.
   - If the attachment is a vCalendar file, you can import the calendar event. For information on using Calendar, see Calendar.

Note: When Auto-retrieve in MMS settings is disabled, only the message header is downloaded. To download the entire message, tap the **Download** button at the right side of the message. For details, see Text and MMS Options.

Note: If you are concerned about the size of your data downloads, check the multimedia message size before you download it.

Reply to a Message

1. From home, tap **Messaging** .
2. On the Messaging screen, tap a conversation to open it.
3. Tap the text box at the bottom of the screen, enter your reply message, and then tap **Send** .

Note: To reply to a text message with a multimedia message, open the text message, tap or **Menu** > **Add subject**. The text message is automatically converted into a multimedia message.

Protect (Lock) a Message

You can lock a message so that it will not be deleted even if you delete the other messages in the conversation.

1. From home, tap **Messaging** .
2. On the Messaging screen, tap a conversation.
3. Tap the message that you want to lock.
4. Tap **Lock** on the options menu. A lock icon is displayed at the bottom of the message.

Delete Conversations

1. From home, tap **Messaging** .
2. On the Messaging screen, tap **Menu** > **Select…**.
3. Select the conversations you want to delete.
4. Tap **Delete** and then tap **OK** to confirm. Any locked messages will not be deleted unless you select the **Delete locked messages** check box.

Tip: You can also delete a conversation while you're viewing it. While viewing a conversation, tap **Menu** > **Delete thread**, and then tap **OK** to confirm. Any locked messages in the conversation will not be deleted unless you select the **Delete locked messages** check box.

Delete a Single Message

1. While viewing a conversation, tap the message that you want to delete.
   - If the message is locked, tap **Unlock** on the options menu and tap the message again to display the options menu.
2. Tap **Delete** on the options menu.

3. When prompted to confirm, tap **OK**.

View Contact Information from a Message

When you have received a message from someone in your stored contacts, you can tap the contact's picture or icon on the messaging screen to open the contact details. Depending on the stored contact information, you can view the contact details, place a phone call or send an email message to the contact, and more.

Text and MMS Options

The messages settings menu lets you control options for your text and MMS messages including message limits, size settings, and notifications.

1. From home, tap **Messaging** .

2. On the Messaging screen, tap **Menu** > **Settings**. You can set the following:

SMS Enabled

- Change your default app for SMS and MMS. Tap **Default SMS app** and select **Hangouts** or **Messaging**.

Storage

- **Delete old messages**: Automatically delete older messages, except for locked messages, when the set limits are reached.
- **Text message limit**: Choose the maximum number of text messages to store in each conversation.
- **Multimedia message limit**: Choose the maximum number of MMS messages to store in each conversation.

Text (SMS) Messages

- **SMS Reassembly**: Automatically reassemble segmented long SMS.

Multimedia (MMS) Messages

- **Auto-retrieve**: Select this option to automatically retrieve all your multimedia messages completely. When selected, the multimedia message header plus the message body and attachments will automatically download to your phone. If you clear this check box, only the multimedia message header will be retrieved and shown in your Messaging screen.
- **Group messaging**: Automatically send messages as MMS when there are multiple recipients.

Display Settings

- **Bubble and background**: Choose the pattern of the dialog balloons and background displayed in every conversation.

Notifications

- **Notifications**: Select this option if you want to receive a notification in the status bar when a new text or multimedia message arrives.
- **Select ringtone**: Select a ringtone that is specific to new text and multimedia messages. Note that the ringtone briefly plays when selected.
- **Vibrate**: Select this option if you want the phone to vibrate when a new text or multimedia message arrives.

Signature Settings

- **Edit signature**: Edit the signature for outgoing messages.
- **Add signature**: Select this option if you want to attach the signature to all outgoing messages.

WAP Push Switch

- **Enable wap push receiving**: Check this option if you want to receive WAP push messages.

Emergency Alerts

- **Receive emergency alerts**: Tap this option and check the threat levels that you want to receive alerts for.

Gmail

Use Google's Gmail service and your Google Account to send, receive, and manage your Gmail messages. Before using Gmail, you must register a Google (Gmail) Account on your phone. See Google Account for details.

Gmail Cautions

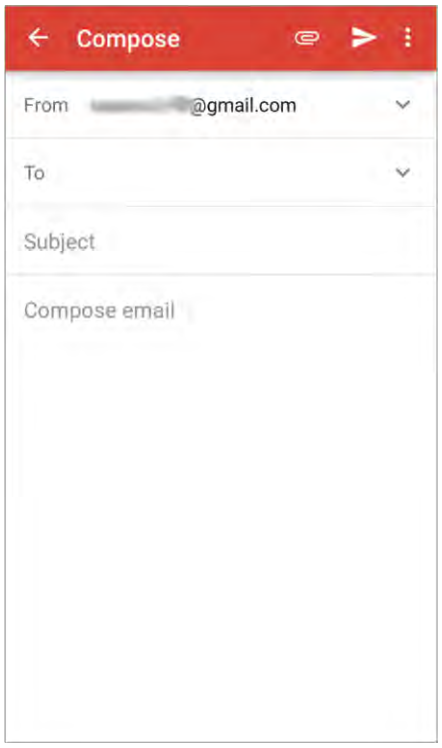
Gmail is handled as email from a PC. Restricting email from PCs on your phone prevents your phone from receiving Gmail.

Create and Send a Gmail Message

Use your phone to create and send Gmail messages.

1. From home, tap **Apps** > **Gmail**. If prompted, tap **Take me to Gmail**.
   - The Gmail inbox opens.
2. In the inbox, tap **Compose**.
   - The Gmail composition window opens.

3. Enter the message recipient(s), subject, and message, and then tap **Send** .



❖ The Gmail message is sent.

Gmail Composition Options

- **Adding Cc/Bcc**: In the mail composition window, tap on the "To" line, and then add recipients.
- **Attaching Pictures or Videos**: In the mail composition window, tap > **Attach file** or **Insert from Drive**. Locate and then tap the picture or video you want to attach.
- **Save as a Draft (Send Later)**: While composing your message, tap **Menu** > **Save draft**. The message is saved as a draft for later.
- **Delete Mail Being Composed**: In the mail composition window, tap **Menu** > **Discard** > **Discard**.

Note: To view your draft email messages, at the top left of the inbox, tap > **Drafts**.

Note: To view your sent messages, at the top left of the inbox, tap > **Sent**.

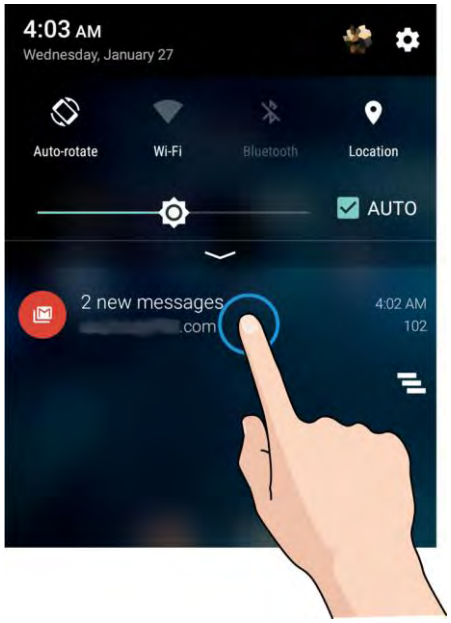
Check Received Gmail Messages

Your phone allows you to access, read, and reply to all your Gmail messages.

Open New Gmail Messages

When new Gmail arrives, you will see / in the status bar.

1. Pull down the status bar to display the notification panel.
2. Tap the new message from the notification panel.



❖ The new Gmail message opens.

- If you have two or more new Gmail messages, tapping the notification opens the Gmail inbox.

Open Gmail Messages

You can also read and reply to all your Gmail messages from the Gmail inbox.

1. From home, tap **Apps** > **Gmail** .

❖ The Gmail inbox opens.

2. Tap the message thread you want to view.

❖ The message thread opens, with the newest message displayed.

Options when Reviewing Gmail Messages

- **Replying to Gmail Messages**: With the Gmail message open, tap **Reply** , compose your reply message, and tap **Send** .
  - To reply to all, tap **Options** > **Reply all**.

- **Forwarding Gmail Messages**: With the Gmail message open, tap **Options** > **Forward**, enter a recipient and an additional message, and tap **Send**.

Use Gmail Labels

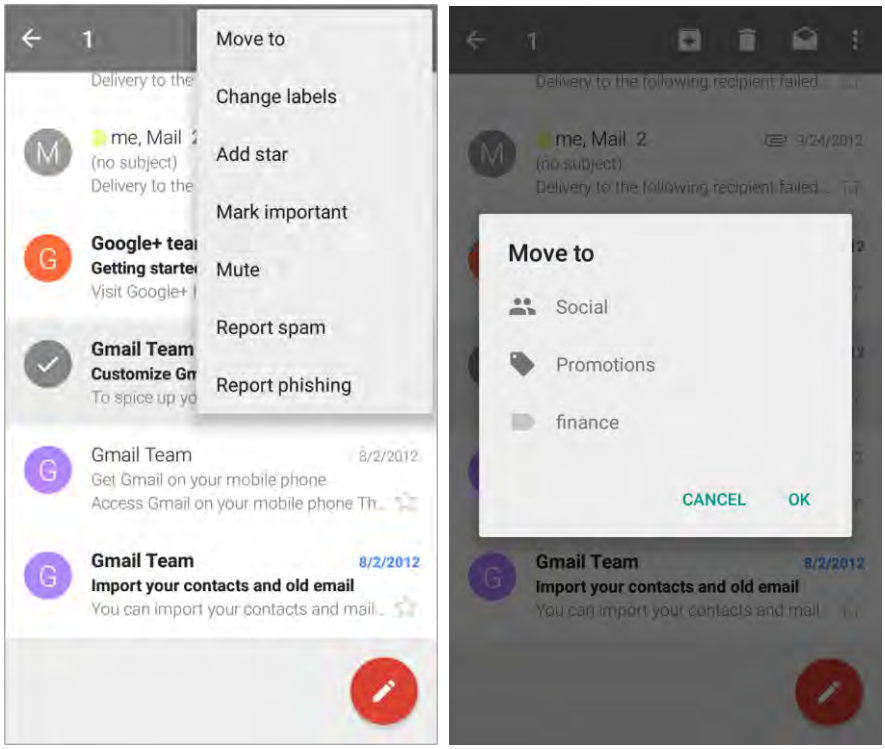
Gmail saves all mail in one box, but you can add labels that allow you to sort your Gmail conversation threads. For example, when a new thread starts with a received mail, the label "Inbox" is automatically added to the thread. By then adding the label "travel," all threads with "travel" are shown in a list.

1. From home, tap **Apps** > **Gmail**.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Options** > **Move to**.

3. Tap a label for the thread.



   ❖ The thread is added to the selected label.

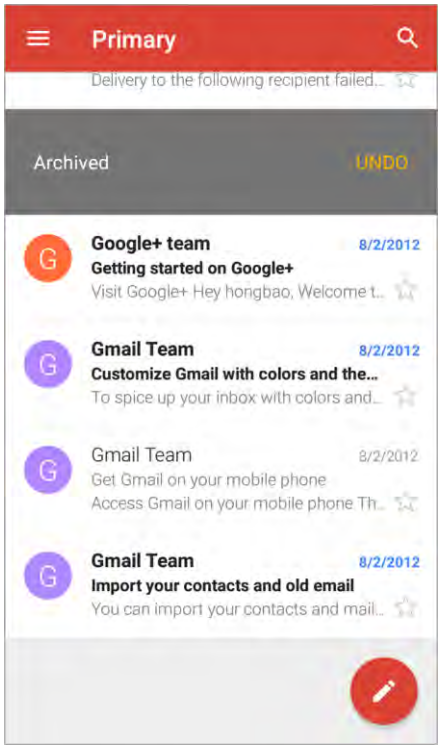
Archive Gmail Threads

Remove sent and received Gmail threads so they do not appear in the inbox. When replies arrive for archived threads, they appear in the inbox again.

1. From home, tap **Apps** > **Gmail**.

❖ The inbox opens.

2. Swipe a conversation thread from left to right or from right to left out of the list.



❖ The thread is now archived.

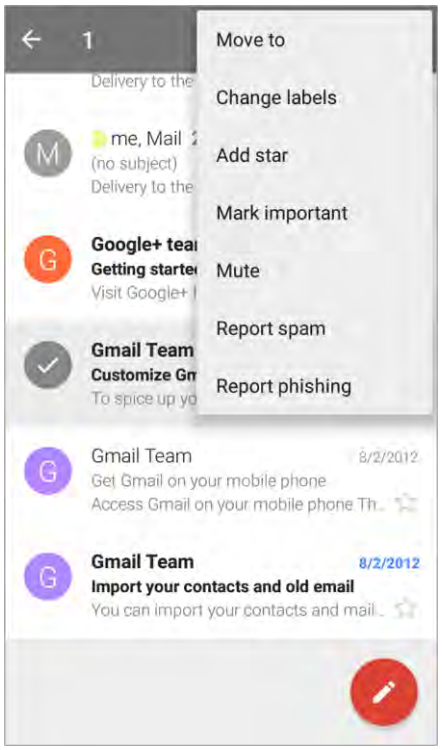
Mute Gmail Threads

If registered on a mailing list, there will be threads with always-continuing conversations. For long threads that are not important, mute the threads and they will no longer appear in the inbox. When mail arrives that includes user's address as a recipient or in Cc, mail will again appear in the inbox.

1. From home, tap **Apps** > **Gmail** .

❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Options** > **Mute**.



❖ The thread is now hidden.

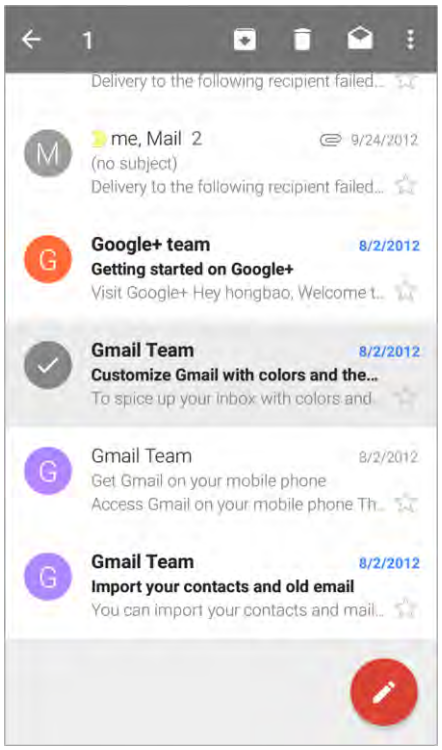
Delete Gmail Threads

If you no longer wish to keep a Gmail conversation thread, you can simply delete it from the inbox.

1. From home, tap **Apps** > **Gmail**.

❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Delete** .



❖ The thread is deleted.

Search Gmail Messages

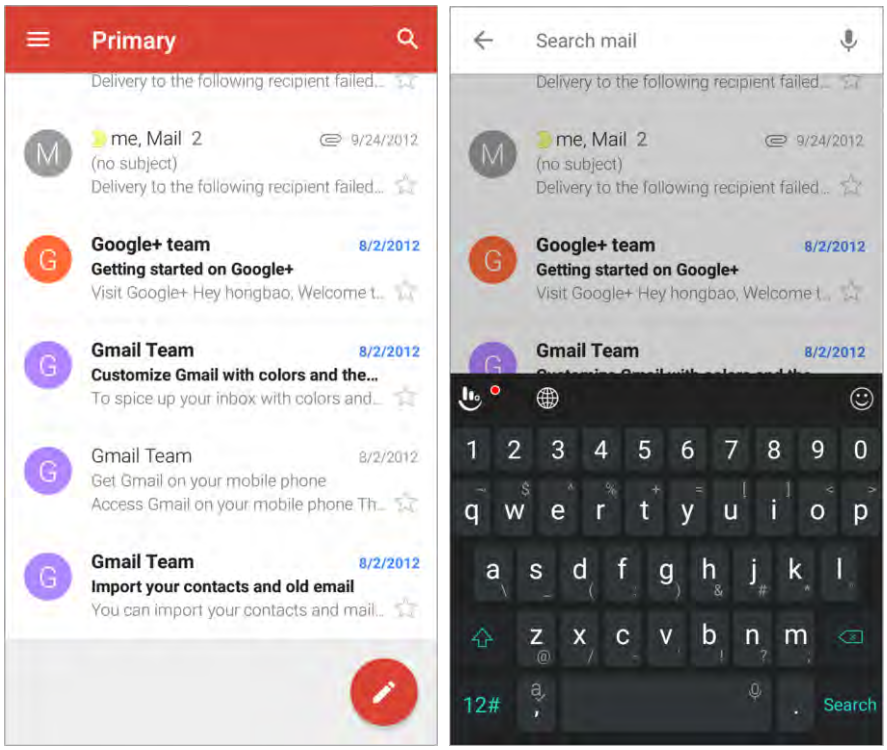
If you need to find a specific message or message thread, you can search Gmail from the inbox.

1. From home, tap **Apps** > **Gmail** .

❖ The inbox opens.

2. Tap .

3. Enter your search text and tap the search key on the keyboard.



❖ The search results appear. Tap a message or thread from the list to display it.

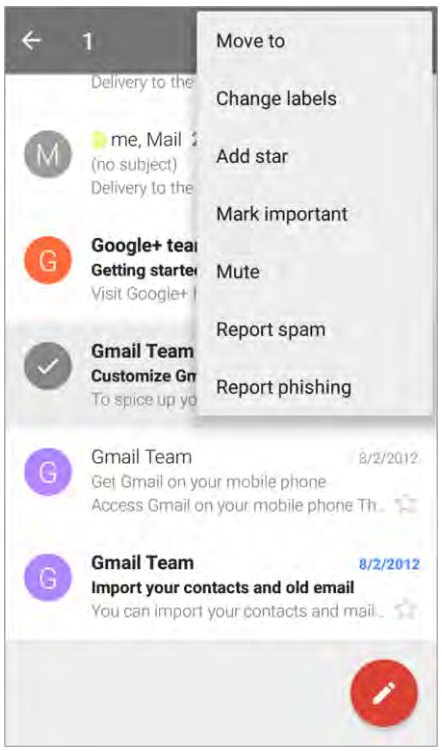
Report Spam or Phishing Gmail

You can report spam or phishing Gmail messages from your phone's Gmail inbox.

1. From home, tap **Apps** > **Gmail**.

❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Options** > **Report spam** or **Report phishing**.



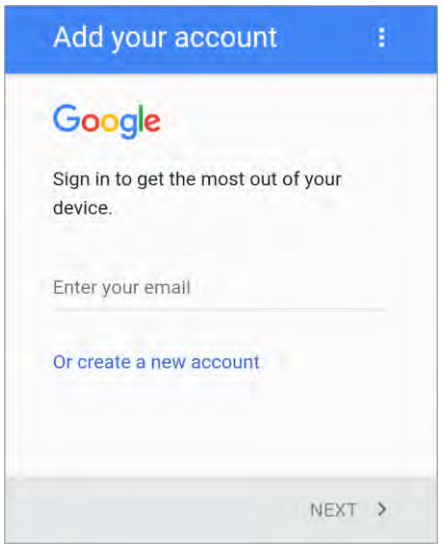
❖ The selected message is reported as spam or phishing Gmail.

Add Another Google (Gmail) Account

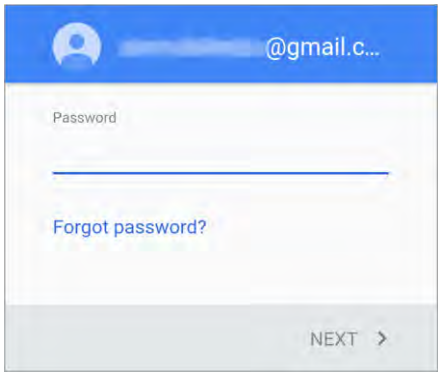
If you have multiple Gmail accounts you wish to view on your phone, you can add them from the **Settings** > **Accounts** menu.

1. From home, tap **Apps** > **Settings** > **Accounts** > **Add account**.
2. Tap **Google**, and then tap **Enter your email**.

3. Enter your existing Google Account username or email, and then tap **Next**.



4. Enter your password, and then tap **Next**.



5. After your phone connects with the Google servers, tap **Accept** to agree to Google privacy policy and terms of service.

6. On the Google services screen, select your Google service options, and tap **Next**.

7. Select **Add credit or debit card** or **Redeem** and tap **Next** to set up your billing or gift card information for purchasing apps, games, movies, and books in the Google Play Store app from your phone. You can also select **Remind me later** and tap **Next**.

   ❖ You are signed in to your Google Account, and you can access both of your Gmail accounts from the Gmail app.

Note: You can also sign up for a new Gmail account from the Settings menu. In step 2 above, tap **Or create a new account** and follow the prompts.

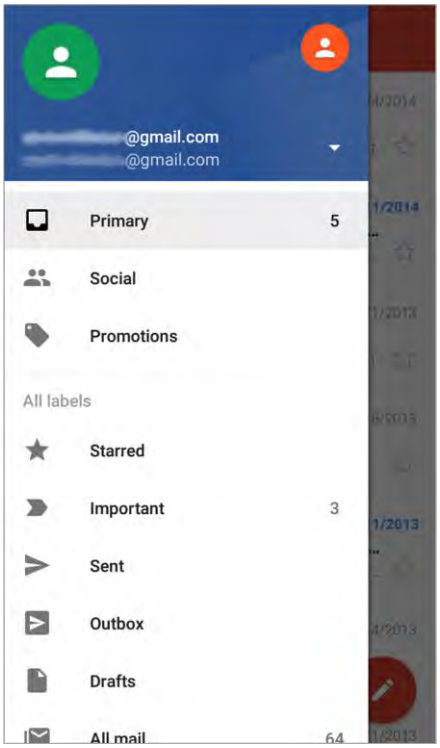
Switching between Gmail Accounts

If you have more than one Gmail account set up, you can switch between them in the Gmail app.

1. From home, tap **Apps** > **Gmail**.

   ❖ The inbox opens.

2. Tap .



3. Tap the avatar of the account you want to view at the top of the menu.

   ❖ The selected account inbox is displayed.

Email

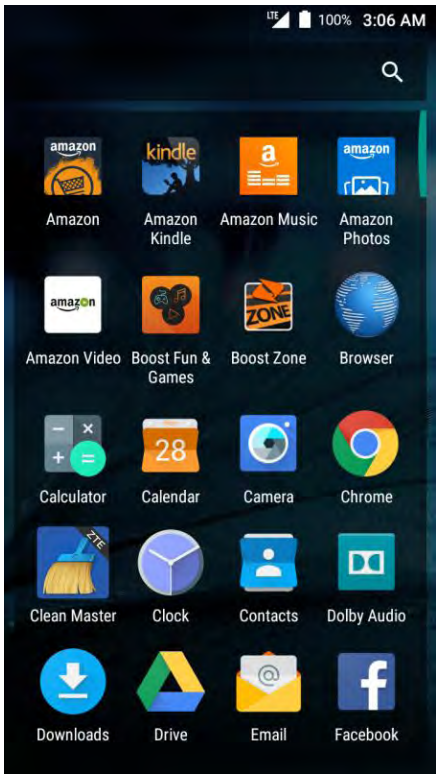
Use the Email application to send and receive email from your webmail or other accounts, using POP3 or IMAP, or access your Exchange ActiveSync account for your corporate email needs.

Set Up an Email Account

Your phone supports several types of email accounts and allows you to have multiple email accounts set up at one time.

Before setting up an email account, make sure you have the username (user ID), password, server name, etc., so you can get set up successfully.

1. From home, tap **Apps** > **Email**.



❖ The Account setup screen for adding an account appears if no email account has been previously set up.

2. Follow the onscreen instructions to set up your email account.

❖ The email account is set up and you will begin receiving email.

Add an Email Account

You can add several types of personal email accounts, such as POP3 and IMAP accounts, on your phone.

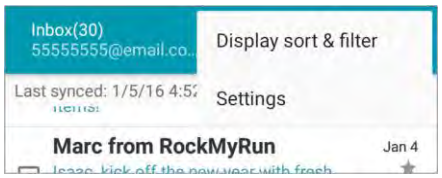
Add an Email Account from the Email App

You can add email accounts directly from the email app, even if you have another email account set up.

1. From home, tap **Apps** > **Email**.

❖ The email inbox opens.

2. Tap **Menu** ⋮ > **Settings**.



3. Tap **Add account** .

4. Follow the onscreen instructions to complete the account setup.

❖ The email account is added and you will begin receiving email for the account.

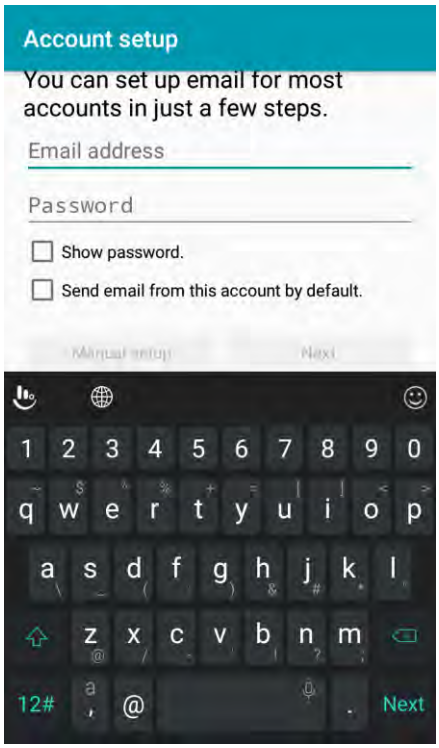
Add an Email Account from the Settings Menu

You can also set up email accounts from the **Settings** > **Accounts** menu.

1. From home, tap **Apps** > **Settings** > **Accounts** > **Add account** > **Email**.

2. Select an email server. Tap **Others** if the server you use is not listed.

3. Enter the **Email address** and **Password** for the email account and then tap **Next**.



❖ Tapping **Next** prompts your phone to attempt a "regular" email setup and test the incoming and outgoing servers.

- If you have custom settings you need to configure, tap **Manual setup** and enter your settings. These may include mail type, user name, password, server, security type, etc.

4. Select your sync settings and then tap **Next**.

5. Enter an account name and a display name and tap **Next** to complete setup.

❖ The email account is set up and you will begin receiving email for the account.

Important: If the account type you want to set up is not in the phone database, you will be asked to enter more details. You should get all pertinent information for the email account, such as incoming and outgoing server settings, before you proceed.

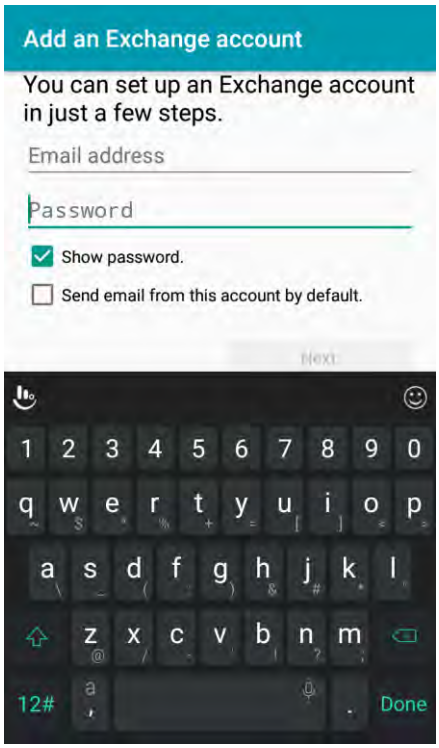
Add an Exchange ActiveSync Account

If you synchronize your phone with your Exchange ActiveSync account, you can read, manage, and send email in the same easy way as with a POP3/IMAP account. However, you can also access some powerful Exchange features.

Important: Before setting up a Microsoft Exchange ActiveSync Account, contact your company's Exchange Server administrator for required account settings information.

1. From home, tap **Apps** > **Settings** > **Accounts** > **Add account** > **Corporate**.

2. Enter the **Email address** and **Password** for the email account and then tap **Next**.



❖ Tapping **Next** prompts your phone to attempt an automatic setup and test the incoming and outgoing servers.

- If the automatic setup fails, you need to enter your settings. These may include domain\username, password, server, security type, etc.

3. Follow the onscreen prompts to configure options for the account. Then tap **Next**.
4. Enter an account name and tap **Next** to complete setup.

❖ Your corporate email account is set up and you will begin receiving email for the account.

Compose and Send Email

Compose and send email using any account you have set up on your phone. Increase your productivity by attaching files such as pictures, videos, or documents to your email messages.

1. From home, tap **Apps** > **Email**.

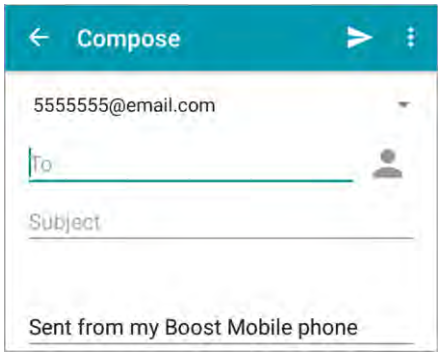
❖ The email inbox opens.

- If you want to switch to a different email account, tap the account name at the top left of the screen and select another account.

2. Tap **Compose**.

❖ The email composition window opens.

3. Enter the message recipient(s), subject, and message.



- You can add multiple recipients to an email message.
- To add recipients from contacts, groups, or history, tap , select the contact(s) you wish to include, and then tap **Select**.
- To add an attachment to the message, tap > **Attach file**, select an attachment type and an attachment.

4. Tap **Send**.

❖ The email message is sent.

Open Email Messages

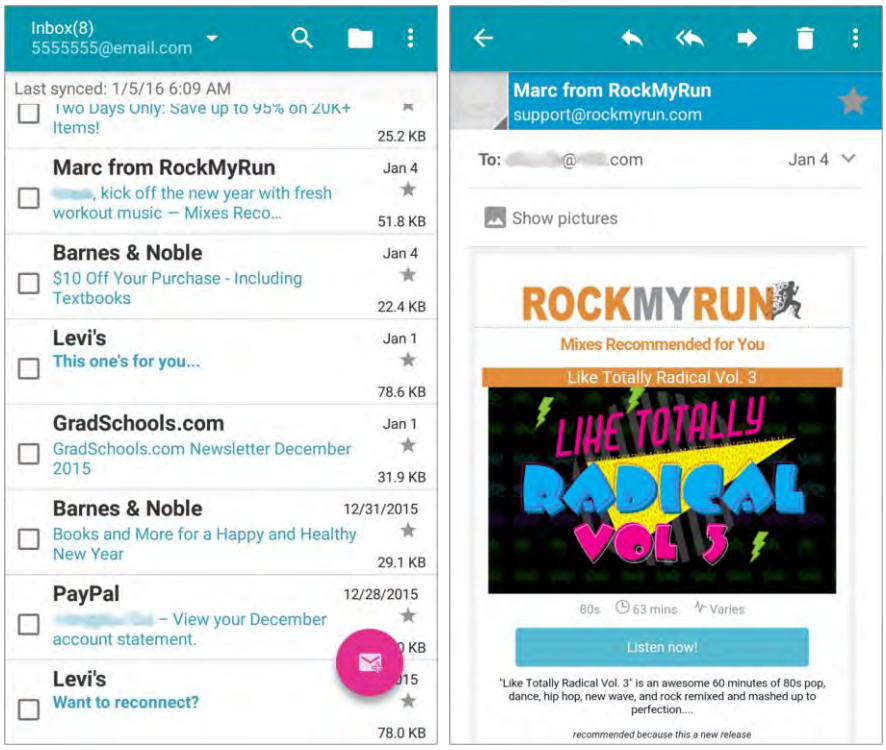
You can open and read email messages directly from the email inbox. Reading and replying to email on your phone is as simple as on your computer.

1. From home, tap **Apps** > **Email**.

   ❖ The email inbox opens.

Tip: Tap the account name at the top left of the inbox screen to switch to a different email account.

2. Tap the message you want to view.



   ❖ The email message opens.

3. Tap **Reply** or **Reply all** to reply to the message.

Tip: You can also access new email messages from the notification panel. Pull down the status bar to display the notification panel, and then tap an email notification. The email inbox will open and display the new email message.

Options when Reviewing Email Messages

- **Resetting Mail as Unread**: Tap the check box on the left side of a read message and then tap **Mark as unread**.

- **Deleting Email**: Tap the check box on the left side of a message or messages and then tap **Delete** .
- **Syncing Accounts Manually**: Sync sent and received email messages manually at any time regardless of the automatic sync settings. Switch to the account you want to sync and then drag the message list downwards.
- **Replying to Email Messages**: With an email message open, tap **Reply** or **Reply all** , compose your reply message, and tap **Send** .
- **Forwarding Email Messages**: With the email message open, tap **Forward** , enter a recipient and an additional message, and tap **Send** .

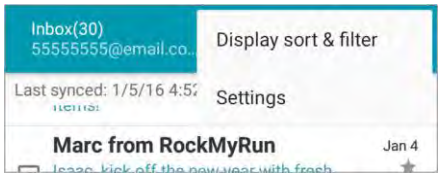
Delete an Email Account

You can delete an email account from your phone if you no longer wish to receive messages for the account on your phone.

1. From home, tap **Apps** > **Email** .

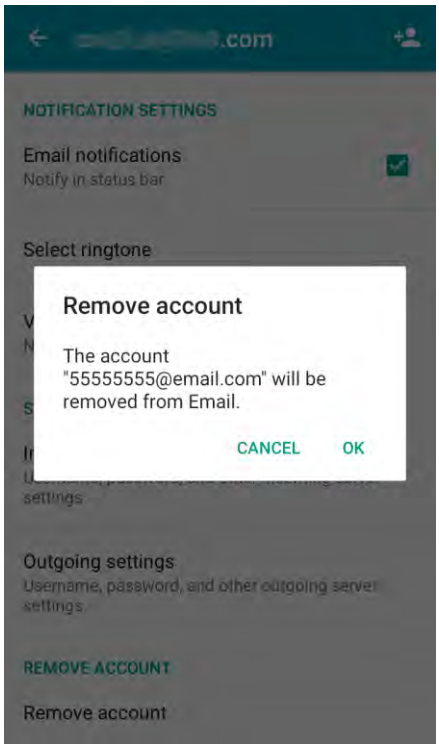
   ❖ The email inbox opens.

2. Tap **Menu** > **Settings**.



3. Tap the account you want to delete and scroll to the bottom of the menu in the new screen.
4. Tap **Remove account**.

5. Tap **OK** to confirm.



❖ The account is deleted from your phone

Manage Your Email Inbox

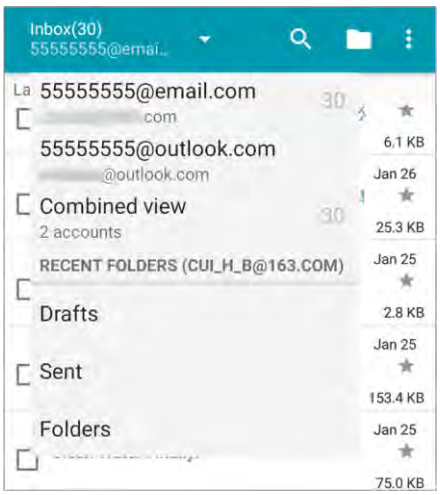
Your email inbox provides management options for viewing, sorting, and deleting your email messages.

View Your Email Inbox

1. From home, tap **Apps** > **Email** .

   ❖ The email inbox opens.

2. Tap the email account at the top left of the screen to select a different inbox, or tap **Combined view** to see all your email inboxes at once.



Refresh an Email Account

Whatever your automatic synchronization settings are, you can also synchronize your sent and received email messages manually at any time.

- While viewing the account you want to synchronize, drag the message list downwards.

Sort Email Messages

1. On the email account inbox, tap **Menu** ⋮ > **Display sort & filter**.
2. Tap the left drop-down menu at the top of the email list to sort email messages by date received, subject, sender, or size.

   – or –

   Tap the right drop-down menu to filter the inbox by priority, attachments, or read/unread status.

Delete an Email Message

1. On the email account inbox, touch and hold the message you want to delete.
2. At the bottom of the screen, tap **Delete** 🗑 > **OK**.

Delete Multiple Email Messages

1. On the email account inbox, tap the check box next to the messages you want to delete.
2. Tap **Delete** 🗑 > **OK**.

Exchange ActiveSync Email Features

Set options for your corporate Exchange ActiveSync email messages, including synchronization options, flagging messages, out-of-office messages, and message priority.

Synchronize Exchange ActiveSync Email

You can set Exchange ActiveSync to automatically check for new Exchange ActiveSync email messages.

1. From home, tap **Apps** > **Email**.
2. Tap **Menu** > **Settings**.
3. Tap the name of the Exchange ActiveSync account.
4. Tap **Inbox check frequency** and choose the option you want.

Flag Email Messages

For an Exchange ActiveSync account, you can flag email messages to help you keep track of them.

1. From home, tap **Apps** > **Email**.
2. On the inbox screen, tap the message you want to view.

Tip: Tap your current email account at the top left to switch to a different email account.

3. Tap **Menu** > **Toggle flag** and select a flag option (**Set flag**, **Complete flag**, or **Clear flag**).

Set Out of Office Status

You can set your Out of Office status and auto-reply message right from your phone.

1. From home, tap **Apps** > **Email**.
2. Tap **Menu** > **Settings** and tap the Exchange ActiveSync account name.
3. Tap **Out of Office**.
4. Check **Use out of office settings**.
5. Check **Send automatic replies during this time period** and set the time range when you will be out of the office.
6. Enter the auto-reply message for senders inside your organization. You can also choose to send a message to all senders outside your organization or senders in your contact list.
7. Tap **Save**.

Set Email Message Priority

You can set the priority for an email message you send with your Exchange ActiveSync account.

1. While composing the message, tap **Menu** > **Show priority**.
   - A priority line appears below the email subject.

2. Select the priority for the message. You can select **High**, **Normal**, or **Low**.

Browser

Your phone's Web browser gives you full access to both mobile and traditional websites on the go, using 3G, 4G, or Wi-Fi data connections.

SSL/TLS

SSL (Secure Sockets Layer) and TLS (Transport Layer Security) are protocols for encrypting sent/received data. While in a screen connected by SSL/TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

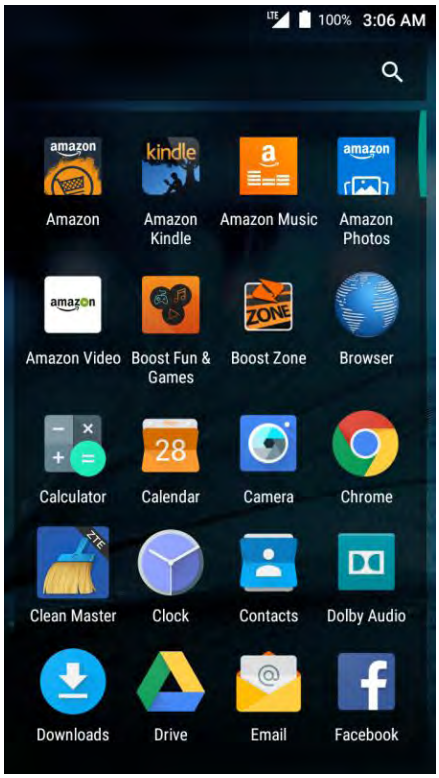
SSL/TLS Cautions

When opening a secured page, users must decide as their responsibility whether or not to open the page with use of SSL/TLS. Boost Mobile and the applicable Certification Authorities make no guarantees whatsoever to users regarding security of SSL/TLS.

Use the Browser

Launching the browser is as easy as tapping an icon.

1. From home, tap **Apps** > **Browser**.



❖ The browser opens.

- The first time you launch Internet, you may be prompted to enter your 10-digit wireless phone number to access the Sprint home page.
- You can also launch the browser by tapping a URL in a text message, email message, or Gmail message.

2. Tap the address/search field at the top and enter search words or a Web address (URL).

❖ The search results appear or a Web page opens.

Browser Use Options

- **Refreshing the Web Page**: With the page displayed, tap .
- **Going Forward to the Next Page**: Tap .
- **Returning to the Last Page**: Tap .
- **Returning to the Home Page**: Tap .
- **Sharing the Web Page URL**: Tap **Menu** > **Share** and select an app or service for sharing.
- **Searching within a Web Page**: With a Web page displayed, tap **Menu** > **Find in Page**, and enter your search text.
- **Copying the URL of the Web Page**: With the Web page displayed, tap **Menu** > **Copy Link**.

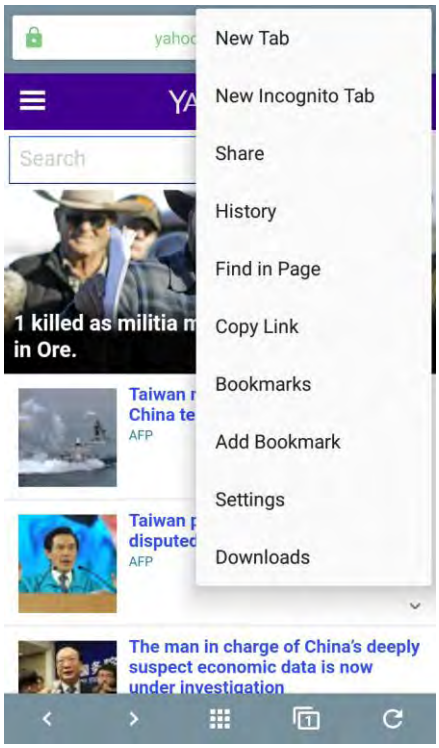
Add a Bookmark

Bookmark favorite sites using the browser menu options.

1. From home, tap **Apps** > **Browser** .

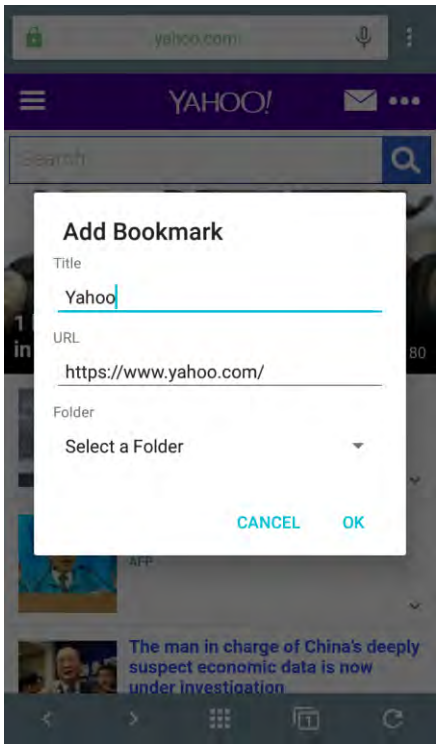
❖ The browser opens.

2. Navigate to the Web page you want to bookmark, and tap **Menu** ⋮ > **Add Bookmark**.



❖ The add bookmark window opens.

3. Check or change the bookmark title, URL, folder, and then tap **OK**.



❖ The Web page is added to bookmarks.

Bookmark Options

- **Editing Bookmarks**: From the browser, tap **Menu** > **Bookmarks**, touch and hold a bookmark, tap **Edit**, edit the bookmark, and then tap **OK**.
- **Deleting Bookmarks**: From the browser, tap **Menu** > **Bookmarks**, touch and hold a bookmark, and then tap **Delete**.
- **Open the Bookmarked Web Page in a New Browser Tab**: From the browser, tap **Menu** > **Bookmarks**, touch and hold a bookmark, tap **New tab**.
- **Create Bookmark Folders**: From the browser, tap **Menu** > **Bookmarks**, tap **Menu** > **Add Bookmark Folder**, enter the folder name and tap **Create**.

View Browser History

Use the browser menu options to view your browsing history.

1. From home, tap **Apps** > **Browser**.

   ❖ The browser opens.

2. Tap **Menu** > **History**.

   ❖ The History screen opens.

3. Tap an entry to reopen the Web page.

   ❖ The Web page opens.

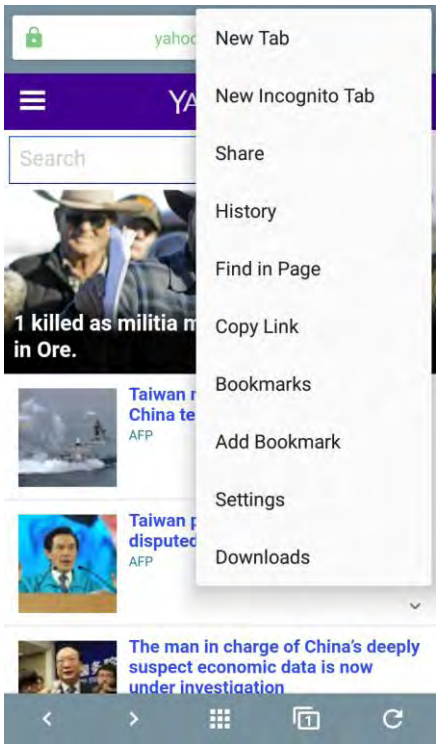
Open New Browser Tabs

Use tabbed browsing to switch between websites quickly and easily.

1. From home, tap **Apps** > **Browser**.

   ❖ The browser opens.

2. Tap **Menu** > **New Tabs**.



❖ A new tab appears.

- To switch tabs, tap at the bottom of the screen. The number in the icon changes dynamically as the number of opened tabs changes.

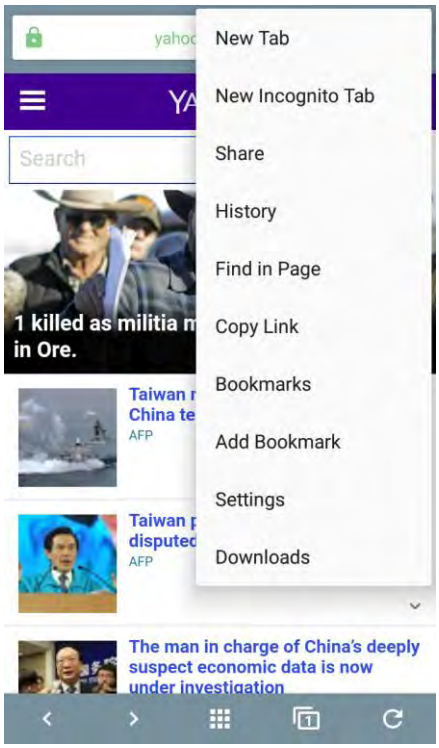
Browser Settings

Customize your experience with the Internet through the browser settings menu.

1. From home, tap **Apps** > **Browser**.

❖ The browser opens.

2. Tap **Menu** ⋮ > **Settings**, and customize your browser settings.



❖ Your browser settings are saved.

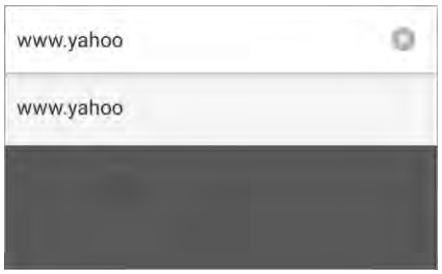
Chrome Browser

In addition to the default "Browser" Web browser, your phone supports the Chrome mobile Web browser. If you are signed in with a Google Account, the Chrome browser will import all your bookmarks and other Web preferences for use on your phone.

1. From home, tap **Apps** > **Chrome**.

❖ Chrome opens.

2. Tap the address bar at the top and enter search words (for a Google search) or a Web address (URL).



❖ The search results appear or a Web page opens.

Chrome Support

- To find on-phone help with Chrome, from Chrome, tap **Menu** ⋮ > **Help & feedback**.
  - ❖ A Web page will open displaying Google help for Chrome.

Tip: For more information, from your computer, visit: google.com/intl/en/chrome/browser/mobile/.

Camera and Video

You can use the camera or video camera to take and share pictures and videos. Your phone comes with a 13 megapixel camera with an autofocus feature and a front-facing camera that let you capture sharp pictures and videos.

Camera Overview

The camera's viewfinder screen lets you view your subject and access camera controls and options.

- **Switch view mode:** Switch between the back camera lens and the front-facing camera lens (for self-portraits, video chatting, etc.).
- **Self-timer:** Set a time delay before the camera takes a picture after you tap the shutter icon, or turns off this feature.
- **Flash:** Select a flash mode for the camera.
- **Settings:** Open the camera and camcorder settings menu and lets you change additional camera and camcorder settings. See Set Camera Functions.
- **Captured picture/video:** View pictures and videos you have captured.
- **Capture picture:** Tap the icon to take a picture.
- **Capture video:** Tap the icon to start capturing a video.
- **Switch camera mode:** Select a camera mode for the back camera lens and the front-facing camera lens. When using the back camera, in addition to the default AUTO mode, you can tap **PRO** to adjust some advanced professional options, or tap **FUN** to use panorama, HDR, special effects, multi-exposure, macro subjects, or smile detection modes. When using the front camera, you can tap **BEAUTY** or **EFFECT** to capture beauty shots or apply various filters to your picture.

Take Pictures and Record Videos

The following topics teach you how to take pictures and record videos with your phone’s camera.

Capturing Pictures/Videos

- **File Format for Pictures**: File format for pictures is JPEG.
- **File Format for Videos**: File format for videos is MPEG4.

Camera Cautions

If Lens Becomes Dirty: Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight: Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

Flash Warning

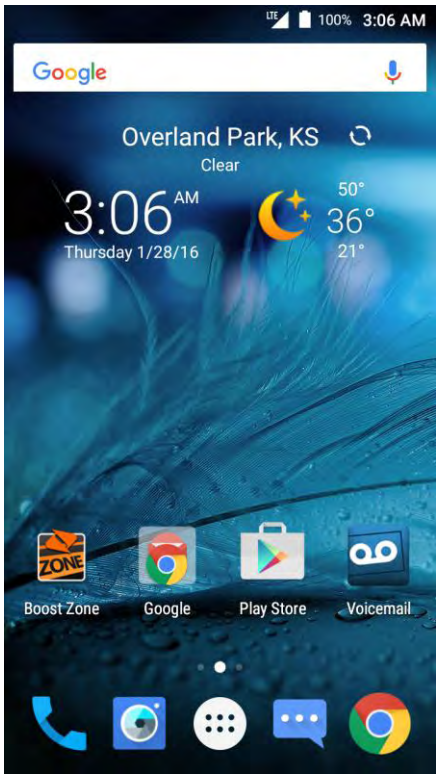
Do not shine the flash close to eyes. Do not look directly at the flash when shining. Do not shine the flash at other people's eyes. May affect eyesight, etc.

Take a Picture

You can take high-resolution pictures using your phone's cameras.

Note: If you have an SD card installed as portable storage, pictures and videos are stored to the SD card by default. If no card is installed, pictures and videos are saved to your phone's memory. To change this setting, tap **Apps** > **Settings** > **Storage** > **Save location**.

1. From home, tap **Camera** .



❖ The camera viewfinder appears.

2. Before taking the picture, you can zoom in on your subject.

   - To zoom in, "spread" the screen with your thumb and finger or press the **Volume Up** key.
   - To zoom out, "pinch" the screen or press the **Volume Down** key.

3. Frame your subject on the screen and configure other necessary settings. See Camera Overview for details.

Tip: Hold the phone vertically when taking portrait shots or hold the phone horizontally when taking landscape shots.

4. You can either let the camera autofocus on the center of the screen, or you can tap another area of the screen that you want to focus on.

5. Tap to take the picture.

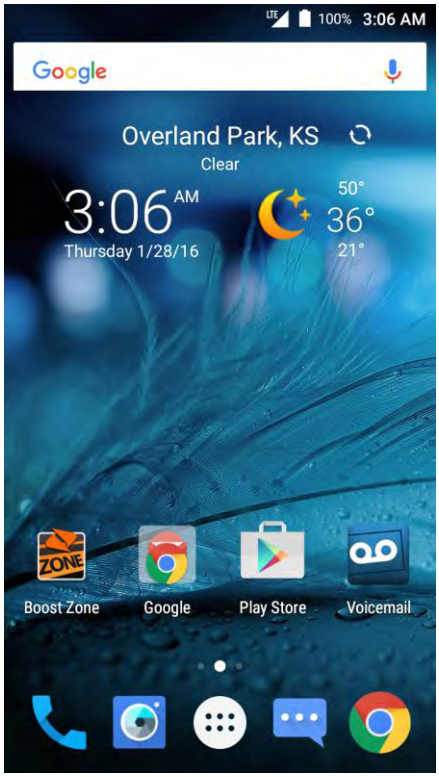
   ❖ The shutter clicks and the picture is captured and saved to your phone or SD card. Tap the thumbnail at the corner of the screen and choose what you want to do with the picture you've just taken.

Record Videos

Record high-quality videos (resolution up to 1080p) using your phone's camcorder.

Note: If you have an SD card installed as portable storage, pictures and videos are stored to the SD card by default. If no card is installed, pictures and videos are saved to your phone's memory. To change this setting, tap **Apps** > **Settings** > **Storage** > **Save location**.

1. From home, tap **Camera**.



   ❖ The camera viewfinder appears.

2. Frame your subject on the screen. You can tap any area of the Viewfinder screen that you want the camera to focus on before and during recording.

3. Tap to start recording video. The recording duration appears.

Tip: During recording, you can pinch or spread on the screen or press the **Volume** keys to zoom in or out. You can also tap to take a picture.

❖ Video recording begins.

4. Tap to pause recording. Tap to continue recording.

5. Tap to stop recording.

❖ The camera stops recording and the video is captured and saved to your phone or SD card.

View Pictures and Videos Using Gallery

Using the Gallery application, you can view pictures and watch videos that you've taken with your phone's camera, downloaded, or copied onto your storage card or phone memory.

For pictures that are on your storage card or phone memory, you can do basic editing such as rotating and cropping. You can also easily assign a picture as your contact picture or wallpaper and share pictures with your friends.

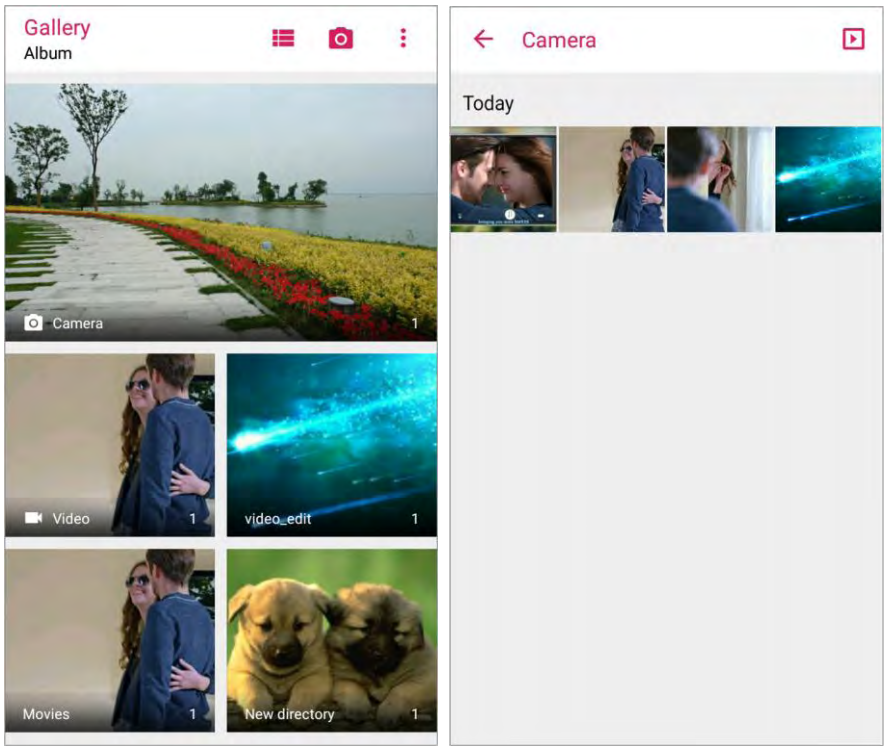
View Pictures and Videos

You can access and view all your stored pictures and videos from your phone's Gallery.

1. From home, tap **Apps** > **Gallery**.

❖ The album list opens.

2. Tap an album (such as Camera).



❖ The list of pictures and videos for the album opens.

- To open another album, tap **Back** to return to the Albums view.

3. Tap an image to view the picture or video.

❖ The picture or the video snapshot opens and displays in full screen.

- Tap to play the video.
- When viewing pictures and videos in full screen, you can touch the screen to display a series of options and choose what to do with the picture or video.

Pictures and Videos: Review Screen

After capturing a picture or video, from the camera screen, tap the thumbnail image at a corner of the screen to see the item in the review screen. From there, you can access options such as share, edit/trim, or delete the picture or video.

Pictures and Videos: Options while Viewing

- **Zoom In or Out on a Picture or Video**: Tap the screen twice or pinch the screen to zoom in or out on a picture or video.

- **Viewing Videos**: Use the onscreen controls to play, pause, fast forward, or rewind the video playback. If you use the Video Player app, more options are available, including screenshot, video ratio, picture-in-picture, and more.

After selecting an album from the Albums screen, you can browse through the thumbnails of pictures and videos of that album. Tap a thumbnail to view the picture or video in full screen. Tap to play the video. By default, the thumbnails in an album are displayed in grid view.

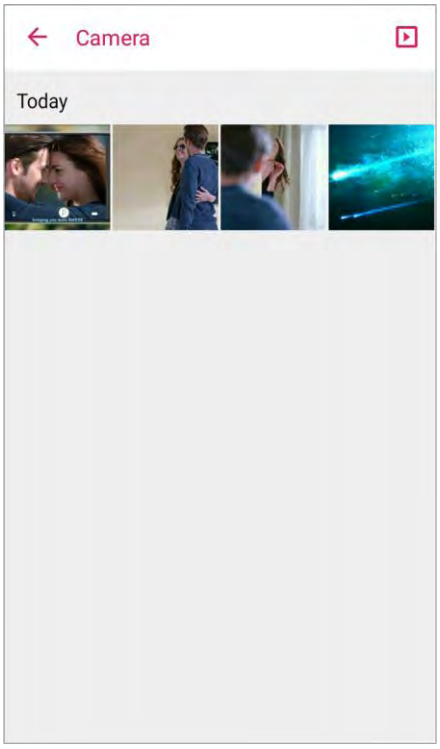
Note: When viewing the content of an album, you can touch and hold on a thumbnail to open a selection menu and choose what to do with the picture or video.

Edit Pictures

Whether you're browsing pictures in the Gallery application, you can tap a picture to display options and choose to edit the picture, rotate it, and more.

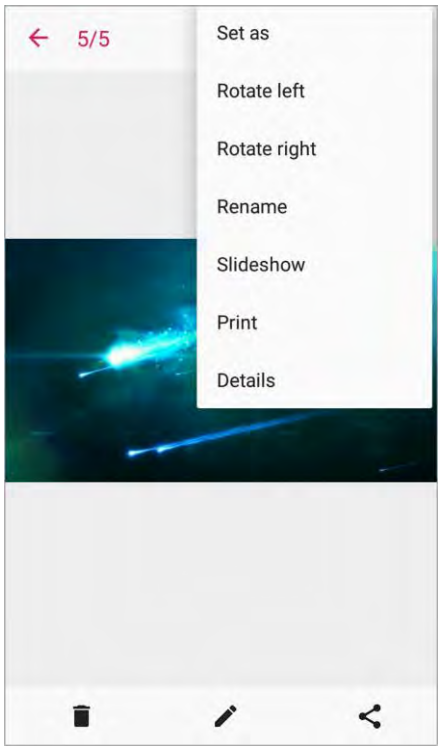
Rotate and Save a Picture

1. From home, tap **Apps** > **Gallery**.
   - ❖ The album list opens.
2. Tap an album (such as Camera).



   - ❖ The list of pictures and videos for the album opens.
3. Tap the picture you want to rotate.

4. Tap **Menu** ⋮ and then select either **Rotate left** or **Rotate right**.



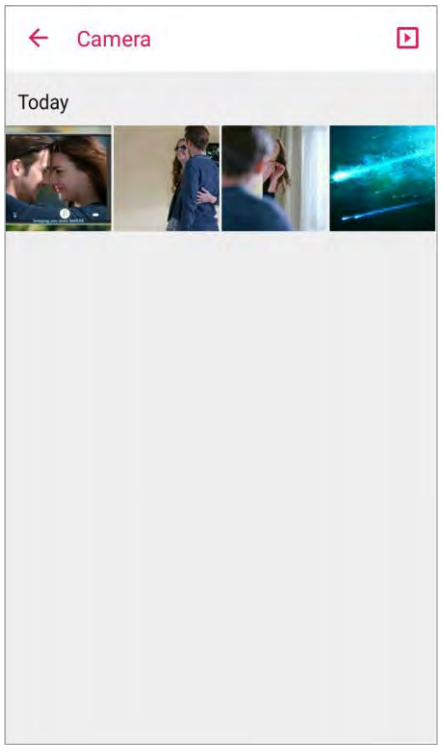
❖ The picture is rotated its file is updated.

Retouch a Picture

1. From home, tap **Apps** > **Gallery**.

❖ The album list opens.

2. Tap an album (such as Camera).



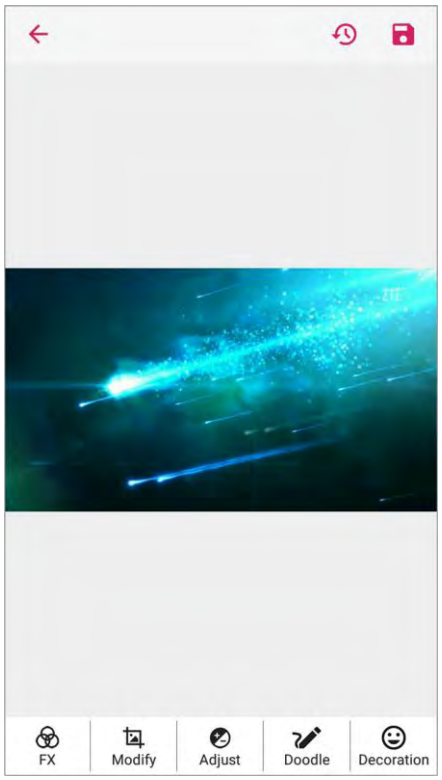
❖ The list of pictures and videos for the album opens.

3. Tap the picture you want to edit.

4. Tap and choose **Photo Editor**.

❖ The Photo Editor screen appears.

5. Tap an edit option along the bottom of the screen and edit the picture.



6. Tap ✓ to keep the change or ✕ to cancel it.

7. Tap to save the new picture.

Note: Tap in the Photo Editor screen to see the edits you have made and undo or redo them.

- The new picture is saved as a new file in the same album as the original picture. The original picture remains unedited.

Share Pictures and Videos

The Gallery application lets you send pictures and videos using email or multimedia messages. You can share pictures on your social networks (such as Facebook, Google+, and Twitter) and share videos on YouTube. You can also send them to another phone, your computer, or your Google Acount using Bluetooth, Wi-Fi Direct, Photos, or Drive.

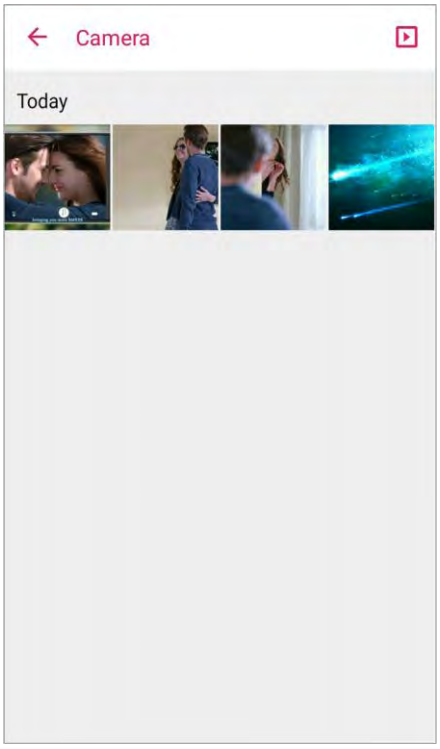
Send Pictures or Videos by Email

You can send several pictures, videos, or both in an email or Gmail message. They are added as file attachments in your email. For more information about using email and Gmail, see Compose and Send Email or Create and Send a Gmail Message.

1. From home, tap **Apps** > **Gallery**.

❖ The album list opens.

2. Tap an album (such as Camera).

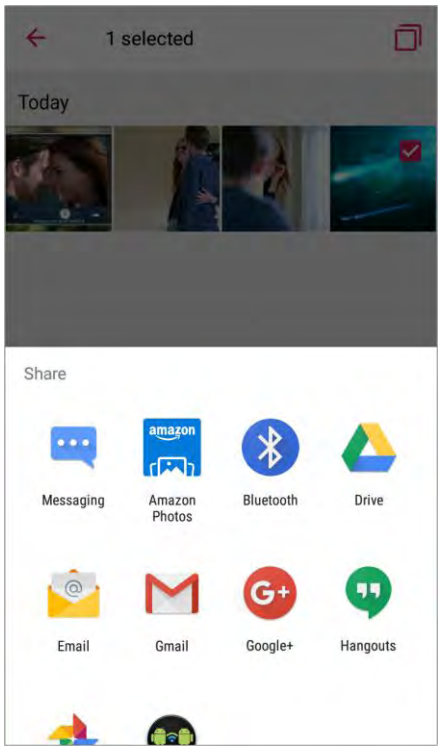


❖ The list of pictures and videos for the album opens.

3. Touch and hold a thumbnail of the picture or video you want to share.

   - To select multiple items, tap all the items you want to include.

4. Tap **Share** and then on the Share menu, tap **Email** or **Gmail**.



❖ Follow onscreen prompts to complete and send the message.

Note: If you have multiple email accounts, the default email account will be used. To change the account, tap the sender address displayed above the recipients line and select the desired email account.

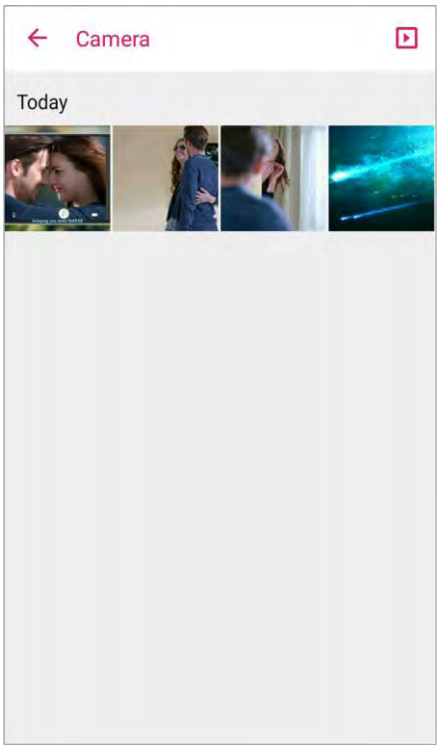
Send a Picture or Video by Multimedia Message

Multimedia Messaging (MMS) lets you send pictures and videos using your phone's messaging app. Although you can send several pictures or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size.

1. From home, tap **Apps** > **Gallery**.

❖ The album list opens.

2. Tap an album (such as Camera).

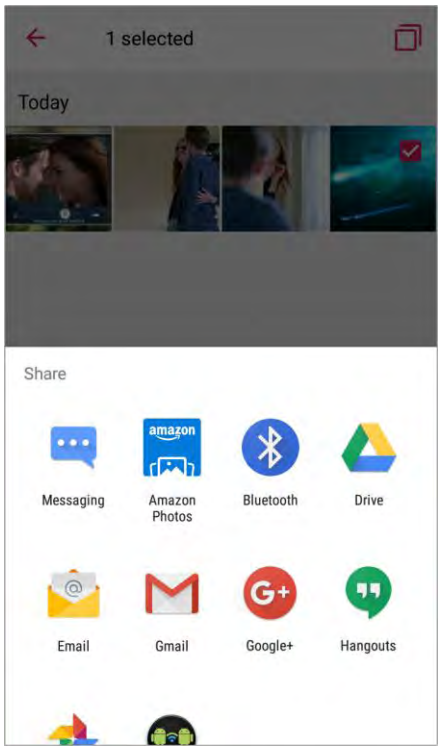


❖ The list of pictures and videos for the album opens.

3. Touch and hold a thumbnail of the picture or video you want to share.

   - To select multiple items, tap all the items you want to include.

4. Tap **Share** and then on the Share menu, tap **Messaging**.



❖ Follow the onscreen prompts to complete and send the message.

For more information about sending multimedia messages, see Send a Multimedia Message (MMS).

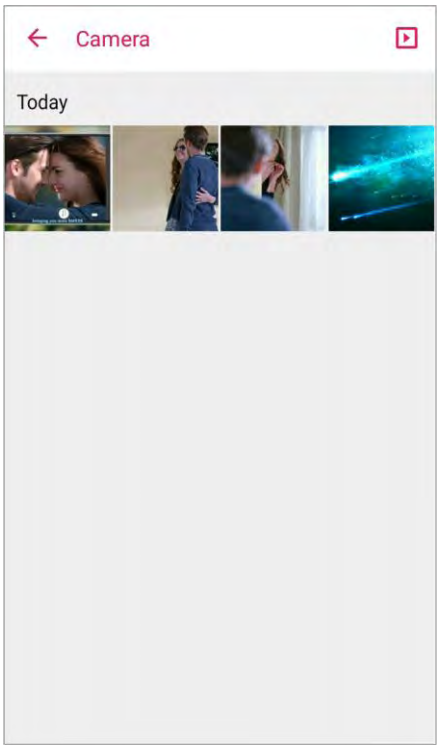
Send Pictures or Videos Using Bluetooth

You can select several pictures, videos, or both and send them to someone's phone or your computer using Bluetooth.

1. From home, tap **Apps** > **Gallery**.

❖ The album list opens.

2. Tap an album (such as Camera).

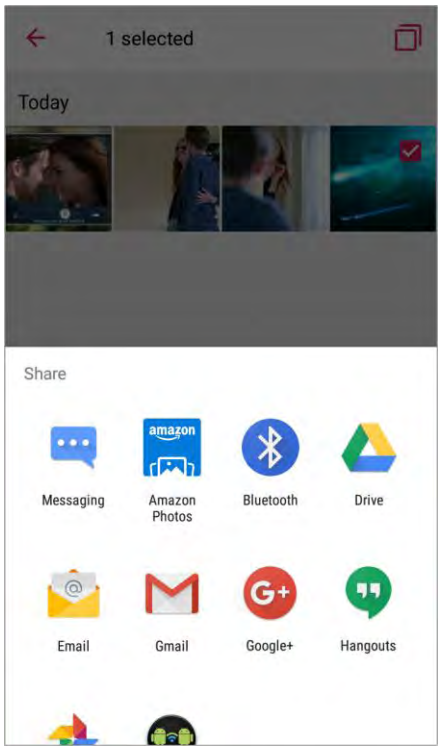


❖ The list of pictures and videos for the album opens.

3. Touch and hold a thumbnail of the picture or video you want to share.

   - To select multiple items, tap all the items you want to include.

4. Tap **Share** and then on the Share menu, tap **Bluetooth**.



❖ Follow the onscreen prompts to complete and send the files.

For more information, see Bluetooth.

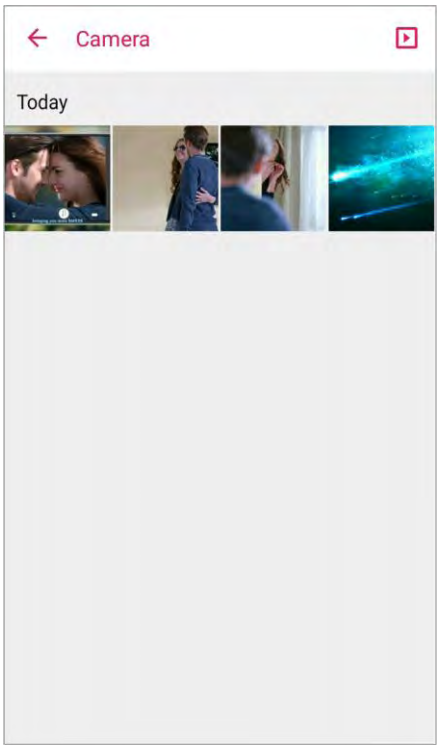
Share Pictures or Videos via Additional Apps or Social Media

From Gallery, you can share your pictures and videos from a variety of apps and social media sites, such as Facebook, Google+, Hangouts, Instagram, Flickr, and more. Available apps will vary depending on what you have installed on your phone.

1. From home, tap **Apps** > **Gallery**.

❖ The album list opens.

2. Tap an album (such as Camera).

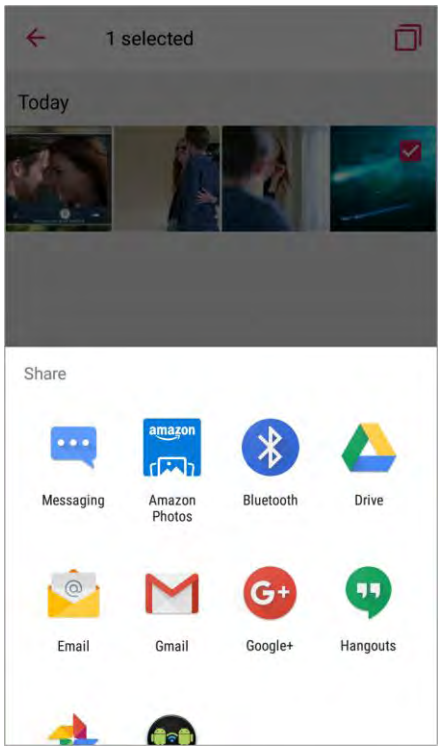


❖ The list of pictures and videos for the album opens.

3. Touch and hold a thumbnail of the picture or video you want to share.

   - To select multiple items, tap all the items you want to include.

4. Tap **Share** and then on the Share menu, tap the app you want to use.



5. Follow the prompts to complete and post or share your pictures or videos.

❖ The upload is completed.

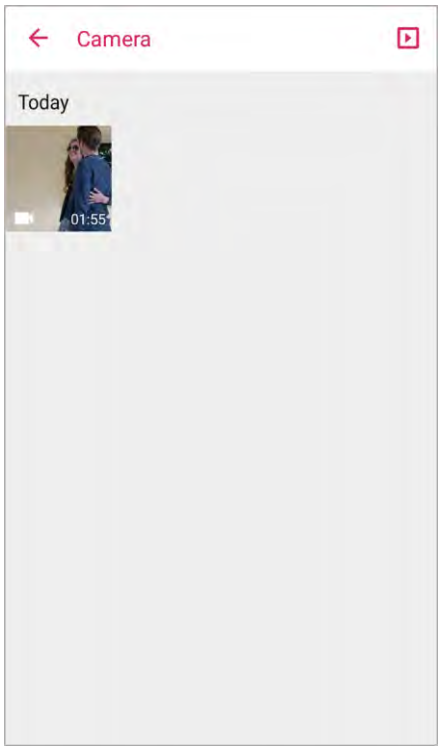
Share Videos on YouTube

You can share your videos by uploading them to YouTube™. Before you do this, you must create a YouTube account or Google Account and sign in to that account on your phone.

1. From home, tap **Apps** > **Gallery**.

❖ The album list opens.

2. Tap an album (such as Camera).

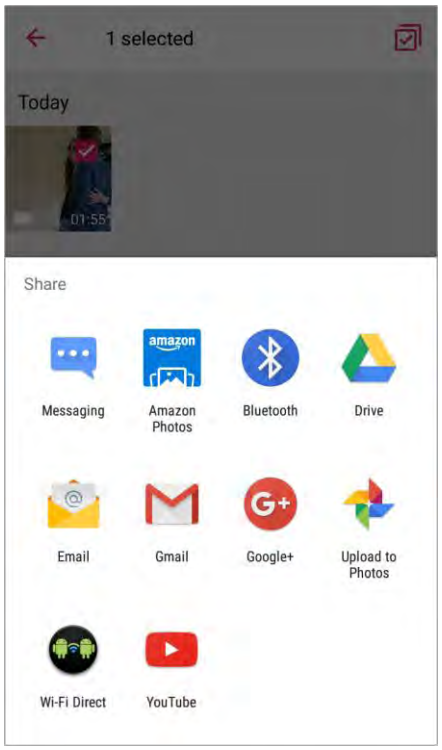


❖ The list of pictures and videos for the album opens.

3. Touch and hold a thumbnail of the videos you want to share.

   - To select multiple videos, tap all the videos you want to include.

4. Tap **Share** and then on the Share menu, tap **YouTube**.



5. Enter the prompted information, such as description and tags, and select a privacy option.

6. Tap .

   ❖ The upload is completed.

Camera Settings

You can adjust your camera's settings using the icons on the main camera screen and the full camera settings menu.

Switch Camera Modes

Your phone lets you use different types of camera modes depending on your subject and environment.

1. From home, tap **Camera** .

   ❖ The camera viewfinder appears.

2. When the back camera lens is used, tap **PRO** to switch to professional mode where you can configure some advanced professional options, or tap **FUN** and select a mode. When the front-facing camera is used, tap **BEAUTY** to capture beauty shots or tap **EFFECT** to apply a filter to your picture.

❖ The camera switches mode.

Set Camera Functions

You can configure your camera's settings to fit any situation and event.

1. From home, tap **Camera** .

❖ The camera viewfinder appears.

2. Tap **Settings** .

❖ The camera settings menu opens.

3. Select your desired settings.

❖ The settings are applied.

- Settable items differ depending on the camera type in use.

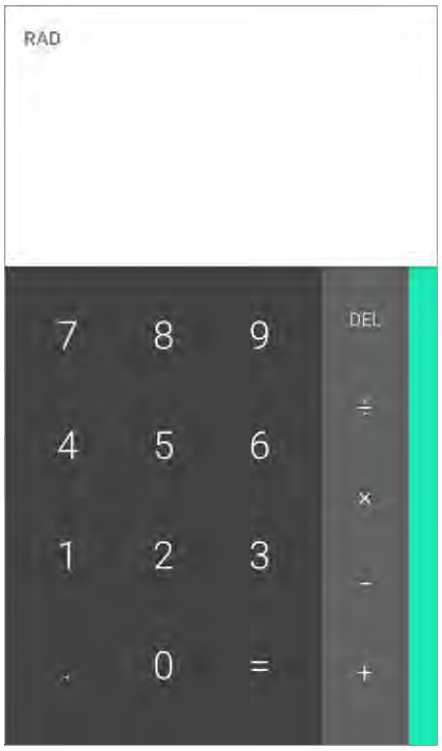
Useful Apps and Features

The following topics detail many of your phone's tools and features such as maps and navigation, calendar, clock, social networking apps, music, and more.

Calculator

Your phone's convenient built-in calculator lets you perform basic mathematical equations.

1. From home, tap **Apps** > **Calculator**.



   ❖ The calculator app launches.

2. Tap onscreen keys for calculations.

   ❖ Calculation results appear.

Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Depending on your synchronization settings, your phone's Calendar stays in sync with your Calendar on the Web, Exchange ActiveSync calendar, Google Calendar, and Outlook calendar.

In order to sync with your Google calendar, you must sign in to a Google account on your phone. See Google Account.

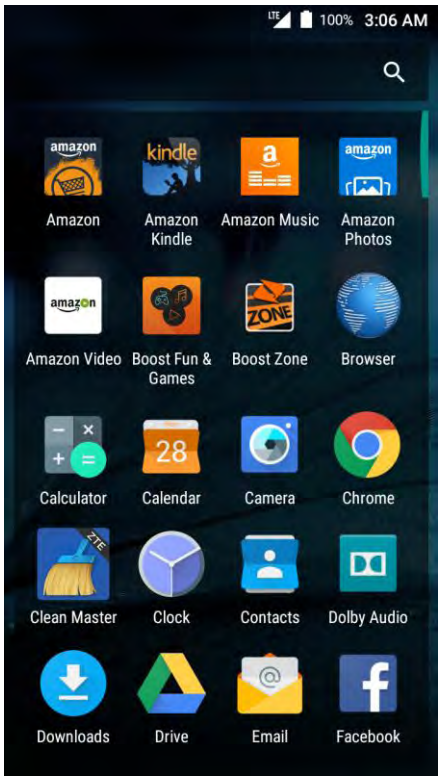
Calendar Operations

- **View Today's Calendar**: From the Calendar, tap . The number in the icon changes dynamically with your current date.
- **Change Calendar View**: From the Calendar, tap the time at the top left and select **Day**, **Week**, **Month**, or **Agenda** to change the current view.
- **View Next/Previous Month (Month View)**: From the Calendar, flick the screen up or down.
- **View Next/Previous Week (Week View)**: From the Calendar, flick the screen left or right.
- **View Next/Previous Day (Day View)**: From the Calendar, flick the screen left or right.
- **View the Next/Previous Time Period (Day/Week View)**: From the Calendar, flick the screen up or down.

Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. From home, tap **Apps** > **Calendar** .

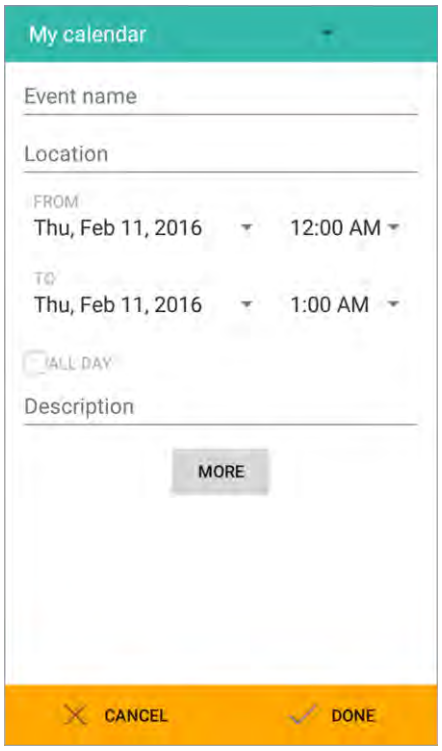


❖ The Calendar app opens.

2. Tap **Add** .

❖ The add event window opens.

3. Enter an event title, start date/time, end date/time, etc., and then tap **Done**.



❖ The event is added to your calendar.

Selecting a Calendar

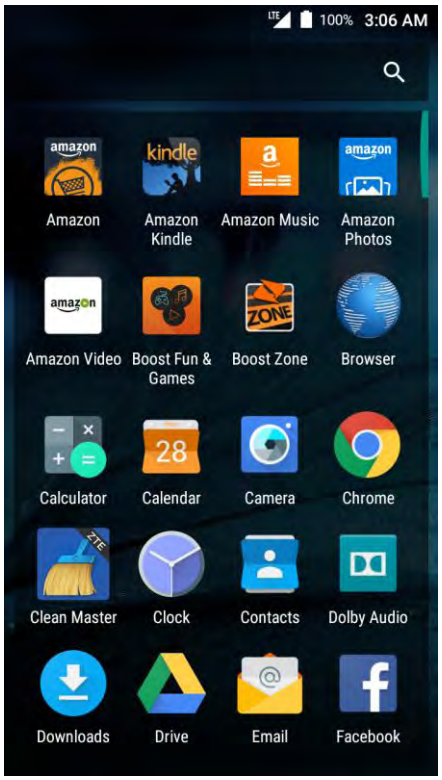
If you have more than one calendar, select a calendar in which to add events:

- Select **My calendar** to create an event that will appear only on your phone.
- Select your Google Account to create a Google Calendar event. If you have several Google Calendars on the Web, select one in which to add your event.
  - You can create multiple Google Calendars only in Google Calendar on the Web. After creating them in Google Calendar on the Web, you'll be able to see them in the Calendar application on your phone. For more information about creating and managing multiple Google Calendars, visit the Google website: calendar.google.com.
- If you have synchronized your phone with an Exchange ActiveSync account or Outlook on your computer, you can also select these calendars.
- Select your Outlook Account to create an Outlook Calendar event to sync with your computer.
- Select your Exchange ActiveSync Account to create an Exchange ActiveSync calendar event.

View Calendar Events

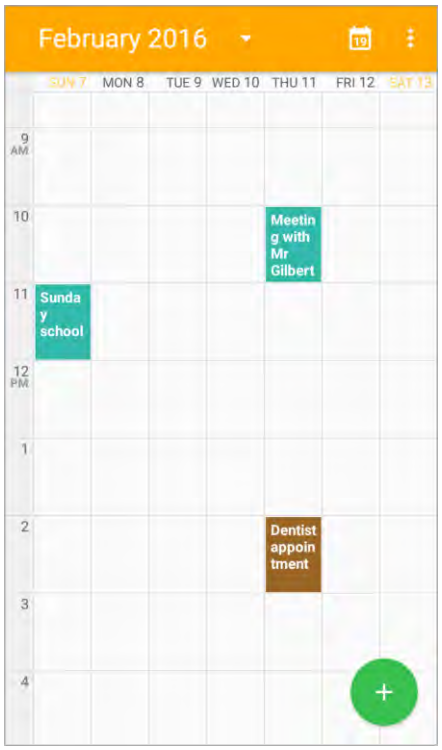
You can display the Calendar in daily, weekly, monthly, or agenda view. To change the Calendar view, tap the time at the top left and select **Day**, **Week**, **Month**, or **Agenda**.

1. From home, tap **Apps** > **Calendar**.



❖ The Calendar app opens.

2. Tap an event. If you are in month view, tap a date first.



Note: The color for the events indicates the type of calendar that includes the event. To find out which calendar each color represents, tap **Menu** ⋮ > **Calendars to display**.

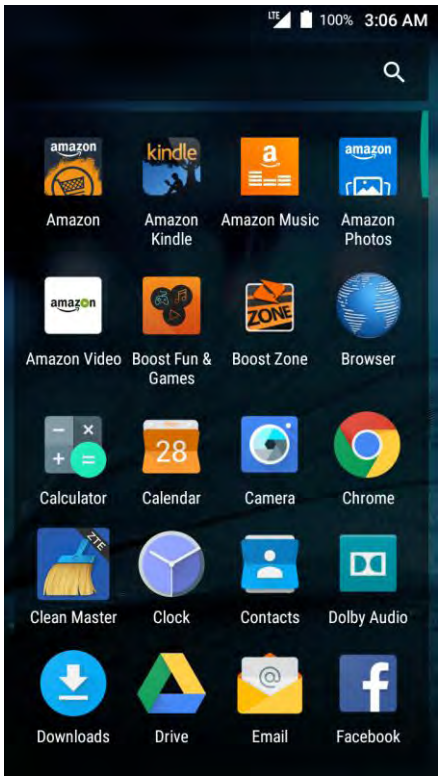
❖ The event details appear.

- In event details, tap **Edit** to edit the event.
- In event details, tap **Delete** and follow the prompts.
- In event details, tap Export to export the event as a .ics (iCalendar) file to the phone or the SD card.

Sync Calendars

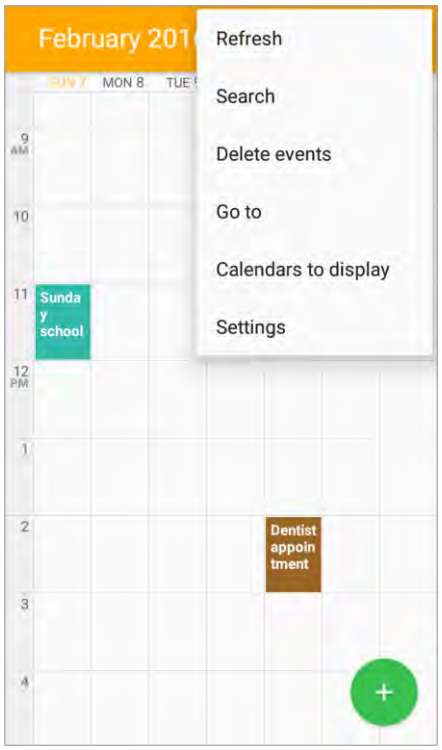
You can select which calendars you'd like to sync on your phone, along with what types of information you want to sync.

1. From home, tap **Apps** > **Calendar**.



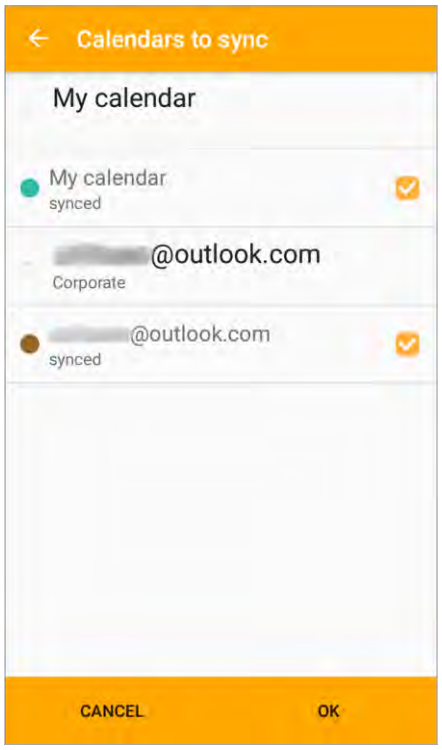
❖ The Calendar app opens.

2. Tap **Menu** ⋮ > **Calendars to display**.



3. Tap **Calendars to sync** at the bottom.

4. Select sync options by adding or removing check marks from the items.



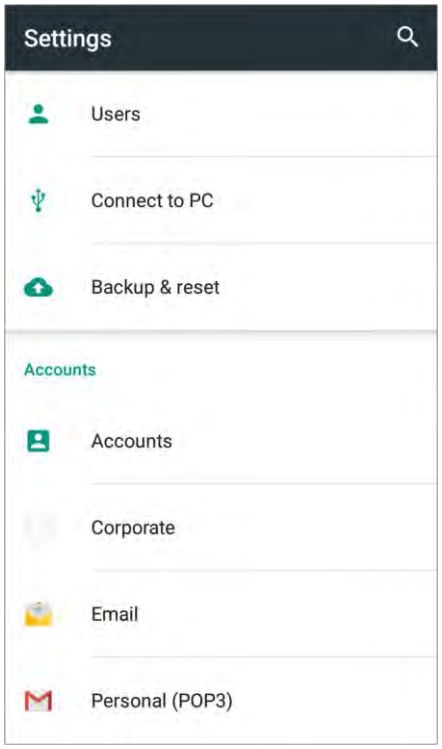
5. Tap **OK**.

❖ The sync settings have been updated.

Synchronize an Exchange ActiveSync Calendar

If you have set up a Microsoft Exchange ActiveSync account on your phone, you can also synchronize Exchange ActiveSync calendar events on your phone. Calendar events on your Exchange ActiveSync will also show in Calendar if you chose to synchronize with the Exchange ActiveSync Server.

1. From home, tap **Apps** > **Settings** > **Corporate**.



- To confirm your sync settings, tap the account name and make sure the **Calendar** switch is on.

2. Tap **Menu** > **Sync now**.

Note: If Microsoft Exchange ActiveSync doesn't appear under the Accounts heading in the Settings menu, you do not have an Exchange ActiveSync account configured on the phone. For information about adding an account, see Add an Exchange ActiveSync Account.

Clock

Your phone has a clock app that lets you set alarms, view time in time zones around the world, use a stopwatch, and set a timer.

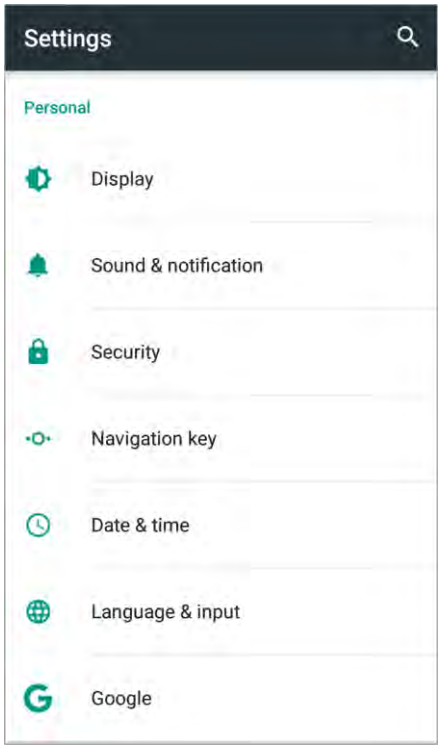
Check the Time

You can check the time any time on your phone. The current time displays in the upper right corner of the status bar. Many widgets and lock screens also display the time and provide options for how time is displayed.

Set the Date and Time

Your phone automatically receives the current date, time and time zone from the wireless network. You can set the date by hand by overriding the default setting.

1. From home, tap **Apps** > **Settings** > **Date & time**.



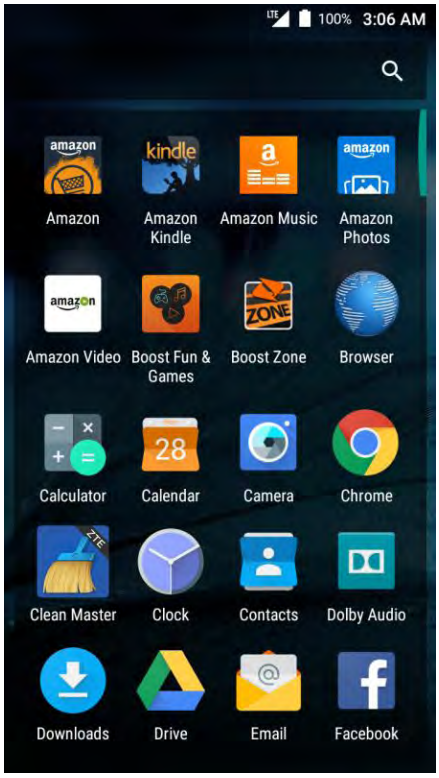
2. Tap to turn off the switch next to **Automatic date and time** and **Automatic time zone**, and then set the date, time, and time zone as desired.

❖ The date, time, and time zone will reflect your new settings.

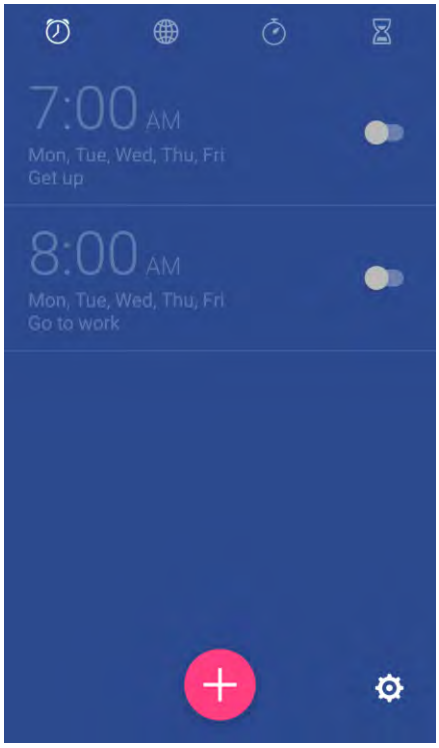
Set Alarms

Set multiple alarms using your phone's Clock app.

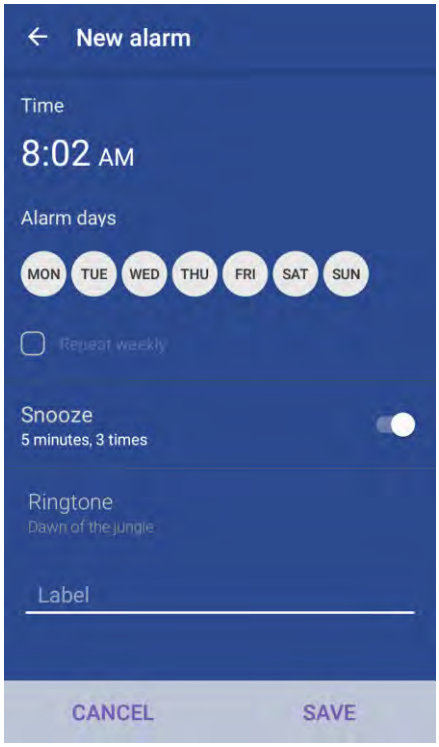
1. From home, tap **Apps** > **Clock**.



2. Tap the **Alarm** tab and then tap **Create alarm**.



3. Set the alarm options, including time, alarm days, repeat pattern, snooze, ringtone, and alarm label, and then tap **Save**.



❖ The alarm is set.

Note: To enable or disable existing alarms directly, just tap the switch next to the alarm.

Note: Tap in the Alarm tab to adjust general alarm settings.

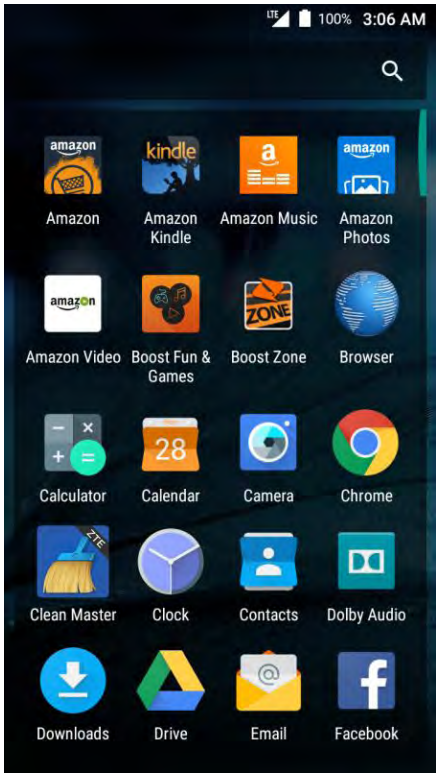
Phone at Alarm Time

- At the set alarm time, the phone sounds the alarm and/or vibrates.
- Stopping an alarm: When the alarm sounds, drag to the right to dismiss it.

Additional Clock Features

Your phone's clock app provides additional useful features including world clock, stopwatch, and timer functions. All features are available from the clock app display.

- From home, tap **Apps** > **Clock**.



World Clock

The world clock lets you keep track of the current time in multiple cities around the globe.

1. From the clock app, tap **World Clock**.
2. Tap **Add City** and select a city. You can enter a city name in the search field at the top to find the city.
3. Repeat to add multiple cities.

Stopwatch

The stopwatch lets you time events down to the hundredth of a second.

1. From the clock app, tap **Stopwatch**.
2. Tap **Start** to begin timing.
3. Tap **Record** to record lap time and total time.

Note: The stopwatch can record 20 laps at a time.

4. Tap **Pause** to pause timing. If you want to reset the stopwatch to zero, tap **Record**.

Timer

The timer provides a countdown timer for up to 99 hours, 59 minutes, and 59 seconds.

1. From the clock app, tap **Timer** .
2. Use the keypad to set the length of the timer.
3. Tap **Start** to begin the timer.

Facebook

Post updates, read what your friends are up to, upload pictures and check-ins, and more with on-the-go Facebook access.

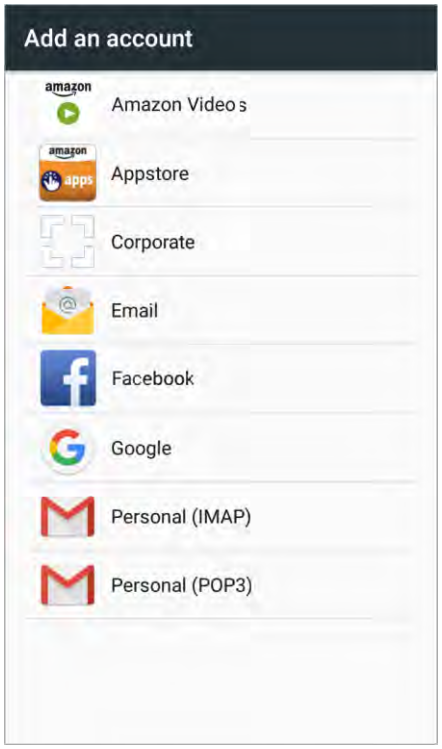
Install the Facebook App on Your Phone

Before you use Facebook on your phone, you must download and install the app.

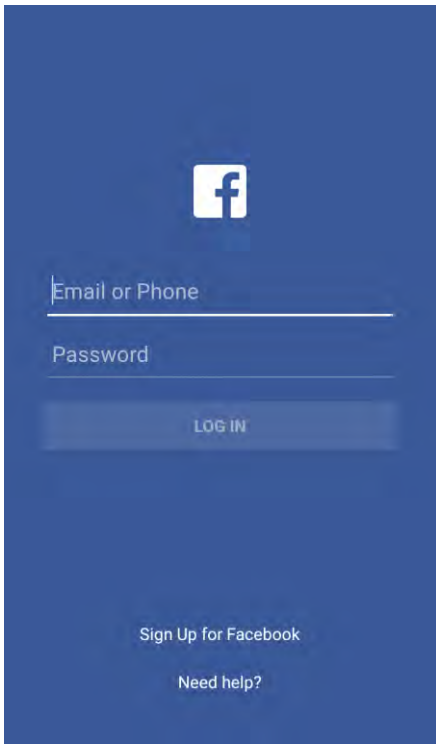
1. From home, tap **Apps** > **Facebook** .
2. Tap **Install**.
   - ❖ The app will be downloaded and installed on your phone.
     - ▪ To open the app from the home screen, tap **Apps** > **Facebook** .

Sign in to Your Facebook Account from Account Settings

1. From home, tap **Apps** > **Settings** > **Accounts** > **Add account**.



2. Tap **Facebook**.



3. Enter your email/phone number and password and tap **Log in**.

❖ Your Facebook account is added to your phone.

Use Facebook

Once you've downloaded the app and signed in, you can post and read updates, upload pictures, tag locations, and more, all from your phone.

1. From home, tap **Apps** > **Facebook**.

❖ The Facebook app launches.

- If this is the first time you've used Facebook on your phone, enter your Facebook ID and password and tap **Log in** to sign in to an existing account, or tap **Sign Up for Facebook** to set up a new Facebook account.

2. Tap **Status** and type an update, tap **Photo** and upload a picture from the gallery, tap **Check In** to share your location, "Like" and comment on friends' posts, and more.

File Manager

File Manager allows you to view and manage files stored on your phone's internal storage and your SD card as well as a USB device when they are available.

1. From home, tap **Apps** > **File Manager**.

2. Find the file you need by category in the **Category** tab, or tap **Local** to browse folders and files on the phone's internal storage, the SD card or the USB device connected to the phone.
   - Tap folders and files to access stored items.
   - Touch and hold an item to access option icons such as Copy, Move, Share, Delete, and more.
   - To copy or move an item, navigate to a new location and tap **Paste**.
   - Tap + to create a new folder in the current directory.

Google Search

Search information saved on the phone and in phone applications as well as on the Internet.

Use Google Search

Type search terms in the Google Search bar to find information on your phone and around the globe.

1. From home, tap **Apps** > **Google**.
   - ❖ The Search window opens.
     - If confirmation appears, follow onscreen instructions.
     - If a description for Google Now appears, tap **Get started** and read information. Tap **Yes, I'm in** on the last page if you want to use Google Now.
2. Type your search keywords and tap the search key on the keyboard.
   - ❖ Search results appear.
     - To search by voice, tap in the search bar and speak your search terms.

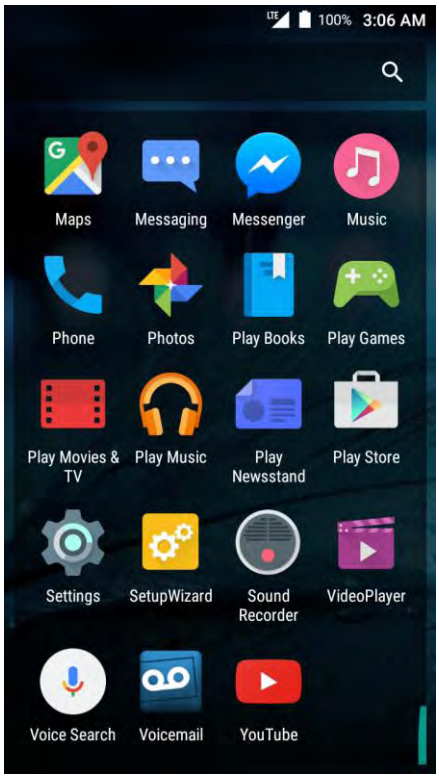
Google Search Operations

- **Changing Search Information**: From home, tap **Apps** > **Settings** > **Google** > **Search & Now** > **Phone search** and select where to search.
- **Using Google Now**: Google Now automatically searches for information based on search keywords used, your current location, etc., and presents search results in the search screen. Google Now also informs users of scheduled events.

Use Google Voice Search

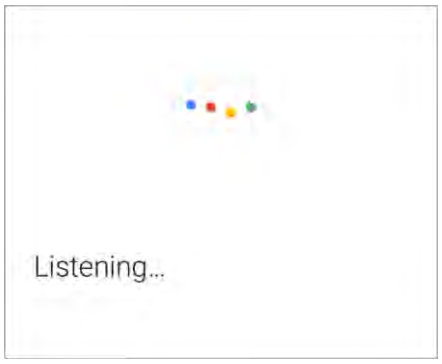
Use your voice to search instead of typing, with Google Voice Search.

1. From home, tap **Apps** > **Voice Search** .



❖ The Voice Search window opens.

2. Speak your search terms.



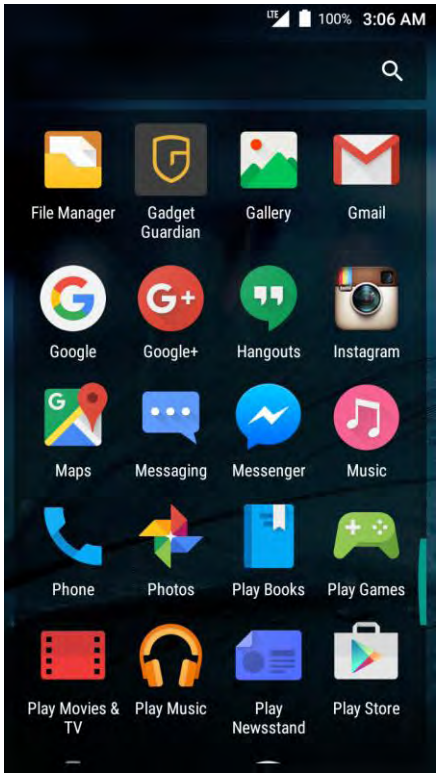
❖ Search results appear.

Hangouts

Hangouts is Google's instant messaging service. Use to communicate with other Hangout users, and also use video calling. Log in to a Google Account beforehand (see Google Account).

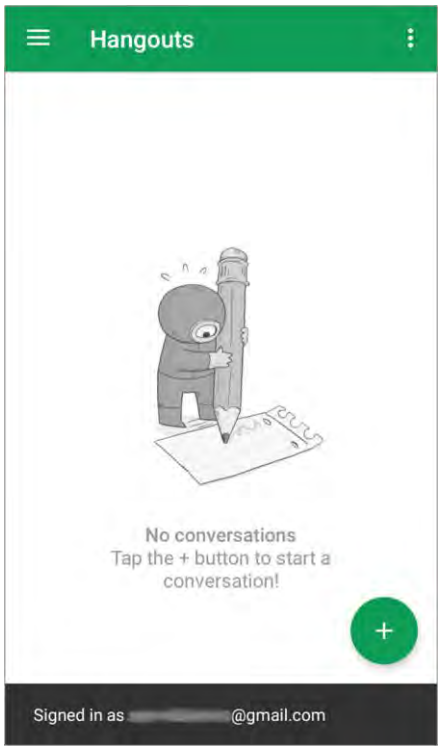
Using Hangouts

1. From home, tap **Apps** > **Hangouts**.



❖ The Hangouts app will open.

2. Tap **Add** to start a new session of conversation, video call, or group chat.



3. Type a name, email, number, or circle, or select a contact from the list.

4. Type a message or start a video chat.

   ❖ A chat window or a video chat window opens.

   - If a friend is not in a Hangout, you will see a message. Tap **Send invitation** to invite them to join the Hangout.

Hangouts Operations

- **Ending a Chat**: In the Hangouts window, touch and hold a chat and then tap **Delete** > **Delete**.
- **Ending a Video Chat**: In the video chat window, tap .

Note: You can use Hangouts as your phone's default messaging app, or as a standalone IM app. If you set Hangouts as the default messaging app, the Messages app will be disabled. For more information, see Default SMS App Settings.

Google Maps

Use the Google Maps app to determine your location, find directions, browse local businesses and attractions, rate and review places, and more.

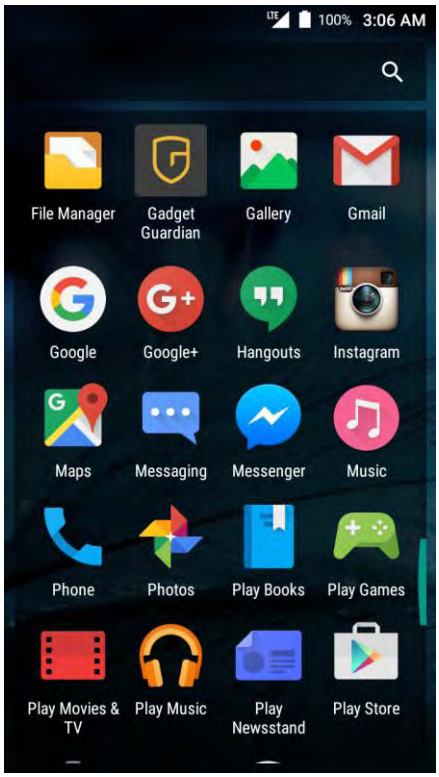
Enable Location Services on Your Phone

Before using any location-based services, you must enable your phone's location feature. For information about setting your phone's location options, see Location Settings.

View Maps of Specified Places

Use Google Maps to locate and map a specific address or destination.

1. From home, tap **Apps** > **Maps** .

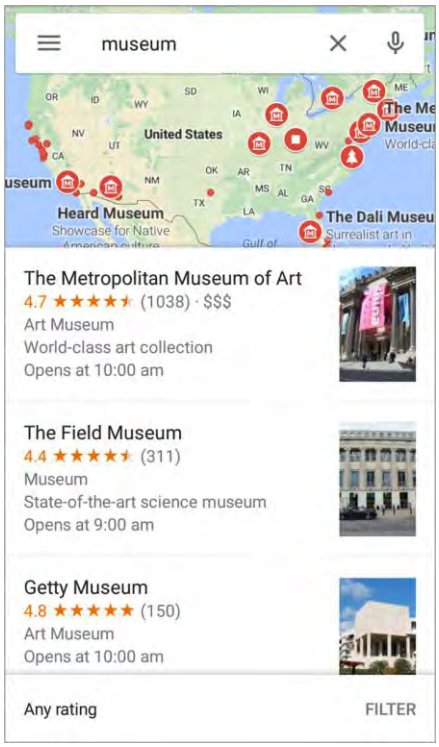


❖ Google Maps opens.

- If prompted, follow the onscreen instructions to accept terms of use.

2. Tap the search box at the top.

3. Enter an address, city, facility name, etc., and then tap a candidate in the results list.



Note: If your search term is specific enough, the map will automatically pan to that location.

- The information card for the specific location opens. You can find out its address, open hours, street view, people's review, how to get there, give the place a call, save it to your Google Account, and more.
  - Slide the card down to view the place on the map.

Google Maps Operations

- **Viewing Current Location**: From the Maps app, tap .
- **Obtain Useful Area Information for Current Location**: From the Maps app, tap . When your location is found, tap at the bottom of the screen and, in the new screen, select a type of business or attraction to browse related locations. You can then tap a location to view detailed information and find out how to get there.
- **View Traffic Information, Aerial Photos, Etc., in Maps**: From the Maps app, tap **Menu** and then tap **Traffic**, **Satellite**, **Google Earth**, etc.
- **Check Route to Destination**: From the Maps app, tap , select a method of transport (car, public transit, or on foot), and then enter your current location and your destination.
  - Route candidates appear in a list. Tap one to get more information.

- **Check Detailed Operation for Maps**: From the Maps app, tap **Menu** ☰ > **Help**.

Music Player

Your phone's built-in music player app lets you listen to and organize music files you have loaded into your phone's memory or SD card.

Note: For information about loading music onto your phone, see Transfer Files Between Your Phone and a Computer.

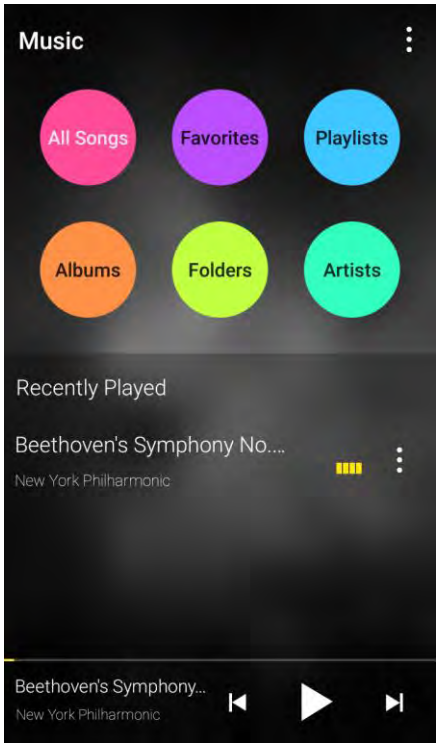
Listen to Music Using the Music Player

The Music app allows you to play music files in your phone's storages.

1. From home, tap **Apps** > **Music**.

   ❖ The music library opens. Your music files are cataloged, according to the information stored in the files.

2. Tap **All songs**, **Playlists**, **Favorites**, **Artists**, **Albums**, or **Folders** to browse your music. You can also tap a song in the **Recently played** list to select songs you recently played.

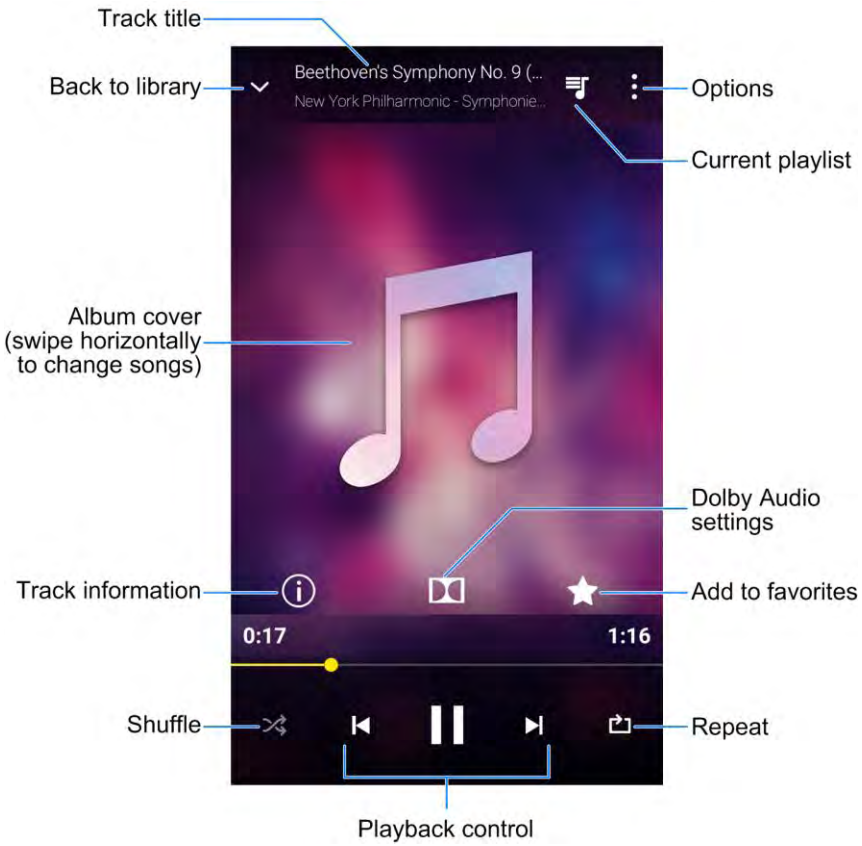


3. Tap a song to start playing in the music player.

Note: Adjust the volume with the **Volume** keys.

The Playback Screen

When you tap a song in the music library, the music player immediately starts to play it and its name and the player controls are displayed at the bottom of the screen. Tap the area to open the playback screen, where you can have more control over the player.



- **Track title**: Display track name, artist, and album information.
- **Back to library**: Return to the music library.
- **Album cover**: Display the cover art of the album when it is available. Swipe horizontally to switch to the next or previous song.
- **Track information**: Display the detailed information of the song and the file.
- **Shuffle**: Turn on or off shuffle.
- **Playback control**: Skip songs or pause and resume playback. Drag the progress bar to jump to any part of the track.
- **Repeat**: Toggle repeat mode (no repeat, repeat the current track, or repeat the current playlist).
- **Add to favorites**: Add the track to the Favorites playlist. Tap again to remove the track from the list.
- **Current playlist**: Tap to view the current playlist.

- **Options**: Access additional options.

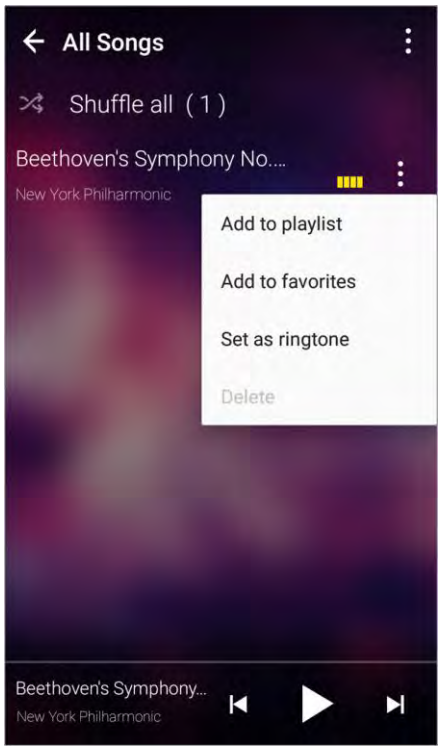
Create a Playlist

Music playlists help you organize your music files.

1. From home, tap **Apps** > **Music** .

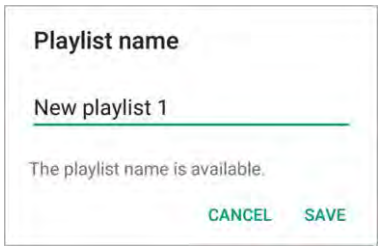
   ❖ The music library opens. Your music files are cataloged, according to the information stored in the files.

2. Find the music file you want to put in a playlist. Tap ⋮ next to the song to open a list of options.



3. Tap **Add to playlist** > **New playlist +**.

4. Enter the playlist name and tap **Save**.



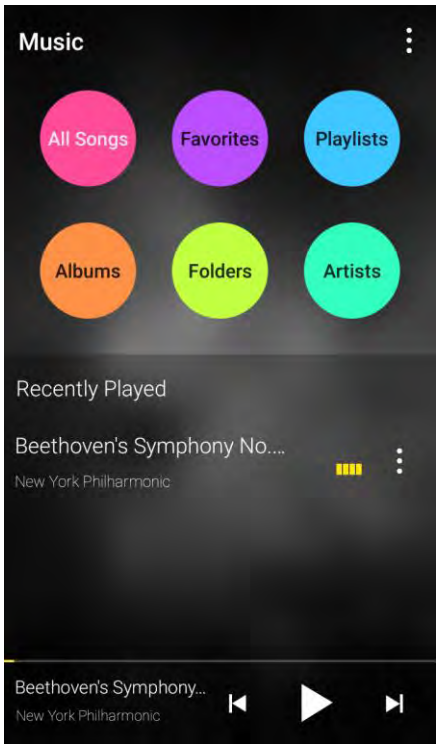
Manage Playlists

You can rename or delete your music playlists.

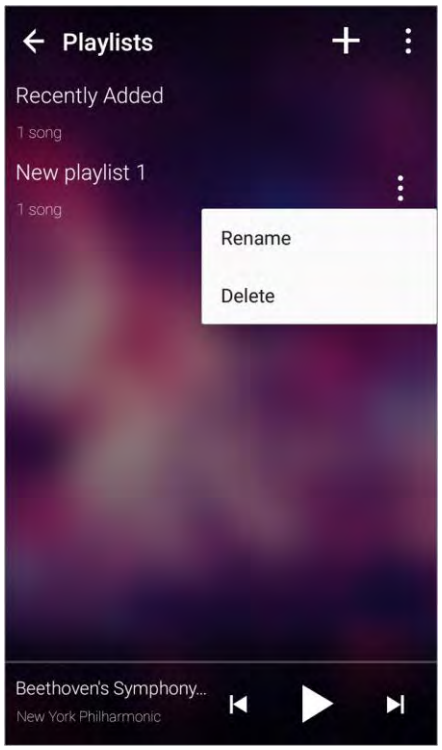
1. From home, tap **Apps** > **Music**.

   ❖ The music library opens. Your music files are cataloged, according to the information stored in the files.

2. Tap **Playlists** to view all music playlists.



3. Tap ⋮ next to the playlist you want to manipulate to open the options menu.



4. Tap **Rename** or **Delete**.

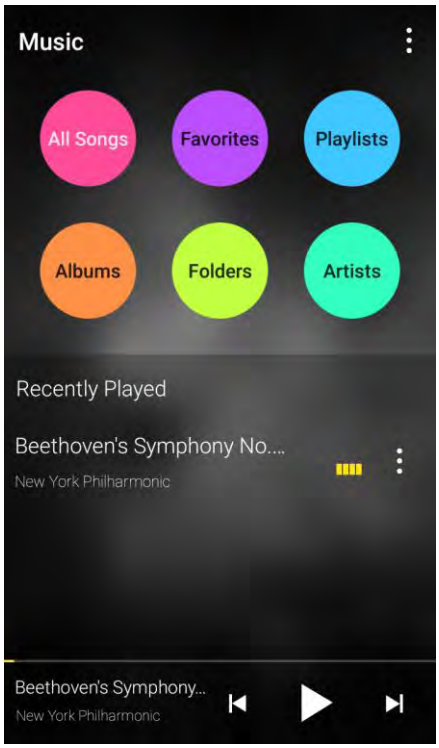
Manage Songs in a Playlist

You can add more songs to a playlist or remove some tracks from a playlist.

1. From home, tap **Apps** > **Music**.

   ❖ The music library opens. Your music files are cataloged, according to the information stored in the files.

2. Tap **Playlists** to view all music playlists.



3. Tap a playlist to open its content.

4. Tap ⋮ > **Add songs** and select the music you want to add before tapping +.

   – or –

   Tap ⋮ next to the song you want to remove and select **Remove**.

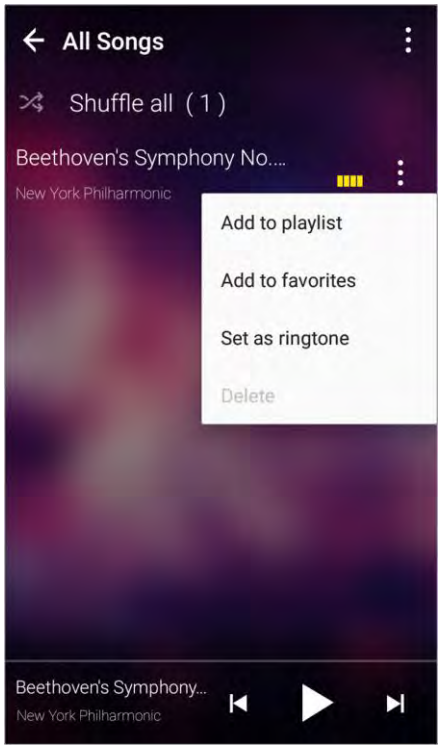
Set a Song as Ringtone

You can set a song or audio file as your default ringtone. This will not change the ringtone you have assigned individually to specific contacts (see Add a Contact and Edit a Contact).

1. From home, tap **Apps** > **Music**.

   ❖ The music library opens. Your music files are cataloged, according to the information stored in the files.

2. Find the music file you want to use as the default ringtone. Tap ⋮ next to the song to open a list of options.



3. Tap **Set as ringtone**.

Tip: You can also set a song as the default ringtone in the playback screen. Just tap ⋮ > **Set as ringtone**.

Google Play Music App

The Google Play Music app lets you browse, shop, and play back songs purchased from Google Play as well as songs you have loaded from your own music library. The music you choose is automatically stored in your Google Play Music library and instantly ready to play via streaming or download.

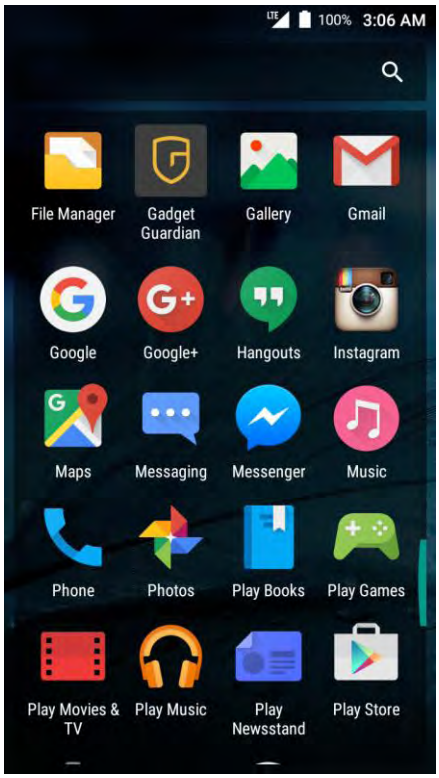
For more information about Google Play Music, visit play.google.com/about/music.

Note: For information about loading music onto your phone, see Transfer Files between Your Phone and a Computer.

Play Music with Google Play

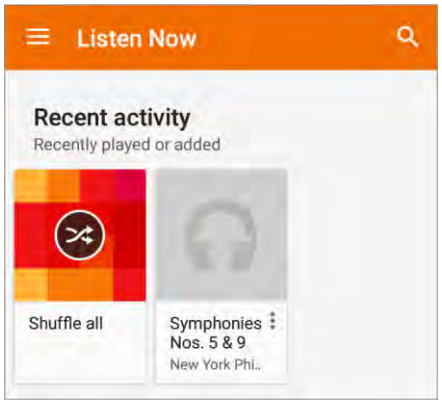
Use the Google Play Music app to listen to all your music on your phone.

1. From home, tap **Apps** > **Play Music**.

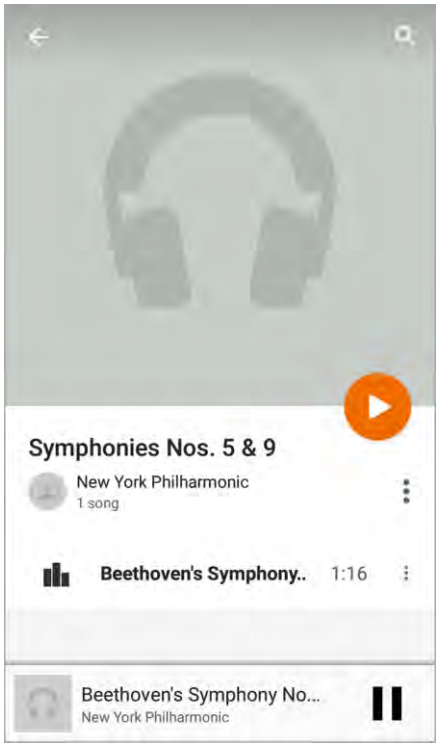


❖ The Play Music app opens.

2. Tap a recommendation in the Listen Now screen, or tap **Menu** > **My library** to view all the music or playlists. To change views of your library, swipe left or right.



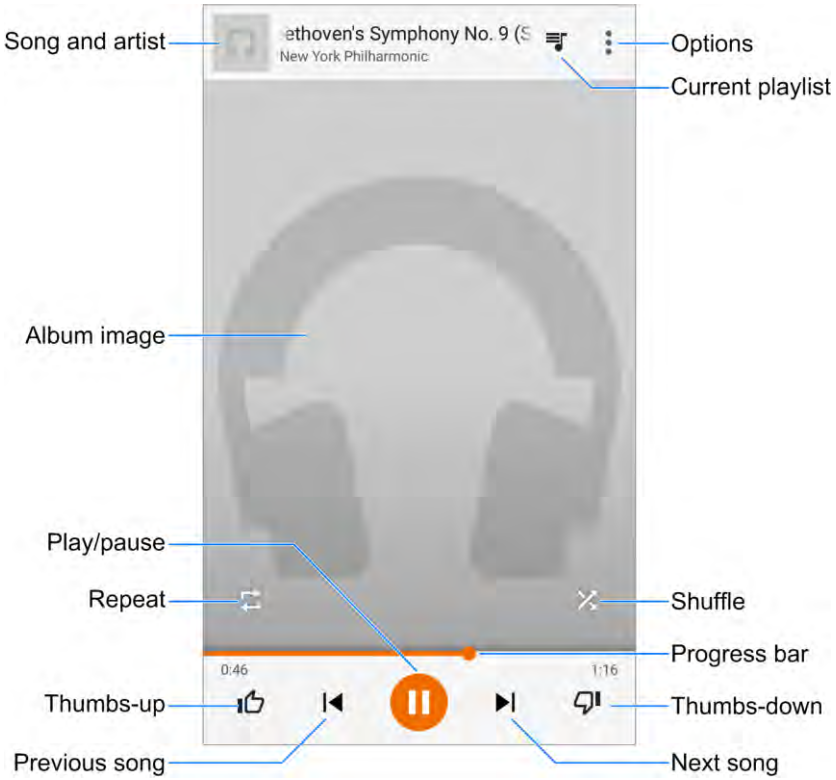
3. Tap a song to play it. The song title and player control appears at the bottom of the screen. You can touch it or drag it up to display the player screen.



- The song begins playing.

Google Play Music Screen Layout

The following diagram outlines the main features of the Play Music app player screen.



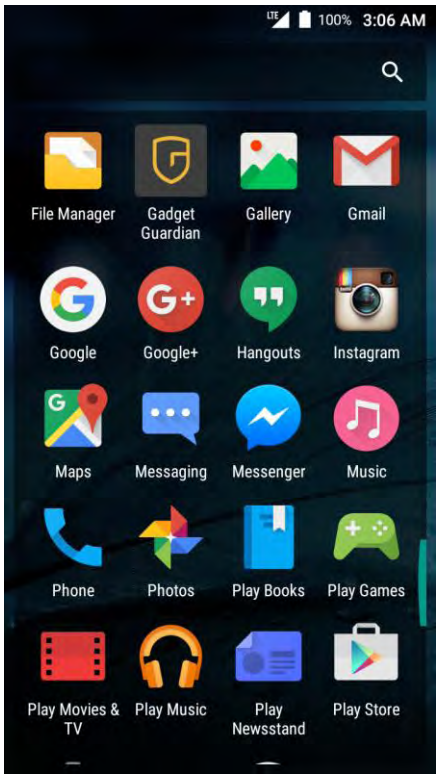
Feature	Description
Song and artist	Shows the names of the song and the artist. Tap the area to close the player screen and return to the music library.
Album image	Displays the album artwork (if available). Swipe left or right to switch to the next or previous song in the current playlist.
Play/pause	Tap to resume or pause the player.
Repeat	Tap to switch repeat modes. You can repeat the current song, the current playlist, or turn off repeat.
Thumbs-up	Rate the song by giving it a thumbs-up.
Previous song	Tap to restart the current song; tap twice to switch to the previous song in the playlist.
Next song	Tap to switch to the next song in the playlist.
Thumbs-down	Rate the song by giving it a thumbs-down.
Progress bar	Shows the progress of the current song. Drag or tap it to jump to any part of song.

Feature	Description
Shuffle	Tap to turn on or off shuffle.
Current playlist	Tap to display the current music list (queue).
Options	Tap to access more player options.

Create Playlists in Google Play Music

Organize music into playlists to fit every occasion.

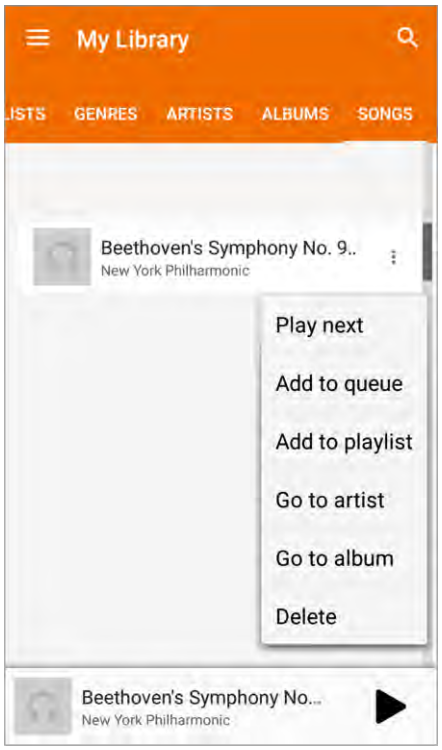
1. From home, tap **Apps** > **Play Music**.



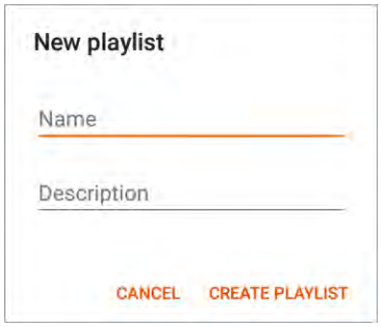
❖ The Play Music app opens.

2. Tap **Menu** > **My library** to view all music files and playlists.

3. Tap **Menu** ⋮ next to a song and select **Add to playlist**.



4. Tap **New playlist**. Enter a playlist name and description and tap **Create playlist**.



❖ The playlist is created.

5. Tap the **Back** key to return to the library view and select another song or album.

6. Tap **Menu** ⋮ next to an item and then tap **Add to playlist** > **<playlist name>**.

❖ The song or album is added to the playlist. Repeat to add more items to the playlist.

Adding Currently Playing Music to a Playlist

■ From the player view, tap **Menu** ⋮ > **Add to playlist** > **<playlist name>**.

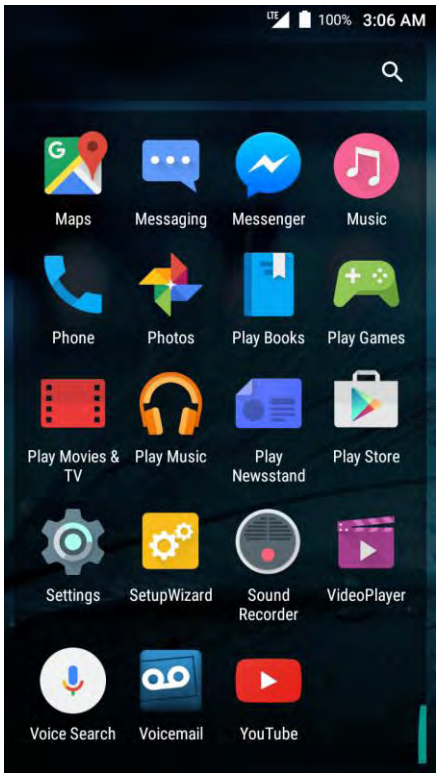
❖ The music is added to the playlist.

Sound Recorder

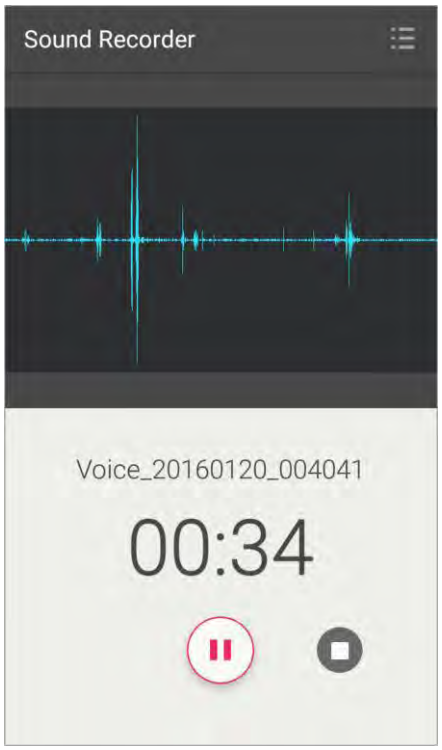
You can use Sound Recorder to record voice memos.

Record and Play a Voice Memo

1. From home, tap **Apps** > **Sound Recorder** .



2. Tap to start recording.



Note: Before recording, you can tap HQ to turn off or on high-quality recording.

- During recording, you can tap / to pause or continue the recording.

3. Tap to stop the recording. The memo is automatically saved.

- Tap to play the voice recording.
- Tap to edit the name of the recording.

Note: To find all your voice memos, tap at the top right of the screen.

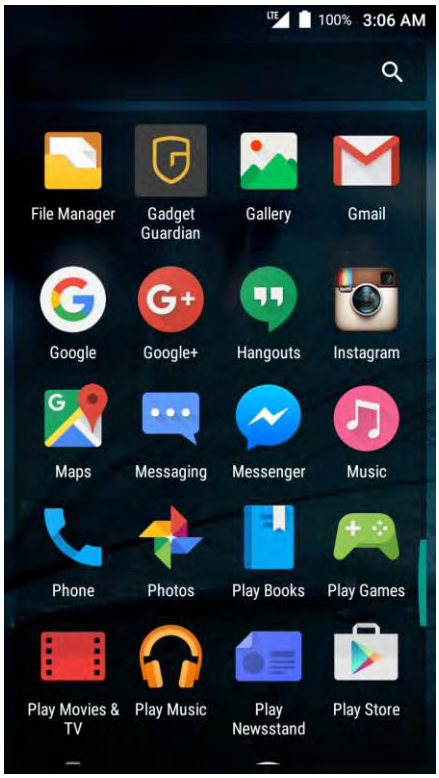
Twitter

Tweet (post messages) and view other people's tweets on Twitter. Login may be required to use Twitter. For details on Twitter, visit twitter.com.

Install the Twitter App on Your Phone

Before you can use Twitter on your phone, you have to download and install the app from Google Play.

1. From home, tap **Apps** > **Play Store**.



2. Tap the search field at the top and search for "twitter".
3. Tap **Twitter** from the results list.
4. Tap **Install**, and then tap **Accept**.
   - ❖ The app will be downloaded and installed on your phone.
5. When the download has completed, tap **Open**.
   - To open the app from the home screen, tap **Apps** > **Twitter**.

Tweet on Twitter

Read Twitter feeds, follow your friends, and tweet your own updates right from your phone.

1. From home, tap **Apps** > **Twitter**.
   - ❖ The Twitter app launches.
   - If this is the first time you've used Twitter on your phone, tap **Log in** to sign in to an existing account, or tap **Sign up** to set up a new Twitter account.
2. Tap the "What's happening?" text box, type a tweet, and tap **Tweet**.
   - ❖ The tweet is sent and appears on your Twitter feed.

LinkedIn

Find and connect with members worldwide, read the latest industry news, keep up-todate you're your groups, and more with on-the-go LinkedIn access.

Install the LinkedIn App on Your Phone

Before you use LinkedIn on your phone, you must download and install the app from the Google Play Store app.

1. From home, tap **Apps** > **Play Store**.
2. Tap the search field at the top and search for "linkedin".
3. Tap **LinkedIn** from the results list.
4. Tap **Install**, and then tap **Accept**.
   - The app will be downloaded and installed on your phone.
5. When the download has completed, tap **Open**.
   - To open the app from the home screen, tap **Apps** > **LinkedIn**.

Sign In to Your LinkedIn Account

Once you've downloaded and installed the LinkedIn app, sign in to your account.

1. From home, tap **Apps** > **LinkedIn**.
2. Follow the onscreen prompts to enter your LinkedIn username and password to sign in. You can also create a new LinkedIn account.

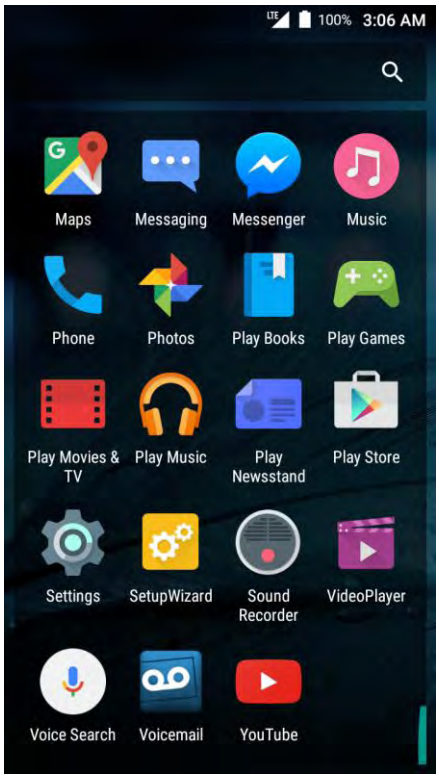
YouTube

View videos uploaded to YouTube and upload your own videos to your YouTube account.

View YouTube Videos

You can use the YouTube app to view videos on YouTube even if you aren’t signed in to a YouTube account.

1. From home, tap **Apps** > **YouTube**.



❖ The YouTube app launches.

- If you're prompted to provide confirmation to use the site, follow the onscreen instructions to continue.

2. Search through the YouTube channels and tap a video you want to see.

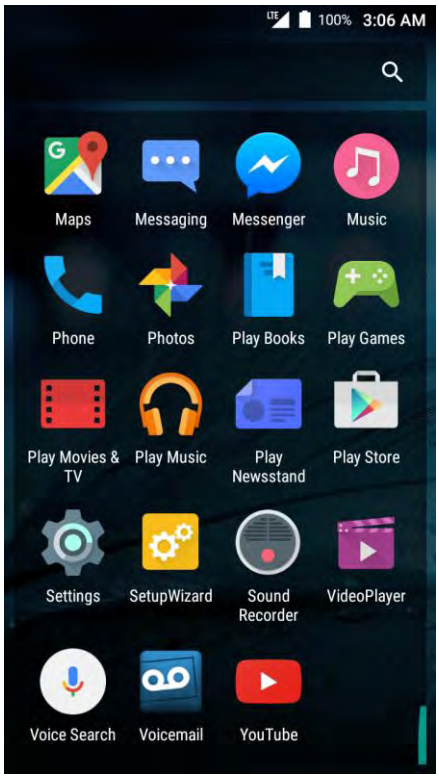
❖ The video plays on your phone screen.

- Tap the screen to pause or resume play while watching.

Post a Video to YouTube

You can post videos to your YouTube account from your phone. Before posting, you must set up a YouTube account and sign in to it on your phone.

1. From home, tap **Apps** > **YouTube**.



❖ The YouTube app launches.

2. Tap **Options** > **Uploads** > .

❖ The Open from menu appears.

3. Select a video to upload.

- Enter a title, description, and tags, and select a privacy setting.

4. Tap .

❖ The video is uploaded to your YouTube channel.

Connectivity

The following topics address your phone's connectivity options, including USB file transfer, Wi-Fi, Bluetooth, and more.

Transfer Files between Your Phone and a Computer

You can use the supplied USB cable to connect your phone directly to your computer and transfer music, pictures, and other content files.

For example, if you have a music album stored on your computer that you want to listen to on your phone with any of the music apps, just attach your phone to the computer and copy the files to the music folder.

File Transfer Tips

- If you want to save data to an SD card on your phone, make sure the SD card is installed and active. See SD Card.
- Avoid removing the battery or SD card while transferring data.
- Data exchange may use the methods outlined in the following table:

Method	Description
Media Device (MTP)	Transfer files between your phone and PC such as pictures, videos, and music.
Camera (PTP)	Transfer picture and video files from your phone to PC.

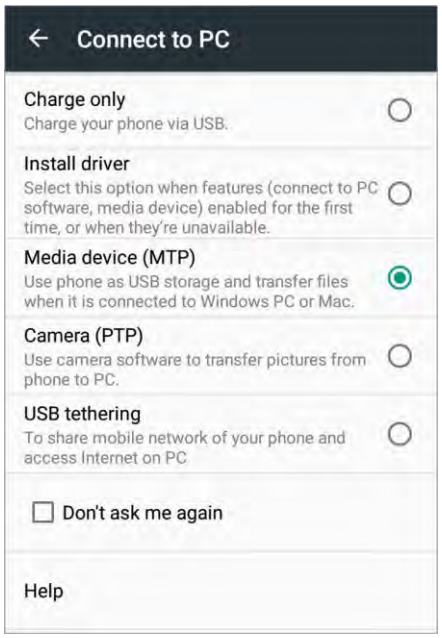
- If the PC cannot recognize your phone, you may need to install the driver first. Connect your phone to your PC using the supplied USB cable and drag down the status bar to select > **Install driver**. A new CD-ROM will appear on your PC and you can use the files in it to install the driver manually.

Transfer Files between the Phone and a Computer

1. Connect your phone to your computer using the supplied USB/charging cable.
   - Insert the smaller end of the cable to the USB charger/accessory port at the bottom of the phone.
   - Insert the USB end of the cable into an available USB port on your computer. You may need to remove the USB cable from the charging head to access it.

2. When appears in the notifications area, drag the status bar down to display the notifications panel and tap the notification.

3. Select either **Media device (MTP)** or **Camera (PTP)**.



❖ The files on your phone can now be accessed via your computer.

- For most transfers, you'll want to use **Media device (MTP)**.
- To change the option, tap in the notification panel to open the **Connect to PC** window, and then tap the desired option.

4. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.
5. If available, select a drive (either the SD card or **Phone**).
6. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.

7. When you are done, disconnect your phone from your computer.

❖ The transferred files are now saved to your phone or SD card.

Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your phone's Wi-Fi, you need access to a wireless access point or ~~h~~otspot."

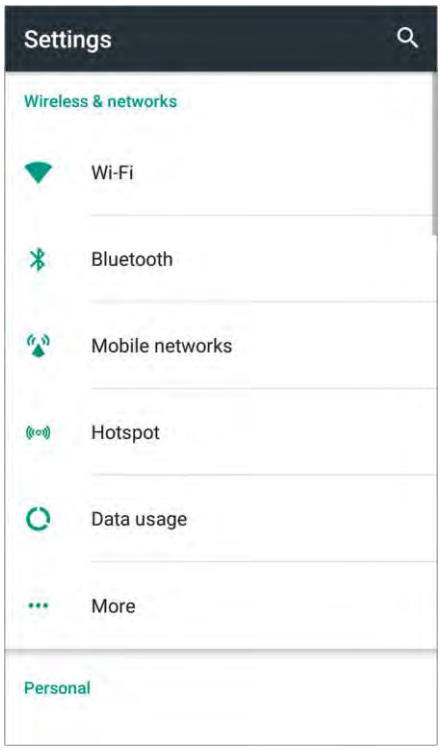
The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

Turn Wi-Fi On and Connect to a Wireless Network

Use the wireless and networks setting menu to enable your phone's Wi-Fi radio and connect to an available Wi-Fi network.

1. From home, tap **Apps** > **Settings**.

2. Tap **Wi-Fi**.



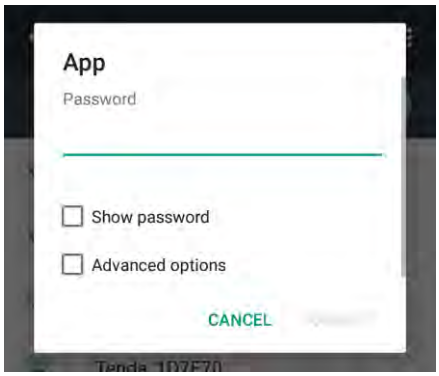
❖ The Wi-Fi settings menu appears.

3. Tap the Wi-Fi slider to turn Wi-Fi on.

❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

- To disable Wi-Fi, tap the slider again.

4. Tap a Wi-Fi network to connect, enter the password (if it's not an open network), and then tap **Connect**.



❖ Your phone is connected to the Wi-Fi network. You will see ( ) in the status bar.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

Note: The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings or you instruct the phone to forget the network.

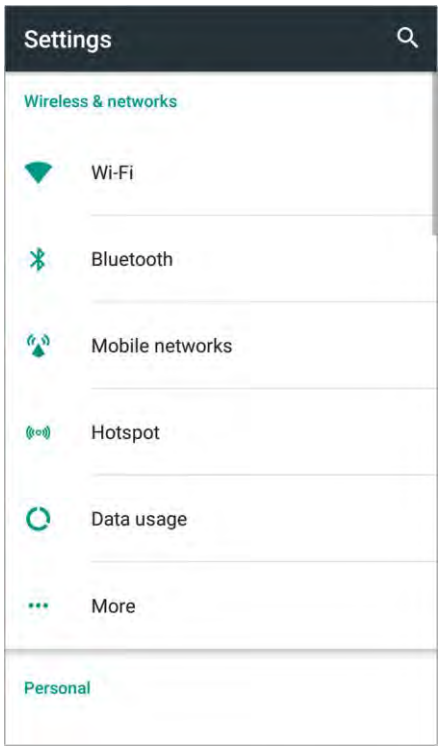
Note: Wi-Fi networks are self-discoverable, which means no additional steps are required for your phone to connect to a Wi-Fi network. It may be necessary to provide a user name and password for certain closed wireless networks.

Wi-Fi Settings

Use the Wi-Fi settings menu to manually set your Wi-Fi connection options.

1. From home, tap **Apps** > **Settings**.

2. Tap **Wi-Fi**.



❖ The Wi-Fi settings menu appears.

3. Tap the Wi-Fi slider to turn Wi-Fi on.

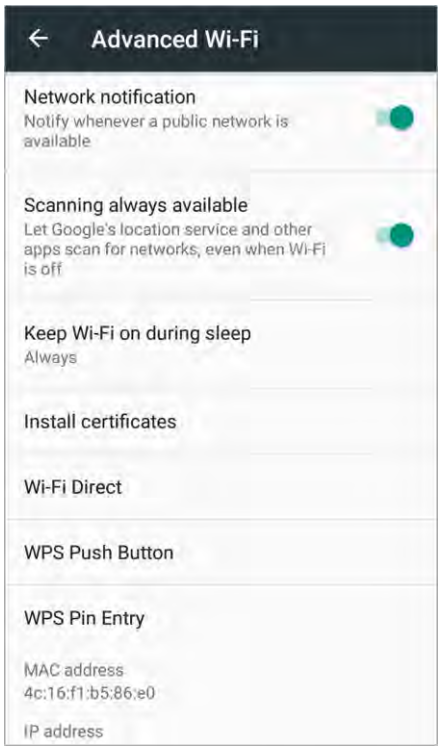
❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

- To disable Wi-Fi, tap the slider again.

4. Tap **Menu** ⋮ > **Advanced**.

❖ The advanced Wi-Fi settings menu appears.

5. Configure your Wi-Fi settings.



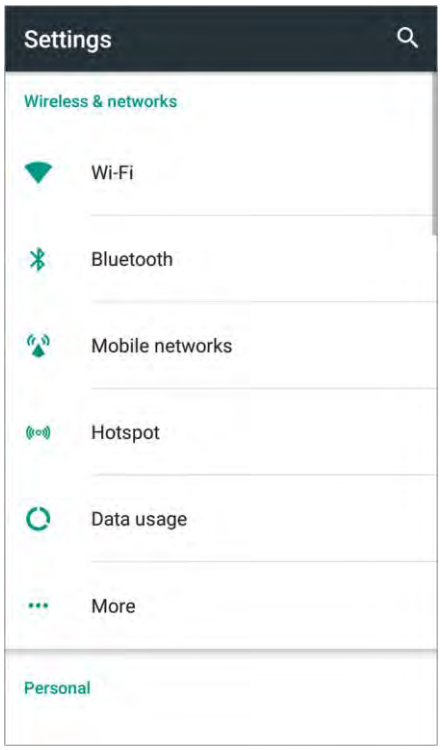
❖ Your Wi-Fi settings changes are saved.

Disconnect Wi-Fi

You may wish to disconnect from a connected Wi-Fi network without turning Wi-Fi off.

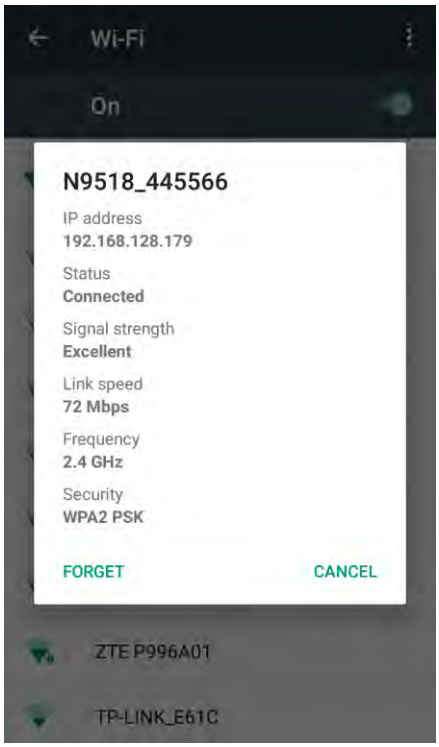
1. From home, tap **Apps** > **Settings**.

2. Tap **Wi-Fi**.



❖ The Wi-Fi settings menu appears.

3. Tap the name of the connected access point and then tap **Forget**.



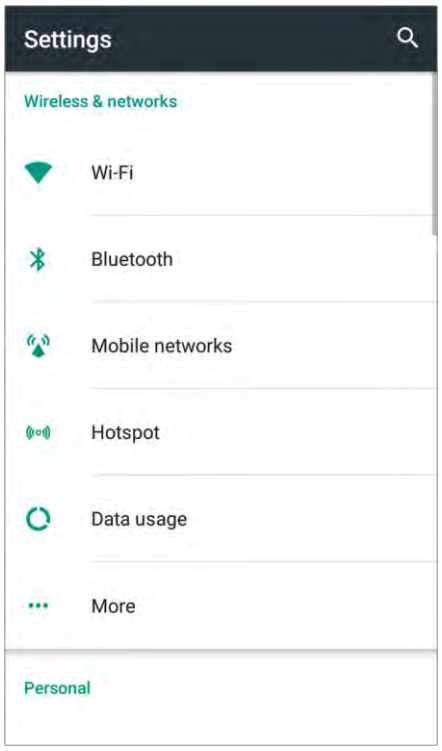
❖ Wi-Fi is disconnected.

- After disconnecting from an access point, you may need to re-enter the password to reconnect.

Wi-Fi Direct

Use Wi-Fi Direct to connect directly to other Wi-Fi Direct devices simply via Wi-Fi, without an access point or via the Internet.

1. From home, tap **Apps** > **Settings**.
2. Tap **Wi-Fi**.

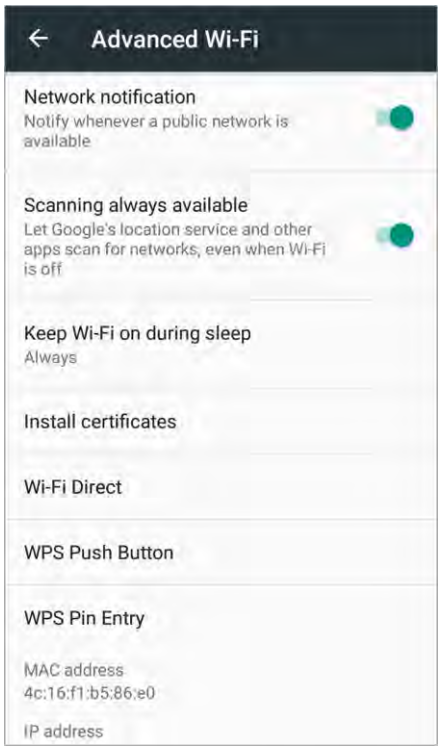


❖ The Wi-Fi settings menu appears.

3. Tap the Wi-Fi slider to turn Wi-Fi on.

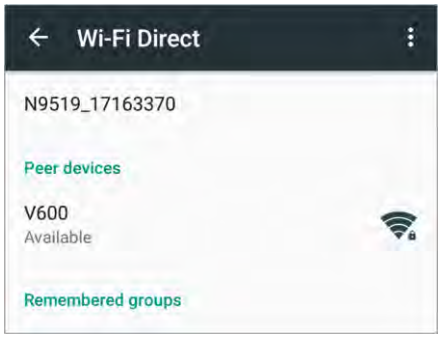
❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

4. Tap **Menu** ⋮ > **Advanced** > **Wi-Fi Direct**.



❖ The Wi-Fi Direct settings menu appears.

5. Tap a device with which to connect below **Peer devices**.



6. Accept the connection on the other device.

❖ The phone is connected via Wi-Fi Direct.

- If a connection is not accepted after a certain period, the connection request is canceled.
- To stop a connection, tap the connected device and tap **OK**.

Hotspot

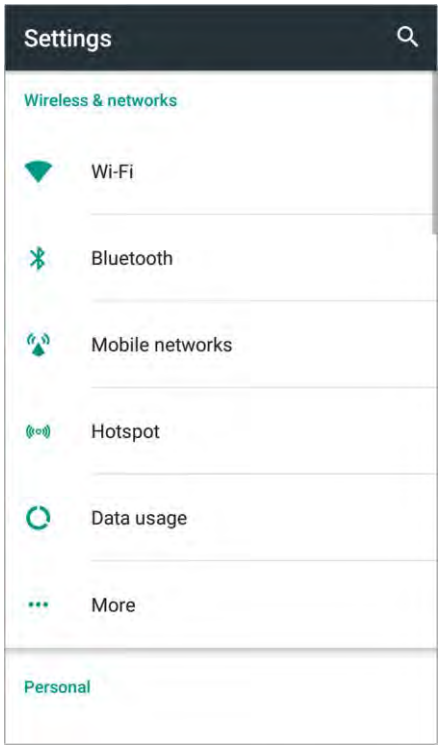
Hotspot allows you to turn your phone into a Wi-Fi hotspot. When this feature is turned on, you can share your phone's mobile data services via Wi-Fi with other Wi-Fi enabled devices. The feature works best when used in conjunction with 4G data services (although 3G service can also be used).

Important: Use of the Hotspot feature requires an additional subscription. Sign on to your account at boostmobile.com or access your account via Boost Zone (tap **Apps** > **Boost Zone**) to learn more.

Note: Turning on Hotspot on will disable your phone's connection to other Wi-Fi networks.

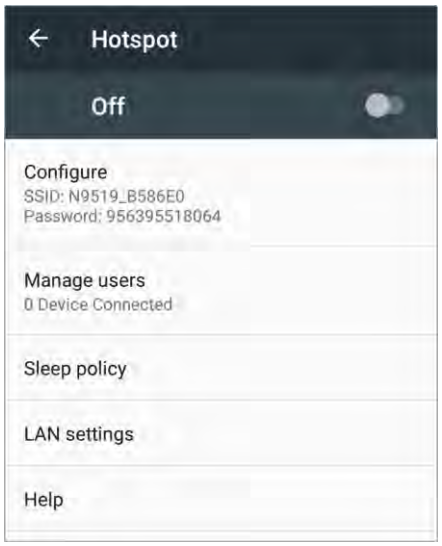
Set Up Hotspot

1. From home, tap **Apps** > **Settings**.
2. Tap **Hotspot**.



❖ The Hotspot window opens.

3. Tap the slider to turn Hotspot on.



❖ Hotspot is enabled.

- To disable Hotspot, tap the slider again.

Note: The best way to keep using the phone as a hotspot is to have it connected to a power supply.

Important: Write down the passkey (password) for this communication (shown onscreen).

Connect to Hotspot

1. Enable Wi-Fi (wireless) functionality on your target device (laptop, media device, etc.).
2. Scan for Wi-Fi networks from the device and select your phone hotspot from the network list.
   - The default name for your phone hotspot is **N9519_XXXXXX**. You can change the name by tapping **Configure** > **Network name** from the Hotspot screen.
3. Select this phone and follow your onscreen instructions to enter the passkey (provided in the Hotspot configuration window).

❖ The device is connected via your phone's Hotspot.

4. Launch your Web browser to confirm you have an Internet connection.

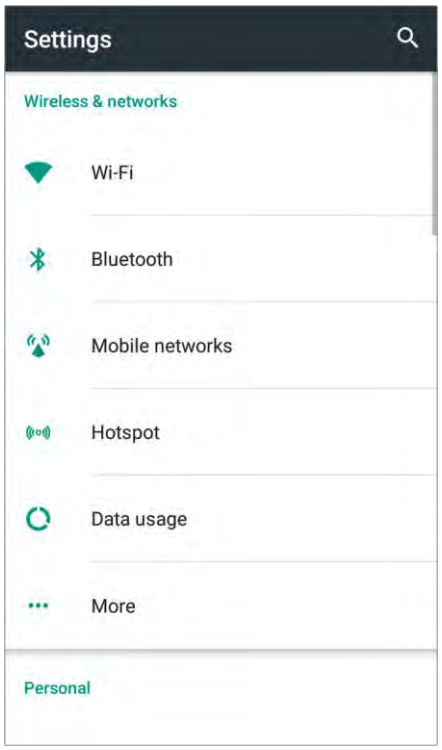
Tethering

Use Tethering to share your device's Internet connection with a computer that connects to your device via USB cable, or by Bluetooth.

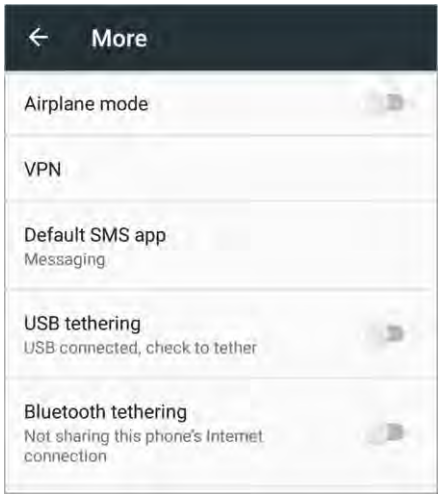
Note: When the phone is USB tethered, you cannot transfer files between your phone and your computer.

1. From home, tap **Apps** > **Settings**.

2. Tap **More**.



3. Select a tethering option: **USB tethering** or **Bluetooth tethering**.



❖ Tethering is turned on, and your phone's Internet connection can be shared with a connected device.

- For USB tethering, connect your phone to the target device with the supplied USB cable before turning on **USB tethering**.
- For Bluetooth tethering, pair your phone with the other device via Bluetooth and set the device to obtain data connection via Bluetooth.

Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

Bluetooth Hints

Question: Can't use Bluetooth?

Answer: Is your phone in airplane mode? Bluetooth is unavailable in airplane mode.

Bluetooth Function Cautions

Information may not appear correctly on connected devices depending on the transferred data.

Bluetooth Information

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

Function	Description
Audio output	Listen to music, etc., wirelessly.
Hands-free calls	Call hands-free, using Bluetooth-capable hands-free devices and headsets.
Data exchange	Exchange data with Bluetooth devices.

Enable the Bluetooth Feature

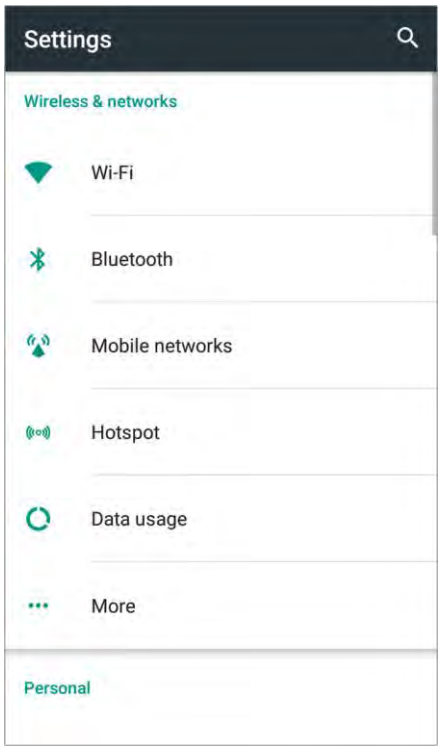
Use the settings menu to enable or disable your phone's Bluetooth capabilities.

- Wireless connection to all Bluetooth® functions is not guaranteed for the phone.
- The phone may not connect properly depending on the other device.
- Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

To enable Bluetooth

1. From home, tap **Apps** > **Settings**.

2. Tap **Bluetooth**.



❖ The Bluetooth settings open.

3. Tap the slider to turn Bluetooth on.

❖ Bluetooth is enabled.

- To disable Bluetooth, tap the slider again.

Tip: You can also turn Bluetooth on or off with the quick settings menu in the notification panel. Pull down the status bar to display the notification panel and then tap **Bluetooth** to turn Bluetooth on or off.

Note: Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

Pair Bluetooth Devices

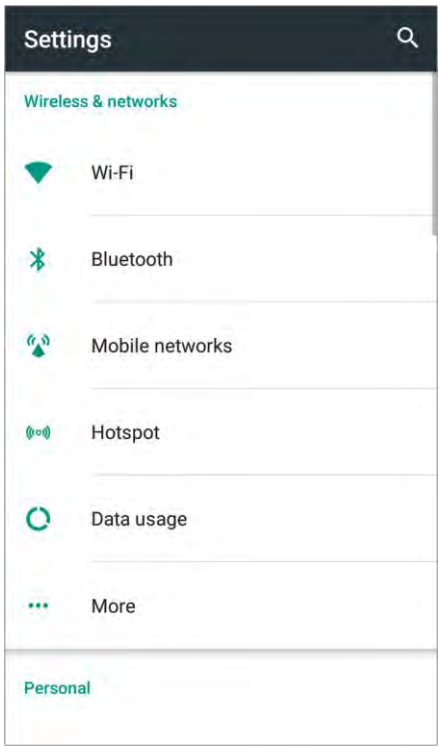
Search for and pair nearby Bluetooth devices. Registered Bluetooth® devices can be connected simply.

- Enable the Bluetooth function on the Bluetooth devices being paired beforehand.

To pair Bluetooth devices:

1. From home, tap **Apps** > **Settings**.

2. Tap **Bluetooth**.



❖ The Bluetooth settings open.

3. If Bluetooth is off, tap the slider to turn Bluetooth on.

   - Nearby devices appear in the "Available devices" list.
   - If a target device is not detected, tap **Menu** ⋮ > **Refresh** to search again.

4. Tap a device from the "Available devices" list, and follow the onscreen instructions to pair with the device.

❖ The Bluetooth device is paired to your phone.

- Methods to accept a Bluetooth connection differ depending on the devices used.

Unpairing from a Paired Device

1. From the Bluetooth settings menu, tap **Settings** next to the paired device you wish to unpair.

2. Tap **Forget**.

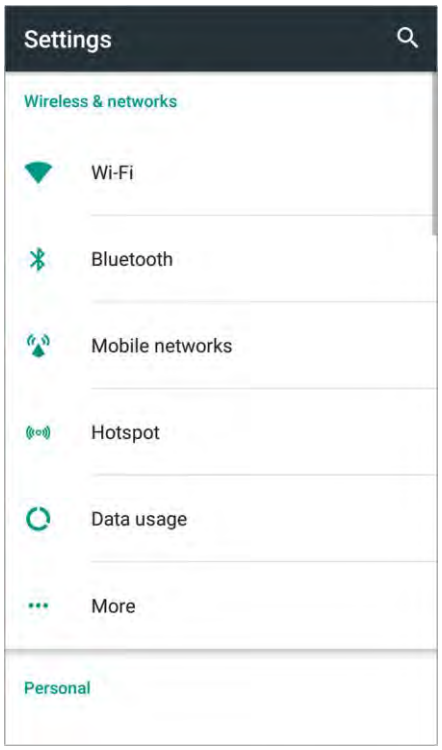
❖ The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

Connect to a Paired Bluetooth Device

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It's the same procedure to set up stereo audio and hands-free devices.

1. From home, tap **Apps** > **Settings**.

2. Tap **Bluetooth**.



❖ The Bluetooth settings open.

- Paired Bluetooth devices appear in the "Paired devices" list.

3. Tap a device from the "Paired devices" list.

❖ Your phone connects to the paired device.

The pairing and connection status is displayed below the device's name in the Bluetooth devices section. When the device is connected to your phone, the Bluetooth paired icon is displayed in the status bar. Depending on the type of device you have connected, you can then start using the headset or car kit to listen to music or make and receive phone calls.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Send Information Using Bluetooth

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or notebook computer.

Types of Data You Can Send via Bluetooth

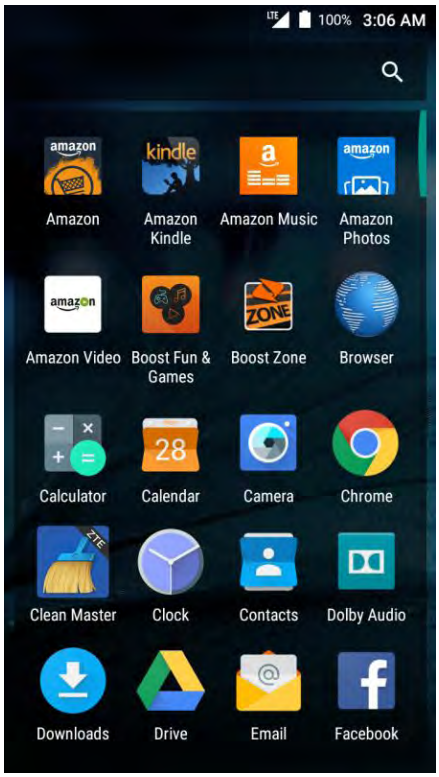
You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Calendar events
- Contacts
- Audio files

In the instructions below, Contacts data is being used as an example.

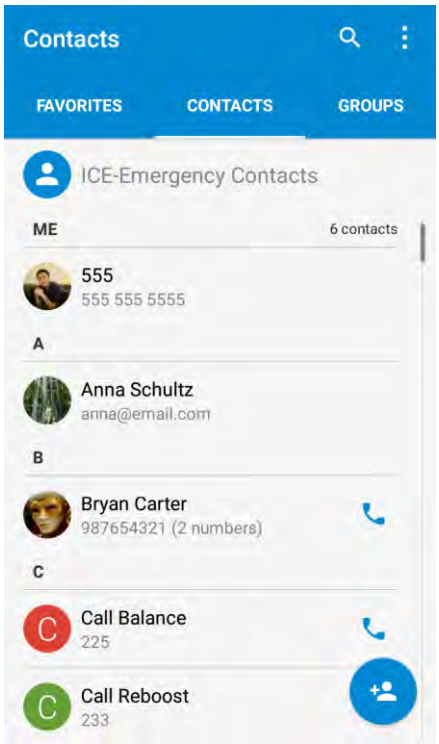
Sending Contacts Data via Bluetooth

1. From home, tap **Apps** > **Contacts**.

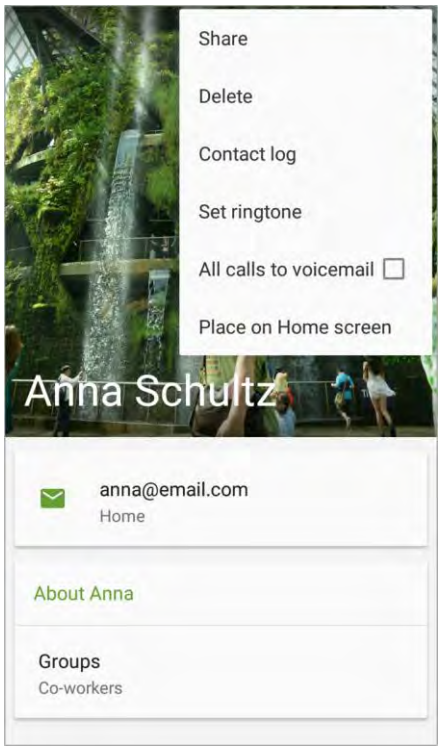


❖ You will see the Contacts list.

2. Tap a contact to send.



3. Tap **Menu** ⋮ > **Share** > **Bluetooth**.



4. If you are prompted to turn on Bluetooth, tap **Turn on**.

5. Tap the name of the receiving device.

6. If prompted, accept the connection on the receiving device, and enter the same passcode on both your phone and the other device, or confirm the auto-generated passcode.

7. On the receiving device, accept the file.

❖ The contact information is sent.

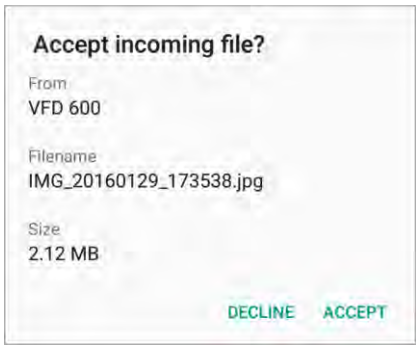
Receive Data via Bluetooth

Your phone is capable of receiving a wide variety of file types with Bluetooth, including pictures, music tracks, and documents such as PDFs.

1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file in the status bar.

2. Drag the status bar down to display the notifications panel and then tap the **Bluetooth share** notification.

3. Tap **Accept**.



❖ The file is sent to your phone.

- When your phone receives a file, you will see a notification. To open the file immediately, pull down the status bar to display the notification panel, and then tap the notification.
- When you open a received file, what happens next depends on the file type:
  - Media files and documents are usually opened directly in a compatible application. For example, if you open a music track, it starts playing in a music app you choose.

- For a vCalendar file, tap OK and the vCalendar event is imported to your local calendar account. (For more information on using the Calendar, see Calendar.)
- For a vCard contact file, all contacts in the file will be imported to your phone contacts automatically.

Settings

The following topics provide an overview of items you can change using your phone's **Settings** menus.

Basic Settings

From the home screen, tap **Apps** > **Settings** to access your phone's settings menu.

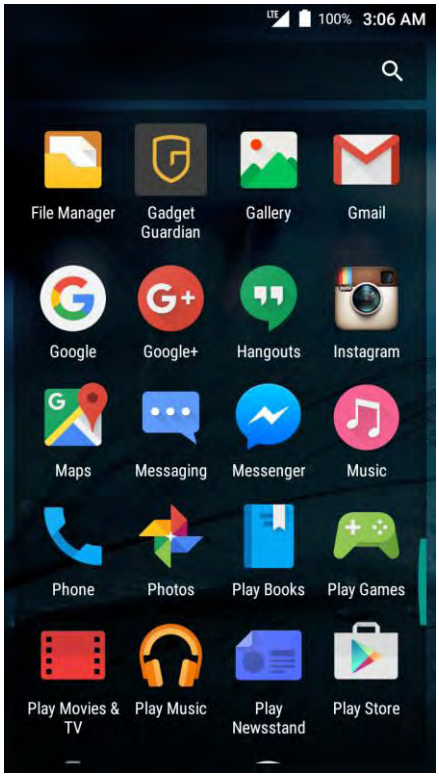
The table below outlines the top-level settings categories.

Category	Description
Wi-Fi	Enable and set Wi-Fi options
Bluetooth	Enable Bluetooth connections
Mobile networks	Set mobile network functions
Hotspot	Share your mobile data service by turning your phone into a Wi-Fi hotspot.
Data usage	Check your phone's data usage
More	Manage airplane mode, VPN, and default SMS app
Display	Set wallpaper, brightness, etc.
Sound & notification	Set ringtone, volume, vibration, etc.
Security	Set your security options such as screen lock, encryption, credential storage, etc.
Navigation key	Switch the positions of the **Back** key and the **Recent Apps** key
Date & time	Set date, time, time zone, and time format
Language & input	Set system language and input (keyboard, voice, mouse, trackpad) options
Google	Configure Google services options
Location	Select your phone's location access options
Storage	Manage internal storage on your phone and options for your SD card and other connected storages
Battery	Monitor battery usage

Category	Description
Apps	Manage installed applications
Memory	Monitor memory usage
Users	Manage user accounts that can access your phone
Connect to PC	Select the USB connection type between your phone and PC
Backup & reset	Back up your phone's data and settings and reset the phone to the original factory settings
Accounts	Add and manage all your email, social networking, corporate, and picture/video sharing accounts
Accessibility	Enable and manage accessibility-related applications
Printing	Configure Google Cloud Print service
Activate this device	Activate your new phone or use additional self-service options
System updates	Update your PRL, user profile, Android software, phone firmware
About phone	Access important phone and legal information

Access Settings

1. From home, tap **Apps** > **Settings**.



   - The settings menu opens.

2. Select categories and then select your settings options.

   - Settings are made and applied.

Tip: You can also access settings from the notification panel. Pull down the status bar and tap **Settings**.

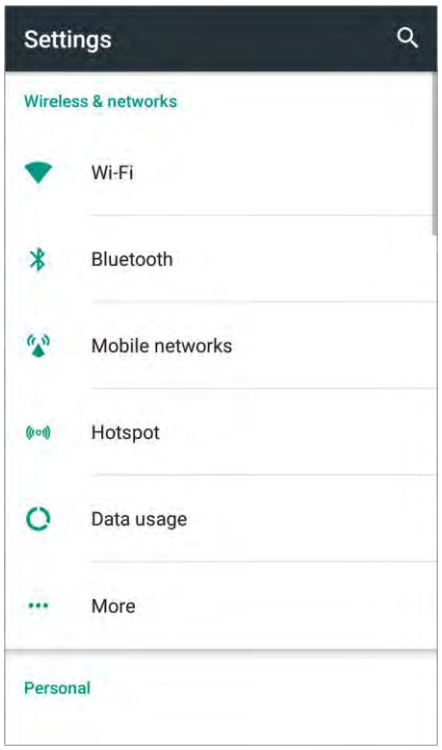
Wi-Fi Settings Menu

The Wi-Fi settings menu lets you turn Wi-Fi on or off, set up and connect to available Wi-Fi networks, and configure advanced Wi-Fi options.

For more information about Wi-Fi settings, see Wi-Fi.

1. From home, tap **Apps** > **Settings**.

2. Tap **Wi-Fi**.



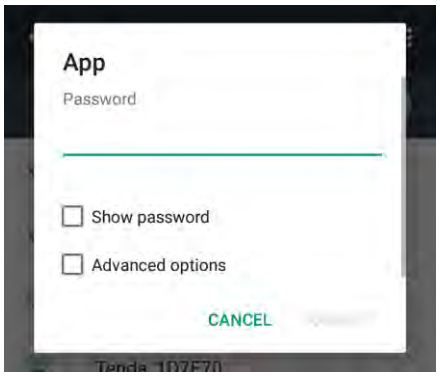
❖ The Wi-Fi settings menu appears.

3. Tap the Wi-Fi slider to turn Wi-Fi on.

❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

- To disable Wi-Fi, tap the slider again.

4. Tap a Wi-Fi network, enter the password, and tap **Connect**.



❖ Your phone is connected to the Wi-Fi network. You will see ( ) in the status bar.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

Advanced Wi-Fi Settings

The advanced Wi-Fi settings menu lets you set up and manage wireless access points.

- **Enable Notification when Open Networks Are Available**: From Wi-Fi settings, tap **Menu** > **Advanced** and tap the **Network notification** slider.
  - The setting is available when Wi-Fi is turned on.
  - Tap **Network notification** to turn the option on or off.
- **Allow Some Services to Scan for Networks even when Wi-Fi is Off:** From Wi-Fi settings, tap **Menu** > **Advanced** and tap the **Scanning always available** slider.
  - Tap **Scanning always available** to turn the option on or off.
- **Set Timing for Pausing a Connection**: From Wi-Fi settings, tap **Menu** > **Advanced** > **Keep Wi-Fi on during sleep** and then select a setting.
- **Install Certificates for Secured Wi-Fi Networks:** From Wi-Fi settings, tap **Menu** > **Advanced** > **Install certificates** and then select the file to install.
- **Use Wi-Fi Direct**: From Wi-Fi settings, tap **Menu** > **Advanced** > **Wi-Fi Direct**.
  - The setting is available when Wi-Fi is turned on.
  - For more information, see Wi-Fi Direct.
- **Use WPS to Connect to a Wi-Fi Network:** From Wi-Fi settings, tap **Menu** > **Advanced** > **WPS Push Button** or **WPS Pin Entry**.
  - The settings are available when Wi-Fi is turned on.
  - If you tap **WPS Push Button**, press the WPS button on the access point and the access point will recognize your phone and add it to the network.
  - If you tap WPS Pin Entry, enter the PIN number displayed on the phone into the access point's setup page. Your phone automatically finds the access point and configures the connection.

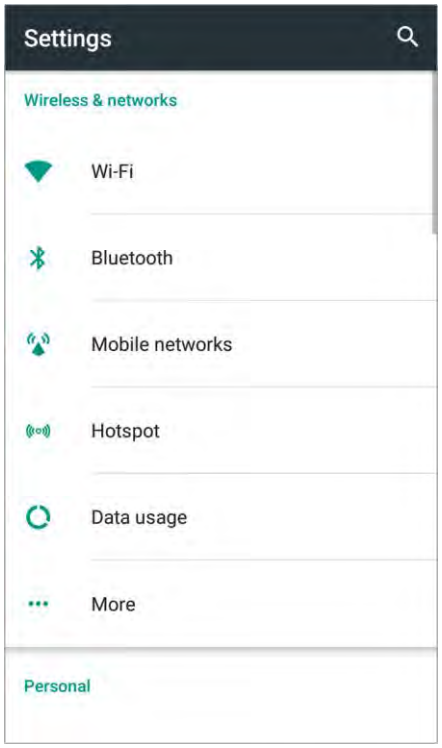
Note: For detailed information about the WPS feature of the access point, please refer to its user documents.

- **Check MAC Address**: From Wi-Fi settings, tap **Menu** ⋮ > **Advanced**.
  - MAC Address appears below ~~"~~MAC address."
- **Check IP Address**: From Wi-Fi settings, tap **Menu** ⋮ > **Advanced**.
  - IP Address appears below ~~"~~IP address."

Bluetooth Settings

Your phone's Bluetooth capabilities let you use wireless headsets, send and receive pictures and files, and more. For details on your phone's Bluetooth usage, see Bluetooth.

1. From home, tap **Apps** > **Settings**.
2. Tap **Bluetooth**.



❖ The Bluetooth settings open.

Bluetooth Settings Operations

- **Enable Bluetooth**: In Bluetooth settings, tap the slider at the top of the menu.
  - Alternatively, pull down the status bar to display the notifications panel and then tap **Bluetooth** to turn Bluetooth on or off.

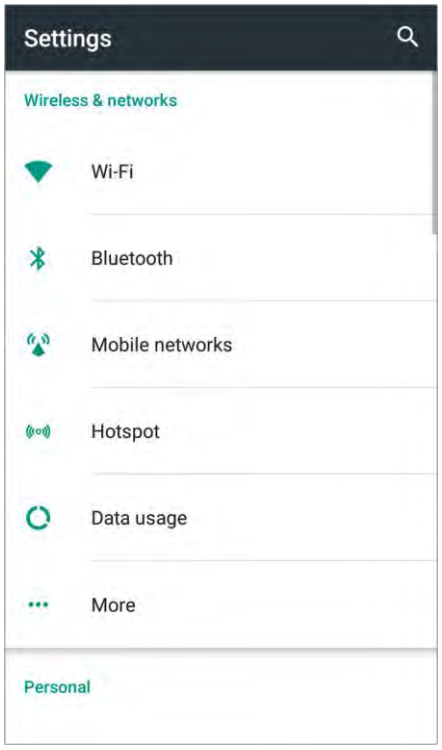
- **Pairing Bluetooth Devices**: Make sure the other devices are set to be discovered. From Bluetooth settings, tap the device name in —Available devices" and follow the onscreen instructions.
  - Depending on the device, you may be required to enter or accept a passkey.
  - If the target device does not appear, tap **Menu** > **Refresh** to search again.
  - This setting is available when Bluetooth is enabled.
- **Change the Name of a Paired Device**: From Bluetooth settings, tap **Settings** next to a paired device name, tap the current name, enter a new name, and tap **OK**.
  - Emoji cannot be used in a device name.
  - This setting is available when Bluetooth is enabled.
- **Canceling Pairing**: From Bluetooth settings, tap **Settings** next to a paired device name, and then tap **Forget**.
  - This setting is available when Bluetooth is enabled.
- **Enable Service from Paired Device**: From Bluetooth settings, tap **Settings** next to a paired device name, and then tap the listing under **Use for**.
  - If a confirmation prompt appears, follow the onscreen instructions.
  - This setting is available when Bluetooth is enabled.
  - This setting is available when the paired device is providing a service.
- **Search for Other Devices**: From Bluetooth settings, tap **Menu** > **Refresh**.
  - This setting is available when Bluetooth is enabled.
- **Check Files Received via Bluetooth Transfer**: From Bluetooth settings, tap **Menu** > **Show received files**, and follow the onscreen instructions.

Mobile Network Settings

The Mobile networks options let you enable your phone's mobile data access and set your preferred network mode.

Enable Data Services

1. From home, tap **Apps** > **Settings** > **Mobile networks**.



2. Tap **Data Enabled** to enable or disable data services over the mobile network.

Note: Certain data service request may require additional time to process. While your phone is loading the requested service, the touchscreen may appear unresponsive when in fact it is functioning properly. Allow your phone some time to process your data usage request.

Switch Network Mode

1. From home, tap **Apps** > **Settings** > **Mobile networks** > **Preferred network type**.

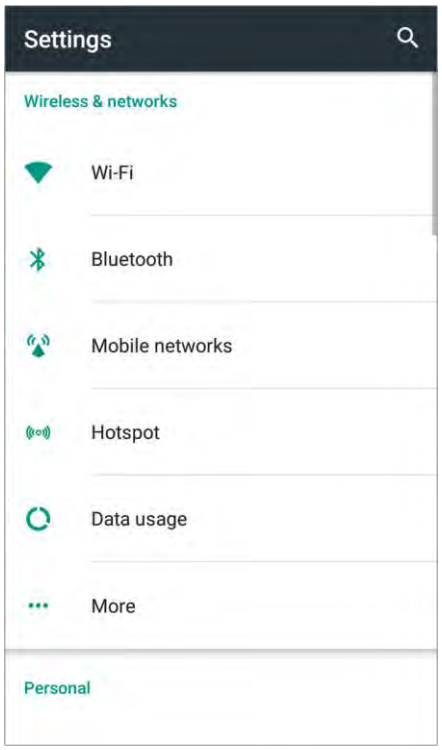
2. Tap **LTE/CDMA** or **CDMA**.

Data Usage Settings

The data usage menu lets you view your phone's mobile and Wi-Fi data usage, set data limits, restrict hotspot usage, and more.

1. From home, tap **Apps** > **Settings**.

2. Tap **Data usage**.



❖ The data usage window opens.

Data Usage Settings Operations

- **Enable Mobile Data**: In Data usage window, tap the Data Enabled slider to enable or disable the service.
  - If a confirmation appears, follow the onscreen instructions.
- **Enable Restrictions on Mobile Data Usage**: From the Data usage window, tap **Set mobile data limit** to enable restriction and tap **OK** to confirm.
  - With restriction turned on, drag the horizontal Limit slider up or down to set the data usage limit and data warning amount.
  - This setting is available when mobile data is enabled.
- **Set Date for Resetting Data Usage**: To set the data usage measuring cycle, from the Data usage window, tap the box above the data usage graph, tap **Change cycle**, set a reset date, and tap **Set**.
  - This setting is available when mobile data is enabled.
- **Check Data Usage for Each Application**: To see how your data is being used in the current time cycle, tap an app name to see its usage for the period.

- **Enable Restriction on Mobile Data in Background**: From the Data usage window, tap **Menu** ⋮ > **Restrict background data**.
  - This setting stops some apps and services from working unless your phone is connected to a Wi-Fi network.
  - If a confirmation appears, tap **OK**.
- **View Both Mobile Data and Wi-Fi Usage**: From the Data usage window, tap **Menu** ⋮ > **Show Wi-Fi**.
  - Tap **Menu** ⋮ > **Hide Wi-Fi** to disable the feature.
  - When the feature is on, you will see a CELLULAR tab and a WI-FI tab at the top of the Data usage window. Tap **WI-FI** to view your phone's Wi-Fi data usage.

More Settings

The more settings menu provides access to additional wireless and network options, including default messaging app, VPN, and airplane mode.

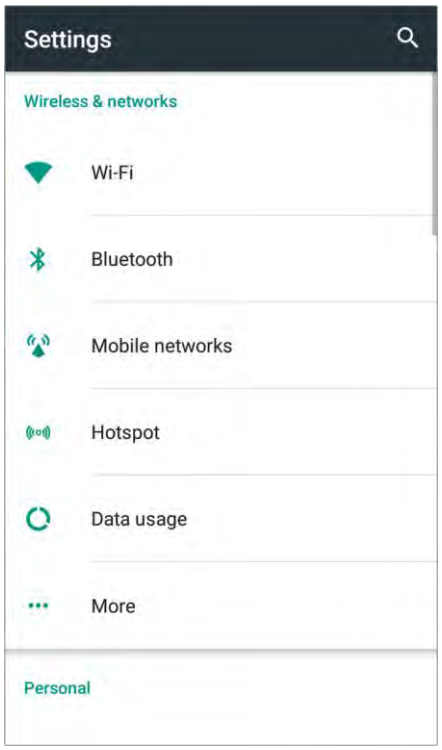
More Settings Options

Setting	Description
Airplane mode	Disable all settings that emit or receive signals. Phone stays powered on
VPN	Add a Virtual Private Network (VPN)
Default SMS app	Set a default SMS/MMS app
USB tethering	Share your mobile data service via USB cable.
Bluetooth tethering	Share your mobile data service via Bluetooth.

Access More Settings Options

1. From home, tap **Apps** > **Settings**.

2. Tap **More**.



3. Set items.

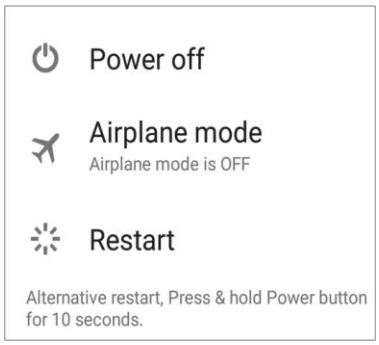
❖ Your settings are saved and implemented.

Airplane Mode

Airplane mode allows you to use many of your phone's features, such as Gallery, Camera, and Music, when you are on an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane mode, it cannot send or receive any calls or access online information.

To quickly turn Airplane mode on or off:

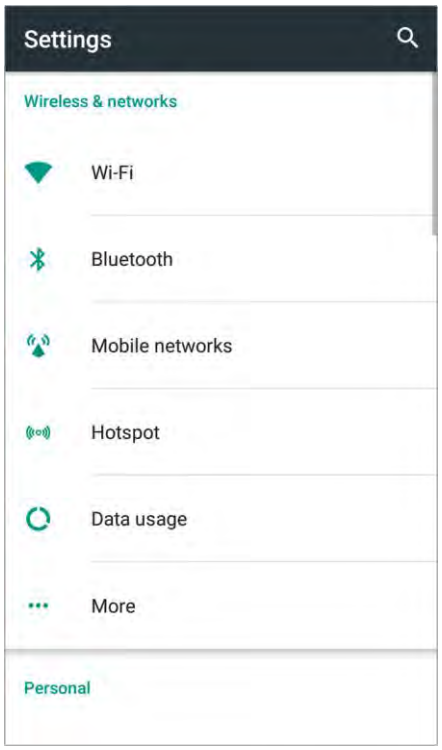
■ Press and hold the **Power/Lock** key, and then tap **Airplane mode**.



- When in airplane mode, the status bar will display .

To turn Airplane mode on or off in Settings:

1. From home, tap **Apps** > **Settings** .



2. Tap **More**.

3. Tap the Airplane mode slider. When in airplane mode, the status bar will display .

Virtual Private Networks (VPN)

From your phone, you can add, set up, and manage virtual private networks (VPNs) that allow you to connect and access resources inside a secured local network, such as your corporate network.

Prepare Your Phone for VPN Connection

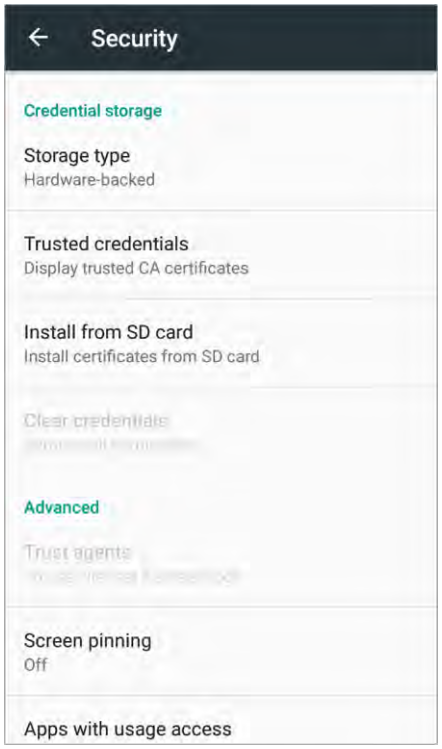
Depending on the type of VPN you are using at work, you may be required to enter your login credentials or install security certificates before you can connect to your company's local network. You can get this information from your network administrator.

Before you can initiate a VPN connection, your phone must first establish a Wi-Fi or data connection. For information about setting up and using these connections on your phone, see Browser and Turn Wi-Fi On and Connect to a Wireless Network.

Set Up Secure Credential Storage

If your network administrator instructs you to download and install security certificates, you must first set up the phone's secure credential storage before setting up a VPN.

1. From home, tap **Apps** > **Settings**.
2. Tap **Security** > **Install from SD card**.



3. Select the certificate file you need to install. Only certificates that you have not installed are displayed.
4. If prompted, enter the certificate password and tap **OK**.
5. Enter a name for the certificate and tap **OK**.

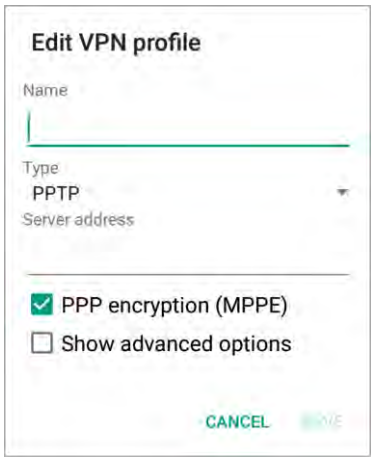
Note: If you have not set a PIN or password for your phone, you are prompted to set one up.

Add a VPN Connection

Use the VPN settings menu to add a VPN connection to your phone.

1. From home, tap **Apps** > **Settings**.
2. Tap **More** > **VPN**.
   - ❖ The VPN settings window appears.

3. Tap **Add VPN profile** +, and then enter the information for the VPN you want to add.



- Information may include Name, Type, Server address, PPP encryption (MPPE), and advanced options.
- Set up all options according to the security details you have obtained from your network administrator.

4. Tap **Save**.

❖ Your VPN is added to the VPNs section of the VPN settings window.

Connect to or Disconnect from a VPN

Once you have set up a VPN connection, connecting and disconnecting from the VPN is easy.

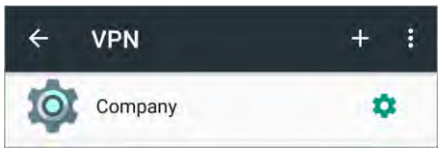
Access the VPN Settings Window

1. From home, tap **Apps** > **Settings**.
2. Tap **More** > **VPN**.

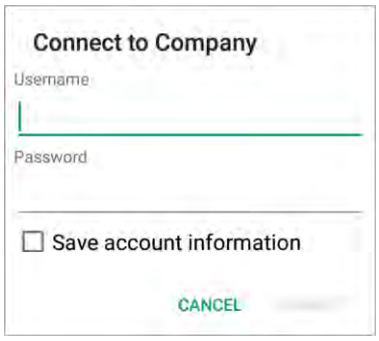
❖ The VPN settings window appears.

Connect to a VPN

1. From the VPNs section of the VPN setting window, tap the VPN that you want to connect to.



2. When prompted, enter your login credentials, and then tap **Connect**.



❖ You will connect to the selected VPN.

- When you are connected, a VPN connected icon appears in the status bar.

3. Open the Web browser to access resources such as intranet sites on your corporate network.

Disconnect from a VPN

1. Pull down the status bar to open the notification panel.
2. Tap the VPN connection to return to the VPN settings window.
3. Tap the VPN connection to disconnect from it.

❖ Your phone disconnects from the VPN.

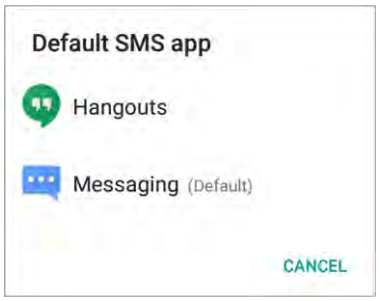
- When your phone has disconnected from the VPN, you will see a VPN disconnected icon in the notification area of the status bar.

Default SMS App Settings

If you have multiple messaging apps installed on your phone, you can choose the app your phone uses for messaging. The app you select here will be used when you choose Messaging in other apps, such as when sharing items like pictures or video.

1. From home, tap **Apps** > **Settings**.
2. Tap **More** > **Default SMS app**.

3. Choose a messaging app.



❖ The default messaging app is set.

Note: If you choose a default messaging app other than Messaging (for example, Google Hangouts), you will not be able to use the Messaging app unless you restore it as the default messaging app.

USB Tethering

USB tethering allows you to share your phone's mobile data connection with a computer through the supplied USB cable.

1. Connect your phone to the computer with the supplied USB cable.
2. From home, tap **Apps** > **Settings** > **More**.
3. Touch **USB tethering** to turn it on.

❖ Tethering is turned on, and your phone's Internet connection can be shared with the connected computer. To stop sharing your data connection, switch off **USB tethering** or disconnect the USB cable.

Bluetooth Tethering

Bluetooth tethering allows you to share your phone's mobile data connection with other devices via Bluetooth.

1. Pair your phone with the target device via Bluetooth. See Pair Bluetooth Devices.
2. Set the target device to obtain data connection via Bluetooth.
3. From home, tap **Apps** > **Settings** > **More**.
4. Touch **Bluetooth tethering** to turn it on.

Display Settings

Use the phone's display settings menu to adjust items such as wallpaper, brightness, screen timeout, and more.

Display Settings Overview

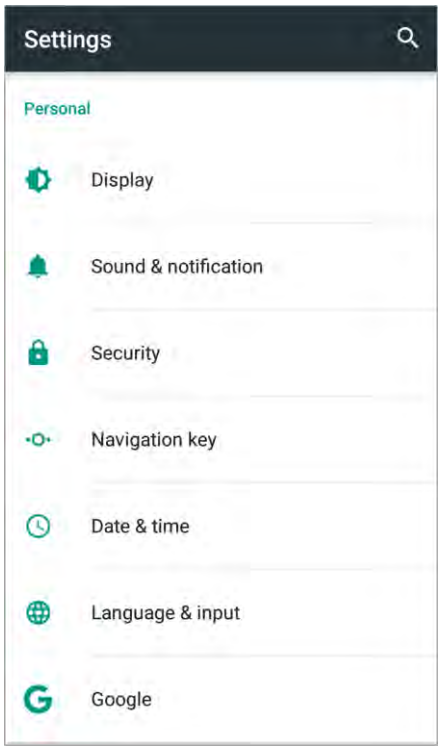
The display settings menu allows you to configure the following options:

Display Setting	Description
Brightness level	Set the screen brightness
Adaptive brightness	Set whether to automatically adjust the screen brightness for available light
Wallpaper	Set a wallpaper
Auto-rotate screen	Set whether to allow the screen to rotate the display with the phone orientation, where applicable
Sleep	Set a screen timeout duration **Note**: Longer durations discharge the battery more quickly.
Daydream	Manage the screensaver of colors or photos
Font size	Set font size for display
Pulse notification light	Set whether to flash the light beneath the **Home** key to notify you of missed calls, new messages, and other events
Accelerometer Calibration	Calibrate the phone's accelerometer when you detect any error during use
Navigation key light duration	Control the back light duration of the **Home Key**.

Access Display Settings

1. From home, tap **Apps** > **Settings**.

2. Tap **Display**.



3. Set your display options.

❖ Your display settings are saved and applied.

Sound & Notification Settings

The sound & notification settings menu lets you control your phone's audio, from ringtones and alerts to tap tones and notifications.

Sound & Notification Settings Overview

The sound & notification settings menu allows you to configure the following options:

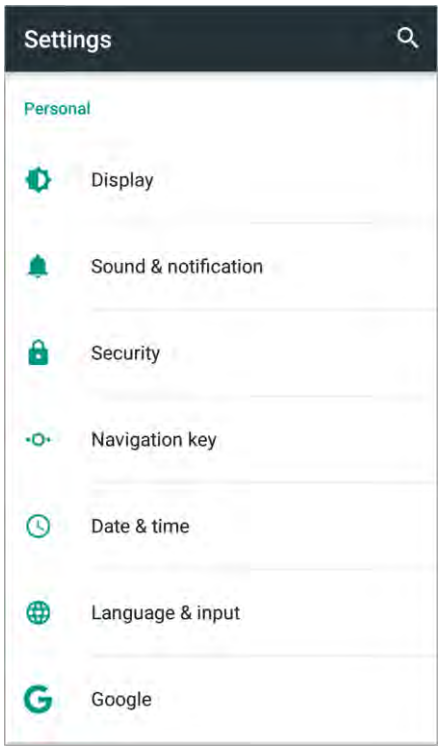
Sound Setting	Description
Volume	Set volume for media, alarms, ringtones, and notifications
Do Not Disturb	Set silence and interruption rules. See Do Not Disturb Mode
Phone ringtone	Set your phone's default ringtone
Default notification ringtone	Set the default tone for phone notifications

Sound Setting	Description
Vibrate pattern	Set the pattern of vibration when vibration is enabled for notifications
Other sounds	Manage system sounds including dial pad tones, screen lock sounds, charging sounds, touch sounds, vibration on touch, and emergency tone
Notification mode	Select the sound and vibration mode of notification
Silent power-on/off	Set whether to silence to power-on and power-off sounds
When device is locked	Set the appearance of notification content on the lock screen
App notifications	Set the notification appearance for each app. You can allow an app to show notification in priority mode, slide notifications on the current screen, hide sensitive content on the lock screen, or block all notifications from an app completely
Notification access	Manage the authority of individual apps to access notifications
Do Not Disturb access	Manage the authority of individual apps to access Do Not Disturb

Access Sound Settings

1. From home, tap **Apps** > **Settings**.

2. Tap **Sound & notification**.



3. Set your sound options.

❖ Your sound settings are saved and applied.

Security Settings

The Security settings menus let you set screen lock and encryption options, password visibility, administrator settings, credential storage options, and other advanced options.

Security Settings Overview

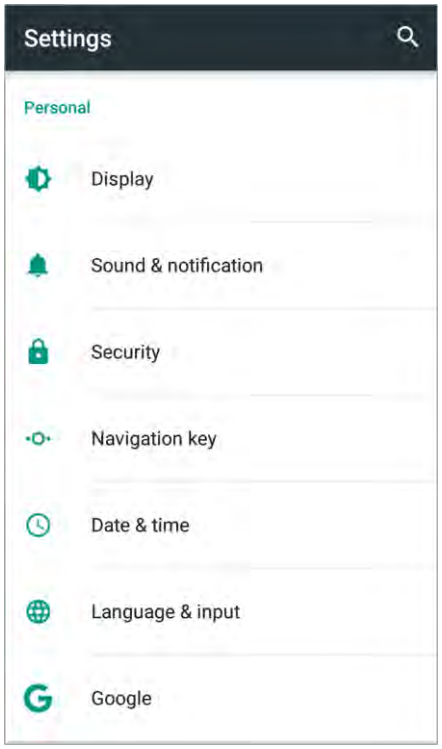
Many security settings are dependent on Screen lock settings, SIM lock settings, etc. The following table outlines the settings available through the Security settings menu:

Security Setting	Description
Screen lock	Protect your phone with a screen lock that you must input to use the phone
Make pattern visible	Show the pattern as you draw it (this option available when a "pattern" screen lock is set)

Security Setting	Description
Automatically lock	Set the time needed for the screen lock protection to be activated after the screen turns off **Note**: This option is available when pattern, PIN or password is set as the screen lock.
Power button instantly locks	Set whether to activate lock protection immediately when you press the **Power/Lock** key **Note**: This option is available when pattern, PIN or password is set as the screen lock.
Lock screen message	Set the text that you may display on the lock screen
Smart Lock	Keep the phone unlocked when connected to trusted devices, in trusted places, unlocked by trusted faces or voices, or as long as you keep holding or carrying the device **Note**: You need to sign in to your Google Account on the phone to use this feature.
Encrypt phone	Encrypt all data on your phone
Set up SIM card lock	Lock the SIM card or change the SIM PIN
Make passwords visible	Toggle to show or hide passwords when entering form data
Device administrators	View or turn off device administrators
Unknown sources	Allow or deny installation of apps from sources other than the Google Play store app
Storage type	Check the credential storage type
Trusted credentials	Display trusted CA certificates
Install from SD card	Install certificates from the phone storage or an optional installed SD card
Clear credentials	Clear the credential storage and delete all certificates
Trust agents	View or deactivate trust agents
Screen pinning	Keep a screen of your choice in view, so that others cannot switch to other apps and access your personal information
Apps with usage access	Turn on or off some apps' access to your phone usage information

Access Security Settings

1. From home, tap **Apps** > **Settings**.
2. Tap **Security**.



❖ The Security settings menu opens.

3. Set your security options.

❖ Your security settings are applied and saved.

Screen Lock Settings

The lock screen settings let you set your method for unlocking your phone, customize lock screen options, and enter your owner information to be displayed on the lock screen.

Screen Lock

You can increase the security of your phone by creating a screen lock. When enabled, you have to draw the correct unlock pattern on the screen, enter the correct PIN, or enter the correct password to unlock the phone's control keys, buttons, and touchscreen.

In order from least secure to most secure, the available screen lock options are:

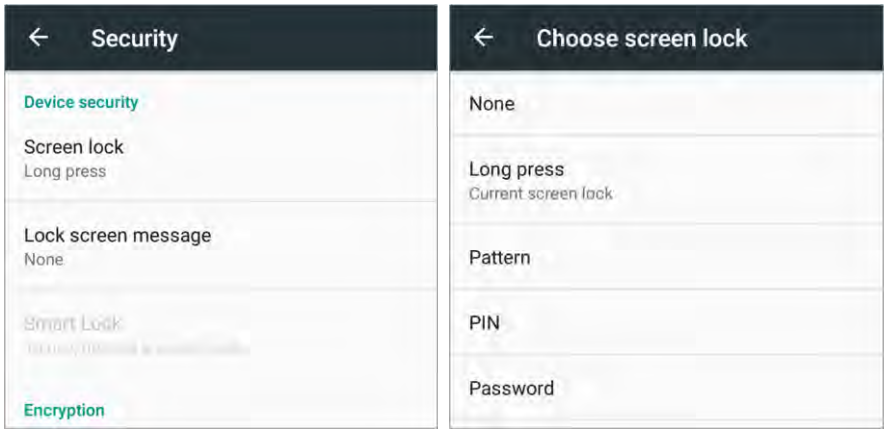
- None

- Long press
- Pattern
- PIN
- Password

Important: To protect your phone and data from unauthorized access, it is recommended that you use the highest security level available (Password protection). It is also recommended you frequently change your password to ensure the safety of your phone and personal data.

Access Screen Lock Settings

1. From home, tap **Apps** > **Settings**.
2. Tap **Security** > **Screen lock**.



❖ The Screen lock settings menu opens.

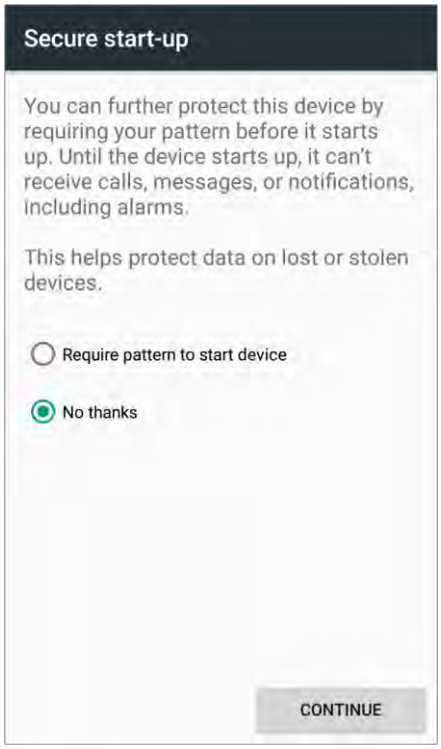
Use Long Press to Unlock the Screen

■ From the Screen lock menu, tap **Long press** to save the setting.

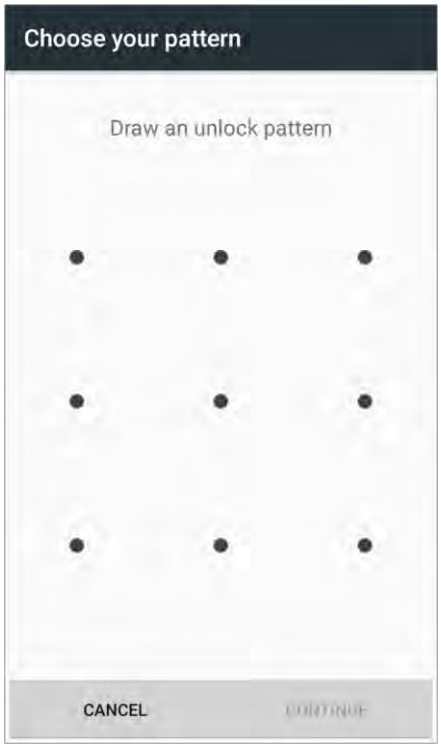
❖ The screen lock is set.

Use a Screen Unlock Pattern

1. From the Screen lock menu, tap **Pattern**.
2. Choose whether you want to further protect your phone with the screen lock before it starts up, and then tap **Continue**.



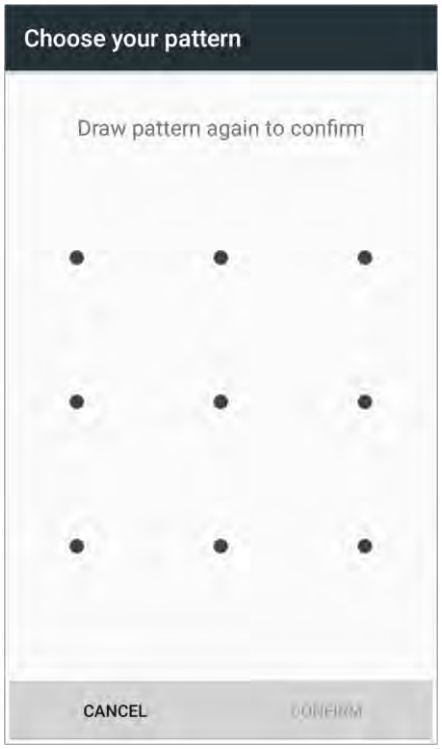
3. Draw the screen unlock pattern by connecting at least four dots in a vertical, horizontal, or diagonal direction. Lift your finger from the screen when finished.



❖ The phone records the pattern.

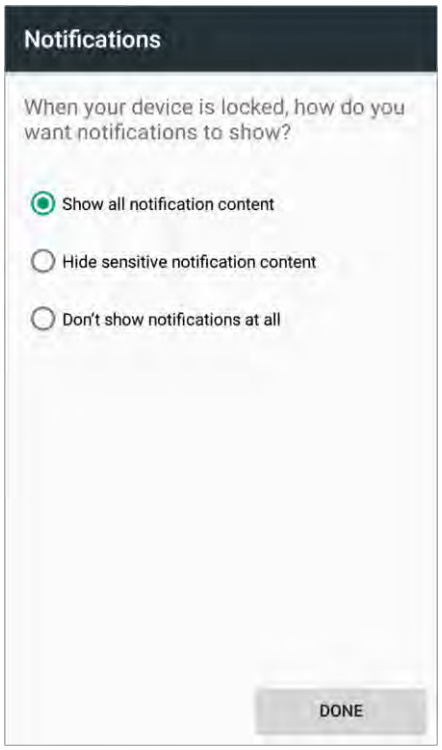
4. Tap **Continue**.

5. When prompted, draw the screen unlock pattern again, and then tap **Confirm**.



❖ The screen unlock pattern is saved.

6. Choose how to show notifications on the lock screen and then tap **Done**.



❖ The screen lock is set.

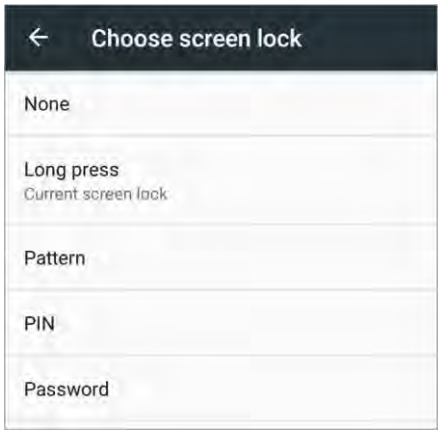
- If you fail to draw the correct unlock pattern on the screen after five attempts, you will be prompted to wait for 30 seconds before you can try again.

Note: Turn off the **Make pattern visible** switch if you do not want the unlock pattern to display on the screen when you unlock it.

Note: To change your unlock screen pattern, from home, tap **Apps** > **Settings** > **Security** > **Screen lock**.

Use a Screen Unlock PIN

1. From the Screen lock menu, tap **PIN**.



2. Choose whether you want to further protect your phone with the screen lock before it starts up, and then tap **Continue**.

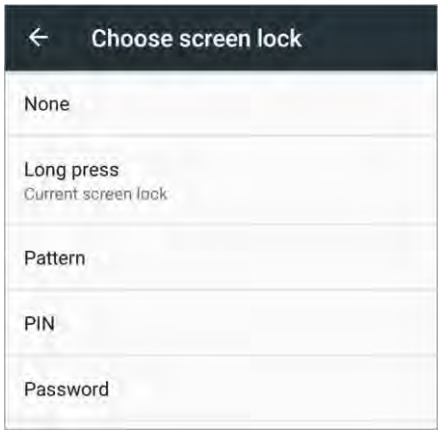
3. Enter a PIN, tap **Continue**, re-enter your PIN, and tap **OK** to save the setting.

❖ The screen lock is set.

- If you fail to enter the correct PIN after five attempts, you will be prompted to wait for 30 seconds before you can try again.

Use a Screen Unlock Password

1. From the Screen lock menu, tap **Password**.



2. Choose whether you want to further protect your phone with the screen lock before it starts up, and then tap **Continue**.

3. Enter a password, tap **Continue**, re-enter your password, and tap OK to save the setting.

❖ The screen lock is set.

- If you fail to enter the correct password after five attempts, you will be prompted to wait for 30 seconds before you can try again.

Important: To protect your phone and data from unauthorized access, it is recommended that you use the screen unlock password (highest security). It is also recommended that you frequently change your password to ensure the safety of your phone and personal data.

Disable the Screen Lock

Follow the instructions below to turn off your current screen lock.

1. From home, tap **Apps** > **Settings** > **Security**.
   - ❖ The Security settings menu opens.
2. Tap **Screen lock**.
3. Draw your unlock screen pattern, enter your PIN, or enter your password.
4. Tap **None**.
   - ❖ The screen lock is disabled.

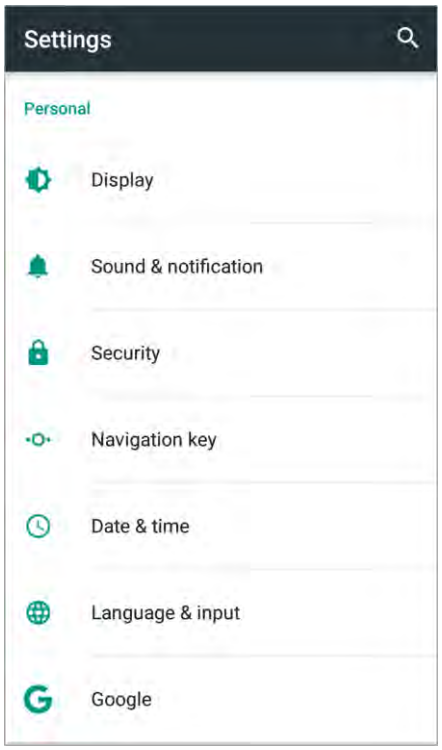
Note: If you fail to enter the correct password after five attempts, you will be prompted to wait for 30 seconds before you can try again.

Navigation Key Setting

The Navigation key setting menu allows you to exchange the positions of the **Back** key and the **Recent Apps** key .

To swap the positions of the two keys:

1. From home, tap **Apps** > **Settings** > **Navigation key**.



2. Tap an option.

Date & Time Settings

Use the Date & time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

Date and Time Overview

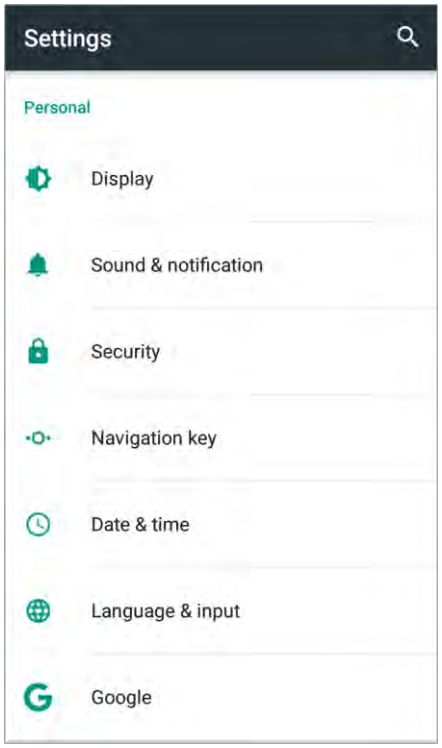
The following date and time options may be configured:

Date and Time Option	Description
Automatic date & time	Set the date and time automatically via the connected mobile network
Automatic time zone	Set the time zone automatically via the connected mobile network
Set date	Set the date manually (only available when Automatic date & time option is disabled)
Set time	Set the time manually (only available when Automatic date & time option is disabled)

Date and Time Option	Description
Select time zone	Set the time zone manually (only when Automatic time zone is disabled)
Use 24-hour format	Enable or disable 24-hour format

Access Date and Time Options

1. From home, tap **Apps** > **Settings**.
2. Tap **Date & time**.



3. Set available date and time options.

❖ Your date and time settings are applied and saved.

Language & Input Settings

Your phone's language & input settings let you select a language for the phone's menus and keyboards, select and configure keyboard settings, configure speech input settings, and set your phone's mouse/trackpad options.

Language & Input Settings Overview

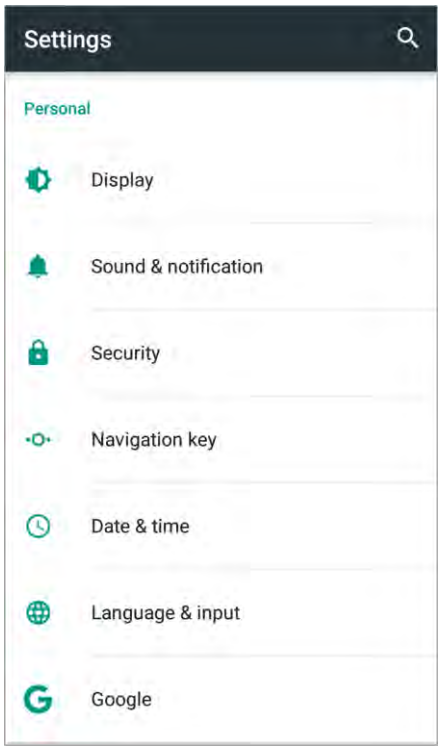
You can set the following options in the Language & input settings menu:

Language and Input Setting	Description
Language	Set the language for your display and menus
Spell checker	Turn on or off the feature and configure Google Spell Checker options to check for spelling errors when entering text
Personal dictionary	Add words to a personal phone dictionary to improve word suggestion and spell check when entering text
Current Keyboard	Set the default method for entering text and enable/disable installed input methods
Google Keyboard	Set Google Keyboard options
TouchPal	Set TouchPal keyboard options
Google voice typing	Set options for Google Voice text entry
Text-to-speech output	Set text-to-speech options
Pointer speed	Set the speed of the pointer for a mouse/trackpad

Access Language and Input Setting Options

1. From home, tap **Apps** > **Settings**.

2. Tap **Language & input**.



❖ The Language and input settings menu opens.

3. Set options.

❖ The language and input settings are applied and saved.

Language and Input Options

Some of the language and input options are detailed below.

- **Set the Display Language**: From the Language & input settings menu, tap **Language** and then tap a language to assign it.
- **Set Input Method**: From the Language & input settings menu, tap **Current keyboard** and then tap an input method.
- **Enable Voice Input**: From the Language & input settings menu, tap **Current keyboard** > **Choose keyboards** and toggle the **Google voice typing** option on or off.
- **Set Google Keyboard Options**: From the Language & input settings menu, tap **Google keyboard** and configure your keyboard options.
- **Set Output for Text-to-Speech Output**: From the Language & input settings menu, tap **Text-to-speech output**, tap a settings option, and follow the onscreen instructions.
- **Set Speed of Pointer for Mouse/Trackpad**: From the Language & input settings menu, tap **Pointer speed**, drag the bar to adjust the speed, and tap **OK**.

Location Settings

Your Location settings menu lets you select how your phone determines its location (using the wireless networks, GPS satellites, both, or neither).

Location Settings Overview

Your Location settings menu allows you to configure the following options.

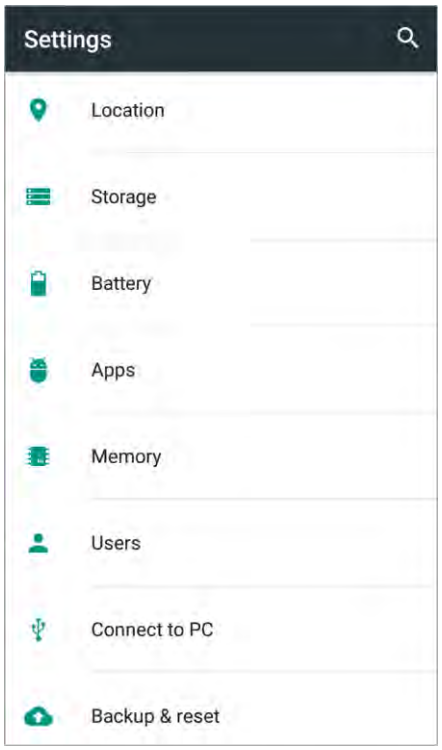
Location Setting	Description
Mode	Select a locating method: High accuracy, Battery saving, or Device only
Recent location requests	Check the applications that recently used location services
Location services	Manage installed location services such as Qualcomm® Izat™ hardware accelerated location and Google Location History

Enable Location Services

Before using any features that require location assistance, you must enable your phone's location services.

1. From home, tap **Apps** > **Settings**.

2. Tap **Location**.



3. Tap the setting to toggle Location on or off.

❖ Your phone's location services are enabled.

- If you see a confirmation, follow the onscreen instructions to connect.

Access Location Settings

1. From home, tap **Apps** > **Settings**.
2. Tap **Location**.
3. Configure the desired settings.

❖ Your location settings are applied and saved.

Storage Settings

The storage settings menu lets you manage internal storage on your phone and provides options for your SD card (not included).

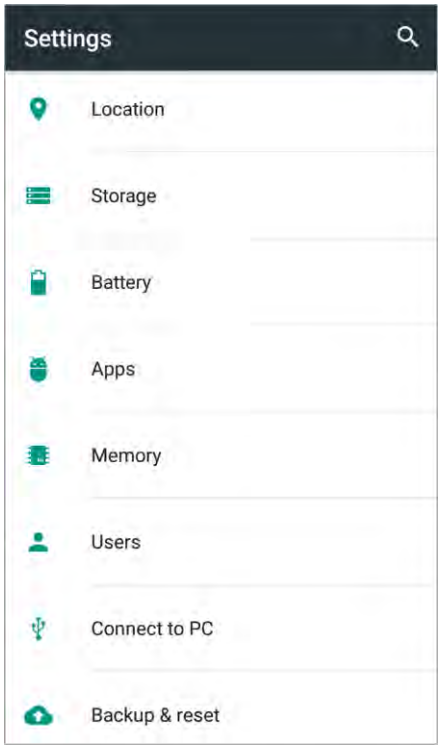
Storage Settings Overview

The storage settings menu allows you to configure the following options:

Storage Setting	Description
Save location	Set the default location for new data, such as files downloaded, photos captured, and voice recorded
Device storage	View the available device storages (such as the phone storage) and manage their spaces and use
Portable storage	View the available portable storages (such as an SD card) and manage their spaces and use

Access Storage Settings

1. From home, tap **Apps** > **Settings**.
2. Tap **Storage**.

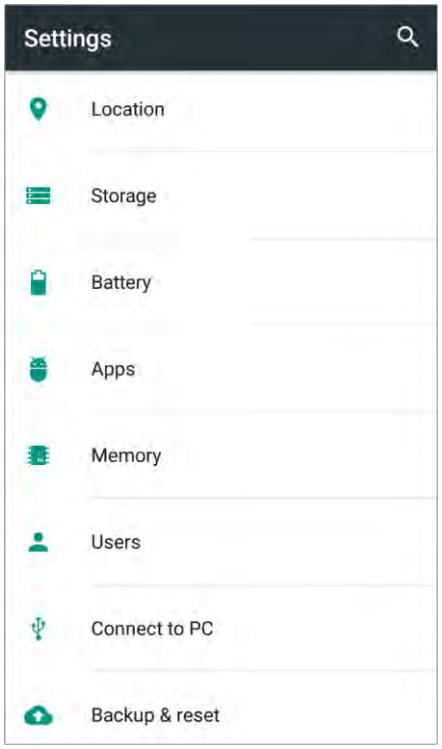


3. Tap an item and configure the settings you need.

Battery Settings

Monitor your phone's battery usage through this settings menu. View which functions are consuming your battery's charge and at what percentage. You can also use the Battery saver or optimize apps to improve battery life.

1. From home, tap **Apps** > **Settings**.
2. Tap **Battery**.



3. Tap items to view details.

❖ Check your battery condition and access additional options.

Apps Settings

Manage installed applications.

Applications Settings Overview

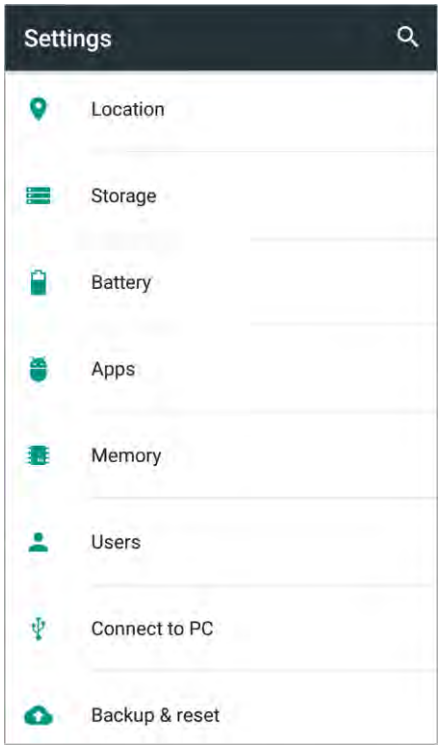
Touch an installed application in the Apps settings menu to see its information and access options that may include the following.

Apps Setting	Description
Force stop	Stop the application
Uninstall	Uninstall the application
Disable/Enable	Disable or enable the application
Storage	Check the storage information and clear app data or cache

Apps Setting	Description
Data usage	Check how much data has been used by the app during the time cycle and restrict background data for the app
Permissions	Check or change the app permissions
Notifications	Manage the app notifications in the notification panel and the lock screen. You can set the priority, sensitivity, and more
Open by default	Check the app's supported links and set whether to open the links in the app, and clear the app's defaults
Battery	Check the battery use details of the app since last full charge
Memory	Check how much memory has been used by the app

Access Applications Settings

1. From home, tap **Apps** > **Settings**.
2. Tap **Apps**.



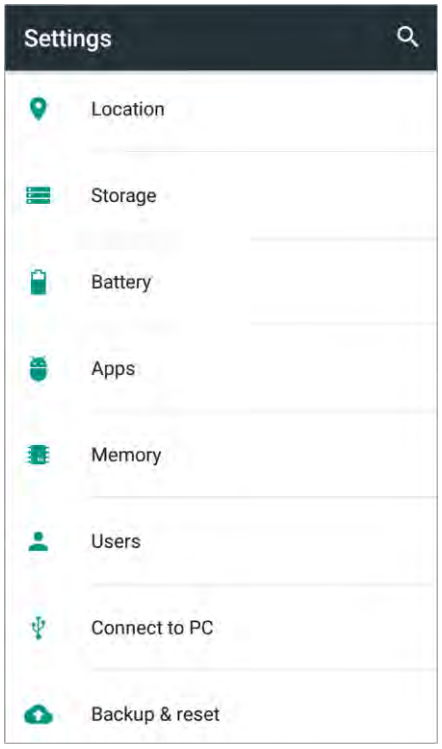
3. Tap an app to configure its options.

Memory Setting

Monitor the average memory use and performance of your phone.

To access memory setting:

1. From home, tap **Apps** > **Settings**.
2. Tap **Memory**.



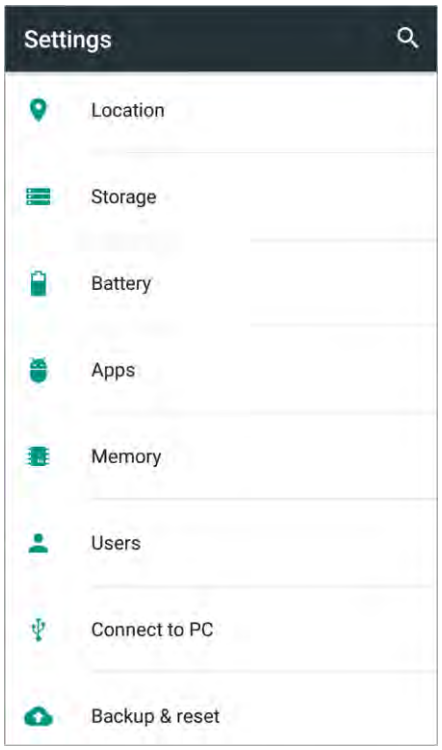
3. Tap the time duration to check average memory use during that time.
   - To check the memory use breakdown by apps, touch **Memory used by apps**.

Users Settings

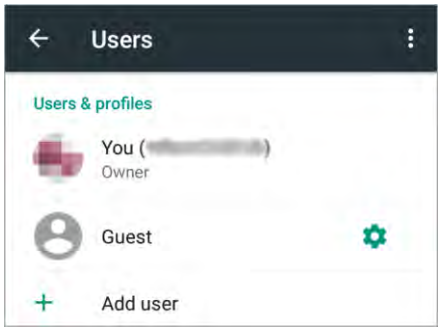
The Users settings allow you share your phone with others by creating three additional user accounts. Each user has their own storage space, wallpaper, screen lock and so on.

1. From home, tap **Apps** > **Settings**.

2. Tap **Users**.



3. Manage your user settings as needed.



User Settings Operations

- **Set up a New User**: In the Users screen, tap **Add user** > **OK** > **Set up now** and follow the prompts on the screen.
- **Delete a User**: In the User screen, tap ⚙ next to the user and select **Remove user** > **Delete**.

Note: A Guest account is available by default in case anyone needs to use your phone temporarily. This user account cannot be deleted.

Note: When other users is finished using your phone, he or she can tap **Menu** ⋮ > **Delete <user name> from this device** in the User screen to delete the account and related data from your phone.

- **Manage Users' Authority to Use Phone Call and Messaging**: In the Users screen, tap ⚙ next to the user and tap **Turn on phone calls & SMS**.
- **Switch Users**: In the Users screen, tap the user name you want to switch to.

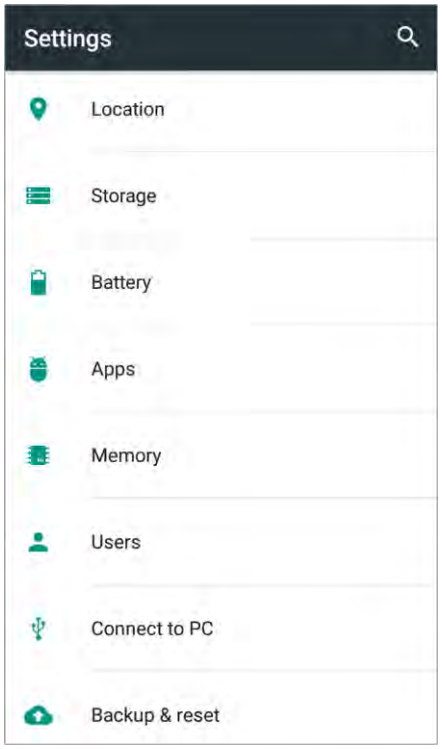
Note: You can switch users in the quick settings menu. Pull down the status bar to display the notifications panel. Then tap ▬ and tap the user icon at the top right to select users.

Connect to PC Settings

The Connect to PC settings menu lets you select the USB connection type between your phone and PC. For more information, see Transfer Files Between Your Phone and a Computer.

Access Connect to PC Settings

1. From home, tap **Apps** > **Settings** > **Connect to PC**.



2. Tap one USB connection type.

Note: Uncheck **Don't ask me again** to be prompted to select a connection type each time you connect the phone to a PC.

Backup & Reset

Your phone's **Backup & reset** menu lets you back up your phone's data and settings to Google servers before resetting your phone to the original factory settings. The Factory data reset erases all data from the phone's application storage, including:

- Your Google Account
- All other email and social networking accounts
- System and application data and settings
- Downloaded applications

Backup and Reset Overview

The following options are available in the Back up and reset menu:

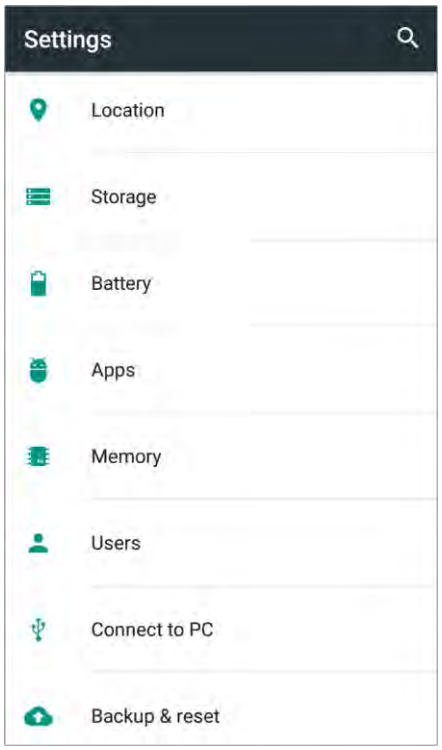
Backup and Reset Option	Description
Back up my data	Enable backup for application data, Wi-Fi passwords, and other settings to Google servers
Backup account	Select the account used to back up data
Automatic restore	When reinstalling an application, backed up settings and data will be restored
Network settings reset	Reset Wi-Fi, mobile data, and Bluetooth settings
Factory data reset	Reset all settings and delete all data on phone

- Performing a factory data reset erases all data on the phone. It is recommended that you back up important data before performing a factory data reset.
- Erased information cannot be restored. Only erase data after you are sure you have saved everything you need.

Access Backup and Reset Options

1. From home, tap **Apps** > **Settings**.

2. Tap **Backup & reset**.



❖ The Backup & reset menu opens.

3. Set options.

❖ The backup and reset settings are applied and saved.

- If you're performing a Factory Data Reset, follow the prompts to confirm the data removal. The phone will erase all data and reboot.

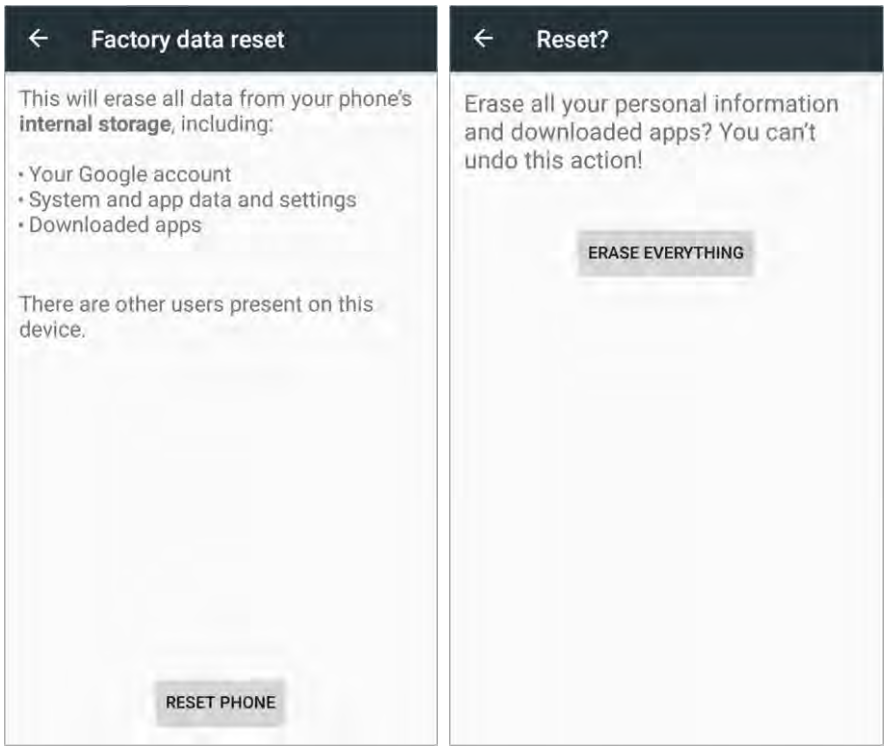
Factory Data Reset

Tip: Before performing a factory data reset on your phone, you may want to unmount an installed SD memory card to avoid losing any data you may have stored on it. From home, tap **Apps** > **Settings** > **Storage** and tap **Unmount** next to the name of your SD card.

1. From the Backup & reset menu, tap **Factory data reset**.

2. Read the factory data reset information page and tap **Reset phone**.

3. Tap **Erase everything**.



❖ Your phone will power down and reset itself, which may take up to 10 minutes.

- Once the phone has reset, it will run through the Hands Free Activation and update processes again. When finished, you will see the Welcome screen and Setup application. See Complete the Setup Screens to start over.

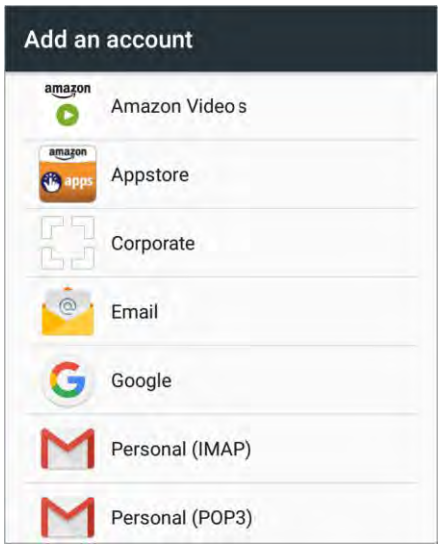
Accounts

The Accounts settings menu lets you add and manage all your email, social networking, and picture and video sharing accounts.

Set Up a New Account

1. From home, tap **Apps** > **Settings**.

2. Tap **Accounts** > **Add account**.



❖ An Add account window appears.

3. Tap an account type and then follow the onscreen instructions to add the required account information.

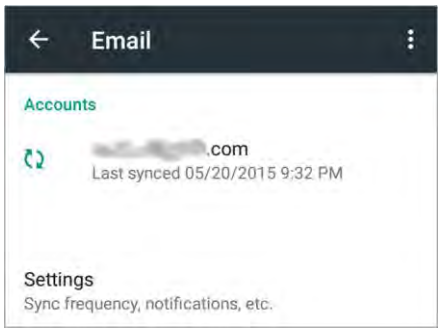
❖ The account is added to the accounts list.

Manage Existing Accounts

1. From home, tap **Apps** > **Settings**.

2. Tap an account type displayed below **Accounts**.

3. Tap an account in the category.



❖ The account settings menu appears.

4. Select your account settings.

❖ The account options are updated.

Accessibility Settings

The accessibility menu lets you enable and manage accessibility-related applications.

Accessibility Settings Overview

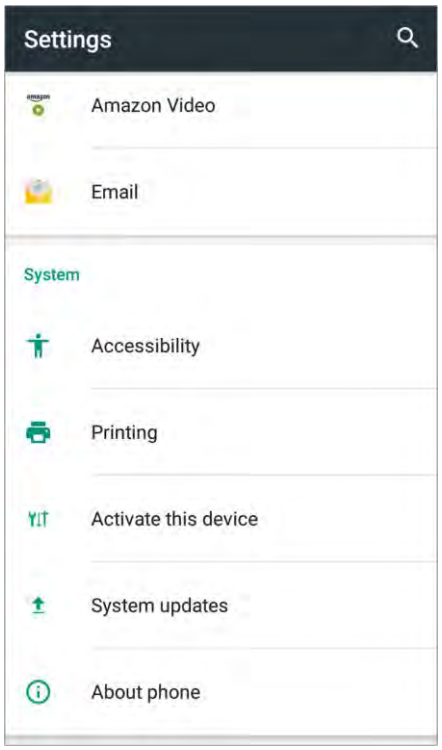
The following accessibility options may be configured:

Accessibility Option	Description
TalkBack	Set the TalkBack service to help blind or low-vision users access the phone
Switch Access	Set Switch Access to allow you to control the phone using configurable key combinations
Magnification gestures	Set whether to allow zooming in and out the screen content by triple-tapping the screen
Large text	Set whether to enlarge the text on the screen
High contrast text	Set whether to display onscreen text with higher contrast
Color inversion	Set whether to display screen content with its colors inverted
Color correction	Set whether to correct color on the screen for color-blind users
Text-to-speech output	Set text-to-speech options
Notification reminder	Set whether to remind you of notifications
Captions	Set the language, text size, and style for the captions
Audio Type	Set the type of the phone's audio output
Sound Balance	Set the sound volume balance
Physical key vibrating	Set whether to let the phone vibrate when you press the physical buttons (the **Power/Lock** key and the **Volume** keys)
Touch & hold delay	Adjust the delay required for the phone to notice your "touch & hold" gesture (for example, when you want to move an app to the home screen)
Power button ends call	When enabled, you can press the **Power/Lock** key to end phone calls without turning the screen off

Accessibility Option	Description
Auto-rotate screen	Set whether to allow the screen to rotate the display with the phone orientation, where applicable
Speak passwords	Get spoken feedback while typing passwords
Accessibility shortcut	When this feature is enabled, you can quickly enable accessibility features following the steps prompted on the Accessibility shortcut screen

Access Accessibility Options

1. From home, tap **Apps** > **Settings**.
2. Tap **Accessibility**.



3. Set available accessibility options.

❖ Your accessibility settings are applied and saved.

Printing

The Printing menu lets you configure Google's Cloud Print service. You can connect your printer to your Google Account and then add the printer on your phone in the Printing menu. After that, you can send

documents, pictures, emails, or web pages from your phone to the printer wirelessly and have them printed out.

Connect Your Printer to Your Google Account

How you connect your printer to your Google Account depends on the type of your printer.

For traditional printers, follow the steps below.

1. Connect the printer to your computer and install necessary software so that the printer is ready for printing.
2. Open the Chrome Web browser on the computer and go to the Settings page.
3. Click **Add printers** and follow the prompts to add the printer to your Google Account. You need to sign in to your Google Account in Chrome.

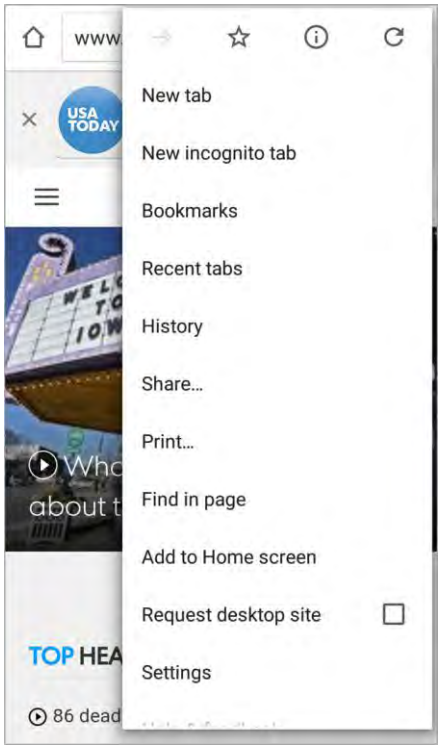
For Cloud Ready Printers, you can connect it to the Internet and register it to your Google Account directly without using a computer.

Use Cloud Print on Your Phone

To use Google Cloud Print on your phone, you must sign in to your Google Account.

If you haven't added a printer on the phone or haven't turned on the Cloud Print feature, tap **Apps** > **Settings** > **Printing** > **Cloud Print** from home to enable this function or add a printer registered to your Google Account.

1. Open a file on the phone and select the option for print. For example, open a web page with the Chrome app and tap **Menu** > **Print…**.



2. Select a printer you have added to the phone or tap ▼ > **All printers…** to add a printer right away.

3. Configure other print job options, such as number of copies, color, and paper size.

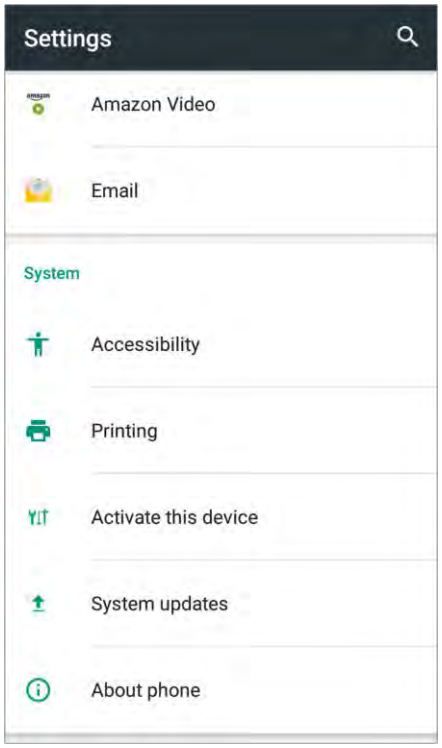
4. Touch **Print** to send the print job wireless to your printer through Google Servers.

Note: Instead of selecting a printer, you can also choose to save the file to Google Drive or as a PDF file.

Activate This Device

The Activate this device menu lets you activate a new phone or use additional self-service options such as checking the status of an in-service phone.

1. From home, tap **Apps** > **Settings**.
2. Tap **Activate this device**.



❖ The Self Service menu appears.

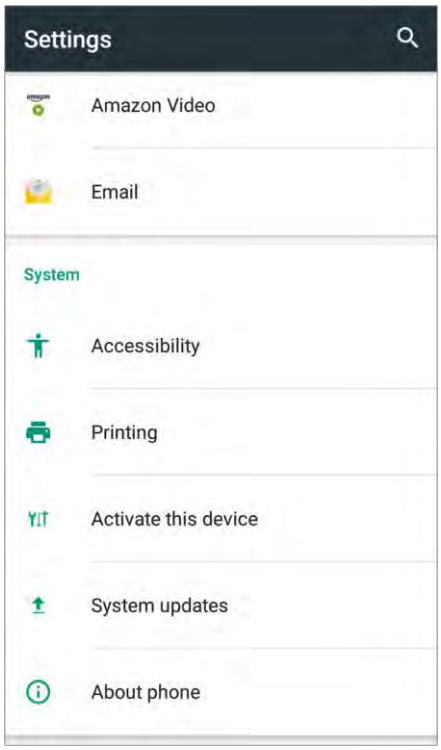
3. Follow the onscreen prompts to activate your phone or review your summary.

❖ Your phone activates. If already activated on an account, you will see a usage and plan summary.

System Updates

The System updates menu lets you update your PRL (preferred roaming list), your user profile, your Android software, and your phone firmware.

1. From home, tap **Apps** > **Settings**.



2. Tap **System updates** and select an option and follow the prompts to complete the update.
   - For complete system update information, see Update Your Phone.

About Phone

The About phone menu lets you access important phone and legal information.

About Phone Overview

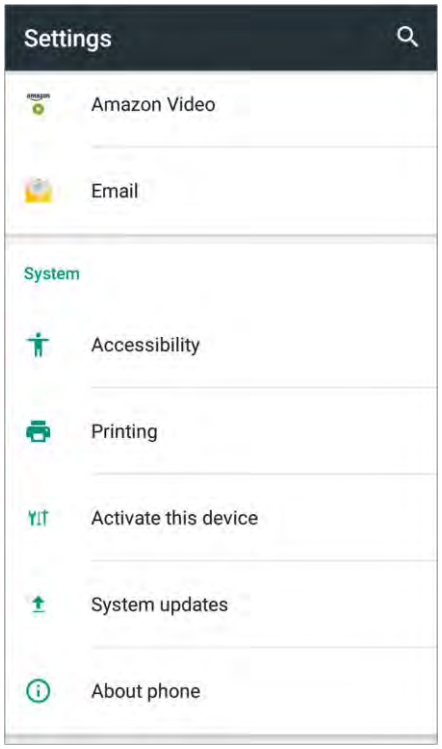
The following About phone items may be reviewed or set:

About Phone Item	Description
Status	Check your phone's status
Legal information	Check open source license information, Google legal document, etc.
4G settings	Check the 4G LTE network provider and your IP address
Model number	Check the phone's model number
Android version	Check the Android version number

About Phone Item	Description
Android security patch level	Check the Android security patch level
Baseband version	Check the phone's baseband version
Kernel version	Check the phone's kernel version
SW Version	Check the current phone software version
HW Version	Check the current phone hardware version

Access About Phone Options

1. From home, tap **Apps** > **Settings**.
2. Tap **About phone**.



3. Select or view available options.

❖ Your phone information is displayed.

For Assistance

The following topics address areas of support for your phone, including troubleshooting, specifications, account information, warranty information, and customer service contact information.

Troubleshooting

Check the problems and solutions below for troubleshooting solutions for common phone issues.

Check Here First

Problem: Phone freezes/operation is unstable.

Solution: Turn the phone on again. If you are unable to turn the phone off, remove and replace the battery, and then turn the phone on again. Data that was being edited is erased after your phone is powered on again.

Problem: Operation is unstable after a new application was installed.

Solution: The newly installed application may be the cause. Uninstall the application in Safe mode. See Uninstall an App. To turn the phone on in Safe mode:

- Press and hold the **Power/Lock** key > touch and hold **Power off**, read the disclaimer for safe mode, and then tap **OK**.
  - After turning the phone on in Safe mode, "Safe Mode" appears at lower left.
  - After restarting in Safe mode, your phone can be powered on as usual.
  - Before turning the phone on in Safe mode, it is recommended that you back up important data.
  - By powering the phone on in Safe mode, added widgets may not be displayed.

Problem: Cannot use phone, mail, or Internet.

Solution 1: Check whether you are where signal is weak or out of service area.

Solution 2: Power the phone on again.

Solution 3: Is the phone in Airplane mode? To check that Airplane mode is canceled:

- From home, tap **Apps** > **Settings** > **More** and touch the **Airplane mode** slider.

Solution 4: Is data communication disabled? To check that data communication is enabled:

- From home, tap **Apps** > **Settings** > **Mobile networks** and touch the **Data Enabled** slider.

Solution 5: Is a disabled access point set? To reset to initial settings:

- From home, tap **Apps** > **Settings** > **Mobile networks** > **Access Point Names** > **Menu** > **Reset to default**.

Problem: Battery level goes down quickly.

Solution: Are you where signal is weak or have been out of service area for a long period? Calling where signal is weak or being out of service area uses a lot of battery.

Problem: Cannot install applications.

Solution: Applications cannot be installed with only a little free space on the phone or SD card. To check free space, see Storage Settings. Applications not supported by your phone cannot be installed.

Problem: Cannot unlock screen.

Solution: Power the phone on again. If you are unable to turn the phone off, remove and replace the battery, and then power the phone on again. Data that was being edited is erased after the phone is powered on again.

Specifications

The following tables list your phone's and battery's specifications.

Phone Specifications

Item	Description
Weight	Handset alone: Approx. 117 g Battery installed: Approx. 175 g
Continuous Talk Time	3G: Approx. 26.6 hours
Continuous Standby Time	3G: Approx. 574 hours 4G: Approx. 544 hours
Charging Time	Approx. 184 minutes
Dimensions	Approx. 154.3 x 76 x 9.3 mm
Maximum Output	3G: #.## W GSM: #.## W

Item	Description
Communication Speed	Up to 150 Mbps downlink/up to 50 Mbps uplink (theoretical speeds, actual speeds dependent on the network)

Battery Specifications

Item	Description
Voltage	3.8 V
Type	Lithium-ion Polymer
Capacity	3080 mAh
Dimensions (W x H x D)	Approx. 81.7 x 62 x 4.7 mm

Boost Account Information and Help

Find out about managing your account online and on your phone, buying additional minutes for your plan, and getting help.

For more information about your Boost Mobile account, as well as other Boost Mobile services, visit us at: boostmobile.com.

Manage Your Account

Access information about your account. You can:

- Check your minutes.
- Re-Boost® (add money to your account).
- Change plans.
- And more.

From Your Phone

Access account information and other self-service tools from Boost Zone.

- From home, tap **Apps** > **Boost Zone**.

You can also dial directly for access to certain information:

- Dial # 2 2 5 (**#BAL**) to check account balance.

- Dial # 2 3 3 (**#ADD**) to make a payment.
- Dial # 6 1 1 to launch Boost Zone or call Boost Customer Care (depending on your Settings) to get answers to other questions.

From Your Computer

- Visit boostmobile.com, click **My Account**, and log in with your wireless phone number and account PIN.

From Any Other Phone

- Boost Customer Care: **1-888-BOOST-4U** (1-888-266-7848).

Re-Boost

Boost Mobile makes it easy to add money to your account. You decide exactly how and where you want to pay. Keep your account active by using your phone and adding money to your account.

Pay with Cash

Find an Authorized Re-Boost Retailer near you. Pick up a Re-Boost Card or recharge for as low as $10 at the register, where available.

Pay Anytime with a Credit/Debit Card

Dial # 2 3 3 (**#ADD**) to add money from your phone or visit **My Account** at boostmobile.com to do it online. Securely register your credit/debit card with Boost for more convenient one-time payments or to set up easy Auto Re-Boost payments.

Set Up Worry-Free Payments with Auto Re-Boost℠

It's the easiest way to make sure your account stays on and active. Use a credit card, debit card or bank account—whatever's best for you.

Visit boostmobile.com/reboost to get the details on all your Re-Boost options.

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Index

Accessibility, 273
Accounts
  Add new, 271
  Manage, 272
  Settings, 271
Activation, 23, 277
Airplane Mode, 37
Alarm, 176
Answer a Call, 78
Apps
  Find and install, 48
  Request refunds, 49
  Uninstall, 52
  Update, 49
Apps Settings, 264
Auto Rotate Screen, 245
Back Key, 3
Back Up Phone, 268
Battery
  Settings, 263
Bluetooth
  Connect, 222
  Receive information, 226
  Send information, 223
  Settings, 233
  Share pictures and videos, 160
  Turn on or off, 219
Bookmark, 141
Browser
  Bookmark, 141
  History, 143
  Launch connection, 140
  Settings, 144
  Tabs, 143
Calculator, 168
Calendar, 168
  Add event, 169
  Sync Exchange ActiveSync calendar, 175
  View events, 171
Call Logs
  Make call from, 84
Caller ID, 92
Camera, 147
  Settings, 166
  Take a picture, 148
  Viewfinder, 147
Car Kit
  Connect, 222
Chrome, 145
Clock
  Alarm, 176
  Stopwatch, 179
  Timer, 180
  World Clock, 179
Contacts, 99
  Add contact, 99
  Delete, 106
  Edit, 105
  Import, 108
  Make call from, 83
  Save a phone number, 101
  Share, 107
  View, 102
Credentials, 249
Data Usage Settings, 236
Date and Time, 257
Device Administrators, 249
Drag, 21
Editing Text, 44
Email
  Add account, 131
  Add Exchange ActiveSync account, 133
  Compose and send, 134
  Delete account, 136
  Manage inbox, 137
  Send Gmail, 120
  Setup, 130
  Share pictures, 156
  View and reply, 135
Emergency Numbers, 76
Encrypt Device, 249
Enhanced 9-1-1 (E 9-1-1), 77
Enter Text, 38
Exchange ActiveSync
  Add account, 133
  Features, 138
Extended Home Screen, 62
Facebook, 180

Factory Data Reset, 270
Files
  Transfer between phone and computer, 207
Flash, 3
Flick, 21
Folders, 71
Font
  Size, 245
Gallery, 151
  View pictures and videos, 151
Gmail
  Archive threads, 123
  Create account, 45
  Delete threads, 125
  Labels, 123
  Mute threads, 124
  New messages, 122
  Read and reply, 121
  Read messages, 122
  Report phishing, 127
  Report spam, 127
  Search, 126
  Send message, 120
  Share pictures, 156
  Switch accounts, 129
Google
  Chrome, 145
  Create account, 45
  Hangouts, 184
  Sign in, 46
  Voice search, 183
Google Keyboard, 38
Google Maps, 186
Google Play
  Find and install apps, 48
  Help, 54
  Store, 47
Google Play Music, 195
Google Search, 183
Google Voice Typing, 44
GPS Satellites, 261
Hangouts, 184
Headset
  Connect, 222
Headset Jack, 3
Home Screen, 61
  Add Folders, 71
  Add Shortcuts, 69
  Add Widgets, 70
  Customize, 67
  Extended, 62
Hotspot, 216
Import Contacts, 108
Incoming Call
  Answer, 78
  Reject, 80
Input Settings, 258
Internet, 113
Keyboard
  Google keyboard, 38
  TouchPal, 40
  Touchscreen, 38
Language, 259
Language Settings, 258
LinkedIn, 204
Location
  GPS satellites, 261
  Wireless networks, 261
Location Services, 261
Lock Key, 3
Maps, 186
Messaging, 113
MMS
  Options, 119
  Send messages, 114
Mobile Hotspot, 216
Multimedia Messaging
  Share pictures and videos, 158
Music
  Google Play Music, 195
Navigation
  Google Maps, 186
Notification Icons, 65
Notification Panel, 65
Notifications, 65
Phone
  Dialer, 73
Phone Calls, 73
  Answer, 77
  Emergency numbers, 76
  Using Call Logs, 84
  Using contacts, 83
  Using phone keypad, 73
Phone Layout (illustration), 2
Phone Number
  Save to contacts, 101
Phone Status, 278
Phone Update

PRL, 59
Profile, 59
Pictures
Rotate, 153
Share via Bluetooth, 160
Share via email, 156
Share via messaging, 158
Take with camera, 148
View, 151
Pinch, 22
Play Music, 195
Play Store, 47
Find and install apps, 48
Power Key, 3
Power Off, 20
Power On, 19
PRL Update, 59
Reject Incoming Call, 80
Ringtone, 246
Rotate, 22
Save a Phone Number, 101
Screen Lock, 250
Screen Rotation, 245
Screen Timeout, 245
Screen Unlock
Long Press, 251
Motion, 251
Screen Unlock Password, 255
Screen Unlock Pattern, 251
Screen Unlock PIN, 255
Search
Google, 183
Secure Credential Storage, 241
Security Settings, 248
Settings, 228
Overview, 228
Setup Screens, 23
Share
Contacts, 107
Slide, 21
Sound Settings, 246
Speaker, 3
Spread, 22
Status Bar, 63
Status Icons, 64
Stopwatch, 179
Storage
Settings, 262
Swipe, 21
Synchronize
Exchange ActiveSync, 139
Tap, 20
Tethering, 217
Text Editing, 44
Text Entry, 38
Text Messaging
Conversations, 117
Draft messages, 116
Notifications, 116
Options, 119
Send messages, 113
Timer, 180
Touch, 20
Touch and Hold, 20
TouchPal, 40
Touchscreen
Keyboard, 38
Turn off, 54
Turn on, 54
TTY Mode, 96
Turn Device Off, 20
Turn Device On, 19
Twitter, 202
Typing, 38
Video Camera
Record video, 150
Videos
Record, 150
Share via Bluetooth, 160
Share via messaging, 158
Share via YouTube, 164
View, 151
Visual Voicemail, 86
Listen to multiple messages, 89
Options, 90
Review, 88
Set up, 86
Settings, 91
Voice Search, 183
Voice Typing, 44
Voicemail
Display name, 92
Greeting, 91
Setup, 85
Volume, 246
Key, 3
VPN, 240
Add connection, 241

Connect or disconnect, 242
Prepare for connection, 240
Secure credential storage, 241
Wallpaper, 67, 245
Web
Launch connection, 140
Widgets, 70
Wi-Fi, 209
Settings, 230
Turn on and connect, 209
World Clock, 179
YouTube, 204
Share videos, 164
Zoom, 22