



Quick Setup Guide
A35 POS Terminal

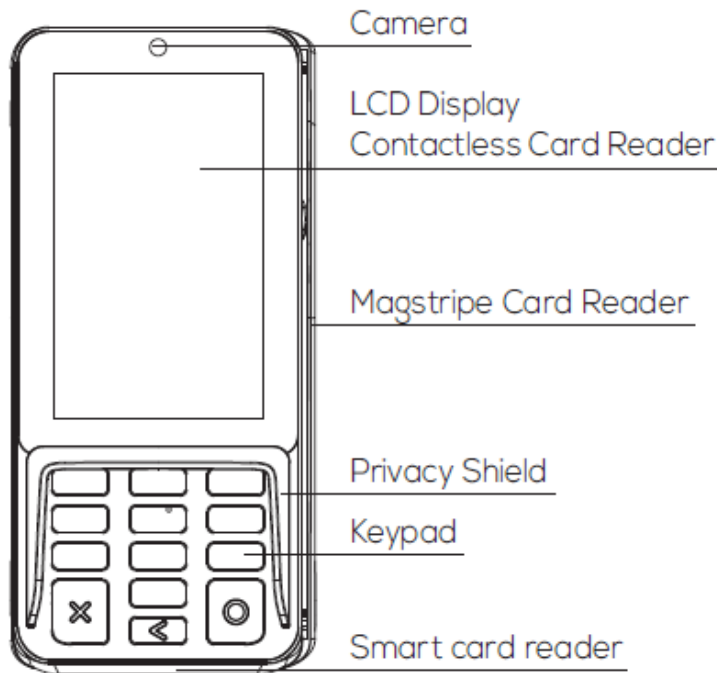
PAX Technology Limited

1. Checklist

Congratulations on receiving your PAX Technology payment terminal. We do hope you enjoy it! The box you have just opened should contain the following items:

- 1 x PAX A35 POS Terminal
- 1 x Communication Cable
- 1 x Quick Setup Guide
- 1 x AC Power Adapter (optional)

2. Product Description

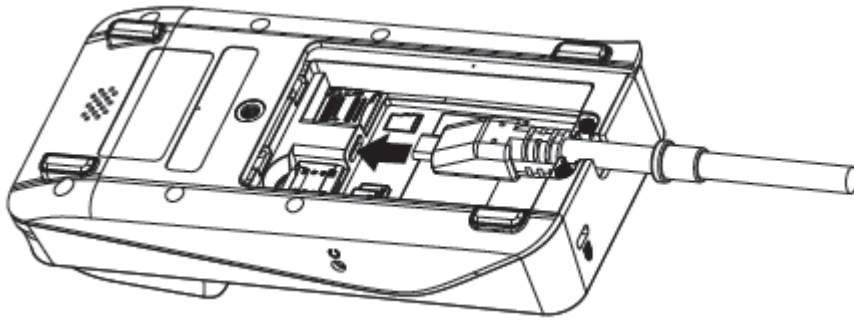


Camera, LCD Display Contactless Card Reader, Magstripe Card Reader, Privacy Shield, Keypad, Smart card reader

3. Instructions

The A35 typically connects to a retail POS system or ECR or a standalone payment terminal via a communication cable. The following instructions describe how the product is correctly used:

- **Power:** Power method varies by the cable, either supplied to the A35 by connecting the AC adapter to the DC port on communication cable (default) or via a Powered USB cable (optional).
- **Operating System Reset:** press & hold the X and O keys for 5-8 seconds.
- **Communication Cable:** remove the back cover and insert the comms cable head into the Type-C interface.



- **SAM & microSD Cards:** remove back cover & insert cards to corresponding card slots.
- **Magnetic Stripe Reader:** face the card's magstripe inwards toward the device, swipe the card completely up or down in a constant steady manner (bi-directional).
- **Integrated Circuit (IC, or Chip Card) Reader:** face the card's microchip upward and insert firmly into the slot.
- **Contactless Transactions:** tap the contactless card or mobile wallet near the top of the product's LCD screen, indicated by the universal contactless icon.
- **1D/2D Code Reader:** when the product has an inbuilt camera, scan the 1D/2D code toward the top central area of the LCD screen.
- **Electronic Signature:** Use your finger to sign on the LCD screen. Never use metal or sharp objects to operate the touch screen as it could get damaged.
- **Anti-Theft Mechanism:** a Kensington Lock on the rear side of the product allows owners to secure the device if necessary, to a pole stand or other countertop fixture.
- **Audio Jack:** supports a 3.5mm output audio jack, useful for software applications developed to allow visually impaired customers to connect a headphone for voice prompting.

4. General Usage Tips

- Avoid placing this product in direct sunlight for extended periods, nor in environments with excessively high temperature, moisture or dust.
- Only qualified personnel should repair this product.
- Before using cards in the chip & magstripe readers, please ensure they are free from any foreign objects.

5. Password & PIN Entry Tips

PAX recommends entering passwords and inputting Personal Identification Numbers (PIN) as follows:

- Place the product at an appropriate angle so that it is difficult for another person to see the PIN or password being entered.
- Shield password entry from any nearby video surveillance.
- Use body or free hand to block the view of keypad.

6. Environmental Parameters

- **Working Environment:**
Temperature: 0°C~50°C (32°F~122°F) (non-charging)
- **Storage Environment:**
Temperature: -20°C~70°C (-4°F~158°F) (non-charging)

- **Humidity:**5%~93% (non-condensing)

7. Icons



Dispose in a professional recycling manner



Class II equipment



For indoor use only



Energy efficiency marking



AC voltage



DC voltage



microSD logo

Trademark notice:

microSD logo is a trademark of SD-3C LLC.

8. Compliance Statements

- Hereby, PAX Computer Technology (Shenzhen) Co., Ltd. declares that the radio equipment type A35 is in compliance with Directive 2014/53/EU.
- The full text of the EU declaration of conformity is available at the following internet address: <https://www.pax.com.cn/product/ce/list/>
- This product is in compliance with Directive 2019/882/EU.
- The user manual of this product is intended for merchants, not consumers.
- For the unattended scenario, the installation height should be greater than 800mm and less than 1100mm. The minimum horizontal distance should be 450mm.
- For the attended scenario, the product requires merchants to assist disabled people by enabling accessibility functions and adjusting the volume and other settings. PAX does not provide support services to any party in connection with this request.
- If this product needs to be fixed in place, or if it cannot be easily moved, the installation and placement standards follow the same requirements as those for the unattended scenario.

9. Certifications

This product has obtained key international & payment industry certifications, such as:

- PCI PTS 6.x SRED
- EMV L1 & L2
- EMV CL L1
- Mastercard PayPass
- Visa PayWave
- American Express Expresspay
- Discover D-PAS
- JCB J/Speedy
- Interac Flash
- qUICS
- UL
- FCC
- IC
- CE
- RoHS
- TQM

FCC compliance statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:

- Any changes or modifications not expressly approved by the party responsible for

compliance could void the user's authority to operate this equipment.

- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

FCC Supplier's Declaration of Conformity

POS Terminal /A35

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: PAX Technology, Inc.

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Help-desk :1 877-859-0099

ISED Notice

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux

CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1)L'appareil ne doit pas produire de brouillage;
- 2)L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Le dispositif a été utilisé pour la construction de la bande 5150 à 5250 MHz pour la consommation de matériel pour réduire le potentiel pour les systèmes de télévision mobiles.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

PAX continually invests to maintain its high quality products up to date with the latest certifications, therefore a comprehensive list can be requested via the website's contact form or on downloadable product brochures.

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