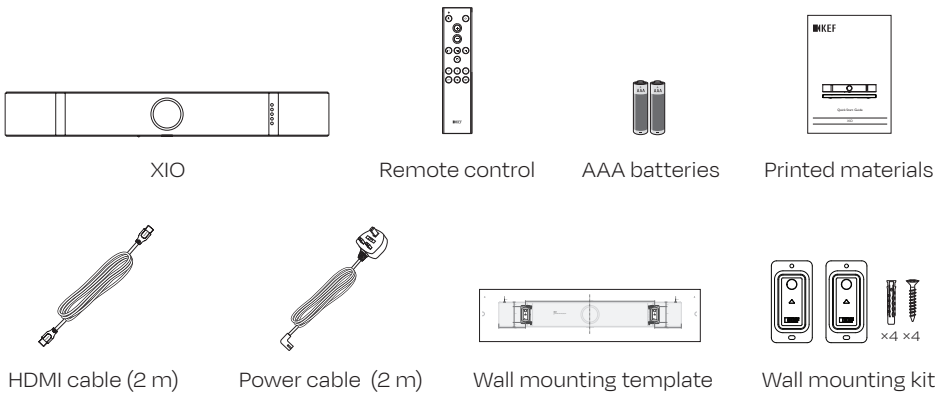


Quick Start Guide

XIO

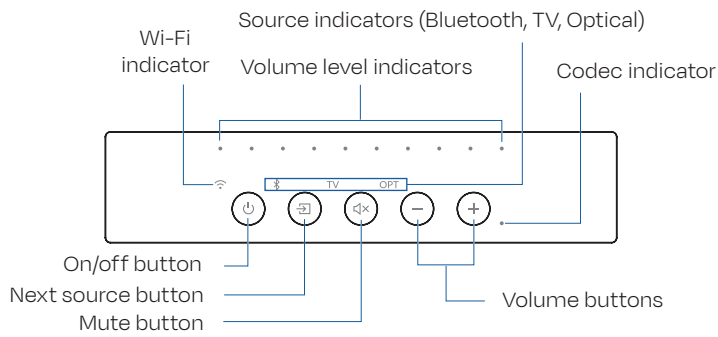
In the Box

Check whether XIO or any parts are damaged or missed. If this is the case, do not use the product and contact your retailer.

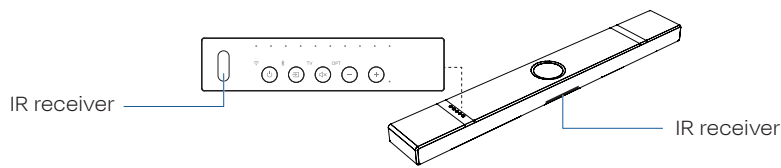


Product Overview

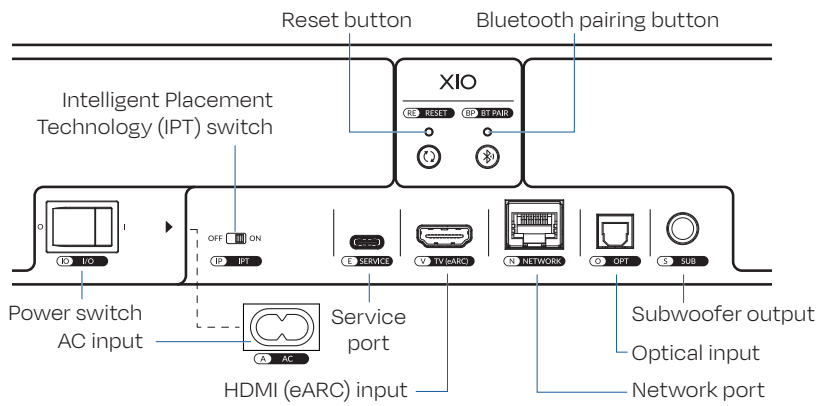
Control Panel



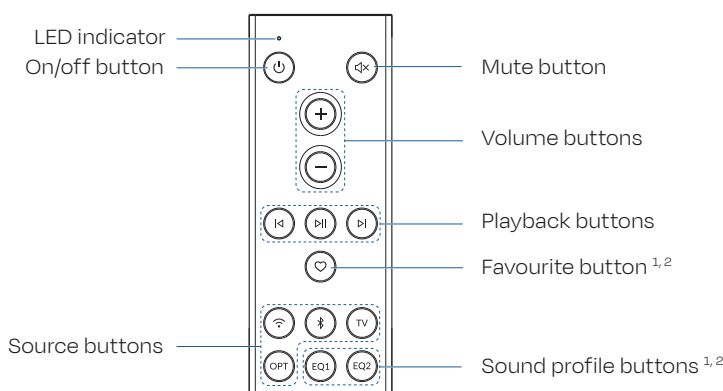
IR Receivers



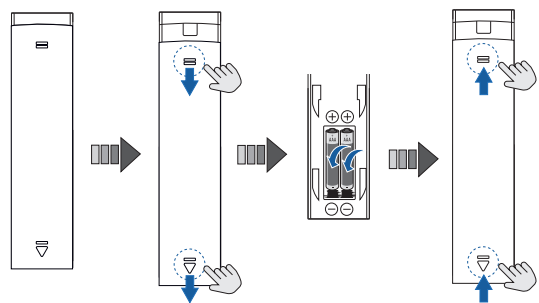
Back Panel



Remote Control



¹ Favourite button is defaulted as Next source. EQ1 is defaulted as Dialogue mode. EQ2 is defaulted as Night mode.
² EQ1, EQ2 and Favourite buttons can be customised from the KEF Connect App.



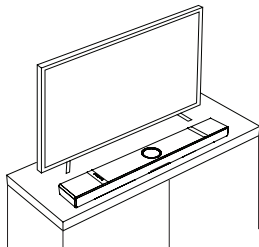
Press on the circled areas to slide open or close the battery compartment cover. Battery life varies based on storage time and usage. Replace with new AAA alkaline batteries if you notice inconsistent performance or the LED indicator stops working.

Setting up XIO

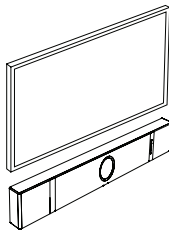
1. Placement

Place XIO on a TV cabinet or mount it on a wall (see section [Wall Mounting Instructions](#)).

On a TV cabinet

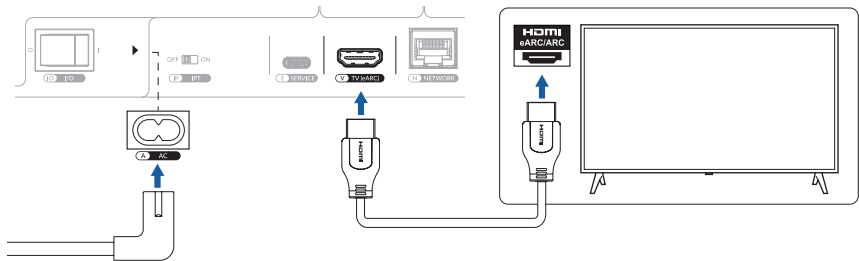


On a wall

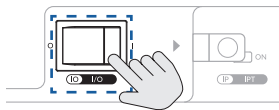


2. Connecting XIO to Power and TV

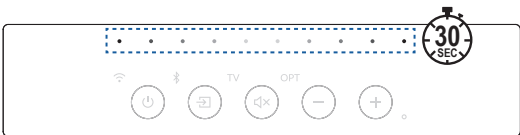
1. Connect the power cable and HDMI cable to XIO.



2. Connect the plug of the power cable into the power socket/outlet.
3. Press the power switch (IO) to set it to the "I" (ON) position.



4. Wait for around 30 seconds while XIO is booting up. The volume level indicators blink sequentially during this process.



3. Setting up XIO with or without Network

3.1 Setting up XIO with Network

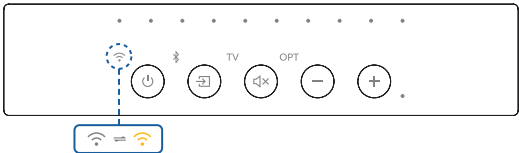
For optimal performance, set up XIO with a Wi-Fi network.

- 1. Download and install "KEF Connect" on your iOS* or Android** device.

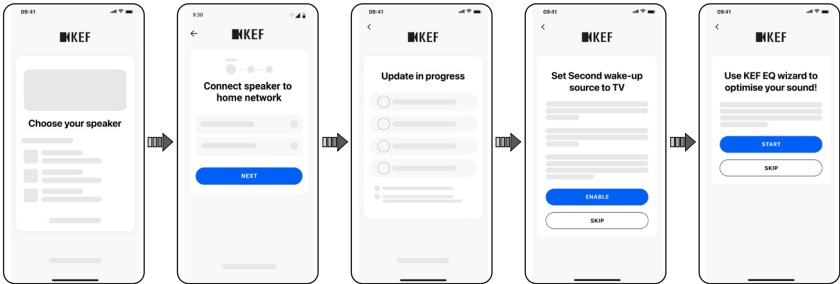


*Requires iOS 14 or above. Refer to App Store for the latest requirements (subject to change).
**Requires Android 10 or above. Refer to Google Play for the latest requirements (subject to change).

- 2. Check the Wi-Fi icon on the control panel of XIO. It is ready to be onboarded if the Wi-Fi icon blinks amber/white alternately.



- 3. Launch the KEF Connect App, create a user account and follow the on-screen instructions to set up XIO.

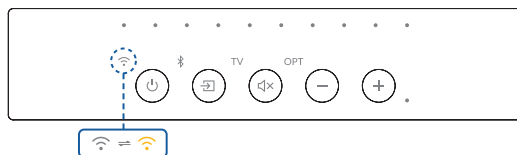


3.2 Setting up XIO without Network

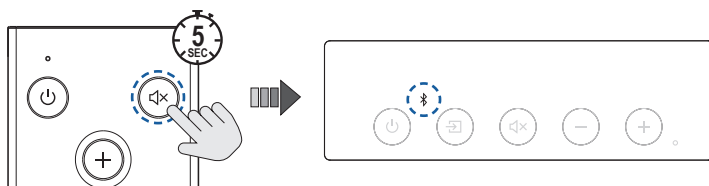
If your Wi-Fi network is unstable, you can set up XIO without it.

WARNING! This will limit the XIO controls, functionalities and customisations. All important feature updates will also be missed.

1. Make sure that XIO is in the setup mode. The Wi-Fi icon should blink amber/white alternately.



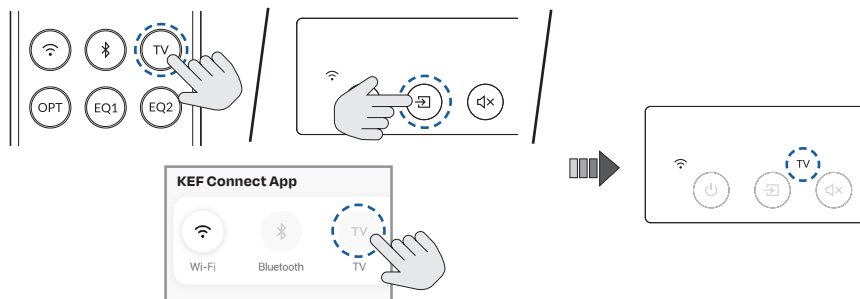
2. Press and hold the Mute button on the remote control until XIO is in the Bluetooth discovery mode.



The Wi-Fi functionality is now disabled.

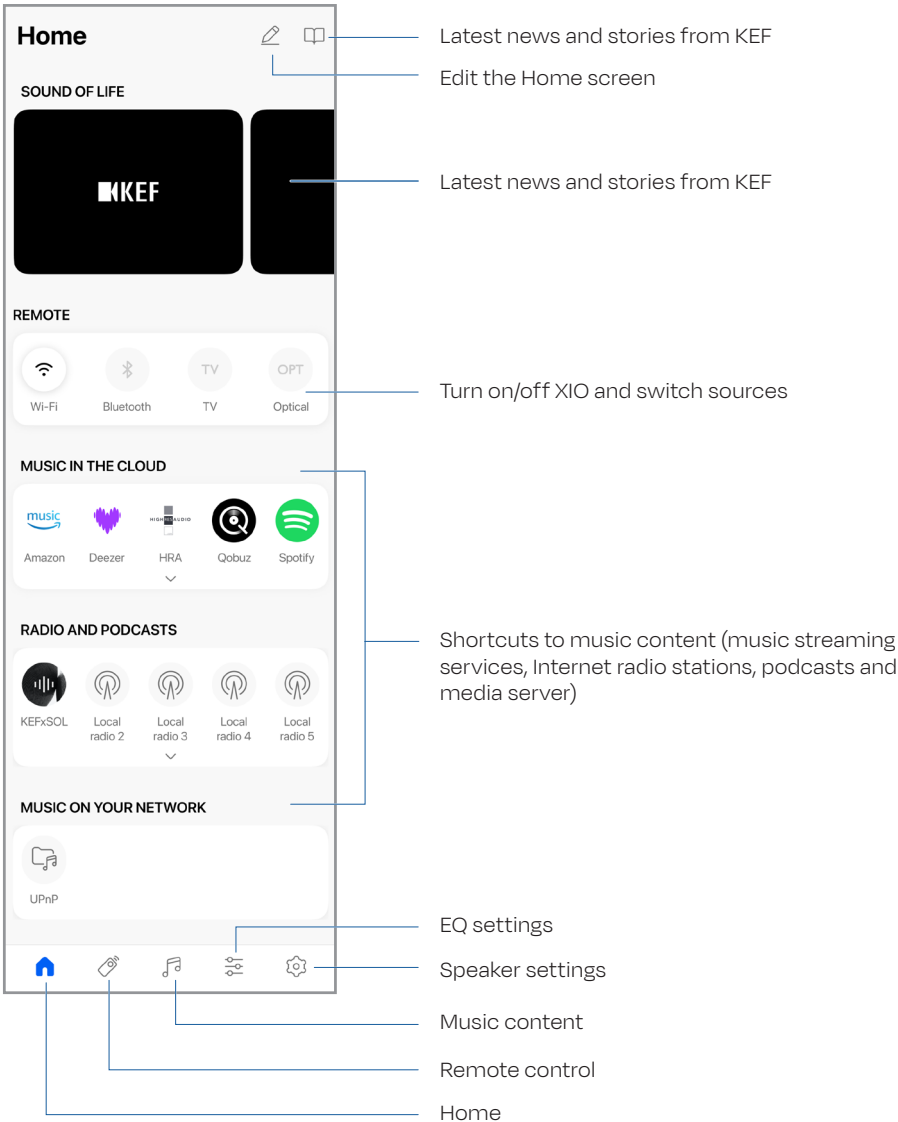
4. Playing Audio from your TV

1. Switch the source to TV through the control panel, remote control or KEF Connect App. The TV icon turns on solid white if connection is made.

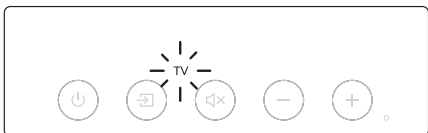


- Make sure the HDMI cable is connected to the eARC port of the TV, and the HDMI CEC connection is enabled in the TV settings. For details, refer to the user manual for the TV.
2. Play content on the TV and enjoy the experience with XIO.

KEF Connect App Overview



Basic LED Indications

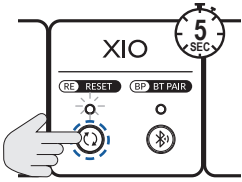
LED	Status	
	The volume level indicators blink sequentially.	XIO is booting up.
	Wi-Fi icon is blinking white and amber.	Ready to connect to a Wi-Fi network. Launch the KEF Connect App to set up XIO.
	Wi-Fi icon is solid white.	Connected to a Wi-Fi network.
	TV icon is blinking.	Connecting to a TV.
	TV icon is solid white.	Connected to a TV.
	Bluetooth icon is pulsing.	In Bluetooth discovery mode, and ready to pair with a Bluetooth device.
	Bluetooth icon is solid white.	Connected to a Bluetooth device.

LED	Status	
	Optical icon is solid white.	XIO is in the Optical mode.
	Mute icon is blinking.	XIO is muted.
	Codec indicator turns on.	Blue: Dolby Atmos Orange: DTS:X
	Source button and Volume Down button are blinking alternately.	Firmware update is in progress. Do not unplug the power cable until the firmware update is completed.

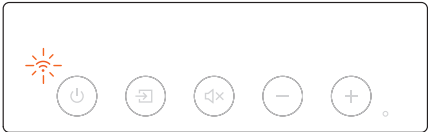
FAQ

1. How to reset XIO?

Press and hold the reset button (RE) on the back panel until the indicator above the button blinks.



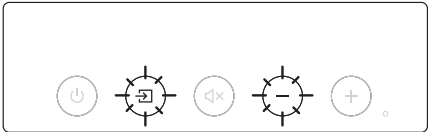
2. What should I do if I see the LED indications below?



Wi-Fi icon is blinking amber slowly.

XIO is unable to connect to a Wi-Fi network.

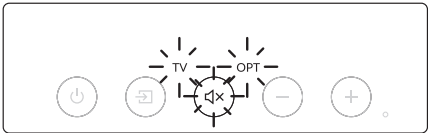
1. Check and make sure the stability of your Wi-Fi network.
2. Reset and re-connect XIO to the network.
3. Alternatively, you can use a LAN cable to connect XIO directly to the router.



Source button and Volume Down button are blinking slowly.

Firmware update interrupted. **DO NOT RESET XIO.**

1. Disconnect the power cable from XIO.
2. Wait approximately 60 seconds.
3. Plug the power cable back to XIO.
4. Perform the firmware update again on the KEF Connect App.



TV icon, OPT icon and Mute button are blinking.

There is a system error.

1. Disconnect the power cable from XIO.
2. Wait approximately 30 minutes.
3. Plug the power cable back to XIO to resume normal operation.

Note: System error may occur with improper power connection. Do not use a socket/outlet extender with XIO.

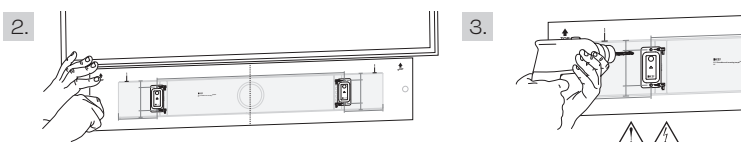
If the problem persists, please contact your KEF support team.

Wall Mounting Instructions

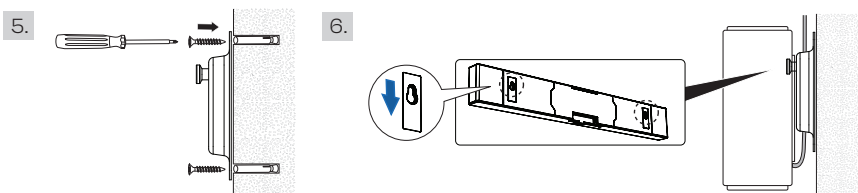
⚠ WARNING!

- No attempt should be made to install XIO on the wall unless you are sure that you will not be cutting through electric cables, water or gas pipes, or supporting joists.
- Make sure the wall on which XIO will be installed is flat, smooth and vertical.
- Make sure that the wall on which XIO will be installed is undamaged, and that it can support 20 kg per mounting point.
- The mounting kit provided is suitable for concrete walls. Seek professional advice about the installation materials suitable for your wall prior to mounting and replace them if necessary.

1. Determine the installation location using the supplied wall mounting template.
2. Tape the wall mounting template below the TV. Use a spirit level to ensure the template is leveled. Follow the template making sure XIO is at least 25 mm below the TV.
3. Follow the wall mounting template drilling four holes on the wall with an electric drill.



4. Remove the wall mounting template.
5. Insert the wall dowels into the drilled holes. Then place the wall brackets on the wall and drive the screws into the drilled holes through the wall brackets.
6. Hang XIO on the protruding heads of the wall brackets. Make sure the protruding heads are locked into the mounting holes on the back of XIO.



Hint: Make sure the power cable and HDMI cable are well connected to the back of XIO. A 12 mm space is reserved between the wall and XIO for routing the HDMI cable back to the TV.

7. Continue your setup by following the instructions in section [Connecting XIO to Power and TV](#).

Logos and Trademarks



Use of the Works with Apple badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards.

The XIO is a premium speaker compatible with AirPlay. To use AirPlay with XIO, the latest version of iOS, iPadOS, or macOS is recommended. Apple and AirPlay are trademarks of Apple Inc., registered in the U.S. and other countries and regions. The trademark "iPhone" is used in Japan with a license from Aiphone K.K.

Google Cast is a trademark of Google LLC.

The Spotify Software is subject to third party licenses found here: <https://www.spotify.com/connect/third-party-licenses>. Use your phone, tablet or computer as a remote control for Spotify. Go to spotify.com/connect to learn how.

Dolby, Dolby Atmos, and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation. Manufactured under license from Dolby Laboratories. Confidential unpublished works. Copyright © 2012–2024 Dolby Laboratories. All rights reserved.

For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS, Inc. or DTS Licensing Limited. DTS, DTS:X, and the DTS:X logo are registered trademarks or trademarks of DTS, Inc. in the United States and other countries. © 2021 DTS, Inc. ALL RIGHTS RESERVED.

The MPEG-H Audio System logo is a trademark of Fraunhofer and is registered in Germany, the United States and other countries.

360 Reality Audio requires subscription to compatible music streaming service – subscription fees may apply. Compatible services may not be available in certain countries/regions. Please visit sony.net/360RA/ to check compatibility of the service.

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI Trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. Other trademarks and trade names are those of their respective owners.

For further information, please visit [KEF.com](https://kef.com)

KEF reserves the right, in line with continuous research and development, to amend or change specifications without prior notice. E. & O.E.

For more support, please visit kef.com