

Port	Range Mapping	Service Ports: 80 - 88	Map to Ports: 88 - 96
Range Mapping: traffic that is received by the Pepwave router via the specified protocol at the specified port range is forwarded via a different port to the servers specified by the Servers setting.			
Inbound IP Address(es)	This setting specifies the WAN connections and Internet IP address(es) from which the service can be accessed.		
Server IP Address	This setting specifies the LAN IP address of the server that handles the requests for the service.		

14.1 UPnP / NAT-PMP Settings

UPnP and NAT-PMP are network protocols which allow a computer connected to the LAN port to automatically configure the router to allow parties on the WAN port to connect to itself. That way, the process of inbound port forwarding becomes automated.

When a computer creates a rule using these protocols, the specified TCP/UDP port of all WAN connections' default IP address will be forwarded.

Check the corresponding box(es) to enable UPnP and/or NAT-PMP. Enable these features only if you trust the computers connected to the LAN ports.

UPnP / NAT-PMP Settings	
UPnP	☐ Enable
NAT-PMP	☐ Enable
Save	

When the options are enabled, a table listing all the forwarded ports under these two protocols can be found at **Status > UPnP / NAT-PMP**.

15 NAT Mappings

NAT mappings allow IP address mapping of all inbound and outbound NAT'd traffic to and from an internal client IP address. Settings to configure NAT mappings are located at **Advanced > NAT Mappings**.

LAN Clients	Inbound Mappings	Outbound Mappings	
192.168.1.23	(WAN 1):10.88.3.158 (Interface IP)	Use Interface IP only	
Add NAT Rule			

To add a rule for NAT mappings, click **Add NAT Rule**.

NAT Mappings


LAN Client	 IP Address ▼								
IP Address									
Inbound Mappings	 Connection / Inbound IP Address(es) ☐ WAN ☐ Cellular ☐ Wi-Fi WAN on 2.4 GHz ☐ Wi-Fi WAN on 5 GHz ☐ SpeedFusion VPN								
Outbound Mappings	 Connection / Outbound IP Address <table> <tr> <td>WAN</td> <td>192.168.52.152 (Interface IP) ▼</td> </tr> <tr> <td>Cellular</td> <td>Interface IP ▼</td> </tr> <tr> <td>Wi-Fi WAN on 2.4 GHz</td> <td>Interface IP ▼</td> </tr> <tr> <td>Wi-Fi WAN on 5 GHz</td> <td>Interface IP ▼</td> </tr> </table>	WAN	192.168.52.152 (Interface IP) ▼	Cellular	Interface IP ▼	Wi-Fi WAN on 2.4 GHz	Interface IP ▼	Wi-Fi WAN on 5 GHz	Interface IP ▼
WAN	192.168.52.152 (Interface IP) ▼								
Cellular	Interface IP ▼								
Wi-Fi WAN on 2.4 GHz	Interface IP ▼								
Wi-Fi WAN on 5 GHz	Interface IP ▼								

Save
Cancel

NAT Mapping Settings	
LAN Client	NAT mapping rules can be defined for a single LAN IP Address , an IP Range , or an IP Network .
IP Address	This refers to the LAN host's private IP address. The system maps this address to a number of public IP addresses (specified below) in order to facilitate inbound and outbound traffic. This option is only available when IP Address is selected.
IP Range	The IP range is a contiguous group of private IP addresses used by the LAN host. The system maps these addresses to a number of public IP addresses (specified below) to facilitate outbound traffic. This option is only available when IP Range is selected.

IP Network	The IP network refers to all private IP addresses and ranges managed by the LAN host. The system maps these addresses to a number of public IP addresses (specified below) to facilitate outbound traffic. This option is only available when IP Network is selected.
Inbound Mappings	This setting specifies the WAN connections and corresponding WAN-specific Internet IP addresses on which the system should bind. Any access to the specified WAN connection(s) and IP address(es) will be forwarded to the LAN host. This option is only available when IP Address is selected in the LAN Client(s) field. Note that: inbound mapping is not needed for WAN connections in drop-in mode or IP forwarding mode. Also note that each WAN IP address can be associated to one NAT mapping only.
Outbound Mappings	This setting specifies the WAN IP addresses that should be used when an IP connection is made from a LAN host to the Internet. Each LAN host in an IP range or IP network will be evenly mapped to one of each selected WAN's IP addresses (for better IP address utilization) in a persistent manner (for better application compatibility). Note that: if you do not want to use a specific WAN for outgoing accesses, you should still choose default here, then customize the outbound access rule in the Outbound Policy section. Also note that WAN connections in drop-in mode or IP forwarding mode are not shown here.

Click **Save** to save the settings when configuration has been completed.

Important Note

Inbound firewall rules override the **Inbound Mappings** settings.

16 Media Fast

MediaFast settings can be configured from the **Advanced** menu.

16.1 Setting Up MediaFast Content Caching

To access MediaFast content caching settings, select **Advanced > Cache Control**



MediaFast	
Enable	Click the checkbox to enable MediaFast content caching.
Domains / IP Addresses	Choose to Cache on all domains , or enter domain names and then choose either Whitelist (cache the specified domains only) or Blacklist (do not cache the specified domains).
Source IP Subnet	This setting allows caching to be enabled on custom subnets only. If "Any" is selected, then caching will apply to all subnets.

Secure Content Caching

Enable ☐ Note: Please enable MediaFast for Secure Content Caching

Domains / IP Addresses ☐ Cache all ☒ Whitelist ☐ Blacklist

googlevideo.com
youtube.com

Source IP Subnet ☐ Any ☐ Custom

The **Secure Content Caching** menu operates identically to the **MediaFast** menu, except it is for secure content caching accessible through https://. In order for Mediafast devices to cache and deliver HTTPS content, every client needs to have the necessary certificates installed*.

*See <https://forum.peplink.com/t/certificate-installation-for-mediafast-https-caching/>

Cache Control

Content Type ☒ Video ☒ Audio ☒ Images ☒ OS / Application Updates

Cache Lifetime Settings

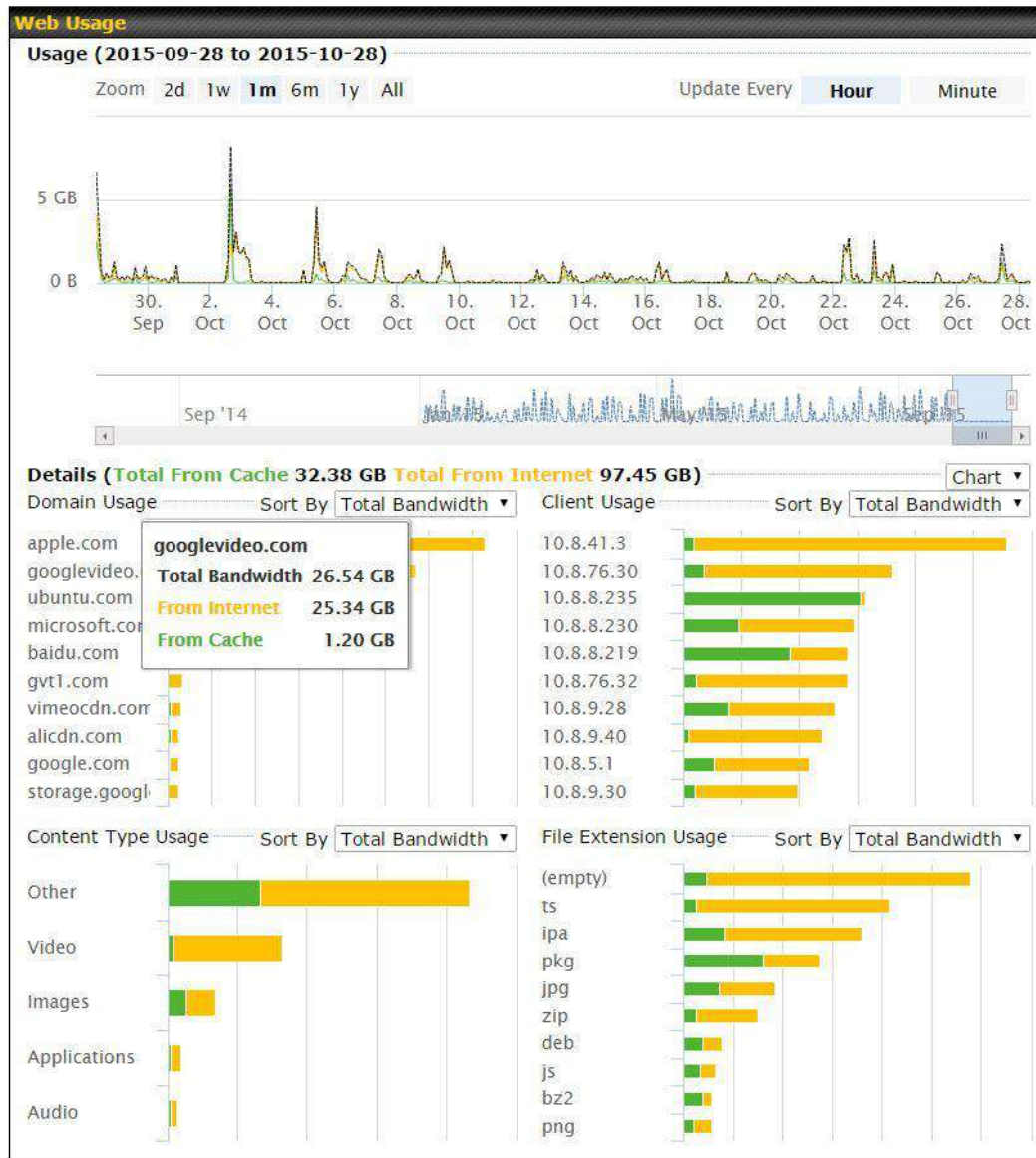
File Extension	Lifetime (days)

+

Cache Control	
Content Type	Check these boxes to cache the listed content types or leave boxes unchecked to disable caching for the listed types.
Cache Lifetime Settings	Enter a file extension, such as JPG or DOC. Then enter a lifetime in days to specify how long files with that extension will be cached. Add or delete entries using the controls on the right.

16.2 Viewing MediaFast Statistics

To get details on storage and bandwidth usage, select **Status > MediaFast**.



16.3 Prefetch Schedule

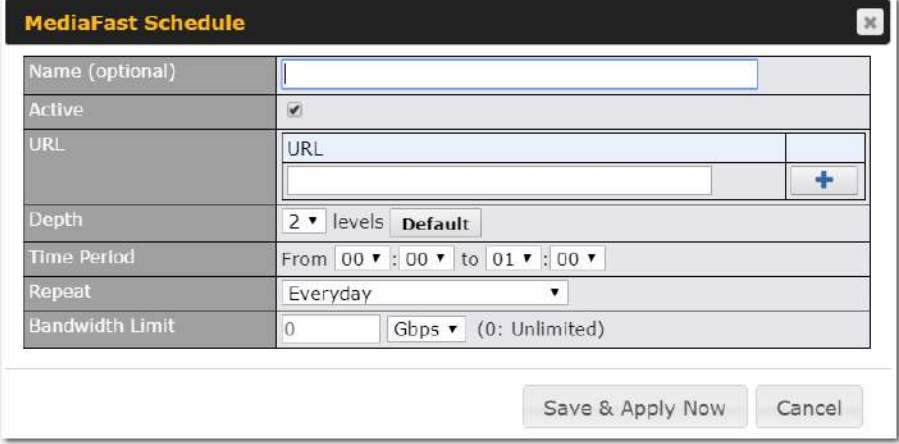
Content prefetching allows you to download content on a schedule that you define, which can help to preserve network bandwidth during busy times and keep costs down. To access MediaFast content prefetching settings, select **Advanced > Prefetch Schedule**.

Prefetch Schedule								
Name	Status	Next Run Time	Last Run Time	Last Duration	Result	Last Download	Actions	
▶ Course Progress	Downloading	04-11 06:00	04-09 02:03	-		0 B		
▶ National Geog	Ready	04-11 00:00	04-09 00:00	00:01		4.98 kB		
▶ Syllabus	Downloading	04-11 06:00	04-09 06:00	-		0 B		
▶ Vimeo	Ready	04-11 00:00	04-09 02:03	00:01		115.91 kB		
▶ ted	Ready	04-11 00:00	04-09 00:00	00:01		62.26 kB		
New Schedule								
Tools								
Clear Web Cache Clear Statistics								

Prefetch Schedule Settings	
Name	This field displays the name given to the scheduled download.
Status	Check the status of your scheduled download here.
Next Run Time/Last Run Time	These fields display the date and time of the next and most recent occurrences of the scheduled download.
Last Duration	Check this field to ensure that the most recent download took as long as expected to complete. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time.
Result	This field indicates whether downloads are in progress () or complete ().
Last Download	Check this field to ensure that the most recent download file size is within the expected range. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time. This field is also useful for quickly seeing which downloads are consuming the most storage space.
Actions	To begin a scheduled download immediately, click . To cancel a scheduled download, click . To edit a scheduled download, click . To delete a scheduled download, click .

Click to begin creating a new scheduled download. Clicking the button will cause the following screen to appear:

New Schedule



The image shows a 'MediaFast Schedule' dialog box with the following fields and controls:

- Name (optional):** A text input field.
- Active:** A checkbox that is checked.
- URL:** A text input field containing 'URL', with a '+' button to the right.
- Depth:** A dropdown menu set to '2' and a 'levels' label, followed by a 'Default' button.
- Time Period:** A range selector showing 'From 00 : 00 to 01 : 00'.
- Repeat:** A dropdown menu set to 'Everyday'.
- Bandwidth Limit:** A text input field containing '0', followed by a 'Gbps' dropdown and '(0: Unlimited)' text.

At the bottom right of the dialog are two buttons: 'Save & Apply Now' and 'Cancel'.

Simply provide the requested information to create your schedule.

Clear Web Cache

To clear all cached content, click this button. Note that this action cannot be undone.

Clear Statistics

To clear all prefetch and status page statistics, click this button.

17 Edge Computing

ContentHub allows you to deliver webpages and applications to users connected to the SSID using the local storage on your router, like the Max HD2/HD4 with Mediafast, which can store up to 8GB of media. Users will be able to access news, articles, videos, and access your web app without the need for internet access.

The ContentHub can be used to provide infotainment to connected users on transport.

17.1 Configuring the ContentHub

ContentHub storage needs to be configured before content can be uploaded to the ContentHub. Click on the link on the information panel to configure storage.

ContentHub storage has not been configured. Click [here](#) to review storage configuration

To access ContentHub, navigate to **Advanced > ContentHub** and check the **Enable** box.



ContentHub						
Enable		☐ ?				
Save						
Schedule						
Websites	Source	Next Update	Last Updated	Elapsed Time	Status	Actions
No Schedule						
New Website						

On an external server, configure content (a website or application) that will be synced to the ContentHub. For example, an html5 website.

To configure a website or application as content, follow the steps below.

17.2 Configure a website for ContentHub

This option allows you to sync a website to the Pepwave router. This website will then be published with the specified domain from the router itself and makes the content available to the client via the HTTP/HTTPS protocol.

Only FTP sync is supported for this type of ContentHub content.

The content should be uploaded to an FTP server before you sync it with ContentHub.

Click **New Website** and a window with the following configuration options will appear:

Schedule

Active	☒
Type	☒ Website ☐ Application
Protocol	HTTP
Domain/Path	http://
Source	ftp :// Username: Password:
Period	Everyday From 00 : 00 to 01 : 00
Bandwidth Limit	0 Gbps (0: Unlimited)

Save & Apply Now

Cancel

Schedule	
Active	Checking the box toggles the activation of the content.
Type	Select the type of content: Website or Application.
Protocol	Configure the protocol to be used: HTTP, HTTPS or both.
Domain/Path	Enter the URL for the ContentHub to use as the domain name for client access (such as http://mytest.com).
Method	Only applicable for Application type content. Choose between sync or file upload.
Source	Enter the details of the server that the content will be downloaded from. Enter credentials under Username and Password .
Period	This field determines how often the router will search for updates to the source content.
Bandwidth Limit	Set a bandwidth limit for clients.

Click “**Save & Apply Now**” to activate the changes. A screenshot of the display after configuration is shown below:

Schedule						
Websites	Source	Next Update	Last Updated	Elapsed Time	Status	Actions
▼ http://mytest.com						+ ✎ ✖
/(root)	ftp://10.8.76.254/web...	-	-	-		↓ ↗ ✎ ✖
New Website						

The content will be synced regularly according to the time set in the **Period** that was configured earlier.

If you want to activate the sync manually, you can click the “” icon. The “Status” column will display the sync progress. When the sync is completed, a summary will be displayed, as shown in the screenshot below:

Schedule						
Websites	Source	Next Update	Last Updated	Elapsed Time	Status	Actions
▼ http://mytest.com						+ ✎ ✖
/(root)	ftp://10.8.76.254/web...	-	05-23 03:41	00:00:11	✓	↓ ↗ ✎ ✖
New Website						

Status details [Close](#)
Completed
+1 / 0 / -0 files

To access the content, open a browser in the MFA's client and enter the domain details that were configured earlier (such as <http://mytest.com>).

17.3 Configure an application for ContentHub

MediaFast routers allow you to configure and publish any application from the router itself by using one of the supported frameworks below:

- Python (version 2.7.12)
- Ruby (version 2.3.3)
- Node.js (version 6.9.2)

Install the desired framework under “Package Manager” as shown below:

PEPWAVE Dashboard SpeedFusion Cloud Network Advanced AP **System** Status Apply Changes

System

- Admin Security
- Firmware
- Time
- Schedule
- Email Notification
- Event Log
- SNMP
- InControl
- Configuration
- Feature Add-ons
- Reboot

Tools

- Ping
- Traceroute
- Wake-on-LAN
- WAN Analysis
- Storage Manager
- **Package Manager**

(Last Update: Tue May 23 04:02:36 UTC 2017)

Package List Update All

Node.js Version: 6.9.2 (17178) Size: 8.99 MB Date: Fri Feb 24 07:45:28 UTC 2017	
Python Version: 2.7.12 (17178) Size: 20.29 MB Date: Fri Feb 24 07:45:28 UTC 2017	
Ruby Version: 2.3.3 (17178) Size: 31.44 MB Date: Fri Feb 24 07:45:30 UTC 2017	

After installing the framework, change the "Type" to "Application" and configure the website.

Schedule ✕

Active	☒
Type	☐ Website ☒ Application
Protocol	HTTP
Domain	 http://
Method	 ☒ Sync ☐ File Upload
Source	ftp :// Username: Password:
Period	Everyday From 00 : 00 to 01 : 00
Bandwidth Limit	0 Gbps (0: Unlimited)

Save & Apply Now Cancel

The setting is the same as the Website type (refer to the description in the section above).

Application type content need to be packed as explained below:

1. Implement two bash script files, start.sh and stop.sh in the root folder, to start and stop your application. The MediaFast router will only execute start.sh and stop.sh when the corresponding website is enabled and disabled respectively.
2. Compress the application files and the bash script to .tar.gz format.
3. Upload this tar file to the router.

18 Docker

MediaFast enabled routers can host Docker containers when running Firmware 7.1 or later.

Docker is an open platform for developing, shipping, and running applications.

From Firmware version 7.1.0 and upwards, it is possible to install and run Docker Containers on your Pepwave routers with MediaFast, such as the MAX HD2 and the MAX HD4.

Due to the nature of Docker and its unlimited variables, this feature is supported by Pepwave up to the point of creating a running Docker Container.

Information about Docker can be found on the Docker Documentation site:

<https://docs.docker.com/> 2

This will allow you to run a file sharing platform (ownCloud), a web server (WordPress, Joomla!), a learning platform (Moodle), or a visualisation tool for viewing large scale data (Kibana).

When creating a new Docker Container, the Pepwave router will search through the Docker Hub repository. <https://hub.docker.com/explore/> 7

For detailed configuration instructions, refer to our knowledge base:

<https://forum.peplink.com/t/how-to-run-a-docker-application-on-a-peplink-mediafast-router/16021>

19 KVM

MediaFast enabled routers now support KVM. Users will have to download and install Virtual Machine Manager to manage the KVM virtual machines. Through this, users are able to virtualise a Linux environment.



The screenshot shows a web-based configuration interface for KVM. At the top, there is a header bar with the text 'KVM' in orange. Below this, there is a section with a grey background. On the left, the word 'Enable' is written in white. To its right, there is a blue checkbox with a white checkmark. Below this section, there is a 'Save' button. At the bottom of the interface, there is a link that says 'Click [here](#) to open file manager'.

For detailed configuration instructions, refer to our knowledge base articles:

1. [How to install a Virtual Machine on Peplink/Pepwave - MediaFast/ContentHub Routers](#)
2. [How to Install Virtual Machine with USB storage on Peplink/Pepwave - MediaFast/ContentHub Routers](#)

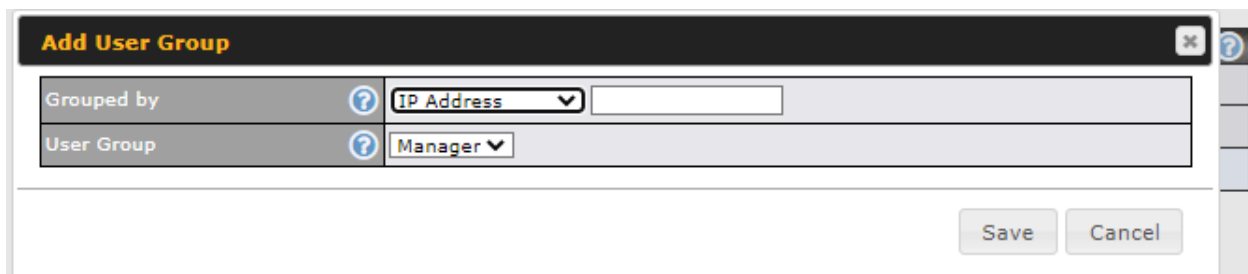
20 QoS

20.1 User Groups

LAN and PPTP clients can be categorized into three user groups: **Manager**, **Staff**, and **Guest**. This menu allows you to define rules and assign client IP addresses or subnets to a user group. You can apply different bandwidth and traffic prioritization policies on each user group in the **Bandwidth Control** and **Application** sections (note that the options available here vary by model).

The table is automatically sorted by rule precedence. The smaller and more specific subnets are put towards the top of the table and have higher precedence; larger and less specific subnets are placed towards the bottom.

Click the **Add** button to define clients and their user group. Click the  button to remove the defined rule. Two default rules are pre-defined and put at the bottom. They are **All DHCP reservation clients** and **Everyone**, and they cannot be removed. The **All DHCP reservation client represents** the LAN clients defined in the DHCP Reservation table on the LAN settings page. **Everyone** represents all clients that are not defined in any rule above. Click on a rule to change its group.



Add / Edit User Group	
Grouped by	From the drop-down menu, choose whether you are going to define the client(s) by an IP Address or a Subnet . If IP Address is selected, enter a name defined in DHCP reservation table or a LAN client's IP address. If Subnet is selected, enter a subnet address and specify its subnet mask.
User Group	This field is to define which User Group the specified subnet / IP address belongs to.

Once users have been assigned to a user group, their internet traffic will be restricted by rules defined for that particular group. Please refer to the following two sections for details.

20.2 Bandwidth Control

This section is to define how much minimum bandwidth will be reserved to each user group when a WAN connection is **in full load**. When this feature is enabled, a slider with two indicators will be shown. You can move the indicators to adjust each group's weighting. The lower part of the table shows the corresponding reserved download and uploads bandwidth value of each connection.

By default, **50%** of bandwidth has been reserved for Manager, **30%** for Staff, and **20%** for Guest.

Group Bandwidth Reservation			
Enable	☒		
	Manager	Staff	Guest
Bandwidth %	50%	30%	20%
WAN 1	500.0M/500.0M	300.0M/300.0M	200.0M/200.0M
WAN 2	500.0M/500.0M	300.0M/300.0M	200.0M/200.0M

You can define a maximum download speed (over all WAN connections) and upload speed (for each WAN connection) that each individual Staff and Guest member can consume. No limit can be imposed on individual Managers. By default, download and upload bandwidth limits are set to unlimited (set as 0).

Individual Bandwidth Limit			
Enable	☒		
User Bandwidth Limit	Manager	Download	Upload
	Staff	Unlimited	Unlimited
	Guest	0 Mbps	0 Mbps
		0 Mbps	0 Mbps

20.3 Application Queue

This section is to define the QoS Application Queue. You can set guaranteed bandwidth for a queue and assign it to applications.

QoS Application Queue	
No Application Queue Defined	
Add	

Click the Add button to create the QoS Application Queue.

Add Queue

Name

Bandwidth

☐ Upload

Mbps

☐ Download

Mbps

Borrow Spare Bandwidth

☐

Save

Cancel

Add Queue	
Name	This setting specifies a name for the QoS Application Queue.
Bandwidth	Bandwidth to be reserved (for each WAN connection) for this queue. When WAN is congested, this bandwidth will remain available for applications assigned to this queue.
Borrow Spare Bandwidth	Enable this option if you want this queue to utilize WAN's unused bandwidth.

20.4 Application

20.4.1 Application Prioritization

On many Pepwave routers, you can choose whether to apply the same prioritization settings to all user groups or customize the settings for each group.

Application Prioritization

☒ Apply same settings to all users
 ☐ Customize

Three application priority levels can be set: **↑ High**, **— Normal**, and **↓ Low**. Pepwave routers can detect various application traffic types by inspecting the packet content. Select an application by choosing a supported application, or by defining a custom application manually. The priority preference of supported applications is placed at the top of the table. Custom applications are at the bottom.

Application	Manager	Staff	Guest	
All Supported Streaming Applications	↑ High ✓	↑ High ✓	↑ High ✓	✗
All Database Applications	↑ High ✓	↑ High ✓	↑ High ✓	✗
Add				

20.4.2 Prioritization for Custom Applications

Click the **Add** button to define a custom application. Click the button  in the **Action** column to delete the custom application in the corresponding row.

When **Supported Applications** is selected, the Pepwave router will inspect network traffic and prioritize the selected applications. Alternatively, you can select **Custom Applications** and define the application by providing the protocol, scope, port number, and DSCP value.

Add / Edit Application 

Type	 ☒ Supported Applications ☐ Custom Applications
Category	 Email 
Application	All Email Protocols 

OK

Cancel

20.4.3 DSL/Cable Optimization

DSL/cable-based WAN connections have lower upload bandwidth and higher download bandwidth. When a DSL/cable circuit's uplink is congested, the download bandwidth will be affected. Users will not be able to download data at full speed until the uplink becomes less congested. **DSL/Cable Optimization** can relieve such an issue. When it is enabled, the download speed will become less affected by the upload traffic. By default, this feature is disabled.

DSL/Cable Optimization 

Enable	☐
--------	--------------------------

20.4.4 SpeedFusion VPN Traffic Optimization

To enable this option to allow SpeedFusion VPN traffic has highest priority when WAN is congested.

SpeedFusion VPN Traffic Optimization 

Enable	☐
--------	--------------------------

21 Firewall

A firewall is a mechanism that selectively filters data traffic between the WAN side (the Internet) and the LAN side of the network. It can protect the local network from potential hacker attacks, access to offensive websites, and/or other inappropriate uses.

The firewall functionality of Pepwave routers supports the selective filtering of data traffic in both directions:

-
-
- Outbound (LAN to WAN)
- Inbound (WAN to LAN)
- Internal Network (VLAN to VLAN)
- Local Service

The firewall also supports the following functionality:

- Intrusion detection and DoS prevention
- Web blocking

With SpeedFusion™ enabled, the firewall rules also apply to VPN tunneled traffic.

Outbound Firewall Rules (Drag and drop rows by the left to change rule order)

Rule	Protocol	Source	Destination	Action	
Default	Any	Any	Any	✓	
Add Rule					

Inbound Firewall Rules (Drag and drop rows by the left to change rule order)

Rule	Protocol	WAN	Source	Destination	Action	
Default	Any	Any	Any	Any	✓	
Add Rule						

Internal Network Firewall Rules (Drag and drop rows by the left to change rule order)

Rule	Protocol	Source	Destination	Action	
Default	Any	Any	Any	✓	
Add Rule					

Intrusion Detection and DoS Prevention

Disabled

Local Service Firewall Rules (Drag and drop rows by the left to change rule order)

Rule	Service	WAN	Source	Action	
Default	Any	Any	Any	✓	
Add Rule					

21.1 Access Rules

Outbound Firewall Rules

The outbound firewall settings are located at **Advanced > Firewall > Access Rules**.

Outbound Firewall Rules (Drag and drop rows by the left to change rule order)

Rule	Protocol	Source	Destination	Action	
test	Any	Any	Any	✓	✗
Default	Any	Any	Any	✓	
Add Rule					

To enable or disable the Outbound Firewall to manage device local network traffic, click on the help icon and click [here](#), the screen will show below.

Outbound Firewall Rules (Drag and drop rows by the left to change rule order)					
Rule	Protocol	Source	Destination	Action	
⚠ Device local network traffic is now managed by Outbound Firewall Rules					
test	Any			Deny	✖
test1	Any			Deny	✖
Default	Any	Any	Any	Allow	
Add Rule					

Note

To utilize the Outbound Firewall Rule to block the Peplink device from contacting InControl 2. may refer to the link below:

<https://forum.peplink.com/t/faq-prevent-device-reaching-incontrol-2-/63f48dfd466df34ab475f55/>

Click **Add Rule** to display the following screen:

Add a New Outbound Firewall Rule

New Firewall Rule

Rule Name	
Enable	☒ Always on
Protocol	Any :: Protocol Selection Tool ::
Source IP & Port	Any Address
Destination IP & Port	Any Address
Action	☒ Allow ☐ Deny
Event Logging	☐ Enable

Save Cancel

Inbound Firewall Rules

Inbound firewall settings are located at **Advanced > Firewall > Access Rules**.

Inbound Firewall Rules (Drag and drop rows by the left to change rule order)						
Rule	Protocol	WAN	Source	Destination	Action	
test	Any	Any	Any	Any	Allow	✖
Default	Any	Any	Any	Any	Allow	
Add Rule						

Click **Add Rule** to display the following screen:

Add a New Inbound Firewall Rule

New Firewall Rule

Rule Name	
Enable	☒
WAN Connection	Any
Protocol	Any Protocol Selection Tool
Source IP & Port	Any Address
Destination IP & Port	Any Address
Action	☒ Allow ☐ Deny
Event Logging	☐ Enable

Save
Cancel

Internal Network Firewall Rules

Internal Network firewall settings are located at **Advanced > Firewall > Access Rules**.

Rule	Protocol	Source	Destination	Action	
test	Any	Any	Any	☒	X
Default	Any	Any	Any	☒	

Add Rule

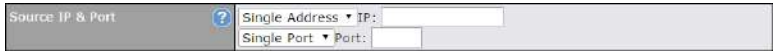
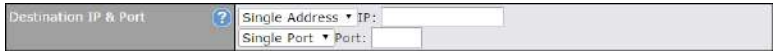
Click **Add Rule** to display the following window:

Add a New Internal Network Firewall Rule

New Firewall Rule

Rule Name	
Enable	☒ Always on
Protocol	Any Protocol Selection
Source	Any Address
Destination	Any Address
Action	☒ Allow ☐ Deny
Event Logging	☐ Enable

Save
Cancel

Inbound / Outbound / Internal Network Firewall Settings	
Rule Name	This setting specifies a name for the firewall rule.
Enable	This setting specifies whether the firewall rule should take effect. If the box is checked, the firewall rule takes effect. If the traffic matches the specified protocol/IP/port, actions will be taken by the Pepwave router based on the other parameters of the rule. If the box is not checked, the firewall rule does not take effect. The Pepwave router will disregard the other parameters of the rule. Click the dropdown menu next to the checkbox to place this firewall rule on a time schedule.
WAN Connection (Inbound)	Select the WAN connection that this firewall rule should apply to.
Protocol	This setting specifies the protocol to be matched. Via a drop-down menu, the following protocols can be specified: • Any • TCP • UDP • ICMP • DSCP • IP Alternatively, the Protocol Selection Tool drop-down menu can be used to automatically fill in the protocol and port number of common Internet services (e.g., HTTP, HTTPS, etc.) After selecting an item from the Protocol Selection Tool drop-down menu, the protocol and port number remains manually modifiable.
Source IP & Port	This specifies the source IP address(es) and port number(s) to be matched for the firewall rule. A single address, or a network, can be specified as the Source IP & Port setting, as indicated by the following screenshot:  In addition, a single port, or a range of ports, can be specified for the Source IP & Port settings.
Destination IP & Port	This specifies the destination IP address(es) and port number(s) to be matched for the firewall rule. A single address, or a network, can be specified as the Destination IP & Port setting, as indicated by the following screenshot:  In addition, a single port, or a range of ports, can be specified for the Destination IP & Port settings.

Action	This setting specifies the action to be taken by the router upon encountering traffic that matches the both of the following: • Source IP & port • Destination IP & port With the value of Allow for the Action setting, the matching traffic passes through the router (to be routed to the destination). If the value of the Action setting is set to Deny, the matching traffic does not pass through the router (and is discarded).
Event Logging	This setting specifies whether or not to log matched firewall events. The logged messages are shown on the page Status>Event Log. A sample message is as follows: Aug 13 23:47:44 Denied CONN=Ethernet WAN SRC=20.3.2.1 DST=192.168.1.20 LEN=48 PROTO=TCP SPT=2260 DPT=80 • CONN: The connection where the log entry refers to • SRC: Source IP address • DST: Destination IP address • LEN: Packet length • PROTO: Protocol • SPT: Source port • DPT: Destination port

Click **Save** to store your changes. To create an additional firewall rule, click **Add Rule** and repeat the above steps.

To change a rule's priority, simply drag and drop the rule:

- Hold the left mouse button on the rule.
- Move it to the desired position.
- Drop it by releasing the mouse button.

Outbound Firewall Rules (Drag and drop rows to change rule order)					
Rule	Protocol	Source IP Port	Destination IP Port	Policy	
No web access	TCP	Any Any	Any 80	Deny	
No FTP access		Any Any	Any 21	Deny	
Default	Any	Any	Any	Allow	
Add Rule					

To remove a rule, click the  button.

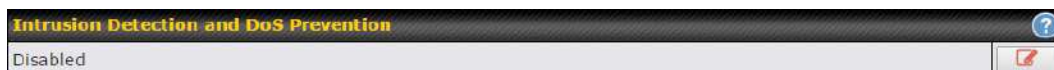
Rules are matched from top to bottom. If a connection matches any one of the upper rules, the matching process will stop. If none of the rules match, the **Default** rule will be applied. By

default, the **Default** rule is set as **Allow** for Outbound, Inbound and Internal Network access.

Tip

If the default inbound rule is set to **Allow** for NAT-enabled WANs, no inbound Allow firewall rules will be required for inbound port forwarding and inbound NAT mapping rules. However, if the default inbound rule is set as **Deny**, a corresponding Allow firewall rule will be required.

Intrusion Detection and DoS Prevention



Pepwave routers can detect and prevent intrusions and denial-of-service (DoS) attacks from the Internet. To turn on this feature, click , check the **Enable** check box, and press the **Save** button.

When this feature is enabled, the Pepwave router will detect and prevent the following kinds of intrusions and denial-of-service attacks.

- Port scan
 - o NMAP FIN/URG/PSH
 - o Xmas tree
 - o Another Xmas tree
 - o Null scan
 - o SYN/RST
 - o SYN/FIN
- SYN flood prevention
- Ping flood attack prevention

Local Service Firewall Rules

For every WAN inbound traffic to local service, rules will be matched to take the defined action. The Local Service firewall settings are located at **Advanced > Firewall > Access Rules**.

Local Service Firewall Rules ( Drag and drop rows by the left to change rule order)						
Rule	Service	WAN	Source	Action		
Default	Any	Any	Any			
Add Rule						

Click **Add Rule** to display the following window:

Local Service Firewall Rule

Rule Name	
Enable	☒
Service	? Any ▼
WAN Connection	Any ▼
Source	Any ▼
Action	☒ Allow ☐ Deny
Event Logging	☐

Save

Cancel

Local Service Firewall Settings	
Rule Name	This setting specifies a name for the firewall rule.
Enable	This setting specifies whether the firewall rule should take effect. If the box is checked, the firewall rule takes effect. If the traffic matches the specified protocol/IP/port, actions will be taken by Peplink Balance based on the other parameters of the rule. If the box is not checked, the firewall rule does not take effect. The Peplink Balance will disregard the other parameters of the rule. Click the dropdown menu next to the checkbox to place this firewall rule on a time schedule.
Service	This option allows you to define the supported local service to be matched. If Any is chosen, the firewall rule will match to all supported local services from the list. Via a drop-down menu, the following services can be specified: - Any - SpeedFusion / PepVPN Handshake - SpeedFusion / PepVPN Data Port - Web Admin Access - DNS Server - SNMP Server - KVM Management Port - KVM VNC Port - FusionSIM Agent / Remote SIM Proxy
WAN Connection	Select the WAN connection that this firewall rule should apply to.
Source	This specifies the source IP address and IP Network to be matched for the firewall rule.
Action	With the value of Allow for the Action setting, the matching traffic passes through the router (to be routed to the destination). If the value of the Action setting is set to Deny , the matching traffic does not pass through the router (and is discarded).

Event Logging

This setting specifies whether or not to log matched firewall events. The logged messages are shown on the page **Status>Event Log**. A sample message is as follows:

Aug 13 23:47:44 Denied CONN=Ethernet WAN SRC=20.3.2.1

DST=192.168.1.20 LEN=48 PROTO=TCP SPT=2260 DPT=80

- **CONN:** The connection where the log entry refers to
- **SRC:** Source IP address
- **DST:** Destination IP address
- **LEN:** Packet length
- **PROTO:** Protocol
- **SPT:** Source port
- **DPT:** Destination port

21.2 Content Blocking

Application Blocking

Please Select Application...

Web Blocking

Preset Category

☐ High
☐ Moderate
☐ Low
☒ Custom

☐ Adware
☐ Audio-Video
☐ File Hosting
☐ P2P/File sharing
☐ Pornography
☐ Update Sites

Content Filtering Database Auto Update
☐

Customized Domains

Exempted Domains from Web Blocking

Exempted User Groups

Manager	☐ Exempt
Staff	☐ Exempt
Guest	☐ Exempt

Exempted Subnets

Network	Subnet Mask
	255.255.255.0 (/24) +

Save

21.2.1 Application Blocking

Choose applications to be blocked from LAN/PPTP/SpeedFusion VPN peer clients' access, except for those on the Exempted User Groups or Exempted Subnets defined below.

21.2.2 Web Blocking

Defines website domain names to be blocked from LAN/PPTP/SpeedFusion VPN peer clients' access except for those on the Exempted User Groups or Exempted Subnets defined below.

If "foobar.com" is entered, any web site with a host name ending in foobar.com will be blocked, e.g. www.foobar.com, foobar.com, etc. However, "myfoobar.com" will not be blocked.

You may enter the wild card ".*" at the end of a domain name to block any web site with a host name having the domain name in the middle. If you enter "foobar.*", then "www.foobar.com", "www.foobar.co.jp", or "foobar.co.uk" will be blocked. Placing the wild card in any other position

is not supported.

The device will inspect and look for blocked domain names on all HTTP and HTTPS traffic.

21.2.3 Customized Domains

Enter an appropriate website address, and the Pepwave MAX will block and disallow LAN/PPTP/SpeedFusion™ peer clients to access these websites. Exceptions can be added using the instructions in Sections 20.1.3.2 and 20.1.3.3.

You may enter the wild card ".*" at the end of a domain name to block any web site with a host name having the domain name in the middle. For example, If you enter "foobar.*," then "www.foobar.com," "www.foobar.co.jp," or "foobar.co.uk" will be blocked. Placing the wild card in any other position is not supported.

The Pepwave MAX will inspect and look for blocked domain names on all HTTP traffic. Secure web (HTTPS) traffic is not supported.

21.2.4 Exempted User Groups

Check and select pre-defined user group(s) who can be exempted from the access blocking rules. User groups can be defined at **QoS>User Groups** section. Please refer to **Section 17.1** for details.

21.2.5 Exempted Subnets

With the subnet defined in the field, clients on the particular subnet(s) can be exempted from the access blocking rules.

22 Routing Protocols

22.1 OSPF & RIPv2

The Pepwave supports OSPF and RIPv2 dynamic routing protocols.

Click the **Advanced** tab from the top bar, and then click the **Routing Protocols > OSPF & RIPv2** item on the sidebar to reach the following menu:

OSPF		
Router ID	LAN IP Address	
Area	Interfaces	
No OSPF Area Defined.		
Add		

RIPv2	
No RIPv2 Defined.	

OSPF & RIPv2 Route Advertisement											
SpeedFusion VPN Route Isolation		☐ Enable									
Network Advertising		--- ▼ + All LAN/VLAN networks will be advertised when no network advertising is chosen.									
Static Route Advertising		☒ Enable <table border="1" style="width: 100%;"> <thead> <tr> <th>Excluded Networks</th> <th>Subnet Mask</th> <th></th> </tr> </thead> <tbody> <tr> <td></td> <td>255.255.255.0 (/24)</td> <td>▼</td> </tr> <tr> <td></td> <td></td> <td>+</td> </tr> </tbody> </table>	Excluded Networks	Subnet Mask			255.255.255.0 (/24)	▼			+
Excluded Networks	Subnet Mask										
	255.255.255.0 (/24)	▼									
		+									
Save											

OSPF	
Router ID	This field determines the ID of the router. By default, this is specified as the WAN IP address. If you want to specify your own ID, enter it into the Custom field.
Area	This is an overview of the OSPF areas that you have defined. Clicking on the name under Area allows you to configure the connection. To define a new area, click Add . To delete an existing area, click on the  .

OSPF settings
✕

Area ID	0.0.0.0
Link Type	☒ Broadcast ☐ Point-to-Point
Authentication	None ▾
Interfaces	? ☐ Untagged LAN ☐ V167 (192.168.167.1/24) ☐ WAN 1 ☐ WAN 2 ☐ WAN 3 ☐ WAN 4 ☐ WAN 5 ☒ PepVPN

Save

Cancel

OSPF Settings	
Area ID	Assign a name to be applied to this group. Machines linked to this group will send and receive related OSPF packets, while unlinked machines will ignore them.
Link Type	Choose the type of network that this area will use.
Authentication	If an authentication method is used, select one from this drop-down menu. Available options are MD5 and Text . Authentication key(s) may be input next to the drop-down menu after selecting an authentication method.
Interfaces	Select the interface(s) that this area will use to listen to and deliver OSPF packets.

To access RIPv2 settings, click on .

RIPv2 settings
✕

Authentication	None ▾
Interfaces	? ☐ Untagged LAN ☐ V167 (192.168.167.1/24) ☐ WAN 1 ☐ WAN 2 ☐ WAN 3 ☐ WAN 4 ☐ WAN 5

Save

Cancel

RIPv2 Settings	
Authentication	If an authentication method is used, select one from this drop-down menu. Available options are MD5 and Text . Authentication key(s) may be input next to the drop-down menu after selecting an authentication method.
Interfaces	Select the interface(s) that this area will use to listen to and deliver RIPv2 packets.

OSPF & RIPv2 Route Advertisement							
SpeedFusion VPN Route Isolation	☐ Enable						
Network Advertising	--- + All LAN/VLAN networks will be advertised when no network advertising is chosen.						
Static Route Advertising	☒ Enable <table border="1"> <thead> <tr> <th>Excluded Networks</th><th>Subnet Mask</th><th></th></tr> </thead> <tbody> <tr> <td></td><td>255.255.255.0 (/24)</td><td>+</td></tr> </tbody> </table>	Excluded Networks	Subnet Mask			255.255.255.0 (/24)	+
Excluded Networks	Subnet Mask						
	255.255.255.0 (/24)	+					
Save							

OSPF & RIPv2 Route Advertisement	
SpeedFusion VPN Route Isolation	Isolate SpeedFusion VPN peers from each other. Received SpeedFusion VPN routes will not be forwarded to other SpeedFusion VPN peers to reduce bandwidth consumption..
Network Advertising	Networks to be advertised over OSPF & RIPv2. If no network is selected, all LAN / VLAN networks will be advertised by default.
Static Route Advertising	Enabling OSPF & RIPv2 Route Advertising allows it to advertise LAN static routes over OSPF & RIPv2. Static routes on the Excluded Networks table will not be advertised.

22.2 BGP

Click the **Advanced** tab along the top bar, and then click the **BGP** item on the sidebar to configure BGP.

BGP	AS	Neighbors	
Uplink	64520	172.16.51.1	
Add			

Click the "" to delete a BGP profile.

Click "**Add**" to create a new BGP profile.

BGP Profile																		
Profile Name																		
Enable	☒																	
Interface	Untagged LAN (192.:v)																	
Router ID	☒ LAN IP Address ☐ Custom:																	
Autonomous System																		
Neighbor	<table border="1"> <thead> <tr> <th>IP Address</th> <th>Autonomous System</th> <th>Multihop / TTL</th> <th>Password</th> <th>AS-Path Prepending</th> <th></th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td>disable</td> <td> </td> <td> </td> <td> + </td> </tr> </tbody> </table>						IP Address	Autonomous System	Multihop / TTL	Password	AS-Path Prepending				disable			+
IP Address	Autonomous System	Multihop / TTL	Password	AS-Path Prepending														
		disable			+													
Hold Time	240																	
Next Hop Self	☐																	
iBGP Local Preference	100																	
BFD	☐ Enable																	

BGP Profile	
Name	This field specifies the name that represents this profile.
Enable	When this box is checked, this BGP profile will be enabled. If it is left unchecked, it will be disabled.
Interface	The interface in which the BGP neighbor is located.
Router ID	This field specifies the unique IP as the identifier of the local device running BGP.
Autonomous System	The Autonomous System Number (ASN) assigned to this profile.
Neighbor	BGP Neighbors and their details.
IP address	The IP address of the Neighbor.
Autonomous System	The Neighbor's ASN.
Multihop/TTL	This field determines the Time-to-live (TTL) of BGP packets. Leave this field blank if the BGP neighbor is directly connected, otherwise you must specify a TTL value. This option should be used if the configured Neighbor's IP address does not match the selected Interface's network subnets. The TTL value must be between 2 to 255.
Password	(Optional) Assign a password for MD5 authentication of BGP sessions.
AS-Path Prepending:	AS path to be prepended to the routes received from this Neighbor. Values must be ASN and separated by commas. For example: inputting "64530,64531" will prepend "64530, 64531" to received

	routes.
Hold Time	Wait time in seconds for a keepalive message from a Neighbor before considering the BGP connection as stalled. The value must be either 0 (infinite hold time) or between 3 and 65535 inclusively. Default: 240
Next Hop Self	Enable this option to advertise your own source address as the next hop when propagating routes.
iBGP Local Preference	This is the metric advertised to iBGP Neighbors to indicate the preference for external routes. The value must be between 0 to 4294967295 inclusively. Default: 100
BFD	Enable this option to add Bidirectional Forwarding Detection for path failure. All directly connected Neighbors that use the same physical interface share the same BFD settings. All multihop Neighbors share the same multihop BFD settings. You can configure BFD settings in the BGP profile listing page after this option is enabled.

Route Advertisement			
Network Advertising	?	--- +	
Static Route Advertising	?	☒ Enable	
		Excluded Networks	Subnet Mask
			255.255.255.0 (/24) +
Custom Route Advertising	?	Networks	Subnet Mask
			255.255.255.0 (/24) +
Advertise OSPF Route	?	☐	
Set Community	?	Community	Route Prefix
			+

Network Advertising	Select the Networks that will be advertised to the BGP Neighbor.
Static Route Advertising	Enable this option to advertise static LAN routes. Static routes that match the Excluded Networks table will not be advertised.
Custom Route Advertising	Additional routes to be advertised to the BGP Neighbor.
Advertise OSPF Route	When this box is checked, every learnt OSPF route will be advertised.
Set Community	Assign a prefix to a Community.

Community:
Two numbers in new-format.
e.g. 65000:21344
Well-known communities:
no-export 65535:65281
no-advertise 65535:65282
no-export-subconfed 65535:65283
no-peer 65535:65284

Route Prefix:
Comma separated networks.
e.g. 172.168.1.0/24,192.168.1.0/28

Route Import				
Filter Mode	? Accept ▼			
Restricted Networks	Network	Subnet Mask	Exact Match	
		255.255.255.0 (/24) ▼	☐	+

Filter Mode

This field allows for the selection of the filter mode for route import.

None: All BGP routes will be accepted.

Accept: Routes in "Restricted Networks" will be accepted, routes not in the list will be rejected.

Reject: Routes in "Blocked Networks" will be rejected, routes not in the list will be accepted.

Restricted Networks / Blocked Networks

This field specifies the network(s) in the "route import" entry.

Exact Match: When this box is checked, only routes with the same Network and Subnet Mask will be filtered.

Otherwise, routes within the Networks and Subnets will be filtered.

Route Export				
Filter Mode	? Accept ▼			
Restricted Networks	Network	Subnet Mask	Exact Match	
		255.255.255.0 (/24) ▼	☐	+
Export to other BGP Profile	? ☐			
Export to OSPF	? ☐			

Filter Mode

This field allows for the selection of the filter mode for route export.

	None: All BGP routes will be accepted. Accept: Routes in "Restricted Networks" will be accepted, routes not in the list will be rejected. Reject: Routes in "Blocked Networks" will be rejected, routes not in the list will be accepted.
Restricted Networks / Blocked Networks	This field specifies the network(s) in the "route export" entry. Exact Match: When this box is checked, only routes with the same Network and Subnet Mask will be filtered. Otherwise, routes within the Networks and Subnets will be filtered.
Export to other BGP Profile	When this box is checked, routes learnt from this BGP profile will be exported to other BGP profiles.
Export to OSPF	When this box is checked, routes learnt from this BGP profile will be exported to the OSPF routing protocol.

23 Remote User Access

A remote-access VPN connection allows an individual user to connect to a private business network from a remote location using a laptop or desktop computer connected to the Internet. Networks routed by a Pepwave router can be remotely accessed via OpenVPN, L2TP with IPsec or PPTP. To configure this feature, navigate to **Advanced > Remote User Access** and choose the required VPN type.

Remote User Access Settings								
Enable	☒							
VPN Type	☒ L2TP with IPsec ☐ PPTP ☐ OpenVPN							
Preshared Key	☒ Hide Characters							
Listen On	Connection / IP Address(es) ☐ WAN 1 ☐ WAN 2 ☐ Wi-Fi WAN ☐ Cellular 1 ☐ Cellular 2 ☐ USB							
Authentication	Local User Accounts ▼							
User Accounts	<table border="1"> <thead> <tr> <th>Username</th> <th>Password</th> <th></th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> + </td> </tr> </tbody> </table>		Username	Password				+
Username	Password							
		+						
Save								

Remote User Access Settings					
Enable	When this box is checked, this Remote User Access profile will be enabled. If it is left unchecked, it will be disabled.				
VPN Type	This field allows you to select the VPN type for the remote user access connection. The available options are: - L2TP with IPsec <table border="1"> <tbody> <tr> <td>VPN Type</td> <td> ☒ L2TP with IPsec ☐ PPTP ☐ OpenVPN </td> </tr> <tr> <td>Preshared Key</td> <td> ☒ Hide Characters </td> </tr> </tbody> </table> If L2TP with IPsec is selected, it may need to enter the pre-shared key for the remote user access. - PPTP	VPN Type	☒ L2TP with IPsec ☐ PPTP ☐ OpenVPN	Preshared Key	☒ Hide Characters
VPN Type	☒ L2TP with IPsec ☐ PPTP ☐ OpenVPN				
Preshared Key	☒ Hide Characters				

VPN Type	☐ L2TP with IPsec ☒ PPTP ☐ OpenVPN
----------	---

If PPTP selected, there is no additional configuration required. The Point-to-Point Tunneling Protocol (PPTP) is an obsolete method for implementing virtual private networks. PPTP has many well known security issues

- OpenVPN

VPN Type	☐ L2TP with IPsec ☐ PPTP ☒ OpenVPN You can obtain the OpenVPN client profile from the status page.
Connection Security Refresh	60 minute(s)

If the OpenVPN is selected, the OpenVPN Client profile can be downloaded from the **Status > Device** page after the configuration has been saved.

OpenVPN Client Profile	Route all traffic Split tunnel
------------------------	--

You have a choice between 2 different OpenVPN Client profiles:

- **"Route all traffic" profile**
Using this profile, VPN clients will send all the traffic through the OpenVPN tunnel
- **"Split tunnel" profile**
Using this profile, VPN clients will ONLY send those traffic designated to the untagged LAN and VLAN segment through the OpenVPN tunnel.

Pre-shared Key

If **L2TP with IPsec** is selected in the VPN Type, enter the pre shared key in the text field. Please note that remote devices will need this preshared key to access the Balance.

Disabled Weak Ciphers

You may click the  button to show in the Pre-shared key and enable this option. When checked, weak ciphers such as 3DES will be disabled. Please note: Legacy and Android devices may not able to connect.

Connection Security Refresh

If **OpenVPN** is selected in the VPN Type, this settings is for specifying the interval for refreshing the connection.

Listen On

This setting is for specifying the WAN IP addresses that allow remote user access.

Port

If **OpenVPN** is selected in the VPN Type, the **Port** setting specifies the port(s) that correspond to the service.

Authentication

Determine the method of authenticating remote users:

- **Local User Accounts**

Authentication	Local User Accounts ▼										
User Accounts	Add	<table border="1"> <thead> <tr> <th>Username</th> <th>Password</th> <th></th> </tr> </thead> <tbody> <tr> <td>admin</td> <td>*****</td> <td>☒</td> </tr> <tr> <td>user</td> <td>*****</td> <td>☒</td> </tr> </tbody> </table>	Username	Password		admin	*****	☒	user	*****	☒
Username	Password										
admin	*****	☒									
user	*****	☒									

This setting allows you to define the Remote User Accounts. Click **Add** 

to input username and password to create an account. After adding the user accounts, you can click on a username to edit the account password.

Note:

The username must contain lowercase letters, numerics, underscore(_), dash(-), at sign(@), and period(.) only.

The password must be between 8 and 12 characters long

• **LDAP Server**

Authentication	LDAP Server ▼
Authentication Protocol	MS-CHAP v2 ▼
LDAP Server	Port 389
	☐ Use DN/Password to bind to LDAP Server
Base DN	
Base Filter	

Enter the matching LDAP server details to allow for LDAP server authentication.

• **Radius Server**

Authentication Protocol	MS-CHAP v2 ▼
	You may click here to define RADIUS Server Authentication profile, or you may go to RADIUS Server page to define multiple profiles
Authentication Host	
Authentication Port	1812
Authentication Secret	
	☒ Hide Characters
	You may click here to define RADIUS Server Accounting profile, or you may go to RADIUS Server page to define multiple profiles
Accounting Host	
Accounting Port	1813
Accounting Secret	
	☒ Hide Characters
Source Network Address	Untagged LAN ▼

Enter the matching Radius server details to allow for Radius server authentication.

• **Active Directory**

Authentication	Active Directory ▼
Server IP Address	
Server Hostname	
Domain	
Custom Workgroup	((Optional))
Admin Username	
Admin Password	
	☒ Hide Characters

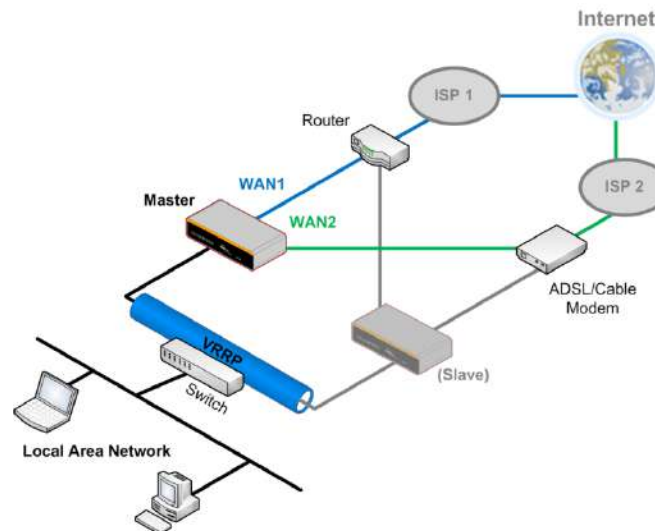
Enter the matching Active Directory details to allow for Active Directory server authentication.

24 Miscellaneous Settings

The miscellaneous settings include configuration for High Availability, Certificate Manager, service forwarding, service passthrough, GPS forwarding, GPIO, Groupe Networks and SIM Toolkit (depending the feature is supported on the model of Peplin router that is being used).

24.1 High Availability

Many Pepwave routers support high availability (HA) configurations via an open standard virtual router redundancy protocol (VRRP, RFC 3768). In an HA configuration, two Pepwave routers provide redundancy and failover in a master-slave arrangement. In the event that the master unit is down, the slave unit becomes active. High availability will be disabled automatically where there is a drop-in connection configured on a LAN bypass port.



In the diagram, the WAN ports of each Pepwave router connect to the router and to the modem. Both Pepwave routers connect to the same LAN switch via a LAN port.

An elaboration on the technical details of the implementation of the virtual router redundancy protocol (VRRP, RFC 3768) by Pepwave routers follows:

- In an HA configuration, the two Pepwave routers communicate with each other using VRRP over the LAN.
- The two Pepwave routers broadcast heartbeat signals to the LAN at a frequency of one heartbeat signal per second.
- In the event that no heartbeat signal from the master Pepwave router is received in 3 seconds (or longer) since the last heartbeat signal, the slave Pepwave router becomes active.
- The slave Pepwave router initiates the WAN connections and binds to a previously

configured LAN IP address.

- At a subsequent point when the master Pepwave router recovers, it will once again become active.

You can configure high availability at **Advanced > Misc. Settings > High Availability**.

Interface for Master Router

High Availability	
Enable	☒
Group Number	
Preferred Role	☒ Master ☐ Slave
Resume Master Role Upon Recovery	☒
Virtual IP Address	
LAN Administration IP Address	192.168.86.1
Subnet Mask	255.255.255.0

Interface for Slave Router

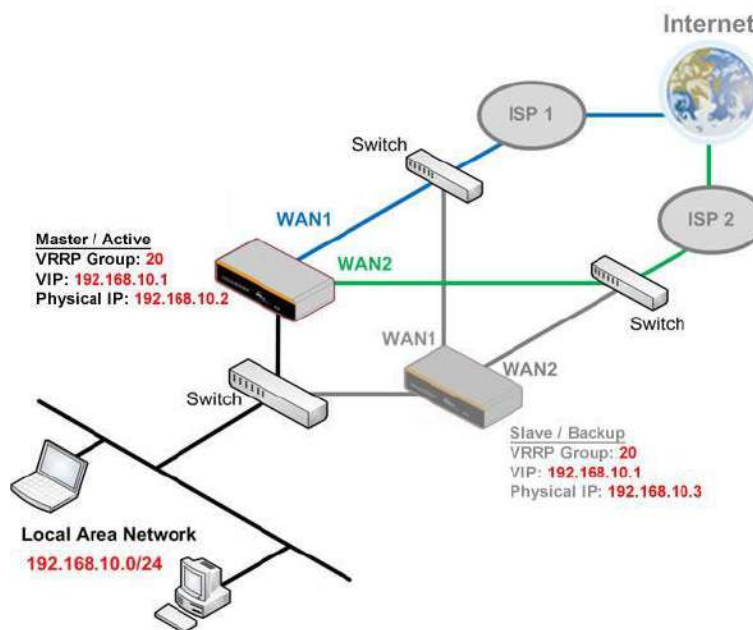
High Availability	
Enable	☒
Group Number	
Preferred Role	☐ Master ☒ Slave
Configuration Sync.	☐ Master Serial Number:
Establish Connections in Slave Role	☐
Virtual IP Address	
LAN Administration IP Address	192.168.86.1
Subnet Mask	255.255.255.0

High Availability	
Enable	Checking this box specifies that the Pepwave router is part of a high availability configuration.
Group Number	This number identifies a pair of Pepwave routers operating in a high availability configuration. The two Pepwave routers in the pair must have the same Group Number value.
Preferred Role	This setting specifies whether the Pepwave router operates in master or slave mode. Click the corresponding radio button to set the role of the unit. One of the units in the pair must be configured as the master, and the other unit must be configured as the slave.
Resume Master Role Upon Recovery	This option is displayed when Master mode is selected in Preferred Role . If this option is enabled, once the device has recovered from an outage, it will take over and resume its Master role from the slave unit.
Configuration Sync.	This option is displayed when Slave mode is selected in Preferred Role . If this option is enabled and the Master Serial Number entered matches with the actual master unit's, the master unit will automatically transfer the configuration to this unit. Please make sure the LAN IP Address and the Subnet Mask fields are set correctly in the LAN settings page. You can refer to the Event Log for the configuration synchronization status.
Master Serial Number	If Configuration Sync. is checked, the serial number of the master unit is required here for the feature to work properly.
Virtual IP	The HA pair must share the same Virtual IP . The Virtual IP and the LAN

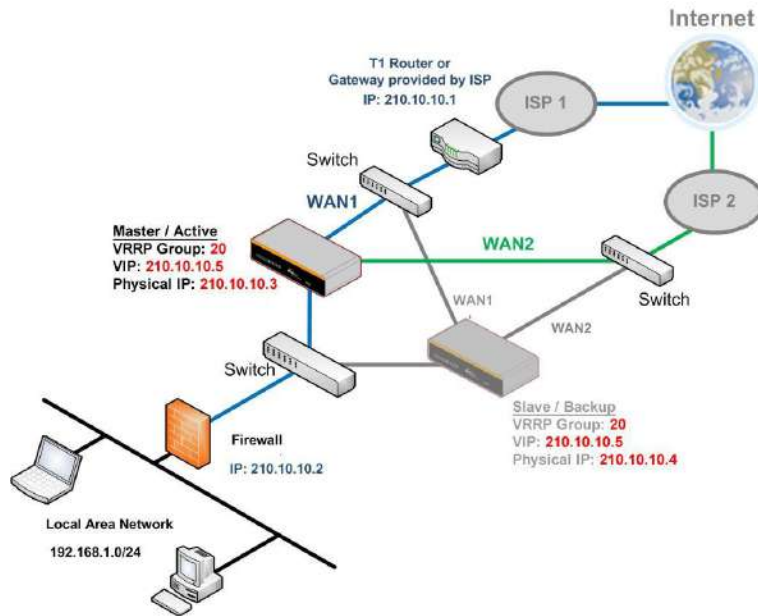
Administration IP must be under the same network.	
LAN Administration IP	This setting specifies a LAN IP address to be used for accessing administration functionality. This address should be unique within the LAN.
Subnet Mask	This setting specifies the subnet mask of the LAN.

Important Note

For Pepwave routers in NAT mode, the virtual IP (VIP) should be set as the default gateway for all hosts on the LAN segment. For example, a firewall sitting behind the Pepwave router should set its default gateway as the virtual IP instead of the IP of the master router.



In drop-in mode, no other configuration needs to be set.



Please note that the drop-in WAN cannot be configured as a LAN bypass port while it is configured for high availability.

24.2 RADIUS Server

RADIUS Server settings are located at **Advanced > Misc. Settings > RADIUS Server**.

Authentication Server	Host	Port
No server profiles defined		
New Profile		

Accounting Server	Host	Port
No server profiles defined		
New Profile		

To configure the Authentication Server and Accounting Server, click **New Profile** to display the following screen:

Authentication Server

Name	
Host	
Port	1812
Secret	☒ Hide Characters

Save

Cancel

Authentication Server	
Name	This field is for specifying a name to represent this profile.
Host	Specifies the IP address or hostname of the RADIUS server host.
Port	This setting specifies the UDP destination port for authentication requests. By default, the port number is 1812.
Secret	This field is for entering the secret key for communicating to the RADIUS server.

Accounting Server

Name	
Host	
Port	1813
Secret	☒ Hide Characters

Save

Cancel

Accounting Server	
Name	This field is for specifying a name to represent this profile.
Host	Specifies the IP address or hostname of the RADIUS server host.
Port	This setting specifies the UDP destination port for accounting requests. By default, the port number is 1813.
Secret	This field is for entering the secret key for communicating to the RADIUS server.

24.3 Certificate Manager

Certificate		
SpeedFusion/IPsec VPN	No Certificate	
Web Admin SSL	Default Certificate is in use	
Captive Portal SSL	Default Certificate is in use	
OpenVPN CA 	Default Certificate is in use	

Wi-Fi WAN Client Certificate
No Certificates defined
Add Certificate

Wi-Fi WAN CA Certificate
No Certificates defined
Add Certificate

This section allows for certificates to be assigned to the local VPN, Web Admin SSL, Captive Portal SSL, OpenVPN CA, Wi-Fi WAN Client certificate and Wi-Fi WAN CA Certificate.

The following knowledge base article describes how to create self-signed certificates and import it to a Peplink Product.

<https://forum.peplink.com/t/how-to-create-a-self-signed-certificate-and-import-it-to-a-peplink-product/>

24.4 Service Forwarding

Service forwarding settings are located at **Advanced > Misc. Settings > Service Forwarding**.



SMTP Forwarding Setup	
SMTP Forwarding	☐ Enable
Web Proxy Forwarding Setup	
Web Proxy Forwarding	☐ Enable
DNS Forwarding Setup	
Forward Outgoing DNS Requests to Local DNS Proxy	☐ Enable
Custom Service Forwarding Setup	
Custom Service Forwarding	☐ Enable

Service Forwarding	
SMTP Forwarding	When this option is enabled, all outgoing SMTP connections destined for any host at TCP port 25 will be intercepted. These connections will be redirected to a specified SMTP server and port number. SMTP server settings for each WAN can be specified after selecting Enable .
Web Proxy Forwarding	When this option is enabled, all outgoing connections destined for the proxy server specified in Web Proxy Interception Settings will be intercepted. These connections will be redirected to a specified web proxy server and port number. Web proxy interception settings and proxy server settings for each WAN can be specified after selecting Enable .
DNS Forwarding	When this option is enabled, all outgoing DNS lookups will be intercepted and redirected to the built-in DNS name server. If any LAN device is using the DNS name servers of a WAN connection, you may want to enable this option to enhance the DNS availability without modifying the DNS server setting of the clients. The built-in DNS name server will distribute DNS lookups to corresponding DNS servers of all available WAN connections. In this case, DNS service will not be interrupted, even if any WAN connection is down.
Custom Service Forwarding	When custom service forwarding is enabled, outgoing traffic with the specified TCP port will be forwarded to a local or remote server by defining its IP address and port number.

24.4.1 SMTP Forwarding

Some ISPs require their users to send e-mails via the ISP's SMTP server. All outgoing SMTP connections are blocked except those connecting to the ISP's. Pepwave routers support intercepting and redirecting all outgoing SMTP connections (destined for TCP port 25) via a WAN connection to the WAN's corresponding SMTP server.

SMTP Forwarding Setup ?

SMTP Forwarding ☒ Enable

Connection	Enable Forwarding?	SMTP Server	SMTP Port
WAN 1	☐		
WAN 2	☐		
Wi-Fi WAN	☐		
Cellular 1	☐		
Cellular 2	☐		
USB	☐		

To enable the feature, select **Enable** under **SMTP Forwarding Setup**. Check **Enable Forwarding** for the WAN connection(s) that needs forwarding. Under **SMTP Server**, enter the ISP's e-mail server host name or IP address. Under **SMTP Port**, enter the TCP port number for each WAN.

The Pepwave router will intercept SMTP connections. Choose a WAN port according to the outbound policy, and then forward the connection to the SMTP server if the chosen WAN has enabled forwarding. If the forwarding is disabled for a WAN connection, SMTP connections for the WAN will be simply be forwarded to the connection's original destination.

Note

If you want to route all SMTP connections only to particular WAN connection(s), you should create a custom rule in outbound policy (see **Section 14.2**).

24.4.2 Web Proxy Forwarding

Web Proxy Forwarding Setup ?

Web Proxy Forwarding ☒ Enable

Web Proxy Interception Settings

Proxy Server IP Address Port
(Current settings in users' browser)

Connection	Enable Forwarding?	Proxy Server IP Address : Port
WAN 1	☐	:
WAN 2	☐	:
Wi-Fi WAN	☐	:
Cellular 1	☐	:
Cellular 2	☐	:
USB	☐	:

When this feature is enabled, the Pepwave router will intercept all outgoing connections destined for the proxy server specified in **Web Proxy Interception Settings**, choose a WAN connection with reference to the outbound policy, and then forward them to the specified web proxy server and port number. Redirected server settings for each WAN can be set here. If forwarding is disabled for a WAN, web proxy connections for the WAN will be simply forwarded to the connection's original destination.

24.4.3 DNS Forwarding

DNS Forwarding Setup	
Forward Outgoing DNS Requests to Local DNS Proxy	☐ Enable

When DNS forwarding is enabled, all clients' outgoing DNS requests will also be intercepted and forwarded to the built-in DNS proxy server.

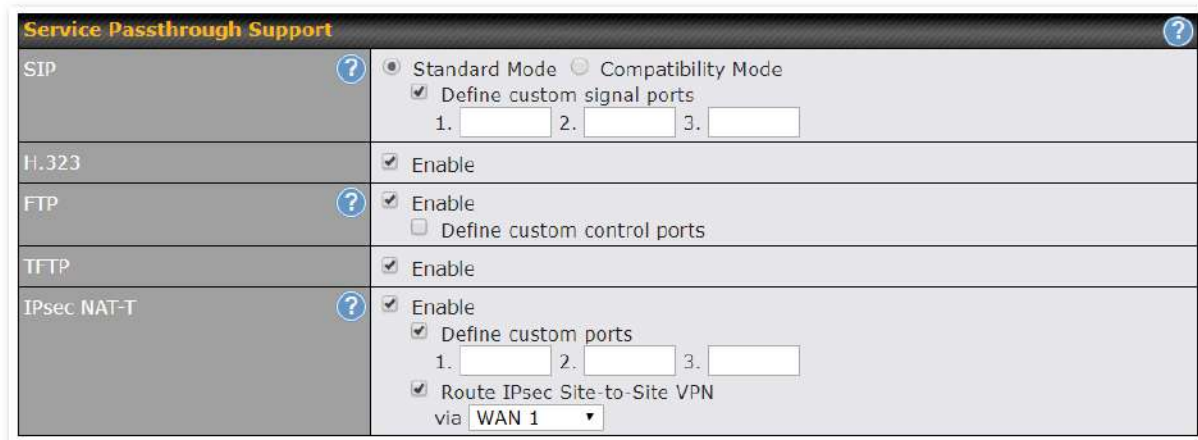
24.4.4 Custom Service Forwarding

Custom Service Forwarding Setup				
Custom Service Forwarding	☒ Enable			
Settings	TCP Port	Server IP Address	Server Port	
				+

After clicking the **enable** checkbox, enter your TCP port for traffic heading to the router, and then specify the IP Address and Port of the server you wish to forward to the service to.

24.5 Service Passthrough

Service passthrough settings can be found at **Advanced > Misc. Settings > Service Passthrough**.



The screenshot shows the 'Service Passthrough Support' configuration window. It contains a table with settings for SIP, H.323, FTP, TFTP, and IPsec NAT-T. SIP settings include 'Standard Mode' (selected) and 'Compatibility Mode' (unselected), with a checked box for 'Define custom signal ports' and three input fields for port numbers. H.323 has a checked 'Enable' box. FTP has a checked 'Enable' box and an unchecked 'Define custom control ports' box. TFTP has a checked 'Enable' box. IPsec NAT-T has a checked 'Enable' box, a checked 'Define custom ports' box with three input fields, and a checked 'Route IPsec Site-to-Site VPN' box with a dropdown menu set to 'WAN 1'.

Service Passthrough Support	
SIP	☒ Standard Mode ☐ Compatibility Mode ☒ Define custom signal ports 1. 2. 3.
H.323	☒ Enable
FTP	☒ Enable ☐ Define custom control ports
TFTP	☒ Enable
IPsec NAT-T	☒ Enable ☒ Define custom ports 1. 2. 3. ☒ Route IPsec Site-to-Site VPN via WAN 1

Some Internet services need to be specially handled in a multi-WAN environment. Pepwave routers can handle these services such that Internet applications do not notice being behind a multi-WAN router. Settings for service passthrough support are available here.

Service Passthrough Support	
SIP	Session initiation protocol, aka SIP, is a voice-over-IP protocol. The Pepwave router can act as a SIP application layer gateway (ALG) which binds connections for the same SIP session to the same WAN connection and translate IP address in the SIP packets correctly in NAT mode. Such passthrough support is always enabled, and there are two modes for selection: Standard Mode and Compatibility Mode . If your SIP server's signal port number is non-standard, you can check the box Define custom signal ports and input the port numbers to the text boxes.
H.323	With this option enabled, protocols that provide audio-visual communication sessions will be defined on any packet network and pass through the Pepwave router.
FTP	FTP sessions consist of two TCP connections; one for control and one for data. In a multi-WAN situation, they must be routed to the same WAN connection. Otherwise, problems will arise in transferring files. By default, the Pepwave router monitors TCP control connections on port 21 for any FTP connections and binds TCP connections of the same FTP session to the same WAN. If you have an FTP server listening on a port number other than 21, you can check Define custom control ports and enter the port numbers in the text boxes.
TFTP	The Pepwave router monitors outgoing TFTP connections and routes any incoming TFTP data packets back to the client. Select Enable if you want to enable TFTP passthrough support.

IPsec NAT-T

This field is for enabling the support of IPsec NAT-T passthrough. UDP ports 500, 4500, and 10000 are monitored by default. You may add more custom data ports that your IPsec system uses by checking **Define custom ports**. If the VPN contains IPsec site-to-site VPN traffic, check **Route IPsec Site-to-Site VPN** and choose the WAN connection to route the traffic to.

24.6 UART

Selected Pepwave MAX routers feature a RS-232 serial interface on the built-in terminal block. The RS-232 serial interface can be used to connect to a serial device and make it accessible over an TCP/IP network.

The serial interface can be enabled and parameters can be set on the web admin page under **Advanced > UART**. Make sure they match the serial device you are connecting to.

Serial to Network	
Enable	☒
Allowed Source IP Subnets	☒ Any ☐ Allows access from the following IP subnets only
Web Console	☐

Serial Parameters	
Baud Rate	9600 ▼
Data Bits	8 ▼
Stop Bits	1 ▼
Parity	None ▼
Flow Control	None ▼
Interface	RS232 ▼

Operating Settings	
Operation Mode	TCP Server Mode ▼
Local TCP Port	4001
Max Connection	1
TCP Alive Check Time	7 min(s)
Inactivity Time	0 ms

Data Packing	
Packing Length	0 byte(s)
Delimiter	☐
Delimiter process	Do Nothing ▼
Force Transmit	0 ms

There are 4 pins i.e. TX, RX, RTS, CTS on the terminal block for serial connection and they correspond to the pins in a DB-9 connector as follows:

DB-9 Pepwave MAX Terminal Block

Pin 1 –

Pin 2 Rx (rated -+25V)

Pin 3 Tx (rated -+12V)

Pin 4 –

Pin 5 –

Pin 6 –

Pin 7 RTS

Pin 8 CTS

Pin 9 –

The RS232 serial interface is not an isolated RS232. External galvanic isolation may be added if required.

Be sure to check whether your serial cable is a null modem cable, commonly known as crossover cable, or a straight through cable. If in doubt, swap Rx and Tx, and RTS and CTS, at the other end and give it another go.

Once connected, your serial device should be accessible on your Pepwave MAX router LAN IP address at the specified TCP port.

24.7 GPS Forwarding

Using the GPS forwarding feature, some Pepwave routers can automatically send GPS reports to a specified server. To set up GPS forwarding, navigate to **Advanced > Misc. Settings > GPS Forwarding**.

GPS Forwarding					
Enable	☒				
Server	Server IP Address / Host Name	Port	Protocol	Report Interval (s)	
			UDP ▼	1	+
GPS Report Format	☒ NMEA ☐ TAIP				
NMEA Sentence Type	☒ GPRMC ☐ GPGGA ☐ GPVTG ☐ GPGSA ☐ GPGSV				
Vehicle ID	?				

GPS Forwarding	
Enable	Check this box to turn on GPS forwarding.
Server	Enter the name/IP address of the server that will receive GPS data. Also specify a port number, protocol (UDP or TCP), and a report interval of between 1 and 10 seconds. Click + to save these settings.
GPS Report Format	Choose from NMEA or TAIP format for sending GPS reports.
NMEA Sentence Type	If you've chosen to send GPS reports in NMEA format, select one or more sentence types for sending the data (GPRMC , GPGGA , GPVTG , GPGSA , and GPGSV).
Vehicle ID	The vehicle ID will be appended in the last field of the NMEA sentence. Note that the NMEA sentence will become customized and non-standard.
TAIP Sentence Type/TAIP ID (optional)	If you've chosen to send GPS reports in TAIP format, select one or more sentence types for sending the data (PV—Position / Velocity Solution and CP—Compact Velocity Solution). You can also optionally include an ID number in the TAIP ID field.

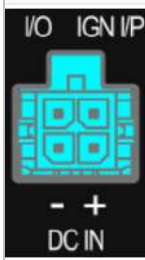
24.8 Ignition Sensing

Ignition Sensing detects the ignition signal status of a vehicle it is installed in.

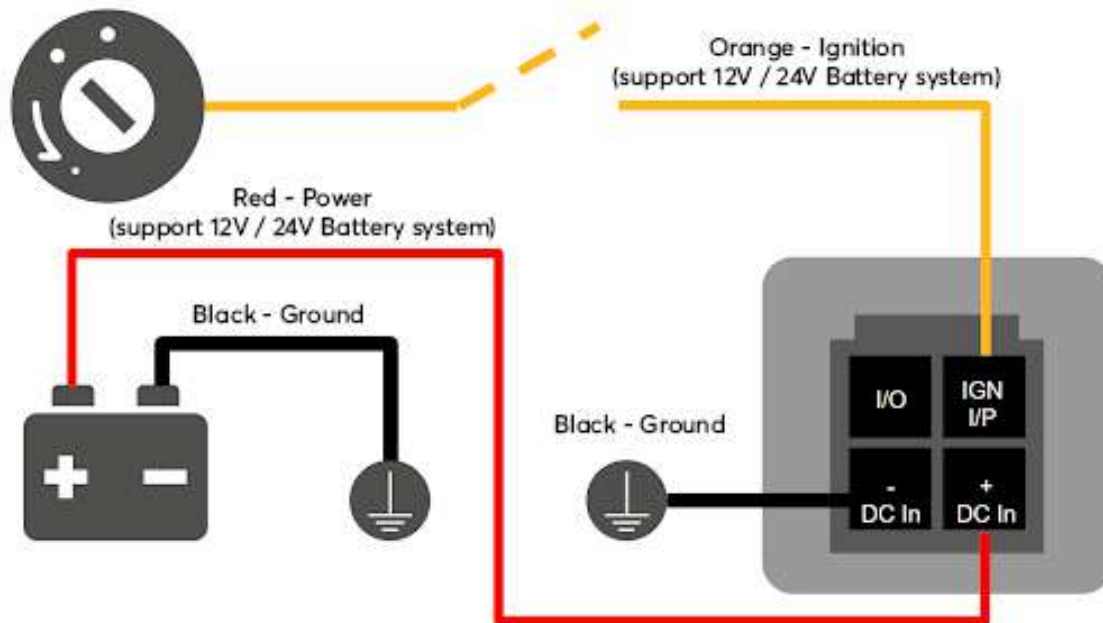
This feature allows the cellular router to start up or shut down when the engine of that vehicle is started or turned off.

The time delay setting between ignition off and power down of the router is a configurable setting, which allows the router to stay on for a period of time after the engine of a vehicle is turned off.

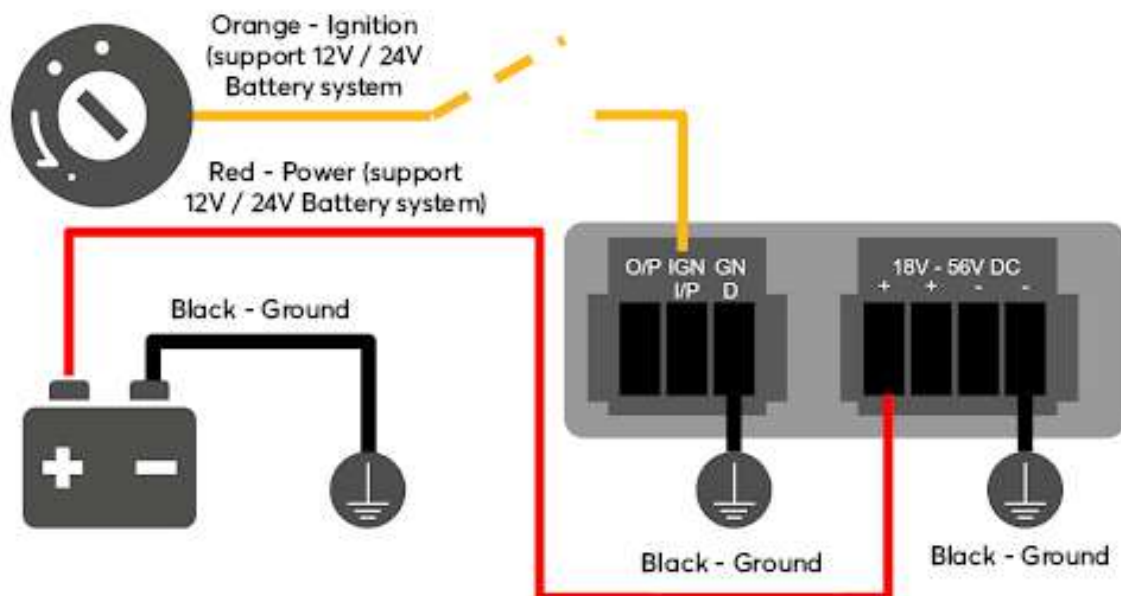
Ignition Sensing installation

Function		Colour Wire
	I/O optional *	Brown
	IGN I/P connected to positive feed on the ignition **	Orange
	DC IN - connected to permanent negative feed (ground)	Black
	DC IN + connected to permanent positive feed (power)	Red
* Currently not functional; will be used for additional features in future firmware. ** Connecting IGN I/P is optional and is needed only if the Ignition Sensing feature is configured.		

Connectivity diagram for devices with 4-pin connector



Connectivity diagram for devices with terminal block connection



GPIO Menu

Note: This feature is applicable for certain models that come with a GPIO interface.

Ignition Sensing options can be found in **Advanced > Misc. Settings > GPIO**.

The configurable option for Ignition Input is **Delay**; the time in seconds that the router stays powered on after the ignition is turned off.

IGN I/P	
Enable	☒
Type	Digital Input ▾
Mode	Ignition Sensing ▾
Delay	seconds

The O/P (connected to the I/O pin on a 4 pin connector) can be configured as a digital input, a digital output, or an analog input.

Digital Input - the connection supports input sensing; it reads the external input and determines if the settings should be 'High' (on) or 'Low' (off).

Digital Output - when there is a healthy WAN connection, the output pin is marked as 'High' (on). Otherwise, it will be marked as 'Low' (off).

O/P	
Enable	☒
Type	Digital Output ▾
Mode	WAN Status ▾

Note: The Digital Output state (on/off) upon rebooting the device may vary depending on the model, eg. MAX BR1 MK2 = Persistent; MAX Transit Mini with ContentHub = Reset to default, etc.

Analog Input - to be confirmed. In most cases, it should read the external input and determine the voltage level.

24.9 NTP Server

Pepwave routers can now serve as a local NTP server. Upon start up, it is now able to provide connected devices with the accurate time, precise UTC from either an external NTP server or via GPS and ensuring that connected devices always receive the correct time.

Compatible with: BR1 ENT, BR1 Pro CAT-20/5G, 700 HW3, HD2/4, Transit

NTP Server setting can be found via: **Advanced > Misc. Settings > NTP Server**

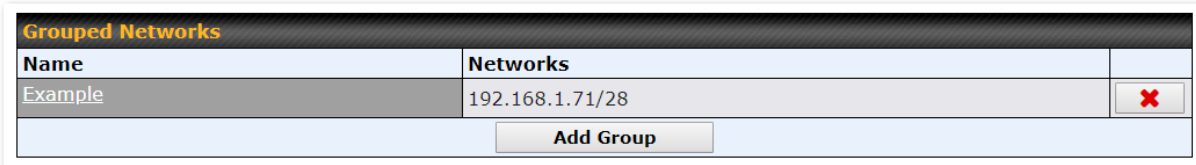
NTP Server	
Enable	☐

Time Settings can be found at **System > Time > Time Settings**

Time Settings	
Time Zone	(GMT) Casablanca ☐ Show all
Time Sync	Time Server
Time Server	0.peplink.pool.ntp.org

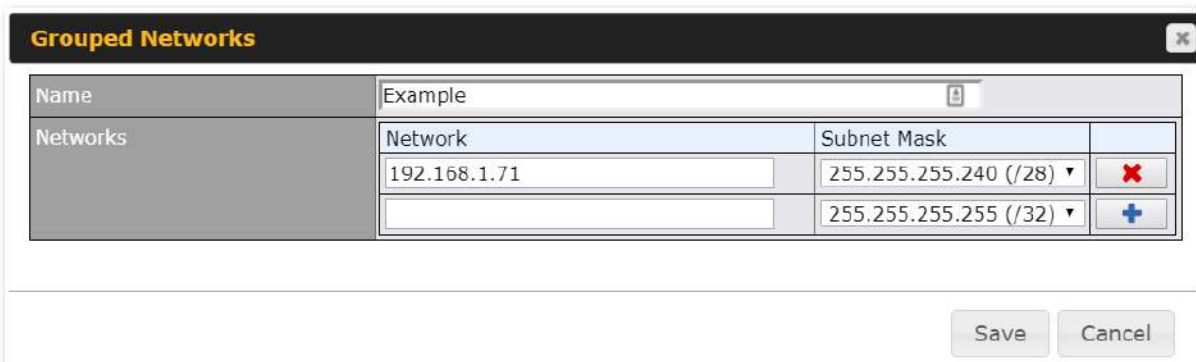
24.10 Grouped Networks

Advanced > Misc. Settings > Grouped Networks allows to configure destination networks in grouped format.



Grouped Networks		
Name	Networks	
Example	192.168.1.71/28	
Add Group		

Select Add group to create a new group with single IPAddresses or subnets from different VLANs.



Grouped Networks			
Name	Example		
Networks	Network	Subnet Mask	
	192.168.1.71	255.255.255.240 (/28) ▾	
		255.255.255.255 (/32) ▾	

The created network groups can be used in outbound policies, firewall rules.

24.11 Remote SIM Management

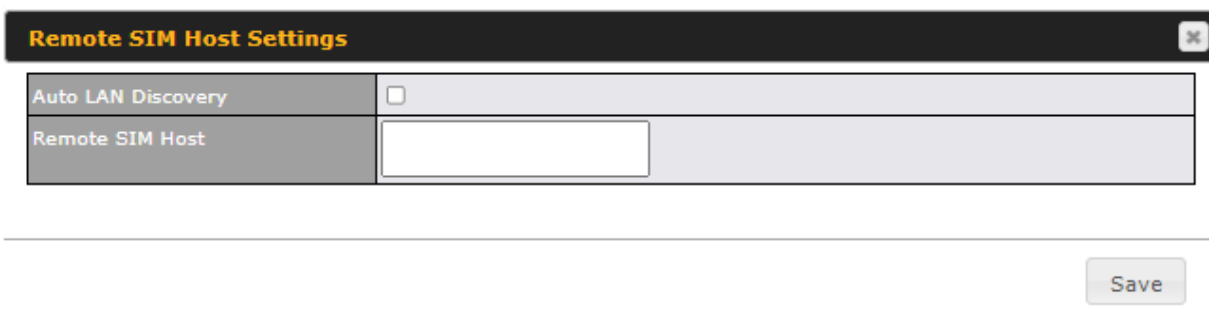
The Remote SIM management is accessible via **Advanced > Misc Settings > Remote SIM Management**. By default, this feature is disabled.

Please note that a limited number of Pepwave routers support the SIM Injector, may refer to the link: <https://www.peplink.com/products/sim-injector/> or Appendix B for more details on FusionSIM Manual.



A screenshot of a window titled "Remote SIM Host". It contains a single line of text: "Remote SIM is disabled". To the right of the text is a small red icon with a white 'x' inside a square.

Remote SIM Host Settings



A screenshot of a window titled "Remote SIM Host Settings". It has a close button (X) in the top right corner. The window contains two rows of settings:

Auto LAN Discovery	☐
Remote SIM Host	

At the bottom right of the window is a "Save" button.

Remote SIM Host Settings	
Active LAN Discovery	Check this box to enable Auto LAN discovery of the remote SIM server..
Remote SIM Host	Enter the public IP address of the SIM Injector. If you enter IP addresses here, it is not necessary to tick the "Auto LAN Discovery" box above.



Two screenshots of the Remote SIM Management interface. The top screenshot shows the "Remote SIM Host" window with the IP address "192.168.1.10" entered. The bottom screenshot shows the "Remote SIM Management" window, which has a table with columns "Server" and "Slot". The table is currently empty, and a message "No Remote SIM Defined." is displayed above it. Below the table is a button labeled "Add Remote SIM".

You may define the Remote SIM information by clicking the **"Add Remote SIM"**. Here, you can enable **Data Roaming** and **custom APN** for your SIM cards.

Add Remote SIM

Remote SIM	
SIM Server	New SIM Server...
SIM Server - Serial Number	
SIM Server - Name	Optional
SIM Slot	1
SIM Slot - Name	Optional
Data Roaming	☐
Operator Settings (for LTE/HSPA/EDGE/GPRS only)	☒ Auto ☐ Custom Mobile Operator Settings
SIM PIN (Optional)	(Confirm)

Save

Add Remote SIM Settings

SIM Server	Add a new SIM Server
SIM Server - Serial Number	Enter the serial number of SIM Server
SIM Server - Name	This optional field allows you define a name for the SIM Server
SIM Slot	Click the drop-down menu and choose which SIM slot you want to connect.
SIM Slot - Name	This optional field allows you define a name for the SIM slot.
Data Roaming	Enables data roaming on this particular SIM card.
Operator Settings (for LTE//HSPA/EDGE/GPRS Only)	This setting allows you to configure the APN settings of your connection. If Auto is selected, the mobile operator should be detected automatically. The connected device will be configured and connection will be made automatically. If there is any difficulty in making a connection, you may select Custom to enter your carrier's APN, Username and Password settings manually. The correct values can be obtained from your carrier. The default and recommended setting is Auto.

24.12 SIM Toolkit

The SIM Toolkit, accessible via **Advanced > Misc Settings > SIM Toolkit**, supports two functionalities, USSD and SMS.

USSD

Unstructured Supplementary Service Data (USSD) is a protocol used by mobile phones to communicate with their service provider's computers. One of the most common uses is to query the available balance.

SIM Status	
WAN Connection	Cellular
SIM Card	1
IMSI	724020400000000
Tool	USSD

USSD	
USSD Code	Submit

Enter your USSD code under the **USSD Code** text field and click **Submit**.

SIM Status	
WAN Connection	Cellular
SIM Card	1
IMSI	856195002108538
USSD Code	*138# Submit
Receive SMS	Get

You will receive a confirmation. To check the SMS response, click **Get**.

SIM Status	
WAN Connection	Cellular
SIM Card	1
IMSI	856195002108538
USSD Code	*138# Submit
USSD Status	Request is sent successfully
Receive SMS	Get

After a few minutes you will receive a response to your USSD code

Received SMS		
May 27 20:02	PCX As of May 27th Account Balance: \$ 0.00 Amount Unbilled Voice Calls: 0 minutes Video Calls: 0 minutes SMS (Roaming): 0 SMS (Within Network): 0 MMS (Roaming): 0 MMS (Within Network): 0 Data Usage: 7384KB (For reference only, please refer to bill)	
Aug 8 , 2013 14:51	PCX iPhone & Android users need to make sure "PCX" is entered as the APN under "Settings" > "Mobile network setting" for web browsing and mobile data service. Other handset models will receive handset settings via SMS shortly (PIN: 1234) (Consumer Service Hotline: 1000 / Business Customer Hotline 10088)	

SMS

The SMS option allows you to read SMS (text) messages that have been sent to the SIM in your Pepwave router.

SIM Status	
WAN Connection	Cellular
SIM Card	1
IMSI	02142411 9000000000000000
Tool	SMS

SMS		Refresh
Jun 21, 2017 18:00	Hi, Thank you, your web portal is in violation - you can change this when you first login at there as an	
May 06, 2017 12:23	Hi, From 5: Your new bill is ready to view. Go to your PG&E account on your desktop or on a mobile phone click here: http://mobile.billview.pgandepg&e	
Mar 15, 2017 10:03	From: Home Note: There is planned maintenance in the Southern San Joaquin area this week. If your service is affected, you can get updates here: http://pgandepg&e	
Mar 06, 2017 14:50	Hi, From 5: Your new bill is ready to view. Go to your PG&E account on your desktop or on a mobile phone click here: http://mobile.billview.pgandepg&e	
Dec 28, 2016 09:53	From: Home Hi, we hope your appreciation is months full-price offer and we extend you, this offer applied to your first 10 bills. Your monthly billings change will reflect to full-price in your next bill. Thank	
Dec 06, 2016 13:09	Hi, From 5: Your new bill is ready to view. Go to your PG&E account on your desktop or on a mobile phone click here: http://mobile.billview.pgandepg&e	
Nov 08, 2016 11:29	From: Home Note: There is planned maintenance in the Southern San Joaquin area this week. If your service is affected, you can get updates here: http://pgandepg&e	
Sep 07, 2016 17:05	From: Home Note: There is planned maintenance in the Southern San Joaquin area this week. If your service is affected, you can get updates here: http://pgandepg&e	

24.13 UDP Relay

You may define the UDP relay by clicking the **Advanced > Misc Settings > UDP Relay**. You can click  to enable the UDP relay to relay UDP Broadcast or Multicast traffic for LAN/VLAN/SpeedFusion VPN.

UDP Relay

Disabled 

Click “New UDP Relay Rule” to define the relay rule.

Name	Port / Multicast Address	Source Network	Destination Network
No UDP relay rules defined			
New UDP Relay Rule			

UDP Relay 

Name	
Port	
Multicast	☒ Address:
Source Network	LAN: Untagged LAN 
Destination Network	Any 

Save

Cancel

UDP Relay	
Name	This field is for specifying a name to represent this profile.
Port	This feid is to enter the specific port number for the UDP relay
Multicast	If Multicast is not selected, it will broadcast relay rule. If Multicast is selected, you may need to enter a valid multicast address.
Secure Network	Select the specific connection as a source network to where the device is to relay UDP Broadcast packets.
Destination Network	You may select the specific connection from the drop-down list or may custom combination network as a destination network that receives the UDP packet relays.

25 AP

25.1 AP Controller

The AP controller acts as a centralized controller of Pepwave Access Points. With this feature, users can customize and manage up to 1500 Access Points from a single Pepwave router interface. To configure, navigate to the **AP** tab, and the following screen appears.

AP Controller	
AP Management	☒ Integrated AP ☒ External AP
Sync. Method	As soon as possible ▾
Permitted AP	☒ Any ☐ Approved List

AP Controller	
AP Management	The AP controller for managing Pepwave APs can be enabled by checking this box. When this option is enabled, the AP controller will wait for management connections originating from APs over the LAN on TCP and UDP port 11753. It will also wait for captive portal connections on TCP port 443. An extended DHCP option, CAPWAP Access Controller addresses (field 138), will be added to the DHCP server. A local DNS record, AP Controller , will be added to the local DNS proxy.
Sync Method	- As soon as possible - Progressively - One at a time
Permitted AP	Access points to manage can be specified here. If Any is selected, the AP controller will manage any AP that reports to it. If Approved List is selected, only APs with serial numbers listed in the provided text box will be managed.

25.2 Wireless SSID

SSID	Security Policy
No SSID Defined	
Add	

Current SSID information appears in the **SSID** section. To edit an existing SSID, click its name in the list. To add a new SSID, click **Add**. Note that the following settings vary by model. The below settings show a new SSID window with Advanced Settings enabled (these are available by selecting the question mark in the top right corner).



SSID	
SSID Settings	
SSID	
Schedule	Always on ▼
VLAN	Untagged LAN ▼
Broadcast SSID	☒
Data Rate	☒ Auto ☐ Fixed ☐ Minimum
Multicast Filter	☐
Multicast Rate	MCS24/MCS16/MCS8/MCS0/6M ▼
IGMP Snooping	☐
Layer 2 Isolation	☐
Maximum number of clients	2.4 GHz: Unlimited 5 GHz: Unlimited
Band Steering	Disable ▼

SSID Settings	
SSID	This setting specifies the SSID of the virtual AP to be scanned by Wi-Fi clients.
Schedule	Click the drop-down menu to apply a time schedule to this interface
VLAN	This setting specifies the VLAN ID to be tagged on all outgoing packets generated from this wireless network (i.e., packets that travel from the Wi-Fi segment through the Pepwave AP One unit to the Ethernet segment via the LAN port). The default value of this setting is 0 , which means VLAN tagging is disabled (instead of tagged with zero).
Broadcast SSID	This setting specifies whether or not Wi-Fi clients can scan the SSID of this wireless network. Broadcast SSID is enabled by default.
Data Rate ^A	Select Auto to allow the Pepwave router to set the data rate automatically, or select Fixed and choose a rate from the displayed drop-down menu.
Multicast Filter^A	This setting enables the filtering of multicast network traffic to the wireless SSID.

Multicast Rate^A	This setting specifies the transmit rate to be used for sending multicast network traffic. The selected Protocol and Channel Bonding settings will affect the rate options and values available here.
IGMP Snooping^A	To allow the Pepwave router to listen to internet group management protocol (IGMP) network traffic, select this option.
Layer 2 Isolation^A	Layer 2 refers to the second layer in the ISO Open System Interconnect model. When this option is enabled, clients on the same VLAN, SSID, or subnet are isolated to that VLAN, SSID, or subnet, which can enhance security. Traffic is passed to the upper communication layer(s). By default, the setting is disabled.
Maximum Number of Clients^A	Indicate the maximum number of clients that should be able to connect to each frequency.
Band Steering^A	To reduce 2.4 GHz band overcrowding, AP with band steering steers clients capable of 5 GHz operation to 5 GHz frequency. Choose between: Force - Clients capable of 5 GHz operation are only offered with 5 GHz frequency. Prefer - Clients capable of 5 GHz operation are encouraged to associate with 5 GHz frequency. If the clients insist to attempt on 2.4 GHz frequency, 2.4 GHz frequency will be offered. Disable - Default

^A - Advanced feature. Click the  button on the top right-hand corner to activate.

Security Settings	
Security Policy	WPA2 - Personal ▼
Encryption	AES:CCMP
Shared Key	 ☒ Hide Characters

Security Settings	
Security Policy	This setting configures the wireless authentication and encryption methods. Available options : • Open (No Encryption) • Enhanced Open (OWE) • WPA3 -Personal (AES:CCMP) • WPA3 -Enterprise (AES:CCMP) • WPA2/WPA3 -Personal (AES:CCMP) • WPA2 -Personal (AES:CCMP) • WPA2 – Enterprise • WPA/WPA2 - Personal (TKIP/AES: CCMP)

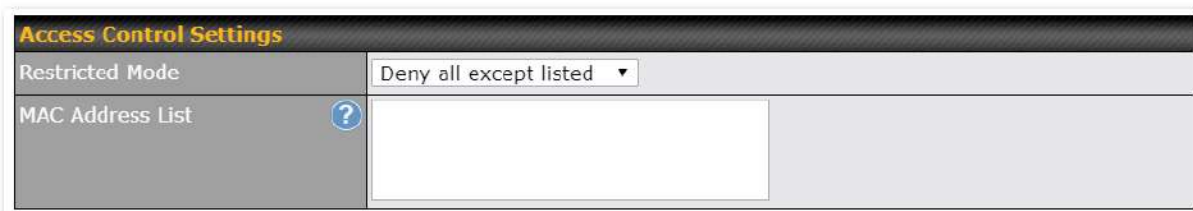
- **WPA/WPA2 – Enterprise**

When **WPA/WPA2 - Enterprise** is configured, RADIUS-based 802.1 x authentication is enabled. Under this configuration, the **Shared Key** option should be disabled. When using this method, select the appropriate version using the **V1/V2** controls. The security level of this method is known to be very high.

When **WPA/WPA2- Personal** is configured, a shared key is used for data encryption and authentication. When using this configuration, the **Shared Key** option should be enabled. Key length must be between eight and 63 characters (inclusive). The security level of this method is known to be high.

NOTE:

When **WPA2/WPA3- Personal** is configured, if a managed AP which is NOT WPA3 PSK capable, the AP Controller will not push those WPA3 and WPA2/WPA3 SSID to that AP.



Access Control	
Restricted Mode	The settings allow the administrator to control access using MAC address filtering. Available options are None , Deny all except listed , Accept all except listed and Radius MAC Authentication .
MAC Address List	Connection coming from the MAC addresses in this list will be either denied or accepted based on the option selected in the previous field. If more than one MAC address needs to be entered, you can use a carriage return to separate them.

RADIUS Settings		
	Primary	Secondary
	You may click here to define RADIUS Server Authentication profile, or you may go to RADIUS Server page to define multiple profiles	
Authentication Host		
Authentication Port	1812	1812
Authentication Secret	 ☒ Hide Characters	 ☒ Hide Characters
	You may click here to define RADIUS Server Accounting profile, or you may go to RADIUS Server page to define multiple profiles	
Accounting Host		
Accounting Port	1813	1813
Accounting Secret	 ☒ Hide Characters	 ☒ Hide Characters
NAS-Identifier	Device Name	

RADIUS Settings	
Authentication Host	This field is for specifying the IP address of the primary RADIUS server for Authentication and, if applicable, the secondary RADIUS server.
Authentication Port	In the field, the UDP authentication port(s) used by your RADIUS server(s) or click the Default is 1812 .
Authentication Secret	This settings is enter the RADIUS shared secret for the primary server and, if applicable, the secondary RADIUS server.
Accounting Host	This field is for specifying the IP address of the primary RADIUS server for Accounting and, if applicable, the secondary RADIUS server.
Accounting Port	In the field, enter the UDP accounting port(s) used by your RADIUS server(s) or click the Default is 1813 .
Accounting Secret	This settings is enter the RADIUS shared secret for the primary server and, if applicable, the secondary RADIUS server.
NAS-Identifier	Choose between Device Name , LAN MAC address , Device Serial Number and Custom Value

Guest Protect			
Block All Private IP	☐		
Custom Subnet	Network	Subnet Mask	
		255.255.255.0 (/24) ▼	+
Block Exception	Network	Subnet Mask	
		255.255.255.0 (/24) ▼	+

Guest Protect	
Block All Private IP	Check this box to deny all connection attempts by private IP addresses.
Custom Subnet	To create a custom subnet for guest access, enter the IP address and choose a subnet mask from the drop-down menu.
Block Exception	To block access from a particular subnet, enter the IP address and choose a subnet mask from the drop-down menu.

Firewall Settings	
Firewall Mode	Disable ▼ Disable Flexible - Allow all except... Lockdown - Block all except...

Firewall Settings	
Firewall Mode	The settings allow administrators to control access to the SSID based on Firewall Rules. Available options are Disable, Lockdown - Block all except... and Flexible -Allow all except...
Firewall Exceptions	Create Firewall Rules based on Port , IP Network , MAC address or Domain Name

25.3 Wireless Mesh

Wireless Mesh	Frequency Band
No Wireless Mesh Defined	
Add	

Wireless Mesh Support is available on devices running 802.11ac (Wi-Fi 5) and above. Along with the AP Controller, mesh network extensions can be established, which can expand network coverage. Note that the Wireless Mesh settings need to match the Mesh ID and Shared Key of the other devices on the same selected frequency band.

To create a new Wireless Mesh profile, go to **AP > Wireless Mesh**, and click **Add**.

Wireless Mesh Settings	
Mesh ID	
Frequency	☒ 2.4 GHz ☐ 5 GHz
Shared Key	 ☒ Hide Characters

Wireless Mesh Settings	
Mesh ID	Enter a name to represent the Mesh profile.
Frequency	Select the 2.4GHz or 5GHz frequency to be used.
Shared Key	Enter the shared key in the text field. Please note that it needs to match the shared keys of the other APs in the Wireless Mesh settings. Click Hide / Show Characters to toggle visibility.

25.4 Settings

To configure the AP settings, navigating to **AP > Settings** :

AP Settings	
SSID	2.4 GHz 5 GHz ☒ ☒ PEPWAVE_A712
Operating Country	United States
	2.4 GHz 5 GHz
Protocol	802.11n 802.11n/ac Integrated AP supports 802.11n/ac only
Channel Width	Auto
Channel	Auto Edit Channels: 1 6 11
Auto Channel Update	Daily at Clear All ☐ 00:00 ☐ 01:00 ☐ 02:00 ☒ 03:00 ☐ 04:00 ☐ 05:00 ☐ 06:00 ☐ 07:00 ☐ 08:00 ☐ 09:00 ☐ 10:00 ☐ 11:00 ☐ 12:00 ☐ 13:00 ☐ 14:00 ☐ 15:00 ☐ 16:00 ☐ 17:00 ☐ 18:00 ☐ 19:00 ☐ 20:00 ☐ 21:00 ☐ 22:00 ☐ 23:00 ☒ Wait until no active client associated
Output Power	Max Boost Max Boost
Client Signal Strength Threshold	Disabled
Maximum number of clients	Unlimited
Discover Nearby Networks	☒ Note: Feature will be automatically turned on with Auto Channel / Dynamic Output Power
Beacon Rate	1 Mbps
Beacon Interval	100 ms
DTIM	1
RTS Threshold	0
Fragmentation Threshold	0 (0: Disable)
Distance / Time Converter	4050 m Note: Input distance for recommended values
Slot Time	Auto Custom 9 μs
ACK Timeout	48 μs

AP Settings

SSID

These buttons specify which wireless networks will use this AP profile. You can also select the frequencies at which each network will transmit. Please note that the Pepwave MAX does not detect whether the AP is capable of transmitting at

	both frequencies. Instructions to transmit at unsupported frequencies will be ignored by the AP.
Operating Country	This drop-down menu specifies the national / regional regulations which the AP should follow. - If a North American region is selected, RF channels 1 to 11 will be available and the maximum transmission power will be 26 dBm (400 mW). - If European region is selected, RF channels 1 to 13 will be available. The maximum transmission power will be 20 dBm (100 mW). Note: Users are required to choose an option suitable to local laws and regulations. Per FCC regulation, the country selection is not available on all models marketed in the US. All US models are fixed to US channels only.
Preferred Frequency	These buttons determine the frequency at which access points will attempt to broadcast. This feature will only work for APs that can transmit at both 5.4GHz and 5GHz frequencies.
Protocol	This option allows you to specify whether 802.11b and/or 802.11g client association requests will be accepted. Available options are 802.11ng and 802.11na . By default, 802.11ng is selected.
Channel Width	There are three options: 20 MHz, 20/40 MHz, and 40 MHz. With this feature enabled, the Wi-Fi system can use two channels at once. Using two channels improves the performance of the Wi-Fi connection.
Channel	This drop-down menu selects the 802.11 channel to be utilized. Available options are from 1 to 11 and from 1 to 13 for the North America region and Europe region, respectively. (Channel 14 is only available when the country is selected as Japan with protocol 802.11b.) If Auto is set, the system will perform channel scanning based on the scheduled time set and choose the most suitable channel automatically.
Auto Channel Update	Indicate the time of day at which update automatic channel selection.
Output Power	This drop-down menu determines the power at which the AP under this profile will broadcast. When fixed settings are selected, the AP will broadcast at the specified power level, regardless of context. When Dynamic settings are selected, the AP will adjust its power level based on its surrounding APs in order to maximize performance. The Dynamic: Auto setting will set the AP to do this automatically. Otherwise, the Dynamic: Manual setting will set the AP to dynamically adjust only if instructed to do so. If you have set Dynamic:Manual, you can go to AP>Toolbox>Auto Power Adj. to give your AP further instructions. If you click the Boost checkbox, the AP under this profile will transmit using additional power. Please note that using this option with several APs in close proximity will lead to increased interference.

Client Signal Strength Threshold	This field determines that maximum signal strength each individual client will receive. The measurement unit is megawatts.
Max number of Clients	This field determines the maximum clients that can be connected to APs under this profile.
Management VLAN ID	This field specifies the VLAN ID to tag to management traffic, such as AP to AP controller communication traffic. The value is 0 by default, meaning that no VLAN tagging will be applied. Note: change this value with caution as alterations may result in loss of connection to the AP controller.
Discover Nearby Networks^A	This option is to turn on and off to scan the nearby the AP. Note: Feature will be automatically turned on with Auto Channel / Dynamic Output Power
Beacon Rate^A	This drop-down menu provides the option to send beacons in different transmit bit rates. The bit rates are 1Mbps, 2Mbps, 5.5Mbps, 6Mbps, and 11Mbps .
Beacon Interval^A	This drop-down menu provides the option to set the time between each beacon send. Available options are 100ms, 250ms, and 500ms .
DTIM^A	This field provides the option to set the frequency for beacon to include delivery traffic indication message (DTIM). The interval unit is measured in milliseconds.
RTS Threshold^A	This field provides the option to set the minimum packet size for the unit to send an RTS using the RTS/CTS handshake. Setting 0 disables this feature.
Fragmentation Threshold^A	Determines the maximum size (in bytes) that each packet fragment will be broken down into. Set 0 to disable fragmentation.
Distance/Time Converter^A	Select the distance you want your Wi-Fi to cover in order to adjust the below parameters. Default values are recommended.
Slot Time^A	This field provides the option to modify the unit wait time before it transmits. The default value is 9μs .
ACK Timeout^A	This field provides the option to set the wait time to receive acknowledgement packet before doing retransmission. The default value is 48μs .

^A - Advanced feature. Click the  button on the top right-hand corner to activate.

Important Note

Per FCC regulation, the country selection is not available on all models marketed in the US. All US models are fixed to US channels only.

Integrated AP	
Wi-Fi Operating Mode	☒ WAN ☐ WAN + AP ☐ AP

The device with integrated AP can operate under the Wi-Fi Operating Mode, and the default setting is **WAN + AP** mode:

Note: This option is available for selected devices only (HD2/HD4 and HD2/HD4 MBX).

Integrated AP	
WAN	In this mode, all Wi-Fi will operate as Wi-Fi WAN and no integrated Wi-Fi AP will be operated on this device. If Wi-Fi Operating mode is choosing WAN, The status indicated by the front panel LED is as follows: - Wi-Fi 1 is Green if Wi-Fi WAN 1 is enabled. - Wi-Fi 2 is Green if Wi-Fi WAN 2 is enabled.
WAN + AP	In this mode, some Wi-Fi will operate as Wi-Fi WAN. Some other Wi-Fi WANs will be forced offline and their Wi-Fi resources will be reserved for integrated Wi-Fi AP operations. If Wi-Fi Operating mode is choosing WAN + AP, The status indicated by the front panel LED is as follows: - Wi-Fi 1 is Green if Wi-Fi WAN is enabled. - Wi-Fi 2 is Green if Wi-Fi AP is ON.
AP	In this mode, all Wi-Fi functions as integrated Wi-Fi AP. All Wi-Fi WANs will be forced to go offline. If Wi-Fi Operating mode is choosing AP, The status indicated by the front panel LED is as follows: - Wi-Fi 1 is Green, if there is any Wireless SSID is selected 2.4GHz. - Wi-Fi 2 is Green, if there is any Wireless SSID is selected 5GHz.

Web Administration Settings (on External AP)	
Enable	☒
Web Access Protocol	☐ HTTP ☒ HTTPS
Management Port	443
HTTP to HTTPS Redirection	☒
Admin Username	admin
Admin Password	 Generate ☒ Hide Characters

Web Administration Settings (on External AP)	
Enable	Check the box to allow the Pepwave router to manage the web admin access information of the AP.
Web Access Protocol	These buttons specify the web access protocol used for accessing the web admin of the AP. The two available options are HTTP and HTTPS .
Management Port	This field specifies the management port used for accessing the device.
HTTP to HTTPS Redirection	This option will be available if you have chosen HTTPS as the Web Access Protocol . With this enabled, any HTTP access to the web admin will redirect to HTTPS automatically.
Admin User Name	This field specifies the administrator username of the web admin. It is set as <i>admin</i> by default.
Admin Password	This field allows you to specify a new administrator password. You may also click the Generate button and let the system generate a random password automatically.

AP Time Settings	
Time Zone	☒ Follow controller time zone selection ☐ (GMT-11:00) Midway Island
Time Server	☒ Follow controller NTP server selection ☐

This allow user to configure AP Time Settings (both Timezone and NTP) in AP Controller.

AP Time Settings	
Time Zone	This field is to select the time zone for the AP controller.
Time Server	This field is to select the time server for the AP controller.

Controller Management Settings	
Manage Unreachable Action	☐

This settings is to allow user to manage external AP's controller unreachable action. When **Manage Unreachable Action** is checked, there will have 2 options which are "**None**" and "**Radio Off**".

AP Controller Settings	
Client Load Balancing	☐

This is an option to enable client load balancing for AP Controller. When the option is enabled, it is trying to balance the station count on APs within the same profile.

Some Pepwave models displays a screen similar to the one shown below, navigating to **AP > Settings**:

Wi-Fi Radio Settings	
Operating Country	United States ▼
Wi-Fi Antenna	☐ Internal ☒ External

Wi-Fi Radio Settings	
Operating Country	This option sets the country whose regulations the Pepwave router follows.
Wi-Fi Antenna	Wi-Fi Antenna Choose from the router's internal or optional external antennas, if so equipped.

Wi-Fi AP Settings ?	
Protocol	802.11ng ▼
Channel	1 (2.412 GHz) ▼
Channel Width	Auto ▼
Output Power	Max ▼ ☐ Boost
Beacon Rate ?	1Mbps ▼
Beacon Interval ?	100ms ▼
DTIM ?	1
Slot Time ?	9 μs
ACK Timeout ?	48 μs
Frame Aggregation	☒ Enable
Guard Interval	☐ Short ☐ Long

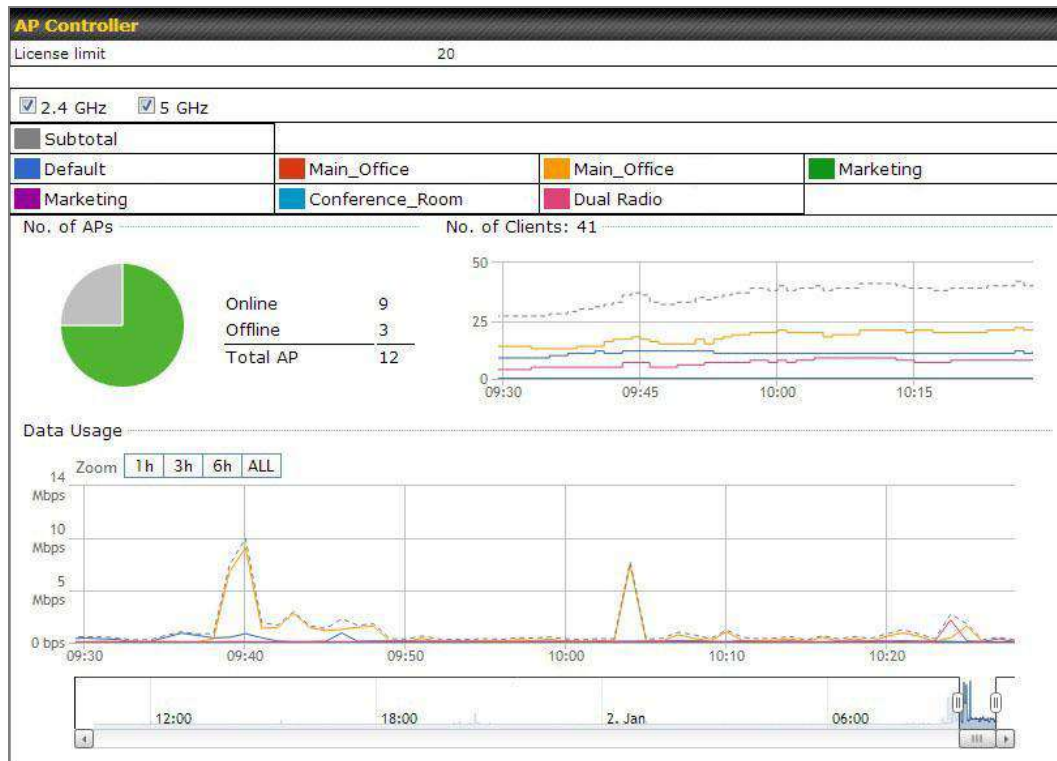
Wi-Fi AP Settings	
Protocol	This option allows you to specify whether 802.11b and/or 802.11g client association requests will be accepted. Available options are 802.11ng and 802.11na . By default, 802.11ng is selected.

Channel	This option allows you to select which 802.11 RF channel will be used. Channel 1 (2.412 GHz) is selected by default.
Channel Width	Auto (20/40 MHz) and 20 MHz are available. The default setting is Auto (20/40 MHz) , which allows both widths to be used simultaneously.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – Max , High , Mid , and Low . The actual output power will be bound by the regulatory limits of the selected country.
Beacon Rate^A	This option is for setting the transmit bit rate for sending a beacon. By default, 1Mbps is selected.
Beacon Interval^A	This option is for setting the time interval between each beacon. By default, 100ms is selected.
DITM^A	This field allows you to set the frequency for the beacon to include a delivery traffic indication message. The interval is measured in milliseconds. The default value is set to 1 ms .
Slot Time^A	This field is for specifying the wait time before the Router transmits a packet. By default, this field is set to 9 µs .
ACK Time^A	This field is for setting the wait time to receive an acknowledgement packet before performing a retransmission. By default, this field is set to 48 µs .
Frame Aggreaction^A	This option allows you to enable frame aggregation to increase transmission throughput.
Guard Interval^A	This setting allows choosing a short or long guard period interval for your transmissions.

26 AP Controller Status

26.1 Info

A comprehensive overview of your AP can be accessed by navigating to **AP > Controller Status > Info**.



AP Controller	
License Limit	This field displays the maximum number of AP your Balance router can control. You can purchase licenses to increase the number of AP you can manage.
Frequency	Underneath, there are two check boxes labeled 2.4 Ghz and 5 Ghz . Clicking either box will toggle the display of information for that frequency. By default, the graphs display the number of clients and data usage for both 2.4GHz and 5 GHz frequencies.
SSID	The colored boxes indicate the SSID to display information for. Clicking any colored box will toggle the display of information for that SSID. By default, all the graphs show information for all SSIDs.
No. of APs	This pie chart and table indicates how many APs are online and how many are offline.
No.of Clients	This graph displays the number of clients connected to each network at any

given time. Mouse over any line on the graph to see how many clients connected to a specific SSID for that point in time.

Data Usage

This graph enables you to see the data usage of any SSID for any given time period. Mouse over any line on the graph to see the data usage by each SSID for that point in time. Use the buttons next to **Zoom** to select the time scale you wish to view. In addition, you could use the sliders at the bottom to further refine your timescale.

Events		View Alerts
Jan 2 11:01:11	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 11:00:42	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 11:00:38	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 11:00:36	AP One 300M: Client 00:21:6A:35:59:A4 associated with Balance_11a	
Jan 2 11:00:20	AP One 300M: Client 60:67:20:24:B6:4C disassociated from Marketing_11a	
Jan 2 11:00:09	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:59:09	AP One 300M: Client 00:21:6A:35:59:A4 disassociated from Balance_11a	
Jan 2 10:59:08	Office Fiber AP: Client 18:00:2D:3D:4E:7F associated with Balance	
Jan 2 10:58:53	Michael's Desk: Client 18:00:2D:3D:4E:7F disassociated from Wireless	
Jan 2 10:58:18	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:58:03	Office InWall: Client 10:BF:48:E9:76:C7 associated with Wireless	
Jan 2 10:57:47	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:57:19	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:57:09	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:56:48	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:56:39	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:56:19	AP One 300M: Client 00:26:BB:05:84:A4 associated with Marketing_11a	
Jan 2 10:56:09	AP One 300M: Client 9C:04:EB:10:39:4C associated with Marketing_11a	
Jan 2 10:55:42	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:55:29	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
		More...

Events

This event log displays all activity on your AP network, down to the client level. Click **View Alerts** to see only alerts, and click the **More...** link for additional records.

AP Time Settings

Time Zone	☒ Follow controller time zone selection ☐ (GMT-11:00) Midway Island
Time Server	☒ Follow controller NTP server selection ☐

This allow user to configure AP Time Settings (both Timezone and NTP) in AP Controller.

AP Time Settings

Time Zone	This field is to select the time zone for the AP controller.
Time Server	This field is to select the time server for the AP controller.

Controller Management Settings	
Manage Unreachable Action	☐

This settings is to allow user to manage external AP's controller unreachable action. When **Manage Unreachable Action** is checked, there will have 2 options which are "None" and "Radio Off".

AP Controller Settings	
Client Load Balancing	☐

This is an option to enable client load balancing for AP Controller. When the option is enabled, it is trying to balance the station count on APs within the same profile.

26.2 Access Point

A detailed breakdown of data usage for each AP is available at **AP > Controller Status > Access Point**.

Managed APs							
☐	Name	IP Address	MAC	Location	Firmware	Radio Config.	Config. Sync.
☐	MAX-BR1-85F4/29...	(Local)	-	-	-		
Remove Offline Units						Reboot	Get Firmware

Managed APs	
Managed APs	This table shows the detailed information on each AP, including channel, number of clients, upload traffic, and download traffic. Click the blue arrows at the left of the table to expand and collapse information on each device group.
	On the right of the table, you will see the following icons:    .
	Click the  icon to see a usage table for each client:

Client List						
MAC Address	IP Address	Type	Signal	SSID	Upload	Download
80:56:f2:98:75:ff	10.9.2.7	802.11ng	Excellent (37)	Balance	66.26 MB	36.26 MB
c4:6a:b7:bf:d7:15	10.9.2.123	802.11ng	Excellent (42)	Balance	6.65 MB	2.26 MB
70:56:81:1d:87:f3	10.9.2.102	802.11ng	Good (23)	Balance	1.86 MB	606.63 KB
e0:63:e5:83:45:c8	10.9.2.101	802.11ng	Excellent (39)	Balance	3.42 MB	474.52 KB
18:00:2d:3d:4e:7f	10.9.2.66	802.11ng	Excellent (25)	Balance	640.29 KB	443.57 KB
14:5a:05:80:4f:40	10.9.2.76	802.11ng	Excellent (29)	Balance	2.24 KB	3.67 KB
00:1a:dd:c5:4e:24	10.8.9.84	802.11ng	Excellent (29)	Wireless	9.86 MB	9.76 MB
00:1a:dd:bb:29:ec	10.8.9.73	802.11ng	Excellent (25)	Wireless	9.36 MB	11.14 MB
40:b0:fa:c3:26:2c	10.8.9.18	802.11ng	Good (23)	Wireless	118.05 MB	7.92 MB
e4:25:e7:8a:d3:12	10.10.11.23	802.11ng	Excellent (35)	Marketing	74.78 MB	4.58 MB
04:f7:e4:ef:68:05	10.10.11.71	802.11ng	Poor (12)	Marketing	84.84 KB	119.32 KB

Close

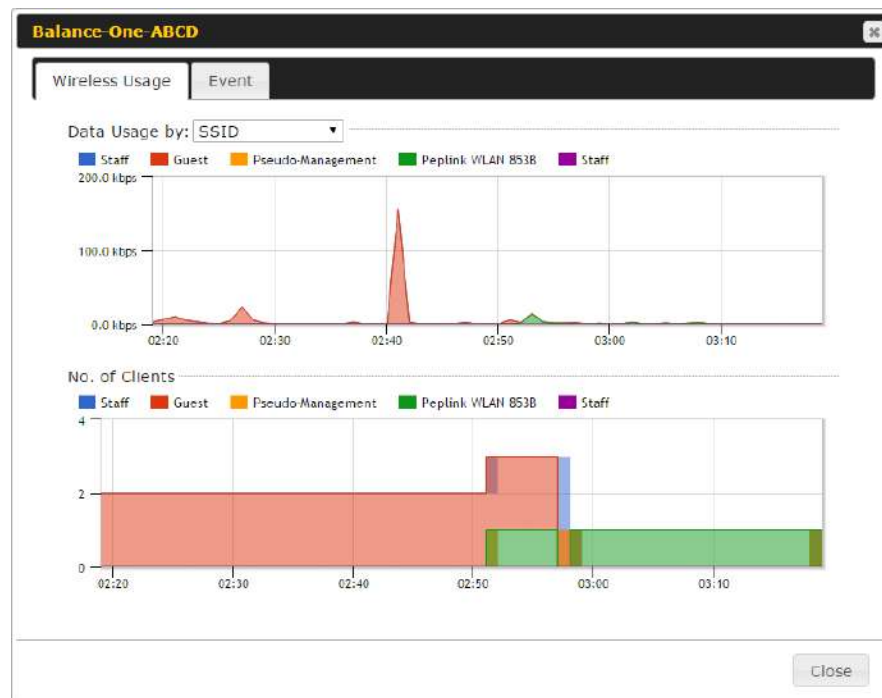
Click the icon to configure each client

AP Details	
Serial Number	1111-2222-3333
MAC Address	00:1A:DD:BD:73:E0
Product Name	Pepwave AP Pro Duo
Name	
Location	
Firmware Version	3.5.2
Firmware Pack	Default (None) ▼
AP Client Limit	☒ Follow AP Profile ☐ Custom
2.4 GHz SSID List	T4Open
5 GHz SSID List	T4Open
Last config applied by controller	Mon Nov 23 11:25:03 HKT 2015
Uptime	Wed Nov 11 15:00:27 HKT 2015
Current Channel	1 (2.4 GHz) 153 (5 GHz)
Channel	2.4 GHz: Follow AP Profile ▼ 5 GHz: Follow AP Profile ▼
Output Power	2.4 GHz: Follow AP Profile ▼ 5 GHz: Follow AP Profile ▼

Close

For easier network management, you can give each client a name and designate its location. You can also designate which firmware pack (if any) this client will follow, as well as the channels on which the client will broadcast.

Click the icon to see a graph displaying usage:



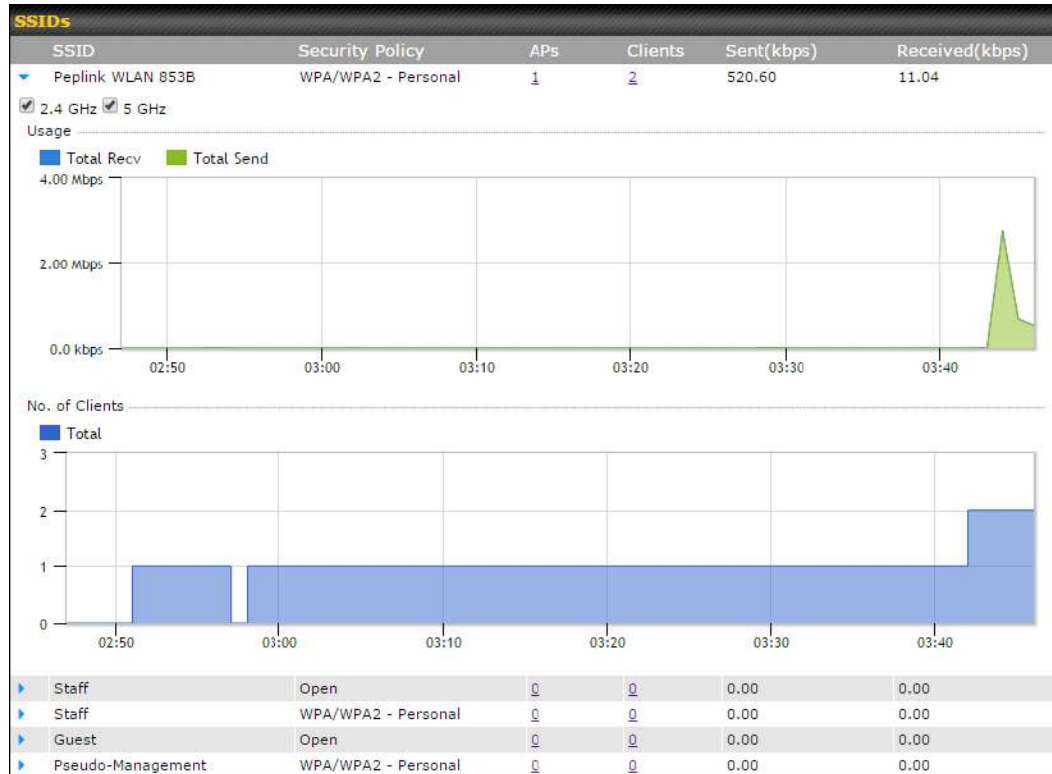
Click any point in the graphs to display detailed usage and client information for that device, using that SSID, at that point in time. On the **Data Usage by** menu, you can display the information by SSID or by AP send/receive rate.

Click the **Event** tab next to **Wireless Usage** to view a detailed event log for that particular device:

Event Information	
Events	
Jan 2 11:53:39	Client 00:26:BB:08:AC:FD associated with Wireless_11a
Jan 2 11:39:31	Client 60:67:20:24:B6:4C disassociated from Marketing_11a
Jan 2 11:16:55	Client A8:BB:CF:E1:0F:1E disassociated from Balance_11a
Jan 2 11:11:54	Client A8:BB:CF:E1:0F:1E associated with Balance_11a
Jan 2 11:10:45	Client 60:67:20:24:B6:4C associated with Marketing_11a
Jan 2 11:00:36	Client 00:21:6A:35:59:A4 associated with Balance_11a
Jan 2 11:00:20	Client 60:67:20:24:B6:4C disassociated from Marketing_11a
Jan 2 10:59:09	Client 00:21:6A:35:59:A4 disassociated from Balance_11a
Jan 2 10:42:28	Client F4:B7:E2:16:35:E9 associated with Balance_11a
Jan 2 10:29:12	Client 84:7A:88:78:1E:4B associated with Balance_11a
Jan 2 10:24:27	Client 90:B9:31:0D:11:EC disassociated from Marketing_11a
Jan 2 10:24:27	Client 90:B9:31:0D:11:EC roamed to Marketing_11a at 2830-BFC8-D230
Jan 2 10:13:22	Client E8:8D:28:A8:43:93 associated with Balance_11a
Jan 2 10:13:22	Client E8:8D:28:A8:43:93 roamed to Balance_11a from 2830-BF7F-694C
Jan 2 10:07:52	Client CC:3A:61:89:07:F3 associated with Wireless_11a
Jan 2 10:04:35	Client 60:67:20:24:B6:4C associated with Marketing_11a
Jan 2 10:03:38	Client 60:67:20:24:B6:4C disassociated from Marketing_11a
Jan 2 09:58:27	Client 00:26:BB:08:AC:FD disassociated from Wireless_11a
Jan 2 09:52:46	Client 00:26:BB:08:AC:FD associated with Wireless_11a
Jan 2 09:20:26	Client 8C:3A:E3:3F:17:62 associated with Balance_11a

26.3 Wireless SSID

In-depth SSID reports are available under **AP > Controller Status > Wireless SSID**.



Click the blue arrow on any SSID to obtain more detailed usage information on each SSID.

26.4 Wireless Client

You can search for specific Wi-Fi users by navigating to **AP > Controller Status > Wireless Client**.

Search Filter

Search Key

Client MAC Address / SSID / AP Serial Number

Maximum Result (1-256)

50

Show Associated Clients Only

☐

Search Result

Search

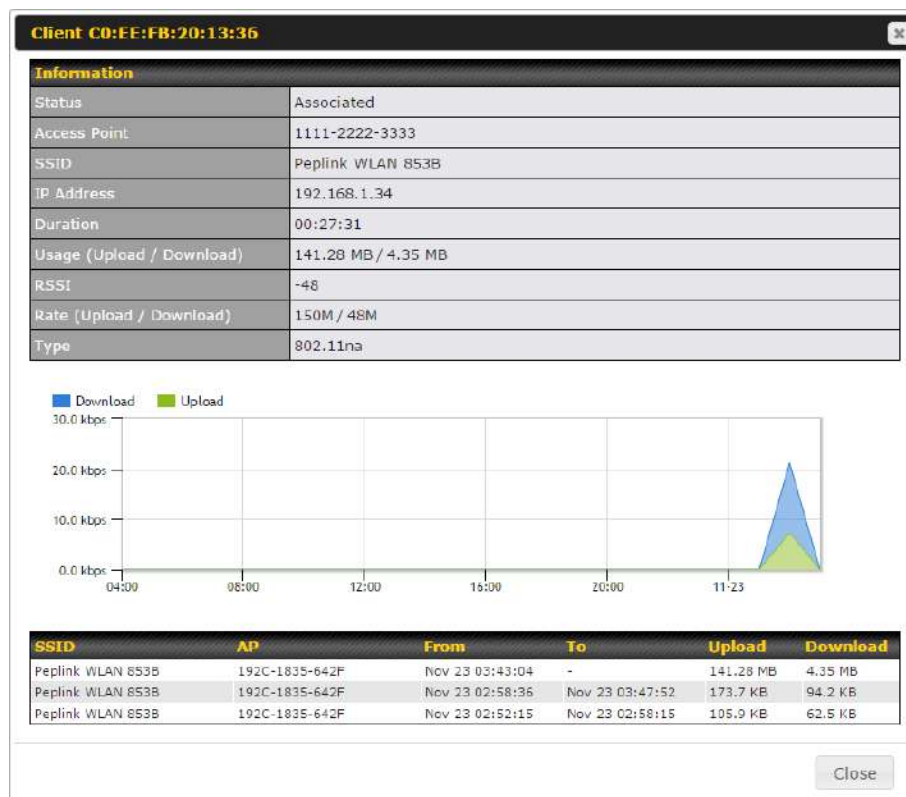
Wireless Clients

Name / MAC Address	IP Address	Type	Mode	RSSI (dBm)	SSID	AP	Duration	
HUAWEI_Mate_40_P...	-	802.11ng	-	-	-	-	-	☆

Top 10 Clients of last hour (Updated at 16:00)

Client	Upload	Download
No information		

Here, you will be able to see your network's heaviest users as well as search for specific users. Click the ☆ icon to bookmark specific users, and click the 📊 icon for additional details about each user:

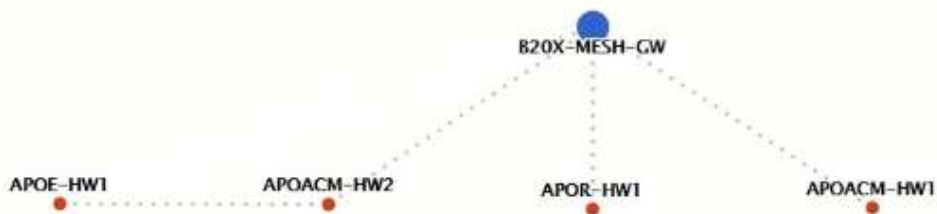


26.5 Mesh / WDS

Mesh / WDS allows you to monitor the status of your wireless distribution system (WDS) or Mesh, and track activity by MAC address by navigating to **AP > Controller Status > Mesh / WDS**. This table shows the detailed information of each AP, including protocol, transmit rate (sent / received), signal strength, and duration.

Mesh / WDS						
Type ▲	Peer MAC	Protocol	Rate (Send)	Rate (Receive)	Signal (dBm)	Duration
▼ APOACM-HW1/ [redacted]						
Mesh ([redacted])	[redacted]	802.11ac	325M	650M	-56	19:13:35
▼ APOACM-HW2/ [redacted]						
Mesh ([redacted])	[redacted]	802.11ac	650M	351M	-63	00:49:20
Mesh ([redacted])	[redacted]	802.11ac	390M	325M	-67	01:35:09
▼ APOE-HW1/ [redacted]						
Mesh ([redacted])	[redacted]	802.11ac	58.5M	130M	-69	00:45:22
▼ APOR-HW1/ [redacted]						
Mesh ([redacted])	[redacted]	802.11ac	325M	866.7M	-53	19:14:44
▼ B20X-MESH-GW/ [redacted]						
Mesh ([redacted])	[redacted]	802.11ac	433M	650M	-69	19:14:44
Mesh ([redacted])	[redacted]	802.11ac	325M	390M	-66	01:35:42
Mesh ([redacted])	[redacted]	802.11ac	351M	650M	-70	19:13:45
Mesh ([redacted])	[redacted]	802.11ac	130M	117M	-88	00:45:52

Network Graph



26.6 Nearby Device

A listing of near devices can be accessed by navigating to **AP > Controller Status > Nearby Device**.

Suspected Rogue APs					
BSSID	SSID	Channel	Encryption	Last Seen	Mark as
00:1A:DD:EC:25:22	Wireless	11	WPA2	10 hours ago	 
00:1A:DD:EC:25:23	Accounting	11	WPA2	10 hours ago	 
00:1A:DD:EC:25:24	Marketing	11	WPA2	11 hours ago	 
00:03:7F:00:00:00	MYB1PUSH	1	WPA & WPA2	11 minutes ago	 
00:03:7F:00:00:01	MYB1	1	WPA2	15 minutes ago	 
00:1A:DD:B9:60:88	PEPWAVE_CB7E	1	WPA & WPA2	5 minutes ago	 
00:1A:DD:BB:09:C1	Micro_S1_1	6	WPA & WPA2	1 hour ago	 
00:1A:DD:BB:52:A8	MAX HD2 Gobi	11	WPA & WPA2	2 minutes ago	 
00:1A:DD:BF:75:81	PEPLINK_05B5	4	WPA & WPA2	1 minute ago	 
00:1A:DD:BF:75:82	LK_05B5	4	WPA2	1 minute ago	 
00:1A:DD:BF:75:83	LK_05B5_VLAN22	4	WPA2	1 minute ago	 
00:1A:DD:C1:ED:E4	dev_captive_portal_test	1	WPA & WPA2	3 minutes ago	 
00:1A:DD:C2:E4:C5	PEPWAVE_7052	11	WPA & WPA2	2 hours ago	 
00:1A:DD:C3:F1:64	dev_captive_portal_test	6	WPA & WPA2	6 minutes ago	 
00:1A:DD:C4:DC:24	ssid_test	8	WPA & WPA2	2 minutes ago	 
00:1A:DD:C4:DC:25	SSID New	8	WPA & WPA2	2 minutes ago	 
00:1A:DD:C5:46:04	Guest SSID	9	WPA2	2 minutes ago	 
00:1A:DD:C5:47:04	PEPWAVE_67B8	1	WPA & WPA2	5 minutes ago	 
00:1A:DD:C5:4E:24	G BR1 Portal	2	WPA2	2 minutes ago	 
00:1A:DD:C6:9A:48	ssid_test	8	WPA & WPA2	2 hours ago	 

Suspected Rogue Devices

Hovering over the device MAC address will result in a popup with information on how this device was detected. Click the   icons and the device will be moved to the bottom table of identified devices.

26.7 Event Log

You can access the AP Controller Event log by navigating to **AP > Controller Status > Event Log**.

Filter	
Search key	Client MAC Address / Wireless SSID / AP Serial Number / AP Profile Name
Time	From hh:mm to hh:mm
Alerts only	☐
Search	

Events		View Alerts
Jan 2 11:01:11	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 11:00:42	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 11:00:38	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 11:00:36	AP One 300M: Client 00:21:6A:35:59:A4 associated with Balance_11a	
Jan 2 11:00:20	AP One 300M: Client 60:67:20:24:B6:4C disassociated from Marketing_11a	
Jan 2 11:00:09	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:59:09	AP One 300M: Client 00:21:6A:35:59:A4 disassociated from Balance_11a	
Jan 2 10:59:08	Office Fiber AP: Client 18:00:2D:3D:4E:7F associated with Balance	
Jan 2 10:58:53	Michael's Desk: Client 18:00:2D:3D:4E:7F disassociated from Wireless	
Jan 2 10:58:18	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:58:03	Office InWall: Client 10:BF:48:E9:76:C7 associated with Wireless	
Jan 2 10:57:47	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:57:19	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:57:09	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:56:48	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:56:39	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
Jan 2 10:56:19	AP One 300M: Client 00:26:BB:05:84:A4 associated with Marketing_11a	
Jan 2 10:56:09	AP One 300M: Client 9C:04:EB:10:39:4C associated with Marketing_11a	
Jan 2 10:55:42	AP One 300M: Client 54:EA:A8:2D:A0:D5 disassociated from Marketing_11a	
Jan 2 10:55:29	AP One 300M: Client 54:EA:A8:2D:A0:D5 associated with Marketing_11a	
		More...

Events

This event log displays all activity on your AP network, down to the client level. Use to filter box to search by MAC address, SSID, AP Serial Number, or AP Profile name. Click **View Alerts** to see only alerts, and click the **More...** link for additional records.

27 Toolbox

Tools for managing firmware packs can be found at **AP > Toolbox**.

Firmware Packs			
Pack ID	Release Date	Details	Action
1126	2013-08-26		
Check for Updates Manual Upload Default... No default defined.			

Firmware Packs

Here, you can manage the firmware of your AP. Clicking on  will result in information regarding each firmware pack. To receive new firmware packs, you can click **Check for Updates** to download new packs, or you can click **Manual Upload** to manually upload a firmware pack. Click **Default** to define which firmware pack is default.

28 System

28.1 Admin Security

There are two types of user accounts available for accessing the web admin: *admin* and *user*. They represent two user levels: the admin level has full administrative access, while the user level is read-only. The user level can access only the device's status information; users cannot make any changes on the device.

A web login session will be logged out automatically when it has been idle longer than the **Web Session Timeout**. Before the session expires, you may click the **Logout** button in the web admin to exit the session.

0 hours 0 minutes signifies an unlimited session time. This setting should be used only in special situations, as it will lower the system security level if users do not log out before closing the browser. The **default** is 4 hours, 0 minutes.

For security reasons, after logging in to the web admin Interface for the first time, it is recommended to change the administrator password. Configuring the administration interface to be accessible only from the LAN can further improve system security. Administrative settings configuration is located at **System > Admin Security**.

Admin Settings	
Device Name	MAX-BR1- hostname: max-br1-  This configuration is being managed by InControl .
Admin User Name	admin
Admin Password	
Confirm Admin Password	
Read-only User Name	user
Read-only Password	
Confirm Read-only Password	
Web Session Timeout	 4 Hours 0 Minutes
Authentication Method	 ☒ Local Account ☐ RADIUS ☐ TACACS+
CLI SSH & Console	 ☒ Enable
CLI SSH Access	LAN Only ▼
CLI SSH Port	8822
CLI SSH Access Public Key	Admin User: (Disabled) configure Read-only User: (Disabled) configure
Security	HTTP / HTTPS ▼ ☒ Redirect HTTP to HTTPS
Web Admin Access	HTTP: LAN / WAN HTTPS: LAN / WAN ▼
Web Admin Port	HTTP: 80 HTTPS: 443

LAN Connection Access Settings	
Allowed LAN Networks	☒ Any ☐ Allow this network only

WAN Connection Access Settings										
Allowed Source IP Subnets	 ☒ Any ☐ Allow access from the following IP subnets only									
Allowed WAN IP Address(es)	<table border="1"> <thead> <tr> <th>Connection / IP Address(es)</th> <th>All</th> <th>Clear</th> </tr> </thead> <tbody> <tr><td>☐ WAN</td></tr> <tr><td>☐ Cellular</td></tr> <tr><td>☐ Wi-Fi WAN on 2.4 GHz</td></tr> <tr><td>☐ Wi-Fi WAN on 5 GHz</td></tr> <tr><td>☐ VLAN WAN 1</td></tr> <tr><td>☐ OpenVPN WAN 1</td></tr> </tbody> </table>	Connection / IP Address(es)	All	Clear	☐ WAN	☐ Cellular	☐ Wi-Fi WAN on 2.4 GHz	☐ Wi-Fi WAN on 5 GHz	☐ VLAN WAN 1	☐ OpenVPN WAN 1
Connection / IP Address(es)	All	Clear								
☐ WAN										
☐ Cellular										
☐ Wi-Fi WAN on 2.4 GHz										
☐ Wi-Fi WAN on 5 GHz										
☐ VLAN WAN 1										
☐ OpenVPN WAN 1										

Save

Admin Settings

Device Name This field allows you to define a name for this Pepwave router. By default, **Device Name** is set as **MAX_XXXX**, where XXXX refers to the last 4 digits of

	the unit's serial number.																										
Admin User Name	Admin User Name is set as <i>admin</i> by default, but can be changed, if desired.																										
Admin Password	This field allows you to specify a new administrator password.																										
Confirm Admin Password	This field allows you to verify and confirm the new administrator password.																										
Read-only User Name	Read-only User Name is set as <i>user</i> by default, but can be changed, if desired.																										
Read-only Password	This field allows you to specify a new user password. Once the user password is set, the read-only user feature will be enabled.																										
Confirm Read-only Password	This field allows you to verify and confirm the new user password.																										
Web Session Timeout	This field specifies the number of hours and minutes that a web session can remain idle before the Pepwave router terminates its access to the web admin interface. By default, it is set to 4 hours .																										
Authentication Method	With this box is checked, the web admin will authenticate using an external RADIUS server. Authenticated users are treated as either "admin" with full read-write permission or "user" with read-only access. Local admin and user accounts will be disabled. When the device is not able to communicate with the external RADIUS server, local accounts will be enabled again for emergency access. Additional authentication options will be available once this box is checked. Available options: - Local Account - RADIUS <table border="1"> <tr> <td>Authentication Method</td><td>☐ Local Account ☒ RADIUS ☐ TACACS+</td></tr> <tr> <td>Authentication Protocol</td><td>MS-CHAP v2 ▼</td></tr> <tr> <td></td><td>You may click here to define RADIUS Server Authentication profile, or you may go to RADIUS Server page to define multiple profiles</td></tr> <tr> <td>Authentication Host</td><td></td></tr> <tr> <td>Authentication Port</td><td>1812</td></tr> <tr> <td>Authentication Secret</td><td> </td></tr> <tr> <td></td><td>☒ Hide Characters</td></tr> <tr> <td></td><td>You may click here to define RADIUS Server Accounting profile, or you may go to RADIUS Server page to define multiple profiles</td></tr> <tr> <td>Accounting Host</td><td></td></tr> <tr> <td>Accounting Port</td><td>1813</td></tr> <tr> <td>Accounting Secret</td><td> </td></tr> <tr> <td></td><td>☒ Hide Characters</td></tr> <tr> <td>Authentication Timeout</td><td>3 seconds</td></tr> </table>	Authentication Method	☐ Local Account ☒ RADIUS ☐ TACACS+	Authentication Protocol	MS-CHAP v2 ▼		You may click here to define RADIUS Server Authentication profile, or you may go to RADIUS Server page to define multiple profiles	Authentication Host		Authentication Port	1812	Authentication Secret			☒ Hide Characters		You may click here to define RADIUS Server Accounting profile, or you may go to RADIUS Server page to define multiple profiles	Accounting Host		Accounting Port	1813	Accounting Secret			☒ Hide Characters	Authentication Timeout	3 seconds
Authentication Method	☐ Local Account ☒ RADIUS ☐ TACACS+																										
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	☒ Hide Characters																										
Authentication Timeout	3 seconds																										
Authentication	This specifies the authentication protocol used.																										

	<table> <tr> <td>Protocol</td><td>Available options are MS-CHAP v2 and PAP.</td></tr> <tr> <td>Authentication Host</td><td>This specifies the IP address or hostname of the RADIUS server host.</td></tr> <tr> <td>Authentication Port</td><td>This setting specifies the UDP destination port for authentication requests.</td></tr> <tr> <td>Authentication Secret</td><td>This field is for entering the secret key for accessing the RADIUS server.</td></tr> <tr> <td>Accounting Host</td><td>This specifies the IP address or hostname of the RADIUS server host.</td></tr> <tr> <td>Accounting Port</td><td>This setting specifies the UDP destination port for accounting requests.</td></tr> <tr> <td>Accounting Secret</td><td>This field is for entering the secret key for accessing the accounting server.</td></tr> <tr> <td>Authentication Timeout</td><td>This option specifies the time value for authentication timeout</td></tr> </table>	Protocol	Available options are MS-CHAP v2 and PAP .	Authentication Host	This specifies the IP address or hostname of the RADIUS server host.	Authentication Port	This setting specifies the UDP destination port for authentication requests.	Authentication Secret	This field is for entering the secret key for accessing the RADIUS server.	Accounting Host	This specifies the IP address or hostname of the RADIUS server host.	Accounting Port	This setting specifies the UDP destination port for accounting requests.	Accounting Secret	This field is for entering the secret key for accessing the accounting server.	Authentication Timeout	This option specifies the time value for authentication timeout
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Authentication Method	☐ Local Account ☐ RADIUS ☒ TACACS+																
TACACS+ Server																	
TACACS+ Server Secret	☒ Hide Characters																
TACACS+ Server Timeout	3 seconds																
TACACS+ Server	This specifies the access address of the external TACACS+ server.																
TACACS+ Server Secret	This field is for entering the secret key for accessing the RADIUS server.																
TACACS+ Server Timeout	This option specifies the time value for TACACS+ timeout																
CLI SSH & Console	The CLI (command line interface) can be accessed via SSH. This field enables CLI support. For additional information regarding CLI, please refer to Section 30.5 .																
CLI SSH Access	This menu allows you to choose between granting access to LAN and WAN clients, or to LAN clients only.																

CLI SSH Port	This field determines the port on which clients can access CLI SSH.
CLI SSH Access Public Key	This field is for entering the Public Key for Admin Users and Read-only Users to access CLI SSH.
Security	This option is for specifying the protocol(s) through which the web admin interface can be accessed: • HTTP • HTTPS • HTTP/HTTPS HTTP to HTTPS redirection is enabled by default to force HTTPS access to the web admin interface.
Web Admin Access	This option is for specifying the network interfaces through which the web admin interface can be accessed: • LAN only • LAN/WAN If LAN/WAN is chosen, the WAN Connection Access Settings form will be displayed.
Web Admin Port	This field is for specifying the port number on which the web admin interface can be accessed.



WAN Connection Access Settings	
Allowed Source IP Subnets	This field allows you to restrict web admin access only from defined IP subnets. • Any - Allow web admin accesses to be from anywhere, without IP address restriction. • Allow access from the following IP subnets only - Restrict web admin access only from the defined IP subnets. When this is chosen, a text input area will be displayed beneath:

The allowed IP subnet addresses should be entered into this text area. Each IP subnet must be in form of *w.x.y.z/m*, where *w.x.y.z* is an IP address (e.g., *192.168.0.0*), and *m* is the subnet mask in CIDR format, which is between 0 and 32 inclusively (For example, *192.168.0.0/24*).

To define multiple subnets, separate each IP subnet one in a line. For example:

- 192.168.0.0/24
- 10.8.0.0/16

Allowed WAN IP Address(es)

This is to choose which WAN IP address(es) the web server should listen on.

28.2 Firmware

Web admin interface : automatically check for updates

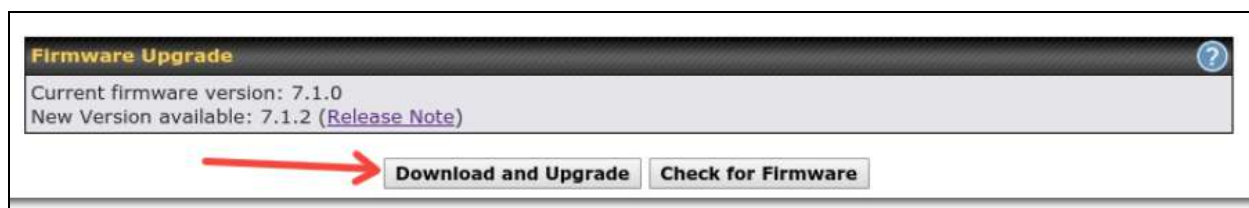
Upgrading firmware can be done in one of three ways.

Using the router's interface to automatically check for an update, using the router's interface to manually upgrade the firmware, or using InControl2 to push an upgrade to a router.

The automatic upgrade can be done from **System > Firmware**.

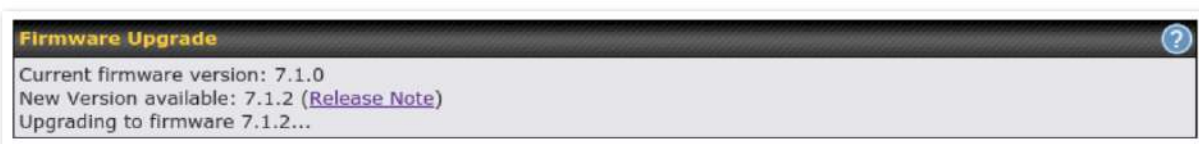


If an update is found the buttons will change to allow you to **Download and Update** the firmware.



Click on the **Download and Upgrade** button. A prompt will be displayed advising to download the Current Active Configuration. Please click on the underlined download text. After downloading the current config click the **Ok** button to start the upgrade process.

The router will download and then apply the firmware. The time that this process takes will depend on your internet connection's speed.



The firmware will now be applied to the router*. The amount of time it takes for the firmware to upgrade will also depend on the router that's being upgraded.

Firmware Upgrade

It may take up to 8 minutes.



**Upgrading the firmware will cause the router to reboot.*

Web admin interface : install updates manually

In some cases, a special build may be provided via a ticket or it may be found in the forum. Upgrading to the special build can be done using this method, or using IC2 if you are using that to manage your firmware upgrades. A manual upgrade using the GA firmware posted on the site may also be recommended or required for a couple of reasons.

All of the Peplink/Pepwave GA firmware can be found [here](#). Navigate to the relevant product line (ie. Balance, Max, FusionHub, SOHO, etc). Some product lines may have a dropdown that lists all of the products in that product line. Here is a screenshot from the Balance line.

Balance						
Product ▼ Search:						
Product	Hardware Revision	Firmware Version	Download Link	Release Notes	User Manual	
Balance 1350	HW2	7.1.2	Download	PDF	PDF	
Balance 1350	HW1	6.3.4	Download	PDF	PDF	
Balance 20	HW1-6	7.1.2	Download	PDF	PDF	
Balance 210	HW4	7.1.2	Download	PDF	PDF	

If the device has more than one firmware version the current hardware revision will be required to know what firmware to download.

Navigate to System > Firmware and click the Choose File button under the Manual Firmware Upgrade section. Navigate to the location that the firmware was downloaded to select the ".img" file and click the Open button.

Click on the Manual Upgrade button to start the upgrade process.



The interface shows a title bar 'Manual Firmware Upgrade' with a help icon. Below it is a 'Firmware Image' section with a 'Choose File' button and the text 'No file chosen'. At the bottom is a 'Manual Upgrade' button.

A prompt will be displayed advising to download the Current Active Configuration. Please click on the underlined download text. After downloading the current config click the Ok button to start the upgrade process. The firmware will now be applied to the router*. The amount of time it takes for the firmware to upgrade will depend on the router that's being upgraded.

Firmware Upgrade

It may take up to 8 minutes.



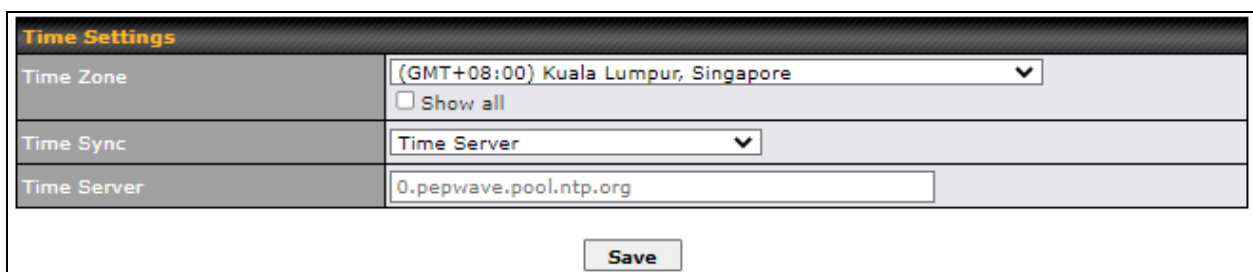
**Upgrading the firmware will cause the router to reboot.*

The InControl method

[Described in this knowledgebase article on our forum.](#)

28.3 Time

Time Settings enables the system clock of the Pepwave router to be synchronized with a specified time server. Time settings are located at **System > Time**.



The form has a title 'Time Settings'. It contains three rows: 'Time Zone' with a dropdown menu showing '(GMT+08:00) Kuala Lumpur, Singapore' and a 'Show all' checkbox; 'Time Sync' with a dropdown menu showing 'Time Server'; and 'Time Server' with a text input field containing '0.pepwave.pool.ntp.org'. A 'Save' button is at the bottom.

Time Settings	
Time Zone	This specifies the time zone (along with the corresponding Daylight Savings Time scheme). The Time Zone value affects the time stamps in the Pepwave router's event log and e-mail notifications. Check Show all to show all time zone options.

Time Sync	This field allows to select your time sync mode, the available options are: • Time Server • GPS • GPS with Time Server as fallback
Time Server	This setting specifies the NTP network time server to be utilized by the Pepwave router.

28.4 Schedule

Enable and disable different functions (such as WAN connections, outbound policy, and firewalls at different times, based on a user-scheduled configuration profile. The settings for this are located at **System > Schedule**

Name	Time	Used by
No schedule profiles defined		
New Schedule		

Enable scheduling, and then click on your schedule name or on the **New Schedule** button to begin.

[illegible]

Edit Schedule Profile	
Enabling	Click this checkbox to enable this schedule profile. Note that if this is disabled, then any associated features will also have their scheduling disabled.
Name	Enter your desired name for this particular schedule profile.
Schedule	Click the drop-down menu to choose pre-defined schedules as your starting point. Please note that upon selection, previous changes on the schedule map will be deleted.
Schedule Map	Click on the desired times to enable features at that time period. You can hold your mouse for faster entry.

28.5 Email Notification

Email notification functionality provides a system administrator with up-to-date information on network status. The settings for configuring email notifications are found at **System>Email Notification**.

Email Notification Setup	
Email Notification	☒ Enable
SMTP Server	smtp.mycompany.com ☒ Require authentication
Connection Security	SSL/TLS (Note: any server certificate will be accepted)
SMTP Port	465
SMTP User Name	smtpuser
SMTP Password	*****
Confirm SMTP Password	*****
Sender's Email Address	admin@mycompany.com
Recipient's Email Address	system@mycompany.com staff@mycompany.com

Test Email Notification Save

Email Notification Settings	
Email Notification	This setting specifies whether or not to enable email notification. If Enable is checked, the Pepwave router will send email messages to system administrators when the WAN status changes or when new firmware is available. If Enable is not checked, email notification is disabled and the Pepwave router will not send email messages.

SMTP Server	This setting specifies the SMTP server to be used for sending email. If the server requires authentication, check Require authentication .
Connection Security	This setting specifies via a drop-down menu one of the following valid Connection Security: • None • STARTTLS • SSL/TLS
SMTP Port	This field is for specifying the SMTP port number. By default, this is set to 25 . If Connection Security is selected " STARTTLS ", the default port number will be set to 587 . If Connection Security is selected " SSL/TLS ", the default port number will be set to 465 . You may customize the port number by editing this field.
SMTP User Name / Password	This setting specifies the SMTP username and password while sending email. These options are shown only if Require authentication is checked in the SMTP Server setting.
Confirm SMTP Password	This field allows you to verify and confirm the new administrator password.
Sender's Email Address	This setting specifies the email address the Pepwave router will use to send reports.
Recipient's Email Address	This setting specifies the email address(es) to which the Pepwave router will send email notifications. For multiple recipients, separate each email addresses using the enter key.

After you have finished setting up email notifications, you can click the **Test Email Notification** button to test the settings before saving. After **Test Email Notification** is clicked, you will see this screen to confirm the settings:

Test Email Notification	
SMTP Server	smtp.mycompany.com
SMTP Port	465
SMTP UserName	smtpuser
Sender's Email Address	admin@mycompany.com
Recipient's Email Address	system@mycompany.com staff@mycompany.com

Click **Send Test Notification** to confirm. In a few seconds, you will see a message with detailed test results.

Test email sent.
(NOTE: Settings are not saved. To confirm the update, click 'Save' button.)

Email Notification Setup	
Email Notification	☒ Enable
SMTP Server	 ☒ Require authentication
Connection Security	SSL/TLS (Note: any server certificate will be accepted)
SMTP Port	465
SMTP User Name	
SMTP Password	
Confirm SMTP Password	
Sender's Email Address	
Recipient's Email Address	

Test Email Notification **Save**

Test Result

```
[INFO] Try email through auto detected connection
[INFO] SMTP through SSL connected
[<-] 220 smtp.gmail.com ESMTP h11sm3907691pjj.46 - gsmt
-> EHLO balance.peplink.com
[<-] 250-smtp.gmail.com at your service, [14.192.209.255]
[<-] 250-SIZE 35882577
[<-] 250-8BITMIME
[<-] 250-AUTH LOGIN PLAIN XOAUTH2 PLAIN-CLIENTTOKEN OAUTHBEARER XOAUTH
[<-] 250-ENHANCEDSTATUSCODES
[<-] 250-PIPELINING
[<-] 250-CHUNKING
[<-] 250 SMTPUTF8
-> AUTH PLAIN AGdwc2dhbjk0QGdtYVlsLmNvbQBwdnJ6bWF6cGhtYXJpanpp
```

28.6 Event Log

Event log functionality enables event logging at a specified remote syslog server. The settings for configuring the remote system log can be found at **System > Event Log**.

Send Events to Remote Syslog Server	
Remote Syslog	☐
Remote Syslog Host	
Port:	514
Source Network Address	Untagged LAN ▼

Push Events to Mobile Devices	
Push Events	☐

URL Logging	
Enable	☐

Session Logging	
Enable	☐

Save

Event Log Settings	
Remote Syslog	This setting specifies whether or not to log events at the specified remote syslog server.
Remote Syslog Host	This setting specifies the IP address or hostname of the remote syslog server.
Source Network Address	Via drop-down list, you may choose the LAN interface for Event Log, URL Logging, Sessions Logging and RADIUS.
Push Events	The Pepwave router can also send push notifications to mobile devices that have our Mobile Router Utility installed. Check the box to activate this feature.
URL Logging	This setting is to enable event logging at the specified log server.
URL Logging Host	This setting specifies the IP address or hostname of the URL log server.

Session Logging This setting is to enable event logging at the specified log server.

Session Logging Host This setting specifies the IP address or hostname of the Session log server.



For more information on the Router Utility, go to: www.peplink.com/products/router-utility

28.7 SNMP

SNMP or simple network management protocol is an open standard that can be used to collect information about the Pepwave router. SNMP configuration is located at **System > SNMP**.

SNMP Settings	
SNMP Device Name	MAX_TST_3D8B
Location	
SNMP Port	161 Default
SNMPv1	☐ Enable
SNMPv2c	☐ Enable
SNMPv3	☐ Enable
SNMP Trap	☒ Enable
SNMP Trap Community	
SNMP Trap Server	
SNMP Trap Port	162
SNMP Trap Server Heartbeat	☐
Save	

Community Name	Allowed Source Network	Access Mode
No SNMPv1 / SNMPv2c Communities Defined		
Add SNMP Community		

SNMPv3 User Name	Authentication / Privacy	Access Mode
No SNMPv3 Users Defined		
Add SNMP User		

SNMP Settings	
SNMP Device	This field shows the router name defined at System > Admin Security .

Name	
SNMP Port	This option specifies the port which SNMP will use. The default port is 161 .
SNMPv1	This option allows you to enable SNMP version 1.
SNMPv2	This option allows you to enable SNMP version 2.
SNMPv3	This option allows you to enable SNMP version 3.
SNMP Trap	This option allows you to enable SNMP Trap. If enabled, the following entry fields will appear.
SNMP Trap Community	This setting specifies the SNMP Trap community name.
SNMP Trap Server	Enter the IP address of the SNMP Trap server.
SNMP Trap Port	This option specifies the port which the SNMP Trap server will use. The default port is 162 .
SNMP Trap Server Heartbeat	This option allows you to enable and configure the heartbeat interval for the SNMP Trap server.

To add a community for either SNMPv1 or SNMPv2, click the **Add SNMP Community** button in the **Community Name** table, upon which the following screen is displayed:

SNMP Community

Community Name

My Company

Allowed Network

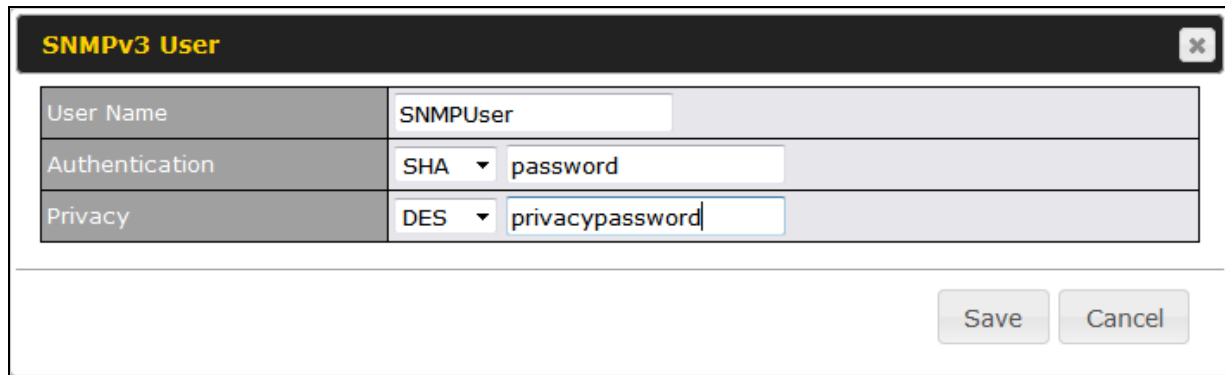
192.168.1.25 / 255.255.255.0 (/24)

Save

Cancel

SNMP Community Settings	
Community Name	This setting specifies the SNMP community name.
Allowed Source Subnet Address	This setting specifies a subnet from which access to the SNMP server is allowed. Enter subnet address here (e.g., <i>192.168.1.0</i>) and select the appropriate subnet mask.

To define a user name for SNMPv3, click **Add SNMP User** in the **SNMPv3 User Name** table, upon which the following screen is displayed:



The image shows a configuration window titled "SNMPv3 User". It contains three rows of settings:

User Name	SNMPUser
Authentication	SHA password
Privacy	DES privacypassword

At the bottom right, there are "Save" and "Cancel" buttons.

SNMPv3 User Settings	
User Name	This setting specifies a user name to be used in SNMPv3.
Authentication Protocol	This setting specifies via a drop-down menu one of the following valid authentication protocols: • NONE • MD5 • SHA When MD5 or SHA is selected, an entry field will appear for the password.
Privacy Protocol	This setting specifies via a drop-down menu one of the following valid privacy protocols: • NONE • DES When DES is selected, an entry field will appear for the password.

28.8 SMS Control

SMS Control allows the user to control the device using SMS even if the modem does not have a data connection. The settings for configuring the SMS Control can be found at **System > SMS Control**.

Supported Models

- **Balance/MAX:** *-LTE-E, *-LTEA-W, *-LTEA-P, *-LTE-MX
- **EPX:** *-LW*, *-LP*

SMS Control	
Enable	☐

When this box is checked, the device will be allowed to take actions according to received commands via SMS.

Make sure your mobile plan supports SMS, and note that some plans may incur additional charges for this.

SMS Control can reboot devices and configure cellular settings over signalling channels, even if the modem does not have a data connection.

For details of supported SMS command sets, please refer to our [knowledge base](#).

SMS Control					
Enable	☒				
Password	 ☒ Hide Characters				
White List	<table border="1"> <thead> <tr> <th>Phone Number</th> <th></th> </tr> </thead> <tbody> <tr> <td> </td> <td> + </td> </tr> </tbody> </table>	Phone Number			+
Phone Number					
	+				

SMS Control Settings	
Enable	Click the checkbox to enable the SMS Control.
Password	This setting sets the password for authentication - maximum of 32 characters, which cannot include semicolon (;).
White List	Optionally, you can add phone number(s) to the whitelist. Only matching phone numbers are allowed to issue SMS commands. Phone numbers must be in the E.164 International Phone Numbers format.

28.9 InControl

Controller Management Settings	
Controller	☒ InControl ☐ Restricted to Status Reporting Only
Privately Host InControl	☒
InControl Host	Primary: Backup: ☐ Fail over to InControl in the cloud.

InControl is a cloud-based service which allows you to manage all of your Peplink and Pepwave devices with one unified system. With it, you can generate reports, gather statistics, and

configure your devices automatically. All of this is now possible with InControl.

When this check box is checked, the device's status information will be sent to the Peplink InControl system. This device's usage data and configuration will be sent to the system if you enable the features in the system.

Alternatively, you can also privately host InControl. Simply check the “Privately Host InControl” box and enter the IP Address of your InControl Host. If you have multiple hosts, you may enter the primary and backup IP addresses for the InControl Host and tick the “Fail over to InControl in the cloud” box. The device will connect to either the primary InControl Host or the secondary/backup ICA/IC2.

You can sign up for an InControl account at <https://incontrol2.peplink.com/>. You can register your devices under the account, monitor their status, see their usage reports, and receive offline notifications.

28.10 Configuration

Backing up Pepwave router settings immediately after successful completion of initial setup is strongly recommended. The functionality to download and upload Pepwave router settings is found at **System > Configuration**. Note that available options vary by model.

Restore Configuration to Factory Settings

Restore Factory Settings

Download Active Configurations

Download

Upload Configurations

Configuration File
Browse_ No file selected.

Upload

Upload Configurations from High Availability Pair

Configuration File
Browse_ No file selected.

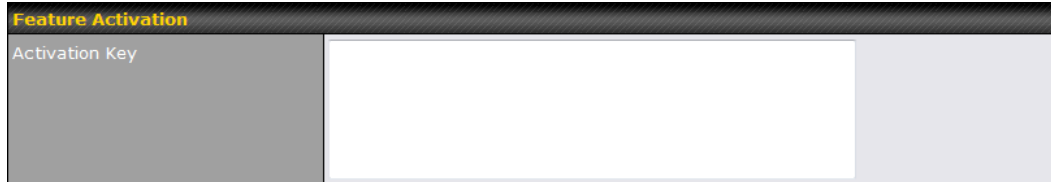
Upload

Configuration	
Restore Configuration to	The Restore Factory Settings button is to reset the configuration to factory default settings. After clicking the button, you will need to click the Apply

Factory Settings	Click Changes button on the top right corner to make the settings effective.
Download Active Configurations	Click Download to backup the current active settings.
Upload Configurations	To restore or change settings based on a configuration file, click Choose File to locate the configuration file on the local computer, and then click Upload . The new settings can then be applied by clicking the Apply Changes button on the page header, or you can cancel the procedure by pressing discard on the main page of the web admin interface.
Upload Configurations from High Availability Pair	In a high availability (HA) configuration, a Pepwave router can quickly load the configuration of its HA counterpart. To do so, click the Upload button. After loading the settings, configure the LAN IP address of the Pepwave router so that it is different from the HA counterpart.

28.11 Feature Add-ons

Some Pepwave routers have features that can be activated upon purchase. Once the purchase is complete, you will receive an activation key. Enter the key in the **Activation Key** field, click **Activate**, and then click **Apply Changes**.

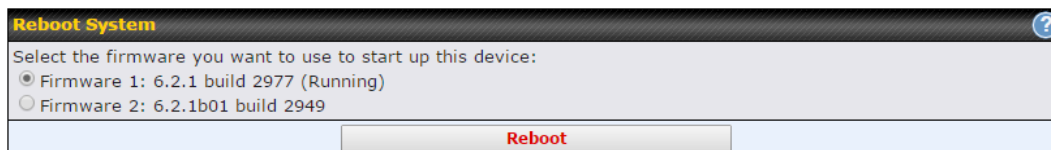


The image shows a web interface titled "Feature Activation". It contains a label "Activation Key" followed by a large, empty text input field for entering the activation key.

28.12 Reboot

This page provides a reboot button for restarting the system. For maximum reliability, the Pepwave router can equip with two copies of firmware. Each copy can be a different version. You can select the firmware version you would like to reboot the device with. The firmware marked with **(Running)** is the current system boot up firmware.

Please note that a firmware upgrade will always replace the inactive firmware partition.



The image shows a web interface titled "Reboot System" with a help icon (question mark) in the top right corner. Below the title, it says "Select the firmware you want to use to start up this device:". There are two radio button options: "Firmware 1: 6.2.1 build 2977 (Running)" which is selected, and "Firmware 2: 6.2.1b01 build 2949". At the bottom of the form is a button labeled "Reboot" in red text.

29 Tools

29.1 Ping

The ping test tool sends pings through a specific Ethernet interface or a SpeedFusion™ VPN connection. You can specify the number of pings in the field **Number of times**, to a maximum number of 10 times. **Packet Size** can be set to a maximum of 1472 bytes. The ping utility is located at **System > Tools > Ping**, illustrated below:

Ping	
Connection	WAN 1 ▼
Destination	10.10.10.1
Packet Size	56
Number of times	Times 5 
Start Stop	

Results	Clear Log
PING 10.10.10.1 (10.10.10.1) from 10.88.3.158 56(84) bytes of data.	
64 bytes from 10.10.10.1: icmp_req=1 ttl=62 time=27.6 ms	
64 bytes from 10.10.10.1: icmp_req=2 ttl=62 time=26.5 ms	
64 bytes from 10.10.10.1: icmp_req=3 ttl=62 time=28.9 ms	
64 bytes from 10.10.10.1: icmp_req=4 ttl=62 time=28.3 ms	
64 bytes from 10.10.10.1: icmp_req=5 ttl=62 time=27.7 ms	

--- 10.10.10.1 ping statistics ---	
5 packets transmitted, 5 received, 0% packet loss, time 4005ms	
rtt min/avg/max/mdev = 26.516/27.855/28.933/0.814 ms	

Tip

A system administrator can use the ping utility to manually check the connectivity of a particular LAN/WAN connection.

29.2 Traceroute Test

The traceroute test tool traces the routing path to the destination through a particular Ethernet interface or a SpeedFusion™ connection. The traceroute test utility is located at **System > Tools > Traceroute**.

[illegible]

Tip

A system administrator can use the traceroute utility to analyze the connection path of a LAN/WAN connection.

29.3 Wake-on-LAN

Pepwane routers can send special “magic packets” to any client specified from the Web UI. To access this feature, navigate to **System > Tools > Wake-on-LAN**

Wake-on-LAN		
Wake-on-LAN Target	Surf_SOHO (00:90:0B:36:3C:8C)	Send

Select a client from the drop-down list and click **Send** to send a “magic packet”

29.4 WAN Analysis

The WAN Analysis feature allows you to run a WAN to WAN speed test between 2 Peplink devices .

You can set a device up as a **Server** or a **Client**. One device must be set up as a server to run the speed tests and the server must have a public IP address.

WAN Performance Analysis

Check your point-to-point WAN performance with another peer



As a server
For the peer who has public IP addresses to accept connection.



As a client
For the peer to initiate connection.

The default port is 6000 and can be changed if required. The IP address of the WAN interface will be shown in the **WAN Connection Status** section.

WAN Performance Analysis

Check your point-to-point WAN performance with another peer

Server Settings

Status	☒ Listening (Control Port: 6000)
Control Port	6000
Apply Stop	

WAN Connection Status

1 WAN 1	☒ 10.22.1.182
2 WAN 2	☐ Disabled
3 WAN 3	☐ Disabled
4 WAN 4	☐ Disabled
5 WAN 5	☐ Disabled
Mobile Internet	☐ Disabled

The client side has a few more settings that can be changed. Make sure that the **Control Port** matches what's been entered on the server side. Select the WAN(s) that will be used for testing and enter the Servers WAN IP address. Once all of the options have been set, click the **Start Test** button.

WAN Performance Analysis

Check your point-to-point WAN performance with another peer

Client Settings

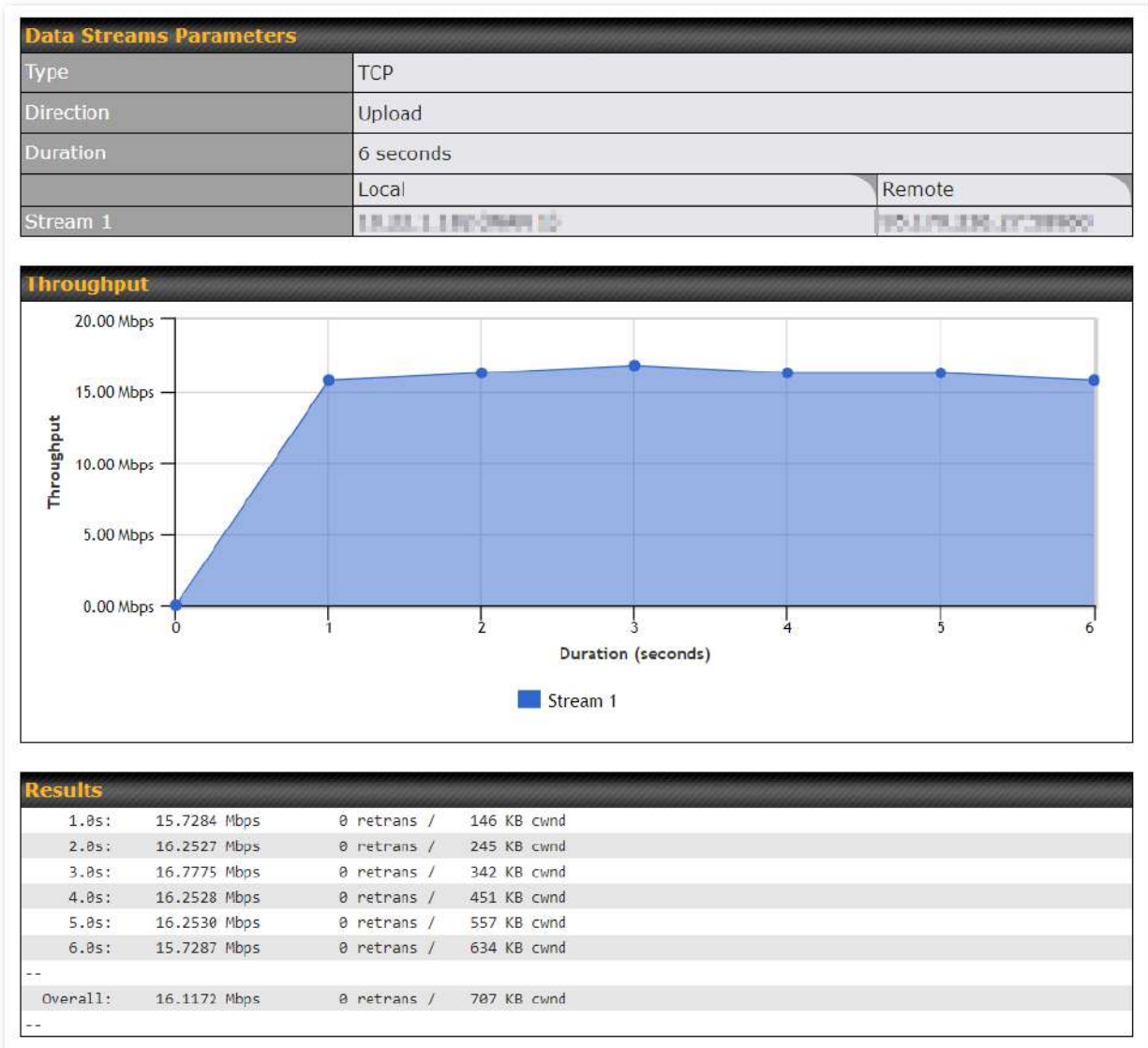
Control Port	6000
Data Port	57280 - 57287
Type	☒ TCP ☐ UDP
Direction	☒ Upload ☐ Download
Duration	20 seconds (5 - 600)

Data Streams

Local WAN Connection	Remote IP Address
1. -- Not Used --	
2. -- Not Used --	
3. -- Not Used --	
4. -- Not Used --	
5. -- Not Used --	
6. -- Not Used --	
7. -- Not Used --	
8. -- Not Used --	

Start Test

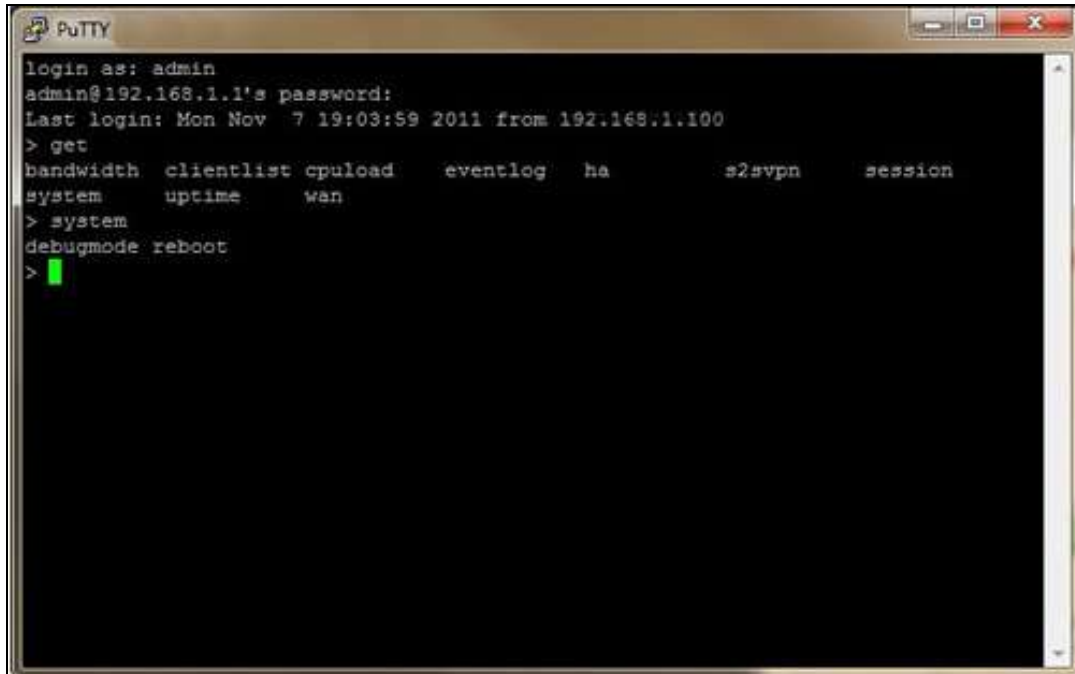
The test output will show the **Data Streams Parameters**, the **Throughput** as a graph, and the **Results**.



The test can be run again once it's complete by clicking the **Start** button or you can click **Close** and change the parameters for the test.

29.5 CLI (Command Line Interface Support)

The CLI (command line interface) can be accessed via SSH. This field enables CLI support. The below settings specify which TCP port and which interface(s) should accept remote SSH CLI access. The user name and password used for remote SSH CLI access are the same as those used for web admin access.



```

login as: admin
admin@192.168.1.1's password:
Last login: Mon Nov  7 19:03:59 2011 from 192.168.1.100
> get
bandwidth  clientlist  cpuload    eventlog   ha         s2svpn     session
system      uptime      wan
> system
debugmode  reboot
>
  
```

30 Status

30.1 Device

System information is located at **Status > Device**.

System Information	
Device Name	
Model	Pepwave MAX BR1 Pro 5G
Product Code	
Hardware Revision	1
Serial Number	
Firmware	8.3.0 build 5229
SpeedFusion VPN Version	9.2.0
Host Name	
Uptime	2 minutes
System Time	Mon Feb 20 11:25:42 +08 2023
GPS File	 2023-02-03  Download
Diagnostic Report	Download
Remote Assistance	Turn On for 7 days

MAC Address	
LAN	
WAN	
Wi-Fi WAN on 5 GHz	
PepVPN NAT Mode	

 [Legal](#)

System Information	
Device Name	This is the name specified in the Device Name field located at System > Admin Security .
Model	This shows the model name and number of this device.
Product Code	If your model uses a product code, it will appear here.
Hardware Revision	This shows the hardware version of this device.

Serial Number	This shows the serial number of this device.
Firmware	This shows the firmware version this device is currently running.
SpeedFusion VPN Version	This shows the current SpeedFusion VPN version.
Modem Support Version	This shows the modem support version. For a list of supported modems, click Modem Support List .
InControl Managed Configuration	InControl Managed Configurations (firmware, VLAN, Captive Portal, etcetera)
Host Name	The host name assigned to the Pepwave router appears here.
Uptime	This shows the length of time since the device has been rebooted.
System Time	This shows the current system time.
OpenVPN Client Profile	Link to download OpenVpn Client profile when this is enabled in Remote User Access
Diagnostic Report	The Download link is for exporting a diagnostic report file required for system investigation.
Remote Assistance	This option is to Turn on remote assistance with the time duration.

The second table shows the MAC address of each LAN/WAN interface connected. To view your device's End User License Agreement (EULA), click  [Legal](#).

30.2 GPS Data

GPX File		2019-03-22 (Today) ▼	Download
Diagnostic Report		2019-03-22 (Today)	
Remote Assistance		2019-03-21	
		2019-03-20	
		2019-03-19	
MAC Address		2019-03-18	
		2019-03-17	
LAN		2019-03-16	

GPS enabled models automatically store up to seven days of GPS location data in GPS eXchange format (GPX). To review this data using third-party applications, click **Status > Device** and then download your GPX file.

The Pepwave GPS enabled devices export real-time location data in NMEA format through the LAN IP address at TCP port 60660. It is accessible from the LAN or over a SpeedFusion connection. To access the data via a virtual serial port, install a virtual serial port driver. Visit <http://www.peplink.com/index.php?view=faq&id=294> to download the driver.

30.3 Active Sessions

Information on active sessions can be found at **Status > Active Sessions > Overview**.

Overview Search		
Session data captured within one minute. Refresh		
Service	Inbound Sessions	Outbound Sessions
AIM/ICQ	0	1
Bittorrent	0	32
DNS	0	51
Flash	0	1
HTTPS	0	76
Jabber	0	5
MSN	0	11
NTP	0	4
QQ	0	1
Remote Desktop	0	3
SSH	0	12
SSL	0	64
XMPP	0	4
Yahoo	0	1
Interface	Inbound Sessions	Outbound Sessions
WAN 1	0	176
WAN 2	0	32
Wi-Fi WAN	0	51
Cellular 1	0	64
Cellular 2	0	0
USB	0	0
Top Clients		
Client IP Address	Total Sessions	
10.9.66.66	1069	
10.9.98.144	147	
10.9.2.18	63	
10.9.66.14	56	
10.9.2.26	33	

This screen displays the number of sessions initiated by each application. Click on each service listing for additional information. This screen also indicates the number of sessions initiated by each WAN port. In addition, you can see which clients are initiating the most sessions.

You can also perform a filtered search for specific sessions. You can filter by subnet, port, protocol, and interface. To perform a search, navigate to **Status > Active Sessions > Search**.

Overview

Search

Session data captured within one minute. [Refresh](#)

IP / Subnet	Source or Destination ▾		/ 255.255.255.255 (/32) ▾	
Port	Source or Destination ▾			
Protocol / Service	TCP ▾			
Interface	☐ WAN 1 ☐ WAN 2 ☐ Wi-Fi WAN ☐ Cellular 1 ☐ Cellular 2 ☐ USB ☐ VPN			
Search				

Outbound

Protocol	Source IP	Destination IP	Service	Interface	Idle Time
No sessions					

Total searched results: 0

Inbound

Protocol	Source IP	Destination IP	Service	Interface	Idle Time
No sessions					

Total searched results: 0

Transit

Protocol	Source IP	Destination IP	Service	Interface	Idle Time
No sessions					

Total searched results: 0

This **Active Sessions** section displays the active inbound/outbound sessions of each WAN connection on the Pepwave router. A filter is available to sort active session information. Enter a keyword in the field or check one of the WAN connection boxes for filtering.

30.4 Client List

The client list table is located at **Status > Client List**. It lists DHCP and online client IP addresses, names (retrieved from the DHCP reservation table or defined by users), current download and upload rate, and MAC address.

Clients can be imported into the DHCP reservation table by clicking the  button on the right. You can update the record after import by going to **Network > LAN**.

Filter		☐ Online Clients Only ☐ DHCP Clients Only						
Client List								
IP Address ▲	Type	Name	Download (kbps)	Upload (kbps)	MAC Address	Network Name (SSID)	Signal (dBm)	
 192.168.50.10		LAPTOP-████████	32	85	██████████	PEPWAVE_██████	 -57	 
 192.168.50.12		max-hd2-██████	0	3	██████████			 

Scale: ☒ kbps ☐ Mbps

If the PPTP server (see **Section 19.2**), SpeedFusion™ (see **Section 12.1**), or AP controller (see **Section 20**) is enabled, you may see the corresponding connection name listed in the **Name** field.

In the client list table, there is a “Ban Client” feature which is used to disconnect the Wi-Fi and Remote User Access clients by clicking the  button on the right.

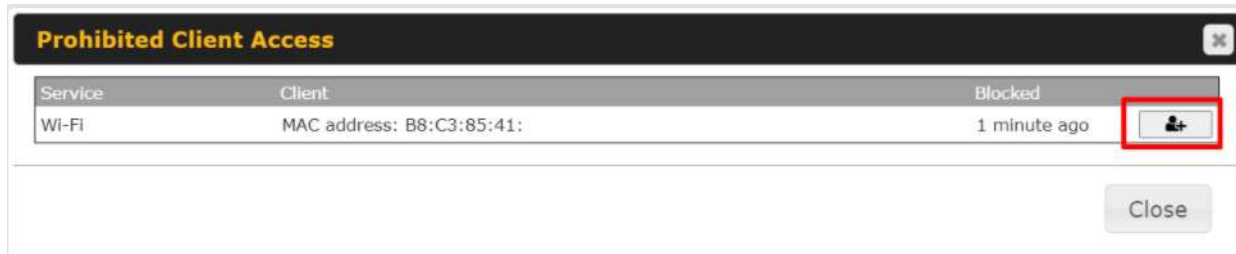
Filter		☐ Online Clients Only ☐ DHCP Clients Only						
Client List								
IP Address ▲	Type	Name	Download (kbps)	Upload (kbps)	MAC Address	Network Name (SSID)	Signal (dBm)	
 192.168.50.10		LAPTOP-████████	279	14	██████████	PEPWAVE_██████	 -52	 
 192.168.50.12		max-hd2-██████	0	0	██████████			 

Scale: ☒ kbps ☐ Mbps

There is a blocklist on the same page after you banned the Wi-Fi or Remote User Access clients.

Filter		☐ Online Clients Only ☐ DHCP Clients Only						
Access restriction in action, some clients are currently banned.								
Client List								
IP Address ▲	Name	Download (kbps)	Upload (kbps)	MAC Address	Network Name (SSID)	Signal (dBm)		

You may also unblock the Wi-Fi or Remote User Access clients when the client devices need to reconnect the network by clicking  the button on the right.



30.5 UPnP / NAT-PMP

The table that shows the forwarded ports under UPnP and NAT-PMP protocols is located at **Status > UPnP/NAT-PMP**. This section appears only if you have enabled UPnP / NAT-PMP as mentioned in **Section 16.1.1**.

Forwarded Ports						
External ▲	Internal	Internal Address	Type	Protocol	Description	
47453	3392	192.168.1.100	UPnP	UDP	Application 031	
35892	11265	192.168.1.50	NAT-PMP	TCP	NAT-PMP 58	
4500	3560	192.168.1.20	UPnP	TCP	Application 013	
5921	236	192.168.1.30	UPnP	TCP	Application 047	
22409	8943	192.168.1.70	NAT-PMP	UDP	NAT-PMP 97	
2388	27549	192.168.1.40	UPnP	TCP	Application 004	
						

Click  to delete a single UPnP / NAT-PMP record in its corresponding row. To delete all records, click **Delete All** on the right-hand side below the table.

Important Note

UPnP / NAT-PMP records will be deleted immediately after clicking the button  or **Delete All**, without the need to click **Save** or **Confirm**.

30.6 OSPF & RIPv2

The table shows status of OSPF and RIPv2.

peplink		Dashboard	Setup Wizard	Network	AP	System	Status	Apply Changes
Status								
- Device - Active Sessions - Client List - OSPF & RIPv2 - BGP								
		OSPF & RIPv2						
		Area Remote Networks						
		0.0.0.0 PepVPN 10.0.2.0/24 10.0.3.0/24 192.168.63.0/24 10.0.100.0/24 192.168.100.0/24 192.168.162.0/24						

30.7 BGP

The table shows status of BGP

peplink		Dashboard	Setup Wizard	Network	AP	System	Status	Apply Changes
Status								
- Device - Active Sessions - Client List - OSPF & RIPv2 - BGP								
		BGP						
		Profile Neighbor						
		No information						

30.8 SpeedFusion VPN

Current SpeedFusion VPN status information is located at **Status > SpeedFusion VPN**.

Details about SpeedFusion VPN connection peers appears as below:

SpeedFusion VPN - Remote Peer			Show all profiles
Search			
Remote Peer	Profile	Information	
FSH-B987 (FusionHub_SG)	FusionHub_SG (1)	Client (192.168.100.10) connected	>
FSH-B987 (FusionHub_SG)	FusionHub_SG (2 - Tunn...	Client (192.168.100.10) connected	>
SFC-SIN-H018 (SFC-SIN-H018)	SFH-SHARE-SIN	Client (192.168.100.10) connected	>

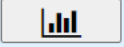
Click on the corresponding peer name to explore the WAN connection(s) status and subnet information of each VPN peer.

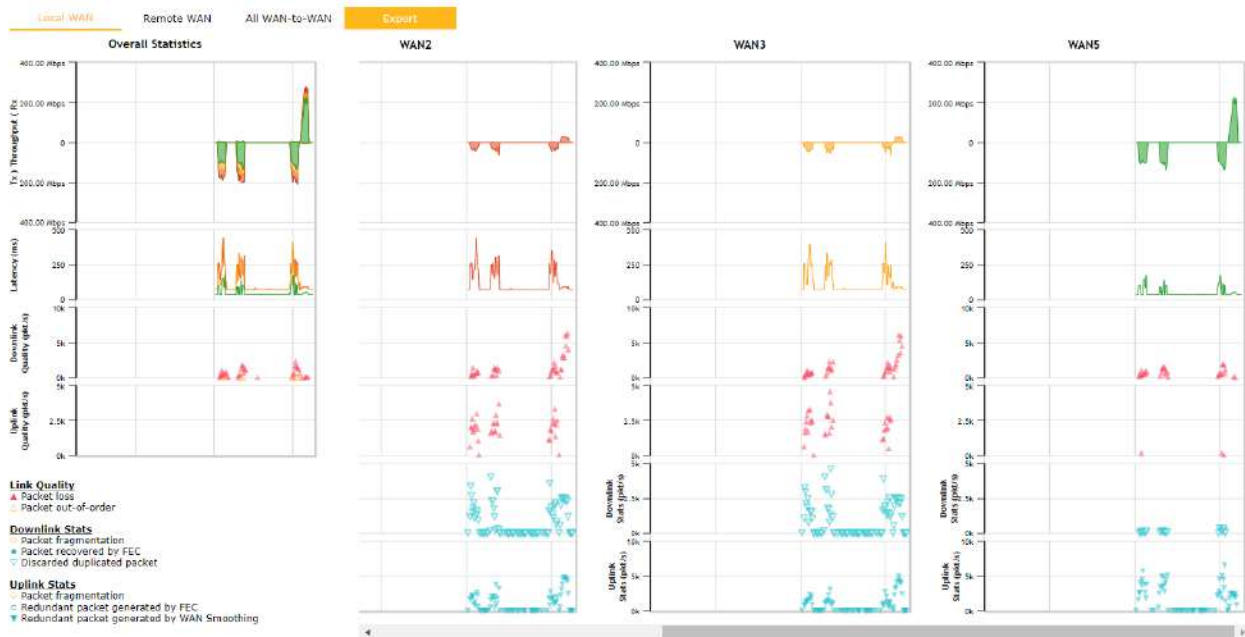
SpeedFusion VPN - Remote Peer

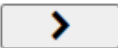
Show all profiles

Search

Remote Peer	Profile	Information
FSH-B987 (FusionHub_SG)	FusionHub_SG (1)	Label >
WAN	Rx: < 1 kbps Tx: < 1 kbps	Loss rate: 0.0 pkt/s Latency: 11 ms
Cellular	Not available - WAN down	
Wi-Fi WAN	Not available - WAN disabled	
Total	Rx: < 1 kbps Tx: < 1 kbps	Loss rate: 0.0 pkt/s
FSH-B987 (FusionHub_SG)	FusionHub_SG (2 - Tunn...	Label >
SFC-SIN-H018 (SFC-SIN-H018)	SFH-SHARE-SIN	Label >

Click the  button for a SpeedFusion chart displaying real-time throughput, latency, and drop-rate information for each WAN connection.



When pressing the  button, the following menu will appear:

SpeedFusion VPN Details

Connection Information

Profile

FusionHub_SG (1)

Remote ID

FusionHub_SG

Device Name

Serial Number

More information

WAN Statistics

Remote Connections

☐ Show remote connections

WAN Label

☒ WAN Name
☐ IP Address and Port

WAN

Rx: < 1 kbps Tx: < 1 kbps Loss rate: 0.0 pkt/s Latency: 11 ms

Cellular

Not available - WAN down

Wi-Fi WAN

Not available - WAN disabled

Total

Rx: < 1 kbps Tx: < 1 kbps Loss rate: 0.0 pkt/s

SpeedFusion VPN Test Configuration

Type

☒ TCP
☐ UDP

Streams

4

Direction

☒ Upload
☐ Download

Duration

20 seconds (5 - 600)

Start

SpeedFusion VPN Test Results

No information

The **connection information** shows the details of the selected SpeedFusion VPN profile, consisting of the Profile name, **Router ID**, **Router Name** and **Serial Number** of the remote router

Advanced features for the SpeedFusion VPN profile will also be shown when the **More Information** checkbox is selected.

The **WAN statistics** show information about the local and remote WAN connections (when **show Remote connections**) is selected.

The available details are **WAN Name**, **IP address** and **port** used for the Speedfusion connection. **Rx and Tx rates**, **Loss rate** and **Latency**.

Connections can be temporarily disabled by sliding the switch button next to a WAN connection to the left.

The wan-to-wan connection disabled by the switch is temporary and will be re-enabled after 15

minutes without any action.

This can be used when testing the SpeedFusion VPN's speed between two locations to see if there is interference or network congestion between certain WAN connections.

WAN Statistics			
Remote Connections	☒ Show remote connections		
WAN Label	☒ WAN Name ☐ IP Address and Port		
BT WAN Virgin Media			
Rx:	< 1 kbps	Tx:	< 1 kbps
Loss rate:	0.0 pkt/s		
Latency:	17 ms		
Not available - WAN disabled			

The SpeedFusion VPN test configuration allows us to configure and perform thorough tests. This is usually done after the initial installation of the routers and in case there are problems with aggregation.

SpeedFusion VPN Test Configuration		
Type	☒ TCP ☐ UDP	Start
Streams	4 ▼	
Direction	☒ Upload ☐ Download	
Duration	20 seconds (5 - 600)	

Press the Start button to perform throughput test according to the configured options.

If TCP is selected, 4 parallel streams will be generated to get the optimal results by default. This can be customized by selecting a different value of streams.

Using more streams will typically get better results if the latency of the tunnel is high.

SpeedFusion VPN Test Results			
1.0s:	16.2527 Mbps	0 retrans /	306 KB cwnd
2.0s:	20.4445 Mbps	0 retrans /	306 KB cwnd
3.0s:	18.3526 Mbps	0 retrans /	306 KB cwnd
4.0s:	17.8258 Mbps	0 retrans /	306 KB cwnd
5.0s:	17.3014 Mbps	0 retrans /	306 KB cwnd
6.0s:	14.1558 Mbps	0 retrans /	306 KB cwnd
7.0s:	18.3500 Mbps	0 retrans /	306 KB cwnd
8.0s:	15.7252 Mbps	0 retrans /	306 KB cwnd
9.0s:	17.2932 Mbps	0 retrans /	306 KB cwnd
10.0s:	20.4591 Mbps	0 retrans /	306 KB cwnd
11.0s:	11.5347 Mbps	0 retrans /	306 KB cwnd
12.0s:	15.2043 Mbps	0 retrans /	306 KB cwnd
13.0s:	12.0584 Mbps	0 retrans /	306 KB cwnd
14.0s:	13.1074 Mbps	0 retrans /	306 KB cwnd
15.0s:	10.4849 Mbps	0 retrans /	306 KB cwnd
16.0s:	12.5838 Mbps	0 retrans /	306 KB cwnd
17.0s:	15.2043 Mbps	0 retrans /	306 KB cwnd
18.0s:	16.2486 Mbps	0 retrans /	306 KB cwnd
19.0s:	18.8789 Mbps	0 retrans /	306 KB cwnd
20.0s:	18.3491 Mbps	0 retrans /	306 KB cwnd
--			
Stream 1:	3.9913 Mbps	0 retrans /	78 KB cwnd
Stream 2:	3.9728 Mbps	0 retrans /	74 KB cwnd
Stream 3:	3.9879 Mbps	0 retrans /	75 KB cwnd
Stream 4:	4.0044 Mbps	0 retrans /	79 KB cwnd
--			
Overall:	15.9564 Mbps	0 retrans /	306 KB cwnd
--			
TEST DONE			

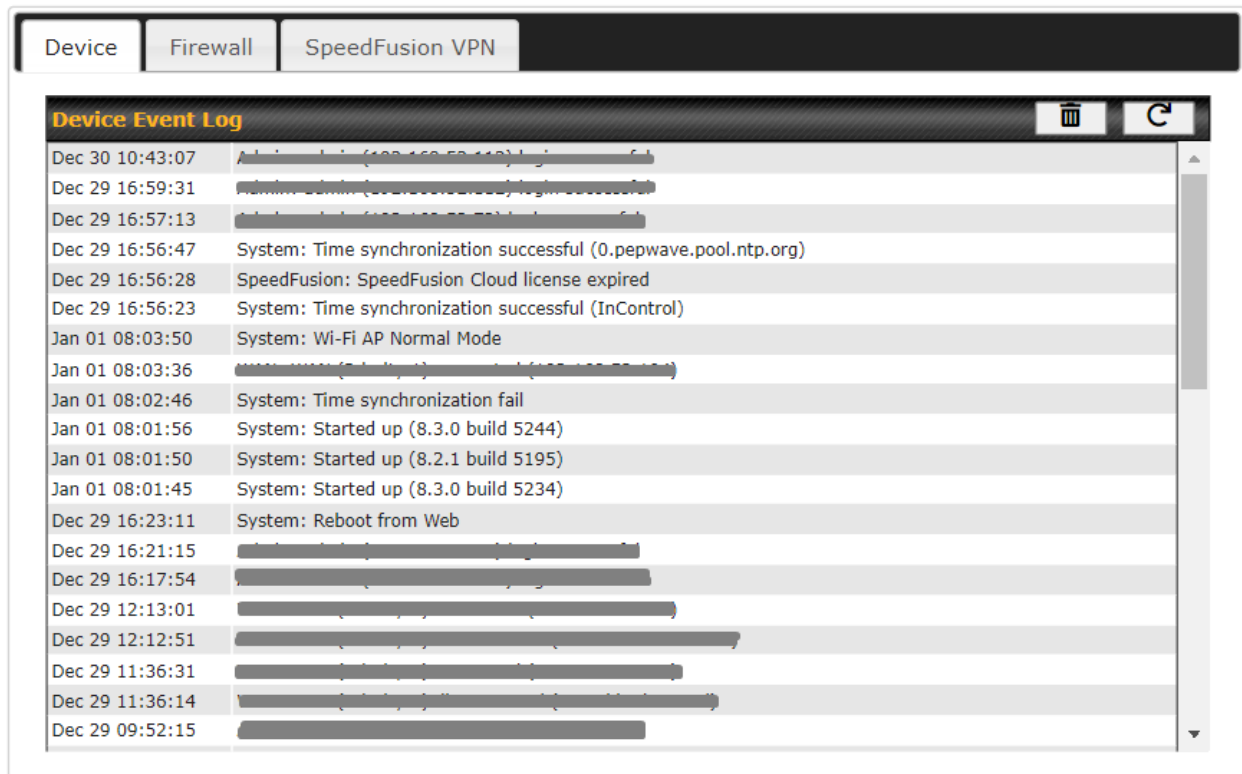
Peplink also published a whitepaper about Speedfusion which can be downloaded from the following url:

<http://download.peplink.com/resources/whitepaper-speedfusion-and-best-practices-2019.pdf>

30.9 Event Log

Event log information is located at **Status > Event Log**.

30.9.1 Device Event Log



The log section displays a list of events that has taken place on the Pepwave router. Click the  to refresh log entries automatically. Click the  button to clear the log.

30.9.2 Firewall Event log

Device	Firewall	SpeedFusion VPN
Firewall Event Log		
Nov 15 02:48:07	[82937.373922] Firewall: Denied PROTO=TCP SPT=55887 DPT=32015 WINDOW=5840 RES=0x00 SYN URGP=0 MARK=0x1	
Nov 15 02:48:04	[82934.377179] Firewall: Denied PROTO=TCP SPT=55887 DPT=32015 WINDOW=5840 RES=0x00 SYN URGP=0 MARK=0x1	
Nov 15 02:47:07	[82877.028738] Firewall: Denied PROTO=TCP SPT=55873 DPT=32015 WINDOW=5840 RES=0x00 SYN URGP=0 MARK=0x1	
Nov 15 02:47:04	[82874.033025] Firewall: Denied PROTO=TCP SPT=55873 DPT=32015 WINDOW=5840 RES=0x00 SYN URGP=0 MARK=0x1	
Nov 15 02:46:07	[82817.043526] Firewall: Denied PROTO=TCP SPT=55843 DPT=32015 WINDOW=5840 RES=0x00 SYN URGP=0 MARK=0x1	
Nov 15 02:46:04	[82814.047141] Firewall: Denied PROTO=TCP SPT=55843 DPT=32015 WINDOW=5840 RES=0x00 SYN URGP=0 MARK=0x1	

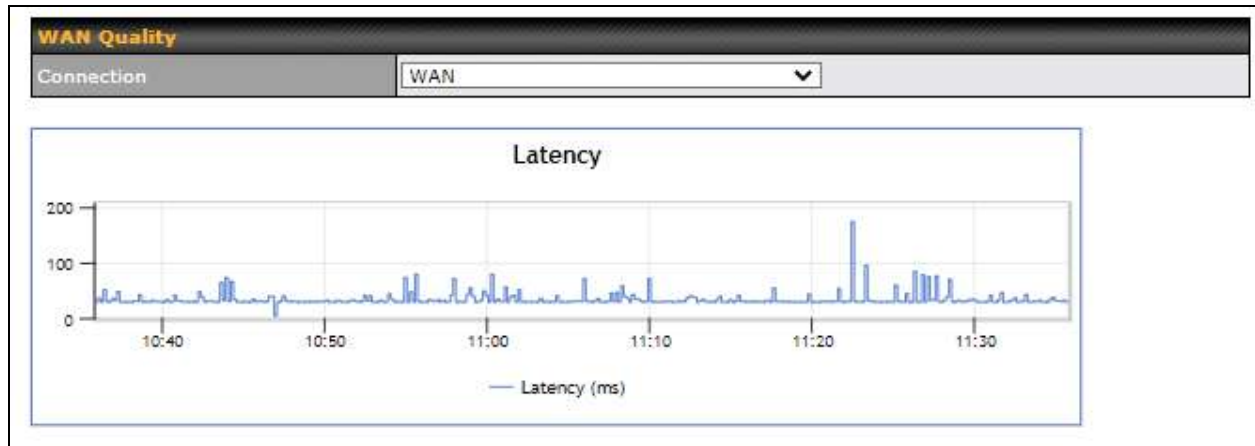
This section displays a list of events that have taken place within a firewall. Click the  button and the log will be refreshed.

30.9.3 SpeedFusion VPN Event log

Device	Firewall	SpeedFusion VPN
SpeedFusion VPN Event Log		
Dec 29 16:57:17	SpeedFusion: SFC-SIN-H018 (link)	
Dec 29 16:56:43	SpeedFusion: SFH-SHARE-SIN failed to establish connection	
Dec 29 16:56:42	SpeedFusion: (link)	
Dec 29 16:56:38	SpeedFusion: SFC-SIN-H018 (link) failure detected)	
Jan 01 08:04:00	SpeedFusion: FusionHub_SG (link)	
Jan 01 08:03:53	SpeedFusion: suite TLS_AES_256_GCM_SHA384	
Jan 01 08:03:51	SpeedFusion: (link)	
Jan 01 08:03:48	SpeedFusion: SFC-SIN-H018 (link)	
Jan 01 08:03:43	SpeedFusion: suite TLS_AES_256_GCM_SHA384	

This section displays a list of events that have taken place within a SpeedFusion VPN connection. Click the  button and the log will be refreshed.

31 WAN Quality



The **Status > WAN Quality** allow to show detailed information about each connected WAN connection.

For cellular connections it shows signal strength, quality, throughput and latency for the past hour.

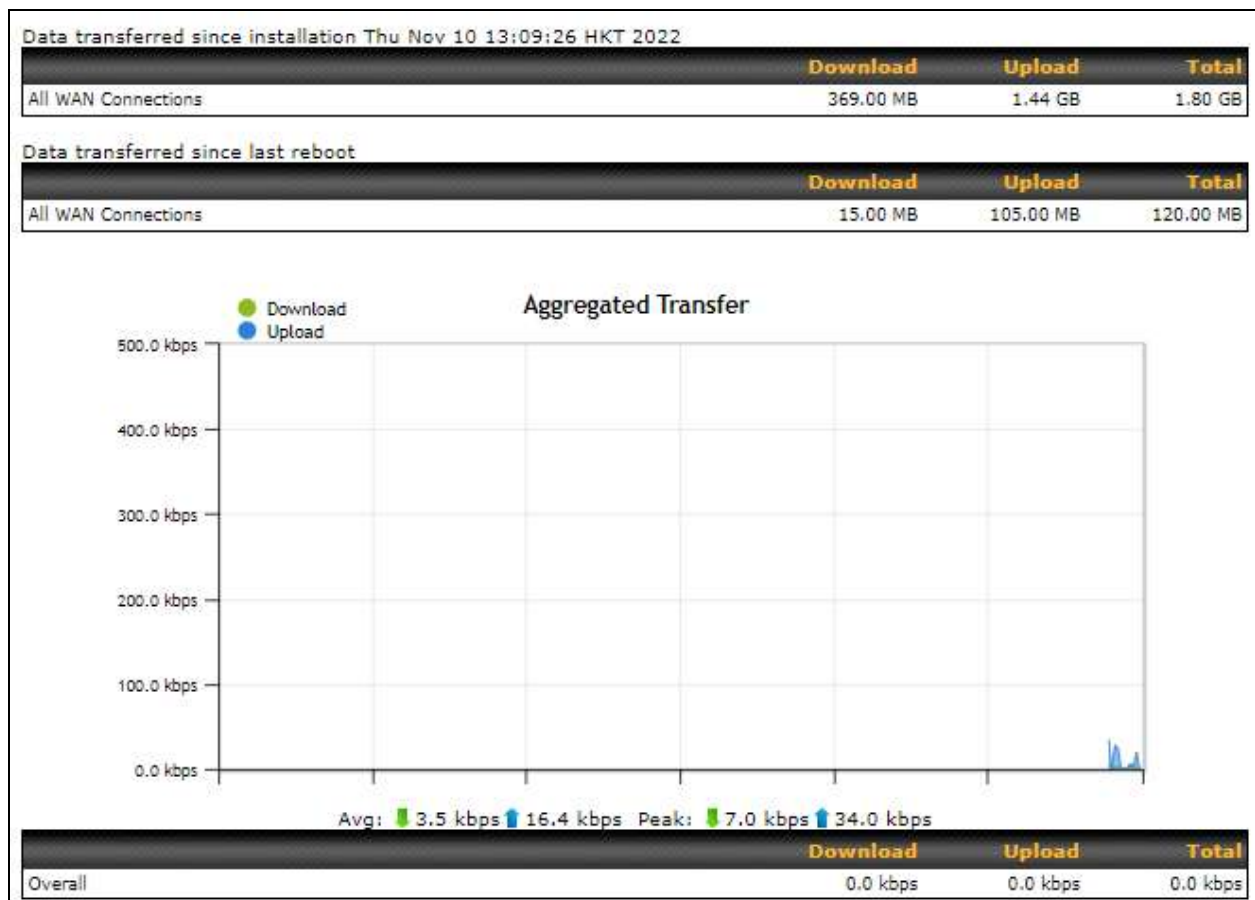
32 Usage Reports

This section shows bandwidth usage statistics and is located at **Status > Usage Reports**

Bandwidth usage at the LAN while the device is switched off (e.g., LAN bypass) is neither recorded nor shown.

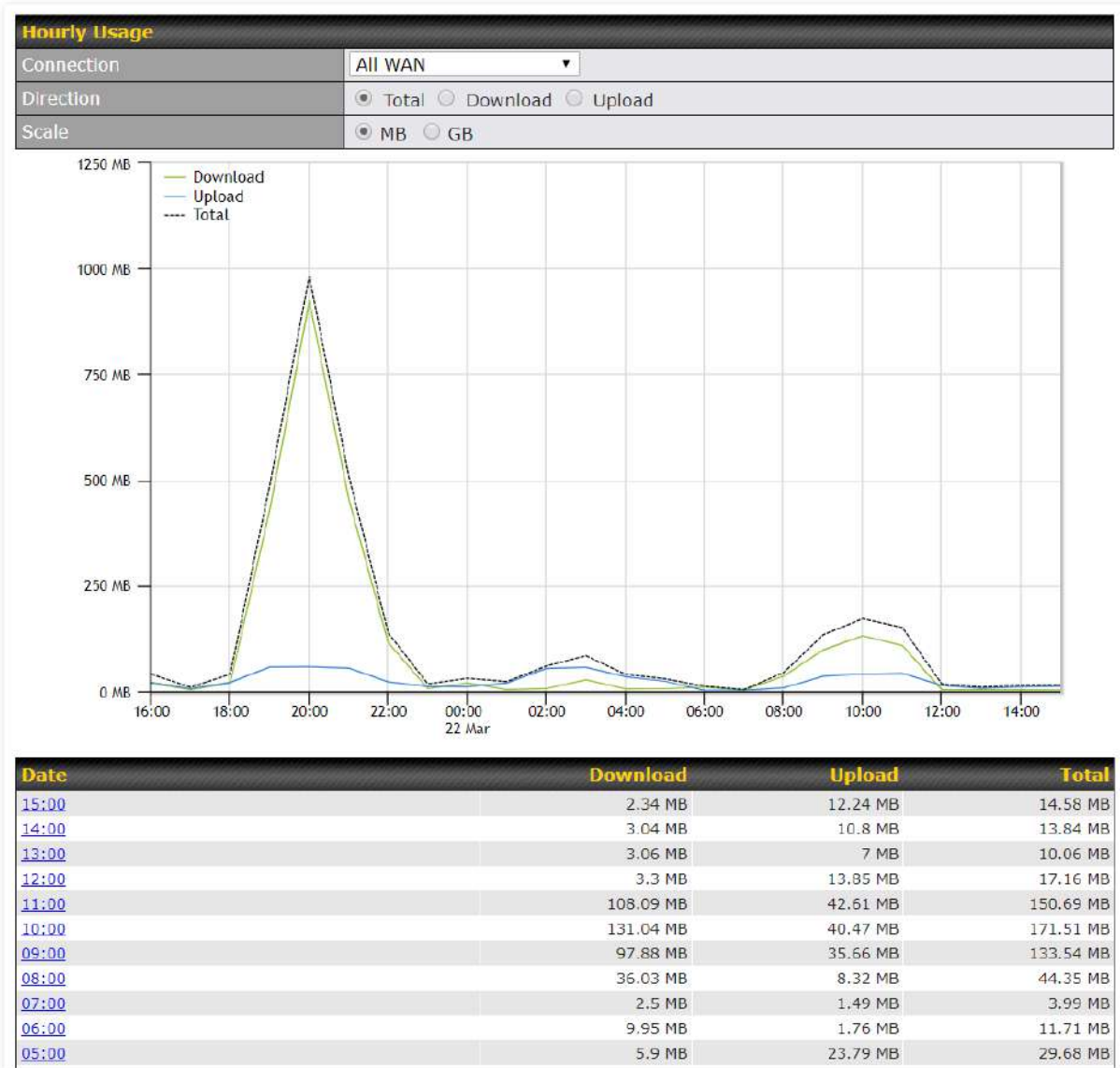
32.1 Real-Time

The **Data transferred since installation** table indicates how much network traffic has been processed by the device since the first bootup. The **Data transferred since last reboot** table indicates how much network traffic has been processed by the device since the last bootup.



32.2 Hourly

This page shows the hourly bandwidth usage for all WAN connections, with the option of viewing each individual connection. Select the desired connection to check from the drop-down menu.



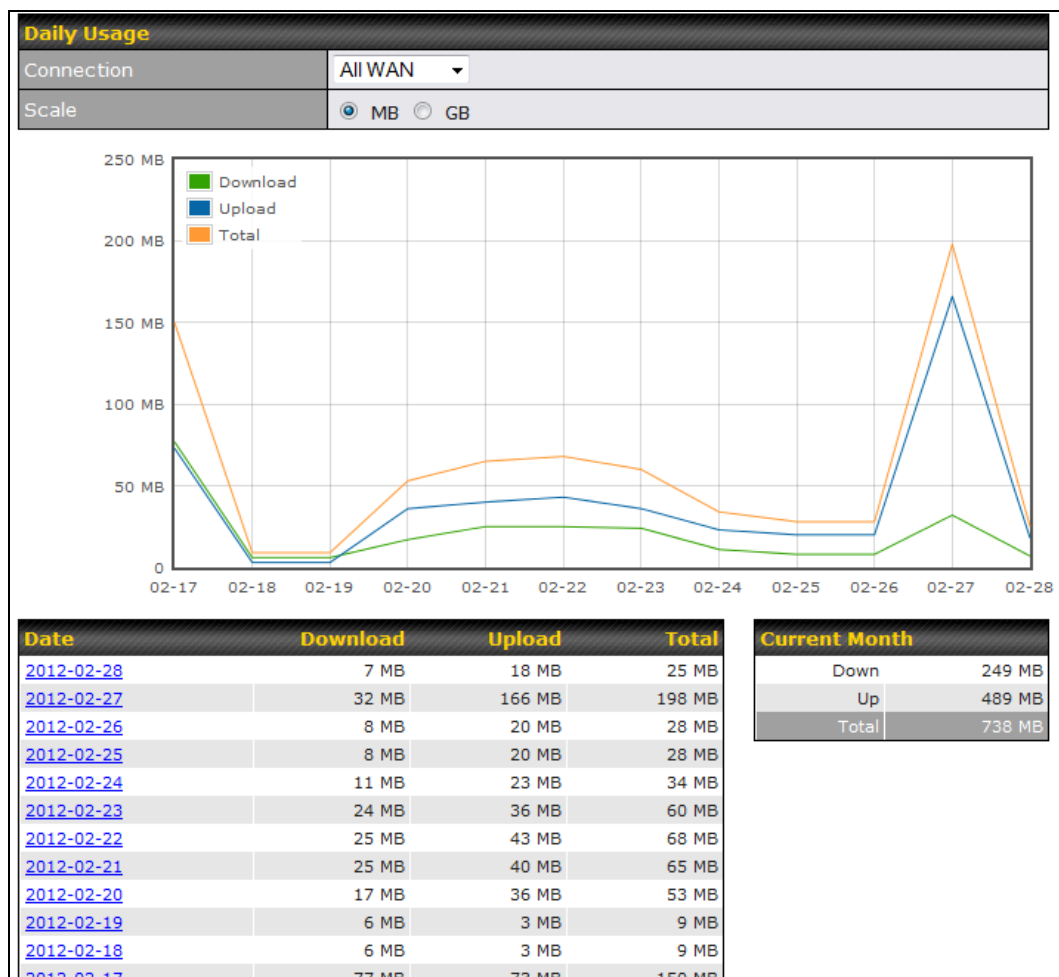
32.3 Daily

This page shows the daily bandwidth usage for all WAN connections, with the option of viewing each individual connection.

Select the connection to check from the drop-down menu. If you have enabled the **Bandwidth Monitoring** feature, the **Current Billing Cycle** table for that WAN connection will be displayed.

Click on a date to view the client bandwidth usage of that specific date. This feature is not available if you have selected to view the bandwidth usage of only a particular WAN connection.

The scale of the graph can be set to display megabytes (MB) or gigabytes (GB).

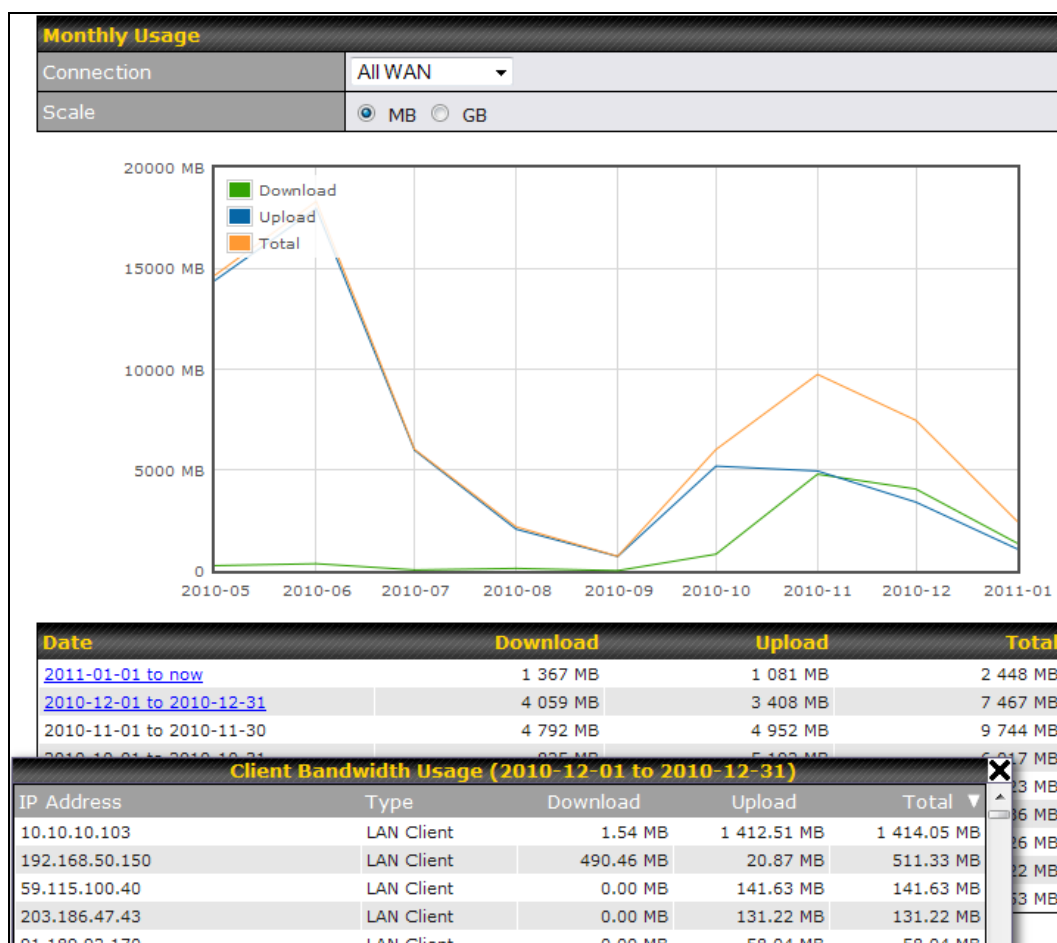


All WAN Daily Bandwidth Usage

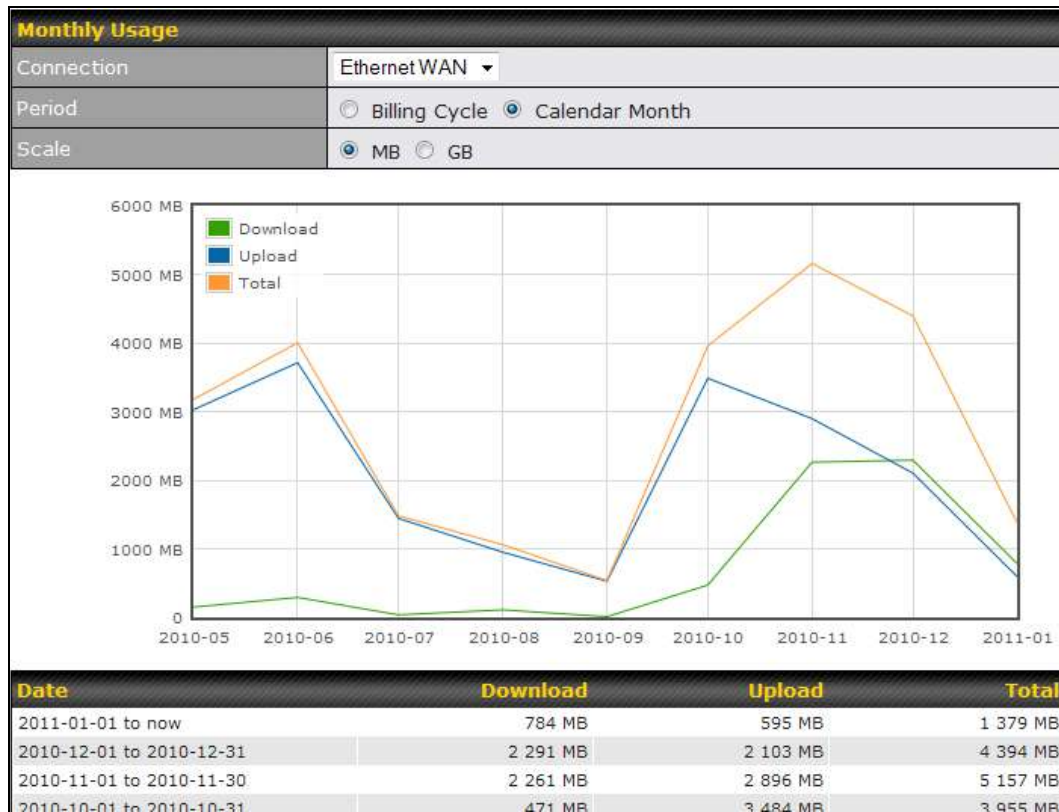
32.4 Monthly

This page shows the monthly bandwidth usage for each WAN connection. If you have enabled the **Bandwidth Monitoring** feature, you can check the usage of each particular connection and view the information by **Billing Cycle** or by **Calendar Month**.

Click the first two rows to view the client bandwidth usage in the last two months. This feature is not available if you have chosen to view the bandwidth of an individual WAN connection. The scale of the graph can be set to display megabytes (**MB**) or gigabytes (**GB**).



All WAN Monthly Bandwidth Usage



Ethernet WAN Monthly Bandwidth Usage

Tip

By default, the scale of data size is in **MB**. 1GB equals 1024MB.

Appendix A: Restoration of Factory Defaults

To restore the factory default settings on a Pepwave router, follow the steps below:

1. Locate the reset button on the front or back panel of the Pepwave router.
2. With a paperclip, press and keep the reset button pressed.

Hold for approximately 20 seconds for factory reset (Note: The LED status light shows in RED, all WAN/LAN port lights start blinking, and release the button)

After the Pepwave router finishes rebooting, the factory default settings will be restored.

Important Note

All previous configurations and bandwidth usage data will be lost after restoring factory default settings. Regular backup of configuration settings is strongly recommended.



Appendix B: Overview of ports used by Peplink SD-WAN routers and other Peplink services

Default Port Number	Usage	Service	Inbound/Outbound	Default Status
UDP 5246	Data flow	InControl	Outbound	Enabled
TCP 443	HTTPS service	InControl	Outbound	Enabled
TCP 5246	Optional, used when TCP 443 is not responding	InControl	Outbound	Enabled
TCP 5246	Remote Web Admin	InControl Virtual Appliance	Outbound	Enabled
TCP 4500	VPN Data (TCP Mode)	SpeedFusion VPN / SpeedFusion	Inbound / Outbound*	Disabled
TCP 32015	VPN handshake	SpeedFusion VPN / SpeedFusion	Inbound / Outbound*	Disabled
UDP 4500	VPN Data	SpeedFusion VPN / SpeedFusion	Inbound / Outbound*	Disabled
UDP 32015 ^o	VPN Data (alternative)	SpeedFusion VPN / SpeedFusion	Inbound / Outbound*	Disabled
TCP/UDP 4500+N-1 [^]	VPN Sub-Tunnels Data	SpeedFusion VPN / SpeedFusion	Inbound / Outbound*	Disabled
UDP 32015+N-1 [^]	VPN Sub-Tunnels Data (alternative)	SpeedFusion VPN / SpeedFusion	Inbound / Outbound*	Disabled
UDP 4500	VPN Data	IPsec	Inbound / Outbound*	Disabled
UDP 500	VPN initiation	IPsec	Inbound / Outbound*	Disabled
UDP 500	L2TP	Remote User Access	Inbound	Disabled
UDP 1701	L2TP	Remote User Access	Inbound	Disabled
UDP 4500	L2TP	Remote User Access	Inbound	Disabled
UDP 1194	OpenVPN	Remote User Access	Inbound	Disabled
IP 47	PPTP (GRE)	Remote User Access	Inbound	Disabled
TCP 2222	Remote Assistance Direct connection	Peplink Troubleshooting Assistance	Outbound	Enabled

TCP 80	HTTP traffic	Web Admin Interface access	Inbound	Enabled
TCP 443	HTTPS traffic	Web Admin Interface access (secure)	Inbound	Enabled
TCP 8822	SSH	SSH	Inbound	Disabled
UDP 161	SNMP Get	SNMP monitoring	Inbound	Disabled
UDP 162	SNMP Trap	SNMP monitoring	Outbound	Disabled
TCP, UDP 1812	Radius Authentication	Radius	Outbound	Disabled
TCP, UDP 1813	Radius Accounting	Radius	Outbound	Disabled
UDP 123	Network Time Protocol	NTP	Inbound Outbound	Disabled Enabled
TCP 60660	Real-time location data in NMEA format	GPS	Outbound	Disabled

Disclaimer:

- By default, only TCP 32015 and UDP 4500 are needed for SpeedFusion VPN / SpeedFusion.
- Inbound / Outbound* - Inbound = For Server mode; Outbound = For Client mode
- UDP 32015° - If IPsec VPN or L2TP/IPsec RUA is enabled, the UDP 4500 is occupied, so SpeedFusion VPN / SpeedFusion will automatically switch to UPD 32015 as VPN data port .
- UDP 32015+N-1^ / TCP/UDP 4500+N-1^ - When using Sub-Tunnels, multiple ports are in use (1 for each Sub-Tunnel profile).
- The default UDP data ports used when using (N number of Sub-Tunnel profiles) are:
4500...4500+N-1, or (when port 4500 is in use by IPsec or L2TP/IPsec) 32015... 32015+N-1".

FCC Requirements for Operation in the United States

Federal Communications Commission (FCC) Compliance Notice:

For Dome Pro LR

Federal Communication Commission Interference Statement

Any changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 38 cm between the radiator and your body.