



MAYRIK

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SDOC-00166-000 A1

Warranty
Safety Information
FCC Compliance Information





TiVo® DVR - TiVo BOLT® - Mavrik Limited Warranty

TiVo Digital Video Recorder; TiVo BOLT Unified Entertainment System; Mavrik device
Ninety (90) Days Free Labor | One (1) Year Product Exchange

Who is covered?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the TiVo Digital Video Recorder, TiVo BOLT Unified Entertainment System, or Mavrik device (each hereafter referred to as a "Product") is considered proof of purchase.

What is covered?

TiVo has its Products manufactured from parts and components that are new, or equivalent to new in accordance with industry-standard practices. TiVo warrants that the Product will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase the Product, as further described in the following text.

For ninety (90) days from the purchase date, the Product will be replaced with a repaired, renewed or comparable device product (whichever is deemed appropriate by TiVo) if the Product becomes defective or inoperative. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). For exchanges permitted during this initial ninety (90)-day period, you will be responsible for the payment of all shipping costs.

From ninety-one (91) days to one (1) year after the purchase date, the Product will be replaced with a repaired, renewed, or comparable device (whichever is deemed appropriate by TiVo) if the Product becomes defective or inoperative. During this period, however, you will be responsible for the payment of all labor and shipping costs.

If (for any reason) you desire to exchange your Product more than one (1) year after the purchase date, then you will be responsible for the payment of (i) the replacement device, (ii) all labor costs, and (iii) all shipping costs.

To obtain your costs for any type of permissible exchange of your Product, please contact TiVo Customer Support at 877-367-8486.

Exchanging your Product for a replacement device product does not restart or extend any of the above-set forth time periods, which continue to be calculated from the purchase date of your original Product. Therefore, when the warranty on your original Product expires, the warranty on the replacement product similarly expires on that same date.

What is excluded?

Your warranty does not cover:

- Labor charges for installation or setup of the Product.
- Any taxes imposed on TiVo for units replaced or repaired under this warranty.
- Installation, performance of, or repair of: audio/video cabling, telephone line, or accessory attachments used with the Product.
- Replacement of the Product because of misuse, accident, lightning damage, unauthorized repair, or other

FCC statement to the user

Relevant safety and compliance information can be found at tivo.com/safety-compliance.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Compliance Information

Model numbers: TCD84A

FCC ID: TGN-TCD84A





pinched by items placed upon or against them, paying particular attention to cords and plugs, convenience receptacles, and the point where they exit from the appliance.

11. Object and Liquid Entry — Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short the parts, resulting in the risk of fire or electric shock. Never spill liquid of any kind on this product.
12. Damage Requiring Service — The appliance should be serviced by qualified service personnel when:
 - A. the power supply cord or plug is damaged or frayed;
 - B. liquid has spilled into the product;
 - C. the product has been exposed to rain or water;
 - D. the product does not operate normally when you follow the operating instructions (adjust only those controls that are discussed in this guide, as improper adjustment of other controls may result in damage, often requiring extensive work by a qualified technician to restore the product to normal performance);
 - E. the product has been dropped or the cabinet damaged;
 - F. the product exhibits a distinct change in performance.
13. Servicing — The user should not attempt service to the product beyond that described in the Troubleshooting section of this guide. All other servicing should be referred to qualified service personnel.
14. Cleaning — Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners; use a damp cloth for cleaning. If the product comes in contact with any liquid, unplug the power cord or adapter and let the unit dry thoroughly before plugging it back in.
15. Power Supply — Only use UL approved power supplies or cables with rated output 12V, 1.0A; Marked LPS.
16. Overloaded Power Outlets — do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
17. Coaxial Cable Grounding — For this product, the coaxial cable shield/screen shall be grounded as close as practical to the point of entry of the cable into the building. For products sold in the US and Canada, this is per Article 800-93 and Article 800-100 of the NEC (or Canadian Electrical Code Part 1), which provides guidelines for proper grounding of the coaxial cable shield.
18. Moving — To avoid accumulative shock, avoid moving the unit while it is plugged in.
19. Electric Shock — To reduce the risk of electric shock, do not disassemble this product. Take it to a qualified service person when service or repair work is required. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when this product is subsequently used.
20. CAUTION — Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

cause not within the control of TiVo. Please note that removing the cover of the Product for any reason voids the warranty.

- Reception transmission problems caused by signal conditions, telephone line, or cable or antenna systems outside the unit.
- Damages to, or viruses that may infect, the Product or other devices arising from the use of unauthorized third-party devices in connection with the Product.
- Incidental, indirect or consequential damages resulting from the Product. (Some states do not allow the exclusion of incidental, indirect or consequential damages, so the above exclusion may not apply to you.)
- Damages resulting from or relating to a modification or adaptation that has been made to a Product to enable it to operate in any country other than the country for which it was designed.
- A Product used for commercial or institutional purposes.
- Access connections (telephone or broadband), including charges from your communications provider.

Make sure you keep...

Please maintain in a safe and accessible place your sales receipt or other document showing proof of purchase of the Product. In addition, please keep the original box and packing material in case you need to return the Product.

Before you request warranty service...

Please check the Troubleshooting advice found at tivo.com/support before calling TiVo Customer Support. Following the troubleshooting tips contained therein may save you a call to Customer Support.

To get warranty service...

If you believe you need service for your Product, please contact TiVo Customer Support at tivo.com/support or 877-367-8486. A representative will go through a diagnostic checklist with you. If it is determined that the Product needs to be exchanged, you will receive a return authorization number. The representative will give you complete shipping details.

To get out-of-warranty service...

Out-of-warranty service can be obtained at a nominal cost for replacement and handling. To obtain out-of-warranty service, please contact TiVo Customer Support (at tivo.com/support or 877-367-8486), where a representative will advise you about the costs you will incur for an out-of-warranty exchange of your Product.





Remember...

Please record below the model and service numbers found on the Product:

MODEL # _____

SERVICE # _____

All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state (or jurisdiction to jurisdiction). TIVO'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN A "PRODUCT" (AS DEFINED ABOVE) IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES FOR A PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF (AND ALL CONDITIONS OF) MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. Some states (or jurisdictions) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

TIVO DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY, AND TIVO DOES NOT ACCEPT LIABILITY FOR INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA. Some states do not allow the exclusion of incidental, indirect or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you also may have other rights which vary from state to state.

Safety Instructions

Relevant safety and compliance information can be found at tivo.com/safety-compliance.

Save These Safety Instructions.

Before you begin

Make sure all your equipment is turned off and the device is unplugged.

The device is not designed to support any load. Do not place anything on top of the device. To ensure proper function, make sure the air vents are not blocked.

This product is for use only with listed ITE (Information Technology Equipment).

Safety information

This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operation precautions of which you should be particularly aware. Please read these instructions before operating the equipment and save them for future reference.

1. Read Instructions — All the safety and operating instructions should be read and understood before the appliance is operated.
2. Retain Instructions — The safety and operating instructions should be retained for future reference.
3. Heed Warnings — All warnings on the appliance and in the operating instructions should be followed.
4. Follow Instructions — All operating and use instructions should be followed.
5. Water and Moisture — The appliance should not be used near water - for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, etc.
6. An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the appliance and cart combination to overturn.
7. Tilt/Stability — All televisions must comply with recommended international global safety standards for tilt and stability properties of their cabinet design. Do not compromise these design standards by applying excessive pull force to the front, or top, of the cabinet, which could ultimately overturn the product. Also, do not endanger yourself, or children, by placing electronic equipment/toys on top of the cabinet. Such items could unexpectedly fall from the top of the set and cause product damage and/or personal injury.
8. Ventilation — The appliance should be situated so that its location or position does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation openings; or, placed in a built-in installation, such as a bookcase or cabinet that may impede the flow of air through the ventilation openings.
9. Heat — The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
10. Power Cord Protection — Power supply cords should be routed so that they are not likely to be walked on or

