

Headset Operations Manual

RTX8930

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1 About This Document

This document describes the features and functionalities available in the RTX SME VoIP DECT Headset. We describe how to operate the headset without going into details about its mechanical features. The reference for features and operation in this manual is RTX generic mode.

1.1 Audience

This guide is intended for everyday users as well as system administrators.

1.2 Abbreviations

For the purpose of this document, the following abbreviations hold:

DECT:	Digital Enhanced Cordless Telecommunications
IPEI:	International Portable Equipment Identity
MAC:	Media Access Control
PBX:	Private Branch Exchange

1.3 References/Related Documentations

[1]:	How_To_Deploy_SME_Network_V1.3
[2]:	SME VoIP System Guide, Version 2.5

1.4 Document History

Revision	Author	Issue Date	Comments
0.1	TMS	26-Jul-2016	Initial version.

1.5 Trademark

Customer Name	RTX	Wildix	SNOM	Strongbyte
Model No.	RTX8930headset	WAIR-Headset	A190	VCV2840 headset
HVIN	8930V10	WAIRV10	190V10	2840V10
Trademark				

2 Basic Operation

This section describes how to switch on and off the RTX8930 headset and how to register the unit on an RTX 8660 SME VoIP system.

2.1 How to Switch the Headset On/Off

2.1.1 Switching on the headset

To switch the headset on, press the AUX key. When the headset is on, the blue LED will blink fast for a short while until a signal is detected. When the headset locks onto a base, a voice prompt will announce “Headset subscribed” and the blue LED pattern will change to a blink with a 2 second interval.

2.1.2 Switching off the headset

To switch the headset off, long-press the AUX key together with the VOL+ and VOL- keys (press and hold the three keys for five seconds). The blue LED will give a short blink before switching off.

2.2 Registration

2.2.1 Initial Registration

The first time the RTX8930 headset is to be registered on a base system, the unit should simply be switched on and it will enter registration mode automatically. Registration mode can be identified by observing that the blue LED is blinking fast.

2.2.2 Subsequent Registrations

If the RTX8930 headset has already been registered on the same or another base system and needs to be re-registered, the required action is to press and hold the HOOK OFF key together with the VOL+ and VOL- keys until the blue LED starts blinking fast.

NOTE: The blue LED will not start blinking in registration mode if the unit is cradled and charging.

Please check the additional document via [2] for more information about terminal registration on a base system.

3 Calls Operations

3.1 Incoming Call

As the headset receives an incoming call, a ringtone will be played back.

3.1.1 Answering an Incoming Call

To answer an incoming call, press the HOOK OFF key.

3.1.2 Reject an Incoming Call

It is not currently possible to reject an incoming call.

3.1.3 Ending a Call

To end an ongoing call, press the HOOK OFF key.

3.2 Volume and Muting

3.2.1 Adjusting Call Volume

It is possible to adjust the earpiece volume up or down during calls by pressing the VOL+ and VOL- keys, respectively.

There are six volume steps. A beep is played back to indicate that the volume is adjusted. A higher frequency beep is played back when the volume cannot be adjusted further up or down.

3.2.2 Muting the Microphone

It is possible to mute the microphone during calls by pressing the MUTE key. The microphone is unmuted by pressing the MUTE key again.

A voice prompt announcing "Mute on" is played back when mute is activated. A voice prompt announcing "Mute off" is played back when mute is deactivated.