deco™ | Whole Home Mesh Wi-Fi System
Seamless Roaming | Parental Controls | Easy Setup

Wi-Fi 6

User Guide

AX1800 Whole Home Mesh Wi-Fi 6 System

tp-link

1910012699 REV1.0.0

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About This Guide

This guide provides a brief introduction to Deco Whole Home Mesh Wi-Fi System and the Deco app, as well as regulatory information.

Features available in Deco may vary by model and software version. Deco availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Deco experience.

Conventions

In this guide, the following conventions are used:

Convention	Description
Deco	Stands for Deco Whole Home Mesh Wi-Fi System/Unit.
Underline	Hyperlinks are in teal and underlined. You can click to redirect to a website or a specific section.
Teal	Key information appears in teal, including management page text such as menus, items, buttons and so on.
Note:	Ignoring this type of note might result in a malfunction or damage to the device.
Tips:	Indicates important information that helps you make better use of your device.

More Info

- Specific product information can be found on the product page at https://www.tp-link.com.
- A Technical Community is provided for you to discuss our products at https://community.tp-link.com.
- Our Technical Support contact information can be found at the Help center of the Deco app and the Contact Technical Support page at https://www.tp-link.com/support.

Speed/Coverage/Device Quantity Disclaimer

Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage, and quantity of connected devices are not guaranteed and will vary as a result of network conditions, client limitations, and environmental factors, including building materials, obstacles, volume and density of traffic, and client location.

MU-MIMO Disclaimer

Use of MU-MIMO requires clients to also support MU-MIMO.

HomeCare Disclaimer

A basic TP-Link HomeCare™, powered by Trend Micro™, package is included for 3 years from date of activation at no additional cost. It includes Parental controls, Quality of Service, and Antivirus. Deactivation of HomeCare™ will disable certain controls and protections. For a complete list of HomeCare™ functions, go to www.tp-link.com.

IoT Compatibility Disclaimer

IoT compatibility refers only to smart devices that can be controlled via the Deco app. Other wireless devices can still connect to Deco for normal Wi-Fi use.

Seamless Roaming Disclaimer

Clients need to support 802.11k/v/r and may require additional set up. Performance may vary depending on the client device.

Appearance

Each Deco has an LED that changes color according to its status, two RJ-45 Ethernet ports, a power slot, and a Reset button. See the explanation below:

Yellow pulse:
Deco is resetting.

Yellow solid:
Deco is starting up.

Blue pulse:
Deco is ready for setup.

Blue solid:
Deco is setting up.

Green pulse:
Deco is upgrading firmware.

Green solid:
Deco is registered and all is well.

Red pulse:
Deco is disconnected from main Deco.

Red solid:
Deco has an issue.

Ethernet Ports:
For connecting Deco to your modem, the Ethernet outlet or other internet devices.

Power Slot:
For connecting Deco to the power socket via the provided power adapter.

Reset Button:
Press 1 second to reset Deco to factory default settings

Set Up Your Deco

Follow the steps below to set up your Deco Whole Home Mesh Wi-Fi System.

1. Download and install the Deco app

Scan the QR code below or go to Google Play or the Apple App Store to download the Deco app.

Install the app on your Android or iOS smartphone or tablet.

or

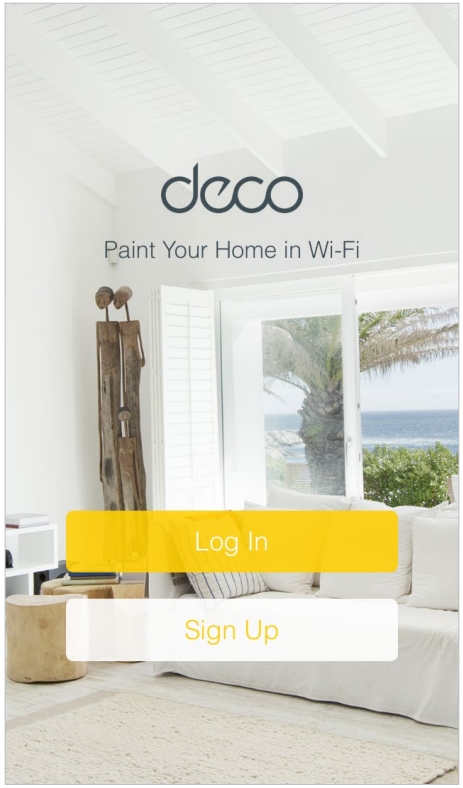
GET IT ON Google Play

Download on the App Store

2. Log in or sign up with TP-Link ID

Open the app. Use your TP-Link ID to log in.

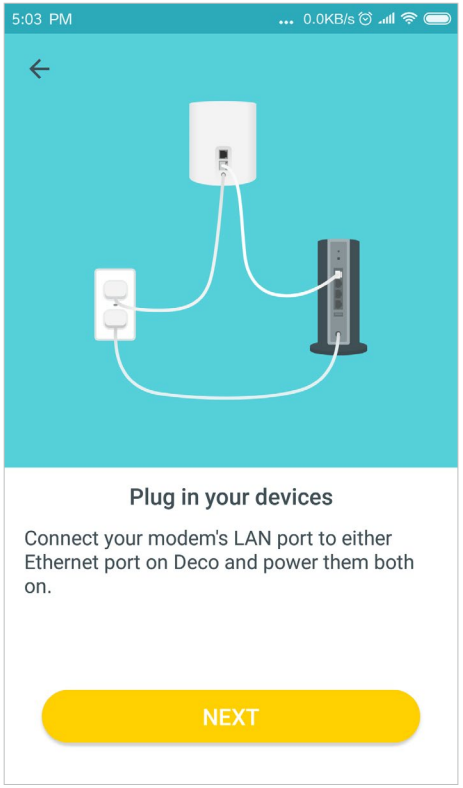
If you don't have a TP-Link ID, tap Sign Up. The Deco app will guide you through the rest.



3. Connect Deco to your modem

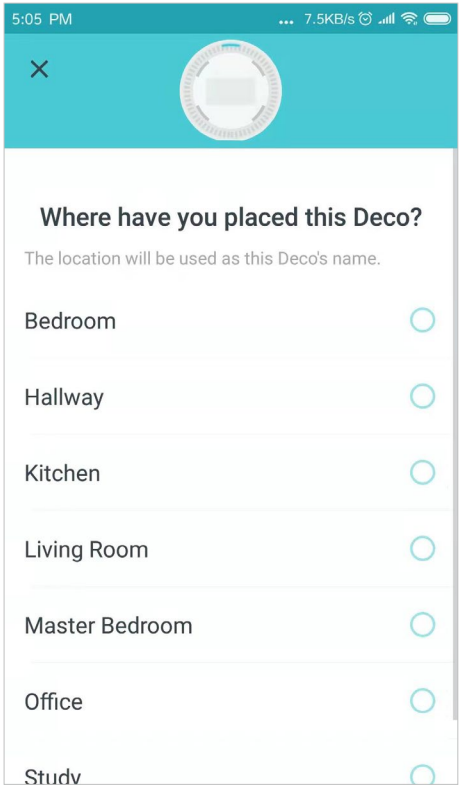
Power off your modem. Connect your Deco to the modem and power them both on.

If you don't have a modem, connect the Ethernet outlet directly to your Deco.



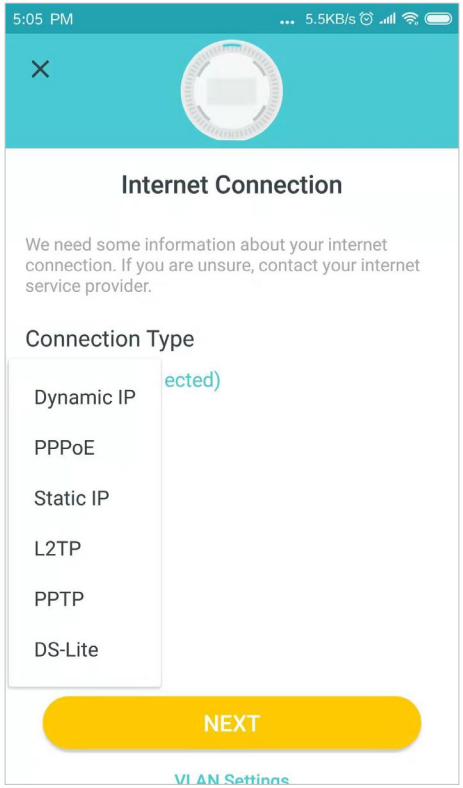
4. Select a location

Select a location for this Deco. If its location is not listed, you can create a new one by choosing Custom.



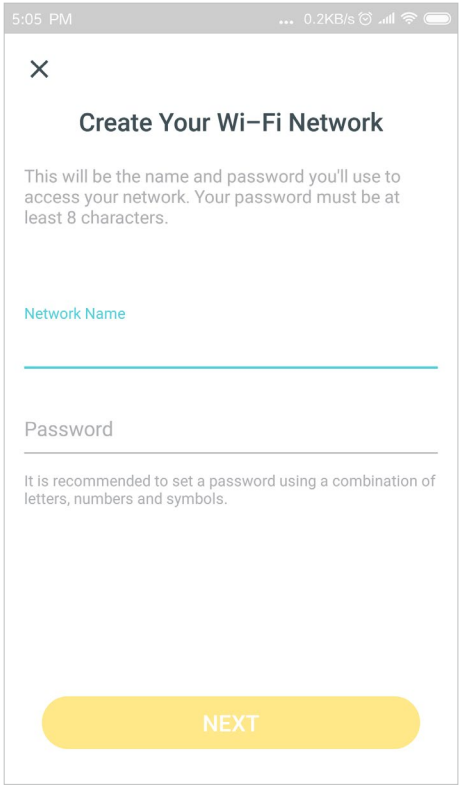
5. Set up internet connection

Select the internet connection type and enter the information. If you are not sure, contact your internet service provider.



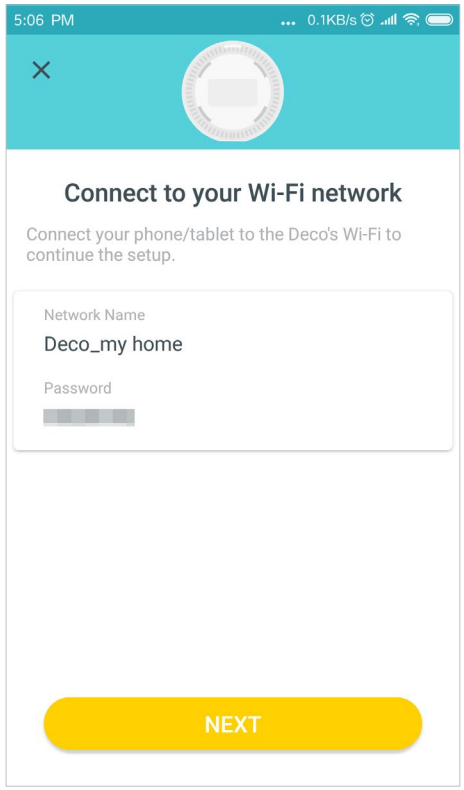
6. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.



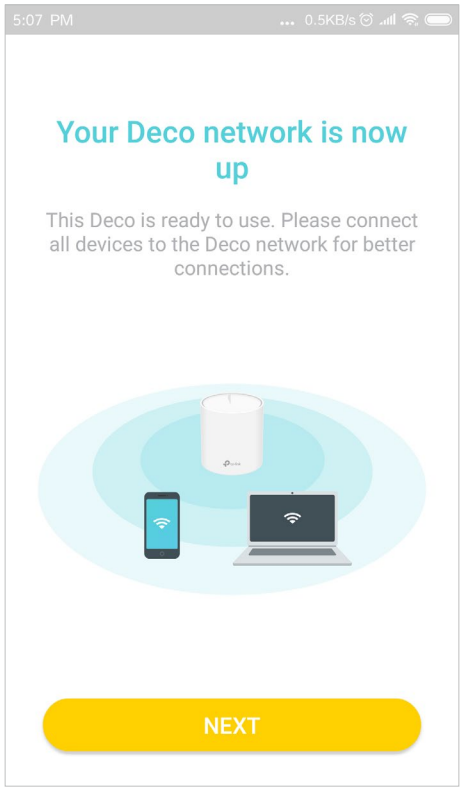
7. Connect to your Wi-Fi network

Connect your devices to the Deco's Wi-Fi to continue the set up.



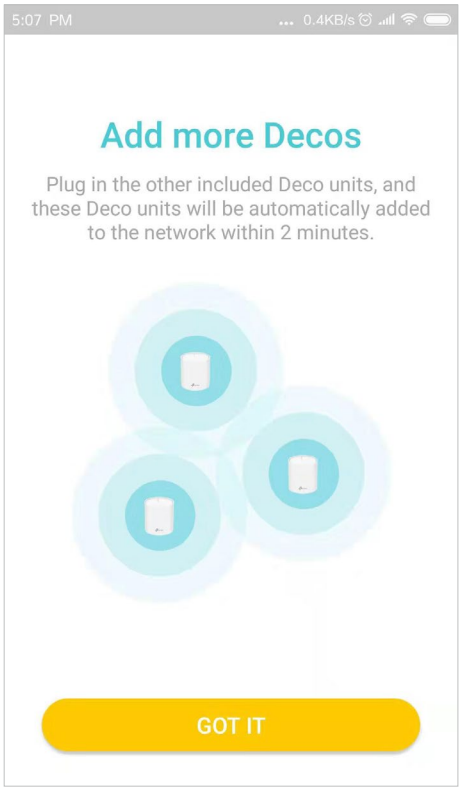
8. Setup complete

Your Deco network is now up. Connect all devices to the Deco network.



9. Add more Decos

You can add more Decos to expand Wi-Fi coverage.

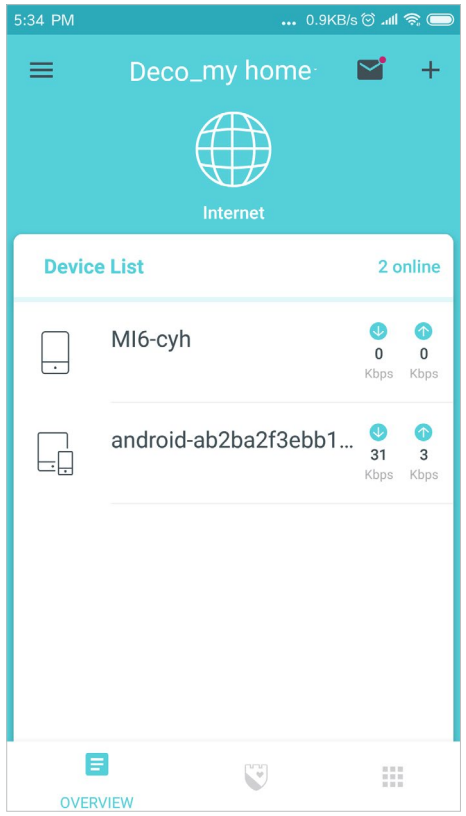


Dashboard

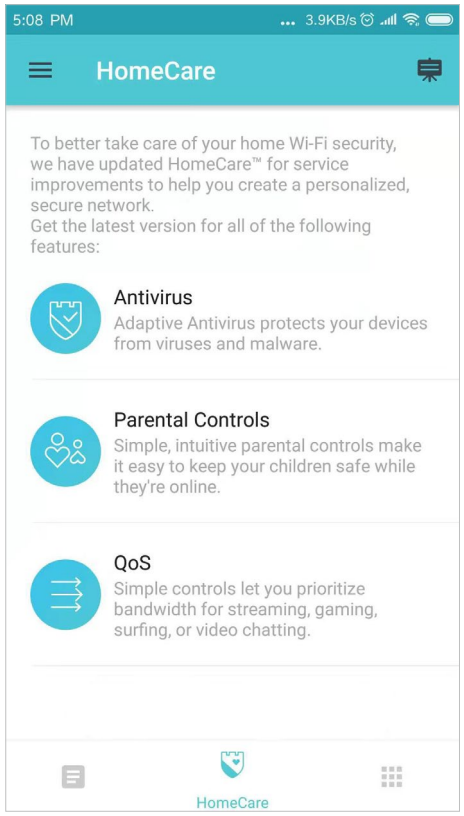
After you successfully set up your Deco network, you will see the dashboard of the Deco app. Here you can get an overview of the network status, create HomeCare™ services, and set up various advanced features.

Note: To use Homecare services, upgrade your Deco to the latest version.

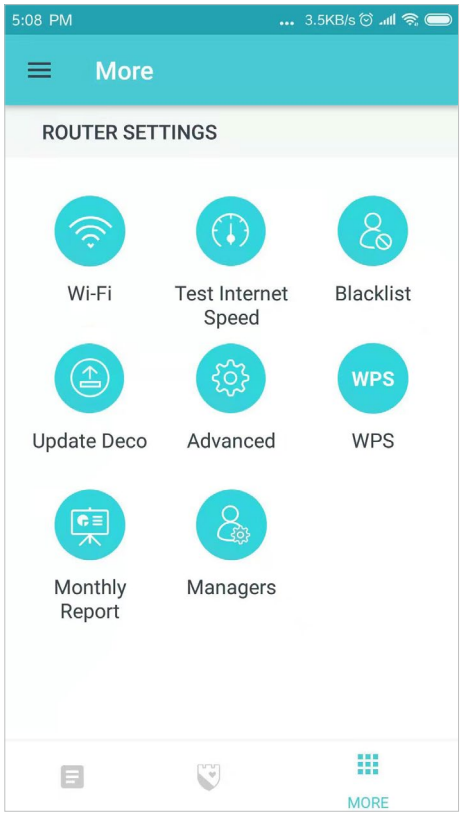
Tap to enter OVERVIEW



Tap to enter HomeCare



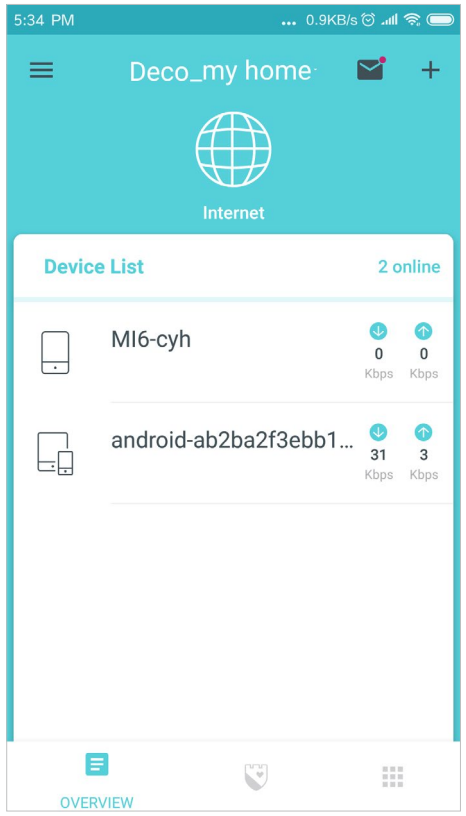
Tap to set up more features



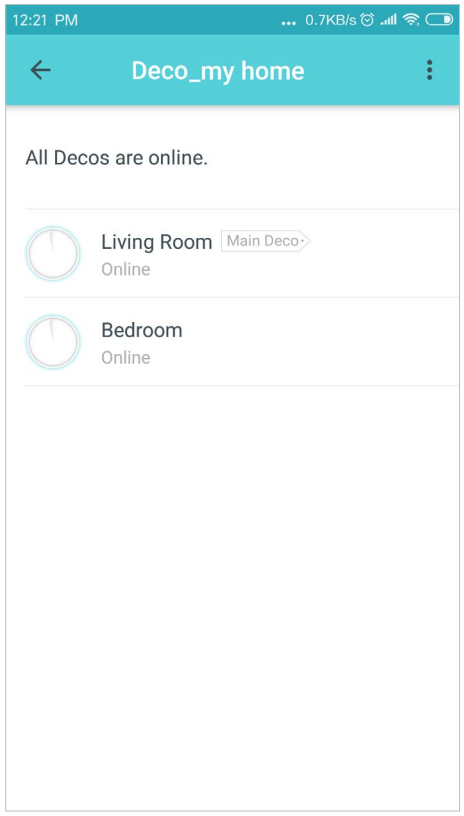
Overview

In Overview, you can check the working status of all the Decos, manage the connected devices, add smart devices, use friends of Deco, and more.

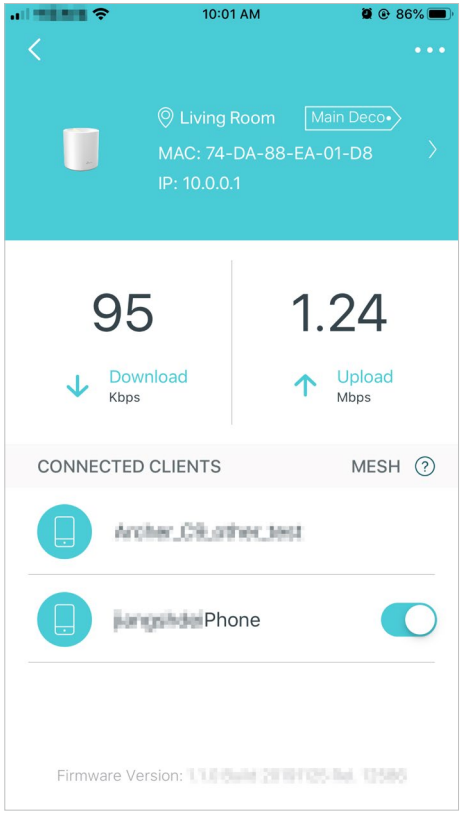
Tap to view all connected clients



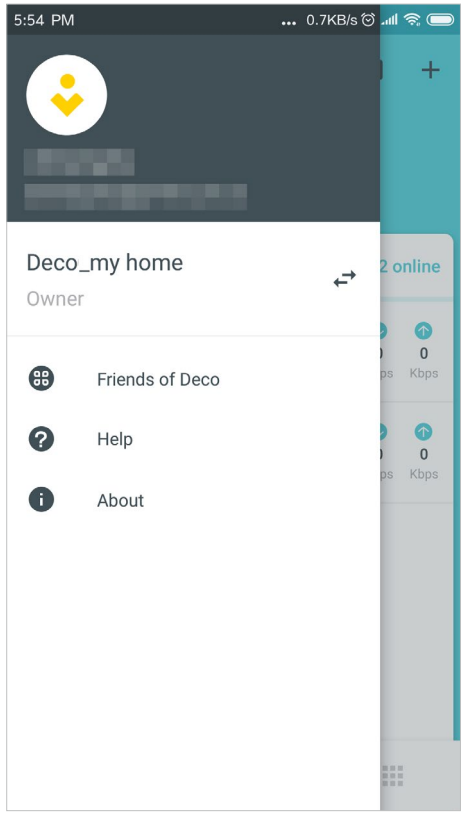
Tap to check all Deco status



Select a Deco to view the details



Swipe right to open the menu

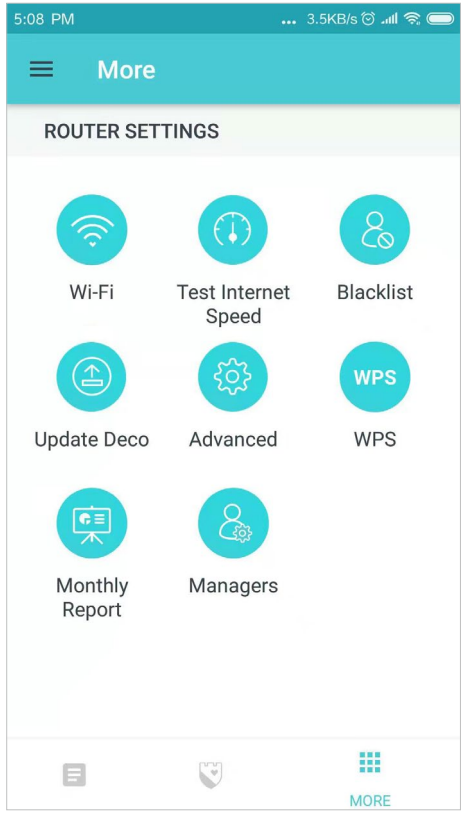


Tap + to add more devices

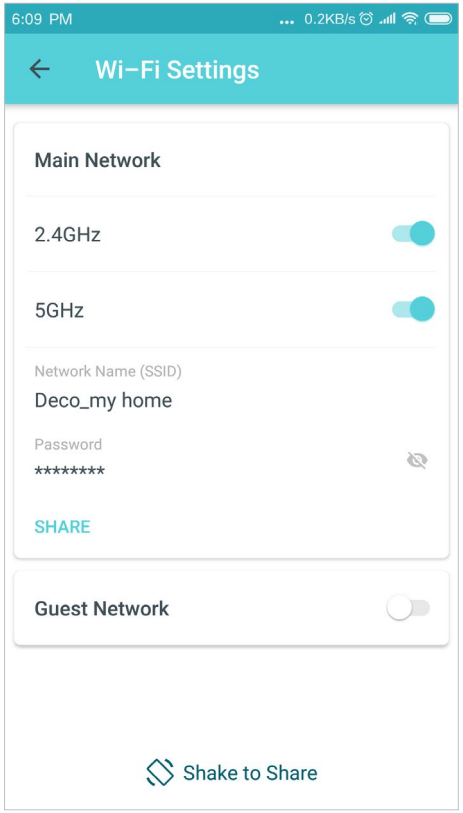
Wi-Fi Settings

You can change the network name and password of your main network, create a separate network for guests, and shake your device to share the network details easily with family and friends.

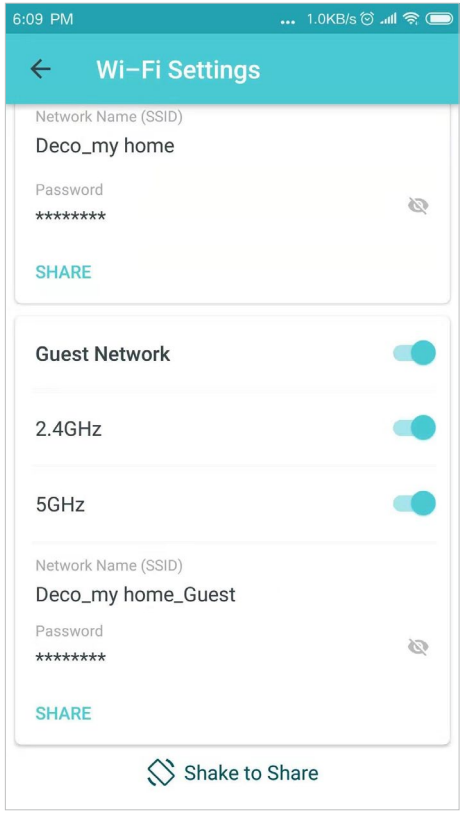
Tap ⠿ > Wi-Fi



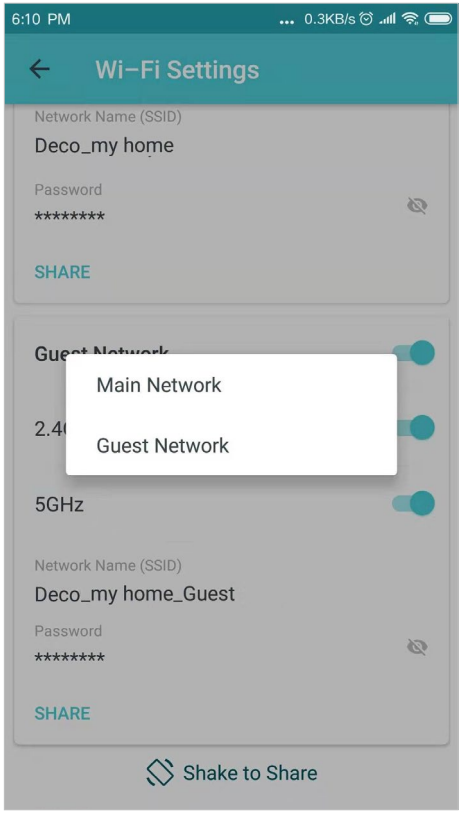
Manage main Wi-Fi network



Enable guest network



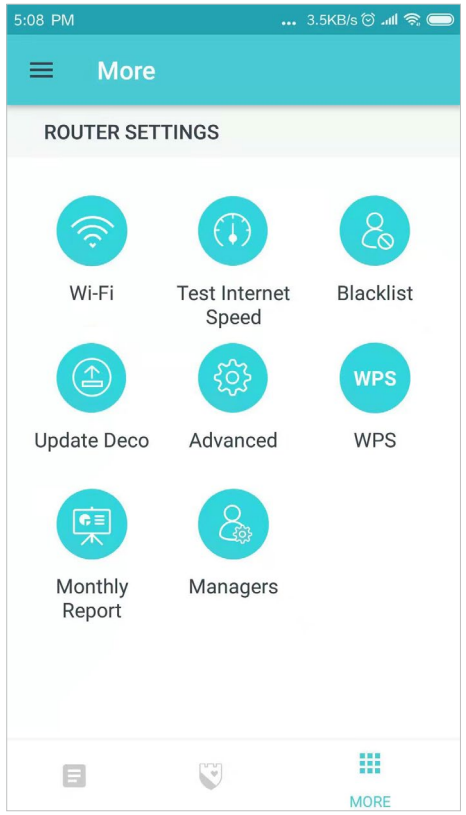
Shake to share your network



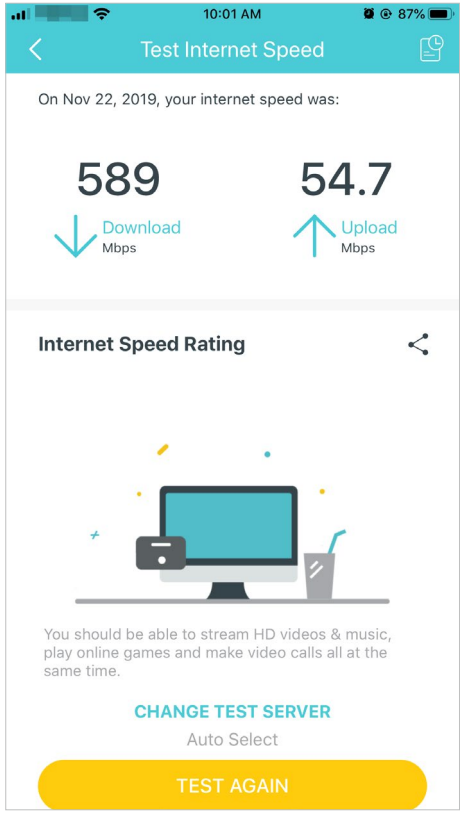
Internet Speedtest®

Get an internet speed rating report after the internet speed test.

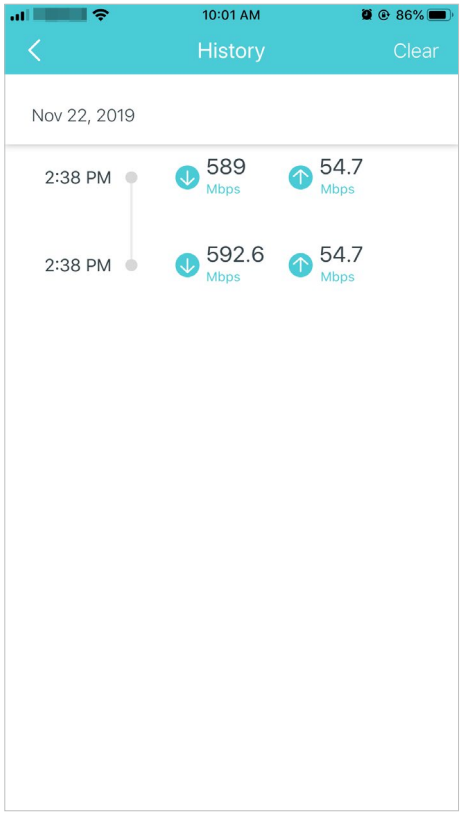
Tap > Test Internet Speed



Get speed test report



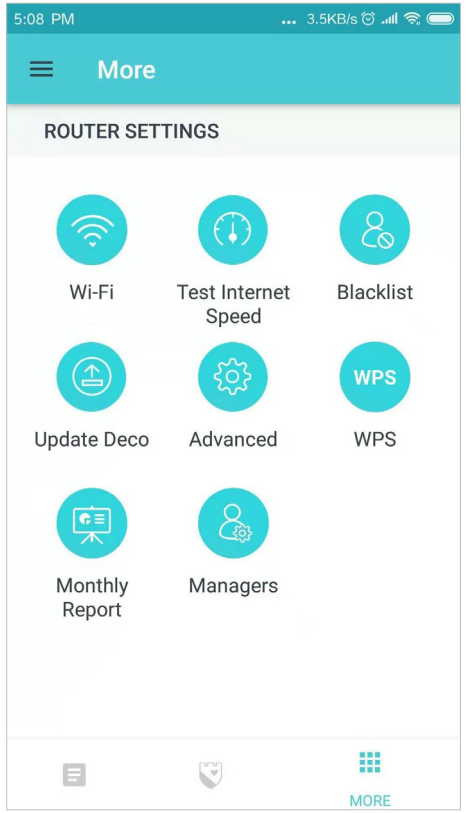
Tap to check speed test history



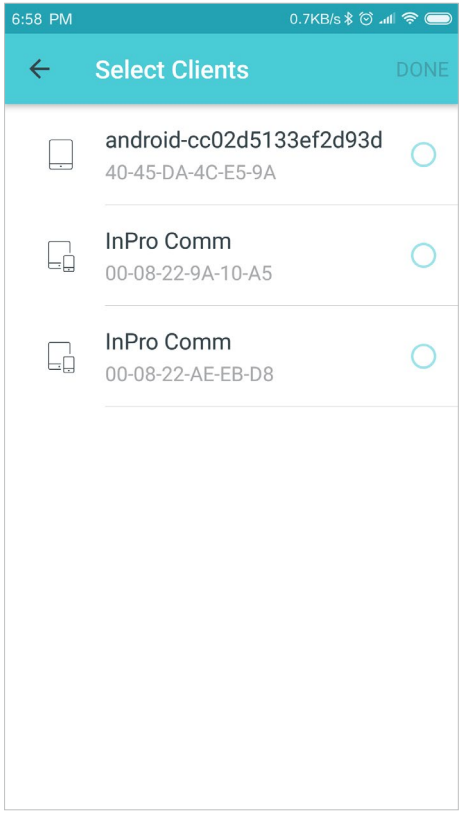
Blacklist

Compile a blacklist to avoid devices added on the blacklist to access to your network, ensuring the safety of your personal information shared in the network.

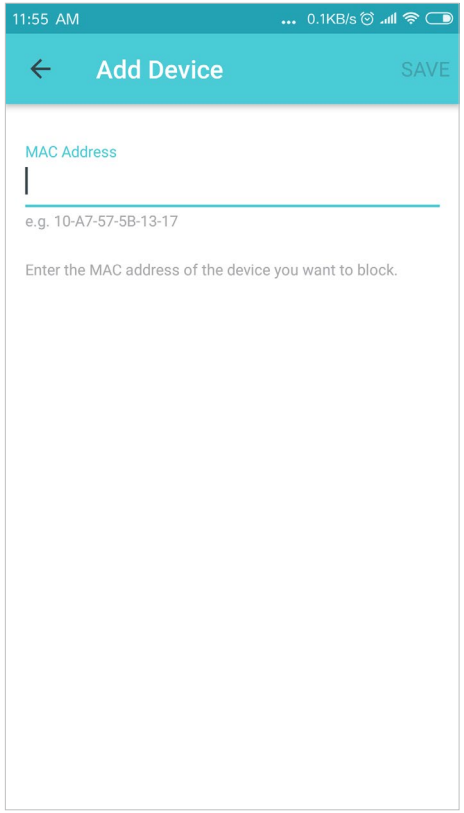
Tap ⠿ > Blacklist



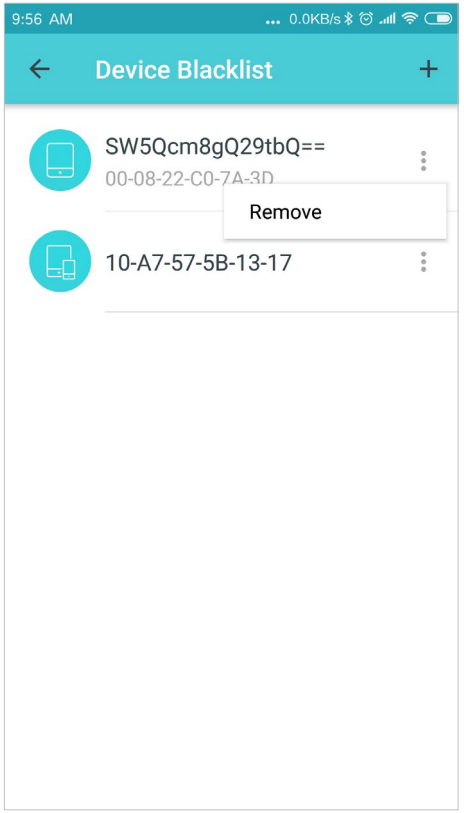
Add clients to blacklist



Add devices to blacklist



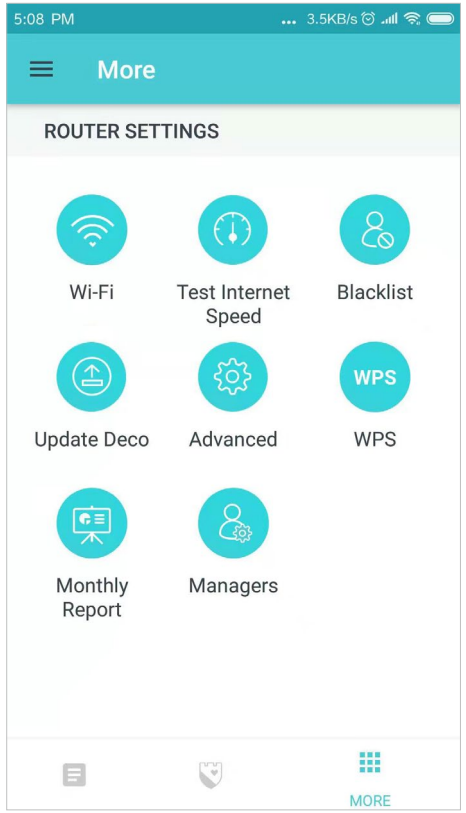
Manage blacklist



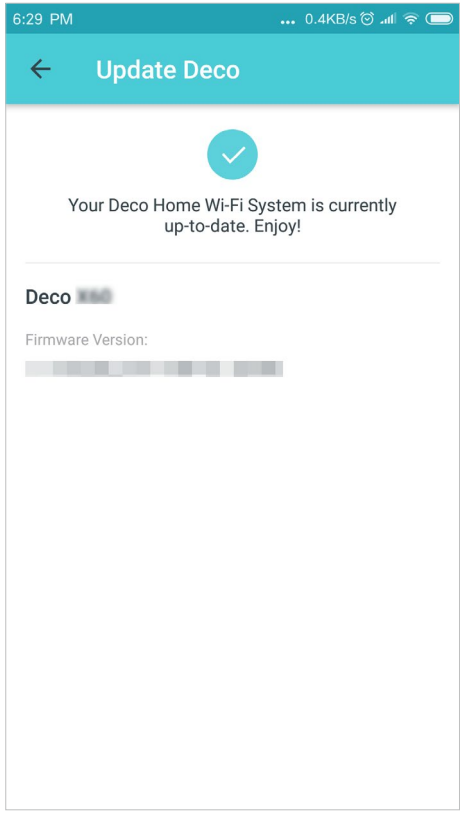
Online Update

TP-Link is dedicated to improving product features and providing a better customer experience. Update Deco when prompted in the Deco app.

Tap ⠿ > Update Deco



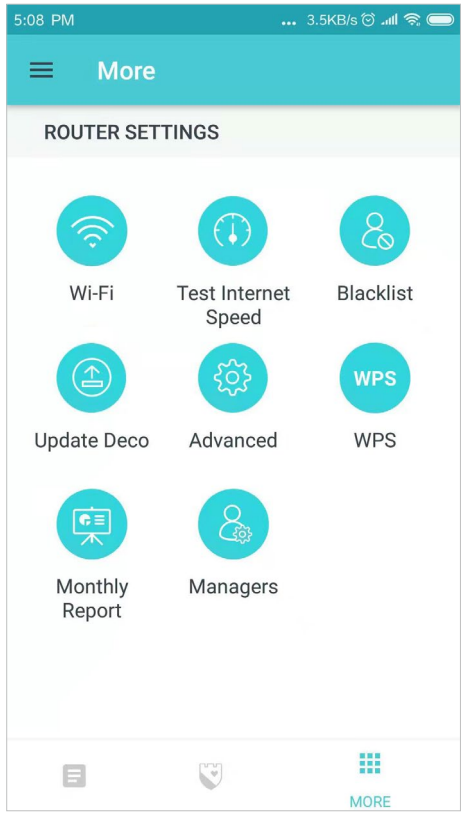
Update your Deco to the latest version



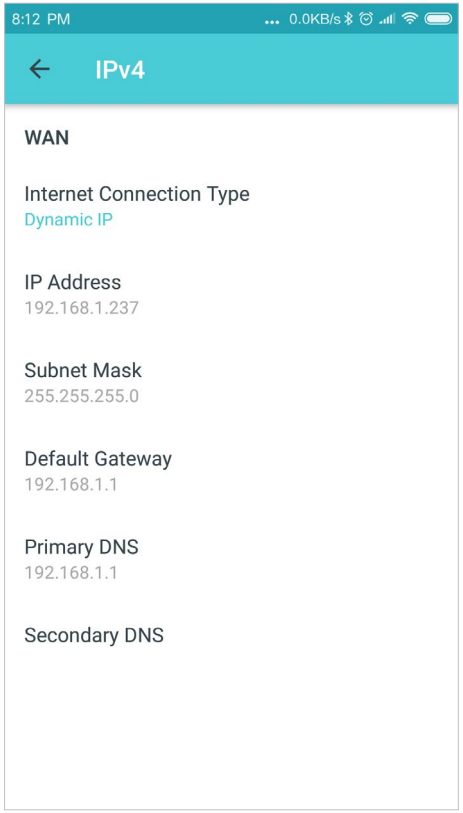
Advanced Features

Additional features are available under the Advanced menu. You can modify WAN settings (IPv4 & IPv6), add IPv6 firewall rules, modify LAN IP, set up DHCP server, enable VLAN/IPTV/MAC Clone mode, reserve the same IP address for a specific device, set up port forwarding rules to make your local computers accessible to other devices over the internet, enable TP-Link DDNS, SIP ALG, fast roaming and beamforming, control Deco's LED, change the working mode, and configure the notification settings.

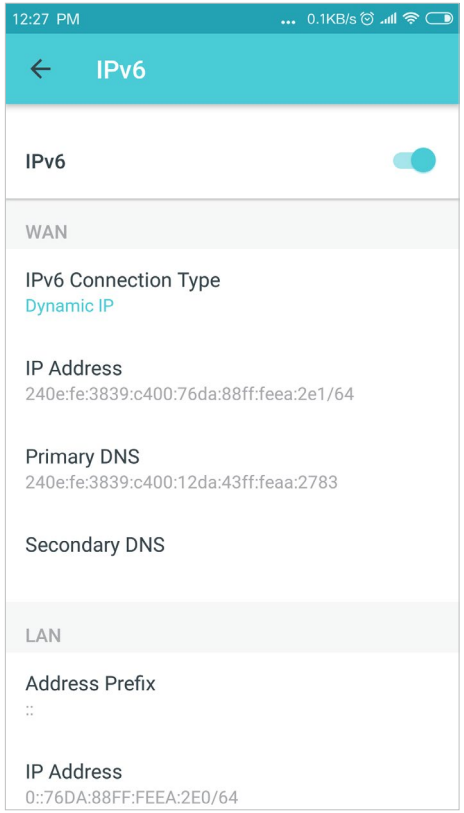
Tap ⠿ > Advanced



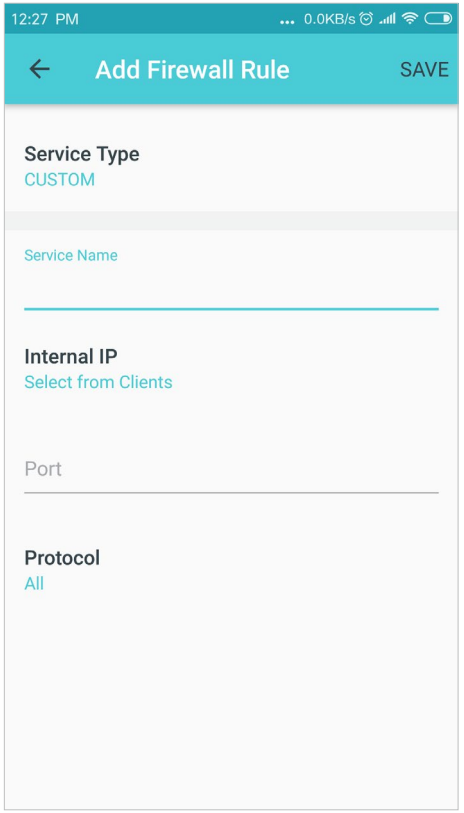
View IPv4 details



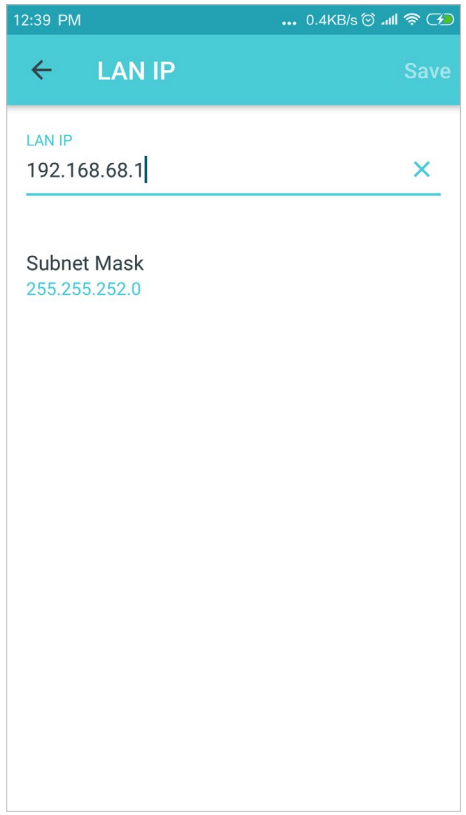
Enable IPv6



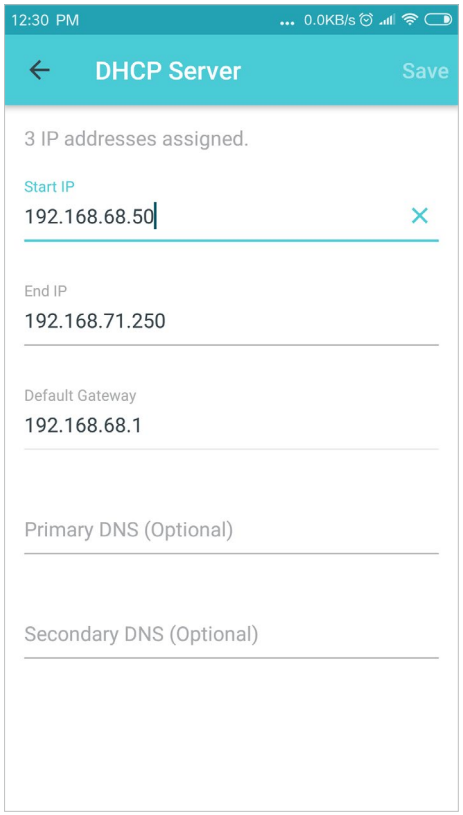
Add IPv6 firewall rules



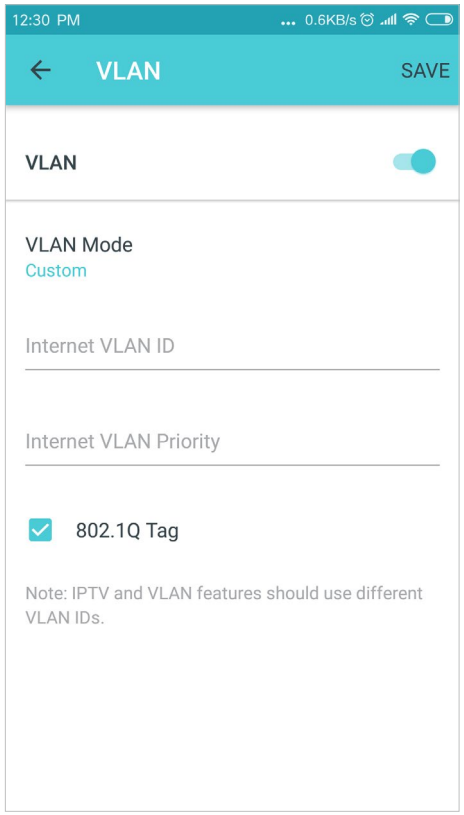
Modify LAN IP



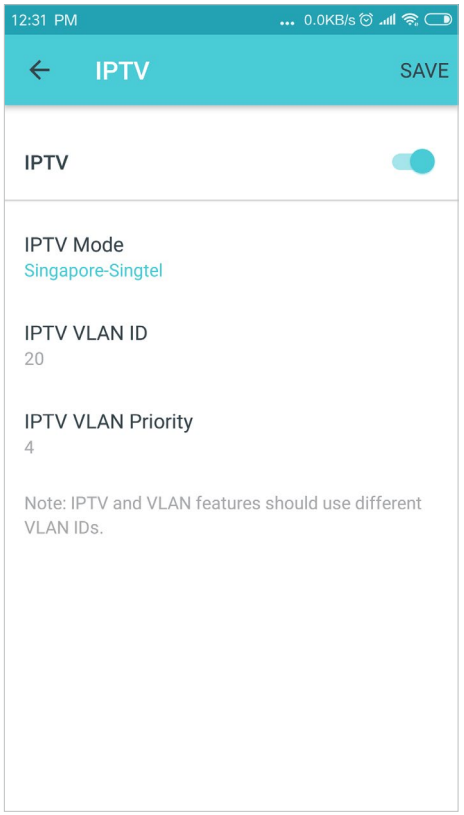
Set DHCP server



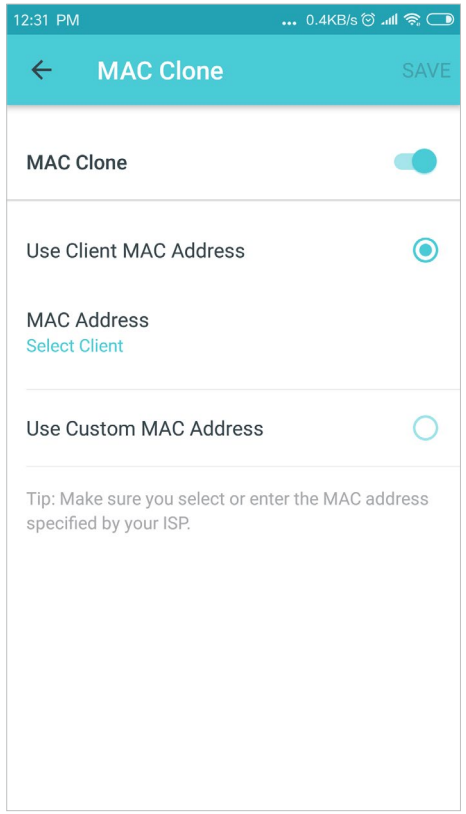
Enable VLAN mode



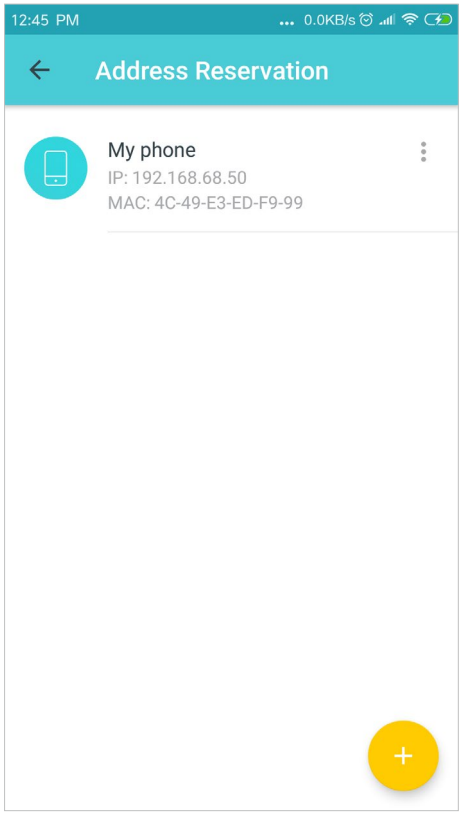
Enable IPTV mode



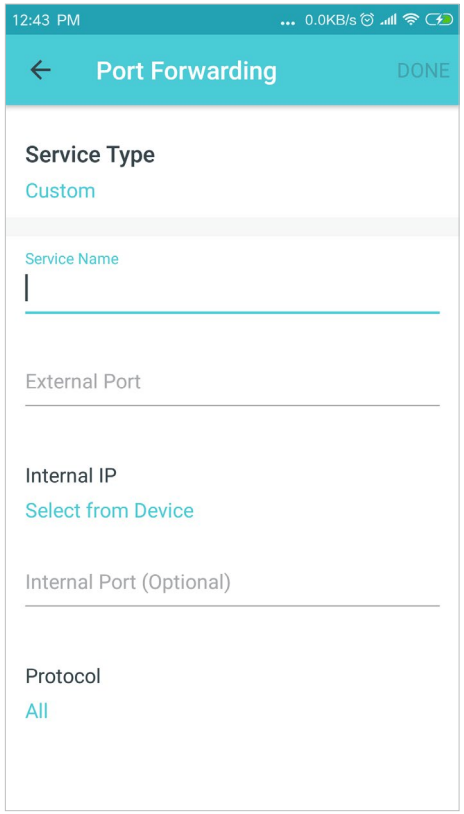
Enable MAC Clone



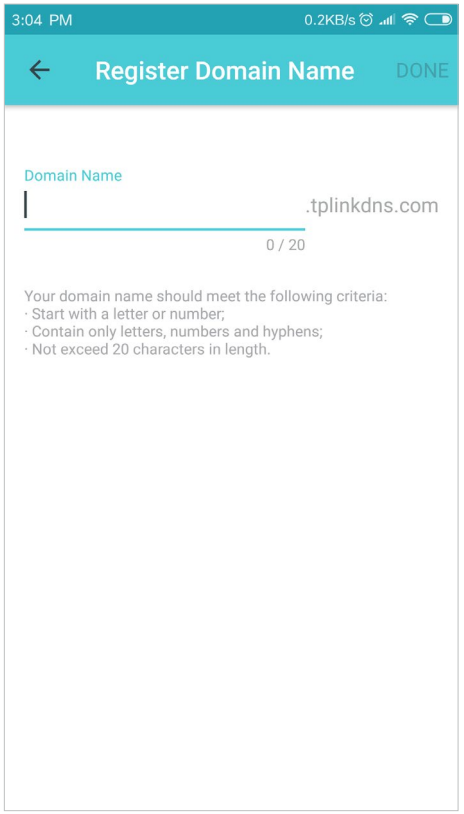
Reserve IP addresses for specific devices



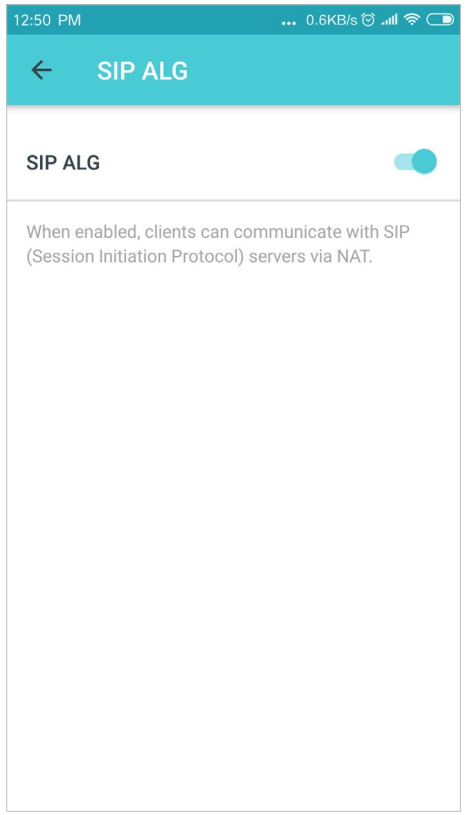
Set up port forwarding rules



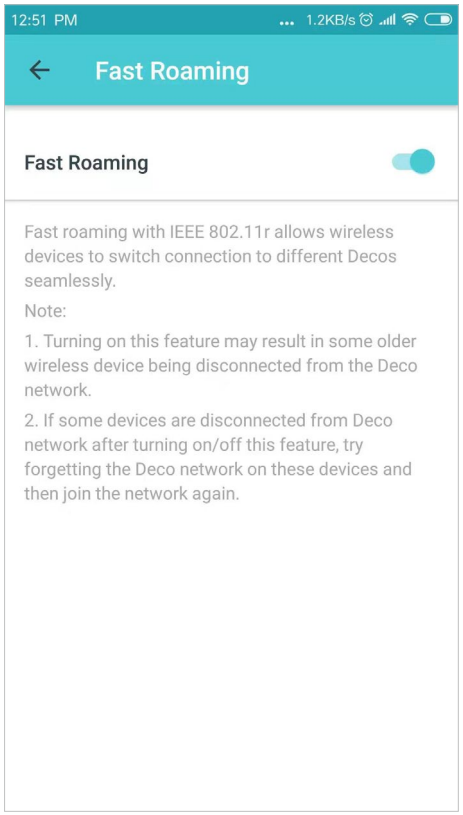
Register a TP-Link DDNS domain name



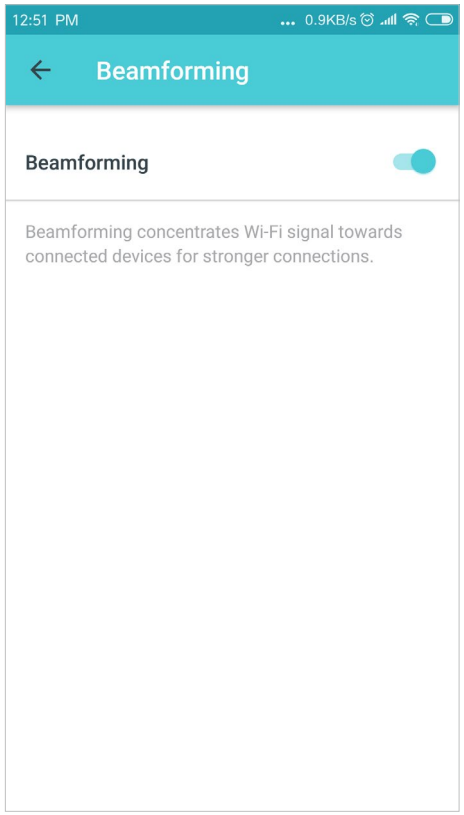
Enable SIP ALG



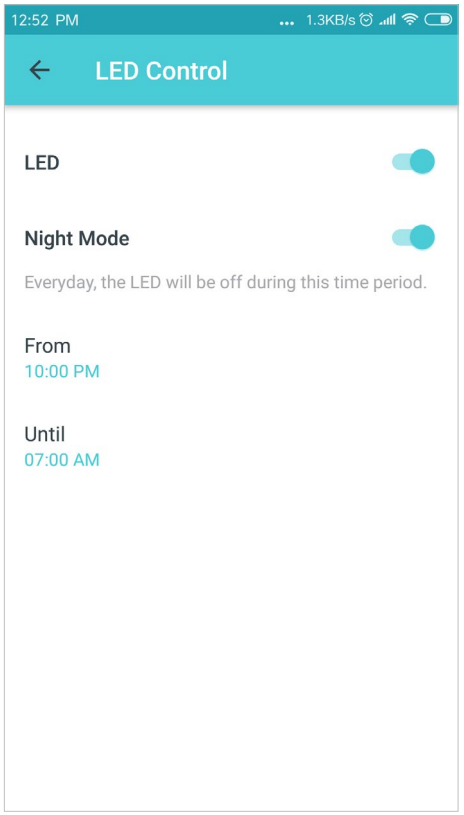
Enable Fast Roaming



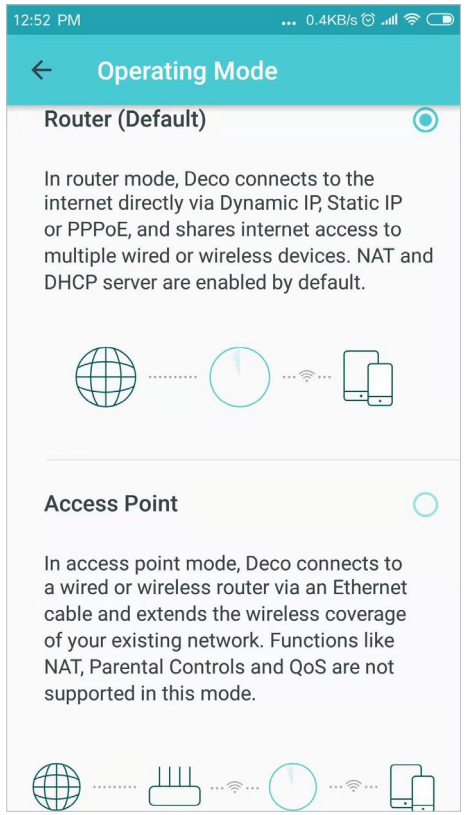
Enable Beamforming



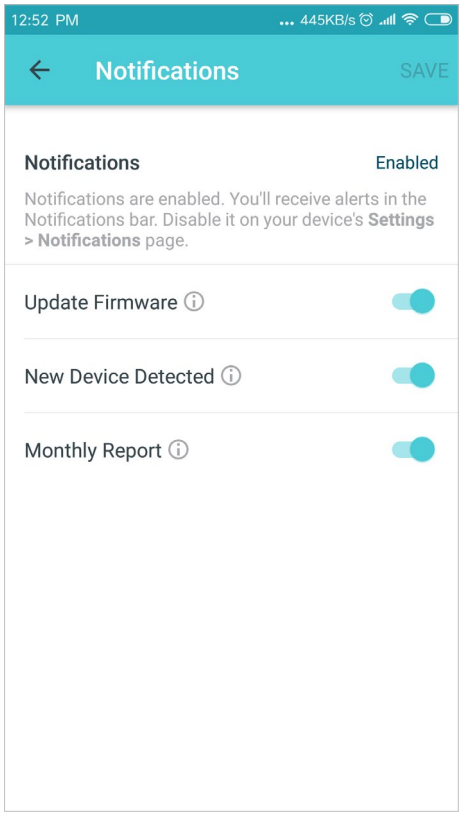
Enable LED controls



Change the operating mode



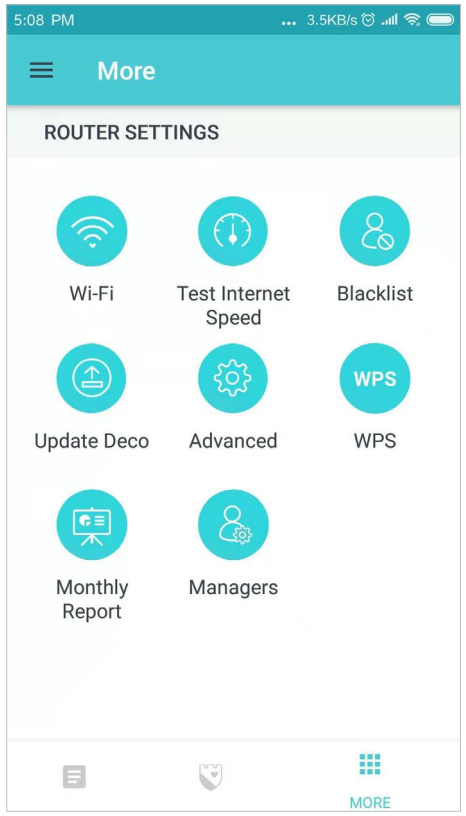
Set notifications



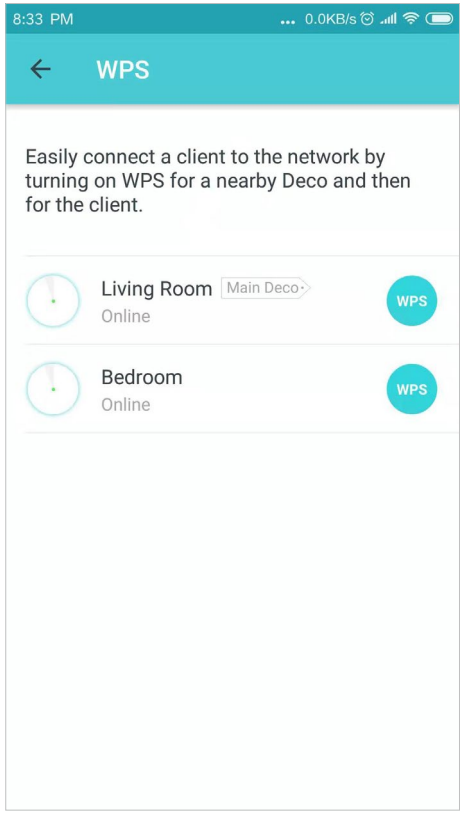
WPS

Easily connect a client to the network by turning on WPS for a nearby Deco and then for the client.

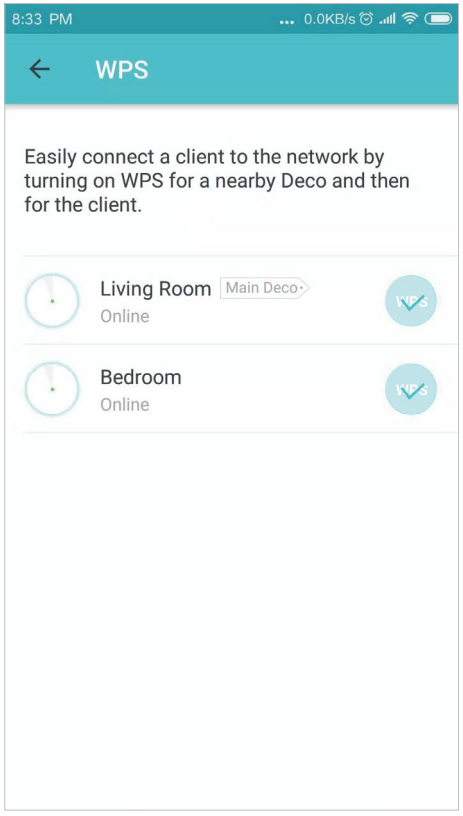
Tap ⠿ > WPS



Tap the WPS icon on Deco app and then on the client



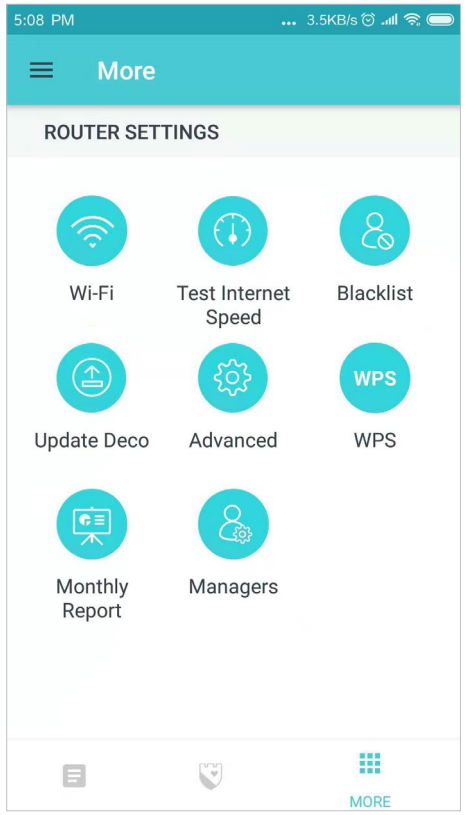
Successfully connected to the network



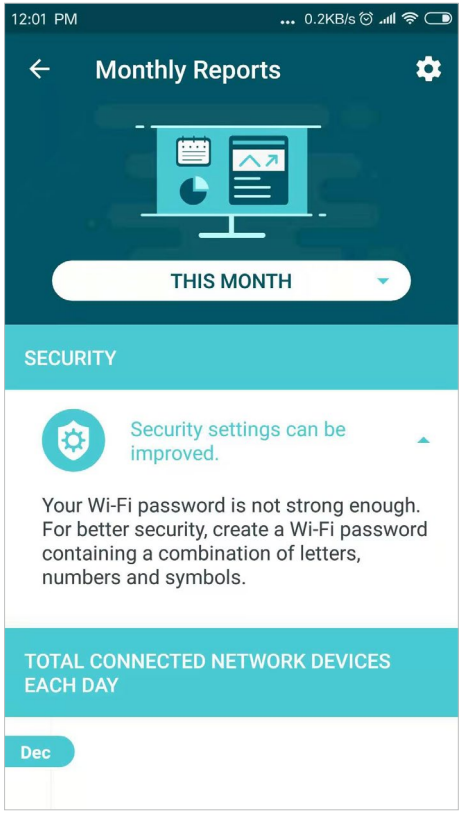
Monthly Report

Review the monthly usage statistics, such as security threats and total connected network devices each day.

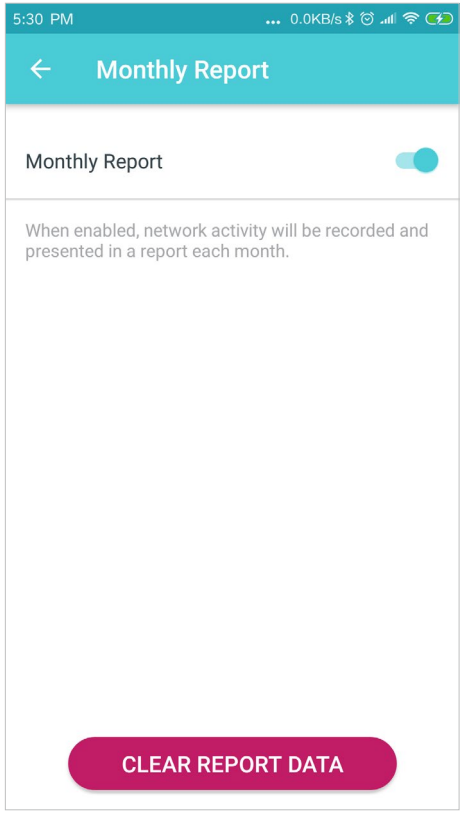
Tap ⠿ > Monthly Report



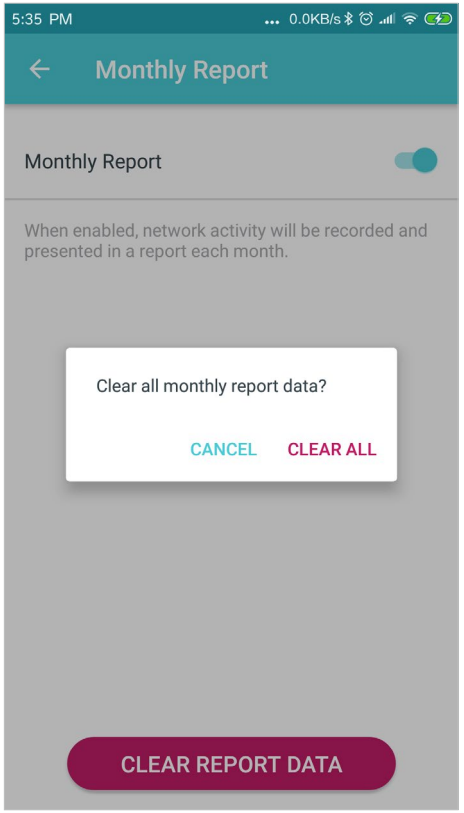
View monthly reports



Enable or disable monthly report



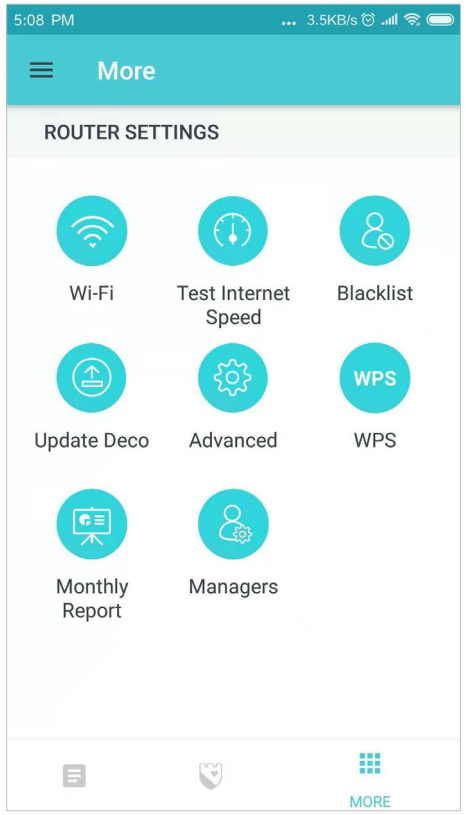
Clear monthly report data



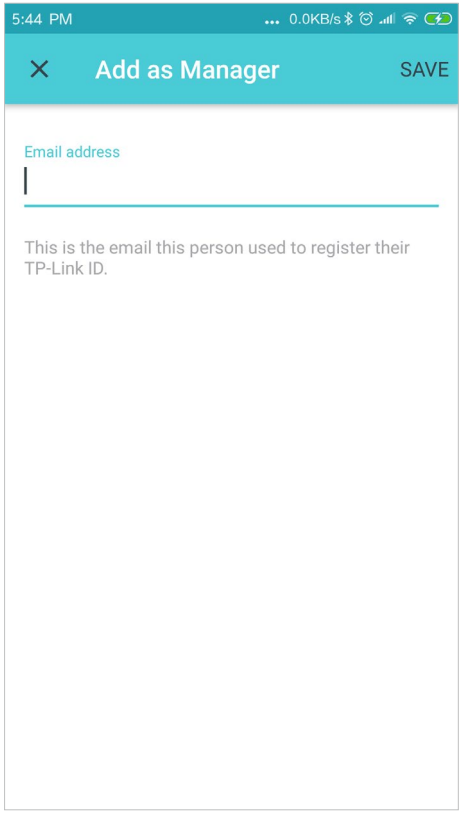
Managers

Add friends and family members to help manage your network. Each manager should have their own TP-Link ID.

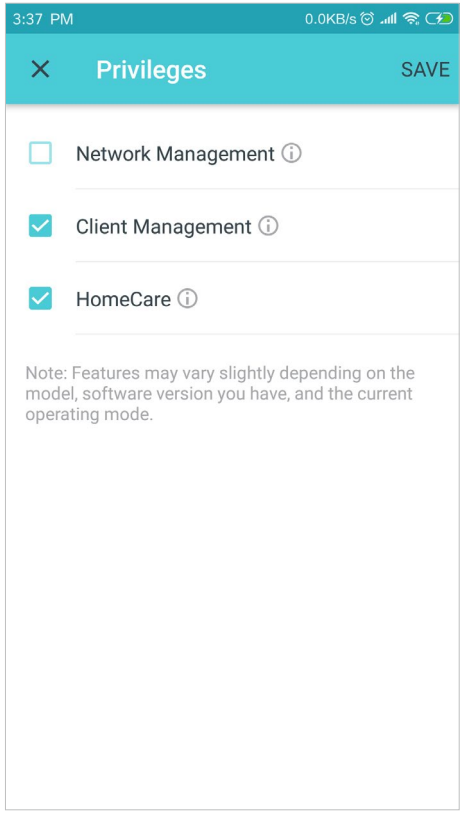
Tap ⠿ > Managers



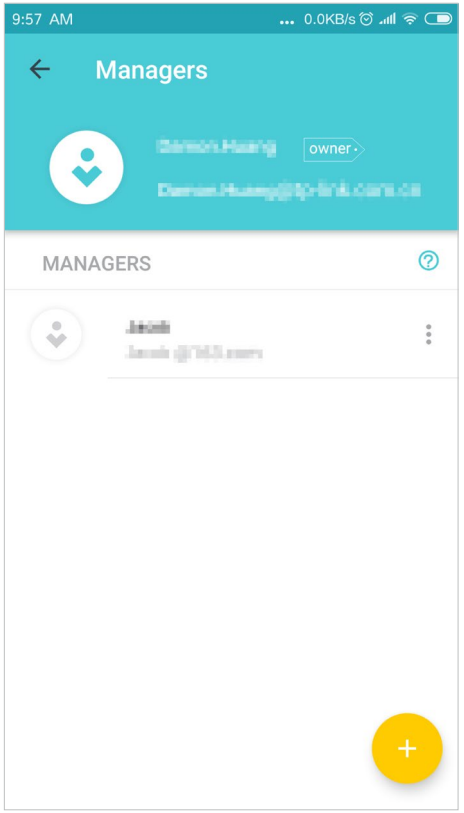
Add as manager



Set privileges for managers



Manage manager list



Authentication

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FCC Compliance Information Statement

Product Name: AX1800 Whole Home Mesh Wi-Fi 6 System

Model Number: Deco X20

Component Name	Model
I.T.E POWER SUPPLY	T120150-2B4

Responsible party:

TP-Link USA Corporation, d/b/a TP-Link North America, Inc.

Address: 145 South State College Blvd. Suite 400, Brea, CA 92821

Website: http://www.tp-link.com/us/

Tel: +1 626 333 0234

Fax: +1 909 527 6803

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

Issue Date: 2020-05-26

FCC Compliance Information Statement

Product Name: I.T.E POWER SUPPLY

Model Number: T120150-2B4

Responsible party:

TP-Link USA Corporation, d/b/a TP-Link North America, Inc.

Address: 145 South State College Blvd. Suite 400, Brea, CA 92821

Website: http://www.tp-link.com/us/

Tel: +1 626 333 0234

Fax: +1 909 527 6803

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1) This device may not cause harmful interference.

2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

We, TP-Link USA Corporation, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2020-05-26

CE Mark Warning

CE

This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

OPERATING FREQUENCY(the maximum transmitted power)

2412MHz—2483.5MHz (20dBm)

5150MHz—5250MHz (23dBm)

EU declaration of conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863. The original EU declaration of conformity may be found at http://www.tp-link.com/en/ce

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

Attention: This device may only be used indoors in all EU member states and EFTA countries.

!	AT	BE	BG	CH	CY	CZ	DE	DK
	EE	EL	ES	FI	FR	HR	HU	IE
	IS	IT	LI	LT	LU	LV	MT	NL
	NO	PL	PT	RO	SE	SI	SK	UK

Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. l'appareil ne doit pas produire de brouillage;
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

Caution:

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

Avertissement:

Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)

Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음.

NCC Notice & BSMI Notice:

注意！

依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性或功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通行；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信規定作業之無線電信。低功率射頻電機需忍受合法通信或工業、科學以及醫療用電波輻射性電機設備之干擾。

4.7.9.1應避免影響附近雷達系統之操作。

4.7.9.2高增益指向性天線只得應用於固定式點對點系統。

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 不要私自拆開機殼或自行維修，如產品有故障請與原廠或代理商聯繫。

限用物質含有情況標示聲明書

產品元件名稱	限用物質及其化學符號					
	鉛 Pb	鎘 Cd	汞 Hg	六價鉻 CrVI	多溴聯苯 PBB	多溴二苯醚 PBDE
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源供應器	—	○	○	○	○	○

備考1. 超出0.1 wt %” 及 “超出0.01 wt %” 系指限用物質之百分比含量超出百分比含量基準值。
備考2.“〇”系指該項限用物質之百分比含量未超出百分比含量基準值。
備考3.“ — “ 系指該項限用物質為排除項目。

Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Symbol	Explanation
	DC voltage
	Class II equipment
	Polarity of output terminals
	Energy efficiency Marking
	Indoor use only
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.