TC8000

Touch Computer

Regulatory Guide

We reserves the right to make changes to any product to improve reliability, function, or design. We do not assume any product liability arising out of, or in connection with, the application or use of any product, circuit, or application described herein. No license is granted, either expressly or by implication, estoppel, or otherwise under any patent right or patent, covering or relating to any combination, system, apparatus, machine, material, method, or process in which our products might be used. An implied license exists only for equipment, circuits, and subsystems contained in the products.

Warranty

For the complete hardware product warranty statement, go to: http://www.zebra.com/warranty.

Service Information

If you have a problem using the equipment, contact your facility's Technical or Systems Support. If there is a problem with the equipment, they will contact the Global Support Center at: http://www.zebra.com/support.

For the latest version of this guide go to: http://www.zebra.com/support.

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Introduction

For detail information on using the TC8000, download the *TC8000 User Guide*. Go to the Zebra Support site: http://www.zebra.com/support.

Regulatory Information

This device is approved under Zebra Technologies Corporation.
This guide applies to Model Number TC80N0 and TC80NH.
All Zebra devices are designed to be compliant with the rules and regulations in the locations they are sold and will be labeled as required.
Local language translations are available at the following website: www.zebra.com/support.
Any changes or modifications to Zebra equipment not expressly approved by Zebra could void the user's authority to operate the equipment.
For use only with Zebra approved and UL Listed mobile computers, Zebra approved, and UL Listed/Recognized battery packs.

CAUTION Only use Zebra approved and UL Listed accessories, battery packs, and battery chargers.
Do NOT attempt to charge damp/wet mobile computers or batteries. All components must be dry before connecting to an external power source.

Declared maximum operating temperature: 50°C.

Bluetooth® Wireless Technology

This is an approved *Bluetooth*® product. For more information or to view the End Product Listing, please visit https://www.bluetooth.org/tpg/listings.cfm.

Wireless Device Country Approvals

Note: This section is only applicable to WW/WR/EU configurations.
Regulatory markings subject to certification are applied to the device signifying the radio(s) is/are approved for use in the following countries and continents: United States, Canada, Japan, China, South Korea, Australia, and Europe.
Please refer to the Declaration of Conformity (DoC) for details of other country markings. This is available at: http://www.zebra.com/doc.
Note: Europe includes Austria, Belgium, Bulgaria, Croatia, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, and the United Kingdom.

CAUTION Operation of the device without regulatory approval is illegal.

Country Roaming

This device incorporates the International Roaming feature (IEEE802.11d), which will ensure the product operates on the correct channels for the particular country of use.

Frequency of Operation – IC

5 GHz Only:

The use in the UNII (Unlicensed National Information Infrastructure) band 1 (5150-5250 MHz) is restricted to Indoor Use Only; any other use will make the operation of this device illegal.
Industry Canada Statement:

CAUTION The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-Channel mobile satellite systems. High power radars are allocated as primary users (meaning they have priority) of 5250-5350 MHz and 5650-5850 MHz and these radars could cause interference and/or damage to LE-LAN devices

CAUTION Le dispositive fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux. Les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bands 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL..

2.4 GHz Only

The available channels for 802.11 b/g operation in the US are Channels 1 to 11. The range of channels is limited by firmware.

Health and Safety

Ergonomic Recommendations

CAUTION In order to avoid or minimize the potential risk of ergonomic injury, follow the recommendations below. Consult with your local Health and Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures

Note: The following section is only applicable for mobile computers.

Vehicle Installation

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (including safety systems). Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer about any equipment that has been added to your vehicle.
An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result. Position the device within easy reach. Be able to access the device without removing your eyes from the road.
Note: Connection to an alert device that will cause a vehicle horn to sound or lights to flash on receipt of a call on public roads is not permitted.
IMPORTANT: Before installing or using, check state and local laws regarding windshield mounting and use of equipment.

For Safe Installation

- Do not put your phone in a location that obstructs the drivers vision or interferes with the operation of the Vehicle.
- Do not cover an airbag.

Safety on the Road

Do not take notes or use the device while driving. Jotting down a 'to do' list or flipping through your address book takes attention away from your primary responsibility; driving safely.
When driving a car, driving is your first responsibility - Give your full attention to driving. Check the laws and regulations on the use of wireless devices in the areas where you drive. Always obey them.
When using a wireless device behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless device and any features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
2. When available, use a hands free device.
3. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
4. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
5. Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.
6. Use your wireless phone to call for help. Dial the Emergency services, (9-1-1 in the US, and 1-1-2 in Europe) or other local emergency number in the case of fire, traffic accident, or medical emergencies. Remember, it is a free call on your wireless phone! The call can be made regardless of any security codes and depending on a network; with or without a SIM card inserted.
7. Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call the Emergency Services (9-1-1 in the US, and 1-1-2 in Europe) or other local emergency number as you would want others to do for you.
8. Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

"The wireless industry reminds you to use your device / phone safely when driving."

Warnings for Use of Wireless Devices

CAUTION Please observe <u>all</u> warning notices with regard to the usage of wireless devices.

Potentially Hazardous Atmospheres - Vehicles Use

You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants, etc. and areas where the air contains chemicals or particles such as grain, dust, or metal powders and any other area where you would normally be advised to turn off your vehicle engine.

Safety in Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff. If your device offers a 'flight mode' or similar feature, consult airline staff as to its use in flight.

Safety in Hospitals

Wireless devices transmit radio frequency energy and may affect medical electrical equipment.
Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics, or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Pacemakers

Pacemaker manufacturers recommended that a minimum of 15 cm (6 inches) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Persons with Pacemakers:

- Should ALWAYS keep the device more than 15 cm (6 inches) from their pacemaker when turned ON.
- Should not carry the device in a breast pocket.
- Should use the ear furthest from the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn OFF your device.

Other Medical Devices

Please consult your physician or the manufacturer of the medical device to determine if the operation of your wireless product may interfere with the medical device.

RF Exposure Guidelines

Safety Information

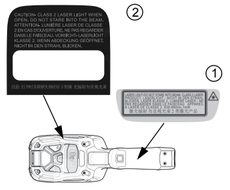
- **Reducing RF Exposure - Use Properly**
  Only operate the device in accordance with the instructions supplied.
- **International**: The device complies with internationally recognized standards covering human exposure to electromagnetic fields from radio devices. For information on 'International' human exposure to electromagnet fields, refer to the Zebra Declaration of Conformity (DoC) at: http://www.zebra.com/doc.
  For further information on the safety of RF energy from wireless devices, see http://responsibility.zebra.com/index.php/downloads/, which is located under **Wireless Communications and Health**.
- **Europe: Hand-Held Devices**
  This device was tested for typical body worn operation. Use only Zebra tested and approved belt clips, holsters, and similar accessories to ensure EU Compliance.
  U.S. and Canada: Co-located statement
  To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located or operating in conjunction with any other transmitter/antenna except those already approved in this filling.
  Hand-Held Devices: This device was tested for typical body worn operation. Use only Zebra tested and approved belt-clips, holsters, and similar accessories to ensure FCC Compliance. The use of third-party belt clips, holsters, and similar accessories may not comply with FCC RF exposure compliance requirements, and should be avoided.

To satisfy US and Canadian RF exposure requirements, a transmitting device must operate with a minimum separation distance of 18 mm or more from a person's body.
Pour satisfaire aux exigences Américaines et Canadiennes d'exposition aux radio fréquences, un dispositif de transmission doit fonctionner avec une distance de séparation minimale de 18 mm ou plus de corps d'une personne.

Laser Devices

Class 2 laser scanners use a low power, visible light diode. As with any very bright light source such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.
The following statement is required to comply with US and international regulations.

CAUTION Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous laser light exposure.



Labels Reads

1. LASER LIGHT - DO NOT STARE INTO BEAM CLASS 2 LASER PRODUCT.
2. CAUTION - CLASS 3R LASER LIGHT WHEN OPEN. AVOID DIRECT EYE EXPOSURE.
3. COMPLIES WITH 21 CFR1040.10 AND 1040.11 EXCEPT FOR DEVIATIONS PURSUANT TO LASER NOTICE NO. 50, DATED JUNE 24, 2007, AND IEC 60825-1 (Ed.2.0), EN60825-1:2007 AND IEC/EN 60825-1:2014

LED Devices

For LED devices which have been evaluated to IEC 62471 and comply with the Exempt Risk Group, no product labeling requirements apply. However, the following statement is required to comply with US and international regulations:
LED Compliance Statement:
Classified as 'EXEMPT RISK GROUP' according to IEC 62471:2006 and EN 62471:2008.
Pulse duration: SE4750:1.7 ms

Radio Frequency Interference Requirements-FCC

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The use of 5 GHz WLAN, for use in the U.S., has the following restriction:

- Notched Band 5.60 - 5.65 GHz

Radio Transmitters (Part 15)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

Radio Frequency Interference Requirements – Canada

CAN ICES-3 (B)/NMB-3(B)

Radio Transmitters

For RLAN Devices:
The use of 5 GHz RLANs, for use in Canada, have the following restrictions:

- Restricted Band 5.60 - 5.65 GHz

This device is in compliance with the NRC for Industry Canada applicable to license-exempt radios. Use is allowed with the following two conditions: (1) the device must not produce interference, and (2) the device must accept any interference to the radio even if the interference is likely to compromise operation.
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radio électrique subi même si le brouillage est susceptible d'en compromettre le fonctionnement.
Label Marking: The Term 'IC:' before the radio certification only signifies that Industry Canada technical specifications were met.

Marking and European Economic Area (EEA)

The use of 2.4GHz RLANs, for use through the EEA, have the following restrictions:

- Maximum radiated transmit power of 100mW EIRP in the frequency range 2.400 -2.4835 GHz.

Bluetooth® Wireless Technology for use through the EEA has the following restrictions:

- Maximum radiated transmit power of 100mW EIRP in the frequency range 2.400 -2.4835 GHz.

RFID devices for use through the EEA have the following restrictions:

- Maximum radiated transmit power of 2W ERP in the frequency range 865.6-867.6MHz.

The use of RFID Devices has varying restrictions for use within the EEA; please refer to the Zebra Declaration of Conformity (DoC) for details at http://www.zebra.com/doc.

Statement of Compliance

Zebra hereby declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and 2011/65/EU. A Declaration of Conformity may be obtained from http://www.zebra.com/doc.

Waste Electrical and Electronic Equipment (WEEE)

English: For EU Customers: All products at the end of their life must be returned to Symbol for recycling. For information on how to return product, please go to: http://www.zebra.com/weee.

Français: Clients de l'Union Européenne : Tous les produits en fin de cycle de vie doivent être retournés à Symbol pour recyclage. Pour de plus amples informations sur le retour de produits, consultez : http://www.zebra.com/weee.

Español: Para clientes en la Unión Europea: todos los productos deberán entregarse a Symbol al final de su ciclo de vida para que sean reciclados. Si desea más información sobre cómo devolver un producto, visite: http://www.zebra.com/weee.

Deutsch: Für Kunden innerhalb der EU: Alle Produkte müssen am Ende ihrer Lebensdauer zum Recycling an Symbol zurückgesandt werden. Informationen zur Rücksendung von Produkten finden Sie unter http://www.zebra.com/weee.

Italiano: per i clienti dell'UE: tutti i prodotti che sono giunti al termine del rispettivo ciclo di vita devono essere restituiti a Symbol al fine di consentirne il riciclaggio. Per informazioni sulle modalità di restituzione, visitare il seguente sito Web: http://www.zebra.com/weee.

Português: Para clientes da UE: todos os produtos no fim de vida devem ser devolvidos à Symbol para reciclagem. Para obter informações sobre como devolver o produto, visite: http://www.zebra.com/weee.

Nederlands: Voor klanten in de EU: alle producten dienen aan het einde van hun levensduur naar Symbol te worden teruggezonden voor recycling. Raadpleeg http://www.zebra.com/weee voor meer informatie over het terugzenden van producten.

Polski: Klienci z obszaru Unii Europejskiej: Produkty wycofane z eksploatacji należy zwrócić do firmy Symbol w celu ich utylizacji. Informacje na temat zwrotu produktów znajdują się na stronie internetowej http://www.zebra.com/weee.

Čeština: Pro zákazníky z EU: Všechny produkty je nutné po skončení jejich životnosti vrátit spoločnosti Symbol k recyklaci. Informace o způsobu vrácení produktu najdete na webové stránce: http://www.zebra.com/weee.

Eesti: EL klientidele: kõik tooted tuleb nende eluea lõppedes tagastada taaskasutamise eesmärgil Symbol'ile. Lisainformatsiooni

Review Copy

saamiseks toote tagastamise kohta külastage palun aadressi: http://www.zebra.com/weee.

Magyar: Az EU-ban másárlóknak: Minden tönkrement terméket a Symbol vállalathoz kell eljuttatni újrahasznosítás céljából. A termék visszajuttatásának módjával kapcsolatos tudnivalókért látogasson el a http://www.zebra.com/weee weboldalra.

Slovenski: Za kupce v EU: vsi izdelki se morajo po poteku življenjske dobe vrniti podjetju Symbol za reciklažo. Za informacije o vraèilu izdelka obišèite: http://www.zebra.com/weee.

Svenska: För kunder inom EU: Alla produkter som uppnått sin livslängd måste returneras till Symbol för återvinning. Information om hur du returnerar produkten finns på http://www.zebra.com/weee.

Suomi: Asiakkaat Euroopan unionin alueella: Kaikki tuotteet on palautettava kierrätettäväksi Symbol-yhtiöön, kun tuotetta ei enää käytetä. Lisätietoja tuotteen palauttamisesta on osoitteessa http://www.zebra.com/weee.

Dansk: Til kunder i EU: Alle produkter skal returneres til Symbol til recirkulering, når de er udtjent. Læs oplysningerne om returnering af produkter på: http://www.zebra.com/weee.

Ελληνικά: Για πελάτες στην Ε.Ε.: Όλα τα προϊόντα, στο τέλος της διάρκειας ζωής τους, πρέπει να επιστρέφονται στην Symbol για ανακύκλωση. Για περισσότερες πληροφορίες σχετικά με την επιστροφή ενός προϊόντος, επισκεφθείτε τη διεύθυνση http://www.zebra.com/weee στο Διαδίκτυο.

Malti: Għal klijenti fl-UE: il-prodotti kollha li jkunu waslu fl-aħħar tal-ħajja ta' l-użu tagħhom, iridu jiġu rritornati għand Symbol għar-riċiklaġġ. Għal aktar tagħrif dwar kif għandek tirritorna l-prodott, jekk jogħġbok żur: http://www.zebra.com/weee.

Slovenčina: Pre zákazníkov z krajín EU: Všetky výrobky musia byť po uplynutí doby ich životnosti vrátené spoločnosti Symbol na recykláciu. Bližšie informácie o vrátení výrobkov nájdete na: http://www.zebra.com/weee.

Lietuvių: ES vartotojams: visi gaminiai, pasibaigus jų eksploatacijos laikui, turi būti grąžinti utilizuoti į kompaniją „Symbol". Daugiau informacijos, kaip grąžinti gaminį, rasite: http://www.zebra.com/weee.

Latviešu: ES klientiem: visi produkti pēc to kalpošanas mūža beigām ir jānogādā atpakaļ Symbol otrreizējai pārstrādei. Lai iegūtu informāciju par produktu nogādāšanu Symbol, lūdzu, skatiet: http://www.zebra.com/weee.

Türkçe: AB Müşterileri için: Kullanım süresi dolan tüm ürünler geri dönüştürme için Symbol'ya iade edilmelidir. Ürünlerin nasıl iade edileceği hakkında bilgi için lütfen şu adresi ziyaret edin: http://www.zebra.com/weee.

TURKISH WEEE Statement of Compliance

EEE Yönetmeliğine Uygundur Complies with EEE.

Japan (VCCI) - Voluntary Control Council for Interference

Class B

この装置は、情報処理装置等電波障害自主規制協議会（ＶＣＣＩ）の基準に基づくクラスＢ情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。VCCI - B
This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

Korea Warning Statement for Class B ITE

기 종별	사 용 자 안 내 문
B 급 기기 (가정용 방송통신기자재)	이 기기는 가정용 (B 급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

Other Countries

Australia

Use of 5 GHz RLANs in Australia is restricted in the following band 5.60 - 5.65 GHz.

Brazil (UNWANTED EMISSIONS - ALL PRODUCTS)

Regulatory declarations for TC8000 - BRAZIL
For more information consult the website www.anatel.gov.br
Declarações Regulamentares para TC8000 - Brazil

Nota: A marca de certificação se aplica ao Transceptor, modelo TC8000.
Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.
Para maiores informações sobre ANATEL consulte o site: www.anatel.gov.br
Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.
Este produto está homologado pela Anatel, de acordo com os procedimentos regulamentados pela Resolução n°242/2000 e atende aos requisitos técnicos aplicados, incluindo os limites de exposição da Taxa de Absorção Específica referente a campos elétricos, magnéticos e eletromagnéticos de radiofrequência, de acordo com as Resoluções n° 303/2002 e 533/2009.
Este dispositivo está em conformidade com as diretrizes de exposição à radiofrequência quando posicionado pelo menos X centímetros de distância do corpo. Para maiores informações, consulte o site da Anatel.

Chile

Este equipo cumple con la Resolución No 403 de 2008, de la Subsecretaria de telecomunicaciones, relativa a radiaciones electromagnéticas.
This device complies with the Resolution Not 403 of 2008, of the Undersecretary of telecommunications, relating to electromagnetic radiation.

China

Hong Kong

In accordance with HKTA1039, the band 5.15GHz - 5.35GHz is for indoor operation only.

Mexico

Restrict Frequency Range to: 2.450 - 2.4835 GHz.
La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

South Korea

For a radio equipment using 2400 - 2483.5 MHz or 5725 - 5825 MHz, the following two expression should be displayed:
해당 무선설비는 운용 중 전파혼신 가능성이 있음
해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다

Taiwan

臺灣
低功率電波輻射性電機管理辦法
第十二條
經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
第十四條
低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。
前項合法通信，指依電信規定作業之無線電通信。
低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。
在 5.25-5.35 秭赫頻帶內操作之無線資訊傳輸設備，限於室內使用。

Ukraine

Дане обладнання відповідає вимогам технічного регламенту №1057, № 2008 на обмеження щодо використання деяких небезпечних речовин в електричних та електронних пристроях.

Thailand

เครื่องโทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตามข้อกำหนดของ กทช.

Software Support

Symbol wants to ensure that customers have the latest release of entitled software at the time of product purchase.
To confirm that your Symbol Solutions device shipped with the latest release of entitled software, visit: www.zebra.com/support. Check for the latest software from *Software Downloads* > *Product Line/Product* > *Go*. If your device does not have the latest entitled software release as of your product purchase date, please e-mail a request to: entitlementservices@zebra.com.
You must include the following essential device information with your request:

- Model number
- Serial number
- Proof of purchase
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金属部件 (Metal Parts)	O	O	O	O	O	O
电路模块 (Circuit Modules)	X	O	O	O	O	O
电缆及电缆组件 (Cables and Cable Assemblies)	O	O	O	O	O	O
塑料和聚合物部件 (Plastic and Polymeric Parts)	O	O	O	O	O	O
光学和光学组件 (Optics and Optical Components)	O	O	O	O	O	O
电池 (Batteries)	O	O	O	O	O	O

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