

Pepwave MAX and Surf User Manual

Pepwave Products:

MAX 700/HD2/HD2 IP67/HD2 mini/HD4/ MAX HD2/HD4 with MediaFast Hotspot/MAX On-The-Go/MAX Transit/ MAX Transit Duo/ MAX Transit Duo with ContentHub with M12 connector / MAX Transit Quad / CX4 / MAX BR1/BR1 MK2/BR1 Mini/BR1 Slim/BR1 ENT/BR1 Pro LTE /BR1 IP55/BR2 IP55/Device Connector/ Surf SOHO/SpeedFusion Engine/SpeedFusion Engine CAM / SFE-CAM

Pepwave Firmware 7.0.2 / 7.1.0
September 2018

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Pepwave MAX and Surf User Manual

Table of Contents

1	INTRODUCTION AND SCOPE	6
2	GLOSSARY	7
3	PRODUCT FEATURES.....	8
3.1	SUPPORTED NETWORK FEATURES	8
3.2	OTHER SUPPORTED FEATURES.....	11
4	PEPWAVE MAX MOBILE ROUTER OVERVIEW	12
4.1	MAX 700.....	12
4.2	MAX HD2.....	14
4.3	MAX HD2 IP67.....	16
4.4	MAX HD2 MINI.....	17
4.5	MAX TRANSIT/ TRANSIT DUO	18
4.6	MAX TRANSIT/ TRANSIT DUO / WITH CONTENTHUB WITH M12 CONNECTOR	19
4.7	MAX HOTSPOT.....	21
4.8	MAX HD4.....	22
4.9	MAX BR1 (MK2)	24
4.10	MAX BR1 MINI.....	26
4.11	MAX BR1 SLIM	27
4.12	MAX BR1 ENT	28
4.13	MAX BR1 PRO LTE	29
4.14	MAX BR1/2 IP55.....	29
4.15	MAX ON-THE-GO	32
4.16	SURF SOHO	32
4.17	SPEEDFUSION ENGINE / SPEEDFUSION ENGINE DUO / ET / ST.....	33
4.18	SPEEDFUSION ENGINE / SFE-CAM	34
4.19	MAX TRANSIT QUAD / CX4.....	35
5	ADVANCED FEATURE SUMMARY	36
5.1	DROP-IN MODE AND LAN BYPASS: TRANSPARENT DEPLOYMENT	36
5.2	QoS: CLEARER VOIP	36
5.3	PER-USER BANDWIDTH CONTROL	37
5.4	HIGH AVAILABILITY VIA VRRP	37
5.5	USB MODEM AND ANDROID TETHERING	38
5.6	BUILT-IN REMOTE USER VPN SUPPORT	38
6	INSTALLATION	40
6.1	PREPARATION	40
6.2	CONSTRUCTING THE NETWORK	41
6.3	CONFIGURING THE NETWORK ENVIRONMENT	42

Pepwave MAX and Surf User Manual

7	MOUNTING THE UNIT	43
7.1	WALL MOUNT.....	43
7.2	CAR MOUNT	43
7.3	IP67 INSTALLATION GUIDE	43
8	CONNECTING TO THE WEB ADMIN INTERFACE	44
9	CONFIGURING THE LAN INTERFACE(S)	46
9.1	BASIC SETTINGS.....	46
9.2	CAPTIVE PORTAL.....	56
10	CONFIGURING THE WAN INTERFACE(S).....	59
10.1	ETHERNET WAN.....	61
10.2	CELLULAR WAN.....	70
10.3	WI-FI WAN	75
10.4	WAN HEALTH CHECK.....	82
10.5	DYNAMIC DNS SETTINGS.....	84
11	ADVANCED WI-FI SETTINGS.....	86
12	MEDIAFAST CONFIGURATION	89
12.1	SETTING UP MEDIAFAST CONTENT CACHING.....	89
12.2	SCHEDULING CONTENT PREFETCHING	90
12.3	VIEWING MEDIAFAST STATISTICS	92
13	BANDWIDTH BONDING SPEEDFUSION™ / PEPVPN	93
13.1	PEPVPN	94
13.2	THE PEPWAVE ROUTER BEHIND A NAT ROUTER	100
13.3	SPEEDFUSION™ STATUS.....	101
14	IPSEC VPN	102
14.1	IPSEC VPN SETTINGS.....	105
15	OUTBOUND POLICY MANAGEMENT.....	106
15.1	OUTBOUND POLICY	106
15.2	CUSTOM RULES FOR OUTBOUND POLICY	107
16	INBOUND ACCESS.....	116
16.1	PORT FORWARDING SERVICE	116
17	NAT MAPPINGS.....	119

Pepwave MAX and Surf User Manual

18 QOS	121
18.1 USER GROUPS	122
18.2 BANDWIDTH CONTROL	122
18.3 APPLICATION.....	122
 19 FIREWALL.....	 124
19.1 OUTBOUND AND INBOUND FIREWALL RULES	124
19.2 CONTENT BLOCKING.....	129
19.3 OSPF & RIPv2	130
19.4 REMOTE USER ACCESS	132
 MISCELLANEOUS SETTINGS.....	 134
19.5 HIGH AVAILABILITY	134
19.6 PPTP SERVER.....	137
19.7 CERTIFICATE MANAGER.....	139
19.8 SERVICE FORWARDING	139
19.9 SERVICE PASSTHROUGH	142
19.10 GPS FORWARDING.....	143
 20 AP CONTROLLER.....	 144
20.1 WIRELESS SSID.....	144
20.2 SETTINGS	148
20.3 TOOLBOX	153
 21 SYSTEM SETTINGS.....	 154
21.1 ADMIN SECURITY.....	154
21.2 FIRMWARE.....	158
21.3 TIME.....	159
21.4 SCHEDULE	159
21.5 EMAIL NOTIFICATION	160
21.6 EVENT LOG	162
21.7 SNMP.....	164
21.8 INCONTROL	166
21.9 CONFIGURATION	167
21.10 FEATURE ADD-ONS.....	168
21.11 REBOOT	168
21.12 PING	169
21.13 TRACEROUTE TEST	170
21.14 PEPVPN TEST	170
21.15 WAKE-ON-LAN.....	171
21.16 CLI (COMMAND LINE INTERFACE SUPPORT)	171

- 22 STATUS 172**
 - 22.1 DEVICE 172
 - 22.2 ACTIVE SESSIONS 174
 - 22.3 CLIENT LIST 176
 - 22.4 WINS CLIENT 176
 - 22.5 UPNP / NAT-PMP 177
 - 22.6 SPEEDFUSION STATUS 177
 - 22.7 EVENT LOG 181
 - 22.8 BANDWIDTH..... 181

- APPENDIX A. RESTORATION OF FACTORY DEFAULTS 187**
- APPENDIX B: DECLARATION..... 188**

Pepwave MAX and Surf User Manual

1 Introduction and Scope

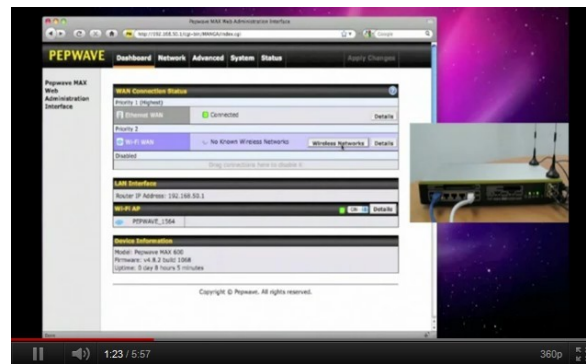
Pepwave routers provide link aggregation and load balancing across multiple WAN connections, allowing a combination of technologies like 3G HSDPA, EVDO, 4G LTE, Wi-Fi, external WiMAX dongle, and satellite to be utilized to connect to the Internet.

The MAX wireless SD-WAN router series has a wide range of products suitable for many different deployments and markets. Entry level SD-WAN models such as the MAX BR1 are suitable for SMEs or branch offices. High-capacity SD-WAN routers such as the MAX HD2 are suitable for larger organizations and head offices.

This manual covers setting up Pepwave routers and provides an introduction to their features and usage.

Tips

Want to know more about Pepwave routers? Visit our YouTube Channel for a video introduction!



<http://youtu.be/UckVQThLKO4>

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2 Glossary

The following terms, acronyms, and abbreviations are frequently used in this manual:

Term	Definition
3G	3rd Generation standards for wireless communications
4G	4th Generation standards for wireless communications
DHCP	Dynamic Host Configuration Protocol
DNS	Domain Name System
EVDO	Evolution-Data Optimized
HSDPA	High-Speed Downlink Packet Access
HTTP	Hyper-Text Transfer Protocol
ICMP	Internet Control Message Protocol
IP	Internet Protocol
LAN	Local Area Network
MAC Address	Media Access Control Address
MTU	Maximum Transmission Unit
MSS	Maximum Segment Size
NAT	Network Address Translation
PPPoE	Point to Point Protocol over Ethernet
QoS	Quality of Service
SNMP	Simple Network Management Protocol
TCP	Transmission Control Protocol
UDP	User Datagram Protocol
VPN	Virtual Private Network
VRRP	Virtual Router Redundancy Protocol
WAN	Wide Area Network
WINS	Windows Internet Name Service
WLAN	Wireless Local Area Network

3 Product Features

Pepwave routers enable all LAN users to share broadband Internet connections, and they provide advanced features to enhance Internet access. Our Max BR wireless routers support multiple SIM cards. They can be configured to switch from using one SIM card to another SIM card according to different criteria, including wireless network reliability and data usage.

Our MAX HD series wireless routers are embedded with multiple 4G LTE modems, and allow simultaneous wireless Internet connections through multiple wireless networks. The wireless Internet connections can be bonded together using our SpeedFusion technology. This allows better reliability, larger bandwidth, and increased wireless coverage are comparing to use only one 4G LTE modem.

Below is a list of supported features on Pepwave routers. Features vary by model. For more information, please see peplink.com/products.

3.1 Supported Network Features

3.1.1 WAN

- Ethernet WAN connection in full/half duplex
- Static IP support for PPPoE
- Built-in HSPA and EVDO cellular modems
- USB mobile connection(s)
- Wi-Fi WAN connection
- Network address translation (NAT)/port address translation (PAT)
- Inbound and outbound NAT mapping
- IPsec NAT-T and PPTP packet passthrough
- MAC address clone and passthrough
- Customizable MTU and MSS values
- WAN connection health check
- Dynamic DNS (supported service providers: changeip.com, dyndns.org, no-ip.org, tzo.com and [DNS-O-Matic](http://DNS-O-Matic.com))
- Ping, DNS lookup, and HTTP-based health check

3.1.2 LAN

- Wi-Fi AP
- Ethernet LAN ports
- DHCP server on LAN
- Extended DHCP option support
- Static routing rules
- VLAN on LAN support

3.1.3 VPN

- PepVPN with SpeedFusion™
- PepVPN performance analyzer
- X.509 certificate support
- VPN load balancing and failover among selected WAN connections
- Bandwidth bonding and failover among selected WAN connections
- IPsec VPN for network-to-network connections (works with Cisco and Juniper only)
- Ability to route Internet traffic to a remote VPN peer
- Optional pre-shared key setting
- SpeedFusion™ throughput, ping, and traceroute tests
- PPTP server
- PPTP and IPsec passthrough

3.1.4 Firewall

- Outbound (LAN to WAN) firewall rules
- Inbound (WAN to LAN) firewall rules per WAN connection
- Intrusion detection and prevention
- Specification of NAT mappings
- Outbound firewall rules can be defined by destination domain name

3.1.5 Captive Portal

- Splash screen of open networks, login page for secure networks
- Customizable built-in captive portal
- Supports linking to outside page for captive portal

3.1.6 Outbound Policy

- Link load distribution per TCP/UDP service
- Persistent routing for specified source and/or destination IP addresses per TCP/UDP service
- Traffic prioritization and DSL optimization
- Prioritize and route traffic to VPN tunnels with Priority and Enforced algorithms

3.1.7 AP Controller

- Configure and manage Pepwave AP devices
- Review the status of connected APs

3.1.8 QoS

- Quality of service for different applications and custom protocols
- User group classification for different service levels
- Bandwidth usage control and monitoring on group- and user-level
- Application prioritization for custom protocols and DSL/cable optimization

3.2 Other Supported Features

- User-friendly web-based administration interface
- HTTP and HTTPS support for web admin interface
- Configurable web administration port and administrator password
- Firmware upgrades, configuration backups, ping, and traceroute via web admin interface
- Remote web-based configuration (via WAN and LAN interfaces)
- Time server synchronization
- SNMP
- Email notification
- Read-only user for web admin
- Shared IP drop-in mode
- Authentication and accounting by RADIUS server for web admin
- Built-in WINS servers*
- Syslog
- SIP passthrough
- PPTP packet passthrough
- Event log
- Active sessions
- Client list
- WINS client list *
- UPnP / NAT-PMP
- Real-time, hourly, daily, and monthly bandwidth usage reports and charts
- IPv6 support
- Support USB tethering on Android 2.2+ phones

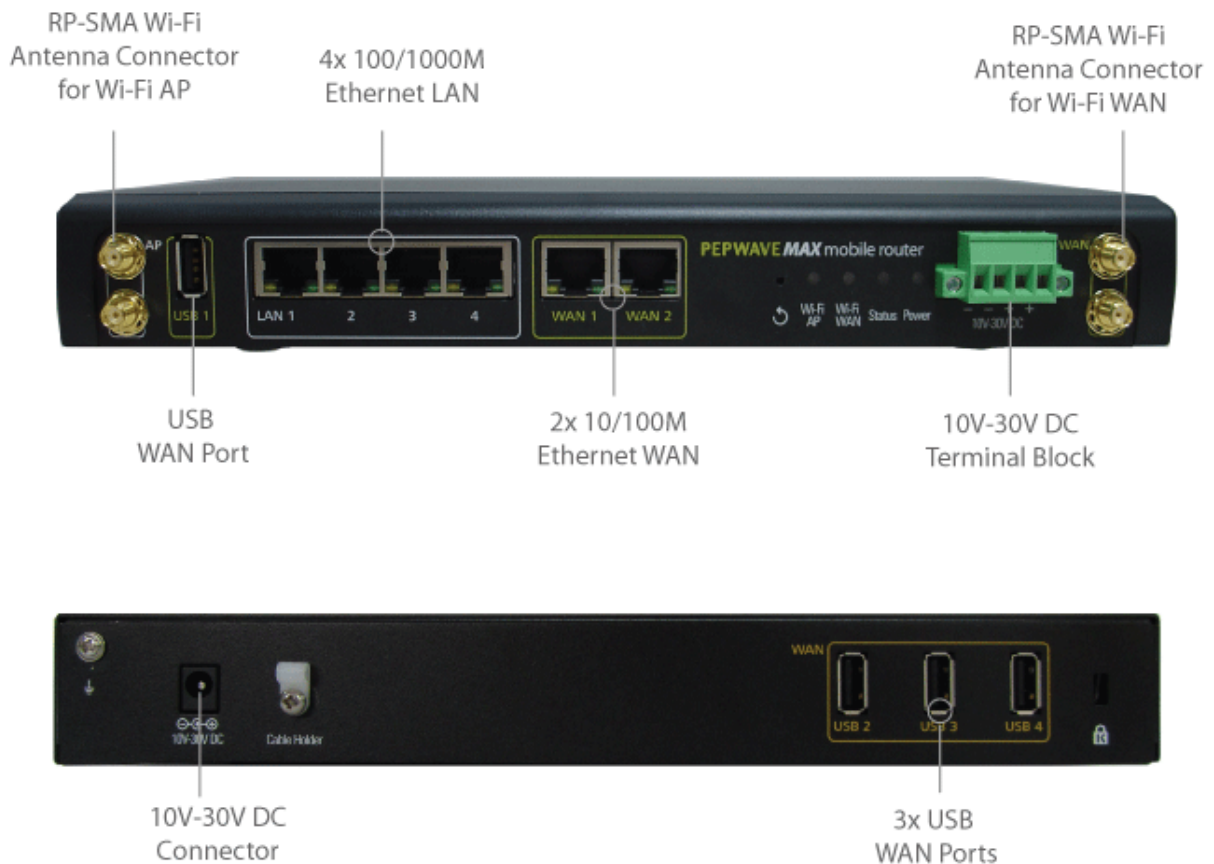
* Not supported on MAX Surf-On-The-Go, Surf SOHO, and BR1 variants

Pepwave MAX and Surf User Manual

4 Pepwave MAX Mobile Router Overview

4.1 MAX 700

4.1.1 Panel Appearance



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4.1.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

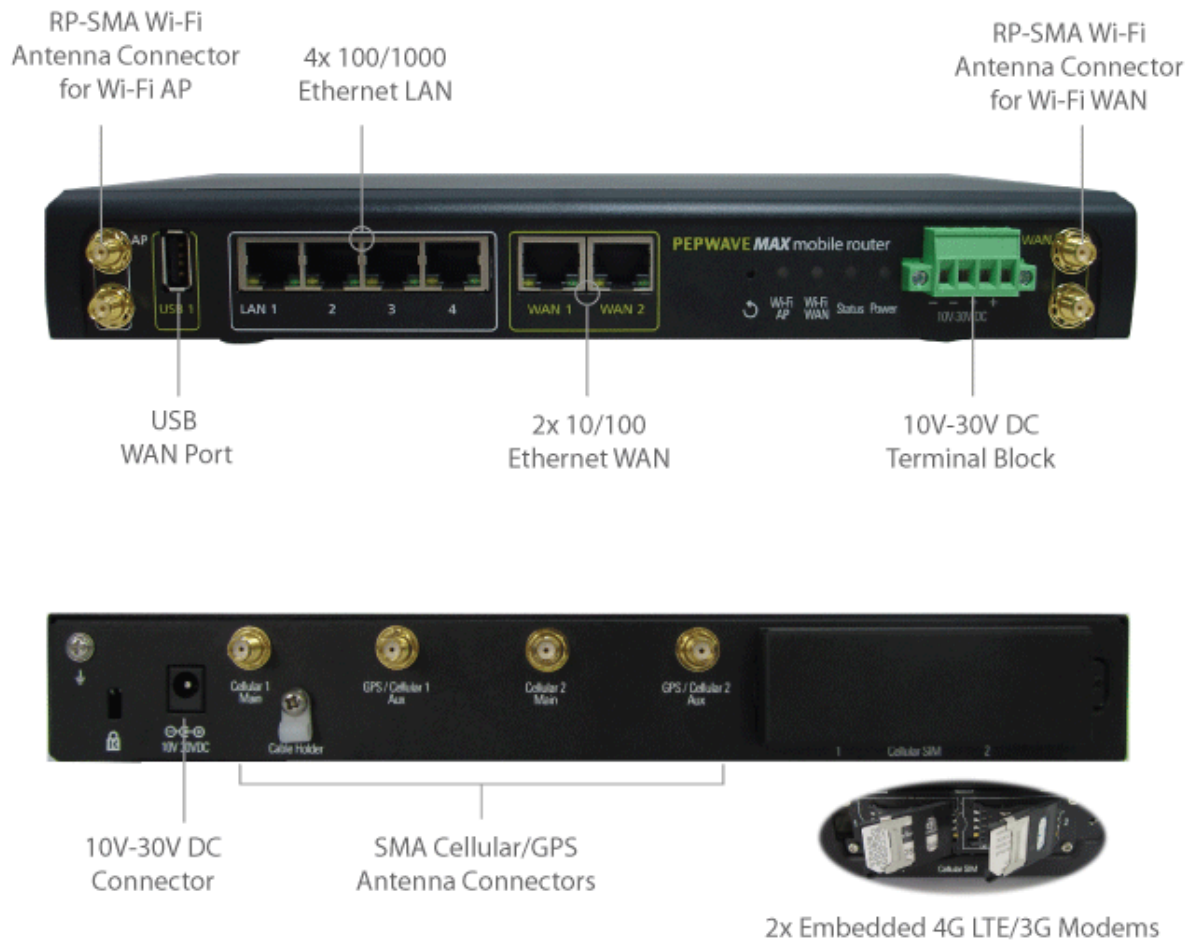
Wi-Fi AP and Wi-Fi WAN Indicators		
Wi-Fi WAN	OFF	Disconnected
	Blinking slowly	Connecting to network
	Blinking	Connected to network with traffic
	ON	Connected to network without traffic
Wi-Fi AP	OFF	Disabled
	Blinking slowly	Enabled but no client connected
	Blinking	Connected to network with traffic
	ON	Client(s) connected to wireless network

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100/ 1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	Port Type	Auto MDI/MDI-X ports

Pepwave MAX and Surf User Manual

4.2 MAX HD2

4.2.1 Panel Appearance



Pepwave MAX and Surf User Manual

4.2.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

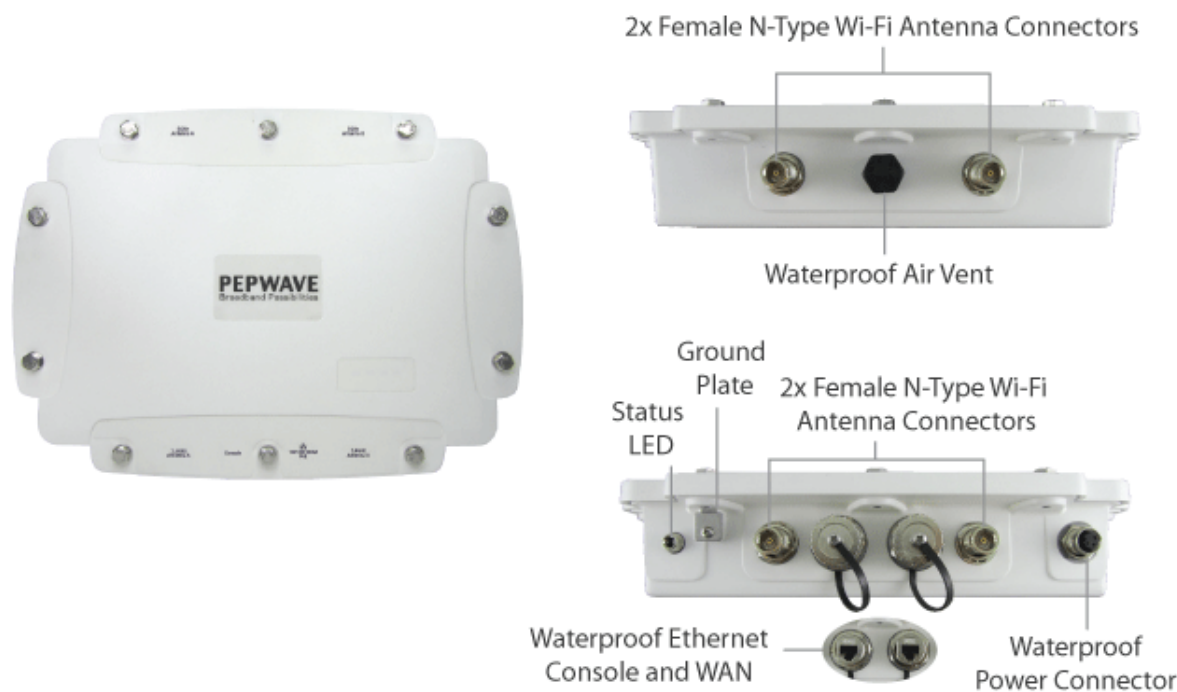
Wi-Fi AP and Wi-Fi WAN Indicators		
Wi-Fi WAN / Cellular 1 / Cellular 2	OFF	Disabled Intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	Auto MDI/MDI-X ports	

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4.3 MAX HD2 IP67

4.3.1 Panel Appearance



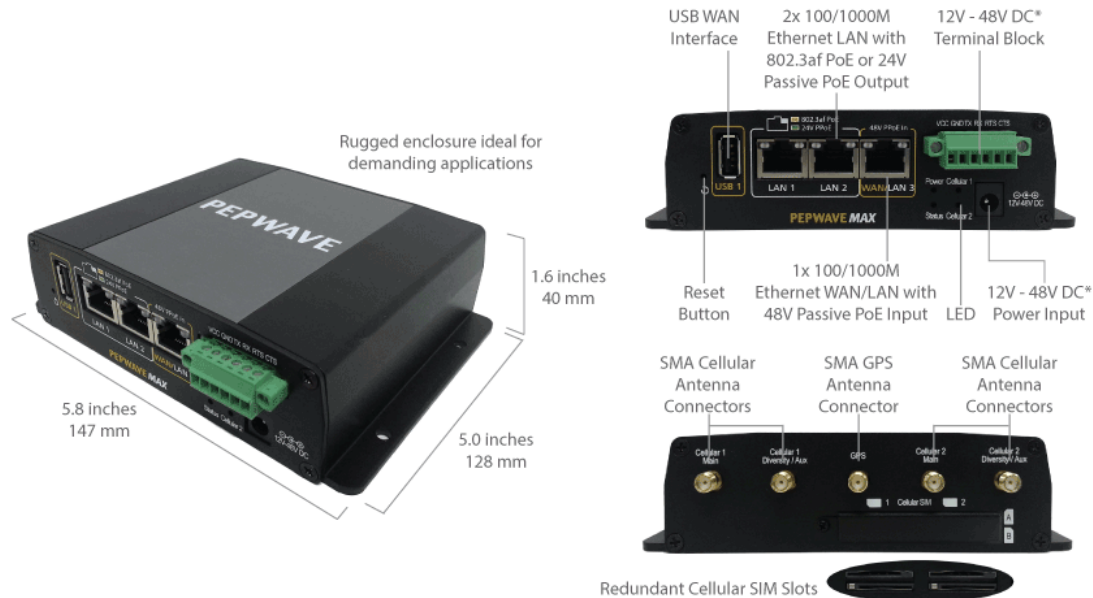
The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

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4.4 MAX HD2 mini

4.4.1 Panel Appearance



* With 48V DC power, all 3 Ethernet ports can act as 802.3af PoE or 24V Passive PoE outputs

4.4.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular WAN Indicators		
Cellular 1 / Cellular 2	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	Port Type	Auto MDI/MDI-X ports

Pepwave MAX and Surf User Manual

4.5 MAX Transit / MAX Transit Duo / MAX Transit with Content Hub

4.5.1 Panel Appearance



4.5.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular WAN Indicators		
Cellular 1 / Cellular 2*	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

* For MAX-TST_DUO

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	ON	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.6 MAX Transit / MAX Transit Duo with M12 Connector MAX Transit / MAX Transit Duo with Content Hub and M12 Connector

4.6.1 Panel Appearance



4.6.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular WAN Indicators		
Cellular 1 / Cellular 2*	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

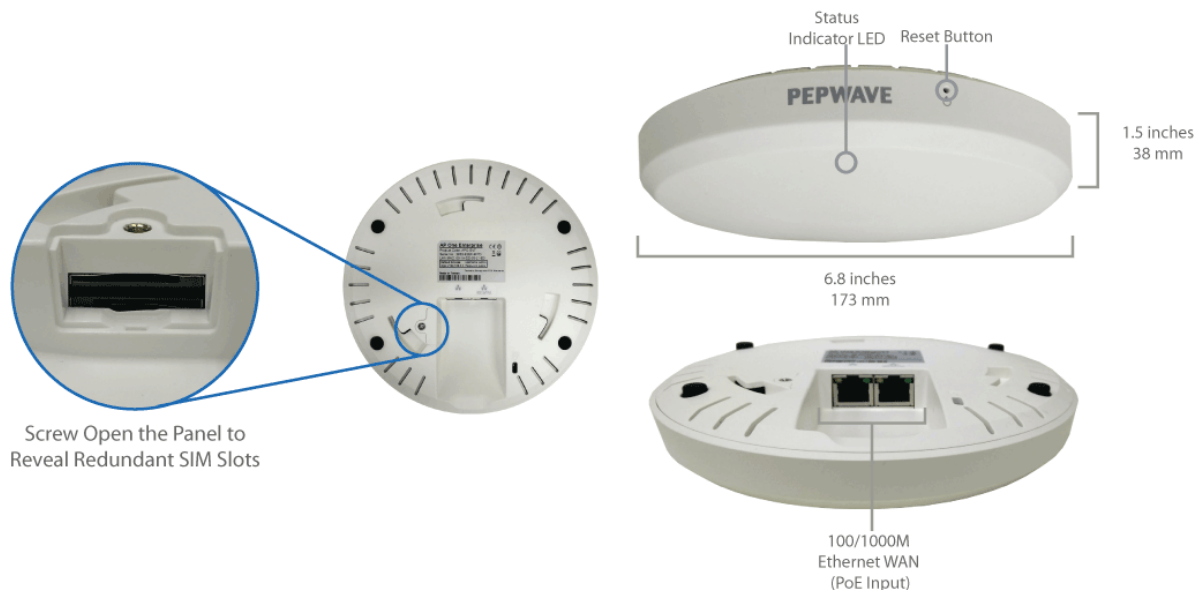
* For MAX Transit / MAX Transit Duo with Content Hub and M12 Connector

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.7 MAX Hotspot

4.7.1 Panel Appearance



4.7.2 LED Indications

LED Indicators		
Status	RED	Access point initializing
	GREEN	Access point ready
LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.8 MAX HD4

4.8.1 Panel Appearance



4.8.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Boot up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi AP and Wi-Fi WAN Indicators		
Wi-Fi WAN / Cellular 1 / Cellular 2	OFF	Disabled Intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	ON	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

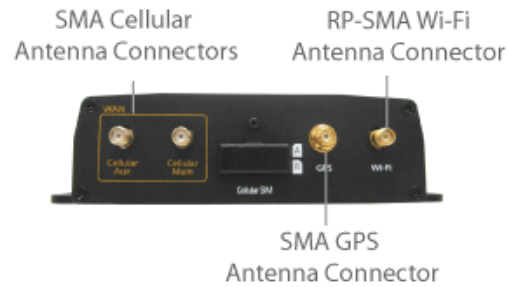
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4.9 MAX BR1 / MAX BR1 MK2

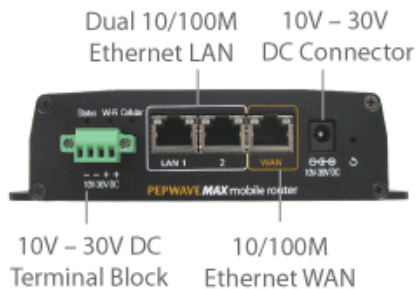
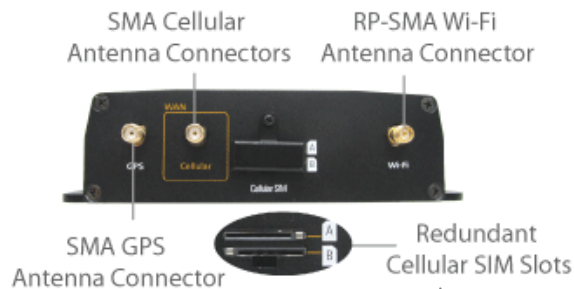
4.9.1 Panel Appearance



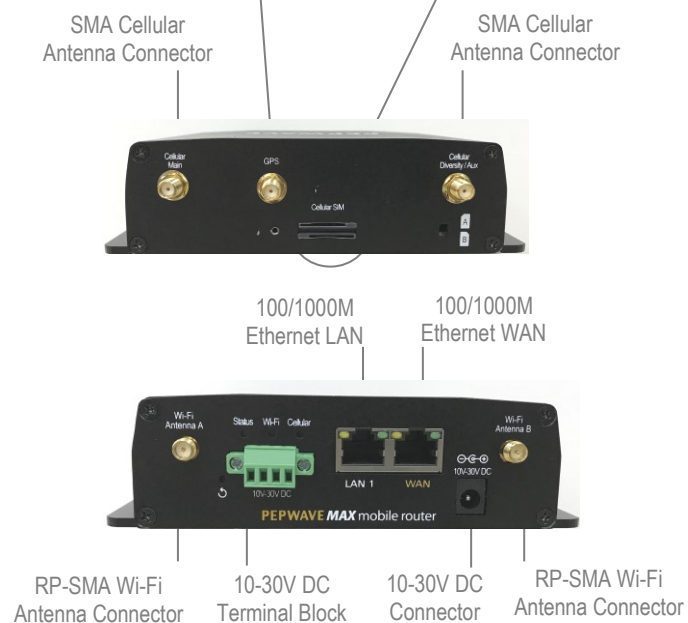
MAX-BR1-LTE Version



MAX-BR1 Version



MAX BR1 MK2



Pepwave MAX and Surf User Manual

4.9.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

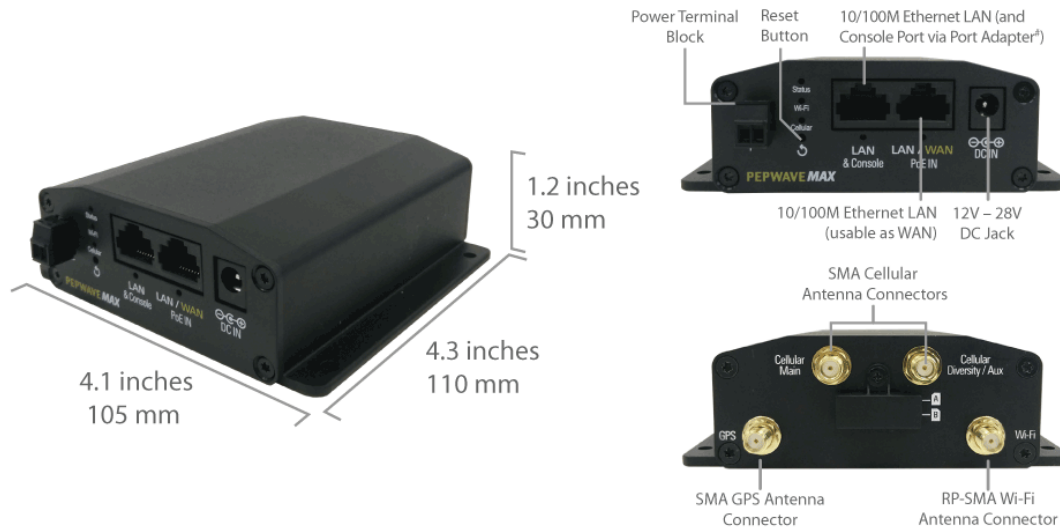
Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps / 1000Mbps (MK2)
	OFF	10 Mbps / 100Mbps (MK2)
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.10 MAX BR1 Mini

4.10.1 Panel Appearance



4.10.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

Pepwave MAX and Surf User Manual

Specifications

	MAX BR1 Mini
WAN Interface	1x 10/100M Ethernet Port 1x Embedded LTE Modem with Redundant SIM Slot
LAN Interface	1x 10/100M Ethernet Port
Wi-Fi Interface	802.11b/g/n Wi-Fi WAN or AP
Router Throughput	100Mbps
Recommended Users	1-60
Cellular and GPS Antenna Connector	2x SMA Antenna Connectors 1x SMA GPS Antenna Connector 1x Wi-Fi Connector
Power Input	DC Jack/Terminal Block: 12V – 28V DC Passive PoE Input (WAN Port)
Power Consumption	12W (max.)
Dimensions	4.1 x 4.3 x 1.2 inches 105 x 110 x 30 mm
Weight	0.54 pound 244 grams
Operating Temperature	40°C - 50°C
Humidity	15% – 95% (non-condensing)

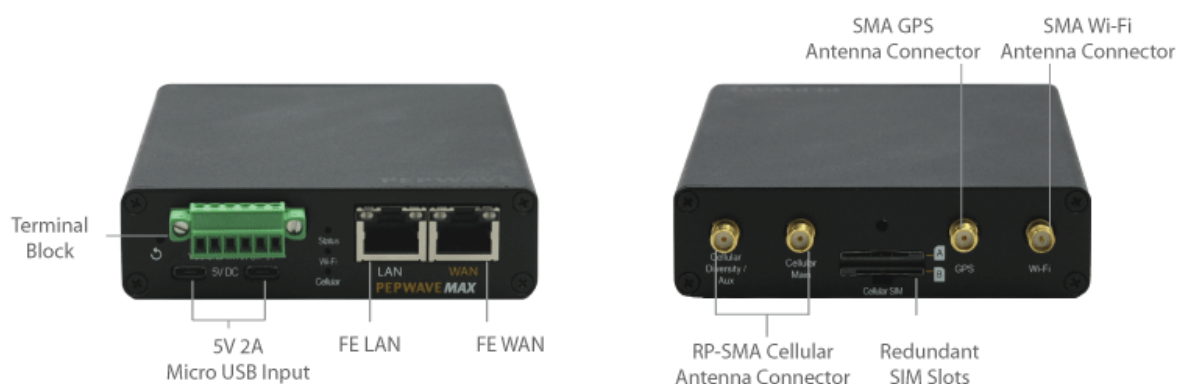
A torque requirement of hex connection:

- GPS - Torque requirement is 7.5+/-0.2kg f-cm
- Cellular Main - Torque requirement is 7.5+/-0.2kg f-cm
- Cellular Diversity/AUX - Torque requirement is 7.5+/-0.2kg f-cm

Pepwave MAX and Surf User Manual

4.11 MAX BR1 Slim

4.11.1 Panel Appearance



4.11.2 LED Indicators The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

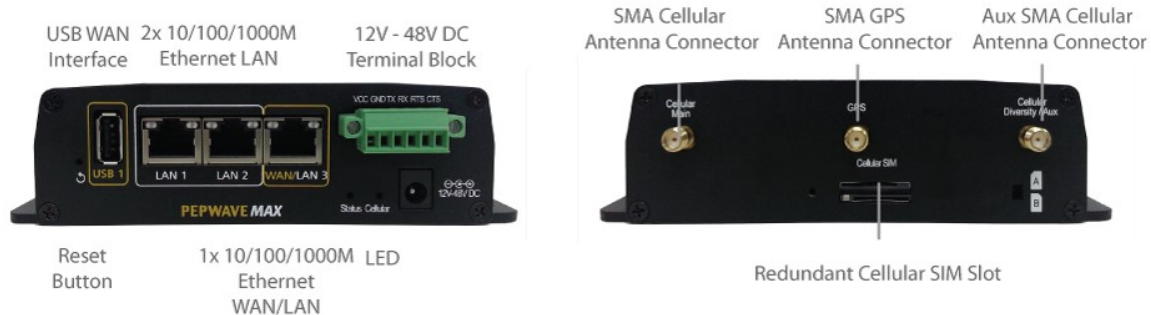
Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.12 MAX BR1 ENT

4.12.1 Panel Appearance



4.12.2 LED Indicators

- The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.13 MAX BR1 Pro LTE

4.13.1 Panel Appearance



4.13.2 LED Indicators

- The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

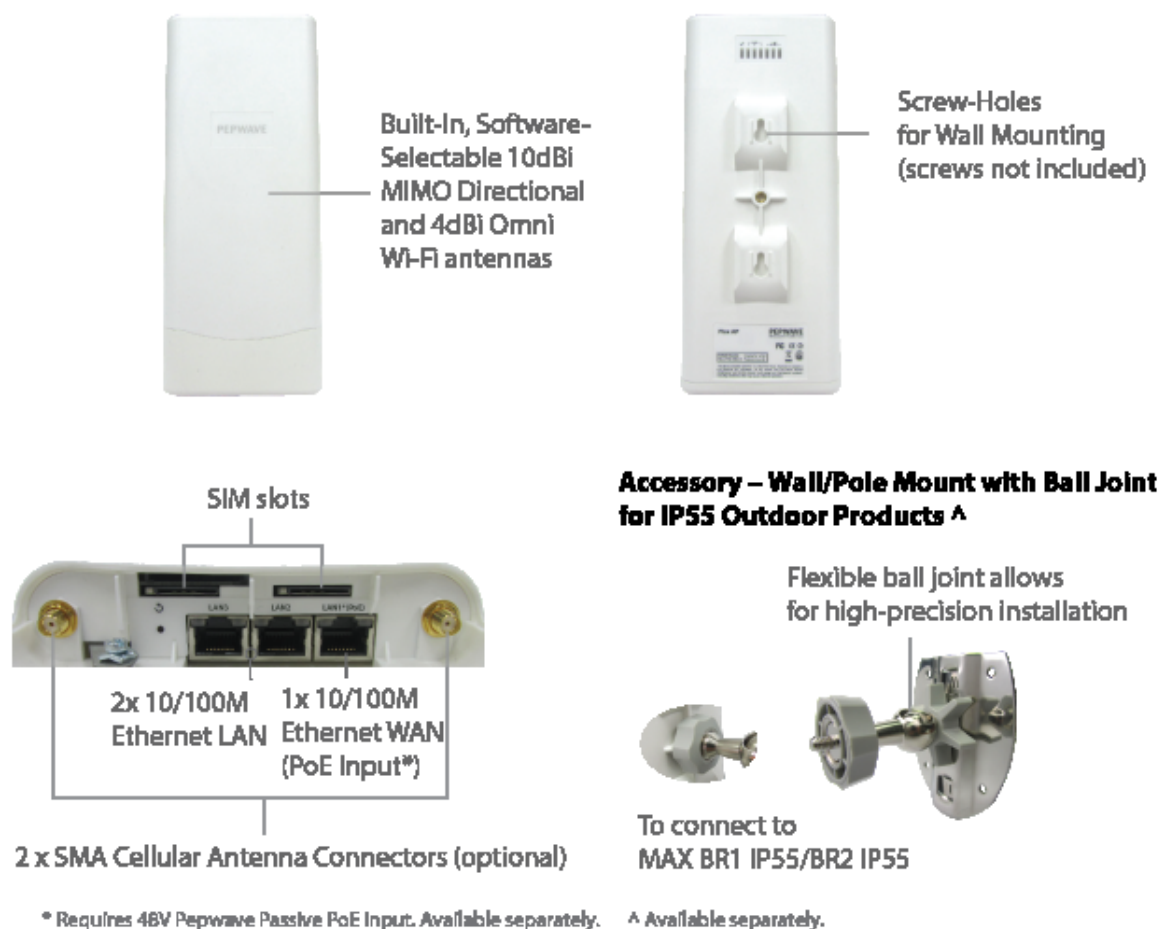
Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.14 MAX BR1/2 IP55

4.14.1 Panel Appearance



4.14.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Pepwave MAX and Surf User Manual

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled Intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.15 MAX On-The-Go

4.15.1 Panel Appearance



4.15.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Cellular Indicators		
WAN	OFF	Modem is not attached to the port
	Green	Modem is attached to the port

Wi-Fi Indicators		
Wi-Fi	OFF	Disconnected from AP
	Green	Connected to AP

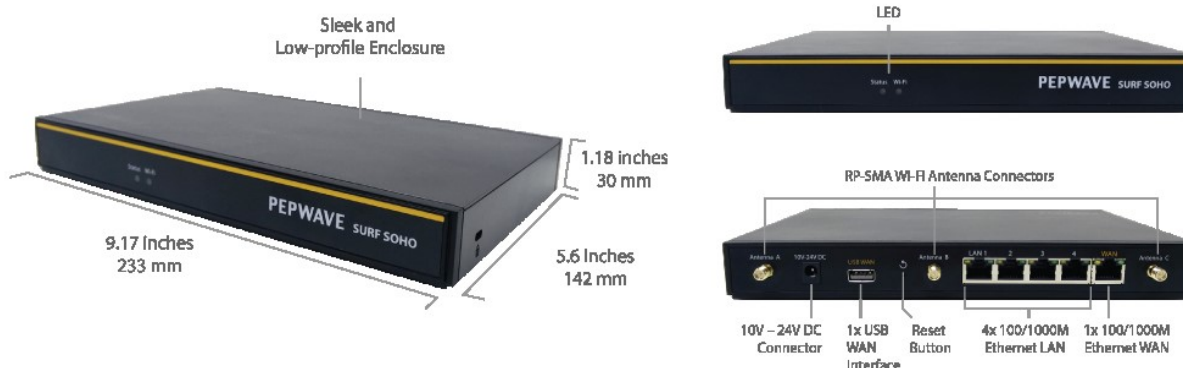
Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Green	Ready

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
Port Type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.16 Surf SOHO

4.16.1 Panel Appearance



4.16.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Wi-Fi and Status Indicators		
Wi-Fi	OFF	Disabled Intermittent
	Blinking	Enabled but no client connected
	ON	Client(s) connected to wireless network
	Continuous blinking	Transferring data to wireless network
Status	OFF	System initializing
	Red	Booting up or busy
	Green	Ready state

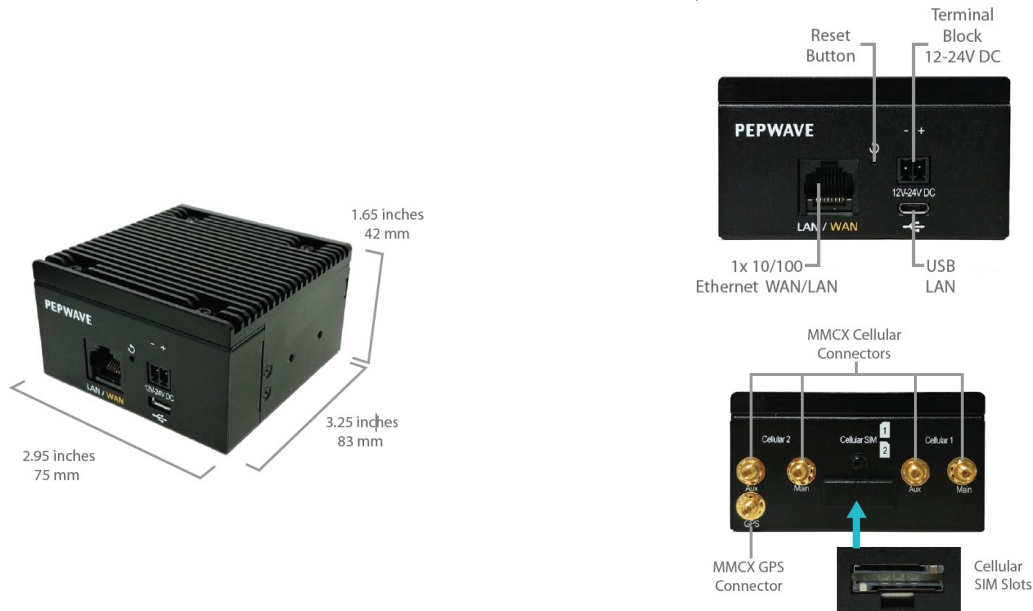
LAN and Ethernet WAN Ports		
Green LED	ON	100/1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	ON	
Port type	Auto MDI/MDI-X ports	

Wi-Fi Signal	
Off	No connection
Signal strength	Wi-Fi signal strength (low, medium, and high)

Pepwave MAX and Surf User Manual

4.17 SpeedFusion Engine

4.17.1 Panel Appearance



4.17.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status	OFF	System initializing
	Red	Booting up or busy
	Green	Ready state

LAN and Ethernet WAN Ports		
Green LED	ON	100/1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	ON	No data is being transferred or port is not connected
Port type	Auto MDI/MDI-X ports	

Pepwave MAX and Surf User Manual

4.18 SpeedFusion Engine / SpeedFusion Engine CAM / SFE-CAM

4.18.1 Panel Appearance



4.18.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status	OFF	System initializing
	Red	Booting up or busy
	Green	Ready state

LAN and Ethernet WAN Ports		
Green LED	ON	100/1000 Mbps
	Blinking	Data is transferring
Orange LED	OFF	No data is being transferred or port is not connected
	Port type	Auto MDI/MDI-X ports

Pepwave MAX and Surf User Manual

4.19 CX4 / MAX CX4 / MAX Transit Quad

4.19.1 Panel Appearance



4.19.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular WAN Indicators		
Cellular 1 / Cellular 2*	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

5 Advanced Feature Summary

5.1 Drop-in Mode and LAN Bypass: Transparent Deployment



As your organization grows, it needs more bandwidth. But modifying your network would require effort better spent elsewhere. In **Drop-in Mode**, you can conveniently install your Peplink router without making any changes to your network. And if the Peplink router loses power for any reason, **LAN Bypass** will safely and automatically bypass the Peplink router to resume your original network connection.

Compatible with: MAX 700, MAX HD2 (All variants), HD4 (All Variants)

5.2 QoS: Clearer VoIP

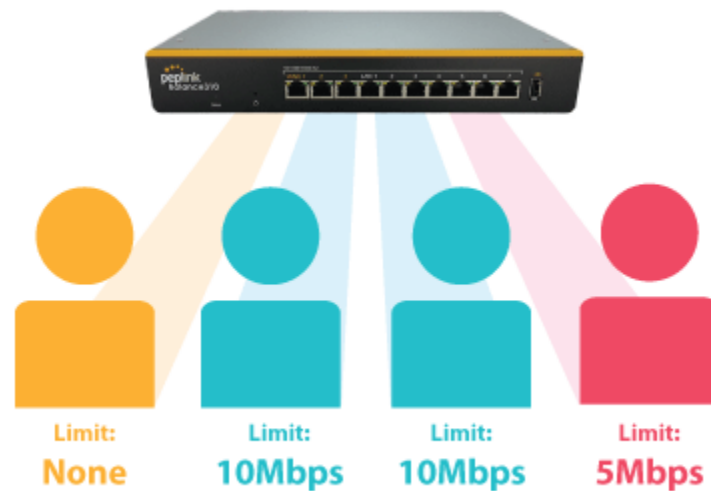


VoIP and videoconferencing are highly sensitive to latency. With QoS, Peplink routers can

Pepwave MAX and Surf User Manual

detect VoIP traffic and assign it the highest priority, giving you crystal-clear calls.

5.3 Per-User Bandwidth Control



With per-user bandwidth control, you can define bandwidth control policies for up to 3 groups of users to prevent network congestion. Define groups by IP address and subnet, and set bandwidth limits for every user in the group.

5.4 High Availability via VRRP



When your organization has a corporate requirement demanding the highest availability with no single point of failure, you can deploy two Peplink routers in **High Availability mode**. With High Availability mode, the second device will take over when needed.

Compatible with: MAX 700, MAX HD2 (All variants), HD4 (All Variants)

Pepwave MAX and Surf User Manual

5.5 USB Modem and Android Tethering



For increased WAN diversity, plug in a USB LTE modem as backup. Peplink routers are compatible with over [200 modem types](#). You can also tether to smartphones running Android 4.1.X and above.

Compatible with: MAX 700, HD2 (all variants except IP67), HD4 (All variants)

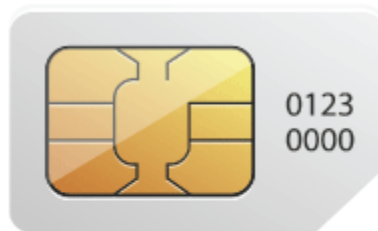
5.6 Built-In Remote User VPN Support



Use L2TP with IPsec to safely and conveniently connect remote clients to your private network. L2TP with IPsec is supported by most devices, but legacy devices can also connect using PPTP.

[Click here for full instructions on setting up L2TP with IPsec.](#)

5.7 SIM-card USSD support



Cellular-enabled routers can now use USSD to check their SIM card's balance, process pre-paid cards, and configure carrier-specific services.[Click here for full instructions on using USSD.](#)

6 Installation

The following section details connecting Pepwave routers to your network.

6.1 Preparation

Before installing your Pepwave router, please prepare the following as appropriate for your installation:

- At least one Internet/WAN access account and/or Wi-Fi access information
- Depending on network connection type(s), one or more of the following:
 - **Ethernet WAN:** A 10/100/1000BaseT UTP cable with RJ45 connector
 - **USB:** A USB modem
 - **Embedded modem:** A SIM card for GSM/HSPA service
 - **Wi-Fi WAN:** Wi-Fi antennas
 - **PC Card/Express Card WAN:** A PC Card/ExpressCard for the corresponding card slot
- A computer installed with the TCP/IP network protocol and a supported web browser. Supported browsers include Microsoft Internet Explorer 8.0 or above, Mozilla Firefox 10.0 or above, Apple Safari 5.1 or above, and Google Chrome 18 or above.

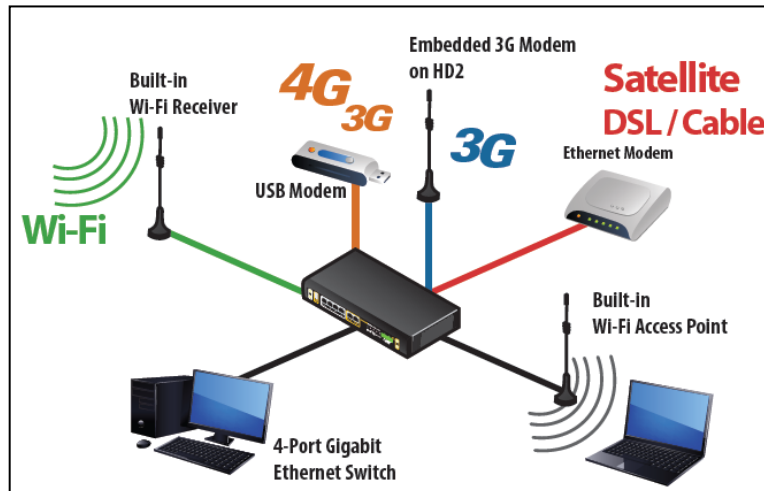
Pepwave MAX and Surf User Manual

6.2 Constructing the Network

At a high level, construct the network according to the following steps:

1. With an Ethernet cable, connect a computer to one of the LAN ports on the Pepwave router. Repeat with different cables for up to 4 computers to be connected.
2. With another Ethernet cable or a USB modem/Wi-Fi antenna/PC Card/Express Card, connect to one of the WAN ports on the Pepwave router. Repeat the same procedure for other WAN ports.
3. Connect the power adapter to the power connector on the rear panel of the Pepwave router, and then plug it into a power outlet.

The following figure schematically illustrates the resulting configuration:



6.3 Configuring the Network Environment

To ensure that the Pepwave router works properly in the LAN environment and can access the Internet via WAN connections, please refer to the following setup procedures:

- LAN configuration

For basic configuration, refer to **Section 8, Connecting to the Web Admin Interface**.

For advanced configuration, go to **Section 9, Configuring the LAN Interface(s)**.

- WAN configuration

For basic configuration, refer to **Section 8, Connecting to the Web Admin Interface**.

For advanced configuration, go to **Section 9.2, Captive Portal**.

7 Mounting the Unit

7.1 Wall Mount

The Pepwave MAX 700/HD2/On-The-Go can be wall mounted using screws. After adding the screw on the wall, slide the MAX in the screw hole socket as indicated below. Recommended screw specification: M3.5 x 20mm, head diameter 6mm, head thickness 2.4mm.

The Pepwave MAX BR1 requires four screws for wall mounting.

7.2 Car Mount

The Pepwave MAX700/HD2 can be mounted in a vehicle using the included mounting brackets. Place the mounting brackets by the two sides and screw them onto the device.



7.3 IP67 Installation Guide

Installation instructions for IP67 devices can be found here:

http://download.peplink.com/manual/IP67_Installation_Guide.pdf

8 Connecting to the Web Admin Interface

1. Start a web browser on a computer that is connected with the Pepwave router through the LAN.
2. To connect to the router's web admin interface, enter the following LAN IP address in the address field of the web browser:

http://192.168.50.1

(This is the default LAN IP address for Pepwave routers.)

3. Enter the following to access the web admin interface.

Username: admin

Password: admin

(This is the default username and password for Pepwave routers. The admin and read-only user passwords can be changed at **System>Admin Security**.)

4. After successful login, the **Dashboard** will be displayed.

The **Dashboard** shows current WAN, LAN, and Wi-Fi AP statuses. Here, you can change WAN connection priority and switch on/off the Wi-Fi AP. For further

Pepwave MAX and Surf User Manual

information on setting up these connections, please refer to **Sections 8** and **9**.

Device Information displays details about the device, including model name, firmware version, and uptime. For further information, please refer to **Section 22**.

Important Note

Configuration changes (e.g. WAN, LAN, admin settings, etc.) will take effect only after clicking the **Save** button at the bottom of each page. The **Apply Changes** button causes the changes to be saved and applied.

9 Configuring the LAN Interface(s)

9.1 Basic Settings

LAN interface settings are located at **Network>LAN>Basic Settings**. Navigating to that page will result in the following dashboard:

LAN	VLAN	Network	
LAN	None	172.16.251.1/24	
VLAN1	1	2.2.2.2/24	✕
VLAN2	2	3.3.3.3/24	✕
New LAN			

This represents the LAN interfaces that are active on your router (including VLAN). A grey “X” means that the VLAN is used in other settings and cannot be deleted. You can find which settings are using the VLAN by hovering over the grey “X”.

Alternatively, a red “X” means that there are no settings using the VLAN. You can delete that VLAN by clicking the red “X”

Clicking any of the existing LAN interfaces (or creating a new one) will result in the following

IP Settings			?
IP Address	192.168.50.1	255.255.255.0 (/24)	▼

IP Settings	
IP Address	The IP address and subnet mask of the Pepwave router on the LAN.

Network Settings		?
Name		
VLAN ID		
Inter-VLAN routing	☒	
Captive Portal	☐	

Network Settings	
Name	Enter a name for the LAN.
VLAN ID	Enter a number for your VLAN.

Pepwave MAX and Surf User Manual

Inter-VLAN routing

Check this box to enable routing between virtual LANs.

Captive Portal

Check this box to turn on captive portals.

Drop-In Mode Settings	
Enable	☒
WAN for Drop-In Mode	WAN 1
Share Drop-In IP	☒
Shared IP Address	255.255.255.0 (/24)
WAN Default Gateway	 ☒ I have other host(s) on WAN segment Host IP Address(es) - ↓ Delete
WAN DNS Servers	DNS server 1: DNS server 2:
NOTE: The DHCP Server Settings will be overwritten. The following WAN 1 settings will be overwritten: Connection Method, MTU, Health Check, Additional Public IP, and Dynamic DNS Settings. The PPTP Server will be disabled. Tip: please review the DNS Forwarding setting under the Service Forwarding section.	

Pepwave MAX and Surf User Manual

Drop-in Mode Settings	
Enable	Drop-in mode eases the installation of Peplink routers on a live network between the existing firewall and router, such that no configuration changes are required on existing equipment. Check the box to enable the drop-in mode feature, if available on your model.
WAN for Drop-In Mode	Select the WAN port to be used for drop-in mode. If WAN 1 with LAN Bypass is selected, the high availability feature will be disabled automatically.
Share Drop-In IPA	When this option is enabled, the passthrough IP address will be used to connect to WAN hosts (email notification, remote syslog, etc.). The Pepwave router will listen for this IP address when WAN hosts access services provided by the Pepwave router (web admin access from the WAN, DNS server requests, etc.). To connect to hosts on the LAN (email notification, remote syslog, etc.), the default gateway address will be used. The Pepwave router will listen for this IP address when LAN hosts access services provided by the Pepwave router (web admin access from the WAN, DNS proxy, etc.).
Shared IP Address^A	Access to this IP address will be passed through to the LAN port if this device is not serving the service being accessed. The shared IP address will be used in connecting to hosts on the WAN (email notification, remote syslog, etc.) The device will also listen on the IP address when hosts on the WAN access services served on this device (web admin access from the WAN, DNS server, etc.)
WAN Default Gateway	Enter the WAN router's IP address in this field. If there are more hosts in addition to the router on the WAN segment, check the I have other host(s) on WAN segment box and enter the IP address of the hosts that need to access LAN devices or be accessed by others.
WAN DNS Servers	Enter the selected WAN's corresponding DNS server IP addresses.

^A - Advanced feature, please click the  button on the top right-hand corner to activate.

Layer 2 PepVPN Bridging	
PepVPN Profiles to Bridge	 Connection 1
Spanning Tree Protocol	☒
Override IP Address when bridge connected	 ☒ Do not override ☐ Static ☐ By DHCP ☐ As None

Layer 2 PepVPN Bridging	
PepVPN Profiles to Bridge	The remote network of the selected PepVPN profiles will be bridged with this local LAN, creating a Layer 2 PepVPN, they will be connected and operate like a single LAN, and any broadcast or multicast packets will be sent over the VPN.
Spanning Tree	Click the box will enable STP for this layer 2 profile bridge.

Pepwave MAX and Surf User Manual

Protocol

Override IP Address when bridge connected

Select "Do not override" if the LAN IP address and local DHCP server should remain unchanged after the Layer 2 PepVPN is up.

If you choose to override IP address when the VPN is connected, the device will not act as a router, and most Layer 3 routing functions will cease to work.

DHCP Server Settings											
DHCP Server	☒	Enable									
IP Range	192.168.50.10 - 192.168.50.250										
Subnet Mask	255.255.255.0 (/24)										
Lease Time	1 Days 0 Hours 0 Mins										
DNS Servers	☒	Assign DNS server automatically									
WINS Server	☒	Assign WINS server ☒ Built-in ☐ External									
BOOTP	☒	Server IP Address: Boot File: Server Name: (Optional)									
Extended DHCP Option	☐	Option Value <i>No Extended DHCP Option</i> Add									
DHCP Reservation	☐	<table><thead><tr><th>Name</th><th>MAC Address</th><th>Static IP</th><th></th></tr></thead><tbody><tr><td> </td><td> </td><td> </td><td> + </td></tr></tbody></table>		Name	MAC Address	Static IP					+
Name	MAC Address	Static IP									
			+								

DHCP Server Settings

DHCP Server

When this setting is enabled, the DHCP server automatically assigns an IP address to each computer that is connected via LAN and configured to obtain an IP address via DHCP. The Pepwave router's DHCP server can prevent IP address collision on the LAN.

IP Range & Subnet Mask

These settings allocate a range of IP addresses that will be assigned to LAN computers by the Pepwave router's DHCP server.

Lease Time

This setting specifies the length of time throughout which an IP address of a DHCP client remains valid. Upon expiration of the lease time, the assigned IP address will no longer be valid and renewal of the IP address assignment will be required.

DNS Servers

This option allows you to input the DNS server addresses to be offered to DHCP clients. If **Assign DNS server automatically** is selected, the Pepwave router's built-in DNS server address (i.e., LAN IP address) will be offered.

WINS Server

This option allows you to optionally specify a Windows Internet Name Service (WINS) server. You may choose to use the **built-in WINS server** or **external WINS servers**.

When this unit is connected using SpeedFusion™, other VPN peers can share this unit's built-in WINS server by entering this unit's LAN IP address in their DHCP **WINS Server** setting. Afterward, all PC clients in the VPN can resolve the NetBIOS names of other clients in remote peers. If you have enabled this option, a list of WINS clients will be displayed at **Status>WINS Clients**.

Pepwave MAX and Surf User Manual

BOOTP

Check this box to enable BOOTP on older networks that still require it.

Extended DHCP Option

In addition to standard DHCP options (e.g., DNS server address, gateway address, subnet mask), you can specify the value of additional extended DHCP options, as defined in RFC 2132. With these extended options enabled, you can pass additional configuration information to LAN hosts.

To define an extended DHCP option, click the **Add** button, choose the option to define and enter its value. For values that are in IP address list format, you can enter one IP address per line in the provided text area input control. Each option can be defined once only.

DHCP Reservation

This setting reserves the assignment of fixed IP addresses for a list of computers on the LAN. The computers to be assigned fixed IP addresses on the LAN are identified by their MAC addresses. The fixed IP address assignment is displayed as a cross-reference list between the computers' names, MAC addresses, and fixed IP addresses.

Name (an optional field) allows you to specify a name to represent the device. MAC addresses should be in the format of **00:AA:BB:CC:DD:EE**. Press  to create a new record. Press  to remove a record. Reserved client information can be imported from the **Client List**, located at **Status>Client List**. For more details, please refer to **Section 22.3**.

LAN Physical Settings

Speed

Auto

LAN Physical Settings

Speed

This is the port speed of the LAN interface. It should be set to the same speed as the connected device to avoid port negotiation problems. When a static speed is set, you may choose whether to advertise its speed to the peer device. **Auto** is selected by default. You can choose not to advertise the port speed if the port has difficulty negotiating with the peer device.

Static Route Settings

Static Route



Destination Network	Subnet Mask	Gateway	
	255.255.255.0 (/24)		

Static Route Settings

Static Route

This table is for defining static routing rules for the LAN segment. A static route consists of the network address, subnet mask, and gateway address. The address and subnet mask values are in w.x.y.z format.

The local LAN subnet and subnets behind the LAN will be advertised to the VPN. Remote routes sent over the VPN will also be accepted. Any VPN member will be able to route to the local subnets. Press  to create a new route. Press  to remove a route.

Pepwave MAX and Surf User Manual

WINS Server Settings	
Enable	☐

WINS Server Settings

Enable

Check the box to enable the WINS server. A list of WINS clients will be displayed at **Status>WINS Clients**.

DNS Proxy Settings																				
Enable	☒																			
DNS Caching	☐																			
Include Google Public DNS Servers	☐																			
Local DNS Records	<table><tr><th>Host Name</th><th>IP Address</th><th></th></tr><tr><td></td><td></td><td></td></tr></table>		Host Name	IP Address																
Host Name	IP Address																			
DNS Resolvers	<table><tr><th>Connection</th><th>Current Status</th></tr><tr><td>☐ WAN 1</td><td>10.88.3.1</td></tr><tr><td>☐ WAN 2</td><td></td></tr><tr><td>☐ Wi-Fi WAN</td><td></td></tr><tr><td>☐ Cellular 1</td><td></td></tr><tr><td>☐ Cellular 2</td><td></td></tr><tr><td>☐ USB</td><td></td></tr><tr><th>Connection</th><th>DNS Servers</th></tr><tr><td>☐ LAN</td><td></td></tr></table> Preferred connections are shown with		Connection	Current Status	☐ WAN 1	10.88.3.1	☐ WAN 2		☐ Wi-Fi WAN		☐ Cellular 1		☐ Cellular 2		☐ USB		Connection	DNS Servers	☐ LAN	
Connection	Current Status																			
☐ WAN 1	10.88.3.1																			
☐ WAN 2																				
☐ Wi-Fi WAN																				
☐ Cellular 1																				
☐ Cellular 2																				
☐ USB																				
Connection	DNS Servers																			
☐ LAN																				

DNS Proxy Settings

Enable

To enable the DNS proxy feature, check this box, and then set up the feature at **Network>LAN>DNS Proxy Settings**. A DNS proxy server can be enabled to serve DNS requests originating from LAN/PPTP/SpeedFusion™ peers. Requests are forwarded to the **DNS servers/resolvers** defined for each WAN connection.

DNS Caching

This field is to enable DNS caching on the built-in DNS proxy server. When the option is enabled, queried DNS replies will be cached until the records' TTL has been reached. This feature can help improve DNS lookup time. However, it cannot return the most up-to-date result for those frequently updated DNS records. By default, **DNS Caching** is disabled.

Include Google Public DNS Servers

When this option is **enabled**, the DNS proxy server will also forward DNS requests to Google's Public DNS Servers, in addition to the DNS servers defined in each WAN. This could increase the DNS service's availability. This setting is disabled by default.

Local DNS Records

This table is for defining custom local DNS records. A static local DNS record consists of a host name and IP address. When looking up the host name from the LAN to LAN IP of the Pepwave router, the corresponding IP address will be returned. Press to create a new record. Press to remove a record.

Pepwave MAX and Surf User Manual

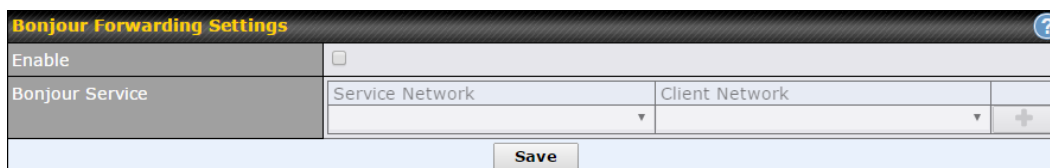
DNS Resolvers ^A

Check the box to enable the WINS server. A list of WINS clients will be displayed at **Network>LAN>DNS Proxy Settings>DNS Resolvers**. This field specifies which DNS resolvers will receive forwarded DNS requests. If no WAN/VPN/LAN DNS resolver is selected, all of the WAN's DNS resolvers will be selected.

If a SpeedFusion™ peer is selected, you may enter the VPN peer's DNS resolver IP address(es). Queries will be forwarded to the selected connections' resolvers. If all of the selected connections are down, queries will be forwarded to all resolvers on healthy WAN connections.

^A - Advanced feature, please click the  button on the top right hand corner to activate.

Finally, if needed, configure Bonjour forwarding, Apple's zero configuration networking protocol. Once VLAN configuration is complete, click **Save** to store your changes.



Bonjour Forwarding Settings

Enable

Check this box to turn on Bonjour forwarding.

Bonjour Service

Choose **Service** and **Client** networks from the drop-down menus, and then click  to add the networks. To delete an existing Bonjour listing, click .

Pepwave MAX and Surf User Manual

To enable VLAN configuration, click the  button in the **IP Settings** section.

IP Settings 		
IP Address	192.168.50.1	255.255.255.0 (/24) ▼

To add a new LAN, click the **New LAN** button. To change LAN settings, click the name of the LAN to change under the **LAN** heading.

LAN	VLAN	Network	
Untagged LAN 	None	192.168.50.1/24	
New LAN			

The following settings are displayed when creating a new LAN or editing an existing LAN.

LAN 

IP Settings		
IP Address		255.255.255.0 (/24) ▼

IP Settings	
IP Address & Subnet Mask	Enter the Pepwave router's IP address and subnet mask values to be used on the LAN.

Network Settings 	
Name	
VLAN ID	
Inter-VLAN routing	☒
Captive Portal	☐

Network Settings	
Name	Enter a name for the LAN.
VLAN ID	Enter a number for your VLAN.
Inter-VLAN routing	Check this box to enable routing between virtual LANs.
Captive Portal	Check this box to turn on captive portals.

Pepwave MAX and Surf User Manual

DHCP Server Settings											
DHCP Server	 ☒ Enable										
IP Range	- 255.255.255.0 (/24) ▼										
Lease Time	1 Days 0 Hours 0 Mins										
DNS Servers	☒ Assign DNS server automatically										
WINS Servers	☐ Assign WINS server										
BOOTP	☐										
Extended DHCP Option	<table border="1"> <thead> <tr> <th>Option</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td colspan="2">No Extended DHCP Option</td> </tr> <tr> <td colspan="2" style="text-align: center;">Add</td> </tr> </tbody> </table>			Option	Value	No Extended DHCP Option		Add			
Option	Value										
No Extended DHCP Option											
Add											
DHCP Reservation	 <table border="1"> <thead> <tr> <th>Name</th> <th>MAC Address</th> <th>Static IP</th> <th></th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td style="text-align: center;">+</td> </tr> </tbody> </table>			Name	MAC Address	Static IP					+
Name	MAC Address	Static IP									
			+								

DHCP Server Settings	
DHCP Server	When this setting is enabled, the Pepwave router's DHCP server automatically assigns an IP address to each computer that is connected via LAN and configured to obtain an IP address via DHCP. The Pepwave router's DHCP server can prevent IP address collisions on the LAN. To enable DHCP bridge relay, please click the  icon on this menu item.
IP Range & Subnet Mask	These settings allocate a range of IP address that will be assigned to LAN computers by the Pepwave router's DHCP server.
Lease Time	This setting specifies the length of time throughout which an IP address of a DHCP client remains valid. Upon expiration of Lease Time , the assigned IP address will no longer be valid and the IP address assignment must be renewed.
DNS Servers	This option allows you to input the DNS server addresses to be offered to DHCP clients. If Assign DNS server automatically is selected, the Pepwave router's built-in DNS server address (i.e., LAN IP address) will be offered.
WINS Servers	This option allows you to specify the Windows Internet Name Service (WINS) server. You may choose to use the built-in WINS server or external WINS servers. When this unit is connected using SpeedFusion™, other VPN peers can share this unit's built-in WINS server by entering this unit's LAN IP address in their DHCP WINS Servers setting. Therefore, all PC clients in the VPN can resolve the NetBIOS names of other clients in remote peers. If you have enabled this option, a list of WINS clients will be displayed at Status>WINS Clients .
BOOTP	Check this box to enable BOOTP on older networks that still require it.
Extended DHCP Option	In addition to standard DHCP options (e.g. DNS server address, gateway address, subnet mask), you can specify the value of additional extended DHCP options, as defined in RFC 2132. With these extended options enabled, you can pass additional configuration information to LAN hosts. To define an extended DHCP option, click the Add button, choose the option to define, and then enter its value. For values that are in IP address list format, you can enter one IP address per line in the provided text area input control. Each option can be defined once only.
DHCP Reservation	This setting reserves the assignment of fixed IP addresses for a list of computers on the LAN. The computers to be assigned fixed IP addresses on the LAN are identified by their MAC addresses. The fixed IP address assignment is displayed as a cross-reference list between the computers' names, MAC addresses, and fixed IP

Pepwave MAX and Surf User Manual

addresses.

Name (an optional field) allows you to specify a name to represent the device.

MAC addresses should be in the format of **00:AA:BB:CC:DD:EE**. Press  to create a new record. Press  to remove a record. Reserved clients information can be imported from the **Client List**, located at **Status>Client List**. For more details, please refer to **Section 22.3**.

To configure DHCP relay, first click the  button found next to the **DHCP Server** option to display the settings.

DHCP Relay Settings	
DHCP Relay	 ☒ Enable
DHCP Server IP Address	 DHCP Server 1: DHCP Server 2:
DHCP Option 82	 ☐

DHCP Relay Settings	
Enable	Check this box to turn on DHCP relay. Click the  icon to disable DHCP relay.
DHCP Server IP Address	Enter the IP addresses of one or two DHCP servers in the provided fields. The DHCP servers entered here will receive relayed DHCP requests from the LAN. For active-passive DHCP server configurations, enter active and passive DHCP server relay IP addresses in DHCP Server 1 and DHCP Server 2 .
DHCP Option 82	DCHP Option 82 includes device information as relay agent for the attached client when forwarding DHCP requests from client to server. This option also embeds the device's MAC address and network name in circuit and remote IDs. Check this box to enable DHCP Option 82.

Once DHCP is set up, configure **LAN Physical Settings**, **Static Route Settings**, **WINS Server Settings**, and **DNS Proxy Settings** as noted above.

Pepwave MAX and Surf User Manual

9.2 Captive Portal

The captive portal serves as gateway that clients have to pass if they wish to access the internet using your router. To configure, navigate to **Network>LAN>Captive Portal**.

Captive Portal Settings	
Enable	☒ Untagged LAN
Hostname	captive-portal.peplink.com Default
Access Mode	☒ Open Access ☐ User Authentication
Access Quota	30 mins (0: Unlimited) 0 MB (0: Unlimited)
Quota Reset Time	☒ Daily at 00 :00 ☐ 1440 minutes after quota reached
Allowed Networks	Domain Name / IP Address +
Allowed Clients	MAC / IP Address +
Splash Page	☒ Built-in ☐ External, URL: http://

Captive Portal Settings															
Enable	Check Enable and then, optionally, select the LANs/VLANs that will use the captive portal.														
Hostname	To customize the portal's form submission and redirection URL, enter a new URL in this field. To reset the URL to factory settings, click Default .														
Access Mode	Click Open Access to allow clients to freely access your router. Click User Authentication to force your clients to authenticate before accessing your router.														
RADIUS Server	This authenticates your clients through a RADIUS server. After selecting this option, you will see the following fields: <table><tbody><tr><td>Authentication</td><td> RADIUS Server </td></tr><tr><td>Auth Server</td><td> Port 1812 Default</td></tr><tr><td>Auth Server Secret</td><td> ☒ Hide Characters</td></tr><tr><td>CoA-DM</td><td>☐</td></tr><tr><td>Accounting Server</td><td> Port 1813 Default</td></tr><tr><td>Accounting Server Secret</td><td> ☒ Hide Characters</td></tr><tr><td>Accounting Interim Interval</td><td> seconds</td></tr></tbody></table> Fill in the necessary information to complete your connection to the server and enable authentication.	Authentication	RADIUS Server	Auth Server	Port 1812 Default	Auth Server Secret	☒ Hide Characters	CoA-DM	☐	Accounting Server	Port 1813 Default	Accounting Server Secret	☒ Hide Characters	Accounting Interim Interval	seconds
Authentication	RADIUS Server														
Auth Server	Port 1812 Default														
Auth Server Secret	☒ Hide Characters														
CoA-DM	☐														
Accounting Server	Port 1813 Default														
Accounting Server Secret	☒ Hide Characters														
Accounting Interim Interval	seconds														

Pepwave MAX and Surf User Manual

LDAP Server	This authenticates your clients through a LDAP server. Upon selecting this option, you will see the following fields: <table border="1" data-bbox="508 327 1333 483"><tr><td>Authentication</td><td>LDAP Server</td></tr><tr><td>LDAP Server</td><td> Port 389 Default </td></tr><tr><td></td><td>☐ Use DN/Password to bind to LDAP Server</td></tr><tr><td>Base DN</td><td> </td></tr><tr><td>Base Filter</td><td> </td></tr></table> Fill in the necessary information to complete your connection to the server and enable authentication.	Authentication	LDAP Server	LDAP Server	Port 389 Default		☐ Use DN/Password to bind to LDAP Server	Base DN		Base Filter	
Authentication	LDAP Server										
LDAP Server	Port 389 Default										
	☐ Use DN/Password to bind to LDAP Server										
Base DN											
Base Filter											
Access Quota	Set a time and data cap to each user's Internet usage.										
Quota Reset Time	This menu determines how your usage quota resets. Setting it to Daily will reset it at a specified time every day. Setting a number of minutes after quota reached establish a timer for each user that begins after the quota has been reached.										
Allowed Networks	To whitelist a network, enter the domain name / IP address here and click  . To delete an existing network from the list of allowed networks, click the  button next to the listing.										
Splash Page	Here, you can choose between using the Pepwave router's built-in captive portal and redirecting clients to a URL you define.										

The **Portal Customization** menu has two options:  and . Clicking  displays a pop-up previewing the captive portal that your clients will see. Clicking  displays the following menu:

Pepwave MAX and Surf User Manual

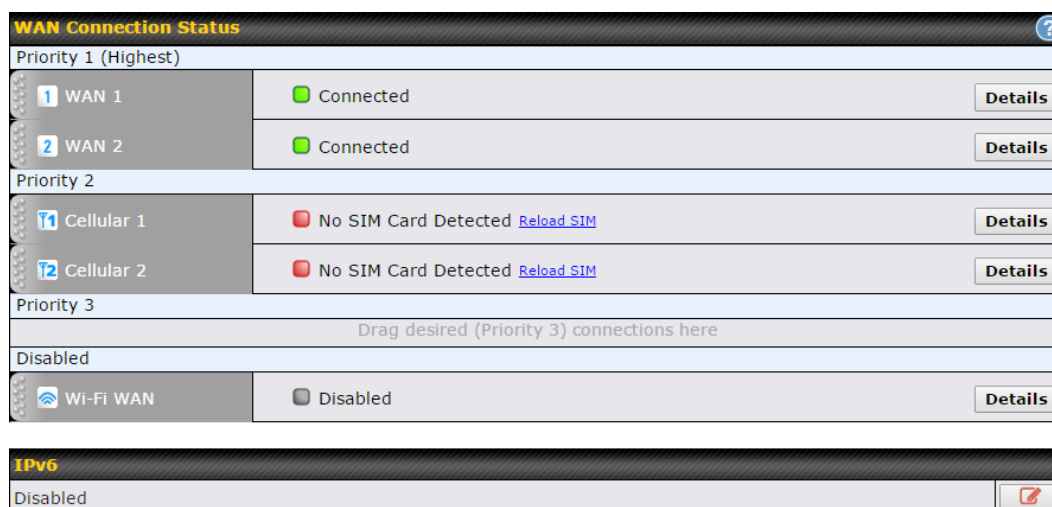
Portal Customization	
Logo Image	☒ No image [Use default Logo Image] ☐ Choose File No file chosen NOTE: Size max 512KB. Supported images types: JPEG, PNG and GIF.
Message	
Terms & Conditions	[Use default Terms & Conditions]
Custom Landing Page	☒ http://

Pepwave MAX and Surf User Manual

Portal Customization	
Logo Image	Click the Choose File button to select a logo to use for the built-in portal.
Message	If you have any additional messages for your users, enter them in this field.
Terms & Conditions	If you would like to use your own set of terms and conditions, please enter them here. If left empty, the built-in portal will display the default terms and conditions.
Custom Landing Page	Fill in this field to redirect clients to an external URL.

10 Configuring the WAN Interface(s)

WAN Interface settings are located at **Network>WAN**. To reorder WAN priority, drag on the appropriate WAN by holding the left mouse button, move it to the desired priority (the first one would be the highest priority, the second one would be lower priority, and so on), and drop it by releasing the mouse button.



Pepwave MAX and Surf User Manual

To disable a particular WAN connection, drag on the appropriate WAN by holding the left mouse button, move it to the **Disabled** row, and drop it by releasing the mouse button.

You can also set priorities on the **Dashboard**. Click the **Details** button in the corresponding row to modify the connection setting.

Important Note

Connection details will be changed and become effective immediately after clicking the **Save and Apply** button.

Pepwave MAX and Surf User Manual

10.1 Ethernet WAN

From **Network>WAN**, choose a WAN connection and then click **Details**.

WAN Port	
WAN Connection Name	WAN 1 Default
Schedule	Always on ▼
Connection Method	? DHCP ▼
Routing Mode	? ☒ NAT
IP Address	10.10.12.49
Subnet Mask	255.255.0.0
Default Gateway	10.10.10.1
Uptime	1795 mins
Hostname (Optional)	 ☐ Use custom hostname
DNS Servers	☒ Obtain DNS server address automatically 10.10.10.1 ☐ Use the following DNS server address(es) DNS Server 1: DNS Server 2:

WAN Port (Section 1)

WAN Connection Name

Enter a name to represent this WAN connection.

Schedule

Click the drop-down menu to apply a time schedule to this interface

Connection Method

There are three possible connection methods for Ethernet WAN:

- DHCP
- Static IP
- PPPoE

The connection method and details are determined by, and can be obtained from, the ISP. See the following sections for details on each connection method.

Routing Mode

This field shows that **NAT** (network address translation) will be applied to the traffic routed over this WAN connection. **IP Forwarding** is available when you click the link in the help text.

IP Address/Subnet Mask/Default Gateway

Enter the WAN IP address and subnet mask, as well as the IP address of the default gateway, in these fields.

Pepwave MAX and Surf User Manual

Hostname Enter a hostname for this WAN port if needed.

DNS Servers Select a DNS server for this port to use. This port can either be automatically selected or manually designated.

Standby State	 ☒ Remain connected ☐ Disconnect
Upstream Bandwidth	 1 Gbps ▼
Downstream Bandwidth	 1 Gbps ▼
Health Check Settings	
Health Check Method	 PING ▼
PING Hosts	 Host 1: 8.8.8.8 Host 2: ☐ Use first two DNS servers as PING Hosts
Timeout	 5 ▼ second(s)
Health Check Interval	 5 ▼ second(s)
Health Check Retries	 3 ▼
Recovery Retries	 3 ▼

WAN Port (Section 2)

Standby State This setting specifies the standby state of the WAN connection. The available options are **Remain connected** and **Disconnect**. The default state is **Remain Connected**.

Upstream Bandwidth This setting specifies the data bandwidth in the outbound direction from the LAN through the WAN interface.

Downstream Bandwidth This setting specifies the data bandwidth in the inbound direction from the WAN interface to the LAN. This value is referenced as the default weight value when using the algorithm **Least Used** or the algorithm **Persistence (Auto)** in outbound policy with **Managed by Custom Rules** chosen (see **Section 15.2**).

Health Check Method This setting specifies the health check method for the WAN connection. The value of method can be configured as **Disabled**, **Ping**, **DNS Lookup**, or **HTTP**. The default method is **Disabled**. See **Section 10.4** for configuration details.

PING Hosts These fields are for specifying the target DNS servers where DNS lookups will be sent to for health check.
If the box Use first two DNS servers as Health Check DNS Servers is checked, the first two DNS servers will be the DNS lookup targets for checking the connection healthiness. If the box is not checked, the field Host 1 must be filled and the field Host 2 is optional.

Pepwave MAX and Surf User Manual

	The connection is considered to be up if DNS responses are received from any one of the health check DNS servers, regardless of whether the result is positive or negative.
Timeout	If a health check test cannot be completed within the specified amount of time, the test will be treated as failed.
Health Check Interval	This is the number of consecutive check failures before treating a connection as down.
Health Check Retries	This is the number of consecutive check failures before treating a connection as down.
Recovery Retries	This is the number of responses required after a health check failure before treating a connection as up again.

Dynamic DNS Service Provider	Disabled
Bandwidth Allowance Monitor	☐ Enable
Port Speed	Auto
MTU	☐ Auto ☒ Custom Value: 1440 Default

WAN Port (Section 3)

Dynamic DNS Service Provider	This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: • changeip.com • dyndns.org • no-ip.org • tzo.com • DNS-O-Matic Select Disabled to disable this feature. See Section 9.5 for configuration details.
Bandwidth Allowance Monitor	This option enables bandwidth usage monitoring on this WAN connection for each billing cycle. When this setting is not enabled, each month's bandwidth usage is tracked, but no action will be taken.
Port Speed	This setting specifies port speed and duplex configurations of the WAN port. By default, Auto is selected and the appropriate data speed is automatically detected by the Pepwave router. In the event of negotiation issues, the port speed can be manually specified. You can also choose whether or not to advertise the speed to the peer by selecting the Advertise Speed checkbox.

Pepwave MAX and Surf User Manual

MTU

This setting specifies the maximum transmission unit. By default, MTU is set to **Custom 1440**. You may adjust the MTU value by editing the text field. Click **Default** to restore the default MTU value. Select **Auto** and the appropriate MTU value will be automatically detected. Auto-detection will run each time the WAN connection establishes.

MSS	☒ Auto ☐ Custom Value:
MAC Address Clone	00 1A DD BD 54 41 Default
VLAN	☒ VLAN ID:
Reply to ICMP PING	☒ Yes ☐ No
Additional Public IP Address	IP Address Subnet Mask 255.255.255.0 (/24) ↓ Delete

WAN Port (Section 4)

MSS

This setting should be configured based on the maximum payload size that the local system can handle. The MSS (maximum segment size) is computed from the MTU minus 40 bytes for TCP over IPv4. If MTU is set to **Auto**, the MSS will also be set automatically. By default, MSS is set to **Auto**.

MAC Address Clone

Some service providers (e.g., cable providers) identify the client's MAC address and require the client to always use the same MAC address to connect to the network. In such cases, change the WAN interface's MAC address to the original client PC's MAC address via this field. The default MAC address is a unique value assigned at the factory. In most cases, the default value is sufficient. Clicking **Default** restores the MAC address to the default value.

VLAN

Click the square if you wish to enable VLAN functionality and enable multiple broadcast domains. Once you enable VLAN, you will be able to enter a name for your network.

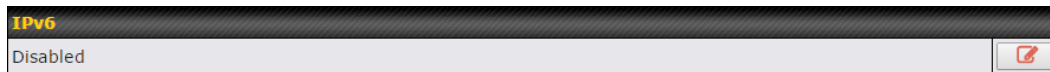
Reply to ICMP PING

If this field is disabled, the WAN connection will not respond to ICMP ping requests. By default, this is **enabled**.

Additional Public IP Address

The **IP Address** list represents the list of fixed Internet IP addresses assigned by the ISP, in the event that more than one Internet IP address is assigned to this WAN connection. Enter the fixed Internet IP addresses and the corresponding subnet mask, and then click the **Down Arrow** button to populate IP address entries to the **IP Address** List.

Pepwave MAX and Surf User Manual



IPv6	
IPv6	IPv6 support can be enabled on one of the available Ethernet WAN ports. On this screen, you can choose which WAN will support IPv6. To enable IPv6 support on a WAN, the WAN router must respond to stateless address auto configuration advertisements and DHCPv6 requests. IPv6 clients on the LAN will acquire their IPv6, gateway, and DNS server addresses from it. The device will also acquire an IPv6 address for performing ping/traceroute checks and accepting web admin accesses. Note: This feature is only available on the Pepwave MAX 700, HD2, and HD2 IP67.

10.1.1 DHCP Connection

There are four possible connection methods:

1. DHCP
2. Static IP
3. PPPoE
4. L2TP

The DHCP connection method is suitable if the ISP provides an IP address automatically using DHCP (e.g., satellite modem, WiMAX modem, cable, Metro Ethernet, etc.).

Connection Method	 DHCP
Routing Mode	 ☒ NAT
IP Address	10.88.3.158
Subnet Mask	255.255.255.0
Default Gateway	10.88.3.253
Hostname (Optional)	 ☐ Use custom hostname
DNS Servers	☒ Obtain DNS server address automatically 10.88.3.1 ☐ Use the following DNS server address(es) DNS Server 1: DNS Server 2:

Pepwave MAX and Surf User Manual

DHCP Connection Settings

Routing Mode

NAT allows substituting the real address in a packet with a mapped address that is routable on the destination network. By clicking the help icon in this field, you can display the **IP Forwarding** option, if your network requires it.

IP Address/ Subnet Mask/ Default Gateway

This information is obtained from the ISP automatically.

Hostname (Optional)

If your service provider's DHCP server requires you to supply a hostname value upon acquiring an IP address, you may enter the value here. If your service provider does not provide you with the value, you can safely bypass this option.

DNS Servers

Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.

Selecting **Obtain DNS server address automatically** results in the DNS servers being assigned by the WAN DHCP server to be used for outbound DNS lookups over the connection. (The DNS servers are obtained along with the WAN IP address assigned from the DHCP server.)

When **Use the following DNS server address(es)** is selected, you may enter custom DNS server addresses for this WAN connection into the **DNS Server 1** and **DNS Server 2** fields.

10.1.2 Static IP Connection

The static IP connection method is suitable if your ISP provides a static IP address to connect directly.

Connection Method	 Static IP ▾
Routing Mode	 ☒ NAT
IP Address	10.88.3.158
Subnet Mask	255.255.255.0
Default Gateway	10.88.3.253
IP Address	
Subnet Mask	255.255.255.0 (/24) ▾
Default Gateway	
DNS Servers	☒ Use the following DNS server address(es) DNS Server 1: DNS Server 2:

Pepwave MAX and Surf User Manual

Static IP Settings

Routing Mode

NAT allows substituting the real address in a packet with a mapped address that is routable on the destination network. By clicking the help icon in this field, you can display the **IP Forwarding** option, if your network requires it.

IP Address / Subnet Mask / Default Gateway

These settings allow you to specify the information required in order to communicate on the Internet via a fixed Internet IP address. The information is typically determined by and can be obtained from the ISP.

DNS Servers

Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting **Obtain DNS server address automatically** results in the DNS servers being assigned by the WAN DHCP server to be used for outbound DNS lookups over the connection. (The DNS servers are obtained along with the WAN IP address assigned from the DHCP server.) When **Use the following DNS server address(es)** is selected, you may enter custom DNS server addresses for this WAN connection into the **DNS Server 1** and **DNS Server 2** fields.

10.1.3 PPPoE Connection

This connection method is suitable if your ISP provides a login ID/password to connect via PPPoE.

Connection Method	 PPPoE
Routing Mode	 ☒ NAT
IP Address	10.88.3.158
Subnet Mask	255.255.255.0
Default Gateway	10.88.3.253
PPPoE User Name	
PPPoE Password	
Confirm PPPoE Password	
Service Name (Optional)	 Leave it blank unless it is provided by ISP
IP Address (Optional)	 Leave it blank unless it is provided by ISP
DNS Servers	☒ Obtain DNS server address automatically 10.88.3.1 ☒ Use the following DNS server address(es) DNS Server 1: DNS Server 2:

Pepwave MAX and Surf User Manual

PPPoE Settings

Routing Mode

NAT allows substituting the real address in a packet with a mapped address that is routable on the destination network. By clicking the help icon in this field, you can display the **IP Forwarding** option, if your network requires it.

IP Address / Subnet Mask / Default Gateway

This information is obtained from the ISP automatically.

PPPoE User Name / Password

Enter the required information in these fields in order to connect via PPPoE to the ISP. The parameter values are determined by and can be obtained from the ISP.

Confirm PPPoE Password

Verify your password by entering it again in this field.

Service Name (Optional)

Service name is provided by the ISP.

Note: Leave this field blank unless it is provided by your ISP.

IP Address (Optional)

If your ISP provides a PPPoE IP address, enter it here.

Note: Leave this field blank unless it is provided by your ISP.

DNS Servers

Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting **Obtain DNS server address automatically** results in the DNS servers being assigned by the WAN DHCP server to be used for outbound DNS lookups over the connection. (The DNS servers are obtained along with the WAN IP address assigned from the DHCP server.) When **Use the following DNS server address(es)** is selected, you may enter custom DNS server addresses for this WAN connection into the **DNS Server 1** and **DNS Server 2** fields.

10.1.4 L2TP Connection

L2TP has all the compatibility and convenience of PPTP with greater security. Combine this with IPsec for a good balance between ease of use and security.

Pepwave MAX and Surf User Manual

Connection Method	 L2TP ▼
Routing Mode	 ☒ NAT
IP Address	10.88.3.158
Subnet Mask	255.255.255.0
Default Gateway	10.88.3.253
L2TP User Name	
L2TP Password	
Confirm L2TP Password	
Server IP Address / Host	
Address Type	☒ Dynamic IP ☐ Static IP
DNS Servers	☒ Obtain DNS server address automatically 10.88.3.1 ☒ Use the following DNS server address(es) DNS Server 1: DNS Server 2:

L2TP Settings

L2TP User Name / Password Enter the required information in these fields in order to connect via L2TP to your ISP. The parameter values are determined by and can be obtained from your ISP.

Confirm L2TP Password Verify your password by entering it again in this field.

Server IP Address / Host	L2TP server address is a parameter which is provided by your ISP. Note: Leave this field blank unless it is provided by your ISP.
---------------------------------	--

Address Type Your ISP will also indicate whether the server IP address is Dynamic or Static. Please click the appropriate value.

Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.

DNS Servers Selecting **Obtain DNS server address automatically** results in the DNS servers assigned by the PPPoE server to be used for outbound DNS lookups over the WAN connection. (The DNS servers are obtained along with the WAN IP address assigned from the PPPoE server.)

When **Use the following DNS server address(es)** is selected, you can enter custom DNS server addresses for this WAN connection into the **DNS server 1** and **DNS server 2** fields.

Pepwave MAX and Surf User Manual

10.2 Cellular WAN

WAN Connection Status		
Priority 1 (Highest)		
1 WAN 1	Connected	Details
2 WAN 2	Connected	Details
Priority 2		
1 Cellular 1	No SIM Card Detected Reload SIM	Details
2 Cellular 2	No SIM Card Detected Reload SIM	Details
Priority 3		
Drag desired (Priority 3) connections here		
Disabled		
Wi-Fi WAN	Disabled	Details

To access cellular WAN settings, click **Network>WAN>Details**.
(Available on the Pepwave MAX BR1, HD2, and HD2 IP67 only)

Connection Details

Cellular 1 Status	
IMSI	(No SIM Card Detected)
MEID	A100001F7DC038 270113180708241208
ESN	8052FC8A
IMEI	356144040031862

Cellular Status	
IMSI	This is the International Mobile Subscriber Identity which uniquely identifies the SIM card. This is applicable to 3G modems only.
MEID	Some Pepwave routers support both HSPA and EV-DO. For Sprint or Verizon Wireless EV-DO users, a unique MEID identifier code (in hexadecimal format) is used by the carrier to associate the EV-DO device with the user. This information is presented in hex and decimal format.
ESN	This serves the same purpose as MEID HEX but uses an older format.
IMEI	This is the unique ID for identifying the modem in GSM/HSPA mode.

Pepwave MAX and Surf User Manual

WAN Connection Settings	
WAN Connection Name	Cellular 2 Default
Schedule	Always on ▼
Network Mode	☒ HSPA ☐ Sprint,EV-DO ☐ Verizon Wireless,EV-DO
Subnet Selection	☒ Auto
Routing Mode	☒ NAT
DNS Servers	☒ Obtain DNS server address automatically ☐ Use the following DNS server address(es) DNS Server 1: DNS Server 2:

WAN Connection Settings	
WAN Connection Name	Enter a name to represent this WAN connection.
Schedule	Click the drop-down menu to apply a time schedule to this interface if needed.
Network Mode	Users have to specify the network they are on accordingly.
Subnet Selection	Auto: The subnet mask will be set automatically. Force /31 Subnet: The subnet mask will be set as 255.255.255.254(/31), and the gateway IP address will be recalculated.
Routing Mode	This option allows you to select the routing method to be used in routing IP frames via the WAN connection. The mode can be either NAT (network address translation) or IP Forwarding . Click the  button to enable IP forwarding.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting Obtain DNS server address automatically results in the DNS servers assigned by the PPPoE server to be used for outbound DNS lookups over the WAN connection. (The DNS servers are obtained along with the WAN IP address assigned from the PPPoE server.) When Use the following DNS server address(es) is selected, you can enter custom DNS server addresses for this WAN connection into the DNS server 1 and DNS server 2 fields.

Pepwave MAX and Surf User Manual

Cellular Settings	
Network Selection	? ☒ Auto ☐ Manual
3G/2G	? Auto ▼
Authentication	Auto ▼
Band Selection	☒ WCDMA / HSDPA / HSUPA / HSPA+ (800 MHz) ☒ WCDMA / HSDPA / HSUPA / HSPA+ (850 MHz) ☒ WCDMA / HSDPA / HSUPA / HSPA+ (900 MHz) ☒ WCDMA / HSDPA / HSUPA / HSPA+ (1700 MHz) ☒ WCDMA / HSDPA / HSUPA / HSPA+ (1900 MHz) ☒ WCDMA / HSDPA / HSUPA / HSPA+ (2100 MHz) ☒ GSM / GPRS / EDGE (850 MHz) ☒ GSM / GPRS / EDGE (900 MHz) ☒ GSM / GPRS / EDGE (1800 MHz) ☒ GSM / GPRS / EDGE (1900 MHz)
Data Roaming	☐
Operator Settings	☒ Auto ☐ Custom
APN	
Username	
Password	
SIM PIN (Optional)	?
Bandwidth Allowance Monitor	? ☒ Enable
Action	? ☐ Disconnect when usage hits 100% Email notification is currently disabled. You can get notified when usage hits 75%/95% of monthly allowance by enabling Email Notification .
Start Day	On 1st ▼ of each month
Monthly Allowance	GB ▼

Cellular Settings	
Network Selection	By default, the MAX router will automatically choose a network to connect to. If you wish to use only certain networks, click the ? button beside the menu item.
3G/2G	This drop-down menu allows restricting cellular to particular band. Click the ? button to enable the selection of specific bands.
Authentication	Choose from PAP Only or CHAP Only to use those authentication methods exclusively. Select Auto to automatically choose an authentication method.
Data Roaming	This checkbox enables data roaming on this particular SIM card. Please check your service provider's data roaming policy before proceeding.
Operator Settings	This setting applies to 3G/EDGE/GPRS modems only. It does not apply to EVDO/EVDO Rev. A modems. This allows you to configure the APN settings of your connection. If Auto is selected, the mobile operator should be detected automatically. The connected device will be configured and connection will be made automatically. If there is any difficulty in making connection, you may select Custom to enter your

Pepwave MAX and Surf User Manual

	carrier's APN , Login , Password , and Dial Number settings manually. The correct values can be obtained from your carrier. The default and recommended setting is Auto .
APN / Login / Password / SIM PIN	When Auto is selected, the information in these fields will be filled automatically. Select Custom to customize these parameters. The parameter values are determined by and can be obtained from the ISP.
Bandwidth Allowance Monitor	Check the box Enable to enable bandwidth usage monitoring on this WAN connection for each billing cycle. When this option is not enabled, bandwidth usage of each month is still being tracked but no action will be taken.
Action	If email notification is enabled, you will be notified by email when usage hits 75% and 95% of the monthly allowance. If Disconnect when usage hits 100% of monthly allowance is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume connection unless this option has been turned off or the usage has been reset when a new billing cycle starts.
Start Day	This option allows you to define which day of the month each billing cycle begins.
Monthly Allowance	This field is for defining the maximum bandwidth usage allowed for the WAN connection each month.

General Settings	
Standby State	☒ Remain connected ☐ Disconnected
Idle Disconnect	☒ 3 minutes Time value is global. A change will affect all WAN profiles.

General Settings	
Standby State	This option allows you to choose whether to remain connected or disconnected when this WAN connection is no longer in the highest priority and has entered the standby state. When Remain connected is chosen, bringing up this WAN connection to active makes it immediately available for use.
Idle Disconnect	When Internet traffic is not detected within the user-specified timeframe, the modem will automatically disconnect. Once the traffic is resumed by the LAN host, the connection will be re-activated.

Pepwave MAX and Surf User Manual

Health Check Settings	
Health Check Method	 SmartCheck ▾
Timeout	 5 ▾ second(s)
Health Check Interval	 10 ▾ second(s)
Health Check Retries	 3 ▾
Recovery Retries	 3 ▾

Health Check Settings	
Health Check Method	This setting allows you to specify the health check method for the cellular connection. Available options are Disabled , Ping , DNS Lookup , HTTP , and SmartCheck . The default method is DNS Lookup . See Section 10.4 for configuration details.
Timeout	If a health check test cannot be completed within the specified amount of time, the test will be treated as failed.
Health Check Interval	This is the time interval between each health check test.
Health Check Retries	This is the number of consecutive check failures before treating a connection as down.
Recovery Retries	This is the number of responses required after a health check failure before treating a connection as up again.

Dynamic DNS Settings	
Dynamic DNS Service Provider	Disabled ▾

Dynamic DNS Settings	
Dynamic DNS Service Provider	This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: • changeip.com • dyndns.org • no-ip.org • tzo.com • DNS-O-Matic Select Disabled to disable this feature. See Section 9.5 for configuration details.

Pepwave MAX and Surf User Manual

10.3 Wi-Fi WAN

To access Wi-Fi WAN settings, click **Network>WAN>Details**.

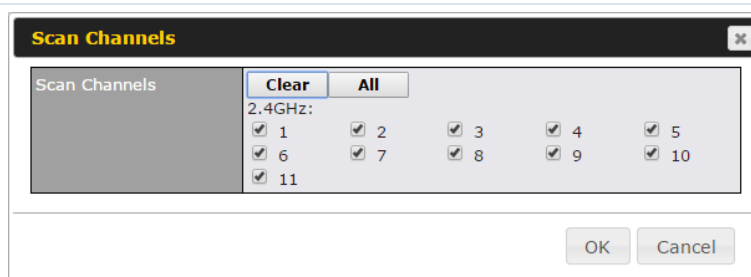
WAN Connection Settings	
WAN Connection Name	Wi-Fi WAN Default
Schedule	Always on ▼
Standby State	☒ Remain connected ☐ Disconnected
MTU	☐ Auto ☒ Custom Value: 1500 Default
Reply to ICMP PING	☒ Yes ☐ No

Wi-Fi Connection Settings	
WAN Connection Name	Enter a name to represent this WAN connection.
Schedule	Click the drop-down menu to apply a time schedule to this interface.
Standby State	This setting specifies the state of the WAN connection while in standby. The available options are Remain Connected (hot standby) and Disconnect (cold standby).
MTU	This setting specifies the maximum transmission unit. By default, MTU is set to Custom 1440 . You may adjust the MTU value by editing the text field. Click Default to restore the default MTU value. Select Auto and the appropriate MTU value will be automatically detected. The auto-detection will run each time the WAN connection establishes
Reply to ICMP PING	If this setting is disabled, the WAN connection will not respond to ICMP ping requests. By default, this setting is enabled.

Wi-Fi WAN Settings	
Channel Selection	☒ Auto ☐ Custom
Roaming	☐
Connect to Any Open Mode AP	☐ Yes ☒ No

Wi-Fi WAN Settings	
Channel Selection	Determine whether the channel will be automatically selected. If you select custom, the following table will appear:

Pepwave MAX and Surf User Manual



Scan Channels

Scan Channels

Clear All

2.4GHz:

☒ 1	☒ 2	☒ 3	☒ 4	☒ 5
☒ 6	☒ 7	☒ 8	☒ 9	☒ 10
☒ 11				

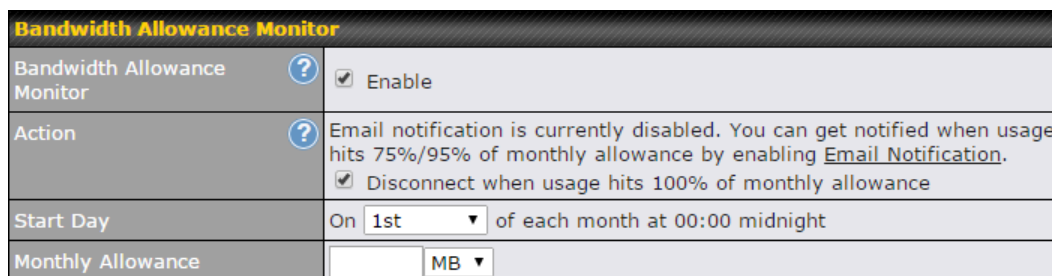
OK Cancel

Roaming

Checking this box will enable Wi-Fi roaming. Click the  icon for additional options.

Connect to Any Open Mode AP

This option is to specify whether the Wi-Fi WAN will connect to any open mode access points it finds.



Bandwidth Allowance Monitor	
Bandwidth Allowance Monitor	 ☒ Enable
Action	 Email notification is currently disabled. You can get notified when usage hits 75%/95% of monthly allowance by enabling Email Notification . ☒ Disconnect when usage hits 100% of monthly allowance
Start Day	On 1st of each month at 00:00 midnight
Monthly Allowance	MB

Bandwidth Allowance Monitor

Action

If **Error! Reference source not found.** is enabled, you will be notified by mail when usage hits 75% and 95% of the monthly allowance.

If **Disconnect when usage hits 100% of monthly allowance** is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume connection unless this option has been turned off or the usage has been reset when a new billing cycle starts.

Start Day

This option allows you to define which day of the month each billing cycle begins.

Monthly Allowance

This field is for defining the maximum bandwidth usage allowed for the WAN connection each month.

Pepwave MAX and Surf User Manual

Health Check Settings	
Health Check Method ?	DNS Lookup ▼
Health Check DNS Servers ?	Host 1: Host 2: ☒ Use first two DNS servers as Health Check DNS Servers ☐ Include public DNS servers
Timeout ?	5 ▼ second(s)
Health Check Interval ?	5 ▼ second(s)
Health Check Retries ?	3 ▼
Recovery Retries ?	3 ▼

Health Check Settings

Method

This setting specifies the health check method for the WAN connection. This value can be configured as **Disabled**, **PING**, **DNS Lookup**, or **HTTP**. The default method is **DNS Lookup**. For mobile Internet connections, the value of **Method** can be configured as **Disabled** or **SmartCheck**.

Health Check Disabled

Health Check Settings	
Health Check Method ?	Disabled ▼ Health Check disabled. Network problem cannot be detected.

When **Disabled** is chosen in the **Method** field, the WAN connection will always be considered as up. The connection will **NOT** be treated as down in the event of IP routing errors.

Health Check Method: PING

Health Check Method ?	PING ▼
PING Hosts ?	Host 1: Host 2: ☒ Use first two DNS servers as PING Hosts

ICMP ping packets will be issued to test the connectivity with a configurable target IP address or hostname. A WAN connection is considered as up if ping responses are received from either one or both of the ping hosts.

PING Hosts

This setting specifies IP addresses or hostnames with which connectivity is to be tested via ICMP ping. If **Use first two DNS servers as Ping Hosts** is checked, the target ping host will be the first DNS server for the corresponding WAN connection. Reliable ping hosts with a high uptime should be considered. By default, the first two DNS servers of the WAN connection are used as the ping hosts.

Health Check Method: DNS Lookup

Pepwave MAX and Surf User Manual

Health Check Method	 DNS Lookup ▼
Health Check DNS Servers	 Host 1: Host 2: ☒ Use first two DNS servers as Health Check DNS Servers ☐ Include public DNS servers

DNS lookups will be issued to test connectivity with target DNS servers. The connection will be treated as up if DNS responses are received from one or both of the servers, regardless of whether the result was positive or negative.

Health Check DNS Servers

This field allows you to specify two DNS hosts' IP addresses with which connectivity is to be tested via DNS Lookup.

If **Use first two DNS servers as Health Check DNS Servers** is checked, the first two DNS servers will be the DNS lookup targets for checking a connection's health. If the box is not checked, **Host 1** must be filled, while a value for **Host 2** is optional.

If **Include public DNS servers** is selected and no response is received from all specified DNS servers, DNS lookups will also be issued to some public DNS servers. A WAN connection will be treated as down only if there is also no response received from the public DNS servers.

Connections will be considered as up if DNS responses are received from any one of the health check DNS servers, regardless of a positive or negative result. By default, the first two DNS servers of the WAN connection are used as the health check DNS servers.

Health Check Method: HTTP

Health Check Method	 HTTP ▼
URL 1	 http:// Matching String: ☐
URL 2	 http:// Matching String: ☐

HTTP connections will be issued to test connectivity with configurable URLs and strings to match.

URL1

WAN Settings>WAN Edit>Health Check Settings>URL1

The URL will be retrieved when performing an HTTP health check. When **String to Match** is left blank, a health check will pass if the HTTP return code is between 200 and 299 (Note: HTTP redirection codes 301 or 302 are treated as failures). When **String to Match** is filled, a health check will pass if the HTTP return code is between 200 and 299 and if the HTTP response content contains the string.

URL 2

WAN Settings>WAN Edit>Health Check Settings>URL2

If **URL2** is also provided, a health check will pass if either one of the tests passed.

Pepwave MAX and Surf User Manual

Other Health Check Settings

Timeout		5 ▾ second(s)
Health Check Interval		5 ▾ second(s)
Health Check Retries		3 ▾
Recovery Retries		3 ▾

Timeout

This setting specifies the timeout in seconds for ping/DNS lookup requests. The default timeout is **5 seconds**.

Health Check Interval

This setting specifies the time interval in seconds between ping or DNS lookup requests. The default health check interval is **5 seconds**.

Health Check Retries

This setting specifies the number of consecutive ping/DNS lookup timeouts after which the Peplink Balance will treat the corresponding WAN connection as down. Default health retries is set to **3**. Using the default **Health Retries** setting of **3**, the corresponding WAN connection will be treated as down after three consecutive timeouts.

Recovery Retries

This setting specifies the number of consecutive successful ping/DNS lookup responses that must be received before the Peplink Balance treats a previously down WAN connection as up again. By default, **Recover Retries** is set to **3**. Using the default setting, a WAN connection that is treated as down will be considered as up again upon receiving three consecutive successful ping/DNS lookup responses.

Dynamic DNS Settings 	
Service Provider	DNS-O-Matic ▾
Username	
Password	
Confirm Password	
Update All Hosts	☐
Hosts / IDs	

Dynamic DNS Settings

Service Provider

This setting specifies the dynamic DNS service provider to be used for the WAN. Supported providers are:

- changeip.com
- dyndns.org
- no-ip.org
- tzo.com
- DNS-O-Matic

Select **Disabled** to disable this feature.

User ID / User /

This setting specifies the registered user name for the dynamic DNS service.

Pepwave MAX and Surf User Manual

Email	
Password / Pass / TZO Key	This setting specifies the password for the dynamic DNS service.
Update All Hosts	Check this box to automatically update all hosts.
Hosts / Domain	This setting specifies a list of hostnames or domains to be associated with the public Internet IP address of the WAN connection.

Important Note

In order to use dynamic DNS services, appropriate hostname registration(s), as well as a valid account with a supported dynamic DNS service provider, are required.

A dynamic DNS update is performed whenever a WAN's IP address is changed, such as when an IP is changed after a DHCP IP refresh or reconnection.

Due to dynamic DNS service providers' policies, a dynamic DNS host expires automatically when the host record has not been updated for a long time. Therefore, the Peplink Balance performs an update every 23 days, even if a WAN's IP address did not change.

10.3.1 Creating Wi-Fi Connection Profiles

You can manually create a profile to connect to a Wi-Fi connection. This is useful for creating a profile for connecting to hidden-SSID access points. Click **Network>WAN>Details>Create Profile...** to get started.

Wi-Fi Connection Profiles		
Network Name (SSID)	Security	
Peplink	WPA/WPA2-Personal	✗
Peplink Guest	Open	✗
Create Profile...		

This will open a window similar to the one shown below:

Pepwave MAX and Surf User Manual

Create Wi-Fi Connection Profile

Wi-Fi Connection

Network Name (SSID)	
Security	Open ▾
IP Address	☒ Obtain an IP address automatically ☐ Static

OKCancel

Wi-Fi Connection Profile Settings

Type

Select whether the network will connect automatically or manually.

Network Name (SSID)

Enter a name to represent this Wi-Fi connection.

This option allows you to select which security policy is used for this wireless network. Available options:

Security

- **Open**

Security	Open ▾
----------	--------

- **WEP**

Security	WEP ▾
Encryption Key	 ☒ Hide Characters

- **WPA/WPA2 – Personal**

Security	WPA/WPA2-Personal ▾
Shared Key	 ☒ Hide Characters

- **WPA/WPA2 – Enterprise**

Security	WPA/WPA2-Enterprise ▾
Login ID	
Password	
Confirm Password	
EAP Method	PEAP ▾
EAP Phase 2 Method	EAP/CHAP ▾
EAP outer authentication identity	☒ Anonymous ☐ User Credentials ☐ Other:

Pepwave MAX and Surf User Manual

10.4 WAN Health Check

To ensure traffic is routed to healthy WAN connections only, the Pepwave router can periodically check the health of each WAN connection. The health check settings for each WAN connection can be independently configured via **Network>WAN>Details**.

Health Check Settings	
Method	This setting specifies the health check method for the WAN connection. This value can be configured as Disabled , PING , DNS Lookup , or HTTP . The default method is DNS Lookup . For mobile Internet connections, the value of Method can be configured as Disabled or SmartCheck .
Health Check Disabled	
Health Check Method ? Disabled ▼ Health Check disabled. Network problem cannot be detected.	
When Disabled is chosen in the Method field, the WAN connection will always be considered as up. The connection will NOT be treated as down in the event of IP routing errors.	
Health Check Method: PING	
Health Check Method ? PING ▼ PING Hosts ? Host 1: Host 2: ☒ Use first two DNS servers as PING Hosts	
ICMP ping packets will be issued to test the connectivity with a configurable target IP address or hostname. A WAN connection is considered as up if ping responses are received from either one or both of the ping hosts.	
PING Hosts	This setting specifies IP addresses or hostnames with which connectivity is to be tested via ICMP ping. If Use first two DNS servers as Ping Hosts is checked, the target ping host will be the first DNS server for the corresponding WAN connection. Reliable ping hosts with a high uptime should be considered. By default, the first two DNS servers of the WAN connection are used as the ping hosts.
Health Check Method: DNS Lookup	
Health Check Method ? DNS Lookup ▼ Health Check DNS Servers ? Host 1: Host 2: ☒ Use first two DNS servers as Health Check DNS Servers ☐ Include public DNS servers	
DNS lookups will be issued to test connectivity with target DNS servers. The connection will be treated as up if DNS responses are received from one or both of the servers, regardless of whether the result was positive or negative.	
Health Check DNS Servers	This field allows you to specify two DNS hosts' IP addresses with which connectivity is to be tested via DNS lookup. If Use first two DNS servers as Health Check DNS Servers is checked, the first two DNS servers will be the DNS lookup targets for checking a connection's health. If the box is not checked, Host 1 must be filled, while a value for Host 2 is optional. If Include public DNS servers is selected and no response is received from all specified DNS servers, DNS lookups will also be issued to some public DNS servers. A

Pepwave MAX and Surf User Manual

WAN connection will be treated as down only if there is also no response received from the public DNS servers.

Connections will be considered as up if DNS responses are received from any one of the health check DNS servers, regardless of a positive or negative result. By default, the first two DNS servers of the WAN connection are used as the health check DNS servers.

Health Check Method: HTTP

Health Check Method		HTTP
URL 1		http:// Matching String: ☐
URL 2		http:// Matching String: ☐

HTTP connections will be issued to test connectivity with configurable URLs and strings to match.

URL1

WAN Settings>WAN Edit>Health Check Settings>URL1

The URL will be retrieved when performing an HTTP health check. When **String to Match** is left blank, a health check will pass if the HTTP return code is between 200 and 299 (Note: HTTP redirection codes 301 or 302 are treated as failures). When **String to Match** is filled, a health check will pass if the HTTP return code is between 200 and 299 and if the HTTP response content contains the string.

URL 2

WAN Settings>WAN Edit>Health Check Settings>URL2

If **URL2** is also provided, a health check will pass if either one of the tests passed.

Timeout		10	second(s)
Health Check Interval		5	second(s)
Health Check Retries		3	
Recovery Retries		3	

Other Health Check Settings

Timeout

This setting specifies the timeout in seconds for ping/DNS lookup requests. The default timeout is **5 seconds**.

Health Check Interval

This setting specifies the time interval in seconds between ping or DNS lookup requests. The default health check interval is **5 seconds**.

Health Check Retries

This setting specifies the number of consecutive ping/DNS lookup timeouts after which the Pepwave router will treat the corresponding WAN connection as down. Default health retries is set to **3**. Using the default **Health Retries** setting of **3**, the corresponding WAN connection will be treated as down after three consecutive timeouts.

Recovery Retries

This setting specifies the number of consecutive successful ping/DNS lookup responses that must be received before the Pepwave router treats a previously down WAN connection as up again. By default, **Recover Retries** is set to **3**. Using the default setting, a WAN connection that is treated as down will be considered as up again upon receiving three consecutive successful ping/DNS lookup responses.

Pepwave MAX and Surf User Manual

Automatic Public DNS Server Check on DNS Test Failure

When the health check method is set to **DNS Lookup** and health checks fail, the Pepwave router will automatically perform DNS lookups on public DNS servers. If the tests are successful, the WAN may not be down, but rather the target DNS server malfunctioned. You will see the following warning message on the main page:

 **Failed to receive DNS response from the health-check DNS servers for WAN connection 3. But public DNS server lookup test via the WAN passed. So please check the DNS server settings.**

10.5 Dynamic DNS Settings

Pepwave routers are capable of registering the domain name relationships to dynamic DNS service providers. Through registration with dynamic DNS service provider(s), the default public Internet IP address of each WAN connection can be associated with a host name. With dynamic DNS service enabled for a WAN connection, you can connect to your WAN's IP address from the external, even if its IP address is dynamic. You must register for an account from the listed dynamic DNS service providers before enabling this option.

If the WAN connection's IP address is a reserved private IP address (i.e., behind a NAT router), the public IP of each WAN will be automatically reported to the DNS service provider.

Either upon a change in IP addresses or every 23 days without link reconnection, the Pepwave router will connect to the dynamic DNS service provider to perform an IP address update within the provider's records.

The settings for dynamic DNS service provider(s) and the association of hostname(s) are configured via **Network>WAN>Details>Dynamic DNS Service Provider/Dynamic DNS Settings**.

Dynamic DNS Service Provider	changeip.com
User ID	
Password	
Confirm Password	
Hosts	

Dynamic DNS Settings

Dynamic DNS

This setting specifies the dynamic DNS service provider to be used for the WAN

Pepwave MAX and Surf User Manual

based on supported dynamic DNS service providers:

- changeip.com
- dyndns.org
- no-ip.org
- tzo.com
- DNS-O-Matic
- Others...

Support custom Dynamic DNS servers by entering its URL. Works with any service compatible with DynDNS API.

Select **Disabled** to disable this feature.

Account Name / Email Address

This setting specifies the registered user name for the dynamic DNS service.

Password / TZO Key

This setting specifies the password for the dynamic DNS service.

Hosts / Domain

This field allows you to specify a list of host names or domains to be associated with the public Internet IP address of the WAN connection. If you need to enter more than one host, use a carriage return to separate them.

Important Note

In order to use dynamic DNS services, appropriate host name registration(s) and a valid account with a supported dynamic DNS service provider are required. A dynamic DNS update is performed whenever a WAN's IP address changes (e.g., the IP is changed after a DHCP IP refresh, reconnection, etc.). Due to dynamic DNS service providers' policy, a dynamic DNS host will automatically expire if the host record has not been updated for a long time. Therefore the Pepwave router performs an update every 23 days, even if a WAN's IP address has not changed.

11 Advanced Wi-Fi Settings

Wi-Fi settings can be configured at **Advanced>Wi-Fi Settings** (or **AP>Settings** on some models). Note that menus displayed can vary by model.

Wi-Fi Radio Settings

Important Note

Wi-Fi AP Settings	
Protocol	802.11ng
Channel	1 (2.412 GHz)
Channel Width	Auto
Output Power	Max ☐ Boost

Wi-Fi AP Settings	
Protocol	This option allows you to specify whether 802.11b and/or 802.11g client association requests will be accepted. Available options are 802.11ng and 802.11na . By default, 802.11ng is selected.
Channel	This option allows you to select which 802.11 RF channel will be utilized. Channel 1 (2.412 GHz) is selected by default.
Channel Width	Available options are 20 MHz , 40 MHz , and Auto (20/40 MHz) . Default is Auto (20/40 MHz) , which allows both widths to be used simultaneously.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – Max , High , Mid , and Low . The actual output power will be bound by the regulatory limits of the selected country.

Pepwave MAX and Surf User Manual

Advanced Wi-Fi AP settings can be displayed by clicking the  on the top right-hand corner of the **Wi-Fi AP Settings** section, which can be found at **AP>Settings**. Other models will display a separate section called **Wi-Fi AP Advanced Settings**, which can be found at **Advanced>Wi-Fi Settings**.

Beacon Rate		1Mbps ▾
Beacon Interval		100ms ▾
DTIM		1
Slot Time		9 μ s
ACK Timeout		48 μ s
Frame Aggregation		☒ Enable
Guard Interval		☐ Short ☒ Long

Wi-Fi AP Advanced Settings	
Beacon Rate ^A	This option is for setting the transmit bit rate for sending a beacon. By default, 1Mbps is selected.
Beacon Interval ^A	This option is for setting the time interval between each beacon. By default, 100ms is selected.
DTIM ^A	This field allows you to set the frequency for the beacon to include delivery traffic indication messages. The interval is measured in milliseconds. The default value is set to 1 ms .
Slot Time ^A	This field is for specifying the unit wait time before transmitting a packet. By default, this field is set to 9 μs .
ACK Timeout ^A	This field is for setting the wait time to receive an acknowledgement packet before performing a retransmission. By default, this field is set to 48 μs .
Frame Aggregation ^A	This option allows you to enable frame aggregation to increase transmission throughput.
Guard Interval ^A	This is where you opt for a short or long guard period interval for your transmissions.

^A - Advanced feature, please click the  button on the top right-hand corner to activate.

Pepwave MAX and Surf User Manual

Wi-Fi WAN settings can be configured at **Advanced>Wi-Fi Settings** (or **Advanced>Wi-Fi WAN** or some models).

Wi-Fi WAN Settings	
Channel Width	20/40 MHz ▼
Bit Rate	Auto ▼
Output Power	Max ▼ ☐ Boost

Wi-Fi WAN Settings	
Channel Width	Available options are 20/40 MHz and 20 MHz . Default is 20/40 MHz , which allows both widths to be used simultaneously.
Bit Rate	This option allows you to select a specific bit rate for data transfer over the device's Wi-Fi network. By default, Auto is selected.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – Max , High , Mid , and Low . The actual output power will be bound by the regulatory limits of the selected country. Note that selecting the Boost option may cause the MAX's radio output to exceed local regulatory limits.

12 MediaFast Configuration

MediaFast settings can be configured from the **Network** menu.

12.1 Setting Up MediaFast Content Caching

To access MediaFast content caching settings, select **Advanced>Cache Control**.

The screenshot shows the 'Cache Control' configuration page. It is divided into four main sections: 'Domains / IP Addresses', 'Source IP Subnet', 'Content Type', and 'Cache Lifetime Settings'. Each section has a help icon (question mark in a circle). The 'Domains / IP Addresses' section has radio buttons for 'Cache all', 'Whitelist' (selected), and 'Blacklist', with a text input field containing 'ted.com'. The 'Source IP Subnet' section has radio buttons for 'Any' and 'Custom' (selected), followed by a table with 'Network' and 'Subnet Mask' columns. The 'Content Type' section has checkboxes for 'Video', 'Audio', 'Images', and 'OS / Application Updates', all of which are checked. The 'Cache Lifetime Settings' section has a table with 'File Extension' and 'Lifetime (days)' columns. The table contains one entry for 'jpg' with a lifetime of '30' days. There are red 'X' and blue '+' buttons for deleting and adding entries respectively.

Cache Control			
Domains / IP Addresses	☐ Cache all ☒ Whitelist ☐ Blacklist ted.com		
Source IP Subnet	☐ Any ☒ Custom		
	Network	Subnet Mask	
	10.8.41.0	255.255.255.0 (/24)	✖
	10.8.76.0	255.255.255.0 (/24)	✖
		255.255.255.0 (/24)	+
Content Type	☒ Video ☒ Audio ☒ Images ☒ OS / Application Updates		
Cache Lifetime Settings	File Extension	Lifetime (days)	
	jpg	30	✖
			+

Cache Control Settings	
Domain	Choose to Cache on all domains , or enter domain names and then choose either Cache the specified domains only or Do not cache the specified domains .
Source IP Subnet	This setting allows caching to be applied to the user-specified IP subnets. If "Any" is selected, then caching will apply to all subnets.
Content Type	Check these boxes to cache the listed content types or leave boxes unchecked to disable caching for the listed types.
Cache Lifetime Settings	Enter a file extension, such as JPG or DOC. Then enter a lifetime in days to specify how long files with that extension will be cached. Add or delete entries using the controls on the right.

Pepwave MAX and Surf User Manual

12.2 Scheduling Content Prefetching

Content prefetching allows you to download content on a schedule that you define, which can help to preserve network bandwidth during busy times and keep costs down. To access MediaFast content prefetching settings, select **Advanced > Prefetch Schedule**.

Prefetch Schedule								
Name	Status	Next Run Time	Last Run Time	Last Duration	Result	Last Download	Actions	
▶ Course Progress	Downloading	04-11 06:00	04-09 02:03	-		0 B		
▶ National Geog	Ready	04-11 00:00	04-09 00:00	00:01		4.98 kB		
▶ Syllabus	Downloading	04-11 06:00	04-09 06:00	-		0 B		
▶ Vimeo	Ready	04-11 00:00	04-09 02:03	00:01		115.91 kB		
▶ ted	Ready	04-11 00:00	04-09 00:00	00:01		62.26 kB		
New Schedule								

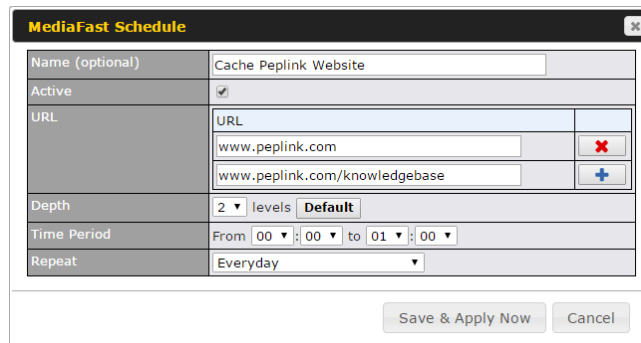
Tools	
Clear Web Cache	Clear Statistics

Prefetch Schedule Settings	
Name	This field displays the name given to the scheduled download.
Status	Check the status of your scheduled download here.
Next Run Time/Last Run Time	These fields display the date and time of the next and most recent occurrences of the scheduled download.
Last Duration	Check this field to ensure that the most recent download took as long as expected to complete. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time.
Result	This field indicates whether downloads are in progress () or complete ().
Last Download	Check this field to ensure that the most recent download file size is within the expected range. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time. This field is also useful for quickly seeing which downloads are consuming the most storage space.
Actions	To begin a scheduled download immediately, click . To cancel a scheduled download, click . To edit a scheduled download, click . To delete a scheduled download, click .

Pepwave MAX and Surf User Manual

Click to begin creating a new scheduled download. Clicking the button will cause the following screen to appear:

New Schedule



The image shows a 'MediaFast Schedule' dialog box with the following fields and controls:

MediaFast Schedule	
Name (optional)	Cache Peplink Website
Active	☒
URL	URL
	www.peplink.com X www.peplink.com/knowledgebase +
Depth	2 levels Default
Time Period	From 00:00 to 01:00
Repeat	Everyday
Save & Apply Now Cancel	

Simply provide the requested information to create your schedule.

Clear Web Cache

To clear all cached content, click this button. Note that this action cannot be undone.

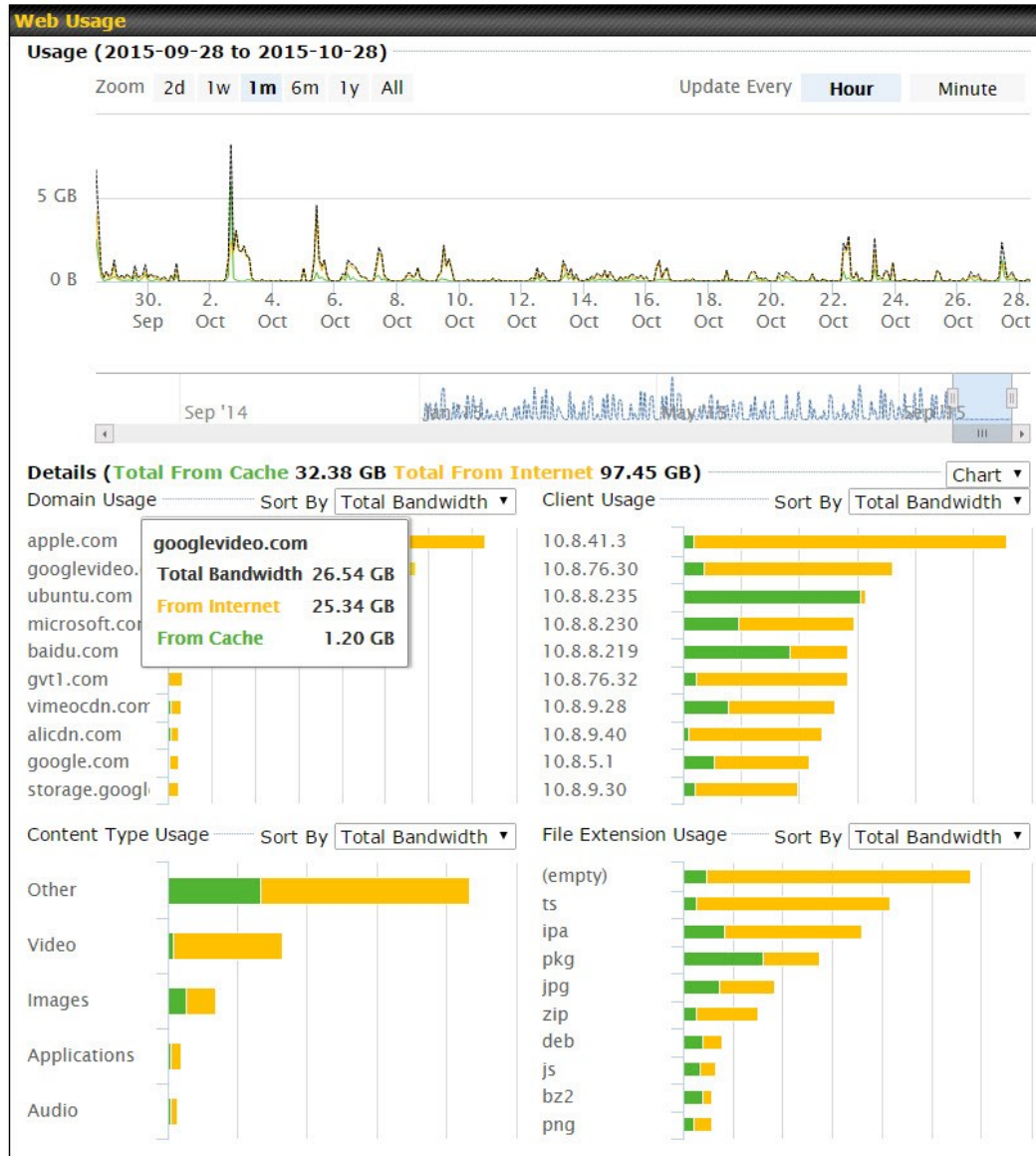
Clear Statistics

To clear all prefetch and status page statistics, click this button.

Pepwave MAX and Surf User Manual

12.3 Viewing MediaFast Statistics

To get details on storage and bandwidth usage, select **Status>MediaFast**.



13 Bandwidth Bonding SpeedFusion™ / PepVPN



Pepwave bandwidth bonding SpeedFusion™ is our patented technology that enables our SD-WAN routers to bond multiple Internet connections to increase site-to-site bandwidth and reliability. SpeedFusion functionality securely connects your Pepwave router to another Pepwave or Peplink device (Peplink Balance 210/310/380/580/710/1350 only). Data, voice, or video communications between these locations are kept confidential across the public Internet.

Bandwidth bonding SpeedFusion™ is specifically designed for multi-WAN environments. In case of failures and network congestion at one or more WANs, other WANs can be used to continue carrying the network traffic.

Different models of our SD-WAN routers have different numbers of site-to-site connections allowed. End-users who need to have more site-to-site connections can purchase a SpeedFusion license to increase the number of site-to-site connections allowed.

Pepwave routers can aggregate all WAN connections' bandwidth for routing SpeedFusion™ traffic. Unless all the WAN connections of one site are down, Pepwave routers can keep the VPN up and running.

VPN bandwidth bonding is supported in Firmware 5.1 or above. All available bandwidth will be utilized to establish the VPN tunnel, and all traffic will be load balanced at packet level across all links. VPN bandwidth bonding is enabled by default.

Pepwave MAX and Surf User Manual

13.1 PepVPN

To configure PepVPN and SpeedFusion, navigate to **Advanced>SpeedFusion™** or **Advanced>PepVPN**.

PepVPN with SpeedFusion™



InControl management enabled. Settings can now be configured on [InControl](#).

Profile	Remote ID	Remote Address(es)	
FL Office	8345-5F7A-DE97		
New Profile			

Send All Traffic To
No PepVPN profile selected

PepVPN
Local ID MAX_HD2_DEF1

Link Failure Detection	
Link Failure Detection Time	☒ Recommended (Approx. 15 secs) ☐ Fast (Approx. 6 secs) ☐ Faster (Approx. 2 secs) ☐ Extreme (Under 1 sec) Shorter detection time incurs more health checks and higher bandwidth overhead
Save	

The local LAN subnet and subnets behind the LAN (defined under **Static Route** on the LAN settings page) will be advertised to the VPN. All VPN members (branch offices and headquarters) will be able to route to local subnets. Note that all LAN subnets and the subnets behind them must be unique. Otherwise, VPN members will not be able to access each other.

All data can be routed over the VPN using the 256-bit AES encryption standard. To configure, navigate to **Advanced>SpeedFusion™** or **Advanced>PepVPN** and click the **New Profile** button to create a new VPN profile (you may have to first save the displayed default profile in order to access the **New Profile** button). Each profile specifies the settings for making VPN connection with one remote Pepwave or Peplink device. Note that available settings vary by model.

Pepwave MAX and Surf User Manual

PepVPN Profile					
Name	Balance 2942-1257-1241				
Active	☒				
SpeedFusion	Supported				
Encryption	☒ 256-bit AES ☐ OFF				
Authentication	☒ Remote ID / Pre-shared Key ☐ X.509				
Remote ID / Pre-shared Key	<table border="1"> <tr> <td>Remote ID</td> <td>Pre-shared Key</td> </tr> <tr> <td>Balance 9875-A63D-92AS</td> <td>.....</td> </tr> </table>	Remote ID	Pre-shared Key	Balance 9875-A63D-92AS	
Remote ID	Pre-shared Key				
Balance 9875-A63D-92AS					
NAT Mode	☐ Untagged LAN				
Remote IP Address / Host Names (Optional)	If this field is empty, this field on the remote unit must be filled				
Data Port	☒ Default ☐ Custom				
Bandwidth Limit	☐				
Cost	10				
WAN Smoothing	Off				
Use IP ToS	☐				

A list of defined SpeedFusion connection profiles and a **Link Failure Detection Time** option will be shown. Click the **New Profile** button to create a new VPN connection profile for making a VPN connection to a remote Peplink Balance via the available WAN connections. Each profile is for making a VPN connection with one remote Peplink Balance.

PepVPN Profile Settings	
Name	This field is for specifying a name to represent this profile. The name can be any combination of alphanumeric characters (0-9, A-Z, a-z), underscores (_), dashes (-), and/or non-leading/trailing spaces ().
Active	When this box is checked, this VPN connection profile will be enabled. Otherwise, it will be disabled.
Encryption	By default, VPN traffic is encrypted with 256-bit AES . If Off is selected on both sides of a VPN connection, no encryption will be applied.
Authentication	Select from By Remote ID Only , Preshared Key , or X.509 to specify the method the Peplink Balance will use to authenticate peers. When selecting By Remote ID Only , be sure to enter a unique peer ID number in the Remote ID field.
Remote ID / Pre-shared Key	This optional field becomes available when Remote ID / Pre-shared Key is selected as the Peplink Balance's VPN Authentication method, as explained above. Pre-shared Key defines the pre-shared key used for this particular VPN connection. The VPN connection's session key will be further protected by the pre-shared key. The connection will be up only if the pre-shared keys on each side match. When the peer is running firmware 5.0+, this setting will be ignored.

Pepwave MAX and Surf User Manual

	Enter Remote IDs either by typing out each Remote ID and Pre-shared Key, or by pasting a CSV. If you wish to paste a CSV, click the  icon next to the "Remote ID / Preshared Key" setting.
Remote ID/Remote Certificate	These optional fields become available when X.509 is selected as the Peplink Balance's VPN authentication method, as explained above. To authenticate VPN connections using X.509 certificates, copy and paste certificate details into these fields. To get more information on a listed X.509 certificate, click the Show Details link below the field.
Allow Shared Remote ID	When this option is enabled, the router will allow multiple peers to run using the same remote ID.
NAT Mode	Check this box to allow the local DHCP server to assign an IP address to the remote peer. When NAT Mode is enabled, all remote traffic over the VPN will be tagged with the assigned IP address using network address translation.
Remote IP Address / Host Names (Optional)	If NAT Mode is not enabled, you can enter a remote peer's WAN IP address or hostname(s) here. If the remote uses more than one address, enter only one of them here. Multiple hostnames are allowed and can be separated by a space character or carriage return. Dynamic-DNS host names are also accepted. This field is optional. With this field filled, the Peplink Balance will initiate connection to each of the remote IP addresses until it succeeds in making a connection. If the field is empty, the Peplink Balance will wait for connection from the remote peer. Therefore, at least one of the two VPN peers must specify this value. Otherwise, VPN connections cannot be established.
Data Port	This field is used to specify a UDP port number for transporting outgoing VPN data. If Default is selected, UDP port 4500 will be used. Port 32015 will be used if the remote unit uses Firmware prior to version 5.4 or if port 4500 is unavailable. If Custom is selected, enter an outgoing port number from 1 to 65535.
Bandwidth Limit	Define maximum download and upload speed to each individual peer. This functionality requires the peer to use PepVPN version 4.0.0 or above.
Cost	Define path cost for this profile. OSPF will determine the best route through the network using the assigned cost. Default: 10
WAN Smoothing^A	Select the degree to which WAN Smoothing will be implemented across your WAN links.

^A - Advanced feature, please click the  button on the top right-hand corner to activate.

To enable Layer 2 Bridging between PepVPN profiles, navigate to **Network>LAN>Basic Settings>*LAN Profile Name*** and refer to instructions in section 9.1

Pepwave MAX and Surf User Manual

WAN Connection Priority ?					
	Priority	Direction	Connect to Remote	Cut-off latency (ms)	Suspension Time after Packet Loss (ms)
1. WAN 1	1 (Highest) ▼	Up/Down ▼	All ▼		
2. WAN 2	1 (Highest) ▼	Up/Down ▼	All ▼		
3. Wi-Fi WAN	1 (Highest) ▼	Up/Down ▼	All ▼		
4. Cellular 1	1 (Highest) ▼	Up/Down ▼	All ▼		
5. Cellular 2	1 (Highest) ▼	Up/Down ▼	All ▼		
6. USB	1 (Highest) ▼	Up/Down ▼	All ▼		

WAN Connection Priority

WAN Connection Priority

If your device supports it, you can specify the priority of WAN connections to be used for making VPN connections. WAN connections set to **OFF** will never be used. Only available WAN connections with the highest priority will be used.

To enable asymmetric connections, connection mapping to remote WANs, cut-off latency, and packet loss suspension time, click the  button.

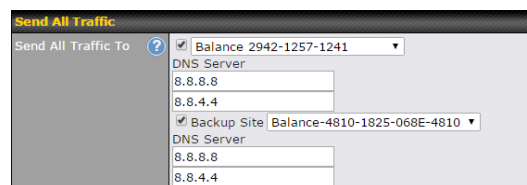
Send All Traffic To

No PepVPN profile selected



Send All Traffic To

This feature allows you to redirect all traffic to a specified PepVPN connection. Click the  button to select your connection and the following menu will appear:



You could also specify a DNS server to resolve incoming DNS requests. Click the checkbox next to **Backup Site** to designate a backup SpeedFusion profile that will take over, should the main PepVPN connection fail.

Outbound Policy/PepVPN Outbound Custom Rules

Some models allow you to set outbound policy and custom outbound rules from **Advanced>PepVPN**. See **Section 14** for more information on outbound policy settings.

Pepwave MAX and Surf User Manual

The image shows two configuration screens. The top screen, titled "Outbound Policy", has a dropdown menu set to "According to custom rules" and a red edit icon. The bottom screen, titled "PepVPN Outbound Custom Rules", is a table with columns: Service, Algorithm, Source, Destination, Protocol, and an empty column. Below the table is an "Add Rule" button.

The image shows the "PepVPN Local ID" configuration screen. It has a label "Local ID" followed by a text input field containing "MAX_HD2_8D1C" and a red edit icon.

PepVPN Local ID

The local ID is a text string to identify this local unit when establishing a VPN connection. When creating a profile on a remote unit, this local ID must be entered in the remote unit's **Remote ID** field. Click the  icon to edit **Local ID**.

The image shows the "PepVPN Settings" configuration screen. It has three sections: "Handshake Port" with radio buttons for "Default" (selected) and "Custom" (with an input field); "Backward Compatibility" with radio buttons for "High (firmware 5.3+)" (selected) and "Latest (firmware 6.2+)"; and "Link Failure Detection Time" with radio buttons for "Recommended (Approx. 15 secs)", "Fast (Approx. 6 secs)", "Faster (Approx. 2 secs)", and "Extreme (Under 1 sec)" (selected). A note at the bottom states: "Shorter detection time incurs more health checks and higher bandwidth overhead".

PepVPN Settings

Handshake Port^A

To designate a custom handshake port (TCP), click the **custom** radio button and enter the port number you wish to designate.

Backward Compatibility

Determine the level of backward compatibility needed for PepVPN tunnels. The use of the **Latest** setting is recommended as it will improve the performance and resilience of SpeedFusion connections.

Link Failure Detection Time

The bonded VPN can detect routing failures on the path between two sites over each WAN connection. Failed WAN connections will not be used to route VPN traffic. Health check packets are sent to the remote unit to detect any failure. The more frequently checks are sent, the shorter the detection time, although more bandwidth will be consumed.

When **Recommended** (default) is selected, a health check packet is sent every five seconds, and the expected detection time is 15 seconds.

When **Fast** is selected, a health check packet is sent every three seconds, and the expected detection time is six seconds.

When **Faster** is selected, a health check packet is sent every second, and the expected detection time is two seconds.

When **Extreme** is selected, a health check packet is sent every 0.1 second, and the expected detection time is less than one second.

^A - Advanced feature, please click the  button on the top right-hand corner to activate.

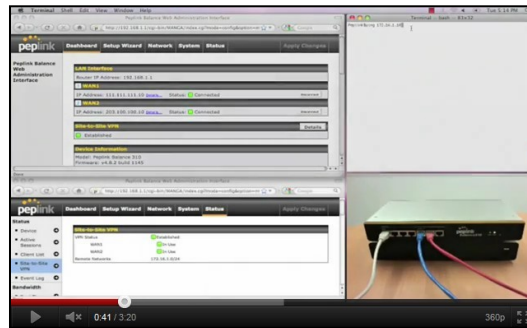
Pepwave MAX and Surf User Manual

Important Note

Pepalink proprietary SpeedFusion™ uses TCP port 32015 and UDP port 4500 for establishing VPN connections. If you have a firewall in front of your Pepwave devices, you will need to add firewall rules for these ports and protocols to allow inbound and outbound traffic to pass through the firewall.

Tip

Want to know more about VPN sub-second session failover? Visit our YouTube Channel for a video tutorial!



<http://youtu.be/TLQgdpPSY88>

Pepwave MAX and Surf User Manual

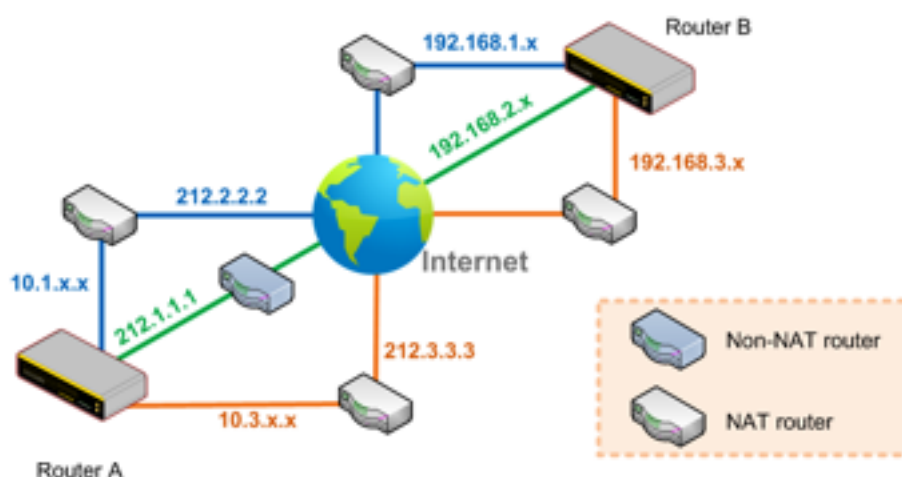
13.2 The Pepwave Router Behind a NAT Router

Pepwave routers support establishing SpeedFusion™ over WAN connections which are behind a NAT (network address translation) router.

To enable a WAN connection behind a NAT router to accept VPN connections, you can configure the NAT router in front of the WAN connection to inbound port-forward TCP port 32015 to the Pepwave router.

If one or more WAN connections on Unit A can accept VPN connections (by means of port forwarding or not), while none of the WAN connections on the peer Unit B can do so, you should enter all of Unit A's public IP addresses or hostnames into Unit B's **Remote IP Addresses / Host Names** field. Leave the field in Unit A blank. With this setting, a SpeedFusion™ connection can be set up and all WAN connections on both sides will be utilized.

See the following diagram for an example of this setup in use:



One of the WANs connected to Router A is non-NAT'd (212.1.1.1). The rest of the WANs connected to Router A and all WANs connected to Router B are NAT'd. In this case, the **Peer IP Addresses / Host Names** field for Router B should be filled with all of Router A's hostnames or public IP addresses (i.e., 212.1.1.1, 212.2.2.2, and 212.3.3.3), and the field in Router A can be left blank. The two NAT routers on WAN1 and WAN3 connected to Router A should inbound port-forward TCP port 32015 to Router A so that all WANs will be utilized in establishing the VPN.