Pepwave MAX User Manual

Pepwave Products:

MAX 700 / HD2 / HD2 IP67 / HD2 mini / HD4 / Transit / MAX Transit Mini / Max transit Mini / MAX-Transit-Mini / MAX Transit Mini LTE / Max Transit Mini LTE / MAX Transit Mini LTEA / Max Transit Mini LTEA / BR1 Classic / BR1 MK2 / BR1 Slim / BR1 ENT / MAX BR1 M2M / MAX BR1 Mini / Max BR1 Mini / MAX BR1 Mini LTE / MAX BR1 Mini LTEA / MAX-BR1-MINI-LTE-US / MAX-BR1-MINI-LTE-US-T / BR1 Pro LTE / BR1 IP55 / BR2 IP55 / On-The-Go / MAX HD2 / HD4 with MediaFast / SpeedFusion Engine / Pismo 930 LITE / Pismo930 LITE / Pismo930LITE / Pismo 930 Lite / Pismo930LITER5 / Pismo 930LITER5

Pepwave Firmware 7.1.1

December 2018

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Table of Contents

Introduction and Scope 7

Glossary 8

Product Features 9
- Supported Network Features 9
  - WAN 9
  - LAN 10
  - VPN 10
  - Firewall 10
  - Captive Portal 10
  - Outbound Policy 11
  - AP Controller 11
  - QoS 11
- Other Supported Features 11

Pepwave MAX Mobile Router Overview 13
- MAX 700 13
- MAX HD2 15
- MAX HD2 IP67 17
- MAX HD2 mini 18
- MAX Transit 20
- MAX Transit Mini 21
- MAX HD4 / HD2 and HD4 with MediaFast 23
- MAX BR1 Classic 24
- MAX BR1 MK2 26
- MAX BR1 Slim 28
- MAX BR1 Mini 30
- MAX BR1 M2M 31
- MAX BR1 ENT 33
- MAX BR1 Pro LTE 34
- MAX Hotspot 36
- MAX BR1/2 IP55 36
- MAX On-The-Go 38
- SpeedFusion Engine 40

Advanced Feature Summary 40

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Drop-in Mode and LAN Bypass: Transparent Deployment 40
QoS: Clearer VoIP 41
Per-User Bandwidth Control 41
High Availability via VRRP 42
USB Modem and Android Tethering 42
Built-In Remote User VPN Support 43
SIM-card USSD support 43

Installation 44
Preparation 44
Constructing the Network 44
Configuring the Network Environment 45

Mounting the Unit 45
Wall Mount 45
Car Mount 46
IP67 Installation Guide 46

Connecting to the Web Admin Interface 46

Configuring the LAN Interface(s) 49
Basic Settings 49
Port Settings 59
Captive Portal 59

Configuring the WAN Interface(s) 62
Ethernet WAN 63
DHCP Connection 66
Static IP Connection 67
PPPoE Connection 68
L2TP Connection 69
Cellular WAN 70
Wi-Fi WAN 76
Creating Wi-Fi Connection Profiles 82
WAN Health Check 84
Dynamic DNS Settings 86

Advanced Wi-Fi Settings 88

MediaFast Configuration 93
Setting Up MediaFast Content Caching 93
Scheduling Content Prefetching 94

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Viewing MediaFast Statistics 95

Bandwidth Bonding SpeedFusionTM / PepVPN 96
PepVPN 97
The Pepwave Router Behind a NAT Router 103
SpeedFusionTM Status 104

IPsec VPN 104
IPsec VPN Settings 104

Outbound Policy Management 109
Outbound Policy 109
Custom Rules for Outbound Policy 111
Algorithm: Weighted Balance 111
Algorithm: Persistence 112
Algorithm: Enforced 113
Algorithm: Priority 114
Algorithm: Overflow 114
Algorithm: Least Used 115
Algorithm: Lowest Latency 115
Expert Mode 116

Inbound Access 116
Port Forwarding Service 116
UPnP / NAT-PMP Settings 118

NAT Mappings 119

QoS 121
User Groups 121
Bandwidth Control 122
Application 122
Application Prioritization 122
Prioritization for Custom Applications 122
DSL/Cable Optimization 123

Firewall 123
Outbound and Inbound Firewall Rules 124
Access Rules 124
Apply Firewall Rules to PepVpn Traffic 127
Intrusion Detection and DoS Prevention 127
Content Blocking 128

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Application Blocking 128
Web Blocking 128
Customized Domains 129
Exempted User Groups 129
Exempted Subnets 129
URL Logging 129
OSPF & RIPv2 129
BGP 133

Remote User Access 135

Miscellaneous Settings 137
High Availability 137
PPTP Server 141
Certificate Manager 143
Service Forwarding 143
SMTP Forwarding 144
Web Proxy Forwarding 145
DNS Forwarding 145
Custom Service Forwarding 145
Service Passthrough 145
GPS Forwarding 147

AP Controller 147
Wireless SSID 148
Settings 152

AP Controller Status 157
Info 157
Access Point (Usage) 159
Wireless SSID 162
Wireless Client 162
Nearby Device 163
Event Log 164

Toolbox 165

System Settings 166
Admin Security 166
Firmware 170
Time 171

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Schedule 171
Email Notification 172
Event Log 174
SNMP 175
InControl 178
Configuration 178
Feature Add-ons 179
Reboot 179

Tools 180
Ping 180
Traceroute Test 180
PepVPN Test 181
Wake-on-LAN 182
CLI (Command Line Interface Support) 182

Status 183
Device 183
GPS Data 184
Active Sessions 184
Client List 186
WINS Client 187
UPnP / NAT-PMP 187
SpeedFusion Status 188
Event Log 191
Bandwidth Status 192
Real-Time 193
Hourly 193
Daily 193
Monthly 194

Appendix B: Declaration 198

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1 Introduction and Scope

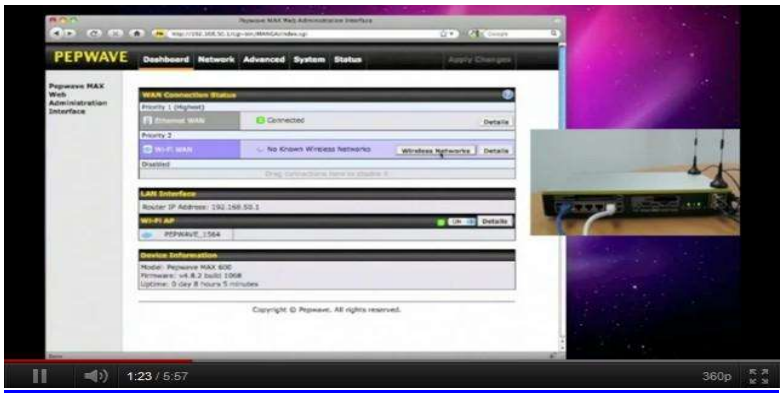
Pepwave routers provide link aggregation and load balancing across multiple WAN connections, allowing a combination of technologies like 3G HSDPA, EVDO, 4G LTE, Wi-Fi, external WiMAX dongle, and satellite to be utilized to connect to the Internet.

The MAX wireless SD-WAN router series has a wide range of products suitable for many different deployments and markets. Entry level SD-WAN models such as the MAX BR1 are suitable for SMEs or branch offices. High-capacity SD-WAN routers such as the MAX HD2 are suitable for larger organizations and head offices.

This manual covers setting up Pepwave routers and provides an introduction to their features and usage.

Tips

Want to know more about Pepwave routers? Visit our YouTube Channel for a video introduction!



http://youtu.be/UCkVQThLKO4

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2 Glossary

The following terms, acronyms, and abbreviations are frequently used in this manual:

Term	Definition
3G	3rd generation standards for wireless communications (e.g., HSDPA)
4G	4th generation standards for wireless communications (e.g., LTE)
DHCP	Dynamic Host Configuration Protocol
DNS	Domain Name System
EVDO	Evolution-Data Optimized
FQDN	Fully Qualified Domain Name
HSDPA	High-Speed Downlink Packet Access
HTTP	Hyper-Text Transfer Protocol
ICMP	Internet Control Message Protocol
IP	Internet Protocol
LAN	Local Area Network
MAC Address	Media Access Control Address
MTU	Maximum Transmission Unit
MSS	Maximum Segment Size
NAT	Network Address Translation
PPPoE	Point to Point Protocol over Ethernet
QoS	Quality of Service
SNMP	Simple Network Management Protocol
TCP	Transmission Control Protocol
UDP	User Datagram Protocol

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VPN	Virtual Private Network
VRRP	Virtual Router Redundancy Protocol
WAN	Wide Area Network
WINS	Windows Internet Name Service
WLAN	Wireless Local Area Network

3 Product Features

Pepwave routers enable all LAN users to share broadband Internet connections, and they provide advanced features to enhance Internet access. Our Max BR wireless routers support multiple SIM cards. They can be configured to switch from using one SIM card to another SIM card according to different criteria, including wireless network reliability and data usage.

Our MAX HD series wireless routers are embedded with multiple 4G LTE modems, and allow simultaneous wireless Internet connections through multiple wireless networks. The wireless Internet connections can be bonded together using our SpeedFusion technology. This allows better reliability, larger bandwidth, and increased wireless coverage are comparing to use only one 4G LTE modem.

Below is a list of supported features on Pepwave routers. Features vary by model. For more information, please see peplink.com/products.

3.1 Supported Network Features

3.1.1 WAN

- Ethernet WAN connection in full/half duplex
- Static IP support for PPPoE
- Built-in cellular modems
- USB mobile connection(s)
- Wi-Fi WAN connection
- Network address translation (NAT)/port address translation (PAT)
- Inbound and outbound NAT mapping
- IPsec NAT-T and PPTP packet passthrough
- MAC address clone and passthrough
- Customizable MTU and MSS values
- WAN connection health check
- Dynamic DNS (supported service providers: changeip.com, dyndns.org, no-ip.org,

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tzo.com and DNS-O-Matic)
- Ping, DNS lookup, and HTTP-based health check

3.1.2 LAN

- Wi-Fi AP
- Ethernet LAN ports
- DHCP server on LAN
- Extended DHCP option support
- Static routing rules
- VLAN on LAN support

3.1.3 VPN

- PepVPN with SpeedFusion™
- PepVPN performance analyzer
- X.509 certificate support
- VPN load balancing and failover among selected WAN connections
- Bandwidth bonding and failover among selected WAN connections
- IPsec VPN for network-to-network connections (works with Cisco and Juniper only)
- Ability to route Internet traffic to a remote VPN peer
- Optional pre-shared key setting
- SpeedFusion™ throughput, ping, and traceroute tests
- PPTP server
- PPTP and IPsec passthrough

3.1.4 Firewall

- Outbound (LAN to WAN) firewall rules
- Inbound (WAN to LAN) firewall rules per WAN connection
- Intrusion detection and prevention
- Specification of NAT mappings
- Outbound firewall rules can be defined by destination domain name

3.1.5 Captive Portal

- Splash screen of open networks, login page for secure networks
- Customizable built-in captive portal
- Supports linking to outside page for captive portal

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3.1.6 Outbound Policy

- Link load distribution per TCP/UDP service
- Persistent routing for specified source and/or destination IP addresses per TCP/UDP service
- Traffic prioritization and DSL optimization
- Prioritize and route traffic to VPN tunnels with Priority and Enforced algorithms

3.1.7 AP Controller

- Configure and manage Pepwave AP devices
- Review the status of connected APs

3.1.8 QoS

- Quality of service for different applications and custom protocols
- User group classification for different service levels
- Bandwidth usage control and monitoring on group- and user-level
- Application prioritization for custom protocols and DSL/cable optimization

3.2 Other Supported Features

- User-friendly web-based administration interface
- HTTP and HTTPS support for web admin interface
- Configurable web administration port and administrator password
- Firmware upgrades, configuration backups, ping, and traceroute via web admin interface
- Remote web-based configuration (via WAN and LAN interfaces)
- Time server synchronization
- SNMP
- Email notification
- Read-only user for web admin
- Shared IP drop-in mode
- Authentication and accounting by RADIUS server for web admin
- Built-in WINS servers*
- Syslog
- SIP passthrough
- PPTP packet passthrough
- Event log

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- Active sessions
- Client list
- WINS client list *
- UPnP / NAT-PMP
- Real-time, hourly, daily, and monthly bandwidth usage reports and charts
- IPv6 support
- Support USB tethering on Android 2.2+ phones

* Not supported on MAX Surf-On-The-Go, and BR1 variants

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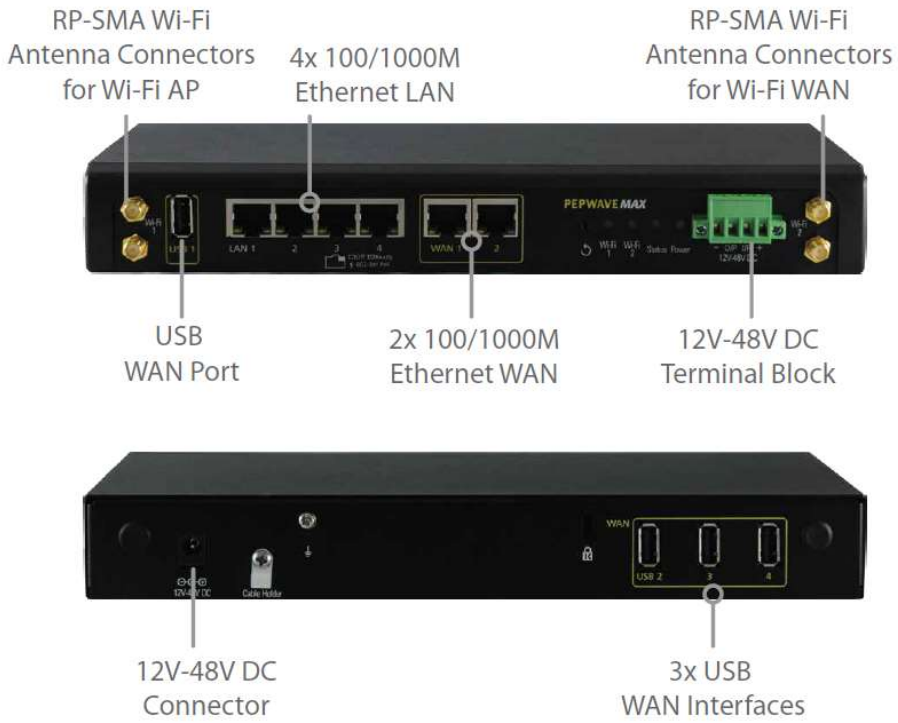
4 Pepwave MAX Mobile Router Overview

4.1 MAX 700

4.1.1 Panel Appearance



4.1.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

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Wi-Fi AP and Wi-Fi WAN Indicators		
Wi-Fi WAN	OFF	Disconnected
	Blinking slowly	Connecting to network
	Blinking	Connected to network with traffic
	ON	Connected to network without traffic
Wi-Fi AP	OFF	Disabled
	Blinking slowly	Enabled but no client connected
	Blinking	Connected to network with traffic
	ON	Client(s) connected to wireless network

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100/ 1000 Mbps
Orange LED	Blinking	Data is transferring
	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

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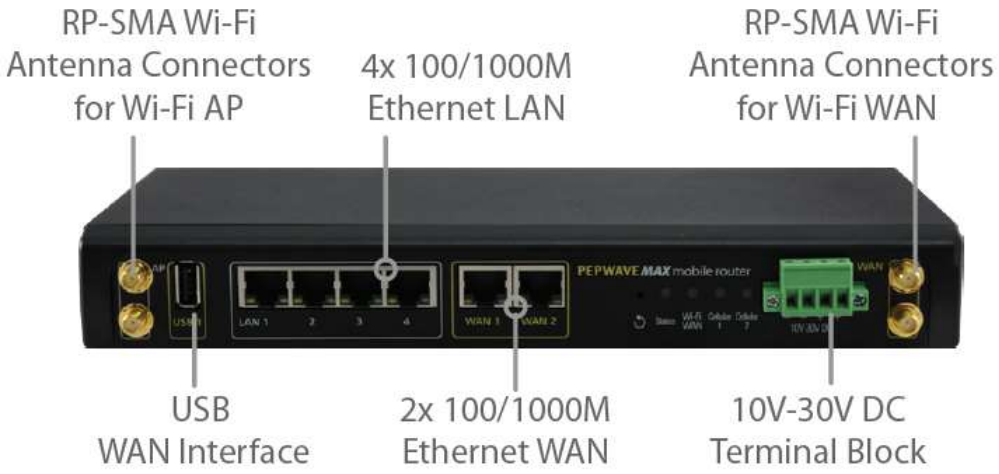
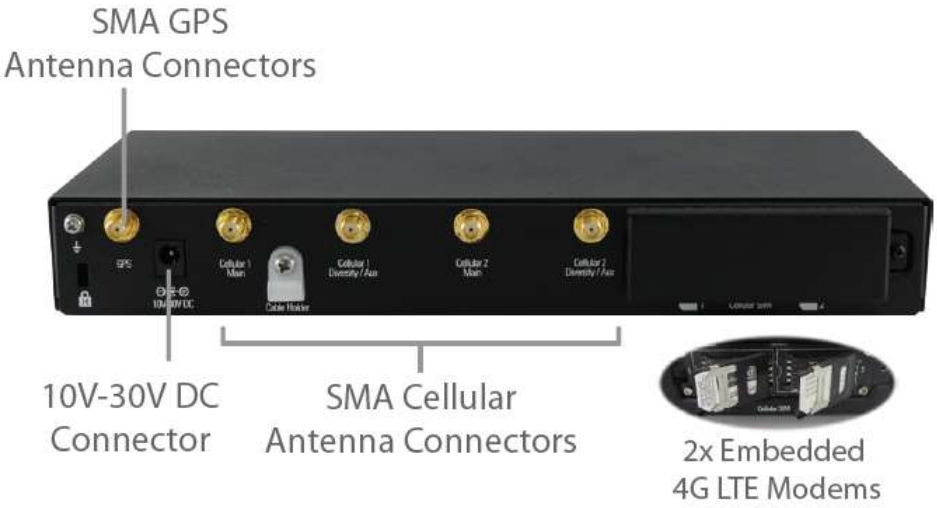
4.2 MAX HD2

4.2.1 Panel Appearance





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4.2.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi AP and Wi-Fi WAN Indicators		
Wi-Fi WAN / Cellular 1 / Cellular 2	OFF	Disabled Intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
Orange LED	Blinking	Data is transferring
	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

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4.3 MAX HD2 IP67

4.3.1 Panel Appearance

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

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4.4 MAX HD2 mini

4.4.1 Panel Appearance

* With 48V DC power, all 3 Ethernet ports can act as 802.3af PoeE or 24V Passive PoE outputs

4.4.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

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Cellular WAN Indicators		
Cellular 1 / Cellular 2	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
Orange LED	Blinking	Data is transferring
	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

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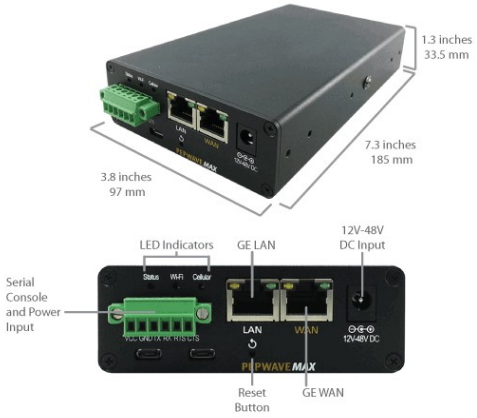
4.5 MAX Transit

4.5.1 Panel Appearance



4.5.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular WAN Indicators		
Cellular 1 / Cellular 2*	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

* For MAX-TST_DUO

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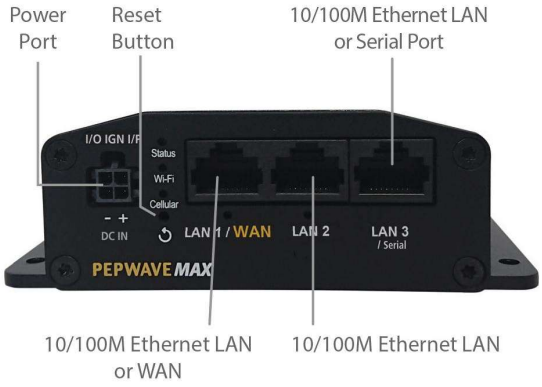
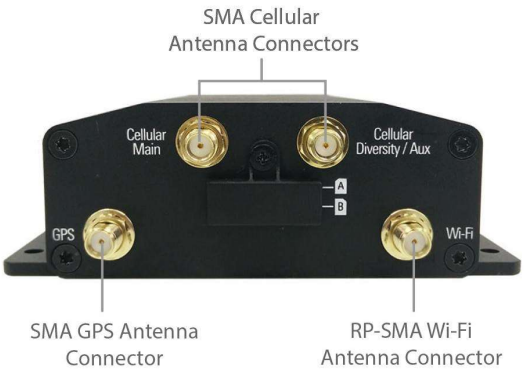
LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
Orange LED	Blinking	Data is transferring
	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

4.6 MAX Transit Mini

4.6.1 Panel Appearance





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4.6.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled Intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

Cellular WAN Indicators		
Cellular 1 / Cellular 2*	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
Orange LED	Blinking	Data is transferring
	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

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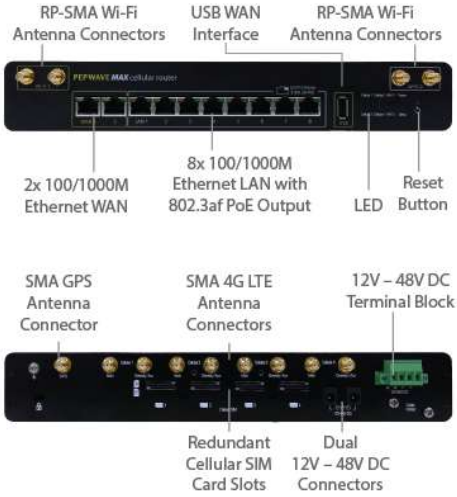
4.7 MAX HD4 / HD2 and HD4 with MediaFast

4.7.1 Panel Appearance



4.7.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi AP and Wi-Fi WAN Indicators		
Wi-Fi WAN / Cellular 1 / Cellular 2	OFF	Disabled Intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

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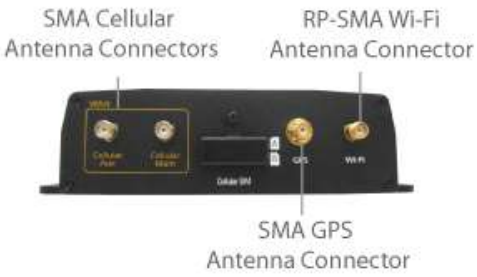
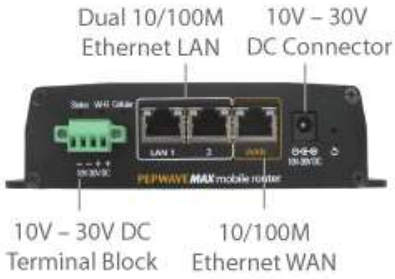
LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
Orange LED	Blinking	Data is transferring
	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

4.8 MAX BR1 Classic

4.8.1 Panel Appearance

MAX-BR1-LTE Version





MAX-BR1 Version

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4.8.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

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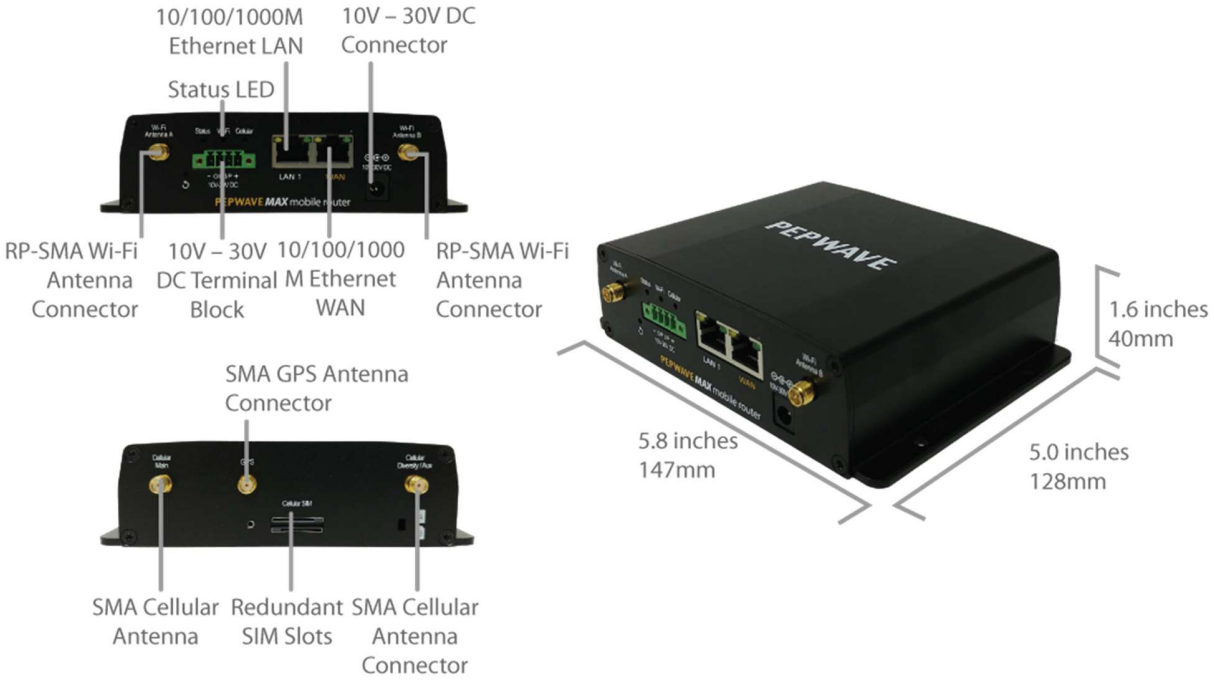
4.9 MAX BR1 MK2

4.9.1 Panel Appearance



4.9.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

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Wi-Fi Indicators		
Wi-Fi	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

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4.10 MAX BR1 Slim

4.10.1 Panel Appearance

4.10.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

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Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

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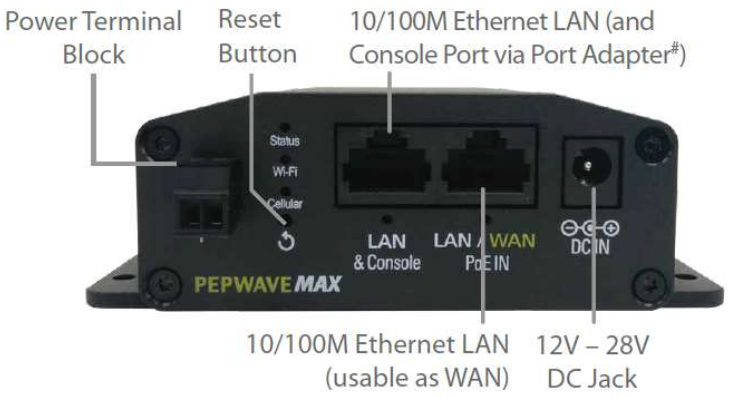
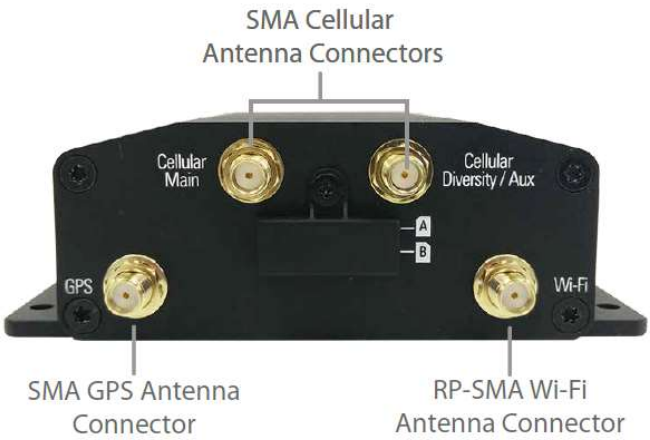
4.11 MAX BR1 Mini

4.11.1 Panel Appearance





4.11.2 LED Indicators

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

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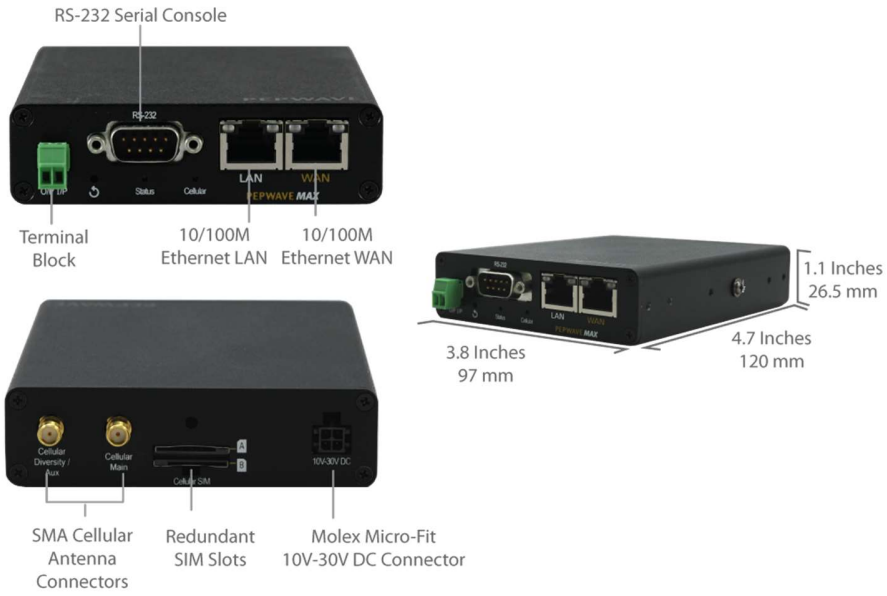
Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

4.12 MAX BR1 M2M

4.12.1 Panel Appearance



4.12.2 LED Indicators

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The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

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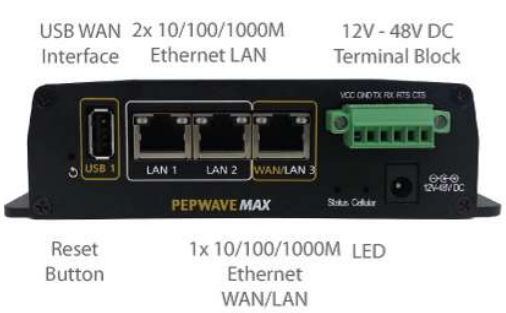
4.13 MAX BR1 ENT

4.13.1 Panel Appearance



4.13.2 LED Indicators

- The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

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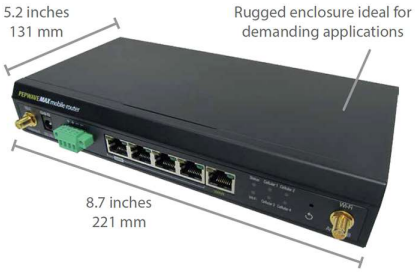
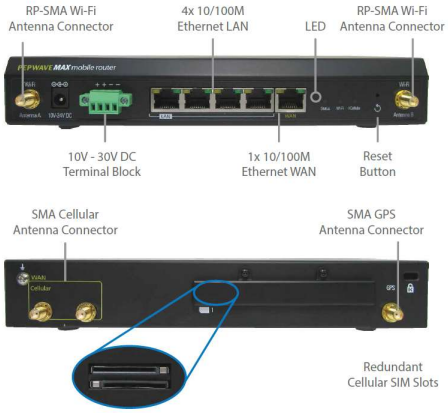
4.14 MAX BR1 Pro LTE

4.14.1 Panel Appearance





4.14.2 LED Indicators

- The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

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LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

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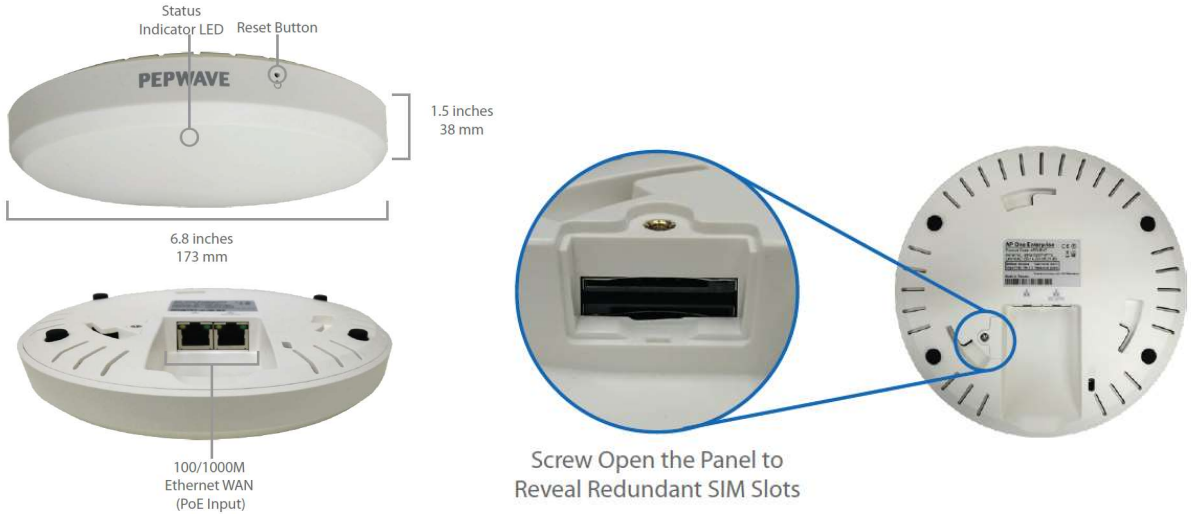
4.15 MAX Hotspot

4.15.1 Panel Appearance



4.15.2 LED Indicators

LAN and Ethernet WAN Ports		
Green LED	ON	10 / 100 / 1000 Mbps
Orange LED	Blinking	Data is transferring
	OFF	No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports	

4.16 MAX BR1/2 IP55

4.16.1 Panel Appearance

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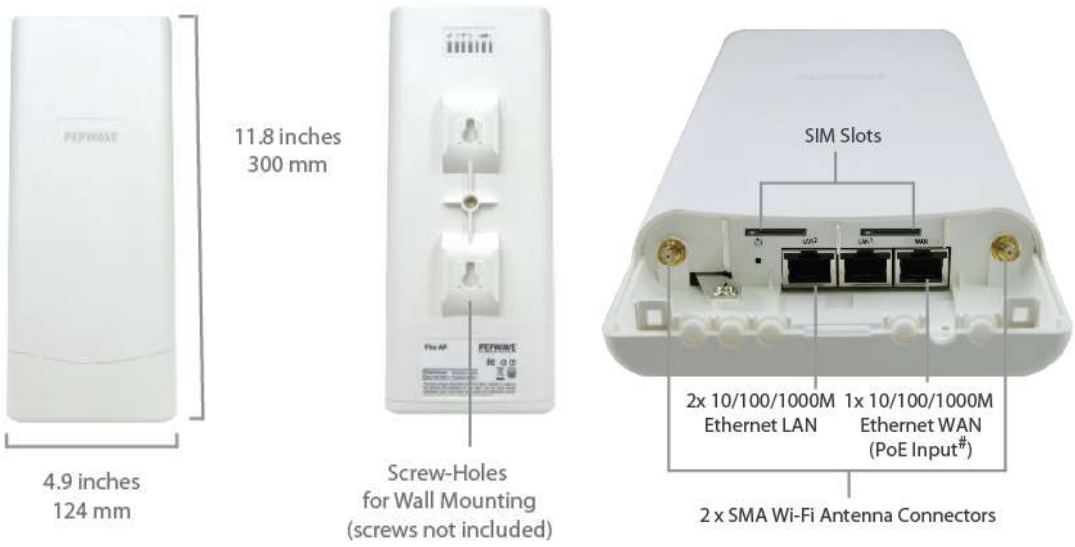

4.16.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Blinking red	Boot up error
	Green	Ready

Wi-Fi Indicators		
Wi-Fi	OFF	Disabled Intermittent
	Blinking slowly	Connecting to wireless network(s)
	Blinking	Connected to wireless network(s) with traffic
	ON	Connected to wireless network(s) without traffic

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Cellular Indicators		
Cellular	OFF	Disabled or no SIM card inserted
	ON	Connecting or connected to network(s)

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
	OFF	Port is not connected
Port Type	Auto MDI/MDI-X ports	

4.17 MAX On-The-Go

4.17.1 Panel Appearance

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4.17.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Cellular Indicators		
WAN	OFF	Modem is not attached to the port
	Green	Modem is attached to the port

Wi-Fi Indicators		
Wi-Fi	OFF	Disconnected from AP
	Green	Connected to AP

Status Indicators		
Status	OFF	System initializing
	Red	Booting up or busy
	Green	Ready

LAN and Ethernet WAN Ports		
Green LED	ON	100 Mbps
	OFF	10 Mbps
Orange LED	ON	Port is connected without traffic
	Blinking	Data is transferring
Port Type	Auto MDI/MDI-X ports	

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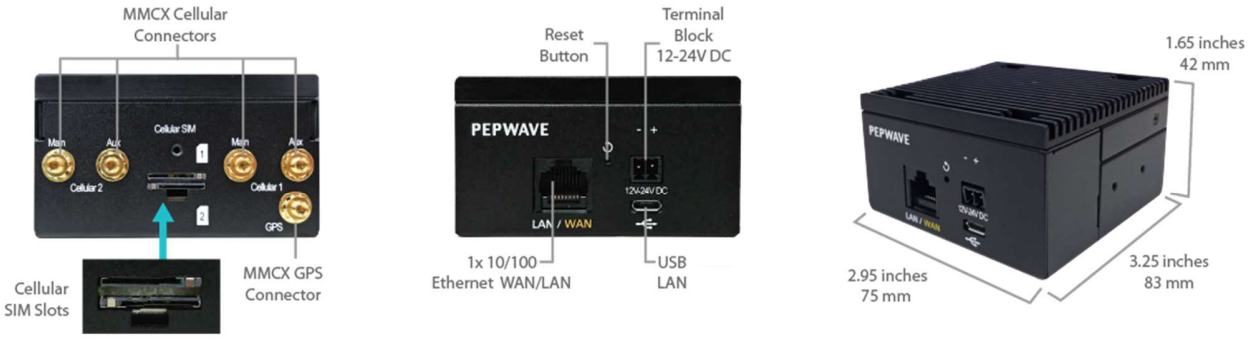
4.18 SpeedFusion Engine

4.18.1 Panel Appearance



5 Advanced Feature Summary

5.1 Drop-in Mode and LAN Bypass: Transparent Deployment

As your organization grows, it needs more bandwidth. But modifying your network would require effort better spent elsewhere. In **Drop-in Mode**, you can conveniently install your Peplink router without making any changes to your network. And if the Peplink router loses power for any reason, **LAN Bypass** will safely and automatically bypass the Peplink router to resume your original network connection.

Compatible with: MAX 700, MAX HD2 (All variants), HD4 (All Variants)

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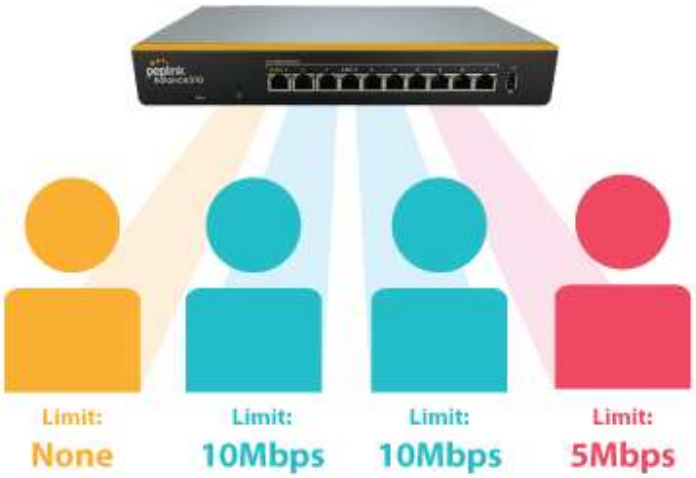
5.2 QoS: Clearer VoIP

VoIP and videoconferencing are highly sensitive to latency. With QoS, Peplink routers can detect VoIP traffic and assign it the highest priority, giving you crystal-clear calls.

5.3 Per-User Bandwidth Control



With per-user bandwidth control, you can define bandwidth control policies for up to 3 groups of users to prevent network congestion. Define groups by IP address and subnet, and set bandwidth limits for every user in the group.

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5.4 High Availability via VRRP

When your organization has a corporate requirement demanding the highest availability with no single point of failure, you can deploy two Peplink routers in **High Availability mode**. With High Availability mode, the second device will take over when needed.

Compatible with: MAX 700, MAX HD2 (All variants), HD4 (All Variants)

5.5 USB Modem and Android Tethering

For increased WAN diversity, plug in a USB LTE modem as backup. Peplink routers are compatible with over 200 modem types. You can also tether to smartphones running Android 4.1.X and above.

Compatible with: MAX 700, HD2 (all variants except IP67), HD4 (All variants)

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5.6 Built-In Remote User VPN Support

Use L2TP with IPsec to safely and conveniently connect remote clients to your private network. L2TP with IPsec is supported by most devices, but legacy devices can also connect using PPTP.

Click here for full instructions on setting up L2TP with IPsec.

5.7 SIM-card USSD support

Cellular-enabled routers can now use USSD to check their SIM card's balance, process pre-paid cards, and configure carrier-specific services.Click here for full instructions on using USSD.

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6 Installation

The following section details connecting Pepwave routers to your network.

6.1 Preparation

Before installing your Pepwave router, please prepare the following as appropriate for your installation:

- At least one Internet/WAN access account and/or Wi-Fi access information
- Depending on network connection type(s), one or more of the following:
    - **Ethernet WAN**: A 10/100/1000BaseT UTP cable with RJ45 connector
    - **USB**: A USB modem
    - **Embedded modem**: A SIM card for GSM/HSPA service
    - **Wi-Fi WAN**: Wi-Fi antennas
    - **PC Card/Express Card WAN:** A PC Card/ExpressCard for the corresponding card slot
- A computer installed with the TCP/IP network protocol and a supported web browser. Supported browsers include Microsoft Internet Explorer 8.0 or above, Mozilla Firefox 10.0 or above, Apple Safari 5.1 or above, and Google Chrome 18 or above.

6.2 Constructing the Network

At a high level, construct the network according to the following steps:

1. With an Ethernet cable, connect a computer to one of the LAN ports on the Pepwave router. Repeat with different cables for up to 4 computers to be connected.
2. With another Ethernet cable or a USB modem/Wi-Fi antenna/PC Card/Express Card, connect to one of the WAN ports on the Pepwave router. Repeat the same procedure for other WAN ports.
3. Connect the power adapter to the power connector on the rear panel of the Pepwave router, and then plug it into a power outlet.

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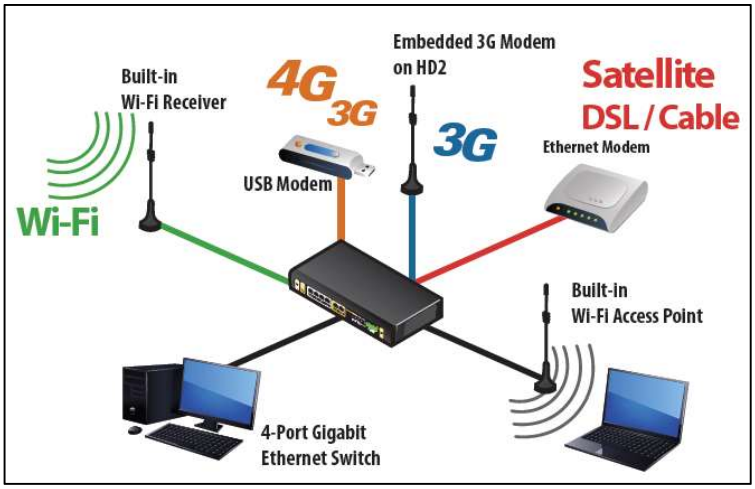
The following figure schematically illustrates the resulting configuration:



6.3 Configuring the Network Environment

To ensure that the Pepwave router works properly in the LAN environment and can access the Internet via WAN connections, please refer to the following setup procedures:

- LAN configuration

  For basic configuration, refer to **Section 8, Connecting to the Web Admin Interface**.

  For advanced configuration, go to **Section 9, Configuring the LAN Interface(s)**.

- WAN configuration

  For basic configuration, refer to **Section 8, Connecting to the Web Admin Interface**.

  For advanced configuration, go to **Section 9.2, Captive Portal**.

7 Mounting the Unit

7.1 Wall Mount

The Pepwave MAX 700/HD2/On-The-Go can be wall mounted using screws. After adding the screw on the wall, slide the MAX in the screw hole socket as indicated below. Recommeneded screw specification: M3.5 x 20mm, head diameter 6mm, head thickness 2.4mm.

The Pepwave MAX BR1 requires four screws for wall mounting.

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7.2 Car Mount

The Pepwave MAX700/HD2 can be mounted in a vehicle using the included mounting brackets. Place the mounting brackets by the two sides and screw them onto the device.

7.3 IP67 Installation Guide

Installation instructions for IP67 devices can be found here:
http://download.peplink.com/manual/IP67_Installation_Guide.pdf

8 Connecting to the Web Admin Interface

1. *Start a web browser on a computer that is connected with the Pepwave router through the LAN.*
2. *To connect to the router's web admin interface, enter the following LAN IP address in the address field of the web browser:*

   http://192.168.50.1

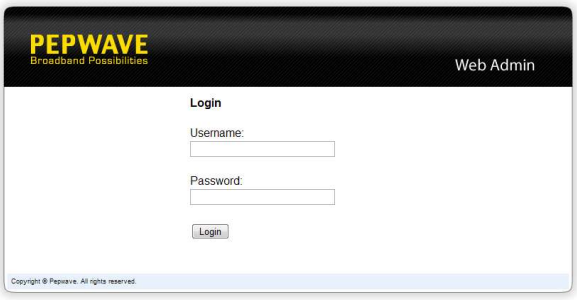
   (This is the default LAN IP address for Pepwave routers.)

3. *Enter the following to access the web admin interface.*

   ***Username**: admin*

   ***Password**: admin*

*(This is the default username and password for Pepwave routers. The admin and read-only user passwords can be changed at **System>Admin Security**.)*



4. After successful login, the **Dashboard** will be displayed

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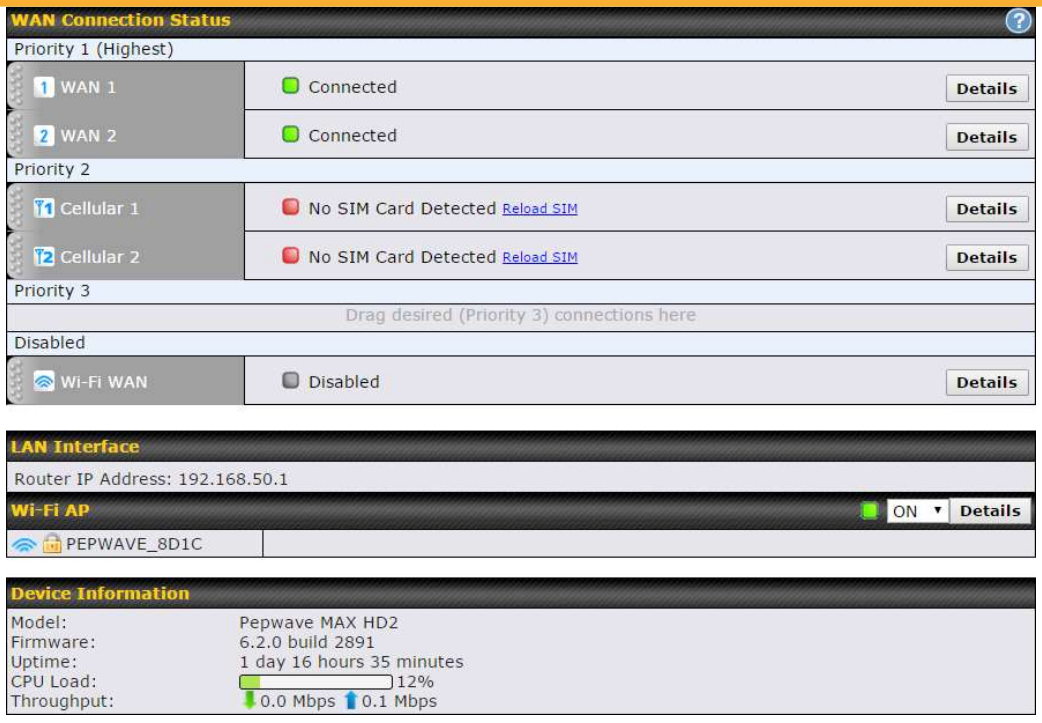

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The **Dashboard** shows current WAN, LAN, and Wi-Fi AP statuses. Here, you can change WAN connection priority and switch on/off the Wi-Fi AP. For further information on setting up these connections, please refer to **Sections 8** and **9.**

Device Information displays details about the device, including model name, firmware version, and uptime. For further information, please refer to **Section 22.**

Important Note
Configuration changes (e.g. WAN, LAN, admin settings, etc.) will take effect only after clicking the **Save** button at the bottom of each page. The **Apply Changes** button causes the changes to be saved and applied.

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9 Configuring the LAN Interface(s)

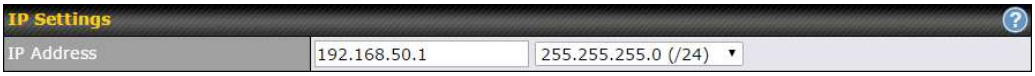
9.1 Basic Settings

LAN interface settings are located at **Network>LAN>Network Settings**. Navigating to that page will result in the following dashboard:

This represents the LAN interfaces that are active on your router (including VLAN). A grey "X" means that the VLAN is used in other settings and cannot be deleted. You can find which settings are using the VLAN by hovering over the grey "X".

Alternatively, a red "X" means that there are no settings using the VLAN. You can delete that VLAN by clicking the red "X"

Clicking any of the existing LAN interfaces (or creating a new one) will result in the following



IP Settings	
IP Address	The IP address and subnet mask of the Pepwave router on the LAN.

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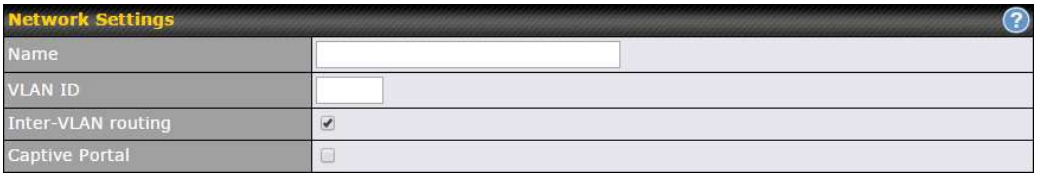
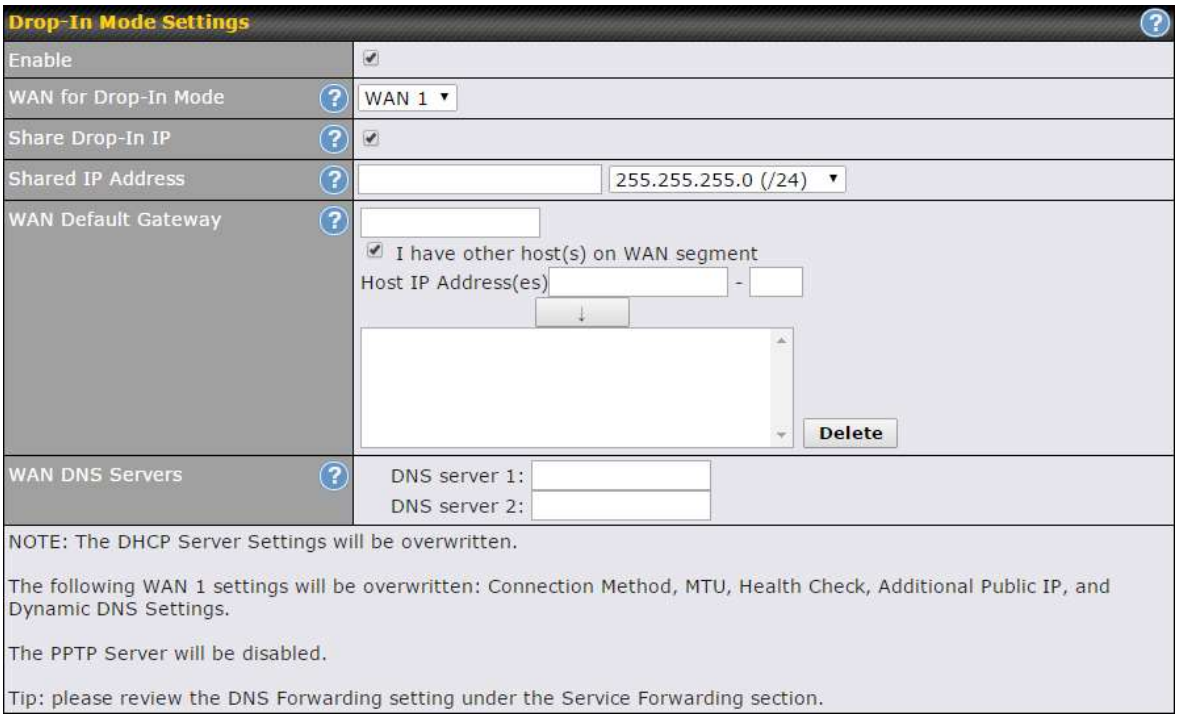


Network Settings	
Name	Enter a name for the LAN.
VLAN ID	Enter a number for your VLAN.
Inter-VLAN routing	Check this box to enable routing between virtual LANs.
Captive Portal	Check this box to turn on captive portals.



Drop-in Mode Settings

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Enable	Drop-in mode eases the installation of Peplink routers on a live network between the existing firewall and router, such that no configuration changes are required on existing equipment. Check the box to enable the drop-in mode feature, if available on your model.
WAN for Drop-In Mode	Select the WAN port to be used for drop-in mode. If **WAN 1 with LAN Bypass** is selected, the high availability feature will be disabled automatically.
Share Drop-In IP[A]	When this option is enabled, the passthrough IP address will be used to connect to WAN hosts (email notification, remote syslog, etc.). The Pepwave router will listen for this IP address when WAN hosts access services provided by the Pepwave router (web admin access from the WAN, DNS server requests, etc.). To connect to hosts on the LAN (email notification, remote syslog, etc.), the default gateway address will be used. The Pepwave router will listen for this IP address when LAN hosts access services provided by the Pepwave router (web admin access from the WAN, DNS proxy, etc.).
Shared IP Address[A]	Access to this IP address will be passed through to the LAN port if this device is not serving the service being accessed. The shared IP address will be used in connecting to hosts on the WAN (email notification, remote syslog, etc.) The device will also listen on the IP address when hosts on the WAN access services served on this device (web admin access from the WAN, DNS server, etc.)
WAN Default Gateway	Enter the WAN router's IP address in this field. If there are more hosts in addition to the router on the WAN segment, check the I **have other host(s) on WAN segment** box and enter the IP address of the hosts that need to access LAN devices or be accessed by others.
WAN DNS Servers	Enter the selected WAN's corresponding DNS server IP addresses.

[A] - Advanced feature, please click the button on the top right-hand corner to activate.

Layer 2 PepVPN Bridging

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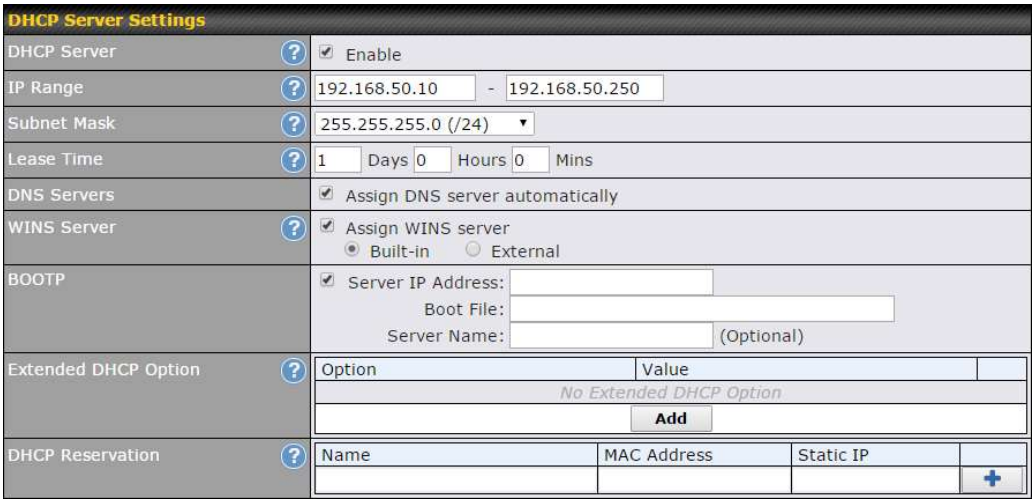
PepVPN Profiles to Bridge	The remote network of the selected PepVPN profiles will be bridged with this local LAN, creating a Layer 2 PepVPN, they will be connected and operate like a single LAN, and any broadcast or multicast packets will be sent over the VPN.
Spanning Tree Protocol	Click the box will enable STP for this layer 2 profile bridge.
Override IP Address when bridge connected	Select "Do not override" if the LAN IP address and local DHCP server should remain unchanged after the Layer 2 PepVPN is up. If you choose to override IP address when the VPN is connected, the device will not act as a router, and most Layer 3 routing functions will cease to work.



DHCP Server Settings	
DHCP Server	When this setting is enabled, the DHCP server automatically assigns an IP address to each computer that is connected via LAN and configured to obtain an IP address via DHCP. The Pepwave router's DHCP server can prevent IP address collision on the LAN.
IP Range & Subnet Mask	These settings allocate a range of IP addresses that will be assigned to LAN computers by the Pepwave router's DHCP server.
Lease Time	This setting specifies the length of time throughout which an IP address of a DHCP client remains valid. Upon expiration of the lease time, the assigned IP address will no longer be valid and renewal of the IP address assignment will be required.

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DNS Servers	This option allows you to input the DNS server addresses to be offered to DHCP clients. If **Assign DNS server automatically** is selected, the Pepwave router's built-in DNS server address (i.e., LAN IP address) will be offered.
WINS Server	This option allows you to optionally specify a Windows Internet Name Service (WINS) server. You may choose to use the **built-in WINS server** or **external WINS servers**. When this unit is connected using SpeedFusion™, other VPN peers can share this unit's built-in WINS server by entering this unit's LAN IP address in their DHCP **WINS Server** setting. Afterward, all PC clients in the VPN can resolve the NetBIOS names of other clients in remote peers. If you have enabled this option, a list of WINS clients will be displayed at **Status>WINS Clients**.
BOOTP	Check this box to enable BOOTP on older networks that still require it.
Extended DHCP Option	In addition to standard DHCP options (e.g., DNS server address, gateway address, subnet mask), you can specify the value of additional extended DHCP options, as defined in RFC 2132. With these extended options enabled, you can pass additional configuration information to LAN hosts. To define an extended DHCP option, click the **Add** button, choose the option to define and enter its value. For values that are in IP address list format, you can enter one IP address per line in the provided text area input control. Each option can be defined once only.
DHCP Reservation	This setting reserves the assignment of fixed IP addresses for a list of computers on the LAN. The computers to be assigned fixed IP addresses on the LAN are identified by their MAC addresses. The fixed IP address assignment is displayed as a cross-reference list between the computers' names, MAC addresses, and fixed IP addresses. **Name** (an optional field) allows you to specify a name to represent the device. MAC addresses should be in the format of **00:AA:BB:CC:DD:EE**. Press + to create a new record. Press ✖ to remove a record. Reserved client information can be imported from the **Client List**, located at **Status>Client List**. For more details, please refer to **Section 22.3.**

LAN Physical Settings	
Speed	This is the port speed of the LAN interface. It should be set to the same speed as the connected device to avoid port negotiation problems. When a static speed is

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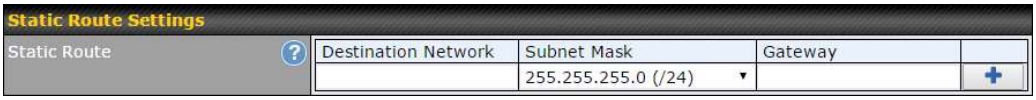
	set, you may choose whether to advertise its speed to the peer device. **Auto** is selected by default. You can choose not to advertise the port speed if the port has difficulty negotiating with the peer device.



Static Route Settings	
Static Route	This table is for defining static routing rules for the LAN segment. A static route consists of the network address, subnet mask, and gateway address. The address and subnet mask values are in *w.x.y.z* format. The local LAN subnet and subnets behind the LAN will be advertised to the VPN. Remote routes sent over the VPN will also be accepted. Any VPN member will be able to route to the local subnets. Press + to create a new route. Press ✖ to remove a route.

WINS Server Settings	
Enable	Check the box to enable the WINS server. A list of WINS clients will be displayed at **Status>WINS Clients**.

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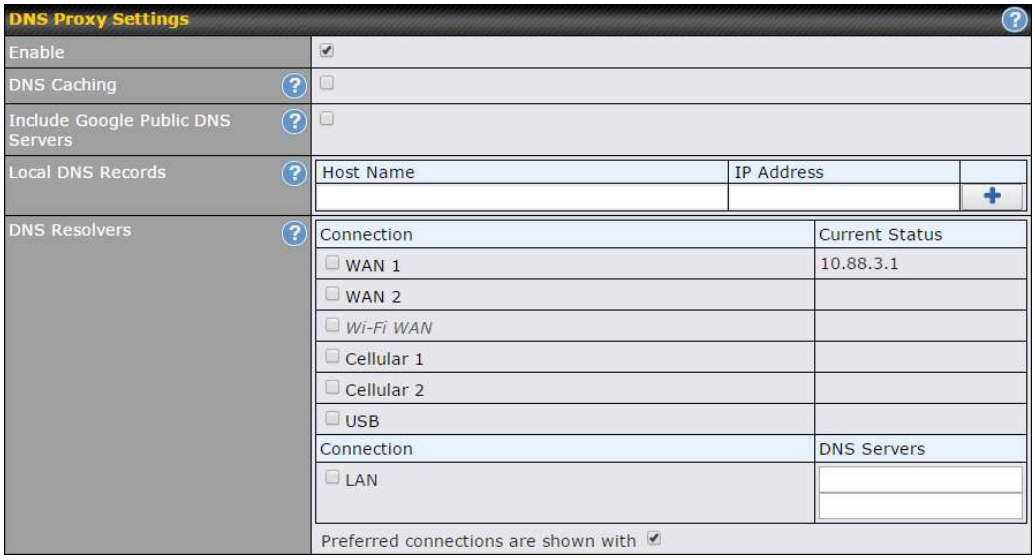

DNS Proxy Settings	
Enable	To enable the DNS proxy feature, check this box, and then set up the feature at **Network>LAN>DNS Proxy Settings**. A DNS proxy server can be enabled to serve DNS requests originating from LAN/PPTP/SpeedFusion™ peers. Requests are forwarded to the **DNS servers/resolvers** defined for each WAN connection.
DNS Caching	This field is to enable DNS caching on the built-in DNS proxy server. When the option is enabled, queried DNS replies will be cached until the records' TTL has been reached. This feature can help improve DNS lookup time. However, it cannot return the most up-to-date result for those frequently updated DNS records. By default, **DNS Caching** is disabled.
Include Google Public DNS Servers	When this option is **enabled**, the DNS proxy server will also forward DNS requests to Google's Public DNS Servers, in addition to the DNS servers defined in each WAN. This could increase the DNS service's availability. This setting is disabled by default.
Local DNS Records	This table is for defining custom local DNS records. A static local DNS record consists of a host name and IP address. When looking up the host name from the LAN to LAN IP of the Pepwave router, the corresponding IP address will be returned. Press + to create a new record. Press ✖ to remove a record.
DNS Resolvers [A]	Check the box to enable the WINS server. A list of WINS clients will be displayed at **Network>LAN>DNS Proxy Settings>DNS Resolvers**. This field specifies which DNS resolvers will receive forwarded DNS requests. If no WAN/VPN/LAN DNS resolver is selected, all of the WAN's DNS

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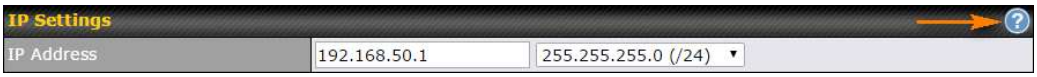
	resolvers will be selected. If a SpeedFusion™ peer is selected, you may enter the VPN peer's DNS resolver IP address(es). Queries will be forwarded to the selected connections' resolvers. If all of the selected connections are down, queries will be forwarded to all resolvers on healthy WAN connections.

[A] - Advanced feature, please click the button on the top right hand corner to activate.

Finally, if needed, configure Bonjour forwarding, Apple's zero configuration networking protocol. Once VLAN configuration is complete, click **Save** to store your changes.

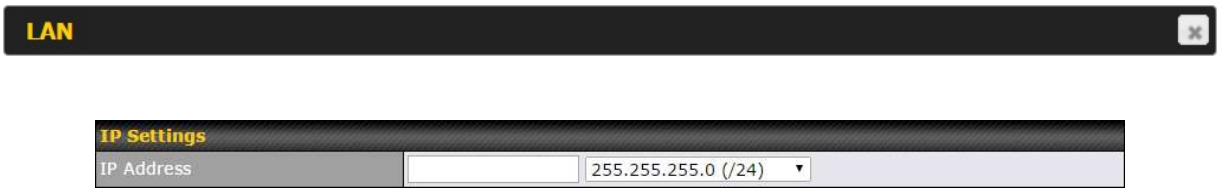
Bonjour Forwarding Settings	
Enable	Check this box to turn on Bonjour forwarding.
Bonjour Service	Choose **Service** and **Client** networks from the drop-down menus, and then click + to add the networks. To delete an existing Bonjour listing, click ✖.

To enable VLAN configuration, click the button in the **IP Settings** section.



To add a new LAN, click the **New LAN** button. To change LAN settings, click the name of the LAN to change under the **LAN** heading.

The following settings are displayed when creating a new LAN or editing an existing LAN.



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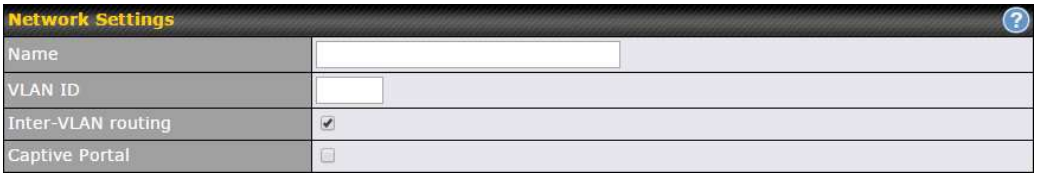
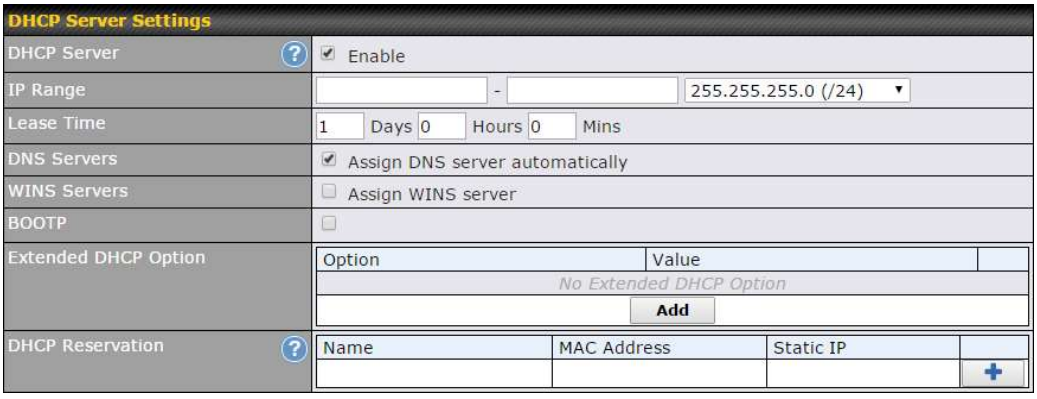
IP Settings	
IP Address & Subnet Mask	Enter the Pepwave router's IP address and subnet mask values to be used on the LAN.



Network Settings	
Name	Enter a name for the LAN.
VLAN ID	Enter a number for your VLAN.
Inter-VLAN routing	Check this box to enable routing between virtual LANs.
Captive Portal	Check this box to turn on captive portals.



DHCP Server Settings

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DHCP Server	When this setting is enabled, the Pepwave router's DHCP server automatically assigns an IP address to each computer that is connected via LAN and configured to obtain an IP address via DHCP. The Pepwave router's DHCP server can prevent IP address collisions on the LAN. To enable DHCP bridge relay, please click the icon on this menu item.
IP Range & Subnet Mask	These settings allocate a range of IP address that will be assigned to LAN computers by the Pepwave router's DHCP server.
Lease Time	This setting specifies the length of time throughout which an IP address of a DHCP client remains valid. Upon expiration of **Lease Time**, the assigned IP address will no longer be valid and the IP address assignment must be renewed.
DNS Servers	This option allows you to input the DNS server addresses to be offered to DHCP clients. If **Assign DNS server automatically** is selected, the Pepwave router's built-in DNS server address (i.e., LAN IP address) will be offered.
WINS Servers	This option allows you to specify the Windows Internet Name Service (WINS) server. You may choose to use the built-in WINS server or external WINS servers. When this unit is connected using SpeedFusion™, other VPN peers can share this unit's built-in WINS server by entering this unit's LAN IP address in their **DHCP WINS Servers** setting. Therefore, all PC clients in the VPN can resolve the NetBIOS names of other clients in remote peers. If you have enabled this option, a list of WINS clients will be displayed at **Status>WINS Clients**.
BOOTP	Check this box to enable BOOTP on older networks that still require it.
Extended DHCP Option	In addition to standard DHCP options (e.g. DNS server address, gateway address, subnet mask), you can specify the value of additional extended DHCP options, as defined in RFC 2132. With these extended options enabled, you can pass additional configuration information to LAN hosts. To define an extended DHCP option, click the **Add** button, choose the option to define, and then enter its value. For values that are in IP address list format, you can enter one IP address per line in the provided text area input control. Each option can be defined once only.
DHCP Reservation	This setting reserves the assignment of fixed IP addresses for a list of computers on the LAN. The computers to be assigned fixed IP addresses on the LAN are identified by their MAC addresses. The fixed IP address assignment is displayed as a cross-reference list between the computers' names, MAC addresses, and fixed IP addresses. **Name** (an optional field) allows you to specify a name to represent the device. MAC addresses should be in the format of **00:AA:BB:CC:DD:EE**. Press + to create a new record. Press ✖ to remove a record. Reserved clients information can be imported from the **Client List**, located at **Status>Client List**. For more details, please refer to **Section 22.3.**

To configure DHCP relay, first click the button found next to the **DHCP Server** option to

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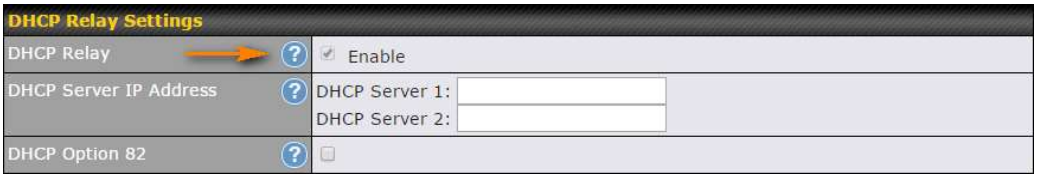
display the settings.

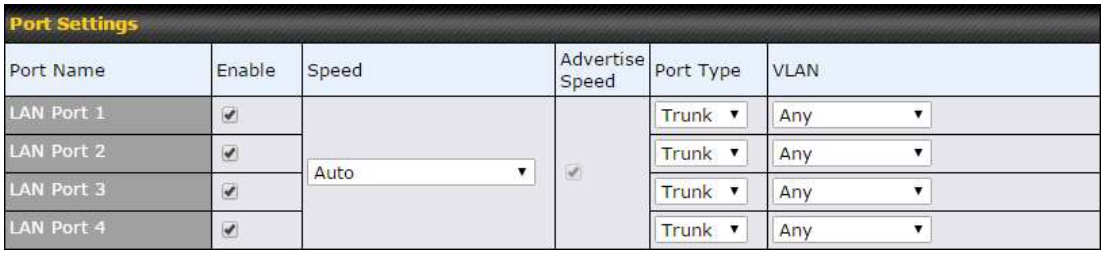


DHCP Relay Settings	
Enable	Check this box to turn on DHCP relay. Click the icon to disable DHCP relay.
DHCP Server IP Address	Enter the IP addresses of one or two DHCP servers in the provided fields. The DHCP servers entered here will receive relayed DHCP requests from the LAN. For active-passive DHCP server configurations, enter active and passive DHCP server relay IP addresses in **DHCP Server 1** and **DHCP Server 2.**
DHCP Option 82	DHCP Option 82 includes device information as relay agent for the attached client when forwarding DHCP requests from client to server. This option also embeds the device's MAC address and network name in circuit and remote IDs. Check this box to enable DHCP Option 82.

Once DHCP is set up, configure **LAN Physical Settings**, **Static Route Settings**, **WINS Server Settings**, and **DNS Proxy Settings** as noted above.

9.2 Port Settings

To configure port settings, navigate to **Network > Port Settings**



On this screen, you can enable specific ports, as well as determine the speed of the LAN ports, whether each port is a trunk or access port, can well as which VLAN each link belongs to, if any.

9.3 Captive Portal

The captive portal serves as gateway that clients have to pass if they wish to access the internet using your router. To configure, navigate to **Network>LAN>Captive Portal**.

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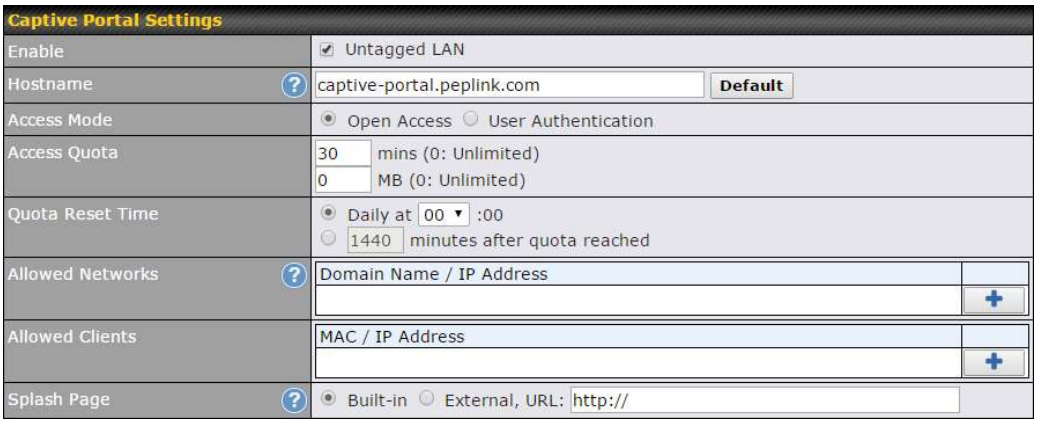
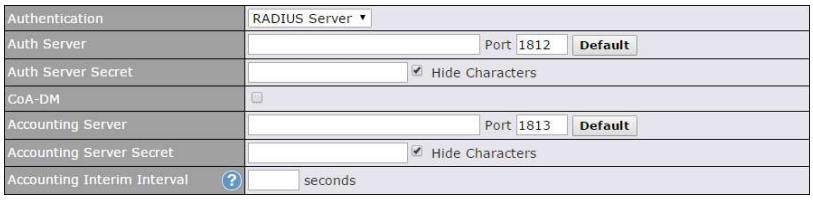


Captive Portal Settings	
Enable	Check **Enable** and then, optionally, select the LANs/VLANs that will use the captive portal.
Hostname	To customize the portal's form submission and redirection URL, enter a new URL in this field. To reset the URL to factory settings, click **Default**.
Access Mode	Click **Open Access** to allow clients to freely access your router. Click **User Authentication** to force your clients to authenticate before accessing your router.
RADIUS Server	This authenticates your clients through a RADIUS server. After selecting this option, you will see the following fields:  Fill in the necessary information to complete your connection to the server and enable authentication.
LDAP Server	This authenticates your clients through a LDAP server. Upon selecting this option, you will see the following fields:

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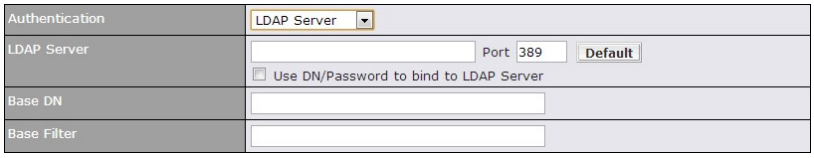
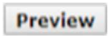
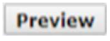
	 Fill in the necessary information to complete your connection to the server and enable authentication.
Access Quota	Set a time and data cap to each user's Internet usage.
Quota Reset Time	This menu determines how your usage quota resets. Setting it to **Daily** will reset it at a specified time every day. Setting a number of **minutes after quota reached** establish a timer for each user that begins after the quota has been reached.
Allowed Networks	To whitelist a network, enter the domain name / IP address here and click . To delete an existing network from the list of allowed networks, click the button next to the listing.
Splash Page	Here, you can choose between using the Pepwave router's built-in captive portal and redirecting clients to a URL you define.

The **Portal Customization** menu has two options:  and . Clicking  displays a pop-up previewing the captive portal that your clients will see. Clicking displays the following menu:

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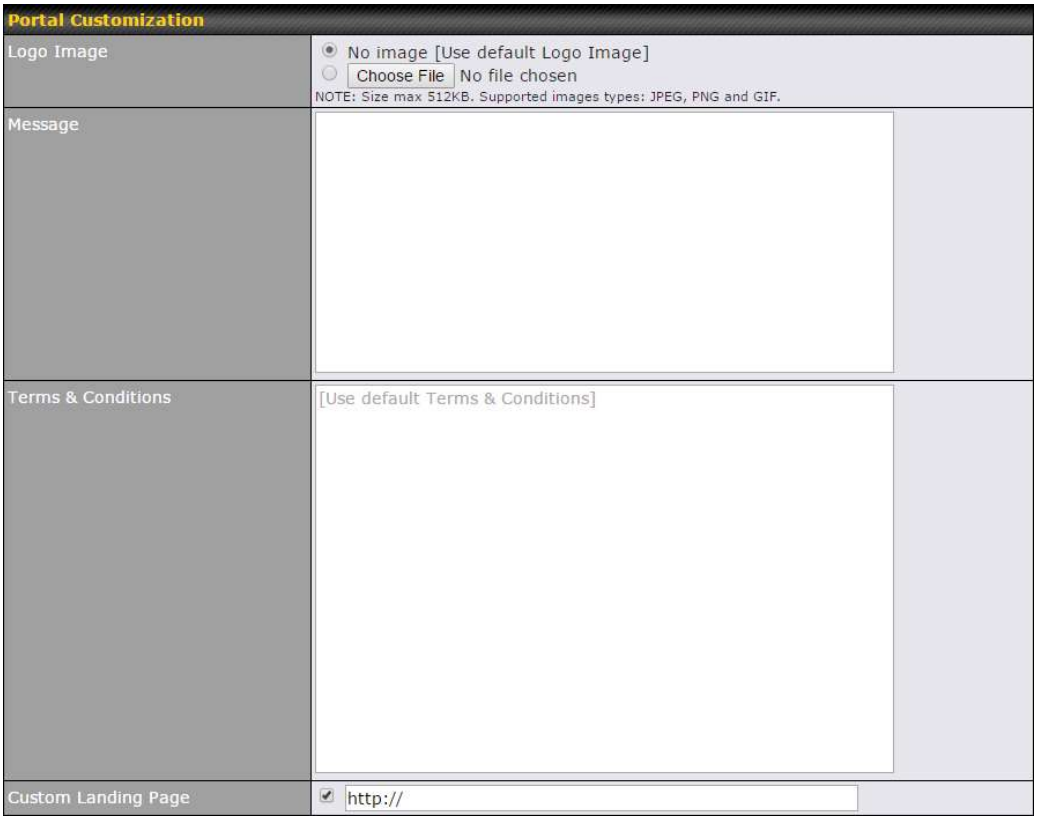

Portal Customization	
Logo Image	Click the **Choose File** button to select a logo to use for the built-in portal.
Message	If you have any additional messages for your users, enter them in this field.
Terms & Conditions	If you would like to use your own set of terms and conditions, please enter them here. If left empty, the built-in portal will display the default terms and conditions.
Custom Landing Page	Fill in this field to redirect clients to an external URL.

10 Configuring the WAN Interface(s)

WAN Interface settings are located at **Network>WAN**. To reorder WAN priority, drag on the appropriate WAN by holding the left mouse button, move it to the desired priority (the first one would be the highest priority, the second one would be lower priority, and so on), and drop it by

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releasing the mouse button.

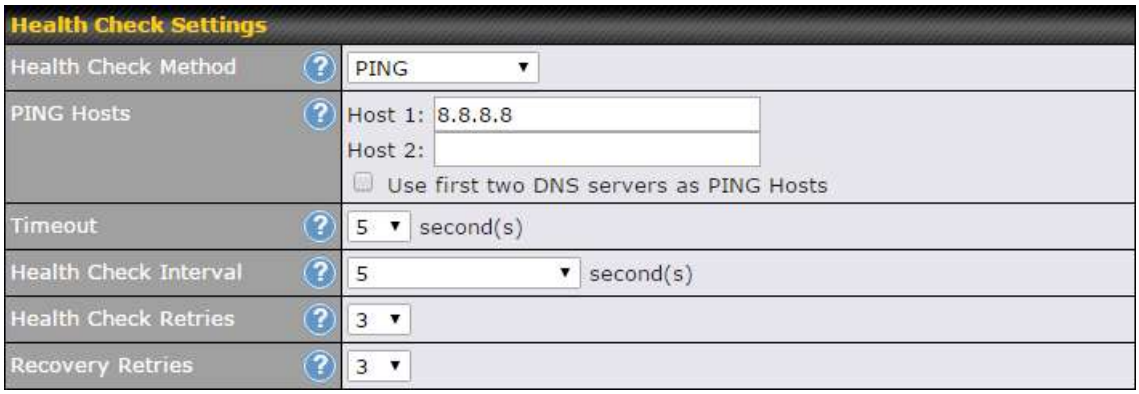
To disable a particular WAN connection, drag on the appropriate WAN by holding the left mouse button, move it the **Disabled** row, and drop it by releasing the mouse button.

You can also set priorities on the **Dashboard**. Click the **Details** button in the corresponding row to modify the connection setting.

Important Note

Connection details will be changed and become effective immediately after clicking the **Save and Apply** button.

10.1 Ethernet WAN



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Health Check Settings	
Health Check Method	This field specifies the Health Check method to be used for this WAN connection. ● Disabled - The WAN connection is always considered to be up and will not be treated as down for any IP routing errors. ● PING - ICMP PING packets will be issued to test connectivity with configurable target IP addresses or host names. ● DNS Lookup - DNS lookups will be issued to test the connectivity with configurable target DNS server IP addresses. ● HTTP - HTTP connections will be issued to test the connectivity with configurable URLs and strings to match. Default: DNS Lookup
PING Hosts	These fields are for specifying the target IP addresses or host names where ICMP Ping packets will be sent to for health check. If the box Use first two DNS servers as PING Hosts is checked, the first two DNS servers will be the ping targets for checking the connection healthiness. If the box is not checked, the field Host 1 must be filled and the field Host 2 is optional. The connection is considered to be up if ping responses are received from any one of the ping hosts.
Timeout	If a health check test cannot be completed within the specified amount of time, the test will be treated as failed.
Health Check Interval	This is the time interval between each health check test.
Health Check Retries	This is the number of consecutive check failures before treating a connection as down.
Recovery Retries	This is the number of responses required after a health check failure before treating a connection as up again.

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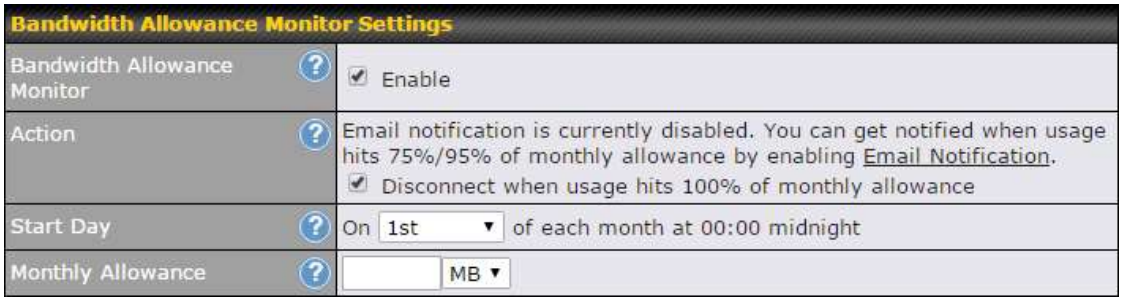
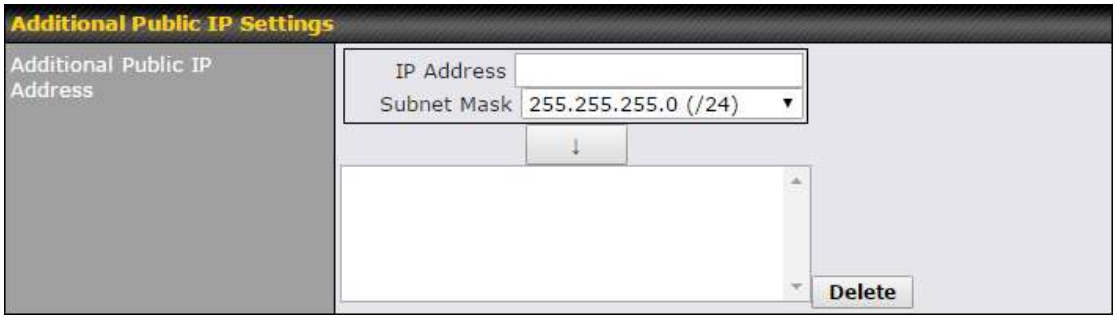


Bandwidth Allowance Monitor Settings	
Bandwidth Allowance Monitor	Check the box *Enable* to enable bandwidth usage monitoring on this WAN connection for each billing cycle. When this option is not enabled, bandwidth usage of each month is still being tracked but no action will be taken.
Action	If Email Notification is enabled, you will receive an email notification when usage hits 75% and 95% of the monthly allowance. If the box Disconnect when usage hits 100% of monthly allowance is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume unless this option has been turned off or the usage has been reset when a new billing cycle starts.
Start Day	This option allows you to select which day of the month a billing cycle starts.
Monthly Allowance	This field is to specify the bandwidth allowance for each billing cycle.



Additional Public IP Settings
If you have access to status public IP addresses,, you can assign them on this field.

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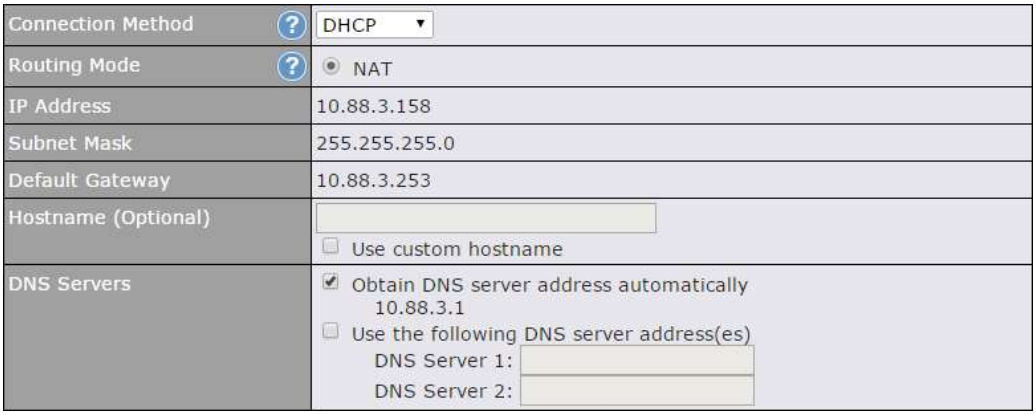
Dynamic DNS Settings	
Dynamic DNS Service Provider	This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: ● changeip.com ● dyndns.org ● no-ip.org ● tzo.com ● DNS-O-Matic Select **Disabled** to disable this feature. See **Section 9.5** for configuration details.

10.1.1 DHCP Connection

There are four possible connection methods:

1. DHCP
2. Static IP
3. PPPoE
4. L2TP

The DHCP connection method is suitable if the ISP provides an IP address automatically using DHCP (e.g., satellite modem, WiMAX modem, cable, Metro Ethernet, etc.).



DHCP Connection Settings	
Routing Mode	NAT allows substituting the real address in a packet with a mapped address that is routable on the destination network. By clicking the help icon in this field, you can display the **IP Forwarding** option, if your

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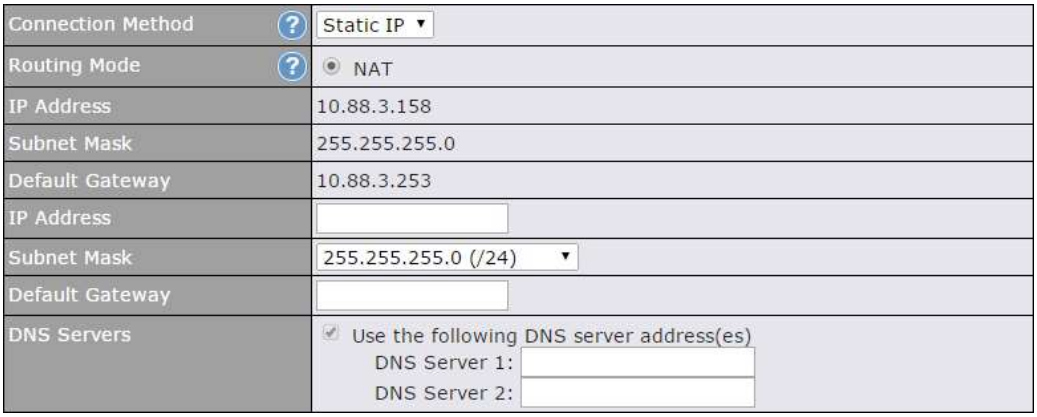
	network requires it.
IP Address/ Subnet Mask/ Default Gateway	This information is obtained from the ISP automatically.
Hostname (Optional)	If your service provider's DHCP server requires you to supply a hostname value upon acquiring an IP address, you may enter the value here. If your service provider does not provide you with the value, you can safely bypass this option.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting **Obtain DNS server address automatically** results in the DNS servers being assigned by the WAN DHCP server to be used for outbound DNS lookups over the connection. (The DNS servers are obtained along with the WAN IP address assigned from the DHCP server.) When **Use the following DNS server address(es)** is selected, you may enter custom DNS server addresses for this WAN connection into the **DNS Server 1** and **DNS Server 2** fields.

10.1.2 Static IP Connection

The static IP connection method is suitable if your ISP provides a static IP address to connect directly.



Static IP Settings	
Routing Mode	NAT allows substituting the real address in a packet with a mapped address that is routable on the destination network. By clicking the help icon in this field, you can display the **IP Forwarding** option, if your network requires it.
IP Address / Subnet Mask / Default	These settings allow you to specify the information required in order to communicate on the Internet via a fixed Internet IP address. The information is typically determined by and can be obtained from the ISP.

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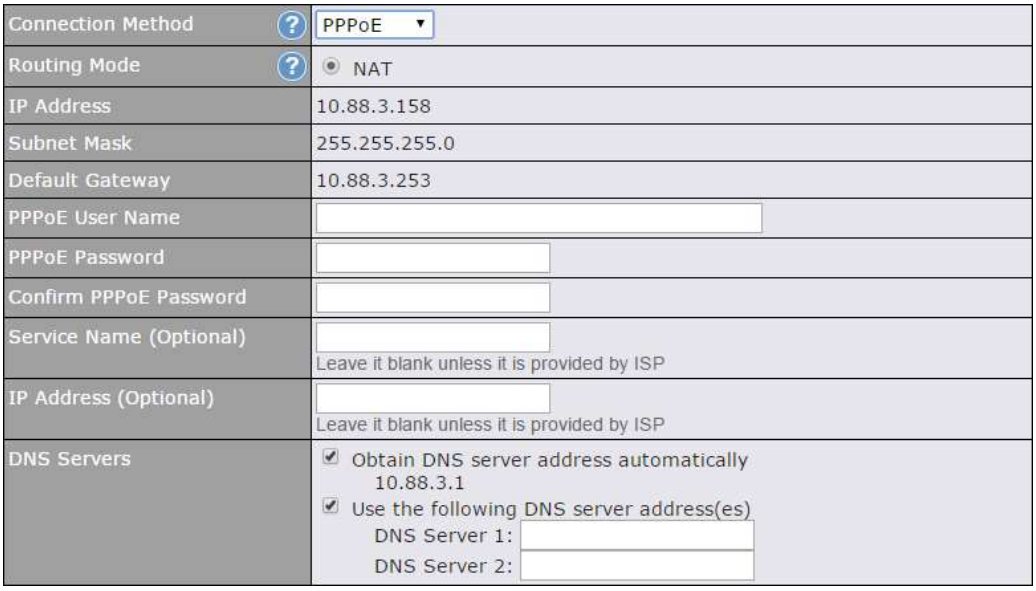
Gateway	
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting **Obtain DNS server address automatically** results in the DNS servers being assigned by the WAN DHCP server to be used for outbound DNS lookups over the connection. (The DNS servers are obtained along with the WAN IP address assigned from the DHCP server.) When **Use the following DNS server address(es)** is selected, you may enter custom DNS server addresses for this WAN connection into the **DNS Server 1** and **DNS Server 2** fields.

10.1.3 PPPoE Connection

This connection method is suitable if your ISP provides a login ID/password to connect via PPPoE.



PPPoE Settings	
Routing Mode	NAT allows substituting the real address in a packet with a mapped address that is routable on the destination network. By clicking the help icon in this field, you can display the **IP Forwarding** option, if your network requires it.
IP Address / Subnet Mask / Default Gateway	This information is obtained from the ISP automatically.

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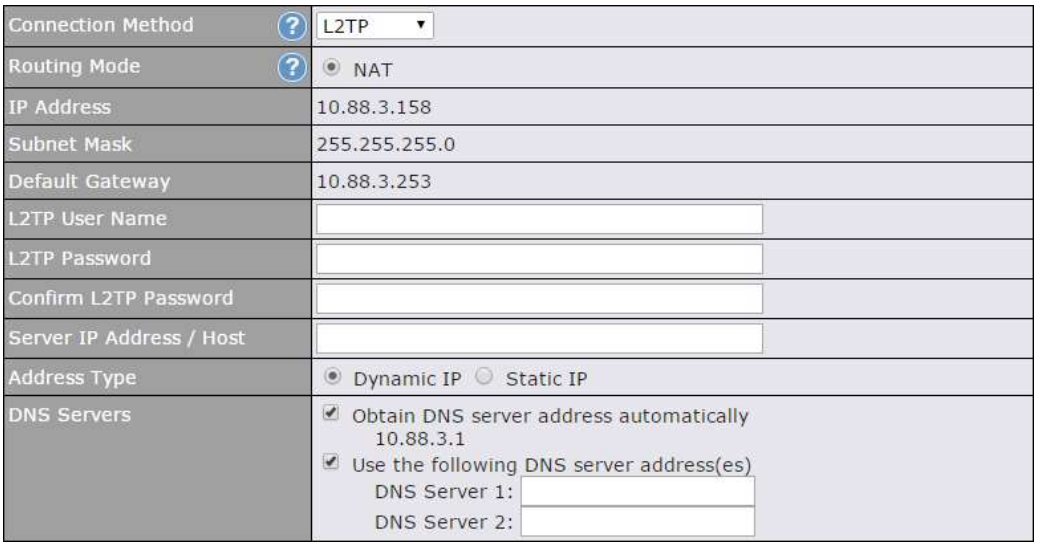
PPPoE User Name / Password	Enter the required information in these fields in order to connect via PPPoE to the ISP. The parameter values are determined by and can be obtained from the ISP.
Confirm PPPoE Password	Verify your password by entering it again in this field.
Service Name (Optional)	Service name is provided by the ISP. **Note: Leave this field blank unless it is provided by your ISP.**
IP Address (Optional)	If your ISP provides a PPPoE IP address, enter it here. **Note: Leave this field blank unless it is provided by your ISP.**
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting **Obtain DNS server address automatically** results in the DNS servers being assigned by the WAN DHCP server to be used for outbound DNS lookups over the connection. (The DNS servers are obtained along with the WAN IP address assigned from the DHCP server.) When **Use the following DNS server address(es)** is selected, you may enter custom DNS server addresses for this WAN connection into the **DNS Server 1** and **DNS Server 2** fields.

10.1.4 L2TP Connection

L2TP has all the compatibility and convenience of PPTP with greater security. Combine this with IPsec for a good balance between ease of use and security.



L2TP Settings

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L2TP Username / Password	Enter the required information in these fields in order to connect via L2TP to your ISP. The parameter values are determined by and can be obtained from your ISP.
Confirm L2TP Password	Verify your password by entering it again in this field.
Server IP Address / Host	L2TP server address is a parameter which is provided by your ISP. Note: Leave this field blank unless it is provided by your ISP.
Address Type	Your ISP will also indicate whether the server IP address is Dynamic or Static. Please click the appropriate value.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting **Obtain DNS server address automatically** results in the DNS servers assigned by the PPPoE server to be used for outbound DNS lookups over the WAN connection. (The DNS servers are obtained along with the WAN IP address assigned from the PPPoE server.) When **Use the following DNS server address(es)** is selected, you can enter custom DNS server addresses for this WAN connection into the **DNS server 1** and **DNS server 2** fields.

10.2 Cellular WAN

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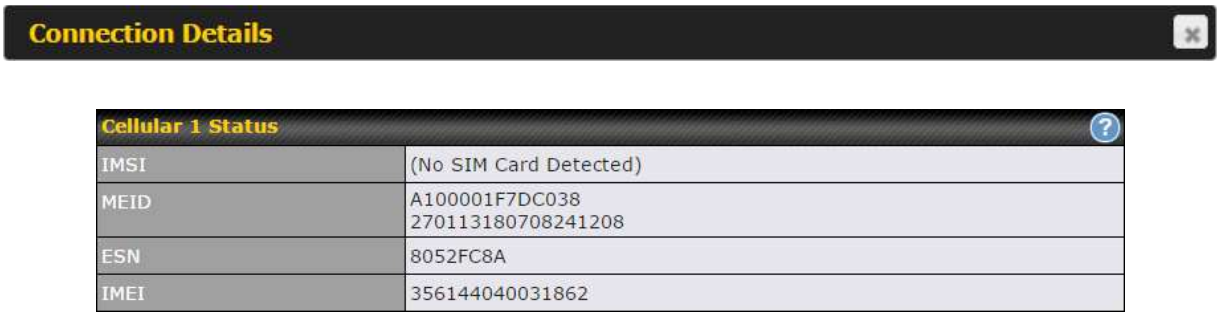
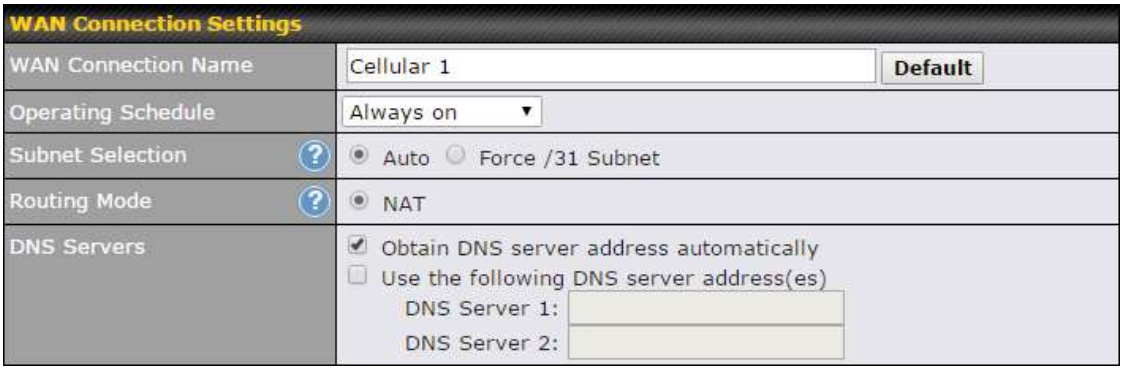
To access cellular WAN settings, click **Network>WAN>Details**.
(**Available on the Pepwave MAX BR1, HD2, and HD2 IP67 only)**



Cellular Status	
IMSI	This is the International Mobile Subscriber Identity which uniquely identifies the SIM card. This is applicable to 3G modems only.
MEID	Some Pepwave routers support both HSPA and EV-DO. For Sprint or Verizon Wireless EV-DO users, a unique MEID identifier code (in hexadecimal format) is used by the carrier to associate the EV-DO device with the user. This information is presented in hex and decimal format.
ESN	This serves the same purpose as MEID HEX but uses an older format.
IMEI	This is the unique ID for identifying the modem in GSM/HSPA mode.



WAN Connection Settings

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WAN Connection Name	Enter a name to represent this WAN connection.
Operating Schedule	Click the drop-down menu to apply a time schedule to this interface if needed.
Subnet Selection	Auto: The subnet mask will be set automatically. Force /31 Subnet: The subnet mask will be set as 255.255.255.254(/31), and the gateway IP address will be recalculated.
Routing Mode	This option allows you to select the routing method to be used in routing IP frames via the WAN connection. The mode can be either **NAT** (network address translation) or **IP Forwarding**. Click the button to enable IP forwarding.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection. Selecting **Obtain DNS server address automatically** results in the DNS servers assigned by the PPPoE server to be used for outbound DNS lookups over the WAN connection. (The DNS servers are obtained along with the WAN IP address assigned from the PPPoE server.) When **Use the following DNS server address(es)** is selected, you can enter custom DNS server addresses for this WAN connection into the **DNS server 1** and **DNS server 2** fields.

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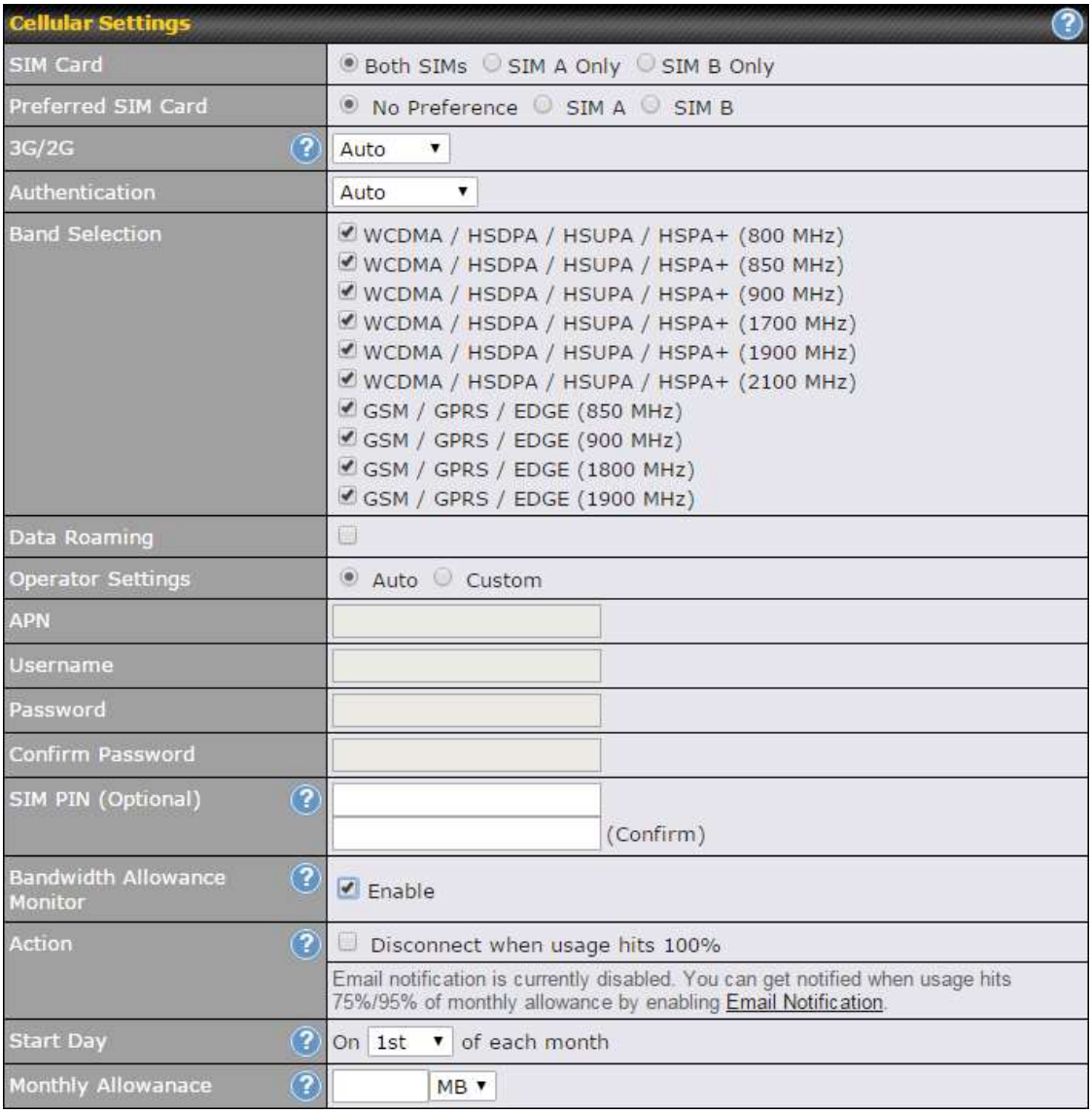

Cellular Settings	
SIM Card	Indicate which SIM card this cellular WAN will use. Only applies to cellular WAN with redundant SIM cards.
Preferred SIM Card	If both cards were enabled on the above field, then you can designate the priority of the SIM card slots here.
3G/2G	This drop-down menu allows restricting cellular to particular band. Click the

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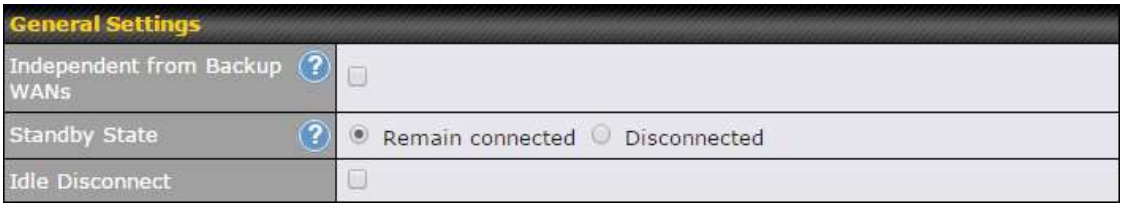
	button to enable the selection of specific bands.
Authentication	Choose from **PAP Only** or **CHAP Only** to use those authentication methods exclusively. Select **Auto** to automatically choose an authentication method.
Data Roaming	This checkbox enables data roaming on this particular SIM card. Please check your service provider's data roaming policy before proceeding.
Operator Settings	This setting applies to 3G/EDGE/GPRS modems only. It does not apply to EVDO/EVDO Rev. A modems. This allows you to configure the APN settings of your connection. If **Auto** is selected, the mobile operator should be detected automatically. The connected device will be configured and connection will be made automatically. If there is any difficulty in making connection, you may select **Custom** to enter your carrier's **APN**, **Login**, **Password**, and **Dial Number** settings manually. The correct values can be obtained from your carrier. The default and recommended setting is **Auto**.
APN / Login / Password / SIM PIN	When **Auto** is selected, the information in these fields will be filled automatically. Select **Custom** to customize these parameters. The parameter values are determined by and can be obtained from the ISP.
Bandwidth Allowance Monitor	Check the box Enable to enable bandwidth usage monitoring on this WAN connection for each billing cycle. When this option is not enabled, bandwidth usage of each month is still being tracked but no action will be taken.
Action	If email notification is enabled, you will be notified by email when usage hits 75% and 95% of the monthly allowance. If **Disconnect when usage hits 100% of monthly allowance** is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume connection unless this option has been turned off or the usage has been reset when a new billing cycle starts.
Start Day	This option allows you to define which day of the month each billing cycle begins.
Monthly Allowance	This field is for defining the maximum bandwidth usage allowed for the WAN connection each month.



General Settings

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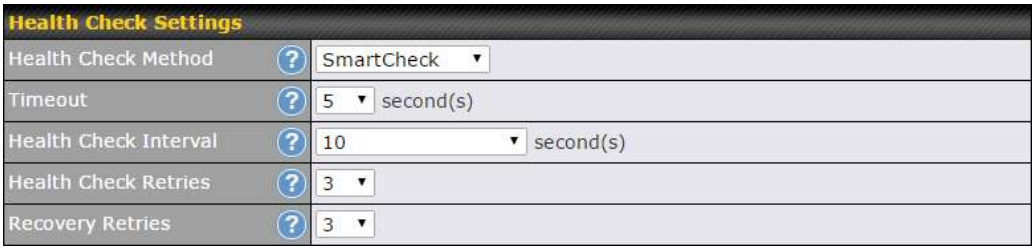
Independent from Backup WANs	If this is checked, the connection will be working independent from other Backup WAN connections. Those in Backup Priority will ignore the status of this WAN connection, and will be used when none of the other higher priority connections are available.
Standby State	This option allows you to choose whether to remain connected or disconnected when this WAN connection is no longer in the highest priority and has entered the standby state. When **Remain connected** is chosen, bringing up this WAN connection to active makes it immediately available for use.
Idle Disconnect	When Internet traffic is not detected within the user-specified timeframe, the modem will automatically disconnect. Once the traffic is resumed by the LAN host, the connection will be re-activated.



Health Check Settings	
Health Check Method	This setting allows you to specify the health check method for the cellular connection. Available options are **Disabled, Ping, DNS Lookup, HTTP,** and **SmartCheck**. The default method is **DNS Lookup**. See **Section 10.4** for configuration details.
Timeout	If a health check test cannot be completed within the specified amount of time, the test will be treated as failed.
Health Check Interval	This is the time interval between each health check test.
Health Check Retries	This is the number of consecutive check failures before treating a connection as down.
Recovery Retries	This is the number of responses required after a health check failure before treating a connection as up again.

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Dynamic DNS Settings	
Dynamic DNS Service Provider	This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: • changeip.com • dyndns.org • no-ip.org • tzo.com • DNS-O-Matic Select **Disabled** to disable this feature. See **Section 9.5** for configuration details.

MTU	
MTU	This field is for specifying the Maximum Transmission Unit value of the WAN connection. An excessive MTU value can cause file downloads stall shortly after connected. You may consult your ISP for the connection's MTU value.

10.3 Wi-Fi WAN

To access Wi-Fi WAN settings, click **Network>WAN>Details**.

WAN Connection Settings	
WAN Connection Name	Enter a name to represent this WAN connection.

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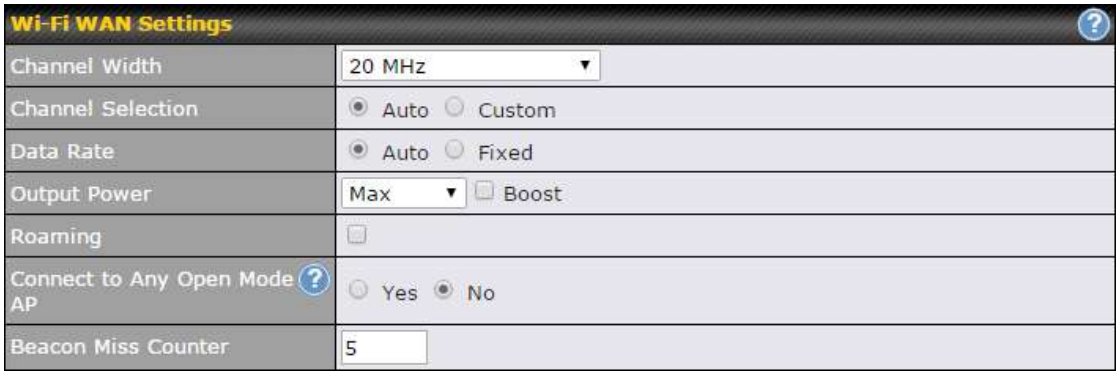
Operating Schedule	Click the drop-down menu to apply a time schedule to this interface.
Independent from Backup WANs	If this is checked, the connection will be working independent from other Backup WAN connections. Those in Backup Priority will ignore the status of this WAN connection, and will be used when none of the other higher priority connections are available.
Standby State	This setting specifies the state of the WAN connection while in standby. The available options are **Remain Connected** (hot standby) and **Disconnect** (cold standby).
MTU	This setting specifies the maximum transmission unit. By default, MTU is set to **Custom 1440**. You may adjust the MTU value by editing the text field. Click **Default** to restore the default MTU value. Select **Auto** and the appropriate MTU value will be automatically detected. The auto-detection will run each time the WAN connection establishes
Reply to ICMP PING	If this setting is disabled, the WAN connection will not respond to ICMP ping requests. By default, this setting is enabled.



Wi-Fi WAN Settings	
Channel Width	Select the channel width for this Wi-Fi WAN. 20MHz will have greater support for older devices using 2.4Ghz, while 40MHz is appropriate for networks with newer devices that connect using 5Ghz
Channel Selection	Determine whether the channel will be automatically selected. If you select custom, the following table will appear:

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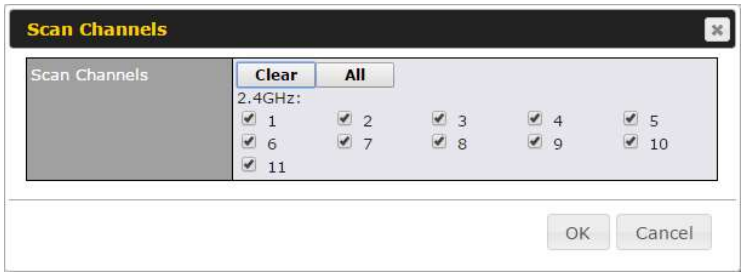
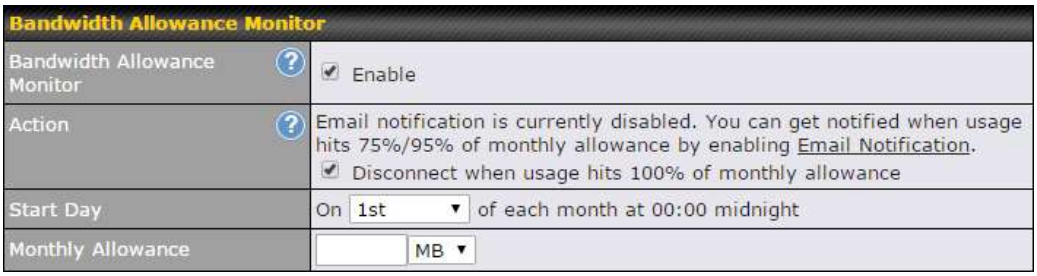


Data Rate	Selecting Auto will enable the router to automatically determine the best data rate, while manually selecting a rate will force devices to connect using the fixed rate.
Output Power	If you are setting up a network with many Wi-Fi devices in close proximity, then you can configure the output power here. Click the "boost" button for additional power. However, with that option ticked, output power may exceed local regulatory limits.
Roaming	Checking this box will enable Wi-Fi roaming. Click the icon for additional options.
Connect to Any Open Mode AP	This option is to specify whether the Wi-Fi WAN will connect to any open mode access points it finds.
Beacon Miss Counter	This sets the threshold for the number of missed beacons.



Bandwidth Allowance Monitor	
Action	If **Error! Reference source not found.** is enabled, you will be notified by email when usage hits 75% and 95% of the monthly allowance. If **Disconnect when usage hits 100% of monthly allowance** is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume connection unless this option has been turned off or the usage has been reset when a new billing cycle starts.
Start Day	This option allows you to define which day of the month each billing cycle begins.

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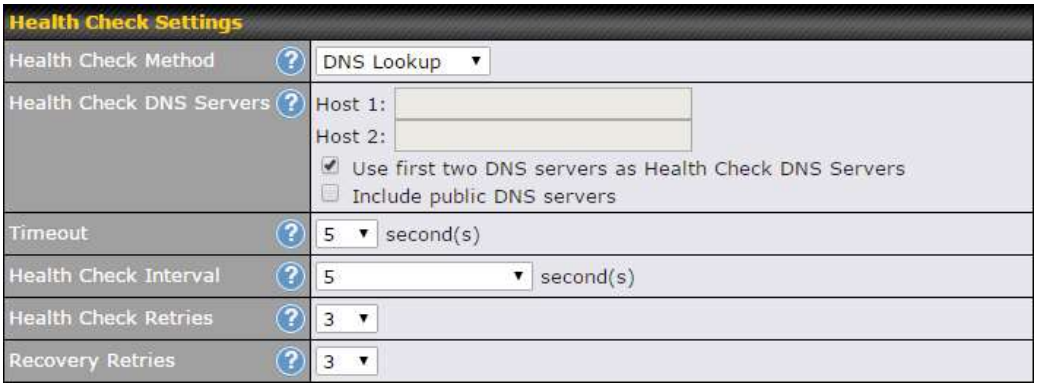
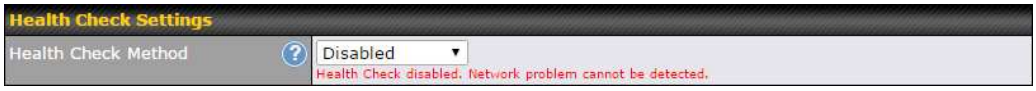
Monthly Allowance	This field is for defining the maximum bandwidth usage allowed for the WAN connection each month.



Health Check Settings	
Method	This setting specifies the health check method for the WAN connection. This value can be configured as **Disabled**, **PING**, **DNS Lookup**, or **HTTP**. The default method is **DNS Lookup**. For mobile Internet connections, the value of **Method** can be configured as **Disabled** or **SmartCheck**.

Health Check Disabled



When **Disabled** is chosen in the **Method** field, the WAN connection will always be considered as up. The connection will **NOT** be treated as down in the event of IP routing errors.

Health Check Method: PING

ICMP ping packets will be issued to test the connectivity with a configurable target IP address or hostname. A WAN connection is considered as up if ping responses are received from either one or both of the ping hosts.

PING Hosts	This setting specifies IP addresses or hostnames with which connectivity is to be tested via ICMP ping. If **Use first two DNS servers as Ping Hosts** is checked, the target ping host will be the first DNS server for the corresponding WAN connection. Reliable ping hosts with a high uptime should be considered. By default, the first two DNS servers of the WAN connection are used as the ping hosts.

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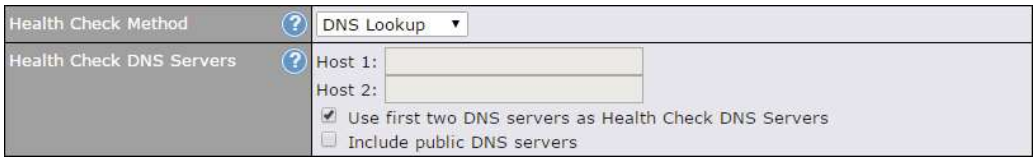
Health Check Method: DNS Lookup	



DNS lookups will be issued to test connectivity with target DNS servers. The connection will be treated as up if DNS responses are received from one or both of the servers, regardless of whether the result was positive or negative.

Health Check DNS Servers	This field allows you to specify two DNS hosts' IP addresses with which connectivity is to be tested via DNS Lookup. If **Use first two DNS servers as Health Check DNS Servers** is checked, the first two DNS servers will be the DNS lookup targets for checking a connection's health. If the box is not checked, **Host 1** must be filled, while a value for **Host 2** is optional. If **Include public DNS servers** is selected and no response is received from all specified DNS servers, DNS lookups will also be issued to some public DNS servers. A WAN connection will be treated as down only if there is also no response received from the public DNS servers. Connections will be considered as up if DNS responses are received from any one of the health check DNS servers, regardless of a positive or negative result. By default, the first two DNS servers of the WAN connection are used as the health check DNS servers.

Health Check Method: HTTP	

HTTP connections will be issued to test connectivity with configurable URLs and strings to match.

URL1	**WAN Settings>WAN Edit>Health Check Settings>URL1** The URL will be retrieved when performing an HTTP health check. When **String to Match** is left blank, a health check will pass if the HTTP return code is between 200 and 299 (Note: HTTP redirection codes 301 or 302 are treated as failures). When **String to Match** is filled, a health check will pass if the HTTP return code is between 200 and 299 and if the HTTP response content contains the string.
URL 2	**WAN Settings>WAN Edit>Health Check Settings>URL2** If **URL2** is also provided, a health check will pass if either one of the tests passed.

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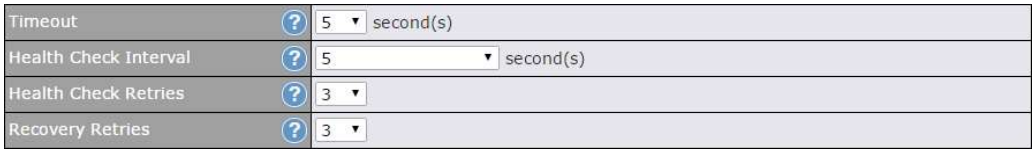
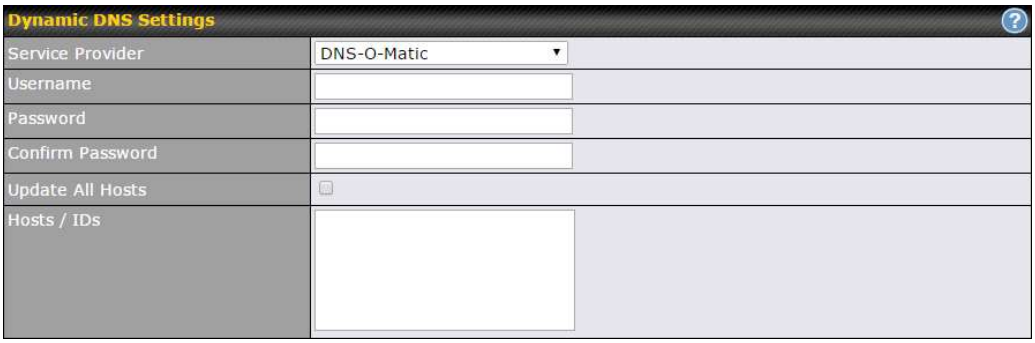
Other Health Check Settings



Timeout	This setting specifies the timeout in seconds for ping/DNS lookup requests. The default timeout is **5 seconds**.
Health Check Interval	This setting specifies the time interval in seconds between ping or DNS lookup requests. The default health check interval is **5 seconds**.
Health Check Retries	This setting specifies the number of consecutive ping/DNS lookup timeouts after which the Peplink Balance will treat the corresponding WAN connection as down. Default health retries is set to **3**. Using the default **Health Retries** setting of **3**, the corresponding WAN connection will be treated as down after three consecutive timeouts.
Recovery Retries	This setting specifies the number of consecutive successful ping/DNS lookup responses that must be received before the Peplink Balance treats a previously down WAN connection as up again. By default, **Recover Retries** is set to **3**. Using the default setting, a WAN connection that is treated as down will be considered as up again upon receiving three consecutive successful ping/DNS lookup responses.



Dynamic DNS Settings

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Service Provider	This setting specifies the dynamic DNS service provider to be used for the WAN. Supported providers are: • changeip.com • dyndns.org • no-ip.org • tzo.com • DNS-O-Matic Select **Disabled** to disable this feature.
User ID / User / Email	This setting specifies the registered user name for the dynamic DNS service.
Password / Pass / TZO Key	This setting specifies the password for the dynamic DNS service.
Update All Hosts	Check this box to automatically update all hosts.
Hosts / Domain	This setting specifies a list of hostnames or domains to be associated with the public Internet IP address of the WAN connection.

Important Note

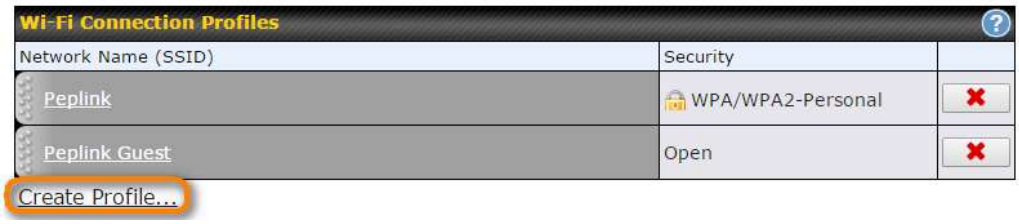
In order to use dynamic DNS services, appropriate hostname registration(s), as well as a valid account with a supported dynamic DNS service provider, are required.

A dynamic DNS update is performed whenever a WAN's IP address is changed, such as when an IP is changed after a DHCP IP refresh or reconnection.

Due to dynamic DNS service providers' policies, a dynamic DNS host expires automatically when the host record has not been not updated for a long time. Therefore, the Peplink Balance performs an update every 23 days, even if a WAN's IP address did not change.

10.3.1 Creating Wi-Fi Connection Profiles

You can manually create a profile to connect to a Wi-Fi connection. This is useful for creating a profile for connecting to hidden-SSID access points. Click **Network>WAN>Details>Create Profile…** to get started.



This will open a window similar to the one shown below

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Wi-Fi Connection Profile Settings

Type

Select whether the network will connect automatically or manually.

Network Name (SSID)

Enter a name to represent this Wi-Fi connection.

Security

This option allows you to select which security policy is used for this wireless network.

Available options:

- **Open**

Security	Open

- **WEP**

Security	WEP
Encryption Key	Hide Characters

- **WPA/WPA2 – Personal**

Security	WPA/WPA2-Personal
Shared Key	Hide Characters

- **WPA/WPA2 – Enterprise**

Security	WPA/WPA2-Enterprise
Login ID	
Password	
Confirm Password	
EAP Method	PEAP
EAP Phase 2 Method	EAP/CHAP
EAP outer authentication identity	Anonymous User Credentials Other:

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10.4 WAN Health Check

To ensure traffic is routed to healthy WAN connections only, the Pepwave router can periodically check the health of each WAN connection. The health check settings for each WAN connection can be independently configured via **Network>WAN>Details**.

Health Check Settings	
Method	This setting specifies the health check method for the WAN connection. This value can be configured as **Disabled**, **PING**, **DNS Lookup**, or **HTTP**. The default method is **DNS Lookup**. For mobile Internet connections, the value of **Method** can be configured as **Disabled** or **SmartCheck**.

Health Check Disabled

When **Disabled** is chosen in the **Method** field, the WAN connection will always be considered as up. The connection will **NOT** be treated as down in the event of IP routing errors.

Health Check Method: PING

ICMP ping packets will be issued to test the connectivity with a configurable target IP address or hostname. A WAN connection is considered as up if ping responses are received from either one or both of the ping hosts.

PING Hosts	This setting specifies IP addresses or hostnames with which connectivity is to be tested via ICMP ping. If **Use first two DNS servers as Ping Hosts** is checked, the target ping host will be the first DNS server for the corresponding WAN connection. Reliable ping hosts with a high uptime should be considered. By default, the first two DNS servers of the WAN connection are used as the ping hosts.

Health Check Method: DNS Lookup

DNS lookups will be issued to test connectivity with target DNS servers. The connection will be treated as up if DNS responses are received from one or both of the servers, regardless of whether the result was positive or negative.

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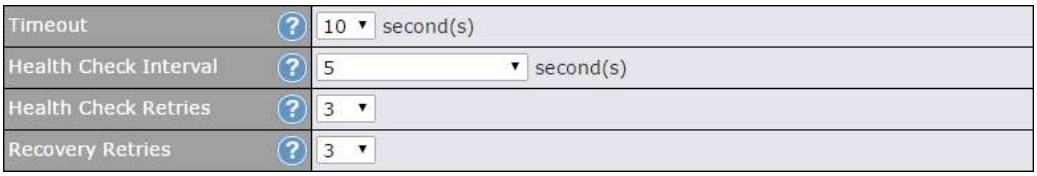
Health Check DNS Servers	This field allows you to specify two DNS hosts' IP addresses with which connectivity is to be tested via DNS lookup. If **Use first two DNS servers as Health Check DNS Servers** is checked, the first two DNS servers will be the DNS lookup targets for checking a connection's health. If the box is not checked, **Host 1** must be filled, while a value for **Host 2** is optional. If **Include public DNS servers** is selected and no response is received from all specified DNS servers, DNS lookups will also be issued to some public DNS servers. A WAN connection will be treated as down only if there is also no response received from the public DNS servers. Connections will be considered as up if DNS responses are received from any one of the health check DNS servers, regardless of a positive or negative result. By default, the first two DNS servers of the WAN connection are used as the health check DNS servers.

Health Check Method: HTTP

HTTP connections will be issued to test connectivity with configurable URLs and strings to match.

URL1	**WAN Settings>WAN Edit>Health Check Settings>URL1** The URL will be retrieved when performing an HTTP health check. When **String to Match** is left blank, a health check will pass if the HTTP return code is between 200 and 299 (Note: HTTP redirection codes 301 or 302 are treated as failures). When **String to Match** is filled, a health check will pass if the HTTP return code is between 200 and 299 and if the HTTP response content contains the string.
URL 2	**WAN Settings>WAN Edit>Health Check Settings>URL2** If **URL2** is also provided, a health check will pass if either one of the tests passed.



Other Health Check Settings

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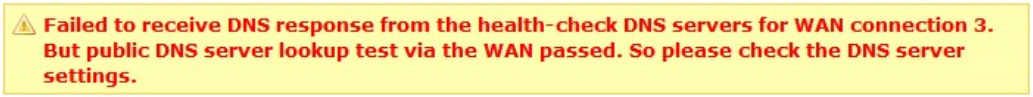
Timeout	This setting specifies the timeout in seconds for ping/DNS lookup requests. The default timeout is **5 seconds**.
Health Check Interval	This setting specifies the time interval in seconds between ping or DNS lookup requests. The default health check interval is **5 seconds**.
Health Check Retries	This setting specifies the number of consecutive ping/DNS lookup timeouts after which the Pepwave router will treat the corresponding WAN connection as down. Default health retries is set to **3**. Using the default **Health Retries** setting of **3**, the corresponding WAN connection will be treated as down after three consecutive timeouts.
Recovery Retries	This setting specifies the number of consecutive successful ping/DNS lookup responses that must be received before the Pepwave router treats a previously down WAN connection as up again. By default, **Recover Retries** is set to **3**. Using the default setting, a WAN connection that is treated as down will be considered as up again upon receiving three consecutive successful ping/DNS lookup responses.

Automatic Public DNS Server Check on DNS Test Failure

When the health check method is set to **DNS Lookup** and health checks fail, the Pepwave router will automatically perform DNS lookups on public DNS servers. If the tests are successful, the WAN may not be down, but rather the target DNS server malfunctioned. You will see the following warning message on the main page:



10.5 Dynamic DNS Settings

Pepwave routers are capable of registering the domain name relationships to dynamic DNS service providers. Through registration with dynamic DNS service provider(s), the default public Internet IP address of each WAN connection can be associated with a host name. With dynamic DNS service enabled for a WAN connection, you can connect to your WAN's IP address from the external, even if its IP address is dynamic. You must register for an account from the listed dynamic DNS service providers before enabling this option.

If the WAN connection's IP address is a reserved private IP address (i.e., behind a NAT router), the public IP of each WAN will be automatically reported to the DNS service provider.

Either upon a change in IP addresses or every 23 days without link reconnection, the Pepwave router will connect to the dynamic DNS service provider to perform an IP address update within the provider's records.

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The settings for dynamic DNS service provider(s) and the association of hostname(s) are configured via **Network>WAN>Details>Dynamic DNS Service Provider/Dynamic DNS Settings**.

Dynamic DNS Settings	
Dynamic DNS	This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: ● changeip.com ● dyndns.org ● no-ip.org ● tzo.com ● DNS-O-Matic ● Others… Support custom Dynamic DNS servers by entering its URL. Works with any service compatible with DynDNS API. Select **Disabled** to disable this feature.
Account Name / Email Address	This setting specifies the registered user name for the dynamic DNS service.
Password / TZO Key	This setting specifies the password for the dynamic DNS service.
Hosts / Domain	This field allows you to specify a list of host names or domains to be associated with the public Internet IP address of the WAN connection. If you need to enter more than one host, use a carriage return to separate them.

Important Note

In order to use dynamic DNS services, appropriate host name registration(s) and a valid account with a supported dynamic DNS service provider are required. A dynamic DNS update is performed whenever a WAN's IP address changes (e.g., the IP is changed after a DHCP IP refresh, reconnection, etc.). Due to dynamic DNS service providers' policy, a dynamic DNS host will automatically expire if the host record has not been updated for a long time. Therefore the Pepwave router performs an update every 23 days, even if a WAN's IP address has not changed.

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11 Advanced Wi-Fi Settings

Wi-Fi settings can be configured at **Advanced>Wi-Fi Settings** (or **AP>Settings** on some models). Note that menus displayed can vary by model.

AP Settings	
SSID	You can select the wireless networks for 2.4 GHz or 5 GHz seperately for each SSID.
Operating Country	This drop-down menu specifies the national/regional regulations which the Wi-Fi radio should follow. • If a North American region is selected, RF channels 1 to 11 will be available and the maximum transmission power will be 26 dBm (400 mW). • If European region is selected, RF channels 1 to 13 will be available. The maximum transmission power will be 20 dBm (100 mW). NOTE: Users are required to choose an option suitable to local laws and regulations.
Preferred Frequency	Indicate the preferred frequency to use for clients to connect.

Important Note
Per FCC regulation, the country selection is not available on all models marketed in the US. All US models are fixed to US channels only.

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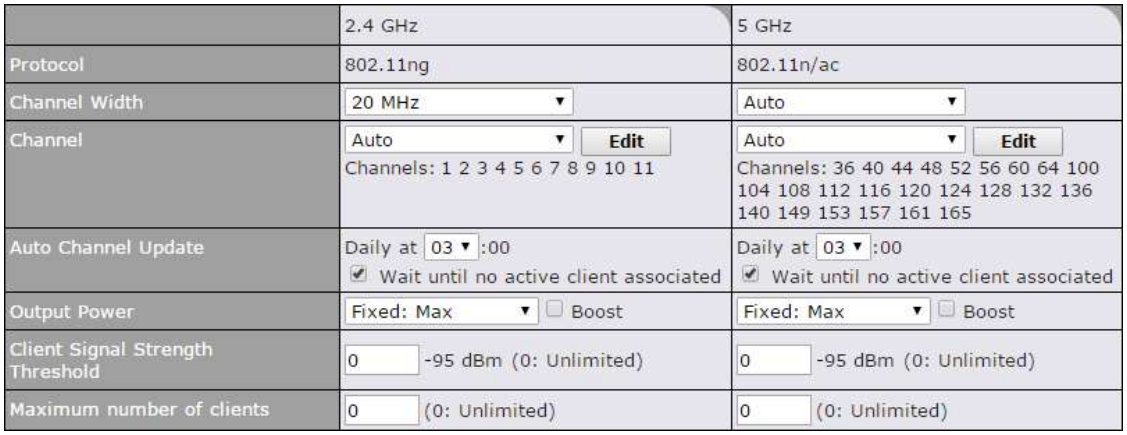

AP Settings (part 2)	
Protocol	This option allows you to specify whether 802.11b and/or 802.11g client association requests will be accepted. Available options are **802.11ng** and **802.11na**. By default, **802.11ng** is selected.
Channel Width	Available options are **20 MHz**, **40 MHz**, and **Auto (20/40 MHz)** . Default is **Auto (20/40 MHz),** which allows both widths to be used simultaneously.
Channel	This option allows you to select which 802.11 RF channel will be utilized. **Channel 1 (2.412 GHz)** is selected by default.
Auto Channel Update	Indicate the time of day at which update automatic channel selection.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – **Max**, **High**, **Mid**, and **Low**. The actual output power will be bound by the regulatory limits of the selected country.
Client Signal Strength Threshold	This setting determines the maximum strength at which the Wi-Fi AP can broadcast
Maximum number of clients	This setting determines the maximum number of clients that can connect to this Wi-Fi frequency.

Advanced Wi-Fi AP settings can be displayed by clicking the on the top right-hand corner of the **Wi-Fi AP Settings** section, which can be found at **AP>Settings**. Other models will display a separate section called **Wi-Fi AP Advanced Settings**, which can be found at **Advanced>Wi-Fi Settings**.

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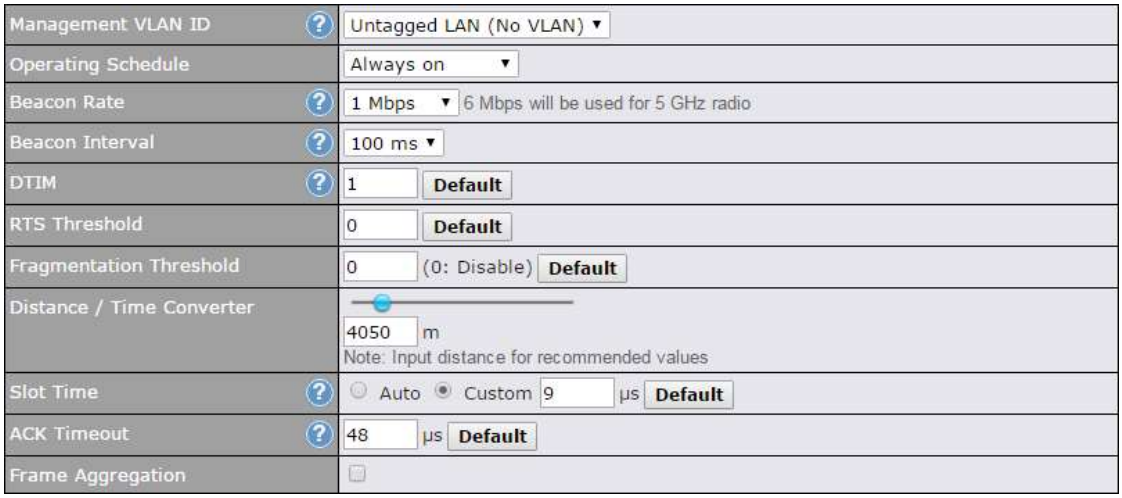

Advanced AP Settings	
Management VLAN ID	This field specifies the VLAN ID to tag to management traffic, such as communication traffic between the AP and the AP Controller. The value is zero by default, which means that no VLAN tagging will be applied. NOTE: Change this value with caution as alterations may result in loss of connection to the AP Controller.
Operating Schedule	Choose from the schedules that you have defined in System>Schedule. Select the schedule for the integrated AP to follow from the drop-down menu.
Beacon Rate [A]	This option is for setting the transmit bit rate for sending a beacon. By default, **1Mbps** is selected.
Beacon Interval [A]	This option is for setting the time interval between each beacon. By default, **100ms** is selected.
DTIM [A]	This field allows you to set the frequency for the beacon to include delivery traffic indication messages. The interval is measured in milliseconds. The default value is set to **1 ms**.
RTS Threshold [A]	The RTS (Request to Clear) threshold determines the level of connection required before the AP starts sending data. The recommended standard of the RTS threshold is around 500.
Fragmentation Threshold [A]	This setting determines the maximum size of a packet before it gets fragmented into multiple pieces.
Distance / Time Convertor	Select the range you wish to cover with your Wi-Fi, and the router will make recommendations for the Slot Time and ACK Timeout.

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Slot Time [A]	This field is for specifying the unit wait time before transmitting a packet. By default, this field is set to **9 µs**.
ACK Timeout [A]	This field is for setting the wait time to receive an acknowledgement packet before performing a retransmission. By default, this field is set to **48 µs**.
Frame Aggregation [A]	This option allows you to enable frame aggregation to increase transmission throughput.

[A] - Advanced feature, please click the button on the top right-hand corner to activate.

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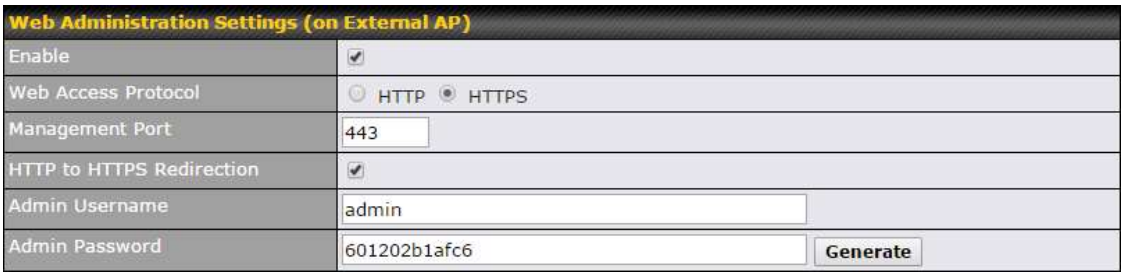
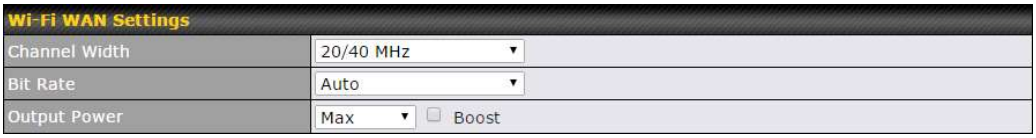


Web Administration Settings	
Enable	Ticking this box enables web admin access for APs located on the WAN.
Web Access Protocol	Determines whether the web admin portal can be accessed through HTTP or HTTPS
Management Port	Determines the port at which the management UI can be accessed.
Admin Username	Determines the username to be used for logging into the web admin portal
Admin Password	Determines the password for the web admin portal on external AP.

Wi-Fi WAN settings can be configured at **Advanced>Wi-Fi Settings** (or **Advanced>Wi-Fi WAN** or some models).



Wi-Fi WAN Settings	
Channel Width	Available options are **20/40 MHz** and **20 MHz**. Default is **20/40 MHz,** which allows both widths to be used simultaneously.
Bit Rate	This option allows you to select a specific bit rate for data transfer over the device's Wi-Fi network. By default, **Auto** is selected.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – **Max**, **High**, **Mid**, and **Low**. The actual output power will be bound by the regulatory limits of the selected country. Note that selecting the **Boost** option may cause the MAX's radio output to exceed local regulatory limits.

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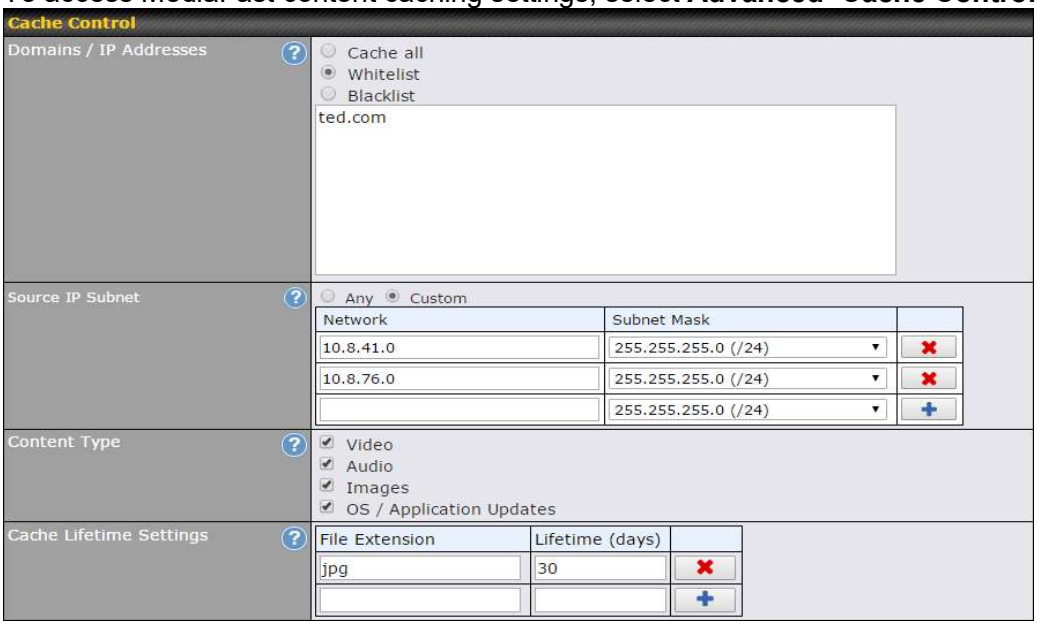
12 MediaFast Configuration

MediaFast settings can be configured from the **Network** menu.

12.1 Setting Up MediaFast Content Caching

To access MediaFast content caching settings, select **Advanced>Cache Control**



Cache Control Settings	
Domain	Choose to **Cache on all domains**, or enter domain names and then choose either **Cache the specified domains only** or **Do not cache the specified domains**.
Source IP Subnet	This setting allows caching to be applied to the user-specified IP subnets. If "Any" is selected, then caching will apply to all subnets.
Content Type	Check these boxes to cache the listed content types or leave boxes unchecked to disable caching for the listed types.
Cache Lifetime Settings	Enter a file extension, such as JPG or DOC. Then enter a lifetime in days to specify how long files with that extension will be cached. Add or delete entries using the controls on the right.

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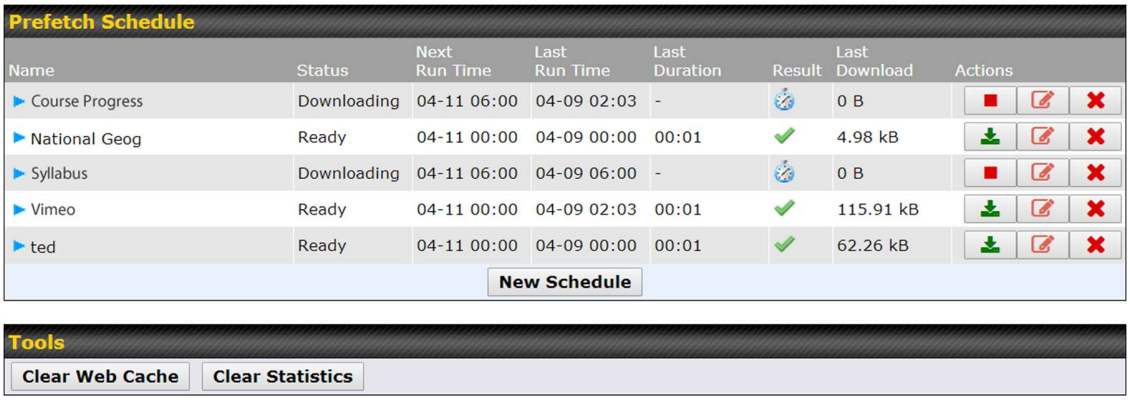
12.2 Scheduling Content Prefetching

Content prefetching allows you to download content on a schedule that you define, which can help to preserve network bandwidth during busy times and keep costs down. To access MediaFast content prefetching settings, select **Advanced >Prefetch Schedule**.



Prefetch Schedule Settings	
Name	This field displays the name given to the scheduled download.
Status	Check the status of your scheduled download here.
Next Run Time/Last Run Time	These fields display the date and time of the next and most recent occurrences of the scheduled download.
Last Duration	Check this field to ensure that the most recent download took as long as expected to complete. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time.
Result	This field indicates whether downloads are in progress ( ) or complete ( ).
Last Download	Check this field to ensure that the most recent download file size is within the expected range. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time. This field is also useful for quickly seeing which downloads are consuming the most storage space.
Actions	To begin a scheduled download immediately, click . To cancel a scheduled download, click . To edit a scheduled download, click .

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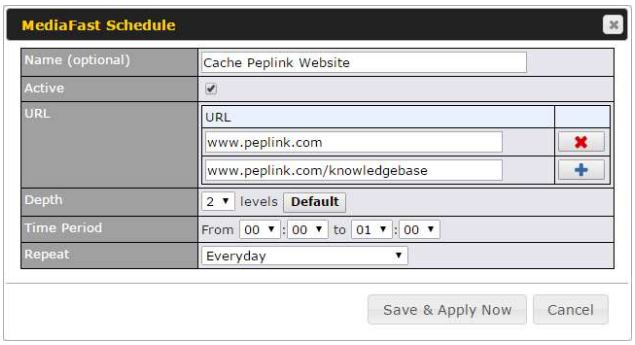
	To delete a scheduled download, click .
New Schedule	Click to begin creating a new scheduled download. Clicking the button will cause the following screen to appear:  Simply provide the requested information to create your schedule.
Clear Web Cache	To clear all cached content, click this button. Note that this action cannot be undone.
Clear Statistics	To clear all prefetch and status page statistics, click this button.

12.3 Viewing MediaFast Statistics

To get details on storage and bandwidth usage, select **Status>MediaFast**.

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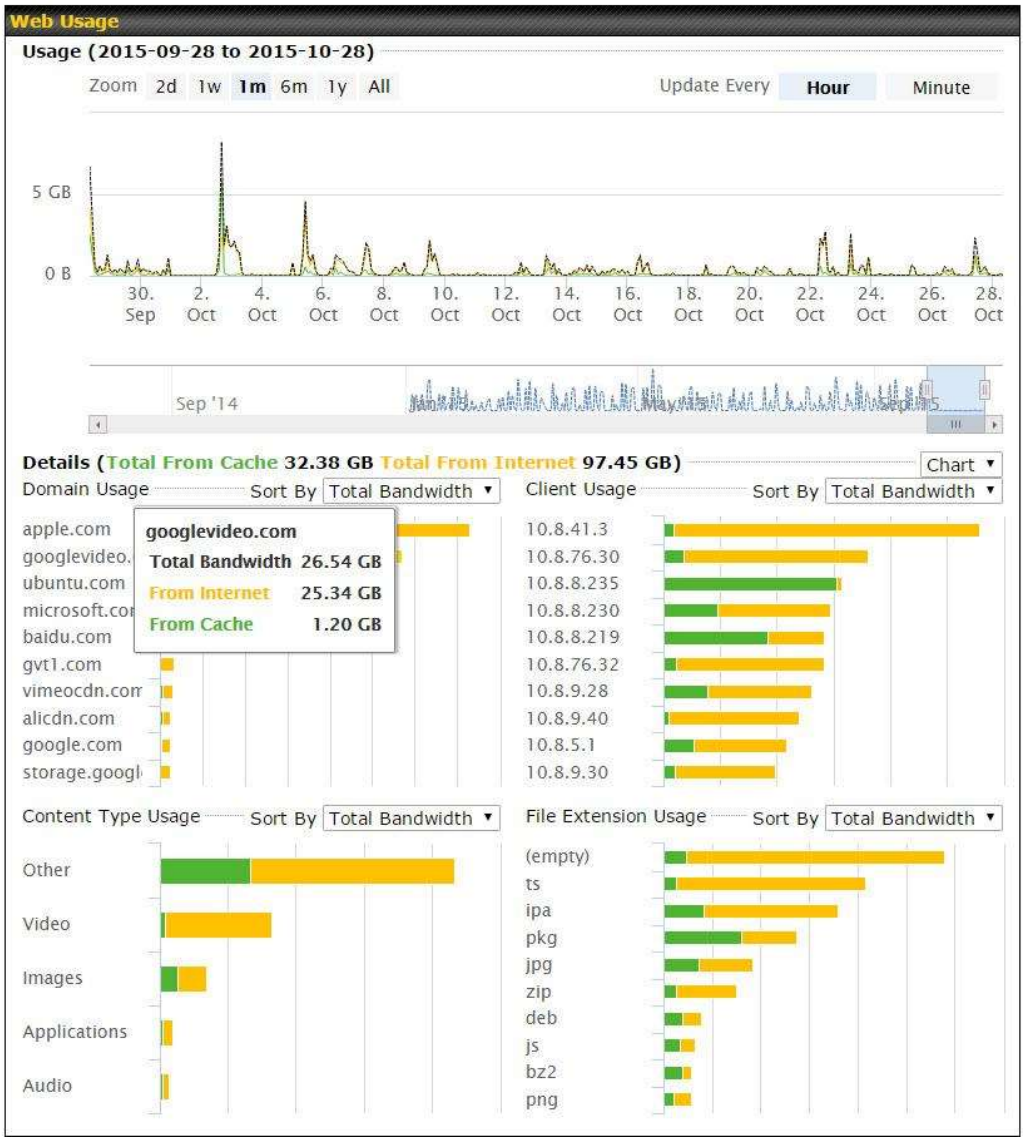

13 Bandwidth Bonding SpeedFusion™ / PepVPN

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Pepwave bandwidth bonding SpeedFusion™ is our patented technology that enables our SD-WAN routers to bond multiple Internet connections to increase site-to-site bandwidth and reliability. SpeedFusion functionality securely connects your Pepwave router to another Pepwave or Peplink device (Peplink Balance 210/310/380/580/710/1350 only). Data, voice, or video communications between these locations are kept confidential across the public Internet.

Bandwidth bonding SpeedFusion™ is specifically designed for multi-WAN environments. In case of failures and network congestion at one or more WANs, other WANs can be used to continue carrying the network traffic.

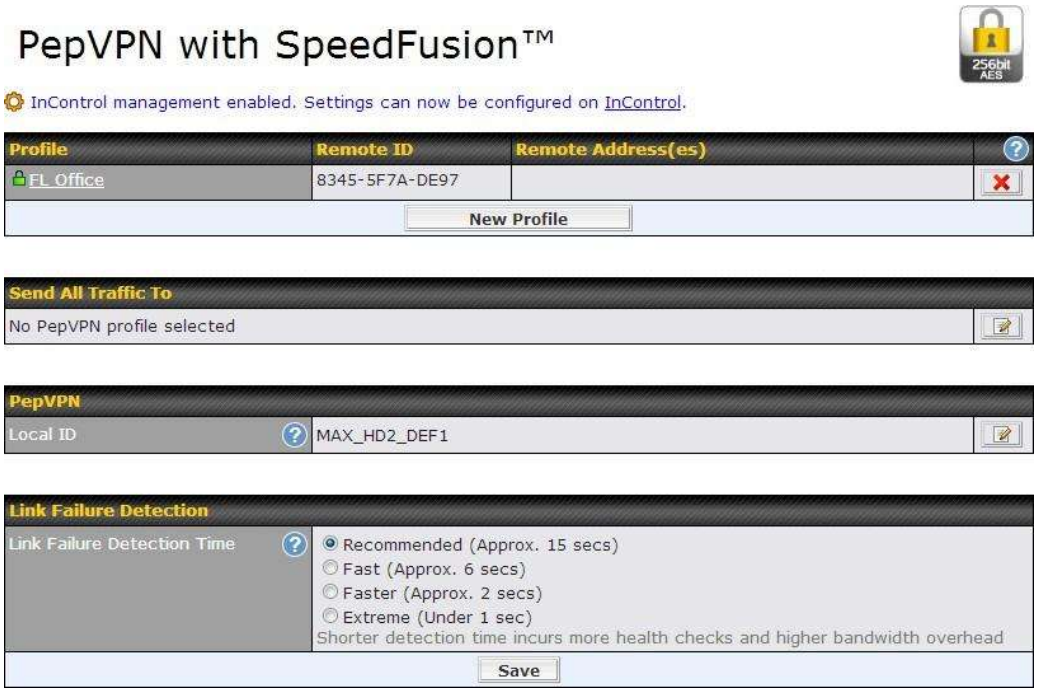
Different models of our SD-WAN routers have different numbers of site-to-site connections allowed. End-users who need to have more site-to-site connections can purchase a SpeedFusion license to increase the number of site-to-site connections allowed.

Pepwave routers can aggregate all WAN connections' bandwidth for routing SpeedFusion™ traffic. Unless all the WAN connections of one site are down, Pepwave routers can keep the VPN up and running.

VPN bandwidth bonding is supported in Firmware 5.1 or above. All available bandwidth will be utilized to establish the VPN tunnel, and all traffic will be load balanced at packet level across all links. VPN bandwidth bonding is enabled by default.

13.1 PepVPN

To configure PepVPN and SpeedFusion, navigate to **Advanced>SpeedFusion™** or **Advanced>PepVPN**.



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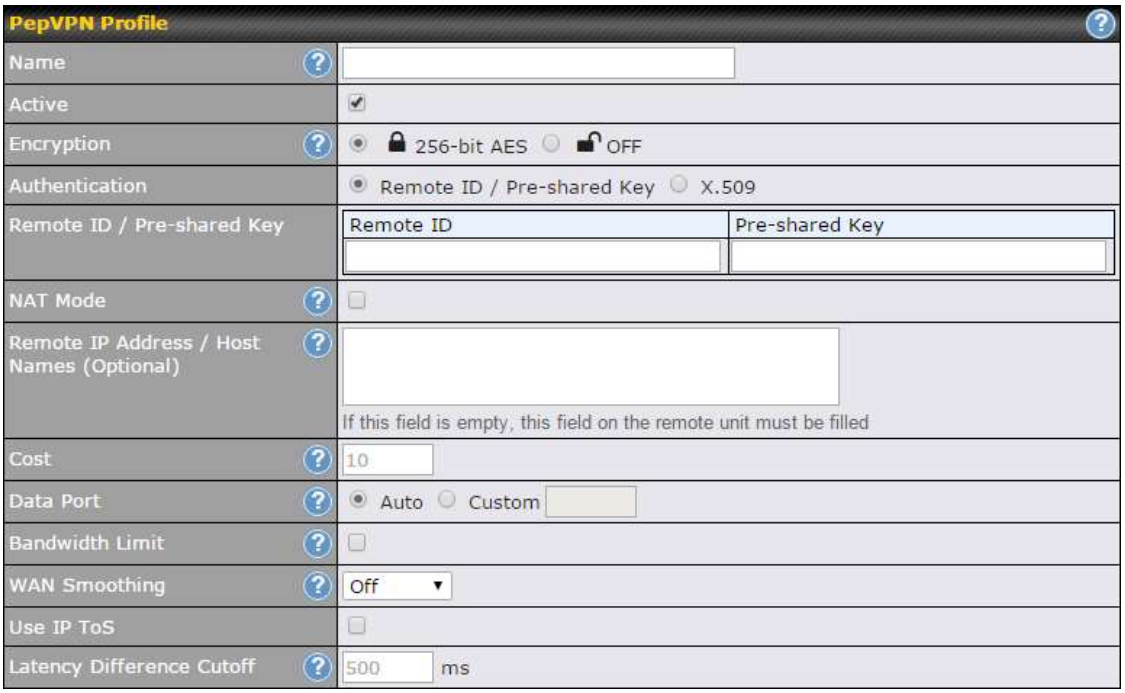
The local LAN subnet and subnets behind the LAN (defined under **Static Route** on the LAN settings page) will be advertised to the VPN. All VPN members (branch offices and headquarters) will be able to route to local subnets.

Note that all LAN subnets and the subnets behind them must be unique. Otherwise, VPN members will not be able to access each other.

All data can be routed over the VPN using the 256-bit AES encryption standard. To configure, navigate to **Advanced>SpeedFusion™** or **Advanced>PepVPN** and click the **New Profile** button to create a new VPN profile (you may have to first save the displayed default profile in order to access the **New Profile** button). Each profile specifies the settings for making VPN connection with one remote Pepwave or Peplink device. Note that available settings vary by model.

A list of defined SpeedFusion connection profiles and a **Link Failure Detection Time** option will be shown. Click the **New Profile** button to create a new VPN connection profile for making a VPN connection to a remote Peplink Balance via the available WAN connections. Each profile is for making a VPN connection with one remote Peplink Balance.



PepVPN Profile Settings	
Name	This field is for specifying a name to represent this profile. The name can be any combination of alphanumeric characters (0-9, A-Z, a-z), underscores (_), dashes (-), and/or non-leading/trailing spaces ( ).

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Active	When this box is checked, this VPN connection profile will be enabled. Otherwise, it will be disabled.
Encryption	By default, VPN traffic is encrypted with **256-bit AES**. If **Off** is selected on both sides of a VPN connection, no encryption will be applied.
Authentication	Select from **By Remote ID Only**, **Preshared Key**, or **X.509** to specify the method the Peplink Balance will use to authenticate peers. When selecting **By Remote ID Only**, be sure to enter a unique peer ID number in the **Remote ID** field.
Remote ID / Pre-shared Key	This optional field becomes available when **Remote ID / Pre-shared Key** is selected as the Peplink Balance's VPN **Authentication** method, as explained above. **Pre-shared Key** defines the pre-shared key used for this particular VPN connection. The VPN connection's session key will be further protected by the pre-shared key. The connection will be up only if the pre-shared keys on each side match. When the peer is running firmware 5.0+, this setting will be ignored. Enter Remote IDs either by typing out each Remote ID and Pre-shared Key, or by pasting a CSV. If you wish to paste a CSV, click the icon next to the "Remote ID / Preshared Key" setting.
Remote ID/Remote Certificate	These optional fields become available when **X.509** is selected as the Peplink Balance's VPN authentication method, as explained above. To authenticate VPN connections using X.509 certificates, copy and paste certificate details into these fields. To get more information on a listed X.509 certificate, click the **Show Details** link below the field.
Allow Shared Remote ID	When this option is enabled, the router will allow multiple peers to run using the same remote ID.
NAT Mode	Check this box to allow the local DHCP server to assign an IP address to the remote peer. When **NAT Mode** is enabled, all remote traffic over the VPN will be tagged with the assigned IP address using network address translation.
Remote IP Address / Host Names (Optional)	If **NAT Mode** is not enabled, you can enter a remote peer's WAN IP address or hostname(s) here. If the remote uses more than one address, enter only one of them here. Multiple hostnames are allowed and can be separated by a space character or carriage return. Dynamic-DNS host names are also accepted. This field is optional. With this field filled, the Peplink Balance will initiate connection to each of the remote IP addresses until it succeeds in making a connection. If the field is empty, the Peplink Balance will wait for connection from the remote peer. Therefore, at least one of the two VPN peers must specify this value. Otherwise, VPN connections cannot be established.
Cost	Define path cost for this profile. OSPF will determine the best route through the network using the assigned cost. Default: 10
Data Port	This field is used to specify a UDP port number for transporting outgoing VPN

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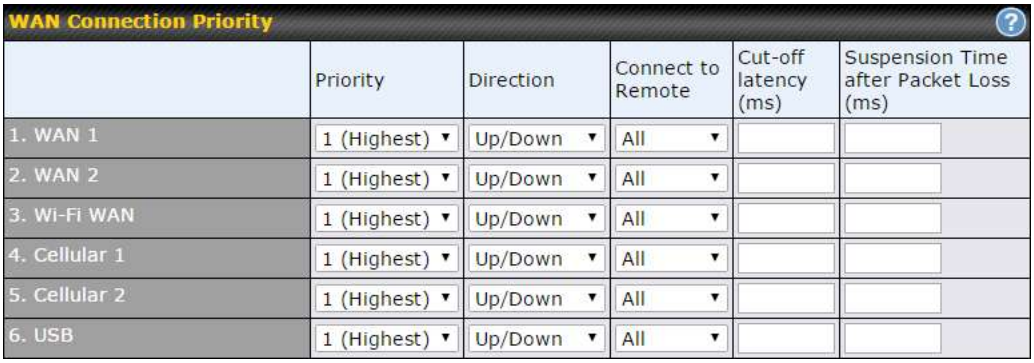
	data. If **Default** is selected, UDP port 4500 will be used. Port 32015 will be used if the remote unit uses Firmware prior to version 5.4 or if port 4500 is unavailable. If **Custom** is selected, enter an outgoing port number from 1 to 65535.
Bandwidth Limit	Define maximum download and upload speed to each individual peer. This functionality requires the peer to use PepVPN version 4.0.0 or above.
Cost	Define path cost for this profile. OSPF will determine the best route through the network using the assigned cost. Default: 10
WAN Smoothing[A]	Select the degree to which WAN Smoothing will be implemented across your WAN links.
Use IP ToS	Checking this button enables the use of IP ToS header field.
Latency Difference Cutoff	Traffic will be stopped for links that exceed the specified millisecond value with respect to the lowest latency link. (e.g. Lowest latency is 100ms, a value of 500ms means links with latency 600ms or more will not be used)

[A] - Advanced feature, please click the button on the top right-hand corner to activate.

To enable Layer 2 Bridging between PepVPN profiles, navigate to **Network>LAN>Basic Settings>*LAN Profile Name*** and refer to instructions in section 9.1



WAN Connection Priority	
WAN Connection Priority	If your device supports it, you can specify the priority of WAN connections to be used for making VPN connections. WAN connections set to **OFF** will never be used. Only available WAN connections with the highest priority will be used. To enable asymmetric connections, connection mapping to remote WANs, cut-off latency, and packet loss suspension time, click the button.

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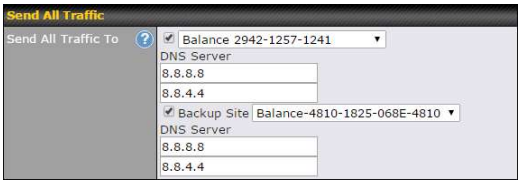
Send All Traffic To

This feature allows you to redirect all traffic to a specified PepVPN connection. Click the button to select your connection and the following menu will appear:



You could also specify a DNS server to resolve incoming DNS requests. Click the checkbox next to **Backup Site** to designate a backup SpeedFusion profile that will take over, should the main PepVPN connection fail.

Outbound Policy/PepVPN Outbound Custom Rules

Some models allow you to set outbound policy and custom outbound rules from **Advanced>PepVPN**. See **Section 14** for more information on outbound policy settings.

PepVPN Local ID

The local ID is a text string to identify this local unit when establishing a VPN connection. When creating a profile on a remote unit, this local ID must be entered in the remote unit's **Remote ID** field. Click the icon to edit **Local ID**.

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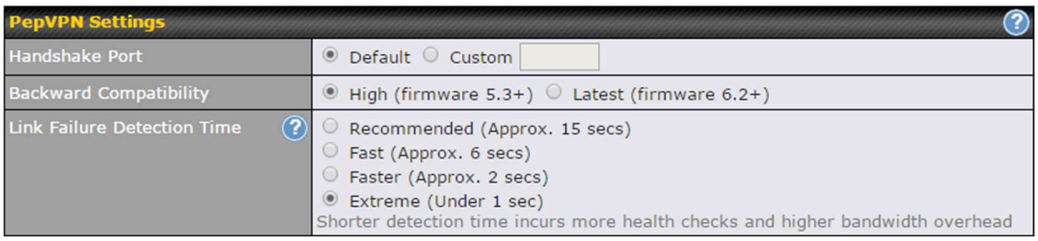

PepVPN Settings	
Handshake Port[A]	To designate a custom handshake port (TCP), click the **custom** radio button and enter the port number you wish to designate.
Backward Compatibility	Determine the level of backward compatibility needed for PepVPN tunnels. The use of the **Latest** setting is recommended as it will improve the performance and resilience of SpeedFusion connections.
Link Failure Detection Time	The bonded VPN can detect routing failures on the path between two sites over each WAN connection. Failed WAN connections will not be used to route VPN traffic. Health check packets are sent to the remote unit to detect any failure. The more frequently checks are sent, the shorter the detection time, although more bandwidth will be consumed. When **Recommended** (default) is selected, a health check packet is sent every five seconds, and the expected detection time is 15 seconds. When **Fast** is selected, a health check packet is sent every three seconds, and the expected detection time is six seconds. When **Faster** is selected, a health check packet is sent every second, and the expected detection time is two seconds. When **Extreme** is selected, a health check packet is sent every 0.1 second, and the expected detection time is less than one second.

[A] - Advanced feature, please click the button on the top right-hand corner to activate.

Important Note

Peplink proprietary SpeedFusion™ uses TCP port 32015 and UDP port 4500 for establishing VPN connections. If you have a firewall in front of your Pepwave devices, you will need to add firewall rules for these ports and protocols to allow inbound and outbound traffic to pass through the firewall.

Tip

Want to know more about VPN sub-second session failover? Visit our YouTube Channel for a video tutorial!

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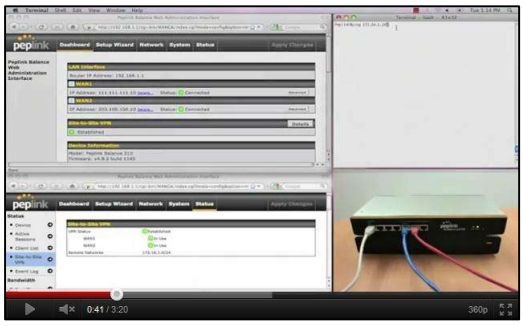


http://youtu.be/TLQgdpPSY88

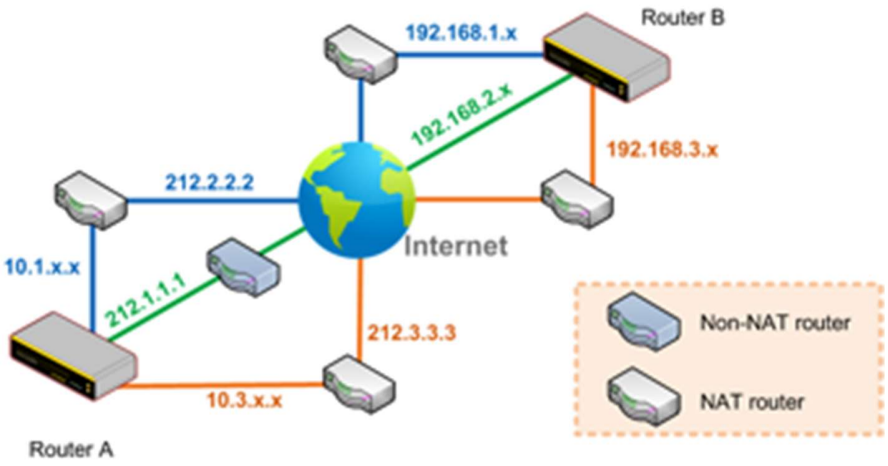
13.2 The Pepwave Router Behind a NAT Router

Pepwave routers support establishing SpeedFusion™ over WAN connections which are behind a NAT (network address translation) router.

To enable a WAN connection behind a NAT router to accept VPN connections, you can configure the NAT router in front of the WAN connection to inbound port-forward TCP port 32015 to the Pepwave router.

If one or more WAN connections on Unit A can accept VPN connections (by means of port forwarding or not), while none of the WAN connections on the peer Unit B can do so, you should enter all of Unit A's public IP addresses or hostnames into Unit B's **Remote IP Addresses / Host Names** field. Leave the field in Unit A blank. With this setting, a SpeedFusion™ connection can be set up and all WAN connections on both sides will be utilized.

See the following diagram for an example of this setup in use:



One of the WANs connected to Router A is non-NAT'd (*212.1.1.1*). The rest of the WANs connected to Router A and all WANs connected to Router B are NAT'd. In this case, the **Peer IP Addresses / Host Names** field for Router B should be filled with all of Router A's hostnames or

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public IP addresses (i.e., *212.1.1.1*, *212.2.2.2*, and *212.3.3.3*), and the field in Router A can be left blank. The two NAT routers on WAN1 and WAN3 connected to Router A should inbound port-forward TCP port 32015 to Router A so that all WANs will be utilized in establishing the VPN.

13.3 SpeedFusion™ Status

SpeedFusion™ status is shown in the **Dashboard**. The connection status of each connection profile is shown as below.

After clicking the **Status** button at the top right corner of the SpeedFusion™ table, you will be forwarded to **Status>SpeedFusion™**, where you can view subnet and WAN connection information for each VPN peer. Please refer to **Section 22.6** for details.

IP Subnets Must Be Unique Among VPN Peers

The entire interconnected SpeedFusion™ network is a single non-NAT IP network. Avoid duplicating subnets in your sites to prevent connectivity problems when accessing those subnets.

14 IPsec VPN

IPsec VPN functionality securely connects one or more branch offices to your company's main headquarters or to other branches. Data, voice, and video communications between these locations are kept safe and confidential across the public Internet.

IPsec VPN on Pepwave routers is specially designed for multi-WAN environments. For instance, if a user sets up multiple IPsec profiles for a multi-WAN environment and WAN1 is connected and healthy, IPsec traffic will go through this link. However, should unforeseen problems (e.g., unplugged cables or ISP problems) cause WAN1 to go down, our IPsec implementation will make use of WAN2 and WAN3 for failover.

14.1 IPsec VPN Settings

Many Pepwave products can make multiple IPsec VPN connections with Peplink, Pepwave, Cisco, and Juniper routers. Note that all LAN subnets and the subnets behind them must be unique. Otherwise, VPN members will not be able to access each other. All data can be routed over the VPN with a selection of encryption standards, such as 3DES, AES-128, and AES-256.

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To configure IPsec VPN on Pepwave devices that support it, navigate to **Advanced>IPsec VPN.**

A **NAT-Traversal** option and list of defined **IPsec VPN** profiles will be shown. **NAT-Traversal** should be enabled if your system is behind a NAT router. Click the **New Profile** button to create new IPsec VPN profiles that make VPN connections to remote Pepwave, Cisco, or Juniper routers via available WAN connections. To edit any of the profiles, click on its associated connection name in the leftmost column.

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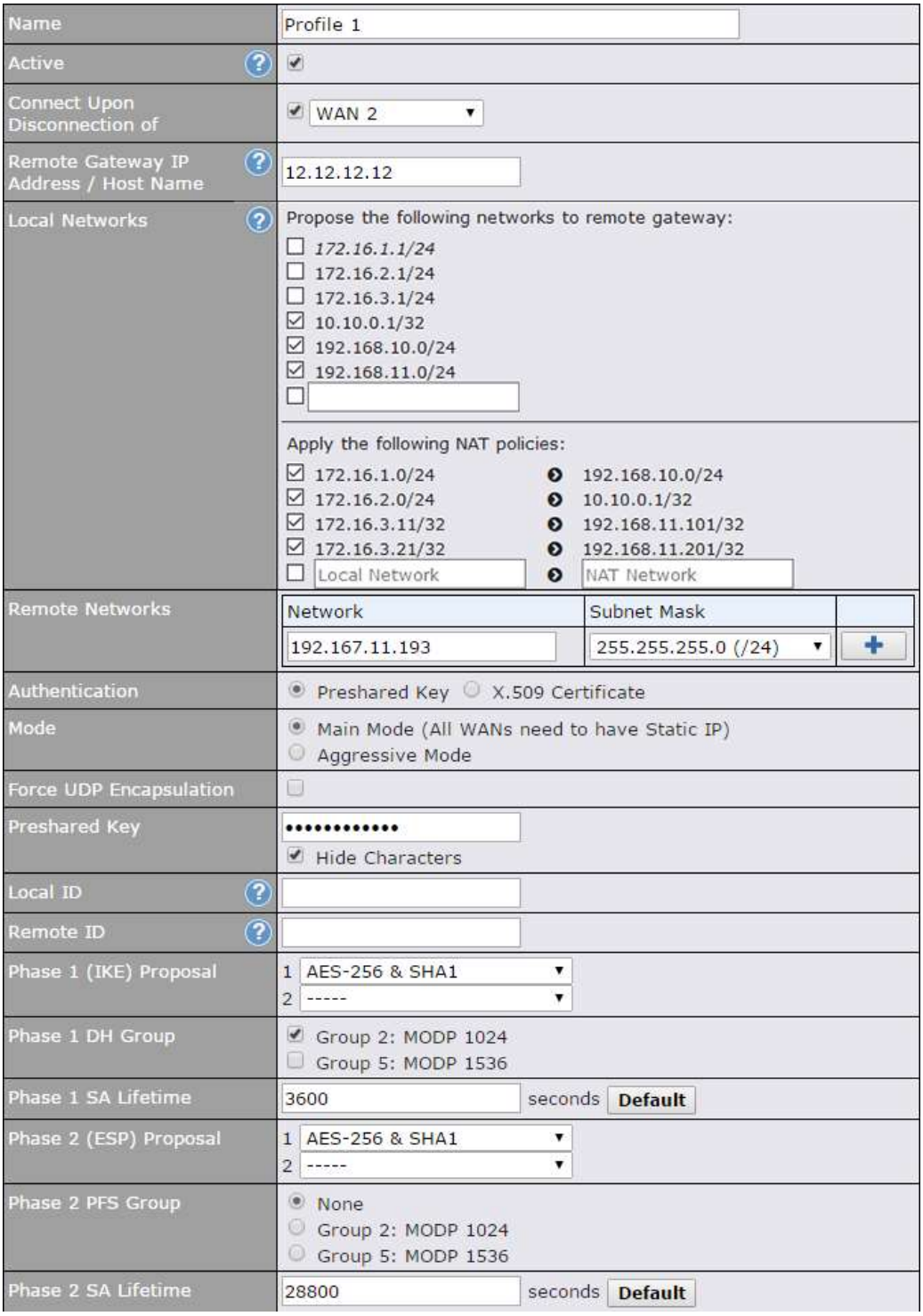

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IPsec VPN Settings	
Name	This field is for specifying a local name to represent this connection profile.
Active	When this box is checked, this IPsec VPN connection profile will be enabled. Otherwise, it will be disabled.
Connect Upon Disconnection of	Check this box and select a WAN to connect to this VPN automatically when the specified WAN is disconnected.
Remote Gateway IP Address / Host Name	Enter the remote peer's public IP address. For **Aggressive Mode**, this is optional.
Local Networks	Enter the local LAN subnets here. If you have defined static routes, they will be shown here. Using NAT, you can map a specific local network / IP address to another, and the packets received by remote gateway will appear to be coming from the mapped network / IP address. This allow you to establish IPsec connection to a remote site that has one or more subnets overlapped with local site. Two types of NAT policies can be defined: One-to-One NAT policy: if the defined subnet in Local Network and NAT Network has the same size, for example, policy "192.168.50.0/24 > 172.16.1.0/24" will translate the local IP address 192.168.50.10 to 172.16.1.10 and 192.168.50.20 to 172.16.1.20. This is a bidirectional mapping which means clients in remote site can initiate connection to the local clients using the mapped address too. Many-to-One NAT policy: if the defined NAT Network on the right hand side is an IP address (or having a network prefix /32), for example, policy "192.168.1.0/24 > 172.168.50.1/32" will translate all clients in 192.168.1.0/24 network to 172.168.50.1. This is a unidirectional mapping which means clients in remote site will not be able to initiate connection to the local clients.
Remote Networks	Enter the LAN and subnets that are located at the remote site here.
Authentication	To access your VPN, clients will need to authenticate by your choice of methods. Choose between the **Preshared Key** and **X.509 Certificate** methods of authentication.
Mode	Choose **Main Mode** if both IPsec peers use static IP addresses. Choose **Aggressive Mode** if one of the IPsec peers uses dynamic IP addresses.

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Force UDP Encapsulation	For forced UDP encapsulation regardless of NAT-traversal, tick this checkbox.
Pre-shared Key	This defines the peer authentication pre-shared key used to authenticate this VPN connection. The connection will be up only if the pre-shared keys on each side match.
Remote Certificate (pem encoded)	Available only when **X.509 Certificat**e is chosen as the **Authentication** method, this field allows you to paste a valid X.509 certificate.
Local ID	In **Main Mode**, this field can be left blank. In **Aggressive Mode**, if **Remote Gateway IP Address** is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN.
Remote ID	In **Main Mode**, this field can be left blank. In **Aggressive Mode**, if **Remote Gateway IP Address** is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN.
Phase 1 (IKE) Proposal	In **Main Mode**, this allows setting up to six encryption standards, in descending order of priority, to be used in initial connection key negotiations. In **Aggressive Mode**, only one selection is permitted.
Phase 1 DH Group	This is the Diffie-Hellman group used within IKE. This allows two parties to establish a shared secret over an insecure communications channel. The larger the group number, the higher the security. **Group 2**: **1024-bit** is the default value. **Group 5**: **1536-bit** is the alternative option.
Phase 1 SA Lifetime	This setting specifies the lifetime limit of this Phase 1 Security Association. By default, it is set at **3600** seconds.
Phase 2 (ESP) Proposal	In **Main Mode**, this allows setting up to six encryption standards, in descending order of priority, to be used for the IP data that is being transferred. In **Aggressive Mode**, only one selection is permitted.
Phase 2 PFS Group	Perfect forward secrecy (PFS) ensures that if a key was compromised, the attacker will be able to access only the data protected by that key. **None** - Do not request for PFS when initiating connection. However, since there is no valid reason to refuse PFS, the system will allow the connection to use PFS if requested by the remote peer. This is the default value. **Group 2**: 1024-bit Diffie-Hellman group. The larger the group number, the higher the security. **Group 5**: **1536-bit** is the third option.
Phase 2 SA Lifetime	This setting specifies the lifetime limit of this Phase 2 Security Association. By default, it is set at **28800** seconds.

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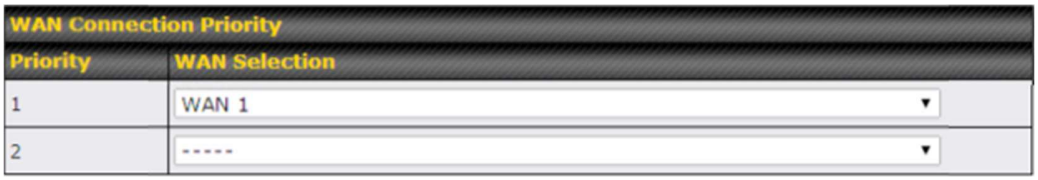

WAN Connection Priority	
WAN Connection	Select the appropriate WAN connection from the drop-down menu.

15 Outbound Policy Management

Pepwave routers can flexibly manage and load balance outbound traffic among WAN connections.

Important Note
Outbound policy is applied only when more than one WAN connection is active.

The settings for managing and load balancing outbound traffic are located at **Advanced>Outbound Policy** or **Advanced>PepVPN**, depending on the model.

15.1 Outbound Policy

Outbound policies for managing and load balancing outbound traffic are located at **Network>Outbound Policy>** or **Advanced>PepVPN>Outbound Policy.**

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There are three main selections for the outbound traffic policy:

- High Application Compatibility
- Normal Application Compatibility
- Custom

Note that some Pepwave routers provide only the **Send All Traffic To** setting here. See **Section 12.1** for details.

Outbound Policy Settings	
High Application Compatibility	Outbound traffic from a source LAN device is routed through the same WAN connection regardless of the destination Internet IP address and protocol. This option provides the highest application compatibility.
Normal Application Compatibility	Outbound traffic from a source LAN device to the same destination Internet IP address will be routed through the same WAN connection persistently, regardless of protocol. This option provides high compatibility to most applications, and users still benefit from WAN link load balancing when multiple Internet servers are accessed.
Custom	Outbound traffic behavior can be managed by defining rules in a custom rule table. A default rule can be defined for connections that cannot be matched with any of the rules.

The default policy is **Normal Application Compatibility**.

Tip
Want to know more about creating outbound rules? Visit our YouTube Channel for a video tutorial!

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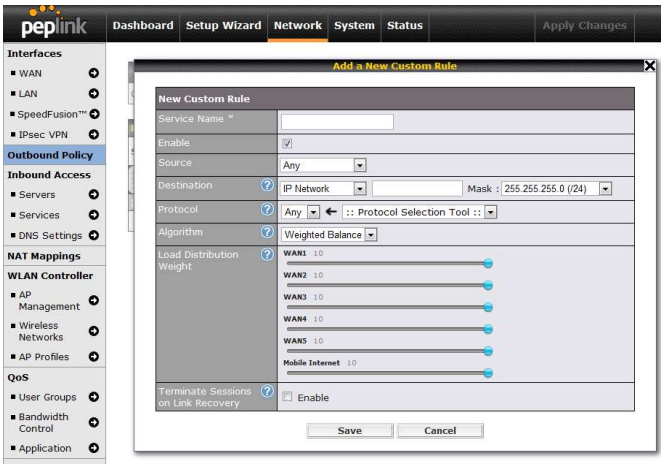
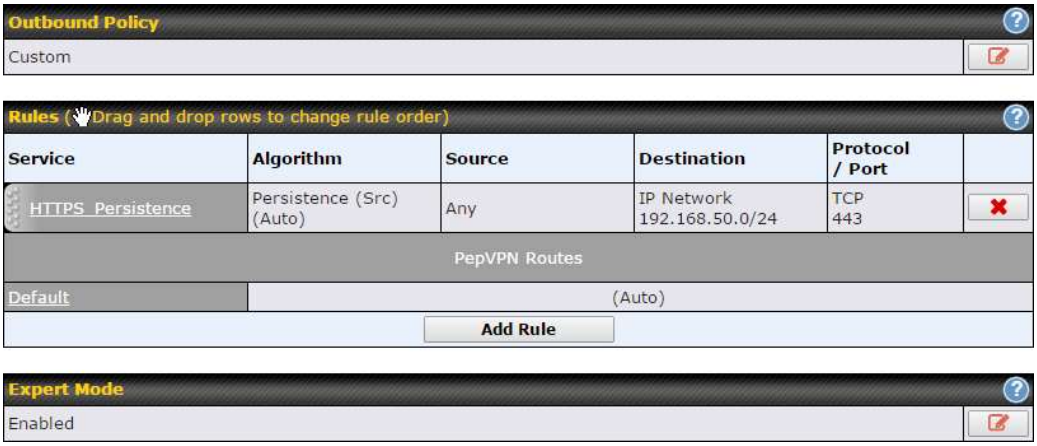


http://youtu.be/rKH4AS_bQnE

15.2 Custom Rules for Outbound Policy

Click in the **Outbound Policy** form. Choose **Custom** and press the **Save** button.



15.2.1 Algorithm: Weighted Balance

This setting specifies the ratio of WAN connection usage to be applied on the specified IP protocol and port. This setting is applicable only when **Algorithm** is set to **Weighted Balance**.

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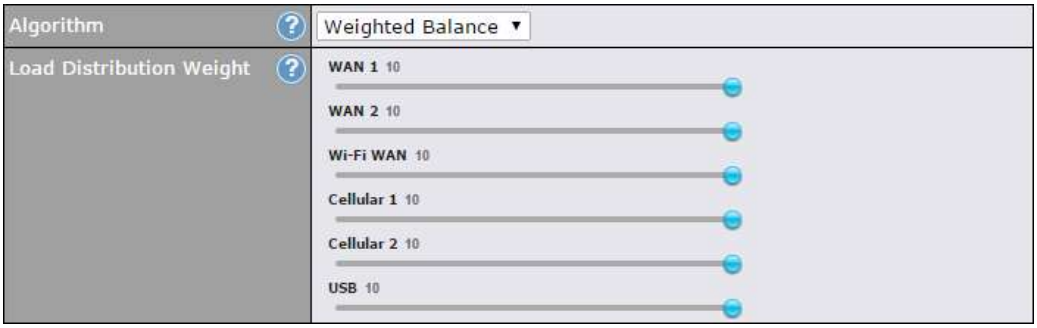

The amount of matching traffic that is distributed to a WAN connection is proportional to the weight of the WAN connection relative to the total weight. Use the sliders to change each WAN's weight.

For example, with the following weight settings:

- Ethernet WAN1: 10
- Ethernet WAN2: 10
- Wi-Fi WAN: 10
- Cellular 1: 10
- Cellular 2: 10
- USB: 10

Total weight is 60 = (10 +10 + 10 + 10 + 10 + 10).

Matching traffic distributed to Ethernet WAN1 is 16.7% = (10 / 60 x 100%.

Matching traffic distributed to Ethernet WAN2 is 16.7% = (10 / 60) x 100%.

Matching traffic distributed to Wi-Fi WAN is 16.7% = (10 / 60) x 100%.

Matching traffic distributed to Cellular 1 is 16.7% = (10 / 60) x 100%.

Matching traffic distributed to Cellular 2 is 16.7% = (10 / 60) x 100%.

Matching traffic distributed to USB is 16.7% = (10 / 60) x 100%.

15.2.2 Algorithm: Persistence

The configuration of persistent services is the solution to the few situations where link load distribution for Internet services is undesirable. For example, for security reasons, many e-banking and other secure websites terminate the session when the client computer's Internet IP address changes mid-session.

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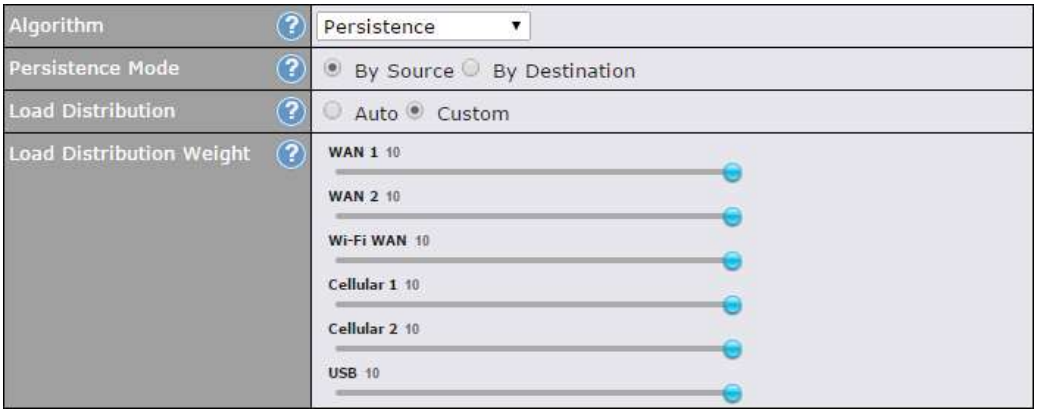
In general, different Internet IP addresses represent different computers. The security concern is that an IP address change during a session may be the result of an unauthorized intrusion attempt. Therefore, to prevent damages from the potential intrusion, the session is terminated upon the detection of an IP address change.

Pepwave routers can be configured to distribute data traffic across multiple WAN connections. Also, the Internet IP depends on the WAN connections over which communication actually takes place. As a result, a LAN client computer behind the Pepwave router may communicate using multiple Internet IP addresses. For example, a LAN client computer behind a Pepwave router with three WAN connections may communicate on the Internet using three different IP addresses.

With the persistence feature, rules can be configured to enable client computers to persistently utilize the same WAN connections for e-banking and other secure websites. As a result, a client computer will communicate using one IP address, eliminating the issues mentioned above.



There are two persistent modes: **By Source** and **By Destination**.

By Source:	The same WAN connection will be used for traffic matching the rule and originating from the same machine, regardless of its destination. This option will provide the highest level of application compatibility.
By Destination:	The same WAN connection will be used for traffic matching the rule, originating from the same machine, and going to the same destination. This option can better distribute loads to WAN connections when there are only a few client machines.

The default mode is **By Source**. When there are multiple client requests, they can be distributed (persistently) to WAN connections with a weight. If you choose **Auto** in **Load Distribution**, the weights will be automatically adjusted according to each WAN's **Downstream Bandwidth** which is specified in the WAN settings page). If you choose **Custom**, you can customize the weight of each WAN manually by using the sliders.

15.2.3 Algorithm: Enforced

This setting specifies the WAN connection usage to be applied on the specified IP protocol and port. This setting is applicable only when **Algorithm** is set to **Enforced**.

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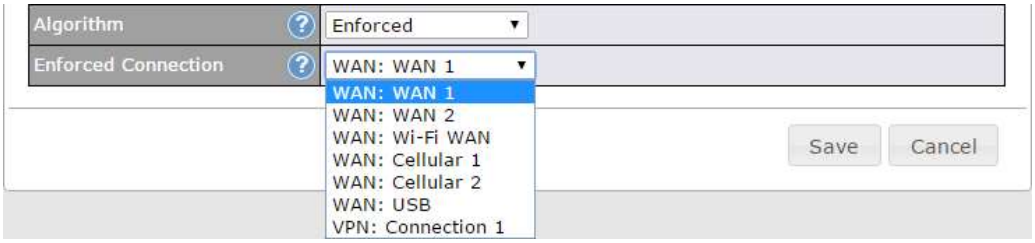
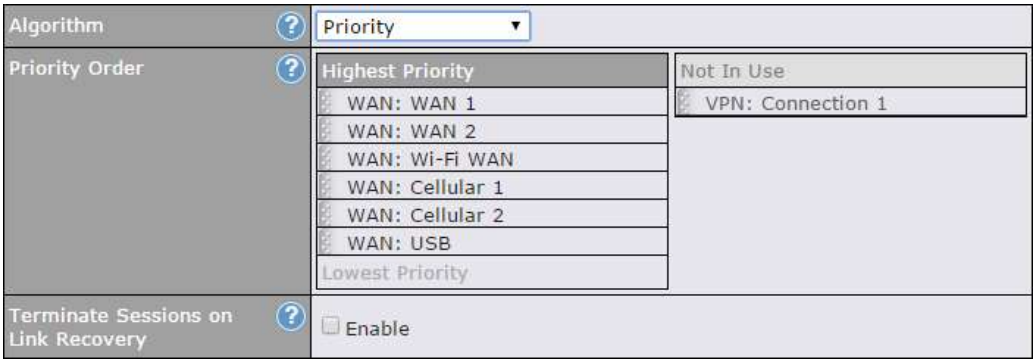


Matching traffic will be routed through the specified WAN connection, regardless of the health check status of the WAN connection. Starting from Firmware 5.2, outbound traffic can be enforced to go through a specified SpeedFusion™ connection.

15.2.4 Algorithm: Priority

This setting specifies the priority of the WAN connections used to route the specified network service. The highest priority WAN connection available will always be used for routing the specified type of traffic. A lower priority WAN connection will be used only when all higher priority connections have become unavailable.



Starting from Firmware 5.2, outbound traffic can be prioritized to go through SpeedFusion™ connection(s). By default, VPN connections are not included in the priority list.

Tip
Configure multiple distribution rules to accommodate different kinds of services.

15.2.5 Algorithm: Overflow

The traffic matching this rule will be routed through the healthy WAN connection that has the highest priority and is not in full load. When this connection gets saturated, new sessions will be routed to the next healthy WAN connection that is not in full load.

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